



Jungheinrich Group – Company Presentation

60 Years of Passion for Logistics

Hamburg, November 2013

JUNGHEINRICH
Machines. Ideas. Solutions.

Contents.

Jungheinrich at a Glance

Jungheinrich Worldwide

Vision & Brand Promise

Business Model & Divisions

The Jungheinrich Group in Figures



Company Profile.

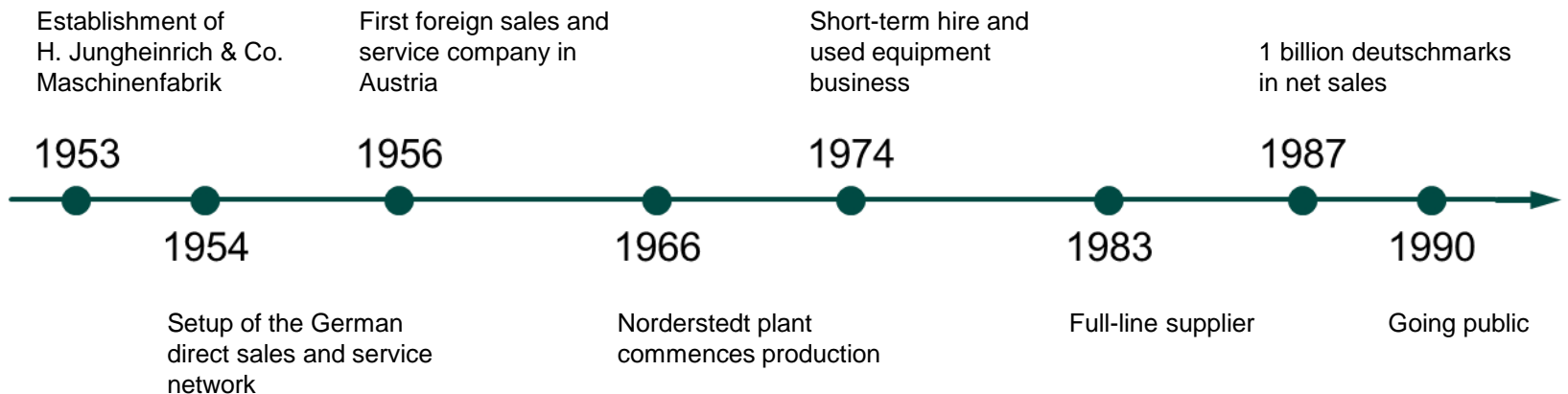
Jungheinrich. We rank among the world's leading companies in the material handling equipment, warehousing and material flow engineering sectors.

We provide our customers with tailor-made all-round solutions covering the entire field of intralogistics. That is logistics from a single source!

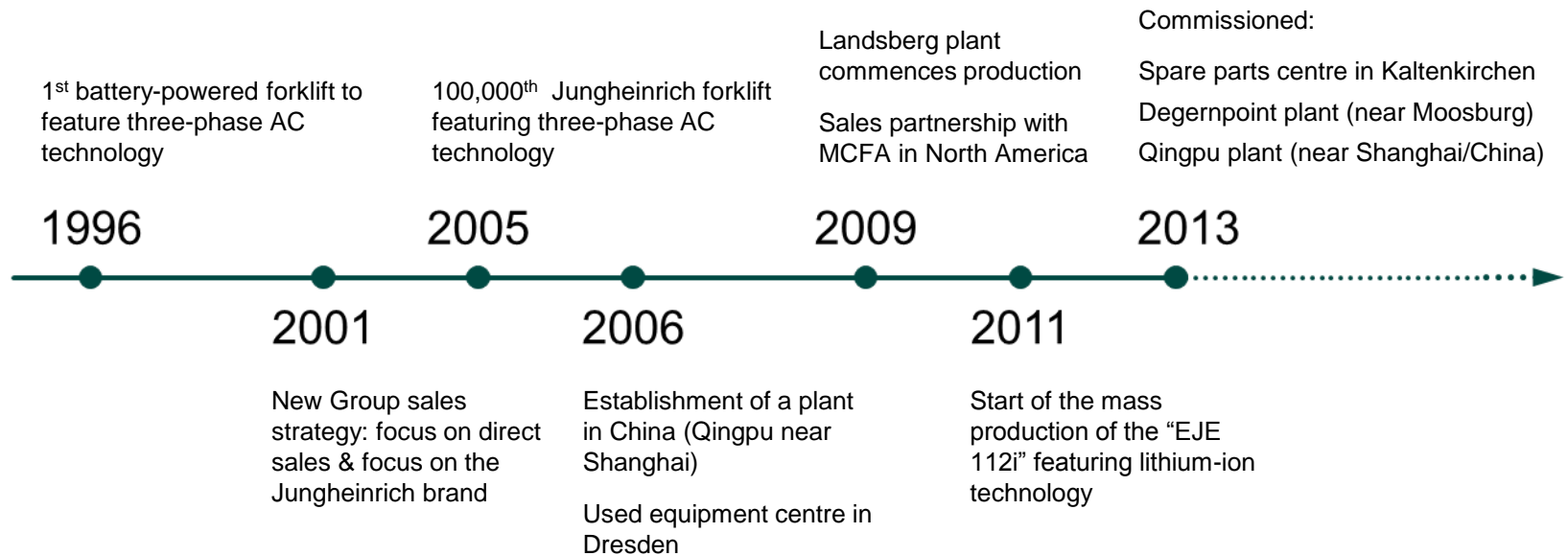
We are a listed stock corporation with the character traits of a family business.



