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### 9M 2025 Group Results

### **Economic & Financial Highlights**



#### Another strong year taking shape

| €mn   | 9M 2025 | 9M 2024 | Change |  |
|---|---------|---------|--------|--|
| Net Commission Income                           | 968.6   | 874.8   | +11%   | Material fee growth driven by robust inflows into managed assets   |
| Net Interest Income                             | 581.7   | 613.4   | -5%    | NII closing the gap vs. 2024 due to funding costs decline;<br>2025 expected to end up slightly below 2024 & to grow in 2026. |
| Contribution Margin                             | 1,553.6 | 1,481.8 | +5%    |  |
| Operating Margin                                | 891.4   | 847.9   | +5%    | Sustained profitability across all areas drove operating-margin growth   |
| Market Effects                                  | 86.7    | 61.2    | +42%   | Overall positive mark-to-market impact with a steady contribution of performance fees  |
| Net Income                                      | 726.0   | 674.3   | +8%    | Execution effectiveness reflected directly in the bottom line  |
| Key ratios                                      | 9M 2025 | FY 2024 |        |  |
| Cost/Income Ratio*                              | 37.2%   | 39.0%   |        | Notable improvement in C/I ratio & stable payout ratio demonstrate BMED operating leverage                                   |
| Acquisition costs/Gross commission income Ratio | 34.3%   | 34.1%   |        | Payout to Family Bankers substantially stable across quarters  |
| Cost of risk (bps -12M-rolling)                 | 15      | 18      |        | CoR in line with historical average and well below market average  |

<sup>\*</sup>G&A expenses & Contribution to banking & insurance industries / Contribution margin

### **Business Results Highlights**



#### All key business metrics up sharply

| €bn  | 9M 2025 | 9M 2024 | Change | FY 2024 | Change |  |
|--|---------|---------|--------|---------|--------|--|
| Total Net Inflows                          | 8.16    | 7.16    | +14%   |         |        | Higher total net inflows driven by customer base expansion & greater share of wallet from existing customers.  Added boost from promotional initiatives        |
| Net Inflows into<br>Managed Assets         | 6.58    | 5.44    | +21%   |         |        | On track to reach the €8 - 8.5 billion managed asset inflows guidance, exceeding the record €7.6 billion in 2024   |
| Total AUA/AUM                              | 150.40  | 132.99  | +13%   | 138.49  | +9%    | Total financial assets fueled by net inflows into managed assets<br>& growth of deposits. Positive market effects YTD more than<br>offset weak USD performance |
| Loans Granted                              | 2.79    | 2.03    | +37%   |         |        | Strong pick-up in mortgage volumes supported by easier rate environment and residential RE market normalisation  |
| Credit Book                                | 18.44   | 17.18   | +7%    | 17.62   | +5%    | Credit book expanding, w/ extremely high quality thanks to prudent approach to the business  |
| General Insurance<br>Gross Premiums (€ mn) | 174.73  | 142.89  | +22%   |         |        | Premiums up notably, driven mainly by stand-alone policies safeguarding customers' wealth and income-generating capacity                                       |



#### Sustained customer growth driven by attractive business model Automatic investment services foster AUM resilience

|  | 30/09/2025 | 31/12/2024 | Change | 1   |
|--|------------|------------|--------|---|
| Bank Customers                             | 2,004,000  | 1,918,700  | +4%    | Customer base continues to expand at a healthy pace, also thanks to promotional initiative      |
| Bank Customer Acquisition                  | 147,700    | 197,900    |        | pace, also marks to promotional militative  |
| Family Bankers                             | 6,682      | 6,415      | +4%    | FB network growing through acquisition of cross-  |
| o/w Private Bankers & Wealth Advisors      | 978        | 906        | +8%    | sector talent, bank professionals, new grads('Next' programme); 529 Banker Consultants actively |
| AUM - Private Bankers & Wealth Advisors    | € 48.75 bn | € 43.05 bn | +13%   | supporting the Network at end-September   |
| IIS – Money market AUM                     | € 4.36 bn  | € 2.87 bn  | +43%   | Automatic investment services explain consistency of  |
| Double Chance – Assets in deposit accounts | € 0.81 bn  | € 1.02 bn  | -21%   | net inflows into managed assets & support the increase in recurring fees over time.             |
| Instalment Plans – Annualised yearly flows | € 2.07 bn  | € 1.69 bn  | +22%   | IIS currently the main gateway to equity investments  |



#### Simple & solid balance sheet structure, strong capital generation

|                             | 9M 2025 | FY 2024 |  |
|-----------------------------|---------|---------|--|
| CET1 Ratio                  | 23.2%   | 23.7%   | CET1 Ratio remained extremely robust after implementation of final terms of Basel III. Sale of Mediobanca stake now fully factored in    |
| MREL TREA                   | 25.3%   | 25.9%   | Well above the 21.4% requirement   |
| Risk-weighted assets (€ bn) | 15.24   | 14.11   | RWAs increased due to regulatory change: main impact on operational risks, also due to record-breaking revenues from commissions in 2024 |
| Leverage Ratio              | 8.6%    | 7.8%    | Leverage Ratio stable & well above regulatory requirements   |
| Retail Loan/Deposit Ratio   | 63.2%   | 62.1%   | Growth in deposits driven by customer acquisition & success of promo offers focused on increasing share of wallet of existing customers  |
| NSFR                        | 185%    | 180%    | Easily surpassing requirements for long & short-term liquidity obligations   |
| LCR                         | 400%    | 387%    |  |
| Interim dividend            | € 0.60  |         | Interim dividend of € 0.60 per share payable Nov. 26, 2025 (ex-div. date Nov. 24; record date Nov. 25)                                   |

**Total Capital Ratio: 23.2%. SREP** Req. on Total Capital Ratio: **13.2%** for 2025 including P2G. **Leverage Ratio** = CET1 / Banking Group Assets. Preliminary data subject to change

## Income Statement € mn

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|   | 9M 2025 | 9M 2024 | Change |
|---|---------|---------|--------|
| Entry fees                                      | 46.3    | 42.3    | +9%    |
| Management fees                                 | 1,041.5 | 943.7   | +10%   |
| Investment Management fees                      | 198.8   | 186.1   | +7%    |
| Net insurance result                            | 164.4   | 149.5   | +10%   |
| Banking service fees                            | 182.1   | 141.0   | +29%   |
| Other fees                                      | 40.9    | 37.7    | +9%    |
| Gross Commission Income                         | 1,674.0 | 1,500.3 | +12%   |
| Acquisition costs                               | (574.6) | (500.4) | +15%   |
| Other commission expenses                       | (130.8) | (125.0) | +5%    |
| Net Commission Income                           | 968.6   | 874.8   | +11%   |
| Net interest income                             | 581.7   | 613.4   | -5%    |
| Net income on other investments                 | 23.5    | 18.2    | +29%   |
| LLP (Impairment on loans)                       | (20.7)  | (23.3)  | -11%   |
| Other revenues & expenses                       | 0.6     | (1.3)   | n.s.   |
| Contribution Margin                             | 1,553.6 | 1,481.8 | +5%    |
| G&A expenses                                    | (564.7) | (535.6) | +5%    |
| Contributions to banking & insurance industries | (13.2)  | (31.9)  | -59%   |
| Depreciation & Amortization                     | (26.5)  | (27.9)  | -5%    |
| Provisions for risk & charges                   | (57.8)  | (38.6)  | +50%   |
| Operating Margin                                | 891.4   | 847.9   | +5%    |
| Market effects                                  | 86.7    | 61.2    | +42%   |
| - o/w Performance fees                          | 63.3    | 50.9    | +24%   |
| - o/w Net income on investments at fair value   | 23.4    | 10.3    | +128%  |
| Extraordinary items                             | (5.7)   | (11.1)  | -48%   |
| PROFIT BEFORE TAX                               | 972.4   | 897.9   | +8%    |
| Income tax                                      | (246.4) | (223.6) | +10%   |
| NET INCOME                                      | 726.0   | 674.3   | +8%    |

