

**FORM 27**

**SECURITIES ACT**

**MATERIAL CHANGE REPORT UNDER SECTION 85(1) OF THE *SECURITIES ACT* (BRITISH COLUMBIA) AND UNDER SECTION 74(2) OF THE *SECURITIES ACT* (ONTARIO)**

**1. Reporting Issuer**

Datawest Solutions Inc.  
Suite 1100, 700 West Pender Street  
Vancouver, British Columbia  
V6C 1G8  
Telephone: (604) 605-4000

**2. Date of the Material Change**

April 6, 2000

**3. News Release**

April 6, 2000 through the facilities of The Toronto Stock Exchange.

**4. Summary of Material Change**

NCR Corporation and the Issuer announced an agreement to jointly provide online banking services to financial institutions. CUE Datawest Ltd., a subsidiary of the Issuer, will assist NCR in delivering a new banking application to customers of NCR's outsourcing service for banking operations.

The agreement calls for the Issuer to provide financial systems and implementation assistance for the initial phases of NCR's conversion to a new integrated banking application. NCR is currently migrating its existing account processing systems to a new system based on the PROFILE<sup>®</sup> application from Sanchez Computer Associates. This new system, housed at NCR's U.S. data centers, will support more than 300 community bank customers located throughout the United States.

**5. Full Description of Material Change**

Please see the April 6, 2000 news release attached.

6. **Reliance on Section 85(2) of the Securities Act (British Columbia) and Section 74(3) of the Securities Act (Ontario)**

Not applicable.

7. **Omitted Information**

Not applicable.

8. **Senior Officer**

Darryl J. Yea  
Chairman and Chief Executive Officer  
Telephone Number: (604) 605 - 4000

9. **Statement of Senior Officer**

The foregoing accurately discloses the material change referred to herein.

DATED at Vancouver, British Columbia, this 21st day of April, 2000.

(signed) "Darryl J. Yea"  
Darryl J. Yea, Chairman and Chief Executive  
Officer



## Joint News Release

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For further information:

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### **For Release on April 6, 2000**

## **NCR and Datawest Join Forces for Banking Services Outsourcing *Agreement Enhances Offering to Financial Institutions***

**DAYTON, Ohio, and Vancouver, BC** – [NCR Corporation](#) and Datawest Solutions Inc. today announced an agreement to jointly provide online banking services to financial institutions. CUE Datawest Ltd., a subsidiary of Datawest Solutions, will assist NCR in delivering a new banking application to customers of NCR's outsourcing service for banking operations.

The agreement calls for Datawest to provide financial systems and implementation assistance for the initial phases of NCR's conversion to a new integrated banking application. NCR is currently migrating its existing account processing systems to a new system based on the PROFILE<sup>®</sup> application from Sanchez Computer Associates. This new system, housed at NCR's U.S. data centers, will support more than 300 community bank customers located throughout the United States.

"The primary driver for NCR's decision to engage Datawest is their broad-based knowledge of the PROFILE product, and in particular, their experience with the PROFILE<sup>®</sup> *for Windows* client application," said Jerry Klinger, NCR's vice president of financial services outsourcing.

"The key to securing this agreement with NCR is our extensive knowledge of the PROFILE banking application, our track record in managing systems conversions in a multi-institutional environment, and most important, our experience in operating this banking application for more than 100 of our own financial institution customers on a 24x7 basis," said Tony Martin, president and CEO of CUE Datawest Ltd.

“We have been able to capitalize on experience gained through extensive work in Canada and abroad to gain access into a completely new market for us — the US banking sector,” said Darryl J. Yea, chairman and CEO of Datawest Solutions Inc.

### ***About Datawest***

Datawest Solutions Inc. (TSE: DS), a public company listed on The Toronto Stock Exchange, operates as an application services provider (ASP) in the financial services sector through its wholly owned subsidiary CUE Datawest Ltd. In addition to being the largest provider of online banking system services to credit union financial institutions in Canada, Datawest also delivers electronic funds processing (ATM and POS-direct debit) through its own EFT switch, and develops and deploys advanced telephone and Internet banking applications and an innovative web-based electronic report viewing, archival and retrieval system. Datawest also provides applications and operational consulting services to major financial institutions worldwide, creating opportunities for marketing of Datawest products and services that are designed to complement legacy systems operating in the retail banking and financial services sector. For more information on Datawest visit [www.datawestsolutions.com](http://www.datawestsolutions.com) and [www.cuedatawest.com](http://www.cuedatawest.com).

### ***About NCR Corporation***

NCR Corporation (NYSE: NCR) is a recognized world leader in providing Relationship Technology™ solutions for the retail, financial, communications, travel and transportation, and insurance markets. NCR’s Relationship Technology solutions include store automation, ATMs and privacy-enabled Teradata® warehouses. The company’s business solutions are built on the foundation of its long-established industry knowledge and consulting expertise, value-adding software, global customer support services, a complete line of consumable and media products, and world-leading hardware technology. More information about NCR and its solutions may be found at [www.ncr.com](http://www.ncr.com).

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