

Sustainability Report 2025

可持續發展報告 2025

Together for
a sustainable
future

一起 續建未來



SINO LAND COMPANY LIMITED
信和置業有限公司

Grand Mayfair
柏瓏





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About this Report

關於本報告

Sino Land Company Limited ("Sino Land" or the "Company") is pleased to present this financial year's Sustainability Report (the "Report"), covering the period from 1 July 2024 to 30 June 2025. This Report outlines the environmental, social and governance ("ESG") policies, initiatives, and performance of the Company, its subsidiaries and affiliates (collectively, the "Group"). The Report focuses on the sustainability performance of our headquarters, managed properties and construction sites in Hong Kong, as well as hotels under The Fullerton Hotels and Resorts in Hong Kong, Singapore and Sydney, and The Olympian Hong Kong.

This Report has been prepared in accordance with the Global Reporting Initiative ("GRI") Standards and in conjunction with the GRI G4 Construction and Real Estate Sector Disclosures. It also meets the requirements of the "Environmental, Social and Governance Reporting Code" set out in Appendix C2 to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited ("HKEX ESG Reporting Code") applicable to the Company for the year ended 30 June 2025, except for new climate-related disclosure requirements which are applicable for the year commencing on or after 1 January 2025 and will be disclosed in the Company's next Report. This Report also provides disclosures with reference to the World Economic Forum ("WEF") Stakeholder Capitalism Metrics and the Sustainability Accounting Standards Board ("SASB") Real Estate Industry Standard. In addition, our climate actions are disclosed with reference to the Task Force on Climate-related Financial Disclosures ("TCFD") recommendations and our nature-related risks with reference to the Taskforce on Nature-related Financial Disclosures ("TNFD") framework. As a signatory to the United Nations Global Compact ("UNGC"), we also disclose how we implement the UNGC's Ten Principles regarding environmental, social and ethical practices. The Report has also been prepared with reference to the International Sustainability Standards Board's ("ISSB") International Financial Reporting Standards S1 General Requirements for Disclosure of Sustainability-related Financial Information ("IFRS S1") and International Financial Reporting Standards S2 Climate-related Disclosures ("IFRS S2").

Methodologies and reporting scope adopted for the preparation of this Report are consistent with previous years unless otherwise stated. SGS Hong Kong Limited was engaged to conduct independent assurance of this Report; the External Verification Statement can be found on p.282.

信和置業有限公司（「信和置業」或「公司」）欣然發表本財政年度的《可持續發展報告》（「本報告」），以概述公司、旗下附屬公司和成員機構（統稱為「集團」）於2024年7月1日至2025年6月30日期間，在環境、社會及管治的政策、活動和表現。本報告內容涵蓋在香港的公司總部、集團管理的物業、建築工地，以及富麗敦酒店集團位於香港、新加坡和悉尼的酒店和香港遨凱酒店的可持續發展表現。

本報告依循全球報告倡議組織（「GRI」）標準及GRI G4《建築及房地產行業披露》編撰，同時亦符合適用於本公司截至2025年6月30日止年度的《香港聯合交易所有限公司證券上市規則》附錄C2《環境、社會及管治報告守則》（「香港交易所ESG報告守則」）的要求，惟新的氣候相關披露規定除外，有關規定適用於2025年1月1日或之後開始之年度，並將於本公司下一份報告中披露。本報告並參考世界經濟論壇（「WEF」）《持份者資本指標》及可持續發展會計準則委員會（「SASB」）的《房地產行業標準》匯報。此外，我們的氣候行動乃參照氣候相關財務信息披露工作組（「TCFD」）的建議進行披露，而自然相關風險則參考自然相關財務披露工作組（「TNFD」）的框架披露。作為《聯合國全球契約》（「UNGC」）的簽署方，我們也說明了公司如何遵循契約的十項環境、社會和道德原則。我們亦參考由國際可持續準則理事會（「ISSB」）的《國際財務報告可持續披露準則第1號——可持續相關財務信息披露一般要求》（「IFRS S1」），以及《國際財務報告可持續披露準則第2號——氣候相關披露》（「IFRS S2」）編撰本報告。

除另有說明，我們採用的編製方式和匯報範圍與往年一致。我們已委託香港通用檢測認證有限公司為本報告的內容作獨立驗證核實。有關詳情，請參閱第284頁的「外部核實聲明」。

We participated in multiple ESG ratings and are humbled that our corporate sustainability efforts have been recognised.*

我們參與多個環境、社會及管治評級，並很榮幸在可持續發展方面的努力獲得認可。*

Rating Organisations 評級機構 Key ESG Ratings

主要環境、社會及管治評級

	CDP A List Climate Change Assessment 2024 A List Supplier Engagement Assessment 2024 Supplier Engagement Leader 2024	CDP A 級別名單 2024 年度氣候變化評估 A 級別名單 2024 年度供應商合作評估 2024 年度供應商參與領導者
	Dow Jones Best-in-Class World Index Constituent Dow Jones Best-in-Class Asia Pacific Index Constituent Third consecutive year	道瓊斯領先全球指數 成份股 道瓊斯領先亞太區指數 成份股 連續第三年
	Greater Bay Area Business Sustainability Index ("GBABSI") Top 10 Fifth consecutive year	粵港澳大灣區企業可持續發展指數 10強 連續第五年
	Global Real Estate Sustainability Benchmark ("GRESB") Top Five-star Rating 2024 Global Sector Leader – Residential category Global Listed Sector Leader – Residential category Grade A Public Disclosure	全球房地產可持續標準 2024 年最高五星評級 「全球業界領導者」— 住宅類別 「全球業界領導者 (上市企業)」— 住宅類別 「公開披露」中獲得 A 評級
	Hang Seng Corporate Sustainability Index Series[^] AAA Rated Constituent of the Hang Seng Corporate Sustainability Index, the Hang Seng (Mainland and HK) Corporate Sustainability Index, and the Hang Seng Corporate Sustainability Benchmark Index	恒生可持續發展企業指數系列[^] AAA 評級 「恒生可持續發展企業指數」、 「恒生內地及香港可持續發展企業指數」及 「恒生可持續發展企業基準指數」成份股
	MSCI ESG Ratings AA Rated [†] Third consecutive year	MSCI 環境、社會及管治評級 AA 評級 [†] 連續第三年
	S&P Global Sustainability Yearbook Top 10% of the Real Estate Management & Development Industry in the S&P Global Sustainability Yearbook 2025 and S&P Global Sustainability Yearbook (China Edition) 2025	標普全球《可持續發展年鑑》 於標普全球《可持續發展年鑑 2025》和 標普全球《可持續發展年鑑 (中國版) 2025》 位列房地產管理與開發行業「最佳 10%」
	Sustainalytics 2025 ESG Regional Top Rated company Fourth consecutive year	Sustainalytics 2025 年「亞太區域 ESG 最高評級企業」 連續第四年
	TIME Magazine and Statista One of the Most Sustainable Companies in the World	《時代》雜誌和 Statista 全球最可持續發展企業之一
	FTSE4Good Index Series Constituent	FTSE4Good 指數系列 成份股

* As at the publication of this Report. 截至本報告發布日期為止。

[†] Please refer to MSCI disclaimer 請參閱 MSCI 免責聲明：
<https://www.sino.com/en/sustainability/esg-ratings-and-awards/2025/sino-land-received-an-aa-rating-from-msci-esg-ratings/>

[^] Sino Land is also a constituent of the Hang Seng ESG 50 Index. 信和置業亦為「恒生 ESG50 指數」成份股。

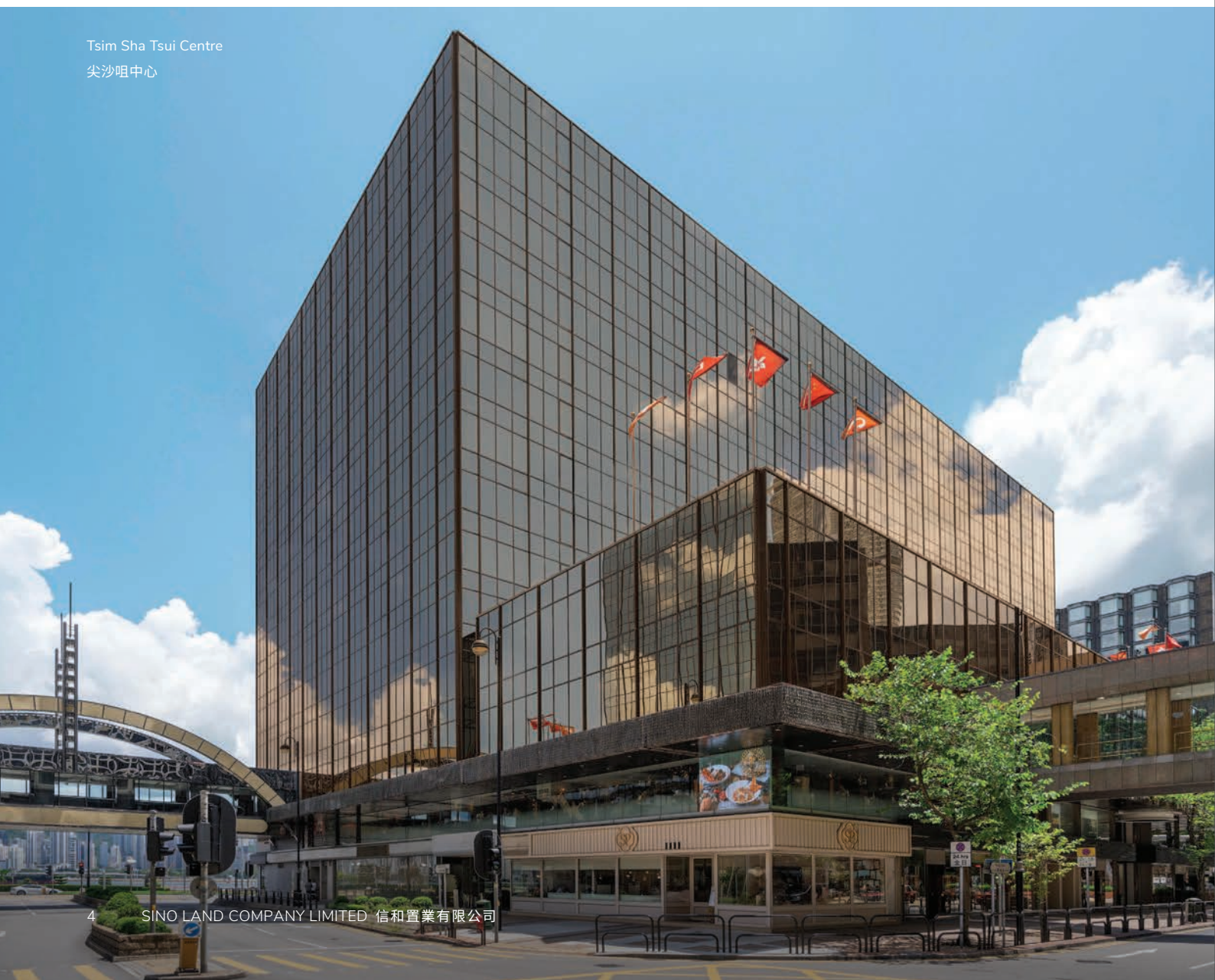
About Sino Land

關於信和置業

Sino Land Company Limited (HKSE: 083), headquartered in Hong Kong, is one of three companies of Sino Group whose shares are listed on The Stock Exchange of Hong Kong Limited. Our core business encompasses the development of residential, office, industrial and retail properties for sale and investment in Mainland China, Hong Kong, Singapore and Sydney. Our business is complemented by property management, security, car park operations and environmental services. The Group is also a key player in hotel investment and management. The Group is committed to Creating Better Lifescapes through our three interconnected pillars of Green Living, Innovative Design and Community Spirit.

信和置業有限公司（股份代號：083）總部設於香港，為信和集團旗下三間在香港聯合交易所有限公司上市的公司之一。我們的核心業務為發展物業作銷售及投資，物業種類包括住宅、寫字樓、工業大廈及商場，業務遍及中國內地、香港、新加坡及悉尼。為配合集團的核心業務，我們提供一系列物業服務，包括物業管理、保安、停車場管理和環境衛生服務。此外，我們亦積極參與酒店投資和管理。集團透過綠色生活、創新構思及心繫社區三大相互關聯的元素，致力建構更美好生活。

Tsim Sha Tsui Centre
尖沙咀中心



Our Vision and Mission 我們的願景和使命

Vision 願景

To make Sino the preferred choice for customers, investors and employees.

信和成為顧客、投資者及僱員的首選。

Mission 使命

To achieve excellence by fully understanding the needs of customers and consistently surpassing their expectations.

了解顧客的需要，時刻超越顧客的期望，以實踐卓越品質。

Core Values 核心價值

Integrity | Customer First | Quality Excellence | Respect | Teamwork | Continuous Improvement | Preparedness | Sense of Urgency

誠信可靠 | 顧客至上 | 卓越品質 | 尊重共融 | 團隊精神 | 不斷求進 | 充分準備 | 急迫意識

Property Development

We develop properties for sale and investment, including residential, industrial, retail and office properties. As at 30 June 2025, our land bank comprised approximately 18.9 million square feet ("sq. ft.") of attributable floor area in Mainland China, Hong Kong, Singapore and Sydney. We incorporate environmentally responsible design, features and initiatives in all our projects.

Investment Properties

We have built a rental portfolio that generates a solid stream of recurrent income and cash flow. Our balanced portfolio of investment properties includes residential, retail, office and industrial properties, as well as car parks. We undertake asset enhancement initiatives, including energy efficiency improvements, to further our environmental responsibility and economic competitiveness.

Hotel Business

We invest in and manage hotels, including those under The Fullerton Hotels and Resorts in Singapore and Sydney. In Hong Kong, we own The Conrad Hong Kong, The Olympian Hong Kong and The Fullerton Ocean Park Hotel Hong Kong.

Property Management and Other Services

The Group's fully integrated property management services are provided by Sino Property Services ("SPS"). SPS currently manages 197 projects with an aggregate floor area of 57.4 million sq. ft. We provide a comprehensive range of professional property management services, including maintenance, security and professional environmental services — from specialist cleaning to environmentally responsible cleaning solutions. Additionally, we manage clubhouses, related facilities and car parks.

物業發展

我們發展住宅、工業大廈、商場和寫字樓等物業作銷售和投資用途。截至2025年6月30日，我們在中國內地、香港、新加坡和悉尼的土地儲備約有應佔樓面面積1,890萬平方呎。我們對環境負責，並把環保設計、元素和相關措施納入於所有項目。

物業投資

我們的租賃組合能帶來穩定的經常性收入和現金流。我們均衡的投資物業組合包括住宅、商場、寫字樓、工業大廈和停車場。我們亦展開多項資產增值計劃，包括提升能源效益以進一步履行我們的環境責任和提高經濟競爭力。

酒店業務

我們投資並管理酒店，包括富麗敦酒店集團位於新加坡和悉尼的酒店。在香港，我們擁有香港港麗酒店、香港遨凱酒店，以及香港富麗敦海洋公園酒店。

物業管理及其他服務

集團的綜合物業管理服務由信和管業優勢提供。目前信和管業優勢管理197項物業，總樓面面積達5,740萬平方呎。我們為旗下管理的物業提供全面的專業管理服務，包括保養維修、保安，以及專業環境衛生服務——從專業清潔到環保清潔方案皆一應俱全。此外，我們亦管理會所、相關設施和停車場。

Message from the Chairman of the ESG Steering Committee

環境、社會及管治督導委員會主席寄語

The Group is committed to Creating Better Lifescapes, our mission and the cornerstone of our corporate culture and values. This lays the foundation on which we build our business and create long-term value for our stakeholders and the wider community. As a property developer, we grow with the communities we serve and appreciate our role in shaping the space where people live, work and thrive.

We continued to make strides on our ESG journey, advancing sustainable practices and developments in collaboration with like-minded partners through climate action, architectural planning and design, green management, carbon reduction, innovative solutions and diversity and inclusion. Resilience and wellness are central to our sustainability efforts. With record-high temperatures, more frequent rainstorms and extreme weather events, there is an urgent need to step up efforts to build a more sustainable built environment.

We are delighted to report that further to the verification of our near-term science-based emissions reduction targets in 2023, we have attained official validation of our long-term emissions reduction targets from the Science Based Targets initiative ("SBTi"). We aim to reduce our absolute Scope 1 and Scope 2 emissions by 90% by 2050 from the 2019 baseline, and our Scope 3 emissions by 90% from the 2022 baseline. This underscores our commitment to strengthening climate change adaptation and resilience, setting a clearer path towards achieving net-zero carbon by 2050.

Our efforts are anchored in our Sustainability Vision 2030, supported by robust policies and a wide range of objectives and initiatives in various areas, including sustainable product life cycle, circular economy, nature and biodiversity conservation, community engagement and innovation and technology. Our efforts to achieve net-zero carbon are guided by our Decarbonisation Blueprint and Climate Change Policy, which are integral to our holistic approach to sustainability alongside other crucial areas, including renewable energy, plastic reduction, biodiversity and smart solutions.

We continue to support the Ten Principles of the United Nations Global Compact in the areas of human rights, labour, environment and anti-corruption. Our continuous efforts to integrate these principles into our strategies, culture and daily operations, while contributing to the United Nations Sustainable Development Goals ("UNSDGs"), are detailed in this Report.

Together for a Sustainable Future

We continue to engage stakeholders and collaborate with partners in our pursuit of a sustainable value chain. In May 2025, we launched the Supplier Climate Alliance to foster cross-sector collaboration on climate action. Close to 50 suppliers have joined the initiative, with over half committing to carbon transparency through our Carbon Management Pledge.

集團秉持企業文化和核心價值，以「建構更美好生活」為使命，引領業務發展方向，更是推動集團為持份者和社區創造長遠價值的基石。作為地產發展商，我們建構宜居、宜作、宜樂的社區，與社區同心發展。

集團繼續在環境、社會及管治方面穩步推進，並與志同道合的夥伴合作，透過氣候行動、建築規劃及設計、綠色管理、減碳、創新解決方案和多元共融等方面，締造更可持續發展的環境。隨著破紀錄的高溫、暴雨和極端天氣情況越趨頻繁，建構更可持續發展的建築環境刻不容緩，提升抗禦力和促進健康舒泰更是集團可持續發展策略的核心。

我們欣然宣布，繼於 2023 年信和置業獲科學基礎目標倡議組織 ("SBTi") 認證科學基礎減量短期目標後，我們的長期減量目標亦獲得正式認證，包括在 2050 年或以前，將範疇一及二的絕對排放量由 2019 年的基準減少 90%，以及範疇三的絕對排放量從 2022 年的基準減少 90%。這些以科學為基礎的目標，顯示我們對加強氣候變化適應力與韌性，以及致力於 2050 年或以前實現淨零排放的堅定決心。

我們以「可持續發展願景 2030」為基礎，制定全面可持續發展政策、目標及舉措，涵蓋可持續產品生命週期、循環經濟、自然保育和維持生物多樣性、社區參與及創新科技。我們並依循《減碳藍圖》和《氣候變化政策》推行淨零碳舉措，是我們全面可持續發展策略的一部分，配合可再生能源、塑減、生物多樣性、智能科技解決方案等多個重點方向，構成集團可持續發展的整體策略。

我們繼續支持《聯合國全球契約》在人權、勞工、環境和反貪污方面十項原則，持續努力，將各原則融入集團策略、文化和日常營運，同時為實現聯合國可持續發展目標努力，詳情請參閱本報告。

一起續建未來

我們與持份者繼續緊密合作，推動可持續價值鏈的發展。集團於 2025 年 5 月推出《供應商氣候夥伴計劃》，鼓勵跨界別合作共同應對氣候挑戰。目前有約 50 家供應商參與，其中逾半更簽署加入《碳管理約章》，承諾增加碳披露的透明度。

集團聯同世界自然基金會香港分會及本地初創企業 Clearbot 展開「珍『識』水口」計劃，支持大嶼山水口的生態保育。計劃涵蓋沙灘清潔、生態導賞及教育

At Sino, we seek to build a more sustainable future through green architectural planning, decarbonisation, innovation and inclusion, together with our stakeholders.

信和集團致力與持份者攜手合作，透過綠色建築規劃、減碳、研發創新意念和多元共融，一起續建未來。



To support ecological conservation at Shui Hau on Lantau, the Group has collaborated with World Wide Fund for Nature Hong Kong and a local start-up, Clearbot, on the 'Discover Shui Hau' project. Since its launch, nearly 500 visitors and students have participated in beach clean-ups, guided ecological tours and educational activities. Clearbot's cleaning robot has removed over 600 kg of marine waste, with plastic accounting for approximately 50% of the debris collected.

Central to our sustainability efforts is empowering the less-resourced with digital skills, rooted in our belief in the importance of fostering an inclusive innovation and technology ecosystem. We are also leveraging innovation to improve wellbeing and support the community. In celebration of the first anniversary of The Spark and Sino Inno Lab at One North, we hosted the inaugural Community Wellness Inno Day, spotlighting local wellness technologies and engaging over 500 community members, including underprivileged families and children from the North District.

On behalf of the ESG Steering Committee, I would like to extend my heartfelt gratitude to our stakeholders for the staunch support on this important journey. We are especially thankful to our partners and employees, whose dedication and innovation continue to drive meaningful progress. We look forward to building a more sustainable future together.

Daryl Ng

Chairman, ESG Steering Committee

活動，至今已有近 500 名訪客及學生參與。此外，Clearbot 的海洋清潔機械人已成功清除逾 600 公斤廢棄物，當中約半數為塑膠廢料。

促進創新科技生態系統發展是我們的可持續發展核心工作之一，透過提升數碼技能支援基層社群，同時積極運用創新科技提升福祉及支援社區。為慶祝位於朗壟廣場的 The Spark 及「信和創意研發室」成立一週年，我們舉辦首屆「社區健康科技日」，並邀請逾 500 名來自北區的基層家庭及兒童參加，體驗科技融入健康生活。

本人謹代表委員會，衷心感謝持份者在可持續發展這段重要旅程上的支持，並特別感謝合作夥伴和員工，以熱誠與創新精神推動具饒富意義的轉變。我們期待與各界繼續攜手並肩，共建更可持續的未來。

環境、社會及管治督導委員會主席

黃永光 謹啟

Performance Highlights

表現概覽

We are humbly progressing towards our vision of Creating Better Lifescapes in partnership with our stakeholders. Some of our shared achievements across our three pillars and the governance focus area during the reporting period are summarised below.

我們與持份者攜手合作，務實地實踐「建構更美好生活」的願景。以下為我們於報告期內在三大元素和管治方面的重點成果。

Green Living 綠色生活

Sino Land's long-term science-based emissions reduction targets have been validated by the Science Based Targets initiative ("SBTi"), reflecting our steadfast commitment to addressing our shared climate challenges in line with global best practices.

信和置業的科學基礎減量長期目標已獲得科學基礎目標倡議組織驗證，展現我們以國際最佳實務常規應對氣候挑戰的堅定承諾。

SBTi verification for long-term greenhouse gas ("GHG") emissions reduction targets

科學基礎目標倡議組織已
驗證溫室氣體排放減量
長期目標



Community Spirit 心繫社區

Sino Caring Friends, our volunteer initiative, organised more than 500 community activities for over 108,000 less-resourced elderly, children and youths as well as 2,000 families. In total, our colleagues performed over 240,000 hours of volunteer service in Hong Kong.

我們的義工計劃「信和友心人」為超過 108,000 位基層長者、兒童和青少年，以及 2,000 個家庭舉辦超過 500 多項社區活動。同事在香港貢獻超過 240,000 小時的義工服務。

Governance 管治

Sino Land has been recognised for the first time as one of the first developers in Hong Kong to be included in CDP's highest benchmark, the 'A List', and has also been included in the Dow Jones Best-in-Class World Index.

信和置業成為香港首批發展商入選 CDP 最高基準 — 「A 級別名單」，並獲納入道瓊斯全球領先指數。

Included in the CDP
A List 2024 and Dow Jones
Best-in-Class World Index

入選 CDP 2024 年度
「A 級別名單」，並獲納入
道瓊斯全球領先指數



Innovative Design 創新構思

Sino Land became the first developer in Hong Kong and Mainland China to receive both ModeScore and ActiveScore certifications. In the region, Tsim Sha Tsui Centre is the first building to achieve ModeScore Certified Gold, while One North is the first to attain ActiveScore Certified Gold.

信和置業成為香港及中國內地首家同時榮獲 ModeScore 和 ActiveScore 認證的地產發展商。旗下的尖沙咀中心成為該區首座榮獲 ModeScore 金級認證的建築物，而朗壹廣場則是成為首座榮獲 ActiveScore 金級認證的建築物。

>500

activities organised
舉辦500多項活動

>240,000

hours of volunteer service performed
貢獻超過240,000義工服務小時

First developer in Hong Kong and
Mainland China to receive both
ModeScore and ActiveScore certifications

成為香港及中國內地首家同時榮獲 ModeScore
和 ActiveScore 認證的地產發展商

Value Creation Framework

創造共享價值框架

Our Value Creation Framework illustrates how effective governance enables us to integrate our vision of Creating Better Lifescapes into our business model. The diagram below highlights the Group's key resources and examples of the long-term value we create for the economy, environment and people, while contributing to broader goals under Sino Group's Sustainability Vision 2030 ("SV2030") initiative.

我們的「創造共享價值框架」展示我們如何通過有效的管治，把「建構更美好生活」的願景融合於商業模式中。下圖展示集團的主要資源及為周邊經濟、環境和大眾所創造長期價值的例子，以致力配合並達成信和集團《可持續發展願景 2030》目標。

Key Resources

主要資源

Economic 經濟

- Strong financial position supported by a steady stream of income
穩定收入來源建立的穩健財務狀況

Natural Resources 自然資源

- Nature in cities, including air, water, materials, biodiversity and our surrounding ecosystems
城市中的自然生態，包括空氣、水資源、物料、生物多樣性和周邊的生態系統

Real Estate 房地產

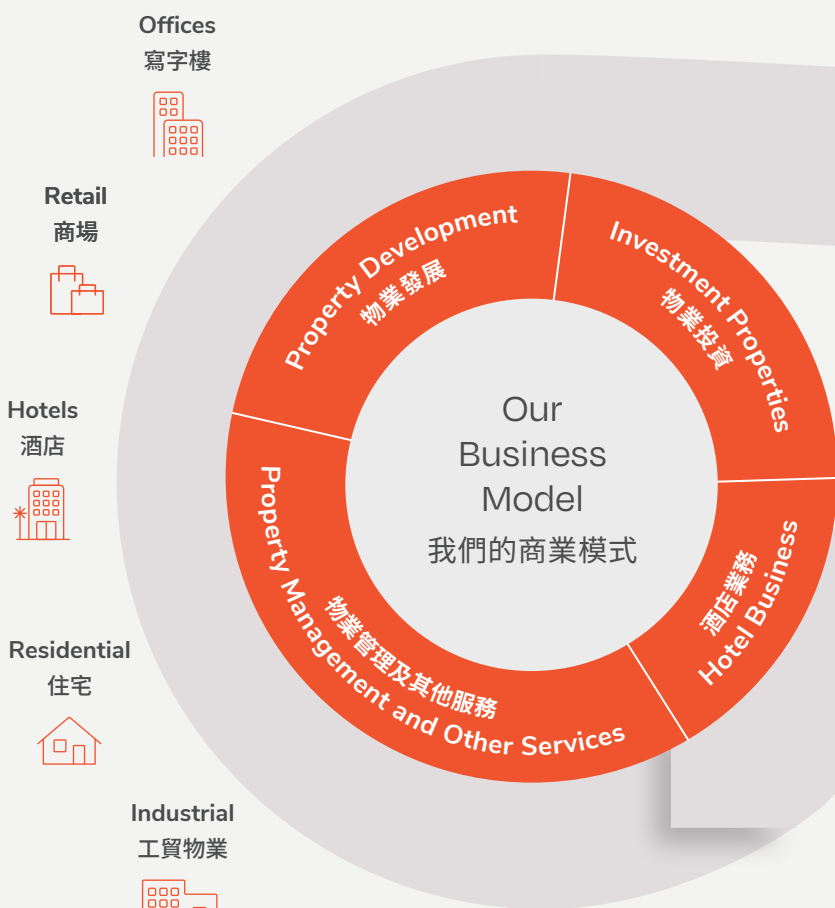
- Our land bank and leased buildings, related equipment and infrastructure
我們的土地儲備和租賃建築物，以及相關的設備和基礎設施

Stakeholders 持份者

- A dedicated workforce from multi-disciplinary backgrounds and strong partnerships with communities, government and industry organisations
來自不同背景的專責員工團隊，以及與社區、政府和行業機構的緊密夥伴關係

Our Business Model and Sustainability Framework

我們的商業模式和可持續發展框架



Alignment with Sustainability Standards and Principles 相關的可持續發展準則及原則





Value Created 創造價值

Environment

- Built environments that reduce ecological impact, promote wellbeing and empower stakeholders to adopt sustainable practices

Social

- Supportive, fair and inclusive workplaces, rigorous health and safety practices, innovation to support sustainability, strong connections with stakeholders and the promotion of heritage and culture

Governance

- Policies and systems that support sustainability, ethical business practices and quality products and services, allowing us to create economic value for distribution to employees, investors, business partners, the communities and other stakeholders

環境

- 減少對環境生態影響、促進健康和福祉，以及協助持份者實踐可持續發展措施的建築環境

社會

- 公平和互助共融的工作環境、嚴謹的健康及安全常規、創新以支持可持續發展、與持份者緊密聯繫，以及推廣文化傳承

管治

- 支持可持續發展、營商操守及優質產品和服務的政策和體系，使我們能為員工、投資者、業務夥伴、社區和其他持份者創造經濟價值

In support of

**WOMEN'S
EMPOWERMENT
PRINCIPLES**

Established by UN Women and the
UN Global Compact Office



SCIENCE
BASED
TARGETS



Sustainability Vision 2030

可持續發展願景 2030

Sino Land's sustainability targets are central to achieving Sino Group's SV2030 strategy. Understanding the role of business in addressing the sustainability challenges of our time, each of our SV2030 targets is aligned with the United Nations Sustainable Development Goals ("UNSDGs"). Our targets are presented by pillar and governance focus area. Progress on these targets, along with the initiatives and performance related to each material topic, are described in the relevant sections throughout this Report.

信和置業的可持續發展目標是達成信和集團《可持續發展願景 2030》的關鍵。我們明白企業在應對當今可持續發展挑戰中擔當重要角色。《可持續發展願景 2030》的每個目標均配合聯合國可持續發展目標。我們以可持續發展元素和管治關注範疇將目標分類，並於本報告的相關章節中就每個重大議題闡釋相關的計劃、表現及進展。

Focus Area/Pillars 關注範疇/元素	Material Topics 重大議題	SV2030 Targets
Governance 管治	Sustainable and Ethical Supply Chain 可持續和具道德的供應鏈	100% of approved suppliers are governed by our Contractor/Supplier Code of Conduct ("SCoC")
		By 2025, 100% of approved suppliers to adhere to our Sustainable Procurement Policy
		By 2030, 50% of approved suppliers to obtain recognised ISO/ESG/EHS standards
Green Living 綠色生活	Green	
	Climate Resilience and GHG Emissions 氣候抗禦力和溫室氣體排放	By 2030, achieve a greenhouse gas ("GHG") emission reduction of 30% from our 2012 baseline* ^Δ
		By 2030, reduce Scope 1 and 2 GHG emissions per square metre by 53.1% from our 2018 baseline and set a new target to reduce Scope 3 GHG emissions in line with the SBTi methodology
		By 2030, conduct climate risk assessment at our wholly-owned new development projects where applicable
	Energy Consumption and Efficiency 能源消耗和效益	By 2030, reduce electricity consumption by 30% from our 2012 baseline* ^Δ
	Material Use, Waste Reduction and Management 物料使用、廢物削減和管理	By 2030, achieve renewable energy generation of 6,000,000 kWh from the 2012 level [†]
		By 2030, reduce electricity intensity by 30% from our 2018 baseline*
		By 2025, purchase 60% of seafood served at the Group's hotels from sustainable sources ^Δ
		By 2030, purchase 100% of seafood served at the Group's hotels from sustainable sources
		By 2022, reduce single-use plastic consumption by 50% across all business lines from our 2017 baseline ^Δ
	Urban Biodiversity 城市生物多樣性	Eliminate all single-use plastic items by 2035 across our core operations
		By 2030, reduce water consumption intensity by 20% from our 2018 baseline*
		By 2030, divert 50% of commercial waste from landfill [#]
	Urban Biodiversity 城市生物多樣性	By 2030, all new development projects to implement tree assessment surveys to protect and promote urban biodiversity

Alignment with the UNSDGs 相關的聯合國可持續發展目標



- * Covering the common areas of 51 properties under our management.
包括我們管理的 51 項物業的公共地方。
- [†] Sino Group's goal is to generate 8,000,000 kWh of renewable energy from the 2012 level by 2030.
信和集團的目標是由 2012 年至 2030 年前實現再生能源的發電量達 800 萬千瓦時。
- ^Δ Our progress exceeded this target in a previous reporting period.
我們在過往報告期的進度已超越此目標。
- [#] Covering the head office of Sino Land in Tsim Sha Tsui Centre.
涵蓋信和置業於尖沙咀中心的總部辦事處。

《可持續發展願景 2030》目標	Corresponding UNSDGs 相關的聯合國可持續發展目標																
	1	3	4	5	7	8	9	10	11	12	13	14	15	16	17		
100% 認可供應商受《承辦商 / 供應商行為守則》約束						●				●					●		
於 2025 年前，100% 認可供應商致力遵守《可持續採購政策》						●				●							
於 2030 年前，50% 認可供應商獲得 ISO/ESG/EHS 認證						●				●							
綠色低碳																	
以 2012 年水平為基數，於 2030 年前將溫室氣體排放量減少 30% * ^Δ										●	●						
以 2018 年水平為基數，於 2030 年前將每平方米的範疇一及範疇二溫室氣體排放量減少 53.1%；同時就範疇三溫室氣體排放制定新減量目標（以上均採用科學基礎目標倡議組織的計算方式）										●	●						
於 2030 年前，為合適的全資擁有新發展項目進行氣候風險評估										●	●						
以 2012 年水平為基數，於 2030 年前將用電量減少 30% * ^Δ					●					●							
由 2012 年至 2030 年前實現再生能源的發電量達 600 萬千瓦時 [†]					●					●							
以 2018 年水平為基數，於 2030 年前將用電強度減少 30% *					●					●							
於 2025 年前，集團旗下酒店供應的 60% 海鮮將採購自可持續來源 ^Δ										●				●			
於 2030 年前，集團旗下酒店供應的 100% 海鮮將採購自可持續來源										●				●			
以 2017 年水平為基數，於 2022 年前將集團旗下各業務的即棄塑膠製品消耗量減少 50% ^Δ										●							
於 2035 年前，核心業務停止使用即棄塑膠製品										●							
以 2018 年水平為基數，於 2030 年前將用水強度減少 20% *										●							
於 2030 年前將運往堆填區的商業廢物減至 50% [#]										●							
於 2030 年前，為所有新發展項目展開樹木評估調查，以保護和促進城市生物多樣性															●		

Focus Area/Pillars

關注範疇/元素

Material Topics 重大議題

SV2030 Targets

Green Living 綠色生活	Wellness	
	Labour Practices 勞工實務常規	Increase total training hours by 50% by 2025 and 100% by 2030 from the 2019 level Embrace diversity and inclusion to ensure equal opportunities in all our people-related practices By 2030, maintain gender pay ratio at 1:1 By 2030, maintain a gender balance in all management positions By 2030, maintain a lost-time injury rate ("LTIR") at or below 2.5 per 100 employees By 2025, 100% of employees to receive ESG training
	Health, Safety and Wellbeing 健康、安全和福祉	Deliver products and services that enhance the wellness of our stakeholders Improve the wellbeing of our employees through wellness programmes covering work and family life, physical health and mental health
Innovative Design 創新構思	Design	
	Sustainable Buildings 可持續發展建築物	Achieve BEAM Plus certification for all of our new buildings in Hong Kong By 2030, obtain BEAM Plus Gold or above certification at 100% of our wholly-owned new development projects where applicable Seek to achieve WELL™ certification for all of our new buildings in Hong Kong Continue to adopt sustainable building standards and invest in improvements across our portfolio
	Innovation	
	Investment in Innovation 創新投資	Foster a culture of innovation that enables colleagues and external innovators to test out new ideas and build a mechanism to apply new technologies in our business operations Obtain ISO 27001 (Information Security Management) certification by 2025
Community Spirit 心繫社區	Heritage & Culture	
	Heritage and Culture 文化傳承	Support communities' arts and cultural events and programmes to enrich everyday life
	Community	
	Community Investment and Engagement 社區投資和參與	By 2025, improve the wellbeing of 5,000 less-resourced families By 2025, establish a wellness education programme to promote health education in the community By 2025, support 150 primary schools and enhance the school environment by providing wellness education By 2025, collaborate with local NGOs to promote social inclusion By 2025, collaborate with NGOs to help women from less-resourced families contribute to the community By 2030, develop long-term, mutually beneficial relationships aimed at enhancing the quality of life of our stakeholders, including individuals, groups and the wider community, and promoting social inclusion By 2030, increase volunteer service hours by 15% from the 2020 level

Alignment with the UNSDGs 相關的聯合國可持續發展目標



《可持續發展願景 2030》目標	Corresponding UNSDGs 相關的聯合國可持續發展目標																
	1	3	4	5	7	8	9	10	11	12	13	14	15	16	17		
健康舒泰																	
以 2019 年為基數，於 2025 年及 2030 年前分別增加員工總培訓時數 50% 及 100%																	
擁抱多元共融文化，確保平等機會原則在人力資源措施中得以有效實施																	
於 2030 年前，性別薪酬比例保持在 1:1																	
於 2030 年前，保持所有管理職位的男女比例均衡																	
於 2030 年前，保持工傷引致損失工時比率在每 100 名員工 2.5 或以下																	
於 2025 年前，100% 員工接受環境、社會及管治相關培訓																	
提供能進一步提升持份者身心健康的產品和服務																	
透過涵蓋工作、家庭及身心健康活動促進員工福祉																	
匠心設計																	
為旗下所有香港新建物業取得綠建環評認證																	
於 2030 年前，為合適的 100% 全資擁有新發展項目取得綠建環評金級或以上認證																	
致力為旗下所有香港新建物業取得《WELL 建築標準™》認證																	
繼續採用可持續建築標準，並投放資源改善現有的物業																	
創意革新																	
促進創新文化，為同事及科創企業提供試驗新構思的機會，並建立於業務應用新科技的機制																	
於 2025 年前獲取 ISO 27001 (資訊安全管理體系) 認證																	
文化傳承																	
支持社區的藝術及文化活動與計劃，讓社會的日常生活更加豐盛																	
連繫社群																	
於 2025 年前，致力改善 5,000 個基層家庭的生活																	
於 2025 年前，於社區推出健康教育課程，推廣健康概念																	
於 2025 年前，透過提供身心健康教育，支援 150 間小學改善學校環境																	
於 2025 年前，與本地非政府機構合作，促進社會共融																	
於 2025 年前，與非政府機構協作，幫助基層婦女貢獻社區																	
於 2030 年前，發展長遠和互惠關係，以提升持份者，包括個人、群體，以至廣大社區的生活質素，以及促進社會共融																	
於 2030 年前，義工服務時數較 2020 年增加 15%																	

Discover Shui Hau

珍『識』水口

Megatrend addressed 應對大趨勢

Nature conservation is emerging as both a policy priority for governments and a strategic imperative for businesses. Backed by growing international pressure, including commitments supported by the United Nations, companies are increasingly recognising their dependence on ecosystem services provided by nature. Integrating these considerations into operations enables businesses to mitigate risks and comply with regulatory requirements. Engaging with local communities, partnering with NGOs and raising public awareness can help ensure conservation efforts by the private sector are inclusive and effective.

保護大自然是政府的政策重點，亦是企業的策略要務。隨著全球對可持續發展的關注日益增加，聯合國對自然保育的承諾發揮牽頭作用，企業逐漸了解其日常營運對生態系統服務的依賴。將保育原則融合於日常營運，有助企業減低風險並符合法定要求。同時，私營機構可透過與本地社區交流、與非政府組織合作，以及增強大眾意識，以推進更全面和具成效的保育工作。



Nature Conservation
保護大自然

In partnership with the World Wide Fund for Nature Hong Kong ("WWF-Hong Kong") and local start-up Clearbot, the Group launched the Discover Shui Hau project to promote ecological conservation and foster a deeper understanding of the area's ecological value and cultural landscape. Through active engagement with Shui Hau residents and Lantau Island students, we aim to cultivate a responsible attitude towards the natural environment amongst the public, minimise environmental disruptions caused by recreational activities and safeguard Shui Hau's ecological landscape.

Since its launch, the project has engaged nearly 500 visitors and students through various engaging activities, including guided tours and workshops, throughout the summer season. We also conducted coastal clean-ups with our guests in partnership with Clearbot, providing us an opportunity to leverage innovative technology to actively clean up marine debris and protect Shui Hau's precious coastal environment. During the reporting period, Clearbot's marine cleaning robot collected approximately 600 kg of marine waste in the area, with around 50% being plastic waste.

集團聯同世界自然基金會香港分會及本地初創企業 Clearbot 攜手展開「珍『識』水口」計劃，旨在凝聚水口居民和大嶼山學生的力量，讓公眾認識水口一帶的高生態價值和文化景觀，同時透過社區各界積極參與，培養市民對自然環境負責任的態度，從而減少休閒活動對環境的干擾，攜手保護水口的生態環境。

自計劃推出以來，我們於夏季期間舉辦導賞和工作坊等多項有趣的活動，吸引近 500 名遊人和學生參與。我們亦透過與 Clearbot 合作的機會，與訪客一起清潔海岸，應用創新技術清理海洋垃圾，保護水口珍貴的海岸環境。報告期內，Clearbot 的海洋清潔機械人在附近已收集約 600 公斤的海洋垃圾，其中約 50% 為塑膠垃圾。

Discover Shui Hau project aims to deepen the understanding of the ecological environment of Shui Hau among local secondary and primary students and nurture them as conservation ambassadors.

「珍『識』水口」計劃讓本地中小學生加深對水口生態環境認識，培養他們成為保育大使。





We help educate the public about ecological conservation on Lantau Island through guided tours, workshops and mural paintings.
我們透過導賞、工作坊和壁畫創作，向大眾傳遞有關大嶼山生態保育的知識。

Additionally, during the peak clam digging season from May to September, we set up kiosks where visitors learned about the “Code of Conduct for Clam Digging” and received clam gauges. Visitors renting clam digging tools at the village also received these materials. These measures were designed to remind visitors to release small clams and minimise substrate disturbance, thereby reducing the negative impacts of clam-digging activities on the ecosystem.

We also collaborated with local villagers and talented artists to create vibrant murals that celebrate the rich cultural heritage and biodiversity of the area. Five murals were completed during the initial stage of the project, capturing the unique landscape of Shui Hau as it extends from mountains and fields to the ocean. These murals vividly depict the humanistic aspects of everyday life in Shui Hau village as well as local animal species.

此外，我們於5月至9月掘蜆活動高峰期間設置教育攤位，並在遊人在村內租用掘蜆工具時派發《掘蜆守則》及「蜆類保育尺」，提醒他們切勿帶走體形較小的蜆或翻動沙泥，減低掘蜆活動對生態環境造成負面影響。

我們亦與當地村民和藝術家合作創作壁畫，展示水口豐富的文化及生態環境。首階段完成的五幅壁畫展現水口由山脈、田地伸延至海洋的獨特景致，並描繪水口村具人文特色的生活點滴，以及當地物種的面貌。

We promote ecological conservation in Shui Hau by fostering a deeper understanding of the area’s ecological value and cultural landscape.

我們透過加深人們對水口生態價值和文化面貌的了解，推動該區的生態保育工作。

Supplier Climate Alliance

供應商氣候夥伴計劃

Megatrend addressed 應對大趨勢

Supply chain sustainability is now widely recognised as a key driver of business resilience. As stakeholders demand greater transparency and accountability, particularly with regard to reporting Scope 3 emissions (i.e., indirect emissions that occur in an organisation's value chain), companies worldwide are embedding ESG considerations into their supply chain management practices. Going a step further — collaborating with suppliers and building sustainability capacities within the supply chain — is the next frontier to create shared value beyond core operations.

可持續供應鏈被視為提升業務抗禦力的關鍵要素。隨着持份者對透明問責的要求不斷增加，對企業價值鏈中的範疇三溫室氣體間接排放的披露要求更日趨嚴謹，全球各地企業正積極將環境、社會及管治要素融合於供應鏈管理的實務常規中。與供應商攜手合作並提升供應鏈整體的可持續發展，為企業更進一步創造長遠共享價值的重要方向。



Supply Chain Sustainability
可持續供應鏈

Corporate carbon management and climate disclosure have gained significant importance globally and are now recognised as vital steps towards achieving carbon neutrality. During the reporting period, the Group joined hands with suppliers and partners in a new initiative to drive collective action towards decarbonisation.

The Supplier Climate Alliance (the “Alliance”), one of the first initiatives in Hong Kong aimed at raising awareness about climate change among suppliers, was officially launched in May 2025. Through this initiative, we aim to foster cross-sector collaboration among industry players, academia and the wider business community, to engage suppliers, promote carbon management, encourage the disclosure of GHG emissions data and to contribute to a more sustainable supply chain.

The Alliance is an initiative led by the Group, with SGS Hong Kong Limited as a strategic partner for professional verification of carbon data. The Centre for Civil Society and Governance of The University of Hong Kong (“HKU”), Ernst & Young, the SME Sustainability Society and WWF-Hong Kong serve as knowledge partners, sharing their carbon management insights and experiences.

The Alliance hosts various experiential activities to raise awareness about carbon reduction among suppliers and their employees while promoting sustainable practices in daily life.

計劃提供各類體驗及參觀活動，藉此提高供應商及其員工的減碳意識，並促進在日常生活中實踐可持續發展。

全球對企業碳排放管理及氣候信息披露日益重視，視之為邁向碳中和的重要元素。報告期內，集團與供應商和合作夥伴攜手推出全新計劃，推動減碳的集體行動。

《供應商氣候夥伴計劃》（「計劃」）於2025年5月正式啟動，是香港首批旨在提高供應商應對氣候變化意識的行動。我們透過此計劃，致力促進業界、學界及商界的跨界別合作，凝聚供應商，鼓勵碳管理及披露溫室氣體排放數據，為可持續供應鏈帶來正面效應。

計劃由集團牽頭，並由香港通用檢測認證有限公司作為「策略夥伴」，以支持供應鏈碳數據的專業驗證工作。計劃亦邀得香港大學（「港大」）公民社會與治理研究中心、安永會計師事務所、中小企可持續



《供應商氣候夥伴計劃》啟動儀式 Supplier Climate Alliance Launch Ceremony



The Supplier Climate Alliance engages climate-conscious suppliers, promotes carbon management and encourages the disclosure of GHG emissions data.

