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Oggetto : doValue awarded new servicing mandates in Greece and Cyprus for €250 million

Testo del comunicato

Vedi allegato



PRESS RELEASE

NEW SERVICING MANDATES IN GREECE AND CYPRUS FOR €250 MILLION APPROXIMATELY €1 BILLION IN NEW NPL MANDATES WON BY DOVALUE CYPRUS IN THE LAST 12 MONTHS, WITH A MARKET SHARE EXCEEDING 50% DOVALUE CYPRUS EVOLVES ITS SERVICE MODEL WITH THE INCLUSION OF OMNITOUCH CYPRUS

Rome, March 31st, 2026 - doValue S.p.A. ("doValue" or the "Company", Euronext Milan DOV.MI), leading integrated financial service provider in Southern Europe, is pleased to announce new servicing mandates in the Hellenic region, further reinforcing its market leadership in Greece and Cyprus.

doValue has been awarded new servicing mandates in the Hellenic Region for two portfolios worth overall €250 million in Gross Book Value (GBV) for which doValue will act as sole and exclusive servicer.

Approximately €100 million originated by National Bank of Greece and were sold to specialized investors and include non-performing loans from approximately 2,200 borrowers backed by high-quality collateral, primarily residential real estate. The remaining €150 million portfolio entails bank originated non-performing loans to approximately 1,300 borrowers in Cyprus, awarded by a top tier credit investor.

This latest mandate adds to a remarkable track record for doValue Cyprus, which has won approximately €1 billion in new NPL servicing mandates from investors over the last twelve months, securing virtually all mandates available in the country during this period. doValue Cyprus holds a market share exceeding 50%, firmly established as the undisputed market leader and the servicer of choice in the Cypriot market.

doValue Cyprus continues to invest in strengthening its operating platform and service capabilities. In late 2025 the subsidiary completed the acquisition of a majority stake in Omnitouch Cyprus Ltd ("Omnitouch"), a well-established provider of specialized customer interaction services offering a comprehensive suite of solutions to corporates and banks, including inbound and outbound call centre operations, online support, data verification and validation, and interactive voice response (IVR) systems, with deep expertise across multiple sectors such as banking, financial services, technology, communications and government.

The transaction, which does not entail a material financial impact, already included in the 2025 accounts, represents a strategic step further enhancing doValue Cyprus' service ecosystem and operational flexibility also in the context of our plan to grow in the non financial claims business.

Finally this acquisition complements the advanced digital and data-driven capabilities that doValue is progressively developing across the Group, including through coeo, reinforcing an integrated operating model that combines servicing expertise, customer interaction, analytics and automation.

doValue Group is a European financial services provider offering innovative products along the entire credit lifecycle, from origination to recovery and alternative asset management. With more than 25 years of experience and €136 billion gross assets under management (Gross Book Value) as of 31 December 2025, it operates in Italy, Spain, Greece and Cyprus. doValue Group contributes to economic growth by fostering sustainable development of the financial system and offers an integrated range of credit management services: servicing of Non-Performing Loans (NPL), Unlikely To Pay (UTP), Early Arrears, Performing Loans, Master Legal, Due Diligence, financial data processing, Master Servicing activities and asset management specialised in investment solutions, dedicated to institutional investors and focused on the sector of impaired and illiquid credits. doValue's shares are listed on Euronext STAR Milan (EXM). In 2025, the Group reported Gross Revenue of €580 million and EBITDA excluding non-recurring items of €217 million, and had approximately 3,000 employees.



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