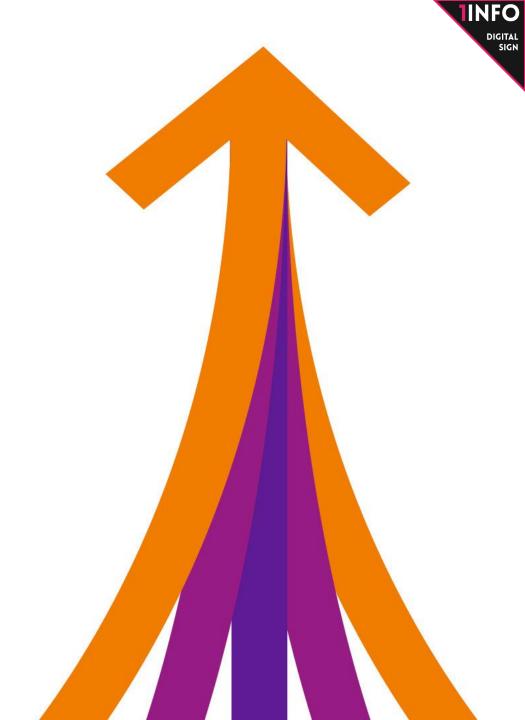


Innovation for Sustainable Healthcare

FY2024 RESULTS



HEALTHCARE: A PIVOTAL AND EVOLVING MARKET



Driven by factors such as:

- changes in **demographics** (chronic diseases)
- advancements in medical technology
- shifts in societal **attitudes** towards health
- specific events like pandemics or healthcare policy changes.



Challenge:

making the **health systems sustainable**, **limiting spending** while improving the **quality of service**



Opportunity: Digital Health organisational and technological renewal rethinking the organizational models and processes used by the health authorities



GPI'S VISION, MISSION & VALUES

VISION

Enhancing quality of life by leading healthcare's digital transformation.

MISSION

Developing innovative software and technologies to streamline healthcare interactions and optimize prevention, diagnosis, and treatment.



ETHICSguides our
choices



RESPONSIBILITYdrives us to make
a difference

VALUES



care for People at the heart of everything we do



PASSIONfuels our pursuit
of ever better results



OFFERING FRAMEWORK

CORE OFFERING: SOFTWARE SOLUTIONS

EHR/EMR

(Electronic Health Record, Electronic Medical Record)

MANAGING

(Human Resources, Booking, Electronic Resource Planning for Health...)

TREATING & CARING

(Telemedicine, AI solutions, Social Care...)

VERTICAL OFFERING: SOFTWARE PRODUCTS

BLOOD

DIAGNOSTICS

(Laboratory information System, Imaging, Pathology)

CRITICAL CARE

(Anesthesia, intensive care, Operating rooms)

DIVERSIFICATION:

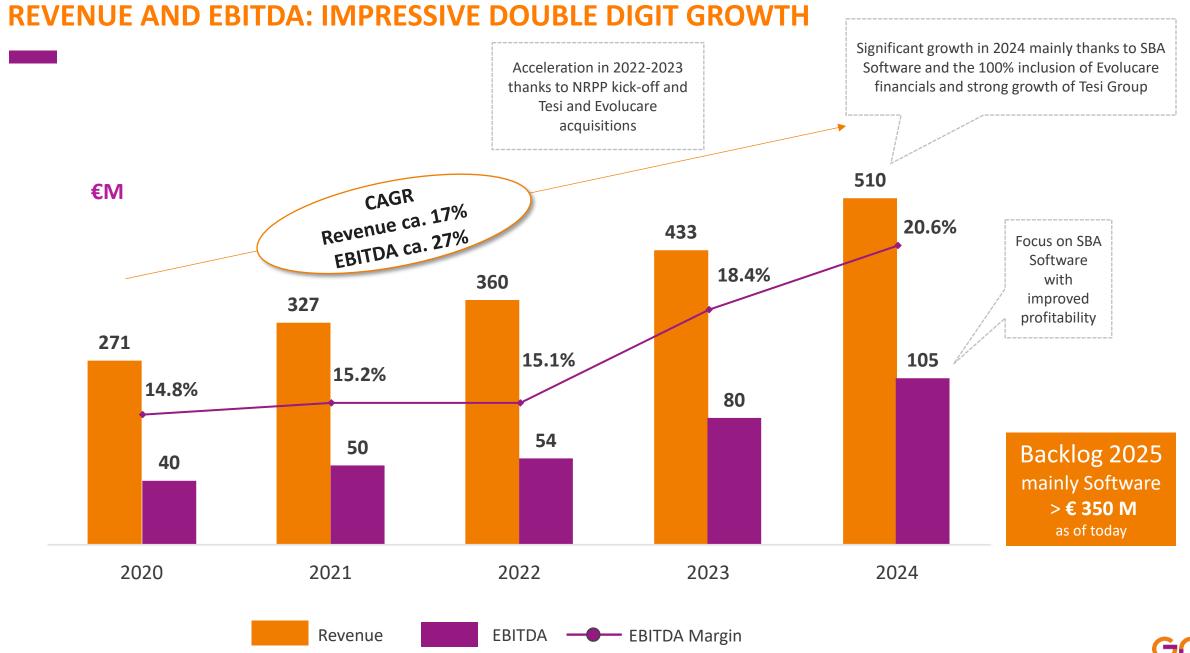
PROFITABLE BUSINESS AROUND HEALTHCARE MODEL

