

2 June 2014

Dear Shareholder,

NCC Group plc (the "Company") - Shareholder e-communications

The Articles of Association allow the Company to take advantage of provisions in the Companies Act 2006 that enable us to communicate with our shareholders electronically. This in particular allows us to make documentation available to our shareholders on the Company's website <https://www.nccgroup.com/en/investor-relations/> instead of mailing hard copy versions by post.

Electronic communications are not only an efficient method for shareholder communications, they also allow us to operate in a more environmentally friendly and cost-effective way.

As a result of our decision to proceed with e-communications, you now have the following choices available to you:

Option 1 – Website documentation with e-mail notification

The quickest and most environmentally friendly option is to elect to receive notifications of new documents by email. To arrange this you will need to register at www.shareview.co.uk. Further details on how to register are available on the reverse of this letter.

Option 2 – Website documentation with hard copy notification

If you wish to be notified by hard copy letter whenever documents are available on the Company's website, you do not need to do anything.

Option 3 – Hard copy documentation

If you wish to continue to receive hard copy documentation through the post, you will need to complete the response section below and return this letter to our Registrar Equiniti's freepost address given overleaf.

Please note that if you do not return your response form or register at www.shareview.co.uk by 2 July 2014, you will be deemed to have elected to receive hard copy notification whenever documentation is available on the Company's website, as in option 2 above.

You can of course change your mind at any time and elect to receive hard copy documentation by contacting Equiniti using the contact details on the reverse of this letter.

If you have any questions please consult the frequently asked questions on the back of this letter.

Yours faithfully



Paul Mitchell
Chairman

Note: If you elect for option 1 or 2 you do not need to return this form.

NCC Group plc Shareholder Communication Response

Full Shareholder Name	
Shareholder Address	

Please return this form to the Freepost address on the reverse to continue to receive documents in hard copy by post. Your response form must be received by Equiniti no later than 2 July 2014.

Note: If you elect for option 1 or 2 you do not need to return this form.

Shareholder Communications Frequently Asked Questions

Q. Why should I change to electronic communications?

A. Communicating with you via our website will not only reduce our impact on the environment and minimise waste but it will also enable us to deliver relevant information to you in a timely, convenient and more cost effective form. You can also access a whole host of additional information about NCC Group on our website, such as the share price, financial results and up to date news. If you elect for shareholder communications via the internet, you will be able to access them on the day of publication rather than having to wait for them to arrive by post.

Q. What do I need to do next?

A. Choose one of the following options:

Option 1 – Be notified by email that documents are available on the website

If you would like to receive shareholder documents via our website, and would like to receive notification by email of the publication of relevant documents, visit www.shareview.co.uk/my_portfolio, register for a Shareview portfolio and select 'electronic' as your preferred method of delivery of company communications. You will then receive an email each time a shareholder document is placed on our website, giving you full details of where and how to access it.

Option 2 – Be notified by letter that documents are available on the website

You can choose to receive shareholder documents via our website but receive notification by letter of the publication of relevant documents. If you wish to choose this option, you need take no action.

Option 3 – Continue to receive paper documents by post

If you would like to continue to receive shareholder documents in paper form via post to your registered address, please complete and return the response section of this letter to: **Equiniti, FREEPOST RTHJ-CLLL-KBKU, Aspect House, Spencer Road, Lancing, West Sussex, BN99 8LU** by 2 July 2014.

Q. Can I change my mind?

A. Yes, you can change your mind at any time by writing to the Company's Registrar, Equiniti at Aspect House, Spencer Road, Lancing, West Sussex, BN99 6DA.

Q. What if I choose to receive electronic communications but would still like to receive a paper version of a particular document?

A. You can ask us for a paper copy of any document at any time by writing to Equiniti at the address above.

Q. What equipment do I need to receive website communications?

A. You will need an internet enabled PC with web browser software. In addition you will need Adobe Acrobat Reader which can be downloaded free of charge from the Adobe website.

Q. Are there any exceptions to electronic communications?

A. There may be times when the Company needs or considers it desirable to send documents or information to you in hard copy rather than via the website, in which case we reserve the right to do so.

Q. Who do I contact if I have further queries?

A. Contact the Company's Registrar, Equiniti by telephone on +44 (0)871 384 2679 (non-UK callers +44 (0)121 415 7047). Calls to 0871 numbers cost 8p per minute plus network extras. Lines are open 8.30am to 5.30pm Monday to Friday.