### **Income Statement by Quarter**

€mn

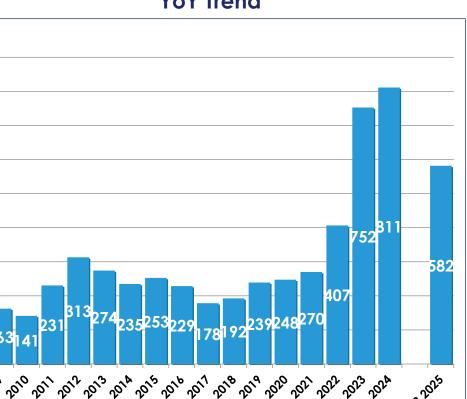


|   | Q1 24   | Q2 24   | Q3 24   | Q4 24   | Q1 25   | Q2 25   | Q3 25   |
|---|---------|---------|---------|---------|---------|---------|---------|
| Entry fees                                      | 13.0    | 15.6    | 13.8    | 18.2    | 16.9    | 15.1    | 14.3    |
| Management fees                                 | 303.3   | 316.9   | 323.5   | 340.2   | 343.6   | 337.4   | 360.5   |
| Investment Management fees                      | 60.1    | 62.4    | 63.6    | 66.8    | 66.9    | 63.8    | 68.1    |
| Net insurance result                            | 48.0    | 48.9    | 52.6    | 49.9    | 56.4    | 54.4    | 53.6    |
| Banking service fees                            | 51.2    | 46.8    | 43.1    | 45.9    | 48.5    | 74.1    | 59.5    |
| Other fees                                      | 12.5    | 12.8    | 12.4    | 14.0    | 13.8    | 13.8    | 13.4    |
| Gross Commission Income                         | 488.0   | 503.3   | 509.0   | 535.0   | 546.1   | 558.6   | 569.3   |
| Acquisition costs                               | (158.9) | (165.2) | (176.3) | (192.8) | (186.9) | (192.4) | (195.3) |
| Other commission expenses                       | (38.6)  | (40.4)  | (46.0)  | (48.9)  | (42.9)  | (38.0)  | (49.9)  |
| Net Commission Income                           | 290.5   | 297.6   | 286.8   | 293.2   | 316.2   | 328.2   | 324.2   |
| Net interest income                             | 220.0   | 198.0   | 195.4   | 197.7   | 180.0   | 186.8   | 214.9   |
| Net income on other investments                 | 2.1     | 16.4    | (0.3)   | 15.6    | (0.3)   | 24.5    | (0.7)   |
| LLP (Impairment on loans)                       | (8.8)   | (9.6)   | (4.9)   | (9.3)   | (1.4)   | (12.7)  | (6.6)   |
| Other revenues & expenses                       | 0.3     | (1.5)   | 0.0     | (2.5)   | 0.6     | (0.7)   | 0.7     |
| Contribution Margin                             | 504.0   | 500.9   | 477.0   | 494.7   | 495.1   | 526.1   | 532.4   |
| G&A expenses                                    | (176.1) | (190.0) | (169.6) | (200.6) | (185.4) | (205.2) | (174.1) |
| Contributions to banking & insurance industries | (22.1)  | (5.6)   | (4.3)   | (3.6)   | (4.6)   | (4.3)   | (4.3)   |
| Depreciation & Amortization                     | (9.0)   | (9.4)   | (9.5)   | (14.0)  | (7.7)   | (9.1)   | (9.6)   |
| Provisions for risk & charges                   | (13.7)  | (12.9)  | (11.9)  | (30.7)  | (18.2)  | (16.1)  | (23.6)  |
| Operating Margin                                | 283.1   | 283.0   | 281.8   | 245.7   | 279.1   | 291.4   | 320.8   |
| Market effects                                  | 25.3    | 15.7    | 20.1    | 332.2   | 52.0    | 15.9    | 18.8    |
| - o/w Performance fees                          | 29.6    | 11.7    | 9.6     | 325.8   | 39.2    | 9.6     | 14.6    |
| - o/w Net income on investments at fair value   | (4.3)   | 4.0     | 10.6    | 6.4     | 12.8    | 6.3     | 4.3     |
| Extraordinary items                             | (10.8)  | (8.0)   | 0.4     | (20.9)  | (1.1)   | 0       | (4.6)   |
| PROFIT BEFORE TAX                               | 297.5   | 298.0   | 302.3   | 557.0   | 330.0   | 307.3   | 335.1   |
| Income tax                                      | (77.0)  | (68.6)  | (77.9)  | (111.7) | (86.7)  | (73.3)  | (86.3)  |
| NET INCOME                                      | 220.5   | 229.4   | 224.4   | 445.3   | 243.3   | 234.0   | 248.8   |

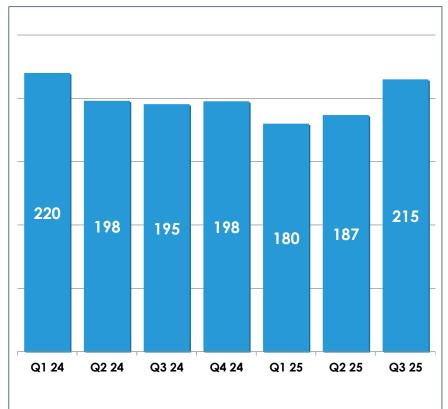
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#### **QoQ Trend**



## Acquisition Costs in detail € mn

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|   | 9M 2025 | 9M 2024 | Change |
|---|---------|---------|--------|
| Total commissions                           | 458.7   | 402.2   | +14%   |
| One-time commissions                        | 62.3    | 51.7    | +20%   |
| Ongoing commissions                         | 396.4   | 350.4   | +13%   |
|   |         |         |        |
| Total incentives & bonuses                  | 92.1    | 73.2    | +26%   |
| Incentives on individual net inflows        | 59.6    | 48.6    | +23%   |
| Contest & bonuses                           | 29.2    | 21.1    | +39%   |
| Reimbursement of costs for customers events | 3.3     | 3.6     | -8%    |
|   |         |         |        |
| Costs related to the agency agreement       | 21.6    | 22.7    | -5%    |
|   |         |         |        |
| Prexta agent commissions                    | 2.3     | 2.3     | -2%    |
|   |         |         |        |
| TOTAL ACQUISITION COSTS                     | 574.6   | 500.4   | +15%   |

€mn



|  | 9M 2025 | 9M 2024 |
|--|---------|---------|
| GROUP TOTAL NET INFLOWS                    | +8,155  | +7,157  |
| Managed Assets                             | +6,582  | +5,443  |
| - o/w Mutual Funds, U/L & Managed Accounts | +6,799  | +5,111  |
| Administered Assets                        | +1,573  | +1,714  |

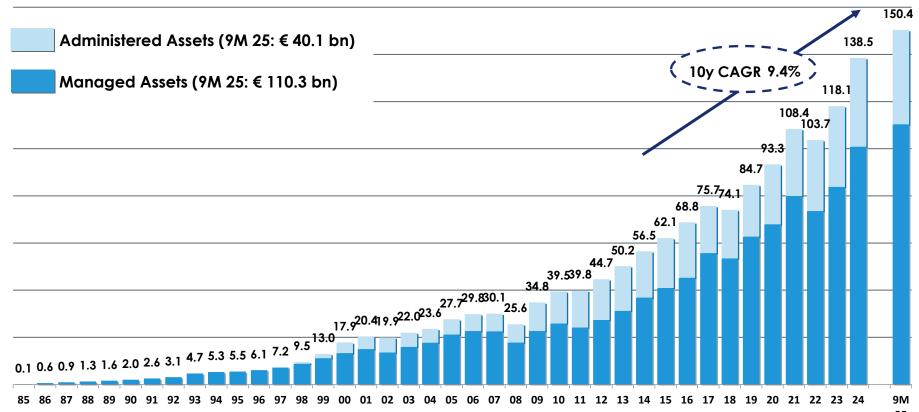
| Italy - Banca Mediolanum Total Net Inlows  | +6,632 | +6,268 |
|--|--------|--------|
| Managed Assets                             | +5,231 | +4,542 |
| - o/w Mutual Funds, U/L & Managed Accounts | +5,474 | +4,170 |
| Administered Assets                        | +1,401 | +1,726 |

| Spain - Banco Mediolanum Total Net Inflows | +1,539 | +918 |
|--|--------|------|
| Managed Assets                             | +1,367 | +930 |
| - o/w Mutual Funds & U/L                   | +1,342 | +969 |
| Administered Assets                        | +172   | -12  |

| Germany                  | -17 | -29 |
|--------------------------|-----|-----|
| Managed Assets           | -17 | -29 |
| - o/w Mutual Funds & U/L | -17 | -29 |

AUA/AUM Trend € mn





€mn

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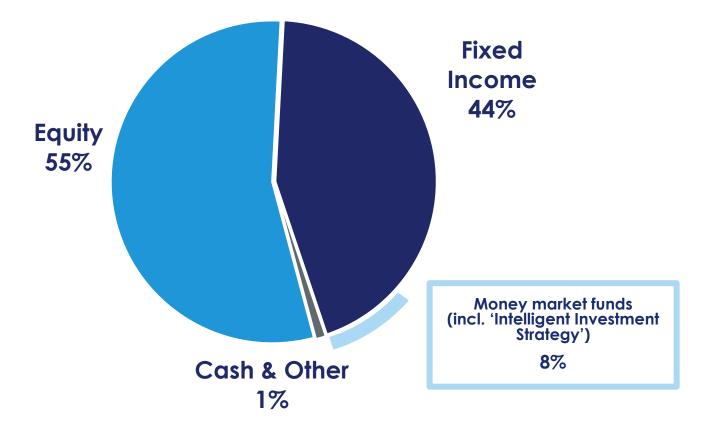


|                               | 30/09/2025 | 31/12/2024 | Change | 30/09/2024 | Change |
|-------------------------------|------------|------------|--------|------------|--------|
| Italy - Banca Mediolanum      | 135,223    | 125,092    | +8%    | 120,466    | +12%   |
| Mutual Funds & U-L Policies   | 93,054     | 85,243     | +9%    | 81,644     | +14%   |
| Other Life Insurance Reserves | 2,077      | 2,010      | +3%    | 2,058      | +1%    |
| Banking                       | 40,093     | 37,839     | +6%    | 36,764     | +9%    |
|                               |            |            |        |            |        |
| Spain - Banco Mediolanum      | 14,811     | 13,026     | +14%   | 12,155     | +22%   |
| Mutual Funds & U-L Policies   | 11,011     | 9,549      | +15%   | 8,746      | +26%   |
| Other Life Insurance Reserves | 145        | 114        | +27%   | 117        | +24%   |
| Banking                       | 3,656      | 3,363      | +9%    | 3,292      | +11%   |
|                               |            |            |        |            |        |
| Germany                       | 360        | 374        | -4%    | 367        | -2%    |
| Mutual Funds & U-L Policies   | 360        | 374        | -4%    | 367        | -2%    |
|                               |            |            |        |            |        |
| TOTAL AUA/AUM                 | 150,395    | 138,493    | +9%    | 132,987    | +13%   |

