

TELECOM ITALIA GROUP

2Q'16 Results Milan - July 27, 2016

2Q'16 Update

Flavio Cattaneo - Piergiorgio Peluso



Safe Harbour

This presentation contains statements that constitute forward looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. These statements appear in a number of places in this presentation and include statements regarding the intent, belief or current expectations, estimates regarding future growth in the different business lines and the global business, financial results and other aspects of the activities and situation relating to the Telecom Italia Group. Such forward looking statements are not guarantees of future performance and involve risks and uncertainties, and actual results may differ materially from those projected or implied in the forward looking statements as a result of various factors. Consequently, Telecom Italia makes no representation, whether expressed or implied, as to the conformity of the actual results with those projected in the forward looking statements.

Forward-looking information is based on certain key assumptions which we believe to be reasonable as of the date hereof, but forward looking information by its nature involves risks and uncertainties, which are outside our control, and could significantly affect expected results. Analysts and investors are cautioned not to place undue reliance on those forward looking statements, which speak only as of the date of this presentation. Telecom Italia undertakes no obligation to publicly release the results of any revisions to these forward looking statements which may be made to reflect events and circumstances after the date of this presentation, including, without limitation, changes in Telecom Italia business or acquisition strategy or planned capital expenditures or to reflect the occurrence of unanticipated events. Analysts and investors should consult the Company's Annual Report on Form 20-F as well as filings made from time to time on Form 6-K, which are on file with the United States Securities and Exchange Commission which may identify factors that affect the forward looking statements included herein.

The financial and operating data, with the exception of some data, have been extracted or derived from the Condensed Consolidated Financial Statements as of and for the six months ended 30 June 2016 which have been prepared in accordance with International Financial Reporting Standards issued by the International Accounting Standards Board and endorsed by the European Union (designated as IFRS). Please note that the limited review on the Telecom Italia Group Half-Year Condensed Consolidated Financial Statements at 30 June 2016 has not yet been completed.

The comparative financial information as of 31 December 2015 and for the six months period ended 30 June 2015 have been revised (segment information included) as a result of the prior years' incorrect accounting entries, already disclosed to the market, identified by the TIM Brasil's Management in connection with the recognition of service revenue from the sale of prepaid traffic. Such revision did not have any material impact on the consolidated income statement for the six month period ended 30 June 2015.

Persidera, as a result of the change in its operational mission, is included, starting from 1 January 2016, in the Domestic Business Unit.

Furthermore, the Sofora - Telecom Argentina group, which was disposed of on 8 March 2016, is classified as Discontinued operations.



Agenda

Action Plan Progress and Outlook - Flavio Cattaneo

2Q'16 Results - Piergiorgio Peluso

Take-Aways - Flavio Cattaneo

Back-up



The Best Quarterly YoY Domestic Performance Since 2009

Organic*, % YoY FY **Total Revenues**



<-- 1Q'13 2Q'13 3Q'13 4Q'13 1Q'14 2Q'14 3Q'14 4Q'14 1Q'15 2Q'15 3Q'15 4Q'15 1Q'16 2Q'16

Mobile Service Revenues +0,7% -2.0% -10% -16%

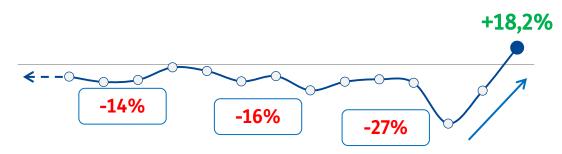
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Organic* EBITDA



<-- 10'13 20'13 30'13 40'13 10'14 20'14 30'14 40'14 10'15 20'15 30'15 40'15 10'16 20'16

EBITDA-CAPEX**



<-- 1Q'13 2Q'13 3Q'13 4Q'13 1Q'14 2Q'14 3Q'14 4Q'14 1Q'15 2Q'15 3Q'15 4Q'15 1Q'16 2Q'16



^{*} Organic: before non-recurring items and excluding exchange rate fluctuations

TIMPrime launched at the end of June

with limited impact on 2Q results

**Excl. license

Domestic: Solid Performance in 2Q'16

2Q'16

KPIs

FY'16 Outlook

Mobile

Service revenue growth confirmed

<

- ARPU up to 12.1€
- Best-in-class Churn at 21.2%
- LTE penetration increased to 49%*

>

- High-quality LTE services support further revenue growth
- TIM Prime, Summer and Back-to-School Campaigns

Fixed

Resilient Top Line performance while fiber is driving the business



- Lower line losses at 134k (best performance since 2010)
- Fiber lines +118K
- BB ARPU up to € 21.9
- TI Fiber covers 51% of the Country
- 1 million NGN customers

>

Autumn Campaign, improved delivery across the customer base to lift Top Line trend



KPIs building up, Positive Outlook for 2H



Domestic: Upgrading FY'16 EBITDA Target



2Q'16

Cost-cutting plan launched in April already gained strong momentum, with no adverse impact on revenues

Record 2Q'16 EBITDA* up +6.9% YoY 1H'16

First Quarter negative performance totally offset; 1H EBITDA margin* at 45%

Positive 1H'16 YoY EBITDA*: +0.9%

Upward Revision of FY'16
Guidance

Given results already achieved and improved Top Line outlook:

FY'16 Domestic EBITDA*
YoY guidance increased
to positive low-single
digit growth



Italy: Ultra BroadBand Roll-Out more than on-track

TI is moving on with its fiber plan, while broadening and improving its LTE footprint

Technology

Current coverage

YE'16 Target

FttH/B up to 1Gbps

528,000 households, optical cable being deployed to and beyond the building in 14 cities

>

During August / September, work extended to all of the 30 1st- wave cities. At YE, coverage increased to 900,000 households**

