



Standard Bank

STANDARD BANK GROUP

# 1H23 RESULTS PRESENTATION

17 August 2023





**01**

1H23  
highlights

**02**

1H23 financial  
performance and  
2023 outlook

**03**

Delivering against  
our 2025 targets



Standard Bank

01

1H23  
highlights

# 1H23 highlights – continued strong earnings growth, higher returns, and increased dividend per share



01

## Strategic progress – delivering on what we set out to do

- *Competitiveness sharpened* – reflected in our growing franchise and higher transaction volumes
- *Strong momentum in our sustainable finance business* – partnered clients to deliver several market-leading deals in 1H23
- *Capital optimised and Liberty integrated* – all insurance and asset management businesses grouped together in a new business unit (IAM)

02

## Financial performance – in line with our 2025 targets

- Strong revenue growth driven by client activity, endowment tailwinds, and market volatility
- Moderated by higher credit charges as we bolstered existing provisions, and elevated cost growth linked to business activity and inflation
- Positive jaws of >11% resulted in a significant decline in cost-to-income ratio to 50.5%

03

## Shareholder returns – delivering increasing shareholder value

- Headline earnings grew by 35% to over R21 billion
- Returns improved to 18.9%, inside our 2025 target range of 17% to 20%
- Maintained our robust capital position, with a CET 1 ratio of 13.4%
- Declared an interim dividend of 690 cents per share, a 34% increase

# ■ A difficult geopolitical and macroeconomic backdrop



## Global

- Elevated geopolitical tensions, linked to the war in Ukraine and tensions between the US and China, though reducing towards the end of the half
- Banking sector vulnerabilities emerged in certain markets
- Policy rates continued to increase
- Global inflation moderated, particularly in the US where inflation dropped to 3% in July (July 2022: 9%)



## Sub-Saharan Africa

- Public debt continued to increase, while public aid decreased
- Inflation and interest rates remained high
- Trade and growth still relatively strong
- Normalisation of sovereign risk
- Currencies remained under pressure – relative to the USD, NGN and AOA devalued significantly in the period



## South Africa

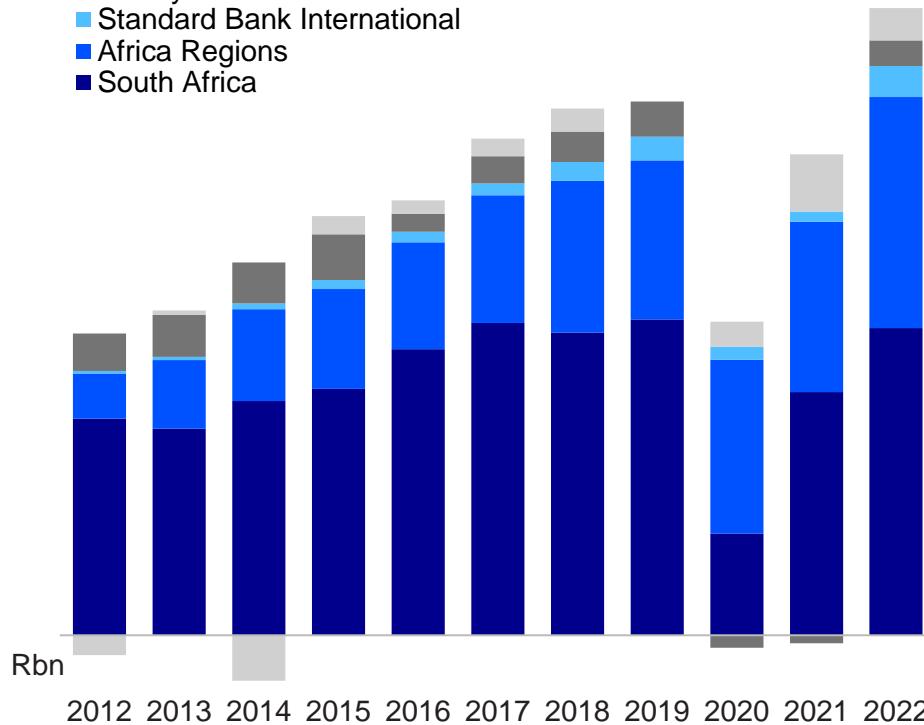
- Energy supply remained unreliable and logistics-related constraints weighed on sentiment, but progress made in diversifying the electricity supply and on logistics
- Foreign policy stance of active non-alignment and support for peaceful resolution of conflicts considerably clarified
- Inflation remained high over the period, but appears to have peaked
- 125 bps increase in repo rate since beginning of 2023 (450 bps increase since the start of 2022)

# All our regions delivered robust growth



## Headline earnings<sup>1</sup>, 10 year trend

- Other
- Liberty
- Standard Bank International
- Africa Regions
- South Africa



10 year CAGR  
(2011-2022)

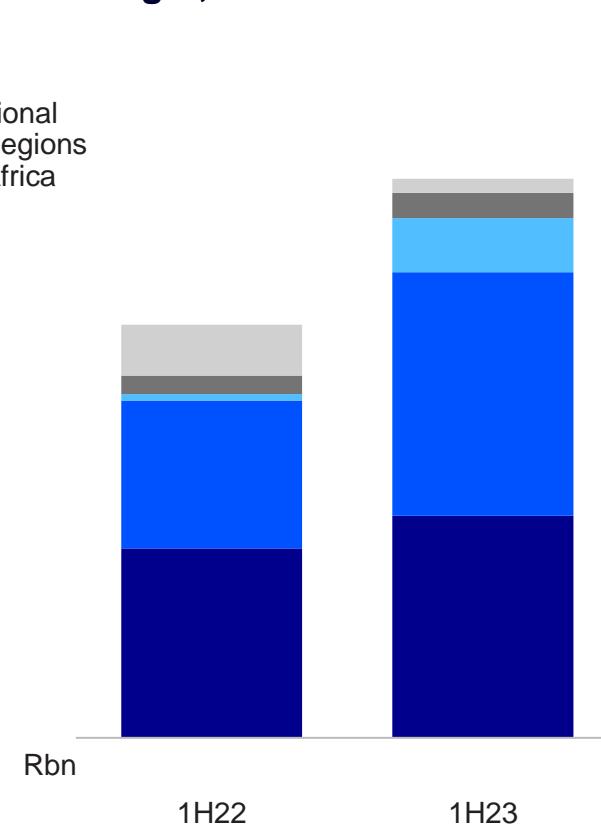
SBG  
↑ 9%

Africa Regions  
↑ 18%

South Africa  
↑ 4%

## Headline earnings<sup>1</sup>, HOH trend

- Other
- Liberty
- International
- Africa Regions
- South Africa



HOH % change  
(1H22-1H23)

SBG  
↑ 35%

International  
↑ >100%

Africa Regions  
↑ 65%

South Africa  
↑ 17%

<sup>1</sup> Headline earnings by legal entity

# Reorganised into four business units



## Standard Bank Group<sup>1</sup>

### Banking

Clients	Banking			
	Personal & Private Banking	Business & Commercial Banking	Corporate & Investment Banking	Insurance & Asset Management
	Individual clients, from personal to private clients, as well as wealth and investment	Small and medium-sized businesses, as well as large commercial enterprises	Large companies (multinational, regional and domestic), governments, parastatals and institutional clients	Individual customers to corporate and institutional clients who want to build and protect their wealth and lifestyle
Offering	Tailored and comprehensive banking and beyond financial services solutions	Broad-based client solutions that deliver advisory, networking and sustainability support required by our clients	In-depth sector and regional expertise, specialist capabilities and access to global capital markets for advisory, transactional, risk management and funding support	Solutions to fulfil clients' long and short-term insurance, health, investment, and asset management needs

<sup>1</sup> Standard Bank Group = Standard Bank Group franchise + ICBC Standard Bank (Plc)

# Our client franchise continued to grow driven by attractive offerings and excellent service



Personal & Private Banking	Business & Commercial Banking	Corporate & Investment Banking	Insurance & Asset Management
<b>15.4m</b> active clients <b>↑ 9%</b>	<b>819k</b> active clients <b>↑ 5%</b>	<b>R33bn</b> revenue <b>↑ 32%</b>	<b>&gt;7.5m</b> Insurance policies
<b>&gt;R40bn</b> Disbursed to clients in South Africa <sup>1</sup>	<b>&gt;R24bn</b> Disbursed to clients in the year <sup>2</sup>	<b>R28bn</b> Sustainable finance mobilised in 1H23	<b>&gt;R1.4trn</b> Assets under management
<b>&gt;277m</b> Digital transactional volumes <b>↑ 15%</b>	<b>&gt;76m</b> Digital banking volumes <b>↑ 9%</b>	<b>&gt;R11bn</b> TxB revenue <b>↑ 36%</b>	<b>&gt;R1.4bn</b> New business value <b>↑ 32%</b>
POS volumes <b>↑ 12%</b>	<b>&gt;R154bn</b> Card acquiring turnover <b>↑ 13%</b>	<b>&gt;R14bn</b> GM revenue <b>↑ 34%</b>	<b>&gt;R5.6bn</b> Long-term indexed new business <b>↑ 7%</b>
<b>R5.8bn</b> Transactional Products NIR <b>↑ 16%</b>		<b>&gt;R6bn</b> IB revenue <b>↑ 24%</b>	

<sup>1</sup> Includes home services, retail vehicle and asset finance, and personal lending in South Africa, <sup>2</sup> Includes vehicle and asset finance and business lending

# We supported our clients and created inclusive value...



## Safeguarding and growing clients' assets

**R1.8trn**

Deposits kept safe

as at 30 June 2023

**R45bn**

Interest paid to clients

↑70%

**R1.4trn**

Assets managed

as at 30 June 2023

**>R11bn**

Annuity payments and death  
and disability pay outs made<sup>1</sup>

## Enabling our clients to realise their aspirations

**R1.4trn**

Loans extended

as at 30 June 2023

**R22bn**

Loans to SME clients

**R1.4bn**

New affordable housing  
loans registered<sup>1</sup>

>98 000 clients

**>20 000**

Clients proactively assisted with debt  
affordability solutions<sup>1</sup>

## Enabling clients to manage their money

**>R8trn**

Domestic payments processed<sup>1</sup>

**>R4trn**

Cross border payments processed

**>R41bn**

International remittances  
enabled

## Contributing to Africa's economies

**R36bn**

Total taxes contributed in  
FY22

<sup>1</sup> South Africa only

# ... with a particular focus on sustainable finance

## Cumulative sustainable finance solutions mobilised

**R83bn**

Sustainable finance solutions<sup>1</sup>

**R21bn**

Sustainable finance treasury transactions

## Supporting individuals in their sustainability transition

**>R450m**

Disbursed to individuals to install solar solutions or purchase 'green-aligned'<sup>2</sup> homes<sup>3</sup>

## Supporting SMEs and large commercial businesses

**R1.1bn**

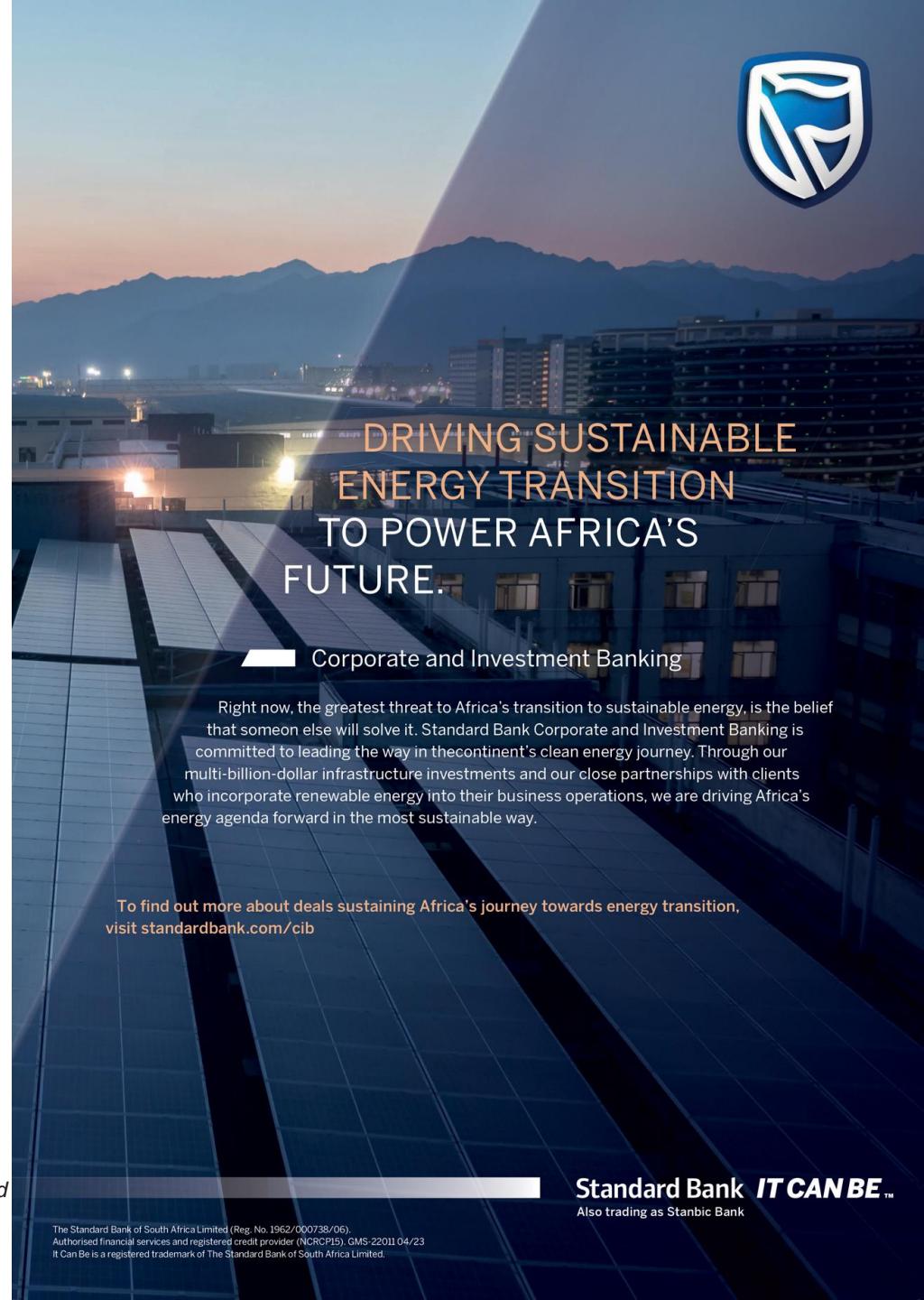
Disbursed for business installations and to support solar solutions providers

## Renewable energy and infrastructure AUM

**>R13bn**

Assets managed in STANLIB Infrastructure fund

<sup>1</sup> Target of >R250bn by the end of 2026 as per Standard Bank Group Climate policy, March 2022, <sup>2</sup> Green-aligned homes are designed and built in a manner that intentionally use solutions that create less negative/favourable impact on the environment, and make use of building, energy or water efficient technologies that aligns with EDGE Certification methodologies, <sup>3</sup> South Africa only

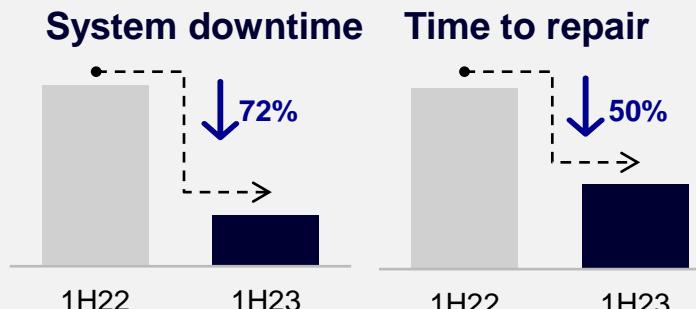


# We prioritise our technology investment to deliver



## Building trust through stability and security

- Focused on **reducing system downtime**
  - >98% ATM uptime
  - >99% SBG mobile app uptime



## Deploying enhanced client service offerings and experiences

- Continued development and deployment of product and customer features and updates

**+14k** system updates

- Leading to improved client experience scores on digital channels in SA

57.4  
Mobile app  
NPS score

**↑5.2pts**

34.7  
Internet banking  
NPS score

**↑4.5pts**

## Extracting value while modernising our technology

- Right-sizing infrastructure as clients move to digital channels

**8%**

decline in branch square meterage in South Africa

**25%**

reduction in physical infrastructure footprint<sup>1</sup>

- Executing on **cloud migration** programme to move to the cloud

**34%** of planned migration to the cloud completed<sup>2</sup>

<sup>1</sup> Reduction in number of physical servers in our data centres, <sup>2</sup> Percentage completion of items which have been identified as necessary to move to the cloud

# We continued to execute on the strategy outlined in August 2021



**Our purpose:**  
Why we exist

## Africa is our home, we drive her growth



**Transform client experience**



**Execute with excellence**



**Drive sustainable growth and value**

**Our 2025 financial targets:** What we have committed to deliver

**7% - 9%**

Revenue growth CAGR<sup>1</sup>

**~50%**

Cost-to-income ratio<sup>2</sup>

**17% - 20%**

Return on equity

<sup>1</sup> Compound annual growth rate from 2020 to 2025, <sup>2</sup> Approaching 50%



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02

1H23 financial  
performance and  
2023 outlook



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2.1

1H23 Group  
financial  
performance

# Strong performance and progress across all key group metrics<sup>1</sup>



## Group headline earnings

1H23: **R21.2bn**

1H22: R15.7bn

↑ 35%

## Banking headline earnings

1H23: **R18.7bn**

1H22: R13.2bn

↑ 42%

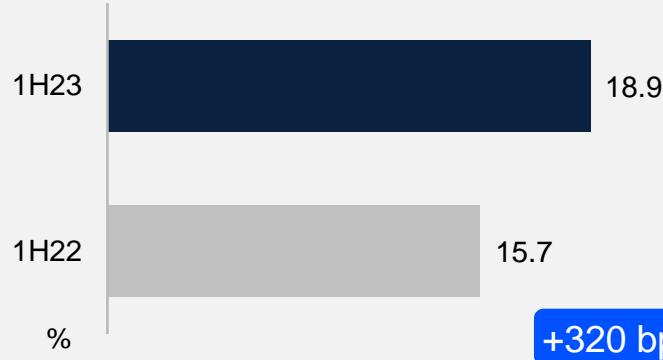
## Insurance & Asset Management HE<sup>2</sup>

1H23: **R1.4bn**

1H22: R1.1bn

↑ 23%

## Group return on equity



## Group CET1 ratio



## Group net asset value



<sup>1</sup> 1H22 and FY22 numbers restated following the implementation of IFRS17, effective 1 January 2022, and the reallocation of insurance and asset management activities from the banking business units to the new Insurance and Asset Management business unit, <sup>2</sup> Headline earnings



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2.2

Banking

# Banking performance strong despite higher credit charges and costs



Net interest income				
Non-interest revenue				
<b>Total income</b>	<b>75 311</b>	<b>59 123</b>	<b>27</b>	<b>29</b>
Operating expenses	(38 067)	(32 787)	16	18
<b>Pre-provision profit</b>	<b>37 224</b>	<b>26 336</b>	<b>41</b>	<b>43</b>
Credit impairment charges	(8 445)	(5 928)	42	44
<b>Banking headline earnings</b>	<b>18 705</b>	<b>13 170</b>	<b>42</b>	<b>43</b>
Net interest margin, bps	477	390		
Credit loss ratio, bps	97	82		
Cost-to-income ratio, %	50.5	55.5		
Jaws, %	11.3	5.8		
ROE, %	19.0	15.3		