### Mutual Funds & Unit-linked policies look-through

as at 30/09/2025







|   | 9M 2025 | 9M 2024 | Change |
|---|---------|---------|--------|
| Mortgages                                 | 1,521   | 1,028   | +48%   |
| Personal Loans                            | 765     | 543     | +41%   |
| Salary-backed Loans (Prexta) <sup>1</sup> | 503     | 464     | +8%    |
| TOTAL                                     | 2,789   | 2,034   | +37%   |
| 3rd-party Loans                           | 15      | 15      | +2%    |



|   | 30/09/2025 | 31/12/2024 | Change | 30/09/2024 | Change |
|---|------------|------------|--------|------------|--------|
| Mortgages                                 | 13,068     | 12,512     | +4%    | 12,226     | +7%    |
| Personal Loans                            | 2,586      | 2,437      | +6%    | 2,352      | +10%   |
| Lines of Credit                           | 547        | 557        | -2%    | 545        | +0%    |
| Salary-backed loans (Prexta) <sup>1</sup> | 2,241      | 2,112      | +6%    | 2,057      | +9%    |
| TOTAL                                     | 18,441     | 17,618     | +5%    | 17,180     | +7%    |

|                            | Banca Mediolanum | Italian Banks     |
|----------------------------|------------------|-------------------|
| Gross NPE                  | 1.49%            | $2.8\%^{2}$       |
| Net NPE                    | 0.78%            | 1.5% <sup>3</sup> |
| Cost of Risk (12m-rolling) | 0.15%            |                   |

- 1 Includes Prexta unsecured loans
- 2 Bank of Italy 'Banks and Financial Institutions: Credit Conditions and Risk by Sector and Geographical Area Q2 2025'
- 3 Bank of Italy "Financial Stability Report No. 1 2025"

€ mn

**GROSS PREMIUMS** 



|                          | 9M 2025 | 9M 2024 | Change |
|--------------------------|---------|---------|--------|
| Stand-alone policies     | 140.0   | 119.6   | +17%   |
| New business             | 24.2    | 23.0    | +5%    |
| In-force business        | 115.9   | 96.6    | +20%   |
|                          |         |         |        |
| Loan protection policies | 34.5    | 23.1    | +50%   |
|                          |         |         |        |
| Group health policies    | 0.2     | 0.2     | -1%    |
|                          |         |         |        |

174.7

142.9

+22%

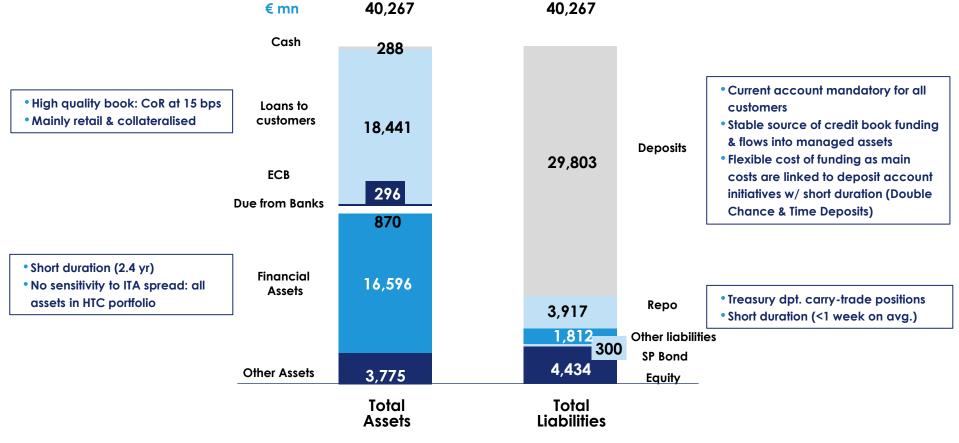


## Balance Sheet Structure - Banking Group

as at 30/09/2025









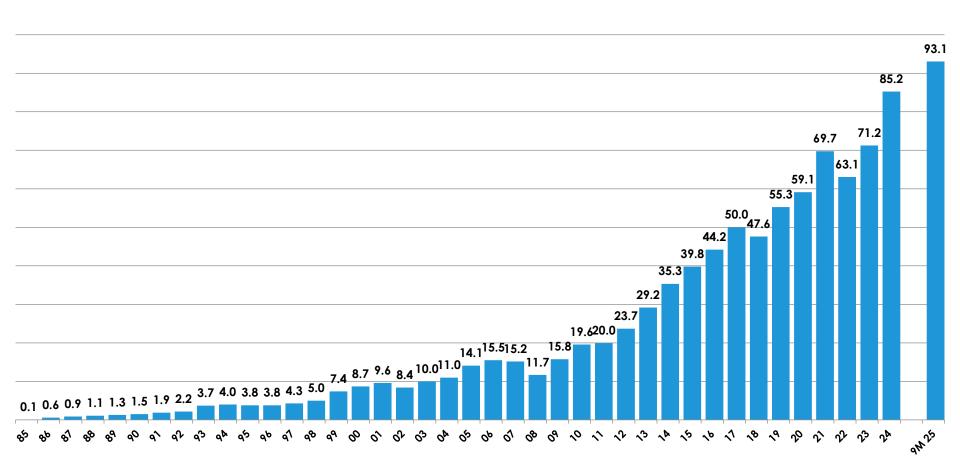


### 9M 2025 Domestic Market Results

## Mutual Funds - AUM Trend € bn - including U-L assets

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€mn

### Mutual Funds - Assets under Management Teleborsa: distribution and commercial use strictly prohibited prohibi

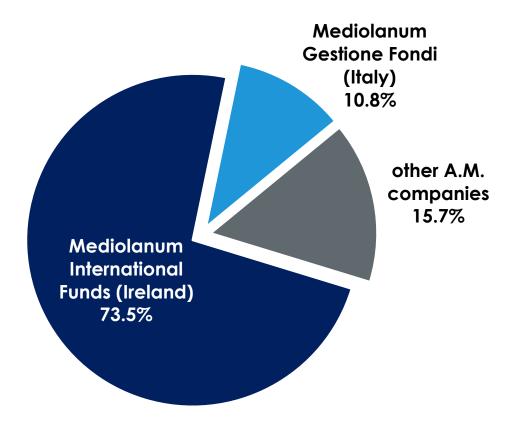


|   | 30/09/2025 | 31/12/2024 | Change | 30/09/2024 | Change |
|---|------------|------------|--------|------------|--------|
| 'Best Brands' funds on funds (IRL)                | 30,591     | 30,086     | +2%    | 29,685     | +3%    |
| 'Challenge' mutual funds (IRL)                    | 31,517     | 28,231     | +12%   | 26,443     | +19%   |
| Funds of Hedge Funds (IRL)                        | 29         | 36         | -20%   | 35         | -18%   |
| 'Fondi Italia' mutual funds (ITA)                 | 9,728      | 8,292      | +17%   | 8,017      | +21%   |
| 'Real estate' fund (ITA)                          | 147        | 155        | -5%    | 155        | -5%    |
| 3rd-party stand-alone funds                       | 6,497      | 5,511      | +18%   | 5,170      | +26%   |
| Other   | 4,114      | 3,738      | +10%   | 3,614      | +14%   |
|   |            |            |        |            |        |
| Adj. for own mutual funds in FoFs & Managed accts | (613)      | (554)      | +11%   | (610)      | +1%    |
|   |            |            |        |            |        |
| MyLife' U-L policy                                | 19,569     | 17,650     | +11%   | 16,764     | +17%   |
| Other U-L policies                                | 24,315     | 22,833     | +6%    | 21,791     | +12%   |
|   |            |            |        |            |        |
| Adj. for own mutual funds in U-L policies         | (32,840)   | (30,736)   | +7%    | (29,420)   | +12%   |
|   |            |            |        |            |        |
| ASSETS IN MUTUAL FUNDS & U-L                      | 93,054     | 85,243     | +9%    | 81,644     | +14%   |

## Mutual Funds - Assets by A.M. Company Teleborsa: distribution and commercial use strictly prohibited prohibit

as at 30/09/2025 - including U-L assets





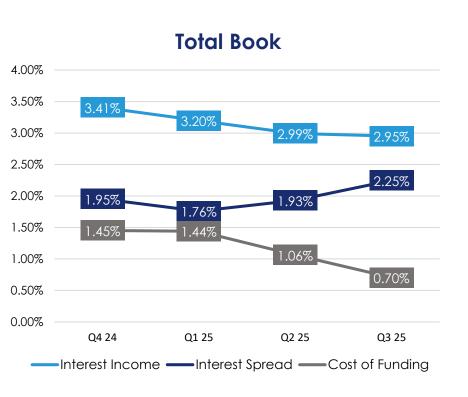
# Banking - Assets under Administration Teleborsa: distribution and commercial use strictly prohibited prohibi

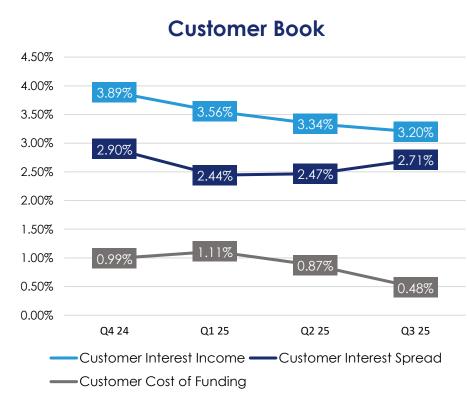


|                             | 30/09/2025 | 31/12/2024 | Change | 30/09/2024 | Change |
|-----------------------------|------------|------------|--------|------------|--------|
| Cash deposits               | 25,851     | 25,211     | +3%    | 24,147     | +7%    |
| Repurchase agreements       | 5          | 4          | +13%   | 2          | +108%  |
|                             |            |            |        |            |        |
| 3rd-party structured bonds  | 3,693      | 3,520      | +5%    | 3,586      | +3%    |
| Other securities            | 10,545     | 9,104      | +16%   | 9,028      | +17%   |
|                             |            |            |        |            |        |
| BANKING ADMINISTERED ASSETS | 40,093     | 37,839     | +6%    | 36,764     | +9%    |

