



2015 Results
2016-2020
Plan

Rome, 14 March 2016



“The future is now”

Agenda



2015 Results



2016-2020 Business Plan highlights



Business Plan: Key Takeaways



Closing remarks

2015 Results

2015 Financial highlights



	(€m)	2014	2015	Change %
 Revenue		3,038.3	2,917.3	-4.0 %
 EBITDA		717.7	732.0	+2.0 %
 EBIT		390.4	386.5	-1.0 %
Profit / (loss) before tax		289.8	296.4	+2.3 %
Taxes*		120.9	114.9	-5.0 %
 Net profit / (loss)		168.9	181.5	+7.5 %
Minority interest		6.4	6.5	+1.6 %
Group net profit / (loss)		162.5	175.0	+7.7 %
 Dividend per share (€)		0.45	0.50	+11.1 %

- Increased depreciation and amortisation (capex growth; growth intangible assets resulting from the entry in operation of information technology)
- Reduced bad debt provisions (improved collections)
- Increased provisions

 Capex		318.5	428.9	+34.7 %
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- 84% of capex regards regulated businesses, with positive impact on development of RAB

	(€m)	31 Dec 2014 (a)	30 Sept 2015 (b)	31 Dec 2015 (c)	Change (c/a)	Change (c/b)
 NET DEBT		2,089.1	2,130.8	2,010.1	-3.8 %	-5.7 %
Shareholders' Equity		1,502.4	1,553.8	1,596.1	+6.2 %	+2.7 %
Invested Capital		3,591.5	3,684.6	3,606.2	+0.4 %	-2.1 %

*Tax expense reflects the negative impact of the reassessment of deferred taxation:

- recognition, in 2014, of a charge of €17.1m due to abolition of "Robin Hood Tax";

- recognition, in 2015, of a charge of €19.9m due to reduction in IRES rate from 2017 (2016 Stability Law).

2015 EBITDA



Water: +6.4%

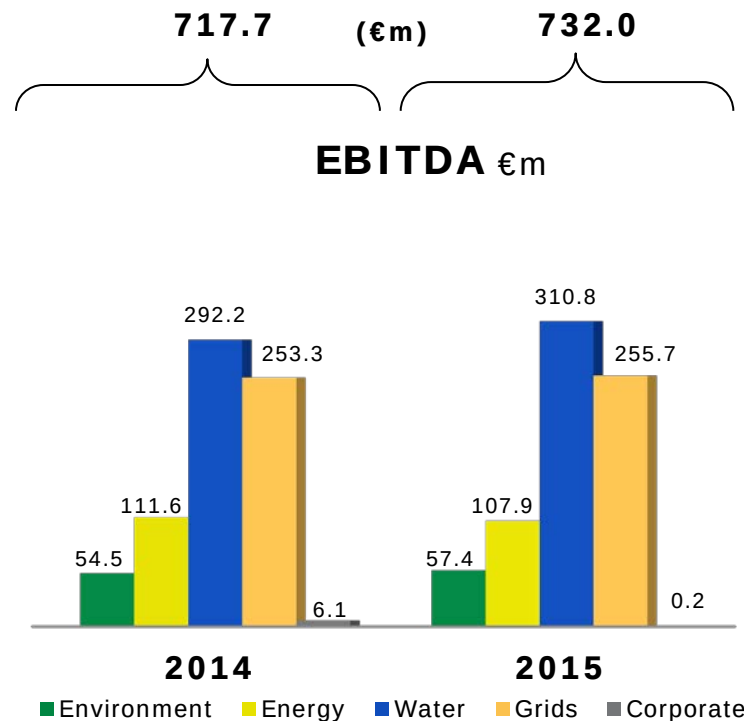
Main drivers

- ▲ Efficiency
- ▲ Acea Ato2: tariff increase +16.7€m
- ▲ Growth at companies consolidated using equity method: +9.6€m
- ▲ Overseas water operations: +€0.4m
- ▼ Recognition, in 2014, of non-recurring items attributable to Acea Ato2 due to adjustments

Environment: +5.3%

Main drivers

- ▲ Aria's plants: increase in volumes of electricity sold +€3.8m
- ▲ Aquaser: +€1.7m
- ▼ Kyklos: shutdown of plant -€2.2m



Energy: -3.3%

Main drivers

- ▲ Electricity production: +€0.4m
- ▼ Fall in energy prices and reduced volumes
- ▲ Consolidation of photovoltaic activity
- ▼ Electricity sales: -€4.1 m
- ▼ Recognition of non-recurring item
- ▲ Increased margin from enhanced protection market due to revised retail price
- ▼ Reduced margin from free market (lower volumes)

Grids: +0.9%

Main drivers

- ▲ Operational efficiency and new technologies
- ▲ Acea Distribuzione margin increase
- ▲ Public Lighting margin increase
- ▼ Deconsolidation of photovoltaic

2015 Results: financial highlights



Balanced risk profile

(€m)	31 Dec 2014 (a)	30 Sept 2015 (b)	31 Dec 2015 (c)	Change (c-a)	Change (c-b)
NET DEBT	2,089.1	2,130.8	2,010.1	(79.0)	(120.7)
Medium/Long-term	3,006.4	2,656.0	2,657.0	(349.4)	1.0
Short-term	(917.3)	(525.2)	(646.9)	270.4	(121.7)

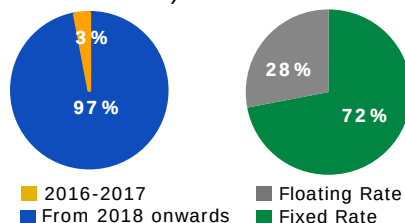
NET DEBT / SHAREHOLDER'S EQUITY 31 Dec 2014	NET DEBT / SHAREHOLDER'S EQUITY 31 Dec 2015
1.4x	1.3x

NET DEBT / EBITDA 31 Dec 2014	NET DEBT / EBITDA 31 Dec 2015
2.9x	2.7x

Debt structure

(maturity and interest rates at 31 Dec 2015)

- > **72%** Fixed rate
- > **Average overall cost 3.3%**
- > **Average term to maturity ~ 6.9 years**



Rating

**STANDARD
& POOR'S**

FitchRatings
KNOW YOUR RISK

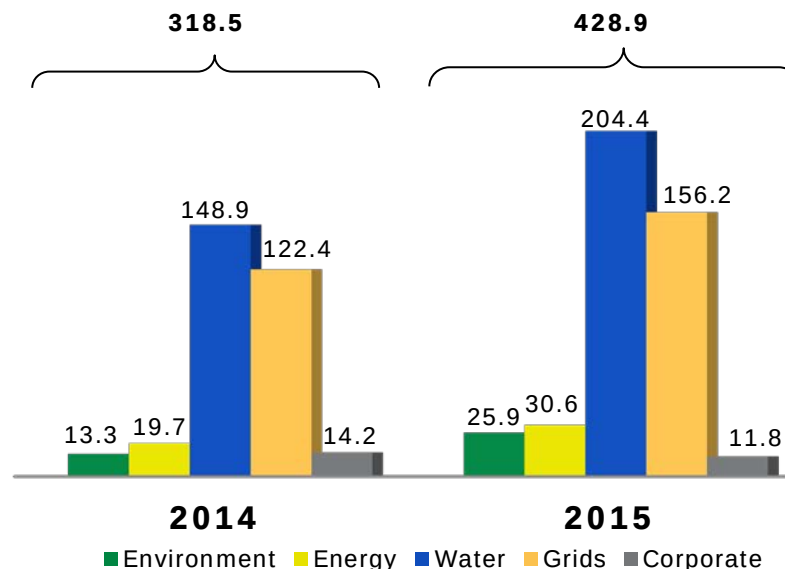
MOODY'S

BBB-
Stable Outlook

BBB+
Stable Outlook

Baa2
Stable Outlook

CAPEX (€m)



Status of receivables

Highlights from results 2013-2015



The process of **improving the receivable management**, begun in 2014, is currently in progress, but has brought significant results as of 31 December 2015.

ACEA Group receivables 2015 vs 2013

Receivables 2015	Trade receivables 2015	Coverage ratio (%)	Exposure to Comune di Roma 2015
1,418	1,325	44 %	1.3
-6 % vs. 2013 -8 % vs. 2014	-6 % vs. 2013 -8 % vs. 2014	+16 % vs. 2013 +6 % vs. 2014	-98 % vs. 2013 -98 % vs. 2014

Billing

-€129m (-22%)

Fewer bills to issue

Gross receivables

-€96m (-6%)

Reduction in total amount

Receivables turnover

-11 days (-9%)

Improved average DSO

Performance of collections

-€73m (-25%)

Reduction in past due <12M

Coverage ratio*

+16 % (+€158m)

Increased coverage ratio

Status of receivables

Principal improvements already completed and implemented, such as to enable a significant increase in Group's ability to generate cash, an objective partially met in 2015

 Initiatives COMPLETED		Date	 Initiatives LAUNCHED (Ongoing)	Go-live / Status
 PROCESSES	Efficiencies in billing process - Introduction of online Credit Checks for customers for Mass Market, Small & Large Business Complete Re-engineering of Water segment processes	Oct 2014 Jan 2015 Sep 2015	Review of debt collection strategies for existing and former customers - Complete re-engineering of electricity sales and distribution processes Clean-up of customer database to support new billing systems Digital Transformation & Self-care	Apr 2016  Jul 2016  Jul 2016  Jul 2016 
	 GOVERNANCE	Apr 2014 Jan 2015	Reorganisation of Group's receivables management to obtain further efficiencies and synergies New control & treasury models	Mar 2016  Apr 2016 
	 IT SYSTEMS	Apr 2014 Sep 2015	- Addition of data from info providers for customer profiling in relation to credit risk Launch of new billing systems for Enhanced Protection Market and Distribution Launch of new application for collection of debts from former customers Completion of new applications map	Jul 2016  Jul 2016  Jul 2016  Jun 2017 

2016-2020

Plan highlights

Acea Group 14 Environment 20 Energy 23 Water 26 Grids 30 Corporate 33



WATER

Leading operator in Italy ~ 42 % of Group EBITDA

Lazio, Tuscany, Umbria and Campania

- Water sold: 527 million m³
- Customers: nearly 9 million
- Engineering, procurement, construction and management of integrated water services, laboratory analysis
- Water Management services in Latin American countries

ENVIRONMENT

Number 6 Italian operator ~ 8 % of Group EBITDA

Umbria, Lazio and Tuscany

- Waste treated: ~ 770,000 Tons
- Electricity produced (WTE): 265 GWh

ENERGY

One of the main Italian energy retailers

~ 15 % of Group EBITDA

- Electricity sold: over 9.4TWh
- Customers: ~ 1.4 million
- 7 hydroelectric power plants (122 MW)
- 3 thermo/cogen plants (243 MW).

GRIDS

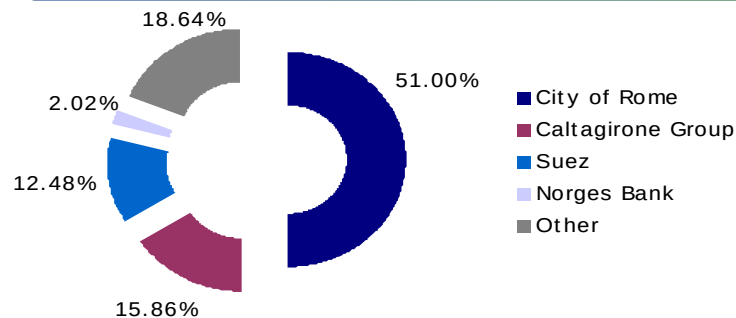
One of the leading operators in Italy ~ 35 % of Group EBITDA

- Electricity distributed: ~ 11 TWh in the city of Rome
- Public lighting and floodlighting managed: over 217,000 lighting points
- Energy efficiency projects.