Milestones of the Jungheinrich Group.



Milestones of the Jungheinrich Group.



Board of Management.



Our Staff. A Strong Team.

The Jungheinrich logo and tagline, "Machines. Ideas. Solutions.", displayed on a white rectangular background.

The Company.



Jungheinrich: a top-notch employer ...

... has satisfied employees ...

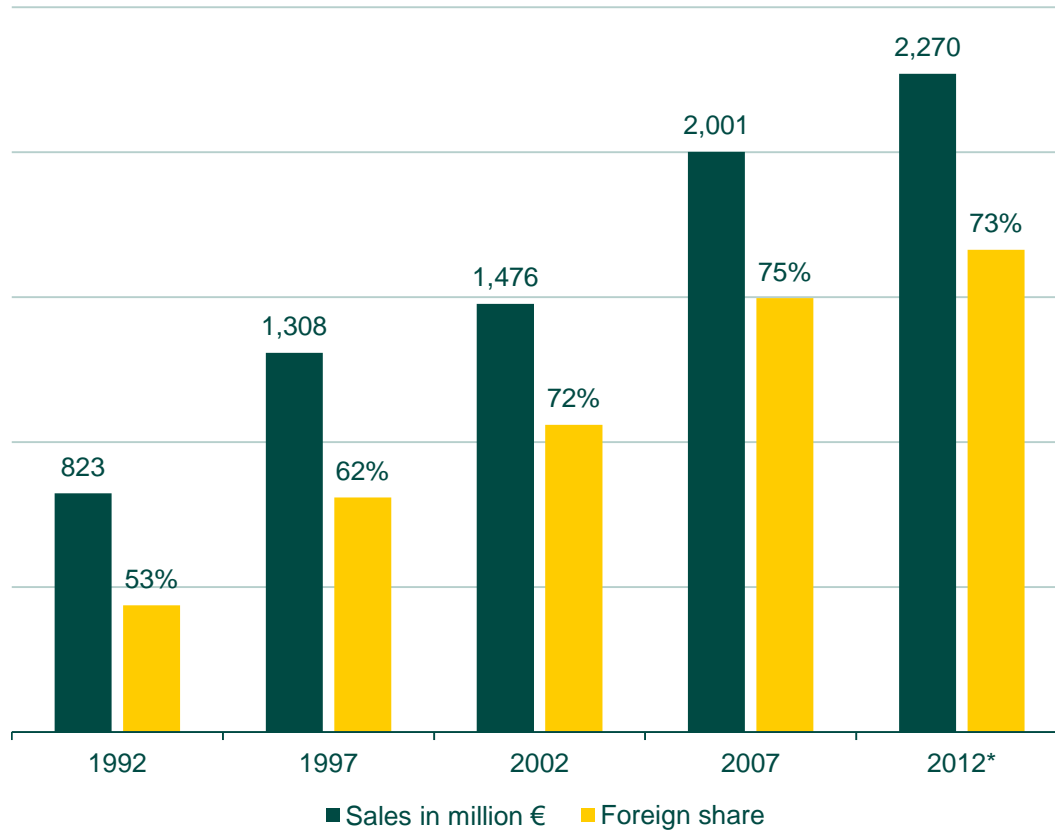
- High degree of employee satisfaction: ECHO 2011 survey
- Long periods of service: Ø 11.5 years

... and invests in its employees:

- Outstanding training, recognized inter alia by awards from the International Chamber of Commerce
- Systematic development and advancement of both non-executive and executive staff

Development of the Jungheinrich Group.

Net sales.



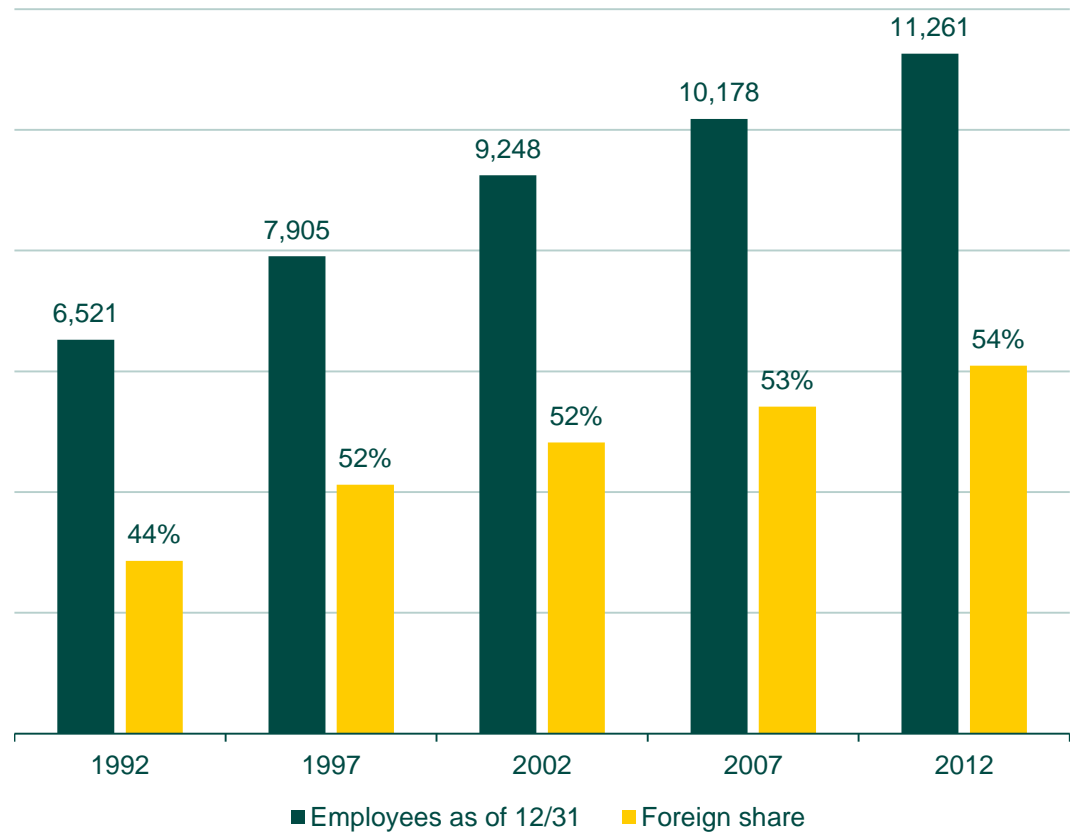
*After the reclassification of interest income on finance lease customer contracts



