

July 30, 2025

Chief, Information Technology  
Securities and Exchange Commission  
Division of Corporate Finance  
100 F Street, NE MS 3040  
Washington, DC 20549

To whom it may concern:

The New York Stock Exchange certifies its approval for listing and registration of the Depositary Shares Each Representing a 1/40th Interest in a Share of 6.500% Fixed-Rate Reset Non-Cumulative Perpetual Preferred Stock, Series I of CITIZENS FINANCIAL GROUP, INC., under the Exchange Act of 1934.

Sincerely,

A handwritten signature in blue ink, reading "Craig A. Manta". The signature is fluid and cursive, with a long horizontal stroke extending to the right.