



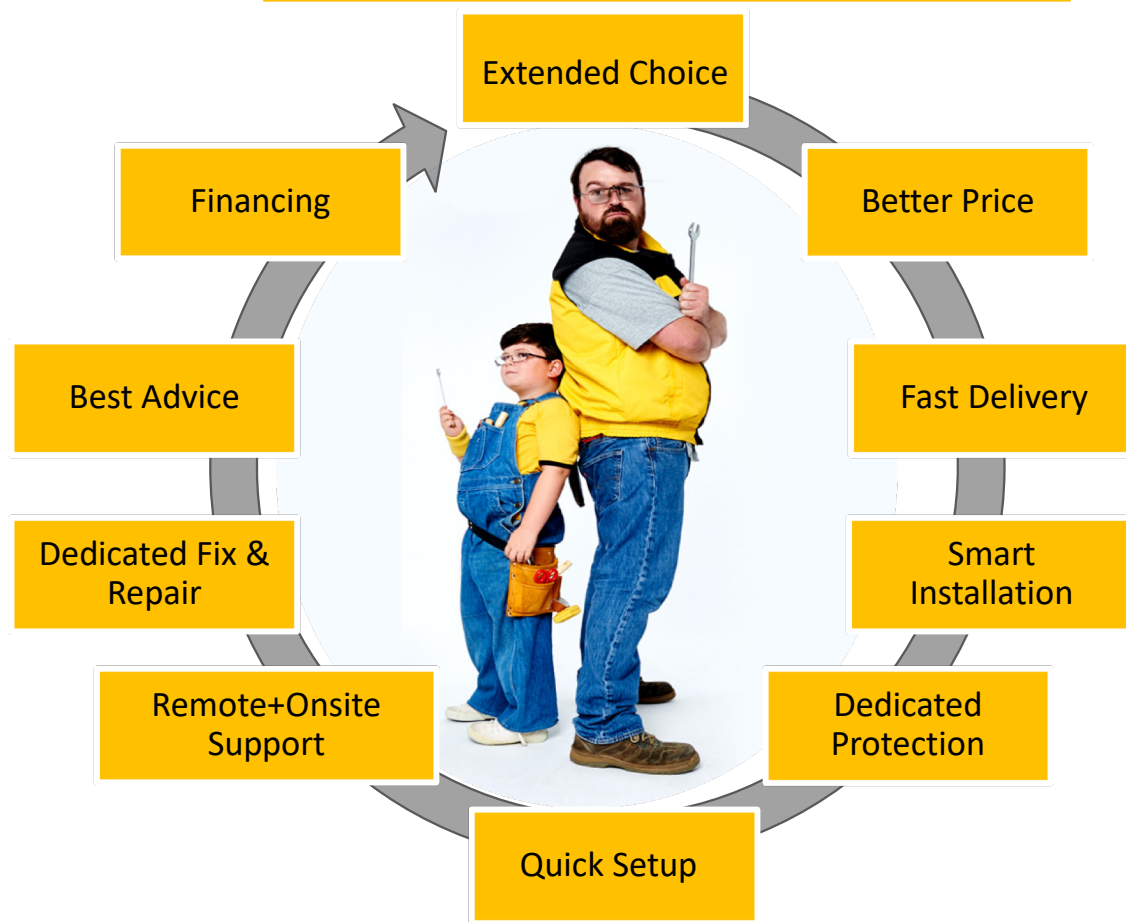
H1 2018 RESULTS

**CONF. CALL
AUGUST 2ND, 2018**

ePRICE AT A GLANCE

"Serving the evolution of Italian households"

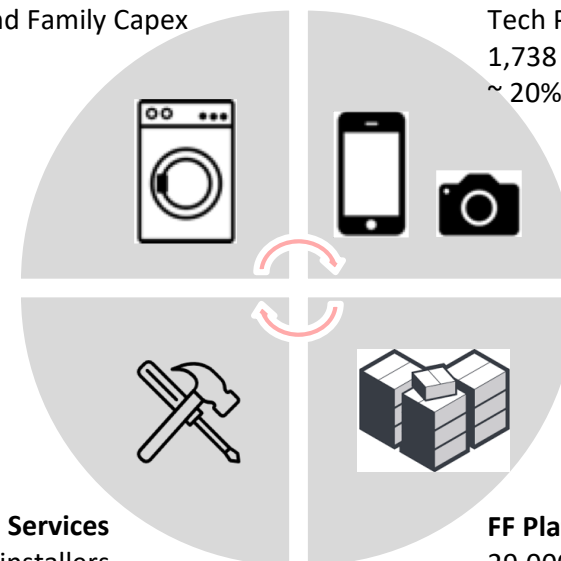
A unique online offer to cover customer needs...



...powered by a complete e-Commerce platform

1P Core Sales
Online leadership on
MDAs and Family Capex

3P Marketplace Sales
Competitive on Long Tail
Tech Products
1,738 merchants
~ 20% GMV



Premium Services
~600 installers
Proprietary
Service Platform
134 Pick&Pay &
290 automatic
lockers

FF Platform
29.000 sqm FF Center
~ 1M boxes/year all
over Italy

Q2&H1 HIGHLIGHTS

1

Execution of 2018 Strategic Guidelines delivering results: focus on margins and cost efficiency have led to € -0.4 MN Ebitda in Q2 vs. € -4.9 MN in Q2 17

2

Revenues decreased due to the reduction in sales with negative contribution, but growth was preserved on **Major Domestic Appliances** and **3P Marketplace**

3

Gross Margin progressed faster than expected: **+180bps in H1, +340bps in Q2.** Already very close to FY Target.

