



TELECOM ITALIA INVESTOR RELATIONS

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The Q3 '22 and 9M '22 financial and operating data have been extracted or derived, with the exception of some data, from the Financial Information at September 30th, 2022, of the TIM Group, which has been prepared in accordance with International Financial Reporting Standards issued by the International Accounting Standards Board and endorsed by the EU (designated as "IFRS").

The accounting policies and consolidation principles adopted in the preparation of the financial results for Q3 '22 and 9M '22 of the TIM Group are the same as those adopted in the TIM Group Annual Audited Consolidated Financial Statements as of December 31st, 2021, to which reference can be made, except for the amendments to the standards issued by IASB and adopted starting from January 1st, 2022. The financial results for Q3 '22 and 9M '22 of the TIM Group are unaudited.

Alternative Performance Measures

The TIM Group, in addition to the conventional financial performance measures established by IFRS, uses certain alternative performance measures for the purposes of enabling a better understanding of the performance of operations and the financial position of the TIM Group. In particular, such alternative performance measures include: EBITDA, EBIT, Organic change and impact of non-recurring items on revenue, EBITDA and EBIT; EBITDA margin and EBIT margin; net financial debt (carrying and adjusted amount) and Equity Free Cash Flow. Moreover, following the adoption of IFRS 16, the TIM Group uses the following additional alternative performance indicators: EBITDA After Lease ("EBITDA-AL"), Adjusted Net Financial Debt After Lease and Equity Free Cash Flow After Lease.

Such alternative performance measures are unaudited.

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As described in the 2021 TIM Group Consolidated Financial Statements, during the fourth quarter of 2021, TIM refined some aspects of the booking of certain commercial agreements concerning the sale of goods with deferred delivery. This refinement entailed, for the first, second and third quarters of 2021, the redetermination of the distribution over time of revenues and purchases of materials and services. In connection with the foregoing, the economic data of the first nine months and of the third quarter of 2021, has been recalculated.



TIM Group Key Financials



		REPORTED								ORGANIC (1)								
	Q1 '21	Q2 '21	Q3 '21	Q4 '21	FY '21	Q1 '22	Q2 '22	Q3 '22	Q1 '21 comparable base	Q2 '21 comparable base	Q3 '21 comparable base	Q4 '21	FY '21	Q1 '22	Q2 '22	Q3 '22	Change YoY %	
REVENUES	3,728	3,815	3,797	3,976	15,316	3,644	3,913	3,972	3,815	3,967	3,930	3,981	15,321	3,644	3,913	3,972	1.1	
Domestic	3,077	3,132	3,072	3,224	12,505	2,846	2,908	2,919	3,082	3,141	3,083	3,229	12,510	2,846	2,908	2,919	(5.3)	
o/w Wireline	2,329	2,363	2,237	2,384	9,313	2,131	2,169	2,132	2,334	2,372	2,248	2,389	9,318	2,131	2,169	2,132	(5.2)	
o/w Mobile	892	909	966	965	3,732	851	874	913	892	909	966	965	3,732	851	874	913	(5.5)	
Brazil	658	690	731	761	2,840	806	1,013	1,061	740	833	853	761	2,840	806	1,013	1,061	24.4	
Other activities & Elim.	(7)	(7)	(6)	(9)	(29)	(8)	(8)	(8)	(7)	(7)	(6)	(9)	(29)	(8)	(8)	(8)		
SERVICE REVENUES	3,387	3,459	3,484	3,576	13,906	3,386	3,644	3,720	3,472	3,607	3,613	3,581	13,911	3,386	3,644	3,720	3.0	
Domestic	2,753	2,798	2,780	2,852	11,183	2,612	2,671	2,694	2,758	2,807	2,791	2,857	11,188	2,612	2,671	2,694	(3.5)	
o/w Wireline	2,139	2,155	2,091	2,184	8,569	2,020	2,056	2,020	2,144	2,164	2,102	2,189	8,574	2,020	2,056	2,020	(3.9)	
o/w Mobile	757	783	821	791	3,152	728	751	802	757	783	821	791	3,152	728	751	802	(2.2)	
Brazil	641	668	710	733	2,752	782	981	1,034	721	807	828	733	2,752	782	981	1,034	24.7	
Other activities & Elim.	(7)	(7)	(6)	(9)	(29)	(8)	(8)	(8)	(7)	(7)	(6)	(9)	(29)	(8)	(8)	(8)		
EBITDA	1,160	1,593	1,596	731	5,080	1,316	1,342	1,287	1,600	1,708	1,700	1,382	6,223	1,387	1,563	1,589	(6.5)	
Domestic	858	1,271	1,250	351	3,730	962	892	787	1,260	1,316	1,295	999	4,867	1,029	1,101	1,085	(16.2)	
Brazil	304	326	347	385	1,362	356	457	502	342	396	406	388	1,368	360	466	506	24.5	
Other activities & Elim.	(2)	(4)	(1)	(5)	(12)	(2)	(7)	(2)	(2)	(4)	(1)	(5)	(12)	(2)	(4)	(2)		
EBITDA After Lease	965	1,387	1,389	520	4,261	1,098	1,082	1,011	1,397	1,486	1,479	1,171	5,404	1,169	1,303	1,313	(11.2)	
Domestic	733	1,141	1,124	223	3,221	837	763	660	1,135	1,186	1,169	871	4,358	904	972	958	(18.0)	
Brazil	234	250	266	302	1,052	263	326	353	264	304	311	305	1,058	267	335	357	14.3	
Other activities & Elim.	(2)	(4)	(1)	(5)	(12)	(2)	(7)	(2)	(2)	(4)	(1)	(5)	(12)	(2)	(4)	(2)		
CAPEX	691	1,117	912	1,910	4,630	932	974	856	716	910	936	1,346	3,826	932	904	846	(9.6)	
Domestic	490	975	765	1,147	3,377	706	772	670	490	735	765	1,147	3,137	706	702	660	(13.7)	
Brazil	201	142	147	763	1,253	226	202	186	226	175	171	199	689	226	202	186	9.0	
EFCF	469	(106)	97	172	632	301	37	(77)										
EFCF After Lease	307	(218)	(61)	34	62	123	(107)	(251)										
NET DEBT ⁽²⁾ NET DEBT After Lease ⁽²⁾	21,155 16,591	22,072 17,415	22,164 17,613	22,187 17,573	22,187 17,573	22,639 17,673	24,654 19,269	25,504 20,100										