CARE & TELEMONITORING

ICT & CYBERDEFENCE

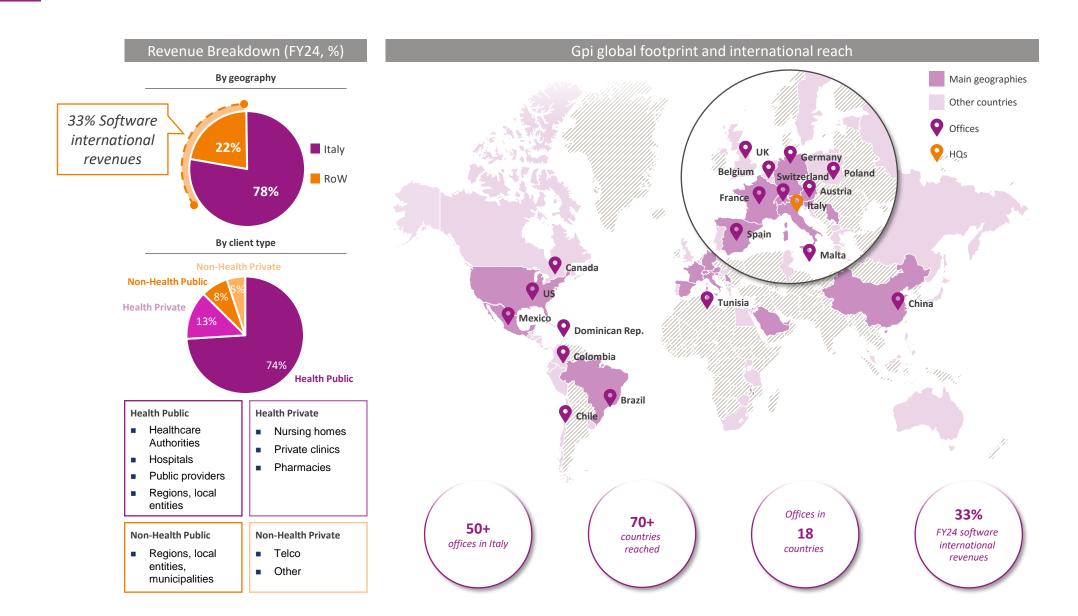
AUTOMATION







GLOBAL PRESENCE AT A GLANCE



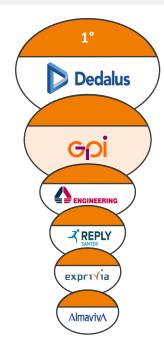


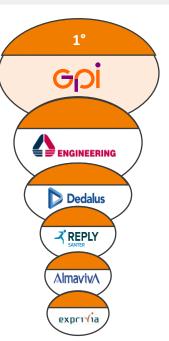
MARKET LEADERSHIP

GPI is the **Italian market leader in the healthcare software and healthcare BPO markets** in the 2021 2024 period.

| SBA | HEALTHCARE SOFTWARE | |
|------------------------------------|---------------------|-------|
| Year | 2021 | 2024 |
| Italian Healthcare IT Mkt Size¹ | €1.2B | €1.7B |

| HEALTHCARE Business Process Outsourcing | | |
|---|-------|--|
| 2021 2024 | | |
| €290M | €304M | |











Notes: (1) Source: NetConsulting Cube;

Market Share

HEALTHCARE IT MARKET SIZE AND EXPECTED GROWTH RATE

| | Market Size 2024 (€B) | Expected CAGR 2024-2030 (%) |
|--|--------------------------|--------------------------------|
| Global Market | > 60 | 8-10% |
| Main Target Countries for Development France, DACH, USA, Italy | > 2 5 | 11-12% |
| Italy | ca. 1.7 | > 11% |