FttC up to 200 Mbps

- 12,529,000 households passed
- Sellable in 1,250 cities

- >
- 13,600,000 households passed
- Sellable in 1,600 cities

4,000 Construction Sites in operation

LTE up to 150 Mbps*

93.7% population coverage in 6,285 cities

>

Coverage increased to 94.5%, reaching 6,350 cities



FTTH: a «Faster and Deeper» Combination



Commercial Agreement

TIM acquires FTTH connections to 650k households in 6 cities at ~ €200 per unit

Co-Investment Agreement

- A New Special Purpose entity acting as exclusive vehicle to Develop Secondary and Vertical segments in 29 cities*
- Related deployment will be outsourced to TIM and to FastWeb at market price







- €1.2bln FTTH Plan
- Double-digit IRR

- No overbuild
- Significant Roll-out Synergies
- Higher Return on Capital

- Quicker Time-to-Market
- Superior Fiber Infrastructure

- No change in TIM FTTH-related Capex
- FTTH targets reached earlier



More Infrastructure for Wireless Expansion

Δ Vs Previous Inwit 3-yr Plan



+ 400 New 4G Sites

including accretive site-replacements where TI is on third-parties' towers

Total 3-yr Build out:

1) >500 New 4G Sites

Value for Inwit and TIM

€ 150mln of Inwit quick-win, double-digit IRR Capex*



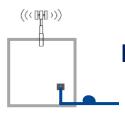
+ 3,500 Small Cells Deployment

to boost a Multi-Operator business development model

2) >4,000 Remote units



Supporting TIM leadership in Quality and Top Line



>1,000 Fiber to Sites

Inwit to operate fiber backhauling for new towers and to complete service for existing ones 3) > 1,000 Fiber to Sites



Improving Inwit infrastructure and raising its expected 2018 EBITDA growth from high single-digit to low teens





TIM Brasil 2016-'18 Plan Update: Resetting for Growth

2018 Cash Costs Efficiency Target increased by R\$1.6bln*

- Cumulated 2016-'18 cash costs savings vs previous Plan: R\$4.5bln
- Organization rightsizing
- Improve E2E processes & systems
- Digital penetration in key commercial processes

Maintain Focus on Mobile

- Fully exploit Tim Mobile positioning
- Operate in line with a more rational market, ready to seize a rebound
- Effective and efficient Quality
- Selective roll-out of residential wireline UBB: focus on MSAN occupancy

Innovative & Differentiated Offers

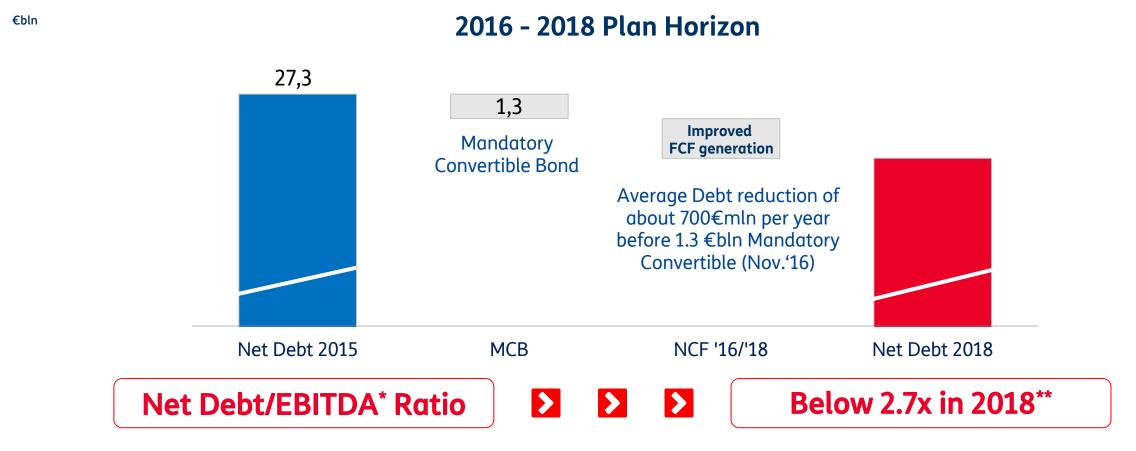
- Data at core of offers
- Multimedia & digital service hub strategy
- "Mass customization"
- Data content delivery optimization platform
- Pay per use vs. recurring
- Bundle segmentation
- Data-only plans
- Improved Customer Experience as key factor in Postpaid

Faster and Wider Mobile BroadBand Coverage**

- Expand 4G coverage leadership (1H'16: 64%; cities: 579 1H'16 ~1.000 YE'16)
- Fast upgrade of 3G coverage (1H'16: 83%; cities: 1,963 1H'16 ~3.000 YE'16)
- Better use of infrastructure and spectrum
- Ahead with FTTS plan



Updated 2018 Leverage projection after Group Cost Efficiency Program and no Sale of Inwit



~€2.1bln cum. 3-yr Organic FCF supported by Efficiencies and Top Line Outlook



^{*} EBITDA Reported

^{**} Excluding Spectrum and considering the same exchange rate of 2016-'18 Plan presented in February 2016

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2Q'16 - TI Group Results Overview

Group

Revenues: **€ 4.7 bln**

EBITDA*: € 2.0 bln

0

Capex: € 1.0 bln

Net Debt: € 27.5 bln

Domestic

Revenues: € 3.7 bln

EBITDA*: € 1.7 bln



NGN: 51% Households in 1,250 Cities

• 4G: 93.7% of Population in 6,285 Cities (350 4G Plus)