4

Operational efficiency uplift, while far from full deployment, begins to be evident. **Fixed Cost Reduction** almost fully implemented.

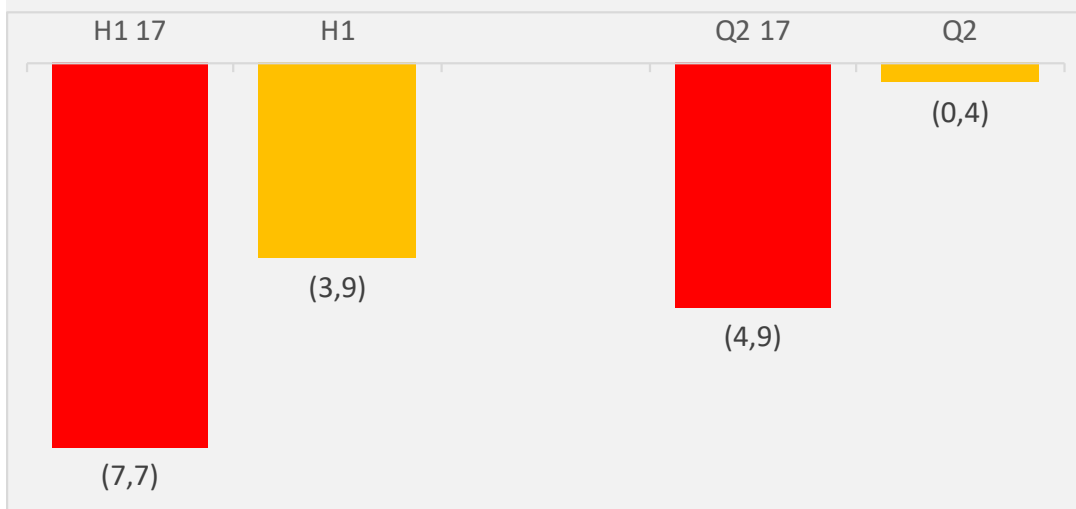
5

Cash consumption (excl. dividend): **-33% in H1 and -78% in Q2** (€ 14.8M vs. € 22.0 MN in H1, € 1.5M vs € 6.6 MN in Q2)

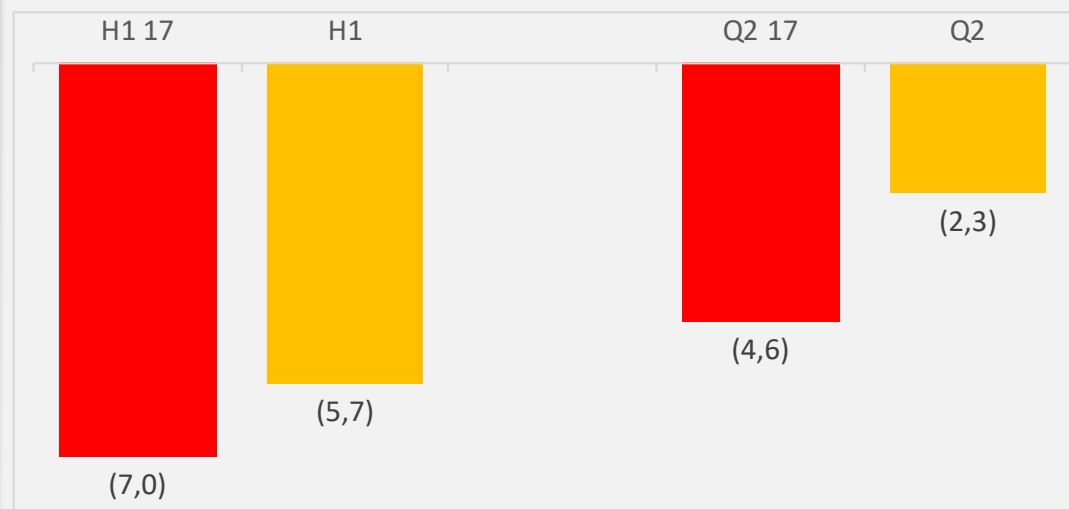
EARLY RESULTS OF EXECUTION: EBITDA LOSSES HALVED IN H1

€MN

EBITDA



EBITDA ADJUSTED

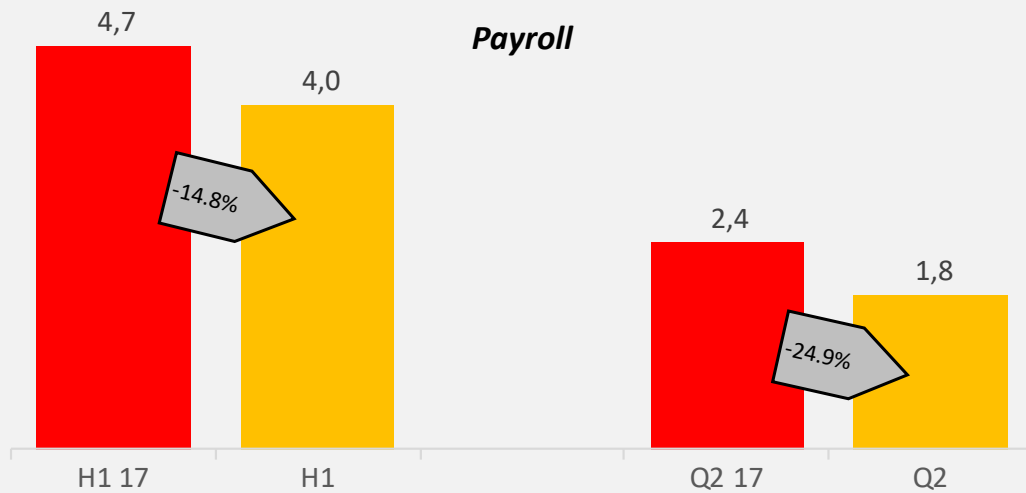


- Ebitda losses halved in H1
- Q2 Ebitda almost at break-even: Eu -0.4M vs. -4.9M in Q2 17
- Showing remarkable acceleration on Q over Q basis
- Expecting further improvements in H2