《供應商氣候夥伴計劃》凝聚具有氣候意識的供應商，鼓勵碳管理及披露溫室氣體排放數據。

Participating suppliers are encouraged to attend workshops and sign the Carbon Management Pledge as a commitment to decarbonisation. The Carbon Management Pledge has two levels: at the Explorer level, suppliers submit basic product and transportation-related information for the products they supply to the Group, while at the Motivator level, suppliers provide additional data on their operational emissions.

The Alliance offers regular learning experiences, including knowledge exchange and professional training, Farm Together workshops, snorkelling at Ocean Park, visits to the CORAL REEFStorage Centre as well as to Sino Inno Lab and The Spark.

Around 50 of our suppliers have joined the Alliance, with more than half committing to the Carbon Management Pledge – which is aligned with the Group's SV2030 and Scope 3 emissions reduction targets – to enhance their climate-related disclosures, including information on carbon management.

發展學會及世界自然基金會香港分會作為「知識夥伴」，分享碳管理的經驗及策略，參與的供應商可透過工作坊及簽署《碳管理約章》，認識和實踐碳管理。《碳管理約章》分為兩個級別：碳管理啟航者級別的供應商需提供其供應給集團的產品基本資訊和相關運輸資訊，而碳管理領航者級別的供應商則額外提供有關營運的排放數據。

計劃定期向供應商提供學習體驗，包括知識交流和專業技術培訓、「一喜種田」農務工作坊、海洋公園浮潛體驗與參觀「活化珊瑚中心」，以及參觀「信和創意研發室」及 The Spark。

目前已有約 50 家供應商參與，其中超過半數更簽署加入《碳管理約章》，支持集團的《可持續發展願景 2030》及溫室氣體範疇三減排目標，優化碳管理等氣候相關信息披露。

Through the Supplier Climate Alliance, we aim to foster cross-sector collaboration for climate action.

我們透過《供應商氣候夥伴計劃》，致力促進跨界別合作，共同採取氣候行動。

Community Wellness Inno Day

社區健康科技日

Megatrend addressed 應對大趨勢

The integration of technology and wellness is reshaping how people manage their health. Digital tools, AI, Internet of Things ("IoT") sensors and other exciting innovations are empowering individuals globally to adopt healthier lifestyles and monitor health conditions. Businesses have a unique role in promoting innovative wellness solutions that improve lives and build happier, healthier communities wherever they operate.

科技與健康的融合，正在改變人們管理健康的方式。數碼工具、人工智能、物聯網感測器及其他尖端的創新技術，讓全球各地的人們更容易實踐健康生活，更主動關注自身的健康狀況。不論企業身在何地，都可參與推動創新健康解決方案，協助改善生活質素，並促進更快樂、更健康的社區發展。



Technology-enabled
Wellness
以科技促進健康



The Community Wellness Inno Day showcased innovations from local start-ups and fostered industry dialogue on I&T.

「社區健康科技日」展現本地初創企業的創新成果，並促進業界就創新科技的交流。

Since 2018, the Group has been working to accelerate Hong Kong's innovation and technology ("I&T") ecosystem through Sino Inno Lab, a dynamic sandbox for proof-of-concept development and technological innovations. In the Northern Metropolis, Sino Inno Lab at One North is complemented by The Spark — an exclusive co-working space and event hub for emerging innovators in the Greater Bay Area. Since opening last year, the platforms have welcomed more than 3,400 visitors from local universities and start-ups in the Greater Bay Area and overseas, as well as delegates from organisations and educational institutions, to foster industry dialogue.

To celebrate The Spark's first anniversary, we were delighted to host the inaugural Community Wellness Inno Day, bringing I&T closer to the community. The event showcased innovations from start-ups from HKU and The Hong Kong University of Science and Technology ("HKUST").

自 2018 年，集團透過「信和創意研發室」為香港提供驗證創新意念及科技的「沙池」，致力加快香港創科生態圈的發展。位於北部都會區朗壠廣場的「信和創意研發室」及 The Spark 為大灣區創科人才提供開放的交流平台和共享工作空間，發揮協同效應，促進創科發展。自去年進駐北部都會區至今，已接待來自本地院校、大灣區及海外的初創企業、機構、院校及教育機構逾 3,400 名訪客參觀，促進業界交流。

為慶祝進駐一周年，The Spark 特別舉辦「社區健康科技日」，將創科帶進社區，邀請來自港大及香港科技大學（「科大」）的初創企業團隊，展示創新方案。



We hosted the inaugural Community Wellness Inno Day to promote wellbeing and raises awareness of wellness technology.
我們首次舉辦「社區健康科技日」，鼓勵市民關注身心健康，同時提高對健康科技的認知。

Over 500 community members, including underprivileged families and children from the North District, were engaged in interactive wellness technology sessions. Participants received instant health analysis through AI facial scanning from PanopticAI and personalised herbal tea recommendations from Lify Wellness. They also experienced eco-friendly commuting with LocoBike 360° VR cycling and had an immersive 360° VR bowling experience from VOTANIC.

Many participants found the event engaging and appreciated experiencing the benefits of AI in daily life. Parents noted the novelty of an AI chess-playing robot and the enjoyment their children derived from mind-body wellness activities. The event provided an opportunity for collaboration with like-minded tenants from One North, which offered complimentary activities and experiences that encouraged physical movement and overall wellness.

超過 500 名市民，包括來自北區的基層家庭及兒童，參加健康科技互動體驗。參加者透過 PanopticAI 的人工智能面部掃描取得健康數據，並享用由 Lify Wellness 度身調配的草本茶。場內亦提供 LocoBike 360° VR 單車體驗以推廣環保出行，以及 VOTANIC 提供的沉浸式 360° VR 保齡球體驗。

多名參加者表示活動讓他們耳目一新，體驗到人工智能為生活帶來的好處，也有家長表示人工智能下棋機械人及身心靈試玩活動對小朋友來說既新穎又有趣。是次活動特別邀請了秉持相同理念的朗壹廣場租戶合作，提供免費體驗活動，鼓勵大眾積極運動，舒展身心。

The Community Wellness Inno Day brought I&T closer to the community.

「社區健康科技日」讓創科更貼近社區。

Defining our Material Topics

界定重大議題

Stakeholder Engagement

We interact with stakeholders through multiple communication channels to understand their expectations and key concerns. Our key stakeholder groups*, their priority concerns and our methods of ongoing engagement with each of them are described below.

聯繫持份者

我們以多個溝通渠道與持份者互動，從而了解他們的期望和主要的關注議題。下表整合我們的主要持份者組別*及其優先關注議題，以及與他們持續溝通的方法。

Stakeholder Groups 持份者組別	Methods of Ongoing Engagement		
Board Members 董事	- One-on-one interviews - Surveys	Regular meetings	
Investors/Analysts/Shareholders 投資者 / 分析員 / 股東	- Surveys - Annual general meetings	- Annual and interim reports - Press releases, announcements and circulars	- Investor conferences - Analyst briefings
Employees 僱員	- Surveys - Corporate Town Hall	- Staff magazine and app (InSino) - New hire orientation - Sino Sustainability Academy	- Intranet (SinoNet) - Sinovation programme - Grievance mechanisms
Tenants/Customers/Residents 租戶 / 顧客 / 住戶	- One-on-one interviews - Surveys - Handover service surveys (property buyers) - Customer satisfaction surveys	- Home visits by property management teams - Customer service hotline - Regular gatherings - Social media	- Daily touchpoints - Mailings and publications (LifeScape) - Sino Club - Grievance mechanisms
Partners/Suppliers/Contractors 合作夥伴 / 供應商 / 承辦商	- One-on-one interviews - Surveys - Tendering processes	- Meetings and conferences - Exhibitions	- Site visits - Grievance mechanisms
Peers 行業同儕	- Surveys - Industry events	- Joint projects - Meetings and conferences	
Academia/Research Institute/Think Tank 學術界 / 研究所 / 智庫	- One-on-one interviews - Surveys	Joint projects	
Government 政府	- One-on-one interviews - Surveys	- Joint projects - Meetings and conferences	
Trade Associations/Industry Organisations 同業公會 / 業界組織	- One-on-one interviews - Surveys	- Industry events - Meetings and conferences	
Media 傳媒	- Surveys - Press releases	Media briefings, conferences and luncheons	- One-on-one interviews - Social media
NGOs 非政府機構	- One-on-one interviews - Surveys - Art exhibitions and functions	- Regular meetings with green and community partners - Joint projects	- Volunteer opportunities - Charitable events

* Our stakeholder groups are identified using guidelines provided in the AA1000 Stakeholder Engagement Standard (2015).
我們利用《AA1000持份者參與準則（2015）》所提供的指引，識別持份者組別。

Priority Concerns 持份者優先關注的議題

Climate Resilience and GHG Emissions 氣候抗禦力和溫室氣體排放

Customer Satisfaction 顧客滿意度

Cybersecurity and Data Protection 網絡安全與數據保護

Energy Consumption and Efficiency 能源消耗和效益

Ethics and Integrity 道德與誠信

Investment in Innovation 創新投資

Material Use, Waste Reduction and Management 物料使用、廢物削減和管理

Sustainable Buildings 可持續發展建築物

Training and Development 培訓與發展

Wellbeing 福祉

Diversity and Equal Opportunities 多元與平等機會

Urban Biodiversity 城市生物多樣性

持續溝通的渠道

- 一對一訪談
- 定期會議
- 問卷調查

- 問卷調查
- 年報及中期報告
- 投資者會議
- 股東周年大會
- 新聞發布、公告及通函
- 分析員簡報會

- 問卷調查
- 員工通訊及手機應用程式(「信誌」)
- 集團內聯網(SinoNet)
- 員工溝通大會
- 迎新課程
- 「信·共創」計劃
- 可持續發展學堂
- 申訴機制

- 一對一訪談
- 物業管理團隊家訪
- 日常親身接觸
- 問卷調查
- 客戶服務熱線
- 郵寄宣傳及刊物(LifeScape)
- 交樓服務調查(物業買家)
- 定期聚會
- Sino Club
- 顧客滿意度問卷調查
- 社交媒體
- 申訴機制

- 一對一訪談
- 會議及研討會
- 實地視察
- 問卷調查
- 展覽
- 申訴機制
- 招標程序

- 問卷調查
- 合辦活動
- 行業活動
- 會議及研討會

- 一對一訪談
- 合辦活動
- 問卷調查

- 一對一訪談
- 合辦活動
- 問卷調查
- 會議及研討會

- 一對一訪談
- 業界活動
- 問卷調查
- 會議及研討會

- 問卷調查
- 傳媒簡介會、發布會及午間聚會
- 一對一訪談
- 新聞發布
- 社交媒體

- 一對一訪談
- 與環保團體和社區夥伴的定期會議
- 義工機會
- 問卷調查
- 合辦活動
- 慈善活動
- 藝術展覽和活動

Materiality Assessment

重要性評估

We review our materiality analysis annually based on the results of our stakeholder engagement exercise. In 2025, we conducted a comprehensive materiality assessment to identify ESG topics most material to our business. We adopted the concept of double materiality, which considers both the positive and negative impacts of our relevant sustainability issues on our enterprise value and the economy, the environment and people (including impacts on human rights) across our value chain.

我們每年都會根據持份者參與活動的結果，檢視並更新重要性評估。2025年，我們展開全面的重要性評估來識別對業務最重要的環境、社會及管治議題。我們亦採用「雙重重要性」的概念，評估相關可持續發展議題對企業價值及整個價值鏈的經濟、環境和大眾（包括對人權的影響）所衍生的正面和負面影響。

Research 研究

1

We identified the sustainability issues most relevant to our business through desk research and peer benchmarking. This research considered regulatory and disclosure landscape changes, industry trends, sustainability reporting standards and sustainability ratings.

我們透過資料閱覽方式及參照同儕，以識別與業務最相關的可持續發展議題。研究包括對監管機制及披露環境變化、行業趨勢、可持續發展報告準則以及可持續發展評級的考量。



Stakeholder Engagement 持份者參與

2

Our research was supported by extensive stakeholder engagement, which included an online survey of 757 individuals representing 11 stakeholder groups. All stakeholders were asked to assess the actual and potential negative and positive impacts on our enterprise value (Financial Materiality) and the economy, environment and people (Impact Materiality) of our identified sustainability issues, prioritising them based on their significance. They were also asked to rank significant risks, opportunities, our sustainability performance and communication strategies. The stakeholders engaged included representatives from the Board, employees, tenants/customers, partners/suppliers, investors/analysts/shareholders, peers, media, academia and NGOs, amongst others.

我們的研究獲持份者的廣泛參與及支持，其中包括來自 11 個持份者組別 757 名持份者所完成的網上問卷調查。所有持份者都必須評估就我們所識別的可持續發展議題對企業價值（即財務重要性）以及經濟、環境及大眾（即影響重要性）的實際和潛在的負面影響和正面影響，並根據其重要性排列優先次序。持份者亦為我們的重要風險、機遇、可持續發展表現和溝通策略進行排序。參與的持份者包括董事會代表、僱員、租戶/顧客、合作夥伴/供應商、投資者/分析員/股東、行業同儕、傳媒、學術界和非政府機構等。

Evaluation 評估

3

In a materiality assessment discussion, executives from the Group evaluated the distilled results of the research, stakeholder responses and our assessment of the sustainability impacts based on each of the GRI Standards' criteria. This analysis provided the foundation for setting a threshold to determine which topics are material and to prioritise the impacts for reporting. A list of issues categorised by the significance of impact can be found on the following page. A description of the impacts considered and how they affect our value chain can be found on subsequent pages.

集團的高級管理人員於重要性評估討論中，分析研究結果、持份者意見，以及根據各項 GRI 準則要求評估對可持續發展的影響。此分析為制定門檻奠定基礎，用以判斷哪些屬於重大議題，並優先排序其影響以便報告。下頁的可持續發展議題按影響的重要性分類。相關影響及其對我們價值鏈的延伸影響，可參考後續頁面的說明。

Confirmation 確認

4

Our management reviewed and confirmed the prioritisation of our business impacts and material topics for reporting. The materiality assessment confirmed three material sustainability issues with the highest financial impacts: Climate Resilience and GHG Emissions, Energy Consumption and Efficiency, and Health and Safety. The resulting prioritisation will enable us to better manage our approach to addressing the most significant impacts along our value chain. Additionally, Investment in Innovation was elevated from being a Very Important topic in the previous reporting period to a Critically Important topic in our latest assessment. Our sustainability issues are grouped into 15 material topics to enhance the clarity of our reporting. The findings were also shared with our Internal Audit Department and will inform our Enterprise Risk Management ("ERM") processes.

我們的管理層審閱並確認我們的業務影響的優先順序和界定報告的重大議題。重要性評估確認了三個最具財務影響的重大可持續發展議題，即氣候抗禦力和溫室氣體排放、能源消耗和效益，以及健康及安全。是次優次排序的評估，有助我們完善管理方針來應對價值鏈上的最重大影響。此外，「創新投資」從上一個報告期的「非常重要」提升為「極為重要」議題。我們的可持續發展議題共歸納為 15 個重大議題，使本報告更為清晰。有關結果已與內部審核部分享，並將為企業風險管理機制提供資訊。

Impact Materiality 影響重要性

Critically Important 極為重要

Sustainability Issues 可持續發展議題

Ethics and Integrity
道德與誠信

Investment in Innovation
創新投資

Sustainable Buildings
可持續發展建築物

Urban Biodiversity
城市生物多樣性

Climate Resilience
and GHG Emissions
氣候抗禦力和溫室氣體排放

Energy Consumption
and Efficiency
能源消耗和效益

Very Important 非常重要

Sustainability Issues 可持續發展議題

Community
Investment and
Engagement
社區投資和參與

Customer
Satisfaction
顧客滿意度

Cybersecurity
and Data Protection
網絡安全與數據保護

Diversity and Equal
Opportunities*
多元與平等機會*

Economic
Performance
經濟表現

Heritage
and Culture
文化傳承

Health and Safety*
健康及安全*

Material Use, Waste
Reduction and Management
物料使用、廢物削減和管理

Sustainable and
Ethical Supply Chain
可持續和具道德的供應鏈

Training and
Development*
培訓與發展*

Important 重要

Sustainability Issues 可持續發展議題

Forced and Child Labour*
強制勞工和童工*

Labour Practices
勞工實務常規

Water Consumption and Efficiency*
用水和用水效益*

Wellbeing*
福祉*

* These issues fall under related material topics to enhance the clarity of reporting.
這些議題歸納於相關的重大議題下，使報告更清晰。

Issues that are material from both impact and financial perspectives.
這些議題的影響和財務重要性同樣重大。

Financial Materiality

Following the concept of double materiality, we assessed the positive and negative impacts of our various sustainability issues on our enterprise value. Stakeholders with financial expertise, including our executives, were engaged to determine the issues with the highest financial impact on our business; the results of this assessment are presented below:

財務重要性

我們按照「雙重重要性」的概念，評估各項可持續發展議題對企業價值的正面和負面影響。我們徵詢了具財務專業知識的持份者，包括高級管理人員，以確定對業務財務影響最大的議題。結果如下：

1

Climate Resilience and GHG Emissions 氣候抗禦力和溫室氣體排放

We have identified and evaluated the impact of climate-related risks on our buildings, operating costs and property value evaluation. Focusing on climate resilience and decarbonisation is essential for adapting to and mitigating climate-related impacts and seizing the opportunities stemming from the support of the transition to a low-carbon economy.

我們已識別並評估氣候相關風險對建築物、營運成本和物業價值的影響。專注提升氣候抗禦力和減碳對適應和減輕氣候變化風險的影響，以及把握低碳經濟轉型所帶來的機遇至關重要。

2

Energy Consumption and Efficiency 能源消耗和效益

With the regulatory landscape moving towards a low-carbon economy to meet decarbonisation goals, more stringent building codes for energy efficiency are expected. Focusing on energy efficiency solutions within our buildings and operations is therefore necessary to meet foreseeable regulatory requirements and to avoid the costs of non-compliance. Energy efficiency solutions also offer opportunities to reduce operating costs and attract ESG-oriented tenants, residents and customers.

隨著監管環境漸以低碳經濟和實現低碳為目標，我們預期面對更嚴格的能源效益建築規範。為滿足可預見的監管要求並避免因不合規而產生的成本，我們必須專注發展建築物和日常營運的能源效益解決方案。能源效益解決方案亦為我們提供機遇，降低營運成本和吸引同樣關注環境、社會及管治的租戶、住戶和顧客。

3

Health and Safety 健康及安全

Maintaining a healthy and safe workplace is necessary to attract and retain suitable talent. This enhances the productivity and morale of our workforce, as well as the quality and efficiency of our work. Additionally, robust health and safety standards avert potential injuries, disruption to operations and impaired brand and reputation.

維持健康及安全的工作環境，對吸引和留住合適人才必不可少。這樣，我們才能有效提升員工的生產力和士氣，以及工作質素和效率。此外，嚴格的健康和安全標準亦可避免隱患、營運中斷，以及品牌和聲譽受損。

Impact Materiality

The following pages describe our confirmed material topics for each pillar, the most significant impacts of the issues considered, and how these issues affect our value chain.

影響重要性

下表描述了各關鍵元素的重大議題、議題的最重大影響以及它們如何影響我們的價值鏈。

Governance Material Topics

管治重大議題

Sustainable and Ethical Supply Chain |

Cybersecurity and Data Protection | Ethics and Integrity |

Economic Performance | Customer Satisfaction

Pillars 關鍵元素	Issue 議題	Significant Impacts
Governance 管治	Sustainable and Ethical Supply Chain 可持續和具道德的供應鏈	The Group benefits local communities by providing employment opportunities along the supply chain and in construction and renovation projects. Long-term benefits include new revenue generation opportunities for suppliers, economic development and enhanced customer satisfaction from delivering products that meet ethical and sustainable sourcing expectations. Undertaking risk assessments and building capacity will help suppliers uphold high standards in terms of ethical business practices, human and labour rights, efficient resource consumption and the provision of products and services with sustainability attributes. Sound management of business relationships is imperative to minimise the risk of the Group indirectly contributing to environmental and social impacts (e.g., waste, emissions or human rights abuses) through its supply chain.
	Forced and Child Labour 強制勞工和童工	Adopting a transparent approach to forced and child labour throughout the value chain ensures stakeholders benefit from internationally recognised protection standards. Respecting labour rights in the workplace and at construction sites creates a more inclusive, productive and safe environment. Just treatment of people, including, for example, the prevention of forced and child labour, will reduce the risk of impaired performance, adverse impacts on individuals, societies and economies and loss of reputation.
	Cybersecurity and Data Protection 網絡安全與數據保護	A robust cybersecurity and data protection strategy can empower and equip employees and other key stakeholders with the correct information and tools, facilitating digitalisation and PropTech efforts to enhance positive outcomes, such as tenant and customer satisfaction and reduced environmental footprint. In today's digital age, property and hospitality companies are at a higher risk of cyberattacks due to the significant amount of data they retain during the sales and leasing phases. These attacks can lead to breaches of sensitive, proprietary and personal data, adversely affecting all key stakeholder groups, including employees, tenants, customers, suppliers and business partners. Adherence to data privacy regulations and agreements with key stakeholders will prevent potentially significant legal ramifications.

可持續和具道德的供應鏈 |
網絡安全與數據保護 | 道德與誠信 |
經濟表現 | 顧客滿意度

重大影響

集團在供應鏈以及建築和翻新項目提供就業機會，回饋當地社區。長遠利益包括為供應商創造新的營收機會、促進經濟發展，以及藉著提供符合道德和可持續採購期望的產品來提高顧客滿意度。

展開風險評估和能力培訓，能協助供應商在營商操守、人權和勞工權利、資源利用效益，以及提供可持續產品和服務方面堅守高標準。穩健的業務關係管理同樣非常重要，有助將集團可能對供應鏈造成的間接環境和社會影響(例如廢物、排放或違反人權)的風險減至最低。

就強制勞工和童工議題，於價值鏈中採用透明的方針可確保持份者受國際公認的標準保護。在工作間和建築工地尊重勞工權利，可創造更共融、高效率和安全的环境。以公正原則待人，包括防止強制勞工和童工等問題，能避免對表現、聲譽、個人、社會和經濟造成的負面影響。

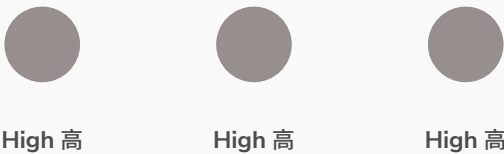
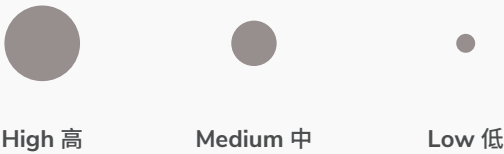
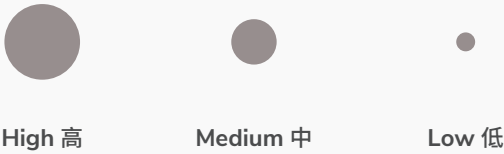
穩健的網絡安全與數據保護策略，可為員工和其他主要持份者提供正確資訊和工具，促進數碼化和房地產科技工作，帶來提升租戶和顧客滿意度及減少環境足跡等成果。在現今的數碼時代，房地產和酒店業務在銷售和租賃過程都涉及和管有大量數據，增加受到網絡攻擊的風險。這些攻擊可導致敏感、專利和個人數據洩露，進而對所有主要持份者產生負面影響，包括員工、租戶、顧客、供應商和商業夥伴。遵守數據私隱相關規定，及與主要持份者達成協議，可防止潛在的重大法律後果。

Value Chain Impacts
對價值鏈的影響

Upstream 上游	Contractors and Suppliers 承辦商和供應商
Operations 業務	Sino Land's Operations 信和置業營運
Downstream 下游	Tenants and Customers 租戶和顧客

Value Chain Impacts 對價值鏈的影響

Upstream 上游 Operations 業務 Downstream 下游



Pillars 關鍵元素

Issue 議題

Significant Impacts

Governance
管治**Ethics and Integrity**
道德與誠信

Ethical business practices set the foundation for functioning economies and markets along the value chain. Strong corporate governance and transparency fosters trust, attracting customers and talent and driving positive economic development. Ethical conduct avoids penalties, so more resources can be allocated to support people and the environment. The reliance on contractors and sub-contractors for property/hotel development and operations poses corruption risks that may erode trust in markets and governments, impacting the entire value chain. Prudent corporate governance and transparency can prevent impaired performance, reputation loss and potential fines.

Economic Performance
經濟表現

The property and hospitality sectors are major contributors to economies. The Group contributes by providing job opportunities, which generate income for employees and stimulate economic growth, and by creating demand for related industries such as architecture, engineering, construction, and food and beverage. The property sector as a whole can influence issues such as housing affordability and economic stability. Therefore, careful consideration is required to deliver broader prosperity. Solid economic performance safeguards financial resources, supporting business growth and human capital development.

Customer Satisfaction
顧客滿意度

Regular stakeholder engagement and a focus on quality management systems will help identify customer needs and enhance product and service excellence, furthering the Group's ability to contribute to community development. Focusing on customer satisfaction may avert the consequences of customer attrition, which can impact revenue and constrain resources available for fostering sustainable business growth, disbursement to shareholders and making meaningful contributions to the economy and society.

Green Living Material Topics
綠色生活重大議題**Climate Resilience and GHG Emissions |**
Energy Consumption and Efficiency |
Material Use, Waste Reduction and Management | Urban Biodiversity |
Labour Practices | Health, Safety and Wellbeing

Pillars 關鍵元素

Issue 議題

Significant Impacts

Green Living
綠色生活**Climate Resilience and GHG Emissions**
氣候抗禦力和
溫室氣體排放

A focus on decarbonisation will help protect ecosystems and the health of society and the economy. Proper management of climate-related risks will help mitigate impacts on the long-term sustainability of people, ecosystems and economies.

重大影響	Value Chain Impacts 對價值鏈的影響		
	Upstream 上游	Operations 業務	Downstream 下游
營商操守是價值鏈於經濟和市場中正常運作的基石。穩健的企業管治和高透明度可建立信任，吸引顧客和人才，並推動積極的經濟發展。秉持道德操守可避免處罰，使更多資源能分配予公眾和環境。房地產/酒店發展和營運對承辦商和分判商的依賴可帶來貪污風險，或會削弱市場和政府的信任，影響整個價值鏈。穩健的企業管治和透明度可防止業績下滑、聲譽受損和潛在罰款。	 High 高	 High 高	 High 高
房地產和酒店業是經濟的主要來源。集團透過提供就業機會，為員工帶來收入並促進經濟增長，同時推動建築、工程、建造及飲食等相關行業的需求，貢獻經濟發展。房地產行業可影響住屋負擔和經濟穩定等問題。因此，我們需要仔細考慮和計劃，以推動更廣泛的經濟繁榮。穩健的經濟表現可以防止業績、業務增長和人力資本發展的下滑。	 Medium 中	 High 高	 Medium 中
定期與持份者溝通和重視質量管理系統，有助識別顧客需求和提供更佳的產品和服務，從中增強集團為社區發展貢獻的能力。關注顧客滿意度可避免顧客流失而影響收入，使公司能繼續投放資源以促進可持續業務增長和回饋持份者，持續為經濟和社會帶來有意義的貢獻。	 Low 低	 High 高	 High 高

氣候抗禦力和溫室氣體排放 |
 能源消耗和效益 |
 物料使用、廢物削減和管理 | 城市生物多樣性 |
 勞工實務常規 | 健康、安全和福祉

重大影響	Value Chain Impacts 對價值鏈的影響		
	Upstream 上游	Operations 業務	Downstream 下游
致力減碳將有助保護生態系統，以及社會和經濟的健康。適當地管理氣候相關風險將有助於避免對大眾、生態系統和經濟的長遠可持續發展造成影響。	 High 高	 High 高	 Medium 中

Pillars 關鍵元素

Issue 議題

Significant Impacts

Green Living
綠色生活
Health and Safety
健康及安全

A culture of safety can protect and support people, both internally and externally. Safeguarding all individuals in the workplace and at our properties will improve performance and help attract and retain talent and customers, benefitting our stakeholders and the economy. Strong health and safety practices can prevent injuries as well as impaired reputation and performance.

Energy Consumption and Efficiency
能源消耗和效益

In Hong Kong, commercial and residential buildings account for approximately 90% of overall electricity consumption, generating over 60% of total GHG emissions. Energy-efficiency measures and investments in cleaner energy support the low-carbon economy, helping to safeguard ecosystems, people and economies. Appropriately managing energy consumption can help avert impacts on air quality and the exacerbation of climate change. Meeting regulatory and stakeholder expectations will ensure that the Group's capacity to contribute meaningfully to the economy and society is not hindered.

Wellbeing
福祉

Supported and healthy employees are motivated at work. Prioritising wellbeing attracts talent, creates positive customer experiences and promotes economic development. Support for employees discourages underperformance in the workplace and high turnover rates, which may, in turn, result in lost opportunities for the business, people and economies.

Labour Practices
勞工實務常規

Respected and satisfied employees cultivate a culture where people feel empowered and are more likely to find purpose at work. This attracts talent and creates positive economic development. Nurturing employees helps prevent high turnover rates and low productivity, which may result in lost opportunities for the business, people and economies.

Material Use, Waste Reduction and Management
物料使用、廢物削減和管理

Minimising resource consumption and waste generation, maximising reuse and recycling and ensuring proper waste treatment help reduce environmental impact and safeguard societal wellbeing. Adequate management of resources and waste can prevent environmental damage, loss of reputation and penalties that may impede the Group's ability to contribute to sustainable development.

Urban Biodiversity
城市生物多樣性

The property sector profoundly impacts biodiversity and ecosystem health, mainly through construction and design practices. A sound approach to biodiversity sustains ecosystems, resources and quality of life. Proper consideration of biodiversity impacts prevents degradation of ecosystems and loss of stakeholder trust.

Diversity and Equal Opportunities
多元與平等機會

Diverse, equitable and inclusive workplaces empower employees, attract talent and foster positive economic development. Diversity of thought encourages innovation that can amplify performance. A robust approach to diversity and equal opportunities reduces the risk of higher turnover, an impaired reputation and lost opportunities for the business, people and economies.

重大影響	Value Chain Impacts 對價值鏈的影響		
	Upstream 上游	Operations 業務	Downstream 下游
安全文化可同時保護和支持大眾及內部員工。保障所有在工作場所及旗下物業中的人士，不僅有助提升表現，亦能吸引及留住人才與顧客，從而惠及持份者及整體經濟。穩健的健康及安全實務常規可避免員工受傷、聲譽受損和表現下滑。	 Medium 中	 High 高	 Medium 中
香港的商業和住宅建築佔整體用電量約90%，產生的溫室氣體排放量佔總排放量逾60%。能源效益措施和潔淨能源投資可支持低碳經濟，以及保護生態系統、大眾和經濟。充分管理能源消耗有助避免影響空氣質素和加劇氣候變化。滿足監管和持份者的期望，能確保集團有能力順利地為經濟和社會帶來具意義的貢獻。	 Medium 中	 High 高	 Medium 中
健康和得到支援的員工，能積極地工作。優先考慮員工的身心健康可吸引人才，從而創造優質的客戶體驗和推動經濟發展。為員工提供支援，有助提升工作表現和減低流失率，從而避免錯失業務、人才和經濟發展中機遇。	 Low 低	 High 高	 Medium 中
員工感到受尊重和滿足，可建立賦能的文化，在工作找到意義。這樣的文化可吸引人才並推動積極的經濟發展。培養員工有助減低流失率並提升生產力，從而避免錯失業務、人才和經濟發展中機遇。	 Medium 中	 High 高	 Medium 中
將資源消耗和廢物量減至最低並盡量重用和回收資源，加上確保廢物妥善處理，能保護環境和社會健康。妥善管理資源和廢物，有助集團避免破壞環境、聲譽受損和受到處罰，提升貢獻可持續發展的能力。	 Medium 中	 High 高	 Medium 中
房地產行業對生物多樣性和生態系統的健康影響深遠，尤其是透過建築和設計實務常規。穩妥的生物多樣性方針可保持生態系統、資源和生活質素。仔細考慮生物多樣性的影響，可以防止生態系統惡化和失去持份者的信任。	 High 高	 High 高	 Medium 中
多元、平等和共融的工作間為員工賦予權力、吸引人才並推動積極的經濟發展。多元思想能促進創新，有助提升表現。採取全面的多元與平等機會方針，能減低員工流失的風險，以及避免聲譽受損，從而可能錯失業務、人才和經濟發展中機遇。	 Low 低	 High 高	 Medium 中

Pillars 關鍵元素

Issue 議題

Significant Impacts

Green Living 綠色生活	Water Consumption and Efficiency 用水和用水效益	Minimising water consumption safeguards this essential shared resource for the benefit of people, communities and ecosystems. Effective water use management prevents environmental stress that can lead to reduced stakeholder trust.
	Training and Development 培訓與發展	Professional development empowers employees. Upskilled people are more likely to contribute positively to society and the economy through enhanced business performance. Suitable training can prevent accidents, loss of productivity and loss of opportunities for businesses, people and economies.

Innovative Design Material Topics
創新構思重大議題

Sustainable Buildings |
Investment in Innovation

Pillars 關鍵元素

Issue 議題

Significant Impacts

Innovative Design 創新構思	Sustainable Buildings 可持續發展建築物	Adopting sustainable practices throughout the life cycle of our buildings, including our property construction and management processes, reduces environmental impact along our value chain and enhances the wellbeing of people and communities. Investment in sustainable building practices will minimise vulnerabilities to climate-related risks that could otherwise adversely impact the wellness of our tenants, surrounding communities and the environment.
	Investment in Innovation 創新投資	Innovation improves performance, making our operations, products, services and people more resilient and competitive. This, in turn, benefits our stakeholders, the economy and the surrounding environment. Prioritising innovation prevents a decline in performance and customer satisfaction that may lead to lost opportunities for the business, people and economies.

Community Spirit Material Topics
心繫社區重大議題

Heritage and Culture |
Community Investment and Engagement

Pillars 關鍵元素

Issue 議題

Significant Impacts

Community Spirit 心繫社區	Heritage and Culture 文化傳承	Fostering the collective memory through conservation, art and cultural initiatives revitalises our communities, benefiting all stakeholders. Investing in heritage and culture ensures we do not miss out on opportunities for people to benefit from deeper community connections built through our cultural legacy and artistic endowment.
	Community Investment and Engagement 社區投資和參與	Community investment and engagement can uplift people and reduce inequality. Positive societal contributions can enhance business reputation, attract talent and contribute to economic development. Community engagement help alleviate inequalities and increase trust in the business, which would otherwise lead to lost opportunities for people and economies.

重大影響	Value Chain Impacts 對價值鏈的影響		
	Upstream 上游	Operations 業務	Downstream 下游
盡量減少用水，保護珍貴的共享水資源，讓大眾、社區和生態系統都能受益。有效管理用水，可避免因增加對環境的壓力而導致失去持份者的信任。	 Medium 中	 High 高	 Medium 中
專業發展能成就員工。提升員工技能能推動更佳業務表現，從而為社會和經濟帶來積極影響。適當的培訓可以防止事故、生產力損失以及避免錯失業務、人才和經濟發展中的機遇。	 Medium 中	 High 高	 Medium 中

可持續發展建築物 | 創新投資

重大影響	Value Chain Impacts 對價值鏈的影響		
	Upstream 上游	Operations 業務	Downstream 下游
我們於建築物的整個生命週期(包括物業施工和管理流程)採用可持續實務常規，在減少價值鏈對環境影響的同時，提升大眾和社區的福祉。投資可持續建築實務常規將盡可能減少氣候相關風險，增強抗禦力，從而減低對租戶、周邊社區和環境健康的負面影響。	 Low 低	 High 高	 Medium 中
創新有助提升表現，使營運、產品、服務和員工更具抗禦力和競爭力，亦有利於我們的持份者、經濟和周邊環境。優先考慮創新可防止表現和顧客滿意度下降，避免錯失業務、人才和經濟發展中的機遇。	 Medium 中	 High 高	 Medium 中

文化傳承 | 社區投資和參與

重大影響	Value Chain Impacts 對價值鏈的影響		
	Upstream 上游	Operations 業務	Downstream 下游
透過保育以及藝術和文化活動建立集體回憶，有助活化社區，為所有持份者帶來裨益。投資於文化傳承，善用文化遺產與藝術人才，讓大眾藉此契機與社區建立更深厚的連結。	 Low 低	 Medium 中	 High 高
社區投資和參與可培育人才並減少不平等現象；積極貢獻社會可提升企業聲譽、吸引人才並有助經濟發展。社區參與可幫助緩解不平等現象，有助增加持份者對企業的信任，從而避免流失人才和經濟發展機遇。	 Low 低	 High 高	 High 高

ESG Risk Management

環境、社會及管治風險管理

The Group operates in a dynamic environment where potential ESG risks related to our material topics continually evolve along with their inherent opportunities for positive impact. During the reporting period, we reviewed our risk register and the results of this year's in-depth stakeholder engagement exercise to refresh our understanding of the salient ESG risks and opportunities applicable to our business.

Some of our key potential ESG risks and opportunities are outlined below. More information about our approach to climate-related risks and opportunities can be found on p.70 and p.272 of this Report as well as in our Climate Action Report.

集團於瞬息萬變的環境中營運，當中與重大議題相關的潛在環境、社會及管治風險，以及能產生積極影響的相關機會亦不時出現變化。報告期內，我們審閱了風險登記冊，並評估今年持份者深入參與活動的成果，以更新適用於我們業務的顯著環境、社會及管治風險和機遇。

以下概述部分潛在環境、社會及管治風險和機遇。有關管理氣候相關風險和機遇的詳情，請參閱本報告第70頁和第272頁，以及我們的《氣候行動報告》。

Ethics and Integrity

道德與誠信

Report Section 報告章節

P.48-50 Governance 管治

Potential Risks/Opportunities

- Misconduct by an employee may lead to financial and reputational losses for the Group
- Enhancing training and communication on our core value of "Integrity" will improve fraud prevention awareness and increase trust from our stakeholders

潛在風險 / 機遇

- 員工的不當行為可能導致集團的財務及聲譽損失
- 加強集團的核心價值「誠信可靠」的培訓和溝通，將提高預防欺詐的意識及增加持份者對集團的信任

Our Response

- Policies and procedures in place to reinforce our firm commitment to ethical values and incorporate proper segregation of duties with checks and balances
- Regular staff training and communication on ethics and integrity

我們的回應

- 透過制定政策和程序，致力堅守道德價值，及列明適當的職責分離安排及制衡措施
- 定期就道德與誠信為員工安排培訓和溝通

Health, Safety and Wellbeing

健康、安全和福祉

Report Section 報告章節

P.103-107 Wellness 健康舒泰

Potential Risks/Opportunities

- Health and safety incidents could adversely affect our stakeholders and the reputation of the Group
- Consistent and diligent health and safety measures will improve the wellbeing of our people and stakeholders

潛在風險 / 機遇

- 健康及安全事故或對持份者的福祉和集團聲譽產生負面影響
- 持續和全面的健康及安全措施可以改善大眾的福祉

Our Response

- Commitment to creating a supportive environment where our employees, customers and communities can flourish
- Enforcement of various safety measures to safeguard the health and safety of customers and employees

我們的回應

- 致力為員工、客戶及社區提供一個支持他們得以健康發展的環境
- 採取各種保障客戶和員工健康及安全的措施

Cybersecurity and Data Protection

網絡安全與數據保護

Report Section 報告章節

P.51-52 Governance 管治

Potential Risks/Opportunities

- Digitalisation may bring an increased risk of cybersecurity incidents and more complex or stringent personal data privacy requirements
- Minimising cybersecurity threats by strengthening the Group's information security measures is imperative for the long-term resilience of the Group
- Ensuring the Group's systems are protected and data is handled properly builds stakeholder trust in our business, enabling us to adopt innovative technologies safely

潛在風險 / 機遇

- 數碼化或會增加網絡安全事故的風險，並帶來更複雜或嚴格的保護個人資料私隱要求
- 加強集團的資訊安全措施，將網絡安全威脅減至最低，才能讓集團長期抵禦網絡風險
- 確保集團的系統與數據受到保護及得到妥善處理，能建立持份者對集團的信任，並讓集團安全地採用創新科技

Our Response

- Continuous review and upgrade of information technology infrastructure and systems, as well as enhancement of cybersecurity measures
- Regular internal communication and training on cyberattacks and cyberthreats
- Adoption of cybersecurity operation centre services for real-time monitoring and handling of cyberthreats
- Maintenance of ISO 27001 (Information Security Management) certification
- Policies and procedures established for the protection of personal data privacy

我們的回應

- 持續檢討網絡安全及升級資訊科技基礎設施和系統，並不斷加強相應措施
- 定期提供有關網絡攻擊威脅的內部通訊及培訓
- 透過採納資訊安全監控中心的方案，實時監控及處理網絡安全的威脅
- 續獲 ISO 27001 (資訊安全管理體系) 認證
- 制定有關保護個人資料私隱的政策和程序

Sustainable Buildings

可持續發展建築物

Report Section 報告章節

P.114-123 Design 匠心設計

Potential Risks/Opportunities

- The Group may lose revenue and reputation if the increasing demand from investors, tenants and customers for buildings with sustainable design elements is not fulfilled
- Reduce operating costs with energy-efficient and climate-resilient buildings

潛在風險 / 機遇

- 投資者、租戶和顧客對建築物融入可持續設計元素的需求與日俱增，倘若集團未能迎合此期望，將有可能導致收入及聲譽損失
- 透過節能和具氣候抗禦力的建築物降低營運成本

Our Response

- Achievement of recognised sustainable building awards and certifications for new and existing buildings
- Implementation of innovative sustainable design features to attract investors, tenants and customers

我們的回應

- 新建和現有建築物取得受認可的可持續建築獎項和認證
- 加入創新的可持續設計特點，以吸引投資者、租戶和顧客

Sustainable and Ethical Supply Chain 可持續和具道德的供應鏈

Report Section 報告章節

P.53-55 Governance 管治

Potential Risks/Opportunities

- High-quality inputs are required to deliver the products and services that meet customer expectations
- ESG-related incidents in our supply chain could negatively impact the reputation of the Group
- Promoting sustainability in the supply chain is an opportunity to engage suppliers to improve our ESG practices and the quality of our products and services

潛在風險 / 機遇

- 集團需要優質的原料供應，才能提供符合客戶期望的產品和服務
- 與環境、社會及管治相關的供應鏈事故，或會對集團的聲譽產生負面影響
- 推廣可持續供應鏈，為集團提供與供應商攜手改善環境、社會及管治實務常規以及提升產品和服務質素的機會

Our Response

- Sustainable Procurement Policy in place to ensure responsible ESG practices are incorporated in the selection of contractors and suppliers and across all procurement activities
- 100% of approved suppliers are governed by the SCoC and at least 50% of our approved suppliers obtain recognised ISO/ESG/EHS standards by 2030
- Obtained ISO 20400 (Sustainable Procurement) certification

我們的回應

- 已實施《可持續採購政策》，以確保選擇承辦商及供應商的過程和所有採購活動都奉行負責任的環境、社會及管治常規
- 100% 認可供應商受《承辦商 / 供應商行為守則》約束及 2030 年前至少 50% 的認可供應商獲得 ISO/ESG/EHS 標準認證
- 取得 ISO 20400 (可持續採購) 認證

Climate Resilience and GHG Emissions 氣候抗禦力和溫室氣體排放

Report Section 報告章節

P.66-72 Green 綠色低碳

Potential Risks/Opportunities

- The impact of climate change on business operations and profitability is becoming increasingly evident and unavoidable
- Adopting climate-related risk management measures, from implementing energy-efficient and renewable technology to addressing physical and transition risks, including costly regulatory mechanisms, is important for the Group

潛在風險 / 機遇

- 氣候變化對業務運營和利潤的影響越來越明顯及難以避免
- 採取與氣候相關的風險管理措施，包括採用節能和可再生能源的科技及應對實體和轉型風險（如高成本的合規管理體系），對集團十分重要

Our Response

- Incorporation of environmentally responsible designs/facilities into our properties
- Utilisation of technology and pursuit of innovative solutions to minimise emissions
- Continuous improvement in the Group's climate risk mitigation through design, innovation and technology such as artificial intelligence ("AI")

我們的回應

- 於集團的建築物內採用環保設計 / 設施
- 利用創新科技及尋求創新方案，將溫室氣體排放量減至最低
- 通過設計、創新及科技（如人工智能），不斷改進集團緩解氣候風險的能力

Energy Consumption and Efficiency 能源消耗和效益

Report Section 報告章節

P.73-75 Green 綠色低碳

Potential Risks/Opportunities

- Increasing operating costs from higher energy prices and compliance with more stringent climate-related regulations
- Improved energy efficiency and cost savings by investing in new energy-saving technology and the use of renewable energy

潛在風險 / 機遇

- 能源價格上漲及遵守更嚴格的氣候相關法規會增加營運成本
- 透過投資新的節能技術及使用可再生能源，有助提高能源效益並減省成本

Our Response

- Implementation of innovative technology solutions to reduce energy consumption and optimise energy efficiency
- Adoption of renewable energy, such as using photovoltaic panels at properties to generate electricity
- Installation of electric vehicle (“EV”) charging stations at properties to reduce energy costs for customers

我們的回應

- 實施創新的科技解決方案，以優化能源效率和減少能源消耗
- 採用可再生能源，例如在物業使用光伏電板發電
- 在物業安裝電動車充電站，為客戶降低能源成本

Material Use, Waste Reduction and Management 物料使用、廢物削減和管理

Report Section 報告章節

P.76-83 Green 綠色低碳

Potential Risks/Opportunities

- More stringent regulations on waste disposal will lead to an increase in compliance costs
- Greater efficiencies and cost savings by producing less waste, managing our business more effectively and using more resilient building materials

潛在風險 / 機遇

- 更嚴格的廢物處理法規將增加合規成本
- 透過廢物削減、更有效地管理業務，以及使用更具抗禦力的建築材料，以提高效率並節省成本

Our Response

- Green Office Policy in place to guide the use of resources across offices, and Waste Management Policy in place to outline requirements for proper use and recycling of materials, as well as disposal of waste
- Investment in innovative and sustainable building materials
- Implementation of food waste management programme in properties for the reduction of food waste
- Replacement of plastic straws, bottled water and single-use plastic toiletries in hotels with eco-friendly alternatives

我們的回應

- 制定《綠色辦公室政策》指引有效使用資源的方法，及制定《廢物管理政策》指引善用、回收和處置廢物的要求
- 投資創新和可持續的建築材料
- 在物業推行廚餘管理計劃，以減少廚餘量
- 在酒店提供環保用品去替換膠飲管、膠樽裝水和即棄塑膠小瓶裝沐浴用品

Governance

管治

Related Material Topics

相關重大議題

- 47 Economic Performance
經濟表現
- 48 Ethics and Integrity
道德與誠信
- 51 Cybersecurity and Data Protection
網絡安全與數據保護
- 53 Sustainable and Ethical Supply Chain
可持續和具道德的供應鏈
- 56 Customer Satisfaction
顧客滿意度



Highlights

重點項目

1

Sino Land has been named one of the World's Most Sustainable Companies by TIME Magazine and Statista for the second consecutive year

信和置業連續第二年獲《時代》雜誌和 Statista 評為全球最可持續發展企業之一

2

Sino Land has been recognised as a Global Sector Leader in the Residential category and attained the highest five-star rating in the 2024 GRESB Real Estate Assessment

信和置業於 2024 年全球房地產可持續標準獲評選為「全球業界領導者－住宅類別」，並榮獲最高的五星級別



GOALS 目標

PROGRESS 進展

As at 30 June 2025
截至 2025 年 6 月 30 日



100%

of approved suppliers are governed by our Contractor/Supplier Code of Conduct

100% 認可供應商受《承辦商/供應商行為守則》約束

Since 2021, all our new suppliers have been required to comply with our SCoC. Our existing suppliers are required to confirm compliance with the SCoC annually.