Brazil

Revenues: € 1.0 bln

EBITDA*: € 0.3 bln

O

• 4G: **64%** Coverage, **579** Cities

• 3G: **83%** Coverage, **1,963** Cities

Inwit

Business Plan enriched with > € 0.15 bln mobile infrastructure Capex in 2016-'18

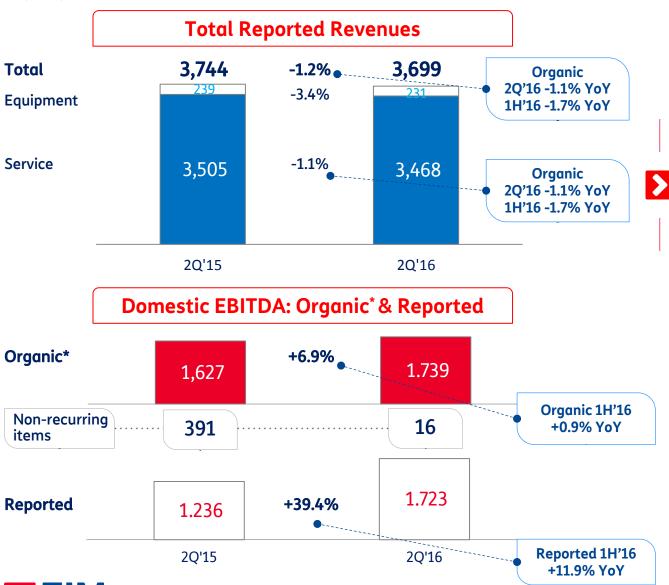


 Stepping ahead in Italian Mobile Infrastructure Leadership

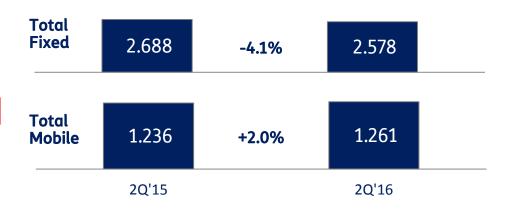


2Q'16 Domestic: Revenues & EBITDA

000, €mln, % YoY



Total Domestic Revenue Breakdown



EBITDA Highlights

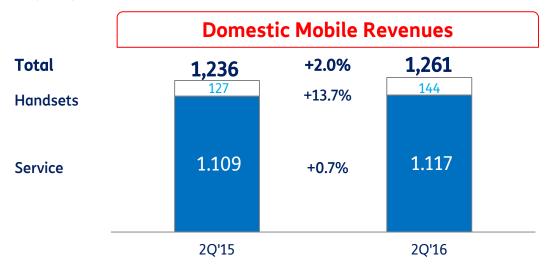
- Positive Organic EBITDA performance with a significant trend reversal in 2Q: +6.9% YoY
- Incorporating last year 2Q non-recurring items (mainly provisions for litigations), reported performance of 2Q'16 EBITDA was +39.4% YoY
- Organic EBITDA in 1H'16 + 0.9% YoY



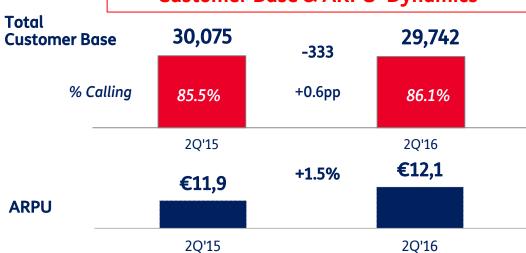
^{*} Organic: before non-recurring items and excluding exchange rate fluctuations