2015 data

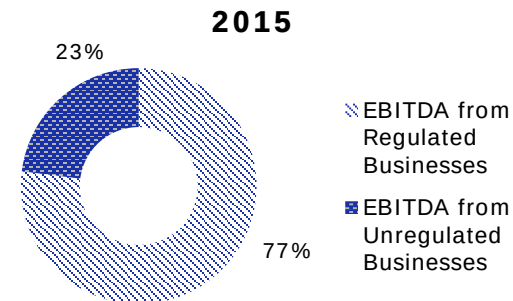
Well-positioned to capture opportunities in all business areas

Acea's Ownership Structure



Source: CONSOB (March 2016)

EBITDA from Regulated activities





Maintaining our strategic pillars.....

Balanced risk profile

- 74% of EBITDA from regulated businesses at the end of the Plan
- 80% of investment in regulated businesses

Efficiencies and innovation

- ~94 €m of efficiencies relates to Acea 2.0 (billing, WFM, insourcing)
- Corporate rationalisation
- Operational efficiency

Organic growth

- Focus on regulated businesses
- New regulatory framework for electricity distribution and water
- Upgrade/development of WTE and composting plants

Financial strength

- Improving financial ratios: Net Debt/Ebitda 2020 2.5x
- Working capital optimization

.... increasing shareholder returns: Dividend Per Share CAGR: 3 % - 6 %

Further opportunities not included in the Plan targets

- ☐ Acquisitions of water companies in existing areas of operation
- ☐ Consolidation in core areas
- ☐ Acquisitions in Latin America

Acea 2.0 – digital and technological transformation

New corporate culture open to change

Acea is revolutionising the way it goes about its business, making **sizeable investments in digital technologies**



~8,000,000
CUSTOMERS



~831
PLANTS



~140,000 KM
OF NETWORKS



~7,000
EMPLOYEES

ACEA 2.0 Programme: an ambitious strategic initiative, and a crucial stage in the Group's growth process.

Faced with the arduous task of ensuring the integrity, univocity and quality of data handled, ACEA has chosen **SAP solutions** (world leader in the sphere of management systems for Utilities).

The drivers of technological innovation

Use in mobility

Total uniformity

Real time

**NEW
OPERATING
MODEL**

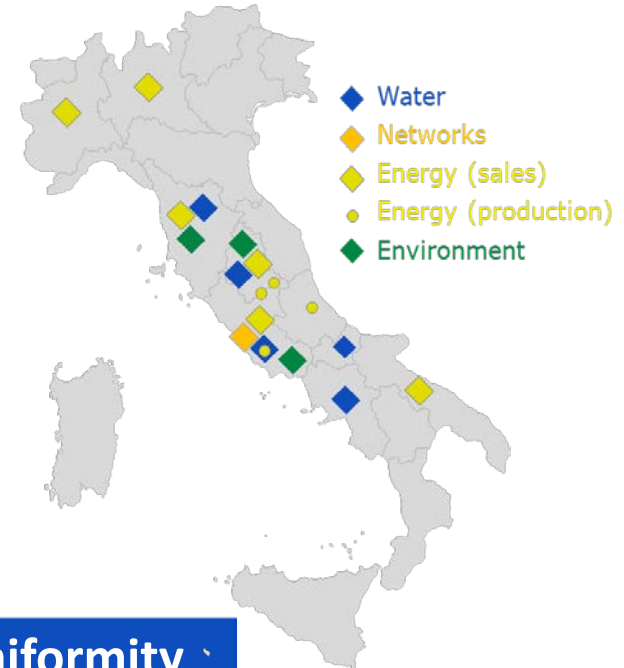


**ORGANISATION
BY PROCESS**

**INTEGRATED AND EFFICIENT
INFORMATION SYSTEMS**



**RE-ENGINEERING
OF PROCESSES**



SAP Quality Awards
Gold Winner 2015
Italy

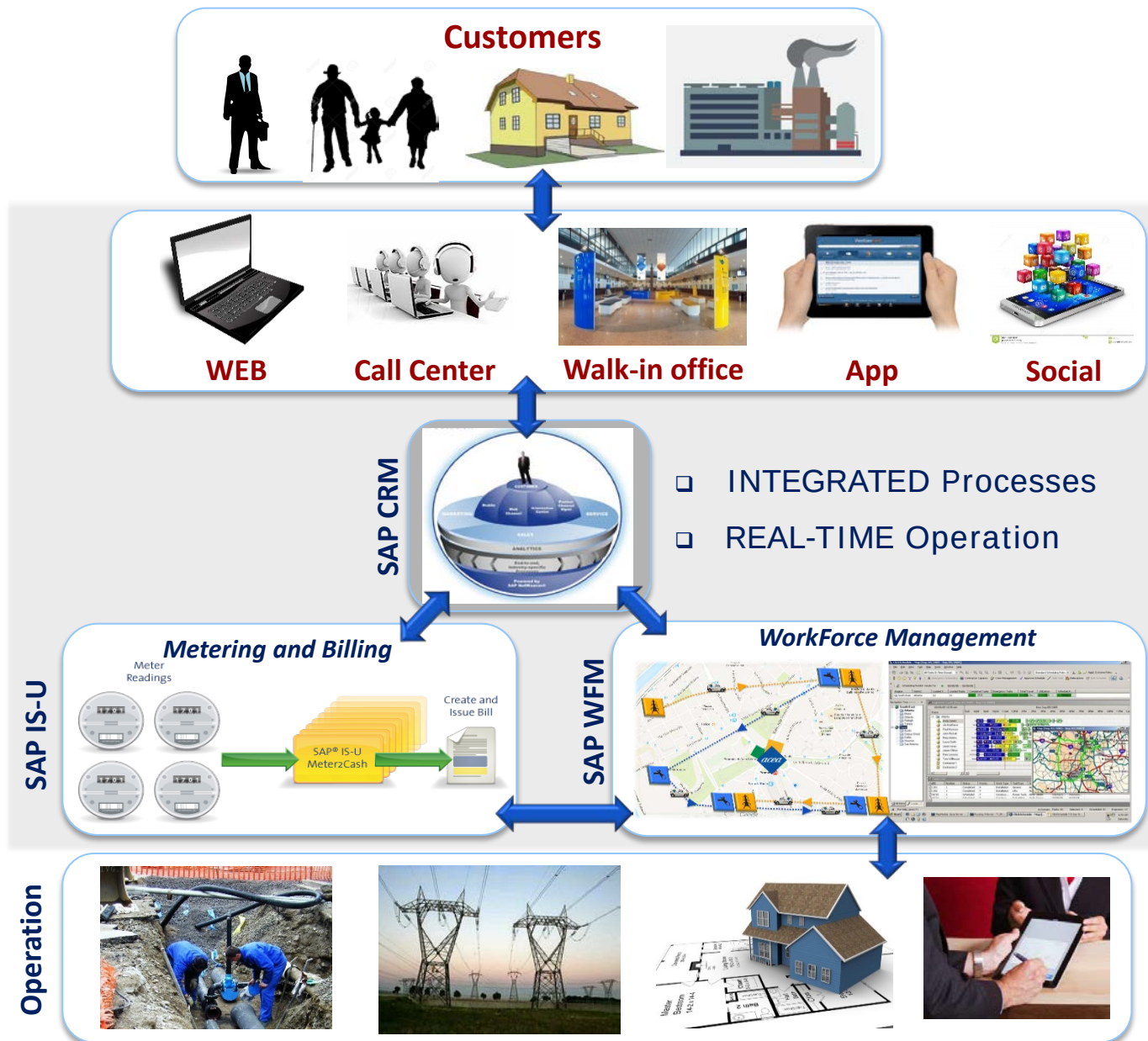
SAP Executive Summit 2016 «The Age of Digital Business»:
SAP Innovation Award e SAP Quality Award



TOP UTILITY IV Edizione
Tecnologia, Ricerca&Innovazione



ACEA Group



2015
✓ ACEA ATO2

TARGET
2016

- Other Water Companies
- ACEA Distribuzione
- ACEA Public Lighting
- ACEA Energia

2016-2020

➤ ***Acea Group***

Plan

Key highlights



CONSOLIDATED TRACK RECORD OF EXCEEDING PREVIOUSLY ANNOUNCED TARGETS



	2015	2020 Plan
EBITDA (€m)	732	890
NET PROFIT before non-controlling interests (€m)	182	276
NET DEBT (€m)	2,010	2,252
NET DEBT / EBITDA	2.7x	2.5x
INVESTED CAPITAL (€bn)	3,606	4,244

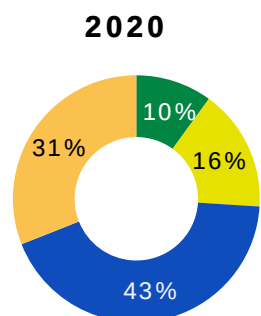
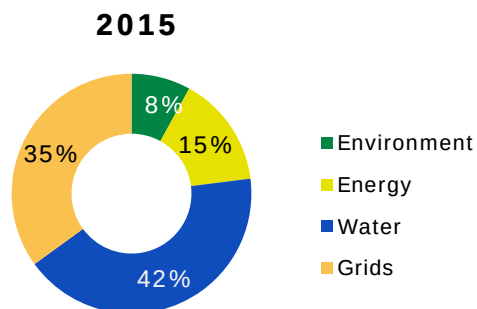
EBITDA CAGR 2015-2020: +4.0 %

2020 Pre-tax ROIC: ~12 %

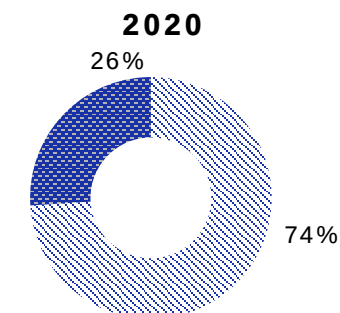
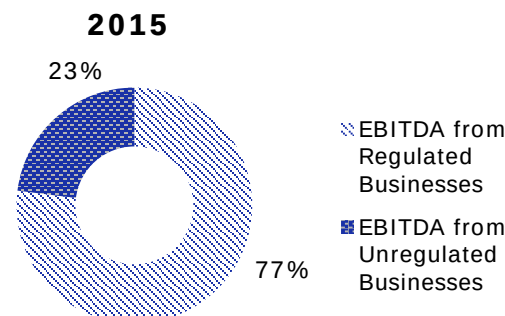
DPS CAGR 2015-2020: 3 % - 6 %

All Acea employees are committed to the successful execution of the Group's Strategic Plan