#### **Banking - Interest Spread**







### **Bank Balance Sheet Highlights**

€ mn – as at 30/09/2025

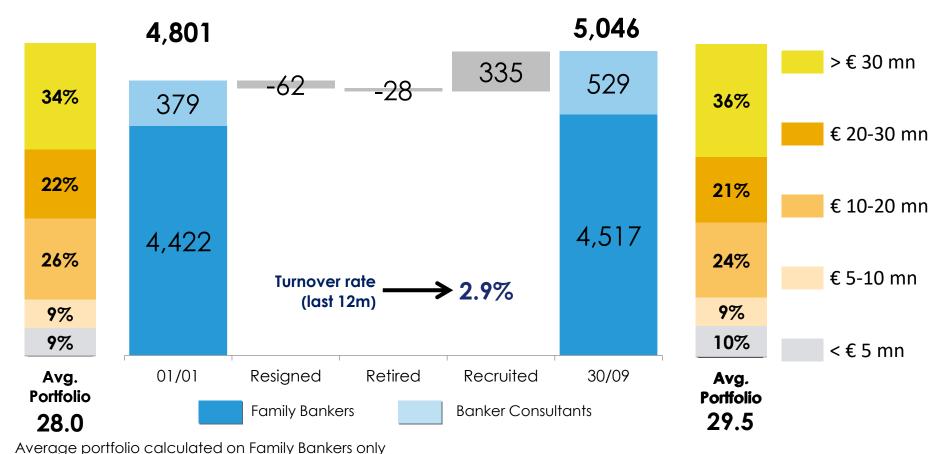


|  | Liabilities | Assets |
|--|-------------|--------|
| Customers                                | 25,919      | 16,778 |
| Treasury                                 | 4,759       | 15,876 |
| Interbank / intra-group deposits & repos | 875         | 623    |
| ECB refinancing                          | 0           | 497    |
| MTS refinancing                          | 3,584       | 0      |
| Securities (bonds)                       | 300         | 14,756 |
| Other liabilities / assets               | 5,965       | 3,990  |
| TOTAL                                    | 36,643      | 36,643 |

Operating Liquidity (24hr): 12,428

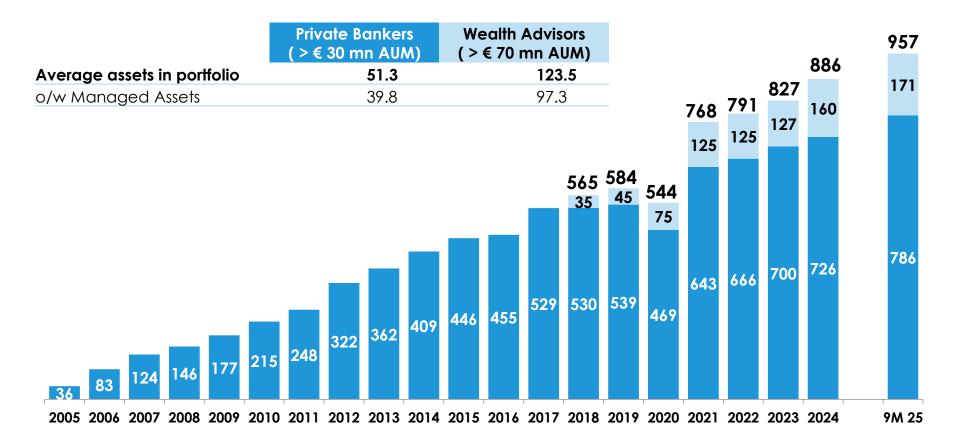


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as at 30/09/2025





<sup>\* &#</sup>x27;Private Bankers' & 'Wealth Advisors' are a subset of Family Bankers who mainly deal with affluent & HNW customers

Italian Network Average Total Portfolio - € mn per advisor





<sup>\*</sup> Assoreti avg. portfolio as at June 2025





### 9M 2025 Spain Results

Spain Highlights € mn



|                                      | 9M 2025 | 9M 2024  | Change | vs. FY |
|--------------------------------------|---------|----------|--------|--------|
| Operating Margin                     | 44.5    | 65.3     | -32%   |        |
| Net Income                           | 38.9    | 54.4     | -28%   |        |
|                                      |         |          |        |        |
| Total Assets                         | 14,814  | 12,155   | +22%   | +14%   |
| Managed Assets                       | 11,159  | 8,863    | +26%   | +15%   |
| Administered Assets                  | 3,656   | 3,292    | +11%   | +9%    |
|                                      |         |          |        |        |
| Total Net Inflows                    | 1,539   | 918      | +68%   |        |
| Net Inflows into Managed Assets      | 1,367   | 930      | +47%   |        |
| Net Inflows into Administered Assets | 172     | (12)     | n.s.   |        |
|                                      |         |          |        |        |
| Credit Book                          | 1,664   | 1,423    | +17%   | +11%   |
| Family Bankers                       | 1,636   | 1,610    | +2%    | +1%    |
|                                      |         | 0.45.004 | 4.0~   |        |
| Customers                            | 276,736 | 247,986  | +12%   | +9%    |





### **Business Update**

## Italian FA Networks - Ranking by Net Inflows

€ mn – totals by Group



|                        | January -September 2025 |  |                   |  |  |
|------------------------|-------------------------|--|-------------------|--|--|
|                        | Managed Assets          | Managed Assets & Admin. Assets w/ Advisory fee | Total Net Inflows |  |  |
| Banca Mediolanum       | 5,491                   | 5,506  | 6,555             |  |  |
| Gruppo Fideuram/Intesa | 4,988                   | 6,042  | 7,039             |  |  |
| Allianz Bank           | 3,828                   | 3,842  | 4,951             |  |  |
| Finecobank             | 2,644                   | 3,473  | 7,046             |  |  |
| Mediobanca Premier     | 2,344                   | 2,417  | 3,825             |  |  |
| Banca Generali         | 1,848                   | 2,097  | 4,343             |  |  |
| Credem                 | 1,629                   | 1,791  | 2,607             |  |  |
| Zurich Italy Bank      | 760                     | 965  | 1,481             |  |  |
| BNL - BNP Paribas      | 569                     | 771  | 1,292             |  |  |
| Banca Widiba           | 197                     | 360  | 512               |  |  |

<sup>\*</sup> including Unit-Linked policies & Managed Accounts

Jan-Sept 2025

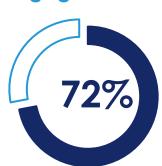




#### **Total Net Inflows**



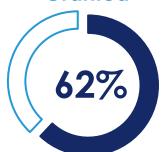
**Mortgages Granted** 



Net Inflows into Managed Assets



Personal Loans Granted



Net Inflows into Mutual Funds\*



General Insurance Gross Premiums



### **October 2025 Business Results**

€mn



|  | Oct 2025 | YTD 2025 | YTD 2024 |
|--|----------|----------|----------|
| GROUP TOTAL NET INFLOWS                    | 1,086    | 9,241    | 8,524    |
| Managed Assets                             | 734      | 7,317    | 6,145    |
| - o/w Mutual Funds, U-L & Managed Accounts | 697      | 7,496    | 5,794    |
| Administered Assets                        | 351      | 1,924    | 2,379    |
| GROUP LOANS GRANTED                        | 392      | 3,182    | 2,392    |
| GENERAL INSURANCE PREMIUMS                 | 23       | 198      | 163      |

#### **Time deposits Promo Offers**

2023-2025



- Promotions on time deposits have been extremely effective in acquiring new liquidity from both new and existing customers
- Proven track-record of transforming deposits into managed assets thanks to the advice of Family Bankers in implementing the correct asset allocation
- Short duration (6M) & full flexibility to adjust cost of funding with each edition according to rate environment

| Edition | Annual Interest<br>Rate (6 months) | Inflows  | # Customers | o/w New<br>customers | Time deposits<br>transformed into<br>managed assets<br>(Target: 70%) |
|---------|------------------------------------|--|-------------|----------------------|--|
| Q1 2023 | 4%                                 | € 1.9 bn   | 32,000      | 23%                  | <b>✓</b>   |
| Q3 2023 | 4%                                 | € 0.5 bn   | 13,700      | 14%                  | <b>/</b>   |
| Q1 2024 | 5%                                 | € 2.2 bn   | 44,300      | 21%                  | <b>/</b>   |
| Q3 2024 | 5%                                 | € 1.9 bn   | 36,600      | 21%                  | <b>/</b>   |
| Q1 2025 | 4%                                 | € 1.8 bn   | 37,400      | 21%                  | <b>64</b> % as at Oct. 31  |
| Q3 2025 | 3%                                 | In progress (new liquidity only - available from Sept. to Nov. 2025) |             |                      |  |

#### Creating the NEXT Generation of the Network





Pairing high potential new graduates to work as junior assistants ('Banker Consultant') with senior Private Bankers & Wealth Advisors

- 'Banker Consultants' initially receive dedicated training programme (Executive Master's) provided by Mediolanum Corporate University & supported with a scholarship
- Once fully licensed, the 'BCs' work alongside their senior PB/WA with extensive on-the-job training, managing day-to-day duties & operations as well as smaller customers
- The 'BCs' free up time for the senior PBs/WAs to focus on larger customers & new business development
- As remuneration they receive a percentage of the senior PBs/WAs commission, with a 3-year minimum monthly compensation
- This project assures an increase in productivity in the Network, organic growth and generational renewal
- 556 'BCs' are already working with their senior PB/WA as licensed FA as at end of October 2025
- 207 'BCs' currently training