FOCUS ON HEALTHCARE IT PRODUCT CATEGORIES IN MAIN TARGET COUNTRIES

| | | €m (size) % (CAGR 2024-2030) | Italy | France | DACH | USA | Total |
|------------|------------------|---|------------------|----------------------|------------------------|----------------------|------------------------|
| Horizontal | Core Offering | ChronicEHR/EMRManagement ControlScheduling | 800 7% | 742 6% | 1.334 <i>6%</i> | 7.234 8% | 10.109 7% |
| Vertical | Blood | • Blood | 27 5% | 33 9% | 48 6% | 209 8% | 317 7% |
| Vertical | Diagnostics | ImagingPathologyLaboratory | 179 7% | 258 <i>8%</i> | 788 10% | 3.588 7% | 4.812 8% |
| Vertical | Critical Care | • Critical Care | 31 9% | 88 15% | 164 9% | 751 <i>7%</i> | 1.034 <i>8%</i> |
| | Total | | c. 1.050 | c. 1.100 | c. 2.300 | c. 11.800 | c. 16.300 |



AUTOMATION AND BPO SERVICES (CARE) MARKET SIZE AND EXPECTED GROWTH





4 PILLARS – STRATEGIC BUSINESS PLAN 2025 - 2029

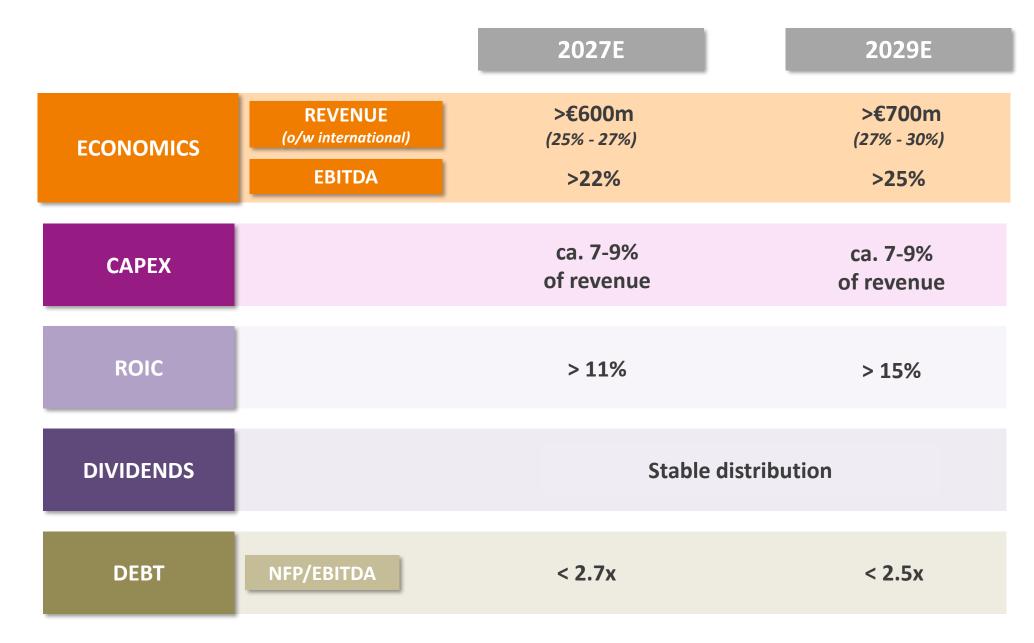
- 1. SBA Software. Consolidation of the national leadership position.
- Capture additional value from recent acquisitions while developing vertical global products (e.g. Blood, Diagnostics⁽¹⁾, Critical care) and expanding the international presence of Software.
- 3. Enhancement of the organizational model to align with the size and complexity of the Group.
- 4. Capture value from business diversification (Telemedicine, Virtual Care, Cyberdefence, Automation⁽²⁾)



⁽¹⁾ Laboratory Information System, Imaging, Pathology.

⁽²⁾ Robots for automatic efficient warehouse management of pharmacies.

MAIN TARGETS STRATEGIC BUSINESS PLAN 2025-2029





FY 2024: KEY MESSAGES



GPI, A LEADING PLAYER IN DIGITAL HEALTHCARE.

Strengthening our software leadership in Italy and expanding internationally,

- (2)
- INNOVATIVE, HIGH-QUALITY SOFTWARE SOLUTIONS.

Creating value for customers and patients through continuous innovation and security.