TIM Group Profit & Loss



	Q1 '20	H1 '20	9M '20	FY '20	Q1 '21	H1 '21	9M '21	FY '21	Q1 '22	H1 '22	9M '22
REVENUES	3,964	7,759	11,657	15,805	3,728	7,543	11,340	15,316	3,644	7,557	11,529
Other Income	40	90	121	211	109	169	211	272	37	78	127
TOTAL OPERATING REVENUES AND OTHER INCOME	4,004	7,849	11,778	16,016	3,837	7,712	11,551	15,588	3,681	7,635	11,656
Acquisition of goods and services	(1,454)	(2,840)	(4,433)	(6,173)	(1,568)	(3,113)	(4,744)	(6,550)	(1,620)	(3,385)	(5,195)
Employee benefits expenses ⁽¹⁾	(715)	(1,372)	(1,946)	(2,639)	(1,038)	(1,715)	(2,241)	(2,941)	(731)	(1,554)	(2,436)
Other operating expenses	(272)	(502)	(681)	(961)	(239)	(424)	(625)	(1,502)	(168)	(342)	(525)
Internally generated assets and Others	172	263	400	496	168	293	408	485	154	304	445
EBITDA	1,735	3,398	5,118	6,739	1,160	2,753	4,349	5,080	1,316	2,658	3,945
EBITDA Margin	43.8%	43.8%	43.9%	42.6%	31.1%	36.5%	38.4%	33.2%	36.1%	35.2%	34.2%
Depreciation and amortization	(1,201)	(2,348)	(3,482)	(4,616)	(1,130)	(2,268)	(3,411)	(4,490)	(1,107)	(2,295)	(3,540)
Gains (losses) on disposals of non-current assets	(1)	(8)	(9)	(11)	(2)	(1)	2	1	-	34	33
Impairment reversals (losses) on non-current assets	-	-	-	(8)	-	-	-	(4,120)	-	-	-
EBIT	533	1,042	1,627	2,104	28	484	940	(3,529)	209	397	438
EBIT Margin	13.4%	13.4%	14.0%	13.3%	0.8%	6.4%	8.3%	-23.0%	5.7%	5.3%	3.8%
Income (loss) equity invest. valued equity method (2)	441	450	460	472	11	34	44	164	16	31	203
Net Financial Income / (Expenses)	(301)	(603)	(909)	(1,179)	(288)	(582)	(862)	(1,150)	(317)	(686)	(1,075)
Profit (loss) before tax from continuing operations	673	889	1,178	1,397	(249)	(64)	122	(4,515)	(92)	(258)	(434)
Income tax expense (3)	(82)	(166)	66	5,955	43	7	43	(3,885)	(50)	(102)	(2,109)
Profit (loss) from continuing operations	591	723	1,244	7,352	(206)	(57)	165	(8,400)	(142)	(360)	(2,543)
Discontinued operations/Non-current assets held for sale	-	-	-	-	-	-	-	-	-	-	-
PROFIT (LOSS)	591	723	1,244	7,352	(206)	(57)	165	(8,400)	(142)	(360)	(2,543)
Parent Company	560	678	1,178	7,224	(228)	(149)	(10)	(8,652)	(204)	(483)	(2,728)
Minorities	31	45	66	128	22	92	175	252	62	123	185
Non-Recurring Items (4)	(413)	(340)	(306)	(6,048)	310	344	293	8,653	53	289	2,371
PROFIT (LOSS) NET NON-RECURRING ITEMS	178	383	938	1,304	104	287	458	253	(89)	(71)	(172)

