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October 3, 2013

Dear Sirs/Madam,

**Sub: Press Release**

Please find attached the press release titled "**Infosys Signs Multi-Year Managed Services Application Management Contract with Toyota Motor Europe**"

This is for your information and records.

Yours sincerely,

**For Infosys Limited**

**Parvatheesam K**  
*Chief Risk Officer & Company Secretary*





## **Infosys Signs Multi-Year Managed Services Application Management Contract with Toyota Motor Europe**

**Bangalore – October 3, 2013:** Infosys, a global leader in consulting, technology and outsourcing solutions, today announced that it has signed a contract with Toyota Motor Europe for the provision of its Pan-European application support.

The four-year engagement will see Infosys deploy a managed service model, covering applications across a variety of Toyota's operational areas in Europe, including core automotive processes (such as supply chain, manufacturing, sales, after sales and customer service) and corporate functions (including human resources and finance). This will enable Toyota's IT employees to focus on business support and project development, in addition to supporting cost optimization.

Prior to this agreement, Infosys has been a key partner of Toyota Motor Europe for projects and transformation delivery services in various initiatives such as its Pan-European IT landscape transformation and connected car.

### **Highlights:**

- Managed services model that provides consistent service level agreements to support more than 150 applications across Europe – aimed at enhancing the customer satisfaction and experience of a Pan-European user base of employees, dealers and vehicle owners.
- Implementation of best practices, continuous improvements in application management and standardized service delivery processes across Toyota applications in Europe.
- Cost optimization benefits that will help Toyota Motor Europe invest further in their application portfolio rationalization and other strategic initiatives.

### **Quotes**

**Pierre Masai, Chief Information Officer, Toyota Motor Europe:**

*"Moving to a managed service model for our application support will help us track and improve service levels across the portfolio. Additionally, standardization, Global Delivery Model coupled with scale, productivity benefits and continuous improvements will help optimize application management costs. We selected Infosys as it brings to us a long history of professional project delivery as well as a culture of flexibility and client focus."*

**Nitesh Bansal, Head - Vice President and Regional Head Manufacturing, Europe, Infosys:**

For Infosys Limited

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