

INFO

DIGITAL SIGN

Q1 17 RESULTS ROADSHOW 16-18 May 2017

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### **PRESENTING TODAY**



**Pietro Scott Jovane** CEO

- Joined ePRICE (previously Banzai) in 2015
- CEO and GM of Italian listed publisher RCS MediaGroup in 2012-2015
- Microsoft's CEO in Italy
- CFO of Internet Division in Matrix, Seat Group / Telecom Italia.







Micaela Ferruta Head of IR and Strategic Planning

- Joined ePRICE (previously Banzai) in 2015
- Previously: Head of Media & Telecommunications Coverage in Intermonte
- Strategic and Business planning in Infostrada

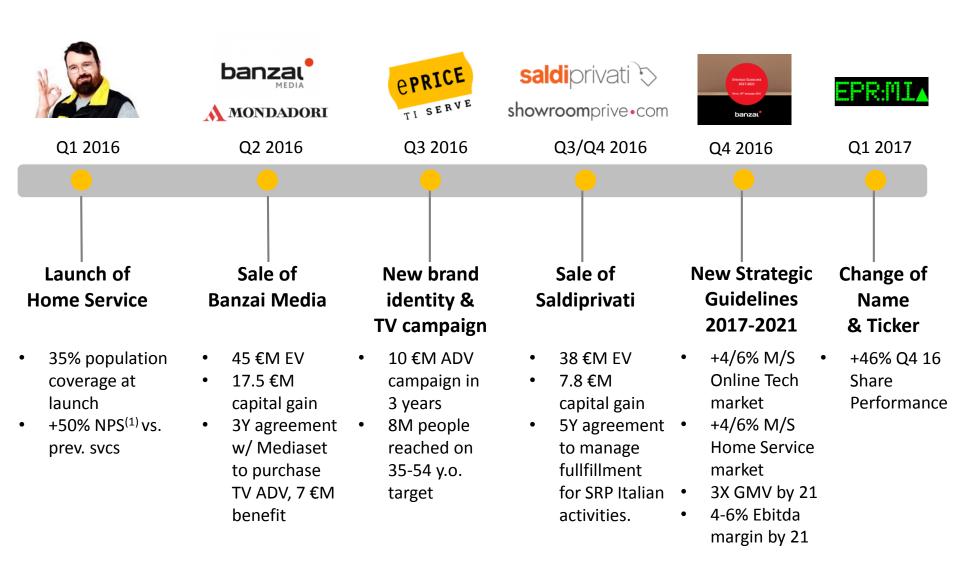






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### FROM BANZAI TO ePRICE



<sup>(1)</sup> Net Promoter Score is a management tool that can be used to gauge the loyalty of a firm's customer relationships. It can be as low as –100 (everybody is a detractor) or as high as +100 (everybody is a promoter). An NPS that is positive (i.e., higher than zero) is felt to be good, and an NPS of +50 is excellent.



#### ePRICE: THE NATIONAL E-COMMERCE LEADER







- LOCAL E-COMMERCE CHAMPION FOCUSED ON CAPTURING A HIGH-POTENTIAL, FAST-GROWING MARKET
- A UNIQUE VALUE PROPOSITION TAILORED TO THE ITALIAN 2 MARKET, SUPPORTED BY A FLEXIBLE AND SCALABLE PLATFORM

SIGNIFICANT TRACK RECORD AND GMV/REVENUE GROWTH TO **GENERATE VALUE** THROUGH SCALE & RELEVANCE, IN ORDER TO REACH PROFITABILTY

**Q1 17 TTM** Eu 262mn GMV(1) Eu 201mn Revenues

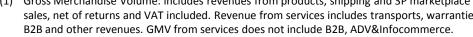
> +14% YoY Rev 133 Pick&Pay

285 Lockers 1 Fulfilment center

> ~1.6mn customers(2) ~500 installers (3) <1000 merchants

TTM Growth: +18% YoY GMV<sup>(1)</sup>

- (1) Gross Merchandise Volume: includes revenues from products, shipping and 3P marketplace sales, net of returns and VAT included. Revenue from services includes transports, warranties,
- (2) Customers who bought at least once on ePRICE or on the marketplace
- ePRICE Home Service





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### **ePRICE: FROM e-COMMERCE TO e-SERVICE**

#### **OUR NEW, SERVICE-DRIVEN MISSION**

"To serve the technological evolution of Italian households"





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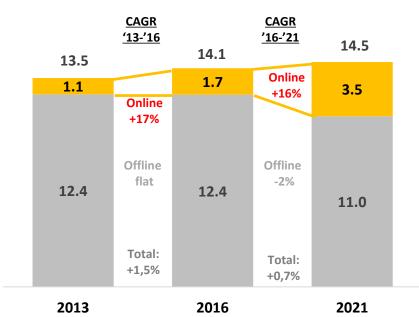
## **ePRICE: HIGHLIGHTS OF Q1 17**

- V-shaped growth in the Quarter: Strong positive growth in January and March offset as expected by February weak trends, the latter impacted by planned SAP adoption, limited promotions and to a lower extent by a slow retail market
- Solid YoY Growth on Core MDA Segment (> 30% market share confirmed in Q1 in ePRICE's core category), and 3P Marketplace Boost.
- Improved Gross margin vs Q1 16, thanks to marketplace contribution and improved relationship with brands (rebates/Infocommerce)
- Reduced Net Loss vs Q1 16, thanks to first earn-out from last year's sale of Banzai Media to Mondadori
- **Eu 40.7mn Net Cash position,** partially impacted by SAP and seasonality (inventory and payables)

