

Right to ask questions

Shareholders may ask written questions ahead of the General Meeting of 29 May 2012 by notifying such questions to the Bank no later than 23 May.

A written question asked within this time limit will be answered at the General Meeting of 29 May 2012:

- if the question relates to the items on the agenda of the General Meeting of Shareholders;
- insofar as the disclosure of information of facts is not detrimental to the Bank's commercial interests or the confidentiality obligations entered into by the Bank or its Directors;
and
- if the shareholder asking the question is registered as a shareholder on the date of 15 May 2012.

A question asked orally during the General Meeting will be answered under the same conditions.

Any written question must be addressed to the Bank, either by e-mail to sdsafe@nbb.be, or by fax to 02 221 31 24, or by post to the National Bank of Belgium, Secretariat, boulevard de Berlaimont 14, 1000 Brussels.