自 2021 年，所有新供應商必須遵守《承辦商/供應商行為守則》。我們的現行供應商必須每年申明遵守《承辦商/供應商行為守則》。



100%

By 2025, 100% of approved suppliers to adhere to our Sustainable Procurement Policy

於 2025 年前，100% 認可供應商致力遵守《可持續採購政策》

Since 2021, all our new suppliers have been required to comply with our Sustainable Procurement Policy. Our existing suppliers are required to confirm compliance with the Sustainable Procurement Policy annually.

自 2021 年，所有新供應商必須遵守《可持續採購政策》。我們的現行供應商必須每年申明遵守《可持續採購政策》。



By 2030, 50% of suppliers to obtain recognised ISO/ESG/EHS standards

於 2030 年前，50% 認可供應商獲得 ISO/ESG/EHS 認證

11%

During the reporting period, 11% of our approved suppliers have obtained recognised ISO/ESG/EHS standards.

報告期內，11% 的認可供應商獲得 ISO/ESG/EHS 認證。

Management Approach

Corporate Governance Structure

The Group places great importance on corporate integrity, business ethics and good governance. Our governance systems and processes are designed to reflect these values at all levels, including Sino Land's Board of Directors (the "Board"). The Board provides overall leadership and control for the Company in an effective manner to maximise the financial performance of the Company and shareholder value. The Board sets the Company's overall direction, strategies and policies and evaluates its financial performance.

As at the publication of this Report, the Board has 11 Directors comprising five Executive Directors, including the Chairman of the Board; two Non-Executive Directors and four Independent Non-Executive Directors. Non-Executive Directors, including Independent Non-Executive Directors, play a crucial role by bringing independent views and advice on important issues relating to the Company's strategy, policy and financial performance, and taking the lead on issues where potential conflicts of interest may arise.

The balance between the number of Executive and Non-Executive Directors is considered effective in ensuring independent judgment is exercised effectively to protect the interests of the Company and its shareholders. The Board's work is supported by regular reporting from the Audit Committee, Compliance Committee, Remuneration Committee and Nomination Committee.

Diversity at the Board level is essential to attaining our strategic objectives and furthering sustainable development. Our Board Diversity Policy stipulates that the Nomination Committee must consider a variety of factors when deciding on new appointments or re-appointments. These include age, gender, ethnicity, cultural identity, educational background, professional or industry experience, skills, knowledge and other relevant criteria.

The Company is committed to maintaining a high degree of corporate transparency and communicating regularly with our stakeholders. Accordingly, information about our business is disseminated through various channels, including press releases, the corporate website, results briefings, on-site visits and investor conferences, among others. For more details about our approach to corporate governance and governance structure, please refer to our Annual Report 2025.

Risk Management

An essential and integral part of our corporate governance is the robust and effective management of risks, including ESG risks. The Board has the overall responsibility for evaluating and determining the nature and extent of the risks it is willing to take in achieving the Group's strategic objectives and ensuring that the Company establishes and maintains appropriate and effective risk management and internal control systems to address ESG risks, including climate-related risks. In addition, the Audit Committee is authorised by the Board to oversee risk management and internal control systems.

管理方針

企業管治架構

集團非常重視企業誠信、商業道德操守及良好管治。我們的管治體系和流程，有助促進信和置業各級人員（包括董事會）秉持這些價值觀。董事會有效的領導及監督，能為公司的財務業績和股東帶來裨益。董事會不僅制定公司的整體方向、策略與政策，亦會檢討財務表現。

截至本報告發布日期為止，董事會共有 11 名董事，由五名執行董事，包括董事會主席；兩名非執行董事和四名獨立非執行董事組成。非執行董事，包括獨立非執行董事，擔當重要角色。他們不僅能在決定與公司策略、政策、財務表現相關的重要事宜時提供獨立意見及建議，亦會帶領處理涉及潛在利益衝突的問題。

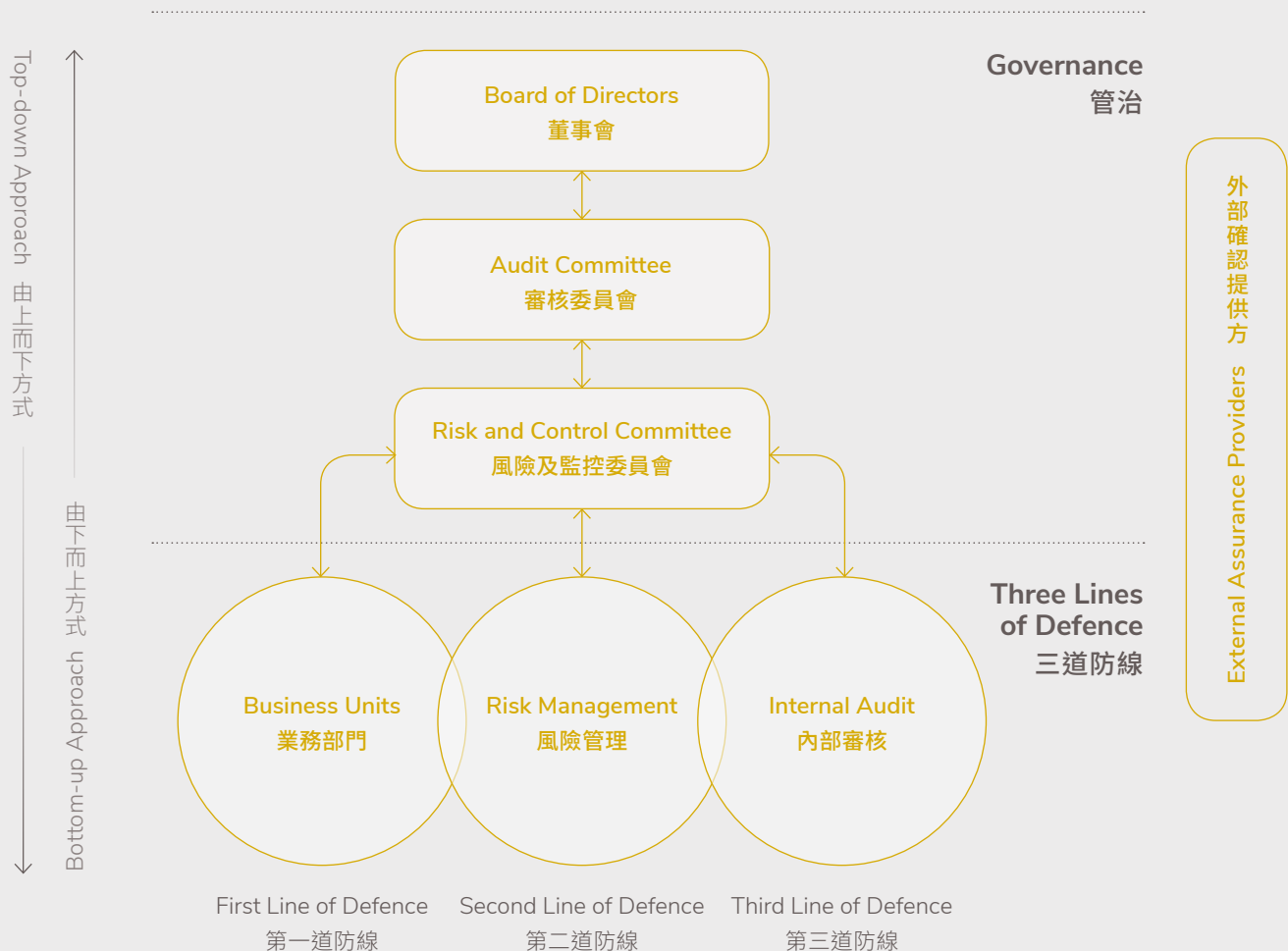
執行董事及非執行董事的人數比例均等，能有效確保董事會作出獨立判斷，從而保障公司及其股東的利益。審核委員會、遵守規章委員會、薪酬委員會和提名委員會定期向董事會匯報，以支持董事會的工作。

董事會多元化對達到策略性目標及促進可持續發展至關重要。我們的《董事會成員多元化政策》訂明提名委員會在新委任或續任事宜上必須考慮多個因素，包括年齡、性別、種族、文化認同、教育背景、專業或行業經驗、技能、知識，以及其他相關要求。

公司致力保持高透明度及與持份者定期溝通。為此，我們以多個渠道發布有關業務的資訊，包括新聞稿、公司網站、業績簡報、實地探訪和投資者會議等。有關企業管治方針和管治架構的詳情，請參閱 2025 年報。

風險管理

穩健有效的風險管理，包括環境、社會及管治風險，是企業管治的重要一環。董事會對評估及釐定集團於達成策略目標的過程中願意承擔之風險性質及程度負最終責任，並確保本公司設立及維持合適及有效之風險管理及內部監控系統，以監督環境、社會及管治相關風險，當中包括氣候相關風險。此外，董事會授權審核委員會監督風險管理和內部監控系統。



ERM is a process through which risks and relevant controls are identified, assessed, evaluated and reviewed on an ongoing basis. The Group implements an ERM approach to support the Board and the Audit Committee in discharging their risk management responsibilities and to aid individual business units in managing the key risks they face. An ERM Policy and Framework based on International Standard ISO 31000:2018 Risk Management — Guidelines has been established and is reviewed regularly.

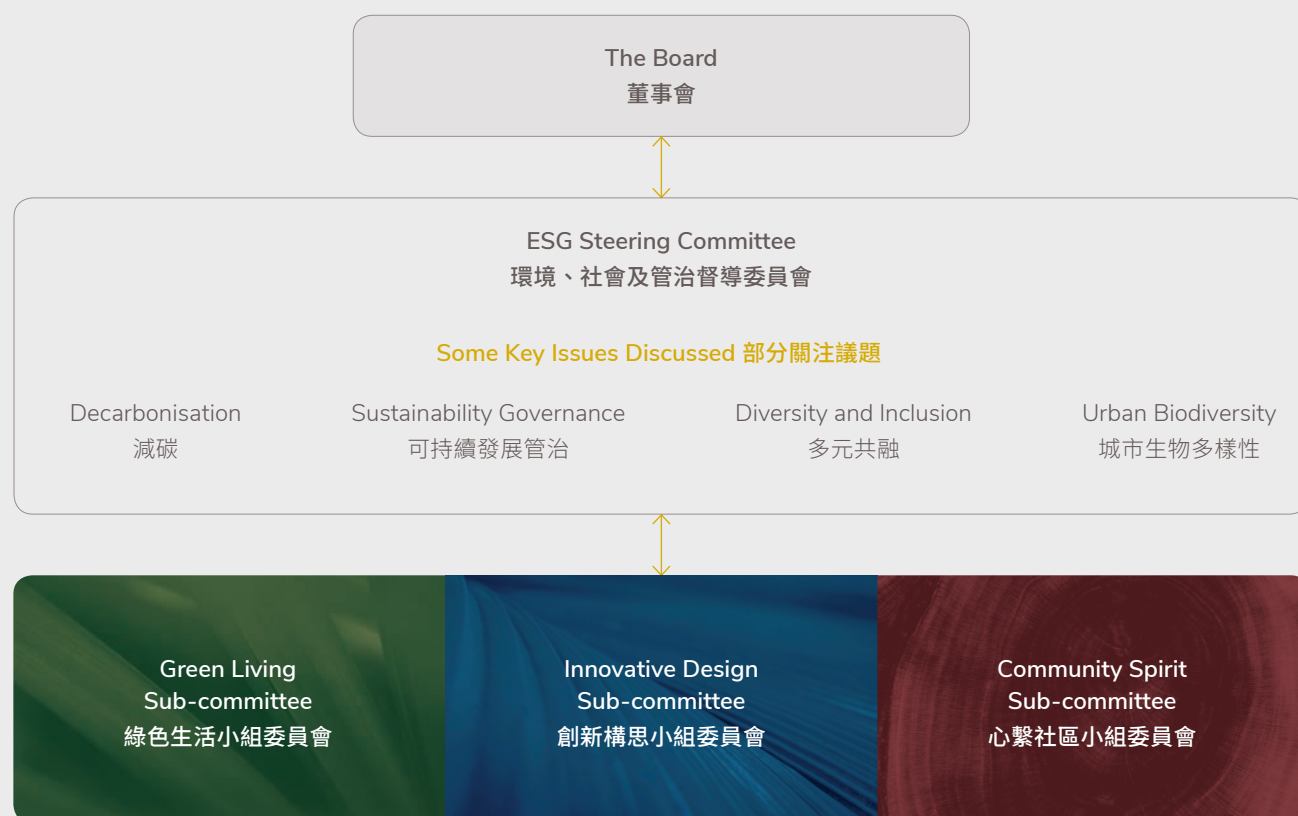
With direction from the Board, the Audit Committee and the Risk and Control Committee, the Group utilises the Three Lines of Defence model. This model combines a top-down strategic view with a bottom-up operational risk assessment by each business unit to provide a holistic view and ensure all significant risks are appropriately identified and managed.

For the year ended 30 June 2025, the Audit Committee, with the assistance of the Risk and Control Committee, reviewed the effectiveness of the risk management and internal control systems covering strategic, financial, operational, compliance and ESG risks. The Audit Committee engages in various activities to oversee the risk management system on an ongoing basis. Such activities include, but are not limited to, reviewing the ERM Policy and Framework and ERM reports.

企業風險管理是用於持續識別、評估、衡量和檢討各項風險及其相關監控措施的機制。集團採用企業風險管理系統協助董事會及審核委員會履行風險管理的責任，以及幫助各業務部門管理其面對的主要風險。《企業風險管理政策及框架》依據國際標準《ISO 31000:2018 風險管理 —— 指引》制訂並經定期檢討。

在董事會、審核委員會與風險及監控委員會的指引下，集團採用「三道防線」的風險管理模式，綜合「由上而下」的策略觀點以及各業務部門所進行「由下而上」的營運風險評估，以確保所有重大風險均獲識別並適當管理。

截至2025年6月30日年度，審核委員會在風險及監控委員會的協助下，檢討集團的風險管理和內部監控體系的成效，範疇包括策略、財務、營運、合規，以及環境、社會及管治的風險。審核委員會透過檢討《企業風險管理政策及框架》以及企業風險管理報告等不同方式，持續監督風險管理系統。



During the reporting year, the Internal Audit Department worked with all business units and senior management to enhance risk management and internal control systems, as well as to raise staff awareness of risk management. This included updating the risk register and reaffirming all business units' understanding of the key risks and opportunities relevant to our operations. More information about our risk management and internal control systems can be found in our Annual Report 2025.

Sustainability Governance

The Board oversees the management of the overall sustainability strategy and reporting of the Group through regular updates from the Environmental, Social and Governance Steering Committee ("ESG Steering Committee"). The ESG Steering Committee is chaired by Mr Daryl Ng, Chairman, and comprises Directors of the Company and key executives.

The ESG Steering Committee reports to the Board twice a year and supports the Board in overseeing sustainability practices by:

- observing and highlighting ESG trends, risks and inherent opportunities
- identifying and addressing the expectations of stakeholder groups
- planning and implementing programmes and policies to support the sustainability strategy
- monitoring and enhancing the management approach for our material topics to create shared value
- reporting on sustainability performance and progress at regular Board meetings
- reviewing and approving the Company's sustainability reports

在報告年度內，內部審核部與所有業務部門及高級管理層合作，透過更新風險登記冊，並確認所有業務部門對於營運相關的主要風險和機遇的理解，以加強風險管理和內部監控系統，及增強員工對風險管理的認識。有關風險管理及內部監控系統的詳情，請參考本公司 2025 年報。

可持續發展管治

董事會透過環境、社會及管治督導委員會的定期匯報，監督集團整體可持續發展策略的管理和報告。環境、社會及管治督導委員會由董事會主席黃永光先生擔任主席，成員包括本公司董事和主要管理人員。

環境、社會及管治督導委員會每年向董事會匯報兩次並透過以下方式協助董事會監督可持續發展事宜：

- 觀察和重點說明環境、社會及管治趨勢、風險和潛在機遇
- 識別和回應持份者組別的期望
- 規劃和實施支持可持續發展策略的計劃和政策
- 監察和加強重大議題的管理方針以創造共享價值
- 於董事會定期會議上匯報可持續發展績效和進展
- 審批公司的可持續發展報告

The ESG Steering Committee also oversees the alignment of the Company's sustainability disclosures with international standards, including the recommendations of the TNFD, as well as the ISSB's IFRS S1 and IFRS S2.

The ESG Steering Committee is supported by sub-committees with representatives from various business units responsible for developing roadmaps and actions to deliver the goals and targets under our three pillars — Green Living, Innovative Design and Community Spirit. Sub-committees ensure sufficient resources are allocated to achieve the goals and targets under each material topic. They also monitor feedback or grievances raised through multiple channels and propose initiatives for the ESG Steering Committee to consider. Sub-committees conduct annual review exercises, stakeholder surveys as well as peer and best practice benchmarking to assess and enhance the Company's management approach for each material topic. They meet regularly and track key performance indicators aligned with our SV2030 targets to identify areas for improvement.

Improving our Sustainability Performance

The Group's commitment to improving our sustainability performance extends from management to frontline employees. To reinforce the Group's vision of Creating Better Lifescapes and our core value of "Continuous Improvement", ESG is one of our main annual goal-setting areas for measuring achievements. Accordingly, the Group's performance on material topics is directly linked to the compensation of our executives based on their corresponding roles. Colleagues at assistant manager level and above are expected to set KPIs related to sustainability topics and integrate sustainability practices into their daily work. These KPIs are reviewed during annual performance appraisals. We consistently strive for strong results in this area and incentivise good performance.

環境、社會及管治督導委員會亦以國際標準來監察公司的可持續發展披露，包括 TNFD 建議及 ISSB 的《IFRS S1》及《IFRS S2》。

環境、社會及管治督導委員會由來自各個業務部門代表的小組委員會所支持。小組委員會負責規劃「綠色生活」、「創新構思」和「心繫社區」三大元素的路線圖和籌辦活動，並確保每個元素均獲分配充足的資源，以達成因應每個重大議題而訂立的目標和指標。小組委員會透過多個渠道聽取意見或申訴，從而為環境、社會及管治督導委員會建議相應計劃。此外，小組委員會展開年度審核、持份者問卷調查，並以行業同儕和最佳實務常規為基準，評估和加強公司對各個重大議題的管理方針。小組委員會亦會定期舉行會議跟進《可持續發展願景 2030》目標的關鍵績效指標，以識別有待改進的地方。

改善我們的可持續發展表現

集團對改善可持續發展表現的承諾由管理層延伸至前線員工。為了達致集團「建構更美好生活」的願景和加強「不斷求進」的核心價值，環境、社會及管治成為了年度目標設定的其中一個主要範疇以衡量成果。而集團在重大議題上的表現亦與高級管理人員根據其相應角色所獲得的薪酬帶有直接關係。為此，集團要求助理經理及以上級別的員工訂立與可持續發展議題相關的關鍵績效指標，並在日常工作中實踐可持續發展理念。我們於年度表現評估期間檢討這些關鍵績效指標的實行情況，並持續鼓勵表現良好的員工，以達致卓越的可持續發展表現。

ESG Steering Committee Members

環境、社會及管治督導委員會成員

Mr Daryl Ng , Chairman (with effect from 31 August 2025)	主席 黃永光先生 (生效日期為 2025年8月31日)
Ms Nikki Ng , Non-Executive Director & Director of Philanthropy	非執行董事暨慈善事務董事 黃敏華女士
Mr David Ng , Deputy Chief Executive Officer (with effect from 1 September 2025)	副行政總裁 黃永龍先生 (生效日期為 2025年9月1日)
Mr Ringo Chan , Executive Director & Group Finance Director	執行董事兼集團財務董事 陳榮光先生
Ms Elaine Liu , Executive Director (with effect from 1 August 2025)	執行董事 廖懿妮女士 (生效日期為 2025年8月1日)
Ms Bella Chhoa , Director – Asset Management	資產管理董事 蔡碧林女士
Ms Vivian Lee , Group General Manager – Corporate Marketing, Communications & Sustainability	企業市務、傳訊及可持續發展集團總經理 李玲鳳女士
Mr Chin Sim Gian , General Manager – Risk Management & Internal Audit	風險管理及審核總經理 陳森年先生

Key ESG Policies and Guidelines

Our ESG Policies and Guidelines are essential to enabling the delivery of our products and services while meeting our sustainability goals. The ESG Steering Committee reviews and approves the policies and guidelines. During the reporting period, the Group reviewed and updated our policies and guidelines, where applicable, to ensure greater consistency with the evolving expectations of our stakeholders. Our ESG policies and guidelines are discussed in detail in the relevant material topic sections of this Report and on our website.

Sino Sustainability Academy

Launched in 2020, the Sino Sustainability Academy is a Group-wide platform established to ensure that the ethos of championing sustainability practices permeates from our leadership to our frontline staff. All new employees receive training on our sustainability governance procedures, strategies and ESG initiatives during orientation. Additionally, programmes and webinars are offered to continue the dialogue with all our employees. By sharing knowledge on a diverse range of sustainability topics, including pressing issues such as climate change and diversity and inclusion, we ensure that our sustainability strategy is understood and effectively implemented at all levels of business operations.

In line with our SV2030 target to ensure all our employees receive ESG training, the Academy offers a wide range of learning opportunities. Staff accumulated 14,382 learning hours through the Academy during the reporting period. Going forward, the Academy will continue to work to inspire a sustainability mindset among our colleagues.

主要環境、社會及管治政策及指引

環境、社會及管治政策和指引引領我們在提供產品與服務的同時，達成可持續發展目標。環境、社會及管治督導委員會審批相關政策及指引。報告期內，集團檢討及修訂了政策和指引（如適用），以確保時刻符合持份者不斷改變的期望。更詳盡的政策及指引描述載於本報告中的相關重大議題章節及公司網站。

可持續發展學堂

「可持續發展學堂」設立於2020年，是涵蓋整個集團的學習平台，藉以確保領導層秉持的可持續發展精神能在前線員工層面貫徹實踐。所有新入職員工均須接受有關可持續發展管治程序、策略和環境、社會及管治舉措的培訓。此外，學堂亦提供不同活動和網上講座，與所有員工持續對話。透過分享多元範疇的可持續發展知識，包括氣候變化和多元與共融等迫切議題，確保業務各層面都充分了解可持續發展策略，並有效地付諸實行。

為達成《可持續發展願景2030》目標，學堂提供各種學習機會，確保全體員工接受環境、社會及管治相關培訓。報告期內，員工透過學堂舉辦的活動累計14,382學習時數。展望未來，學堂將繼續努力培訓啟發員工的可持續發展思維。

Key ESG Policies and Guidelines

主要環境、社會及管治政策和指引

Anti-Corruption Policy 《反貪污政策》	Biodiversity Policy 《生物多樣性政策》	Climate Change Policy 《氣候變化政策》
Contractor/Supplier Code of Conduct 《承辦商/供應商行為守則》	Cybersecurity Policy 《網絡安全政策》	Diversity and Inclusion Policy 《多元共融政策》
Energy Policy 《能源政策》	Environmental Policy 《環保政策》	Green Office Policy 《綠色辦公室政策》
Health and Safety Policy 《健康及安全政策》	Human Rights Policy 《人權政策》	Stakeholder Engagement Guidelines 《聯繫持份者指引》
Sustainable Building Guidelines 《可持續建築指引》	Sustainable Procurement Policy 《可持續採購政策》	Tax Governance Framework 《稅務管治框架》
Waste Management Policy 《廢物管理政策》	Whistleblowing Policy 《舉報政策》	

Economic Performance

經濟表現

As we strive to make business a driver of sustainability and create a better life for all, we are acutely aware that these aspirations are closely tied to achieving steady economic performance in evolving global markets. With this in mind, we continue to optimise earnings, improve efficiencies and elevate the quality of our products and services.

在不斷變化的全球市場力爭穩定的經濟表現，矢志促進企業的可持續發展，實現我們為人們建構更美好生活的願景。因此，我們繼續增加收益、提高效率，並提升產品和服務質素。

To continue Creating Better Lifescapes for all our stakeholders, we maintain a policy of selectively and continuously replenishing our land bank and delivering high-quality products and services to our customers. As at 30 June 2025, the Group had a total land bank of approximately 18.9 million sq. ft. of attributable floor area in Mainland China, Hong Kong, Singapore and Sydney. In terms of land bank breakdown by status, 4 million sq. ft. was for properties under development, 13.4 million sq. ft. was properties for investment and hotels, together with 1.5 million sq. ft. of properties held for sale. Our property leasing and management services, along with our hospitality business, continue to support the Group by contributing a steady income stream. More details about our economic performance can be found in our Annual Report 2025.

為了繼續為所有持份者「建構更美好生活」，我們維持採取選擇性策略補充土地儲備，並致力為顧客提供優質產品和服務。截至2025年6月30日，集團在中國內地、香港、新加坡及悉尼擁有的總土地儲備應佔樓面面積約1,890萬平方呎。以土地狀況劃分，發展中物業為400萬平方呎、投資物業和酒店為1,340萬平方呎，以及已完成之銷售物業為150萬平方呎。我們的物業租賃和管理服務，以及酒店業務，將繼續為集團帶來穩定收入。有關經濟表現的詳情，請參閱本公司2025年報。

4 million sq. ft.

properties under development
發展中物業面積為400萬平方呎

13.4 million sq. ft.

properties for investment and hotels
投資和酒店物業面積為1,340萬平方呎

1.5 million sq. ft.

properties held for sale
已完成之銷售物業面積為150萬平方呎

A total land bank of approximately

18.9 million sq. ft.

of attributable floor area in Mainland China, Hong Kong, Singapore and Sydney
中國內地、香港、新加坡及悉尼的總土地儲備應佔樓面面積為約1,890萬平方呎

Ethics and Integrity

道德與誠信

“Integrity” is one of the Group’s significant core values. We promote high ethical standards and strictly prohibit any form of corruption and bribery in our business transactions.

「誠信可靠」是集團重要的核心價值之一。我們提倡高道德標準，並嚴禁商業交易存有任何貪污賄賂的行為。

We do not compromise on ethics and integrity. As outlined in our Code of Conduct (“CoC”), any form of discrimination, corruption and bribery is not tolerated. Any breach of our CoC may lead to disciplinary measures, which can include a written warning, termination of employment or civil action. All staff members are required to complete an e-learning course on our CoC, comprising two videos and a quiz using the SINO iLearn app. They must also complete a mandatory Code of Conduct Acknowledgement and Declaration Form to confirm that they understand the requirements stipulated in our CoC. During the reporting period, no significant breaches of the CoC occurred. Our contractors and suppliers must also adhere to the SCoC and align with the ethically, socially and environmentally responsible practices stipulated in the SCoC.

我們不會在道德和誠信方面妥協。我們於《紀律守則》訂明絕不允許任何形式的歧視、貪污和賄賂。違反《紀律守則》可導致書面警告、終止僱傭合約等紀律處分，甚至民事訴訟。所有員工必須利用「信學堂」手機應用程式完成有關《紀律守則》的培訓，當中包括兩段短片和一份測驗。員工亦必須填寫「《紀律守則》簽署及聲明書」，以示明白當中訂明的規定。報告期內，並無發生違反《紀律守則》的重大事件。我們的承辦商和供應商亦須符合《承辦商/供應商行為守則》的規定，遵守對道德、社會和環境負責的常規。



Our employees are expected to uphold business integrity in their daily work, in line with our Code of Conduct.

我們期望員工能在日常工作中秉持營商操守，並遵守《紀律守則》。

Anti-Corruption

The Group complies with all applicable laws and regulations, including the Prevention of Bribery Ordinance in Hong Kong and equivalent laws and regulations in Mainland China, Singapore and Sydney. Senior management takes full responsibility for complying with regulations to prevent bribery and corruption. Our Anti-Corruption Policy provides guidelines for proper conduct across our business, including those relating to the prevention of bribery, solicitation and acceptance of advantages, conflicts of interest, forging of documents or presenting false accounting records, as well as the acceptance of gifts and entertainment from third parties. Employees are regularly reminded to ensure a high level of business integrity in accordance with the CoC and to avoid situations that may lead to a potential conflict of interest. In particular, employees are reminded of the CoC and our Guidelines on Acceptance of Gifts and Entertainment before festive seasons. During the reporting period, there were no significant instances of non-compliance with laws and regulations.

We provide yearly anti-corruption training to all employees, including Executive Directors, via the SINO iLearn app. This training covers topics such as ethical conduct in property management, construction and work supervision. During the reporting period, we launched a brand-new mandatory eLearning course on anti-corruption compliance, comprising case studies and gaming elements to enhance our colleagues' awareness of the Group's policy and guidelines on anti-corruption. Meanwhile, our Group Approved Contractors/Suppliers List Vetting Panel monitors the contractor/supplier screening process to ensure fairness in the tendering process.

反貪污

集團遵守所有適用的法律及規例，包括香港的《防止賄賂條例》，以及中國內地、新加坡和悉尼的同等法律及規例。高級管理層對遵守防止賄賂和貪污規例負全權責任。我們的《反貪污政策》確保集團營運的各方面恰當有序，涵蓋防止賄賂、索取及收受利益、利益衝突、偽造文件或提供虛假會計紀錄，以及接受第三方饋贈和款待等相關指引。我們經常提醒員工遵守《紀律守則》的規定，以確保以誠信營運業務，並避免涉及或會導致利益衝突的情況。我們亦在佳節前特意提醒員工留意《紀律守則》和《有關員工收受禮物及款待紀律守則》。報告期內，並無違反法律和規例的重大事件。

我們透過「信學堂」手機應用程式，為所有員工，包括執行董事提供年度反貪污培訓。培訓內容包括物業管理、建築和工程監督的誠信操守。報告期內，我們推出全新的必修網上合規培訓課程——防貪篇，結合個案分享和遊戲元素，藉以增進同事對集團有關反貪污政策和指引的認識。與此同時，為確保招標過程公正，我們的認可承辦商/供應商評審委員會負責監督承辦商/供應商的篩選過程。

Open Communication

We value the views and suggestions of our stakeholders. Our grievance-handling mechanisms are designed to ensure concerns are managed promptly and impartially. For employees, we have a dedicated phone line, email, secure storage, and defined systems for securely receiving, logging, and saving reports, ensuring they are not at risk of unauthorised handling or disclosure. Other stakeholders, including those from local communities, can also voice concerns safely through a dedicated channel. We regularly review our grievance mechanisms to ensure continuous improvement.

Whistleblowing

Employees and other stakeholders may report any suspected cases of misconduct without fear of retaliation in accordance with our Whistleblowing Policy. As part of our procedures, a dedicated investigation team reviews issues raised and reports these to the Business Ethics Committee, which comprises Executive Director, the Head of the Human Resources Department and the Head of the Internal Audit Department. The Business Ethics Committee, in turn, reports to the Risk and Control Committee and the Board (via the Audit Committee).

Our Policy and Procedures for Notification of Unethical Conduct provide employees with a formal channel for reporting complaints to the Business Ethics Committee. When a complaint is received, an investigation is conducted by the dedicated investigation team, and all complaints are handled promptly and fairly. Reports may be submitted anonymously, and the Group is committed to protecting the reporting person's identity. Reported cases are managed by the Business Ethics Committee in confidence, except where the Group is required to disclose information by law or regulation, and followed through in accordance with the Policy and Procedures for Notification of Unethical Conduct. Regular monitoring of these policies and procedures is facilitated by reporting to the Risk and Control Committee and the Board (via the Audit Committee), ensuring the effectiveness of our whistleblowing mechanisms.

開放的溝通

我們重視持份者的意見和建議。我們的申訴機制旨在迅速和公正地處理疑慮。我們為員工設立專用熱線、電郵和安全的文件儲存庫，並以既定系統穩妥地接收、記錄和儲存相關投訴，確保免受未經授權處理或洩露的風險。其他包括來自社區的持份者，亦可透過專屬渠道安全地表達疑慮。我們定期檢討，務求持續完善申訴機制。

舉報

員工和其他持份者可根據《舉報政策》舉報任何可疑的不當行為，而無需擔心遭受報復。在調查的程序中，專責調查小組會審查所有問題，並向由執行董事、人力資源部主管和內部審核部主管組成的商業操守委員會匯報。而商業操守委員會會向風險及監控委員會和透過審核委員會向董事會匯報。

我們的《不道德行為舉報政策及程序》為員工提供正式渠道，向商業操守委員會提出投訴。接獲投訴後，專責調查小組會迅速和公正地處理個案。集團致力保護舉報者的身分，並允許以匿名方式舉報。除相關法例要求集團披露的情況外，每宗舉報個案均由商業操守委員會按照《不道德行為舉報政策及程序》保密處理。政策和程序的定期檢討會以報告方式呈交風險及監控委員會和透過審核委員會呈交董事會，以確保舉報機制的成效。

Whistleblowing Channels 舉報渠道

Employees and other relevant parties can raise their concerns to the Group's Business Ethics Committee by email, fax or phone:

員工和相關人士可透過電郵、傳真或致電集團商業操守委員會提出疑慮：

Email 電郵：ethics@sino.com

Fax 傳真：(852) 2137 5995

Telephone 電話：(852) 2132 8488

Cybersecurity and Data Protection

網絡安全與數據保護

As digitalisation becomes increasingly important to our business, there is a growing need to focus on cybersecurity and data protection as part of our governance strategy.

數碼化對業務的重要性與日俱增，將網絡安全與數據保護納入管治策略的需求亦隨之增加。

The Innovative Design Sub-committee of the ESG Steering Committee oversees our approach to cybersecurity and data protection. Our Deputy Chief Executive Officer is responsible for overseeing cybersecurity issues to ensure the enterprise strategy and processes protect our information assets. Our Cybersecurity Policy outlines our approach to protecting colleagues, customers and suppliers from data breaches. The Internal Audit Department and third-party auditors continue to conduct annual risk assessments of the Group's information technology systems, including secure network architecture, performance and capacity monitoring, data protection, licensed software management, and anti-virus detection and management. For example, we conduct disaster recovery drill testing annually on several business applications. In addition, our cybersecurity operation centre, endpoint detection and response system, provide round-the-clock protection, offering visibility into rapidly evolving cyberattacks and enabling effective defence.

環境、社會及管治督導委員會轄下的創新構思小組委員會負責監督網絡安全與數據保護的管理方針，而副行政總裁則負責監督網路安全問題，以確保企業策略和流程充分保護我們的資訊資產。我們的《網絡安全政策》列明保護員工、顧客和供應商免受數據洩露威脅的方針。內部審核部和第三方核數師為集團資訊科技系統進行年度風險評估，包括穩妥的網絡架構、效能與容量監控、數據保護、軟件授權管理，以及防毒檢測與管理。例如，我們為多個業務應用程式進行年度災難復原測試。此外，我們的資訊安全監控中心、端點偵測及應變系統能提供全天候保護，確保能及早發現並有效防禦迅速演變的網絡攻擊。

We educate our colleagues on data security and the safeguarding of digital assets. During the reporting period, we provided our staff with cybersecurity awareness courses via platforms such as our SINO iLearn app, enabling them to build knowledge on how to protect the Group's information and systems. Courses are mandatory for all colleagues with company email accounts in our Hong Kong and regional offices. The courses cover topics such as password policies, phishing and social engineering scams. Course materials included a video and a quiz designed to ensure colleagues understand how cyberattacks occur. In March 2025, we launched the "Personal Data (Privacy) Compliance Training", an interactive game-based eLearning course with case studies aimed at raising colleagues' awareness of the importance of personal data protection.

We also continued to communicate information security tips to colleagues via email, with messages focusing on actions to protect against security threats on various devices and applications, as well as ways to prevent the leakage of sensitive company data. In addition, tips were shared on recognising phishing emails and what to do if a data breach occurs. Our efforts in cybersecurity training also included phishing simulation exercises, with simulated phishing emails sent to colleagues to assess their awareness. The training enabled colleagues to experience the process of recognising, avoiding and reporting potential phishing threats in a realistic scenario. Employees who failed the exercise were required to repeat the training module.

Sino Administration Services Limited holds the ISO/IEC 27001:2022 (Information Security Management) certification, following an audit conducted by the British Standards Institution. Looking ahead, we will continue strengthening our cybersecurity posture and remain vigilant and proactive in adapting to ever emerging cyberthreats.

Intellectual Property and Data Privacy

We have always been dedicated to protecting our intellectual property and to the secure collection, storage and proper use of data. The intellectual property of the Group is protected through the registration of our trademarks and domain names in relevant jurisdictions. Our CoC stipulates that all employees must respect intellectual property and treat customer data in strict confidence. Colleagues who fail to follow the CoC may be subject to disciplinary action, which can include summary dismissal. We have worked with the Office of the Privacy Commissioner for Personal Data in Hong Kong to provide regular training to our employees on effective personal data protection in line with the Personal Data (Privacy) Ordinance in Hong Kong. Employees in other offices are also trained in accordance with the privacy laws relevant to their jurisdictions. Any cases of suspected scamming or infringement of materials are immediately reported to law enforcement authorities for further action. Our personal data and privacy protection practices are continually reviewed to ensure legal compliance and identify areas for enhancement.

我們亦就數據系統和保護數碼資產方面培訓員工。報告期內，我們透過「信學堂」應用程式等平台向員工提供網絡安全意識課程，以提升有關保護集團資訊和系統的知識。所有擁有公司電郵賬號的香港和區域辦事處員工都必須參加網絡安全意識培訓。課程主題涵蓋密碼設定原則、網路釣魚以及社交工程詐騙。課程包括短片和測驗，確保員工明白網絡攻擊如何發生。2025年3月，我們推出網上合規培訓課程——個人資料私隱篇，透過遊戲元素及個案分享，加強同事對保障個人資料的意識。

我們亦繼續透過電郵與員工分享網絡安全貼士，重點包括防範各種電子設備和應用程式遭受安全威脅的保護措施、防止敏感資料外洩的方法、如何識別網絡釣魚電郵，以及發現數據洩露時應採取的措施。我們亦以釣魚攻擊模擬情境加強培訓，透過向員工傳送網絡釣魚電郵來評估其警覺水平，讓他們親身體驗在真實情境中識別、預防和匯報網絡釣魚威脅的過程，未能通過測試的員工須再接受培訓。

信和行政服務有限公司經過英國標準協會審核後，取得ISO/IEC 27001:2022（資訊安全管理體系）認證。展望未來，我們將繼續加強網絡安全措施，並保持警惕，積極應對新興的網絡威脅。

知識產權和數據私隱

我們一直致力保護知識產權，以及數據的安全收集、儲存和正確使用。集團的知識產權得到各個相關司法管轄區註冊商標和域名所保護。我們的《紀律守則》訂明所有員工必須尊重知識產權和嚴格保密顧客資料。違反《紀律守則》的員工可能受到紀律處分，嚴重者或會遭即時解僱。我們與香港個人資料私隱專員公署合作，就香港《個人資料（私隱）條例》，定期為員工提供有關有效保護個人資料的培訓。其他經營所在司法管轄區的員工，則根據相關司法管轄區的私隱法例接受培訓。任何涉嫌欺詐或侵權材料的個案，我們定必立即向有關執法機關舉報以採取進一步行動。我們持續檢討保護個人資料和私隱的措施，以確保遵守相關法定要求並識別有待改進的地方。

Sustainable and Ethical Supply Chain

可持續和具道德的供應鏈

Our high ethical standards also extend to our suppliers and partners, who are vital in enabling us to deliver quality products and services. Our relationship with suppliers is guided by our core values of “Integrity”, “Respect” and “Teamwork”.

我們對道德的高標準同樣適用於供應商和合作夥伴，此對提供優質產品和服務至關重要。我們以「誠信可靠」、「尊重共融」和「團隊精神」的核心價值為本，與供應商建立合作關係。

We have a Sustainable Procurement Policy prioritising responsible ESG practices in contractor/supplier selection and across all procurement activities. Applying our SCoC and Sustainable Procurement Policy covering business ethics, regulatory compliance, anti-corruption, environmental performance and labour practices — including the prohibition of forced and child labour — and occupational safety and health systems is a key part of our supplier screening process.

我們制定的《可持續採購政策》，確保在承辦商/供應商甄選過程和所有採購工作均以負責任的環境、社會及管治常規為優先考慮原則。我們以《承辦商/供應商行為守則》和《可持續採購政策》為供應商篩選的關鍵指引，涵蓋營商操守、法律規管、反貪污、環保表現、禁止強制勞工和童工等勞工實務常規，以及職業安全及健康體系。

We are committed to implementing sound sustainability practices that consider all aspects, taking into account the potential impacts on surrounding ecosystems. We are amongst the first batch of developers in Hong Kong to receive the ISO 20400:2017 Sustainable Procurement — Guidance certification. Our aim is to ensure that at least 50% of our approved suppliers obtain recognised ISO/ESG/EHS standards by 2030. We factor environmental and social considerations into our procurement and tendering process. We conduct on-site inspections for supplier and contractor candidates. Those who comply with internationally recognised certifications, such as the BEAM Plus scheme and certain ISO certifications, as well as Hygiene Control System Certification, may be given preference. Sino Estates Management Limited ("SEML") has participated in the Charter on Preferential Appointment of OSH Star Enterprise, which gives preference to suppliers and contractors that have implemented effective safety management systems and passed the Occupational Safety & Health Council's stringent safety audit to carry out Repair, Maintenance, Alteration and Addition ("RMAA") works, with a view to enhancing the safety performance of the industry.

Supplier Training

We are committed to engaging with suppliers and contractors to minimise potential negative impacts across our operations and supply chain. We organise annual training for our procurement team and suppliers, including circulating ESG training materials and our standards and requirements on quality to all suppliers, aiming to ensure their awareness of and compliance with our quality and ESG standards.

我們致力全面推行良好的可持續發展措施，並考慮其對周邊生態系統的潛在影響。我們是香港首批取得 ISO 20400:2017 可持續採購指南證書的地產發展商，並致力確保於 2030 年前至少 50% 認可供應商獲得 ISO/ESG/EHS 認證。我們將環境和社會因素納入於採購和招標過程中。我們對候選供應商和承辦商進行實地檢查，並或優先考慮符合國際認可認證（如「綠建環評」和特定 ISO 認證）及衛生監控體系認證的供應商和承辦商。信和物業管理有限公司（「信和物管」）參加了「優先選用職安健星級企業約章」，優先選用有效實施安全管理體系並通過職業安全健康局嚴格安全審核的供應商及承辦商進行維修、保養、改建及加建工程，以提升業界的安全表現。

供應商培訓

我們致力與供應商和承辦商合作，務求將營運和供應鏈中的潛在負面影響減至最低。我們為採購團隊和供應商舉辦年度培訓，當中包括向所有供應商提供環境、社會及管治的培訓資料，以及我們在品質方面的標準和要求，確保他們了解並符合我們的品質要求，以及環境、社會及管治標準。

The Group received the ISO 20400:2017 certification for our efforts in sustainable procurement.

集團憑藉在可持續採購方面的努力，獲得 ISO 20400:2017 認證。



Supplier Assessment

We have a comprehensive supplier assessment and evaluation programme in place to ensure our existing and new suppliers and contractors meet our requirements, including adopting responsible ESG practices. These assessments have enabled us to identify areas for improvement in our supply chain, among other actions. To be included on the list of approved contractors, new suppliers are required to complete self-assessment questionnaires to confirm that they have the necessary policies and systems in place to comply with the SCoC. In accordance with our Group Approved Contractors/Suppliers List Policies and Procedures, we evaluate the performance of contractors and suppliers on an annual basis. Relevant departments review contractors and suppliers according to pre-determined criteria outlined in their contracts, such as quality of service, safety measures, employee rights, environmental performance, and other relevant ESG criteria. On-site assessments are also conducted where applicable. These reviews are consolidated in a Contractor Performance Assessment Report that is submitted to a panel for review on an annual basis. The result is a factor in the vendor analysis, screening and selection process. Scores are recorded and taken into account when assessing upcoming tenders. Any supplier or contractor that fails to meet contractual requirements, commits misconduct, or breaches any local laws and regulations will be subject to further investigation and could be excluded from contracting if they fail to deliver improvement plans and satisfactory results within a set timeframe.

To ensure the effective management of our supply chain, we have identified significant suppliers and contractors based on procurement spending. During the reporting period, we identified ten significant suppliers in Tier-1, which accounts for 44% of our total spending. We have completed detailed assessments for two of our significant suppliers, confirming their compliance with our quality standards, ESG requirements, and local laws and regulations. During the reporting period, we did not identify any material risks or non-compliance along our supply chain.

Supplier Climate Alliance

During the reporting period, we launched the Supplier Climate Alliance (the "Alliance"), one of the first initiatives in Hong Kong aimed at raising awareness about climate change among suppliers. Through this initiative, we aim to foster cross-sector collaboration among industry players, academia and the wider business community, to engage suppliers, promote carbon management, encourage the disclosure of GHG emissions data and to contribute to a more sustainable supply chain. For more information about the Alliance, please refer to the featured case study on p.18.

供應商審核

我們設有完善的供應商審核和評估計劃，確保現有和新供應商及承辦商達到我們的要求，包括奉行負責任的環境、社會及管治常規。這些評估有助我們於供應鏈中識別需改善的地方及其他相應的行動。新供應商必須完成自評問卷，並確認已備有所需政策和體系以遵守《承辦商/供應商行為守則》，方能被列入認可承辦商名冊。我們按《集團認可承辦商/供應商的相關政策及程序指引》，每年審核承辦商和供應商的表現。相關部門根據合約中列明的預定標準，包括服務質量、安全措施、員工權益、環境表現，以及其他相關的環境、社會及管治標準評核承辦商和供應商，並在適用情況下進行實地評核。這些評估結果將綜合成承辦商績效評估報告，每年提交給工作小組審查，其結果將成為分析、篩選和甄選供應商過程中的其中一個因素。我們亦會記錄供應商於評估中所獲得的分數，並在往後的招標工作中納入為考慮因素。供應商或承辦商若未能履行合約要求、行為不當或違反任何當地法律和規例，均需接受進一步調查。若未能於限定時間內提交改善計劃並取得滿意結果，或會失去承辦合約的資格。

為確保有效管理供應鏈，我們已根據採購支出識別出重要的供應商和承辦商。報告期內，我們已識別十個一級重要供應商，佔總支出的 44%。我們亦已詳細評估兩間重要供應商，確認他們符合我們的質量標準、環境、社會及管治要求，以及當地法律和規例。報告期內，我們於供應鏈上並未發現任何重大風險或違規行為。

供應商氣候夥伴計劃

報告期內，我們推出了《供應商氣候夥伴計劃》（「計劃」），是香港首批旨在提高供應商應對氣候變化意識的行動。我們透過此計劃，致力促進業界、學界及商界的跨界別合作，凝聚供應商，鼓勵碳管理及披露溫室氣體排放數據，為可持續供應鏈帶來正面效應。有關計劃的詳情，請參閱第 18 頁的焦點案例。

Customer Satisfaction

顧客滿意度

“Customer First” is a core value essential to the long-term sustainability of our business. It drives our efforts to consistently surpass customer expectations. Regular engagement enables us to identify and understand customer needs, thereby highlighting opportunities for product and service excellence.