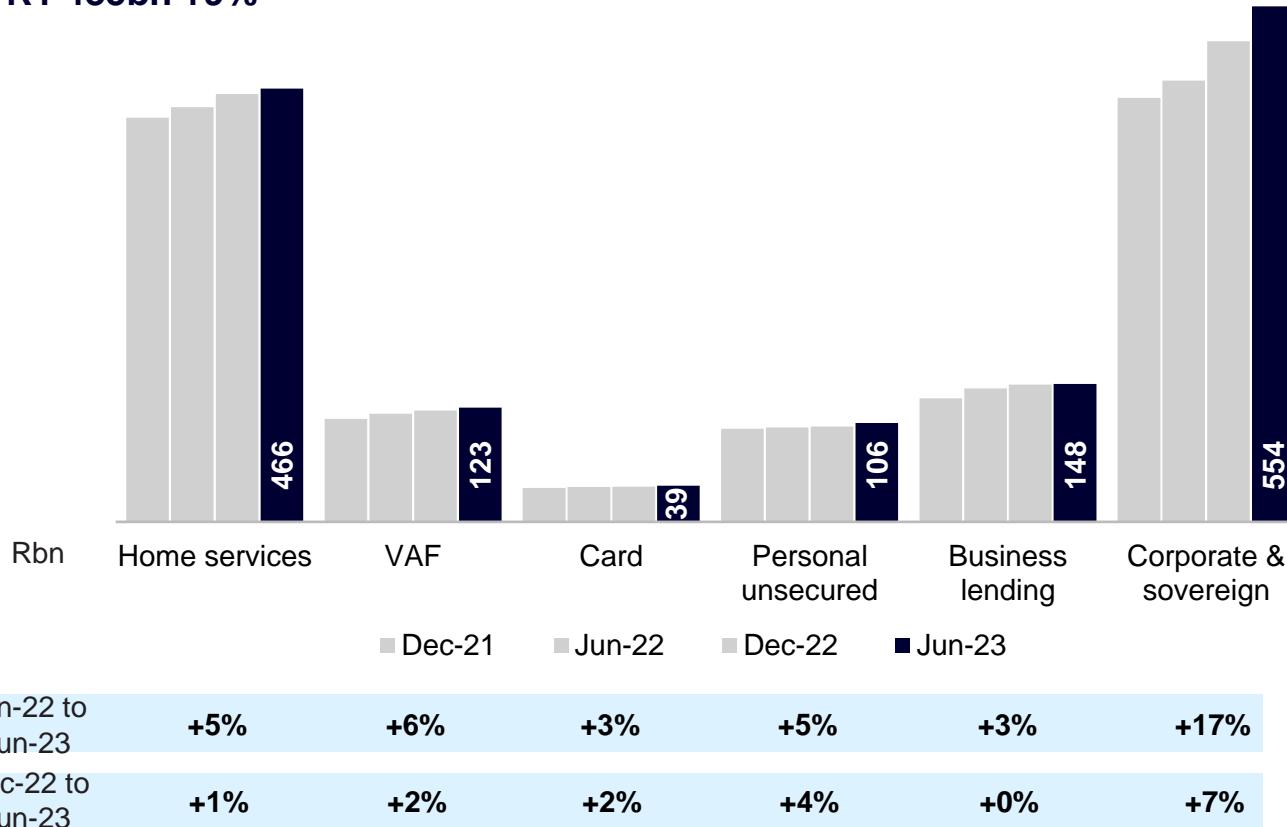
	1H23 Rm	1H22 <sup>1</sup> Rm	Change %	Change CCY %
Net interest income	46 004	34 222	34	35
Non-interest revenue	29 307	24 901	18	20
<b>Total income</b>	<b>75 311</b>	<b>59 123</b>	<b>27</b>	<b>29</b>
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Net interest margin, bps	477	390		
Credit loss ratio, bps	97	82		
Cost-to-income ratio, %	50.5	55.5		
Jaws, %	11.3	5.8		
ROE, %	19.0	15.3		

<sup>1</sup> Prior year numbers restated following the implementation of IFRS17, effective 1 January 2022, and the reallocation of insurance and asset management activities from the banking business units to the new IAM business unit

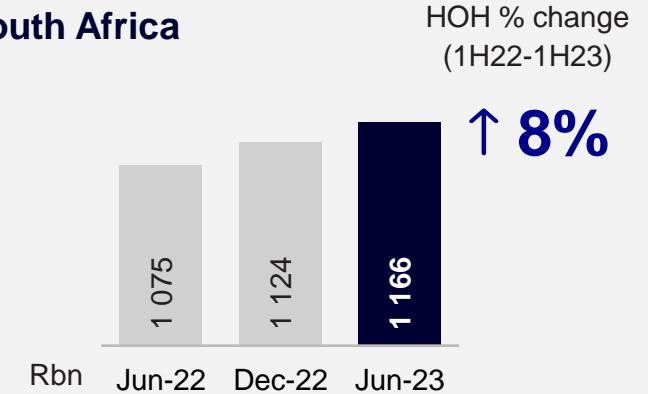
# Strong loan growth driven by CIB



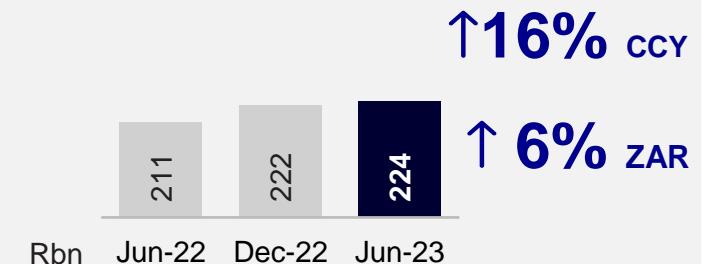
**Gross loans & advances to customers by product<sup>1</sup>,  
R1 435bn +9%**



## South Africa



## Africa Regions



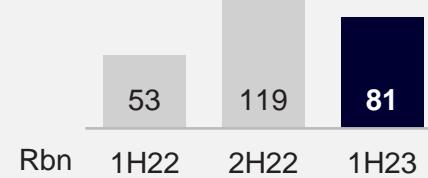
<sup>1</sup> As per loans and advances on page 52 of the 1H23 Financial Analysis Booklet, gross loans to banks declined by 12% to R192bn

# In South Africa disbursements slowed



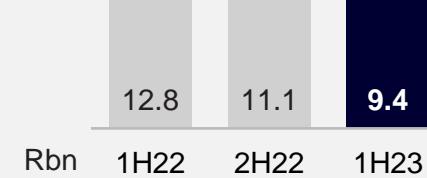
## Investment banking origination

↑53%



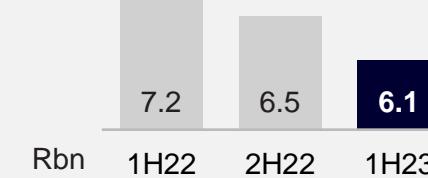
## VAF - PPB

↓26%



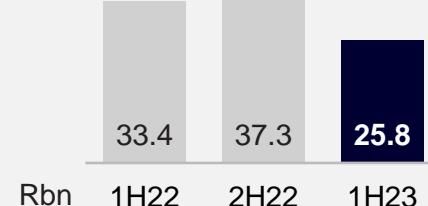
## Personal unsecured loans

↓16%



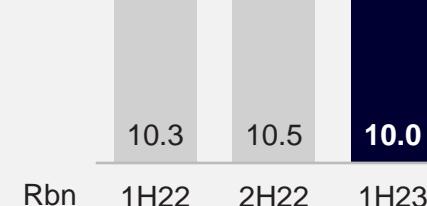
## Home services

↓23%



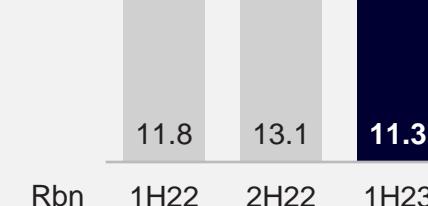
## VAF - BCB

↓3%



## Business lending

↓4%



% change, 1H23 vs 1H22

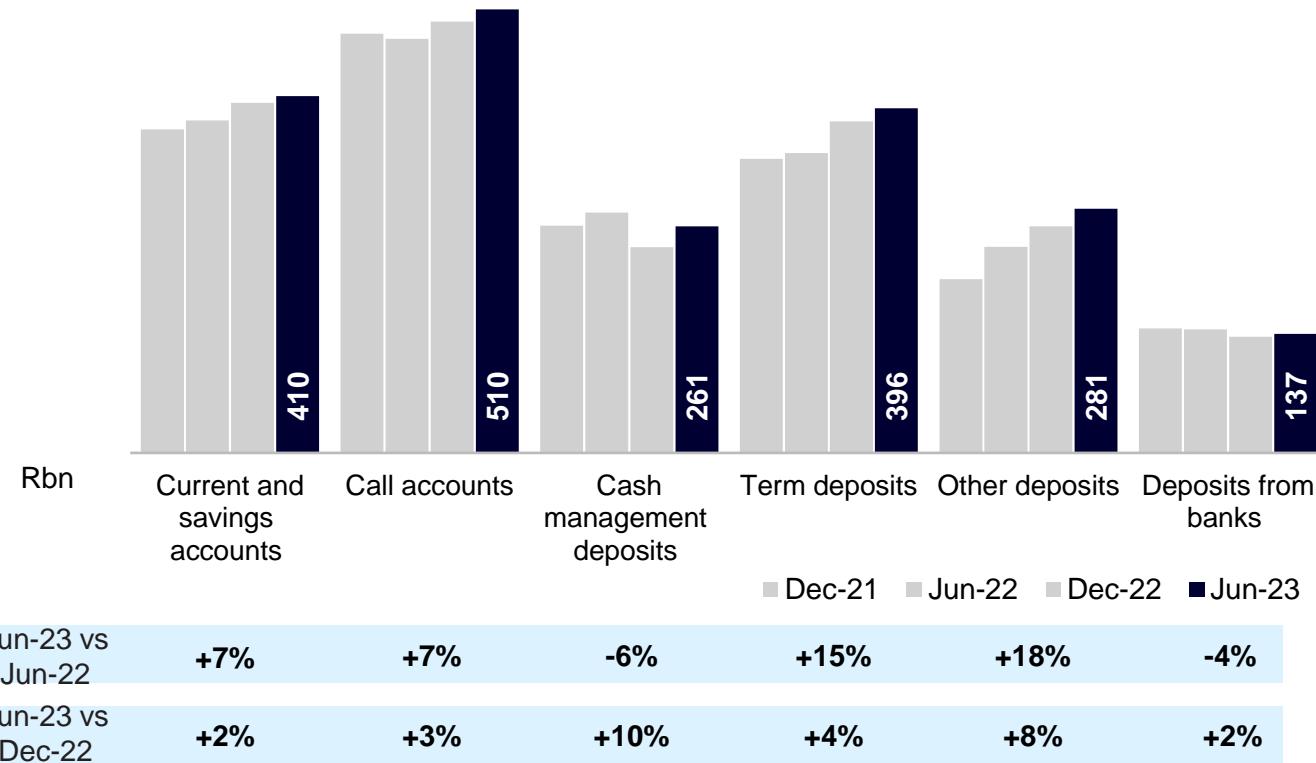


# Deposit growth across both SA and Africa Regions



## Deposits and debt funding by product,

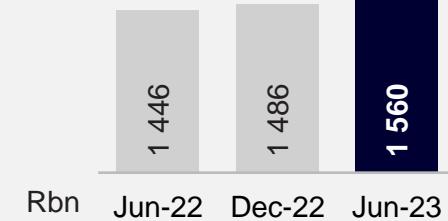
R1 996bn +7%



## South Africa

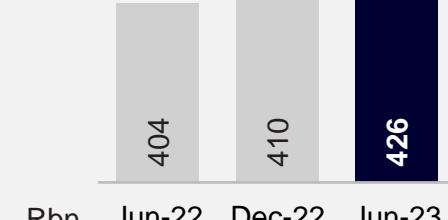
HOH % change  
(1H22-1H23)

↑ 8%



## Africa Regions

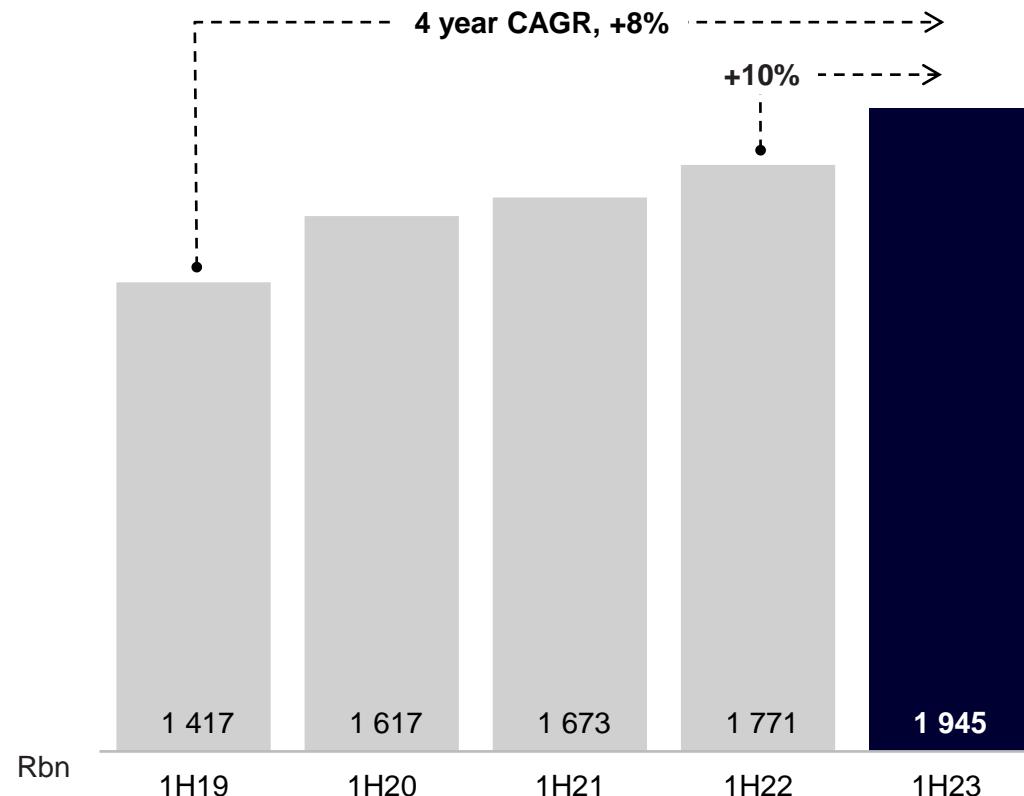
↑14% CCY  
↑ 5% ZAR



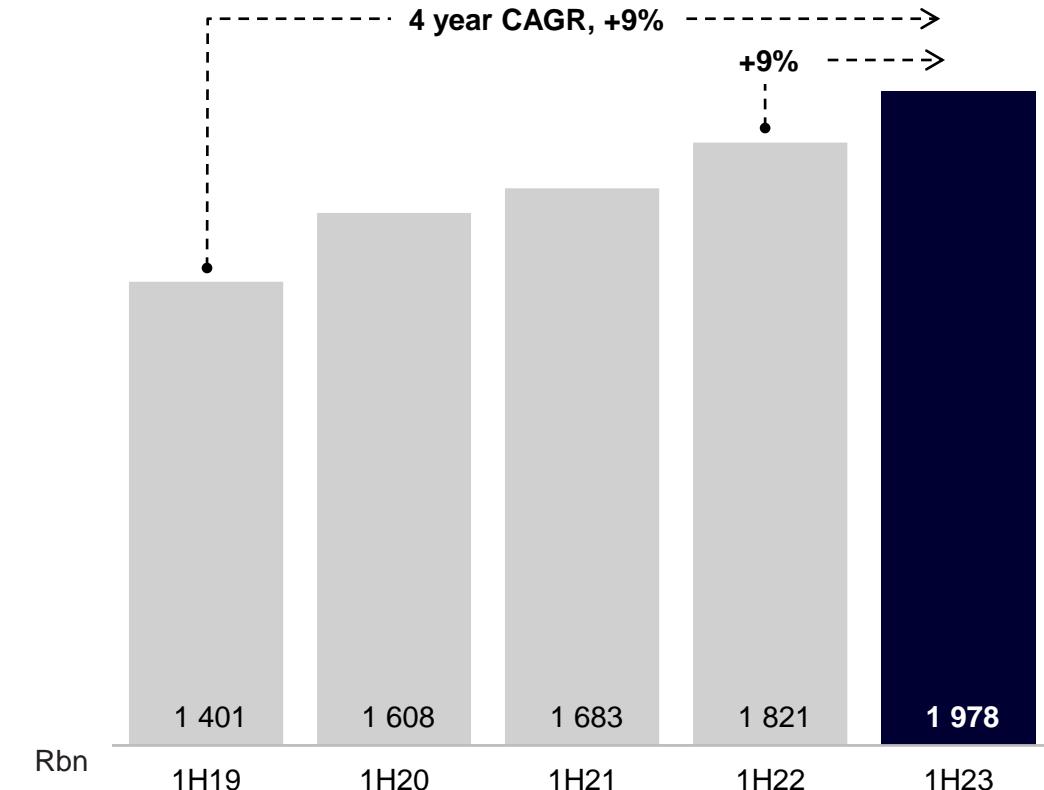
# Strong balance sheet momentum continued



