

HEALWELL's Intrahealth Selected by Public Health Sudbury & Districts to Implement Advanced EMR Platform

- HEALWELL's subsidiary Intrahealth Systems Limited ("Intrahealth") has been selected by Public Health Sudbury & Districts ("Public Health") to implement Profile, its enterprise-grade electronic medical record ("EMR") platform.
- The deployment will equip Public Health with advanced digital tools to strengthen efficiency, support infectious disease control, vaccination, family health, oral health, sexual health, and environmental health programs.
- Profile is a secure, scalable, and future-ready platform already deployed across many Ontario public health units, offering predictive analytics, integrated telemedicine, real-time reporting, and client self-service features.

Toronto, Ontario--(Newsfile Corp. - September 18, 2025) - HEALWELL AI Inc. (TSX: AIDX) (OTCQX: HWAIF) ("**HEALWELL**" or the "**Company**"), a healthcare artificial intelligence company focused on preventative care, is pleased to announce that its subsidiary, Intrahealth Systems Limited ("**Intrahealth**"), has been selected by Public Health Sudbury & Districts ("Public Health") to implement Profile, its enterprise-grade electronic medical record ("EMR") platform. This major digital health initiative is designed to strengthen public health infrastructure, enhance efficiency, and improve population health outcomes across the Sudbury and Manitoulin districts.

Profile will equip Public Health with robust digital tools to support a broad range of public health programs and services, including:

- **Infectious Disease Control & Vaccine Preventable Diseases** - immunization and inventory management, case and contact tracing, outbreak management, real-time reports for public health surveillance, and vaccination record-keeping.
- **Sexual Health Services** - client care, STI management, secure reporting, and appointment scheduling.
- **Health Promotion** - community- and population-wide health data tracking, data-informed program planning, and targeted interventions.
- **Oral Health Programs** - appointment scheduling, dental treatment tracking, and cross-provider communication.
- **Family Health Programs** - health milestone tracking, early childhood screenings and assessments.
- **Environmental Health, including Rabies and Vector-Borne Disease Investigations** - enabling public health inspectors to document, track, and manage cases effectively.

In addition, Profile delivers advanced functionality such as role-based access, integrated telemedicine, dynamic charting, customizable workflows, client self-scheduling, predictive analytics, and real-time data reporting.

"We are honoured to partner with Public Health Sudbury & Districts on this initiative," said Dorian Prior, President of Intrahealth. "By modernizing digital infrastructure, we are giving Public Health the tools to better serve families, respond faster to emerging health needs, and make data-driven decisions that directly benefit the people of Sudbury and beyond. Profile is much more than a record-keeping system-it is a comprehensive platform designed to empower public health professionals with the flexibility, security, and innovation they need to deliver exceptional care, improve efficiency, and strengthen overall community well-being."

James Lee, CEO of HEALWELL AI, commented, "This partnership highlights the value of our healthcare

technology ecosystem and the impact it can have at the community level. Intrahealth's Profile platform aligns perfectly with HEALWELL's mission to harness the power of data to transform care delivery. Together with Public Health, we are enabling a more connected, responsive, and effective public health system that will create lasting value for the region."

"We're excited to work with Intrahealth to digitize more of Public Health's data systems. The new EMR system will enhance how we provide services, improve coordination, realize efficiencies, and help us better meet the evolving health needs of the communities we serve with data-driven practices," said Dr. Mustafa Hirji, Acting Medical Officer of Health and Chief Executive Officer for Public Health Sudbury & Districts.

Profile ensures interoperability, scalability, and best-in-class data security. The system is compliant with privacy and regulatory frameworks, including PHIPA, HIPAA, and PIPEDA, while offering robust disaster recovery, offline access, and mobile functionality to support health teams in all settings. Through this implementation, Public Health will improve efficiency by reducing administrative burdens, enhance data quality with real-time analytics to support evidence-based decision-making, and increase accessibility for clients through digital portals, telemedicine, and self-service booking. Most importantly, Profile will strengthen community outcomes with proactive population health tracking and targeted interventions that improve care for families across the region.

With over 25 years of experience delivering healthcare solutions in Canada, New Zealand, and Australia, Intrahealth brings a proven track record of implementing scalable and secure platforms for public health organizations. Today, Profile is already deployed across many public health units in Ontario and continues to set the standard for digital transformation in public health.

James Lee
Chief Executive Officer
HEALWELL AI Inc.