「顧客至上」的核心價值對於我們業務的長遠可持續發展至關重要，推動我們不斷超越顧客期望。定期的聯繫能讓我們確認並了解顧客的需求，把握突顯產品和服務卓越的機會。

We actively collect customer feedback across various channels, such as our annual customer satisfaction survey. Customers are invited to rate our services and facilities, including our property management, clubhouses, cleanliness and security services. The survey covers our managed properties in Hong Kong, providing a detailed breakdown of scores by property group. During the reporting period, we achieved an overall customer satisfaction rating of 3.81 out of 4.

Our Stakeholder Engagement Guidelines continue to ensure that we collect customer feedback in a fair, transparent, and timely manner. Our quality management systems meet international standards, are ISO 10002 (Customer Satisfaction) certified, and guide us in effectively managing customer complaints. We continue to utilise the tailored web-based system, iPromise, to monitor maintenance issues, enquiries and complaints. At the same time, we track operations in real-time to deliver timely responses to customer concerns. We regularly review our system to identify trends and implement necessary enhancements. In recognition of our customer service efforts, Sino Malls and the S+ REWARDS programme received 45 awards during the reporting period.

我們以多種渠道積極收集顧客的反饋意見，當中包括年度顧客滿意度調查，我們邀請顧客就物業管理、會所、清潔和保安相關服務等管理範疇及設施評分。該調查涵蓋我們的香港管理物業，並按物業類別劃分詳細評分。報告期內，我們的整體顧客滿意度為3.81分(4分為滿分)。

《聯繫持份者指引》繼續確保我們以公平、透明和迅速的方式收集顧客建議。我們的質量管理體系符合國際標準ISO 10002(顧客滿意度)認證，指引我們能有效地處理顧客投訴。另外，我們持續利用度身訂造的互聯網系統「iPromise」電子平台，處理保養維修、顧客查詢和投訴。同時，我們透過實時追蹤營運資訊，迅速為顧客解決問題。我們定期檢視此系統，以了解最新發展情況並按需要加強個別功能。報告期內，信和商場和S+ REWARDS計劃共獲得45個獎項，肯定我們在顧客服務的努力。



By engaging with our customers through Sino Club, we are able to deliver outstanding service and cultivate long-term relationships.
我們透過Sino Club與顧客建立緊密聯繫，致力提供卓越服務，並鞏固長遠關係。

Engaging Tenants and Customers in Sustainable Practices

Our membership-based loyalty programme, Sino Club, continues to be an important way for us to engage with our customers. In addition to providing access to bespoke lifestyle experiences, cultural activities, and exclusive property-related privileges, we cultivate long-term relationships with these customers through meaningful interactions.

One of our activities during the reporting period was a social media contest hosted by Sino Club to encourage visits to our GoCircular facilities, promoting waste reduction and recycling for green living. As part of this campaign, we shared background information on selected upcycled furniture and facilities to raise public awareness of these topics. Additionally, we incentivised S+ REWARDS members to donate food via Food Angel's Smart Food Donation Machines at tmp plaza, Olympian City, Citywalk and YM². Points earned by members could be retained in the S+ REWARDS App or converted into monetary donations for Food Angel at the smart machines or through the app.

與租戶和顧客就可持續常規交流

會員計劃Sino Club一直是我們與顧客互動的重要渠道。除了提供生活品味、文化活動及與物業相關的專屬禮遇外，我們亦透過饒富意義的公益活動與顧客建立長遠關係。

報告期內的其中一項活動，是Sino Club舉辦的社交媒體有獎遊戲，鼓勵市民參觀「起動循環」設施，推廣減廢和循環再造的綠色生活。作為活動的一部分，我們精選數件升級再造家具和設施作展示並分享其背後故事，藉以增進大眾對可持續生活的認識。此外，我們鼓勵S+ REWARDS會員透過惜食堂位於屯門市廣場、奧海城、荃新天地及裕民坊的智能食物捐贈機捐贈食物。會員可選擇儲存所賺點數於S+ REWARDS個人之會員帳戶，或透過會員帳戶或在食物捐贈機上直接轉換為金錢捐贈惜食堂。

Quality Assurance

An essential part of maintaining customer satisfaction is ensuring that our products and services follow all relevant regulatory requirements and industry guidelines across all markets. In managing our properties, we uphold industry-leading service quality by implementing our ISO 9001 (Quality)-certified Quality Management Systems. To maintain responsible marketing practices, our sales and information materials comply with all applicable laws and regulations, including the Residential Properties (First-hand Sales) Ordinance and the self-regulatory regime of the Real Estate Developers Association of Hong Kong. A dedicated team regularly reviews our marketing practices and materials, such as sales brochures, to ensure compliance with regulations, industry standards, and internal policies. This collaborative approach enables a systematic audit process that maintains the accuracy, transparency, and integrity of our communications and marketing practices and content.

We offer responsible marketing training to our marketing and promotional colleagues to ensure that accurate information about fittings and fixtures is available to customers and tenants during the sale and leasing process. Such training is conducted annually at a minimum via internal meetings and on-the-job training, covering a wide range of topics such as competition law, intellectual property rights, consumer rights, personal data privacy, legal protections, and relevant laws and regulations.

We place a strong emphasis on meeting the needs of our customers and tenants by upholding robust, internally developed property management protocols, adhering to industry best practices and continually seeking opportunities for improvement. Additionally, we provide annual training for relevant personnel in areas such as customer service, property hygiene control and data protection of customer privacy.

We are committed to providing exceptional experiences for our hotel guests. Internal standards and procedures are in place to guide our operations across various areas, including customer service, hygiene control and food safety. These standards and departmental procedures are reviewed regularly, and we conduct role-based annual training for our staff to uphold excellence in service standards.

Our continuous striving for improvement is aligned with recognised management system certifications, ensuring service quality and the efficiency of our work processes within our properties, including ISO 9001 (Quality), ISO 14001 (Environmental), ISO 10002 (Customer Satisfaction), ISO 45001 (Occupational Health and Safety), ISO 41001 (Facility) and ISO 50001 (Energy), as well as Hygiene Control System Certification to ensure health risks associated with public hygiene are managed systematically. Within our management portfolio, we received 150 certificates for ISO 10002 (Customer Satisfaction), 152 certificates for ISO 9001 (Quality) and 47 certificates for ISO 14001 (Environmental).

More information on our approach to safeguarding health and safety can be found in the Health, Safety and Wellbeing section on p.103, and details on our management of customer information can be found in the Cybersecurity and Data Protection section on p.51.

質量保證

我們的產品和服務均依循所有當地市場的相關監管要求和行業準則以保持高水平的顧客滿意度。在物業管理方面，我們透過實施獲ISO 9001（品質）認證的品質管理系統，維持業界領先的服務品質。為保持負責任的市場推廣，我們的市場推廣和資訊素材均遵守所有適用的法律和規例，包括《一手住宅物業銷售條例》以及香港地產建設商會的自我監管制度。我們設有專責團隊定期審閱市場推廣實務及資料（如銷售單張），以確保它們符合相關法規、行業標準，以及我們的內部政策。這種協作方式有助建立系統化及定期的審核流程，從而維持所有溝通及市場推廣實務及內容的準確性、透明度及誠信。

我們為市場推廣人員提供負責任市場推廣的培訓，以確保在銷售和租賃過程中向顧客和租戶提供的裝置及設備等資訊的真確性。此類培訓每年至少舉行一次，透過內部會議及在職培訓進行，涵蓋多個範疇，包括競爭法、知識產權、消費者權益、個人資料私隱、法律保障及相關法規。

我們致力滿足顧客和租戶的需求，並已制定穩健的內部物業管理守則，堅持落實業界最佳實務常規，並不斷尋求改進空間。此外，我們每年均會為相關員工提供在職培訓，內容涵蓋客戶服務、物業衛生管理和保護顧客數據私隱等。

我們致力為旗下酒店賓客提供卓越的服務體驗。我們為各方面的營運制定了內部標準和程序，以確保包括客戶服務、衛生管理和食品安全等在內的服務質素。我們定期檢討這些標準和程序，並因應各酒店員工的業務需求提供年度在職培訓，以確保卓越的服務水準。

我們力求持續進步並致力取得國際認可的管理體系認證，以確保我們旗下物業的服務質素和工作流程的效率。這些認證包括ISO 9001（品質）、ISO 14001（環境）、ISO 10002（顧客滿意度）、ISO 45001（職業健康及安全）、ISO 41001（設施）和ISO 50001（能源），以及確保與公共衛生相關的健康風險得到系統化管理的衛生監控體系認證。在我們旗下管理的物業中，我們獲得共150張ISO 10002（客戶滿意度）證書，152張ISO 9001（品質）證書和47張ISO 14001（環境）證書。

有關保障健康及安全方針的詳情，請參閱第103頁的「健康、安全和福祉」章節。有關管理顧客資訊的詳情，請參閱第51頁的「網絡安全與數據保護」章節。

Transforming Retail with PapaHome

與PapaHome攜手引領零售革新

In February 2025, we welcomed the arrival of our new tenant, PapaHome, which brings a new kind of retail experience to China Hong Kong City. In partnership with the Papabo Group and leading e-commerce platform Taobao Marketplace, PapaHome showcases an innovative new online-merge-offline retail model, helping transform the way customers shop for furniture and lifestyle products.

The store integrates physical and online retail, spanning over 25,000 square feet and featuring products from quality Taobao merchants, including furniture and home décor. Shoppers can explore the store, scan QR codes for product information, access exclusive discounts and complete purchases on the Taobao platform. The experience is further elevated by advanced AI and augmented reality technology, as well as dedicated on-site support, ensuring a seamless interaction between the physical and digital shopping environments.

China Hong Kong City, along with our other managed shopping malls, continues to create a vibrant retail destination for the community, offering a shopping experience that combines innovation, convenience and quality.

2025年2月，中港城迎來新租戶 PapaHome，為中港城注入全新的零售體驗。PapaHome 與 Papabo 集團及領先的電商平台淘寶合作，推出創新的「線上線下融合」零售模式，推動家具及生活用品的購物方式轉型。

PapaHome 實體零售店鋪佔地超過 25,000 平方呎，結合線上零售，展示淘寶商戶的優質產品，包括家具和家居裝飾品。顧客可在店內自由探索，透過掃描二維碼獲取商品資訊，專享獨家優惠，並在淘寶平台上完成購買。先進的人工智能和擴增實境技術，加上現場的專屬支援，進一步提升購物體驗，創造線上線下無縫互動的購物環境。

中港城連同我們管理的其他購物商場，致力為社區創造充滿活力的零售空間，融合創新、便利和優質的購物體驗。



The store integrates physical and online retail, spanning over 25,000 square feet and featuring products from quality Taobao merchants, including furniture and home décor.

實體零售店鋪佔地超過 25,000 平方呎，結合線上零售，展示淘寶商戶的家具及家居裝飾等產品。

Green Living

綠色生活

Green | 綠色低碳

Wellness | 健康舒泰

Respecting our relationship with nature and with one another, we create environments that nurture sustainability and balance.

尊重彼此和我們與大自然的關係，創造有利於身心健康並促進可持續與平衡發展的環境。



Green

綠色低碳

Related Material Topics

相關重大議題

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氣候抗禦力和溫室氣體排放
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能源消耗和效益
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- 84 Urban Biodiversity
城市生物多樣性



Highlights

重點項目

1

Collaborated with WWF-Hong Kong and local start-up Clearbot to launch the “Discover Shui Hau” project, promoting sustainable conservation awareness through art, technology and education

與世界自然基金會香港分會及本地初創企業 Clearbot 攜手展開「珍『識』水口」計劃，透過藝術、科技及教育推廣可持續保育意識

2

The CORAL REEFStorage Centre has welcomed more than 3,200 local and international visitors for guided tours since opening in 2023. 20 square metres of reef tiles have been installed at Middle Island, with nearly 450 rescued coral fragments planted

自「活化珊瑚中心」於 2023 年開放以來，已為超過 3,200 名本地及國際訪客提供導賞服務。我們於熨波洲重建了 20 平方米的珊瑚礁盤，移植近 450 棵被拯救的珊瑚碎片



GOALS 目標

PROGRESS 進展

As at 30 June 2025
截至 2025 年 6 月 30 日



-30%

By 2030, achieve a GHG emission reduction of 30% from our 2012 baseline*

以 2012 年水平為基數，於 2030 年前將溫室氣體排放量減少 30%*

We achieved this goal by reducing GHG emissions by 76.42% from our 2012 baseline.

我們已實現此目標，與 2012 年水平相比，溫室氣體排放量已減少 76.42%。



-53.1%

By 2030, reduce Scope 1 and 2 GHG emissions per square metre by 53.1% from our 2018 baseline and set a new target to reduce Scope 3 GHG emissions in line with SBTi methodology

以 2018 年水平為基數，於 2030 年前將每平方米的範疇一及範疇二溫室氣體排放量減少 53.1%；同時就範疇三溫室氣體排放制定新減量目標（以上均採用科學基礎目標倡議組織的計算方式）

Sino Land has received validation from the SBTi for its long-term science-based emissions reduction targets.

信和置業已獲科學基礎目標倡議組織認證其科學基礎減量長期目標。



By 2030, conduct climate risk assessment at our wholly-owned new development projects where applicable

於 2030 年前，為合適的全資擁有新發展項目進行氣候風險評估

Sino Land published its first standalone Climate Action Report in 2023 and included the results of an evaluation of its portfolio in Hong Kong across different climate scenarios.

信和置業於 2023 年發表首份獨立《氣候行動報告》，當中展示了旗下位於香港的現有及新物業項目在不同氣候情境下的評估結果。



-30%

By 2030, reduce electricity consumption by 30% from our 2012 baseline*

以 2012 年水平為基數，於 2030 年前將用電量減少 30%*

We achieved this goal by reducing electricity consumption by 76.42% from our 2012 baseline.

我們已實現此目標，與 2012 年水平相比，用電量已減少 76.42%。



6,000,000 kWh

By 2030, achieve renewable energy generation of 6,000,000 kWh from the 2012 level†

由 2012 年至 2030 年實現再生能源的發電量達 600 萬千瓦時†

> 5,168,800 kWh

We have generated over 5,168,800 kWh of renewable energy from our 2012 level.

自 2012 年起，集團所產生的再生能源合共超過 516.8 萬千瓦時。

GOALS 目標

PROGRESS 進展

As at 30 June 2025
截至 2025 年 6 月 30 日**-30%**

By 2030, reduce electricity intensity by 30% from our 2018 baseline*

以 2018 年水平為基數，於 2030 年前將用電強度減少 30%*

-13.55%

We have reduced electricity use intensity by 13.55% from our 2018 baseline.

與 2018 年水平相比，我們的用電強度已減少 13.55%。

**60%**

By 2025, purchase 60% of seafood served at the Group's hotels from sustainable sources

於 2025 年前，集團旗下酒店供應的 60% 海鮮將採購自可持續來源

63%

We have purchased 63% of seafood served at the Group's hotels from sustainable sources.

集團旗下酒店供應的 63% 海鮮採購自可持續來源。

**100%**

By 2030, purchase 100% of seafood served at the Group's hotels from sustainable sources

於 2030 年前，集團旗下酒店供應的 100% 海鮮將採購自可持續來源

Progress same as above.

進度如上。

**-50%**

By 2022, reduce single-use plastic consumption by 50% across all business lines from our 2017 baseline

以 2017 年水平為基數，於 2022 年前將集團旗下各業務的即棄塑膠製品消耗量減少 50%

-86%

We achieved this goal by reducing single-use plastic consumption by 86% across all our business lines from our 2017 baseline.

我們已實現此目標，與 2017 年水平相比，所有業務的即棄塑膠製品消耗量已減少 86%。

**-100%**

Eliminate all single-use plastic items by 2035 across our core operations

於 2035 年前，核心業務停止使用即棄塑膠製品

We have implemented measures to replace single-use plastic products at our hotels. At The Fullerton Hotel Sydney, we switched to bulk bottle pump dispensers in all guest rooms and gym changing rooms, diverting small bottle amenities from the landfill.

我們採取多項措施，取替旗下酒店的即棄塑膠製品。於悉尼富麗敦酒店，所有客房和健身房更衣室轉用大容量補充式分裝瓶，避免小瓶膠樽裝沐浴用品被棄置於堆填區。

**-20%**

By 2030, reduce water consumption intensity by 20% from our 2018 baseline*

以 2018 年水平為基數，於 2030 年前將用水強度減少 20%*

-25.76%

We have reduced water consumption intensity by 25.76% from our 2018 baseline.

與 2018 年水平相比，我們的用水強度已減少 25.76%。

**50%**

By 2030, divert 50% of commercial waste from landfill*

於 2030 年前將運往堆填區的商業廢物減至 50%*

28%

We have diverted 28% of commercial waste from landfill.

我們將運往堆填區的商業廢物減少了 28%。

Management Approach

A flourishing natural environment is vital to the health of our society and the sustainability of our business. Our environmental management system ("EMS") is certified to the ISO 14001 (Environmental) EMS Standard by an independent third party. It outlines the principles, scope, responsibilities and processes for identifying and reducing the significant environmental impacts of our business operations. The Group currently holds 47 certificates in ISO 14001 (Environmental).

We are committed to implementing environmental protection initiatives that exceed regulatory requirements across our operations, as described in our Environmental Policy. Our Green Office Policy and Green Office Management Guidelines outline our resource-efficient practices for the workplace, such as reducing energy and water consumption, office supplies and waste generation. Throughout the reporting period, we continued to raise awareness among our colleagues regarding environmental protection and the importance of minimising the negative impact of our operations through the Sino Sustainability Academy. Details of this can be found on p.46 of this Report. We also advocate for sustainable practices among tenants. Our Green Lease and Green Fit-out Guides provide recommendations for consuming less energy and water, monitoring indoor air quality ("IAQ"), utilising greener construction materials and managing food waste, among other measures. "Green Clauses" in our lease agreements reflect these recommendations and set out specific measures tenants can implement in their operations.

Our efforts concentrate on climate resilience, energy efficiency, resource management and biodiversity; our approach is overseen by the ESG Steering Committee and the Board with the support of the Green Living Sub-committee. This sub-committee sets our objectives and targets, reviews and evaluates our initiatives and identifies areas for improvement. We continue to leverage innovative technologies to enhance our performance as we strive to achieve our SV2030 targets.

In 2023, Sino Land became one of the pioneering developers in Hong Kong to publish a standalone Climate Action Report. This report details our efforts in identifying, assessing and managing our material climate-related risks and opportunities in alignment with the TCFD recommendations. Details about the Climate Action Report can be found on p.69 of this Report.

管理方針

生機蓬勃的自然環境，對於我們社區以及業務運作的可持續發展至關重要。我們的環境管理體系已通過獨立第三方的ISO 14001(環境)標準認證。此標準為識別和減少業務對環境的重大影響提供相關原則、範圍、責任和流程指引。現時集團共持有47張ISO 14001(環境)證書。

如《環保政策》所述，我們承諾在營運中實施超越相關法例要求的環境保護措施。而《綠色辦公室政策》和《綠色辦公室管理指引》則概述我們在工作間促進資源效益的常規，包括減少能源、用水和辦公室資源使用，以及廢物產生。報告期內，我們繼續透過「可持續發展學堂」讓員工了解環境保護和減少營運對環境造成負面影響的重要性，詳情可參閱本報告第46頁。我們亦向租戶提倡可持續實務常規，並在綠色租賃計劃和《綠色裝修指南》提供有關節能和節約用水、監測室內空氣質素、採用環保建築物料和廚餘管理等方面的建議，以及透過租約內的「綠色條款」鼓勵租戶採取具體措施，於營運中實踐可持續發展元素。

我們著重於氣候抗禦力、能源效益、資源管理，以及生物多樣性。環境、社會及管治督導委員會及董事會在綠色生活小組委員會的協助下監督這些主題的管理方針。小組委員會制定目標和指標、檢討和評估相關計劃，並找出有待改進的地方。我們在實現《可持續發展願景2030》目標的過程中，繼續積極採用創新科技來提升表現。

2023年，信和置業成為香港首批發表獨立《氣候行動報告》的地產發展商之一。當中，我們根據TCFD建議，詳述在識別、評估及管理重大氣候相關風險和機遇方面的工作。有關《氣候行動報告》的詳情可參閱本報告第69頁。

* Covering the common areas of 51 properties under our management.
包括我們管理的51項物業的公共地方。

[†] Sino Group's goal is to generate 8,000,000 kWh of renewable energy from the 2012 level by 2030.
信和集團的目標是由2012年至2030年前實現再生能源的發電量達8,000,000千瓦時。

Covering the head office of Sino Land in Tsim Sha Tsui Centre.
涵蓋信和置業於尖沙咀中心的總部辦事處。

Climate Resilience and GHG Emissions

氣候抗禦力和溫室氣體排放

Climate change is one of the most pressing challenges confronting the global community. Recognising that collective action is needed to address this issue, we aim to achieve net-zero carbon emissions by 2050. We are also committed to taking an active role in minimising the impacts of climate change as we strive to understand how climate-related risks affect our business and adapt to the changing environment.

氣候變化是全球社會面臨最迫切挑戰之一。我們深明採取集體行動來應對這項挑戰的重要性，並就此訂立目標，於2050年前實現淨零碳排放。我們亦承諾積極將氣候變化的影響降到最低，同時了解氣候相關風險如何影響我們業務，從而適應不斷變化的環境。

How We Are Managing It

The Group dedicates resources to addressing climate-related issues across all aspects of our operations and value chain to further sustainable development.

Aligning with a Science-based Approach to Decarbonisation

In June 2021, Sino Land pledged to support the Business Ambition for 1.5°C — led by the Science Based Targets initiative (“SBTi”) in partnership with the United Nations Global Compact and the We Mean Business Coalition — that urges businesses to set science-based targets for reducing GHG emissions. Sino Land is also a member of the United Nations Framework Convention on Climate Change (UNFCCC)’s Race to Zero, a global campaign rallying non-state actors — including companies, cities, regions, financial, educational, and healthcare institutions — to take rigorous and immediate action to halve global emissions by 2030 and deliver a healthier, fairer zero-carbon world.

怎樣管理

集團投入資源於營運及價值鏈各層面中應對氣候相關事宜，以推動可持續發展。

採取科學為本的方針減碳

2021年6月，信和置業承諾支持由科學基礎目標倡議組織與《聯合國全球契約》及全球商業氣候聯盟聯合發起的「企業雄心助力1.5°C限溫目標行動」(Business Ambition for 1.5°C) —— 此行動呼籲企業訂立科學基礎減碳目標，以減低溫室氣體排放。信和置業亦為《聯合國氣候變化框架公約》的「奔向零碳」(Race to Zero)成員之一，這是一項全球性運動，積極呼籲非國家團體，包括企業、城市、地區、金融、教育和醫療機構，採取進取及即時的行動以實現在2030年前將全球排放減半的目標，創建一個更健康、更公平的零碳世界。

The following emissions reduction targets have been verified by SBTi:

以下減量目標，已獲得科學基礎目標倡議組織驗證：

Near-term emissions reduction targets:

短期減量目標

→ FY2030

– 46.2%

Reduce absolute Scope 1 and 2 GHG emissions by 46.2% by FY2030 from the FY2019 baseline.

以2019財政年度為基準，於2030財政年度或之前把範疇一及範疇二的絕對溫室氣體排放量減少46.2%。

– 51.6%

Reduce Scope 3 GHG emissions from capital goods, fuel and energy-related activities, and waste generated in operations, by 51.6% per square foot by FY2030 from the FY2022 baseline.

以2022財政年度為基準，於2030財政年度或之前把每平方呎的範疇三溫室氣體排放量減少51.6%，當中包括資本貨物、燃料和能源相關活動，以及營運中所產生的廢棄物。

– 51.6%

Reduce Scope 3 GHG emissions from leased assets per square foot by 51.6% by FY2030 from the FY2022 baseline.

以2022財政年度為基準，於2030財政年度或之前將出租資產每平方呎的範疇三溫室氣體排放量減少51.6%。

Long-term emissions reduction targets:

長期減量目標

→ FY2050

– 90%

Reduce absolute Scope 1 and 2 GHG emissions by 90% by FY2050 from the FY2019 baseline.

以2019財政年度為基準，於2050財政年度或之前把範疇一及範疇二的絕對溫室氣體排放量減少90%。

– 90%

Reduce absolute Scope 3 GHG emissions by 90% by FY2050 from the FY2022 baseline.

以2022財政年度為基準，於2050財政年度或之前把範疇三的絕對溫室氣體排放量減少90%。



In June 2022, we issued a holistic Decarbonisation Blueprint to guide our net-zero commitment and climate-related strategy. This sets out a series of initiatives to help us reduce our environmental impact, supporting our aspiration for a more sustainable, low-carbon future for all. In line with this Blueprint, Sino Land has established GHG emissions reduction targets with experts from HKUST, following SBTi methodology.

Further information about our Decarbonisation Blueprint can be found on our website.

In July 2023, Sino Land's near-term GHG emissions reduction targets — covering its operations and development activities in Hong Kong, Mainland China, Singapore and Australia — were verified by the SBTi as aligned with its criteria and recommendations (Version 5.0), which significantly raise the level of ambition for setting Scope 1 to 3 targets. Furthermore, we are pleased to announce that the SBTi officially validated Sino Land's net-zero targets during the reporting period. This external validation highlights Sino Land's steadfast dedication to addressing long-term energy and climate-related challenges as it works towards its net-zero carbon goals by 2050, reaffirming its commitment to reducing environmental impact and aligning with international best practices.

2022年6月，我們發表全方位《減碳藍圖》，藉此引領氣候相關策略的方向並履行淨零碳排放承諾。當中訂明的計劃有助我們減低對環境的影響，支持我們對更可持續、低碳未來的願景。為實踐《減碳藍圖》，信和置業與科大學者合作，根據科學基礎目標倡議組織的計算方式訂立溫室氣體排放減量目標。

有關《減碳藍圖》的詳情，請參閱我們的網站。

2023年7月，信和置業獲科學基礎目標倡議組織認證溫室氣體排放減量短期目標，當中涵蓋公司於香港、中國內地、新加坡以及澳洲的營運和發展項目。有關目標獲科學基礎目標倡議組織確認符合其5.0版本的標準及建議，該版本顯著提高了對範疇一至三的目標設定。此外，我們欣然宣布，科學基礎目標倡議組織已於報告期內正式認證信和置業的淨零目標，彰顯了其在應對長期能源和氣候挑戰的堅定承諾，並致力於2050年前實現淨零碳排放，重申了信和置業減少環境影響並與國際最佳實務常規接軌的決心。

Engaging in Collective Action

We are committed to advancing collective action on climate-related issues. In November 2022, Sino Land became a signatory to the Action Declaration on climate policy engagement, an initiative of Corporate Knights and the Global 100 Council. In August 2023, Sino Land was amongst the first to sign the Business Environment Council's ("BEC") rebranded BEC Net-zero Carbon Charter, which succeeded the BEC Low Carbon Charter launched in March 2019. As a Science-aligned Signatory, Sino Land is required to pursue emissions reduction targets following a 1.5°C-aligned, science-based pathway and report on its progress regularly. Our efforts to reduce GHG emissions and combat climate change were recognised during the reporting period by the Hong Kong Green Building Council, which issued Energy Performance Certificates and Target Setting Certificates to 19 and two of our managed properties, respectively, under the Zero-Carbon-Ready Building Certification Scheme.

Understanding the importance of consistency and transparency in reporting on climate-related risks and opportunities, as well as the holistic treatment of information on other aspects of sustainability, our reporting has been developed with reference to IFRS S1 and S2 since 2023. In April 2024, Sino Land became one of the pioneering property developers to join the IFRS Sustainability Alliance. By becoming a member of this Alliance, Sino Land affirms its commitment to establishing a cohesive global baseline for climate-related and other sustainability disclosures to meet the needs of capital markets.

Sino Group participated in the Hong Kong Government's Carbon Neutrality Partnership to accelerate low-carbon transformation in the public and private sectors. Sino Land also submits its annual GHG emissions data to the Carbon Footprint Repository for Listed Companies in Hong Kong, managed by the Environment and Ecology Bureau of the Hong Kong Government. Other key industry collaborations during the reporting period include Sino Land's ongoing support for ReThink HK, an annual conference advancing sustainability awareness in Hong Kong. At the 2024 conference, Sino Land's representatives shared their insights on green buildings and the future of urban design, the contribution of businesses to biodiversity and the role of education and talent in creating positive social impact alongside like-minded partners.

Climate-related Risk Analysis

Our Climate Change Policy outlines guidelines for managing climate-related risks across our business lines and value chain. As part of our SV2030 strategy, we are dedicated to conducting climate-related risk assessments at our wholly-owned new development projects, where applicable, by 2030. Details of our risk assessment process and results are included in our Climate Action Report.

促進集體行動

我們致力推動與氣候事宜相關的集體行動。2022年11月，信和置業簽署了由Corporate Knights及Global 100 Council發起的《參與氣候政策與行動宣言》。繼參與商界環保協會於2019年3月推出的《BEC 低碳約章》後，2023年8月，信和置業繼續成為首批企業簽署新升級版的《BEC 零碳約章》。作為符合科學的簽署機構，信和置業承諾以控制氣溫升幅於攝氏1.5度為目標，訂立科學基礎減碳目標並定期匯報進展。報告期內，我們在減少溫室氣體排放和應對氣候變化方面的努力備受香港綠色建築議會肯定。在「零碳就緒建築認證」計劃下，旗下管理的19項物業獲頒「能源表現證書」，另有兩項管理物業獲頒「目標設定證書」。

鑑於在披露氣候相關風險與機遇時保持一致性和透明度的重要性，以及對其他可持續發展議題上的資訊整合，自2023年起，我們已參考《IFRS S1》和《IFRS S2》編制報告。於2024年4月，信和置業成為率先加入IFRS可持續發展聯盟的地產發展商之一。透過成為聯盟的成員，信和置業承諾致力於建立全球一致的氣候相關和其他可持續發展資訊披露基準，以滿足資本市場的需求。

信和集團參與香港政府的「碳中和夥伴計劃」，以加快公私營界別低碳轉型的步伐。信和置業亦向由香港政府環境及生態局管理的香港上市公司碳足跡資料庫提交年度溫室氣體排放量數據。報告期內我們亦參與其他主要業界合作，包括信和置業繼續支持推動香港可持續發展意識的年度研討會ReThink HK。在2024年的研討會中，信和置業代表與志同道合的夥伴分享對綠色建築和未來城市設計、商界對生物多樣性的貢獻，以及如何透過教育和人才創造積極社會影響方面的看法。

氣候相關風險分析

我們的《氣候變化政策》為各營運範圍及價值鏈概述氣候風險管理指引。作為我們《可持續發展願景2030》的一部分，我們致力於2030年前為合適的全資擁有新發展項目展開氣候風險評估。有關風險評估的詳情和結果已刊載於我們的《氣候行動報告》。



Our Climate Action Report communicates how we mitigate and respond to climate-related risks.

集團的《氣候行動報告》闡述我們如何減緩及應對氣候相關風險。

Climate Action Report

In 2023, Sino Land published its first standalone Climate Action Report to communicate how it is working to mitigate emerging climate-related risks and its comprehensive climate strategies. Independently assured by the Hong Kong Quality Assurance Agency, the Climate Action Report outlines Sino Land's sustainability vision, management approach and decarbonisation strategy. It also includes the results of evaluating Sino Land's portfolio in Hong Kong, consisting of over 170 existing and new buildings, across different climate scenarios as prescribed by the TCFD. This assessment of climate risks enables Sino Land to seize opportunities to bolster the climate resilience of its portfolio. More information can be found in its Climate Action Report.

Aligning with Climate Reporting Standards

In line with the global demand for enhanced climate transparency, we have aligned our climate-related disclosures with TCFD recommendations since 2021. In 2022, Sino Land became one of the pioneer developers in Hong Kong to join the list of TCFD supporters. Together with nearly 5,000 organisations worldwide, Sino Land pledged its commitment to increasing transparency in reporting on climate-related risks and opportunities, fostering more informed financial decision making and building a more resilient financial system. As the IFRS Foundation now oversees the monitoring of progress on companies' climate-related disclosures, we have also enhanced our reporting with reference to IFRS S2 since 2023. The Group's approach to climate-related governance, strategy, risk management, metrics and targets, in line with TCFD recommendations, is summarised on the following pages. More details on our climate-related disclosures aligned with the TCFD recommendations and with reference to IFRS S2 are described on p.272 and p.246 of this Report.

氣候行動報告

2023年，信和置業發表首份獨立《氣候行動報告》，展現如何緩解湧現的氣候相關風險及其全面策略。《氣候行動報告》由香港品質保證局獨立驗證，內容涵蓋信和置業的可持續發展願景、管理方針和減碳策略。其中，信和置業亦參照TCFD建議，評估旗下位於香港的物業項目在不同氣候下的情境，包括170多座現有和新建物業在不同氣候情境下的抗禦力，把握機遇提升物業的氣候抗禦力。有關詳情，請參閱其《氣候行動報告》。

以氣候報告準則匯報

為回應全球對提高氣候相關披露透明度的需求，我們自2021年起已參照TCFD建議披露氣候相關的資訊。2022年，信和置業更加入成為TCFD支持機構，為香港首批房地產開發商之一。信和置業與全球近5,000家機構攜手承諾，提高報告披露氣候相關風險和機遇的透明度，藉以促進明智的財務決策以及建立更具抗禦力的金融體系。目前，國際財務報告準則基金會負責監督企業披露氣候相關資訊的進展。為加強報告的資訊披露，我們自2023年已參考了《IFRS S2》編撰報告。下頁摘要概述集團根據TCFD建議對氣候相關的管治、策略和風險管理之方針，以及其指標和目標。有關我們符合TCFD建議及參照《IFRS S2》的氣候相關披露資訊，請參閱本報告的第272頁和第246頁。

Managing Our Climate-related Impacts

We are committed to identifying the climate-related risks and opportunities affecting our business, assessing the financial implications, and responding in line with the three focus areas of our climate-related strategy.

管理我們的氣候相關影響

我們致力於識別影響公司業務的氣候相關風險和機遇，以及評估其財務影響，並根據氣候相關策略的三個重點領域作出應對。

RISK/OPPORTUNITY 風險/機遇

FINANCIAL IMPLICATIONS

財務影響

Physical 實體 Increasing frequency and severity of extreme weather events and rising average sea level 極端天氣事件的頻率和嚴重性不斷增加，以及平均海平面上升	• Reduced asset value • Increase in capital expenditure and operating expenses • Potential increase in insurance premiums	• 資產價值下降 • 資本支出和營運費用上漲 • 保費或會上升
Increased frequency and duration of heatwaves and rising temperature 熱浪和氣溫上升的頻率和持續時間增加	• Increased electricity cost • Construction delays and reduced productivity	• 電費成本上升 • 施工延誤和生產力下降
Transition 轉型 Changing building codes and standards 改變建築規範和標準	• Increase in capital expenditure • Reduced asset value	• 資本支出上升 • 資產價值下降
Limited supply of low-carbon construction materials 低碳建築材料供應有限	• Increase in procurement costs	• 採購成本增加
Renewable energy growth 可再生能源增長	• Increased electricity cost	• 電費成本上升
Technology and innovation 技術與創新	• Increased capital expenditure • Increased operational efficiency	• 資本支出增加 • 營運效率上升
Consumer preference for sustainable properties 消費者對可持續物業的意向	• Potential increase or decrease in market share • Increased capital expenditure • Potential increase in revenue	• 市場佔有率增加或減少的可能性 • 資本支出上升 • 收入增加的潛力
Growth in sustainable finance 可持續金融增長	• Diversified financing sources • Attraction of green investment	• 多元化的融資來源 • 吸引綠色投資

Development 物業發展

Operations 營運管理

Collaboration 協同合作

OUR RESPONSES

我們的回應

Adaptable and resilient building designs

具有適應力和抗禦力的建築物設計

Sustainability features and materials to increase resilience

以可持續發展設計特色和物料來提高抗禦力

Sustainable Building Guidelines

《可持續建築指引》

BEAM Plus and WELL™ certification for all new buildings in Hong Kong

為香港所有新建物業取得綠建環評和《WELL建築標準™》認證

Sustainable Building Guidelines

《可持續建築指引》

Green building target for all new buildings in Hong Kong

為香港所有新建物業訂立綠色建築目標

Sustainable Procurement Policy

《可持續採購政策》

EcoBricks collaboration

與EcoBricks合作

Renewable energy generation target

可再生能源發電量目標

Installing and monitoring photovoltaic panels in properties under management

在旗下管理物業安裝和監察光伏電板

Exploring new renewable energy sources

研究新的可再生能源

Investments in growth of innovation and PropTech industry

投資創新和房地產科技行業的發展

IoT and AI in energy management and monitoring

以物聯網和人工智能管理和監察能源使用

Green building target for all new buildings in Hong Kong

為香港所有新建物業訂立綠色建築目標

Sustainability features and materials to increase resilience

以可持續發展設計特色和物料來提高抗禦力

Green Finance Framework

綠色金融框架

Sustainability-linked loan and green loan

可持續發展掛鉤貸款和綠色貸款

TCFD-aligned disclosures

因應TCFD的建議作出披露

Governance

Climate-related governance processes are integrated throughout our operations. The ESG Steering Committee assists the Board in managing climate-related risks and opportunities, and oversees the day-to-day identification, assessment and management of these issues. Senior managers from various business units consider climate-related impacts in their operations by participating in the Green Living Sub-committee, which meets quarterly and reports to the ESG Steering Committee.

Strategy

Our Decarbonisation Blueprint guides our climate-related strategy and focuses our efforts on three principal areas:

Three Principal Areas 三個主要領域

Development 物業發展



Optimising properties and construction sites for energy efficiency and climate resilience
優化物業和建築工地來提高能源效益和抵禦氣候變化

Operations 營運管理

Managing properties in ways that minimise carbon emissions
以盡量減少碳排放為前提來管理旗下物業



Collaboration 協同合作



Managing resources and inspiring stakeholders to join our efforts
管理資源並鼓勵持份者一同減碳

In addition, climate-related risks and opportunities influence various aspects of our operations, from material selection to innovative initiatives like leveraging IoT and AI in energy management and monitoring.

Risk Management

We regularly review and monitor physical and transition climate-related risks through our EMS and ERM Policy and Framework. With the assistance of an independent consultant, we continue to enhance the integration of climate-related risks into our ERM framework. To further manage risks, climate-related measures are considered early in the development process at our properties, for example, through the procurement of low-carbon construction materials.

Metrics and Targets

Our SV2030 strategy includes numerous climate-related targets, including GHG reduction and electricity-related targets. Where applicable, we also conduct climate risk assessments at our new, wholly-owned development projects. We continue to monitor these key climate-related metrics and publish them annually in this Report.

管治

與氣候相關的管治流程貫穿我們的所有業務。環境、社會和管治督導委員協助董事會管理與氣候相關的風險和機遇，並負責識別、評估和管理與氣候變化相關風險的日常流程。來自各個業務部門的高級管理人員透過參與綠色生活小組委員會，考慮業務營運中與氣候相關的影響。該小組委員會於每一季度召開會議，並向環境、社會和管治督導委員會匯報。

策略

我們的《減碳藍圖》引領氣候相關策略，並將工作重點劃分為三個主要領域：

此外，與氣候相關的風險和機遇影響我們營運各層面，從物料選用以至利用物聯網和人工智能管理及監察能源使用等創新舉措。

風險管理

我們透過環境管理系統和《企業風險管理政策及框架》，定期檢討和監察與氣候相關的實體和轉型風險。在獨立顧問的協助下，我們繼續將氣候相關風險更完善地整合到企業風險管理框架中。例如我們在物業發展的起始階段便考慮採購低碳建築材料等應對氣候相關的措施，進一步管理風險。

指標和目標

我們於《可持續發展願景 2030》中羅列出多個與氣候相關的目標，包括減低溫室氣體以及用電相關的目標，並為合適的全資擁有新發展項目進行氣候風險評估。我們繼續監察與氣候相關的關鍵指標，並每年於本報告匯報進展。

Energy Consumption and Efficiency

能源消耗和效益

Commercial and residential buildings account for about 90% of Hong Kong's electricity consumption and generate over 50% of total carbon emissions.* Reducing energy consumption, adopting renewable and cleaner energy sources, and improving operational efficiencies are, therefore, core aspects of our goal of achieving net-zero carbon as we strive to tackle climate change.

商業和住宅樓宇佔香港的整體用電量約90%，產生的碳排放量佔總碳排放量超過50%。*在我們實現淨零碳排放以應對氣候變化的過程中，減少能源消耗、採用可再生和潔淨能源，以及提升營運效益極為重要。

How We Are Managing It

Our Energy Policy outlines our approach to enhancing energy efficiency to manage consumption and associated operating costs effectively. The Group annually conducts energy audits at our managed properties to identify energy performance improvement opportunities. We then embed energy management considerations across all aspects of our operations by retrofitting lighting, energy-efficient HVAC equipment and appliances, smart meters and smart monitoring platforms to optimise building services and renewable energy systems. In addition, we engage our stakeholders and government bodies to advance broader action on energy management.

During the reporting period, we supported local campaigns to engage our stakeholders and the public in energy-saving activities. 25 of our managed properties participated in CLP Power Hong Kong Limited's Summer Saver Rebate Programme 2024, through which households with smart meters were incentivised to join energy-saving missions during days recording high temperatures. In October 2024, SEML received two awards under the CLP Summer Saver Rebate Programme: the Silver Award in the Energy Saving Missions — Top Saving category and first runner-up in the Energy Saving Missions — Top Smart Living category.

怎樣管理

我們的《能源政策》概述提高能源效益的管理方針，以有效管理能源消耗和相關營運成本。集團每年於旗下管理的物業進行能源審核，以識別改善能源表現的機會。我們將能源管理融合於營運的各層面，其中包括改造照明、使用節能暖通空調設備和電器、智能電錶以及智能監控平台優化樓宇服務和可再生能源系統。此外，我們亦與持份者和政府等機構合作，推動更廣泛的能源管理行動。

報告期內，我們全力支持持份者和公眾參加本地的節能活動。我們旗下管理的25項物業參加了中華電力有限公司（「中電」）的2024年「炎夏慳住賞」計劃，藉以鼓勵已安裝智能電錶的住戶，在炎夏期間仍然共同履行慳電使命。2024年10月，信和物管於中電「炎夏慳住賞」節約用電活動中獲頒兩個獎項，分別為「慳電任務」計劃 — 「積極慳電大獎」銀獎，以及「慳電任務」計劃 — 「智醒大獎」亞軍。

* Hong Kong Green Building Council.
香港綠色建築議會。



We partnered with Sinopec in providing special incentives to our customers who use EV charging stations at our properties.

我們與中石化合作，為旗下物業使用電動車充電站的顧客推出特別禮遇。

To further raise public awareness about nature and climate crises, we also supported the World Wide Fund for Nature's ("WWF") Earth Hour by turning off the façade lighting at The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore, as well as all non-essential lights at over 170 of our managed properties and hotels in Hong Kong, for one hour on 22 March 2025. One hundred of our managed properties have also implemented the Charter on External Lighting, switching off lighting installations for decorative, promotional or advertising purposes during preset times to foster a better nighttime environment for the public. In addition, to further encourage community-wide participation in energy conservation and carbon reduction during the reporting period, 178 of our managed properties have implemented the Energy Saving Charter, while 59 properties adopted the 4T Charter. To further demonstrate our commitment to energy conservation, 152 of our managed properties obtained the Energywise certificate from the Hong Kong Green Organisation Certification.

Greener Transportation

Vehicle electrification remains a key area where we can have a positive environmental impact. We continue accelerating the deployment of EV charging stations at our managed properties to reduce our environmental footprint and lower energy costs for our stakeholders. As part of the Hong Kong Government's EV-charging at Home Subsidy Scheme, we plan to install over 4,400 EV chargers at 21 of our managed properties. As at 30 June 2025, our managed properties and hotels have been equipped with over 2,000 EV chargers in total, establishing us as one of the leading real estate companies in Hong Kong in terms of EV charger provision. We aim to increase this to over 2,100 charging stations by the end of the year.

We work closely with partners to enhance our EV charging services and build a more robust network of EV facilities in Hong Kong. In November 2024, we signed a memorandum of understanding with Charge Wonderful Life Energy Service Limited to expand the EV charging infrastructure in Hong Kong, supporting the growing adoption of lower-carbon electric mobility in the region. In partnership with Sinopec (Hong Kong) Limited ("Sinopec"), we installed EV chargers at our managed properties and continued offering special redemption incentives, via our loyalty programme S+ REWARDS, to customers using these charging stations.

為進一步提升大眾對自然和氣候危機的認識，我們亦支持世界自然基金會（「WWF」）的「地球一小時」活動，於2025年3月22日將新加坡富麗敦酒店及新加坡富麗敦海灣酒店的外牆燈飾，以及旗下超過170項香港管理物業和酒店非必要的戶外照明關掉一小時。我們旗下100項管理物業亦簽署了《戶外燈光約章》，在指定時間關閉作裝飾、推廣或廣告用途的戶外燈光，為大眾締造更美好的晚間環境。報告期內，我們旗下178項管理物業更履行《節約約章》，59項管理物業參與《4T約章》，以鼓勵社會各界齊來節能減碳。此外，我們旗下152項管理物業獲得「香港綠色機構認證」的「節能證書」，進一步展示我們對節約能源的承諾。

綠色運輸

電動車普及化仍是我們推動積極環境影響的主要領域。我們繼續於旗下管理物業加快安裝電動車充電站，以致力減少環境足跡，同時為持份者降低能源成本。在香港政府的「EV屋苑充電易資助計劃」支持下，我們計劃於旗下21項管理物業安裝超過4,400個充電站。截至2025年6月30日，我們已於旗下管理物業和酒店中安裝超過2,000個電動車充電站，成為香港提供最多電動車充電站的地產發展商之一，並以年底增加至超過2,100個充電站為目標。

我們繼續與夥伴緊密合作，提升電動車充電服務並擴大香港的充電設施網絡。2024年11月，我們與充美好能源服務有限公司簽署戰略合作備忘錄，擴展香港電動車充電設施的覆蓋範圍，以支持本地正在增加的低碳電動車使用率。我們繼續與中石化（香港）有限公司（「中石化」）合作，於旗下管理物業增設電動車充電站，並繼續透過S+ REWARDS獎賞計劃為使用充電站的顧客提供特別兌換禮遇。

Improving Energy Efficiency with Technology

Innovative technologies are a key part of our plan to reduce our carbon footprint and enhance business performance through energy efficiency. Incorporating advanced AI and data analysis, we have implemented smart building management systems to enhance the energy efficiency of our portfolio. We installed the CLPe PlantPRO system respectively at Olympian City 3, Island Resort Mall and China Hong Kong City, which optimises the operation and maintenance of chiller plants through AI technology. This has resulted in a reduction of approximately 7% in energy consumption by Mechanical Ventilation and Air Conditioning ("MVAC") systems. To further optimise the energy efficiency of the MVAC system, an AI-based platform, WATER Intellivisor Chiller Plant Optimiser, was utilised at Olympian City 1 to enable a 5 to 10% reduction in energy usage across the entire chilled water system.