Development of the Jungheinrich Group.



Employees.



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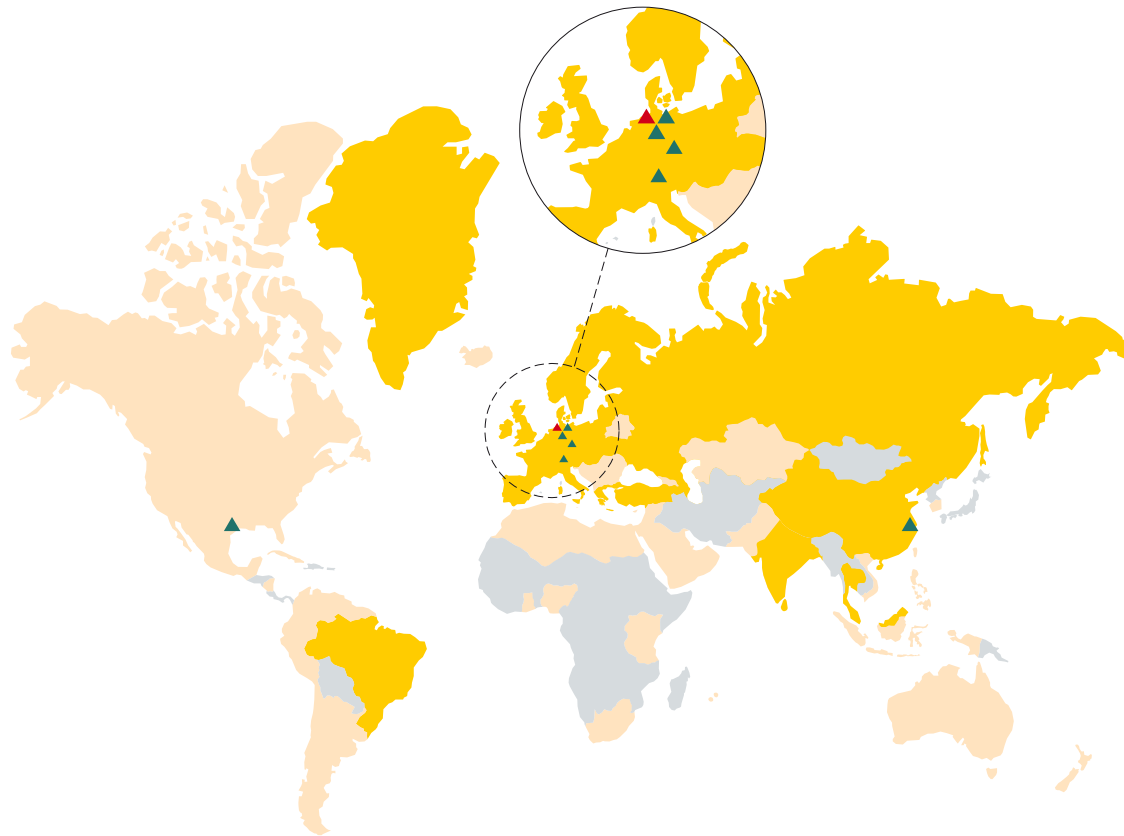
Vision & Brand Promise

Business Model & Divisions

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Jungheinrich Worldwide.



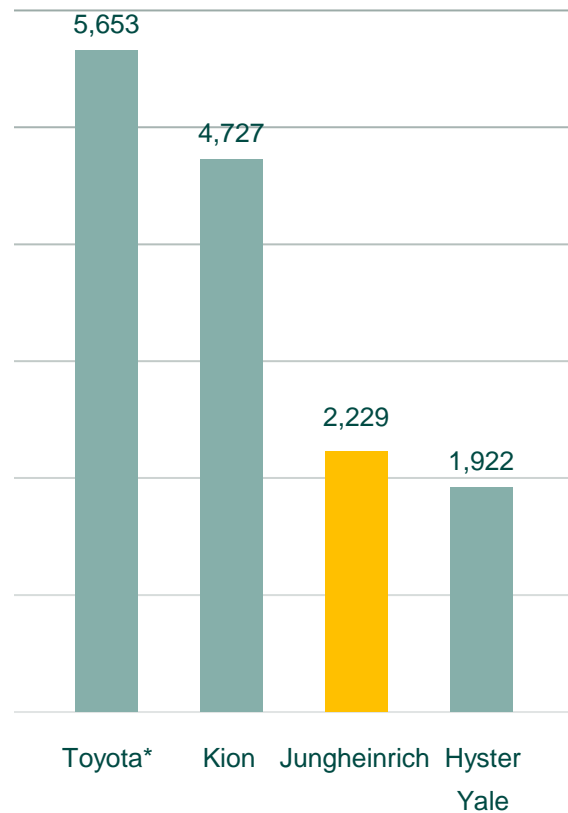
- ▲ Headquarters
- ▲ Plants
- Representative offices
- Sales companies