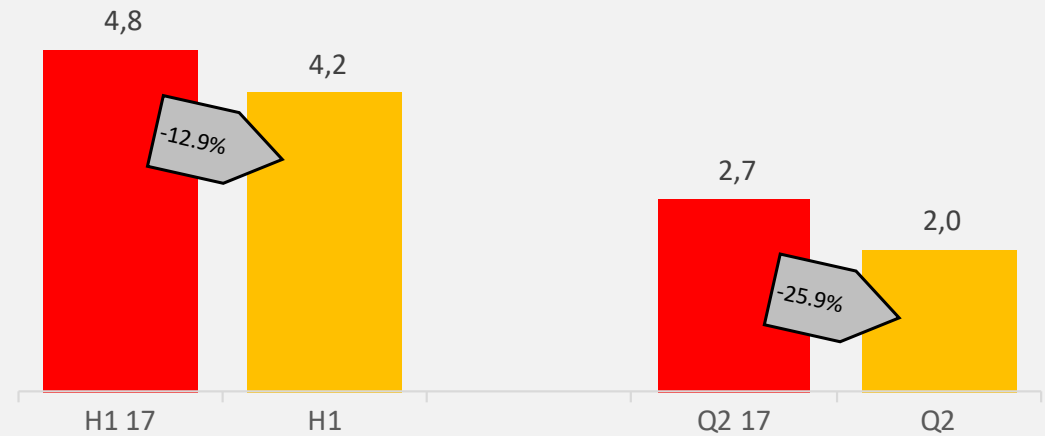
FIXED COSTS EFFICIENCY: -25% ON PAYROLL, -26% ON G&A AND IT COSTS IN Q2

€MN

Payroll



G&A + IT⁽¹⁾



- Headcount optimization (-25 employees)
- Renegotiation of G&A contracts and consultants reduction