EBITDA breakdown by Business Area

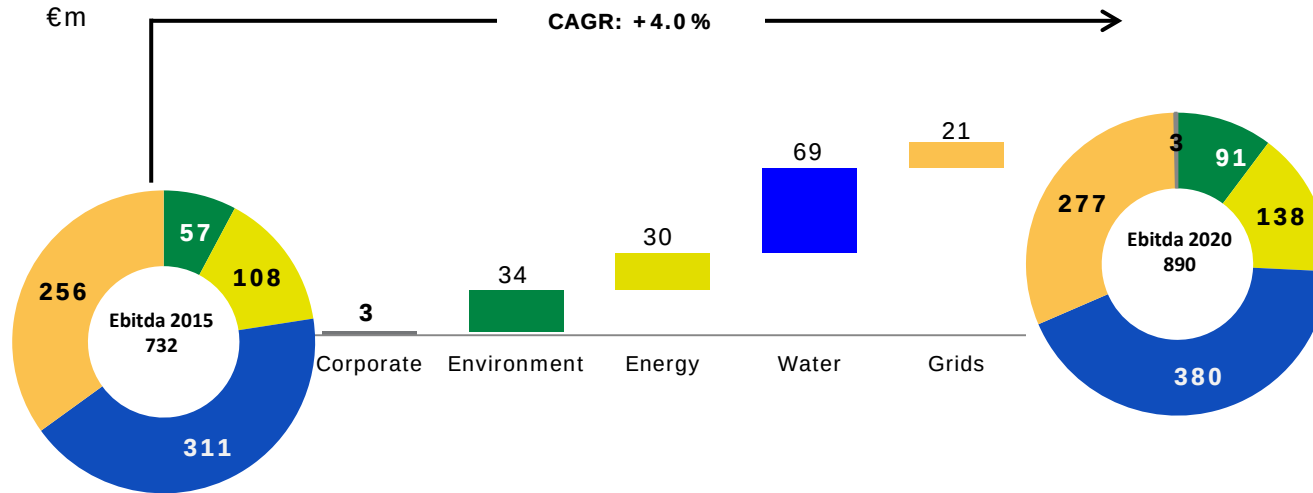


EBITDA from Regulated Activities

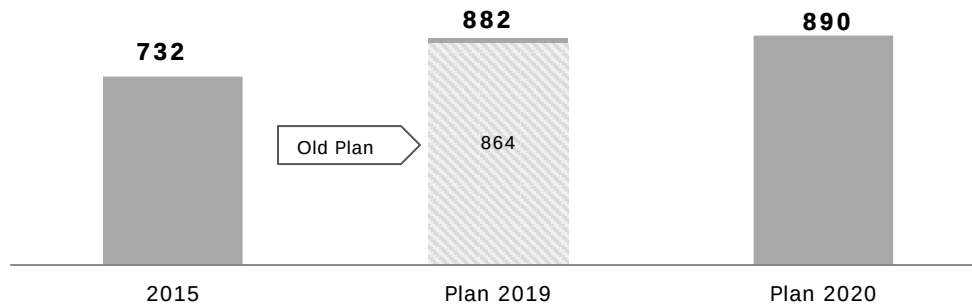


-2020

EBITDA growth by business area



EBITDA trend €m



Holding

- Roll-in Acea 2.0
- Insourcing of activities
- Redundancy plan
- Corporate rationalisation
- Optimisation of real estate

Environment

- Completion of San Vittore plant
- Revamping of WTE in Lazio region
- Growth in composting market

Energy

- Introduction of Acea 2.0
- Customers: consolidation of customer base in 2017 and growth in 2020

Water

- Revised WACC
- Bonus for quality
- Acea 2.0-WFM

Grids

- Revised WACC
- Introduction of Acea 2.0- WFM
- Renewal of Public Lighting contract
- Growth in Public Lighting (Campania)

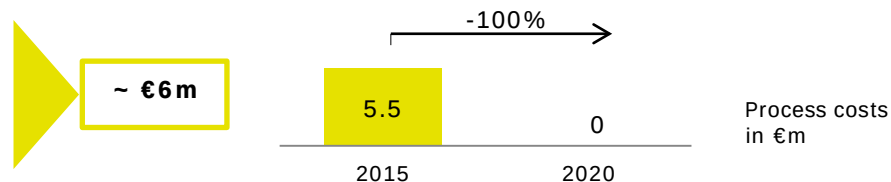
2016-2020 Business Plan

Acceleration of efficiencies identified



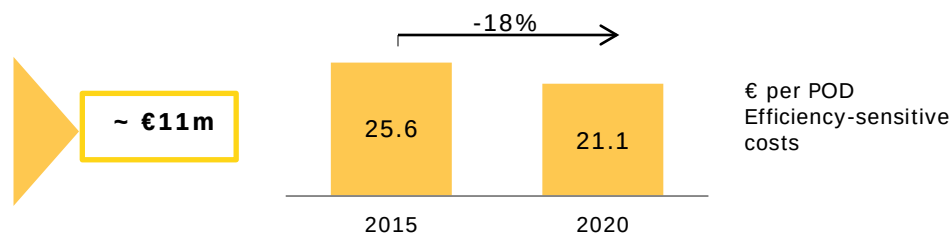
Energy

- ✓ Launch of Acea2.0: Redesign of complaints process



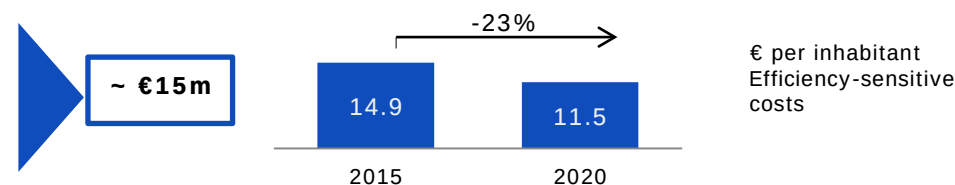
Grids

- ✓ Digitalisation of network
- ✓ Work Force Management
- ✓ Single Tender



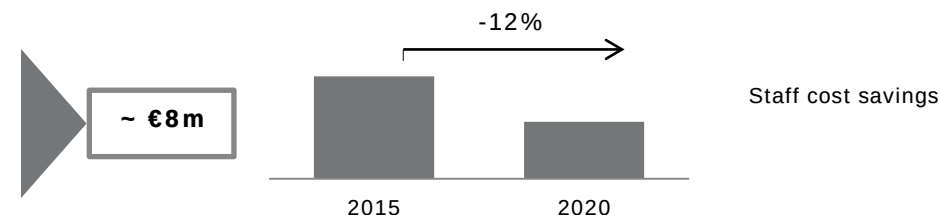
Water

- ✓ Digitalisation of network
- ✓ Work Force Management
- ✓ Single Tender



Holding

- ✓ Standardisation of Acea 2.0 processes
- ✓ Insourcing
- ✓ Redundancies

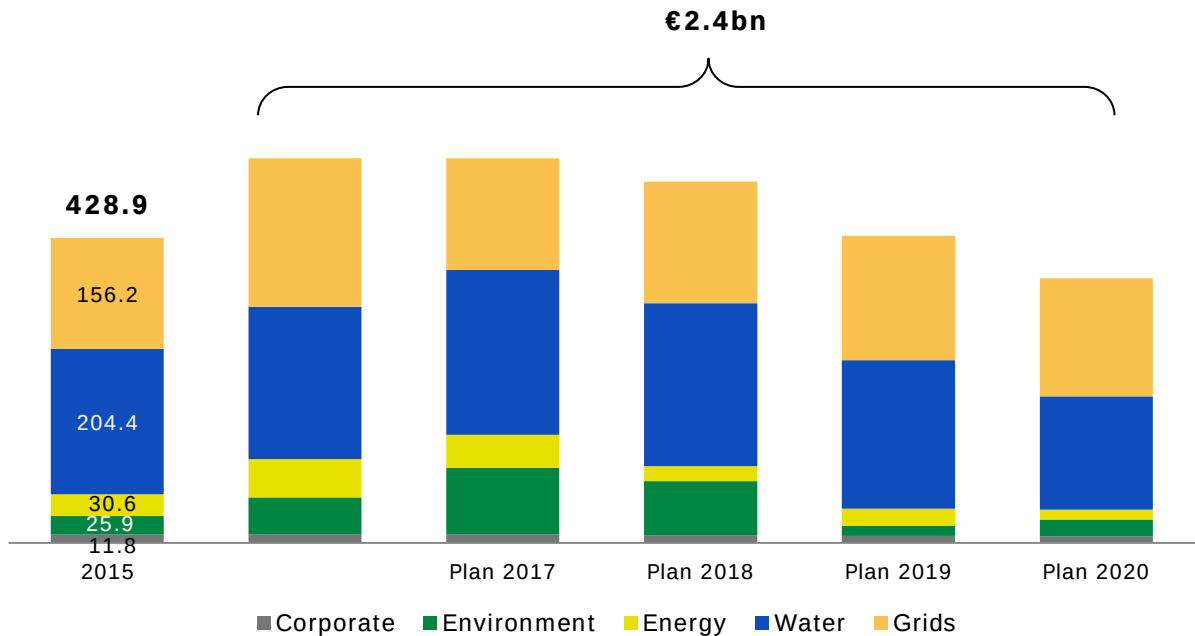


Total efficiencies over the period of the Plan: €94m
from 2020: ~ €40m on a recurring basis

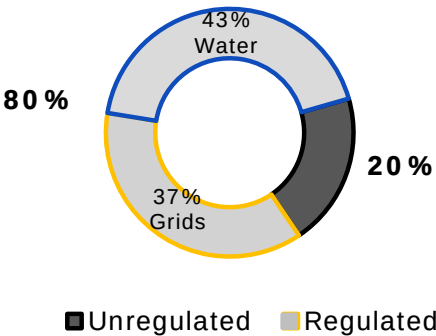
Capex optimization



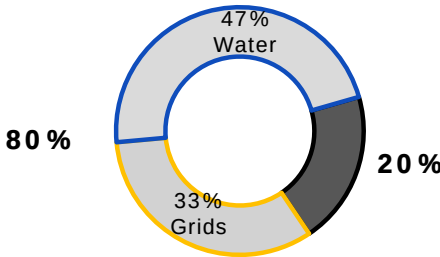
Renewal and maintenance of grids, plants and IT systems and development of projects already authorised in Environment segment



New Plan 2016-2020
Capex €2.4m



Old Plan 2015-2019
Capex €2.3m

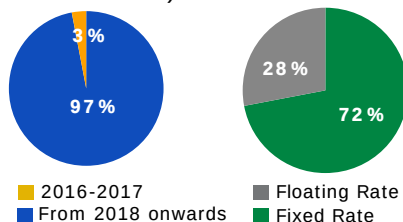


Long-term debt life and a solid liquidity position

Debt structure

(maturity and interest rates at 31 Dec 2015)

- > 72% Fixed rate
- > Average overall cost 3.3%
- > Average term to maturity ~ 6.9 years



Rating

STANDARD
& POOR'S

FitchRatings
KNOW YOUR RISK

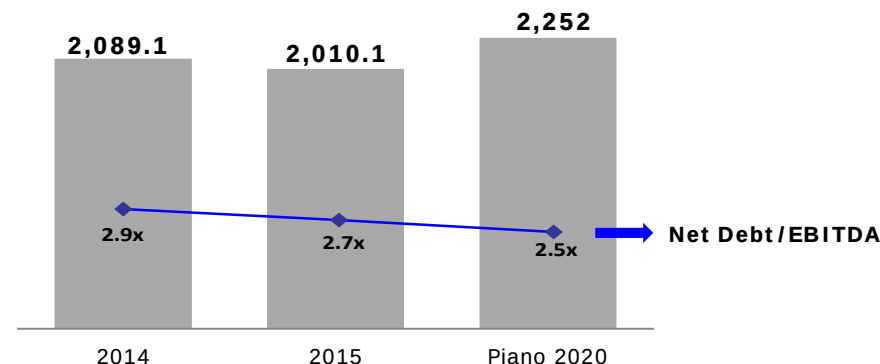
MOODY'S

BBB-
Stable Outlook

BBB+
Stable Outlook

Baa2
Stable Outlook

Net Debt (€m)