We bank on our strong worldwide direct sales organization ...

- ... featuring 32 proprietary sales and service companies in Europe, Asia and America.
- ... and a densely spun dealership network in another 64 countries.
- We are represented in approximately 100 countries—directly on site for our customers!

World League Table 2012.

Sales in million € (including currency effects)



Source: Annual reports & company data.

* Toyota adjusted Jan. to Dec. 2012.



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Jungheinrich – Our Vision.

Jungheinrich will permanently rank among the world's three leading intralogistics service and solution providers!



Machines. Ideas. Solutions.

The Promise of Our Brand.



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Jungheinrich Business Model.

Jungheinrich's business model is designed to serve customers from a single source over a product's entire life cycle:



New Truck Business.



Jungheinrich – A Full-Line Supplier.

The right machine for every application.



**Diesel and LPG-
powered
counterbalanced
trucks**



**Battery-powered
counterbalanced
trucks**



**Battery-powered
reach trucks**



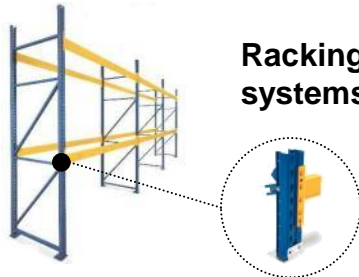
**Special design
trucks and
small series
trucks**



**Battery-powered
pedestrian-
controlled trucks
and stackers**



**Hand pallet
trucks**



**Racking
systems**



**Batteries/
chargers**



**High rack lift
trucks and order
pickers**

Logistic Systems.



Logistics Systems.

Planning and Design



- Forklift Trucks
- Racking and Storage Equipment
- Conveyor Systems
- Stacker Cranes
- Warehouse Management Systems:
 - Warehouse Administration
 - Warehouse Control
 - Radio Data Transmission, Terminals, Scanners

System Integration

Maintenance and Service

Used Equipment.



Used Equipment.

- Large selection
- 4-star quality standard
- Manufacturer's warranty up to 12 months
- For every budget and application
- Numerous financing options
- Rapid deployability: "ready to go" fleet
- Leading internet marketplace: www.supralift.com



Used Equipment.



Centralization of refurbishment of used trucks at the Dresden location:

- Rebuilding,
- repair and
- conversion

throughout Europe!



Hire.



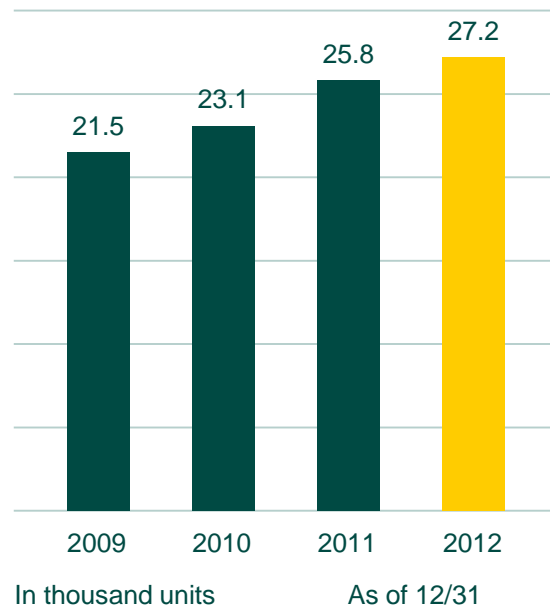
Hire.

**„Jungheinrich Rental Service.
Ready, when you are!“**

- 27,000 industrial trucks
- With load capacities from 1 mt bis 42 mt, with lift heights up to 14 m
- Cost control
- Flexible fleet covers seasonal demands
- For every application and anytime



Hire Fleet Development.



Continuous extension of close-knit market coverage throughout Europe.

- **Duration of hire:**
1 day to 24 months
- **Targeted degree of capacity utilization:**
70% to 80%

After Sales Services.



Service.

Manufacturer expertise. We create satisfaction courtesy of a ...

- densely spun network of over 3,700 service engineers
- speedy communication—short response times
- OEM spare parts, including in-night supply in Europe
- short idle periods and increased operational safety
- worldwide Jungheinrich service standards



New Spare Parts Center for Global Spare Part Logistics.



- Outstanding infrastructure: Kaltenkirchen site north of Hamburg
- Global supplies to Jungheinrich service engineers, dealerships and partners
- 98% spare part availability
- 20,000 sqm scalable storage space for 65,000 warehouse articles in 110,000 storage positions
- Prerequisites for 24/7/365 supply readiness established

Spare Parts Supply – “In-Night” Delivery within Europe.