## 14 €BN PER YEAR OF TECH PRODUCTS. TODAY 1.7 €BN ARE ONLINE, DOUBLING IN 5 YEARS.

#### **HUGE OPPORTUNITY SHIFTING ONLINE**

## Tech & Appliances Retail in Italy B2C Sales (market Eu BN)



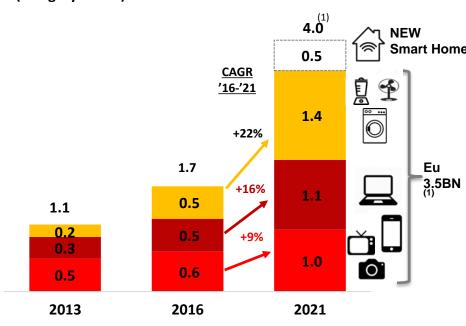
#### Q1 17 CORE Market Tech&Appliances in Italy (YoY growth)

Traditional	Online	Tech&Appliances
Tech&Appliances MKT	Tech&Appliances MKT	ePRICE GMV
Q1 17	Q1 17 <sup>(2)</sup>	Q1 17
-3.0%	+9.0%	+13%

LFL growth q1 17. Including restatement of offline players' Click&Collect sales (included from 2016), market up c. +12% YoY. Source: ePRICE re-elaborations on last available GFK data and internal estimates.

#### **APPLIANCES GROWING FASTER**

## Tech & Appliances Online Retail in Italy B2C Sales (category Eu BN)

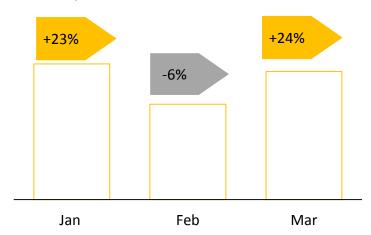


- €3.5BN Market size for current Technology & Appliances perimeter. Smart Home market estimate (€0.5BN) not included. Source: ePRICE re-elaboration on Forrester Research, GFK, other public sources and internal estimates, 2016.
- Tech&Appliance retail market and online market performed worse than expected, +9% YoY in Q1 17 vs. 20% forecasted for FY 2017.
- ePRICE outperforms the market

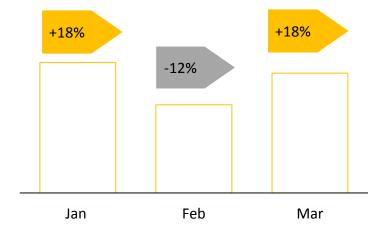


## Q1 17 GMV & REVENUES BY MONTH

#### (GMV in Eu mn)



#### (Revenues in Eu mn)



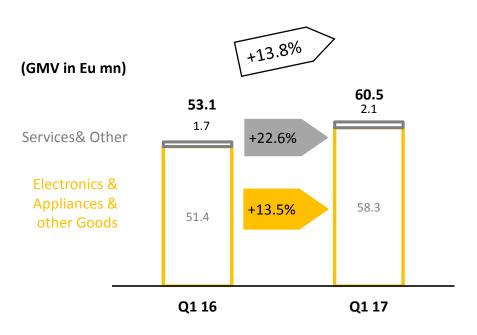
#### Q1 17 YoY Trends by Month

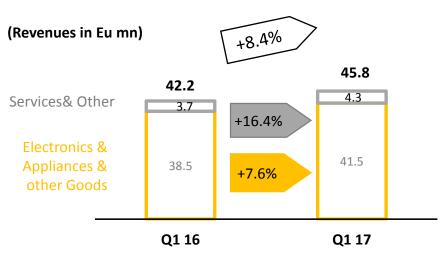
- January: Strong growth sustained by Christmas long tail.
  Gained market share.
- February: slowdown due to planned migration to SAP, coupled with limited promotional activities, anticipating potential SAP disruption during the early adoption period. Overall soft market in February: retail market -3%, eP gained market share.
- March: Strong recovery of ePRICE performance in March, resuming ordinary marketing/promotional activities (TV commercial back on air in Q2), including positive calendar effect.

- (1) Gross Merchandise Volume includes revenues from products, shipping and 3P marketplace sales, net of returns and VAT included. Revenue from services includes transports, warranties, B2B, ADV&Infocommerce and other revenues. GMV from services does not include B2B, ADV&Infocommerce.
- (2) Services&other have been restated and now include warranties.

