



Teleperformance

Transforming Passion into Excellence

PRESS RELEASE

Teleperformance U.S.A. Wins AT&T Supplier Diversity Crystal Award for Third Year in a Row

Prestigious Award Program Recognizes Commitment to Collaborating with Clients, Suppliers and Local Communities Alongside AT&T



PARIS, August 13, 2015 – Teleperformance, the worldwide leader in outsourced multichannel customer experience management, today announced that its operations in the United States is a winner of the 2014 Supplier Diversity Crystal Award from AT&T. This is the third year in a row that Teleperformance has been honored with the coveted award.

The AT&T Supplier Diversity Crystal Award was first implemented in 2012 to recognize a select group of companies serving as AT&T Prime Suppliers that attained and/or exceeded the established Supplier Diversity Utilization target. According to the announcement by AT&T in July, Teleperformance was selected as a recipient of the award, which is exemplary of our commitment to collaborating with our customers, suppliers and the local communities alongside of AT&T. Notably, the award recognizes our performance which contributed to AT&T exceeding its diversity spend target for its Prime Supplier program.

“Teleperformance is proud to have a world-class program that embraces the diversity of our people, suppliers, workplaces and communities across the globe,” said Paulo César Salles Vasques, Worldwide Chief Executive Officer, Teleperformance Group. “As we continue to expand our footprint and generate jobs in the U.S. market, we will continue to focus on initiatives that celebrate the diversity of the fast-growing Teleperformance family. We’re honored to be recognized for our diversity efforts by AT&T, one of the world’s leading companies when it comes to identifying and doing business with diverse suppliers.”

“Teleperformance is dedicated to ‘Transforming Passion Into Excellence’ through each and every customer interaction as well as supporting our clients’ key corporate and social responsibility initiatives, including their commitment to diversity,” said Jeff Balagna, Teleperformance CEO, English World and Asia Pacific. “An investment in diversity impacts all of our company’s business objectives, and Teleperformance USA strives to make this a focus through important initiatives such as our Diversity and Inclusion Program. We are really proud to be recognized with the AT&T Supplier Diversity Crystal Award for the third year in a row.”

ABOUT TELEPERFORMANCE GROUP

Teleperformance, the worldwide leader in outsourced multichannel customer experience management, serves companies around the world with customer care, technical support, customer acquisition and debt collection programs. In 2014, it reported consolidated revenue of €2,758 million (\$3,665 million, based on €1 = \$1.33).

The Group operates around 135,000 computerized workstations, with more than 182,000 employees across around 270 contact centers in 62 countries and serving more than 160 markets. It manages programs in 75 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: STOXX 600, SBF 120, Next 150, CAC Mid 60 and CAC Support Services.

Symbol: RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP

For more information: www.teleperformance.com

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