Spare parts network:

- Central spare parts logistics centre in Kaltenkirchen
- Regional spare parts logistics centres in Lahr and Bratislava
- 95% of all service engineers in Europe are supplied overnight



Mail Order Business.

Elektro-Stapler | Jungheinrich PROFISHOP

http://www.jh-profishop.de/profi/dw/showcat/catid/2.10.6608/ElektroStapler/

Aktuelle Nachricht... JuNet2 SZ dict.cc Dict.CN Wikipedia Outlook Web Wiktionary Zeswin@ Apple Yahoo! Google Maps Wikipedia News Belief Bildersuche

Elektro-Stapler | Jungheinrich PR...

JUNGHEINRICH
PROFI
SHOP

Suchen

Gesamter Shop

Mein Konto

Stapeln und Heben Transport Lager Betrieb Büro Arbeitsschutz Umwelt Anmerkungen Warenkorb

Sie sind hier » Stapeln und Heben » Stapler » Elektro-Stapler


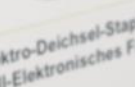
STAPELN UND HEBEN

- Hubwagen
- Stapler
- Hydraulik-Stapler
- Elektro-Stapler**
- Plattformstapler
- Handwindenstapler
- Palettenheber und Elektro-Lifter
- Stapler-Zubehör
- Gebraucht-Stapler und Gebrauch-Hubwagen
- Transportbehälter
- Hebezeuge und Neigezeuge
- Hubtische
- Schlepper

Elektro-Stapler

Besonders gut geeignet für kurze Strecken ist der Elektro-Stapler EMC mit Monomast für optimale Sichtverhältnisse. Die kompakte Elektro-Stapler EJC sind von ihrer Hubhöhen bis 4000 mm auch bei geringen Platzverhältnissen ideale Helfer. Die ZZ-Ausführung "Zweifach-Zweifach" verfügen über eine Hubhöhe von mindestens 1227 mm - erst danach wird der Teleskop-Mast ausgefahren.

Treffen Sie Ihre Elektro-Stapler-Auswahl

Elektro-Deichsel-Stapler EMC. Voll-Elektronisches Fahren + Heben.	Elektro-Hand-Stapler HC 110. Elektrisch heben, manuell verfahren.	Elektro-Deichsel-Stapler EJC / ZT. Voll-Elektronisches Fahren + Heben.
 ab 4.260,00 € pro Stk >Details	 ab 2.190,00 € pro Stk >Details	 ab 5.829,00 € pro Stk >Details
 ab 6.780,00 € pro Stk >Details	 ab 4.690,00 € pro Stk >Details	 ab 9.955,00 € pro Stk >Details

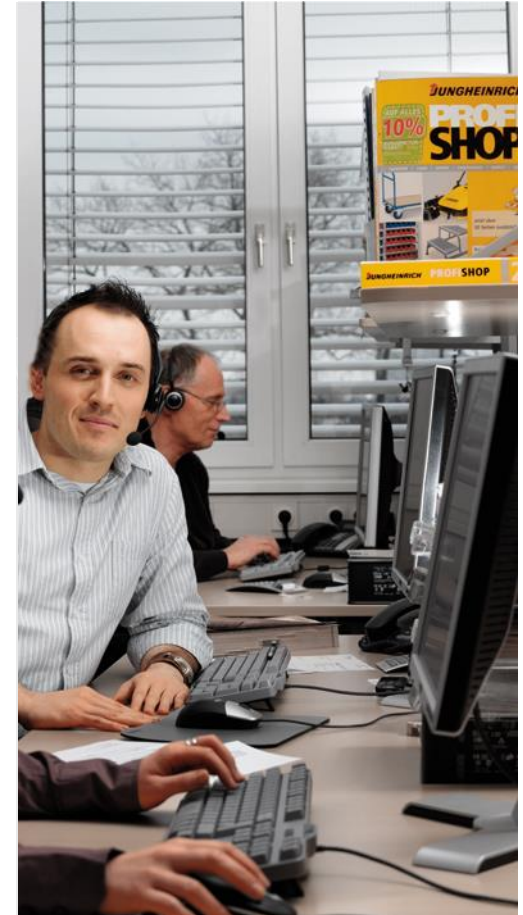
Bestellhotline
0180 55 88 33 4
Bestellzeit (14h):
bei dem Fachver:
Maximal max. 14C 6h.

KONTAKT

Mail Order Business.

“Jungheinrich-PROFISHOP” provides an attractive assortment of products and services in the fields of...

- stacking and hoisting
- transportation and warehousing
- plant and office fittings and furnishings
- occupational safety and the environment
- in Germany, in Austria and the Netherlands
- online at:
 - www.jh-profishop.de
 - www.jh-profishop.at
 - www.jh-profishop.nl



Jungheinrich Financial Services.



Jungheinrich Financial Services.

Solutions for all Demands.

Financial Services

- Customized

Flexible Contract Terms

- From 12 to 120 months

Individual Package

- Financing
- Full service
- Fleet management



Jungheinrich Financial Services.

In-house Expertise:

- Jungheinrich-owned financial services companies in Germany, France, Italy, UK, Spain, the Netherlands and Austria
- Worldwide transnational direct sales concepts



Production.



Production Plants in Germany.

Development and Production in Centres of Excellence.