Average interest-earning assets



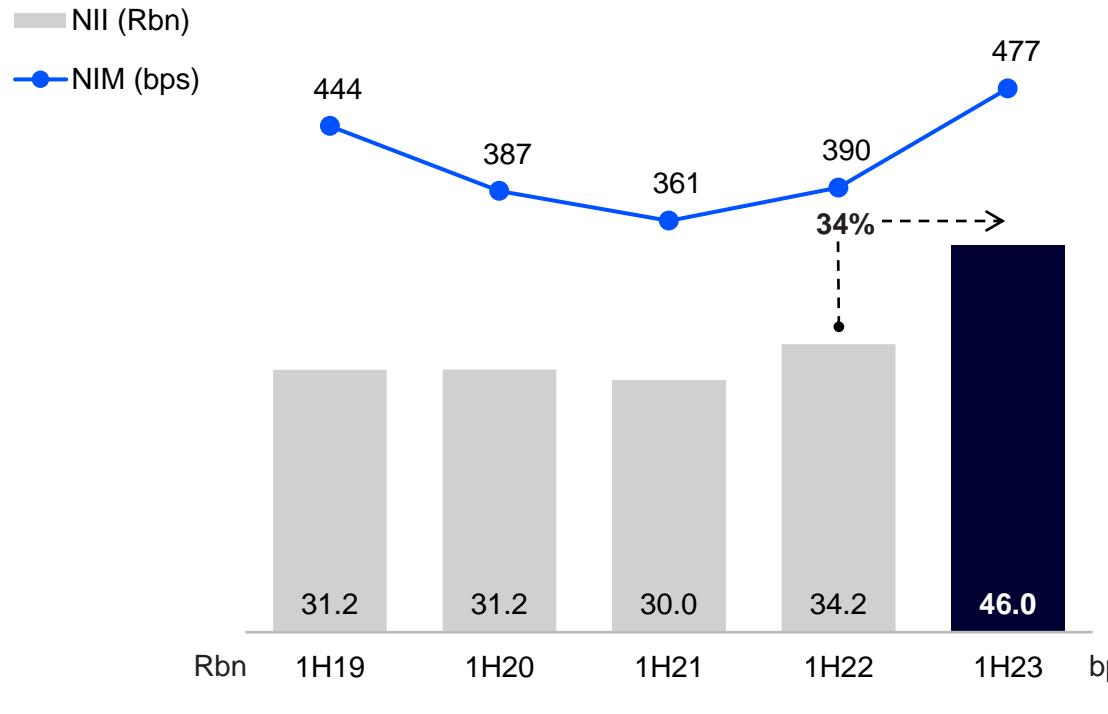
Average interest-bearing liabilities



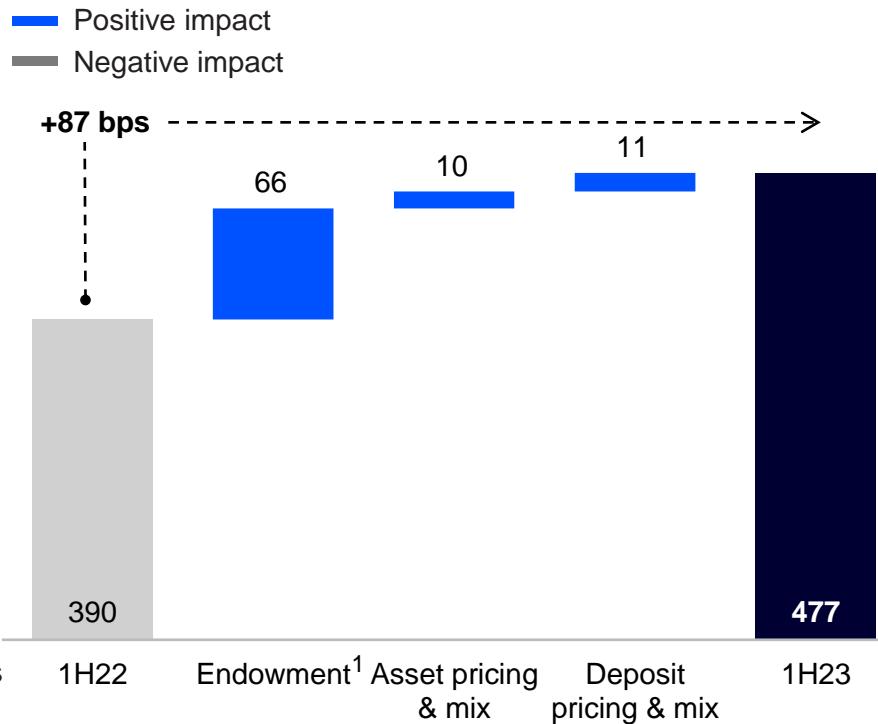
# Bigger balances and margin expansion drove a 34% increase in net interest income



**NII and NIM trend**



**Net interest margin**

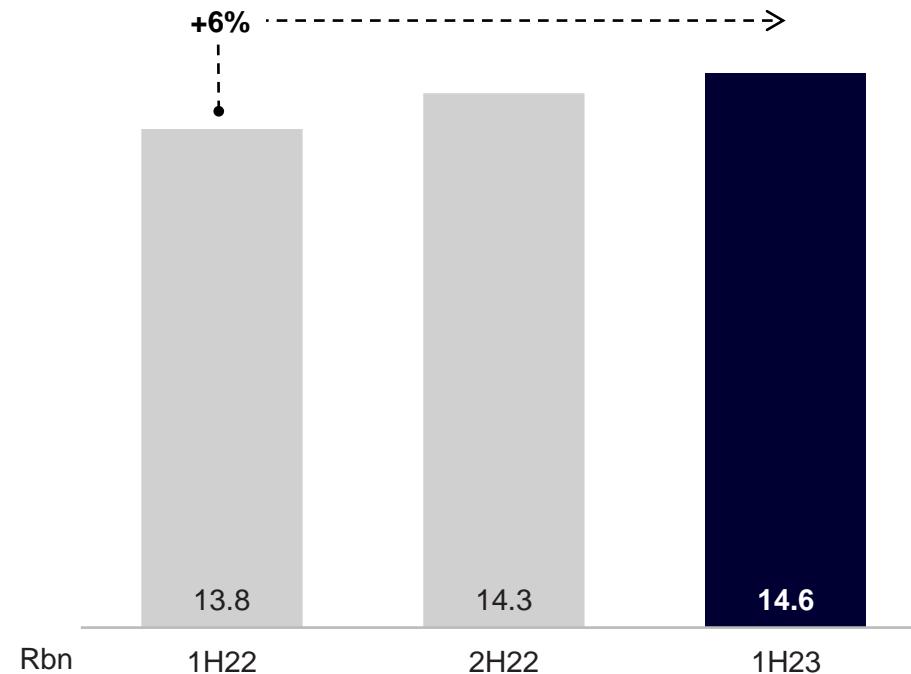


<sup>1</sup> Endowment in 1H23 was R6.5bn, interest rate sensitivity for 100 basis point decrease in the repo rate South Africa is R1.2bn (FY22, R1.4bn), for sensitivity to other currencies see page 147 of the 1H23 Financial Analysis Booklet

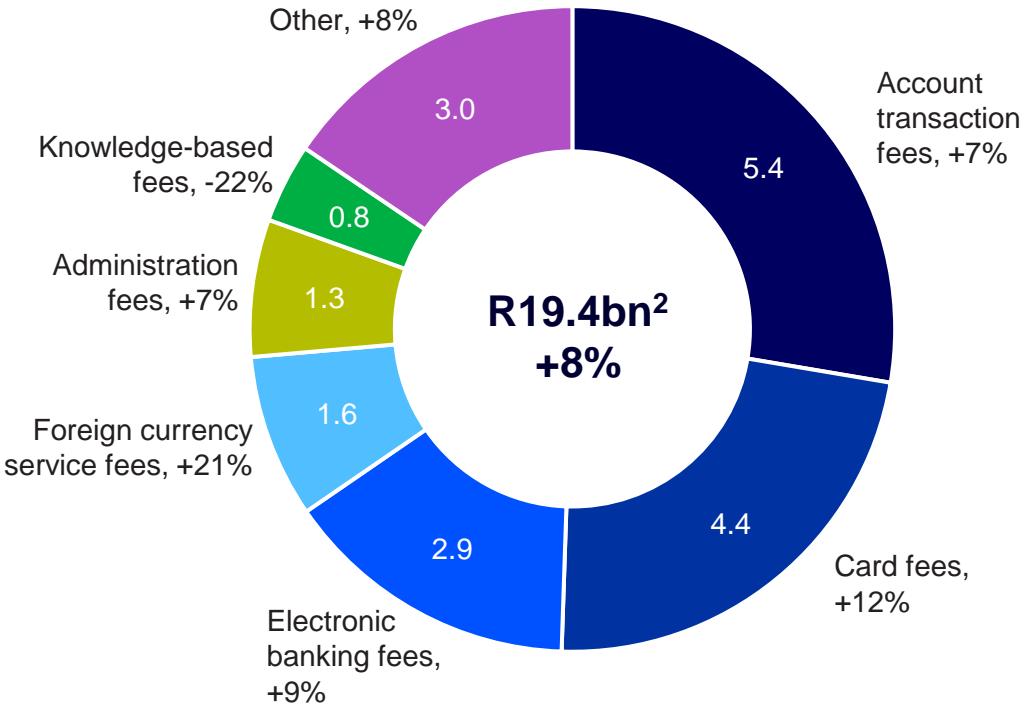
# ■ A growing client franchise, higher trade, transactional and FX-related activity



Net fee and commission revenue<sup>1</sup>



Fee and commission revenue, by category

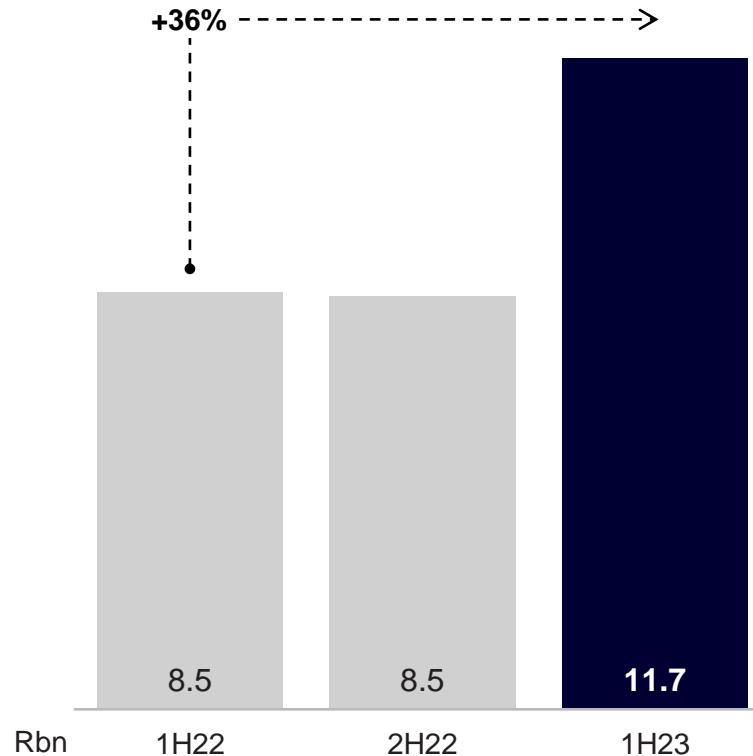


<sup>1</sup> Net fee and commission revenue is for banking operations, insurance and asset management related revenues have been moved from banking and are now included in IAM, <sup>2</sup> Fee and commission expenses amounted to R4.7bn, up 13%

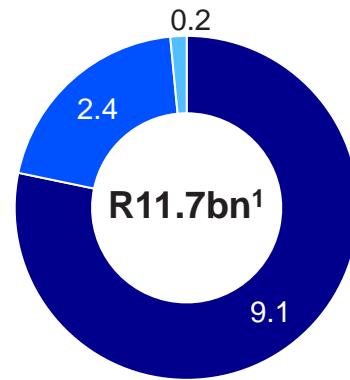
# Continued strong client flows drove trading revenue growth



Trading revenue

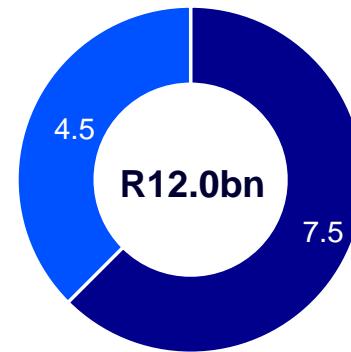


Trading revenue by product



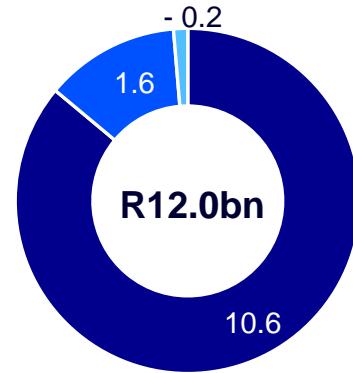
- Fixed income & currencies, +39%
- Equities, +48%
- Commodities, -54%

CIB trading revenue by type



- Client revenues, +27%
- Market making, +49%

CIB trading revenue by solution



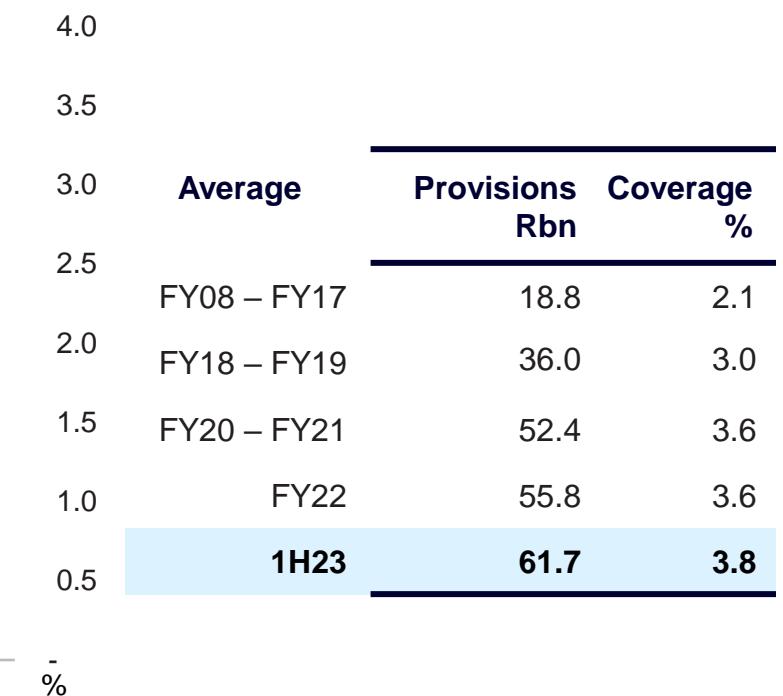
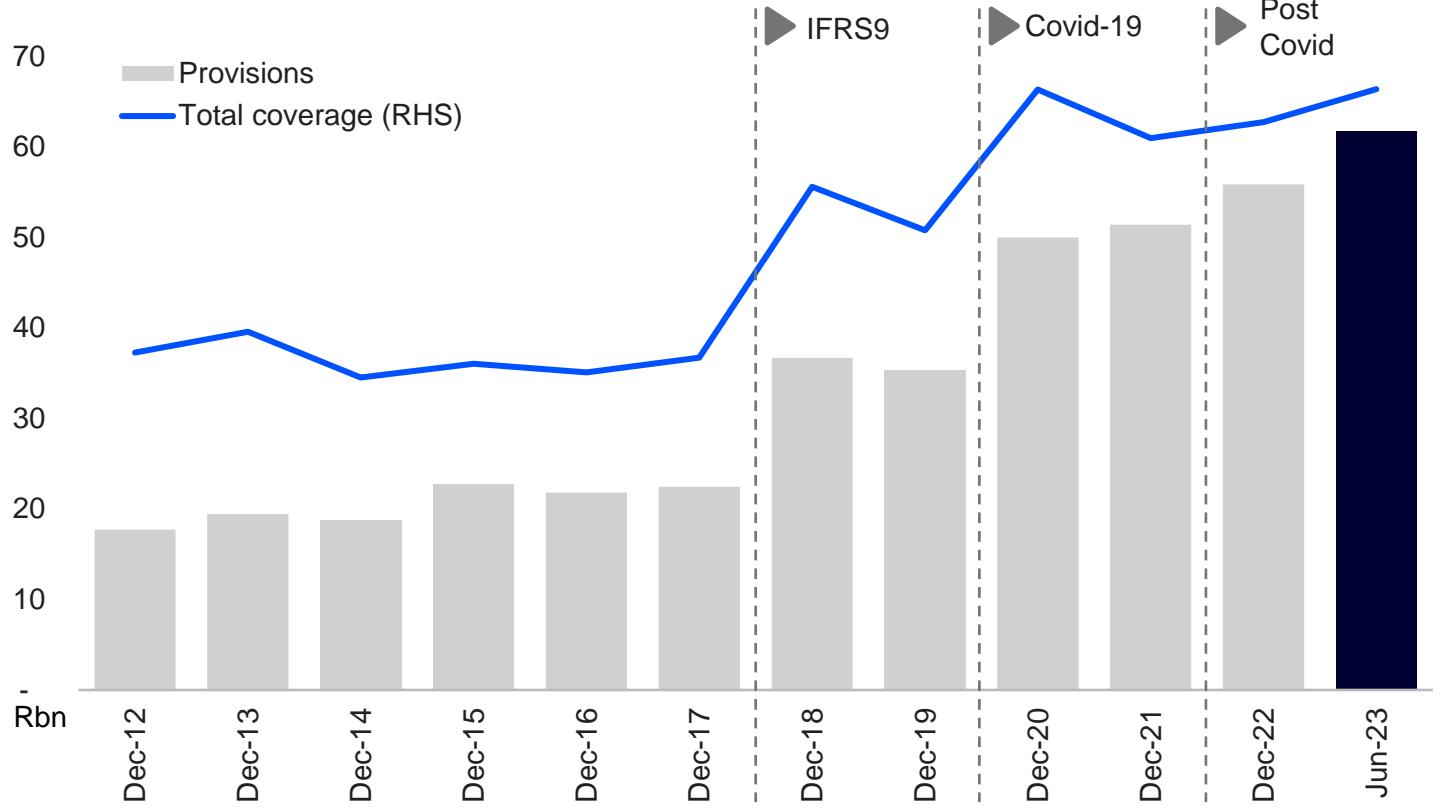
- Global Markets, +33%
- Investment banking, +41%
- Transactional banking, +4%

<sup>1</sup> Banking trading revenue includes revenue from CIB (R12.0bn), PPB (R0.3bn), BCB (R0.1bn) and a Centre adjustment (-R0.7bn)

# Provisions and total coverage bolstered further



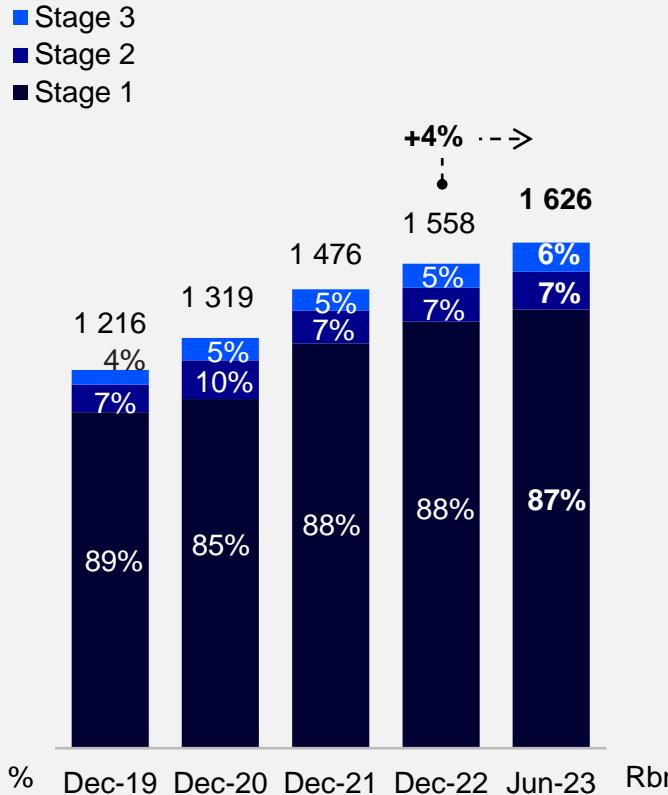
## Balance sheet provisions



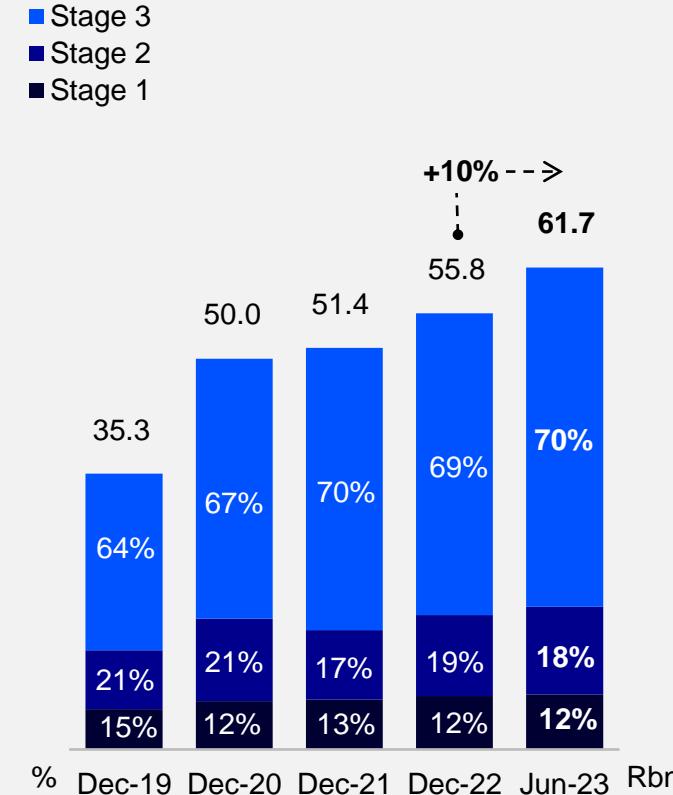
# ■ Total coverage increased as increase in provisions outpaced balance sheet growth