(1) Excluding R&D Tax credit contribution

ACCELERATING EXECUTION IN Q2: FOCUS

€MN, %

- Key Actions on P&L

	Q1	Q2	DELTA
Gross Margin	16.2%	16.7%	50 bps
Ebitda	(3.5)	(0.4)	+3M

- Key Actions on Cash

	Q1	Q2	DELTA
Cash consumpt.	(13.3)	(1.5)	-11,8M
NFP	8.0	6.5	-1,5M



- Key actions on Costs

	Q1	Q2	DELTA
G&A	(1.8)	(1.5)	-29% *
Payroll	(2.2)	(1.8)	-19%

- Key Actions on Volumes

	Q1	Q2	DELTA
Marketplace	25%	26%	=
MDAs	-1.8%	13%	14,8%

*= not including 0,8M tax credit contribution

UPDATE

Ongoing Key Actions at ePRICE

H1 focus

H2 focus

HR + G&A

Headcount Optimisation

✓ OK

100%

G&A efficiencies

✓ +10%
since
Q1

80%

Mgmt Compensation & non cash MBO

✓ OK

100%

GROSS MARGIN

Marketplace Empowerment

✓ +30%
since
Q1

60%

Vendor Relationship

✓ +20%
since
Jan

60%

Pricing Strategy

✓ +10%
since
Q1

40%

OPERATIONS

Fulfilment Efficiency

✓ Slow

35%

IT Organization Redesign

✓ +10%
since
Jan

80%

Damaged Goods & Returns Control

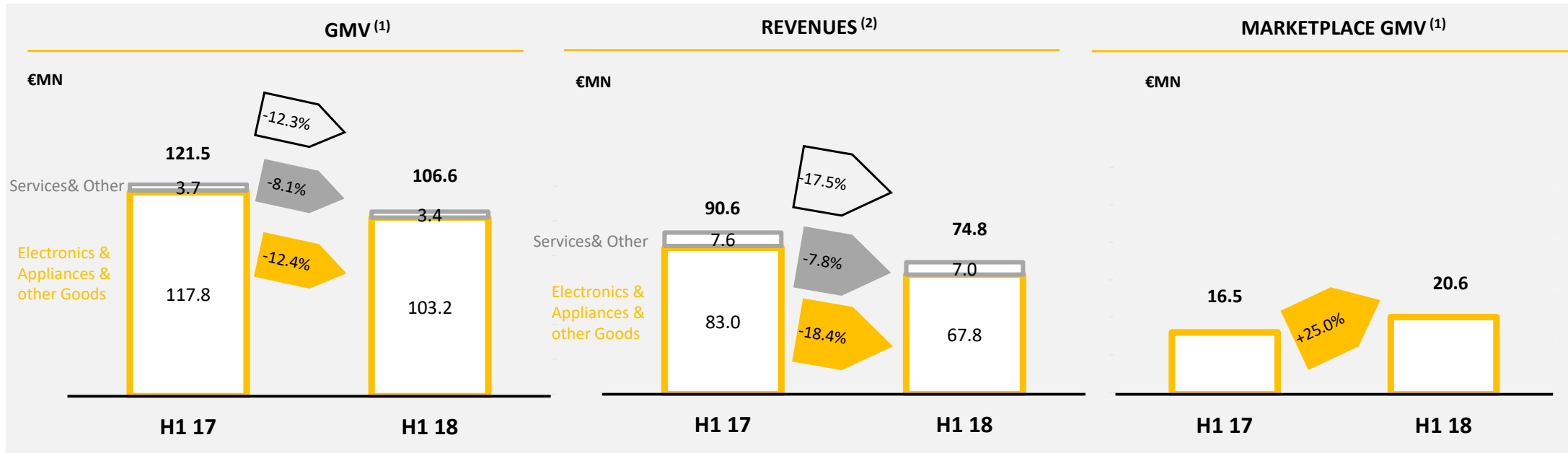
✓ Slow

35%

XX% = Achieved progress as of July 2018

Planned actions worth up to 15-20% of 2017 cash costs
(in terms of savings + improved margin) or
up to c. 10 M€ in FY18, back-end loaded

H1 18 GMV & REVENUES (1) (2)



Core,
Service
driven

MDA

confirming stable market share, shift from offline to online market going on, our premium Home Service NPS stable above 70

TV

Tough moment in Italian retail, ePRICE focused on margin recovery

CLIMA

Weaker than expected results due to very different seasonality compared to 1 year ago

Long tail
categories

Marketplace

Double digit growth, with more sellers (+50% YoY), c. 20% weight on GMV vs.c. 13% one year ago and significant projects under development

IT & Components

Total volumes down but marketplace volumes +70%

Telco

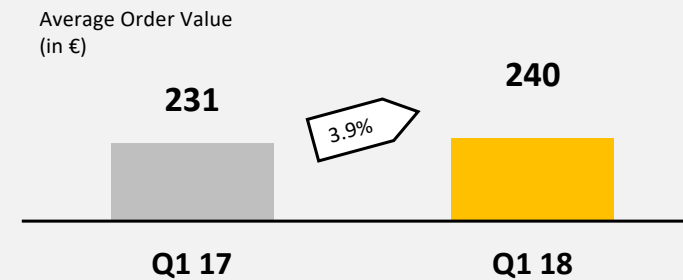
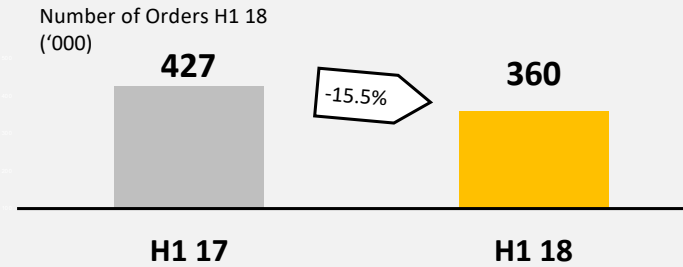
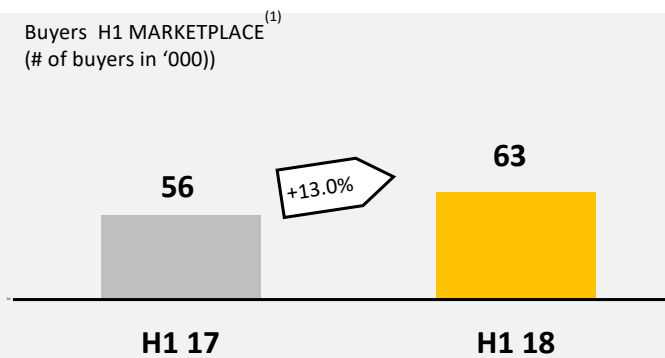
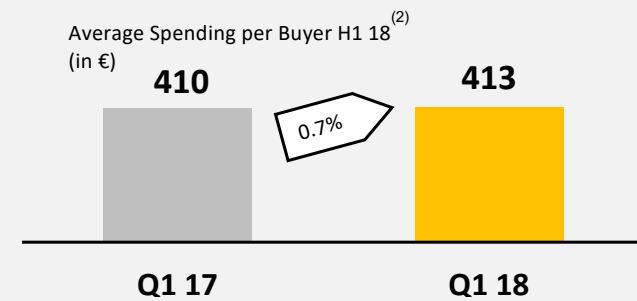
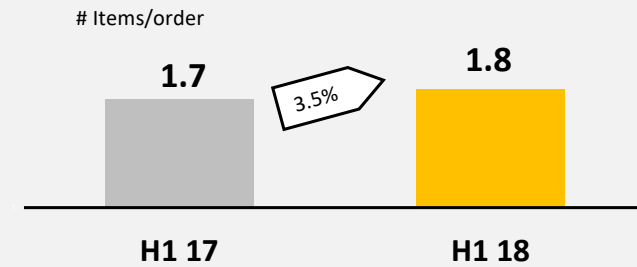
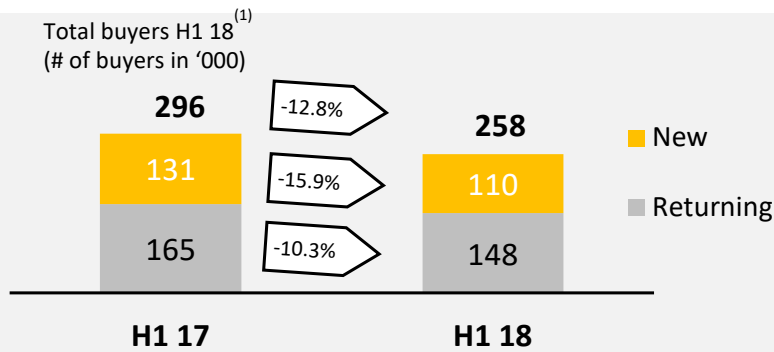
Marketplace focusing on acceleration (+30%)