#### **Automatic Investment Services**

# Investment services featuring automatic gradual switch into equity funds allowing customers to take advantage of dollar-cost averaging

#### Big Chance (2001)

- Capital is initially invested in money market fund
- A portion of the assets is switched twice monthly into equity funds, investing the entire amount over 3/12-month period

#### Double Chance (2008)

- Capital is initially parked in a highly-remunerated deposit account
- Allows customer gradual entry into equity & fixed-income funds, investing the entire amount over 3/24-month period

#### Intelligent Investment Strategy (2016)

- Capital is initially invested in money market fund
- A portion of the assets is switched once or twice monthly into equity funds or U-L policy, investing the entire amount over 3/5-year period
- Instalment amount automatically increases if equity fund value drops. Capital gains on equity >10% are switched back into
  money market fund to be reinvested over time

#### Intelligent Accumulation Plan (2020)

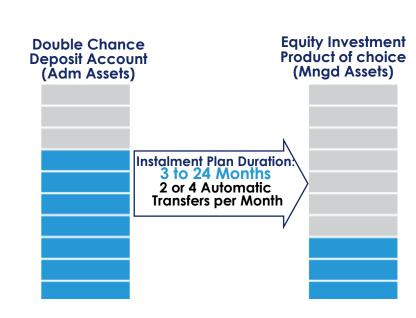
- Long-term instalment plan that shifts small amount of savings from current account to mutual funds monthly
- Allows customers to gradually enter BMED equity & fixed-income funds
- Instalment amount automatically doubled each month the fund unit price is 5% below the avg unit price of a customer

#### The 'Double Chance' Service

Launched June 2008



- A long-term investment strategy/service that allows the retail investor to gradually enter the global financial markets via Mediolanum investment products, while mitigating the effects of volatility & taking advantage of dollar-cost-averaging
- Capital is initially parked in a highly-remunerated deposit account (rates currently offered: up to 2.50% annual according to selected duration & asset class)
- Allows customer gradual investment into equity or highyield funds over 3/24-month period, automatically transferring the established amount 2 or 4 times a month
- Interests of the deposit account automatically credited to the customer's checking account



Launched June 2016

market fund



**X5** 

- A long-term investment strategy/service (10+ yrs, € 30k+) that allows our customers to **gradually enter the equity** markets in order to take advantage of the overall growth of the world economy
- **Designed to remove emotional barriers** associated with equity investments by making rational choices at the beginning of the plan rather than during crises or volatile markets
- The amount invested is first put into a **money market fund**, and then fully converted into Mediolanum equity funds or MyLife U-L wrap account over 3-4-5 years, through automatic transfers 1-2 times per month
  - Thanks to the **Automatic Step-In/Step-Out** feature, when the unit price of equity funds has a strong decrease\* the transferred amount is multiplied accordingly. Vice versa, in case of an **extraordinary increase** (+10% or

20%), the capital gains are shifted back into the money

INTELLIGENT **STRATEGY INVESTMENT** 

| Equity Fund<br>Unit Price | Installment<br>amount |
|---------------------------|-----------------------|
| 5% to 10% decrease        | X2                    |
| 10% to 15% decrease       | Х3                    |
| 15% to 20% decrease       | X4                    |
|                           |                       |

20% or more decrease

\* versus each customer's average purchase price

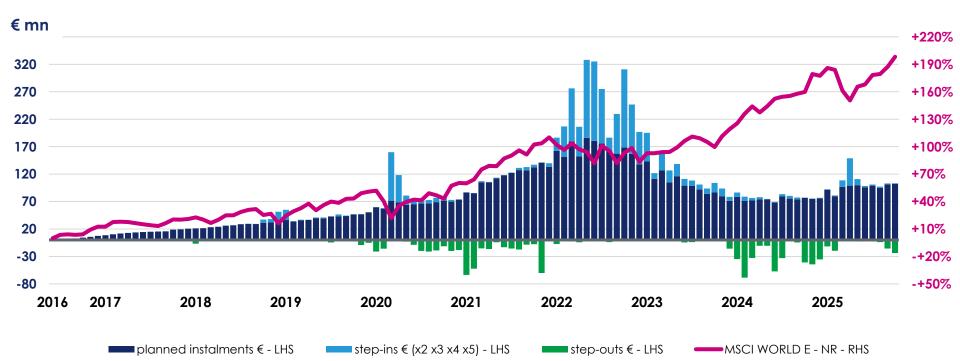
#### The 'IIS' service at work

Launched June 2016



#### 'Market crises are buying opportunities': not just a slogan

Step ins & step outs reduce avg unit price on investments, allowing customers to benefit from market volatility. € 4 bn of money market managed assets are bound to be transferred from monetary funds into equity through planned instalments & step-ins over the next 3-5 years, supporting avgerage recurring revenues.

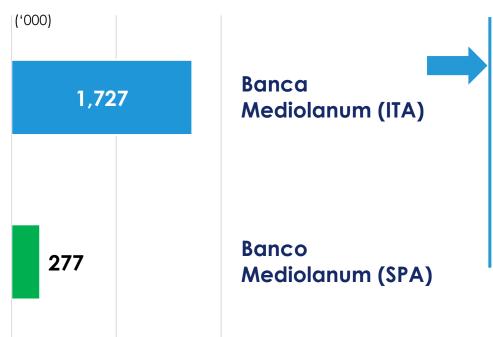


#### **Group Customer Base**

as at 30/09/2025



# Total Customers 2,004k



# End Goal: to be the Customer's Primary Bank

#### 1,417k hold a bank account

- 69% Use BMED as Primary Bank (internal data analytics)
- 39% use BMED as the Only Bank (2024 survey)





### **Mediolanum Facts**

#### Teleborsa: distribution and commercial use strictly prohibite

#### Banca Mediolanum at a Glance

Data as at 30.09.25



Med

Italian Asset Gatherer addressing Italian & Spanish retail markets

Vertically integrated to fully control the value chain (manufacturer & distributor)

Offering the entire range of financial services to customers (banking, investing, investing, investing)

insurance)

Multi-channel platform & no physical branches

Bank Customers >2 mn

>2 mn ~ 4,000

Licensed Financial Advisors (Family Bankers) 6,682

Total Assets (AUA/AUM)
> € 150 bn

Credit Book € 18.4 bn

ROE 10-yr avg: **21.2**%

2024: 29.9%

**Employees** 

**CET1 Ratio 23.2%** 

Net NPE Ratio 0.78%



Mediolanum International Funds (AM)Mediolanum International Life (INS)

- Mediolanum Gestione Fondi (AM)
- Mediolanum Vita (INS)
- Mediolanum Assicurazioni (INS)
- Prexta (CONS.CRED)
- Banco Mediolanum (BANK & DISTRIB)
- Mediolanum Gestion (AM)

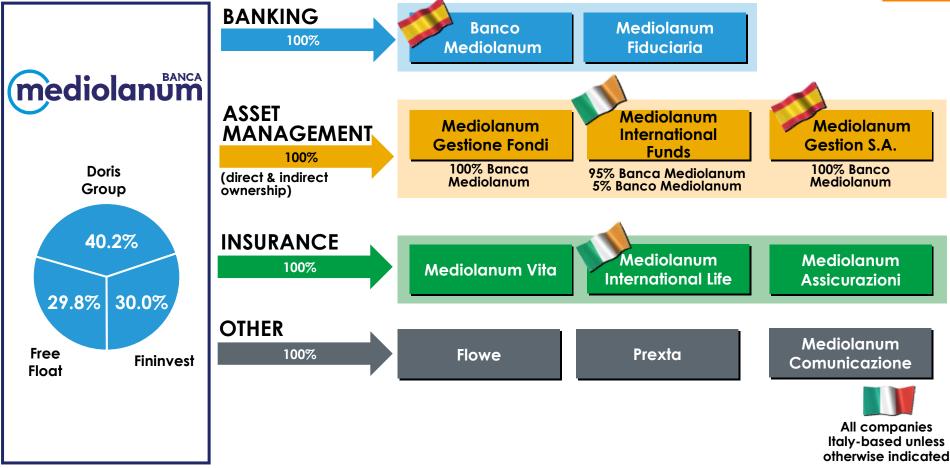




### BMED Shareholders & Group Structure Teleborsa: distribution and commercial use strictly prohibited Med

as at 30/09/2025

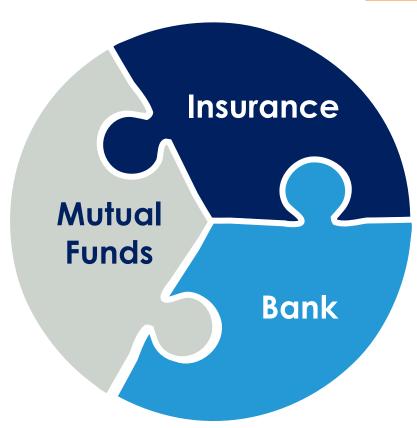




#### Banca Mediolanum's Integrated Business Model



- We and our Family Bankers view the company as a single entity, providing solutions that best fit the needs of the customer, whether it be in the form of a mutual fund, an insurance policy or a bank product
- The Bank (est. 1997) has a special role as the place where customer savings are naturally built
- It is also where service quality is more readily appreciated & compared
- Therefore, it represents the mandatory point of entry for all new customers



#### Banca Mediolanum's Multi-channel Model



Medi



### Combining the advantages of traditional and direct banks

Family Bankers: the human touch



Medi

Self-employed tied agents with entrepreneurial approach

Extensively trained to tackle every household financial need

Share Mediolanum's view that banking services are an effective acquisition & retention tool

Compensated even for operations performed by customers through direct channels

- Willing to provide advice anytime, anywhere
- Equally competent across all product lines
- Unlike the typical FA, offer assistance also with everyday banking needs
- Synergy, not competition, between human and direct channels