TIM Group Cash Flow & Net Debt



	Q1 '21	H1 '21	9M '21	FY '21	Q1 '22	H1 '22	9M '22
EBITDA	1,160	2,753	4,349	5,080	1,316	2,658	3,945
CAPEX	(691)	(1,808)	(2,720)	(4,630)	(932)	(1,906)	(2,762)
o/w spectrum	-	(240)	(240)	(804)	-	(89)	(98)
CHANGE IN WORKING CAPITAL (1)	286	(126)	(546)	994	(80)	(399)	(2,311)
Change in net operating working capital	298	(96)	(258)	733	(91)	(261)	(2,389)
Change in inventories	(47)	(55)	(73)	(39)	(20)	(37)	(55)
Change in trade receivables	91	134	150	257	222	77	32
Change in trade payables	(312)	(390)	(440)	1,008	(497)	(753)	(866)
Other changes in operating receivables/payables	566	215	105	(493)	204	452	(1,500)
Change in provisions for employee benefits	262	256	10	(83)	38	241	474
Change in operating provisions and other changes	(274)	(286)	(298)	344	(27)	(379)	(396)
OPERATING FREE CASH FLOW Reported	755	819	1,083	1,444	304	353	(1,128)
Licence	-	(240)	(295)	(435)	(186)	(469)	(2,217)
OPERATING FREE CASH FLOW net of Licence	755	1,059	1,378	1,879	490	822	1,089
Financial Expenses	(288)	(587)	(757)	(1,053)	(308)	(660)	(1,028)
Cash Taxes & Other	2	(109)	(161)	(194)	119	176	200
o/w Substitute Tax	-	(231)	(231)	(231)	-	-	-
Net Cash Flow from discontinued operations	-	-	-	-	-	-	-
EQUITY FREE CASH FLOW	469	363	460	632	301	338	261
Dividends and change in Equity	(24)	(337)	(396)	(410)	(26)	(30)	(44)
Disposal and Financial investments ⁽²⁾	1,721	1,668	1,645	1,804	(11)	(1,771)	(589)
Licence	-	(240)	(295)	(435)	(186)	(469)	(2,217)
IFRS & IAS	5	(200)	(252)	(452)	(530)	(535)	(728)
NET CASH FLOW	2,171	1,254	1,162	1,139	(452)	(2,467)	(3,317)
EQUITY FREE CASH FLOW	469	363	460	632	301	338	261
Lease Impact	(162)	(274)	(432)	(570)	(178)	(322)	(496)
EQUITY FREE CASH FLOW AFTER LEASE	307	89	28	62	123	16	(235)
NET DEBT	21,155	22,072	22,164	22,187	22,639	24,654	25,504
Lease Impact	(4,564)	(4,657)	(4,551)	(4,614)	(4,966)	(5,385)	(5,404)
NET DEBT After Lease	16,591	17,415	17,613	17,573	17,673	19,269	20,100

TIM Group Working Capital



	Т		Domestic		Brasil				
	9M '21	9M '22	Δ abs	9M '21	9M '22	Δ abs	9M '21	9M '22	Δ abs
Operating WC & Other	(546)	(2,311)	(1,765)	(672)	(2,062)	(1,390)	124	(251)	(375)
License	-	(13)	(13)		(13)	(13)			-
License paid in the year	55	2,132	2,077	55	1,738	1,683	-	394	394
Non recurring items (not paid)	(492)	(594)	(102)	(489)	(574)	(85)	(3)	(17)	(14)
Recurring Operating WC	(983)	(786)	197	(1,106)	(911)	195	121	126	5
Inventory				(75)	(42)	33			
Trade Receivables				99	30	(69)			
Trade Payables				(373)	(473)	(100)			
Other Operating Payables/Receivables & Funds				(757)	(426)	331			
- o/w Litigations & Settlements				(353)	(472)	(119)			
- o/w Payables vs. Personnel				3	80	77			
- o/w Personnel Exit (Fornero Law)				(356)	(330)	26			
- o/w VAT				394	395	1			
- o/w Billing ⁽²⁾				(9)	1	10			
- o/w Net Debts vs INPS				(37)	(59)	(22)			
- o/w Deferred Costs & Revenues				(251)	(50)	201			
-o/w Payment in Advance vs Suppliers/Customers				(75)	54	129			

