PRONTOFORMS

ServiceMax from GE Digital and ProntoForms Collaborate to Enhance Field Service Productivity, Records Distribution, Compliance

Integrated Solution Provides Smart Mobile Forms, Creating Market-Leading Field Service Management Solution for Industrial IoT

OTTAWA, Ontario and PLEASANTON, Calif., June 05, 2018 -- ServiceMax from GE Digital, the leading provider of field service software, and ProntoForms Corporation (TSXV:PFM), the global leader in smart mobile forms for enterprise, today announced a collaboration between the two companies to offer integrated smart mobile forms in Predix ServiceMax, the leading Field Service Management (FSM) solution.

Field service organizations continue to struggle with highly complex service processes for unique equipment, forcing technicians to continue to use paper forms for some work related tasks. Additionally, the complexity of integrating and sharing data with other systems continues to hamper information sharing. The lack of integrated, flexible, and automated solutions for these tasks can reduce field productivity, impact service record detail, and possibly impact safety and compliance.

With this collaboration, ServiceMax users can opt to add ProntoForms' agile and advanced mobile capabilities to create an integrated, full-featured, entirely digital workflow solution that improves the speed, quality, and flexibility of task execution, using the ServiceMax offering as a single technology solution.

ServiceMax users will now benefit from key capabilities, including:

- No-code platform for rapidly developing smart mobile forms and checklists, including advanced conditional logic that helps guide technicians through complex work tasks;
- Point-and-click configuration of workflows, including unique record creation for different destinations or recipients;
- Improved agility in compliance management and reporting with multi-language support, form version control, and customized outputs to match regulatory reporting requirements.

"Industry analysts have identified extensibility of Field Service Management solutions, particularly in the area of smart mobile forms and workflows, as a strategic critical capability for differentiation – the integrated offering of ProntoForms supports ServiceMax as a leader in the FSM market," said Alvaro Pombo, CEO of ProntoForms. "We're proud to partner with ServiceMax to bring our unique enterprise capabilities to their customers, complementing the ServiceMax offering with advanced mobile forms and checklist capabilities."

“This integration further supports our Industrial IoT growth strategy and extends our partnership with ProntoForms, which originated from a need from our customers,” said Jonathan Skelding, Vice President Global Alliances, ServiceMax from GE Digital. “These additional capabilities expand the richness of the ServiceMax platform and will help drive better outcomes for our customers.”

For more information on how ProntoForms integrates with Predix ServiceMax, visit the ServiceMax Marketplace.

About GE Digital:

GE Digital is reimagining how industrials build, operate and service their assets, unlocking machine data to turn valuable insights into powerful business outcomes. GE Digital’s Predix portfolio – including the leading Asset Performance Management and Field Service Management applications – helps its customers manage the entire asset lifecycle. Underpinned by Predix, the leading application development platform for the Industrial Internet, GE Digital enables industrial businesses to operate faster, smarter and more efficiently. For more information, visit www.ge.com/digital.

About ProntoForms Corporation
ProntoForms is a leading provider of smart mobile forms for enterprise. The Company's solution is used to collect and analyze field data with smartphones and tablets – either as a standalone solution or as a mobile front-end to corporate systems of record.

The Company’s 100,000+ subscribers harness the intuitive, secure, and scalable solution to increase productivity, improve quality of service, and mitigate risks. The Company is based in Ottawa, Canada, and trades on the TSXV under the symbol PFM. ProntoForms is the registered trademark of ProntoForms Inc., a wholly owned subsidiary of ProntoForms Corporation.
www.prontoforms.com

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