SDA

Still facing Amazon's strong pressure on the category

(1) **Gross Merchandise Volume** includes revenues from products, shipping and 3P marketplace sales, net of returns and VAT included. (2) **Revenue from services** includes deliveries, warranties, B2B, ADV&Infocommerce and other revenues. GMV from services does not include B2B, ADV&Infocommerce; **Services&other** have been restated and now include warranties.

H1 18: CUSTOMER KPIS

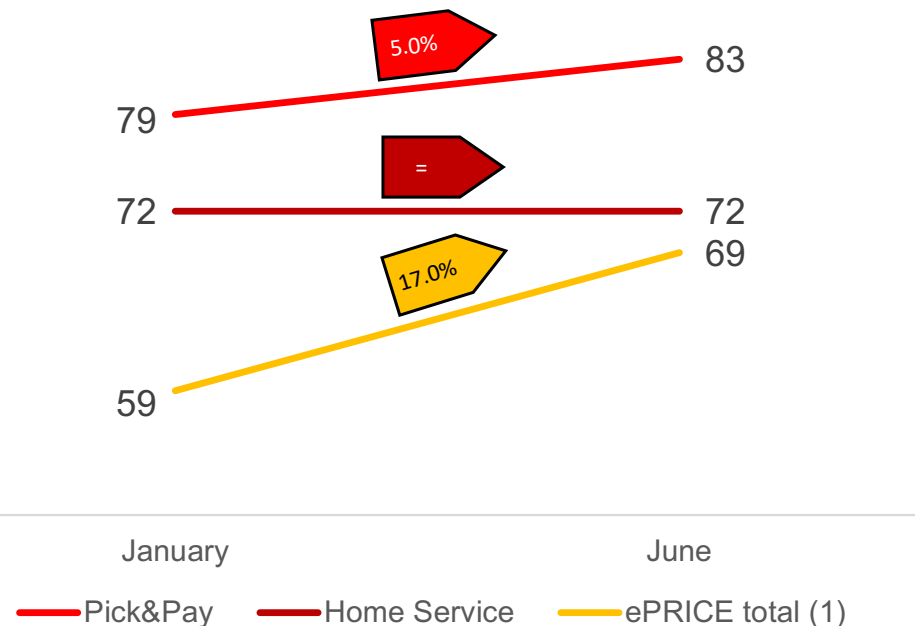


(1) Some of marketplace buyers possibly duplicated and in common with total ePRICE buyers, which are unduplicated

(2) Spending per Buyer is calculated on revenue from products, deliveries and revenue from 3P marketplace given, net of returns and VAT included

COSTS DOWN, CUSTOMER SATISFACTION UP

NET PROMOTER SCORE ePRICE, H1 2018



During H1 18, ePRICE improved its Total NPS by 17%. Streamlining processes for efficiency has also improved our level of technical and delivery services and while company costs are coming down, customer satisfaction is going up by 10 points in 6M.

Pick&Pay Network is confirmed as a top satisfaction channel, growing by 3 points.

Home Services deliveries maintain a very high level of satisfaction.

The **Net Promoter Score** is an index ranging from -100 to 100 that measures the willingness of customers to recommend a company's products or services to others. It is used as a proxy for gauging the customer's overall satisfaction with a company's product or service and the customer's loyalty to the brand.

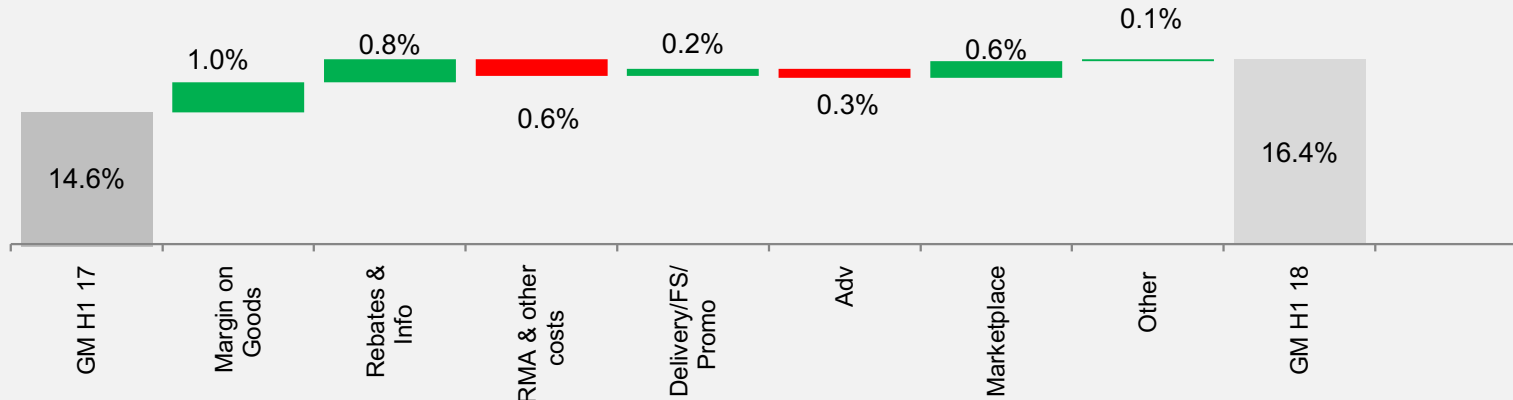
Survey only on ePRICE 1P Sales, no marketplace included