3

STRONG DOUBLE DIGIT GROWTH.

Driven both by organic and inorganic growth, especially by Software.

4

EXCELLENT WIN RATE.

In 2024, out of 111 bids, Gpi was awarded 44, achieving a win rate of 39.6% (43.7% for the SBA Software).

5

STRATEGIC FOCUS ON GLOBAL SOFTWARE GROWTH.

Industrial Plan set to guide medium to long-term expansion, emphasizing software and international markets.



FY2024: STRONG DOUBLE DIGIT GROWTH

| €M | FY24 | FY23 restated (1) |
|---------------------------------------|-------|-------------------|
| Revenue & other income | 509.9 | 433.4 |
| EBITDA | 104.8 | 79.8 |
| EBITDA margin % | 20.6% | 18.4% |
| EBIT | 36.7 | 25.6 |
| EBIT margin % | 7.2% | 5.9% |
| Net Income from continuing operations | 14.6 | 0.6 |
| Net Income | 103.4 | 5.2 |

Note (1): FY23 The consolidated financial statements for the 2023 fiscal year have been revised to reflect the definitive application of the Purchase Price Allocation (PPA) for the Evolucare group.

Revenue € 509.9 M +17.7%

o/w Software € 304.1 M

- Driven by organic (+10.0%) and inorganic growth (+7,7%);
- Software increased by € 76.7 M (+33.7%).

EBITDA: € **104.8** M +31.3% | margin **20.6%** +**220bps** (vsFY23)

- Driven by both organic (+14.6%) and inorganic growth (16.8%);
- As a percentage of revenues, the incidence of material costs increased only by 0.4%, while general and labor expenses decreased by 0.6% and 1.9%, respectively;
- Software's EBITDA increased by € 23.6 M (+35.1%).

EBIT: € **36.7 M** +43.4% | margin **7.2%**

 D&A € 53.7 M (+9.6M) mainly due to Evolucare, contributing € 13.6 M.

Net Income from continuing operations **€ 14.6 M** (**€** 0.6 M FY23) **Net Income**: **€ 103.4 M**

- Net interest expenses € 14.4 M (-4,8M),
- Tax impact € 7.7 M (+2.0 M).

Proposed Ordinary Dividend € 0.50 per share

(FY23 ordinary dividend € 0.50 p.s.).