Norderstedt



Lüneburg



Landsberg



Dresden Used truck centre



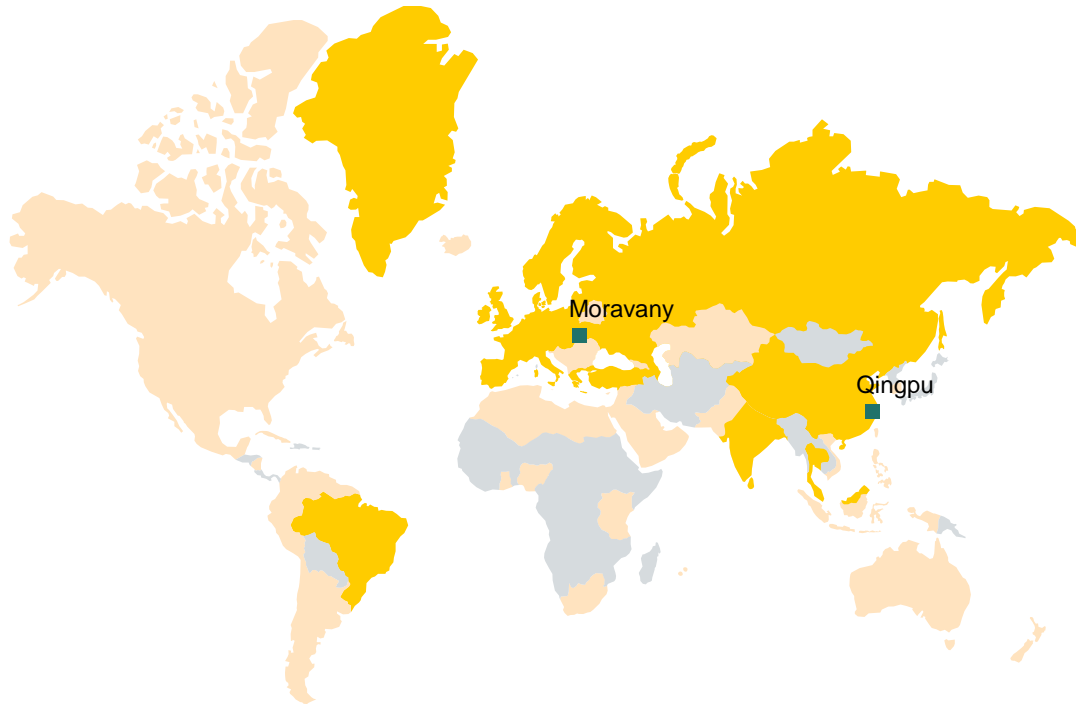
Moosburg



Degernpoint



Other Plants/Joint Ventures.



- Production plants outside Germany
- Representative offices
- Sales companies

Qingpu/China

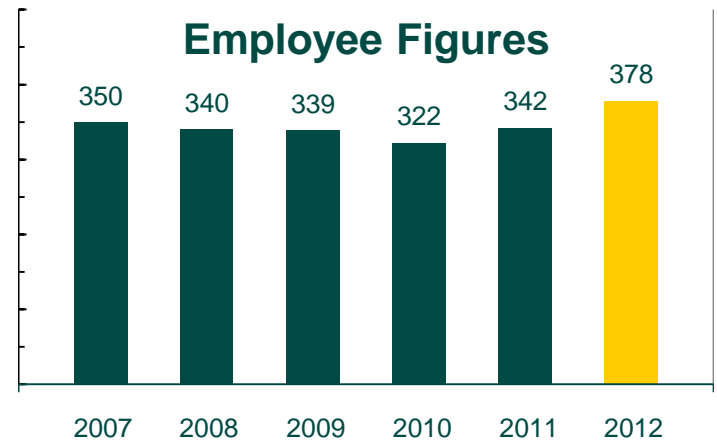
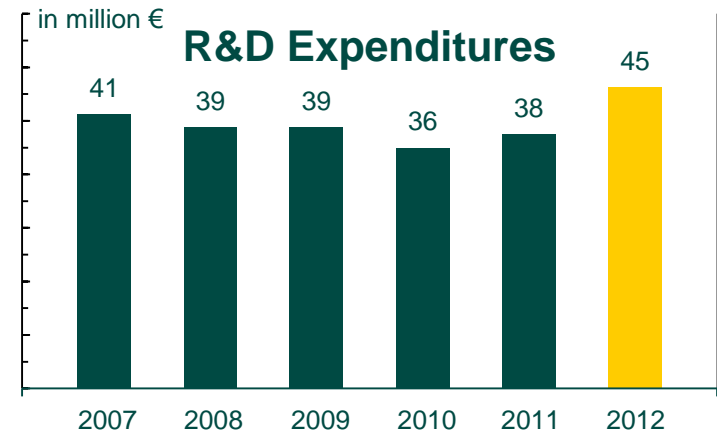


Moravany/ Czech Republic

50% joint venture with Kion



Research & Development.



Cost allocation changed as of 2010 (engineering service)

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Fiscal 2012.

in million €	2012 Adjusted ¹	2011	Change in %
Incoming orders	2,251	2,178	3
Sales	2,270	2,116	7
Total assets	2,759	2,580	7
Shareholders' equity	754	718	5
Capital expenditures ²	78	52	50
EBIT	177	146	21
EBIT return on sales (ROS) %	7.8	6.9	—
Employees	11,261	10,711	5

1 Adjusted due to the first-time adoption of the revised version of IAS 19 and various changes in the disclosure of interest income and interest expenses (affects finance lease customer contracts, the net pension obligation and non-current provisions for personnel, trucks for short term hire).