Survey made at 10/07/2018

(1) ePRICE Total NPS is made by the average weighted on the number of respondents

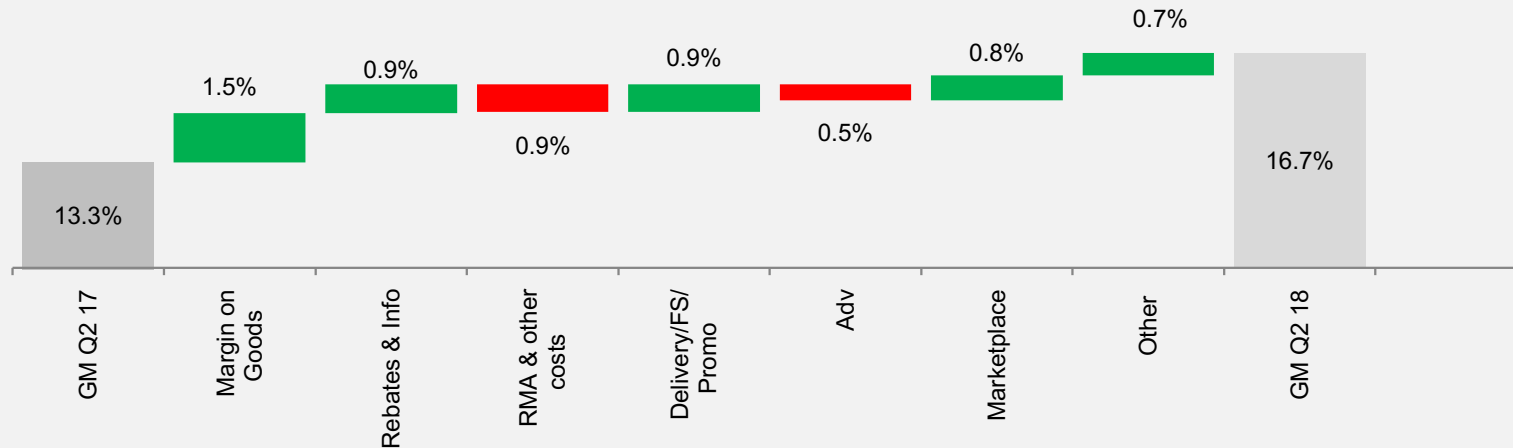
ePRICE GROSS MARGIN H1 & Q2

H1 18 Gross Margin vs. H1 17 Gross Margin (% of revenues)



- GM +180 bps YoY in H1, +340bps YoY in Q2
- Improvement due to reduced revenues with negative contribution, and increased marketplace contribution
- Damaged products impact still negative, to be improved in H2
- Negative impact from reduction of co-marketing TV Campaigns

Q2 18 Gross Margin vs. Q2 17 Gross Margin (% of revenues)



€MN

H1 18 CONSOLIDATED P&L

Profit & Loss	H1 2018	H1 2017	H1 YOY
Total Revenues	74.8	90.7	-17.5%
Cost of Revenues	-62.5	-77.5	-19.3%
Gross Profit	12.3	13.2	-7.0%
Gross Margin %	16.4%	14.6%	
Sales & Marketing	-5.9	-6.2	-6.1%
Fulfillment	-8.8	-9.2	-4.7%
IT	-0.9	-0.8	14.8%
G&A	-2.5	-4.1	-39.1%
EBITDA ADJUSTED	-5.7	-7.0	-19.3%
Ebitda Adjusted %	-7.6%	-7.8%	
Non recurring costs	1.7	-0.7	-356.0%
EBITDA	-3.9	-7.7	-48.9%
Ebitda %	-5.3%	-8.5%	
EBIT	-8.4	-10.7	-22.0%
Ebit %	-11.2%	-11.8%	
-	-	-	-
EBT from continuing operations	-9.0	-11.0	-17.8%
Ebt %	-12.1%	-12.1%	
EBT from discontinued activities	3.3	0.7	
Net result	-5.8	-10.3	-44.2%
	-7.7%	-11.4%	

Comments

Gross Margin

GM up by 180 bps vs. H1 17 mainly due to improvement on margin on goods, marketplace contribution, vendor rebates and info-commerce revenues (see chart GM waterfall)

S&M

S&M decreases 6% YoY mainly due to HR cost reduction. Advertising expenses for clients acquisition incidence on GMV increases by 0.3 points

G&A

G&A costs decrease 39% YoY due to HR and corporate cost reduction and to 0.8M€ tax credits contribution for R&D (-20% without tax credits)

Non recurring

Includes positive contribution of 2M€ related to the early termination of the logistics services contract with SRP (cashed in July)

EBIT

EBIT impacted by Y/Y 47% depreciation increase due to SAP and fulfillment center Investments

EBT from discontinued activities

3.3M€ including earn-out from Banzai Media Disposal and SRP carve out related to Saldiprivati disposal