We have implemented a variety of energy efficiency measures at our managed properties, including:

- Retrofitting lighting by adopting LED lights, energy-efficient lighting controls and daylight sensors;
- Enhancing energy-efficient equipment by incorporating demand control ventilation systems to optimise airflow, air-source heat pumps for hot water supply and space heating and zoning control for the centralised AC systems to provide separate heating and cooling; and
- Establishing centralised intelligent building management platforms to monitor and enhance the operational efficiency of building facilities, along with installing Smart Hybrid Conversion Systems for solar energy.

Renewable Energy Management

We strive to promote the use of renewable energy while raising awareness among our stakeholders. During the reporting period, we installed 544 photovoltaic panels at One Fullerton in Singapore. These photovoltaic systems are expected to generate more than 360,000 kWh of electricity annually. We have also installed a total of ten hybrid solar-wind turbines at ONE SOHO, YM² and One North, which are expected to generate around 1,116 kWh annually. As at 30 June 2025, over 4,000 photovoltaic panels have been installed at properties under the Group's management in Hong Kong. These photovoltaic systems are expected to generate 1,193,000 kWh of electricity annually. By 2030, we target to achieve accumulated renewable energy generation of 6,000,000 kWh from our 2012 level. We have generated 5,168,800 kWh of renewable energy above our 2012 level to date. The GHG emissions avoided are equivalent to the amount of CO₂ removed by 157,311 trees planted*.

以科技提升能源效益

創新技術有助提升能源效益，是我們減少碳足跡和提升業務表現計劃的關鍵部分。我們實施智能大廈管理系統，透過人工智能及數據分析提升我們物業的能源效益。我們分別於奧海城三期、藍灣廣場及中港城安裝 CLPe PlantPRO，透過人工智能改善冷凍機組操作和保養。系統減少了機械通風及空調（「MVAC」）系統能源消耗約 7%。為進一步優化 MVAC 系統的能源效益，奧海城一期引入名為「Water Intellivisor 空調優化系統」的人工智能平台，成功減少整個冷水系統 5 至 10% 的能源消耗。

我們亦於旗下管理物業實施一系列節能措施，包括：

- 進行照明改裝，例如選用 LED 燈、節能照明控制和日光感應器；
- 提升節能設備，包括採用需求控制通風系統以調節通風流量、空氣源熱泵來生產熱水和加熱室內空間，以及在中央空調系統中實施分區控制以提供獨立冷暖功能；以及
- 設置智能大廈管理的中央平台，以監察和提升建築設備的營運效率，以及安裝太陽能智能混合轉換系統。

可再生能源管理

我們致力推廣可再生能源的使用，同時增強持份者的相關意識。報告期內，我們於新加坡的富麗敦一號安裝了 544 塊光伏電板，預計每年合共產生超過 360,000 千瓦時的電力。我們亦於 ONE SOHO、裕民坊和朗壹廣場安裝共十台風力及太陽混能電柱，預計每年產生合共約 1,116 千瓦時的電力。截至 2025 年 6 月 30 日，集團在香港的管理物業已安裝超過 4,000 塊光伏電板，預計每年產生約 1,193,000 千瓦時的電力。我們的目標，是於 2030 年或以前將累計的再生能源發電量從 2012 年水平提升至 6,000,000 千瓦時。至今，我們已從 2012 年水平起計產生合共 5,168,800 千瓦時的可再生能源，相等於透過種植 157,311 棵樹所吸收的二氧化碳排放量*。

* Environmental Protection Department and the Electrical and Mechanical Services Department of the Hong Kong Government. "Guidelines to Account for and Report on Greenhouse Gas Emissions and Removals for Buildings (Commercial, Residential or Institutional Purposes) in Hong Kong", February 2010. 香港政府環境保護署及機電工程署。《香港建築物（商業、住宅或公共用途）的溫室氣體排放及減除的核算和報告指引》，2010 年 2 月。

Material Use, Waste Reduction and Management

物料使用、廢物削減和管理

We strive to effectively utilise natural resources, manage consumption, reduce waste at source, and adopt a circular economy approach to minimise our environmental impact.

我們致力有效使用自然資源、監察資源使用的情況並實踐源頭減廢，以及採取循環經濟模式來減低對環境的影響。

How We Are Managing It

Our ESG Steering Committee, with the support of our Green Living Sub-committee, oversees the Group's material use and waste management initiatives. This includes reviewing and evaluating our progress towards meeting our SV2030 targets in this area. Our Green Office Policy guides the use of resources across our offices, while initiatives tailored for tenants are included in our Green Fit-out Guides. We continue to involve stakeholders in resource and material use reduction, recycling and upcycling through various channels.

怎樣管理

我們的環境、社會及管治督導委員會在綠色生活小組委員會的支持下，監督集團的物料使用和廢物管理的措施。當中包括檢討和評估《可持續發展願景 2030》相關目標的進展。我們的《綠色辦公室政策》概述辦公室資源運用實務常規，而針對租戶的計劃則載於《綠色裝修指南》。我們透過多元渠道，持續鼓勵並促進持份者參與資源與物料的減量、回收及升級再造工作。

Waste Management

Our Waste Management Policy sets forth requirements for properly reusing and recycling materials and disposing of waste. We actively encourage our stakeholders to join us in our endeavours to minimise waste from daily operations and construction waste from our development sites. As per local market regulations, all our waste is collected by licenced collectors for proper disposal. Moreover, our contractors will regularly sell or reuse the construction materials that can be easily recycled, such as metals used at construction sites. A limited amount of hazardous waste, including a small quantity of mercury-containing fluorescent tubes, is also collected by licenced waste collectors and sent to Hong Kong's Chemical Waste Treatment Centre, where the mercury is recovered and recycled. As a testament to our commitment to responsible waste management, 163 properties under our management hold WastewiSe certificates from the Hong Kong Green Organisation Certification.

Engaging with our Stakeholders at Development Sites

We provide incentives that encourage contractors to recover and recycle building materials. We also collaborate closely with them to establish project-specific targets for waste reduction, reuse and recycling whenever feasible. By setting clear objectives, we aim to minimise waste generation and maximise resource efficiency throughout construction. We implement material separation practices to facilitate efficient sorting and enable effective reuse and recycling processes at all our construction sites.

Central Recycle Stations

To promote sustainable habits for a future with less waste, the Group launched the GoCircular platform, a Group-wide programme, in 2022. As part of the platform, Central Recycle Stations have been set up at some of our managed properties. These user-friendly stations serve as collection points for a wide variety of materials, including Tetra Pak containers, toner cartridges, glass bottles, and metals.

This initiative not only makes recycling more convenient and accessible but also fosters a circular economy by encouraging communities to reduce, reuse, and recycle. Through these stations, we hope to amplify our collective impact by making it easier for residents and tenants to recycle effectively, reduce carbon emissions, and embrace low-carbon living.



廢物管理

我們的《廢物管理政策》訂明妥善重用、回收物料和處置廢物的要求。我們致力與持份者攜手合作，減少日常營運所產生的廢物，以及發展項目工地的建築廢料。所有廢物均按當地相關規定，由持牌廢物處理商收集並妥善處置。此外，我們的承辦商定期出售或重用易於回收的建築材料，如在建築工地常用的金屬物料。有限數量的有害廢物，包括少量含汞的螢光燈管，亦由持牌廢物處理商收集送往香港化學廢物處理中心，將汞收集和循環再造。我們旗下管理的163項物業獲頒發「香港綠色機構認證」的「減廢證書」，彰顯我們對負責任廢物管理的承諾，及對我們在這方面的努力作出肯定。

連繫項目工地的持份者

我們為承辦商提供誘因，鼓勵他們回收和循環再造建築材料。為了於整個施工過程中減少廢物產生及提升資源使用效益，我們亦與承辦商緊密合作，在可行情況下，針對項目制定明確的減廢、重用和回收再造目標。我們於所有工地實施物料分類，以促進有效的資源重用和回收再造。

中央回收站

為推廣可持續生活習慣，減少未來的廢物量，集團於2022年推出「起動循環」平台，作為平台的其中一環，集團於旗下部分管理物業設立中央回收站，回收站設計簡單易用，能收集多種類型的物料，包括紙包皮盒、碳粉盒、玻璃樽和金屬等。

此舉不僅使回收安排更方便，鼓勵社區「減廢、重用和回收再造」，推動循環經濟發展。我們希望透過這些回收站，擴大我們的集體影響，讓居民和租戶積極參與回收，有效減少碳排放，共同實踐低碳生活。

We make recycling convenient and more accessible for our stakeholders through our Central Recycle Stations.

我們透過中央回收站，為持份者提供簡單方便的回收服務。

Plastic Reduction

During the reporting period, the Group significantly reduced plastic use across our operations. The Group has initiated the substitution of plastic bottled water by offering smart filtered water refill stations in our managed properties and hotels in Hong Kong as a sustainable alternative. As at 30 June 2025, more than 2,148,000 plastic bottles have been saved, representing a reduction in carbon emissions of over 3,393,000 kg, equivalent to the amount of CO₂ removed by 147,537 trees planted. In addition, over 710,000 plastic bottles were collected using reverse vending machines during the reporting period. At The Fullerton Hotel Sydney, we have switched to bulk bottle pump dispensers in all guest rooms and gym changing rooms, diverting small bottle amenities from the landfill. Meanwhile, The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore continued to maintain their elimination of single-use plastic water bottles.

Food Rescue and Food Waste

We actively engage stakeholders and community partners in our waste reduction initiatives. In Hong Kong, we continue partnering with Food Angel, a food rescue and assistance programme. As a strategic partner of its Food Smart Buddy Programme, we set up smart food donation machines at four of our managed shopping malls — YM², Olympian City, Citywalk and tmtplaza — making it

減塑

報告期內，集團大幅減少各業務的塑膠使用量。集團於旗下管理的香港物業及酒店設置智能過濾添水站，提供過濾飲用水作為可持續的替代方案。截至2025年6月30日，集團已減少使用超過2,148,000個膠樽，碳排放量減少逾3,393,000公斤，相當於種植147,537棵樹所能移除的二氧化碳。集團亦透過逆向自動售貨機，於報告期內回收了超過710,000個膠樽。於悉尼富麗敦酒店，所有客房和健身房更衣室轉用大容量補充式分裝瓶，避免小瓶膠樽裝沐浴用品被棄置於堆填區。與此同時，新加坡富麗敦酒店和新加坡富麗敦海灣酒店維持停用即棄塑膠瓶裝水的措施。

食物拯救與廚餘

我們積極與持份者及社區夥伴合作推行減廢計劃。在香港，我們繼續與食物回收及食物援助計劃惜食堂合作。作為「智·惜食夥伴」計劃策略夥伴的一份子，我們於旗下管理的四個商場 — 裕民坊、奧海城、荃新天地以及屯門市廣場設置智能食物捐贈機，方便

We continue to collaborate with our long-term partner Food Angel by providing venue support and assisting in meal box preparation activities.

我們繼續與長期合作夥伴「惜食堂」合作，為活動提供場地並協助準備飯餐。



convenient for our community members to donate their surplus food for redistribution to those in need. Additional smart food donation boxes and scales to weigh food donations were deployed at two of our residential sites: The Avenue and The Hermitage.

During the reporting period, we served as the venue partner for Food Angel's Canstruction HK 2024 x Carnival and its opening ceremony at Olympian City. We aimed to spread the message that "One CAN make a difference" with the goal of collecting 75,000 cans to provide 530,000 meals to members of the community. An exhibit of four art installations created from nearly 30,000 canned food items was installed in the Central Atrium. In addition to providing the venue for this event, we leveraged our S+ REWARDS redemption programme to raise awareness and encourage action within the community.

The Group's collaboration with Food Angel goes beyond food collection. Our colleagues have also been volunteering regularly to prepare meal boxes for people in need. More details can be found in the Community Investment and Engagement section of this Report on p.150.

A comprehensive food waste management programme is in place at residential properties, shopping malls, offices and industrial buildings under our management to reduce the amount of food waste sent to landfills. Food waste digesters have been installed at The Fullerton Ocean Park Hotel Hong Kong, The Fullerton Hotel Singapore and six managed properties in Hong Kong to convert food waste into greywater, gas or organic fertilisers, thereby mitigating methane and other emissions associated with landfill disposal. In addition, during the reporting period, we installed Food TranSmarter systems at Olympian City 2, Island Resort Mall, China Hong Kong City and Citywalk. Food TranSmarter efficiently converts food waste into slurry, which is then collected and transported to centralised treatment facilities, such as O-PARK1 and Tai Po Sewage Treatment Works, for transformation into electricity and compost.

In addition to onsite food waste management, we provide collection services to clients at 14 selected properties under our management and transport the collected food waste to O-PARK1 for conversion into biogas and power generation.

At The Fullerton Hotel Singapore, we partnered with Food from the Heart, a charity that helps feed the underprivileged within the city, and D2L.sg (formally known as Divert for 2nd Life), a food rescue group, during the reporting period to distribute bread and surplus food collected several times daily after main meals to their beneficiaries. In addition, 345 colleagues from The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore donated 1,085 items to Food Bank Singapore, supporting disadvantaged communities and individuals in need.

區內市民捐贈乾貨剩食並轉贈予有需要人士。另外，我們在禧滙和帝峯・皇殿兩個屋苑擺放智能食物收集箱和電子磅，以量度所捐贈的食物重量。

報告期內，我們作為惜食堂的場地合作夥伴，在奧海城舉行《豐膳罐愛心 2024》罐頭藝術裝置展覽暨嘉年華及啟動禮。中庭展出由近 30,000 個罐頭組裝而成的四個巨型藝術裝置，目標募集 75,000 個罐頭，為社區提供 53 萬份膳食，傳遞「一罐一膳心」的理念。除了為活動提供場地，我們亦利用 S+ REWARDS 獎賞計劃，提升公眾意識並鼓勵他們付諸行動。

集團與惜食堂的合作不止於食物收集方面，我們的員工更定期參與義工服務，為有需要的人士準備飯餐。詳情可參閱本報告「社區投資和參與」章節的第 150 頁。

我們在旗下管理的住宅物業、商場、寫字樓及工業大廈推行全面的廚餘管理計劃，以減少運往堆填區的廚餘。當中，我們為香港富麗敦海洋公園酒店、新加坡富麗敦酒店以及香港六項管理物業安裝廚餘機，將廚餘轉化為中水、氣體或有機堆肥，減少堆填區相關的甲烷和其他污染物排放。此外，我們於報告期內為奧海城二期、藍灣廣場、中港城和荃新天地安裝「廚餘再生俠」系統，有效率地將廚餘分解成漿液，收集後運送至 O-PARK1 和大埔污水處理廠等中央處理設施，然後轉化為電力和堆肥。

除了物業的廚餘管理計劃，我們亦在旗下 14 項管理物業為客戶提供廚餘收集服務，並運送至 O-PARK1 以轉化為生物氣以作發電用途。

新加坡富麗敦酒店於報告期內與為新加坡弱勢社群提供糧食的善糧社以及食物拯救團隊 D2L.sg (前稱 Divert for 2nd Life) 合作，將每日於主要用餐時段後多次收集的麵包及食物重新分配予其受助者。此外，新加坡富麗敦酒店及新加坡富麗敦海灣酒店的 345 位員工向新加坡食物銀行捐贈 1,085 份食品，以支援弱勢社群及有需要人士。

Promoting a Future with Less Waste

We continue working with stakeholders and community partners to drive the circular economy.

Engaging the Community for Waste Reduction and Recycling

During the Christmas season, we organised the Upcycled Christmas Tree and Ornament Design Competition for the fifth consecutive year to promote sustainability and creativity amongst our colleagues, customers, tenants and the public. The initiative received over 180 entries from more than 680 colleagues and their families. Submissions were divided into Individual, Family and Team categories. They featured creative uses of recyclable and eco-friendly materials — including glass bottles, capsule toy containers, cardboard, coffee capsules and plastic bags — to design stunning and functional Christmas trees and decorations. Their designs were displayed across our properties, enriching the festive atmosphere while inspiring the community to embrace more responsible celebrations. Additionally, the recycling programmes for Christmas and peach blossom trees resulted in collecting and delivering 123 trees for shredding and reuse as compost and mulch for gardening and planting.

In January 2025, under the Green Journey Programme, Sino Clubhouses continued to organise Eco Market at Gold Coast Piazza, where residents could set up booths and sell second-hand items. Through this initiative, we have collected over 500 second-hand items from our colleagues to sell. Proceeds from the sale of items as well as unsold items were donated to Christian Action, our long-term recycling activity partner.

促進減廢未來

我們繼續與持份者和社區夥伴合作，以共同推動循環經濟。

與社區攜手減少和回收廢物

在聖誕佳節期間，我們連續第五年舉辦「升級再造聖誕樹及裝飾設計比賽」，向同事、顧客、租戶及公眾推廣可持續發展並鼓勵創意。活動共收到來自680多名同事及其家屬提交的逾180件參賽作品。參賽作品分為個人、家庭和團隊三個組別，參加者發揮創意，運用循環再造及環保物料，包括玻璃樽、玩具扭蛋殼、紙板、咖啡膠囊和膠袋，設計出別出心裁且實用的聖誕樹和裝飾。這些設計於我們旗下多個物業展出，在增添節日氣氛的同時，鼓勵社區以更負責任的方式慶祝聖誕。此外，我們於聖誕樹和桃花回收行動中，收集並運送123棵樹以進行破碎，重新用作園藝和種植的堆肥和覆蓋物。

2025年1月，信和會所在「綠色旅程」計劃下於黃金海岸商場舉辦環保市集，讓住戶設置攤位來轉售二手物品。透過是次活動，我們收集並轉售由員工捐出的500多件二手物品。物品的轉售收益及尚未售出的物品，已捐贈予我們的長期回收合作夥伴基督教勵行會。

Sino Clubhouses organised Eco Market at Gold Coast Piazza where residents sold their second-hand items.

信和會所於黃金海岸商場舉辦環保市集，讓住戶轉售二手物品。



Additionally, as part of our fourteenth consecutive year of celebrating the Chinese New Year in a more environmentally responsible way, 22 properties under our management, including shopping malls, offices and residential properties, served as collection points for good-as-new lai see packets as part of Greeners Action's "Lai See Reuse and Recycle Program". During the programme, over 3,100 kg of lai see packets were collected for reuse in the following year. To further our commitment to promoting a circular economy and resource conservation, we also facilitate the sale of pre-owned office furniture to our employees through our used item exchange portal, limiting the volume of office furniture headed for landfill.

Collaborating for Waste Management

In July 2024, we participated in the "Used Book Recycling Campaign 2024" at Citywalk. The event aimed to raise funds to provide therapy and educational programmes for underprivileged children with Special Educational Needs ("SEN") and their families in Hong Kong. With the support of SPS, we collected nearly 13,000 old and used books from 89 of our managed properties and brought them to the charity sale. We also encouraged the public to donate their books to our properties and to support the campaign's book sale at the Citywalk 2 Event Hall in July 2024. We promote greater understanding and support for SEN children and their needs through initiatives like this.

During the reporting period, we participated in the "Reusable Tableware Reuse & Return Programme", funded by the Environment and Conservation Fund and organised by the Eco City Foundation to deploy reusable to-go tableware sharing machines at Olympian City 1, Olympian City 2, Citywalk and China Hong Kong City to reduce single-use takeaway disposables.

We also continued our participation in the Environmental Protection Department of the Hong Kong Government's programme to install smart bins in selected properties under our management. These smart bins facilitate efficient material and waste segregation by incentivising responsible waste management practices among residents and tenants. They are designed to accommodate food waste and recyclable materials, including paper, plastics, metals and glass bottles. All food waste collected under the programme is transported to O-PARK, managed by the Hong Kong Government, while partner waste collectors handle recyclable materials.

此外，我們連續第十四年參加綠領行動的「利是封回收重用大行動」，以更環保的方式慶祝農曆新年。我們於旗下管理的22項物業，包括商場、寫字樓和住宅物業設置收集點，收集新淨完好的利是封。活動期間，我們收集了超過3,100公斤的利是封，以供來年再用。為了進一步推動循環經濟和資源節約，我們亦透過二手物品交換平台向員工轉售二手辦公室傢俱，盡量減少辦公室資源被棄置到堆填區。

連繫夥伴合力推動廢物管理

2024年7月，我們參與於荃新天地舉行的「舊書回收義賣大行動2024」。是次活動旨在籌募善款，為香港有特殊教育需要的基層兒童及其家庭提供治療和教育計劃。在信和管業優勢的支持下，我們從旗下89項管理物業收集近13,000本舊書，並運送至活動現場慈善義賣。同時，我們亦鼓勵公眾捐贈書籍予旗下物業，以支持於2024年7月在荃新天地二期中庭舉行的義賣活動。透過此類型活動，我們加深了對有特殊教育需要兒童的了解，從而給予適切的支援。

報告期內，我們參與由環境及自然保育基金資助、Eco City Foundation 減碳生活舉辦的「重用餐具有借有還走塑計劃」，於奧海城一期、奧海城二期、荃新天地及中港城設置可重用餐具租借機，以減少使用外賣餐盒。

我們亦持續參與香港政府環境保護署舉辦的計劃，在旗下管理的特選物業安裝智能回收箱，培養住戶和租戶履行廢物管理的責任，促進有效的物料及廢物分類和棄置。智能回收箱經特別設計，旨在協助收集廚餘和可回收物料，例如紙張、塑膠、金屬和玻璃樽等。所有於計劃下收集得來的廚餘均運往香港政府轄下的O-PARK，而可回收物料則由廢物收集商夥伴處理。

In addition, as part of our efforts to encourage stakeholders to join our green journey, our partnership with Christian Action, lasting over a decade, has collected over 88,000 mooncake containers. We also organised a Chinese New Year Usable Item Collection Programme during the reporting period. We collected more than 7,600 kg of new and used items, including clothes, shoes, bags, toys, accessories and home appliances, from tenants and residents at 131 properties. Collected items were either distributed to Christian Action's service recipients or sold at Christian Action's charity sales outlets to generate funds for Christian Action's service programmes.

Beyond Hong Kong, we continued our recycling efforts with Nespresso and Soap for Hope at The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore, collecting a total of 650.3 kg of Nespresso capsules and 69 kg of soap, respectively. In November 2024, we organised the "Santa's Second Chance" initiative, where over 200 colleagues from both hotels donated pre-loved items that were then sold at a festive marketplace for staff at The Fullerton Hotel Singapore. Proceeds were donated to the Autism Resource Centre (Singapore). We also organised a clothing donation drive in January 2025 at The Fullerton Hotel Singapore, with proceeds going to the Singapore Book Council. In commemoration of Earth Day on 22 April 2025, 20 colleagues from The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore participated in the People's Association's "Our Tote-rific Community — A Siglap SG60 Project", making tote bags from upcycled materials including donated hotel linens. Proceeds from the sale of the bags will go towards supporting residents with special needs.

此外，作為推動持份者共同參與綠色旅程的一環，我們與基督教勵行會在過去十多年的合作期間，共收集超過 88,000 個月餅盒。報告期內，我們舉辦了「歲晚二手物回收計劃」，收集來自 131 項物業租戶和住戶共超過 7,600 公斤全新和二手物品，包括衣物、鞋、袋、玩具、飾物和家庭電器。收集得來的物品已分發給基督教勵行會的服務對象或於旗下社企商店出售，善款將用於資助基督教勵行會的服務計劃。

除了香港外，新加坡富麗敦酒店和新加坡富麗敦海灣酒店繼續與 Nespresso 和 Soap for Hope 合作開展回收活動，分別共收集了 650.3 公斤 Nespresso 咖啡膠囊和 69 公斤肥皂。2024 年 11 月，我們舉辦了「Santa's Second Chance」活動，來自兩間酒店的 200 多名同事捐出二手物品，並在新加坡富麗敦酒店的內部節日市集上義賣，收益全數捐贈予新加坡自閉症資源中心。2025 年 1 月，新加坡富麗敦酒店亦舉辦衣物義賣活動，所有收益轉贈予新加坡書籍理事會。為響應 2025 年 4 月 22 日世界地球日，新加坡富麗敦酒店和新加坡富麗敦海灣酒店的 20 名同事參加由人民協會舉辦的「實乞納 SG60 — 棒棒善心包」計劃，利用酒店舊牀單等升級再造物料製作托特包。銷售托特包的收益將用於支持有特殊需求的居民。

Collected since 2013

從2013年起，我們共收集了

> 79,000 kg

of usable items

超過79,000公斤的可重用物品

> 88,000

mooncake containers

超過88,000個月餅盒

Collected during the reporting period

報告期內，我們共收集了

> 7,600 kg

of new and used items

超過7,600公斤全新及二手物品

> 3,100 kg

of lai see packets

超過3,100公斤利是封



As at 30 June 2025, we have reduced water consumption intensity by 25.76% from our 2018 baseline.

截至 2025 年 6 月 30 日，我們的用水強度較 2018 年基準年下降了 25.76%。

Water Consumption and Efficiency

We recognise the significance of conserving water, one of our most important shared natural resources. Our commitment to using it more efficiently is clearly outlined in our Environmental Policy, Green Office Policy, Sustainable Building Guidelines and Sustainable Procurement Policy. In Hong Kong, we obtain potable water and seawater for flushing from the Water Supplies Department of the Hong Kong Government and discharge all effluents into public sewer systems in compliance with applicable discharge licences. Our target is to reduce our water consumption intensity by 20% from our 2018 baseline by 2030. As at 30 June 2025, we have reduced water consumption intensity by 25.76% from our 2018 baseline.

We monitor our water consumption on a monthly basis, with various measures in place to reduce our overall water usage. These include using high-efficiency fixtures, occupancy sensors on taps, dual-flush, low-capacity flushing cisterns, leakage detection and smart irrigation systems, and rainwater collection tanks for water reuse. At The Fullerton Hotel Singapore, we have installed digital water sub-meters in areas such as the laundry room, kitchens and the swimming pool. Meanwhile, a rainwater harvesting system has been installed at Olympian City 1 and Skyline Tower. Rainwater is collected for plant irrigation. It is estimated that over 200 cubic metres of rainwater can be collected annually.

In addition, 40 properties managed by SEML have joined the ECH₂O — Enterprises Cherish Water Campaign organised by the Water Supplies Department of the Hong Kong Government and the Green Council. This initiative encourages companies to cherish water together through various initiatives, including signing a charter, appointing water managers, organising education and promotion efforts, and improving water equipment. The Group remains committed to implementing various measures to reduce water consumption in collaboration with our stakeholders.

用水和用水效益

我們明白節約用水的重要性，這是我們最珍貴的共享自然資源之一。我們致力提升用水效益，並清楚訂明於《環保政策》、《綠色辦公室政策》、《可持續建築指引》和《可持續採購政策》。在香港，我們從香港政府水務署獲取食水和沖廁海水，並根據適用的排放許可證，將所有廢水排入公共污水收集系統中。我們的目標是於 2030 年前將用水強度從 2018 年基數減少 20%，截至 2025 年 6 月 30 日，我們的用水強度已由 2018 年基數減少 25.76%。

我們每月監測用水量，並實施多項節約措施以減少整體用水量。這些措施包括使用高效能裝置、水龍頭感應器、雙沖式低容量沖洗水箱、漏水偵測及智能灌溉系統，以及收集雨水以重新使用。我們亦已在新加坡富麗敦酒店洗衣房、廚房和游泳池等區域安裝了電子分支水錶。同時，奧海城一期和宏天廣場已安裝雨水收集系統，利用收集所得的雨水灌溉植物，估計每年可收集超過 200 立方米雨水量。

此外，信和物管旗下管理的 40 項物業已加入由香港政府水務署和環保促進會的「商約」惜水運動。該計劃透過多個舉措，包括簽署惜水承諾、委任惜水經理、籌辦宣傳教育活動、改善設備等，鼓勵企業共同推動珍惜用水。集團將繼續與持份者合作，實施各種措施以減少用水量。

Urban Biodiversity

城市生物多樣性

The conservation of biodiversity is vital for the future of our planet. We are committed to implementing sustainability practices across our operations and value chain to help protect natural ecosystems.

保護生物多樣性對地球的未來十分重要。我們致力於業務營運和價值鏈中推行可持續實務常規，以保護自然生態系統。

How We Are Managing It

Our property development activities can potentially impact the ecosystems surrounding our development sites. We seek to minimise the impact on natural habitats and species by conducting proper assessments and employing effective management practices. It is also essential that we work with our suppliers to address biodiversity risk and reduce impact in our operations and throughout our value chain.

Our Biodiversity Policy guides our efforts to protect ecological systems and provides a framework for integrating biodiversity considerations into all operations. Following our Sustainable Building Guidelines, we prioritise protecting and conserving native species, habitats and ecosystems when selecting development project sites. Our landscaping team accounts for impacts on surrounding ecosystems as they improve the environments around our properties, avoiding introducing invasive species and seeking opportunities to promote local biodiversity. As part of our commitment to biodiversity conservation, we conducted tree assessment surveys for all our applicable new development projects during the reporting period.

怎樣管理

我們的物業發展活動或對開發地點周邊的生態系統造成影響。因此，我們致力透過適當的評估和有效的管理方針，將營運對自然棲息地和物種的影響減至最低。我們也必須與供應商合作，以應對生物多樣性風險，並減少我們的營運和價值鏈中對大自然的影響。

我們的《生物多樣性政策》指引我們在保護生態系統方面的工作，並提供框架將生物多樣性融入於營運各層面。我們根據《可持續建築指引》，在發展項目的選址過程中優先保護和保育當地物種、重要棲息地和生態系統。我們的園景團隊在美化物業環境時會考慮對周邊生態系統的影響，避免引入入侵物種，促進當地生物多樣性。作為履行保護生物多樣性承諾的一環，我們在報告期內已對所有適用的新發展項目進行樹木評估調查。



We improve the environments around our properties, seeking opportunities to promote local biodiversity.
我們致力改善物業周邊的環境，並積極尋求促進本地生物多樣性的機會。

Aiming for Nature Positivity

Following Sino Land's entry to the TNFD Forum in December 2022, Sino Land became the first real estate developer in Hong Kong to join the Science Based Targets Network ("SBTN") Corporate Engagement Program in June 2023, demonstrating its dedication to using natural resources sustainably and protecting and restoring the natural environment. In January 2024, Sino Land further became an inaugural TNFD Early Adopter, pledging to align its corporate reporting with the TNFD Recommendations in the near future. We believe that addressing the TNFD Recommendations will allow us to better identify and assess our nature-related dependencies, impacts, risks and opportunities, enabling us to integrate these considerations into our financial and operational decision-making.

Building Awareness Among Stakeholders

Our commitment to providing high-quality food while minimising environmental impact is reflected in our goal to purchase 100% of the seafood served at our hotels from sustainable sources, which are certified by schemes such as the Aquaculture Stewardship Council ("ASC") and the Marine Stewardship Council ("MSC") to promote marine conservation. We also have strict protocols to ensure our food supplies are safe and of high quality, including requiring all hotel suppliers to adhere to our SCoC.

During the reporting period, we continued to promote awareness about biodiversity protection and conservation among our stakeholders through several key initiatives.

追求自然正向發展

繼2022年12月加入TNFD論壇後，信和置業於2023年6月成為香港首家地產發展商參加「科學目標網絡企業參與計劃」，展現以可持續的方式運用天然資源，以及保護和恢復自然環境的決心。信和置業更於2024年1月成為TNFD早期採用者，承諾於不久的將來根據TNFD建議編寫企業報告內容。我們相信，回應TNFD建議能使我們有效地識別和評估與自然相關的關聯、影響、風險和機遇，從而有助我們將這些考量納入企業財務和營運的決策中。

提高持份者的意識

我們殷切為顧客提供優質食品並竭力減少對環境的影響，目標在旗下酒店供應的海鮮100%採購自經水產養殖管理委員會及海洋管理委員會等計劃所認證的可持續來源，以推廣海洋保育。我們亦採取嚴格措施確保供應的食品安全且高質量，包括要求所有酒店供應商遵守我們的《承辦商/供應商行為守則》。

在報告期內，我們通過多項重要舉措，持續推動持份者對保護生物多樣性的認識和關注。



We partnered with Clearbot to clean up marine debris in Shui Hau.
我們與 Clearbot 合作，清理水口的海洋廢物。

Discover Shui Hau

To foster a deeper appreciation for marine biodiversity in the community, we collaborated with WWF-Hong Kong and Clearbot to promote ecological conservation in the beautiful Shui Hau area of Hong Kong. We partnered with local villagers and artists to create vibrant murals that celebrated the cultural heritage and biodiversity of the area. We also provided avenues for local students to become conservation ambassadors through various activities. We set up kiosks where students could learn about the “Code of Conduct for Clam Digging”. Additionally, our partnership with Clearbot provided an opportunity for us to leverage innovative technology to clean up 600 kg of marine debris. More details can be found in the featured case study on p.16.

CORAL REEFStoration

As part of our ongoing commitment to marine conservation, we continue to invest in initiatives that protect and restore underwater ecosystems. We launched the CORAL REEFStoration project in 2022 in partnership with Ocean Park Corporation, Archireef Limited and The Fullerton Ocean Park Hotel Hong Kong. In 2023, the CORAL REEFStoration Centre opened, which has welcomed more than 3,200 local and international visitors to date for guided tours, interactive STEAM experiments and a wide range of educational activities. Through its coral restoration programme, 20 square metres of reef tiles have been deployed on Middle Island, with nearly 450 rescued coral fragments planted to support marine habitat rehabilitation.

珍「識」水口

為了加深社區對海洋生物多樣性的認識，我們與世界自然基金會香港分會和 Clearbot 合作，在香港美麗的水口地區推廣生態保育。我們與當地村民和藝術家合作，繪製色彩繽紛的壁畫，頌揚當地的文化遺產和生物多樣性。當地學生可透過各種活動化身成保育大使。我們亦設立資訊站，讓學生了解「掘蜆守則」。此外，透過與 Clearbot 合作，我們利用創新技術清理了 600 公斤海洋廢物。詳情請參閱第 16 頁的焦點案例。

活化珊瑚行動

我們致力保護海洋，持續舉辦保護和修復海洋生態系統的活動。2022 年，我們聯同香港海洋公園、Archireef Limited 和香港富麗敦海洋公園酒店展開「活化珊瑚行動」。「活化珊瑚中心」於 2023 年開幕，至今為超過 3,200 名本地和外地訪客提供導賞、互動式的 STEAM 實驗，以及豐富的教育活動。透過活化珊瑚計劃，我們於熨波洲移植 20 平方米的珊瑚礁盤，並種植近 450 棵被拯救的珊瑚碎片，全力支持修復海洋棲息地的工作。

Farm Together

Through our integrated green community project, Farm Together, we plant the seeds for sustainability and bring the community closer to nature. Spanning over 57,000 sq. ft., Farm Together currently comprises 21 farms in Hong Kong and one in Singapore. We engaged over 1,600 participants across a total of 49 events (including planting activities and workshops) through this project during the reporting period.

Colleagues from various business units and departments united in a spirit of teamwork and collaboration to harvest nearly 90 kg of fresh produce at Sky Farm. This bountiful collection included radishes, pak choi, cabbages, ginger and sugarcane, showcasing the diversity of urban farming. We shared these seasonal vegetables with the broader community through the Hong Kong Sheng Kung Hui Kowloon City Children and Youth Integrated Service Centre. This initiative supported local families and spread joy and unity during the Chinese New Year holiday.

Natural Ecology Exhibition

Sino Group is committed to promoting urban biodiversity and protecting the resilience of natural ecosystems. To promote community care for nature and awareness of National Ecology Day, we supported a thematic exhibition organised by the Environment and Ecology Bureau of the Hong Kong Government at Olympian City in August 2024. The exhibition invited the public to learn about Hong Kong's intricate natural ecology and appreciate the city's biodiversity, deepening the community's understanding of the importance of environmental preservation.

Beyond Hong Kong, The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore supported Go Green SG by conducting workshops on Singapore's marine biodiversity and the importance of marine conservation. Additionally, in March 2025, 32 employees from the two hotels participated in a "Kayak N Klean" activity at the Kallang Basin, collecting 28 kg of litter from the waterways. This initiative not only contributed to cleaner local ecosystems but also raised awareness about pollution and environmental conservation amongst team members.



一喜種田

我們透過綜合社區項目「一喜種田」，為可持續發展播下種子，讓社區更親近大自然。目前，「一喜種田」共有 21 個香港農圃和一個新加坡農圃，總面積逾 57,000 平方呎。報告期內，計劃共舉辦種植和工作坊等 49 場活動，吸引超過 1,600 名參加者。

來自不同業務單位和部門的同事發揮團隊合作精神，在「宏天空中農莊」收割近 90 公斤新鮮農作物，豐盛的收穫包括蘿蔔、白菜、椰菜、薑和甘蔗，展現出都市耕作的多樣性。我們透過香港聖公會九龍城青少年綜合服務中心與廣大社區分享這些時令蔬菜，不但可支援本地家庭，更可在農曆新年假期中傳遞歡樂和慶祝團圓。

自然生態展

信和集團致力推動城市生物多樣性，保護自然生態系統的復原力。為喚起社會各界對大自然的關懷及對全國生態日的關注，我們全力支持香港政府環境及生態局於 2024 年 8 月在奧海城舉辦的主題展覽。展覽讓公眾認識香港互相依存的自然生態，欣賞城市的生物多樣性，並加深社群對環境保育重要性的認知。

除了香港外，新加坡富麗敦酒店和新加坡富麗敦海灣酒店亦支持 Go Green SG，透過舉辦工作坊，推廣新加坡海洋生物多樣性及海洋保育的重要性。此外，2025 年 3 月，來自兩間酒店的 32 名員工參與在加冷盆地舉辦的皮划艇清潔河道活動，成功從河道收集 28 公斤垃圾。是次活動，不僅有助改善當地生態系統，亦可提升團隊成員對污染議題和環境保護的認識。

We bring the community closer to nature through our Farm Together project.

我們透過「一喜種田」計劃，讓社區更親近大自然。

Sino Sustainability Month

信和可持續發展月

Through Sino Sustainability Month, we deepen sustainability literacy and promote behavioural change amongst our colleagues.

透過「信和可持續發展月」，我們加深同事對可持續發展議題的認識，並推動公司內部的行為改變。



Throughout Sino Sustainability Month, we raise sustainability awareness and cultivate greener habits across the Group. 我們透過「信和可持續發展月」增強集團上下對可持續發展意識，藉以培養更環保的習慣。



Our colleagues were exposed to diverse sustainability topics through various engaging activities.

我們的同事透過參與各類型活動，接觸並加深對可持續發展議題的了解。

To further raise awareness about sustainability and cultivate greener habits amongst our colleagues, we launched Sino Sustainability Month in April 2025. Over five weeks, we arranged various activities to deepen sustainability literacy and promote behavioural change in the Company. The activities were designed to expose participants to diverse sustainability topics.

Over 200 colleagues participated in ten engaging visits, workshops and experiential activities, exploring how sustainable living can be both practical and inspiring. Participants engaged in hands-on upcycling and visited the EcoBricks factory to learn how everyday plastic waste is transformed into building materials. They also had the opportunity to participate in a bracelet-making session focused on repurposing food waste. These experiences were further enriched by a sharing session on our GoCircular strategy — our commitment to closing the loop — and a visit to Sino Inno Lab, where colleagues discovered how sustainability innovations shape the future.

Colleagues also participated in Farm Together's Edible Garden tour and farm harvests, highlighting the benefits of urban farming and promoting green living. They also visited the CORAL REEFStoration Centre and participated in a snorkelling session at Ocean Park to observe marine life up close, and took part in a meaningful beach cleanup at Shui Hau to help protect coastal habitats.

Furthermore, lunch webinars on ESG trends and ratings gave our colleagues timely insights to guide daily decisions and long-term sustainability efforts.

為進一步提高同事的可持續發展意識並培養其綠色生活習慣，我們於2025年4月舉行「信和可持續發展月」。在為期五週內，我們舉辦多項活動，致力加強員工對可持續發展的理解，並促進公司內部的行為改變。

超過200位同事共參加了十項參觀活動、工作坊和體驗活動，從中探索實用和具啟發性的可持續生活方式。參加者親身體驗升級再造，又獲安排參觀EcoBricks環保磚廠，了解如何將日常塑膠廢物回收再造成建築材料。他們亦有機會參與以廚餘再利用為主題的手鐲製作。為了進一步豐富體驗，我們舉辦「起動循環」策略分享會，加深同事對「材料循環」承諾的理解，並透過「信和創意研發室」導賞，讓同事了解可持續創新如何塑造未來。

同事亦參加了「一喜種田」嚟味農莊導賞和農作物收割活動，體驗都市耕作的價值，推廣綠色生活。他們亦參觀了「活化珊瑚中心」，並在海洋公園參加浮潛體驗，近距離觀察海洋生物，又在水口參加有意義的海灘清潔活動，為保護海岸棲息地出一分力。

此外，我們亦舉辦環境、社會及管治趨勢和評級的午膳時間網上研討會，讓同事掌握最新資訊，為日常決策和長遠的可持續發展工作提供指引。

Wellness

健康舒泰

Related Material Topics

相關重大議題

- 94 Labour Practices
勞工實務常規
- 103 Health, Safety and Wellbeing
健康、安全和福祉



Highlights

重點項目

1

Delivered more than 244,600 hours of employee training
提供超過244,600小時員工培訓

2

Collaborated with local NGOs and social enterprises to organise Diversity and Inclusion Month, engaging colleagues, their family members and friends in various activities focused on different aspects of diversity
與本地非政府組織和社會企業合作舉辦「多元共融月」，並舉行涵蓋不同多元議題的活動，吸引同事及其親友參與其中



GOALS 目標

PROGRESS 進展

As at 30 June 2025
截至 2025 年 6 月 30 日



+50%

Increase total training hours by 50% by 2025 and 100% by 2030 from the 2019 level

以 2019 年為基數，於 2025 年及 2030 年前分別增加員工總培訓時數 50% 及 100%

+130.8%

We have increased training hours by 130.8% from the 2019 level.

我們的培訓時數由 2019 年的水平增加了 130.8%。



Embrace diversity and inclusion to ensure equal opportunities in all our people related practices

擁抱多元共融文化，確保平等機會原則在人力資源措施中得以有效實施

We organised Diversity and Inclusion Month in October 2024, engaging colleagues, their family members and friends in various activities focused on different aspects of diversity.

我們於 2024 年 10 月舉辦「多元共融月」，舉行涵蓋不同多元議題的活動，吸引同事及其親友參與其中。



By 2030, maintain gender pay ratio at 1:1

於 2030 年前，性別薪酬比例保持在 1:1

During the reporting period, our gender pay ratio was 1:1.24 (female to male).

報告期內，我們的性別薪酬比例差異為 1:1.24（女性對比男性）。



By 2030, maintain a gender balance in all management positions

於 2030 年前，保持所有管理職位的男女比例均衡

During the reporting period, the percentage of women in management positions was 41%.

報告期內，擔任管理職位的女性為 41%。



By 2030, maintain a lost-time injury rate ("LTIR") at or below 2.5 per 100 employees

於 2030 年前，保持工傷引致損失工時比率在每 100 名員工 2.5 或以下

During the reporting period, our LTIR was 1.62 per 100 employees.

報告期內，我們的工傷引致損失工時比率為每 100 名員工 1.62。

GOALS 目標

PROGRESS 進展

As at 30 June 2025
截至 2025 年 6 月 30 日

By 2025, 100% employees to receive ESG training

於 2025 年前，100% 員工接受環境、社會及管治相關培訓

100% of our employees have received ESG training.

100% 員工接受了環境、社會及管治相關培訓。



Deliver products and services that enhance the wellness of our stakeholders

提供能進一步提升持份者身心健康的產品和服務

We developed a total of eight animated Sino Express videos to educate our colleagues on our standard operating procedures ("SOPs") and safety tips in different emergency situations. These videos received over 17,000 completed views in the reporting year.

我們製作合共八部「信和最前線」短片，向同事傳遞有關標準作業程序，以及不同緊急情況下的安全貼士。

報告期內，影片的完整觀看次數超過 17,000。



Improve the wellbeing of our employees through wellness programmes covering work and family life, physical health and mental health

透過涵蓋工作、家庭及身心健康活動促進員工福祉

During the reporting period, colleagues participated in various sports, charity events and activities promoting healthy lifestyles across the Group. To protect colleagues' health, we organised vaccination drives to help protect our colleagues against influenza and shingles.

報告期內，同事參與多項體育、慈善及集團內推廣健康生活的活動。為保障同事的健康，我們安排疫苗接種，協助同事預防流感及帶狀皰疹（生蛇）。

Management Approach

Our commitment to safeguarding and enriching the health, safety and wellness of people and our surrounding communities is articulated in our Human Rights Policy, Diversity and Inclusion Policy and Health and Safety Policy. These policies direct us to protect people by providing a just and inclusive environment where employees, customers and communities can thrive. We continually review our systems and procedures focused on human capital management to ensure they align with our needs while addressing evolving stakeholder concerns.

The Green Living Sub-committee of the ESG Steering Committee is responsible for people management, including nurturing talent and safeguarding health and wellness, and meets quarterly to evaluate and identify any concerns and trends in this area. The sub-committee's role includes maintaining compliance with labour and health and safety regulations, including market-specific minimum wage requirements, and reviewing our safety performance quarterly. With health and safety being a top priority for the Group, the sub-committee is tasked with developing action plans to ensure all safety measures remain robust.

管理方針

我們對保障及提升大眾健康、安全和福祉，以及周邊社區的承諾，反映於我們的《人權政策》、《多元共融政策》和《健康及安全政策》中。這些政策不僅引導我們保護公眾，同時為員工、顧客和社區的發展營造公正和共融的環境。我們持續檢討與人力資源管理相關的制度和程序，以確保其切合公司的需要，亦同時能回應持份者不斷變化的關注事宜。

環境、社會及管治督導委員會轄下的綠色生活小組委員會負責人力資源管理，當中包括培育人才及保障員工健康和福祉。小組委員會每季舉行一次會議，以檢討和識別相關的關注事項和趨勢。小組委員會亦負責確保集團遵守勞工和健康及安全規例，包括各個市場的最低工資要求，並每季評估我們的安全表現。員工的健康及安全為集團的首要任務，小組委員會負責制定行動計劃以確保所有安全措施穩妥。



Our management places a heavy emphasis on our value proposition of “Trust • Integrity • Reliability”.

