



Annual General Meeting 2005

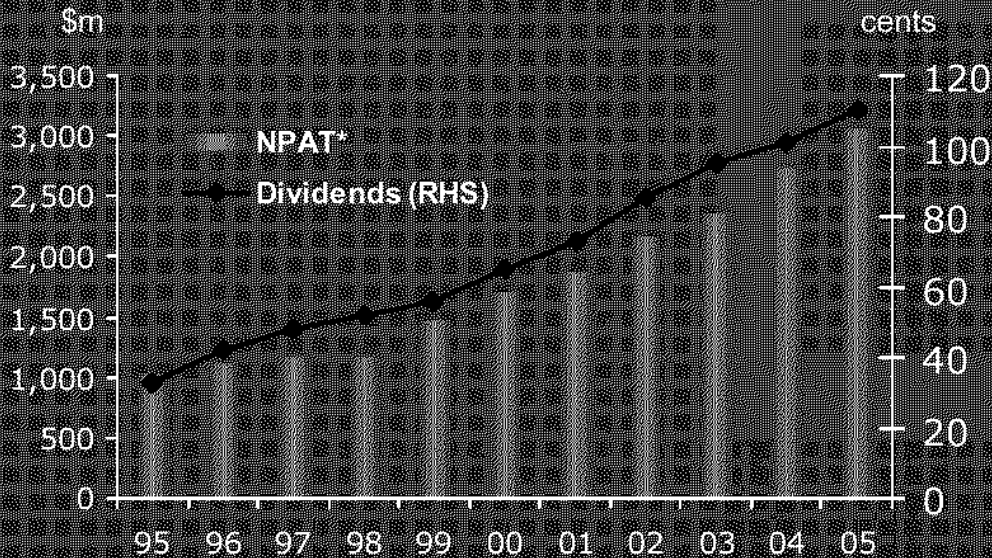
John McFarlane

Chief Executive Officer

ANZ has held its top 10 position over 20 years

Market Cap	1985	2005
1	BHP	BHP
2	CRA	CBA
3	Westpac	NAB
4	CSR	Telstra
5	NAB	ANZ
6	ANZ	Westpac
7	Coles	Westfield
8	Ind Equity	Rio Tinto
9	Santos	Woodside
10	MIM	Woolworths

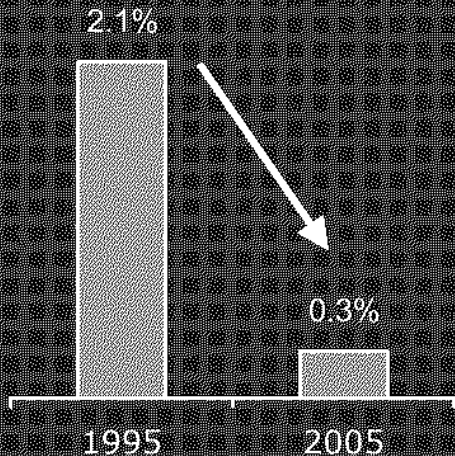
Strong profit record over the past decade



*before abnormal items and significant transactions

ANZ has transformed its risk profile

Non Accrual Loans %

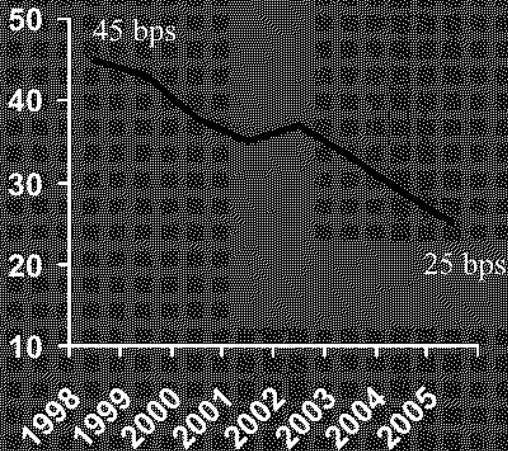


Gross Non Accrual Loans to Gross Loans & Acceptance

Economic Loss Provision

expected credit loss as % of lending assets

Basis Points

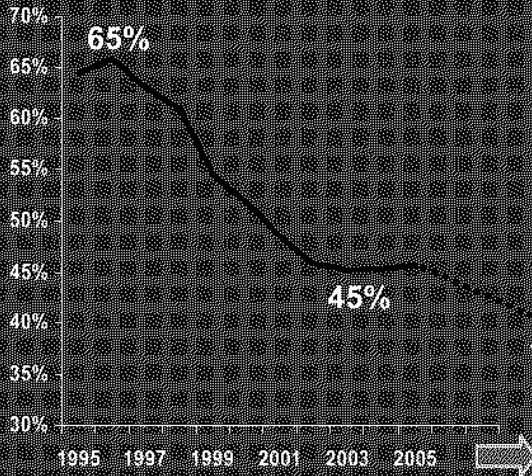


excludes central charge - ELP introduced in 1998

ANZ has led the way on productivity

Now moving to a new phase....

