



May 17, 2022

The Swedish FSA maps Swedbank IT-incident

The Swedish FSA has today notified Swedbank that the authority intends to map the events that resulted in incorrect account statements for customers.

Swedbank has continuously, during and after the disturbance, informed the Swedish FSA according to established procedure.

"Swedbank suffered from a substantial IT-disturbance during the night between April 28 and 29 which affected our customers. This is very serious, and we take forceful measures to prevent this from happening again. We welcome the Swedish FSA's initiative to map the events, says Jens Henriksson," President and CEO of Swedbank.

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