TIM Group Balance Sheet



	FY '20	Q1 '21	H1 '21	9M '21	FY '21	Q1 '22	H1 '22	9M '22
CURRENT ASSETS	10,812	12,057	11,586	11,029	14,070	10,272	11,878	10,708
Trade and miscellaneous receivables and other current assets	4,346	4,338	4,389	4,307	4,358	4,420	4,481	4,527
Cash and cash equivalents	4,829	4,370	4,969	4,443	6,904	3,272	2,391	3,519
Discontinued operations/assets held for sale	-	-	365	355	-	-	2,631	20
o/w of a financial nature	-	-	-	-	-	-	-	-
o/w of a non-financial nature	-	-	365	355	-	-	2,631	20
Securities other than investments, other financial receivables and other current financial assets	1,254	2,963	1,461	1,526	2,391	2,122	1,883	1,907
Inventories	242	289	300	316	282	309	324	344
Current income tax receivables	86	30	42	40	79	88	114	336
Current financial receivables arising from lease contracts	55	67	60	42	56	61	54	55
Other investments	-	-	-	-	-	-		
NON-CURRENT ASSETS	62,422	61,667	62,218	61,916	55,117	56,023	54,691	52,399
Intangible assets	29,587	29,297	29,395	29,173	25,715	26,063	26,908	26,929
Goodwill	22,847	22,820	22,710	22,689	18,568	18,657	19,009	19,082
Intangible assets with a finite useful life	6,740	6,477	6,685	6,484	7,147	7,406	7,899	7,847
Tangible assets	13,141	12,980	13,049	13,009	13,311	13,692	13,971	14,022
Property, plant and equipment owned	13,141	12,980	13,049	13,009	13,311	13,692	13,971	14,022
Right of Use assets	4,992	4,851	4,898	4,783	4,847	5,177	5,554	5,517
Other assets	14,702	14,539	14,876	14,951	11,244	11,091	8,258	5,931
Miscellaneous receivables and other non-current assets	2,114	2,072	2,260	2,307	2,266	2,353	2,343	2,356
Non-current financial assets	2,310	2,088	2,243	2,220	2,330	2,089	2,011	2,140
o/w receivable for lease contracts	43	45	49	46	45	50	50	49
o/w other non-current financial assets	2,267	2,043	2,194	2,174	2,285	2,039	1,961	2,091
Deferred tax assets	7,496	7,547	7,592	7,594	3,513	3,470	3,441	772
Other investments	54	57	82	120	156	134	128	105
Investments in associates and joint ventures accounted for using the equity method	2,728	2,775	2,699	2,710	2,979	3,045	335	558
TOTAL ASSETS	73,234	73,724	73,804	72,945	69,187	66,295	66,569	63,107



TIM Group Balance Sheet



	FY '20	Q1 '21	H1 '21	9M '21	FY '21	Q1 '22	H1 '22	9M '22
CURRENT LIABILITIES	11,167	13,043	12,378	13,480	16,364	13,739	14,200	13,214
Trade and miscellaneous payables and other current liabilities	6,588	7,046	6,820	8,125	9,473	9,655	9,410	7,591
Current financial liabilities	4,308	5,742	5,242	5,054	6,596	3,811	4,550	5,614
o/w liabilities for financing contracts and others	3,677	5,127	4,582	4,405	5,945	3,128	3,768	4,808
o/w liabilities for lease contracts	631	615	660	649	651	683	782	806
Liabilities directly associated with Discontinued operations/Non-current assets held for sale	-	-	68	58	-	-	1	-
o/w of a financial nature	-	-	-	-	-	-	-	-
o/w of a non-financial nature	-	-	68	58	-	-	1	-
Current income tax payables	271	255	248	243	295	273	239	9
NON-CURRENT LIABILITIES	33,227	30,871	30,840	28,857	30,784	29,821	29,844	30,742
Non-current financial liabilities	27,854	25,418	25,818	25,669	27,501	26,579	26,469	27,506
o/w liabilities for financing contracts and others	23,655	21,357	21,712	21,679	23,437	22,185	21,762	22,804
o/w liabilities for lease contracts	4,199	4,061	4,106	3,990	4,064	4,394	4,707	4,702
Miscellaneous payables and other non-current liabilities	3,602	3,526	3,157	1,469	1,413	1,366	1,322	1,017
Employee benefits	724	939	888	710	699	700	812	972
Provisions	770	769	689	668	926	956	1,007	1,010
Deferred tax liabilities	277	219	288	341	245	220	234	237
TOTAL LIABILITIES	44,394	43,914	43,218	42,337	47,148	43,560	44,044	43,956
EQUITY	28,840	29,810	30,586	30,608	22,039	22,735	22,525	19,151
Equity attributable to equity owners of the Parent	26,215	25,371	25,994	26,010	17,414	17,786	17,590	15,461
Equity attributable to Minority Interests	2,625	4,439	4,592	4,598	4,625	4,949	4,935	3,690
TOTAL LIABILITIES & EQUITY	73,234	73,724	73,804	72,945	69,187	66,295	66,569	63,107