Cost to Income Ratio



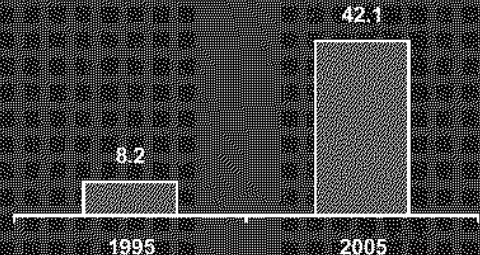
- Grow revenues faster than costs
- Technology simplification
- Process redesign
- NZ integration synergies
- Overhead reduction
- Leverage offshore capability

Share price quadrupled over the last 10 years

Share price has grown
approx. 300% since 1995



Market Capitalisation
increased from \$8b to \$42b

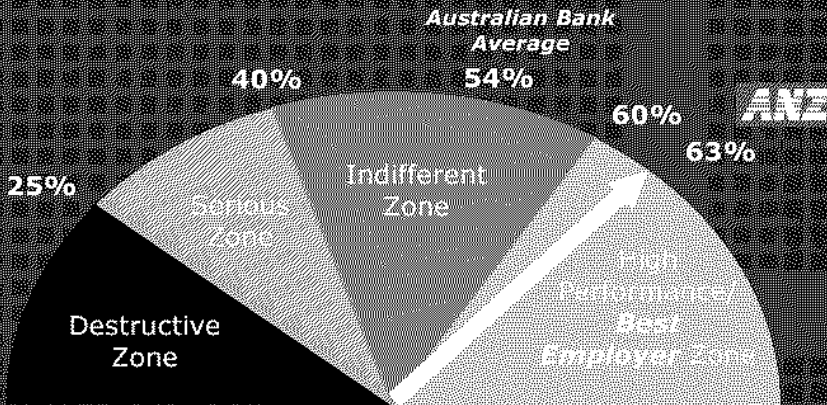


\$38 billion of value created

*Includes increase in Market Capitalisation and Dividends paid, adjusted for change in value of issued capital

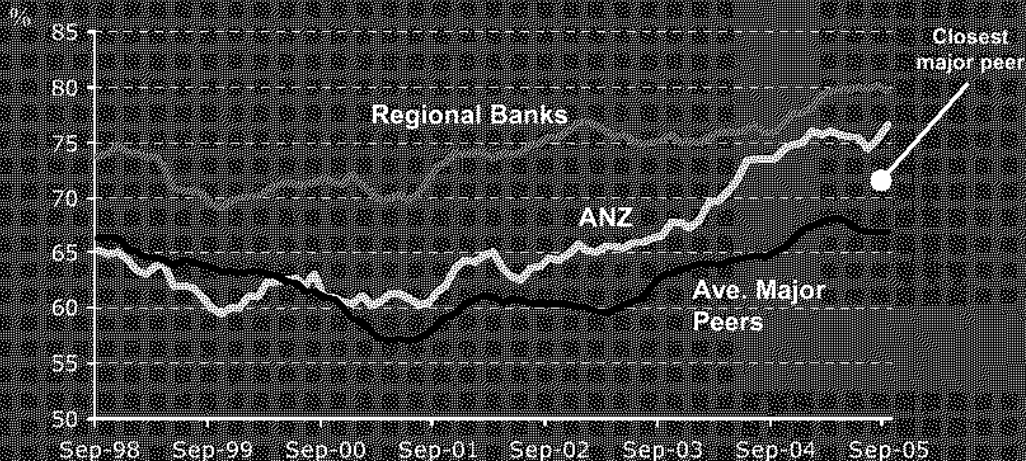
ANZ leads on staff engagement – target 70%

**Highest staff engagement of any
major Australian company**



ANZ leads major bank customer satisfaction

Major bank customer satisfaction

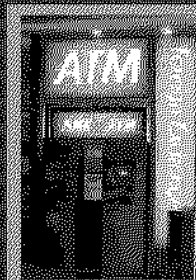


*Source: Roy Morgan Research - Main Financial Institution, September 2005 results preliminary only % Satisfied (Very or Fairly Satisfied), 6 monthly moving average

Convenience & Simplicity is new retail promise



15 new
branches



Over
330
new
ATM's



Australia's
leading
call centre
"24/7"



"Bank of
the
Year" 6
years in
a row

Highly engaged with the community



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