



Leading Swedish telecom company selects Proact solution to comply with Data Retention Directive

The Swedish Data Retention Directive means Swedish telecoms are now expected to provide failsafe management of telephone log files and data traffic that ensures fast and easy retrieval when necessary. Proact recently delivered a turnkey solution to one of Sweden's leading telecoms, enabling the company to comply with the Data Retention Directive concerning call detail records (CDR). The agreement also includes ongoing and local support from Proact.

On May 1st 2012, the Data Retention Directive came into effect in Sweden. According to the directive, telecom carriers must store client telephone and internet communication records for six months. The carriers should also, when requested, be able to produce reports from their stored data for crime prevention purposes.

– Log information is generally spread out in several different systems and will often consist of different formats as well, making the task of extracting relevant information extremely time consuming, often requiring manual labor. Proact's solution enables all log information to be stored centrally in a system with "ready to go" functionality for collecting data from different switches, systems and data bases. Information is managed and compressed in a very effective way, facilitating simple extraction of information from the system, says Lena Eskilsson, Regional Manager, Proact Sweden.

The telecom carriers store millions of connections every day which places certain requirements on this kind of system. In order to comply with the Data Retention Directive the information needs to be stored in an intelligent way, making it easy to access and search in order for the company to produce required reports. With Proact's solution, the relevant information is stored in a column based database which facilitates the search process and also the production of reports for the Swedish carrier

– The solution we have provided is built on well tested technology. It has already been implemented for a number of the largest carriers in Europe and the US. By compression and effective management of data, the solution consumes very little storage space, and is also more manageable with a smart and simple storage platform, says Eskilsson.

Additional information:

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About Proact

Proact is Europe's leading independent storage integrator and cloud services enabler. Delivering business agility since 1994 Proact help organisations across the globe reduce risk, reduce cost and most importantly deliver flexible, available and highly secure IT services.

Proact's solutions cover all aspects of data storage, virtualisation, networking and security - with over 3,500 projects successfully delivered and 10PB of data under management in the Proact Enterprise Cloud.

The Proact Group has more than 650 employees and conducts business in Belgium, the Czech Republic, Denmark, Estonia, Finland, Latvia, Lithuania, the Netherlands, Norway, Slovakia, Spain, Sweden and the United Kingdom. Proact was founded in 1994 and its parent company, Proact IT Group AB (publ) has been listed on Nasdaq OMX Stockholm since 1999 under the symbol PACT.

Additional information about Proact is available at www.proact.eu