**EPRICE** 

## Q1 17 GMV & REVENUES (1) (2)





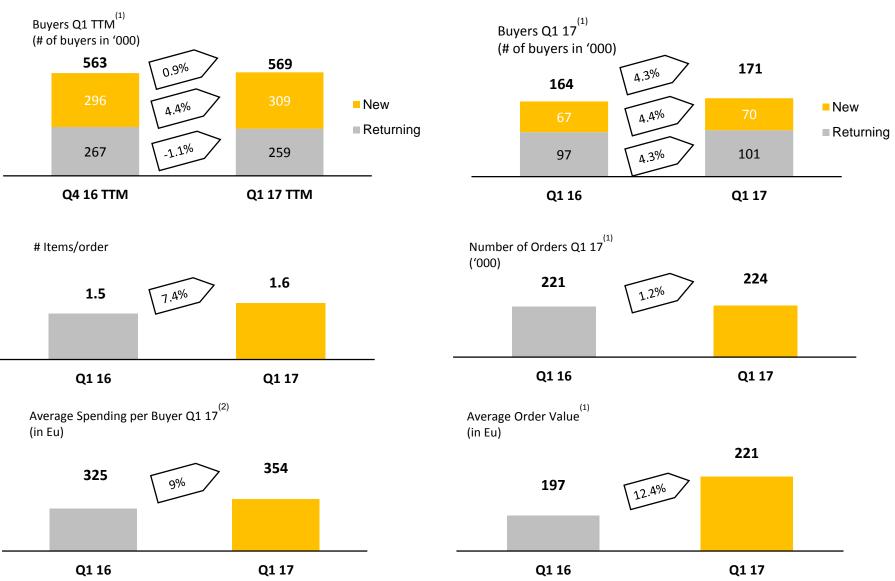
#### Q1 17 Highlights

- MDA: Reinforced leadership on MDAs and related service sales: good performance in sales of built-in, fridges and washing machines, with an estimated +2pps market share.
- Audio/Video: slow market due to delay of new launches by vendors, but ePRICE performed well with c. +1pps market share.
- SDA: aggressive competitive market, with online vs. traditional offline players
- **IOT/ Smart Home**: "Start +" remote services launch and Google Nest launch in February.
- Services: growth remains solid, up double digit driven by growth of premium services on MDA (floor delivery and installation) and increased geographical coverage. Extended warranties continue to perform strong growth, thanks to significant improvement in attach rate.
- **3P marketplace**: +75% YoY. Weight on GMV gains 5 pps (to 13%) in Q1 17 vs. 8% in Q1 16.
- TV ADV: Not on air in Q1 17; TV will be back in Q2.
- February growth impacted by planned ERP migration to SAP
  - (1) Gross Merchandise Volume includes revenues from products, shipping and 3P marketplace sales, net of returns and VAT included. Revenue from services includes transports, warranties, B2B, ADV&Infocommerce and other revenues. GMV from services does not include B2B, ADV&Infocommerce.
  - (2) Services&other have been restated and now include warranties.

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## **Q1 17: CUSTOMER KPIs**



<sup>(1)</sup> TTM= Trailing Twelve Months. 3P Marketplace Included.

<sup>(2)</sup> Spending per Buyer is calculated on revenue from products, deliveries and revenue from 3P marketplace, net of returns and VAT included

## Q1 17 CONSOLIDATED P&L

#### Eu MN

Profit & Loss w/o VC	Q1 2017 ACT	Q1 2016 ACT	Q1 YOY
GMV	60.5	53.1	13.8%
Total Revenues	45.8	42.2	8.4%
Cost of Revenues	-38.6	-35.8	7.7%
Gross Profit	7.2	6.4	12.4%
Gross Margin %	15.7%	15.2%	
Sales & Marketing	-2.6	-2.0	33.6%
Fullfilment	-4.8	-4.2	15.4%
IT	-0.2	-0.3	-20.7%
G&A	-1.9	-2.1	-5.6%
EBITDA ADJUSTED	-2.4	-2.1	15.8%
Ebitda Adjusted %	-5.3%	-5.0%	
Non recurring costs	-0.4	-0.1	250.9%
EBITDA	-2.8	-2.2	28.1%
Ebitda %	-6.2%	-5.2%	
EBIT	-4.3	-3.0	41.4%
Ebit %	-9.4%	-7.2%	
EBT from continuing operations	-4.5	-3.1	43.0%
Ebt %	-9.8%	-7.4%	
EBT from discontinued activies	0.7	-1.1	
Net result	-3.8	-4.2	-10.8%
	-8.3%	-10.0%	20.070

- Gross Margin Improved by 50 bps vs. Q1 16
- Sales&Marketing increased, but less so when compared with GMV growth (vs. on revenue only)
- Fullfillment cost up 15% YoY, due to higher transport cost, as a consequence of double digit increase in MDA sales.
- G&A + IT cost decreased by 7.5% YoY
- Non recurring items include Eu 0.3 mn related to extra costs due to migration to SAP
- Depreciation increased 77% YoY due to SAP roll-out
- Positive impact from discontinued in Q1 17, thanks to Mondadori earn-out (not cashed in yet)

#### Eu MN

## Q1 17 CASH FLOW

Cash flow	Q1 2017 ACT	Q1 2016 ACT	Var %
Net result	-4.5	-3.1	45%
D&A	1.5	0.8	88%
Other non cash items	0.4	0.2	100%
Change in WC	-8.9	-1.8	394%
Cash flow from operations	-11.5	-3.9	n.m.
Cash Flow from operations from discontinued activities	0.0	0.7	n.m.
Net capex	-3.5	-1.5	n.m.
Acquisition	-0.3	-0.1	n.m.
Cash flow from investing activities	-3.8	-1.6	n.m.
Cash flow from investing from discontinued activities	0.0	-1.8	n.m.
Change in net equity	0.1	0.0	n.m.
Treasury stock	-0.2	0.0	n.m.
Change in financial credit (credit card)	0.9	0.0	n.m.
Change in bank debt	4.2	-0.6	n.m.
Cash flow from financing activities	5.0	-0.6	n.m.
Cash Flow	-10.3	-7.2	43%
Cash position at the beginning of quarter	54.7	33.5	
Cash position at the end of quarter	44.4	26.3	

- Negative impact of WC due to inventory level (SAP) and supplier payments (reversal of positive effect seen in Q4 16, i.e. December purchases paid in January)
- Capex investment increased YoY due to new FF Center(c 1mn) and SAP
- c. Eu 0.5 mn cash out between M&A and treasury shares
- Eu 4 mn medium term loan financing, for the new FF Center

## **BALANCE SHEET**

Balance Sheet	31/12/16	31/03/17	PROFORMA 31/03/16
Property, plant and equipment	3.0	3.8	
Goodwill	14.3	14.3	
Intangible assets	12.6	13.8	
Financial assets	4.0	4.1	
TOTAL ASSETS	33.9	36.0	29.2
NWC	(4.4)	5.0	(1.7)
Deferred tax assets	9.7	9.7	9.9
Provisions	(2.1)	(2.0)	(2.0)
Other non current debts	(0.4)	(0.4)	0.0
Net Invested Capital	36.7	48.3	35.4
Net Equity	92.9	89.0	N/A
Net Financial Position	(56.2)	(40.7)	N/A
Total Sources	36.7	48.3	35.4

Negative WC trends due to:

- DPO decreased vs 31/12/2016 following seasonality on supplier payments and reversal of positive effect seen in Q4 16, i.e. December purchases paid in January
- Higher DOI: inventory level (SAP) + higher weight of vendor direct purchasing

Will go back to normalised level

# Q1 17: ePRICE HOME SERVICE TOWARDS A NEW GENERATION OF VALUE CREATION

#### INVESTMENTS ON SYNERGETIC ASSETS





- ✓ Acquisition of 43% in Termostore.it
- ✓ Goal: addressing heating&cooling products and service market with a vertical offer

### quisition of 43% in +110%

value of installations YoY vs. O1 16

**79**Net Promoter Score

vs. 72 in 2016

1.5 x

+29%

**#MDAs** delivered with

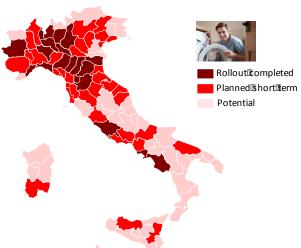
premium services

Warranties Attach Rate vs. Q1 16



CLICK\*QUICK

- Acquisition of 15% in Click&Quick
- ✓ Goal: support and testing efficient, flexible and customercentric delivery modes



EMPOWERED SERVICES OFFER AND RELATED KPIS

<sup>(1)</sup> WEEE: Waste Electrical & Electronic Equipment Directive (2012/19/EU).

## **Q1 17: ePRICE MARKETPLACE UPDATE**

#### UNIQUE FEATURES OFFERED TO MERCHANTS



#### IMPRESSIVE 3P MARKETPLACE GROWTH PATTERN

#3.8M

Marketplace Offers (+174% vs. Q1 16) 2.3 offers per product #1,038

Sellers (+153% vs. Q1 16) >40 intern. sellers

>10%

average weight on GMV

+75%

**GMV YoY growth** 

- c. +260% GMV YoY growth delivered at P&P thanks to new CoD (Cash on Delivery) services
- >60 sellers with at least one order at P&P
- +275% Unique Offers YoY
- Computers, Climatisation, Smartphones and Other Goods c. +100% YoY

# TV ADVERTISING ON AIR AGAIN FROM 7<sup>TH</sup> MAY - 30 SECONDS FORMAT



## **NEW FULFILMENT CENTER, READY FOR CHRISTMAS SEASON (Q4)**

#### NEW ePRICE FULFILMENT CENTER

#### TOWARDS A SUSTAINABLE FULFILMENT MODEL

2 months ago



1 month ago



last week



**2**x

vs. current available volume

29K sqm

integrated with ERP

+96%

expandable to over 50,000 sqm

€5M

estimated Capex (including SRP)

- Flexible semi-automated warehouse able to support multi-e-Commerce business models
- Located in Truccazzano (MI) at a strategic crossroad to meet needs of ePRICE's customers and suppliers, connecting various distribution networks (MDA couriers, Installers, P&P internal transports, standard couriers)
- Able to serve both ePRICE and SRP outsourcing contract
- To be ready after the Summer, ready for the run up to Christmas

## **Q1 17 TAKEAWAYS**

Confirmed stronger GMV<sup>(1)</sup> growth than reference market

Continue to enrich last mile services, with increasing coverage and further innovation expected in 2017

Resuming brand equity building through Q2 & Q3 (TV on Air from May 7th)

Expecting to gain traction from Q2 17, after May's negative calendar effect, due to long Easter holidays

2017 Guidance disclosed in March 17 reaffirmed



#### **2017 GUIDANCE**

GMV<sup>1</sup> up 20-25%, Revenues up 15-18%, with an accelerated growth in the second half of the year, after a weak February, adversely affected by the planned transition of the ERP system to SAP

Improvement in Gross margin and considerable increase in EBITDA compared to 2016

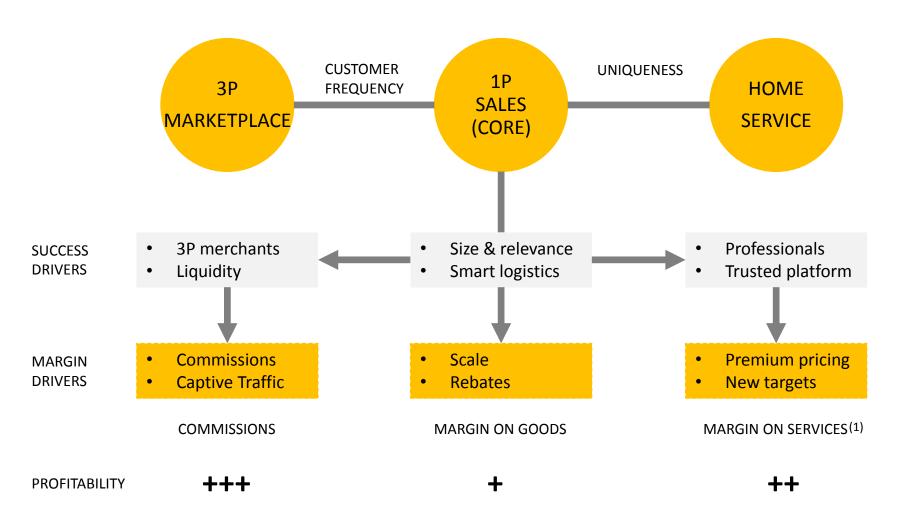
Capex to Euro 11 million, including one-off investments for the new fulfilment center