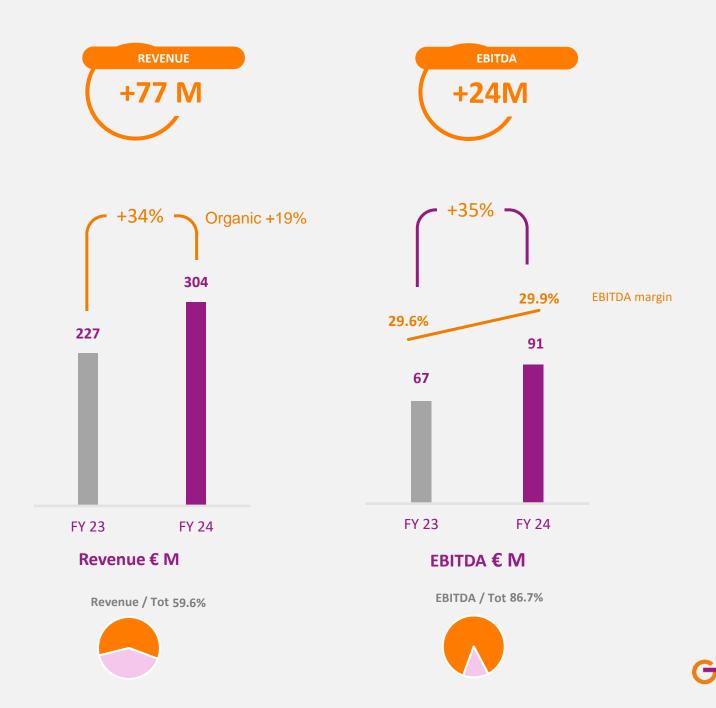


SBA SOFTWARE: FY24 vs FY23

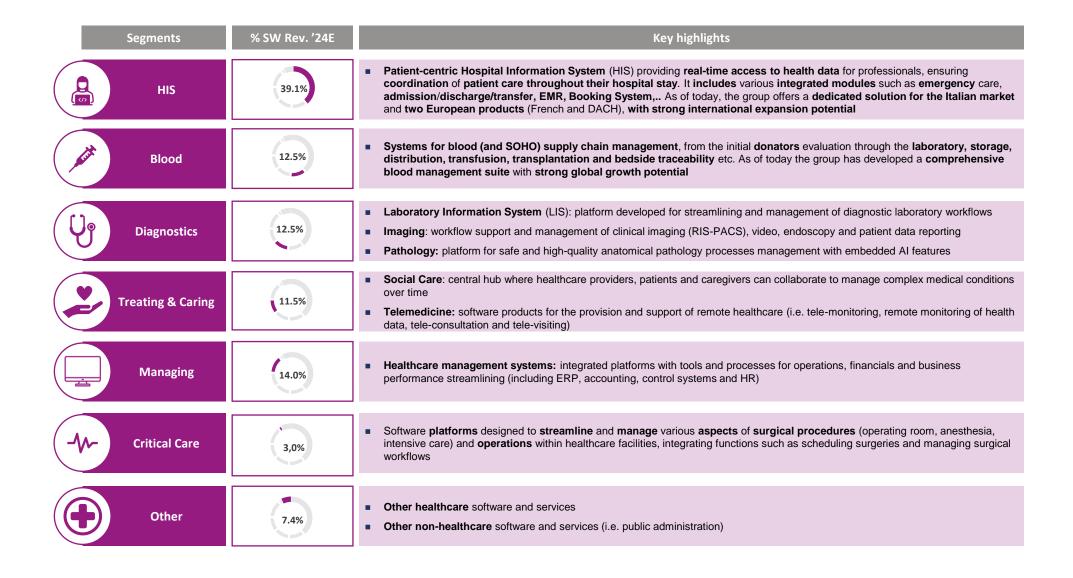
Focusing on Software enhanced the Group's profitability

Software

- Retention 96%
- Tender Win Ratio 44%
- Avarage Contract term 1-3 years
- Public customers 79%
- Private customers 21%



SBA SOFTWARE: PRODUCT AREA BREAK DOWN





INNOVATION: ARTIFICIAL INTELLIGENCE TO EVALUATE, PLAN, PREDICT, AND MANAGE CRITICAL ISSUES

Gpi4AI uses emerging Artificial Intelligence technologies to create cutting-edge, versatile and highly effective solutions that help healthcare organizations improve processes and services, benefiting the sustainability of the entire system.



Voice & computer vision

 Al agent able to perform Speech Emotion

> e.g. Clinical trial successfully passed University of Cagliari



Probabilistic Digital
Twin, what if scenario

Digital twins &
 'what-if' scenarios
 analysis to optimize
 waiting lists

e.g. Lazio Region, APSS Trento



Regressors & data streaming

One Health

 approach to
 predict hospital
 admissions using
 climate and
 pollution data

e.g. South East Tuscany



LLM & RAG

Employ generative
 Al to leverage the
 knowledge base
 for automated and
 optimized
 customer relations

e.g. Gpi Help Desk

CONSOLIDATING THE ITALIAN LEADERSHIP



Centralization of Tendering Procedures in Italy

Since 2021, Italy's public tendering has become concentrated within the national central procurement body, Consip.

Major Health Digitization Tenders

Consip has launched five nationwide tenders for health digitization through framework agreements, with a total value of € 4 billion.

Lombardy's National Framework Agreement

Region Lombardy has also introduced a nationwide framework agreement for Telemedicine with a total value of approximately € 300 M.

Gpi's Success in Tenders

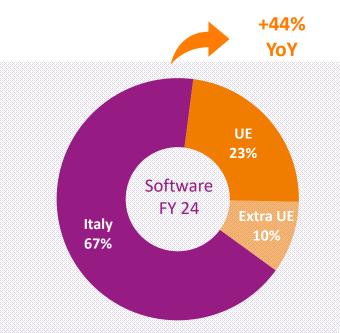
Gpi has secured awards in all tenders awarded, often ranking first.

High Quality Standards and Interoperability

All of Italy served by Gpi.



SOFTWARE DRIVES GPI'S INCREASING GEOGRAPHICAL PRESENCE



€ 100 M
revenues generated
abroad:
33% of Software's
total revenues

€ 71 M

EU revenues

mainly

France, Spain, DACH

(Germany, Austria,

Switzerland)

€ 29 M extra-EU revenues mainly Mexico, USA, Saudi Arabia

SBA Software's revenues from abroad totaled € 100 M, boosted by M&A (mainly Tesi & Evolucare)

This represents one third of SBA Software's total revenue.