#### **Customers: freedom in banking**

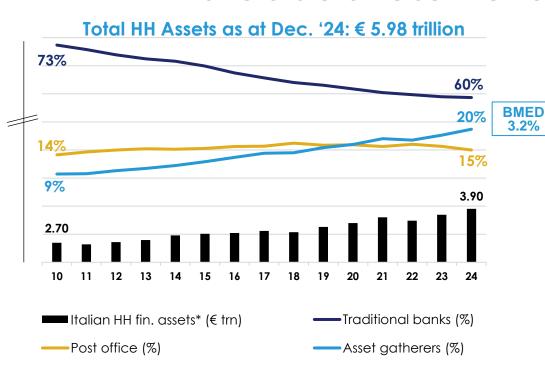
Top-quality and valuable direct banking services associated with a human relationship

**50** 

#### **Italian Household Financial Assets**



# Over the last few years asset gatherers have increased market share to the detriment of traditional banks



Asset gatherers growing mainly thanks to:

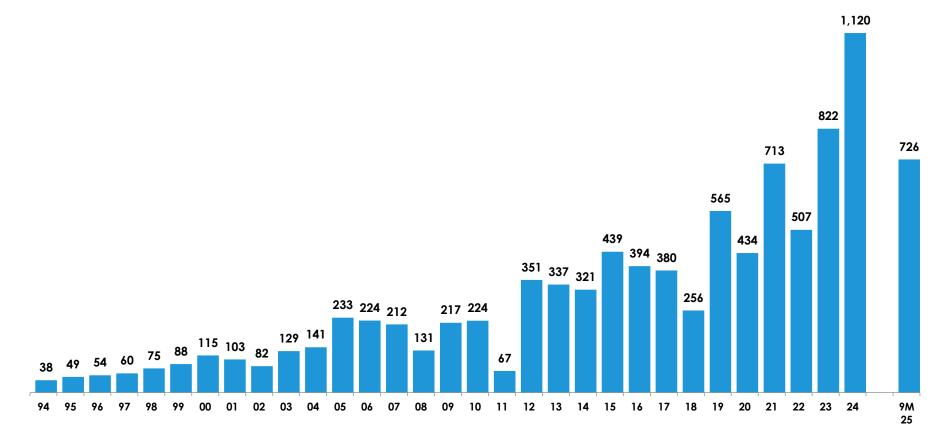
- Demand for specialised advice
- Products & services tailored on customer needs
- Better product performance
- Recruiting of traditional bank professionals

(\*) Includes deposits, administered & managed assets. Does not include real estate, shares of unlisted companies, TFR (end-of-service pay)& cash, as these assets are a non-addressable market for financial institutions. Total wealth of Italian households – all items included - is equal to € 5.98 trn in 2024. Source: BMED & Prometeia

€ mn

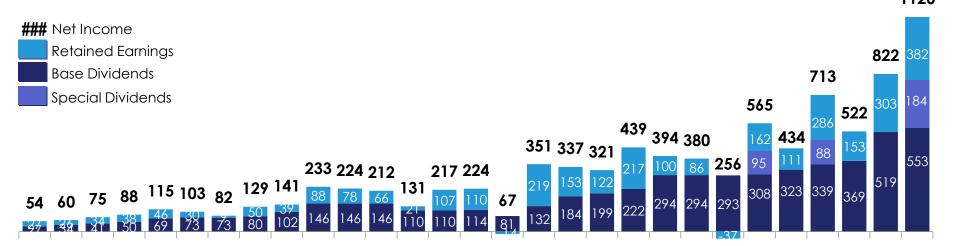
Teleborsa: distribution and commercial use strictly prohibited **Medio** 





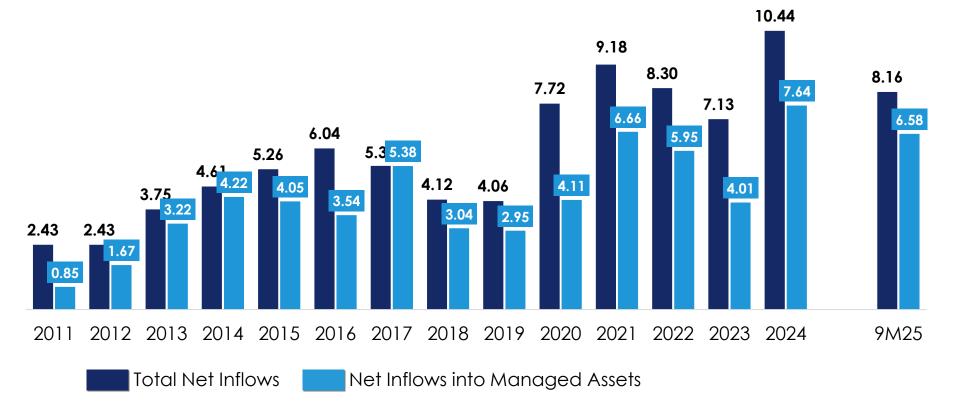
2008 & 2010: adjusted net income excluding effects of 'Lehman Brothers' operation





96 97 98 99 00 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24

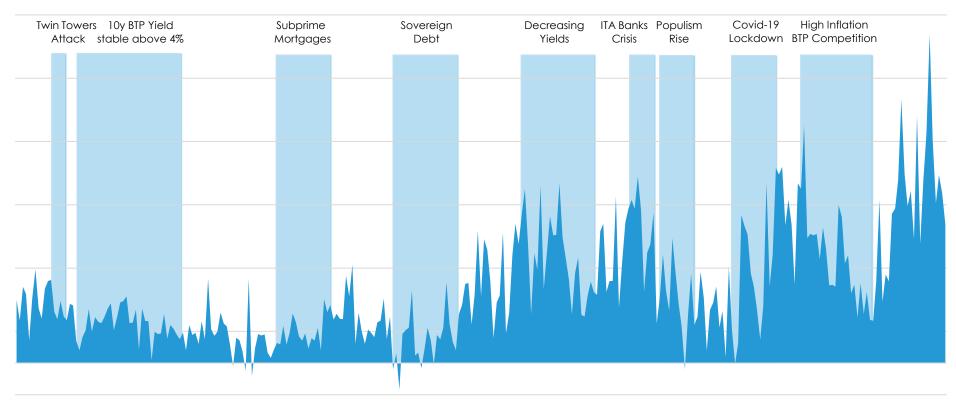




### BMED: 25 Years of Consistent Net Inflows Teleborsa: distribution and commercial use strictly prohibited Medical Medic

Anti-cyclical flows mean better performance for customers thanks to dollar-cost-averaging





2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020 2021 2022 2023 2024 2025

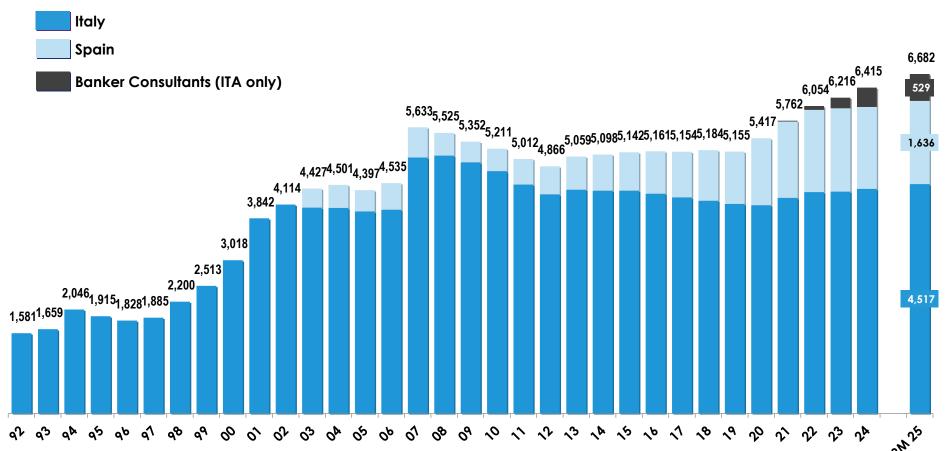
Source: Assoreti Net Inflows into Managed Assets