ePRICE SpA - May 2017

## ePRICE: 3P MARKETPLACE AND SERVICES ARE KEY DRIVERS FOR GROWTH AND PROFITABILITY

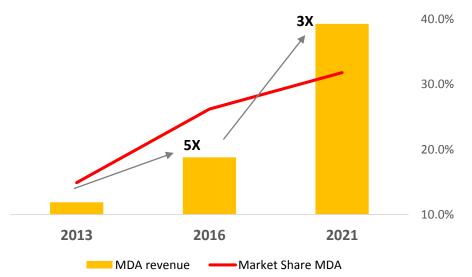


## LEADERS IN MDAs 1P SALES, WE PLAN TO MULTIPLY OUR SIZE AND RELEVANCE VS. MAJOR BRANDS

APPLIANCES LEADERSHIP = RELEVANCE

**2021 TARGETS** 

#### **ePRICE MDA Sales 2015-2021 projections**



## Double

direct purchases from key vendors

## +200 bps

Margin on B2C Goods due to relevance

## >6x

Purchasing power with key vendors

## >40%

EBITDA generated by 1P B2C goods

#### **NEW FULFILMENT CENTRE WILL ENABLE GROWTH**



#### STRATEGIC TAKEAWAYS

- Service-driven sales optimize 1P-3P sales allocation
- Relevance vs. brands drives higher margins & better SLAs
- New fulfilment center improves metrics & service

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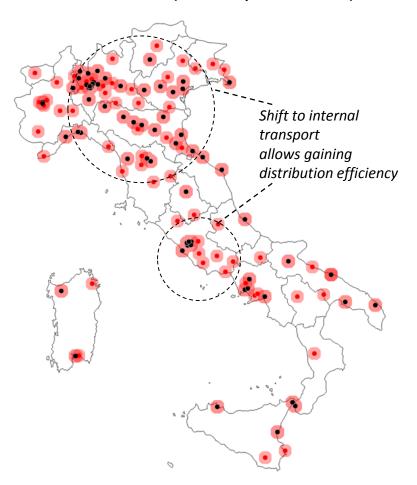
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## 133 PICK&PAY IN 109 CITIES AND 285 LOCKERS ARE NOW READY TO BECOME A MARKETING PLATFORM

#### PLATFORM EXPANSION HAS BEEN COMPLETED

**CURRENT AND 2021 TARGETS** 

Stores distribution (red dots opened after IPO)



## Free

VIP Programs launch in 2017

## **Test**

"Next Gen" Pick&Pay format in 2017

**2X** 

Order frequency vs. courier

**NPS** > 80

Higher customer satisfaction

- Saturation drives distribution efficiency
- Loyalty drives frequency and marketing savings
- Synergy with services (returns, fix & repairs, demo)
- Segmentation opportunity, P&P fit specific needs



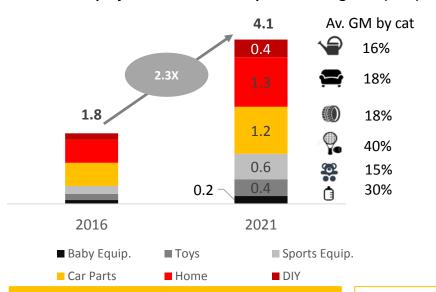
## MARKETPLACE DRIVES GROWTH, MARGINS AND ENABLES LAUNCH OF NEW CATEGORIES

1P SERVICE-DRIVEN PRODUCTS + 3P PRICE-DRIVEN PRODUCTS + BEST SERVICES = THRIVING & PROFITABLE MARKETPLACE

Complement 1P offering Take lead on price-driven categories Expand into new categories Add services Margin driver

#### SMART EXPANSION IN "ePRICE CONSISTENT" NEW CATEGORIES

#### e-Commerce projections for selected product categories (€BN)



#### **2021 TARGETS**

10M

marketplace product range up from 3M

8,000

3P merchants (1K today)

>30%

on B2C Goods GMV from 3P merchants

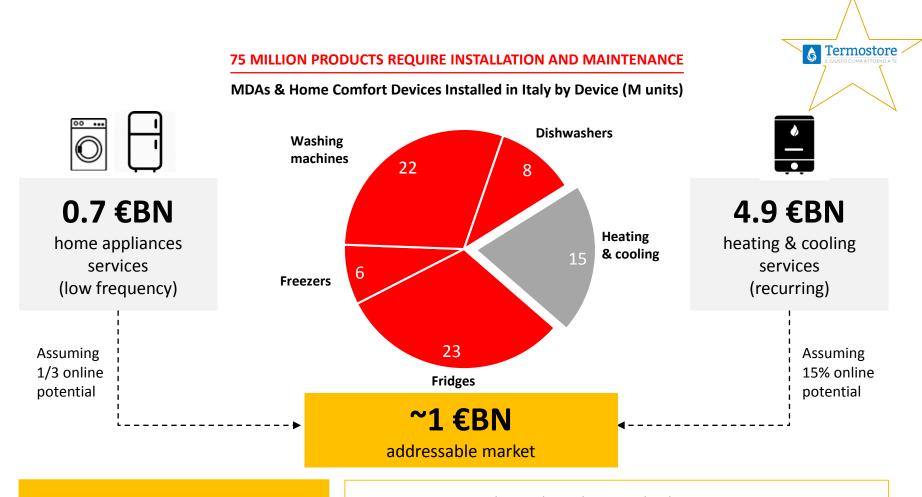
>20%

EBITDA generated by 3P marketplace

- 3P marketplace is commission-based, margin driver
- Opportunity to cross-sell services (i.e logistics, P&P, VAS)
- Improves customer loyalty & frequency