Domestic Mobile Performance

000, €mln, % YoY



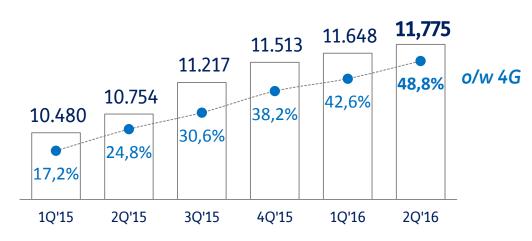




Domestic Mobile Service Revenue Trend



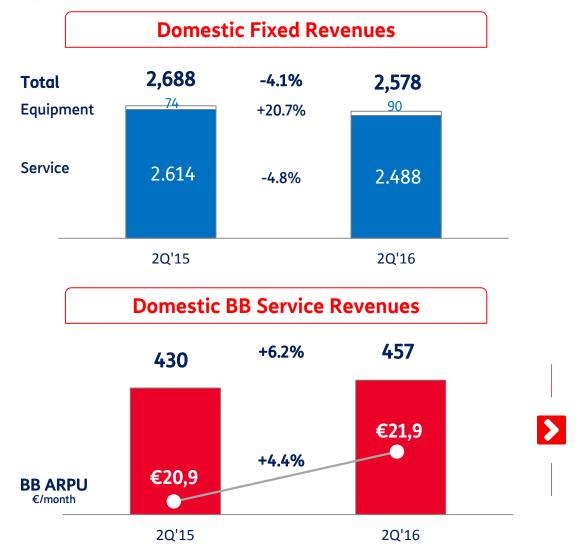
Mobile Broadband Users

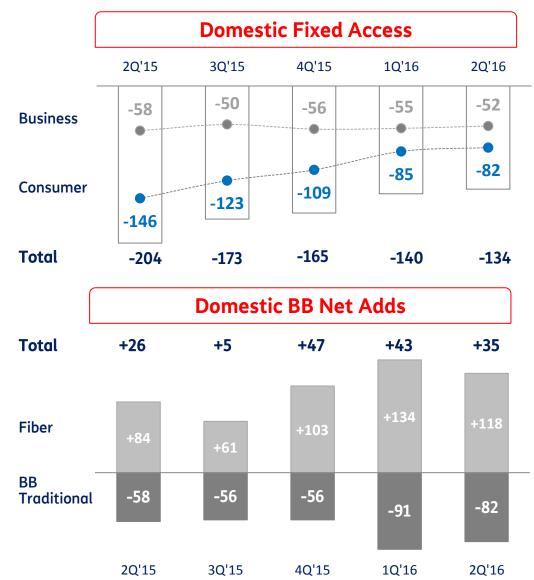




Domestic Fixed Performance

000, €mln, % YoY

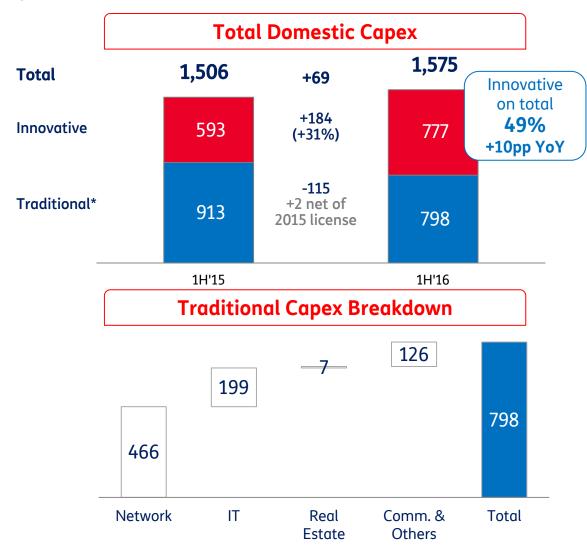


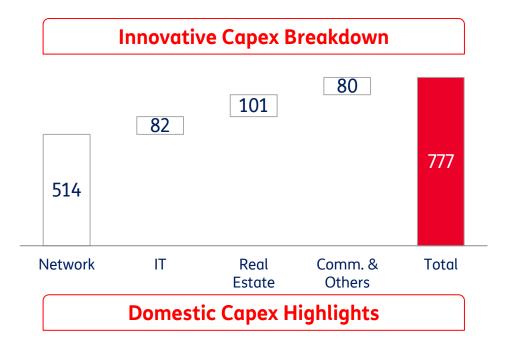




1H'16 Domestic: Focus on Investments

€mln



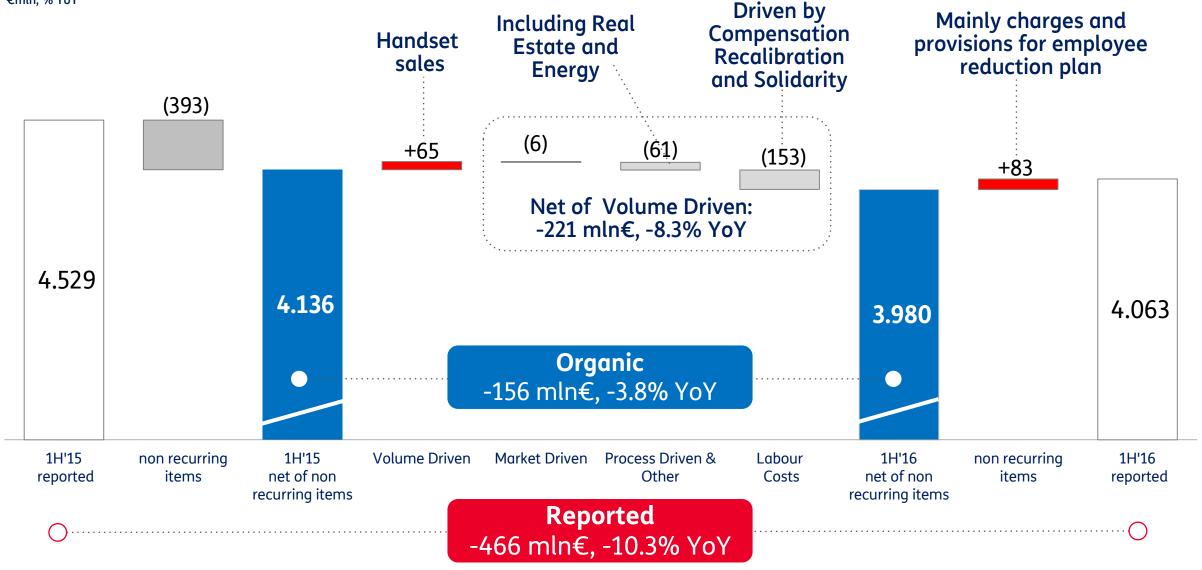


- Innovative Investments (+184 €mln YoY) driven by a faster pace in core NGN & LTE components and additional Capex in Cloud Services
- 77% Innovative and 83% Traditional Capex are Network and IT, indicating strong focus on Infrastructure