SOLID FINANCIAL STRUCTURE TO SERVE YIELD AND GROWTH

Dividend Policy: consistent and sustainable

Payout ratio of 50% - 60%

DPS CAGR 3% - 6%

2015-2020

➤ ***Environment***

Plan

2016-2020 Business Plan

Strategies, opportunities and risks



- Number 3 operator in Italy in 2020
- Completion of previously approved initiatives:
 - ✓ Revamping line 1 of San Vittore WTE plant in Lazio
 - ✓ Construction of new composting plant with anaerobic digestion
 - ✓ Expansion of Orvieto landfill
 - ✓ Development of composting and sludge conditioning plants
- Consolidation in regions where present, with potential for synergies with other areas of business

('000 tons)	2015	2020
WTE	354	553
Mechanical treatment	-	355
Landfill	94	133
Composting / anaerobic digestion	7	310
Chemical conditioning of sludge for use in agriculture	29	196
Sludge management	224	241
Liquid waste	-	295
Total	708*	2,083

Opportunities

Regulatory:

- ✓ Completion of management of waste cycle in Lazio region

Competitors:

- ✓ Number 6 operator in Italy in Environment sector by volume of waste treated, with 2.4% share of Italian market
- ✓ Leading Italian operator of composting plants

Growth:

- ✓ Insourcing of sludge treatment at Group level
- ✓ Average IRR for acquisitions / new constructions approx. 14%

Risks

Plants:

- ✓ Delays in investment in construction or revamping of plants

Regulatory:

- ✓ Changes to regulatory framework and authorisation process

Environmental:

- ✓ Environmental risks
- ✓ Local relations (administrative challenges, protest groups)

* The figure does not include 57,000 tonnes of waste disposed

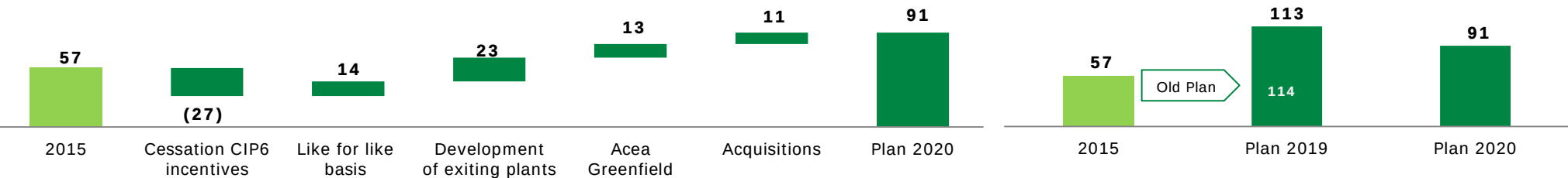
Targets and Results



CAGR +9.8 %

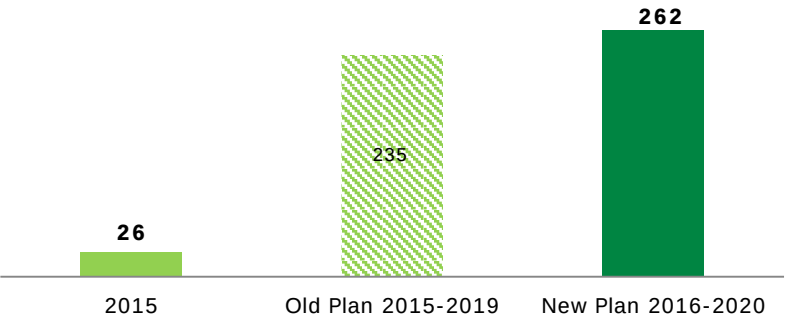
2020 pre-tax ROIC 15.9 %

Ebitda (€m)

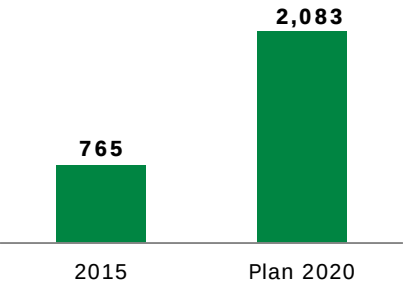


2020 Invested Capital €360m

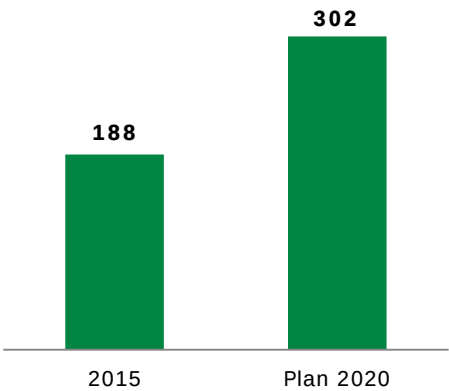
Capex (€m)



Volume of waste treated ('000 tons)



Net Debt (€m)



2015-2019

➤ ***Energy***

Plan

2015-2020 Business Plan

Strategies, opportunities and risks



Retail

- Moderate growth of customer base, with focus on existing areas of operation
- Improved service quality
- Acea 2.0: new billing and CRM system
- Efficiency of processes and overheads, including via insourcing

Production

- Plants modernisation: Castel Madama and Mandela
- Development of energy efficiency initiatives

Opportunities

Regulatory:

- ✓ Complete revision of RCV (Remuneration commercialisation retail)

Competitors:

- ✓ Customer loyalty

Systems:

- ✓ Improved billing performance

Risks

Regulatory:

- ✓ Failure to revise RCV

Competitors:

- ✓ Increase in churn rate

Systems:

- ✓ Migration of data and “go-live” of new billing system

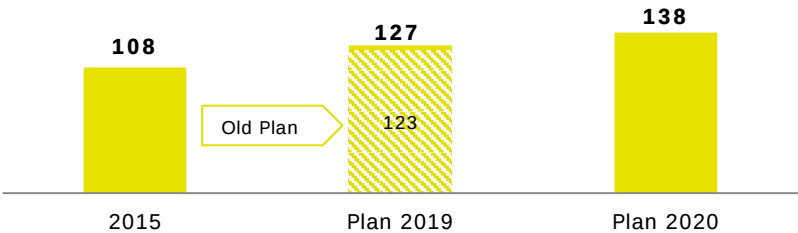
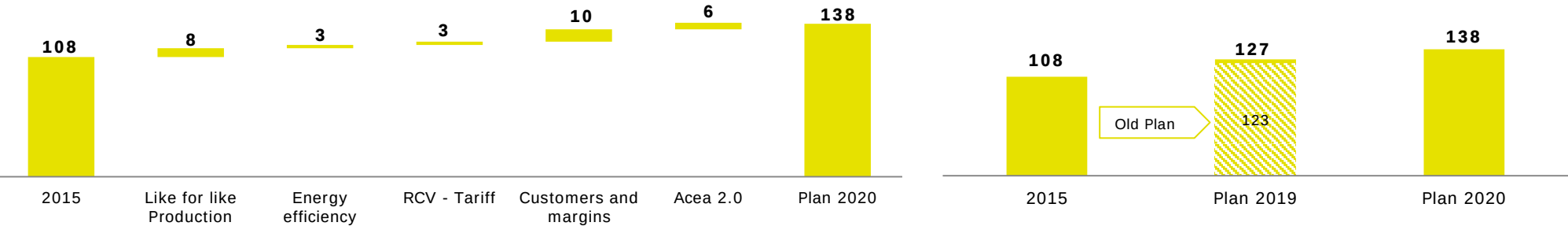
Targets and Results



CAGR +5.0 %

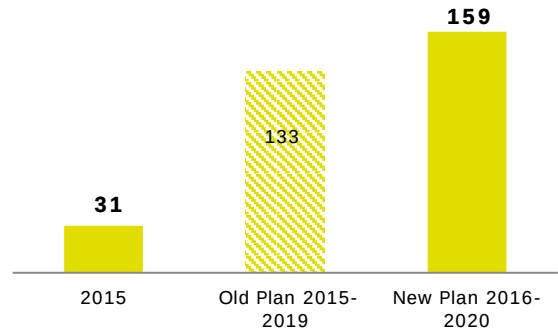
2020 pre-tax ROIC 13.9 %

Ebitda (€m)

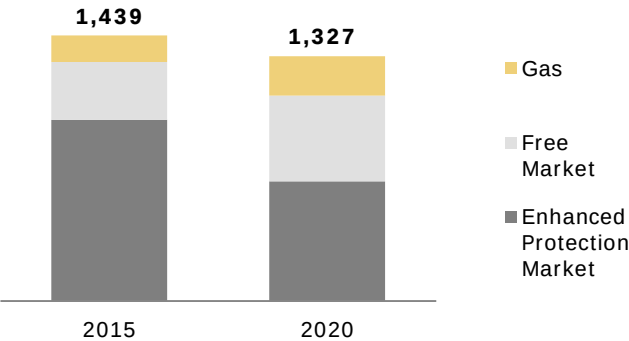


2020 Invested Capital €491m

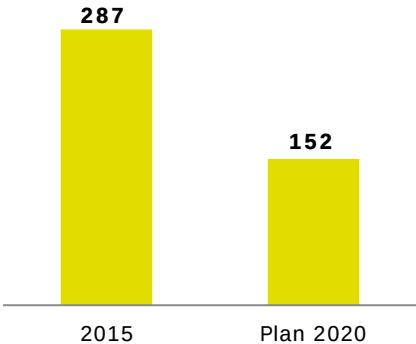
Capex (€m)



Number of customers ('000)



Net Debt (€m)



2015-2019

➤ ***Water***

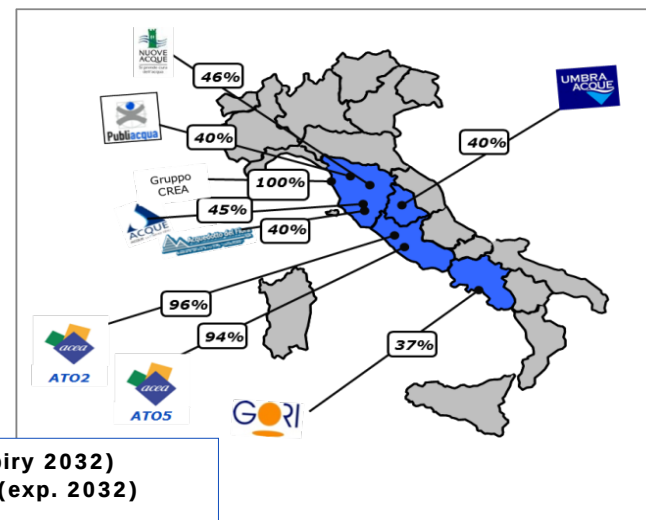
Plan

2015-2020 Business Plan

Strategies, opportunities and risks



- New Regulation: cycle 2016-2019
- Acea 2.0 project: radical transformation, standardisation and integration of all IT systems, obtaining operating cost and process efficiencies (WFM and new billing system started on 28 Sept 2015)
- Overseas growth (Latin America)



- **ATO2-Roma (expiry 2032)**
- **ATO5 Frosinone (exp. 2032)**
- **Other ATOs:**
 - ATO3 Firenze (exp. 2021)
 - ATO6 Siena-Grosseto (exp. 2026)
 - ATO2 Pisa (exp. 2021)
 - ATO1 Perugia (exp. 2027)
 - ATO3 Sarnese V. (exp. 2032)

Opportunities

Regulatory:

- ✓ Recognition of FoNI component (to finance new investment)
- ✓ Introduction of a component linked to quality factor

Systems:

- ✓ Improved billing performance

External growth:

- ✓ Acquisition opportunities

Risks

Systems:

- ✓ Roll out new IT platform

Introduction of a component linked to quality factor

The new MTI-2 tariff method also provides incentive mechanisms for the improvement of the contractual and technical quality of the service, by introducing two different mechanisms of awards/penalties.