## A NEW PROFITABLE OPPORTUNITY: SELLING SERVICES €1BN ONLINE DEMAND FOR INSTALLATION AND MAINTENANCE



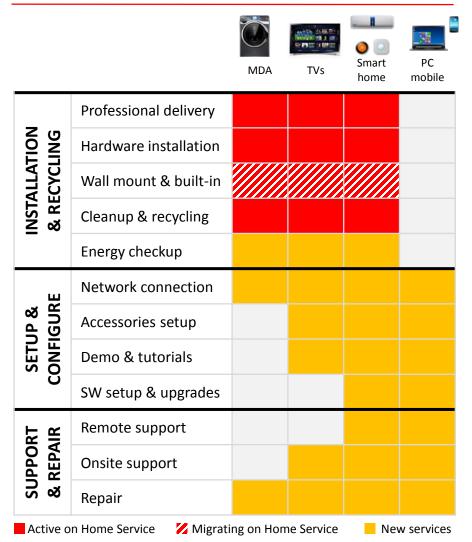
- Growing attention by vendors, players and utility on service segment
- ePRICE to enter boilers and heating Installation and Maintenance market
- Extend Services and protection potentially to all MDAs in Italian households

## HOME SERVICE IS ALREADY A WINNER ON MDAs. WE ARE ADDING NEW CATEGORIES & SERVICES.

skill.o *CLICK\*QUICK* 

**HOME SERVICE WILL BE EXPANDED SIGNIFICANTLY** 

**2021 TARGETS** 



~40%

attach rate in Home Service on MDAs

>20%

Ebitda by 2021

**70 NPS** 

Maintain higher customer satisfaction

1,000

Multi-skilled professionals by 2021

#### STRATEGIC TAKEAWAYS

- Wider service range sets us apart from competitors
- Services drive higher conversion rate
- Services can be sold bundled / unbundled & B2C / B2B
- Services are key to sell "smart home" products

**EPRICE** 

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## 2021 STRATEGIC GUIDELINES RECAP: OUR BUSINESS GOALS, LOOKING FORWARD

STRATEGIC GUIDELINE

**TARGET 2021 METRICS** 

- 1
- LEAD e-COMMERCE DEVELOPMENT BY PUSHING MDAs & OTHER SERVICE-CENTRIC HOME PRODUCTS

>30% MDAs online market share, +1ppt per year

- 2
- EXPAND CATEGORY RANGE THROUGH 3P MARKETPLACE TO ADD REVENUES AND MARGIN (E.G. SPORTS EQUIPMENT, HOME IMPROVEMENT, GARDENING, PARTS)

>30% GMV from 3P merchants

- 3
- BUILD A CUSTOMER CENTRIC SERVICE PLATFORM WITH TOTAL QUALITY IN MIND: PICK&PAY, INSTALLATION, SETUP, PROTECT, SUPPORT & REPAIR

> 10% GMV from services

- 4
- ESTABLISH A RECOGNIZED BRAND BY ITALIAN HOUSEHOLDS, BUILT AROUND SOLID, CONSISTENT VALUES

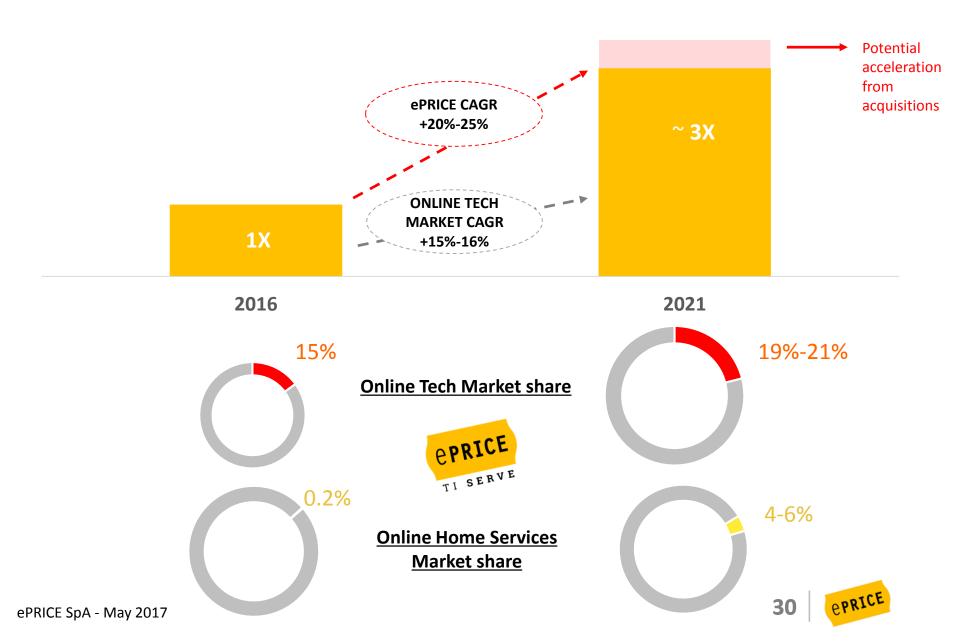
>30% unsolicited brand awareness

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CAPTURE STRATEGIC AND TACTICAL OPPORTUNITIES THROUGH M&A AND SMART ACQUI-HIRING

Accelerate plan progress

### **ePRICE GMV EVOLUTION OVER NEXT YEARS**



### **TARGET MODEL**

	FY 15	FY 16	TARGET 2021	DRIVERS
MARKET GROWTH	20%	20% (4)	15-16% >2X	Secular shift from offline, mobile, innovation
GMV <sup>(1)</sup>	€207M	€254M	~ 3X	Market Growth, MDA, 3P Marketplace
REVENUES	€168M	€198M	~ 2.5X	Market Growth, B2B, ADV, Infocommerce
GROSS MARGIN (2)	13.8%	15.3%	20%-22%	Mix&sourcing, Rebates, 3P Marketplace, Infocommerce
MARKETING (2)	5.3%	5.6%	4.5%-5.0%	Brand Awareness, Returning Customers
FULFILMENT (2) TRANSPORT	3.5%	4.4%	5.0%-5.5%	Now including Transport&Installation service
FULFILMENT (2) INTERNAL	5.0%	5.2%	3.8%-4.3%	New fulfilment center, scale & efficiency program
IT + G&A (3)	4.6%	4.9%	1.8%-2.5%	Efficiencies and scalability
EBITDA adj. (2)	-4.7%	-4.8%	4%-6%	#1 specialty player, enhanced by services
CAPEX (2)	4.5%	3.8%	1.5%-2.0%	2017 new fulfilment, Eu 5mn