Domestic Results



		REPORTED								ORGANIC (1)							
	Q1 '21	Q2 '21	Q3 '21	Q4 '21	FY '21	Q1 '22	Q2 '22	Q3 '22	Q1 '21 comparable base	Q2 '21 comparable base	Q3 '21 comparable base	Q4 '21	FY '21	Q1 '22	Q2 '22	Q3 '22	Change YoY %
REVENUES	3,077	3,132	3,072	3,224	12,505	2,846	2,908	2,919	3,082	3,141	3,083	3,229	12,510	2,846	2,908	2,919	(5.3)
Service Revenues	2,753	2,798	2,780	2,852	11,183	2,612	2,671	2,694	2,758	2,807	2,791	2,857	11,188	2,612	2,671	2,694	(3.5)
Wireline Services	2,139	2,155	2,091	2,184	8,569	2,020	2,056	2,020	2,144	2,164	2,102	2,189	8,574	2,020	2,056	2,020	(3.9)
Retail	1,368	1,362	1,335	1,400	5,466	1,294	1,322	1,287	1,368	1,362	1,335	1,400	5,466	1,294	1,322	1,287	(3.6)
National Wholesale + FiberCop	556	542	510	507	2,114	493	492	494	556	542	510	512	2,119	493	492	494	(3.1)
International Wholesale	217	248	246	276	987	229	242	238	222	257	257	276	987	229	242	238	(7.4)
Other	(2)	4	-	1	3	4	-	1	(2)	4	0	1	3	4	-	1	
Mobile Services	757	783	821	791	3,152	728	751	802	757	783		791	3,152	728	751	802	(2.2)
Retail	676	685	677	677	2,716	641	643	645	676	685		677	2,716	641	643	645	(4.8)
Wholesale and Other	81	97	143	114	436	87	108	158	81	97		114	436	87	108	158	10.0
Elimination & Other	(143)	(140)	(132)	(123)	(538)	(136)	(136)	(128)	(143)	(140)	(132)	(123)	(538)	(136)	(136)	(128)	
Handsets	324	334	292	372	1,322	234	237	225	324	334	292	372	1,322	234	237	225	(22.9)
OPEX	2,219	1,861	1,822	2,873	8,775	1,884	2,016	2,132	1,822	1,825	1,788	2,230	7,643	1,817	1,807	1,834	2.6
EBITDA	858	1,271	1,250	351	3,730	962	892	787	1,260	1,316	1,295	999	4,867	1,029	1,101	1,085	(16.2)
EBITDA Margin	27.9%	40.6%	40.7%	10.9%	29.8%	33.8%	30.7%	27.0%	40.9%	41.9%	42.0%	30.9%	38.9%	36.2%	37.9%	37.2%	(4.8 p.p.)
EBITDA After Lease	733	1,141	1,124	223	3,221	837	763	660	1,135	1,186	1,169	871	4,358	904	972	958	(18.0)
EBITDA AL Margin	23.8%	36.4%	36.6%	6.9%	25.8%	29.4%	26.2%	22.6%	36.8%	37.8%	37.9%	27.0%	34.8%	31.8%	33.4%	32.8%	(5.1 p.p.)
CAPEX	490	975	765	1,147	3,377	706	772	670	490	735	765	1,147	3,137	706	702	660	(13.7)
% on revenues	15.9%	31.1%	24.9%	35.6%	27.0%	24.8%	26.5%	23.0%	15.9%	23.4%	24.8%	35.5%	25.1%	24.8%	24.1%	22.6%	(2.2 p.p.)
Headcount EoP	43,004	43,157	42,811	42,591	42,591	42,782	42,864	42,578									