Focus on Domestic Opex

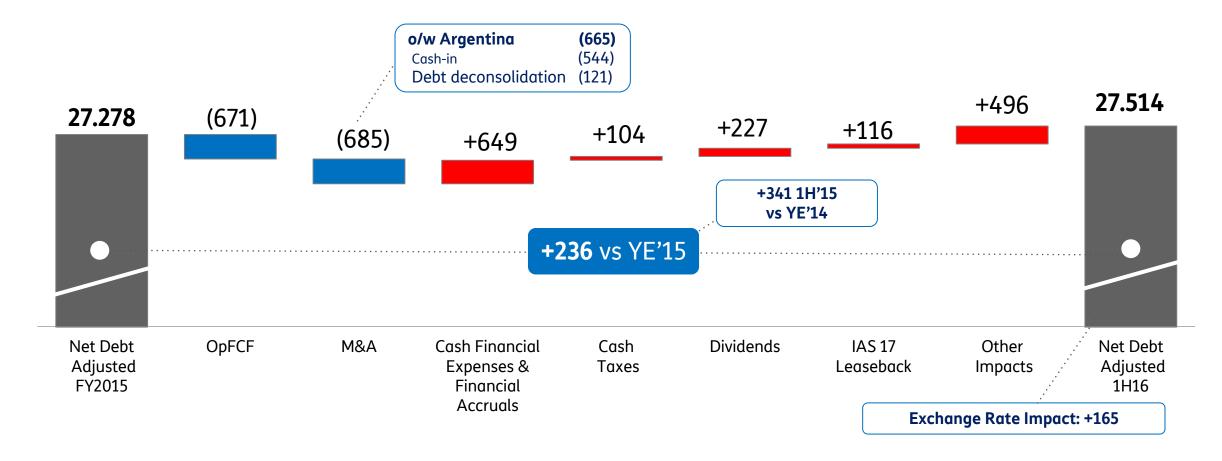
€mln, % YoY





1H'16 Net Debt Evolution

€mln, % YoY





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Take-Aways



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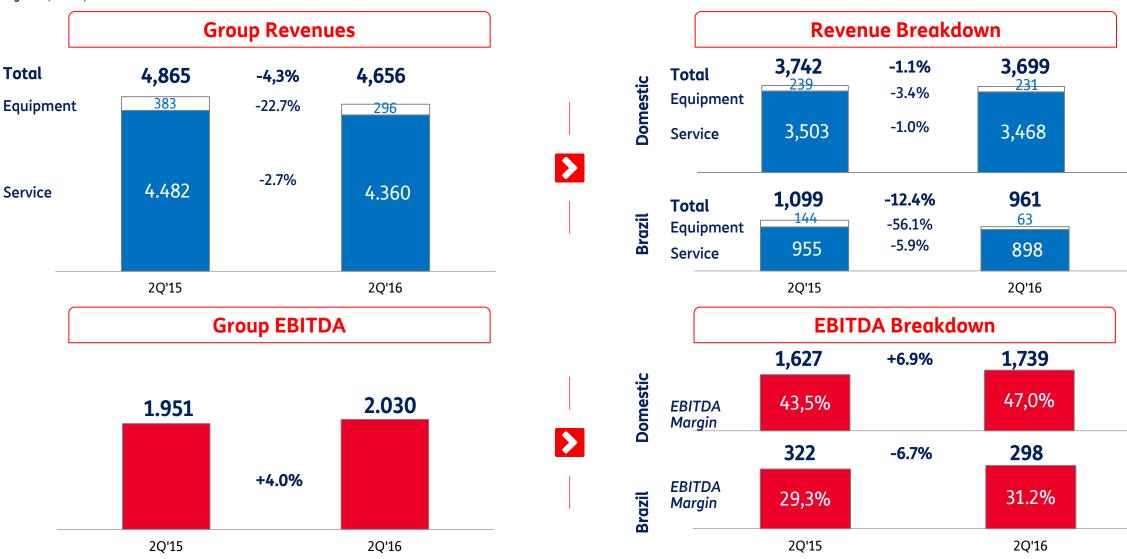
Take-Aways - Flavio Cattaneo

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Group 2Q'16: Organic Revenues & EBITDA

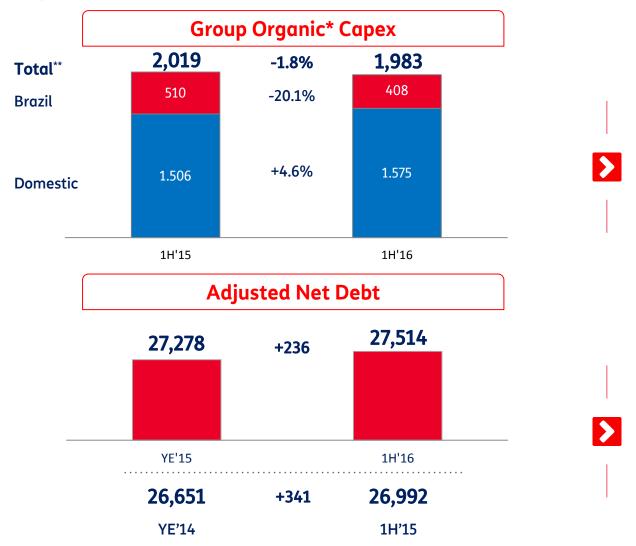
Organic*, €mln, % YoY





Group 1H'16: Capex & Net Debt

€mln, % YoY



Capex Highlights

- Group Capex reduction due to different dynamics:
 - Efficiencies and better negotiation despite higher Investments on Innovative Services in Brazil
 - More investment in Italy mainly driven by UBB Network roll-out & Transformational Projects

Net Debt Highlights

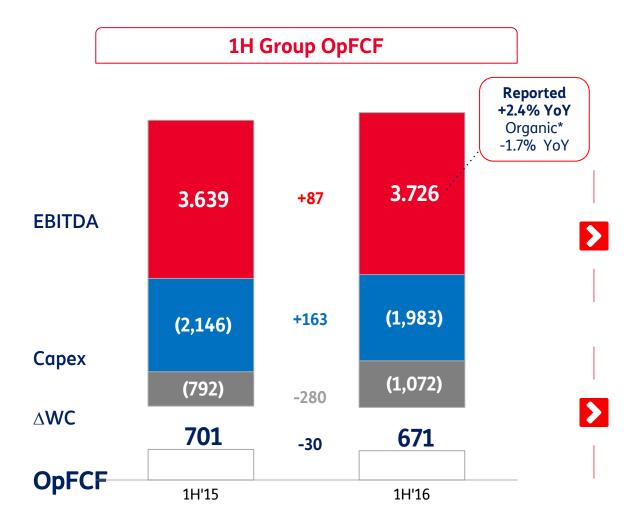
- OpFCF and M&A more than offset Cash Financial Expenses, Cash Taxes and Dividends
- Net Debt variation vs YE'15 mainly due to exchange rate effect and non cash impact related to IAS 17 (lease-back)