## Gross loans and advances<sup>1</sup>



## Provisions<sup>1</sup>



## Coverage

	Dec-21	Dec-22	Jun-23
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Total coverage	3.5%	3.6%	<b>3.8%</b>
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Stage 3 ratio	4.7%	5.0%	<b>5.8%</b>
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Stage 3 coverage	52%	50%	<b>46%</b>
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<sup>1</sup> Based on gross loans and advances and provisions per pages 60-65 of the 1H23 Financial Analysis Booklet

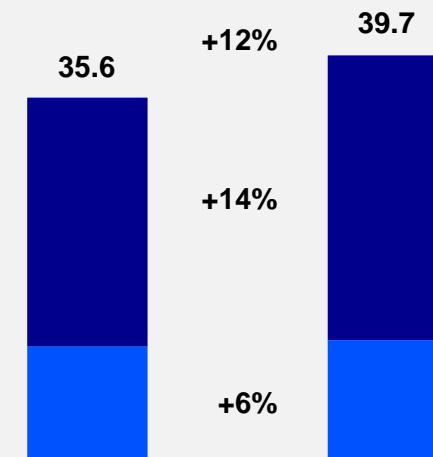
# Provisions increased in all business units



## Personal & Private Banking (PPB)

■ Stage 3  
■ Stage 1 & 2

change,  
%



Rbn Dec-22 Jun-23

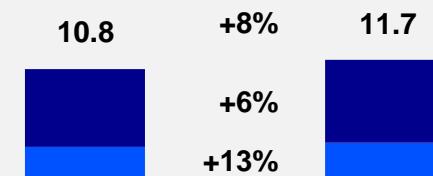
Total coverage 5.4% 5.9%

Stage 3 coverage 48% 47%

## Business & Commercial Banking (BCB)

■ Stage 3  
■ Stage 1 & 2

change,  
%



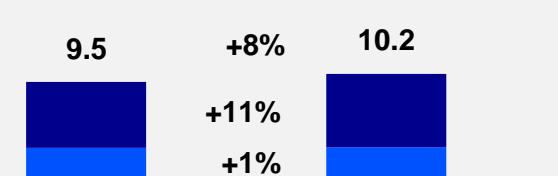
Rbn Dec-22 Jun-23

+8%  
+6%  
+13%

## Corporate & Investment Banking (CIB)

■ Stage 3  
■ Stage 1 & 2

change,  
%



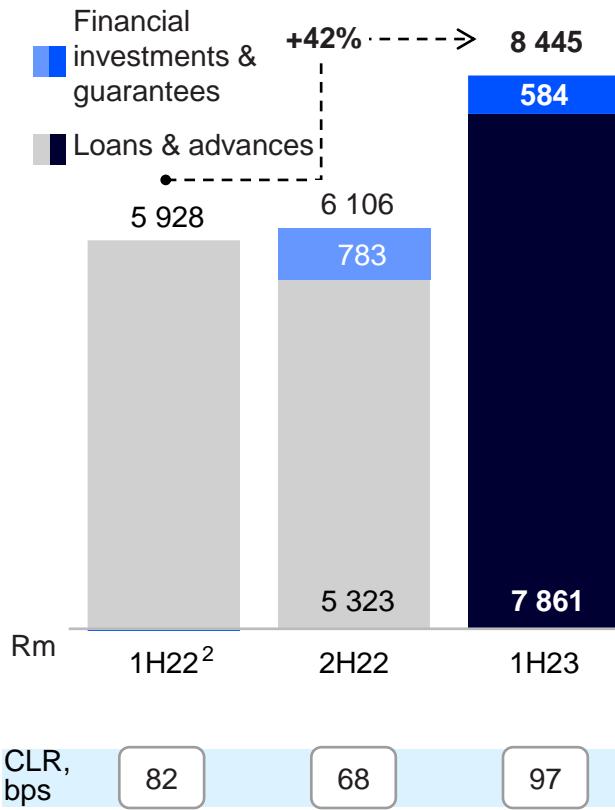
Rbn Dec-22 Jun-23

+8%  
+11%  
+1%

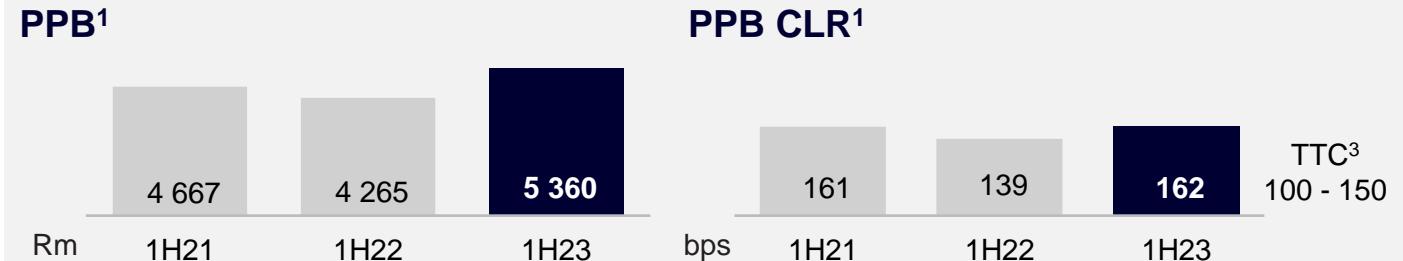
# Credit charges up across the board



## Credit impairment charges

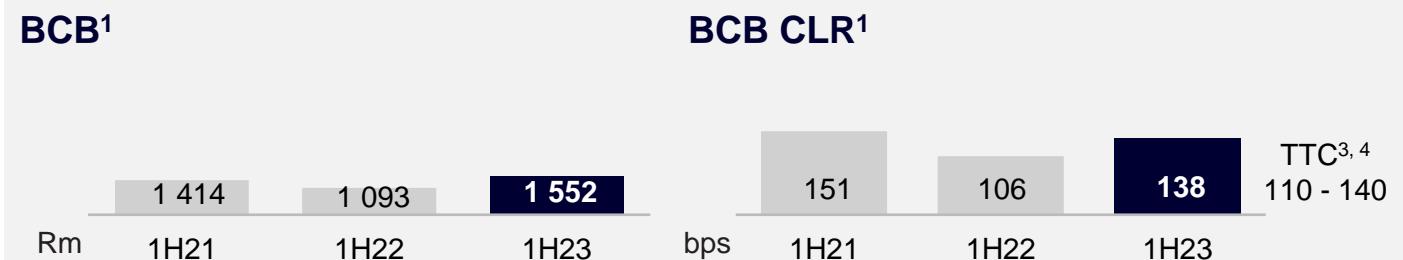


PPB<sup>1</sup>



PPB CLR<sup>1</sup>

BCB<sup>1</sup>



BCB CLR<sup>1</sup>

CIB<sup>1</sup>



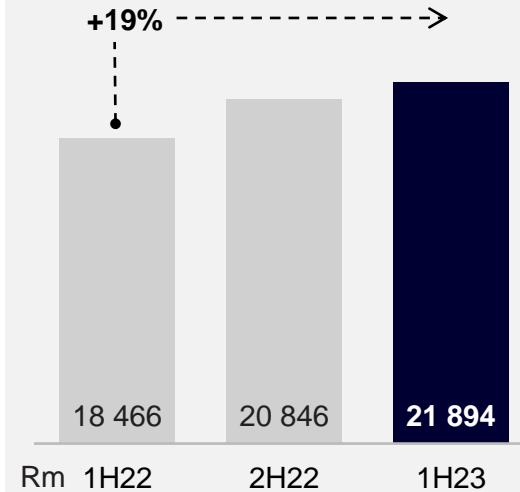
CIB customer CLR<sup>5</sup>

<sup>1</sup> As per Financial Analysis Booklet page 26 and 27, 1H21 not restated, <sup>2</sup> In 1H22, credit charges for FIs and letters of credit were a net R59m release, <sup>3</sup> Through-the-cycle range, <sup>4</sup> Through-the-cycle range revised following the move of mortgage book portfolio to PPB, <sup>5</sup> Based on Corporate and Investment Banking on page 45 of the Financial Analysis Booklet

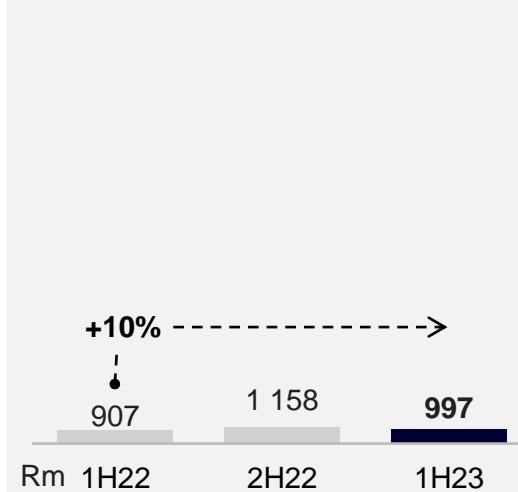
# Operating expense growth elevated due to inflation<sup>1</sup>



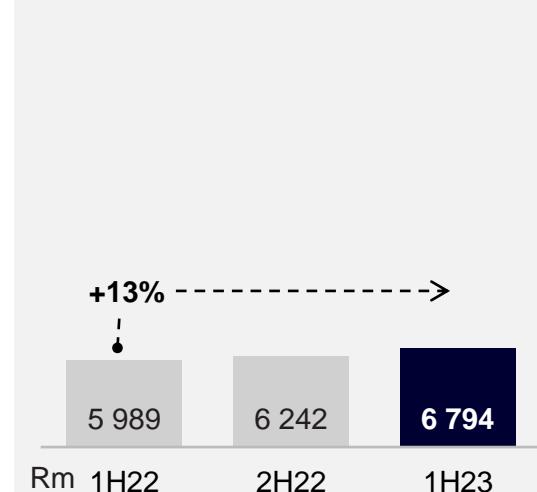
## Staff costs



## Premises

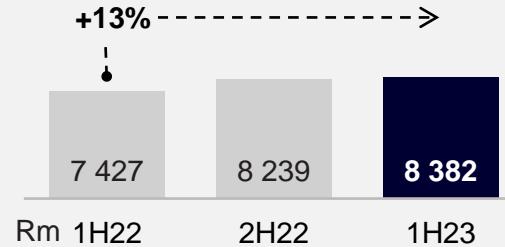


## Other expenses



- Annual inflationary staff increases
- Additional headcount to drive growth in banking business units, bolster risk, and digital capabilities
- Variable remuneration in line with business performance and prior year award vesting criteria

## Software, cloud and technology related costs, amortisation and IT depreciation<sup>2</sup>



- Continued investment in software, cloud and digital capabilities (see next slide)
- Offset by slowdown in amortisation

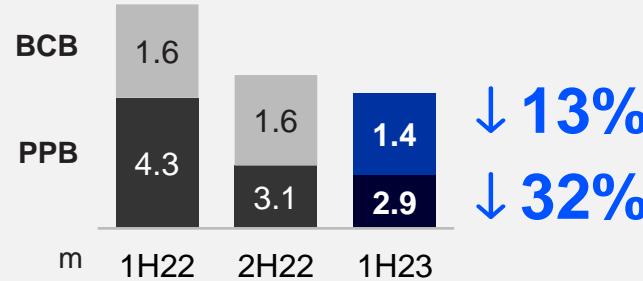
- Higher municipal, fuel, and cash security costs
- Offset by a reduction in physical infrastructure footprint

<sup>1</sup> Banking operating expenses grew by 16% vs weighted average inflation rate of 12.5%, <sup>2</sup> Includes all IT spend excluding staff costs per page 67 of the 1H23 Financial Analysis Booklet

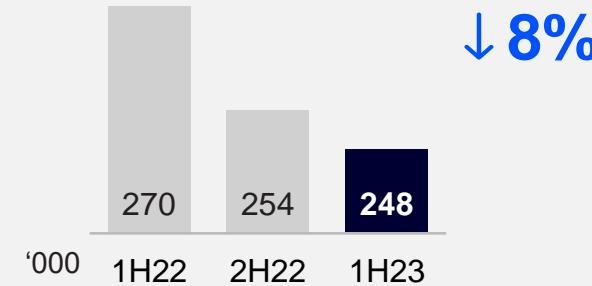
# South Africa – continue to optimise our infrastructure based on client activity



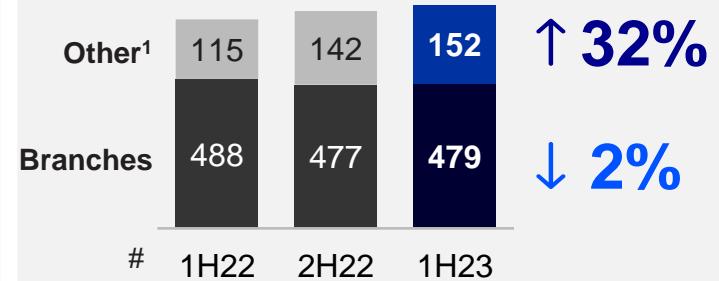
## Branch transaction volumes



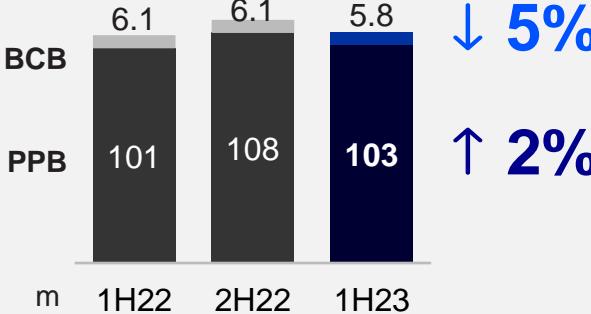
## Branch, sqm



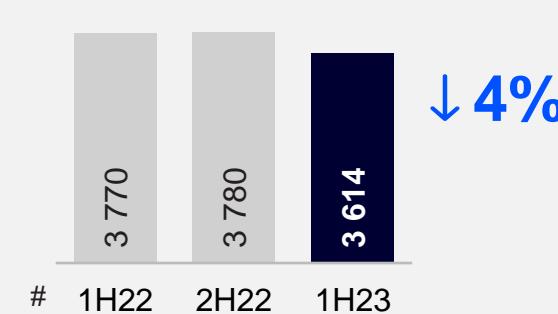
## Branches & other points of representation



## ATM transaction volumes



## ATMs



## Digital transaction volumes



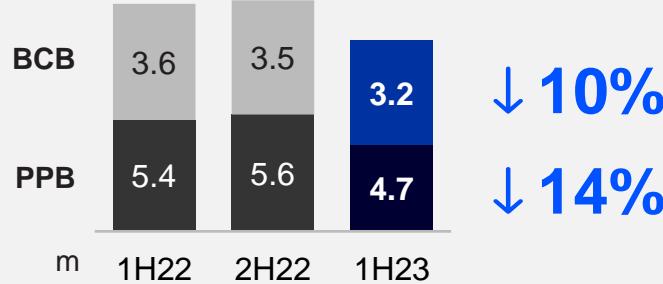
<sup>1</sup> Other includes in-store kiosks and other points of representation, generally smaller and cheaper to run than typical branches, <sup>2</sup> Total digital volumes including non-fee generating transactions up 23%

% change, 1H23 vs 1H22

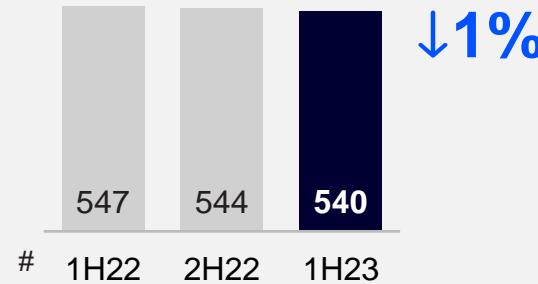
# Africa Regions – fit-for-purpose footprint and driving digital adoption



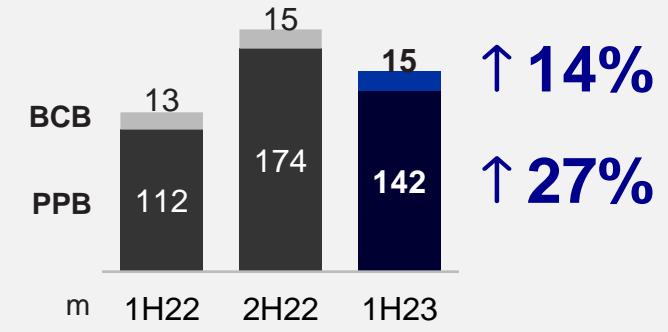
## Branch transaction volumes



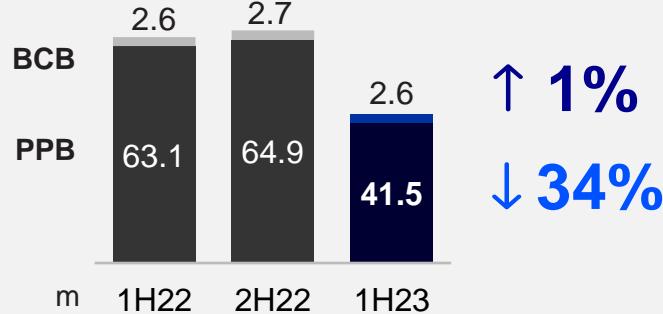
## Branches



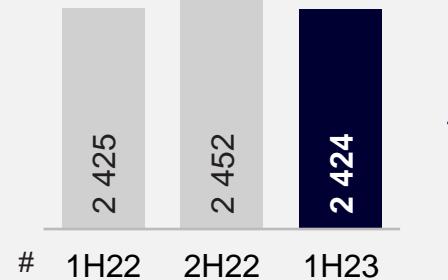
## Digital transaction volumes



## ATM transaction volumes<sup>1</sup>



## ATMs



% change  
1H23 vs 1H22

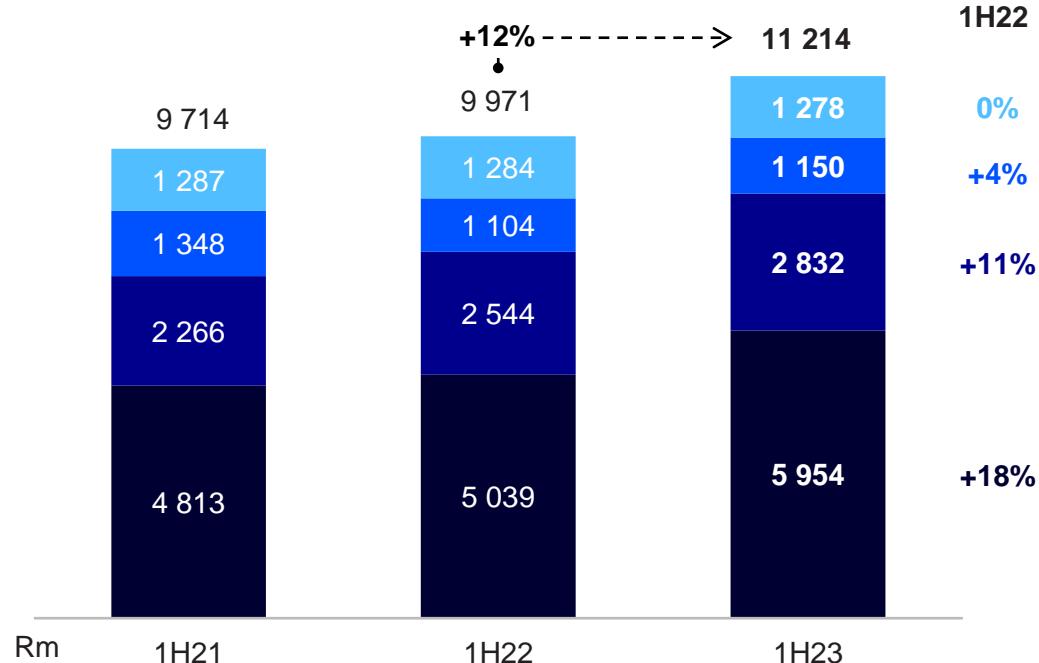
<sup>1</sup> PPB ATM transaction volumes declined in Africa Regions in 1H23 because of declines in Nigeria linked primarily to withdrawal restrictions