€MN

Q2 18 CONSOLIDATED P&L

Profit & Loss	Q2 2018	Q2 2017	Q2 YOY
Total Revenues	35.8	45.3	-21.0%
Cost of Revenues	-29.8	-39.3	-24.1%
Gross Profit	6.0	6.0	-0.6%
Gross Margin %	16.7%	13.3%	
Sales & Marketing	-3.0	-3.6	-15.6%
Fulfilment	-4.0	-4.4	-7.3%
IT	-0.5	-0.5	-7.3%
G&A	-0.7	-2.1	-68.4%
EBITDA ADJUSTED	-2.3	-4.6	-50.9%
Ebitda Adjusted %	-6.3%	-10.2%	
Non recurring costs	1.8	-0.3	-776.3%
EBITDA	-0.4	-4.9	-91.0%
Ebitda %	-1.2%	-10.8%	
EBIT	-2.9	-6.4	-55.1%
Ebit %	-8.1%	-14.2%	
EBT from continuing operations	-3.4	-6.5	-47.3%
Ebt %	-9.6%	-14.4%	
EBT from discontinued activities	2.5	0.0	
Net result	-0.9	-6.5	-85.7%
	-2.6%	-14.4%	

Comments

Gross Margin

GM up by 340 bps vs. Q2 17 mainly due to improvement on margin on goods, marketplace contribution, vendor rebates and info-commerce revenues (see chart GM waterfall)

S&M

S&M decreases 16% YoY mainly due to HR cost reduction.

G&A

G&A costs decrease 68% YoY due to HR and corporate cost reduction and to 0.8M€ tax credits contribution for R&D (-29% without tax credits)

Non recurring

Includes positive contribution of 2M€ related to the termination of the logistics services contract with SRP

EBIT

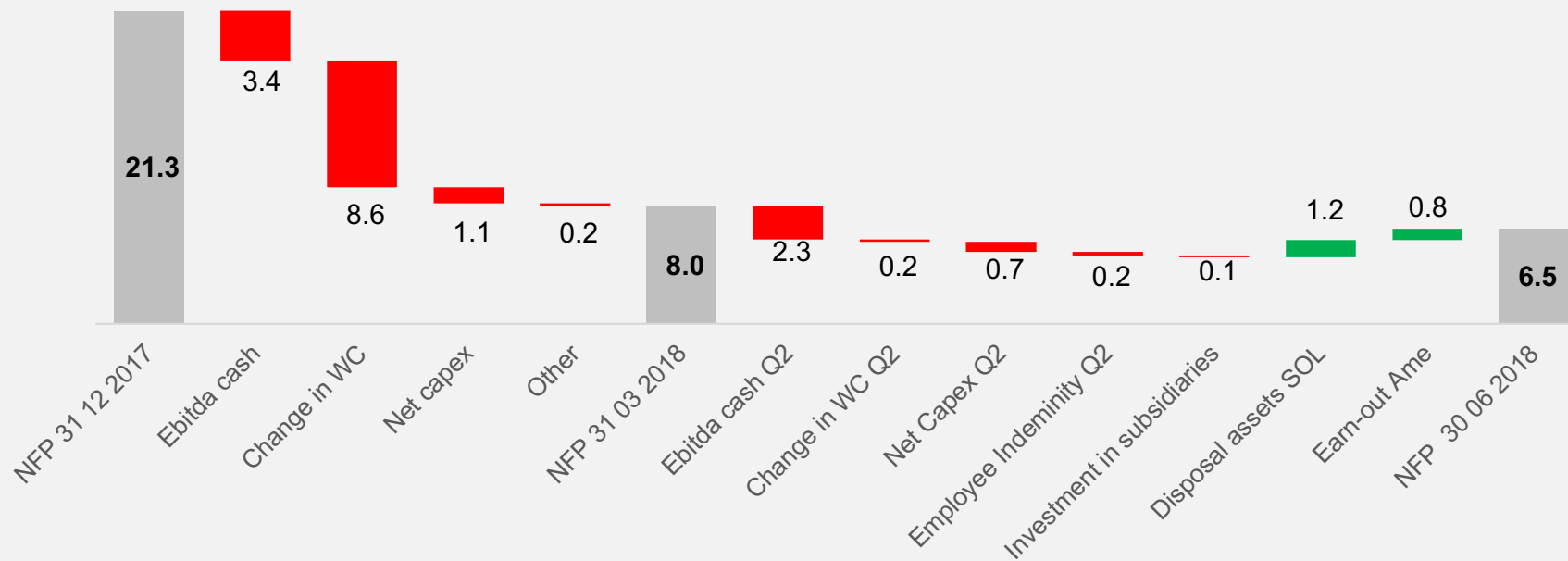
EBIT impacted by Y/Y 58% depreciation increase due to SAP and fulfilment center Investments

EBT from discontinued activities

2,5M€ including earn-out from SRP carve out related to Saldiprivati disposal (already cash in at the closing in Nov. 2016)

Q2 18 NFP EVOLUTION VS. Q1 18

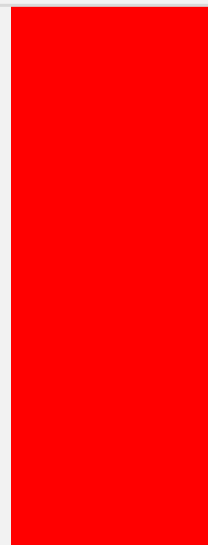
€ MN



*Cash Consumption
down to 1.5M€
from 13.3M€ in Q1*

CASH CONSUMPTION VS. H1 & Q2 17

€MN



-27,2

H1 17



-14,8

H1

- **Main improvements in Cash Consumption:**
 - 1.6M€ Ebitda Cash
 - 4.8M€ Capex
 - 0.8M€ Investment in subsidiaries
 - 5.2M€ Dividend