我們的管理層尤其著重「值得信賴 • 誠信 • 可靠」(TIR) 價值主張。

Communication Channels

We believe that responding to the diverse perspectives and concerns of our stakeholders is vital to the success of our business. Our colleagues are encouraged to engage with management executives through various channels, including email, intranet, newsletters, Corporate Town Hall meetings, and the Group’s mobile app for employees, inSino. We listen to and strive to promptly address employee needs through these two-way communication channels.

In November 2024, we were pleased to have over 900 participants to join our Corporate Town Hall meeting. Management and department heads shared major updates on key company initiatives over the year and discussed organisational challenges and strategies. Mr Daryl Ng extended his heartfelt gratitude to our colleagues, emphasising the importance of “Trust • Integrity • Reliability” (“TIR”) — as we navigate challenges and strive for continued excellence. In the spirit of open dialogue, an interactive Q&A session with our management team allowed employees and senior executives to exchange views and insights. A follow-up email was sent to all colleagues, addressing questions and feedback raised at the session.

溝通渠道

我們相信，回應持份者的多元化觀點和關注事項對業務的成功至關重要。我們鼓勵員工以電子郵件、內聯網、員工通訊、員工溝通大會、以及集團的員工手機應用程式「信誌」等多個渠道，與管理層保持溝通。這些雙向的溝通渠道，有助我們聽取和迅速回應員工的需要。

我們欣然於2024年11月舉行員工溝通大會，獲900多人參與。管理層和部門主管分享了過去一年公司重大項目的最新進展，並討論公司所面臨的挑戰及其應對策略。黃永光先生向在場各位同事致謝，亦重申「值得信賴 • 誠信 • 可靠」(TIR) 的重要價值，助我們應對挑戰和追求持續卓越。本著開放溝通的精神，我們安排互動問答環節，讓員工和高級行政人員與管理層交流意見和見解。其後，我們向所有員工傳送跟進電郵以回應會上的問題和意見。

Labour Practices

勞工實務常規

We strive to provide an inclusive and fair workplace where colleagues are nurtured to develop their skills and achieve personal and professional fulfilment. By offering competitive remuneration and benefits, we are able to acquire and retain the right talent to contribute to our business's success.

我們致力提供共融和公平的工作環境，培養同事技能以成就個人和專業發展。我們以具競爭力的薪酬和福利吸引和保留合適的人才，使業務蓬勃發展。

How We Are Managing It

We comply with Hong Kong's Employment Ordinance and relevant laws and regulations in all the jurisdictions where we operate. Our Staff Handbook sets out our human resources framework and detailed management policies, which contain guidelines on working conditions and respectful behaviour, benefits and remuneration, training and development, as well as health and safety. We regularly update this Handbook to align with best practices and new regulatory requirements. Our CoC and Human Rights Policy outline our commitment to ensuring equal opportunities for all employees and their freedom to participate in collective bargaining and join labour unions as permitted by law. We have a strict policy against forced and child labour, and as stipulated in our SCoC, this applies to our contractors and suppliers. Anyone found violating our CoC or SCoC is subject to disciplinary action. Our commitment to open communication aligns with our established grievance mechanisms, through which employees, suppliers and contractors can report concerns. We also provide training for employees on maintaining a respectful and harassment-free environment in the workplace, as well as how to handle reports or incidents related to bullying or harassment properly. Further information on our CoC and grievance communication process can be found in the Governance section on p.48 of this Report.

怎樣管理

我們遵守香港的《僱傭條例》以及所有營運所在司法管轄區的相關法律和規例。我們的人力資源框架以及詳細的管理政策已載列於《僱員手冊》，當中包括有關僱傭條件及互相尊重的行為、福利與薪酬、培訓與發展，以及健康及安全的指引。我們定期修訂手冊，以符合最佳僱傭實務常規以及新的監管要求。我們的《紀律守則》和《人權政策》列明所有員工享有平等機會，以及在合法的情況下參加工會及集體談判的自由。我們亦已制定相關政策，嚴禁強制勞工和童工，並以《承辦商/供應商行為守則》規範承辦商和供應商。如發現任何人違反《紀律守則》或《承辦商/供應商行為守則》，將受到紀律處分。我們致力提供開放的溝通渠道，讓員工、供應商和承辦商利用舉報機制檢舉任何違規行為。我們亦為員工提供培訓，促進彼此尊重的文化及營造零騷擾的工作環境，並針對欺凌或騷擾相關的投訴和事件提供正確處理的方法。有關《紀律守則》和申訴流程的詳情，請參閱本報告「管治」章節的第48頁。

Employee Benefits

We design our remuneration and benefits to attract and retain the right talent. Packages are reviewed annually to reflect individual performance, contributions and market trends. We offer competitive benefits, including a comprehensive medical coverage (with support for treatment for mental health conditions and prescribed medications), retirement plans, training subsidies, overtime pay, and discretionary performance bonuses. We also provide a range of leave entitlements, including paid annual leave, birthday leave, extended maternity leave of 18 weeks, parental leave of ten days, paternity leave, family care leave, as well as Volunteer Service Leave. Employees also enjoy a wide range of discounts. Many benefits enjoyed by our staff also extend to their family members.

Employee's Children Education Award and Assistance Scheme

The Employees' Children Education Award and Assistance Scheme supports the learning needs of children of employees who achieve outstanding academic results. During the reporting period, 154 children of our employees from Hong Kong and Mainland China received scholarships and bursaries. Awardees and their family members attended the award presentation in November 2024. Management representatives presented certificates of commendation and gift vouchers to the awardees, encouraging them to keep up their hard work. In addition, the Group offered primary and secondary school textbook subsidies to 148 children of our employees.

員工福利

我們釐定薪酬和福利來吸引和保留合適的人才。每年，我們都會檢討薪酬方案，務求提供與員工的表現和貢獻，以及市場趨勢相稱的待遇。我們提供具吸引力的福利，包括全面的醫療保障（涵蓋精神健康治療及處方藥物）、退休福利、培訓津貼、加班費和酌情花紅。我們亦提供各種假期，包括有薪年假、生日假、18週延長產假、十天育嬰假、侍產假、家庭照顧假，以及義工服務假。員工亦可享有種類繁多的員工優惠。多項福利更可惠及員工家屬。

員工子女教育獎勵及資助計劃

「員工子女教育獎勵及資助計劃」支持學業成績優異的員工子女於學習上的需求。報告期內，香港及中國內地共有 154 名員工子女獲頒發獎學金和助學金，得獎學生及家屬於 2024 年 11 月出席頒獎典禮。管理層代表向得獎者頒發嘉許獎狀並送贈禮券，鼓勵他們繼續努力學習。此外，集團亦為 148 名就讀中小學的員工子女提供書簿津貼。



We provide a variety of employee benefits that extend to our colleagues' families.

我們為員工及其家屬提供多項福利。



Our team members came together during the Sino Group Annual Dinner 2025.

團隊成員聚首於信和集團周年晚宴 2025。

Employee Engagement

We strive to create a workplace where every employee feels genuinely valued, supported and connected. During the reporting period, 12 outstanding employees and six high-performing teams were recognised at the Outstanding Employee and Team Award Ceremony. Each awardee exemplified an exceptional commitment to the Group's business performance, customer service and frontline operations. Outstanding employees were treated to a trip to Singapore where they visited The Fullerton Hotel Singapore, the Far East Organization and major tourist attractions. Meanwhile, The Fullerton Ocean Park Hotel Hong Kong also hosted the Colleague Thankful Week, which included a yoga class led by professional instructors to help our staff relax and stretch. Our colleagues also participated in community service activities like Food Angel meal box preparation.

In recognition of World Mental Health Day, we partnered with newlife.330 from the New Life Psychiatric Rehabilitation Association to host a "Mental Wellness x Alcohol-ink Art Workshop". Through the creative medium of alcohol-ink art, our colleagues explored the key principles of mindfulness while crafting their own unique and vibrant pieces, learning techniques for reflection and relaxation along the way.

員工參與

我們致力營造和諧的工作環境，讓每位員工感到受重視，互相扶持和彼此聯繫。報告期內，12名優秀員工和六個表現優異的團隊在「傑出員工及團隊頒獎典禮」上獲得表彰。各個得獎單位都展現出對集團業務表現、客戶服務和前線營運的卓越承諾。我們安排傑出員工前往新加坡旅遊以作獎勵，遊覽著名景點之外亦參觀了新加坡富麗敦酒店和遠東機構。與此同時，香港富麗敦海洋公園酒店亦舉辦「員工感謝週」，當中包括由專業導師帶領的瑜珈班，讓員工一展身心。同事亦一同參與惜食堂膳食準備等社區服務。

為響應世界精神健康日，我們與新生精神康復會旗下的新生·身心靈合作舉辦「精神健康 x 酒精畫工作坊」。同事透過酒精墨水畫這藝術媒介，體驗正念的核心理念，過程中既可反思自我又能紓緩壓力，並創作出富個人風格的生動畫作。

In February 2025, we hosted the Sino Group Annual Dinner, attended by over 2,000 team members from various business units. For the first time, executives and management trainees combined Taiko, Band and Dance to deliver an unprecedented performance that brightened the night. Colleagues also impressed us with glamorous outfits that matched the Yuan Xiao Jie theme during the Best Dressed Contest.

Diversity and Equal Opportunities

Maintaining a fair and inclusive workplace for our staff is a top priority for our business. Our Diversity and Inclusion Policy underscores our commitment to fostering a safe and supportive workplace free of discrimination. We hire based on abilities, championing equal opportunities in recruitment, remuneration, promotion, training and transfers, regardless of gender, disability, family status, marital status, pregnancy, race, religion, age, nationality or sexuality. Since 2020, Sino Group has been a signatory to the Racial Diversity & Inclusion Charter for Employers, launched by Hong Kong's Equal Opportunities Commission. Our goal is to maintain a gender pay ratio of 1:1 by 2030. We aim for gender balance in all management positions by 2030. To date, around 41% of management positions are held by women.

We take all reports of alleged harassment and other suspected inappropriate behaviour seriously. Our Whistleblowing Policy, discussed on p.50 of this Report, outlines the confidential grievance mechanism we have in place for employees. It also outlines types of reportable conduct, related procedures and follow-up actions. All new hires must undergo mandatory training on the Group's approach to diversity and non-discrimination as part of the onboarding process, and our Group Human Resources Department provides training on effective communication for our employees on a regular basis to create a more inclusive and empathetic working environment. We encourage our employees to freely express their insights and opinions, respect the views of colleagues from different backgrounds, and cherish the creativity and perspectives a diverse team brings.

2025年2月，我們舉辦信和集團周年晚宴，逾2,000位來自不同業務部門的團隊成員出席。管理層與見習行政員首次以日本太鼓、樂隊和舞蹈呈獻別開生面的表演，為現場增添歡樂氣氛。當晚，同事更各出奇謀，圍繞元宵節主題配搭特色服裝以競逐「最佳衣著比賽」獎項。

多元與平等機會

保持公平和共融的工作環境是我們業務的首要任務。我們於《多元共融政策》明確地承諾提供安全、互相尊重且免受歧視的工作環境。我們以能力為僱用基準，在招聘、薪酬、晉升、培訓和調職方面促進平等機會，不論性別、殘疾、家庭狀況、婚姻狀況、懷孕、種族、宗教、年齡、國籍或性取向。自2020年以來，信和集團為香港平等機會委員會推行的《種族多元共融僱主約章》的簽署機構。我們目標於2030年前保持性別薪酬比例在1:1，亦正朝著2030年前實現管理職位男女比例均衡的目標邁進，至今已有約41%管理職位由女性擔任。

我們嚴肅對待所有涉嫌騷擾和其他不當行為的舉報。我們於本報告第50頁提及的《舉報政策》，說明為員工設立的保密申訴機制和有關可舉報的行為種類，以及其程序和跟進工作。作為入職程序的一部分，所有新入職員工都必須接受職場多元共融和反歧視培訓，以了解集團的相關方針。集團人力資源部亦定期舉辦有關有效溝通的培訓，以助員工建立共融和互助互諒的工作環境。我們鼓勵員工勇於表達自己的見解和意見，尊重來自不同背景的同事的觀點，並珍視多元團隊所帶來的創意和啟發。

Diversity and Inclusion Activities

The Group promotes diversity and inclusion through a wide variety of initiatives, including interactive and experiential workshops for our Diversity and Inclusion Month, which is discussed on p.108 of this Report.

During the reporting period, we continued to provide economic opportunities for individuals with diverse abilities and backgrounds. The Fullerton Ocean Park Hotel Hong Kong partnered with NGOs, including Shine Skills Centre, Saint Francis University (formerly Caritas Institute of Higher Education) and the Caritas Bianchi College of Careers, to host an internship programme in which selected students gained first-hand experience in the hospitality industry through placements in various departments. To create a more inclusive and welcoming environment for guests living with impaired hearing, the hotel also collaborated with The Hong Kong Society for the Deaf in organising a Sign Language 101 workshop where our colleagues learned basic sign language.

Beyond Hong Kong, The Fullerton Hotel Sydney continued to work with Hotel Etico, Australia's first social enterprise hotel, which provides vocational training for young adults with special educational needs. In addition, The Fullerton Hotel Sydney worked with the National Indigenous Culinary Institute in hiring disadvantaged Indigenous peoples and sponsoring vocational chef training and certification for new indigenous staff members.

We organise and participate in events that celebrate diversity and inclusion, including the annual International Women's Day. 我們舉辦並參與能促進多元共融的活動，包括一年一度的國際婦女節。

多元和共融活動

集團透過一系列活動促進多元和共融，包括於「多元共融月」內舉辦的互動體驗式工作坊。有關詳情，請參閱本報告第108頁。

報告期內，我們繼續為不同能力和背景的人士提供工作機會。香港富麗敦海洋公園酒店聯同展亮技能發展中心、聖方濟各大學（前身為明愛專上學院），以及明愛白英奇專業學校等非政府機構舉辦實習生計劃。期間，獲選學生被委派到多個不同部門實習，親身體驗酒店業工作。酒店亦與香港聾人福利促進會合作舉辦手語101工作坊，讓同事學習基本的手語，為聽障賓客締造更共融和友善的環境。

除了香港之外，悉尼富麗敦酒店繼續與澳洲首間社會企業酒店Hotel Etico合作，為有特殊教育需要的年輕人提供職業培訓。悉尼富麗敦酒店亦與National Indigenous Culinary Institute合作，聘用弱勢原住民，並為新入職的原住民員工提供職業廚師培訓和認證。





Through a series of guided mindfulness activities, we aimed to help our female colleagues calm their minds, leaving them feeling inspired and revitalised.
我們透過一系列正念活動，旨在讓女同事平靜心靈，從而激發靈感、重拾活力。

Sino Women Connect

信和女性連繫計劃

Sino Women Connect was launched in 2024 to foster meaningful connections amongst our female colleagues and cultivate a workplace that encourages wellbeing, diversity and inclusion. As part of this initiative, we hosted our first “Women’s Talk” and networking session in July 2024, where we shared helpful tips on work-life balance and resilience with our female employees.

In December 2024, we facilitated a review meeting for the Sino Women Connect Mentorship Programme, where participants shared updates, discussed successes and challenges, reflected on their growth and suggested improvements. In the following month, we hosted a Chinese New Year potluck lunch, where mentors and mentees shared various dishes and strengthened their bonds as colleagues.

We also hosted the “Women Circle Gathering: Reset Your Energy Retreat” at The Fullerton Ocean Park Hotel Hong Kong on International Women’s Day. Women from various business units participated in guided mindfulness activities, designed to help them calm their minds, leaving them feeling inspired and revitalised.

In May 2025, members of our Sino Women Connect Mentorship Programme joined hands with the Hong Kong Single Parents Association in hosting a cake-baking workshop to celebrate Mother’s Day. Mentors and mentees joined 40 mothers from diverse backgrounds for a morning of joy, connection and skill building. The workshop aimed to inspire all women to explore new interests, enhance their skills, and take the first step towards reconnecting with the broader community and re-entering the workforce.

「信和女性連繫計劃」於2024年推出，透過連繫女性員工促進有意義的交流，營造出重視身心健康、多元和共融的工作環境。作為此計劃的一部分，我們於2024年7月舉行首場「女性講座」及交流會，與女性員工分享有關工作與生活平衡及適應力的實用建議。

2024年12月，我們舉行了「信和女性連繫計劃」師友計劃的分享會，讓參加者分享師友的近況、交流成功經驗與面對的挑戰，從中反思歷程並提出改善建議。隨後一個月，我們舉辦新春午間聚餐，師友一起品嚐各式美食，加深彼此之間的聯繫和友誼。

我們也在國際婦女節當天於香港富麗敦海洋公園酒店舉辦「女性連繫聚會：重啟能量靜修之旅」。來自不同業務部門的女性員工透過多個正念活動，旨在幫助她們平靜心靈，從而激發靈感、重拾活力。

2025年5月，我們的「信和女性連繫計劃」成員與香港單親協會一同慶祝母親節，舉辦蛋糕烘焙工作坊。師友與40位來自不同背景的母親共度歡樂的一個早上，互相分享並學習。是次工作坊，旨在鼓勵女性發掘新興趣，提升技能，為融入社會及重返職場踏出第一步。

Training and Development

We are committed to enabling the professional growth of our employees to support their personal development and drive business growth. We encourage colleagues to actively seek opportunities for continuous development and lifelong learning by providing a wide range of internal and external training opportunities, examination leave and educational sponsorships throughout the year.

We aim to increase total employee training hours by 50% by 2025 and 100% by 2030 from the 2019 level. During the reporting period, we delivered more than 244,600 hours of training, a 130.8% increase in training hours compared to 2019.

Our training initiatives included courses, seminars and workshops on team leadership, customer service, self-improvement, digital transformation (including the use of AI technologies), energy efficiency, as well as other topics such as navigating China. We continue to create new courses and tailor them to the evolving needs of our business and operations.

At Sino, we are committed to fostering a premium service culture through a range of initiatives and training programmes. Our ACE Premium Service Programme is designed to elevate customer service standards by training over 250 frontline supervisors as Service Masters. These Service Masters reinforce premium service through daily briefings, ongoing coaching and monitoring of service performance. We also conducted a Customer Journey Mapping Workshop to help our managers understand how we can enhance the customer experience at every touchpoint. In addition, we launched the “Premium Service is More Than a Job” video series to provide inspiring training material to equip our staff with the mindset and skillset needed to deliver premium service. These efforts ensure that our staff consistently deliver premium service, make every customer interaction count and drive continuous improvement in our service delivery.

Fostering Effective Leadership

Recognising that effective people management skills are crucial for driving team performance and organisational success, we organised the People Manager Development Programme to equip colleagues at assistant manager level and above with the essential skills to recruit, lead and engage their teams effectively. Five modules cover the topics of “Hiring for Success”, “Manager as a Coach”, “Situational Leadership”, “Employee Counselling” and “Motivating Multi-Generational Teams”.

培訓與發展

我們促進員工的專業發展，用以支持他們的個人發展並同時推動業務增長。於今年內，我們藉著提供多個內部和外部培訓、考試假期和教育贊助，鼓勵員工不斷求進，實踐終身學習。

我們致力於 2025 年及 2030 年前將員工總培訓時數從 2019 年水平分別增加 50% 和 100%。報告期內，我們舉辦了超過 244,600 小時的員工培訓，較 2019 年增加 130.8%。

我們提供團隊領導、顧客服務、自我提升、數碼轉型（包括應用人工智能技術）、能源效益，以及探索中國等主題的課程、研討會和工作坊。我們回應持續改變的業務和營運需求，開發新課程。

信和致力透過多元化計劃與培訓課程，培養卓越的服務文化。我們的「ACE 卓越服務課程」，培訓逾 250 名前線主管成為「服務達人」，進一步提升整體客戶服務水平。服務達人透過每日簡報，以及持續指導及監察，加強團隊整體的服務表現。我們亦舉辦「客戶旅程地圖工作坊」培訓，協助經理級別的同事了解如何在不同接觸點提升客戶體驗。此外，短片系列《卓越服務不只是一份工作》提供啟發性的教材，有助提升員工於展現卓越服務時所需要的心態與技巧。上述計劃和培訓課程能確保員工持續地提供卓越服務，在每個互動中塑造有價值的客戶體驗，並推動我們持續改善服務。

培養高效的管理人員

我們明白有效的人才管理是提升團隊表現和促進業務成功的關鍵。為此，我們舉辦「人才管理發展課程」，裝備助理經理級別及以上的同事培養於招聘、領導，以及與建立團隊的技巧。五個單元的主題包括「選賢任能」、「在職指導」、「因材領導」、「員工輔導」及「激活跨世代團隊」。



Colleagues participated in an exciting tour of the Greater Bay Area, where they connected with leading Chinese corporations and industry experts.
同事參加行程豐富的大灣區之旅，並與中國領先企業和行業專家交流。

In March and September 2024, a total of 61 colleagues from across the Sino Group embarked on a tour of the Greater Bay Area to explore the latest developments in Guangzhou and Shenzhen. Participants engaged with leading organisations in Mainland China and exchanged valuable insights on urban renewal, premium customer service and future technologies, including cutting-edge AI innovations. Our colleagues learned various strategies related to integrating cultural heritage conservation into property development, refining online and offline customer experience and elevating smart property management. The journeys deepened our colleagues' understanding of the dynamic landscape in the Greater Bay Area and broadened their perspectives on how we can better serve our stakeholders and communities.

E-learning

To facilitate learning anytime and anywhere, we continue to leverage our mobile app and web portal, SINO iLearn for staff development. SINO iLearn provides eLearning courses on topics such as customer service, team leadership, fire safety, cybersecurity, COC, anti-corruption, Personal Data (Privacy) Ordinance, among others. This platform offers interactive courses and activities, enabling colleagues to earn inSino badges upon course completion and redeem prizes afterwards. Incorporating friendly competition into the experience, the "Leaderboard" ranks users based on points earned, spotlighting the top 50 learners on the app. The Group's mobile app, inSino, serves as a central hub for corporate updates, announcements, management communications, staff discounts and information on annual leave and medical benefit balances for employees.

2024年3月及9月，信和集團共61位同事踏上粵港澳大灣區交流之旅，考察廣州和深圳的最新發展。參加者拜訪中國內地多間領先機構，並就市區重建、優質客戶服務和人工智能創新等未來科技交流寶貴意見。同事從中學習了各種策略，包括結合文化遺產與物業發展、完善線上線下客戶體驗，以及提升智慧物業管理的水平。是次交流，不僅加深同事對大灣區發展動向的了解，更可擴闊視野，啟發同事思考如何為持份者和社區提供更佳的服務。

網上學習

我們繼續利用手機應用程式和網頁「信學堂」方便員工隨時隨地學習。「信學堂」提供客戶服務、團隊領導、消防安全、網路安全、《紀律守則》、防貪，及《個人資料（私隱）條例》等主題的網上課程。平台設有互動課程，可寓遊戲於學習，完成課程後更可獲得「信誌徽章」兌換獎品。為了激勵良性競爭，平台透過「排行榜」功能以積分為用戶排名，並在應用程式中展示最高分的首50位員工。集團的手機應用程式「信誌」為員工獲取資訊的平台，提供最新的企業資訊、公告、管理層通訊、員工優惠、年假及醫療福利結餘等資訊。

Talent Management Programmes

Our Total Talent Management Strategy features a range of programmes to attract young talent to join the Group.

Corporate Management Trainee Programme

This structured, 24-month fast-track programme is designed to groom talent for future leadership positions in the property development and management services industry. In addition to recruiting graduates from top-tier local universities, we also encourage graduates from prestigious overseas universities to join the programme. The programme offers structured training, including local and overseas job rotations, participation in corporate events and activities, as well as learning opportunities from the Group's senior executives. Seven management trainees were recruited during the reporting period.

Sino Summer Internship Programme

The Sino Summer Internship Programme offers aspiring university students a seven-week immersive experience with the Group, featuring sessions and workshops with seasoned industry leaders, innovative ESG projects, networking opportunities and inspiring site visits. During the reporting period, a total of 34 summer interns joined the programme, learning vital skills in problem solving, leadership and customer service, while two interns joined the Corporate Summer Internship Scheme on the Mainland and Overseas 2024 organised by the Hong Kong Government, gaining unique internship placements in Singapore.

人才管理計劃

我們的全方位人才管理策略涵蓋多項計劃，吸引有為的年青人加入集團。

見習行政員計劃

此計劃為期24個月，旨在培育人才成為地產發展和管理服務行業的未來領袖。除了聘請香港的大學畢業生，我們更招募海外頂尖大學之畢業生參與計劃。計劃提供系統性培訓，學員可在本地和海外崗位輪調、參加企業活動和計劃，以及從集團的高級行政人員身上學習。七名見習行政員於報告期內獲聘。

信和暑期實習計劃

信和暑期實習計劃為心懷抱負的大學生提供為期七週的沉浸式實習體驗，計劃包括由業界領袖主持的分享會和工作坊、創新的環境、社會及管治專題研習、交流機會，以及實地考察。報告期內，計劃共有34名暑期實習生參與，從中學習解難、領導才能和客戶服務等重要技能。其中兩名實習生更參加了香港政府推出的「內地及海外企業暑期實習計劃2024」，獲得在新加坡實習這個難得的機會。

We provide meaningful opportunities for interns to learn vital skills and disciplines that will help them in their future careers.

我們為實習生提供寶貴機會，學習有助發展未來職涯的技能與知識。



Health, Safety and Wellbeing

健康、安全和福祉

The health, safety and overall wellness of our stakeholders are at the heart of our commitment to wellbeing. We strive to foster a supportive environment where our employees, customers and communities can flourish. We aim to achieve this by adopting the highest health and safety standards across our operations.

持份者的健康、安全和福祉，是我們促進身心健康承諾的核心。我們力求營造互助的環境，讓員工、顧客和社區得以健康發展。為此，我們致力採用最高的健康及安全標準營運。

How We Are Managing It

Our Health and Safety Policy outlines our approach to safeguarding our stakeholders, including employees, customers, contractors and suppliers. The Green Living Sub-committee, a branch of our ESG Steering Committee, ensures that our health and safety management system encompasses all our operations and is aligned with the most stringent industry standards and relevant regulations. Regular inspections and audits keep us accountable, and the Company's ERM framework also provides a risk-based approach to identifying, mitigating and reporting any further issues related to health and safety. A dedicated Occupational Health and Safety ("OHS") Steering Committee, which convenes quarterly, formulates effective strategies and policies to maintain a healthy and safe workplace for our employees.

怎樣管理

我們的《健康及安全政策》概述保障員工、顧客、承辦商和供應商等持份者的方針。環境、社會及管治督導委員會旗下的綠色生活小組委員會，負責確保我們的健康及安全管理體系貫徹於各營運層面，並與最嚴謹的行業標準和相關規例保持一致。我們定期視察和審核問責，並以企業風險管理框架下的風險為本方針來識別、緩解和報告有關健康及安全的其他問題。我們成立職業健康及安全督導委員會專責制定有效策略和政策，成員每季舉行一次會議，務求為員工提供健康及安全的工作環境。

Occupational Health and Safety

Workplace health and safety are the highest priorities in our business operations. We comply with all applicable laws and regulations in OHS, including Hong Kong's Occupational Safety and Health Ordinance, and ensure stringent control over high-risk situations, such as work in confined spaces and at height. SPS holds 32 certificates in the ISO 45001 OHS Management System standard.

The OHS performance of our operations in property management, car park management, security and environmental services falls under the purview of the OHS Steering Committee, comprising senior executives from key business units. This Committee also ensures that appropriate safety principles are implemented in our daily operations, in accordance with our health and safety management system. A Safety and Health Sub-committee and a separate sub-committee focused on district-level safety and health sit under the OHS Steering Committee. These sub-committees review all issued accident investigations and near-miss reports and recommend improvements to enhance systems and prevent incidents. The sub-committees also compile OHS data and reports for the OHS Steering Committee's review. Employees' views on our OHS management system's development, implementation and evaluation are gathered through our two-way communication channels.

Daily inspections and risk assessments allow us to maintain effective and reliable OHS systems. We have implemented emergency response plans to manage incidents and have external audits conducted by specialists to enhance our investigation mechanisms, ensuring that we have fulfilled all regulations and adopted measures to address all identified risks. We are committed to tracking performance and adopting measures for continuous improvement. All our building managers are required to set annual targets for key OHS performance indicators, such as injury rates and the number of qualified first aiders. We aim to maintain an LTIR at or below 2.5 per 100 employees by 2030. During the reporting period, we achieved this target by maintaining an LTIR of 1.62 per 100 employees.

Training is key to our OHS practices, delivered through safety campaigns, alerts, newsletters, billboards, discussion sessions, as well as mandatory and specialised programmes. During the reporting period, we conducted a mandatory Fire Safety eLearning course for all colleagues and fire drills at our managed properties, embedding a solid understanding of fire safety and evacuation procedures throughout our operations. In addition, we developed a total of eight animated Sino Express videos to educate our colleagues on our SOPs and provide safety tips in different emergency situations such as, "Working in Confined Space", "Handling of Suspicious Persons", "Swimming Pool Management" and "Safety Precautions for Rainstorms and Typhoons". These videos received over 17,000 completed views in the reporting year.

SEML is one of the first organisations in the private property management sector to be recognised and accredited by the Labour Department of the Hong Kong Government ("Labour Department") to run a mandatory Basic Safety Training Course, commonly known as "Green Card" and its revalidation training course, as well as the Safety Training Course for Competent Persons of Confined Spaces Operation.

職業健康及安全

我們在業務運營中將工作環境的健康和安全視為最高優先事項。我們遵守所有適用的職安健法律和規例，包括香港的《職業安全及健康條例》，並確保嚴密監控密閉空間和高空工作等高風險工作。信和管業優勢持有 32 張 ISO 45001 職業健康及安全管理體系標準證書。

職業健康及安全督導委員會由主要業務部門的高級行政人員組成，職權範圍包括物業管理、停車場管理，以及保安和環境服務的職安健表現。委員會確保在日常業務中執行健康及安全管理系統的各項原則。我們於職業健康及安全督導委員會轄下設立安全及健康小組委員會，以及另一個專門負責區域安全及健康事宜的小組委員會。這些小組委員會審查已發布的意外調查及險失事故報告，並提供改善措施和預防同類意外的建議。這些小組委員會亦會編製職安健數據和報告，供職業健康及安全督導委員會審查。我們透過雙向溝通渠道，就有關制定、推行和評估職安健管理體系向員工收集意見。

日常巡查和風險評估讓職安健體系保持有效可靠。我們推行緊急應變計劃來處理事故，並由外部審核專家加強調查機制，以確保我們遵守所有規例，以及採取措施以應對所有已識別的風險。我們致力監控並採取措施持續改善職安健表現。所有我們的樓宇經理均需為職安健關鍵績效指標訂立年度目標，如工傷率和合資格急救員的數量。我們目標於 2030 年前將工傷引致損失工時比率保持在每 100 名員工 2.5 或以下。報告期內，我們將工傷引致損失工時比率保持在每 100 名員工 1.62。

培訓是保障員工健康及安全的關鍵，並以安全推廣活動、提示、員工通訊、資訊板、討論分享環節，以及強制性和專門課程等傳遞安全訊息。報告期內，我們為所有同事舉辦強制性消防安全網上學習課程，並於旗下管理物業進行火警演習，讓同事更深入了解業務運作的消防安全和疏散程序。此外，我們製作合共八部「信和最前線」短片，向同事傳遞有關標準作業程序，以及不同緊急情況下的安全貼士，例如《密閉空間工作》、《處理可疑人士》、《泳池管理》及《暴雨及颱風的安全預防措施》。報告期內，影片的完整觀看次數超過 17,000。

信和物管是首批獲得香港政府勞工處（「勞工處」）授權開辦職安健課程的私營物業管理機構之一，包括強制性基本安全訓練（俗稱「平安卡」）及其重溫課程，以及密閉空間合資格人士安全訓練課程。

To educate our hotel staff on essential life-saving skills, we collaborated with the Fire Services Department of the Hong Kong Government in delivering the "Press to Shock, Save a Life Cardiopulmonary Resuscitation & Automated External Defibrillator Workshop" at The Fullerton Ocean Park Hotel Hong Kong in January 2025.

Construction Site Safety

Our health and safety systems extend to all construction sites and workers. Our Safety Team oversees training and education, communication and technical support, safety inspections, hazard control and the investigation of incidents at our sites. The team also coordinates regular safety meetings, issues weather alerts, conducts risk assessments and evaluates contractor performance to identify areas for improvement.

We conduct construction site safety inspections at least five times a week. If a non-compliance issue is identified, we require our contractors to carry out corrective actions, such as conducting safety training programmes for all workers on construction safety within one week. Regarding contractor safety assessment, site supervisors are required to submit monthly reports, permits and checklists on construction site safety. We also encourage all workers to report work-related hazards or hazardous situations to supervisors. During the reporting period, we conducted joint safety inspections with our contractors on average of four times per month, while external third-party inspections were conducted monthly. Instances of identified non-compliance must be rectified within a predetermined time frame; failure to do so may result in suspension of work.

In addition, our contractors conduct site-specific training sessions for complex procedures that require technical knowledge before commencing work. In addition, fire safety warning education, emergency drills and other training activities are organised during the construction stage to comprehensively enhance contractors' awareness of fire safety and their professional skills. During the reporting period, we conducted 26 training sessions related to safety for employees and contractors, with over 800 participants, while our contractors conducted 574 safety training sessions for their employees and workers, with nearly 3,300 participants. We also provided health and safety training tailored to the specific conditions at each site and to all workers before the commencement of construction. Since 2008, 8,520 employees have completed the Mandatory Basic Safety Training Course (Construction Work), while 741 colleagues have completed the Safety Training Course for Competent Persons of Confined Spaces Operation.

In alignment with our commitment to OHS, we established a safety target for our contractors, aiming to maintain an accident rate at or below 7 per 1,000 workers. To ensure continuous improvement, we review the target annually and implement effective management strategies to further enhance workplace safety performance.

為了讓酒店員工掌握基本的救生技能，我們與香港政府消防處合作，於2025年1月在香港富麗敦海洋公園酒店舉辦「擊活人心」—心肺復甦法及自動心臟除顫器課程。

建築工地安全

我們的健康及安全體系同樣適用於所有建築工地和工人。我們的安全小組負責監督施工現場的培訓與教育、溝通和技術支援、安全巡查、危機控制和事故調查。小組亦負責統籌定期安全會議、發出天氣警告、評估風險和承辦商的表現以識別需改善的地方。

我們每週進行工地安全巡查至少五次，如發現不合規情況，我們會要求承辦商採取糾正措施，例如在一週內為所有工人舉行工地安全培訓。在承辦商安全評估方面，工地主管必須每月提交工地現場的安全報告、許可證和檢查表。我們亦鼓勵所有工人向主管報告與工作相關的隱患或危險情況。報告期內，我們聯同承建商平均每月進行四次安全檢查，同時每個月進行第三方檢查。如發現不合規個案，承辦商必須於指定限期內整改，否則可能導致停工。

另外，我們的承辦商在施工前針對複雜程序所需的技術知識，安排特定現場培訓課程。我們亦於施工階段期間舉行火災安全警示教育、緊急演習及其他培訓活動，全面提升承辦商的消防安全意識及專業技能。報告期內，我們為員工及承辦商舉辦了26次安全培訓，參加人數超過800人，而承建商為員工和工人舉辦了574次安全培訓，參與人次接近3,300。我們更根據個別工地的具體情況，在施工前為所有工人提供定制的健康及安全培訓。自2008年以來，8,520名員工完成強制性基本安全培訓課程（建築工程），以及741名員工完成密閉空間作業合資格人士安全訓練課程。

為實踐我們對職業健康及安全的承諾，我們為承建商訂立安全表現目標，致力控制工傷事故率在每千名工人7或以下。為持續提升工地的安全水平，我們每年檢討相關目標，並推行有效的管理策略，促進建築工地安全表現。

Customer Health and Safety

To protect the health and safety of all our stakeholders, including customers, tenants and visitors, we proactively manage risks posed by the built environment. The risk management team tasks a qualified engineer to conduct building safety reviews, which include on-site inspections.

Our hotels also prioritise food safety by enforcing strict standards for suppliers during food ingredient production, processing, storage and transportation and by providing regular employee training on food safety. For instance, The Fullerton Ocean Park Hotel Hong Kong conducts food hygiene training on an annual basis for all food handlers, while The Fullerton Hotel Sydney provides third-party annual training on Hazard Analysis Critical Control Point (“HACCP”), focusing on food safety and food allergies. The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore follow the Singapore Food Agency’s (“SFA”) Food Safety Management System framework to ensure safe and hygienic food handling practices. Monthly food safety trainings are also conducted for team members. In 2025, both hotels introduced the Typsy e-learning platform, with ten user accounts allocated to departmental trainers from the culinary team. These trainers incorporate food safety modules into their regular departmental briefings, reinforcing continuous learning and compliance.

Our food ingredient suppliers must comply with our food safety and quality standards, on top of all relevant laws and regulations in Hong Kong and Singapore. We ensure full compliance with the Food Hygiene Code of the Food and Environmental Hygiene Department of the Hong Kong Government and the food safety regulations set by the SFA. During preliminary qualification checks, suppliers are required to provide valid documentation to prove their ability to meet our quality and safety requirements, such as food health and safety-related certificates. We also conduct on-site audits to regularly assess our suppliers on food and product quality, ensuring their compliance with our quality standards on hygiene control, food handling and processing, as well as food safety certification. In cases of non-compliance with regulations, we carry out prompt corrective action, followed by re-auditing. We may suspend procurement from suppliers that do not meet our expectations and re-audit requirements.

We test our emergency response procedure annually across all our managed properties, including residential, commercial and industrial buildings. These emergency drills encompass various scenarios, including responses to chemical spills, power outages, flooding, typhoons, fires and injuries. A Safety Management Plan is in place to guide our property management teams in responding to emergencies. Property managers are required to develop a tailored emergency response manual for each property under their management. In the unfortunate event of an emergency, our property management team can provide rapid onsite response to assist tenants and customers in following procedures for their safe evacuation. Subsequently, the team has to compile an investigation report outlining the nature of the incident, its impact and recommendations for any necessary follow-up actions.

顧客健康及安全

為保障所有持份者的健康及安全，包括顧客、租戶和訪客，我們積極管理建築環境的既有風險。我們的風險管理團隊責成合資格工程師展開樓宇安全審查，包括實地視察。

我們的酒店以食品安全為先，在食品原材料生產、加工、儲存和運輸過程中對供應商執行嚴格的標準，並定期為員工提供食品安全培訓。例如，香港富麗敦海洋公園酒店每年均為食物處理人員舉行食物衛生培訓，而悉尼富麗敦酒店則每年委託第三方開展培訓，內容涵蓋食物安全重點控制（HACCP）中有關食品安全及食物過敏管理。新加坡富麗敦酒店及新加坡富麗敦海灣酒店嚴格遵循新加坡食品局的食物安全管理系統架構，以確保食品處理過程安全衛生，並為團隊成員舉行食品安全培訓。2025年，兩間酒店更引入Typsy電子學習平台，並為廚藝部門的培訓人員分配十個帳戶，將食品安全相關單元納入部門簡報中，推動持續學習與合規文化。

我們的食品原材料供應商必須遵守我們的食品安全和品質標準，以及所有相關的香港和新加坡的法律和規例。我們確保徹底遵守香港政府食物環境衛生署的《食物衛生守則》和新加坡食品局的食物安全條例。在初步資格審查中，供應商必須提供有效文件以證明能達到我們的食品質素和安全要求，例如食品衛生和安全相關證書。我們亦進行現場審核，定期評估我們供應商的食品和產品質素，以確保他們符合我們在衛生管控、食品處理和加工，以及食品安全認證方面的品質標準。如有違反規例的個案，我們會迅速採取改善行動並重新評估。我們或有可能暫停向未能符合我們期望和再評估要求的供應商採購。

我們在所有旗下管理物業，包括住宅、商業及工業大廈，進行年度緊急應變程序測試。這些緊急演習包括不同情境，例如化學品洩漏、停電、洪水、颱風、火災和受傷事故。我們已制定一套安全管理計劃，以協助物業管理團隊應對緊急情況。物業經理需為每個管理的物業定制緊急應對手冊。如遇緊急狀況，物業管理團隊便可提供迅速的現場應對，幫助租戶和客戶安全地疏散。隨後，團隊需整理調查報告，列明事故及其影響，並提供跟進工作的建議。

Employee Wellness — Promoting Mental and Physical Health

Our dedication to employee health embraces all aspects of wellness, both mental and physical, and is informed by employee feedback.

To support this commitment, we offer a variety of programmes that encourage fitness and team bonding. All full-time employees are eligible to join Sino Sports Teams for football, basketball, running and badminton, which provide free coaches, venues and various equipment. During the reporting period, we recruited a total of 178 members across these teams, promoting active lifestyles and team spirit among our colleagues.

In addition, our colleagues participated in sports, charity events and other activities throughout the reporting period, promoting healthy lifestyles across the Group. This included outdoor adventures such as the 16th UNICEF Charity Run, where over 100 colleagues, including the Sino Running Team, laced up their shoes and helped raise funds to support vulnerable children around the world, as well as the Hong Chi Climbathon, which promoted the concept of disability inclusion. The Group also supported the Charity Run organised by the Fire Services Department of the Hong Kong Government, which raised funds to help children in need. SPS recruited over 60 colleagues and their family members to participate in the fundraising run, and we also set up a carnival booth onsite to further support the fundraising activity.

Aside from promoting physical activity, we are also dedicated to safeguarding our colleagues' health through vaccination. Ahead of the winter influenza season, the Group arranged a Seasonal Influenza Outreach Vaccination Service. Employees, their family members and tenants were invited to obtain free or low-cost influenza vaccines at China Hong Kong City, Skyline Tower and Tsim Sha Tsui Centre. Employees and their family members were also eligible to receive vaccinations at appointed medical centres. We also organised Shingrix Vaccination Outreach Services to help protect at-risk colleagues against shingles. Our employees' immediate dependants, as well as other family members and friends, were also eligible to receive the vaccine.



員工福祉——促進身心健康

我們關顧員工各方面的身心健康，並重視員工的回饋意見。

為履行承諾，我們提供多個提升體力和凝聚團隊的活動。所有全職員工均可參加集團成立的信和體育隊，包括足球、籃球、跑步和羽毛球，獲免費提供教練、場地和各項設備。報告期內，各個體育隊共招募178名成員，在同事間推廣健康生活和團隊精神。

除此以外，同事在報告期內積極參與體育、慈善及其他活動，向集團上下推廣健康生活方式。當中超過100名同事，包括信和長跑隊的同事，身體力行於「第16屆聯合國兒童基金會慈善跑」為全球弱勢兒童籌募善款；以及參與「匡智競步上雲霄」慈善跑樓梯大賽，宣揚傷健共融理念。集團亦支持由香港政府消防處舉辦的「愛心跑」，為有需要的兒童籌款。信和管業優勢招募了超過60位同事及其親友參加跑步籌款比賽，我們亦於場內設置嘉年華攤位，全力支持此籌款活動。

除了推動康體活動外，我們亦致力透過疫苗接種保障同事的健康。在冬季流感季節來臨前，集團安排季節性流感疫苗接種外展服務。我們邀請員工、家屬及租戶於中港城、宏天廣場和尖沙咀中心免費或以折扣價接種流感疫苗。員工及其家屬也可以在指定的醫療中心接種疫苗。我們亦舉辦欣剋疹疫苗外展接種服務，幫助高風險同事預防帶狀皰疹（生蛇）。員工的直系家屬及其他親友亦合資格接種疫苗。

The Sino Running Team participated in the 16th UNICEF Charity Run, helping raise funds to support vulnerable children around the world.

信和長跑隊參加「第16屆聯合國兒童基金會慈善跑」，為全球弱勢兒童籌募善款。

Sino Diversity & Inclusion Month

信和多元共融月

Sino Diversity & Inclusion Month reaffirms our commitment to fostering a workplace where everyone can thrive.

「多元共融月」活動進一步印證我們的承諾，營造一個讓每位同事都能茁壯成長的工作環境。



Our colleagues joined a tour of the Kowloon Mosque to learn more about cultural diversity and religious harmony.

我們的同事參加九龍清真寺的導賞活動，從中加深對多元文化和宗教和諧的了解。



We partnered with local NGOs and social enterprises in organising activities and workshops on diversity and inclusion.

我們與本地非政府組織及社企合作，舉辦有關多元共融的活動和工作坊。

In 2024, we again held our Diversity and Inclusion Month, reaffirming our commitment to fostering a workplace where everyone can thrive. During the month, we partnered with local NGOs and social enterprises to organise a series of meaningful activities and workshops on various aspects of diversity, including mental wellness, disability inclusion, and generational and cultural diversity. Five events were held, engaging colleagues from different backgrounds, as well as their families and friends.

Disability Inclusion x Ceramic Glazing Workshop

In partnership with the Hong Chi Association, participants learned about the daily challenges faced by people with disabilities while crafting unique, personal-styled ceramic holders.

Generational Diversity x Cartoon Cha Guo Workshop

We partnered with Time To Gold for the Cha Guo workshop. Led by golden-age tutor, our colleagues gained a better understanding of the cultural heritage and significance of pastry craftsmanship while making a variety of Cha Guo.

Cultural Diversity x Kowloon Mosque Tour

Colleagues interested in learning more about cultural diversity joined a guided tour of the Kowloon Mosque, Hong Kong's largest mosque, led by the WEDO GLOBAL Foundation, to learn about Islamic culture and traditions. Participants also had the opportunity to explore Chungking Mansions and taste South Indian snacks with cultural ambassadors.

Support Hearing Impaired x Silence Experience

Participants had an impactful afternoon through the Dialogue Experience as they were brought from the hearing world to complete silence to gain new perspectives on social inclusion.

我們於2024年再次舉辦「多元共融月」活動，進一步印證我們的承諾，營造一個讓每位同事都能茁壯成長的工作環境。期間，我們與本地非政府組織及社企合作，舉辦一系列富意義的活動與工作坊，主題涵蓋心理健康、傷健共融、跨世代及文化多樣性等多個領域。五場工作坊吸引來自不同背景的同事及親友踴躍參與。

傷健共融 x 陶瓷上釉工作坊

在與匡智會合作的活動中，參加者不僅更深入了解傷健人士在日常生活面對的挑戰，更可親手創作獨一無二、富有個人風格的陶瓷作品。

跨代共融 x 卡通茶粿工作坊

我們與糕點時光合作，讓同事在金齡導師的帶領下親手製作各式茶粿的同時，了解茶粿背後的文化淵源與糕點傳統手藝的文化意義。

多元文化 x 參觀清真寺

對多元文化感興趣的同事參加由愛同行基金會帶領的導賞團，參觀香港最大的清真寺——九龍清真寺，深入認識伊斯蘭文化與傳統。參加者更有機會與文化大使一起探索重慶大廈，並品嚐地道的南印度小吃。

關注聽障人士 x 無聲體驗旅程

參加者在獨特的「對話體驗」中渡過富意義的下午，置身於完全無聲音的空間，感受不一樣的世界，從而對社會共融帶來新體會。



SINO INNO LAB

Imagining possibilities, we celebrate
originality, function and craftsmanship
as we strive to innovate and inspire.