# Total IT spend in targeted areas



## Total IT spend

█ Amortisation  
█ Depreciation & other  
█ Staff costs  
█ Software, cloud & technology-related costs<sup>1</sup>

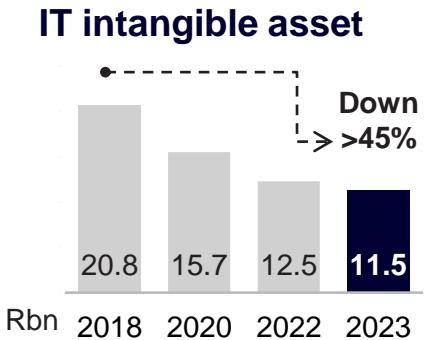


## Technology-related initiatives

- Improved **system stability** and **resilience**, and significantly improved response and recovery times
- Continued investment in **digitisation** journey
- Continued **cloud migration** spending to drive business agility and **optimise** hybrid infrastructure
- Investment in **software** to improve client service levels
- Continued **simplification** of IT landscape, including a reduction in legacy systems

**34%**

of planned migration to the cloud completed<sup>2</sup>



<sup>1</sup> Previously referred to as *Information technology*, <sup>2</sup> Percentage completion of items which have been identified as necessary to move to the cloud



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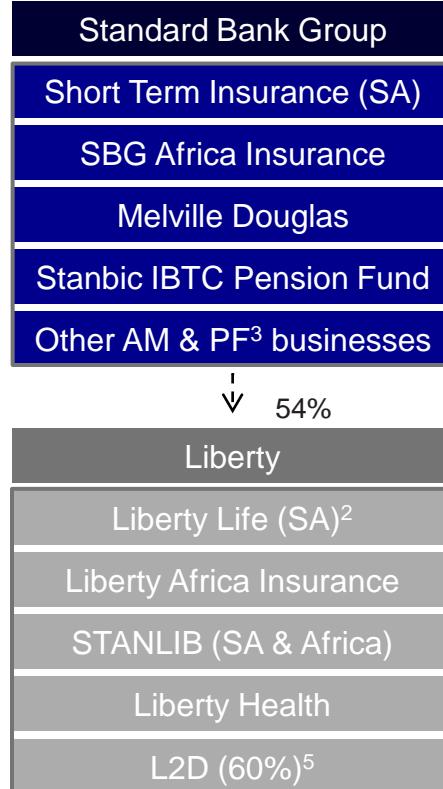
2.3

Insurance & Asset  
Management

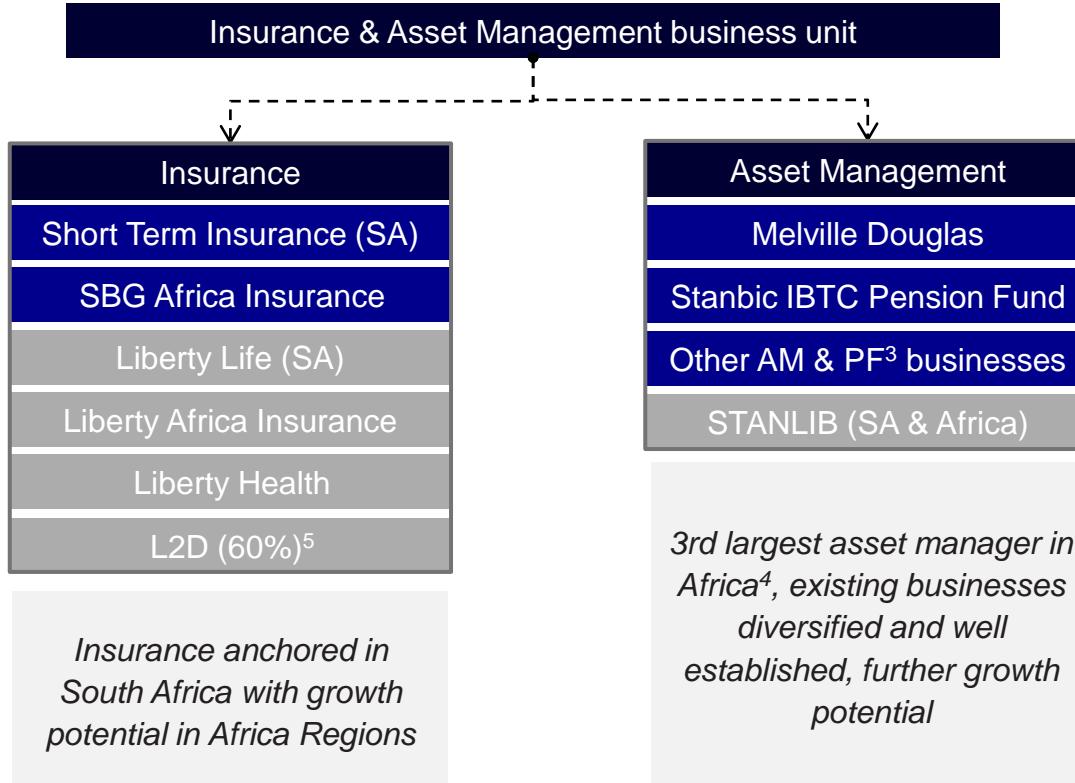
# Insurance & Asset Management (IAM) – Liberty integrated into the group<sup>1</sup>



Pre the buyout of the Liberty minorities



Post the Liberty minority buyout and integration



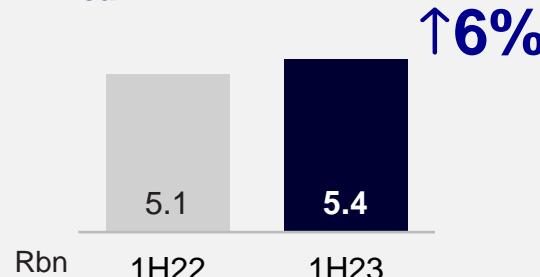
<sup>1</sup> Illustrative reflecting main businesses that have been grouped together, <sup>2</sup> Liberty Life (SA) includes SA Retail, Corporate, LibFin businesses within Liberty Group Limited <sup>3</sup> Other Asset Management and Pension Fund businesses inside the Standard Bank Group, <sup>4</sup> Based on assets under management and assets under administration, <sup>5</sup> In July 2023, L2D announced that Liberty had offered to buy out its minority shareholders

# Good underlying growth across insurance and asset management

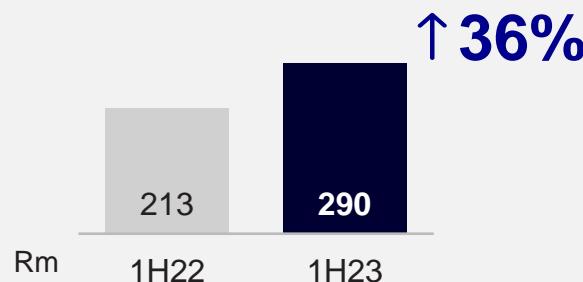


## Life insurance, indexed new business

### South Africa

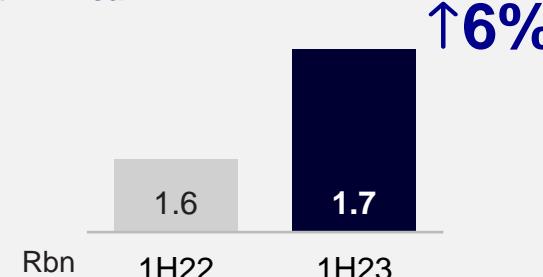


### Africa Regions

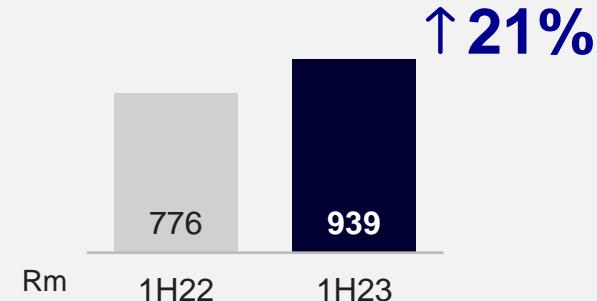


## Short-term insurance, GWP<sup>1</sup>

### South Africa

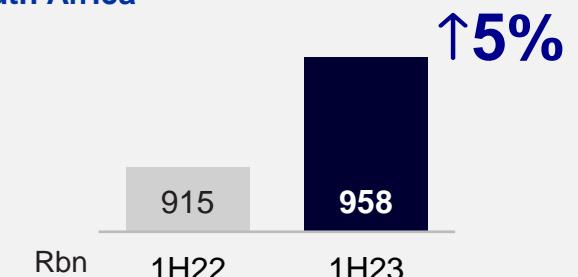


### Africa Regions

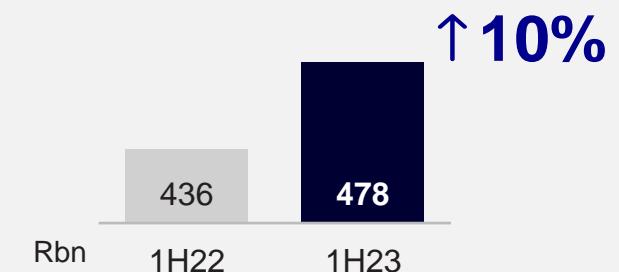


## Asset Management, AUM & AUA<sup>2</sup>

### South Africa



### Africa Regions



**R1.4bn** New business value **↑32%**

<sup>1</sup> Gross written premium, <sup>2</sup> Assets under management and assets under administration

# IAM delivered headline earnings growth and improved returns



## Insurance operations

South Africa

Africa Regions

## Asset Management operations

South Africa

Africa Regions and International

Central costs, sundry income and other adjustments

## Total operating earnings (pre IFRS 17 adjustment)

Shareholder Assets and Exposures<sup>1</sup>

## Total gross earnings/(loss) before inter-BU attribution

IFRS 17 adjustment

Inter-BU attribution headline earnings<sup>2</sup>

## Insurance & Asset Management headline earnings

ROE (%)

	1H23 Rm	1H22 Rm	Change %
Insurance operations	1 824	1 450	26
South Africa	1 825	1 456	25
Africa Regions	(1)	(6)	83
Asset Management operations	601	576	4
South Africa	205	264	(22)
Africa Regions and International	396	312	27
Central costs, sundry income and other adjustments	1	47	(98)
<b>Total operating earnings (pre IFRS 17 adjustment)</b>	<b>2 426</b>	<b>2 073</b>	<b>17</b>
Shareholder Assets and Exposures <sup>1</sup>	(14)	(265)	95
<b>Total gross earnings/(loss) before inter-BU attribution</b>	<b>2 412</b>	<b>1 808</b>	<b>33</b>
IFRS 17 adjustment		231	(100)
Inter-BU attribution headline earnings <sup>2</sup>	(1 035)	(920)	(13)
<b>Insurance &amp; Asset Management headline earnings</b>	<b>1 377</b>	<b>1 119</b>	<b>23</b>
ROE (%)	13.1	10.2	

<sup>1</sup> Referred to previously as the Shareholder Investment Portfolio, <sup>2</sup> Headline earnings which are attributed to PPB and BCB



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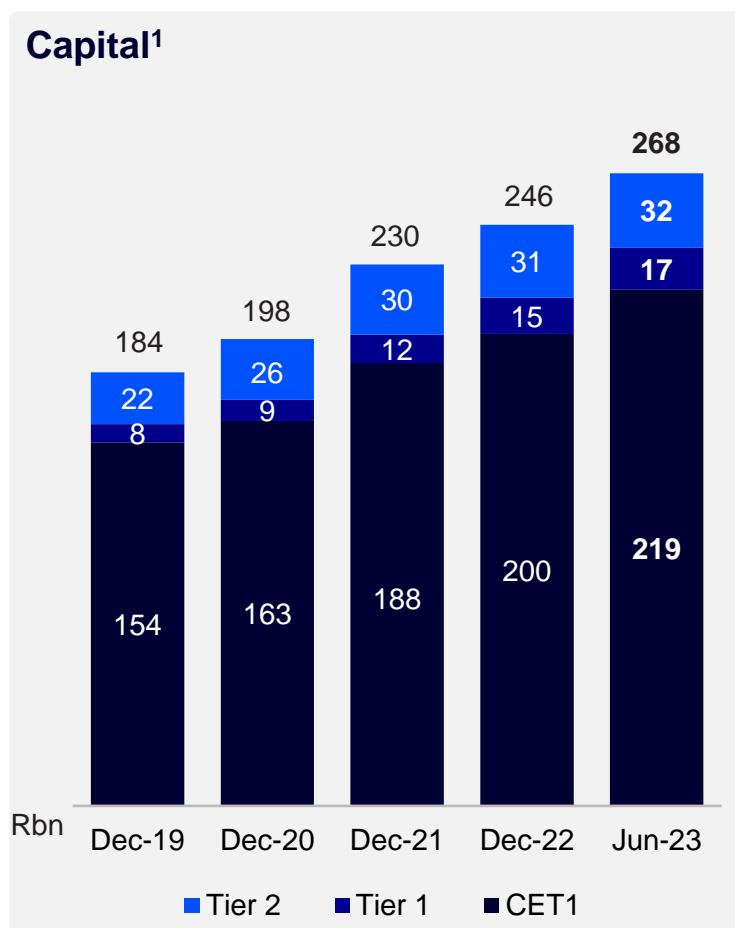
2.4

Capital & returns

# Continued strong capital and liquidity ratios



## Capital<sup>1</sup>

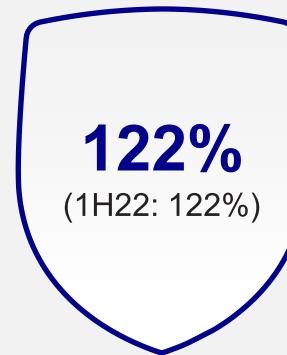


## Capital adequacy<sup>1</sup>



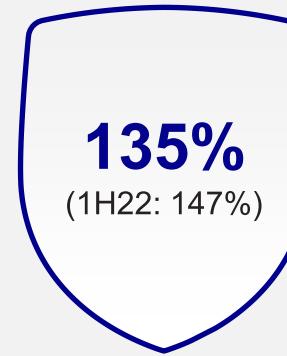
## Liquidity

### Net stable funding ratio



Basel III  
minimum  
100%

### Liquidity coverage ratio



Basel III  
minimum  
100%

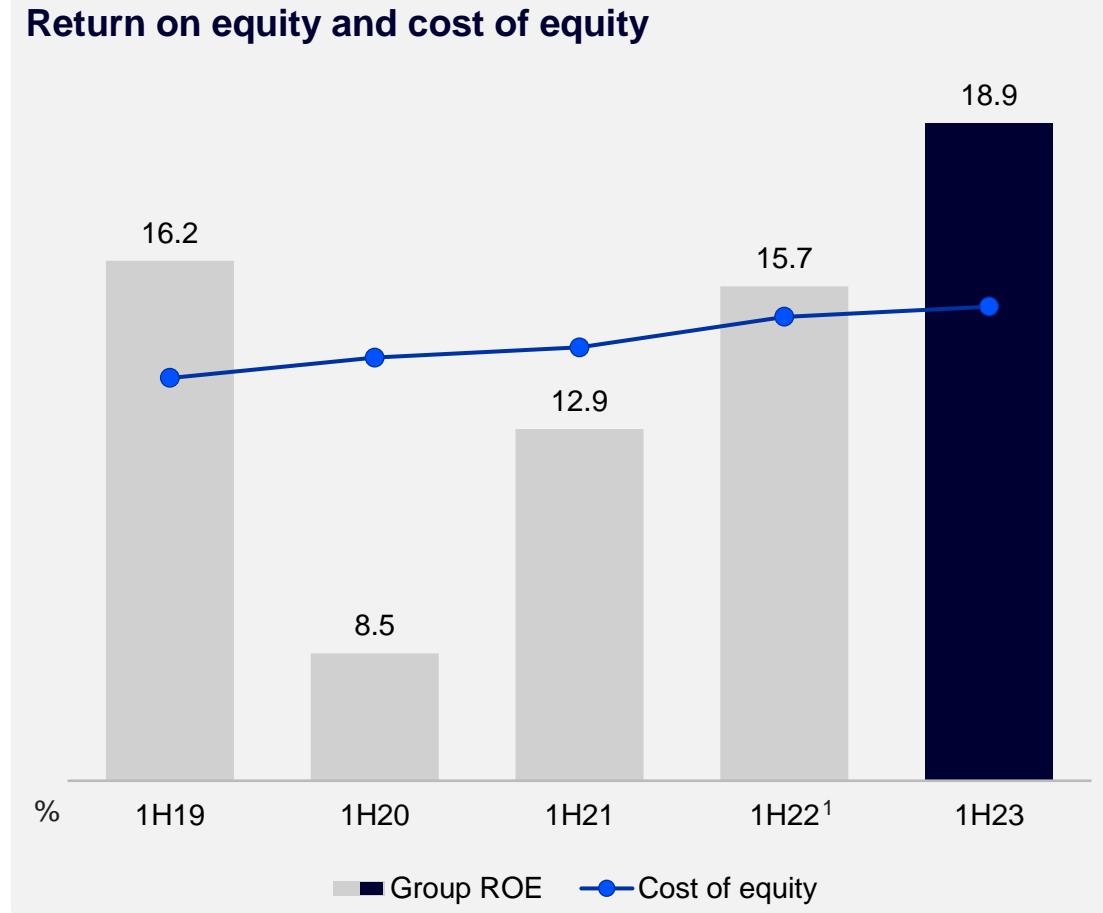
<sup>1</sup> Including unappropriated profits, <sup>2</sup> Recalibrated, inclusive of Pillar 2A requirements that were reinstated by the Prudential Authority from 1 January 2022



