



Teleperformance
Transforming Passion into Excellence

PRESS RELEASE

Annual Shareholders' Meeting of April 28, 2016

Adoption of all resolutions



PARIS, APRIL 28, 2016 – At the Teleperformance Combined General Meeting, held today in Paris under the chairmanship of Daniel Julien, shareholders adopted all of the resolutions submitted to their vote.

The Shareholders' Meeting notably approved the 2015 statutory and consolidated financial statements and the proposed dividend of €1.20 per share which is higher than the prior year's. The ex-dividend date is May 16, 2016 and the payment date is May 18, 2016.

In addition, the Shareholders' Meeting approved the renewal of the terms of office of five directors. It also approved the appointment of three new directors, who will bring a new perspective to the Board to help the Group pursue its growth in a changing economic and digital environment. Their appointment will reduce the Board's average age, while also increasing the number of women in its ranks.

An overview of the voting results per resolution will be available on Teleperformance's corporate website (www.teleperformance.com – Investor Relations / General Meetings) as of April 29, 2016.

ABOUT TELEPERFORMANCE

Teleperformance (RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP), the worldwide leader in outsourced omnichannel customer experience management, serves companies around the world with customer care, technical support, customer acquisition and debt collection programs. In 2015, it reported consolidated revenue of €3.4 billion (\$3.7 billion, based on €1 = \$1.11).

The Group operates 147,000 computerized workstations, with close to 190,000 employees across 311 contact centers in 65 countries and serving more than 160 markets. It manages programs in 75 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: STOXX 600, SBF 120, Next 150, CAC Mid 60 and CAC Support Services. They also have been included in the Euronext Vigeo Eurozone 120 index since December 2015, with regard of the Group's performance in corporate responsibility

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