2 Tangible and intangible assets without capitalized development expenditures.

Current Development.

in million €	Q1-Q3 2013	Q1-Q3 2012 Adjusted ¹	Change in %
Incoming orders	1,743	1,720	+1
Sales	1,638	1,652	-1
Total assets 09/30	2,698	2,716	-1
Shareholders' equity 09/30	789	737	7
Capital expenditures ²	63	51	+24
Earnings before interest and taxes (EBIT)	123.9	130.6	-5
Net income	76.1	82.2	-7
EBIT-Return on Sales (ROS) in %	7.6	7.9	—
Earnings per preferred share in €	2.27	2.45	-7
Employees 09/30	11,670	11,151	+5

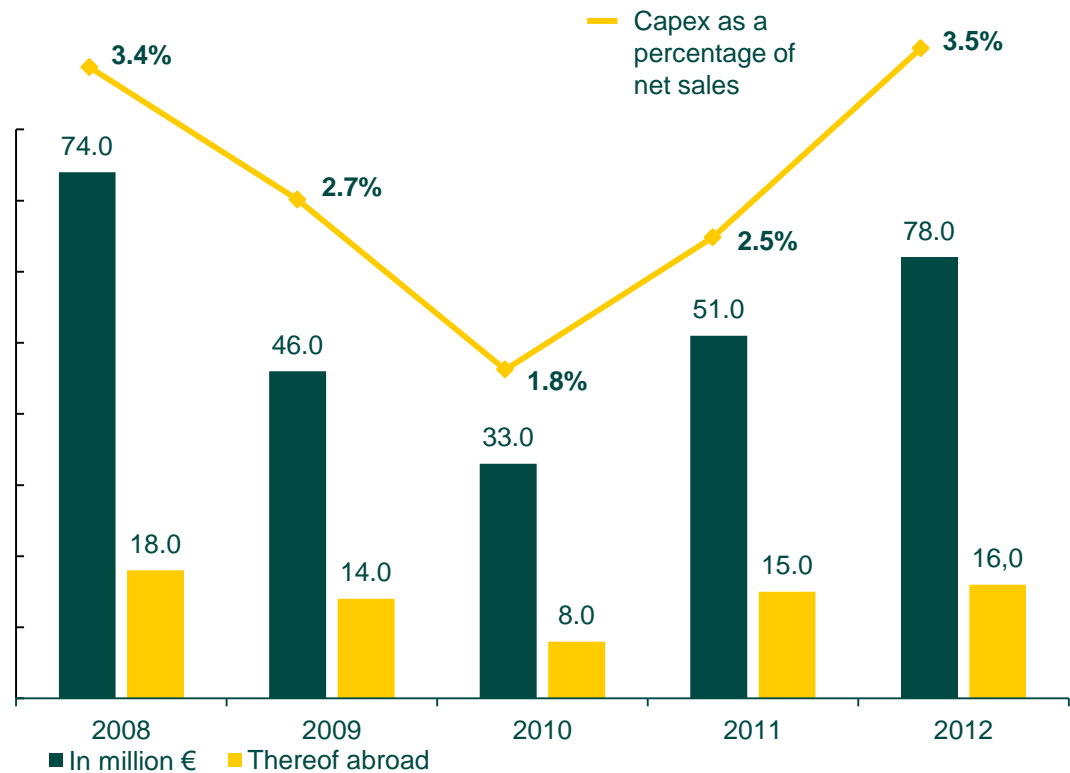
¹ Adjusted due to the first-time adoption of the revised version of IAS 19 and various changes in the disclosure of interest income and interest expenses (affects finance lease customer contracts, the net pension obligation and non-current provisions for personnel, trucks for short term hire).

² Tangible and intangible assets without capitalized development expenditures.

Capital Expenditures.



Tangible and Intangible Assets without Capitalized Development Costs.