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# ePRICE PEERS – PERFORMANCE (PRICES AS OF 05/11/17)

Peer Group - Absolute Performances Multiple Entities Report (Local Currency) as of 05/11/17

Stock	Price	Mkt cap	Ссу	3M	6M	<b>1</b> Y
ePRICE (BANZAI)	4.2	172	EU	6.3%	27.1%	8.8%
AO World Plc	1.4	664	GBP	-10.5%	-14.7%	-15.6%
Verkkokauppa.com Oy	8.2	370	EU	17.6%	18.0%	19.0%
ASOS plc	61.3	5,113	GBP	18.4%	28.9%	57.3%
Zalando SE	39.0	9,643	EU	3.6%	9.9%	32.0%
YOOX Net APorter S.p.A.	24.9	2,266	Eu	5.5%	0.9%	4.1%
boohoo.com Plc	1.8	2,064	GBP	32.0%	61.5%	273.1%
SRP Groupe SA	24.9	852	EU	10.6%	47.5%	
MySale Group plc	1.1	162	GBP	-9.5%	14.1%	84.2%

Source: Factset

# ePRICE PEERS – VALUATION (PRICES AS OF 05/11/17)

**Peer Group - Multiple Comparison** 

Multiple Entities Report (Local Currency) as of 05/11/17

Stock	Price	Mkt cap	Ссу	EV/Sales 2016	EV/Sales 2017	EV/Sales 2018	EV/Ebitda 2016	EV/Ebitda 2017	EV/Ebitda 2018
ePRICE (BANZAI)	4.2	172	EU	0.6	0.6	0.5			56.2
AO World Plc	1.4	664	GBP	0.9	0.8	0.7		154.9	40.1
Verkkokauppa.com Oy	8.2	370	EU	0.9	0.8	0.7	24.4	19.1	15.5
ASOS plc	61.3	5,113	GBP	3.4	2.6	2.1	52.3	39.9	29.8
Zalando SE	39.0	9,643	EU	2.4	1.9	1.6	33.0	27.0	20.0
YOOX Net APorter S.p.A.	24.9	2,266	Eu	1.7	1.5	1.2	22.4	18.2	13.2
boohoo.com Plc	1.8	2,064	GBP	6.8	4.8	3.7	56.4	42.3	33.2
SRP Groupe SA	24.9	852	EU	1.4	1.0	0.9	26.9	18.3	12.8
MySale Group plc	1.1	162	GBP	1.0	0.9	0.8	45.6	29.1	22.5
E-Commerce Average		-		2.7	2.0	1.6	32.6	36.5	29.7
E-Commerce Median				1.5	1.3	1.1	29.8	22.7	18.9
E-Commerce Median ex Amazon, eBay, Rocket, Naspers				1.5	1.3	1.1	29.8	22.7	18.9

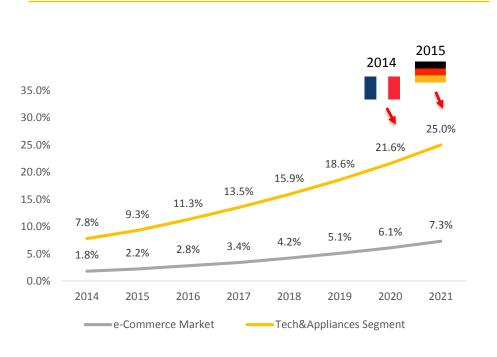
Source: Factset

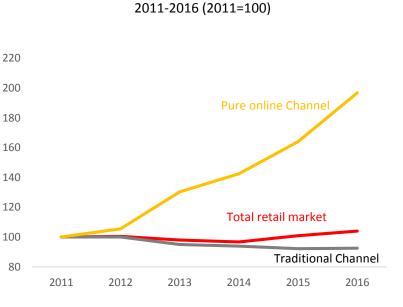


#### REAL GROWTH HAPPENING IN THE PURE ONLINE MARKET

#### ONLINE TECH&APPLIANCES PENETRATION ON TOTAL RETAIL IN ITALY

#### **TECH & APPLIANCES MARKET GROWTH BY CHANNEL**





#### Unlocking Italy's growth potential

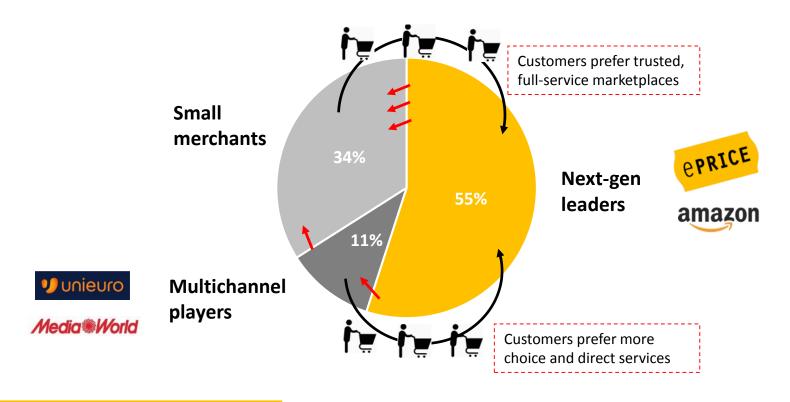
- Collapse of traditional retailers
- Increasing mobile access
- Increased online payment penetration

