

Dear Investor

Thank you for electing to receive electronic investor communications and helping United Utilities to communicate in an environmentally sustainable way.

This email is to notify you that the United Utilities Group PLC Annual Report and Financial Statements is now available at unitedutilities.com/annualreport2013

The company's annual general meeting will be held at 11.00am on Friday 26 July 2013 at the Midland Hotel, Peter Street, Manchester M2 3NQ. The notice of annual general meeting and a specimen proxy form are available at corporate.unitedutilities.com/annual-general-meeting-2013

The proxy form is a specimen only and cannot be used, either electronically or in paper form. To submit your voting instructions you must contact the custodian of your shares.

Yours sincerely,
Simon Gardiner
Company secretary

United Utilities Group PLC
Registered in England & Wales no. 6559020.
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