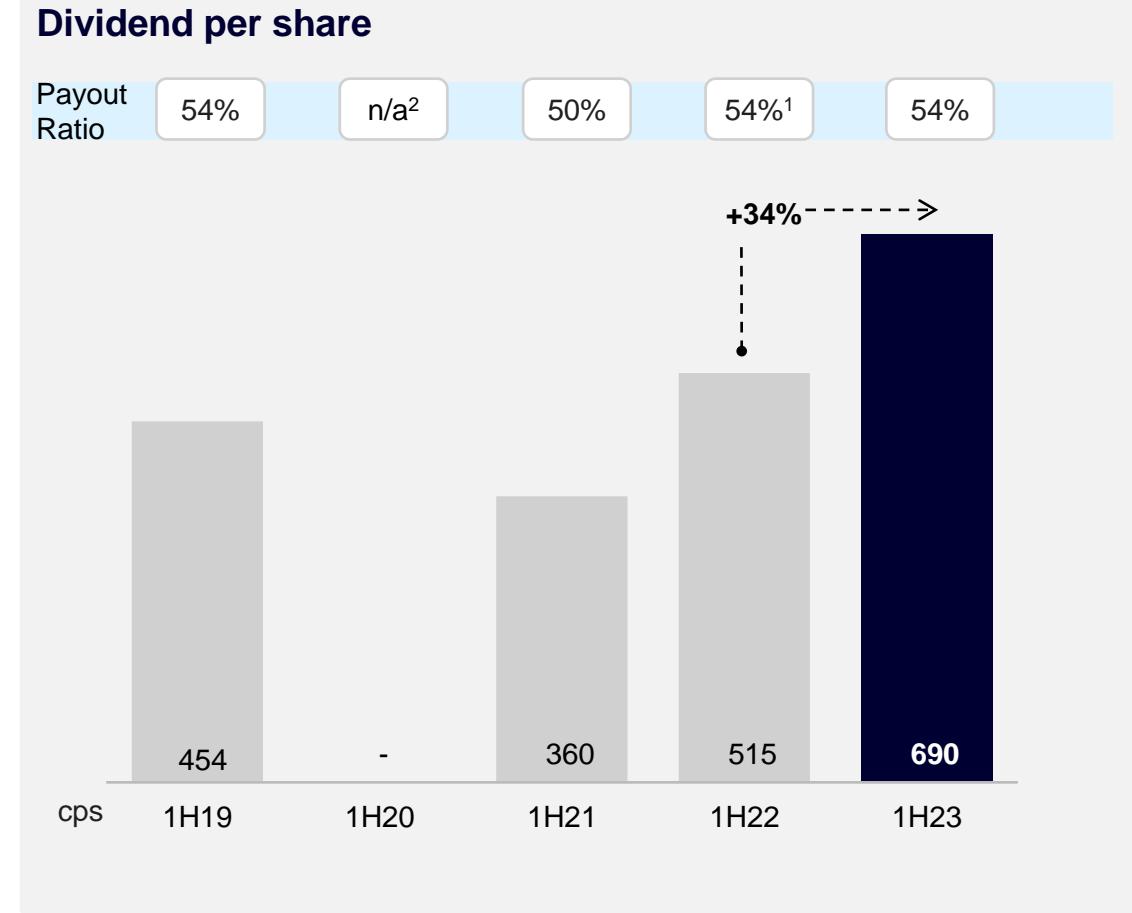
# Strong uptick in ROE and dividend growth in line with earnings per share growth



## Return on equity and cost of equity



## Dividend per share



<sup>1</sup> Prior year numbers restated following the implementation of IFRS17, effective 1 January 2022, and the reallocation of insurance and asset management activities from the banking business units to the new IAM business unit.  
<sup>2</sup> No 1H20 interim dividend paid as per guidance from the South African Reserve Bank



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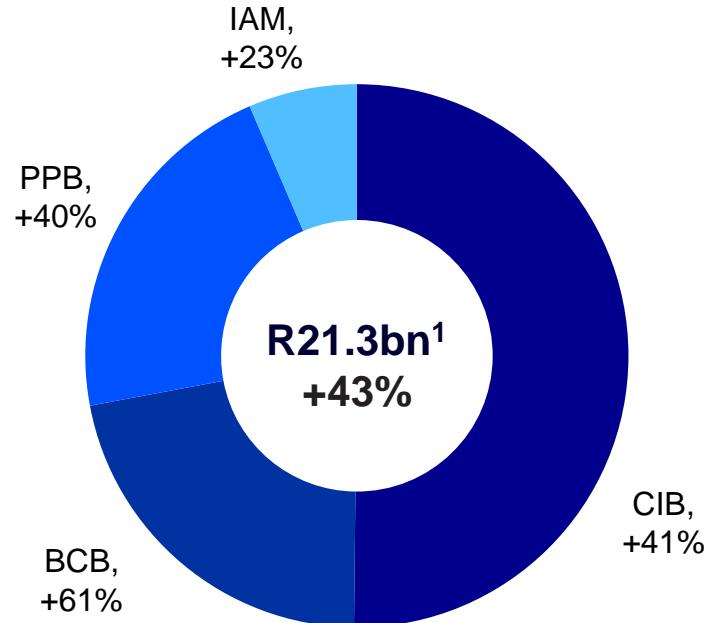
2.5

Segmental  
disclosures

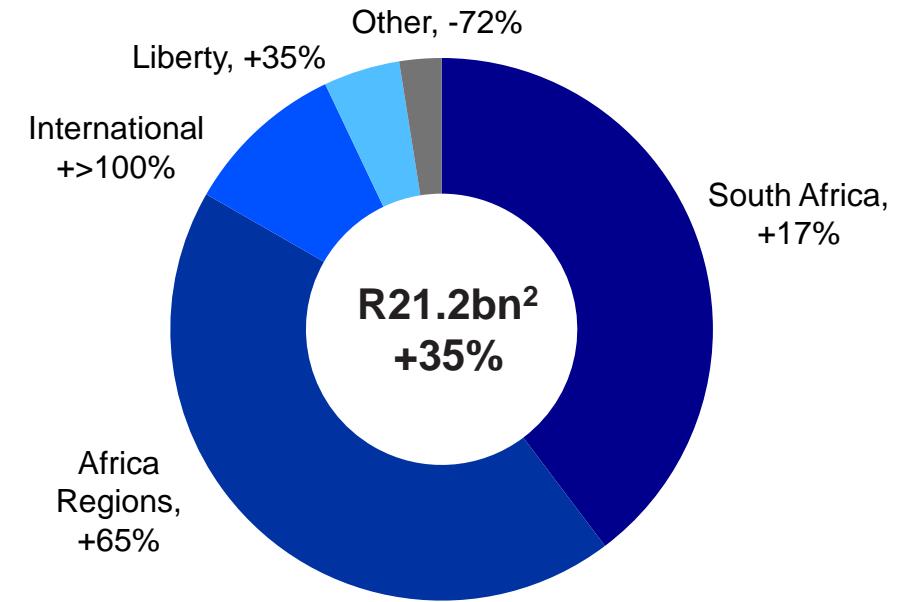
# Continued strong earnings growth across our diversified portfolio



Business unit headline earnings, HOH change



Legal entity headline earnings, HOH change



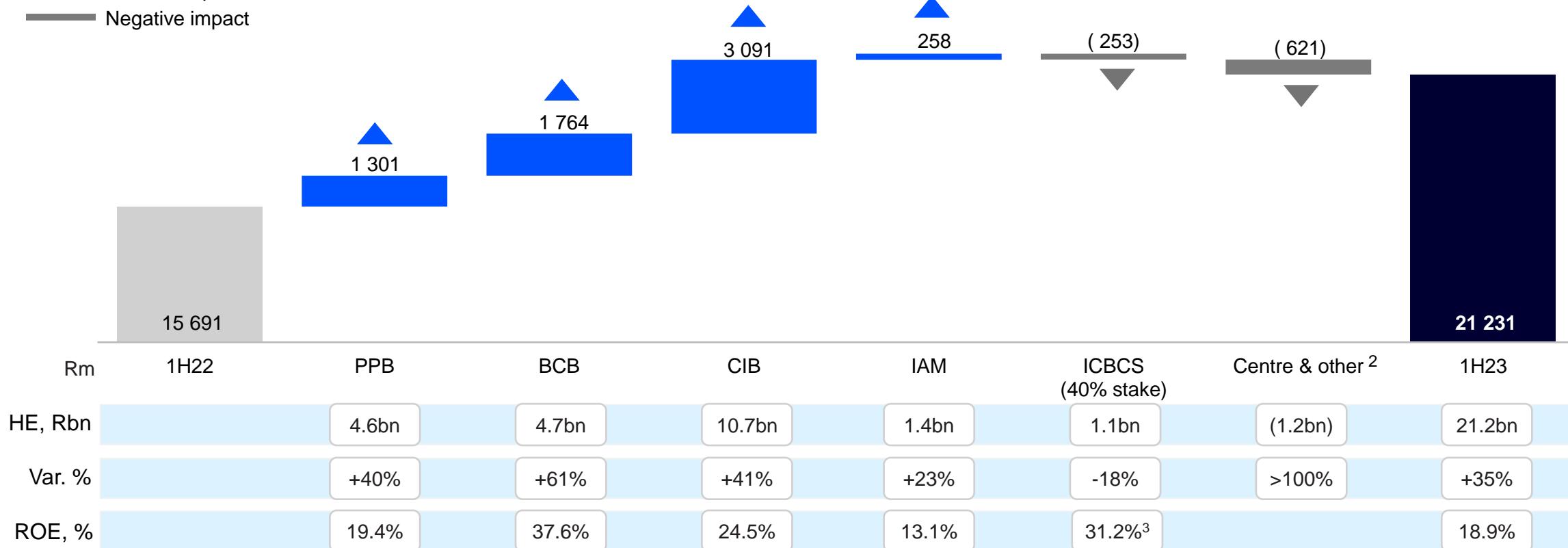
<sup>1</sup> Headline earnings by business unit excluding Centre and ICBCS, <sup>2</sup> Headline earnings by legal entity, South Africa is Standard Bank of South Africa, International is Standard Bank Offshore Group, and Other includes other group entities and ICBCS

# U All businesses delivered positive contributions to headline earnings growth<sup>1</sup>



## Headline earnings growth drivers by business unit

Positive impact  
Negative impact



<sup>1</sup> Prior year numbers restated following the implementation of IFRS17, effective 1 January 2022, and the reallocation of insurance and asset management activities from the banking business units to the new IAM business unit, <sup>2</sup> Centre and other includes increased withholding tax on higher dividends received from Africa Regions, <sup>3</sup> Based on ICBCS headline earnings and NAV on page 78 of the 1H23 Financial Analysis Booklet

# Our South Africa banking franchise is growing and delivering improving returns



	SBSA 1H23 Rbn	SBSA 1H22 Rbn	Change %
Net interest income	25.2	21.2	18
Non-interest revenue	19.5	17.6	11
<b>Total income</b>	<b>44.6</b>	<b>38.8</b>	<b>15</b>
Operating expenses	(26.1)	(22.9)	14
<b>Pre-provision profit</b>	<b>18.5</b>	<b>15.9</b>	<b>16</b>
Credit impairment charges	(6.3)	(5.0)	27
<b>Headline earnings</b>	<b>8.4</b>	<b>7.2</b>	<b>17</b>
Credit loss ratio, bps	95	81	
Cost-to-income ratio, %	58.9	59.3	
Jaws, %	1.0	2.9	
ROE, %	15.2	13.7	

## Highlights

- **Net interest income** grew on the back of loan book growth and higher average interest rates
- **Non-interest revenue** increased due to continued growth in transactional volumes, particularly related to travel and e-commerce spend, annual price increases, trading revenue linked to increased volatility and client demand for FX and structured solutions products
- **Operating expenses** were higher mainly due to the inflationary environment, annual staff cost and incentive cost increases, an increase in skilled staff complement and higher technology costs driven by an increase in cloud migration costs and impact of loadshedding
- **Credit impairment charges** were higher driven by new corporate defaults, a deteriorating economic environment, as well as the non-recurrence of credit recoveries on the payment holiday portfolio recorded in 1H22

# Our Africa Regions portfolio continued to grow and delivered ROE well ahead of COE

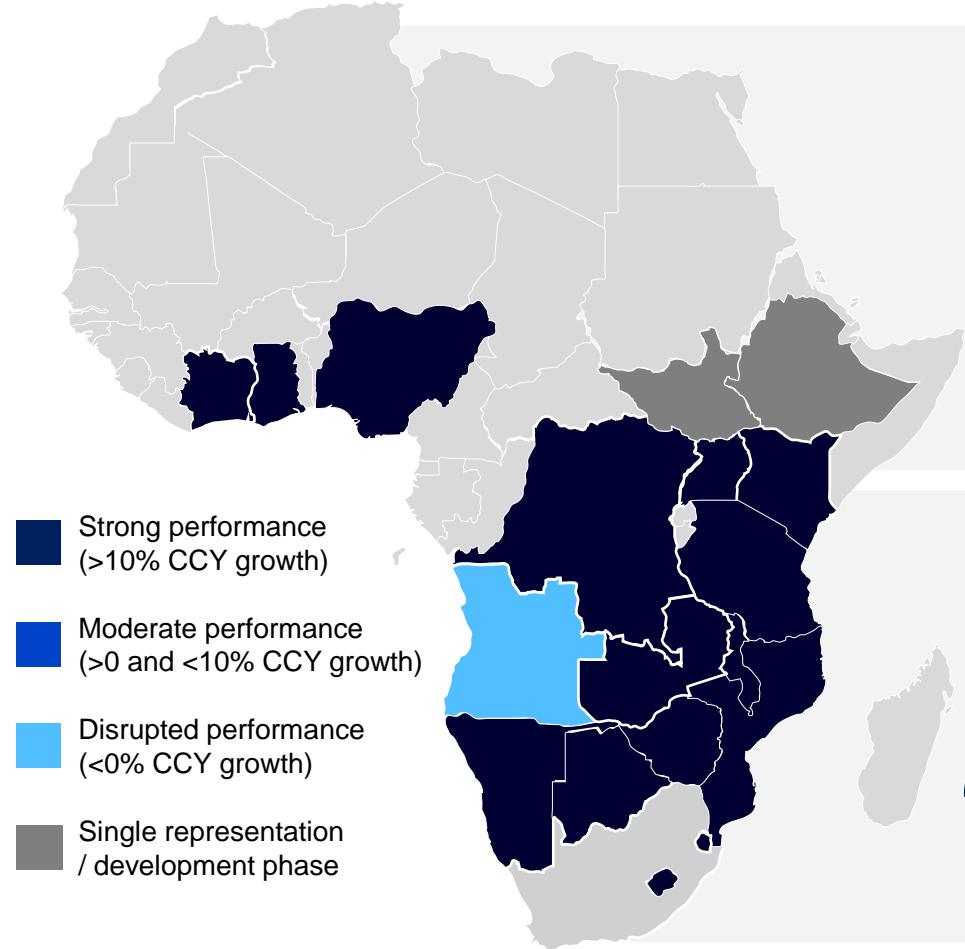


	1H23 Rbn	1H22 Rbn	Change %	CCY change %
Net interest income	17.9	12.2	46	52
Non-interest revenue	13.5	10.1	34	39
<b>Total income</b>	<b>31.4</b>	<b>22.4</b>	<b>41</b>	<b>46</b>
Operating expenses	(13.8)	(11.5)	20	27
<b>Pre-provision profit</b>	<b>17.6</b>	<b>10.9</b>	<b>62</b>	<b>65</b>
Credit impairment charges	(2.1)	(1.1)	88	>100
<b>Headline earnings</b>	<b>9.3</b>	<b>5.6</b>	<b>65</b>	<b>63</b>
Credit loss ratio, bps	84	73		
Cost-to-income ratio, %	43.9	51.5		
Jaws, %	20.7	9.4		
ROE, %	28.4	20.4		

## Highlights

- **Net interest income** grew due to strong average balance sheet growth and higher average interest rates, particularly in 2H22 in Ghana, Kenya, Malawi, Mauritius, Mozambique, Nigeria and Zimbabwe, which resulted in positive endowment
- **Non-interest revenue** increased due to higher transactional activity supported by client travel, annual price increases, increased assets under management and related fees earned, and higher trading revenue earned from increased client FX activity in Kenya and Nigeria, as well as improved trading activity in Zimbabwe
- **Operating expenses** were higher due to heightened inflationary environments across the region, annual salary increases, increases in skilled staff compliment, higher depositor insurance in Nigeria and Ghana on the back of balance sheet growth, higher technology costs to support the investment in digital capabilities, and higher travel and entertainment costs
- **Credit impairment charges** increased driven by book growth and higher inflows into stage 3 across most countries linked to the deteriorating economic environment, and provisions related to sovereign credit risk migration in certain African markets

# Our Africa Regions franchise delivered an outstanding performance across all 3 regions



<sup>1</sup> Kenya, South Sudan, Tanzania, Uganda, <sup>2</sup> Botswana, Eswatini, Lesotho, Malawi, Mauritius, Mozambique, Namibia, Zambia, Zimbabwe, <sup>3</sup> Angola, DRC, Ghana, Côte d'Ivoire, Nigeria

## Headline earnings

	1H23 Rbn	1H22 Rbn	Change %	Change CCY %
<b>Africa Regions</b>	<b>9.3</b>	<b>5.6</b>	<b>65</b>	<b>63</b>
East Africa <sup>1</sup>	1.8	1.2	55	41
South & Central Africa <sup>2</sup>	4.2	2.5	71	65
West Africa <sup>3</sup>	3.2	2.0	63	76

## Return on equity

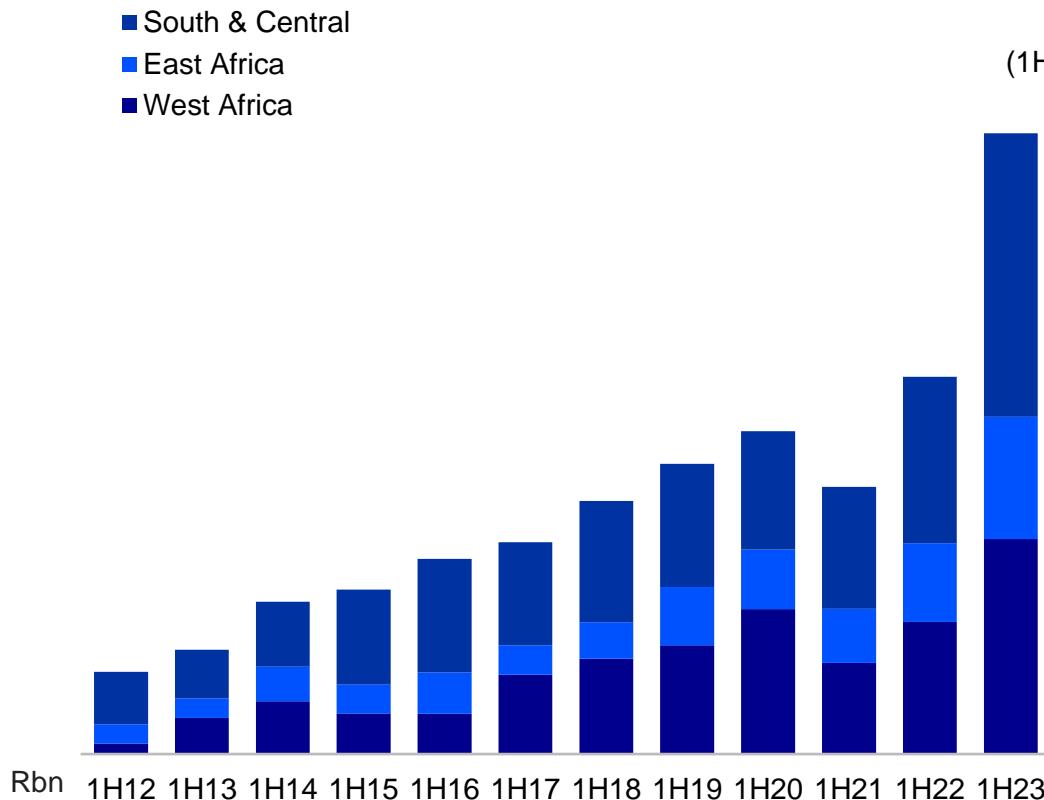
	1H23 %	1H22 %
<b>Africa Regions</b>	<b>28.4</b>	<b>20.4</b>
East Africa	23.2	18.7
South & Central Africa	29.5	18.8
West Africa	33.8	21.4