OTHER SBAs FY24 vs FY23

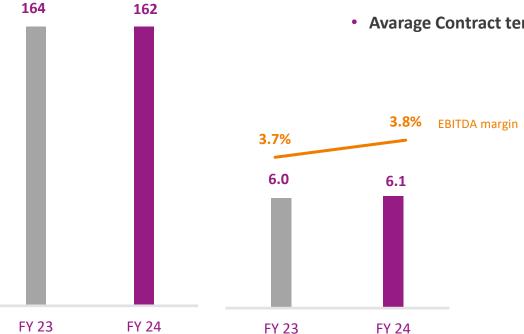




 Optimizing workflows of the healthcare system **BPO** healthcare administrative svc.

Access to Care

- Retention (BPO) 93%
- Tender Win Ratio 30%
- Avarage Contract term 3-6 years



Revenue € M

Revenue / Tot 31,8%



EBITDA € M

EBITDA / Tot 5,8%

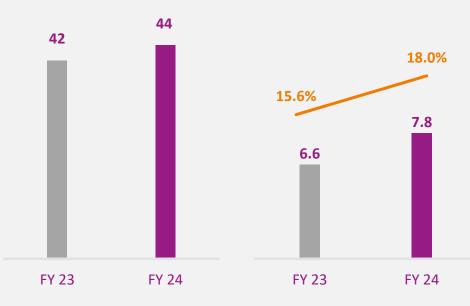


CO Automation

Robots for Pharmacy Warehouse Automation (hospital & retail)



HW & SW maintenance & assistance System services Cyberdefence



Revenue € M

Revenue / Tot 8,6%



EBITDA € M

EBITDA / Tot 7,5 %



FINANCIAL HIGHLIGHTS FY24

| €M | FY24 | FY23 restated (1) |
|--|--------|-------------------|
| Fixed assets | 453.2 | 449.4 |
| Net working capital | 263.1 | 224.6 |
| Other operating assets/(liabilities) | (77.4) | (82.8) |
| Other assets/(liabilities) held for sale | - | 3.5 |
| NET INVESTED CAPITAL | 638.9 | 594.7 |
| Shareholders' equity | 306.2 | 229.8 |
| Net Financial Indebtedness | 332.7 | 364.9 |
| TOTAL SOURCES | 638.9 | 594.7 |

Note (1): FY23 The consolidated financial statements for the 2023 fiscal year have been revised to reflect the definitive application of the Purchase Price Allocation (PPA) for the Evolucare group.

Fixed Assets

Increase mainly due to investments in new products and innovative solutions, particularly SBA Software.

Net Working Capital

- (+) increase in trade receivables and contract assets €58.0 M
- (-) increase trade payables and account receivables €20.0 M.
- (+) Inventories increase €0.4 M.

Shareholders' equity

• €76.4 million higher than revised FY23 largely driven by 2024 net income, net of dividends.

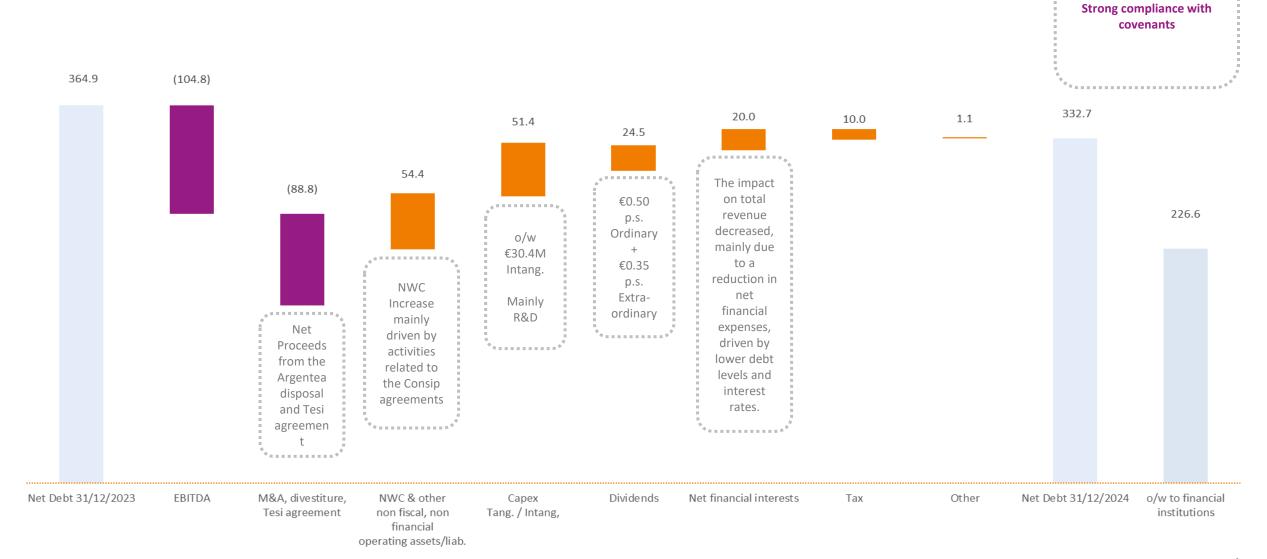
Net Financial Indebtness

€32.2 M decrease (see bridge into next page).