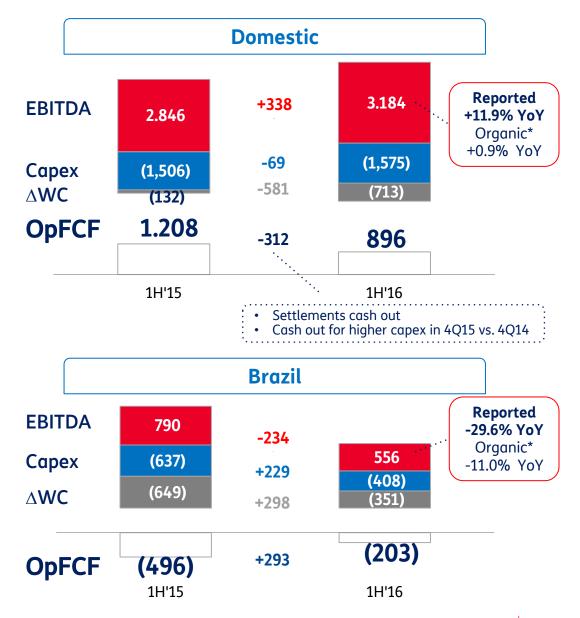


^{*} Before non-recurring items and excluding exchange rate fluctuations ** Other activities & eliminations included

OpFCF Generation in 1H'16

€mln, Reported, % YoY

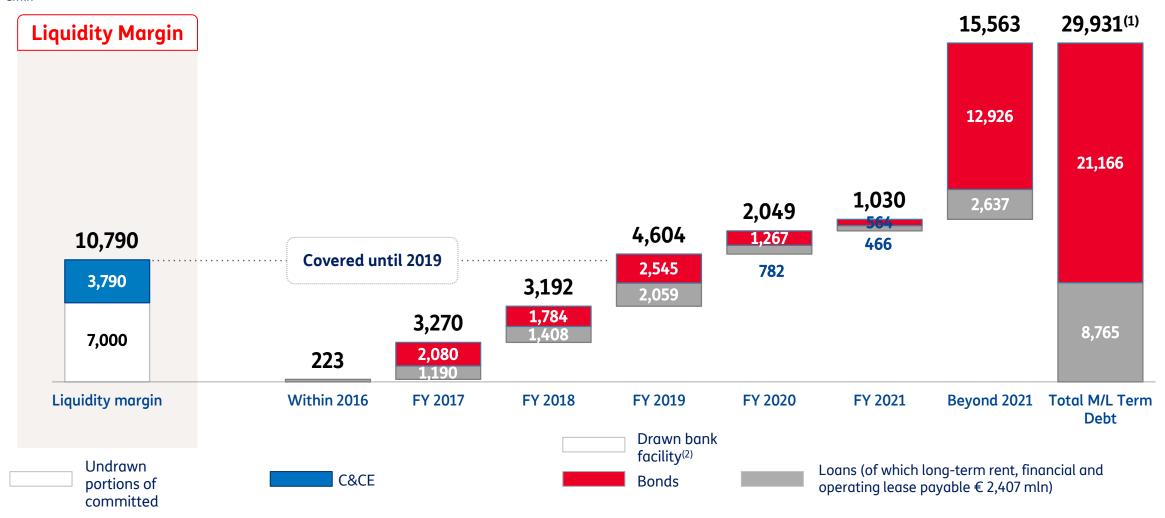






Maturities & Liquidity Margin

€mln

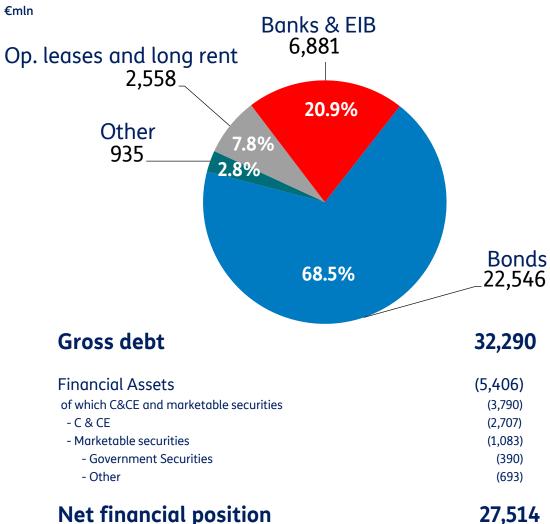


^{(1) € 29,931} mln is the nominal amount of outstanding medium-long term debt. By adding Mandatory Convertible Bond (€ 1,300 mln), IAS adjustments (€ 1,100 mln) and current financial liabilities (€ 589 mln), the gross debt figure of € 32,290 mln is reached

⁽²⁾ Committed Bank lines are undrawn



Well Diversified and Hedged Debt



Maturities and Risk Management

Average m/l term maturity:

7.94 years (bond only 8.35 years)

Fixed rate portion on gross debt approximately **69.9%**

Around 38% of outstanding bonds (nominal amount) denominated in USD and GBP and is fully hedged



Cost of debt: ~5.1 %

Net financial position

N.B. The figures are net of the adjustment due to the fair value measurement of derivatives and related financial liabilities/assets, as follows:

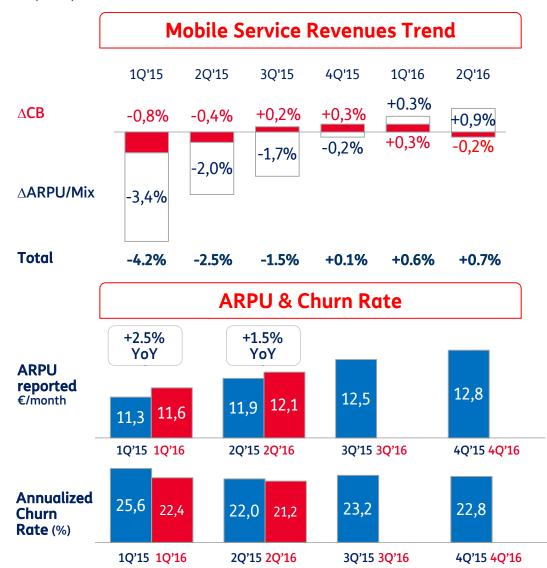
- the impact on Gross Financial Debt is equal to 2,316 €/mln (of which 392 €/mln on bonds)
- the impact on Financial Assets is equal to 1,760 €/mln.