# Our Africa Regions franchise is a well diversified portfolio which supports the sustainability of earnings



## Headline earnings by region

- South & Central
- East Africa
- West Africa



CAGR  
(1H12-1H23)  
+20%

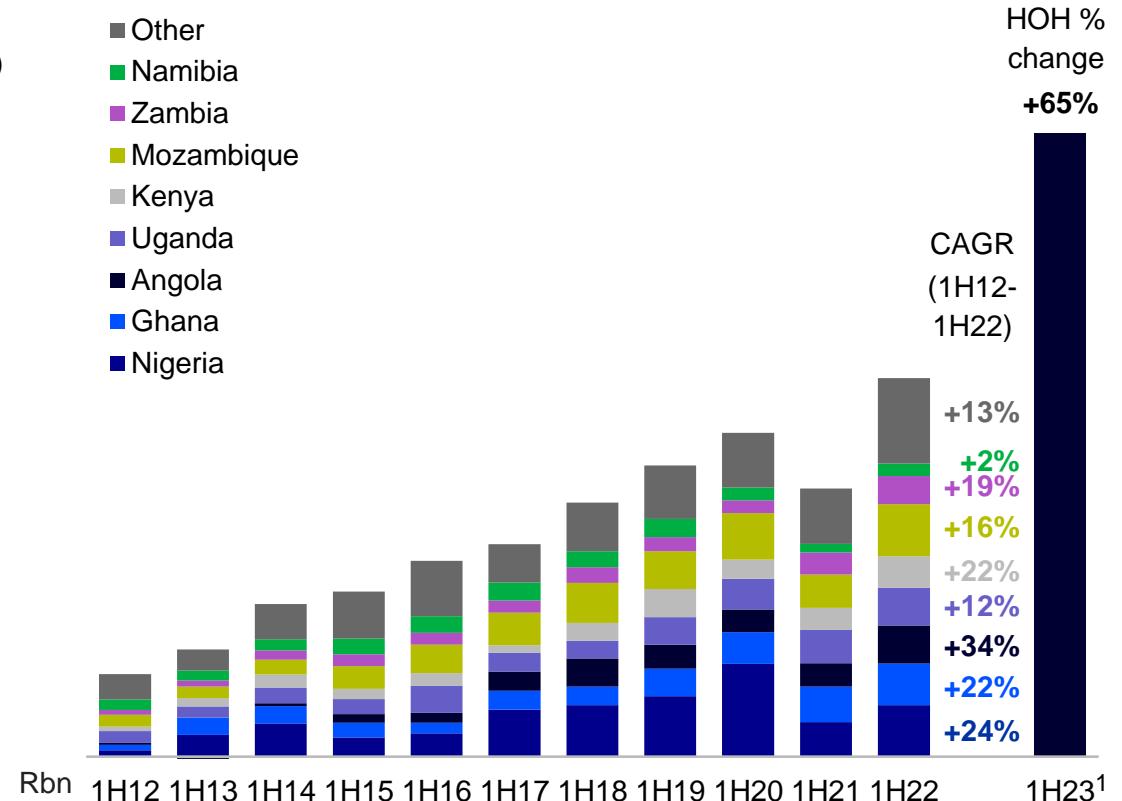
+17%

+18%

+32%

## Headline earnings by country

- Other
- Namibia
- Zambia
- Mozambique
- Kenya
- Uganda
- Angola
- Ghana
- Nigeria



HOH %  
change  
+65%

CAGR  
(1H12-  
1H22)

+13%

+2%

+19%

+16%

+22%

+12%

+34%

+22%

+24%

<sup>1</sup> 1H23 split not provided as legal entities have yet to publish their accounts for the period



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2.6

FY23 outlook



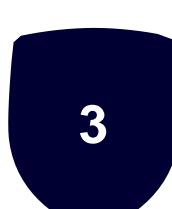
## Global

- Downside risks to global growth remain. Inflation is still expected to decline slower and interest rates are expected to remain higher for longer
- IMF forecasts global real GDP growth of 3.0% for 2023 and 2024<sup>1</sup>



## Sub-Saharan Africa

- IMF expects sub-Saharan Africa to grow at 3.5% and 4.1% in 2023 and 2024 respectively<sup>1</sup>
- High sovereign debt levels in certain African countries remain a concern, particularly Angola, Malawi and Mozambique



## South Africa<sup>2</sup>

- Inflation has returned to within the SARB's target range. In July 2023, the SARB kept interest rates flat at 8.25%
- 2023 real GDP growth expected to be 0.8%, with risks to the downside, recovering to closer to 2% in the medium term
- Moderating inflation, interest rate cuts<sup>3</sup>, and improved electricity supply should drive an improvement in confidence, demand, and investment in 2024

<sup>1</sup> International Monetary Fund, 25 July 2023, <sup>2</sup> As per Standard Bank research, 14 August 2023, <sup>3</sup> Standard Bank Research expects SARB to cut interest rate by a cumulative 125 basis points in 2024, starting in March 2024

# FY23 updated guidance



<u>Revised</u>	<b>FY23 guidance (March)</b>	<b>FY23 guidance (August)</b>	<b>Key drivers in 2H23</b>
<b>Net interest income</b>	Low-teen growth	Low twenties growth <sup>1</sup>	<ul style="list-style-type: none"> <li>High interest rates to constrict demand and balance sheet growth</li> <li>NIM expansion to be small as endowment tailwinds fade in 2H23</li> </ul>
<b>Non-interest revenue</b>	Mid-single digit growth	High-single digit growth	<ul style="list-style-type: none"> <li>Growing client franchise, but transaction activity may slow</li> <li>Trading revenues to moderate in 2H23 from elevated levels in 1H23</li> </ul>
<u>Unchanged</u>			
<b>Efficiency</b>	Positive jaws <sup>2</sup>		<ul style="list-style-type: none"> <li>Cost growth to remain elevated (low teens), impacted by franchise investment and continued inflationary pressures</li> </ul>
<b>Credit loss ratio</b>	Above the mid-point of the TTC <sup>3</sup> range of 70 bps – 100 bps		<ul style="list-style-type: none"> <li>Difficult macroeconomic conditions will continue to put pressure on clients; credit charge growth to moderate in 2H23</li> </ul>
<b>ROE</b>	Inside the 2025 target range of 17% – 20%		<ul style="list-style-type: none"> <li>Focus on optimisation of capital deployed</li> </ul>
<b>Dividend payout ratio</b>	45% – 60%		<ul style="list-style-type: none"> <li>Supported by strong capital generation</li> </ul>

<sup>1</sup> Net interest income is expected to grow at mid teens excluding endowment, <sup>2</sup> Jaws for Banking businesses, <sup>3</sup> Through-the-cycle



1

## Maintaining margins in a declining rates environment

- Endowment tailwinds will fade in 2024 as interest rates stabilise and fall
  - SBSA net interest income impact reduced from R1.4bn to R1.2bn per 100 basis points rates reduction, following implementation of partial endowment hedge
- Strong underlying asset and liability growth, particularly in the high-margin Africa Regions businesses, bodes well for net interest income growth going forward

2

## Growing trading revenues off a high base

- Once-off trading gains on Africa Regions currency devaluations in 1H23 unlikely to be repeated
- However, our dominant trading franchise continues to provide opportunities in volatile markets
- Underlying and widespread client trading activity remains robust
- Strong track record of sustainably growing trading revenues (10-year CAGR of 17%)

3

## Impact of Africa Regions currency devaluations offset by strong business growth and portfolio effect

- Market-set currency valuations are welcomed and positive for investment, economic activity and growth
- Africa Regions ZAR 10-year earnings CAGR of 20% evidences that growth opportunities have consistently exceeded the impact of weaker currencies over time
- Notwithstanding significant devaluation of NGN, AOA and ZWL, 1H23 FCTR NAV impact not material, due to relative strengthening of UGX, MZM, ZMK, USD and GBP
- The diverse Africa Regions portfolio continues to be a key differentiator and has proven to deliver sustainable earnings over time

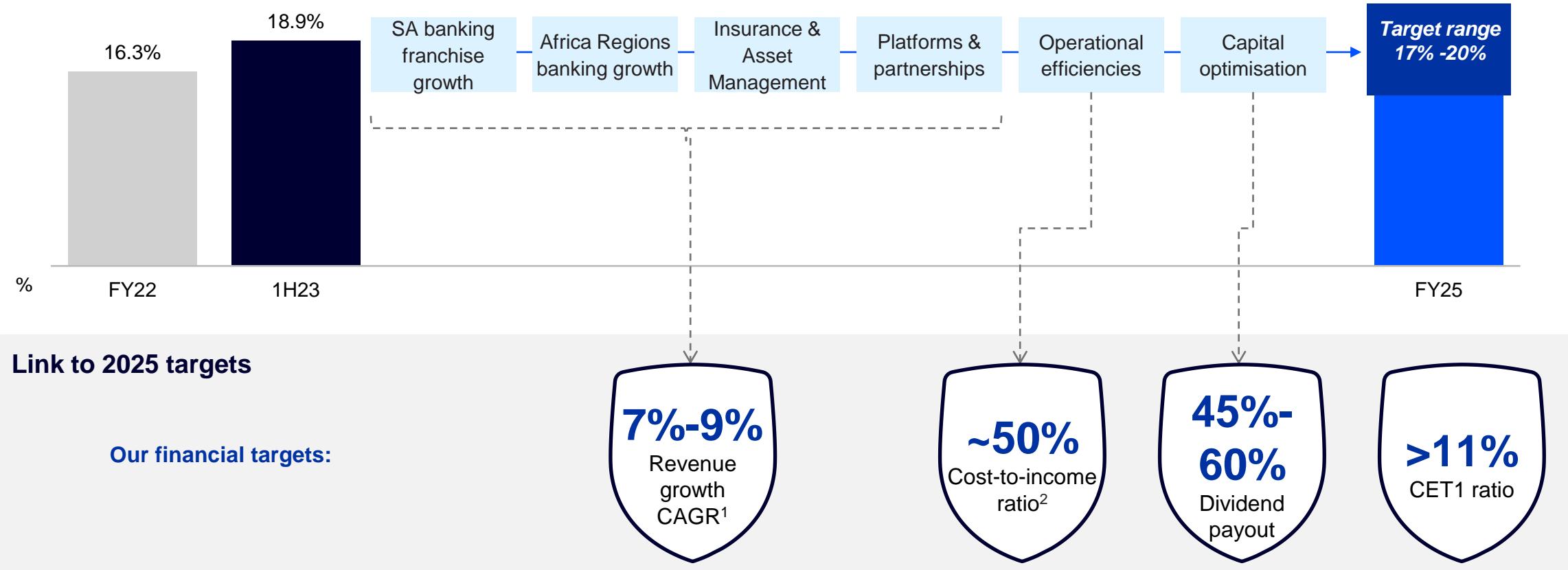
FOCUS

Sustainable revenue growth  
Continued operating leverage

# Medium-term ROE drivers unchanged



## ROE drivers



<sup>1</sup> Compound annual growth rate from 2020 to 2025, <sup>2</sup> Approaching 50%



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03

Delivering against  
our 2025 targets

# Our strategy and 2025 targets remain unchanged



**Our purpose:**  
Why we exist

Africa is our home, we drive her growth



**Transform client experience**



**Execute with excellence**



**Drive sustainable growth and value**

**Our 2025 financial targets:** What we have committed to deliver

**7% - 9%**  
Revenue growth CAGR<sup>1</sup>

**~50%**  
Cost-to-income ratio<sup>2</sup>

**17% - 20%**  
Return on equity

<sup>1</sup> Compound annual growth rate from 2020 to 2025, <sup>2</sup> Approaching 50%



## 1H23 – we delivered

- 1 Sharpened our competitiveness
- 2 Captured sustainable finance opportunities in South Africa and Africa Regions, particularly in renewables in South Africa
- 3 Integrated Liberty into IAM and improved capital efficiency
- 4 Financial performance in line with 2025 commitments

## 2H23 – our focus areas

- 1 Manage costs tightly and credit responsibly
- 2 Provide consistently excellent service on consistently stable systems
- 3 Continue to expand our leadership in promoting intra-Africa trade, and in connecting Africa to China, Europe and the US
- 4 Continue to expand our leadership in sustainable and inclusive finance
- 5 Remain within our ROE target range



Brand Finance®  
Awards

**'Most Valuable Banking Brand -  
South Africa and Africa'**  
for 2<sup>nd</sup> year in a row



Standard Bank



Thank you



Standard Bank

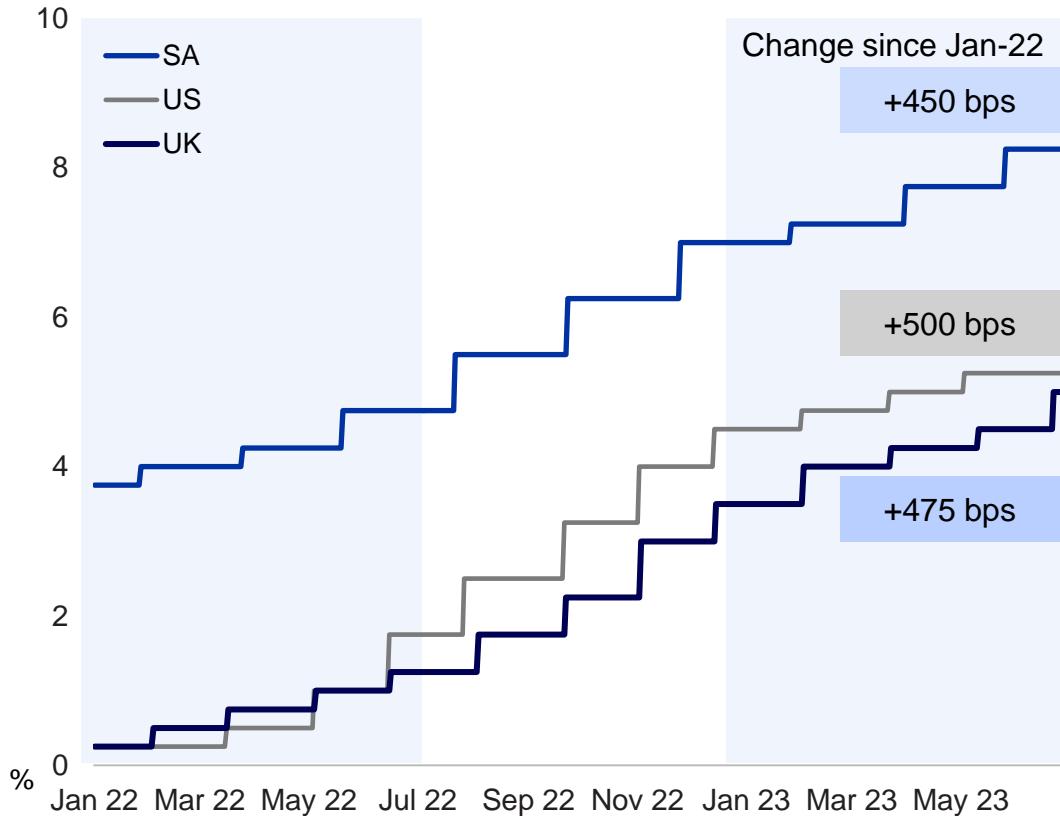
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Additional  
disclosures

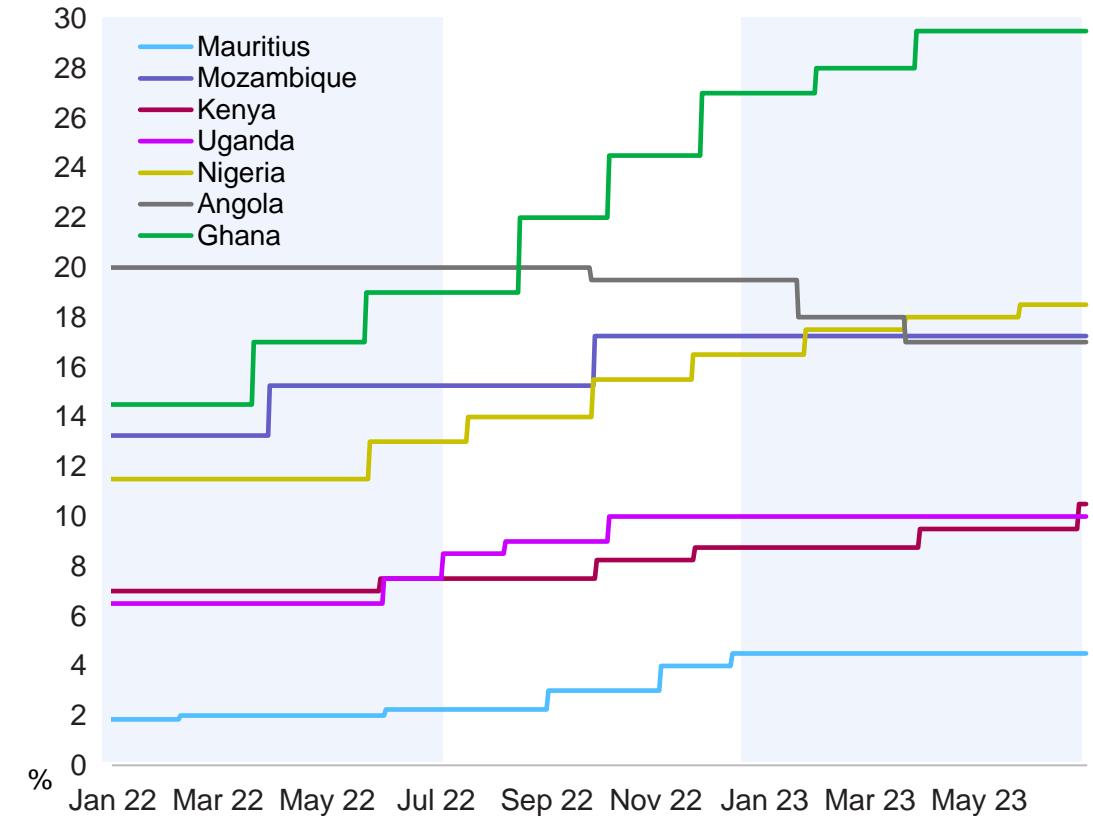
# Interest rates trended higher, providing a strong tailwind to net interest income



South Africa, UK & USA, %



Africa Regions, %



Source: Trading Economics

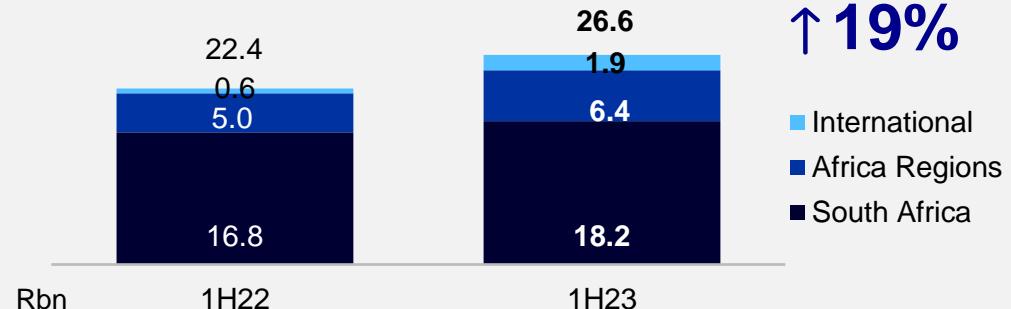


	1H23 Rbn	1H22 <sup>1</sup> Rbn	Change %
Net interest income	18.1	14.9	21
Non-interest revenue	8.5	7.5	14
<b>Total income</b>	<b>26.6</b>	<b>22.4</b>	<b>19</b>
Operating expenses	(14.9)	(13.2)	13
<b>Pre-provision profit</b>	<b>11.7</b>	<b>9.2</b>	<b>27</b>
Credit impairment charges	(5.4)	(4.3)	26
<b>Headline earnings</b>	<b>4.6</b>	<b>3.3</b>	<b>40</b>
Credit loss ratio, bps	162	139	
Cost-to-income ratio, %	55.9	58.7	
Jaws, %	5.7	n/a	
ROE, %	19.4	13.9	

