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Oggetto : NEW MAJOR TECHNOLOGICAL UPGRADE
TO IMPROVE OPERATIONAL EFFICIENCY:
14,600 HOURS OF "SOFTWARE WAITING"
TRANSFORMED INTO PRODUCTIVE WORK

Testo del comunicato

Vedi allegato



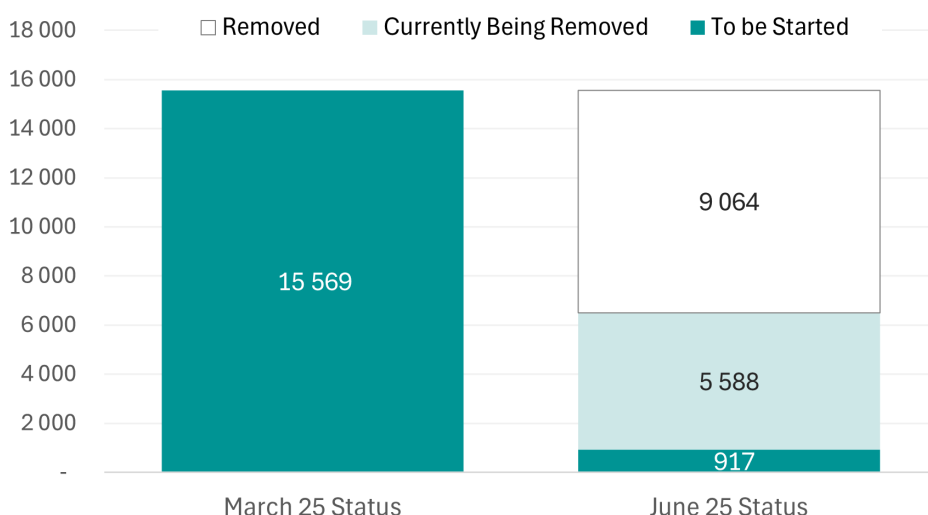
Press Release

NEW MAJOR TECHNOLOGICAL UPGRADE TO IMPROVE OPERATIONAL EFFICIENCY: 14,600 HOURS OF “SOFTWARE WAITING” TRANSFORMED INTO PRODUCTIVE WORK

Saluzzo (CN), 16 June 2025 – eVISO S.p.A. (symbol: EVISO) – COMMOD-TECH company, listed on the EGM, with a proprietary artificial intelligence infrastructure that operates in the raw materials sector (electricity, gas, apples) – announces that it has implemented an important technological update, aimed at improving operational efficiency, by intervening on waiting times greater than 3 seconds detected during the use of computers by collaborators (“immediate response” project).

Over the past 6 months, digital agents have mapped the entire eVISO work ecosystem, analyzing 22 types of applications, and identified **15,569 hours** (on a yearly basis) **where collaborators are waiting for an app and a machine to respond**. Based on this data, **a plan was developed to eliminate 14,652 hours of waiting (94% of the total)**, equivalent to the work of 10 fully trained specialists. **To date, thanks to the technological interventions already carried out, 9,064 hours of waiting (58% of the total) have been eliminated**. The remaining 5,588 hours of unproductive waiting will be removed over the next 3 months, allowing eVISO collaborators to dedicate 100% of their time to customers, rather than waiting for a response from their computers. 94% of total waiting hours are associated with third-party applications.

Hours Waiting for Apps/Machines per year
(58% Removed from March to June)



The left column shows, on an annual basis, the hours eVISO collaborators spent waiting for a response from one of the 22 tracked digital tools, mostly third-party. The data is for March 2025. The right column shows the waiting hours already eliminated thanks to the technology update and the waiting hours that will be eliminated in the next 3 months.

eVISO S.p.A.

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Codice Fiscale P. IVA: 0346 8380 047 • Cap.soc: 369.924,39 euro i.v.

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To strengthen its platform business model, at the end of 2024 eVISO decided to organize its technologies on four vectors of competitiveness that put the customer and its collaborators at the center:

1. **Immediate response:** every application or machine will respond to a human in a maximum of 3 seconds;
2. **Stop robot work:** every repetitive activity performed manually is transferred to an application or an automation;
3. **100X scale:** every human and technological infrastructure today must be ready to handle 100 times the current customers;
4. **Cost per point of consumption:** every human and technological cost is quantified in euros per point of consumption per month.

The upgrade communicated today is part of the implementation and control phase of the number one vector: "immediate response", in this case applied to collaborators.

Joao Wemans, Director Data Service Platform, commented: *"The result of mapping the hours that highly trained collaborators spend waiting for a response from machines or apps has brought results beyond expectations. The project started from an ethical question, the human comes before the machine and therefore the machine is at its service and cannot make it wait, to arrive at an economic result beyond expectations: the removal of over 14,600 hours of annual waiting by eVISO collaborators, equivalent to having freed the energies of 10 new fully trained and highly qualified collaborators. I am confident that this project has, in addition to the immediate economic impact, an even more significant impact in terms of scalability of customer service on all channels".*

This press release is available in the Investor Relations section of the website www.eviso.ai.

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About eVISO

eVISO is a COMMOD-TECH that has developed an artificial intelligence platform that creates value in the raw materials market, currently 3: power, gas and fresh apples. In the power segment, eVISO provides power-tech services (technology and electricity) in Italy along the entire value chain: through the direct channel (B2B and B2C), to other operators in the electricity market (B2B2C) and also upstream to producers of renewable energy throughout the Italian territory. In the direct channel, eVISO serves approximately 20,000 users: small and medium enterprises (SMEs), farms, shops and restaurants in Low Voltage and Medium Voltage. In the indirect channel (B2B2C), eVISO serves over 100 competitors and almost 400,000 users throughout Italy.

For info: <https://www.eviso.ai/>

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