1. The first one involves an award for performance improvements compared to the minimum standards defined by the national Authority.

This mechanism is defined with the local Authority and the maximum amount of the premium is a function of the operator's efficiency in comparison to the national average.

In fact the premium is higher, the more the operator is efficient compared to the national average operating cost per customer served, set by the national Authority at 109 € per customer. **The award is not subject to the tariff increase limit.**

ATO2 - Commercial Quality Awards (€m)	2017-2020 Total	Annual impact from 2019 on
Maximun Value	104	35
Impact included in BP targets	62	24
ATO 5		
No awards, operating cost for customer served is higher than national average		

2. The second mechanism, which is valid throughout the entire Country, is supplied by a specific tariff component, mandatory for all operators, to be allocated to a specific fund for the quality. During the first activation this mechanism promotes, rewarding the best practices, the growth of the contractual quality levels with respect to the parameters defined by the resolution on the contractual quality (655/2015/R/idr).

Not included in Business Plan targets

Recognition of FoNI component

FoNI component (€m)	2016	2017	2018	2019	2020
ATO2	21	23	19	9	6
ATO5	7	5	2	2	2

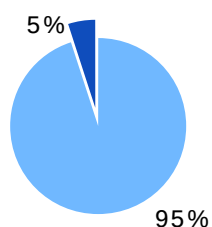
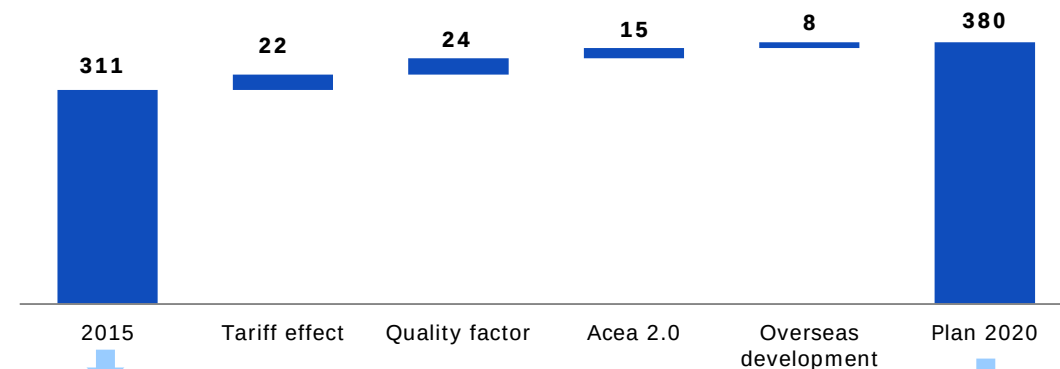
Targets and Results



CAGR +4.1 %

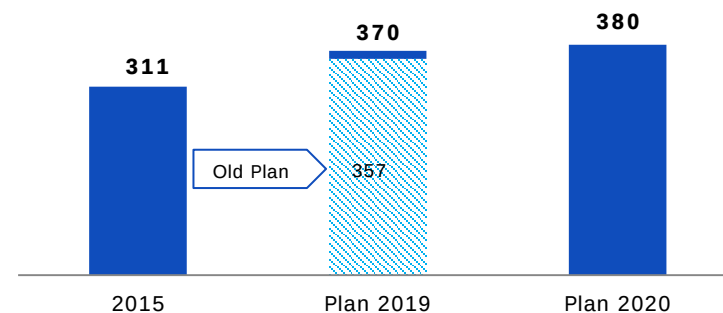
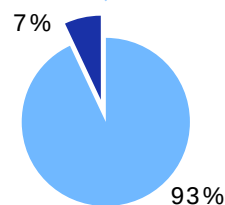
2020 pre-tax ROIC 11.5 %

Ebitda (€m)

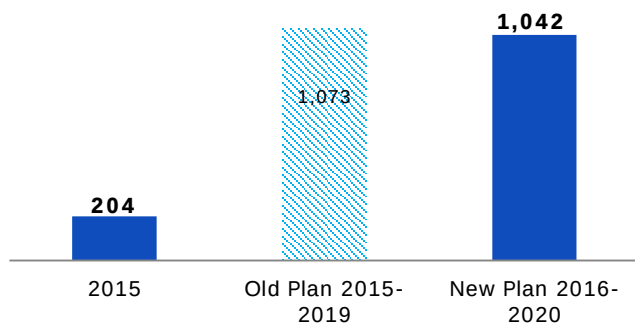


EBITDA from Regulated

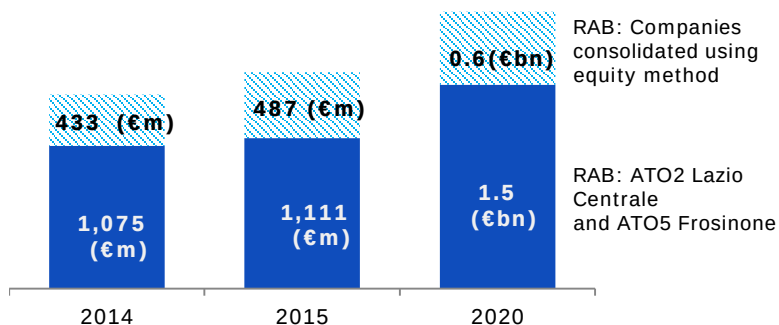
EBITDA from Deregulated



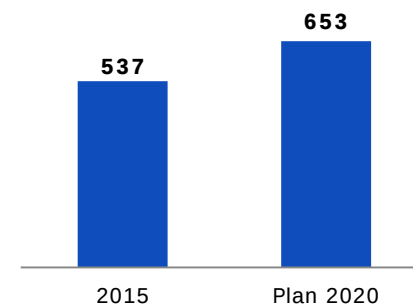
Capex (€m)



RAB



Net Debt (€m)



2015-2019

➤ **Grids**

Plan

2015-2020 Business Plan

Strategies, opportunities and risks



- New Regulation: tariff cycle 2016-2023
- Acea2.0 project: improvement of service quality, cost efficiencies (WFM to go live in 2016)
- Modernisation of distribution network
- Modernisation of public lighting network ("Roma LED")
- Expansion of public lighting network (Campania)

Opportunities

Regulatory:

- ✓ Recognition of t-1 depreciation in tariffs

Growth:

- ✓ Acquisition of minor grids
- ✓ IP – LED technology in other municipalities

Systems:

- ✓ Improved billing performance

Risks

Regulatory:

- ✓ Impact of new regulatory cycle
- ✓ Quality and service continuity

Systems:

- ✓ Migration of data and go-live of new billing system

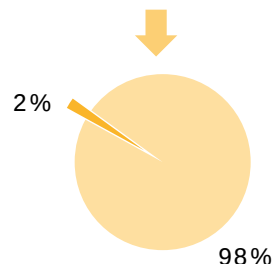
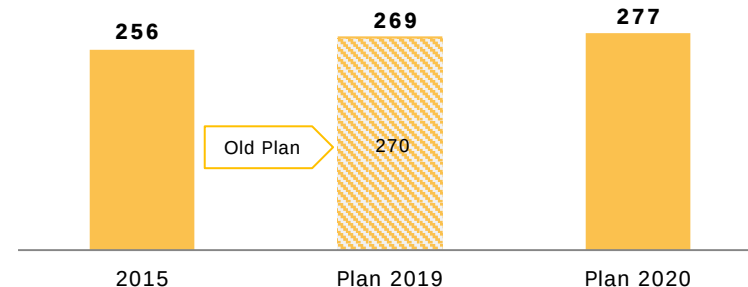
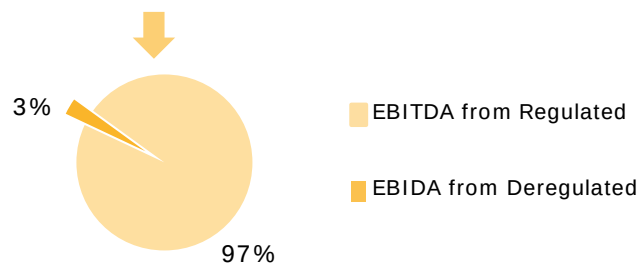
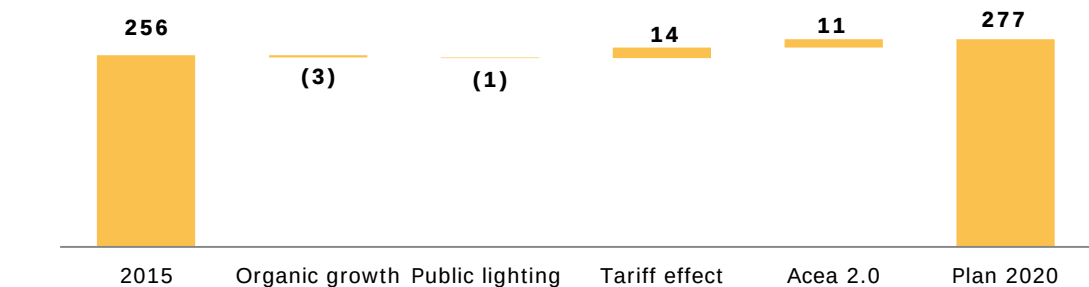
Targets and Results



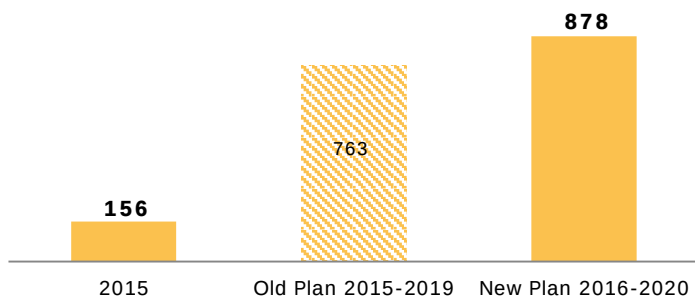
CAGR +1.6 %

2020 pre-tax ROIC 9.3 %

Ebitda (€m)

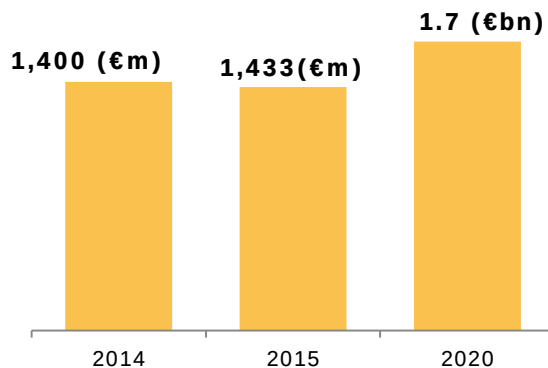


Capex (€m)