Domestic Wireline



		REPORTED								ORGANIC (1)							
	Q1 '21	Q2 '21	Q3 '21	Q4 '21	FY '21	Q1 '22	Q2 '22	Q3 '22	Q1 '21 comparable base	Q2 '21 comparable base	Q3 '21 comparable base	Q4 '21	FY '21	Q1 '22	Q2 '22	Q3 '22	Change YoY %
WIRELINE REVENUES	2,329	2,363	2,237	2,384	9,313	2,131	2,169	2,132	2,334	2,372	2,248	2,389	9,318	2,131	2,169	2,132	(5.2)
Wireline Service Revenues	2,139	2,155	2,091	2,184	8,569	2,020	2,056	2,020	2,144	2,164	2,102	2,189	8,574	2,020	2,056	2,020	(3.9)
Retail Services o/w Broadband and content o/w ICT Services National Wholesale + FiberCop International Wholesale Other	1,368 563 285 556 217 (2)	1,362 554 311 542 248 4	1,335 546 303 510 246	1,400 543 404 507 276 1	5,466 2,206 1,302 2,114 987 3	1,294 514 338 493 229 4	1,322 518 368 492 242	1,287 500 368 494 238 1	1,368 563 285 556 222 (2)	1,362 554 311 542 257 4	1,335 546 303 510 257 0	1,400 543 404 512 276 1	5,466 2,206 1,302 2,119 987 3	1,294 514 338 493 229	1,322 518 368 492 242	1,287 500 368 494 238	(3.6) (8.5) 21.5 (3.1) (7.4)
Equipments	190	208	146	200	744	111	113	112	190	208	146	200	744	111	113	112	(23.6)
Retail lines ('000) Churn rate % Broadband Consumer Business (2) UBB									8,774 3.6 7,746 6,545 1,202 4,695	3.4	8,729 3.0 7,811 6,579 1,232 5,084	8,647 3.5 7,733 6,511 1,222 5,186	8,647 13.5 7,733 6,511 1,222 5,186	8,539 3.4 7,643 6,431 1,212 5,244	8,442 3.3 7,564 6,360 1,204 5,307	8,383 2.9 7,523 6,322 1,201 5,372	(4.0) (0.1 p.p.) (3.7) (3.9) (2.5) 5.7
Wholesale lines ('000) Local Loop Unbundling Wholesale Line Rental Bitstream Naked UBB									7,908 2,625 180 722 4,381	7,822 2,472 172 662 4,516	7,734 2,343 165 607 4,619	7,729 2,202 161 548 4,819	7,729 2,202 161 548 4,819	7,729 2,082 156 494 4,997	7,659 1,965 151 433 5,110	7,604 1,897 147 413 5,147	(1.7) (19.0) (10.9) (32.0) 11.4
ARPU Retail (BB & ICT)									32.2	33.0	32.4	36.3	33.4	33.0	34.8	34.4	6.2

Domestic Wireline - Legenda



WIRELINE REVENUES

Wireline Service Revenues

Retail Services

o/w Broadband and content

o/w ICT Services

National Wholesale + FiberCop

International Wholesale

Other

Total revenues of Domestic Wireline, including services and equipment

Including retail, domestic wholesale, Sparkle (TIS Group), adjustments and eliminations

Retail service revenues: consumer + business (including revenues generated by TIM Factories)

Data services (xDSL, FTTx), TIM Vision and other contents, TIM Game

Cloud, Security, IT and other B2B services. Including revenues generated by TIM Factories

Revenues from OLOs, regulated and not regulated (organization view) and from FiberCop (consolidated by line from Q2)

TIM Sparkle Group revenues

Intercompany adjustment and elimination

Equipments

Fixed accesses, including both voice, broadband (xDSL, FTTx) and data only lines. Gigabit Ethernet (GBE) FTTH lines included

Equipment sold, including consumer (routers, set-top-box, etc) and B2B (IRU, IT hardware, local networks equipment, etc)

Percentage of line lost on average nr of lines in the reported period

Churn rate %

Retail lines ('000)

Broadband

Consumer

Business

UBB

All active broadband lines, including xDSL and FTTx

Active broadband lines on Consumer customers

Active broadband lines on Corporate and Small/Medium enterprises

All active fiber line retail customers (FTTx and enterprise data lines) and Fixed Wireless Accesses (FWA). Gigabit Ethernet (GBE) FTTH lines included

Wholesale lines ('000)

Local Loop Unbundling

Wholesale Line Rental

Bitstream Naked

UBB

Total number of wholesale lines

Nr. of wholesale accesses to the copper local access network (SULL, VULL and NGA included)

Nr. of rented wholesale lines enabling OLOs to resell basic and advanced telephone and associated services

Nr. of wholesale copper access lines with no RTG/ISDN/WLR voice service, used by OLOs for ADSL data service.