-11,8

Q2 17




-1,5

Q2

- **Main improvement in Cash Consumption:**
 - 2.4M€ Ebitda Cash
 - 2.4M€ Capex
 - 1.0M€ Investment subsidiaries
 - 5.2M€ Dividend

TARGET MODEL

	2017	2018	TARGET	DRIVERS
MARKET GROWTH TECH&APPLIANCES	c.10%	c.10%	10% - 12%	Conservative growth Shutdown of offline stores
GMV	€ 253M	mid single digit increase	2x	Market Growth, Marketplace, MDA
REVENUES	€189M	slight decrease	2x	Core Cat Market Growth, Infocommerce, B2B
GROSS MARGIN before Transport	14.7%	+200/400 bps	22%-26%	Marketplace growth, Mix&Sourcing, Rebates, Infocommerce and Efficiency
MARKETING	7.2%		5.0% - 6.0%	Core Categories Focus, Brand Awareness
FULFILMENT TRANSPORT & INTERNAL	10.4%		10.0% - 11.5%	Scale & efficiency program offset by B2B development. FF includes Transport and Installation.
IT + G&A	4.5%		2.0% - 3.0%	Efficiencies and scalability
EBITDA adj.	-7.4%	significant improv., back-end loaded	5% - 6%	 #1 specialty player, EBITDA enhanced by marketplace and services
CAPEX	2.8%	2.0 - 3.0%	2.0% - 3.0%	Recurring CAPEX

CONFIRMED GUIDELINES FOR 2018-2023

More conservative 2018-2023 market estimates after a disappointing year.

2018 efficiency plan with a leaner organization, worth up to 15-20% of 2017 cash costs (up to € 10 MN), back-end loaded.

Core Categories: confirmed leadership and focus on “Family Capex” (MDA, A/C, TV) and related services (warranties, delivery and installation, smart home).

Long tail/non service driven categories: accelerating shift to Marketplace to effectively cover demand and improve profitability (up to 50% penetration).

EBITDA and CF positive in 2019, including potential earn-outs and disposals.

NFP positive throughout the plan. Up to max. € 14 MN from earn-outs and disposals.

FINANCIAL CALENDAR

H1 18 Results	2 nd August 2018
9M 18 Results	8 th November 2018

BACKUP

BALANCE SHEET

€ MN

Balance Sheet	31/12/17	31/03/18	30/06/18	Comments
Property, plant and equipment	7.8	7.5	7.0	Goodwill decrease (1.5MN) vs Q1 2018 is related to Sitonline disposal
Goodwill	14.3	14.3	12.8	
Intangible assets	14.3	13.7	13.1	NWC increase vs Q1 2018 is mainly due to 2MN termination cost with SRP and 0.9 MN tax contribution credits for R&D, both registered in other receivables
Financial assets	4.9	4.9	4.3	
TOTAL ASSETS	41.3	40.4	37.2	
NWC	(5.5)	3.9	7.7	
Deferred tax assets	8.7	8.7	8.7	
Provisions	(2.0)	(2.0)	(2.0)	
Other non current debts	(0.4)	(0.4)	(0.4)	
Net Invested Capital	42.1	50.6	51.2	
Net Equity	63.4	58.7	57.7	
Net Financial Position	(21.3)	(8.0)	(6.5)	
Total Sources	42.1	50.6	51.2	

NET WORKING CAPITAL

€ MN

Net Working Capital	30/06/17	31/12/17	30/06/18
Inventories	20.0	20.3	16.1
Trade receivables	7.6	8.9	5.8
Trade Payables	(28.1)	(37.7)	(22.0)
Other receivables and payables	2.8	3.1	7.9
NET WORKING CAPITAL	2.3	(5.4)	7.7
DOI	47	47	47
DSO	13	12	11
DPO	44	57	41

€MN

H1 18 CASH FLOW

Cash flow	H1 2018 ACT	H1 2017 ACT	Var %
Net result	-9.0	-11.0	-18%
D&A	4.4	2.9	52%
Other non cash items	-1.2	0.8	-256%
Change in WC	-8.8	-8.6	2%
Cash flow from operations	-14.6	-15.9	-8%
Net capex	-2.1	-6.6	-69%
Other assets	0.2		
Disposal Assets	1.1		
Acquisition	-0.3	-1.4	-77%
Cash flow from investing activities	-1.0	-8.0	-87%
Cash flow investing from discontinued activities	0.8	1.2	-35%
Change in net equity	0	1.0	
Dividend paid		-5.2	
Treasury stock	0.0	-0.3	-100%
Change in financial credit (credit card)	1.5	-0.3	-585%
Change in bank debt	3.9	3.4	16%
Cash flow from financing activities	5.4	-1.4	-486%
CASH FLOW	-9.5	-24.1	-61%
Cash position at the beginning of quarter	21.1	54.7	
Cash position at the end of quarter	11.6	30.6	

Comments

Cash flow from operations and investing activities absorbed €15.6MN in H1 18 vs. €23.9MN in H1 17. €8.3MN improvement is mainly due to reduction in Net Capex € (4.5 MN), Ebitda Cash € (1.5MN) and Acquisition € (1.1 MN)

Negative Change in WC due to seasonality, in line with last year. DPO decreased over expectations reduced cash from WC for about € 2MN

Change in bank debt related to new short term bank loan provided in February 2018