前瞻未來，頌揚原創、實踐和工藝；擁抱嶄新概念，啟發新思。

Innovative Design

創新構思

Design | 匠心設計
Innovation | 創意革新



Design

匠心設計

Related Material Topic 相關重大議題

114 Sustainable Buildings
可持續發展建築物



Highlights 重點項目

1

35 of the Group's managed properties have obtained international WiredScore certifications, making our portfolio the largest in Hong Kong to attain this achievement

集團旗下 35 項物業已取得國際 WiredScore 樓宇通訊認證，成為香港獲此殊榮的最大物業組合

2

During the reporting period, five properties attained the Final Platinum Rating in the BEAM Plus Existing Buildings V2.0 Comprehensive Scheme

報告期內，五項物業獲得「綠建環評既有建築 2.0 版綜合評估計劃」最終鉑金級評級認證



GOALS 目標

PROGRESS 進展

As at 30 June 2025
截至 2025 年 6 月 30 日



Achieve BEAM Plus certification for all of our new buildings in Hong Kong
為旗下所有香港新建物業取得綠建環評認證

During the reporting period, 90% of our new buildings in Hong Kong have achieved the BEAM Plus certification.
報告期內，90% 的香港新建物業已取得綠建環評認證。



Seek to achieve WELL™ certification for all of our new buildings in Hong Kong
致力為旗下所有香港新建物業取得《WELL 建築標準™》認證

During the reporting period, 45% of our new buildings in Hong Kong have achieved the WELL™ certification.
報告期內，45% 的香港新建物業已取得《WELL 建築標準™》認證。



Continue to adopt sustainable building standards and invest in improvements across our portfolio
繼續採用可持續建築標準，並投放資源改善現有的物業

During the reporting period, 33% of our wholly-owned new development projects have obtained BEAM Plus Gold or above certification.
報告期內，33% 的全資擁有新發展項目已取得綠建環評金級或以上認證的目標。

Management Approach

Property development can significantly impact the health of both people and ecosystems. To reduce environmental impact and enhance the wellbeing of all our stakeholders and communities, we strive to implement sustainability best practices throughout the life cycle of our buildings, including in our construction and management processes. We accomplish this by adopting leading sustainable building standards and materials to improve climate resilience and the wellness of our surrounding ecosystems. Our approach to designing environmentally and socially responsible, resource-efficient buildings is overseen by the Innovative Design Sub-committee of our ESG Steering Committee. This sub-committee meets quarterly and monitors our performance and progress, including our efforts to achieve sustainable building certifications and continuous improvement in our property construction and management processes.

管理方針

物業發展對人們的健康及生態系統均可能造成重大影響。為減低環境影響並提升所有持份者及社群的福祉，我們致力在樓宇的生命週期內，包括施工及管理流程，貫徹執行可持續發展的最佳實務常規。我們透過採用領先的可持續建築標準及材料，提升氣候抗禦力，並促進周邊生態系統的健康。環境、社會及管治督導委員會轄下的創新構思小組委員會負責監督我們的樓宇設計方針，確保設計對環境和社會負責及具能源效益。小組委員會每季舉行一次會議，監察我們的工作表現和進度，包括在可持續建築認證方面的工作，並持續檢討以改進物業建設和管理流程。

Sustainable Buildings

可持續發展建築物

Our approach to building design strives to enhance the wellbeing of people, the environment and the communities surrounding our properties. Our innovative designs also invite some of our most valued stakeholders, our employees, tenants and customers, to join us in transitioning to more sustainable practices.

我們的樓宇設計方針，致力提升大眾的身心健康及福祉，以及改善環境和社區。我們的創新設計亦邀請員工、租戶和顧客等重要持份者參與其中，攜手邁向更可持續的常規。

How We Are Managing It

We incorporate sustainability attributes throughout the building life cycle, following our Sustainable Building Guidelines, Sustainable Procurement Policy and SCoC. This helps embed sustainable development principles into our properties' design, construction, management and procurement processes. Our Guidelines stipulate that we measure the embodied carbon in development projects where practicable and monitor community impacts during project development. We also apply innovative and environmentally responsible technologies that enhance IAQ to protect the health and safety of customers, tenants and visitors. More details on our procurement policies can be found in the Sustainable and Ethical Supply Chain section of this Report on p.53. At our properties and construction sites, we also consider ecological impacts in accordance with our Biodiversity Policy; details can be found in the Urban Biodiversity section of this Report on p.84.

怎樣管理

我們按照《可持續建築指引》、《可持續採購政策》和《承辦商/供應商行為守則》將可持續發展元素注入樓宇的生命週期中，這有助我們將可持續發展原則融合於物業設計、建築、管理及相關採購過程中。指引規定我們必須在可行情況下量度物業發展項目的隱含碳，並在項目發展期間監察對社區的影響。我們還會應用創新且對環境負責任的技術提升室內空氣質素，以保障顧客、租戶和訪客的健康及安全。有關採購政策的詳情，請參閱本報告第53頁的「可持續和具道德的供應鏈」章節。我們亦會根據《生物多樣性政策》考慮物業和建築工地項目對生態的影響，詳情請參閱本報告第84頁的「城市生物多樣性」章節。

Sustainability at our Properties

Our sustainable building commitments and practices go beyond baseline regulatory requirements. We proactively align with national and global standards by pursuing well-recognised sustainable and green building certifications, including BEAM Plus, EnergyWiSe, WastewiSe and other relevant certifications such as WiredScore. To support this commitment, our property management team regularly inspects and reviews our existing buildings, identifying opportunities for obtaining sustainable and green building certifications.

The BEAM Plus certification sets out sustainability-related performance criteria relevant to the planning, design, construction, commissioning, fitting out, management, operation and maintenance of buildings, as recognised and certified by the Hong Kong Green Building Council ("HKGBC"). The WELL Building Standard™, developed by the International WELL Building Institute, outlines ten key features of building performance: air, water, nourishment, light, movement, thermal comfort, sound, materials, mind and community. In Singapore, we also follow the standards set by Singapore's Building and Construction Authority ("BCA"). The Fullerton Hotel Singapore has received the BCA's Green Mark Gold^{PLUS} Rating — recognising building performance that reflects robust energy and water efficiency levels, IAQ, greenery provision, active mobility considerations and waste management. In addition, several of our managed properties in Hong Kong have received certifications from WiredScore. This organisation defines and certifies digital connectivity and smart technology in homes and offices on a global scale.

Our SV2030 target is to obtain BEAM Plus Gold or above certifications at 100% of our wholly-owned new development projects, where applicable, by 2030. We also strive to achieve WELL™ certification for all of our new buildings in Hong Kong. Additionally, we continue to adopt sustainable building standards and invest in improvements across the Group's investment property portfolio, including at all our existing buildings.

During the reporting period, the key certifications achieved by our managed properties are as follows:

China Hong Kong City, Exchange Tower, Island Resort Mall, Olympian City 3 and Remington Centre

attained the Final Platinum Rating in the BEAM Plus Existing Buildings V2.0 Comprehensive Scheme

One Capital Place

attained Final Gold Rating in the BEAM Plus Existing Buildings V2.0 Comprehensive Scheme

旗下物業的可持續發展

我們對可持續建築的承諾與實務常規不僅符合基本法規要求，更積極以本地和全球標準為指導方針，致力取得具公信力的可持續及綠色建築認證，包括綠建環評、節能證書、減廢證書，以及其他相關認證，如 WiredScore。為實踐此承諾，我們的物業管理團隊定期檢查及審視現有建築物的表現，以識別具潛力取得可持續及綠色建築認證的機會。

綠建環評認證由香港綠色建築議會認可，就建築物在規劃、設計、施工、調試、裝修、管理、運作及保養維修中各範疇的可持續發展相關表現訂立準則。而國際 WELL 建築研究院制定的《WELL 建築標準™》則測量建築表現的十個關鍵要素，包括空氣、水質、營養、光線、運動、熱舒適、聲環境、材料、精神和社區。在新加坡，我們則依循新加坡建設局訂立的標準。新加坡富麗敦酒店榮獲當局的「Green Mark Gold^{PLUS} Rating」，以表彰酒店在能源及用水效益、室內空氣質素、綠化空間、促進流動性以及物料與廢物管理方面，表現出穩健的水平。此外，我們在香港的多個旗下管理物業獲得 WiredScore 樓宇通訊認證。WiredScore 是專門釐定和評核住宅及辦公物業數碼網絡通訊和智能技術的國際認證機構。

我們以《可持續發展願景 2030》為本，訂立於 2030 年前為合適的 100% 全資擁有新發展項目取得綠建環評金級或以上認證的目標。我們亦致力為香港所有新建物業取得《WELL 建築標準™》認證。我們亦繼續採用可持續建築標準，並投放資源改善集團的投資物業組合，當中包括所有現有建築物。

報告期內，我們管理的物業取得以下主要認證：

中港城、國際交易中心、藍灣廣場、奧海城三期及利登中心

於「綠建環評既有建築 2.0 版綜合評估計劃」中取得最終白金級評級認證

海德中心

於「綠建環評既有建築 2.0 版綜合評估計劃」中獲頒最終金級評級認證

Ensuring Building Quality

“Quality Excellence” is one of our core values. We address customer needs and potential environmental impacts at the project design stage. We also keep up with technological developments and use innovative solutions to improve efficiency and quality throughout the construction stage. These include Building Information Modelling, Design for Manufacturing and Assembly, hybrid reality platforms and 5G-enabled construction equipment. We carefully select and source materials and strictly supervise construction to maintain high levels of safety and quality. We also conduct regular onsite audits and inspections to ensure our suppliers comply with our sustainable building and material standards.

At the pre-sale stage, thorough building quality inspections are conducted using the Group’s standards from in-house experts. Our project monitoring team performs quality audits to verify that finished projects meet our standards and have minimal defects. At the handover stage, we conduct at least three full-scale inspections — covering over 100 items — in every unit to ensure our quality and safety standards are met. After properties are sold, our dedication to quality endures. Our project monitoring team monitors and reviews sold properties. We also equip our homebuyers with mobile apps through which they can sign documents, report issues during handover and monitor repairs and maintenance during the warranty period.

確保建築物質素

「卓越品質」是我們的核心價值之一。我們於項目設計的階段，便已考慮客戶需求及對環境的潛在影響。我們亦關注最新技術的發展，積極採用創新的解決方案，包括建築信息模擬、裝配式設計、混合實境平台和支援 5G 的建築設備，以提高施工階段的效率和質素。我們審慎地選取和採購建築材料，並嚴格監督施工，以保持高水平的安全性和品質。我們亦會定期進行實地審核和視察，以確保供應商遵守我們的可持續建築和物料標準。

在物業的預售階段，我們的內部專家按照集團的標準徹底檢驗建築物的質量。我們的項目監察團隊亦會進行質量審核，以確認項目已通過檢驗並符合我們的標準，務求將瑕疵降至最低。在交樓階段，我們亦會為每個單位進行最少三次全面檢查，檢查項目超過 100 個，以確保符合我們的質量和 safety 標準。物業售出後，我們仍秉持高質量標準，由項目監察團隊監督並審查已售出的物業。我們亦為買家提供手機應用程式，不僅用作文件簽收，更可讓買家在交樓期間提出問題，並在保養期內監督維修和保養工作。

Major Sustainable Building Certifications 主要可持續建築認證

37

property projects obtained **BEAM Plus** Bronze or above ratings*

個物業項目獲得**綠建環評**銅級或以上評級*

54

property projects obtained **IAQ Certification Scheme** “Good Class” or above

個物業項目獲得**室內空氣質素檢定計劃**「良好級」或以上評級

152

property projects obtained **Energywise Certification** “Basic Level” or above

個物業項目獲得**節能證書**「基礎級別」或以上評級

163

property projects obtained **Wastewise Certification** “Basic Level” or above

個物業項目獲得**減廢證書**「基礎級別」或以上評級

19

property projects obtained **Energy Performance Certificates** under the Zero-Carbon-Ready Building Certification Scheme

個物業項目獲得**「零碳就緒建築認證」**計劃「能源表現證書」

* Including provisional rating and final rating.
包括暫定評級及最終評級。

We further seek homebuyers' feedback through a handover survey. These efforts are supported by providing building quality training for our employees and contractors at least once a year. During the reporting period, we conducted 27 training sessions on building quality for employees with over 1,700 participants, while main contractors conducted 24 training sessions on building quality for sub-contractors and workers with over 240 participants.

WiredScore Certifications

We are committed to providing a future-ready environment and delivering best-in-class digital connectivity across our portfolio. 35 of the Group's managed properties have obtained international WiredScore certifications, making our portfolio the largest in Hong Kong to attain this achievement.

By achieving these certifications, we align our buildings with international standards, demonstrating our commitment to excellence in building design and experience. The certifications place these properties amongst the world's best-connected buildings, underscoring our dedication to delivering reliable and effective digital infrastructure to support the needs of our tenants.

我們亦透過交樓問卷調查收集買家的寶貴意見。另外，我們的工作亦包括每年為員工和承辦商提供最少一次建築物質量培訓。報告期內，我們為員工舉辦了27場有關建築物質量的培訓課程，參與人次為超過1,700。總承建商亦為分判商舉辦了24場有關建築物質量的培訓課程，參加人次為超過240。

WiredScore 樓宇通訊認證

我們致力提供面向未來的環境，並在旗下管理物業提供頂尖的數碼網絡通訊設施。集團旗下35項物業已取得國際WiredScore樓宇通訊認證，成為香港獲此殊榮的最大物業組合。

我們透過取得認證，使旗下建築物得以與國際標準接軌，彰顯我們對建築設計和租戶體驗方面追求卓越的承諾。這些認證，亦讓旗下物業躋身全球最佳數碼基礎建築之列，突顯我們致力提供可靠、先進的數碼基礎設施，支援租戶的營運需求。

WiredScore Certifications WiredScore 樓宇通訊認證

12

buildings with WiredScore Platinum rating
座樓宇獲WiredScore 鉑金級評級

13

buildings with WiredScore Gold rating
座樓宇獲WiredScore 金級評級

9

buildings with WiredScore Silver rating
座樓宇獲WiredScore 銀級評級

1

building with WiredScore Certified rating
座樓宇獲WiredScore 認證評級



China Hong Kong City
中港城

Pioneering Green Building Certifications in Hong Kong and Mainland China

在香港及中國內地取得領先的綠色建築認證



We integrate active travel and sustainable transport solutions into our properties.

我們融合主動出行和可持續運輸解決方案於旗下物業中。

Our holistic approach to innovative design incorporates numerous sustainability features at our properties. During the reporting period, Tsim Sha Tsui Centre and One North reached key milestones in green building assessments on sustainable transport.

Tsim Sha Tsui Centre became the first building in Hong Kong and Mainland China to receive ModeScore Certified Gold, while One North became the first building in Hong Kong and Mainland China to achieve ActiveScore Certified Gold. ModeScore evaluates sustainable transport facilities and services, while ActiveScore focuses on active travel provisions such as cycling facilities. Together, they represent global standards for promoting greener and more accessible transport options.

These certifications reflect our commitment to integrating sustainable transport solutions into our properties. We will continue partnering with like-minded organisations to further foster a low-carbon, sustainable urban environment.

我們的創新設計採用全方位策略，致力於旗下物業中加入多個可持續發展的元素。報告期內，尖沙咀中心和朗壹廣場在綠色建築評估中取得進展，在可持續運輸方面立下重要的里程碑。

尖沙咀中心成為香港及中國內地首座取得 ModeScore 金級認證的建築物，而朗壹廣場則成為香港及中國內地首座獲得 ActiveScore 金級認證的建築物，ModeScore 評估建築物的可持續運輸設施和服務，而 ActiveScore 則著重主動出行設施，例如單車配套。兩者均為推廣更環保方便交通選擇的國際認可標準。

這些認證，體現出我們對融合可持續運輸於旗下物業的承諾。展望未來，我們將繼續與志同道合的機構合作，進一步營造低碳和可持續的都市環境。



SPS is the first property management company in Hong Kong to use recycling bins made from locally upcycled waste glass, developed by Earth Element.

SPS 成為香港首家物業管理公司，採用由本地公司 Earth Element 利用廢棄玻璃研發的新型升級再造材料製成的回收箱。

Facility Management

Sustainability is embedded in our property management services, which SPS provides through SEML. These services include responsible practices such as energy and water management, waste reduction and recycling. These efforts were recognised with multiple awards and certifications throughout the reporting period.

Our commitment to outstanding property management and innovative service delivery was recognised at the Quality Property and Facility Management Award 2024. This biennial award — organised by The Hong Kong Institute of Surveyors Property and Facility Management Division and The Hong Kong Association of Property Management Companies — recognises outstanding projects in property and facility management. Skyline Tower received the Grand Award in the Office Building (Large-Scale) category, while Exchange Tower and One North both earned Excellence Awards in the same category. Additionally, Sino Plaza was recognised with an Excellence Award in the Office Building (Small & Medium-Scale) category. In addition, The Fullerton Ocean Park Hotel Hong Kong received the Gold Award in the Hotels and Recreation Clubs category at the 2024 Hong Kong Awards for Environmental Excellence.

Beyond Hong Kong, both The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore continued to be certified to the Global Sustainable Tourism Council Industry Criteria for Hotels.

GoCircular

In line with our overall approach to material use and waste management, we adopt circular economy practices and incorporate innovative materials at our properties. Launched in 2022, the Group's GoCircular platform helps us work together by encouraging colleagues, partners and the community to apply the "reduce, reuse and recycle" principle in their daily lives. Some of our initiatives are described below.

Upcycled Recycling Bins

SPS adopts a circular economy approach to minimise its environmental impact. It is the first property management company in Hong Kong to deploy recycling bins made from Nu Element, a new upcycled material combining shattered glass waste with eco-resin binder and natural minerals, which is developed locally by Earth Element. These premium recycling bins have been installed at over 40 properties managed by SPS. The initiative has diverted approximately 11,700 glass bottles, weighing a total of two tonnes, from landfills. In 2024, Earth Element was recognised by iRecycle with an SDG certificate for Nu Element's contribution in advancing SDG 12: Responsible Consumption and Production.

設施管理

我們亦將可持續發展理念融入物業管理服務。信和管業優勢透過信和物管提供的服務結合負責任的實務常規，例如能源和水資源的管理、減少廢棄物和回收等。我們深感榮幸，於報告期內榮獲多個獎項及認證。

我們榮獲 2024 年度優質物業設施管理大獎，是對我們優秀物業管理及創新服務的承諾予以肯定。這個兩年一度的頒獎典禮，由香港測量師學會物業設施管理組及香港物業管理公司協會合辦，表揚優秀的物業及設施管理項目。宏天廣場榮獲商業大廈（大型）類別大獎；國際交易中心及朗壹廣場亦在同一類別中獲得卓越獎。此外，信和廣場亦獲頒商業大廈（中小型）類別卓越獎。此外，香港富麗敦海洋公園酒店於 2024 香港環境卓越大獎中榮獲酒店及康樂會所組別金獎。

除了香港外，新加坡富麗敦酒店和新加坡富麗敦海灣酒店均繼續榮獲全球可持續旅遊委員會酒店產業標準。

起動循環

為配合物料使用和廢物管理的整體方針，我們於旗下物業採用循環經濟理念，並加入創新建築材料。集團於 2022 年推出的「起動循環」平台，鼓勵同事、合作夥伴和社區於日常生活中一起實踐「減廢、重用和回收再造」的原則。以下為一些相關計劃。

升級改造資源回收箱

信和管業優勢採取循環經濟模式，致力減低對環境的影響，並成為香港首間採用 Nu Element 回收箱的物業管理公司。Nu Element 由 Earth Element 本地研發，將玻璃碎結合環保黏合劑，成為全新升級再造物料。信和管業優勢於旗下 40 多項物業擺放此優質回收箱，避免重達兩噸的 11,700 個玻璃樽被棄置於堆填區。2024 年，Earth Element 榮獲愛回收慈善基金頒發可持續發展目標證書，以表揚 Nu Element 致力實現可持續發展目標 12：負責任消費和生產的理念。



An art installation made from over 6,700 recycled bottles is now a popular photo spot at China Hong Kong City and will soon be transformed into furniture to promote sustainability.

一個由6,700多個回收瓶製作而成的藝術裝置，現已成為中港城的熱門拍照景點，並即將被改造成家具，以推動可持續發展。

Circular Furniture & Installations

During the reporting period, we built CycloNexus, an innovative installation crafted from over 6,700 recycled plastic bottles — equivalent to 96 kg of waste collected from our properties. Initially showcased at ComplexCon 2025, a youth festival and exhibition held in March 2025 to promote eco-consciousness among the younger generation, the installation now stands at China Hong Kong City as a photo spot set against the stunning harbour view of Hong Kong. After the exhibition, the installation will be repurposed into furniture for our properties and donated to our community partners, embodying circularity to create lasting benefits for both our community and the environment.

The EcoBricks Solution

We continue to install EcoBricks — an innovative construction material made from upcycled plastic waste — across our managed properties. To date, ten EcoBricks projects have been deployed at the Group's managed properties, utilising over 81,000 EcoBricks made from more than 25 tonnes of plastic waste.

Crafts on Peel

During the reporting period, we collaborated with Crafts on Peel — an organisation focusing on reviving, reinterpreting and perpetuating traditional craftsmanship through collaboration — in showcasing neon lamps in three of our show units. The design of the lamps marries the traditional craftsmanship of skilled neon-light craftsman Master Wu Chi Kai and contemporary woodworking and metalworking artistry by the talented KC & PAK.

Locally hand-made neon lamps combining traditional craftsmanship with contemporary techniques were showcased in our show units.
我們於示範單位內展示本地人手製作、結合傳統工藝與現代木工及金工技術的霓虹燈。



循環家具及裝置

報告期內，我們於旗下物業收集超過6,700個塑膠樽，相當於96公斤廢料，製造成創新裝置，名為CycloNexus。裝置首先於2025年3月舉辦的ComplexCon 2025流行文化節上展出，藉以提升年輕一代的環保意識。裝置現已遷至中港城，讓大眾在壯麗的維港景致前拍照留念。展覽結束後，我們會將裝置拆卸重組成為家具，應用於旗下物業及捐贈予社區合作夥伴，實踐循環再用，造福社區。

EcoBricks 解決方案

我們繼續在旗下管理物業採用EcoBricks。EcoBricks環保磚是由塑膠廢料升級再造而成的創新建築材料。至今，集團旗下管理物業共有十個EcoBricks項目，使用了超過81,000塊EcoBricks，回收再造超過25噸塑膠廢料。

飄雅活藝

報告期內，我們與飄雅活藝合作，於三個不同的示範單位內展出霓虹枱燈。飄雅活藝致力透過合作，振興、重新詮釋和延續傳統工藝。這些霓虹枱燈的設計，糅合手藝精湛的霓虹燈工匠胡智楷工藝師的傳統工藝，以及才華橫溢的KC & PAK的現代木工和金工技術。



Partnership for Design

To promote youth development, the Group collaborated with multi-disciplinary Year 4 students from the Hong Kong Polytechnic University School of Design ("PolyU Design") for a co-op project in 2024. With the theme "Set & Go", this initiative focused on place-making and circularity, transforming the Departure Hall at China Hong Kong City into a creative canvas. Students explored and defined the concept of transitional spaces for travellers using circular design and developed solutions utilising recycled materials. Sino Group provided financial support for prototype development and materials, empowering PolyU students to bring their innovative concepts to life.

Building on this partnership, the Group also joined hands with master's students from PolyU Design's "Innovation with Lifestyle and Culture" graduate course in developing a design challenge. In this competition, our partner students reimagined the arrival and wayfinding experience at China Hong Kong City, transforming it into a pleasant and engaging journey for visitors, shoppers and tourists from Mainland China. The goal of the initiative was to enhance foot traffic and enrich the overall visiting and shopping experience through innovative design solutions.

Recognition for Design

During the reporting period, The Spark by Sino Inno Lab won the Grand Award of the Year and the Best Sustainability Brand Award in the Property Developer category at the Brand Design Award 2025. It was also recognised at the Global Design Awards 2025, hosted by the Hong Kong Designers Association, winning in both the Graphic Design and the Interior Design categories as "Global Design Awards Winner".

In addition, the Group was honoured at the 2025 Green Good Design Awards under the Green Product Design category, with two winning entries: Circular Furniture at China Hong Kong City and Upcycled Recycling Bins. These projects, developed under our GoCircular platform, exemplify our commitment to innovation and the circular economy — transforming recyclable waste into functional, aesthetically appealing public amenities.



設計夥伴合作

為推動青少年發展，集團於2024年與香港理工大學設計學院合作，為跨學科四年級學生推出以「Set & Go」為主題的實習計劃，聚焦地方營造與循環再用，將中港城離境大堂轉化為創意空間，讓學生運用循環設計，探索並重新定義旅客過境的空間概念，並利用可再生物料開發解決方案。信和集團全力支持計劃，為原型開發和物料提供資金，讓理大學生得以將創新理念付諸實踐。

基於此夥伴計劃，集團更進一步與香港理工大學設計學院「生活風格與文化創新」研究生課程的碩士生合作，開展設計競賽。參賽學生重新構想中港城的抵步及動線體驗，力求為中國內地旅客與購物人士帶來愉悅而富趣味的旅程。計劃透過創新設計方案帶動人流，同時提升整體訪客及購物體驗。

設計獎項

報告期內，「信和創意研發室」旗下的The Spark榮獲「BDA品牌大獎2025」頒發「年度最佳品牌大獎」以及「最佳永續發展品牌大獎（房地產發展類別）」。此外，由香港設計師協會主辦的「2025年GDA環球設計大獎」，The Spark分別於平面設計及室內設計類別中獲得「GDA設計大獎」。

此外，集團於「2025 Green Good Design Awards」的「綠色產品設計」類別中獲獎，作品包括設置於中港城的「循新機場」及「升級再造資源回收箱」。兩項作品皆由集團的「起動循環」平台開發，體現我們對創新設計與循環經濟的承諾，把可回收廢物轉化為既實用又具美感的公共設施。

Left: We joined hands with PolyU Design students in transforming the Departure Hall at China Hong Kong City into a creative canvas using circular design solutions.

Right: The Spark by Sino Inno Lab won two awards at the Brand Design Awards 2025.

左：我們與香港理工大學設計學院的學生攜手合作，將中港城離境大堂轉化為創意空間，採用了循環設計的解決方案。

右：「信和創意研發室」旗下的The Spark於「BDA品牌設計大獎2025」榮獲兩項大獎。





We supported the opening of the RE: Tai Kok Tsui Pavilion near Olympian City 2.

我們支持於奧海城附近的「轉角：城市生活所」開幕。

Showcasing History and Ecology Through Design

以設計展現歷史和生態

Through our ArtConnect initiative, we are committed to supporting the development of arts and creativity in Hong Kong. During the reporting period, we supported the opening of the RE: Tai Kok Tsui Pavilion, a key milestone in the RE: Tai Kok Tsui x Art x Urban Renewal initiative, organised by the Hong Kong Arts Centre.

Located just north of Olympian City 2, the Pavilion, funded by the Urban Renewal Fund, is a vibrant cultural landmark and recreational space for the public. It hosts creative cultural activities that celebrate Tai Kok Tsui's unique identity and transformation, providing a platform for artistic expression and encouraging community connections.

Designed by talented young local architects, Su Chang Design Research Office, the Pavilion blends eco-friendly bamboo materials and innovative construction techniques involving bamboo with Tai Kok Tsui's traditional heritage. The seating area adjacent to the Pavilion, designed to offer additional leisure space, was constructed using EcoBricks made from upcycled plastic waste.

我們透過「藝文共融」ArtConnect項目，積極推動香港的藝術和創意發展。報告期內，我們支持「轉角：城市生活所」開幕，是香港藝術中心主辦的「轉角×藝術×社區更新」系列活動的重要里程碑。

展亭「城市生活所」由市區更新基金贊助，位於奧海城二期以北的戶外區域，是富有活力的文化藝術地標。區內舉辦的創意文化藝術活動，不但可展現大角咀獨有的新舊交替社區面貌，同時促進文化交流和社區連結。

由本地年輕建築師「蘇暢設計研究室」設計，展亭「城市生活所」結合環保竹材料和創新的竹製建築技術，與大角咀的歷史風貌融為一體。毗鄰展亭的休憩區，以回收廢膠製成的EcoBricks建造，為市民提供額外的休憩空間。

To further support the RE: Tai Kok Tsui initiative, the Group hosted two programmes at Olympian City during the reporting period. The first of this was the “Move on to TKT” Community Museum Series Exhibition in February 2025. Organised by the Hong Kong Arts Centre’s Corners project in partnership with Playback Concept, the exhibition breathed new life into old objects through metalworking designs. Led by artist Chan Po Fung, the exhibition showcased the stories of creative local figures, capturing the neighbourhood’s rich history and transformation.

To celebrate World Sparrow Day, Olympian City hosted the City Birds: Live Painting for Environmental Conservation event, which highlighted the sparrow as an ecological health indicator through a series of activities. Local comic artist ArYu created an artwork offering a bird’s-eye view of the city to raise public awareness on the importance of urban ecological conservation. By integrating large-scale art installations into shopping malls, we encouraged the public to appreciate nature and practice everyday conservation habits, such as refraining from feeding wild animals.

為進一步支持「轉角：大角咀」計劃，集團於報告期內在奧海城舉辦了兩場活動。2025年2月舉行首項活動，名為社區博物館系列「Move on to TKT」展覽。展覽由香港藝術中心的「轉角：」聯同Playback Concept合辦，透過金工設計，為舊物件注入新生命。展覽由藝術家陳寶鋒帶領，展現區內富創意的本地人物故事，記錄社區豐富的歷史和變遷。

為響應世界麻雀日，奧海城舉辦「城鳥遊蹤工作坊」，透過一系列活動，訴說麻雀是生態健康的重要指標。活動亦邀請本地漫畫家ArYu創作「鳥目」畫作，以提升公眾對城市生態保育重要性的認識。我們亦將此大型藝術裝置擺放於商場內，鼓勵大眾欣賞大自然，並在日常生活中實踐環保習慣，例如避免餵飼野生動物。



Top: “Move on to TKT” exhibition at Olympian City 2, in collaboration with Playback Concept’s Chan Po Fung and Hong Kong Art Centre’s Max Cheng.

Middle: Tai Kok Tsui Pavilion, a vibrant public recreational space north of Olympian City 2.

Bottom: A mural by local comic artist ArYu, curated by Hong Kong Art Centre’s Gordon Lo at Olympian City 2.

上：位於奧海城二期的「Move on to TKT」展覽，與藝術家陳寶鋒領導的Playback Concept及香港藝術中心的鄭宇程合作舉行。

中：「轉角：城市生活所」位於奧海城二期北面，是大角咀一個充滿活力的公共休閒空間。

下：由本地漫畫家ArYu及香港藝術中心的盧家彥策展的壁畫裝置藝術，展出於奧海城二期。

Promoting Circular and Social Design

推廣循環設計及社會設計

The Group's GoCircular platform empowers our stakeholders to apply circular economy practices in their daily lives through innovative solutions.

集團的「起動循環」平台，致力成就持份者以創新解決方案，將循環經濟實踐應用於日常生活。



We joined hands with like-minded partners, EDITECTURE, Project Futurus, Boundless, Beyond Vision International, Kibo and Invisible Company to promote circular and social design at the Departure Hall of China Hong Kong City.

我們與志同道合的合作夥伴 — EDITECTURE、Project Futurus、Boundless、Beyond Vision International、Kibo和 Invisible Company攜手合作，在中港城的離境大堂推廣循環設計和社會設計。



6 local brands including this one by Project Futurus are exhibited to promote circular and social design by Hong Kong's creative talents.
包括由 Project Futurus 推出的品牌在內的六個本地品牌參與展出，旨在透過香港創意人才推廣循環設計和社會設計。

To further advance GoCircular's goals of addressing waste issues and giving waste a second life, the Group has joined with like-minded partners to create upcycled furniture. Led by the Group and the design team at EDITECTURE, the 'Circular Furniture' project brings a unique artistic flair to a 70-square-metre public space at the China Hong Kong City. The floor graphic mimics vast seas, highlighting China Hong Kong City's reputation as a prime transportation hub.

The modular and eco-friendly design of the 'Circular Furniture' collection is made from 146 kg of upcycled plastic, equivalent to over 10,000 plastic bottles. In line with the platform's green ethos, the chairs, display units and panels can be seamlessly combined and reorganised to suit various needs. This project showcases the platform's ongoing advocacy and serves as a new photogenic and relaxing spot for citizens and tourists where they can learn about local social and circular design brands and sustainable development.

During the reporting period, six social and circular design brands showcased their innovative creations at the exhibition space, inspiring the community to appreciate and embrace sustainable lifestyle choices and while raising awareness of social responsibility. Featured creations included functional and fashionable clothing items designed for diverse demographics and age groups; an immersive, nostalgic dim sum experience for elders living with dementia and disabilities; mahjong sets made from upcycled fabrics and biodegradable materials; an interactive tactile-audio system for the visually impaired; stylish and comfortable sneakers made from repurposed waste such as apple pomace, leather trimmings and plastic; as well as water-soluble packaging.

為了進一步推動「起動循環」平台，實現解決廢物問題並賦予廢物第二次生命的目標，集團與志同道合的夥伴，共同創造升級改造家具。集團和 EDITECTURE 設計團隊主理的「循新機場」項目，為中港城的一個 70 平方米的公共空間注入煥然一新的藝術氣息。空間的地面以浩瀚的海洋為主調，突顯出中港城為主要交通樞紐的角色。

「循新機場」內的多功能及環保家具系列，由 146 公斤的塑膠物料升級再造而成，相當於超過 10,000 個膠樽。家具系列貫徹平台的環保理念，當中的椅子、展示架和展示板等，皆可以無縫組合和重新排列，迎合不同場合及需要。項目不僅展現平台一直倡議的理念，更為市民和遊客提供嶄新的「打卡」熱點，藉此了解本地的社會和循環設計品牌，以及可持續發展理念。

報告期內，六個社會設計和循環設計品牌於展覽區域展出作品，鼓勵社區欣賞和擁抱可持續生活及增加對社會責任的意識。參展作品包括：為不同群體和年齡層提供設計品味和功能兼備的服裝；為患有認知障礙症和殘疾長者提供沉浸式懷舊點心體驗；以廢棄布料加入可生物降解物料製作出循環再造麻將；為視障人士設計的互動式觸感音頻系統；利用蘋果果渣、皮革和塑膠等廢料製成的運動鞋；以及水溶性包裝袋。

Innovation

創意革新

Related Material Topic 相關重大議題

128 Investment in Innovation
創新投資



Highlights 重點項目

1

Hosted Community Wellness Inno Day and Smart Wellness Tech Month, engaging over 600 community members, including underprivileged families and children

舉辦「社區健康科技日」和「樂齡創科月：智慧健康體驗」，吸引600多名市民參與，包括基層家庭及兒童

2

Co-organised the 'HKUST-SINO One Million Dollar Entrepreneurship Competition' with The Hong Kong University of Science and Technology, attracting a record-breaking 340 teams from Hong Kong and around the world

與香港科技大學合作推出「科大一信和百萬獎金創業大賽」，吸引近三百四十支來自本港及海外的隊伍參與，創下歷年新高



GOALS 目標



Foster a culture of innovation that enables colleagues and external innovators to test out new ideas and build a mechanism to apply new technologies in our business operations

促進創新文化，為同事及科創企業提供試驗新構思的機會，並建立於業務應用新科技的機制

PROGRESS 進展

As at 30 June 2025
截至 2025 年 6 月 30 日

> 2,620

During the reporting period, The Spark by Sino Inno Lab hosted 105 visits and events for more than 2,620 visitors.

報告期內，「信和創意研發室」旗下的 The Spark 為超過 2,620 位訪客舉辦 105 場參觀和活動。

154

During the reporting period, Sino Inno Lab screened 154 new technologies.

報告期內，「信和創意研發室」評選 154 項新科技。



ISO 27001

Obtain ISO 27001 (Information Security Management) certification by 2025

於 2025 年前獲取 ISO 27001 (資訊安全管理體系) 認證

Sino Administration Services Limited obtained ISO/IEC 27001:2022 certification in November 2023.

信和行政服務有限公司於 2023 年 11 月取得 ISO/IEC 27001:2022 認證。

Management Approach

We prioritise innovation by seeking impactful solutions that benefit our business and society. We engage and collaborate with internal and external stakeholders as we implement cutting-edge projects that further our sustainability aims. The Innovative Design Sub-committee of the ESG Steering Committee oversees our strategy, holding regular meetings during which new recommendations are made and priorities are set.

管理方針

我們以創新為先，致力尋求具影響力的解決方案，務求使業務以至社會都能受惠。我們致力與內部和外界持份者交流和合作，推行創新項目，以進一步體現可持續發展目標。環境、社會及管治督導委員會轄下的創新構思小組委員會監督策略的推行情況，並於定期會議上提出新建議和制定優先事項。

Investment in Innovation

創新投資

We are committed to pursuing technological advances to make our business more resilient and competitive. In the long term, investment in innovation is key to making our operations more diversified, efficient and sustainable.

我們致力追求科技進步，使業務更具抗禦力和競爭力。長遠而言，創新投資是更多元化、具效益和可持續營運的關鍵要素。

How We Are Managing It

We actively support the innovation ecosystem in Hong Kong as we strive to become a global hub for pioneering technologies. We believe pursuing innovative solutions will improve our city and business performance. Through our key initiative, Sino Inno Lab, we continually engage with stakeholders to collaboratively create positive outcomes for society. We regularly monitor the number of visitors to Sino Inno Lab and track our positive impact by the number of start-up technologies we support.

怎樣管理

我們積極支持香港鞏固科創生態系統，以成為國際科創樞紐。我們相信，追求創新解決方案將改善我們的城市以及業務表現。我們透過「信和創意研發室」這項主要計劃，持續與持份者聯繫，共同為社會創造積極成果。我們定期監測「信和創意研發室」的訪客數量，並以所支援的初創技術數量來衡量我們的正面影響。



Sino Inno Lab enables start-ups, inventors and technology companies to develop innovations in property technology.
「信和創意研發室」成就初創企業、研發人員和科技企業發展創新的房地產科技。

Inspiring Innovation

Our programmes and partnerships are designed to empower and engage our stakeholders to create cutting-edge solutions.

Sino Inno Lab and The Spark

Sino Inno Lab, our collaborative sandbox platform, helps start-ups, inventors and technology companies from Hong Kong and overseas create innovations in property technology. The Lab supports idea generation, development of proofs-of-concept and co-creation of cutting-edge solutions. The public is welcome to participate in interactive tours of the Lab, which features PropTech application displays that are refreshed periodically. Each year, we also invite colleagues at assistant manager level and above to visit, allowing them to keep abreast of new developments and evaluate the possibility of applying the technologies or inventions in their work.

Since its inception, The Spark by Sino Inno Lab has received over 3,400 visitors, with more than 2,600 visits from various internal and external stakeholders arranged during the reporting period. Visitors comprise students, professionals from industry associations, community partners, as well as peers from the real estate and property management sectors.

To further advance our efforts in promoting innovation, we provide affordable commercial spaces to SMEs and start-ups. The Spark at Sino Inno Lab serves as a dedicated event and networking space for emerging innovators in Hong Kong and the Greater Bay Area. It provides start-ups with affordable access to high-quality infrastructure, and maker tools to support innovation activities, seminars, and knowledge sharing. The Spark helps startups soft-land their solutions and products, explore new business opportunities, and scale sustainability-focused innovations.

啟發創新

我們的計劃和夥伴合作，旨在讓持份者從互相交流中成長，從而創造出尖端的解決方案。

信和創意研發室及 The Spark

「信和創意研發室」作為「沙池平台」，協助香港和海外的初創企業、研發人員和科技企業發展創新的房地產科技。研發室促進創意誕生，推行實證並與持份者攜手共創尖端方案。研發室展出的房地產科技展示項目會定期更新，歡迎公眾參加互動導賞。每年，我們亦邀請助理經理級別以上的同事參觀，讓他們能了解科創的新發展，從中探索在工作中應用這些技術或發明的可能性。

自成立以來，「信和創意研發室」旗下的 The Spark 已接待超過 3,400 名訪客。報告期內亦為內外持份者安排了 2,600 多場參觀活動，當中包括學生、行業協會及社區合作夥伴的專業人士，以及房地產和物業管理行業的同儕。

為進一步推動創新發展，我們亦為中小企及初創企業提供可負擔的商業空間。位於信和創意研發室的 The Spark 是一個為香港和大灣區的創科人才而設的活動與交流空間，提供高質素的基礎設施及創客工具促進創科活動、研討及分享。協助初創企業將其創新方案與產品推展應用至市場、探索新商機，並拓展以可持續發展為重心的創新項目。



We organised the Smart Wellness Tech Month to bring AI-powered health innovations to the elderly sector.
我們為長者舉辦「樂齡創科月：智慧健康體驗」，將人工智能驅動的健康創新引入長者服務範疇。

To mark its first anniversary, The Spark organised a Community Wellness Inno Day focused on mind-body wellness. Start-up teams from HKUST and HKU were invited to showcase their technology-driven products and applications for personal health and wellness. Further information about the Community Wellness Inno Day can be found in the case study on p.20.

In June 2025, we organised the “Smart Wellness Tech Month” for over 100 senior citizens in the Northern Metropolis to foster community inclusion and bring interactive AI-powered health technologies to the less-resourced elderly members. Through hands-on experiences, the seniors acquired practical home-based health management skills while also strengthening social connections within their community.

New Technologies

To create an immersive sustainability journey for visitors, the following sustainable innovations are featured at The Spark, a event and networking space for innovators in Hong Kong and the Greater Bay Area:

- Ezygreenpak water-soluble tote bags as sustainable packaging;
- Massphoton ozone-free, UVC-LED air steriliser for air quality improvement across our properties; and
- Pest0 eco-friendly natural repellent pellets for rodent control.

We also incorporate AI-enabled technologies across our properties and operations, including:

- 2077.ai AI concierge and customer service ambassador at China Hong Kong City; and
- Speakmanity AI platform for reviewing interviews and written tests of management trainees and interns.

為慶祝成立一週年，The Spark舉辦了以身心健康為題的「社區健康科技日」。來自科大及港大的初創團隊獲邀展示促進個人身心健康的科技產品及應用方案。有關「社區健康科技日」的進一步詳情，請參閱第20頁的焦點案例。

2025年6月，我們為超過100位北區基層長者舉辦「樂齡創科月：智慧健康體驗」活動，向他們介紹互動式人工智能健康科技的應用，以促進社區共融。是次活動，讓基層長者透過親身體驗學習居家健康管理的實用技巧，同時加強區內社會連結。

新科技

為了讓訪客體驗沉浸式的可持續發展旅程，我們於專為香港和大灣區的創科人才而設的活動與交流空間The Spark展示以下可持續創新科技：

- Ezygreenpak水溶性環保袋為可持續包裝；
- Massphoton無臭氧、紫外線LED空氣消毒器，改善旗下物業的空氣品質；以及
- Pest0環保天然驅鼠劑。

我們亦將人工智能技術應用於旗下物業和營運中，包括：

- 中港城的「2077.ai」人工智能禮賓和顧客服務大使；以及
- 用於檢視管理培訓生和實習生面試和筆試的人工智能平台Speakmanity。

Support for Innovation

During the reporting period, we continued to support other programmes that promote innovation. Key highlights are described below.

HKUST-Sino One Million Dollar Entrepreneurship Competition

Since 2018, we have supported the HKUST-Sino One Million Dollar Entrepreneurship Competition to nurture the next generation of visionary entrepreneurial talent. The 2024 competition, co-organised with HKUST, attracted a record-breaking nearly 340 teams from Hong Kong and around the world, with a new track introduced for overseas university students. This initiative aimed to promote collaboration and the exchange of ideas between local and international universities.

With the theme 'Empower Your Future', the competition aimed to support young entrepreneurs in developing innovative solutions that benefit humanity while encouraging them to embrace ESG principles for society's sustainable development. The inclusion of a 'Sustainability Impact Award' in the competition inspired over half of the teams to incorporate ESG elements in their entries.

Winners of the competition can use the cash prize as seed money to build their own company or to further the commercialisation of their inventions.

支援創新

報告期內，我們繼續支持其他促進創新的計劃，重點計劃如下。

科大 — 信和百萬獎金創業大賽

自2018年，我們一直支持「科大 — 信和百萬獎金創業大賽」，致力培育下一代具遠見的創業人才。我們與科大合辦的2024比賽，破紀錄接獲近340支來自香港及海外隊伍參賽，並新增「國際學生賽道」，促進香港與不同海外大學的合作，激發創新意念交流。

賽事以「開創你的豐碩未來(Empower Your Future)」為題，旨在支持有志創業的年輕人提出更多改善人類生活的嶄新方案。大會亦續設「可持續發展影響力獎」，啟發逾半參賽方案加入環境、社會及管治元素，鼓勵初創企業推廣環境、社會及管治理念，為培育初創人才及推動社會的可持續發展注入動力。

優勝隊伍可利用現金獎為啟動資金，建立自己的公司或將夢想轉化為商品。

Pest0 was recognised as one of the champions of the HKUST-Sino One Million Dollar Entrepreneurship Competition 2024.

Pest0獲評為「科大 — 信和百萬獎金創業大賽」的冠軍之一。



Recognition for Innovation

Sino Land received three accolades at the Hong Kong Sustainable Development Innovation and Technology Awards 2025 for our contributions to sustainability and technology. We were honoured with the Outstanding Award for Ecological Conservation Innovation and Technology for the CORAL REEFStorage project, the Excellent Award for Resource Recycling Innovation and Technology for our collaboration with EcoBricks Ltd, as well as the Excellent Award for Education Innovation & Technology for our partnership with Clearbot.

The Hong Kong Sustainable Development Innovation and Technology Awards 2025 — organised by the World Institute of Sustainable Development Planners, funded by the Innovation and Technology Commission of the Hong Kong Government and supported by the Hong Kong Quality Assurance Agency and the Hong Kong Institute of Education for Sustainable Development — recognise institutions and talents that integrate sustainability into innovative technologies. These awards honour our achievements in development, planning, application and solutions across various industries.

Innovation at Work

Our innovation projects continue to be actively implemented in our business. As part of our continued commitment to workplace safety and employee wellbeing, we collaborated with VTM Digital Ltd and Votanic Ltd to introduce an immersive Virtual Reality Cave Automatic Virtual Environment ("VR CAVE") training module. This innovative solution has been implemented at Sino Inno Lab to enhance frontline personnel's awareness of construction safety procedures and risk prevention. By simulating real-world scenarios in a controlled, interactive environment, the VR CAVE empowers staff with practical, hands-on safety training while promoting safety and wellbeing across the organisation.