Nr. of FTTx accesses on TIM's fiber network

ARPU Retail (BB & ICT)

Total broadband & ICT revenues (Consumer+Business) divided by average active retail customers (€/line/month)

Domestic Mobile



		REPORTED							ORGANIC ⁽¹⁾								
	Q1 '21	Q2 '21	Q3 '21	Q4 '21	FY '21	Q1 '22	Q2 '22	Q3 '22	Q1 '21 comparable base	Q2 '21 comparable base	Q3 '21 comparable base	Q4 '21	FY '21	Q1 '22	Q2 '22	Q3 '22	Change YoY %
MOBILE REVENUES	892	909	966	965	3,732	851	874	913	892	909	966	965	3,732	851	874	913	(5.5)
Mobile Service Revenues	757	783	821	791	3,152	728	751	802	757	783	821	791	3,152	728	751	802	(2.2)
Retail Services o/w Incoming Wholesale and Other	676 58 81	685 56 97	677 57 143	677 57 114	2,716 229 436	641 47 87	643 44 108	645 41 158	676 58 81		57	677 57 114	2716 229 436	641 47 87	643 44 108	645 41 158	(4.8) (29.1) 10.0
Handsets and Handsets Bundle	135	126	145	174	580	123	123	111	135	126	145	174	580	123	123	111	(24.0)
Total number of lines ('000) Churn rate % Human Not Human (M2M) Calling lines Human Calling Broadband Users LTE Users Usage Data (GB/users/month)									30,222 3.8 19,554 10,669 27,462 16,793 12,864 11,878	3.7 19,306 11,011 27,694 16,683 12,853 11,929	3.6 19,172 11,301 27,860 16,559 12,863 12,070	30,466 3.6 19,054 11,412 27,853 16,440 12,783 12,103	30,466 14.7 19,054 11,412 27,853 16,440 12,783 12,103	30,395 3.7 18,799 11,596 27,762 16,166 12,717 12,127 11.9	30,427 3.3 18,620 11,808 27,877 16,070 12,717 12,204	30,515 3.1 18,590 11,926 27,874 15,948 12,685 12,230 14.9	0.1 (0.5 p.p.) (3.0) 5.5 0.1 (3.7) (1.4) 1.3
ARPU Reported									7.5	7.5	7.4	7.4	7.5	7.0	7.0	7.0	(5.0)
ARPU Human									11.4	11.7	11.7	11.8	11.7	11.3	11.5	11.5	(1.5)

Domestic Mobile - Legenda



MOBILE REVENUES

Mobile Service Revenues

Retail Services o/w Incoming

Wholesale and Other

Handsets and Handsets Bundle

Total number of lines

Churn rate %

Human Not Human (M2M)

Calling lines

Human Calling

Broadband Users

LTE Users

Usage Data

Reported Human Total mobile revenues, including services, handsets and handsets bundle

Mobile service revenues, including retail, wholesale and other

Retail service revenues, consumer and business including voice, messaging, browsing and content

Revenues for voice traffic terminated on TIM mobile customers including visitors

MVNOs and visitors. Inwit revenues and colocation on mobile sites until Q1 '20

Mobile handsets sales and handsets bundles

Total mobile customer base, human and not human ('000)

Percentage of line lost on average nr of lines in the reported period

Total nr. of human lines

Total nr. of not human lines, including machine to machine and data-only SIMs (eq. for tablets)

Nr. of active lines (calling at least once within the last month of the reported quarter)

Nr. of human active lines (calling at least once within the last month of the reported quarter)

Mobile customers using data services

Mobile customer using (also) 4G (LTE) data services

Average data usage (GB/broadband users/month) - Data volumes net of Visitors, Roamers and MVNO (Noverca/Kena volumes included)

Total retail service revenues divided by average customer base, human and not human (€/line/month)

Total retail service revenues divided by average human customer base (€/line/month)