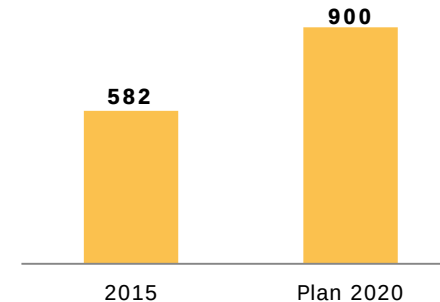


Acea Group: 2016-2020 Business Plan

RAB



Net Debt (€m)



2015-2019

➤ ***Corporate***

Plan

Targets and results



- **Further simplify the corporate structure**
- **Facilitate synergies** through Project Acea 2.0
- Greater operational efficiency - insourcing

2016-2020 Capex: €54m

2020 EBITDA: ~€3m

A solid base for the future

Additional initiatives not included in Business Plan



MARKET GROWTH OPPORTUNITIES 3 previously set targets



CONSOLIDATION INITIATIVES Taking full control of subsidiaries



**ACQUISITIONS
SUBJECT TO BoD DECISIONS**

**PROCESS SUBJECT TO LOCAL
AUTHORITIES' AND
PUBLIC SHAREHOLDERS' DECISIONS**

* Consolidated using the equity method

Plan: Key Takeaways

ACEA GROUP

2016-2020 CAPEX: €2.4bn

2020 EBITDA: €890m

CAGR EBITDA: +4.0%

DPS CAGR: 3%-6%

2020 NET DEBT: €2,252m



Balanced risk profile

Environment

2020 EBITDA: €91m
2016-2020 CAPEX: €262m
2020 Pre-tax ROIC: 15.9%

Energy

2020 EBITDA: €138m
2016-2020 CAPEX: €159m
2020 Pre-tax ROIC: 13.9%

Water

2020 EBITDA: €380m
2016-2020 CAPEX: €1,042m
2020 Pre-tax ROIC: 11.5%

Grids

2020 EBITDA: €277m
2016-2020 CAPEX: €878m
2020 Pre-tax ROIC: 9.3%

Conclusions



Continued efforts in operating efficiency

Stable and predictable regulatory framework

Significant investment ensuring the Company's future growth

Strong financial position

Attractive shareholder returns as main strategic priority



Appendix

Appendix

- ***2015 Results***
- ***Water regulatory framework***
- ***Electricity Distribution regulatory framework***
- ***Main assumptions and sensitivity analysis***
- ***Environmental Sustainability***

2015 Financial highlights



(€m)

2014 2015 Change %

Revenue	3,038.3	2,917.3	-4.0 %
 EBITDA	717.7	732.0	+2.0 %
 EBIT	390.4	386.5	-1.0 %
Profit / (loss) before tax	289.8	296.4	+2.3 %
Taxes*	120.9	114.9	-5.0%
 Net profit / (loss)	168.9	181.5	+7.5 %
Minority interest	6.4	6.5	+1.6%
Group net profit / (loss)	162.5	175.0	+7.7 %
 Dividend per share (€)	0.45	0.50	+11.1 %

- Increased depreciation and amortisation (capex growth: growth intangible assets resulting from the entry in operation of information technology)
- Reduced bad debt provisions (improved collections)
- Increased provisions



Capex

318.5 428.9 +34.7 %

- 84% of capex regards regulated businesses, with positive impact on development of RAB



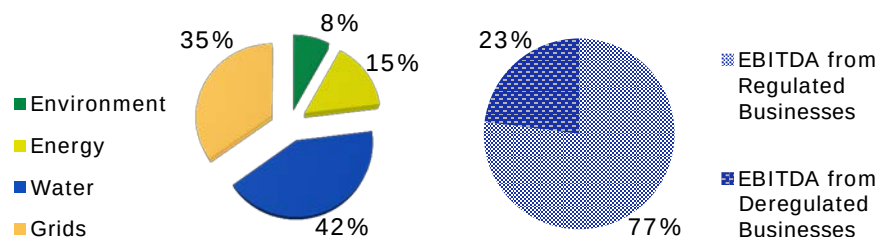
(€m)

31 Dec 2014 (a) 30 Sept 2015 (b) 31 Dec 2015 (c) Change (c/a) Change (c/b)

NET DEBT	2,089.1	2,130.8	2,010.1	-3.8 %	-5.7 %
Shareholders' Equity	1,502.4	1,553.8	1,596.1	+6.2 %	+2.7 %
Invested Capital	3,591.5	3,684.6	3,606.2	+0.4 %	-2.1 %

*Tax expense reflects the negative impact of the reassessment of deferred taxation:
 - recognition, in 2014, of a charge of €17.1m due to abolition of "Robin Hood Tax";
 - recognition, in 2015, of a charge of €19.9m due to reduction in IRES rate from 2017 (2016 Stability Law).

EBITDA 2015



Total number of employees	2014	2015
Acea Spa	661	636
Environment	221	227
Energy	522	549
Water °	1,954	1,983
Network	1,335	1,315
Total	4,693	4,710

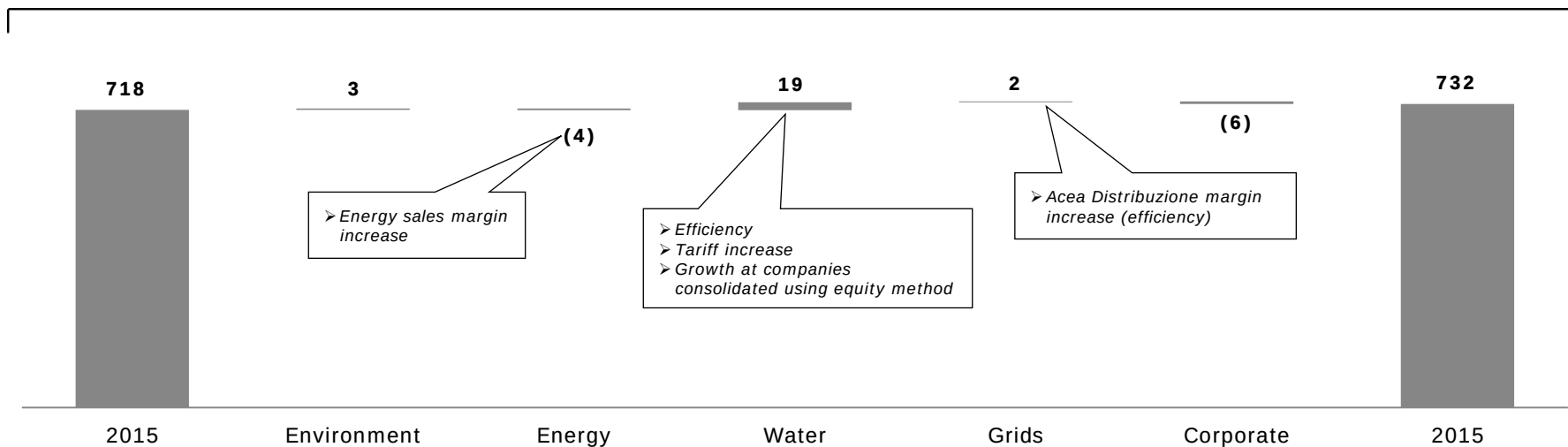
° Figures do not include:

- 2014 Overseas water operations: 412

- 2015 Overseas water operations: 268

EBITDA €m

+ €14m +2.0 %



EBITDA and Key quantitative data



Environment

EBITDA main drivers



Aria's plants: increase in volume of electricity sold +€3.8m

Aquaser: +€1.7m

Kyklos: shutdown of plant -€2.2m

(€m)	2014	2015	% change	Key quantitative data	2014	2015
EBITDA	54.5	57.4	+5.3 %	Treatment and disposal (‘000s of tonnes)	774	765
Capex	13.3	25.9	+94.7 %	WTE electricity sold (GWh)	249	265

EBITDA and Key quantitative data



Energy

EBITDA main drivers



Electricity production: +€0.4m

↓ Fall in energy prices and reduced volumes

↑ Consolidation of photovoltaic business



Electricity sales: -€4.1m

↓ Recognition of non-recurring item

↑ Increased margin from enhanced protection market due to revised retail price

↓ Reduced margin from free market (lower volumes)

(€m)	2014	2015	% change	Key quantitative data	2014	2015
EBITDA	111.6	107.9	-3.3 %	Total Electricity production (GWh)	513	470
Production	33.8	34.2	+1.2%	Total Electricity sold (GWh)	10,887	9,419
Sales	77.8	73.7	-5.3%	Enhanced Protection Market	3,000	2,951
				Free Market	7,887	6,468
Capex	19.7	30.6	+55.3 %	Total Gas sold (Mmc)	103	126

EBITDA and Key quantitative data



Water

EBITDA main drivers



Efficiency



Acea ATO2: tariff increase +€16.7m



Growth at companies consolidated using the equity method +€9.6m



Overseas water operations: +€0.4m

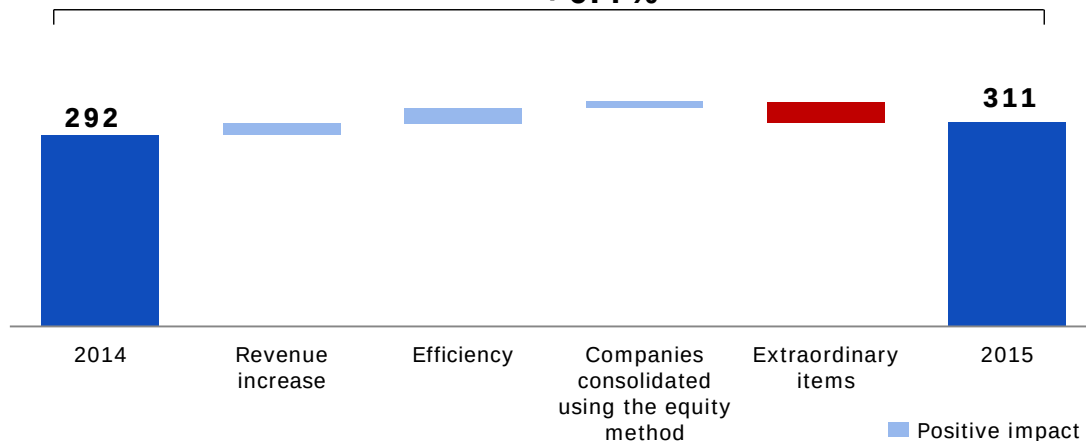


Recognition, in 2014, of non-recurring items by Acea Ato2 for adjustments

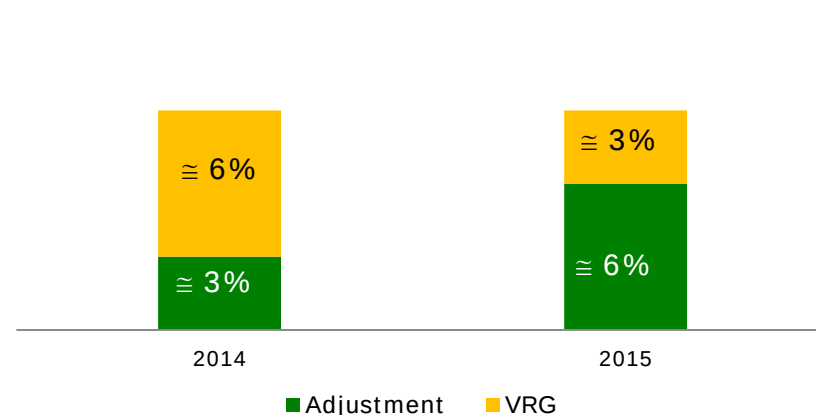
(€m)	2014	2015	% change	Key quantitative data	2014	2015
EBITDA	292.2	310.8	+6.4 %	Total volume of water sold	540	527
<i>of which: Profit/(Loss) on investments consolidated under IFRS 11</i>	19.0	28.6	+50.5%	(Mmc)		
Capex	148.9	204.4	+37.3 %			