#### **Family Banker Network**

Group Licensed Financial Advisors

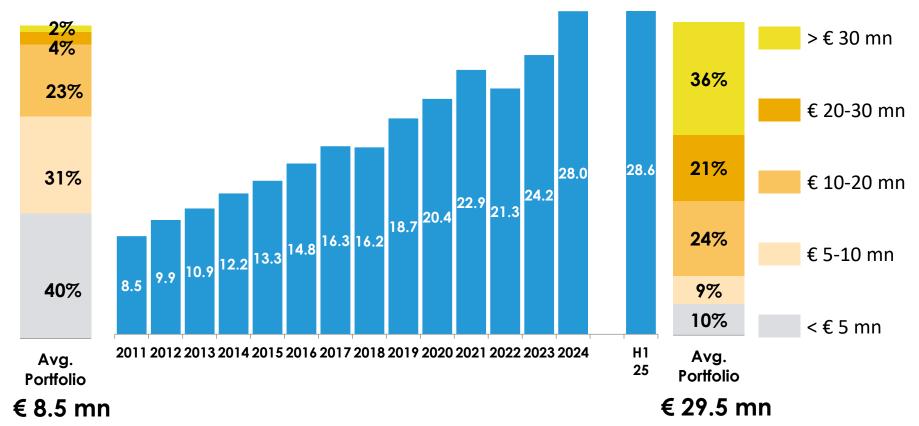


Teleborsa: distribution and commercial use strice



# Italy - Average Assets per Family Banker Teleborsa: distribution and commercial use strictly prohibited Medical Medi



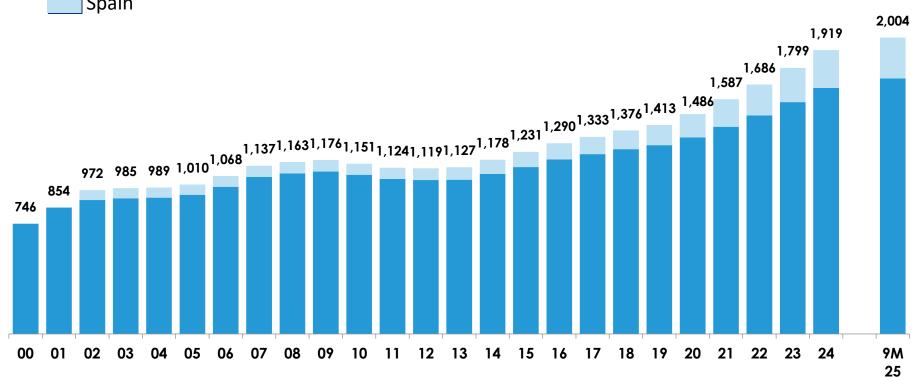


**Total Customers** ('000)

Teleborsa: distribution and commercial use strictly prohibited Medic CERTIFIED





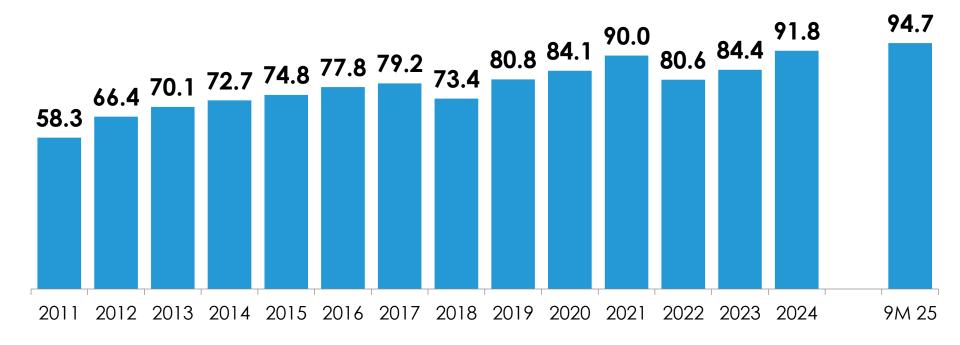


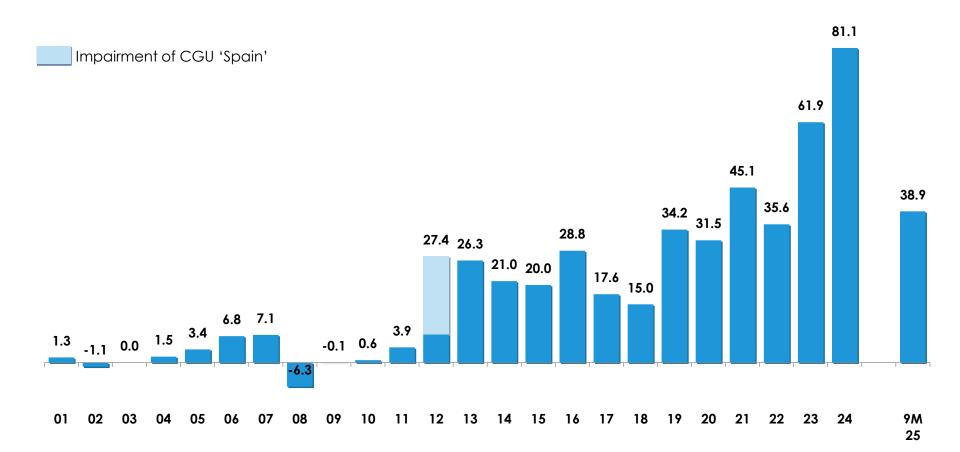
### Italy - Average Assets per Customer Teleborsa: distribution and commercial use strictly prohibited Medi

€ thousands



Primary Bank Account Holders



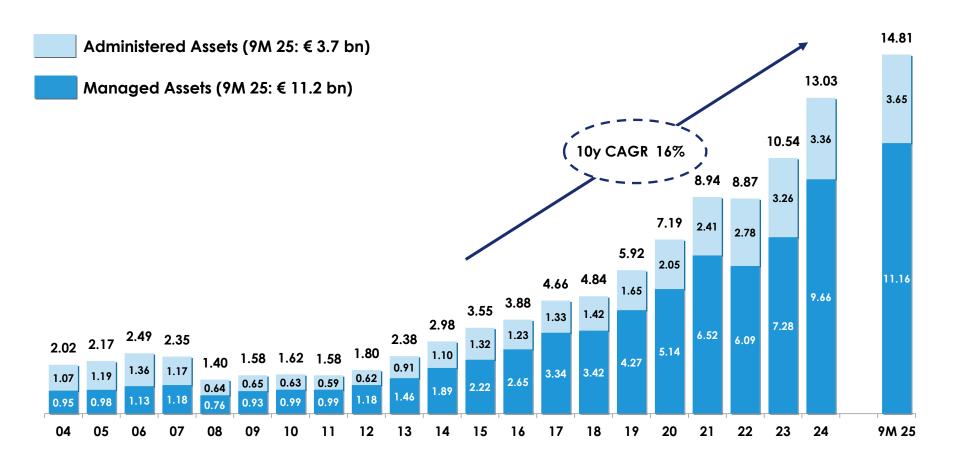


€bn

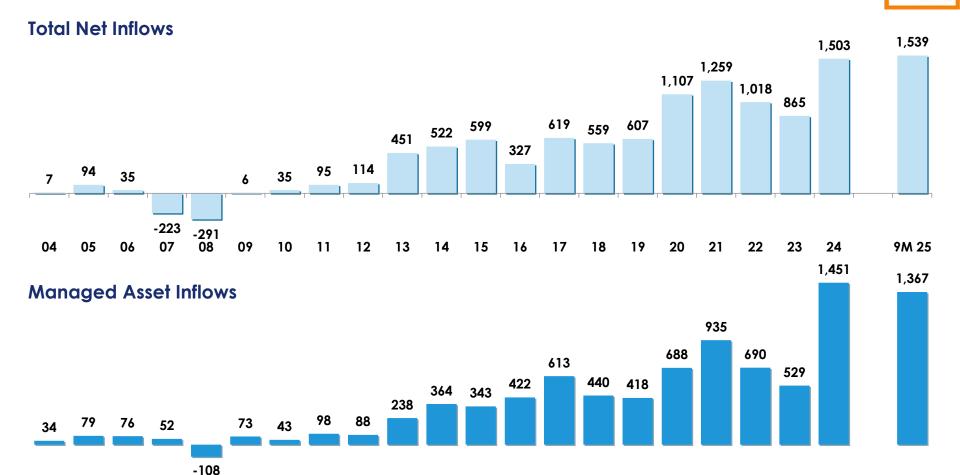
#### Spain - Assets under Administration

Teleborsa: distribution and commercial use strictly prohibited **Medio** 

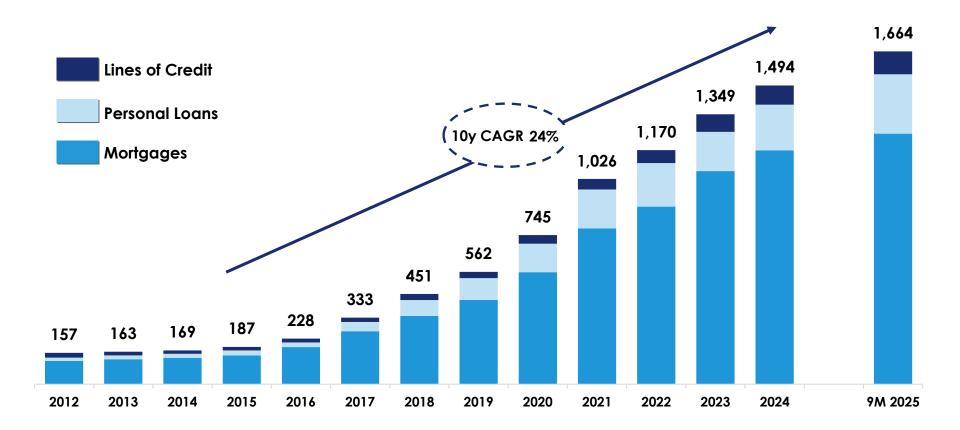
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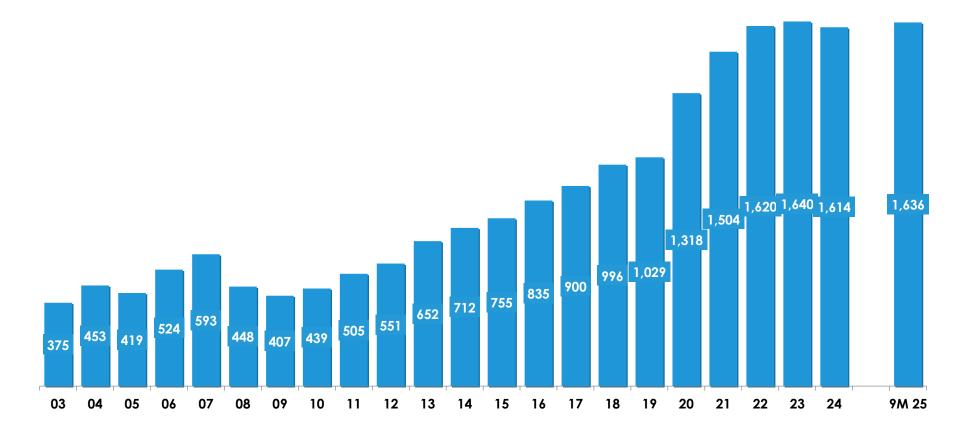










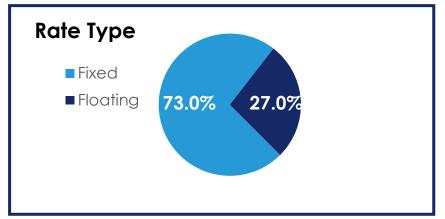


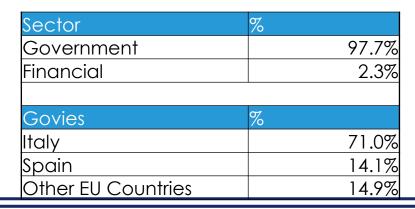
€ bn – nominal value – as at 30/09/2025

Teleborsa: distribution and commercial use strictly prohibited.