## Highlights

- **Total income** increased due to loan and deposit growth, higher average interest rates, strong transactional activity, and an increase in the active client base following good client acquisition and focused client entrenchment
- **Operating expenses** were higher driven by the inflationary environment, continued investment in digital capabilities, and increased business activity across the portfolio
- **Credit impairment charges** increased on the back of rapid interest rate hikes and a deteriorating macroeconomic environment
- **Headline earnings** increase underpinned by core franchise growth

## Total income by geography, Rbn



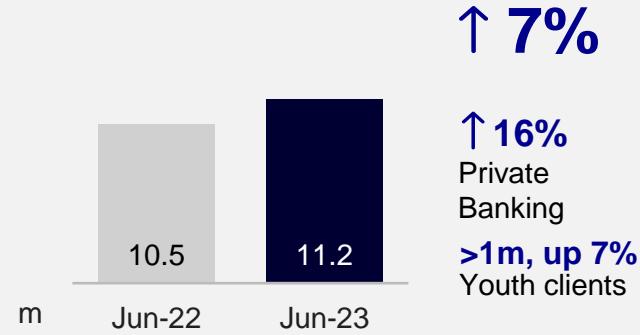
<sup>1</sup> Prior year numbers restated following the implementation of IFRS17, effective 1 January 2022, and the reallocation of insurance and asset management activities from the banking business units to the new IAM business unit

# Personal & Private Banking

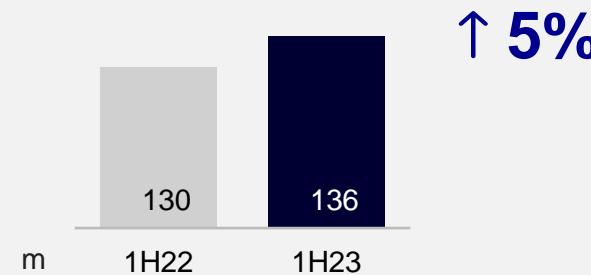


## South Africa

### Active clients



### Digital transactional volumes

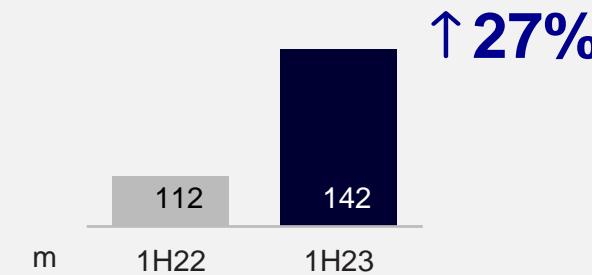


## Africa Regions

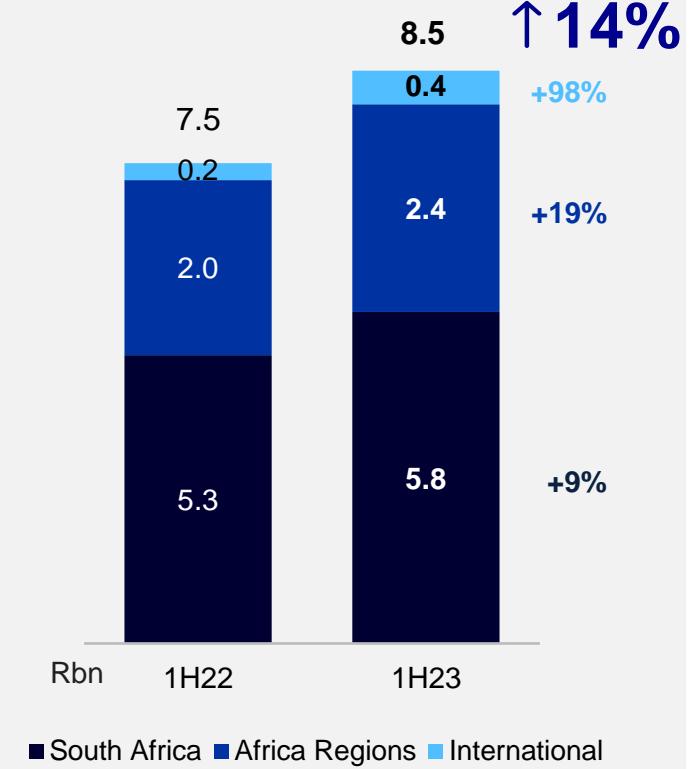
### Active clients



### Digital transactional volumes



## NIR by geography, Rbn





	1H23 Rbn	1H22 <sup>1</sup> Rbn	Change %
Net interest income	12.4	9.0	38
Non-interest revenue	6.1	5.6	10
<b>Total income</b>	<b>18.5</b>	<b>14.6</b>	<b>27</b>
Operating expenses	(10.3)	(9.1)	14
<b>Pre-provision profit</b>	<b>8.2</b>	<b>5.5</b>	<b>50</b>
Credit impairment charges	(1.6)	(1.1)	42
<b>Headline earnings</b>	<b>4.7</b>	<b>2.9</b>	<b>61</b>
Credit loss ratio, bps	138	106	
Cost-to-income ratio, %	55.8	62.4	
Jaws, bps	13.0	n/a	
ROE, %	37.6	24.5	

## Highlights

- **Total income** increase linked to balance sheet growth, higher average interest rates, increased active clients, higher transactional and forex activities, growth in cross border payment flows and lending facilities
- **Operating expenses** impacted by the elevated inflationary environment, continued investment in technology and marketing initiatives to support client acquisition and experience, alongside increased incentives
- **Credit impairment charges** largely impacted by new non-performing customers, specifically in Africa Regions, an increase in watchlist names and increased forward-looking provisions
- **ROE** improved driven by growth in capital-light, transactional flow led earnings

## Total income by geography, Rbn



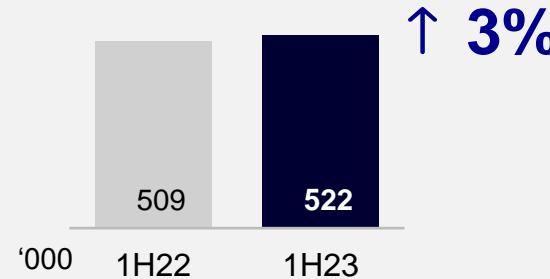
<sup>1</sup> Prior year numbers restated following the implementation of IFRS17, effective 1 January 2022, and the reallocation of insurance and asset management activities from the banking business units to the new IAM business unit

# Business & Commercial Banking

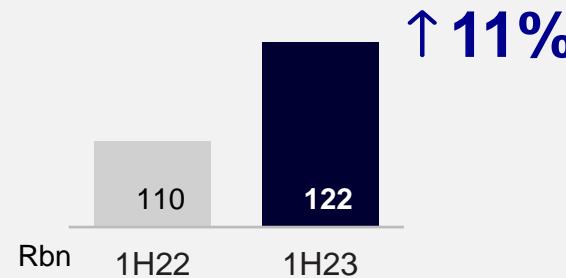


## South Africa

### Active clients

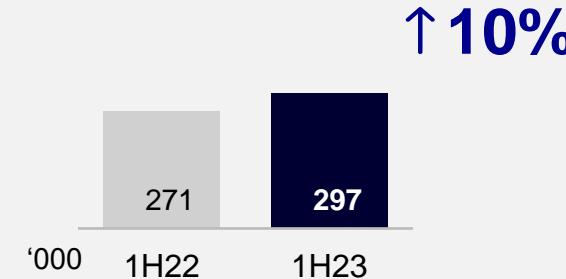


### Card acquiring turnover

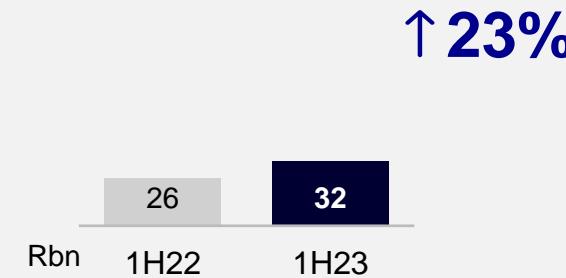


## Africa Regions

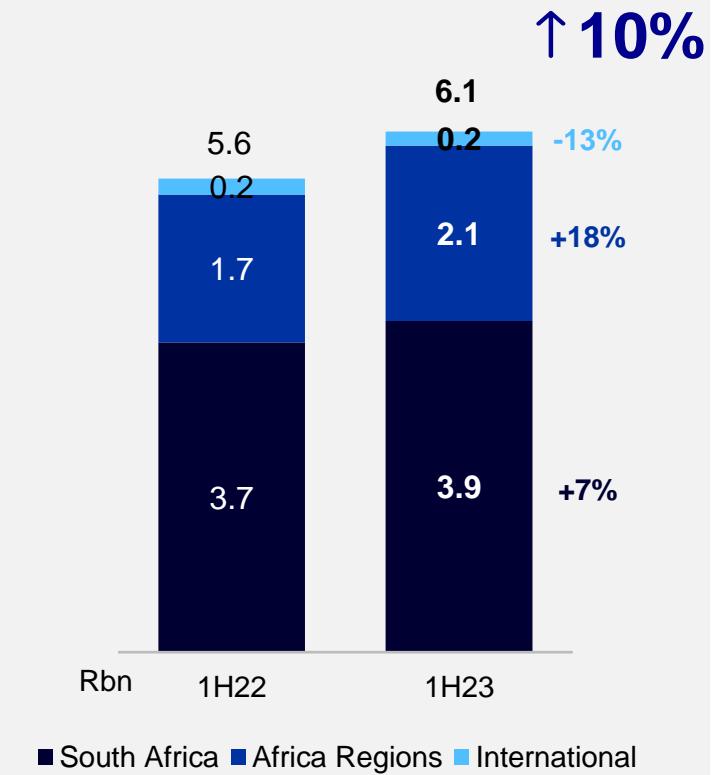
### Active clients



### Card acquiring turnover



## NIR by geography, Rbn





	1H23 Rbn	1H22 <sup>1</sup> Rbn	Change %
Net interest income	14.8	10.4	43
Non-interest revenue	18.0	14.4	25
<b>Total income</b>	<b>32.8</b>	<b>24.8</b>	<b>32</b>
Operating expenses	(13.7)	(11.7)	17
<b>Pre-provision profit</b>	<b>19.1</b>	<b>13.1</b>	<b>46</b>
Credit impairment charges	(1.5)	(0.7)	>100
<b>Headline earnings</b>	<b>10.7</b>	<b>7.6</b>	<b>41</b>
Credit loss ratio <sup>2</sup> , bps	36	33	
Cost-to-income ratio, %	41.8	47.2	
Jaws, %	15.2	n/a	
ROE, %	24.5	20.8	

## Highlights

- **Total income** growth driven by balance sheet growth, positive endowment impact of higher interest rates, and increase in trading revenues underpinned by increased client activity and market making revenues
- **Operating expenses** reflective of inflationary pressures and continued investment in technology to support system stability and client experience.
- **Credit impairment charges** increase is due to client strain in a challenging operating environment and elevated sovereign risk in specific Africa Regions markets
- **Headline earnings** growth underpinned by our ability to support client activity and identify sector specific growth opportunities

## Total income by business<sup>3</sup>, Rbn

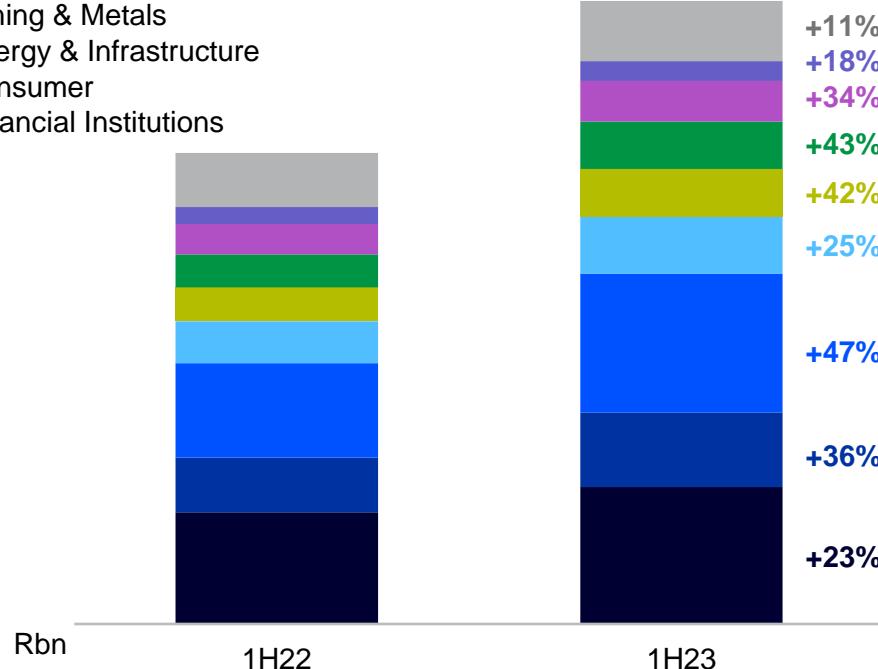


<sup>1</sup> Prior year numbers restated following the implementation of IFRS17, effective 1 January 2022, and the reallocation of insurance and asset management activities from the banking business units to the new IAM business unit, <sup>2</sup> CLR to customers, <sup>3</sup> TxB – Transaction Banking, IB – Investment Banking, GM – Global Markets



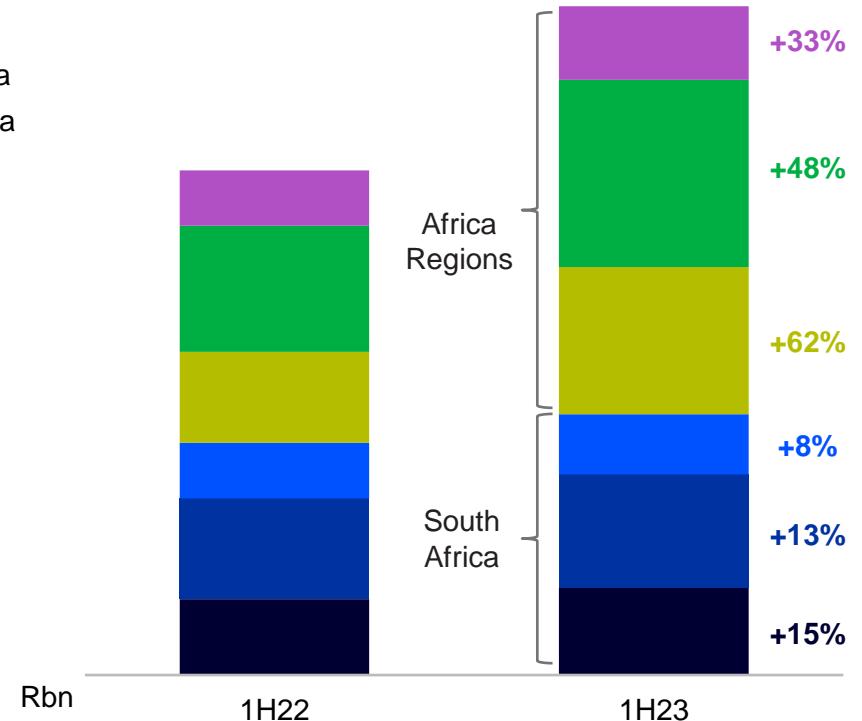
## Client revenue by sector, 32%

- Retail
- Real Estate
- Sovereign & Public Sector
- Telecommunications & Media
- Diversified industries
- Mining & Metals
- Energy & Infrastructure
- Consumer
- Financial Institutions



## Total income by geography, 33%<sup>1</sup>

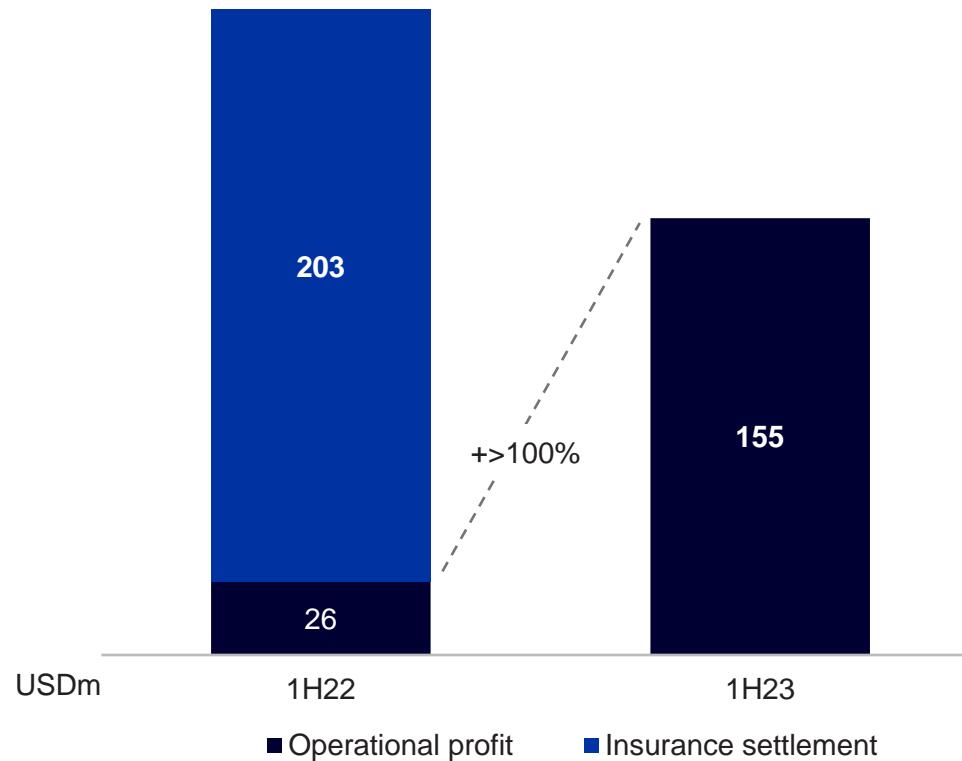
- IB Africa Regions
- GM Africa Regions
- TxB Africa Regions
- IB South Africa
- GM South Africa
- TxB South Africa



<sup>1</sup> TxB – Transaction Banking, GM – Global Markets, IB – Investment Banking



## ICBCS performance



## SBG's share of earnings

ICBCS earnings, USDm
@ % stake
SBG attributable earnings, USDm
ZAR/USD <sup>1</sup>
SBG attributable earnings, Rm

	1H23	1H22
155	229	
40%	40%	
62	92	
18.5	15.2	
<b>1 149</b>	<b>1 402</b>	

<sup>1</sup> ICBCS attributable earnings converted at an average rate

# Disclaimer – Forward-looking statements



The Group may, in this document, make certain statements that are not historical facts and relate to analyses and other information which are based on forecasts of future results and estimates of amounts not yet determinable. These statements may also relate to our future prospects, expectations, developments and business strategies and have not been reviewed or reported on by the Group's external auditors.

By their very nature, forward looking statements involve inherent risks and uncertainties, both general and specific, and there are risks that the predictions, forecasts, projections and other forward-looking statements will not be achieved. If one or more of these risks materialise, or should underlying assumptions prove incorrect, our actual results may differ materially from those anticipated. You should understand that a number of important factors could cause actual results to differ materially from the plans, objectives, expectations, estimates and intentions expressed in such forward-looking statements.