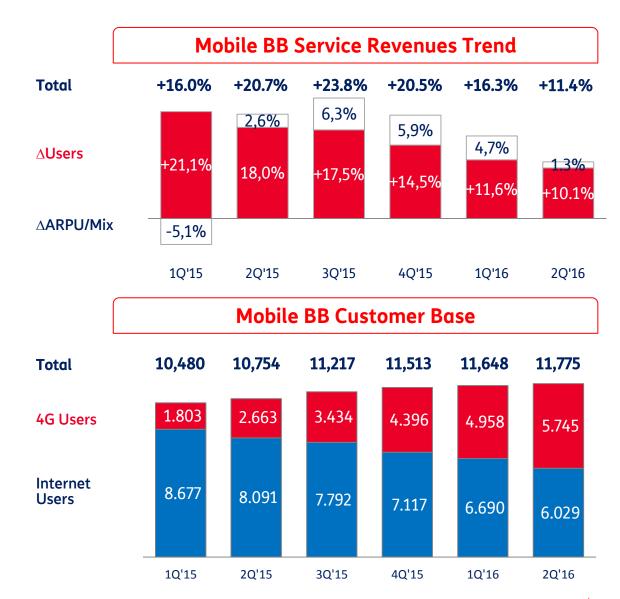
Therefore, the Net Financial Indebtedness is adjusted by 556 €/mln.