EBITDA €m

+6.4 %



Tariff increase composition



EBITDA and Key quantitative data



Grids

EBITDA main drivers

- ↑ Operational efficiency and new technologies
- ↑ Acea Distribuzione margin increase
- ↑ Public Lighting margin increase
- ↓ Deconsolidation of fotovoltaic

(€m)	2014	2015	% change	Key quantitative data	2014	2015
EBITDA	253.3	255.7	+0.9 %	Total Electricity distributed (GWh)	10,294	10,557
Capex	122.4	156.2	+27.6 %			

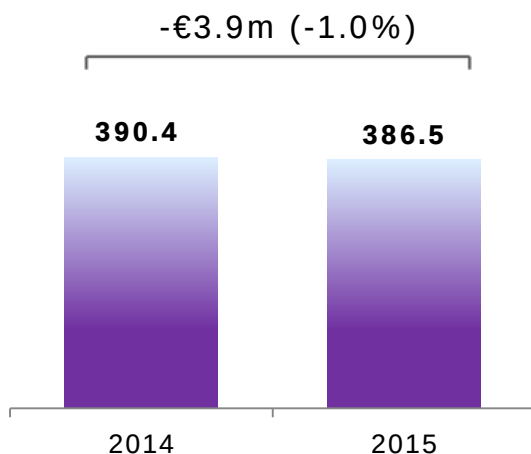


Corporate

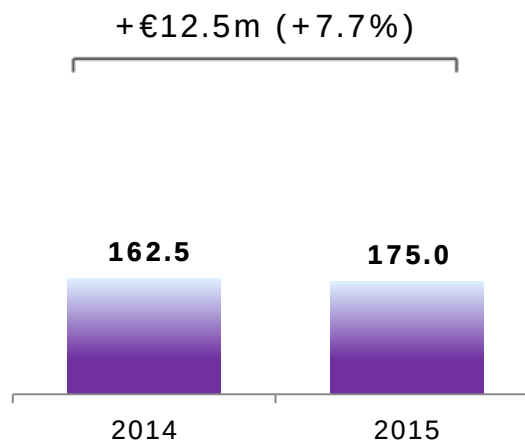
(€m)	2014	2015	% change
EBITDA	6.1	0.2	n.s.
Capex	14.2	11.8	-16.9 %

EBIT and Net Profit

EBIT €m



NET PROFIT €m



TAX RATE 38.7 %

↓ Elimination of one-off hike in IRES corporation tax ("Robin Hood Tax")

↓ Deductibility for the purposes of IRAP of the cost of staff hired on permanent contracts

↑ Recalculation of deferred taxation:

- Recognition, in 2014, of a charge of €17.1m due to abolition of "Robin Hood Tax"
- Recognition, in 2015, of a charge of €19.9m due to reduction in IRES rate from 2017 (2016 Stability Law)

€m	2014	2015	% change
Depreciation	203.5	234.0	+15.0%
Write-offs	110.2	59.0	-46.5%
Provision	13.6	52.5	n.s.
Total	327.3	345.5	+5.6 %

✓ Higher depreciation:

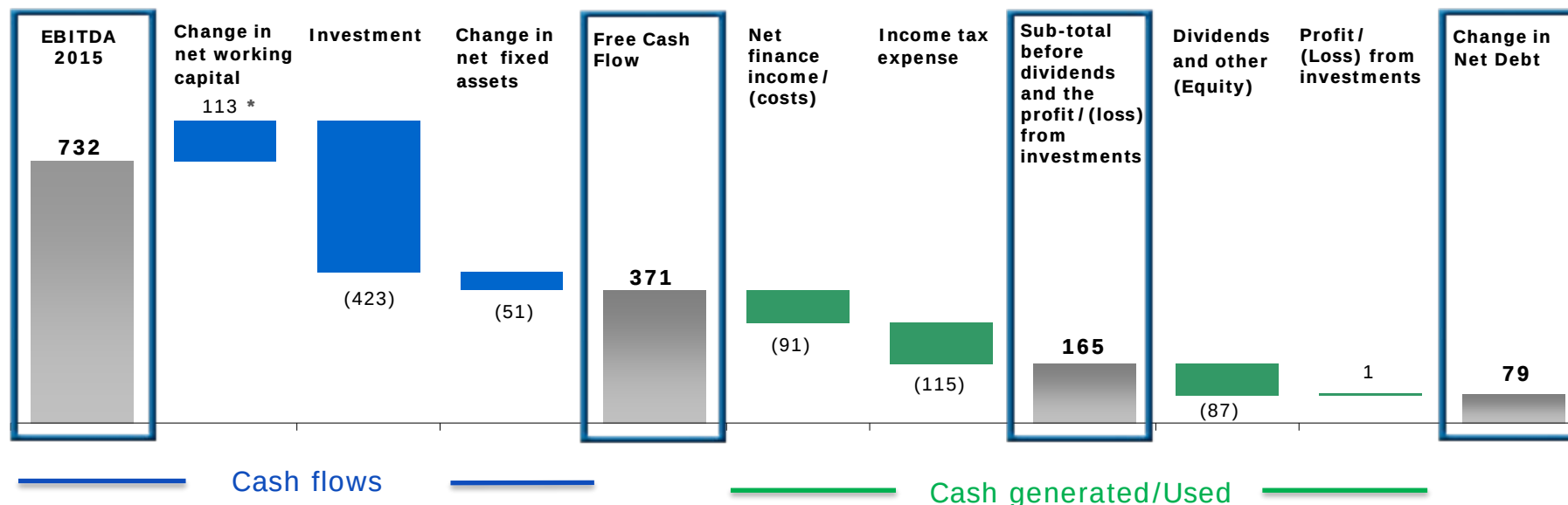
- capex growth
- growth in intangible assets resulting from entry into operation of IT systems

✓ Decrease in write-offs mainly in Water and Energy segments

Cash flow



CASH FLOW ANALYSIS (€m)	2014	1Q15	1H15	9M15	2015
EBITDA	718	177	353	531	732
Change in net working capital	76	(98)	(23)	(32)	113
Investment	(317)	(72)	(168)	(287)	(423)
Change in net fixed assets	(21)	(5)	(17)	(21)	(51)
Free Cash Flow 1	455	2	145	191	371
Net finance income/(costs)	(101)	(24)	(45)	(67)	(91)
Income tax expense	(121)	(27)	(53)	(75)	(115)
Free Cash Flow 2	233	(49)	47	49	165
Dividends and other (Equity)	(74)	(2)	(86)	(90)	(87)
Profit/(loss) from investments	1	0	(1)	(1)	1
Change in Net Debt	160	(51)	(40)	(42)	79



* Before impairment losses on receivables

2015 Results: financial highlights



Balanced risk profile

(€m)	31 Dec 2014 (a)	30 Sept 2015 (b)	31 Dec 2015 (c)	Change (c-a)	Change (c-b)
NET DEBT	2,089.1	2,130.8	2,010.1	(79.0)	(120.7)
Medium/Long-term	3,006.4	2,656.0	2,657.0	(349.4)	1.0
Short-term	(917.3)	(525.2)	(646.9)	270.4	(121.7)

NET DEBT / SHAREHOLDER'S EQUITY 31 Dec 2014	NET DEBT / SHAREHOLDER'S EQUITY 31 Dec 2015
1.4x	1.3x

NET DEBT /EBITDA 31 Dec 2014	NET DEBT /EBITDA 31 Dec 2015
2.9x	2.7x

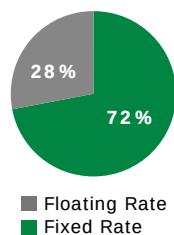
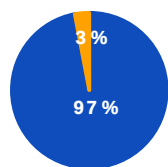
Debt structure

(maturity and interest rates at 31 Dec 2015)

> 72% Fixed rate

> Average overall cost
3.3%

> Average term to
maturity ~ 6.9 years



■ 2016-2017
■ From 2018 onwards
■ Floating Rate
■ Fixed Rate

Rating

**STANDARD
& POOR'S**

FitchRatings
KNOW YOUR RISK

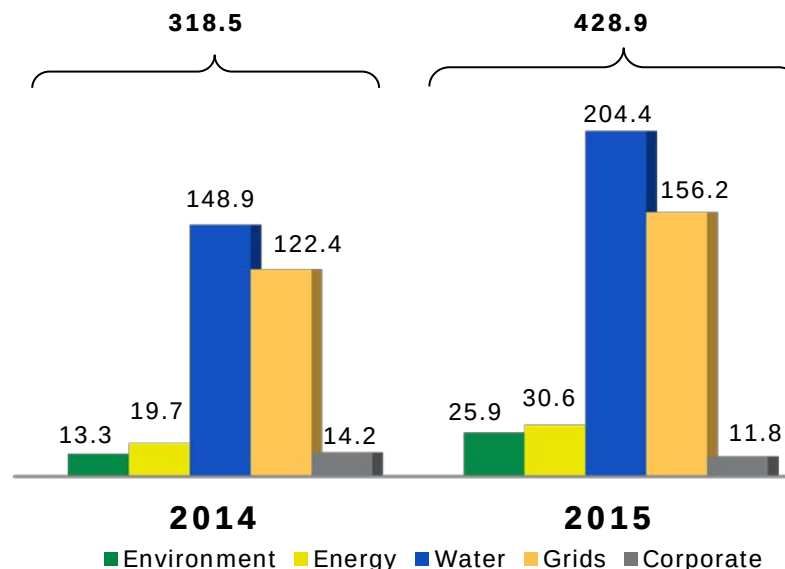
MOODY'S

BBB-
Stable Outlook

BBB+
Stable Outlook

Baa2
Stable Outlook

CAPEX (€m)



RESOLUTION 664/2015

“Approval of the Water Tariff Regime for the second regulatory period MTI-2”

28 December 2015

On 28 December of last year, the AEEGSI approved its Final Resolution (664/2015), setting out the Water Tariff Regime for the second regulatory period (2016-2019).

The applicable regulations are broadly based on a matrix chart with 6 different quadrants relating to: the ratio of required capex to the value of existing infrastructure; eventual changes in the operator's objectives or operations (consolidation, significant improvements in service quality); the value of the operator's opex per inhabitant served compared with the estimated average opex for the sector as a whole in 2014.