CERVED Rating A3.1 equivalent to A- S&P, A3 Moody's, A-1 Fitch.



NET DEBT BRIDGE (€M)





KEY POINTS

Software & European Market

Improve competitive position in Europe (Software)

Integration of acquired companies

Organization & Cash Generation

Strengthening Group Corporate Financial Control

Improve organization and operations for Accounts Receivable & NWC management

Driven by the New Industrial Plan

Strengthen Software national and international competitive position

Capture full value creation and synergies from recent acquisitions

Optimize organizational model and efficiency



GOI FY24 TAKEWAYS



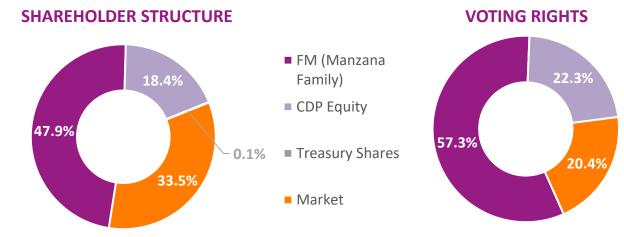
ISIN: IT0005221517 Ticker: GPI:IM

Price 1 April 2025 € 8.91

Ordinary Shares 28,906,881

Capitalisation € M 258

| Analyst | Date | Target Price | Recommendation |
|------------------|-----------------|--------------|----------------|
| Banca Akros | 2 April 2025 | € 16.00 | Buy |
| Intermonte SIM | 21 January 2025 | € 14.60 | Outperform |
| Midcap Tp Icap | 31 March 2024 | € 20.00 | Buy |



Note: based on information available to Gpi as at 4 April 2025

€ **510** м

Revenue + 77 M YoY € **105** M

EBITDA + 24 M YoY 20.6%

EBITDA margin + 220 bps YoY € **400** M

M&A 2017-2024

Proposed Dividend € 0.50 per share



| CONSOLIDATED STATEMENT OF FINANCIAL POSITION, in EUR thousands | 31 December 2024 | 31 December 2023 revised* |
|---|------------------|------------------------------|
| Assets | | |
| Goodwill | 192,170 | 186,699 |
| Other intangible assets | 191,177 | 202,189 |
| Property, plant and equipment | 57,736 | 48,396 |
| Equity-accounted investments | 459 | 453 |
| Non-current financial assets | 11,066 | 10,378 |
| Deferred tax assets | 14,699 | 11,885 |
| Non-recurring contract costs | 619 | 1,253 |
| Other non-current assets | 11,767 | 8,937 |
| Non-current assets | 479,693 | 470,191 |
| Inventories | 15,360 | 14,943 |
| Contract assets | 240,063 | 198,040 |
| Trade receivables and other assets | 129,319 | 112,922 |
| Cash and cash equivalents | 45,885 | 40,785 |
| Current financial assets | 38,253 | 24,635 |
| Current tax assets | 5,334 | 4,211 |
| Current assets | 474,215 | 395,536 |
| Assets held for sale | - | 7,587 |
| Total assets | 953,908 | 873,314 |
| Equity | | |
| Share capital | 13,890 | 13,890 |
| Share premium reserve | 203,678 | 209,562 |
| Other reserves and retained earnings/(losses carried forward), including profit/(loss) for the period | 90,766 | 7,578 |
| Capital and reserves attributable to owners of the parent | 308,335 | 231,030 |
| Capital and reserves attributable to non-controlling interests | (2,132) | (1,243) |
| Total equity | 306,203 | 229,787 |
| Liabilities | , | |
| Non-current financial liabilities | 245,086 | 297,059 |
| Employee benefits | 15,452 | 10,392 |
| Non-current provisions for risks and charges | 4,143 | 4,920 |
| Deferred tax liabilities | 27,744 | 31,468 |
| Other non-current liabilities | 8,579 | 7,226 |
| Non-current liabilities | 301,005 | 351,065 |
| Contract liabilities | 4,717 | 7,619 |
| Trade payables and other liabilities | 147,537 | 129,044 |
| Employee benefits | 2,879 | 2,596 |
| Current provisions for risks and charges | 2,261 | 1,421 |
| Current financial liabilities | 169,381 | 1,421 |
| Current transical liabilities Current tax liabilities | 19,926 | 130,441 |
| | | |
| Current liabilities | 346,700 | 288,362 |
| Liabilities related to assets held for sale Total liabilities | | 4,100 |
| | 647,705 | 643,527 |
| Total equity and liabilities | 953,908 | 873,314 |

