

PRESS RELEASE

Teleperformance completes the acquisition of Aegis USA Inc.

PARIS, AUGUST 7, 2014 – Teleperformance, the global leader in outsourced multichannel customer experience management, today announced that it has completed the acquisition of Aegis USA Inc., a major outsourcing and technology company in the United States, the Philippines and Costa Rica.

The transaction, announced last July 9, was approved by regulatory authorities.

Aegis USA Inc. will be consolidated by Teleperformance from early August 2014

ABOUT TELEPERFORMANCE GROUP

Teleperformance, the worldwide leader in outsourced multichannel customer experience management, serves companies around the world with customer care, technical support, customer acquisition and debt collection programs. In 2013, it reported consolidated revenue of €2,433 million (\$3,236 million, based on €1 = \$1.33).

Before this operation, the Group operates 110,000 computerized workstations, with close to 149,000 employees across around 230 contact centers in 62 countries and serving more than 150 markets. It manages programs in 63 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: SBF 120, STOXX 600 and France CAC Mid & Small. Symbol: RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP

For further information, please visit the Teleperformance website at www.teleperformance.com.

CONTACTS

INVESTOR RELATIONS

QUY NGUYEN-NGOC

Tel: +33 1 53 83 59 87

quy.nguyen@teleperformance.com

PRESS RELATIONS

MARK PFEIFFER

Tel: +1 801-257-5811

mark.pfeiffer@teleperformance.com