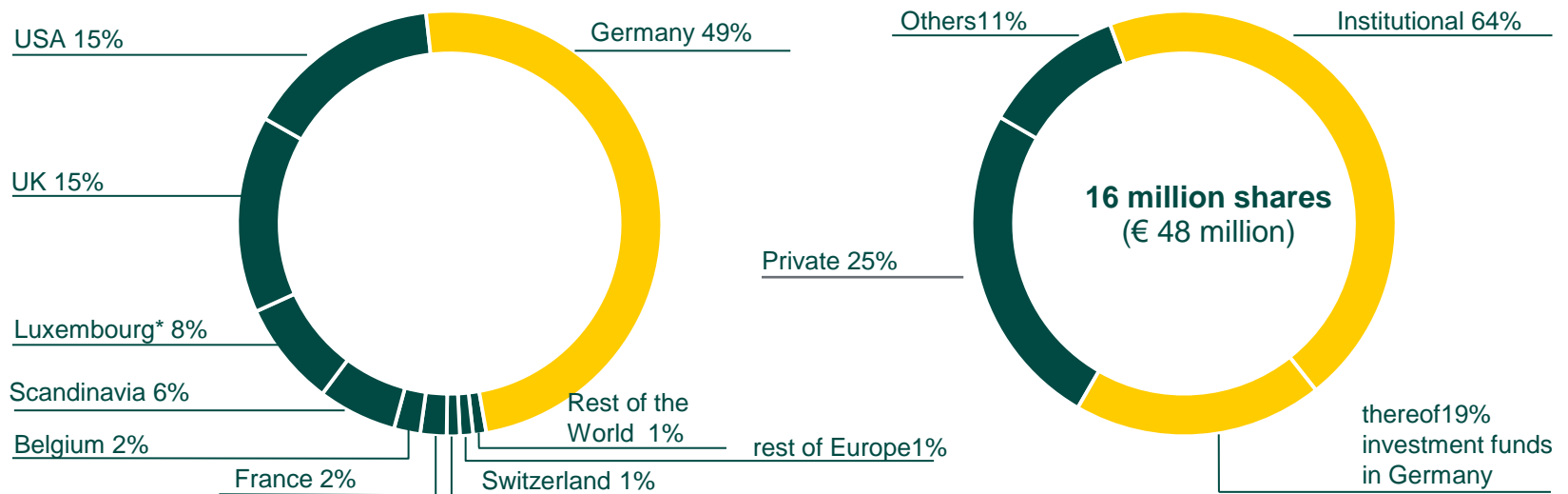


Information on the Jungheinrich Share.



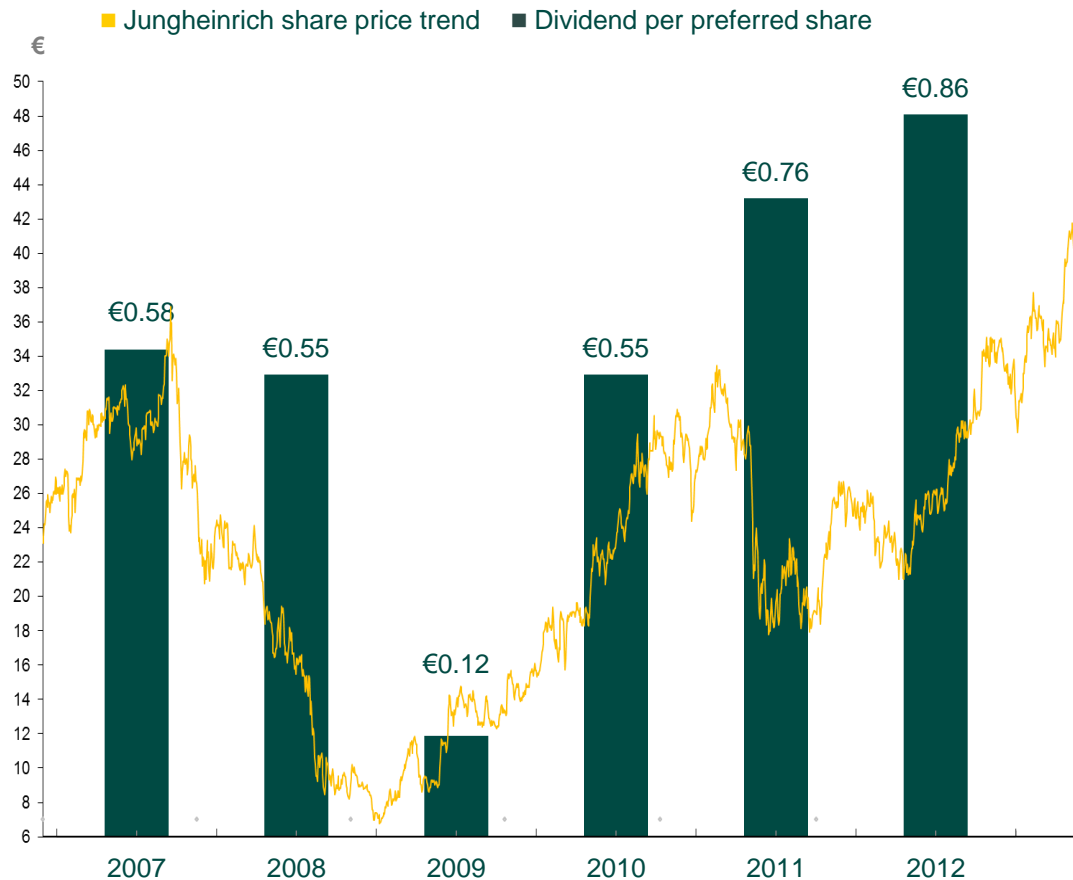
Shareholder Structure (Preferred Shares).

9,300 shareholders in total.



As of November 2012 *Luxembourg included in domestic and foreign funds.

Share Price and Dividend Trend.



As of September 30, 2013: €43.18

General Information.

Subscribed capital:

€102 million divided among

- 18 million ordinary shares
- 16 million preferred shares

Security identification numbers (preferred shares)

- **ISIN:** DE0006219934
- **WKN:** 621 993

Ticker symbols

- Reuters JUNG_p.DE
- Bloomberg JUN3 GR

Stock exchanges

Frankfurt, Hamburg and all other
German stock exchanges

- **Segment:** Prime Standard
- **Branch:** Industry
- **Stock index:** SDAX

Financial Calendar

Interim Report as of Sept. 30, 2013	November 6, 2013
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Balance sheet press conference	March 26, 2014
Analyst conference	March 27, 2014
Interim Report as of March 31, 2014	May 8, 2014
2014 Annual General Meeting	May 15, 2014
Interim Report as of June 30, 2014	August 7, 2014
Interim Report as of Sept. 30, 2014	November 6, 2014