2016 Italian retail Market value	Eu bn
Italian Retail Market value	240
Italian Online Total Retail Market value	10
ePRICE Addressable Retail Market value	14.5
Online Tech&Appliances Market Retail	1.7
Pure online Players Tech&Appliances Market	c. 1.0

## CUSTOMERS CONVERGING ON NEXT-GEN ONLINE RETAILERS. CHOICE & PRICE AS WELL AS SERVICE & CONVENIENCE.

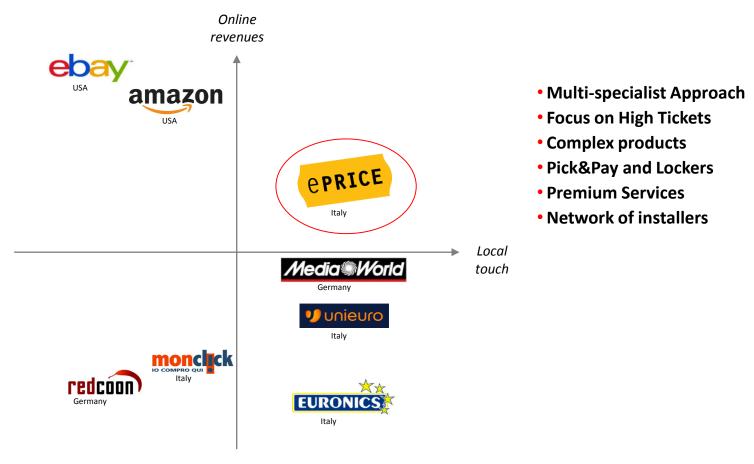
#### NEXT-GENERATION TOP PLAYERS ARE POSITIONED TO CAPTURE MARKET SHARE

Market Shares in Online Tech & Appliance Retail in Italy (% Total B2C Sales, 2016 estimate)



- Consumer demand is changing, looking also for services
- Small merchants to convert in "smarter sourcing" for online marketplaces

## **EPRICE: NEED-DRIVEN, MULTI-SPECIALIST**



Conceptual chart representing a selected number of relevant players

**EPRICE** 

#### WE HAVE A VERY STRONG VALUE PROPOSITION

## LEADERSHIP VS. AMAZON IN HIGH-VALUE CATEGORIES



#### EFFECTIVE FEATURES VS. TRADITIONAL RETAILERS, C.80% OF THE EU 13+BN TECH MARKET

#### amazon

- ✓ Stronger on low-tickets
- ✓ Comparable in electronics
- ✓ Can lose money to win (so far)
- ✓ Destination website
- X Weaker in MDAs and TVs
- ✓ Fast delivery time due to huge stock
- X Generalist by design
- X Heavy logistics
- X Online only
- X No local touch
- X No professional services

Broad product selection on multiple categories, with >1m SKUs

Focus on high-ticket, high-touch products

Multi-specialist,

Smart inventory model + smart logistics

Pick&Pay

Professional services

**Market Place** 





- ✓ Well known brands
- √ Immediate ROI from ADV
- X Limited, shrinking selection
- X Higher prices
- X Channel conflicts (online vs in-store)

- √ Physical Coverage of the Territory
- X Clerk-centric service
- X Store-centric inventory
- X Store-centric platform
- ★ Offline-first DNA & organization
- X Fixed costs

### **MAIN SHAREHOLDERS**

The share capital of ePRICE S.p.A. is equal to Euro 825,047 composed by n. 41,252,350 ordinary shares without par-value.

RELEVANT SHAREHOLDERS	NUMBER OF SHARES	% SHARE CAPITAL
Paolo Ainio¹	9,447,615	22.90%
Arepo BZ S.a.r.l.	8,613,850	20.88%
Pietro Boroli	2,138,997	5.19%
Treasury Shares	903,512	2.19%

<sup>(1)</sup> of which 221.750 (0,54%) held trough PUPS S.r.l., 80% controlled by Paolo Ainio

There are no other shareholders, outside of those listed above, with a shareholding of more than 5% that have notified Consob and ePRICE S.p.A. according to art. 117 of Consob Regulation no. 11971/99 on notification requirements of major holdings.

## **FINANCIAL CALENDAR 2017**

April						
Μ	Т	W	Т	F		
	3	4	5	6	7	
	10	11	12	13	14	
	17	18	19	20	21	
	24	25	26	27	28	

May							
М	Т		W	Т		F	
	1	2		3	4	5	
	8	9	1	0	11	12	
	15	16	1	7	18	19	
	22	23	2	4	25	26	
	29	30	3	1			

	Jul								
М		Т	W	Т	F				
	3	4	5	6	7				
	10	11	12	13	14				
	17	18	19	20	21				
	24	25	26	27	28				
	31								

May 10

Q1 17 Full Results

Jul 25

Preliminary H1 17 sales

Sep 13

H1 17 Full Results

#### **DEFINITIONS**

- GMV: Gross Merchandise Volume, it includes revenue from products, deliveries and revenue from 3P marketplace, net of returns and VAT included. Infocommerce and Advertising and B2B revenues not included
- Net Promoter Score: is a management tool that can be used to gauge the loyalty of a firm's customer relationships
- TTM GMV/Revenues: Trailing/Last Twelve Months Results
- Gross Margin: since 30.9.2016 Gross Profit/Margin has been restated and is now net of delivery costs, booked under fulfilment
- Fulfilment Transport Costs: delivery costs (courier, premium)
- Fulfilment Internal Costs: all other fulfilment
- G&A: also includes costs previously booked as "holding"

#### **CONTACTS**

ePRICE S.p.A.

Via San Marco 29

20121 Milan, Italy

corporate.eprice.it

IR

Micaela Ferruta

**Head of Investor Relations and Strategic Planning – ePRICE S.p.A.** 

+39 0230315400

Investors.eprice.it

investor.relations@eprice.it