Key points in the Resolution are set out below:

- The **duration of the regulatory period** has been set at **four years**, with **biennial revision** of the RAB and of controllable opex. The cost of debt and tax expense may be reviewed every two years in the event of “significant changes”.
- There is **further support for the consolidation process**, allowing for tariffs to be standardised in the event of a combination of operators holding concessions for different areas.
- A **system of quality performance rewards and penalties has been introduced**. The **reward component is excluded from any tariff caps**.
- **Application of a tariff multiplier has been confirmed**.
- The **"sharing" mechanism has been confirmed**, based on a matrix that penalises the least efficient operators.
- The mechanism for allowing for a portion of **late payment costs** has been defined (80% of the costs effectively incurred by operators), taking into account the varying impact of this problem throughout the country (**North: 2.1 % of turnover; Central: 3.8 % of turnover; South: 7.1 % of turnover**) and providing incentives for the adoption of efficient credit management solutions.
- The **“ ψ ” parameter**, on which determination of the component intended to pre-finance the cost of new investment (FNI), may be selected within a range of **0.4-0.8**.
- The **distinction between non-controllable and controllable opex has been retained**. **Costs linked to the integration of operations and/or significant improvements in service quality are also allowed for**.
- The **cost of debt** has been set at **2.8 %** (compared with 2% for the electricity sector).
- The **ERP** (Equity Risk Premium) is **4 %** (compared with 5.5% for the electricity sector).
- The real **RF** (Risk Free) rate is **0.5 %**, determined on the basis of yields on 10-year euro area government bonds with ratings of at least “AA” (in line with the electricity sector).
- The **WRP** (Water Risk Premium) is **1.5 %** (compared with a CRP – Country Risk Premium – of 1% used in the electricity sector).
- The 1% time-lag for capex has been confirmed.

Based on the provisions in the Resolution, the WACC for the Water sector is 5.34 % (compared with 6.1% for the regulatory period 2014-2015 and 6.4% for the period 2012-2013).

RESOLUTION 654/2015 and 583/2015

“Tariff regulation for the supply of electricity transmission, distribution and metering services in the regulatory period 2016-2023” (December, 2015)

“Rate of return on capital invested in infrastructure services in the electricity and gas sectors: criteria for determination and revision” (December, 2015)

The Regulator has extended the **duration of the regulatory period to eight years**, dividing it into two sub-periods, each lasting four years. In the second sub-period (**2020-2023**), a **Totex**-based approach will be introduced.

Key points in the Resolution are set out below:

- **Opex** based on **2014 figures**.
- Equal allocation of productivity improvements (**sharing**) among users and operators (**50 % -50 %**).
- **Greater selectivity applied to capex**, with particular attention paid to **service quality**.
- A **reduction** in the **time-lag** from 2 to **1 year**.
- Confirmation of the determination of **net working capital** with reference to parameters based on net fixed assets, applying a **lower percentage** than the one applied in previous regulatory periods.

GAS GRIDS

The **WACC** is fixed for **two years (2016-2017)** for the **transmission service** and for **three years (2016-2018)** for **gas distribution and storage**:

Gas transmission: 5.4 % (compared with the previous 6.3%);

Gas distribution: 6.1 % (compared with the previous 6.9%);

Storage: 6.5 % (compared with the previous 6.0%).

ELECTRICITY GRIDS

The **WACC** is fixed for **three years (2016-2018)** for the **electricity transmission and distribution**

Electricity transmission: 5.3 % (compared with the previous 6.3%)

Electricity distribution: 5.6 % (compared with the previous 6.4%)

Main assumptions



Main assumptions		2015	2016 Piano	2017 Piano	2018 Piano	2019 Piano	2020 Piano
Exchange	\$/€	1.110	1.119	1.031	1.082	1.180	1.220
Brent	\$/Bbl	52.4	53.6	61.8	66.9	69.0	75.0
PUN	€/MWh	52.3	47.7	45.8	46.8	47.6	48.6
Green certificates	€/MWh	100.1	102.0	104.7	103.9	103.3	102.5
EU-ETS	€/tons of CO2	7.7	10.8	10.3	12.2	13.3	14.5
CIP6	€/MWh	224.6	217.9	225.6	227.0	224.4	226.8

Sensitivity analysis on key drivers



Sensitivity to oil prices
(dollar per barrel impact in €m on Group EBITDA)

	GROUP EBITDA
+1\$/Barrel →	0.14€m



Sensitivity to PUN prices
(impact in €m on Group EBITDA)

	GROUP EBITDA
+1€/MWh →	0.7€m

**A LOW EXPOSURE TO MACRO VARIABLES BUILT UP
BY RISK ADVERSE STRATEGIES**

Benchmark, Index, Assessment: positive evaluations of Acea's sustainability performances



ACEA – SUSTAINABILITY

Acea is assessed by leading analysts, rating Agencies and ESG asset managers:

- Oekom Research
- Vigeo
- KeplerCheuvreux
- Forum Ethibel
- Kempen SNS

GOVERNANCE

- ✓ ACEA is the number one Italian **listed company** for gender diversity on its board of directors → **majority of women** (5 out of 9). All board committees are assigned to women.
- ✓ The Sustainability Report is **approved annually by the BoD** and published together with the annual financial statements.
- ✓ Currently the 2016-2020 **Sustainability plan** is being drafted.

SOCIAL

- ✓ **Stakeholder engagement and creation of shared value:** The **stakeholders of the municipality of Rome** presented about **800 projects** to be financed and developed with the contribution of Acea.
- ✓ Long-term relations with **suppliers**: towards building a **durable partnership**.

ENVIRONMENTAL

- ✓ Satellite monitoring to safeguard drinking water sources;
- ✓ 78% **renewable** power generation (613 GWh out of 783 GWh);
- ✓ Very **low carbon footprint** in water distribution system (ex 0.41 kg CO₂/m³)
- ✓ **Composting** activities moving towards a circular economy;
- ✓ Acea Distribuzione Italian Leader in **smart grids**.

- **Governance** – Acea has set up an Ethics Committee – consisting of 3 directors and 2 external members – with responsibility for promoting and applying the Group's *Code of Ethics*. A whistleblowing system is also in place, in line with national and international best practices, for reporting any violations of the Code.
- **Social** – The **Acea per Roma** project, launched in 2015, has seen Acea provide €450,000 in funding for 55 urban regeneration projects, selected from among around 800 **proposals submitted by members of the public** from all the municipalities; given the success of this initiative, Acea plans to repeat it in 2016. In 2015, Acea awarded the first **Single Contracts** for maintenance of the water network (in Lazio) and electricity grid, involving large amounts and long-term contracts, thereby establishing **highly evolved partnerships with its suppliers**. With the implementation of Project **Acea2.0**, designed to modernise IT systems in order to support the businesses and a new managerial approach, Acea aims, among other things, to significantly improve the quality of the services provided and its **customer relations** over the medium term.
- **Environment and Innovation** – Environmental and technological development initiatives include: safeguards for drinking water sources; the production of renewable energy; low carbon emissions in the water distribution system; LED technology in public lighting, composting; smart grids, within a smart city context.



Global Compact Network
Italia

Acea is engaged on CSR also through its COP (Communication on Progress) promoted by **Global Compact Network**. From 2014 the Acea COP qualifies for **Advanced** level - only **12 Italian Companies**.



CDP Climate Change Report 2015, Italian Edition

Revealing the Italian corporate strategy in managing Climate Change themes

Written on behalf of 822 institutional investors with US\$96 trillions in assets

The last Acea ranking (99 B) represents a high level of transparency in the communication of practices adopted to combat **climate change** and the ability to limit the **carbon footprint** of processes. In the Utilities sector, in which seven enterprises are represented, Acea achieved the **third best evaluation**, behind Enel and Snam.

Organization	Answer: Public/ Not Public	Final Score
Utilities		
A2A	Public	96C
ACEA SpA	Public	99B
Enel Green Power SpA	SA	N/A
ENEL SpA	Public	100B
Hera	Public	98B
Iren SpA	Public	97C
Snam S.P.A	Public	100B
Terna	Public	96C

Acea signs up to the UN's Global Compact from 2007, committing to integrate the ten principles regarding human rights and labour, environmental protection and efforts to combat corruption into its strategic vision and organisational culture and to support the UN's wider Sustainable Development Goals. Through its Communications on Progress (COPs), Acea informs stakeholders about the activities carried out and the results achieved. From 2014, Acea's COPs have been classified as **Advanced**, in that they go beyond the basic requirements. There are 1,735 companies in the world out of 20,540 classified as Advanced, including **12 in Italy**.

The **Carbon Disclosure Project (CDP)**, the organisation that assesses corporate disclosure regarding climate change and water, has ranked Acea as **99B**, indicating a high degree of transparency in its communication of the measures adopted to combat climate change and its ability to limit greenhouse gas emissions. Acea is the **third best performer among Italian utilities after Enel and Snam**.

Coming soon: next challenges concerning Sustainability

2016

Corporate Governance Code for Listed Companies and application of corporate social responsibility principles

2017

EU Directive 95/2014 as regards disclosure of non-financial and diversity information

*Acea is ready to comply with upcoming disclosure obligations and grasp the opportunities arising from the strategic management of aspects of ESG in its operations, to ensure the **sustainable creation of shared value***

THIS PRESENTATION CONTAINS CERTAIN FORWARD-LOOKING STATEMENTS THAT REFLECT THE COMPANY'S MANAGEMENT'S CURRENT VIEWS WITH RESPECT TO FUTURE EVENTS AND FINANCIAL AND OPERATIONAL PERFORMANCE OF THE COMPANY AND ITS SUBSIDIARIES.

THESE FORWARD-LOOKING STATEMENTS ARE BASED ON ACEA S.P.A.'S CURRENT EXPECTATIONS AND PROJECTIONS ABOUT FUTURE EVENTS. BECAUSE THESE FORWARD-LOOKING STATEMENTS ARE SUBJECT TO RISKS AND UNCERTAINTIES, ACTUAL FUTURE RESULTS OR PERFORMANCE MAY DIFFER MATERIALLY FROM THOSE EXPRESSED IN OR IMPLIED BY THESE STATEMENTS DUE TO ANY NUMBER OF DIFFERENT FACTORS, MANY OF WHICH ARE BEYOND THE ABILITY OF ACEA S.P.A. TO CONTROL OR ESTIMATE PRECISELY, INCLUDING CHANGES IN THE REGULATORY ENVIRONMENT, FUTURE MARKET DEVELOPMENTS, FLUCTUATIONS IN THE PRICE AND AVAILABILITY OF FUEL AND OTHER RISKS.

YOU ARE CAUTIONED NOT TO PLACE UNDUE RELIANCE ON THE FORWARD-LOOKING STATEMENTS CONTAINED HEREIN, WHICH ARE MADE ONLY AS OF THE DATE OF THIS PRESENTATION. ACEA S.P.A. DOES NOT UNDERTAKE ANY OBLIGATION TO PUBLICLY RELEASE ANY UPDATES OR REVISIONS TO ANY FORWARD-LOOKING STATEMENTS TO REFLECT EVENTS OR CIRCUMSTANCES AFTER THE DATE OF THIS PRESENTATION.

THIS PRESENTATION DOES NOT CONSTITUTE A RECOMMENDATION REGARDING THE SECURITIES OF THE COMPANY.

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PURSUANT TO ART. 154-BIS, PAR. 2, OF THE UNIFIED FINANCIAL ACT OF FEBRUARY 24, 1998, THE EXECUTIVE IN CHARGE OF PREPARING THE CORPORATE ACCOUNTING DOCUMENTS AT ACEA, DEMETRIO MAURO – CFO OF THE COMPANY - DECLARES THAT THE ACCOUNTING INFORMATION CONTAINED HEREIN CORRESPOND TO DOCUMENT RESULTS, BOOKS AND ACCOUNTING RECORDS.



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