Domestic Mobile Details

000, €mln, % YoY

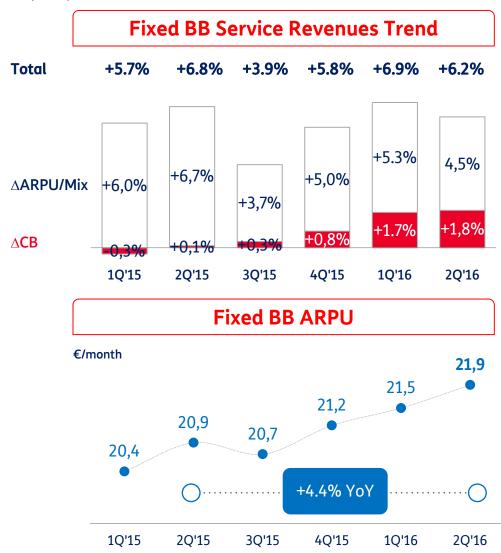


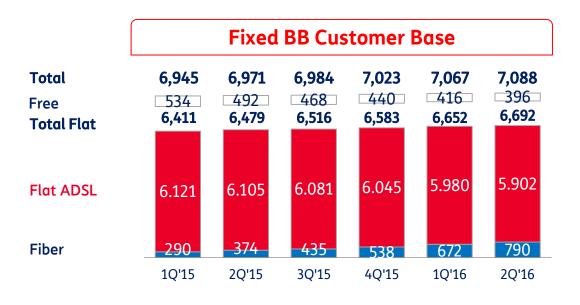


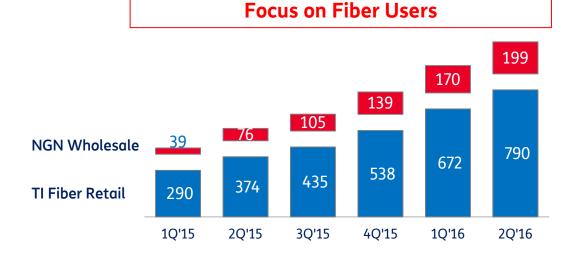


Domestic Fixed Details

000, €mln, % YoY

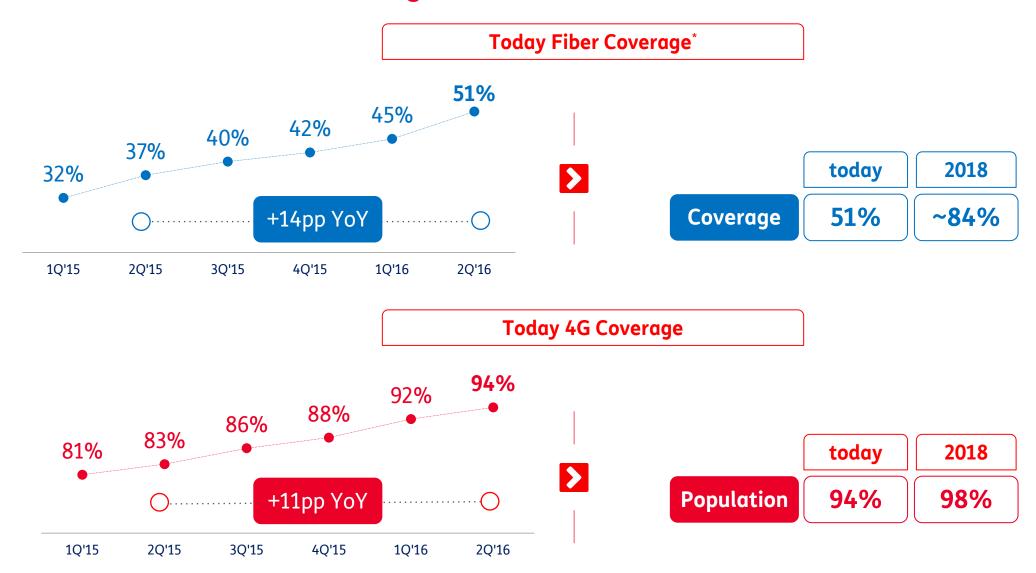






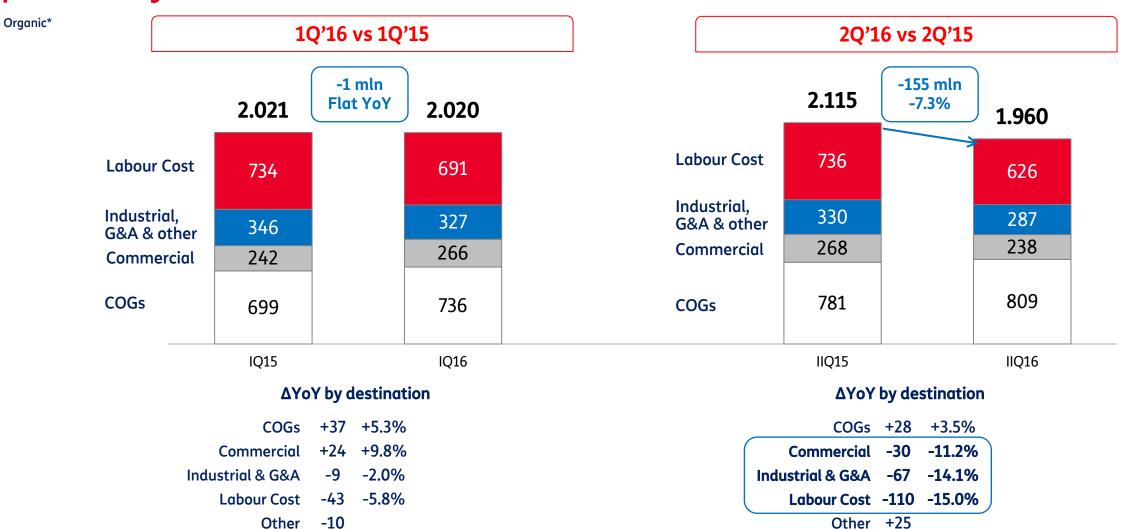


Domestic Fiber & LTE Coverage Trend





Domestic cost program fully on track with strong improvement in efficiency and profitability





Domestic - Cash Cost Efficiency Dashboard

Run rate @2018	Original '16-'18 Efficiency Target		Additional Efficiency '16-'18 Target	New Efficiency '16-'18 Target
Process Driven Costs	0.2 bln€	>	+0.12 bln€	0.32 bln€
Market Driven Costs	0.1 bln€	>	+0.13 bln€	0.23 bln€
Labour Costs	0.1 bln€	>	+0.1 bln€	0.2 bln€
Other Costs	-	>	+0.05 bln €	0.05 bln€
Total Opex	0.4 bln€		+0.4 bln€	0.8 bln€
Traditional	0.2 bln€	>	+0.3 bln€	0.5 bln€
NGN Optimization	-	>	+0.15 bln€	0.15 bln€
Real Estate & Other	-	>	+0.15 bln€	0.15 bln€
Total Capex	0.2 bln€		+0.6 bln€	0.8 bln€
Total Cash Cost Efficiency	0.6 bln€		+1.0 bln€	1.6 bln€



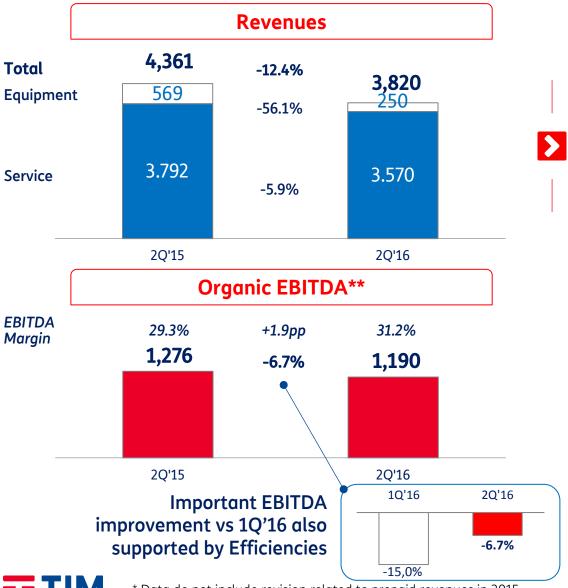
TIM Brasil - Cash Cost Efficiency Dashboard*

Run rate 2018 vs 2015	Old Plan	New Plan	Δ NEW vs OLD
OPEX	R\$ -0.6bln	R\$ 0.6bln**	R\$ +1.2bln
CAPEX	R\$ 0.5bln	R\$ 0.9bln	R\$ +0.4bln
TOTAL	R\$ -0.1bln	R\$ 1.5bln	R\$ +1.6bln



TIM Brasil: 20'16 Results

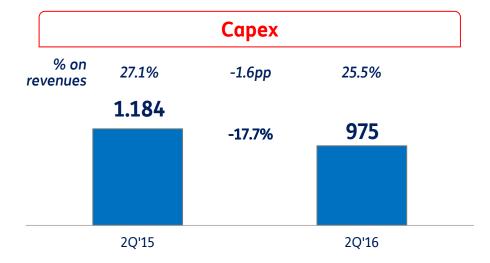
R\$mln, % YoY



Focus on Mobile Service Revenues*



Mobile Service Net Revenues (YoY%) show first signs of recovery



^{*} Data do not include revision related to prepaid revenues in 2015

^{**} Before non-recurring items

For further questions please contact the IR Team

Investor Relations Contact details



Phone

+39 02 8595 4131



E-mail

Investor relations@telecomitalia.it



Contact details for all IR representatives:

www.telecomitalia.com/ircontacts



IR Webpage



TIM Twitter Account

www.twitter.com/telecomitaliatw



TIM Slideshare Account

http://www.slideshare.net/telecomitaliacorporate