About Intrahealth

Intrahealth, a HEALWELL AI company, is a leader in healthcare technology with a focus on delivering scalable, secure, and integrated EMR solutions. Its flagship platform, Profile, supports healthcare providers, institutions, and governments across Canada, Australia, and New Zealand. Intrahealth is dedicated to advancing digital health transformation, enabling better care delivery, and improving population health outcomes. For more information, visit www.intrahealth.com.

About HEALWELL AI

HEALWELL is a healthcare artificial intelligence company focused on preventative care. Its mission is to improve healthcare and save lives through early identification and detection of disease. Using its own proprietary technology, the Company is developing and commercializing advanced clinical decision support systems that can help healthcare providers detect rare and chronic diseases, improve efficiency of their practice and ultimately help improve patient health outcomes. HEALWELL is executing a strategy centered around developing and acquiring technology and clinical sciences capabilities that complement the Company's road map. HEALWELL is publicly traded on the Toronto Stock Exchange under the symbol "AIDX" and on the OTC Exchange under the symbol "HWAIF". To learn more about HEALWELL, please visit <https://healwell.ai/>.

About Public Health Sudbury & Districts

Public Health Sudbury & Districts is a progressive public health agency in Northern Ontario (Canada) committed to improving health and reducing social inequities in health through evidence-informed practice. Public Health works to promote and protect health and to prevent disease by offering programs and services that are geared toward people of all ages and are delivered in a variety of settings. Public Health is committed to creating an accommodating, inclusive, and respectful environment for everyone.

Forward-Looking Statements

Certain statements in this press release, constitute "forward-looking information" and "forward-looking statements" (collectively, "forward-looking statements") within the meaning of applicable Canadian securities laws, including statements about the anticipated benefits of equipping Public Health with the Profile platform; and are based on assumptions, expectations, estimates and projections as of the date of this press release. Forward-looking statements are often, but not always, identified by words or phrases such as "mission", "enabling", or variations of such words and phrases or statements that certain future conditions, actions, events or results "will", "may", "could", "would", "should", "might" or "can" be taken, occur or be achieved, or the negative of any of these terms. Forward-looking statements are necessarily based upon management's perceptions of historical trends, current conditions and expected future developments, as well as a number of specific factors and assumptions that, while considered reasonable by HEALWELL as of the date of such statements, are outside of HEALWELL's control and are inherently subject to significant business, economic and competitive uncertainties and contingencies which could result in the forward-looking statements ultimately being entirely or partially incorrect or untrue. Forward-looking statements contained in this press release are based on various assumptions, including, but not limited to, the following: the stability of general economic and market conditions; sufficiency of working capital and access to financing; HEALWELL's ability to comply with applicable laws and regulations; HEALWELL's continued compliance with third party intellectual property rights; the effects of competition in the industry; the requirement for increasingly innovative product solutions and service offerings; technologies working as intended or at all; trends in customer growth and the adoption of new technologies in the industry; and that the risk factors noted below, collectively, do not have a material impact on HEALWELL's business, operations, revenues and/or results. By their nature, forward-looking statements are subject to inherent risks and uncertainties that may be general or specific and which give rise to the possibility that expectations, forecasts, predictions, projections, or conclusions will not prove to be accurate, that assumptions may not be correct, and that objectives, strategic goals and priorities will not be achieved.

Known and unknown risk factors, many of which are beyond the control of HEALWELL, could cause the actual results of HEALWELL to differ materially from the results, performance, achievements, or developments expressed or implied by such forward-looking statements. Such risk factors include but are not limited to those factors which are discussed under the section entitled "Risk Factors" in HEALWELL's most recent annual information form dated March 31, 2025, which is available under HEALWELL's SEDAR+ profile at www.sedarplus.ca. The risk factors are not intended to represent a complete list of the factors that could affect HEALWELL and the reader is cautioned to consider these and other factors, uncertainties and potential events carefully and not to put undue reliance on forward-looking statements. There can be no assurance that forward-looking statements will prove to be accurate, as actual results and future events could differ materially from those anticipated in such statements. Forward-looking statements are provided for the purpose of providing information about management's expectations and plans relating to the future. HEALWELL disclaims any intention or obligation to update or revise any forward-looking statements whether as a result of new information, future events or otherwise, or to explain any material difference between subsequent actual events and such forward-looking statements, except to the extent required by applicable law. All of the forward-looking statements contained in this press release are qualified by these cautionary statements.

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