| CONSOLIDATED INCOME STATEMENT, in EUR thousands | 2024 | 2023 revised* |
|--|-----------|------------------|
| Revenue | 496,469 | 424,615 |
| Other income | 13,459 | 8,809 |
| Total revenue and other income | 509,929 | 433,424 |
| Raw materials and consumables | (25,878) | (20,282) |
| Service costs | (121,586) | (105,200) |
| Personnel expense | (249,829) | (220,622) |
| Amortisation, depreciation and impairment losses | (53,696) | (44,131) |
| Other provisions | (14,378) | (10,069) |
| Other operating costs | (7,844) | (7,518) |
| Operating profit | 36,718 | 25,603 |
| Financial income | 14,262 | 2,690 |
| Financial expense | (28,700) | (21,977) |
| Net financial income and expenses | (14,438) | (19,287) |
| Share of profit/(loss) of equity-accounted investees, net of tax | 27 | 5 |
| Profit (loss) before tax | 22,307 | 6,322 |
| Income tax | (7,729) | (5,755) |
| Net income from continuing operations | 14,579 | 567 |
| Net profit (loss) from discontinued operations | 88,826 | 4,590 |
| Profit for the period | 103,405 | 5,156 |
| Profit/(loss) for the period attributable to: | | - |
| Owners of the parent | 104,041 | 5,569 |
| Non-controlling interests | (636) | (413) |

| CONSOLIDATED STATEMENT OF CASH FLOWS, in EUR thousands | 2024 | 2023 revised* |
|--|----------|---------------|
| Cash flows from operating activities | | |
| Profit for the period | 103,405 | 5,156 |
| Adjustments for: | | |
| Depreciation of property, plant and equipment | 11,688 | 9,786 |
| Amortisation of intangible assets | 41,374 | 31,981 |
| Amortisation of contract costs | 634 | 2,363 |
| Other provisions | 14,378 | 10,069 |
| Net financial income | 14,410 | 19,287 |
| Share of profit/(loss) of equity-accounted investments, net of tax and the result of assets sold | (88,826) | (5) |
| Income tax | 7,729 | 6,140 |
| Changes in working capital and other changes | (38,417) | (25,730) |
| Interest paid | (20,436) | (14,411) |
| income taxes paid | (10,026) | (4,886) |
| Net cash flows generated by operating activities | 35,913 | 39,750 |
| of which from assets held for sale | | 6,084 |
| Cash flows from investing activities | | |
| nterest collected | 431 | 1,229 |
| let investments in property, plant and equipment | (21,029) | (18,762) |
| Net investments in intangible assets | (30,362) | (52,371) |
| Net change in other current and non-current financial assets | (6,719) | (7,682) |
| Disposal (Acquisition) of subsidiaries, net of cash acquired and disposals | 71,641 | (150,113) |
| Purchase of third-party equity investments, net of advances | | (22,620) |
| Net cash flows used in investing activities | 13,962 | (250,319) |
| of which from assets held for sale | 87,924 | (6,646) |
| Cash flows from financing activities | | |
| Capital increases and related charges | | - |
| Dividends paid | (24,516) | (14,405) |
| Proceeds from new bank loans | 20,900 | 80,495 |
| Repayment of bank loans | (33,439) | (15,106) |
| Bond redemptions | (16,667) | (52,977) |
| New lease payables | 9,055 | 6,256 |
| ease payments | (9,611) | (7,158) |
| Net change in other current and non-current financial liabilities | 10,579 | 61,309 |
| Change in liabilities for acquisition of equity investments | (1,075) | 15,886 |
| Net cash flows generated by (used in) financing activities | (44,774) | 74,300 |
| of which from assets held for sale | - | (200) |
| Net increase (decrease) in cash and cash equivalents | 5,100 | (136,269) |
| of which from Assets held for sale | 87,924 | (762) |
| Opening cash and cash equivalents | 40,785 | 177,054 |
| Cash and cash equivalents | 45,885 | 40,785 |

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