Reported, R\$m, IFRS 16



	Q1 '20	Q2 '20	Q3 '20	Q4 '20	FY '20	Q1 '21	Q2 '21	Q3 '21	Q4 '21	FY '21	Q1 '22	Q2 '22	Q3 '22	Change YoY %
REVENUES	4,215	3,987	4,388	4,678	17,268	4,340	4,407	4,512	4,799	18,058	4,727	5,368	5,611	24.4
Service Revenues	4,091	3,926	4,207	4,441	16,665	4,228	4,267	4,382	4,620	17,497	4,584	5,201	5,465	24.7
o/w Mobile	3,842	3,673	3,937	4,166	15,618	3,948	3,984	4,097	4,324	16,353	4,287	4,899	5,155	25.8
o/w Fixed	249	253	270	275	1,047	280	282	286	296	1,144	297	302	310	8.5
Handsets	124	61	181	237	603	112	140	130	180	561	143	167	146	12.3
OPEX	2,299	2,020	2,325	2,342	8,986	2,332	2,329	2,366	2,370	9,397	2,636	2,947	2,954	24.9
EBITDA	1,916	1,967	2,063	2,336	8,282	2,008	2,078	2,146	2,429	8,661	2,091	2,421	2,657	23.8
EBITDA margin	45.5%	49.3%	47.0%	49.9%	48.0%	46.3%	47.2%	47.6%	50.6%	48.0%	44.2%	45.1%	47.4%	(0.2 p.p.)
EBITDA net non recurring	1,916	1,967	2,063	2,363	8,309	2,008	2,092	2,153	2,444	8,697	2,111	2,472	2,680	24.5
EBITDA margin	45.5%	49.3%	47.0%	50.5%	48.1%	46.3%	47.5%	47.7%	50.9%	48.2%	44.7%	46.1%	47.8%	0.1 p.p.
CAPEX	904	673	850	1,464	3,891	1,324	906	896	4,840	7,966	1,328	1,050	977	9.0
% on revenues	21.4%	16.9%	19.4%	31.3%	22.5%	30.5%	20.6%	19.9%	100.9%	44.1%	28.1%	19.6%	17.4%	(2.4 p.p.)
KPI's - Mobile only														
Total Penetration ⁽¹⁾	96.2%	95.7%	94.6%	97.2%	97.2%	99.4%	100.5%	101.4%	102.8%	102.8%	104.1%	104.9%	105.3%	3.9 p.p.
Market Share on total lines (1)	23.3%	23.1%	22.4%	22.0%	22.0%	21.5%	20.9%	20.8%	20.5%	20.5%	20.3%	26.3%	26.3%	5.5 p.p.
Total Lines ('000) (2)	52,826	52,031	51,159	51,433	51,433	51,728	51,341	51,614	52,066	52,066	52,305	68,695	68,796	33.3
TOTAL ARPU (3)	23.9	23.4	25.4	27.1	24.9	25.5	25.8	26.5	27.7	26.4	27.4	25.8	25.0	(5.8)
Exchange rate AVG YTD (R\$/euro)	4.91	5.41	5.70	5.89	5.89	6.60	6.49	6.38	6.36	6.36	5.87	5.56	5.47	

Reported & Organic Reconciliation



			Q3 '21				Q3 '22	
		Non Organ	ic elements	No	Organic		No. of the	
	Reported	Change in consolid. area	Exchange rate impact	Non recurring items	comparable base	Reported	Non recurring items	Organic
REVENUES	3,797	-	133	-	3,930	3,972	-	3,972
Domestic	3,072	-	11	-	3,083	2,919	-	2,919
Brazil	731	-	122	-	853	1,061	-	1,061
Other Activities & Eliminations	(6)	-	-	-	(6)	(8)	-	(8)
SERVICE REVENUES	3,484	-	129	-	3,613	3,720	-	3,720
Domestic	2,780	-	11	-	2,791	2,694	-	2,694
Brazil	710	_	118	-	828	1,034	-	1,034
Other Activities & Eliminations	(6)	-	-	-	(6)	(8)	-	(8)
EBITDA	1,596	-	59	(45)	1,700	1,287	(302)	1,589
Domestic	1,250	-	1	(44)	1,295	787	(298)	1,085
Brazil	347	-	58	(1)	406	502	(4)	506
Other Activities & Eliminations	(1)	-	-	-	(1)	(2)	-	(2)
EBITDA After Lease	1,389	-	45	(45)	1,479	1,011	(302)	1,313
Domestic	1,124	-	1	(44)	1,169	660	(298)	958
Brazil	266	-	44	(1)	311	353	(4)	357
Other Activities & Eliminations	(1)	-	-	-	(1)	(2)	-	(2)
EBIT	456	-	21	(45)	522	41	(302)	343
Domestic	335	-	-	(44)	379	(106)	(298)	192
Brazil	121	-	21	(1)	143	149	(4)	153
Other Activities & Eliminations	-	-	-	-	-	(2)	-	(2)

For further questions please contact the IR team



