

TIO Networks Announces the Launch of "Express inSight"

Express inSight launches as a dedicated SaaS based utility application that improves customer retention, Average Revenue Per User (ARPU) and Net Promoter Scores (NPS) for wireless carriers and their dealers.

- **Express inSight is based on technology developed by Toronto based Statflo Inc. TIO has made a strategic investment in Statflo in addition to entering into a strategic VAR agreement.**
- **TIO currently serves multiple wireless carriers and over 10,000 dealer doors processing well over USD \$1 billion in customer payments at these locations annually.**
- **TIO will look to bundle Express inSight with other "Express" products in its growing channel of wireless carriers and dealers.**
- **With Express inSight, TIO is expanding its scope from a payment partner to provide new, value-added services that help wireless carriers and their network of dealers increase and maintain profitability.**
- **Express inSight software has proven to increase customer retention and the protection of residuals/commissions by over 75%.**

VANCOUVER, Sept. 16, 2015 /CNW/ - TIO Telecom Solutions group, a division of TIO Networks, (TSX-V: TNC) ("TIO"), North America's leading cloud-based bill payment processor, announced today the launch of *Express inSight*, a new dynamic SaaS utility application designed to give wireless carriers and their networks of dealers and retailers a ground breaking tool to suppress user churn and augment NPS scores.

Express inSight uses existing carrier and POS data to help each wireless dealer monitor activity and anticipate the needs of their customers to help increase contract renewals, improve NPS scores, and identify new revenue earning opportunities. With *Express inSight*, dealers can easily track their commissions earned and better target their customers with meaningful, personalized information and product/service offerings using SMS surveying, Smart Call Lists™ and funnel management tools designed to increase ARPU.

Express inSight leverages powerful data reporting and information gathering tools supplied by Toronto based Statflo Inc., with whom TIO signed a strategic alliance agreement and concurrently made a minority investment. *Express inSight* will launch as a premier service offering for TIO's recently announced Telecom Solutions Group, focused on a diverse range of innovative product and service offerings for the telecom industry.

"As the wireless industry matures and the industry spends significant resources to acquire and retain customers, tools such as *Express inSight* provide a distinct competitive advantage for carriers and dealer networks who embrace them." said Hamed Shahbazi, CEO of TIO Networks. "We are excited to announce the launch of *Express inSight* in conjunction with the

TIO and Statflo partnership. This relationship will leverage Statflo's strengths in developing data driven tools designed to help wireless carriers and their dealers improve customer service and develop long lasting relationships with their customers."

"The wireless industry has seen substantial change recently, with the shift away from long-term contracts and customers demanding a better customer experience," said Kevin Gervais, CEO of Statflo Inc. "We are pleased to be working with TIO Networks to empower carriers and their dealers with invaluable tools to improve retention and encourage new sales."

TIO's strategic investment in Statflo Inc. includes a value added reseller agreement that offers TIO the exclusive right to sell the software solutions into key components of its channel.

"Last week, we announced the formation of the TIO Telecom Solutions division; this partnership with Statflo Inc. and the launch of *Express inSight* is the first of what we anticipate to be multiple incremental service offerings for the group," said Chris Ericksen, CRO of TIO Networks and Head of TIO Telecom Solutions. "It is our objective to deliver technology and data driven products and services designed to encourage revenue growth, improve subscriber retention, and enhance customer service. *Express inSight* offers TIO the opportunity to enhance and add value to our existing telecom relationships, while simultaneously creating opportunities for TIO to forge relationships with new telecom providers."

About TIO Telecom Solutions

TTS is a division of TIO Networks Corp. dedicated to serving wireless, cable and other network operators and their network of dealers, retailers and agents with leading edge payments and software services. TTS' overarching objective is to help its customers drive enhanced customer retention and revenue growth.

About TIO Networks

TIO is a multi-channel cloud-based bill payment processor serving the largest telecom, wireless, cable, and utility bill issuers in North America. With more than 70,000 endpoints, TIO symbolizes fast, convenient and secure bill payment services.

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The TSX Venture Exchange has not reviewed this news release and does not accept responsibility for its adequacy and accuracy.

FORWARD-LOOKING INFORMATION AND DISCLAIMERS

This news release contains certain forward-looking statements and information (collectively, "forward-looking statements") within

the meaning of applicable Canadian securities laws, including, without limitation, the effect of the strategic investment and commercial opportunities afforded by the new products, services and relationships announced herein.

Although TIO believes that the expectations reflected in such forward-looking statements are reasonable, such statements involve risks and uncertainties that may cause actual results or events to differ materially from those anticipated and no assurance can be given that these expectations will be realized, and undue reliance should not be placed on such statements.

Forward-looking statements and information are based on the beliefs, assumptions and expectations of TIO's management on the date of this news release, and TIO does not assume any obligation to update any forward-looking statement or information should those beliefs, assumptions or expectations, or other circumstances change, except as required by securities law. Any websites referenced or linked in this press release are for convenience only and TIO does not endorse such websites nor assume any liability for the information contained therein.

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CNW 08:16e 16-SEP-15