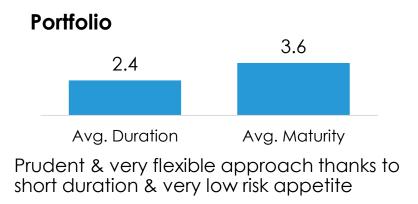
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#### Banking Book: € 15.4 bn (nom. values)









65

#### **Investment Advisory Strategy**



Medi

# Our investment strategy explains the consistency of our inflows & transfers 'technical performance' into 'customer performance'

- We advise our customers proposing products & services that correspond to each of their specific needs
- Investor needs remain fundamentally the same, they are not influenced by market crises
- We do not engage in stock-picking, tactical asset allocation decisions, or market-timing
- We recommend a series of diversification criteria, the most important being time horizon (5D Strategy)
- Equity investments are only considered for the long term (>10 yrs) and are diversified across the global economy to further reduce risk
- We strongly advise investors who have a long-term outlook to view market crises as buying opportunities

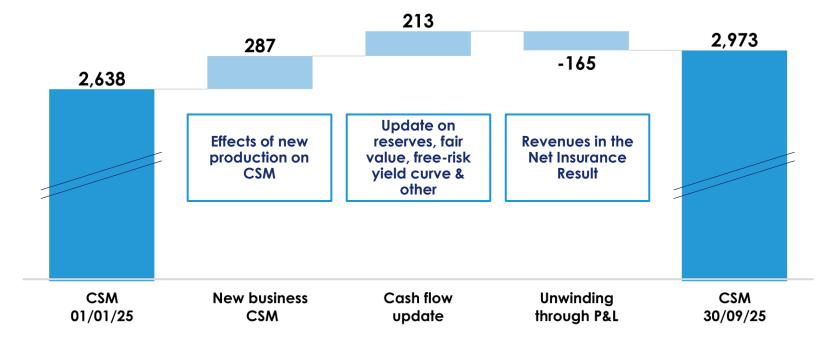
#### **Contractual Service Margin**



Medi

# CSM is the new key metric showing size and stability of revenues ready to be recognised in future years

Greater visibility on future earnings from insurance business



### Training & Communication

#### **Mediolanum Corporate University**



- Inaugurated March 2009
- Centralises our training know-how, in coordination with top universities, professors and individuals who are experts in the field



Medi

- Provides our Family Bankers & employees with a resource for life-long education
- Develops financial education programs dedicated to our customers & the community



# Training & Communication Corporate TV Channel



#### A proprietary state-of-the-art tool established in 1989

Online programs to train, motivate & communicate with our Family Bankers

Financial news commented by top company executives



- Company news & product information
- Online training course support
- Inspirational thoughts for personal motivation& sales techniques





Medi

Daily specials dedicated to crisis-related topics were added to the ongoing programming in 2008, 2009, 2011, 2020 & 2022

#### **Marketing Events**



Medi

- 9 nation-wide in-person events, with over 60,000 between attendees & digital viewers in 2024
- Over 2,000 digital/in-person events organised by Family Bankers:
   over 145,000 attendees

#### Results are measurable:

- Net inflows into managed assets of invited customers in the 3 months post-events
- Expenses are reimbursed to Family Bankers only if set commercial target is met
- Average commercial value of media coverage is also regularly tracked



#### Teleborsa: distribution and commercial use strictly pr Top Performer in Customer Experience

**BVA Doxa Survey – Customer Satisfaction 2024** 



# Solid customer relationship is built on best-in-class service delivery

| both human & digital |           |          |               |  |  |  |  |
|----------------------|-----------|----------|---------------|--|--|--|--|
| Overall              | Perceived | Digital  | Financial Adv |  |  |  |  |
| Satisfaction         | Value     | Platform | Interaction   |  |  |  |  |

Satisfaction 95%

Customer

Market Avg: 90%

**Net Promoter Score** 

66.2 1<sup>st</sup> Bank in Italy

Market Avg: 11.2

Customer Retention

96%

Comprehensiveness of Offer

**85.7** Market Avg: 74.2

Value for Money

**76.8** 

Market Avg: 68

Focus on Sustainability

83.8 Market Avg: 67.8 Mobile App Satisfaction

83% Market Avg: 66%

**App Store Rating** 



visor

Overall Satisfaction

89% Market Avg: 60%

**Availability** 

In 2024 Family Bankers had **9 contacts** on average with their customers

Source: BMED; BVA Doxa Survey Customer Satisfaction 2024; Play Store & Apple Store

# The 3rd best known bank brand in Italy

Spontaneous brand awareness – Italian banks – September 2025



Medi











**BPER: 20%** 





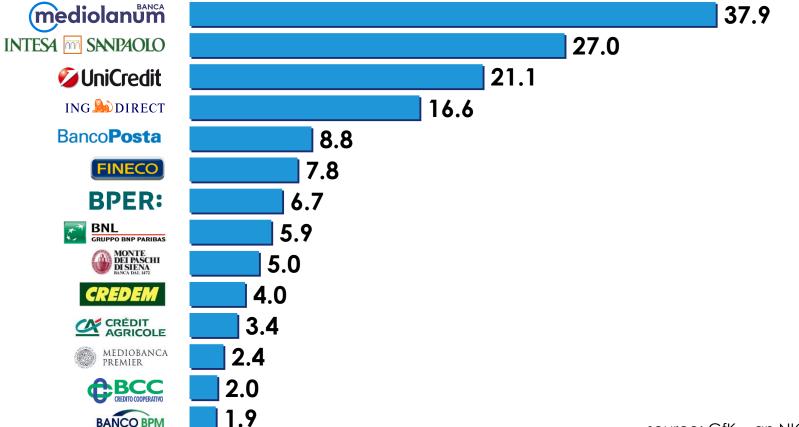
Banco**Posta** 30%

BANCO BPM 14%

# The most memorable adv in the banking industry

Spontaneous recall of advertisement – Italian banks – 9M 2025





# The development of the digital customer: Control and commercial use strice.

**Launched January 2021** 



#### A totally digital Bank account addressing the needs of 'digital young adults'

- For those who require a full-service account, but aren't in the market for advice like the typical BMED customer
- Not only an account but a comprehensive offer of banking services
- Credit, managed assets & general insurance products available
- Able to be managed on a 'do-it-yourself' basis, 'à la carte'
- **139,000 digital customers** as at 30/09/2025. Another **39,300** already upgraded to the Family Banker model
- **Cross-selling activity growing** according to expectations





















#### UN'OFFERTA COMPLETA DI PRODOTTI E SERVIZI





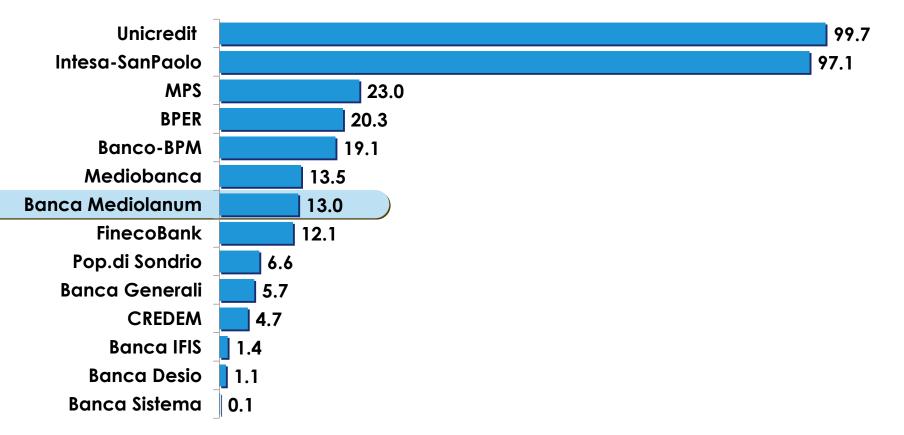




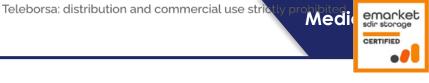
### Ranking of Italian Banking Groups by Market Cap

€ bn – as at 31/10/2025











\* Total Return Index includes dividend reinvestments, June 3, 1996 – October 31, 2025

Source: Datastream

#### Disclaimer



This document has been prepared by Banca Mediolanum S.p.A. for the sole purpose of providing information and presenting the Group's strategies.

The information, opinions, valuations and forecasts it contains have not been audited by any independent body; they may be altered at any time without notice.

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#### DECLARATION BY THE SENIOR MANAGER IN CHARGE OF DRAWING UP COMPANY ACCOUNTS

The undersigned, Mr. Angelo Lietti, declares, pursuant to Section 154 bis (2) of Legislative Decree 58/98 "Testo Unico della Finanza", that the accounting data set out in this presentation agree with the documentary records, books and accounting entries.

The senior manager in charge of drawing up Company Accounts

Angelo Lietti

Figures contained in this document are rounded for presentation purposes.



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