創新獎項

信和置業於「香港可持續發展創新科技大獎 2025」中獲得三項殊榮，以表揚我們在可持續發展及科技方面的貢獻。我們憑藉「活化珊瑚行動」榮獲「生態保育創新科技卓越獎」、與 EcoBricks Ltd 合作獲頒「資源再生創新科技傑出獎」，並夥拍 Clearbot 獲得「優質教育創新科技傑出獎」。

「香港可持續發展創新科技大獎 2025」由全球可持續發展規劃師學會主辦，香港政府創新科技署資助，香港品質保證局和香港可持續發展教育學院支持，旨在透過嘉許各行各業的機構和人才，將可持續發展融入創新科技。上述獎項，彰顯我們從發展、規劃、應用和解決方案取得的成就。

創新實踐

我們持續將創新項目積極落實於業務當中。我們與米泰域數碼有限公司及華拓域有限公司合作，於培訓課程引入沉浸式洞穴虛擬系統，履行我們對工作環境安全及員工身心健康的承諾。此創新解決方案已於「信和創意研發室」推行，目的是提升前線人員對施工安全程序和風險預防意識。透過虛擬實境洞穴系統所提供的受控互動模擬環境，員工可體驗真實世界的情境，汲取實用的安全實戰訓練，有助提升集團整體的安全文化及員工身心健康。

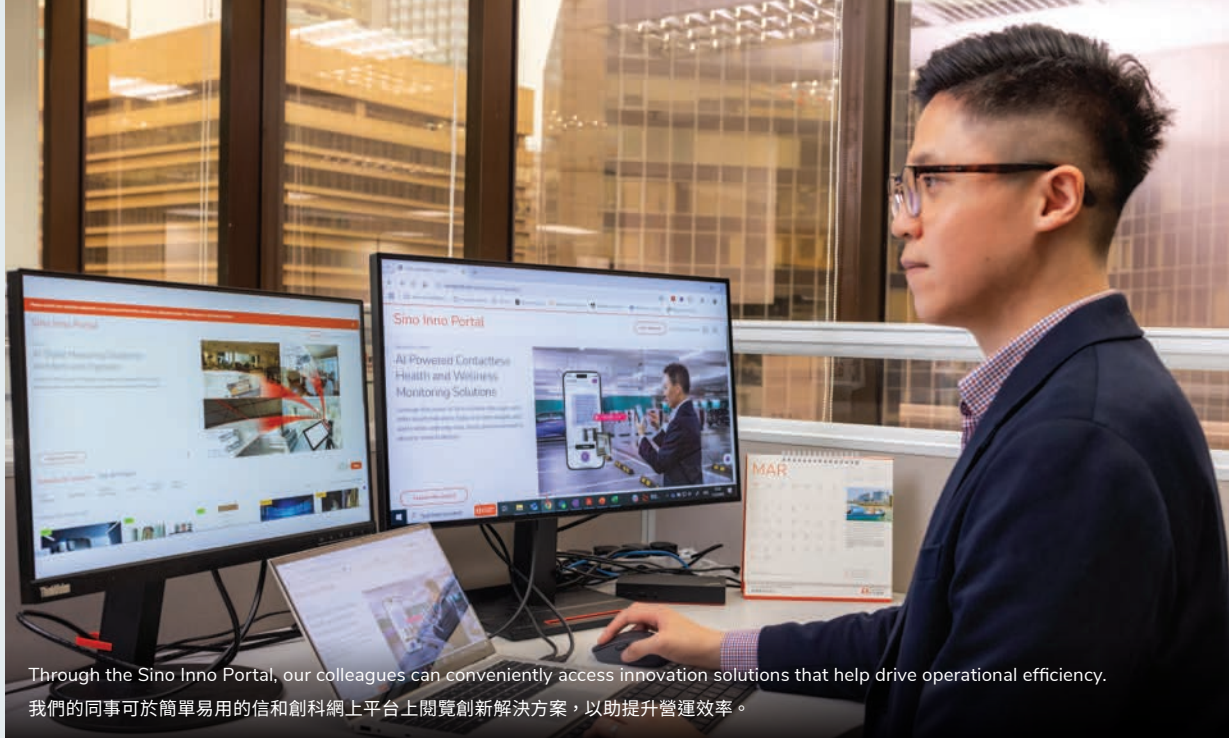


VR CAVE enhances construction safety awareness among frontline colleagues.

虛擬實境洞穴系統可提升前線人員對施工安全的意識。

Sino Inno Portal

信和創科網上平台



Through the Sino Inno Portal, our colleagues can conveniently access innovation solutions that help drive operational efficiency. 我們的同事可於簡單易用的信和創科網上平台上閱覽創新解決方案，以助提升營運效率。

During the reporting period, we soft-launched the Sino Inno Portal to further strengthen our vibrant innovation community. Through this exclusive, all-in-one platform, all Sino colleagues can access newly scouted innovation solutions, stay updated on trial results and adopted technologies within the Group, as well as submit their problem statements, pain points or proposed innovative solutions. The Sino Inno Portal also plays a crucial role in advancing our ESG initiatives. By fostering collaboration and open dialogue, we are better equipped to address sustainability challenges and enhance our social impact.

Notably, over 40% of the showcased solutions in the Sino Inno Portal focus on AI, which helps drive efficiency and reduce environmental footprint across our operations. By utilising the Sino Inno Portal, colleagues can stay informed and engage in initiatives that promote sustainability and social responsibility.

The portal offers some AI and augmented reality ("AR") solutions, including Billie, an AI on-site assistant for property management; InnoDraw, an AI digital measuring solution; and Speakmanity, an AI platform for interviews and written tests.

報告期內，我們試行信和創科網上平台，使創新內聯社群踴躍交流。所有信和的同事均可透過這個專屬的一站式平台，查閱最新的創新解決方案、了解集團內技術試驗成果和應用，更可於平台上提出疑難問題及日常挑戰，或分享創新解決方案。信和創科網上平台同時在推動環境、社會和管治計劃方面扮演著重要的角色。透過促進合作與開放對話，我們可為應對可持續發展挑戰作出更充分的準備，同時擴大對社會的影響力。

在信和創科網上平台中所展示的解決方案，超過40%與人工智能有關，這些方案有助於提升營運效率並減少環境足跡。同事亦可透過平台掌握最新資訊，並參與可持續發展及履行社會責任的計劃。

平台展示數個人工智能與擴增實境解決方案，包括用於物業管理的人工智能現場助理 Billie；人工智能數碼測量解決方案 InnoDraw；以及輔助面試與筆試的人工智能平台 Speakmanity。



Remembering our roles in society,
we build bonds and friendships with all
around us while honouring our heritage,
knowledge and identity.

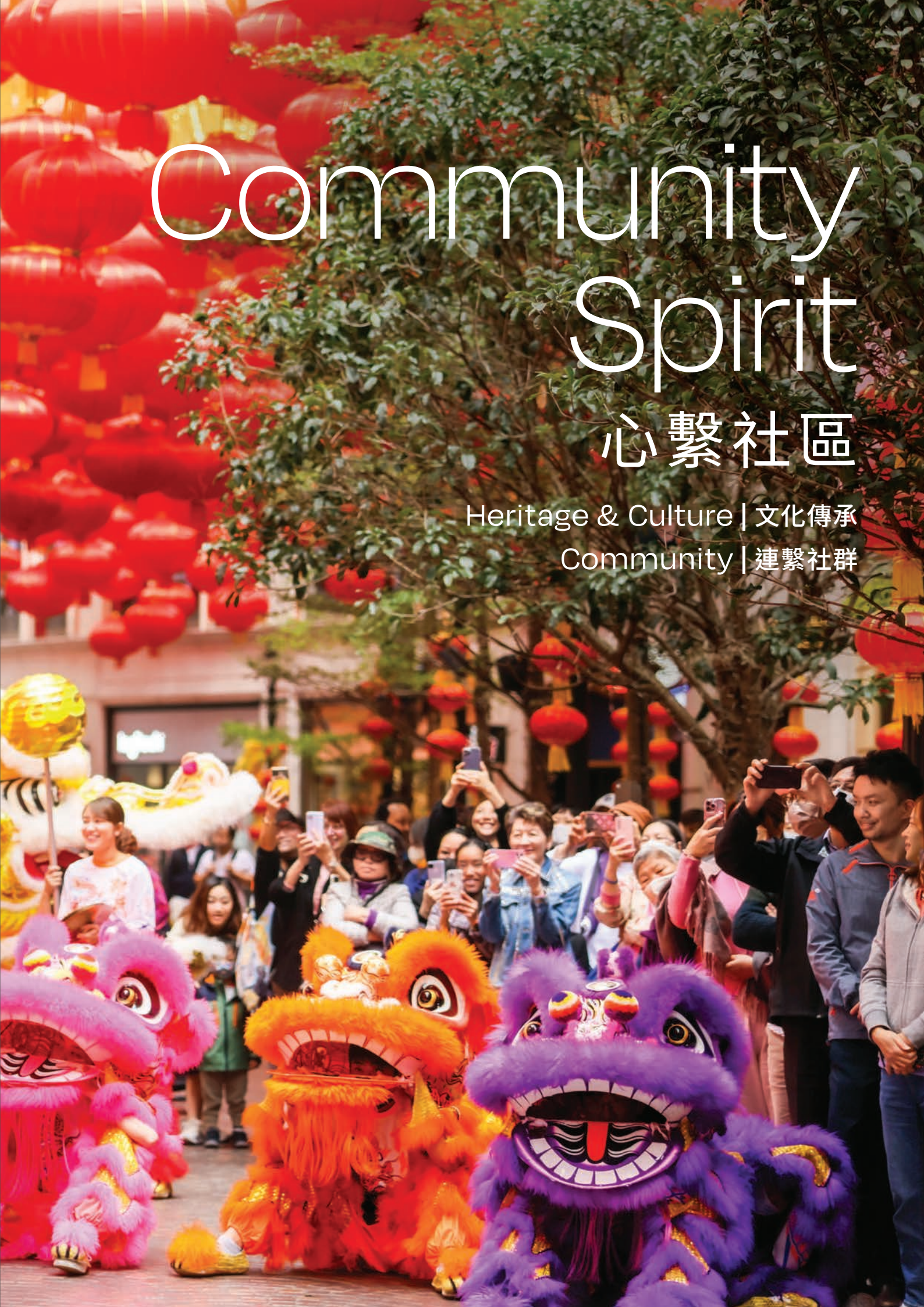
緊記我們在社會的角色，連繫社群；承先啟後，
延續文化、智慧和社會特色。

Community Spirit

心繫社區

Heritage & Culture | 文化傳承

Community | 連繫社群



Heritage & Culture

文化傳承

Related Material Topic

相關重大議題

138 Heritage and Culture
文化傳承



Highlights

重點項目

1

Launched the “Cheer for Athletes” campaign to rally support for Hong Kong’s athletes competing in the Paris 2024 Olympic Games

舉行「齊撐運動員」活動，為參加2024年巴黎奧運的香港運動員打氣

2

Presented the 2025 “Lightwaves” Exhibition at the Sino LuminArt Façade during Art March Hong Kong 2025, in collaboration with local non-profit organisation HKwalls

與本地非牟利藝術團體HKwalls合作，於「香港藝術三月2025」期間在「信和光影藝術幕牆」呈獻2025「Lightwaves 藝光動影」藝術展



GOAL 目標

PROGRESS 進展

As at 30 June 2025
截至 2025 年 6 月 30 日



Support communities' arts and cultural events and programmes to enrich everyday life

支持社區的藝術及文化活動與計劃，讓社會的日常生活更加豐盛

During the reporting period, we hosted live broadcast events of the Paris 2024 Olympic Games at our malls as well as over 50 sports activities and Olympics-related activities.

報告期內，我們於旗下商場舉辦了 2024 年巴黎奧運的現場直播活動，以及逾 50 場與體育及奧運相關的活動。

Management Approach

We are committed to preserving the rich heritage of our communities, which resonates deeply with our history. We celebrate and promote the appreciation of historical legacies, art and culture to benefit all our present and future stakeholders. In addition, we recognise and promote sport as a vital aspect of culture and community development. The Community Spirit Sub-committee of our ESG Steering Committee meets quarterly to oversee trends and opportunities for enhancing heritage and culture, ensuring that our initiatives connect authentically with the communities we serve.

管理方針

我們致力保育並傳頌能引起共鳴的社區歷史文化。我們頌揚和推廣對歷史、藝術和文化的欣賞，與當下和未來的持份者分享歷史文化的特色。此外，我們亦深明體育運動對文化和社區發展的重要性，並積極推廣體育文化。環境、社會及管治督導委員會轄下的心繫社區小組委員會負責監察社會趨勢和機會，並於每季舉行一次會議，確保我們在文化傳承方面的工作能與所服務的社區產生深刻和從心的共鳴。

Heritage and Culture

文化傳承

We strive to conserve collective memories through heritage conservation, art and cultural initiatives that help revitalise our communities. By honouring the historical gems representing our heritage, we connect the past with the generations of today and tomorrow.

我們致力透過保育、藝術和文化計劃，活化社區和締造集體回憶。我們亦藉著延續和宏揚具代表性的歷史文化，連繫古今和未來社會。

How We Are Managing It

Our sustainability efforts aim to foster appreciation and understanding of heritage and culture. We encourage interest in heritage conservation, culture and sports, particularly amongst our younger generation, to build community connections. We promote the importance of cultural legacies, artistic talent and athleticism through exhibitions and events. We also collaborate with NGOs, artists and athletes to inspire creativity and camaraderie in children and young people, contributing to their personal development and helping them become engaged members of society.

怎樣管理

我們的可持續發展工作，目的是培養大眾欣賞和了解歷史文化。我們致力促進大眾，尤其是年輕一代，對保育文物、文化和運動的興趣，從而與社區建立更緊密的連繫。藉著展覽和活動，宣揚傳承歷史文化、培養藝術人才和體育精神的重要性。我們亦與非政府機構、藝術家和運動員合作，激發兒童和青少年的創意思維、建立友誼關係並促進個人發展，協助他們積極貢獻社會。



Sydney's former General Post Office building, which houses The Fullerton Hotel Sydney, celebrated its 150th anniversary in 2024.
 悉尼富麗敦酒店坐落於前悉尼郵政總局，於2024年迎來150週年誌慶。

Heritage and Conservation Projects

We prioritise heritage preservation at The Fullerton Hotels in Singapore and Sydney. The Fullerton Hotel Singapore is housed within the former Fullerton Building, Singapore's 71st National Monument. Built in 1928, it once housed Singapore's General Post Office, various government departments and the prestigious Singapore Club before. Recognised as a National Monument in 2015, it is located in The Fullerton Heritage precinct along with The Fullerton Bay Hotel Singapore, Clifford Pier, The Fullerton Waterboat House, One Fullerton, The Fullerton Pavilion and Customs House.

The Fullerton Hotel Sydney, housed within Sydney's former General Post Office ("GPO") building, is a landmark in its own right. Completed in 1874, this historic building celebrated its 150th anniversary in 2024. Considered one of Australia's finest architectural examples of the Victorian and Italian Renaissance style, it is listed on the Commonwealth Heritage List and New South Wales Heritage Register. Our conservation efforts at this property have included an extensive restoration of its iconic façade undertaken by hand without using chemicals.

At The Fullerton Hotel Sydney, complimentary heritage tours are offered to hotel guests to raise awareness about the 150-year old history within the walls of the historic building. At The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore, tour guides licensed by the Singapore Tourism Board conduct weekly complimentary heritage tours during which they share the stories, experiences and memories of people who have lived and worked in the precinct. Visitors are also invited to undertake self-guided tours along a heritage trail to explore landmarks in and around The Fullerton Heritage precinct and the neighbouring civic district.

During the reporting period, over 3,200 visitors participated in these tours in Sydney, while over 2,180 visitors participated in Singapore.

歷史文化保育項目

我們重視新加坡和悉尼富麗敦酒店的文化遺產保育工作。新加坡富麗敦酒店坐落於前浮爾頓大樓，是新加坡第七十一座國家法定古蹟。大樓於1928年落成，曾經是新加坡郵政總局、眾多政府機構和著名的新加坡俱樂部的所在地。它於2015年被評定為國家歷史文物，與新加坡富麗敦海灣酒店、紅燈碼頭、富麗敦船屋、富麗敦一號、富麗敦蓮亭和富麗敦海韻樓共同組成富麗敦天地。

悉尼富麗敦酒店坐落於前悉尼郵政總局大樓的經典建築物。這座於1874年落成的大樓，於2024年迎來150週年誌慶，不僅被譽為澳洲最具維多利亞式和意大利文藝復興建築的典範之一，更獲列入《英聯邦遺產名錄》和《新南威爾士州立遺產名錄》。我們對酒店所展開的保養工作，包括大規模修復保育外牆，皆由人手處理，過程中並沒有使用任何化學品。

在悉尼富麗敦酒店，我們提供免費文化導賞團，帶領酒店賓客了解擁有150年豐富歷史的外牆和大樓。在新加坡富麗敦酒店及新加坡富麗敦海灣酒店每週舉辦的免費導賞團，均由新加坡旅遊局授權的導遊帶領，分享在當區生活和工作的故事、經歷和回憶。我們亦提供遊覽路線，邀請遊客在富麗敦天地及鄰近的市政區步行觀光，親身探索具歷史意義的文化地標。

報告期內，悉尼導賞團共有3,200多名訪客參加，而新加坡則吸引2,180多名訪客參加。



The Family-Fun Lion Dance Summer Camp at One North brought together families who learned about traditional lion dance cultures. 朗壹廣場舉辦的「親子龍獅團 — 暑期訓練營」凝聚多個家庭，一起學習傳統的舞獅文化。

Art and Cultural Initiatives

The festive seasons provide an opportunity for us to elevate local and international works of artistic and cultural significance. Our efforts seek to celebrate tradition and inspire the next generation to create a more colourful and meaningful world through art.

Family-Fun Lion Dance Summer Camp

From July to August 2024, One North hosted the Family-Fun Lion Dance Summer Camp, led by professional instructors. The camp brought together the families in the Yuen Long community, who learned about traditional dragon and lion dance cultures and basic performance techniques. Participants from the camp performed a lion dance for the community in September 2024 in celebration of the Mid-Autumn Festival.

Mid-Autumn Lantern Exhibition

In September 2024, tmtplaza invited students from 15 Tuen Mun primary schools, to showcase their creativity through 150 beautifully crafted lanterns in celebration of the Mid-Autumn Festival. This vibrant exhibition highlighted young creatives, bringing festive artistry to life.

藝術文化項目

我們適逢佳節共慶時刻，呈獻具藝術與文化價值的本地和國際藝術文化項目。我們致力推廣傳統文化，並鼓勵下一代透過藝術創作為世界增添色彩和意義。

親子龍獅團 — 暑期訓練營

2024年7月至8月期間，朗壹廣場舉辦由專業教練指導的「親子龍獅團 — 暑期訓練營」，吸引來自元朗社區的家庭參加，一起學習舞龍舞獅及樂器技巧。訓練營的參加者於2024年9月為社區進行舞獅表演，慶祝中秋佳節。

中秋花燈展廊

2024年9月，屯門市廣場邀請區內15間小學的學生發揮創意，製作150盞精美花燈，共慶中秋佳節。是次「中秋花燈展廊」不僅展現學生的奇思妙想，更可增添節日氣氛及藝術色彩。

“Pandastic Christmas” Light Show

During Christmas, Tsim Sha Tsui Centre and Empire Centre came alive with “Pandastic Christmas”, a light show featuring animated pandas piloting rockets and a whimsical Christmas gift factory on the Sino LuminArt Façade. Panda Fufu and Lili, The Fullerton Ocean Park Hotel Hong Kong’s mascots, were featured in the light show and appeared on the Skynet at Mody Lane to create a Christmas ambience.

“Dazzling Christmas” light installations

Meanwhile, Lee Tung Avenue’s “Dazzling Christmas” during the winter season featured stunning light installations inspired by traditional Belgian lace, created by an award-winning company from Belgium. The centrepiece featured a 27-metre-long arch with vibrant reindeers and an eight-metre-high Christmas tree. The public also enjoyed over 50 enchanting snow shows throughout the month. On Christmas Day, Sinterklaas greeted the public, and an evening masquerade ball showcased a variety of entertainment.

Christmas Village

The Fullerton Heritage unveiled a Christmas Village at One Fullerton and Clifford Square, in the heart of Singapore’s Marina Bay. The village featured twinkling lights, festive décor and carnival stalls. Anchoring the village was a grand 14-seater carousel at Clifford Square, alongside life-sized Christmas dioramas and a post office-themed photo booth for guests to explore.

Lee Tung Avenue host various activities and installations during the Christmas season to bring festive joy to the community.
利東街於聖誕佳節期間呈獻多個活動和裝飾，為社區增添節日氣氛。

「Pandastic Christmas」光影匯演

聖誕期間，尖沙咀中心和帝國中心呈獻「Pandastic Christmas」主題沉浸式光影匯演，在信和光影藝術幕牆上呈獻駕駛著火箭的萌趣熊貓和夢幻聖誕禮物工廠。香港富麗敦海洋公園酒店的吉祥物熊貓富富與麗麗亮相於光影匯演中，並現身於麼地里的燈海增添聖誕氣氛。

「Dazzling Christmas」燈光裝置

與此同時，利東街聯手比利時國際得獎團隊，融合傳統蕾絲工藝與現代燈飾設計技術，於冬日打造璀璨「Dazzling Christmas」燈光裝置。中庭設有27米闊的拱形燈飾，包括雪鹿和八米高的聖誕樹。公眾於當月更可觀賞超過50場聖誕飄雪匯演。聖誕當天，更有比利時傳統聖誕老人Sinterklaas見面會，以及晚上舉行聖誕化妝舞會，帶來一連串豐富節目。

聖誕村莊

富麗敦天地於新加坡濱海灣中心的富麗敦一號和哥烈廣場為聖誕村莊揭開序幕。閃爍燈光、節慶裝飾和嘉年華攤位點綴著村莊，而哥烈廣場上的14座旋轉木馬，則是整個嘉年華的矚目焦點。賓客更可欣賞真人大小的聖誕立體裝置，並於以郵局為主題的照相區拍照留念。



Chinese Cultural Kaleidoscope – CNY Kids Edition

From 18 January to 16 February 2025, Citywalk and the Salvation Army jointly presented "Chinese Cultural Kaleidoscope — CNY Kids Edition", which featured a 2,000-square-foot "Kiddy Town". Over 3,000 students and teachers from the Salvation Army's 17 nursery schools, alongside local art curator Busymama, created the Kiddy Town using recyclable materials that promote Chinese culture and sustainability.

In addition, the Salvation Army hosted The Salvation Army Joyful Charity Chinese New Year Chill Fest in January 2025 at Lee Tung Avenue. Various local artists, crafters and organic farms set up over 15 stalls and charity sales booths on site, inviting everyone to chill and celebrate the joyous festival together.

Olympian Kids Imagineer

In February 2025, Olympian City recruited a new generation of "Olympian Kids Imagineer" for the "Celebrating the New Year with Kids" Chinese Cultural Arts Project. They participated in a series of Chinese Lunar New Year cultural and artistic training courses to help plan large-scale Lunar New Year Charity Parade at Olympian City. All proceeds collected during the parade were donated to the Children's Cancer Foundation in Hong Kong in the name of "Olympian Kids Imagineer" to give hope to children in need.

Celebrating Hong Kong Arts Month

During the reporting period, the Group continued supporting local arts and cultural activities by showcasing diverse works of art to the public enabling everyone to experience the city's unique charm through these spectacular mediums. In March 2025, the Group and the non-profit organisation HKwalls jointly presented the 2025 "Lightwaves" Exhibition as the stunning highlight of the HKwalls' Street Art and Mural Festival and Art March Hong Kong.

救世軍智趣中華在荃新天地 — 童樂賀新春

於 2025 年 1 月 18 日至 2 月 16 日期間，荃新天地與救世軍聯手呈獻「救世軍智趣中華在荃新天地 — 童樂賀新春」。救世軍 17 所幼兒學校逾 3,000 名師生，聯同本地藝術家 Busymama 以環保物料創造 2,000 呎的「童樂鎮」，藉以傳頌中華文化，並宣揚可持續發展的理念。

此外，2025 年 1 月，救世軍於利東街舉行「救世軍新春慈善賀歲 Chill Fest」，邀請不同本地藝術家、手作人、本地有機農場等，擺放約 15 個攤位及慈善義賣，與大眾喜迎新春。

兒童顧問團

2025 年 2 月，奧海城為「童賀新歲」中國文化藝術企劃招募新一代「兒童顧問團 Olympian Kids Imagineer」。他們參與一系列農曆新年文化藝術訓練課程，以協助策劃奧海城新春慈善巡遊大匯演。巡遊表演活動的慈善收益，均以兒童顧問團「Olympian Kids Imagineer」名義全數捐贈給香港兒童癌症基金，為有需要的兒童帶來盼望。

響應香港藝術月

報告期內，集團繼續支持本地藝文活動，為廣大市民帶來更多元化的藝術作品，讓大眾體驗香港獨特的藝術與文化魅力。2025 年 3 月，集團夥拍本地非牟利藝術團體 HKwalls 呈獻 2025「Lightwaves 藝光動影」藝術展，為「街頭藝術節」帶來最具視覺衝擊的壓軸表演，同時為年度盛事香港藝術三月注入新驚喜。



The 2025 "Lightwaves" Exhibition featured six original digital artworks by Hong Kong and international artists and was revealed on the 4,000-square-metre Sino LuminArt Façade spread across Tsim Sha Tsui Centre and Empire Centre.

「Lightwaves 藝光動影」藝術展透過尖沙咀中心及帝國中心的 4,000 平方米信和光影藝術幕牆，展出六幕由海外及本地藝術家所設計的原創作品。



From the left: Guangcai artists Patsy Cheung, Tony Yeung and Hong Kong Guangcai Master Cheung Kam-ping.

左起：廣彩藝術家鄭敏華、楊式堂及香港廣彩大師張錦平師傅。

Guangcai Exhibition

During the reporting period, we hosted the “Brushstroke Ballet: Guangcai’s Renaissance in Hong Kong Heritage Exhibition” at Citywalk to make Lingnan art accessible, allowing the community to explore Hong Kong’s intangible cultural heritage conveniently. Guangcai beautifully blends Chinese and Western cultures in southern China, representing a gem of Chinese art developed over 300 years. Our goal is to pass on this legacy to future generations while fostering appreciation for Guangcai’s unique beauty and historical significance.

Sporting Events

We actively champion sports by hosting athletic events and other recreational activities at our malls to further foster community engagement.

Celebrating the Olympic Games

In the summer of 2024, we brought the excitement of the Olympic Games to Hong Kong through a series of fun and dynamic sports initiatives for the community, including workshops, exhibitions, games and live broadcasts. More details about how we celebrated the Olympic Games can be found in the case study on p.144.

Marathon Preparation Workshops

Ahead of the Standard Chartered Hong Kong Marathon 2025, from November 2024 to January 2025, One North, which actively promotes wellness in the community, offered marathon preparation workshops facilitated by top coaches accredited by the Hong Kong, China Association of Athletics Affiliates and professional yoga instructors. Participants engaged in various exercise workshops promoting muscle strength and joint flexibility — key components in posture correction, pain and injury prevention.

Squash Open 2024 Experience Day

In early December 2024, the Squash Association of Hong Kong, China, held interactive games at Olympian City. At the Mini Squash Experience Area, coaches taught mini squash to participants so they could experience the fun of the game. Through a Multiball LED, tailor-made squash games were offered to test the speed, skill and technique of participants. Additionally, the Milwaukee Hong Kong Squash Open 2024 live matches were broadcast at the venue.

IBF Para Bowling Experience

In mid-December 2024, the Hong Kong, China Tenpin Bowling Congress, in partnership with the International Bowling Federation, hosted para bowling games at Olympian City. Competing athletes shared their inspiring stories of perseverance and passion for bowling.

Hong Kong Breaking Ranking Grandslam

In January 2025, Olympian City hosted a breaking showcase by primary school students and the Hong Kong Breaking Ranking Grandslam competition, organised by the DanceSport Association of Hong Kong, China.

廣彩非遺承傳展

報告期內，我們於荃新天地舉辦「瓷上釉戲：廣彩非遺承傳展」，讓大眾可近距離欣賞嶺南藝術，感受香港非物質文化遺產的獨特魅力。廣彩擁有超過300年的發展歷史，於嶺南地區完美地融合中西文化，是中國藝術的瑰寶。我們的目標是將這份遺產傳承給後代，同時提升人們對廣彩藝術獨特美感和歷史意義的欣賞。

體育項目

我們積極推動體育運動，並在旗下商場舉辦體育賽事和其他康樂活動，以進一步鼓勵社區參與。

響應奧運會

2024年夏天，我們透過一系列充滿趣味和活力的社區體育活動，將奧運的熾熱氣氛延伸到香港，包括工作坊、展覽、遊戲和現場直播。有關我們如何慶祝奧運盛事的詳情，請參閱第144頁的案例。

馬拉松備戰工作坊

為迎接渣打香港馬拉松2025，積極向社區推廣健康舒泰的朗壟廣場於2024年11月至2025年1月期間推出一系列免費「馬拉松備戰工作坊」。參加者參與由中國香港田徑總會認可的教練及專業瑜伽導師編排的運動工作坊，改善肌肉的強度和關節靈活性——以助舒緩疼痛、預防受傷及糾正日常姿勢的關鍵要素。

壁球體驗日2024

2024年12月初，中國香港壁球總會於奧海城舉辦互動遊戲活動。教練在小型壁球體驗區中，向參加者教授小型壁球，讓他們體驗壁球運動的樂趣。透過Multiball LED體育互動顯示屏，提供度身訂造的壁球遊戲，考驗參加者的速度、技巧和技術。場內亦直播「二〇二四Milwaukee香港壁球公開賽」。

IBF殘疾人保齡球體驗

2024年12月中旬，中國香港保齡球總會與國際保齡球聯會合作，於奧海城舉辦迷你保齡球體驗活動。參賽運動員的分享自己的堅毅鬥志和熱愛保齡球的故事，帶來深刻啟發。

香港霹靂舞代表隊選拔賽大獎賽

2025年1月，奧海城舉辦小學生霹靂舞表演節目，以及中國香港體育舞蹈總會主辦的香港霹靂舞代表隊選拔賽大獎賽。

Celebrating the Olympic Games

歡慶奧運

The Group has always been committed to supporting major sports events and local athletes.

集團一直積極支持體壇盛事及本地運動員。



Through our 'Cheer for Athletes' campaign, citizens join together to cheer for the competing Hong Kong athletes.
我們藉著「齊撐運動員」活動，市民一起為港隊出戰運動員打氣及送上祝福。



We organised campaigns that encouraged everyone in Hong Kong to share in the excitement of the Paris Olympics.

我們舉辦不同活動，與香港市民一同感受巴黎奧運的熾熱氣氛。

To create city-wide enthusiasm for sports events, the Hong Kong Sports Institute's Jockey Club Sports PLUS Elite Athletes Community Programme Roadshow at Olympian City allowed visitors to immerse themselves in a hands-on sports experience, workshop and exhibition. This was followed by the Eye on the Olympics Photo Exhibition & Sharing Session, where the Sports Federation & Olympic Committee of Hong Kong, China ("SF&OC") showcased photos of local athletes, accompanied by insights shared by the photographers. The festivities were complemented by The Hong Kong Federation of Youth Groups Community Team Sports' Cheer for Athletes Photo Exhibition, which was installed at China Hong Kong City even before the Olympics began. We also displayed celebratory messages for Paris Olympics medal winners on the Sino LuminArt Façade at Tsim Sha Tsui Centre and Empire Centre.

On the three weekends during the Games, Olympian City, tmtplaza, Citywalk and One North hosted the 'Sports Challenge' campaign, inviting the public to challenge the athletic records of athletes such as Cheung Siu Lun and Ng Ka Long in various sports. Participants who completed the challenges received exciting gifts. Olympian City also held the 'Sports Final Challenge', where the top three participants with the best results won round-trip air tickets. Decorated rugby athlete Salom Yiu Kam Shing added to the excitement as a special guest.

To keep the public closely engaged with the Games, we hosted live broadcast events of the Paris 2024 Olympic Games at Olympian City, tmtplaza, Citywalk, and One North, allowing the public to watch and support key events featuring both the Hong Kong and national teams. Sino Malls hosted over 50 sports activities and Games-related activities. This included sports experience days and challenges. For instance, this initiative was complemented by marching and squat challenges at tmtplaza and the Sport Workshop at Citywalk. Furthermore, to coincide with the Games' launch of an 'Online Marathon', Sino Malls also offered special 'City-Wide Running' rewards to inspire community participation, encouraging everyone in Hong Kong to participate and share in the excitement of the international sporting extravaganza.

為推動全城投入體育盛事氛圍，香港體育學院的賽馬會「運動+」精英運動員社區計劃於奧海城舉辦巡展，讓參觀者有機會沉浸在運動體驗、工作坊和展覽活動。中國香港體育協會暨奧林匹克委員會亦舉辦「矚·動·奧運」運動員相片展覽與分享會，展出本地運動員的照片，並分享攝影師拍攝心聲。是次活動連同香港青年協會社區體育部舉辦的「運動狂熱相片展」於中港城舉行，迎接奧運會開幕。此外，我們亦透過尖沙咀中心和帝國中心的信和光影藝術幕牆，向巴黎奧運獎牌得主送上祝賀。

奧運期間的三個週末，奧海城、屯門市廣場、荃新天地及朗壹廣場舉辦「運動狂熱挑戰站」，讓市民一同挑戰張小倫及伍家朗等一眾運動員於各運動項目之紀錄。成功完成挑戰的參加者，可獲贈精彩禮品。奧海城亦舉辦「運動狂熱終極挑戰」，成績最佳之首三名參加者贏取來回機票，而著名欖球運動員姚錦成亦到場擔任特別嘉賓，為活動增添氣氛。

為讓市民緊貼賽事，奧海城、屯門市廣場、荃新天地及朗壹廣場直播2024年巴黎奧運會，讓市民觀看及支持本港及國家隊健兒重點賽事，期間舉辦逾50個運動及賽事相關活動，包括各類型運動體驗日及運動挑戰等，如屯門市廣場的踏步和深蹲挑戰賽，以及荃新天地的運動工作坊。除此之外，為配合「線上馬拉松」活動，信和商場推出「全城開跑」獎賞，鼓勵社區參與，激發市民運動熱情，共同投入這場國際體育盛事。

Community

連繫社群

Related Material Topic

相關重大議題

150 Community Investment and Engagement
社區投資和參與



Highlights

重點項目

1

More than 1,700 Sino Caring Friends contributed over 240,000 volunteer service hours in Hong Kong, aiding 108,000 less-resourced seniors, children and youth as well as 2,000 families

超過1,700信和友心人在香港貢獻逾240,000小時的義工服務，協助108,000位基層長者、兒童和青少年，以及2,000個家庭

2

Sino Group and Ng Teng Fong Charitable Foundation continue to participate in the Hong Kong Government's Pilot Programme on Community Living Room, supporting the first community living room in Hong Kong Island, the Shau Kei Wan Community Living Room

信和集團及黃廷方慈善基金繼續支持香港政府社區客廳試行計劃，推出香港島首間社區客廳—筲箕灣社區客廳



GOAL 目標

PROGRESS 進展

As at 30 June 2025
截至 2025 年 6 月 30 日



5,000

By 2025, improve the wellbeing of 5,000 less-resourced families

於 2025 年前，致力改善 5,000 個基層家庭的生活

During the reporting period, Sino Caring Friends organised more than 500 activities, with more than 1,700 volunteers serving 108,000 less-resourced individuals and 2,000 families.

報告期內，「信和友心人」舉辦超過 500 項活動，逾 1,700 名義工參與服務，惠及超過 108,000 名基層人士以及 2,000 多個家庭。



By 2025, establish a wellness education programme to promote health education in the community

於 2025 年前，於社區推出健康教育課程，推廣健康概念

Sino Group and the Ng Teng Fong Charitable Foundation, in collaboration with the School of Chinese Medicine of HKBU, jointly launched the "Community Care Chinese Medicine Service" programme. This initiative offers free Chinese medicine consultations and essential medications to members of the Community Living Rooms, with an aim to enhance their health and quality of life.

信和集團及黃廷方慈善基金，以及香港浸會大學中醫藥學院攜手推出「關愛社區中醫健康計劃」。是項計劃旨在為社區客廳會員提供免費中醫服務及處方中藥，提升健康水平及生活質素。

GOAL 目標

PROGRESS 進展

As at 30 June 2025
截至 2025 年 6 月 30 日



150

By 2025, support 150 primary schools and enhance the school environment by providing wellness education

於 2025 年前，透過提供身心健康教育，支援 150 間小學改善學校環境

Sino Caring Friends collaborated with the Chinese Y.M.C.A. Primary School to organise a 'Storybook Character Day at School' volunteer service. This English story-themed activity day featured volunteers portraying characters from various stories, guiding students into the enchanting world of reading.

「信和友心人」與中華基督教青年會小學合作，舉行「小學書中角色集合日」義工服務。是次以英語故事為主題的活動日，義工化身成故事的角色，透過各類活動帶領同學輕鬆地探索閱讀世界。



By 2025, collaborate with local NGOs to promote social inclusion

於 2025 年前，與本地非政府機構合作，促進社會共融

We sponsored WEDO Global's DSE Study Group from September 2024 to August 2025, the programme offered in-person tutoring and workshops on personal development to students from different ethnic backgrounds in Hong Kong.

於 2024 年 9 月至 2025 年 8 月期間，我們支持愛同行基金會的「DSE 學習支援計劃」，計劃為本港不同種族背景的學童提供面對面輔導和個人發展工作坊。



By 2025, collaborate with NGOs to help women from less-resourced families contribute to the community

於 2025 年前，與非政府機構協作，幫助基層婦女貢獻社區

We partnered with a group of talented women volunteers from a local singing group to bring joy and cultural enrichment to various Chinese New Year celebrations. During the luncheon at the Hong Kong Gold Coast Hotel, the volunteers performed a series of classic songs, delighting an audience of over 400 elderly guests.

我們與一群來自本地歌唱團體的才華婦女義工合作，為多場農曆新年慶祝活動注入歡樂與文化氣息。在香港黃金海岸酒店舉行的午宴中，婦女義工獻唱多首經典歌曲，為超過 400 位長者帶來愉悅的視聽享受。

GOAL 目標

PROGRESS 進展

As at 30 June 2025
截至 2025 年 6 月 30 日



By 2030, develop long-term, mutually beneficial relationships aimed at enhancing the quality of life of all our stakeholders, including individuals, groups and the wider community, and promoting social inclusion

於 2030 年前，發展長遠和互惠關係，以提升持份者，包括個人、群體，以至廣大社區的生活質素，以及促進社會共融

The opening of the Shau Kei Wan Community Living Room in March 2025 at Marina House is a significant benefit for local residents. This initiative, the third community living room supported by Sino Group and the Ng Teng Fong Charitable Foundation, offers venues and fitting-out services to the government at no cost, including rent and management fees.

位於海天廣場的筲箕灣社區客廳於 2025 年 3 月正式開幕，惠及區內街坊。此項目為信和集團及黃廷方慈善基金支持的第三個社區客廳，以免租金、免管理費形式，為政府提供場地及裝修。



+15%

By 2030, increase volunteer service hours by 15% from the 2020 level

於 2030 年前，義工服務時數較 2020 年增加 15%

+23.59%

We have increased volunteer service hours by 23.59% from the 2020 level.

義工服務時數較 2020 年增加了 23.59%。

Management Approach

We are dedicated to uplifting the communities in which we operate, helping them thrive while benefiting our business and stakeholders. A key part of our sustainability strategy is engaging with our communities to understand their priorities. The Community Spirit Sub-committee of our ESG Steering Committee reviews our community investment and engagement activities every quarter, ensuring that stakeholder views and concerns are considered when evaluating our programmes to identify areas for continuous improvement.

管理方針

我們致力促進經營所在地的社區繁榮，讓業務和持份者都能受惠。與社區聯繫以了解持份者最關注的事宜是我們可持續發展策略的其中一個關鍵部分。環境、社會及管治督導委員會轄下的心繫社區小組委員會，每季檢討社區投資和參與活動的成效，確保評估計劃時考慮到持份者的觀點和關注議題，識別持續改進的空間。

Community Investment and Engagement

社區投資和參與

Community partnerships drive engagement as we pursue our vision of Creating Better Lifescapes with our stakeholders. Recognising the interconnected nature of business and society, our initiatives are designed to create shared value as we advance together.

我們通過社區夥伴合作加強與持份者的交流，以達致「建構更美好生活」的願景。我們明白業務與社會緊密相連，因此我們的社區計劃旨在讓我們與社區共同進步並創造共享價值。

How We Are Managing It

Long-standing collaborations with NGOs and other community organisations enable us to engage people of all ages — from children and youth to the elderly. Our initiatives range from donations and sponsorships to complimentary displays of print and audio-visual promotional materials at our properties. Staff volunteering is also an important part of our culture. We have established targets to improve the wellbeing of less-resourced families, promote health education and support social inclusion for the betterment of surrounding communities. Some key initiatives during the reporting period are described on the following pages.

怎樣管理

與非政府機構及其他社福機構的長期合作，能讓我們接觸社會上的不同年齡層，包括兒童、青少年以至長者。我們的計劃範圍廣泛，包括捐款和贊助，以及在集團物業免費展示宣傳品和影片。員工參與義工服務亦是我們企業文化的重要一環。我們已訂立目標，致力改善基層家庭的生活、推廣健康教育及促進社會共融，以改善周邊社區的發展。以下將詳述報告期內進行的重點項目。



To promote social inclusion, we collaborate with community partners to uplift people's wellbeing.
為促進社會共融，我們與社區夥伴合作提升人們的身心健康。

Engaging with the Community

Celebrating the Spirit of Hong Kong

The Group hosted a gala for the 12th Spirit of Hong Kong Awards, our annual collaboration with South China Morning Post since 2013 to celebrate Hong Kong's unsung heroes. These remarkable individuals have made a positive impact on others with their selfless work and humility, inspiring us with the Lion Rock Spirit of dedication, courage and compassion. The ten winners received congratulations and commendations from the Guest of Honour, The Hon Mr John Lee Ka-chiu, GBM, SBS, PDSM, PMSM, Chief Executive of the HKSAR Government, and more than 300 guests at the gala.

Two awards, the Spirit of Nurturing Award and the Spirit of Entrepreneurship Award, were introduced in 2024 to honour those who have gone above and beyond in nurturing the future generations and building a more sustainable future for all. During the reporting period, nine award winners from 184 nominations were selected by an independent panel of judges, while the Lion Rock People's Choice Award was determined through public voting.

Sham Shui Po Community Living Room National Day Beijing Tour

In July 2024, 30 Sham Shui Po Community Living Room members embarked on a meaningful and enriching cultural exploration tour in Beijing. During the journey, participants immersed themselves in the city's rich history and heritage, discovering iconic landmarks and traditional customs while fostering deeper connections with fellow members.

聯繫社區

向香港精神致敬

集團與《南華早報》自2013年起合辦「香港精神獎」，表揚本港一眾無名英雄。他們默默耕耘、無私奉獻，以各自的方式發光發亮，充分展示我們引以自豪的「香港精神」，為社會注入正能量。第十二屆「香港精神獎」頒獎典禮圓滿完成，十個獎項的得獎者於頒獎禮上接受主禮嘉賓香港特別行政區行政長官李家超先生，大紫荊勳賢，SBS，PDSM，PMSM及逾300位來自各界嘉賓的祝賀。

2024年，大會增設「教澤啟迪獎」及「企業家精神獎」兩個獎項，表揚春風化雨、啟發潛能的教育工作者，以及建立創新商業模式促進社會發展的企業或企業家。今屆香港精神獎得到184份提名，獨立評審團從入圍名單中選出九個獎項得獎者，而「獅子山全民投票獎」則由公眾投票選出。

深水埗社區客廳國慶北京之旅

2024年7月，30名來自深水埗社區客廳的會員展開一場富有意義且充實的「北京文化探索國慶之旅」。在旅程期間，參加者沉浸於豐富悠久的歷史與文化遺產，探索標誌性建築和傳統文化，並與其他社區客廳會員建立深厚的聯繫。



Our colleagues participated in 'The Community Chest New Territories Walk for Millions 2025' to help raise funds for social welfare.

我們的同事參與「2025公益金新界區百萬行」，籌集善款，造福社會。

New Territories Walk for Millions 2025

In February 2025, Sino Group sponsored over 200 colleagues and their family members to participate in 'The Community Chest New Territories Walk for Millions 2025'. The team walked along a 1.5 km Community Track within the park, where some fun fair game booths were also held. This event aimed to raise funds to support 24 social welfare member agencies of The Community Chest in providing family and child welfare services.

Promoting Inclusion of People with Varying Abilities

In October 2024, The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore participated in the Purple Parade, Singapore's largest initiative to support inclusion and celebrate the diverse strengths of people with varying abilities.

Helping People with Autism

From November to December 2024, The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore hosted The Art of Jade exhibition, alongside the sale of Christmas Bears and the Santa's Second Chance Shop. These initiatives brought together art and the spirit of generosity, with proceeds donated to the Autism Resource Centre (Singapore). Through this meaningful celebration, contributors embraced the joy of giving while supporting a worthy cause.

Empowering Communities in Singapore

In Singapore, colleagues of The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore organised enriching events for beneficiaries of Filos Community Services ("Filos"), a not-for-profit social service organisation focused on building the strengths of the community and empowering individuals and families to live more fulfilling, meaningful and happier lives.

Children from Filos enjoyed a meal at The Fullerton Hotel Singapore, followed by an educational tour of i Light Singapore, showcasing artworks created with energy-saving lighting and environmentally friendly materials. Meanwhile, seniors from Filos' Active Ageing Community joined the Fullerton Monument Tour, discovering the rich history of Singapore's 71st National Monument. The day concluded with a buffet dinner featuring an array of dishes from the 'Heritage Hawker Stories III' at Town Restaurant.

2025 公益金新界區百萬行

2025年2月，信和集團繼續支持「百萬行」，贊助超過200名同事及其親友參與「2025公益金新界區百萬行」。集團隊伍沿園區內約1.5公里的共享徑步行，其後參與同場的嘉年華活動。是次活動所籌得之善款，將用作資助公益金轄下24間提供家庭及兒童福利服務的社會福利機構。

促進傷健共融

2024年10月，新加坡富麗敦酒店和新加坡富麗敦海灣酒店參與「紫色行動」，其為新加坡最大規模的共融推廣活動，旨在支持不同殘疾人士的多元能力及價值。

協助自閉症患者

2024年11月至12月期間，新加坡富麗敦酒店和新加坡富麗敦海灣酒店舉辦「The Art of Jade」藝術展，聖誕熊和「Santa's Second Chance Shop」同場銷售。活動結合藝術和奉獻精神，所得善款將捐贈新加坡自閉症資源中心。透過是次具意義的活動，參與者在支持公益的同時，亦體會關愛助人的喜悅。

支援新加坡社區

新加坡富麗敦酒店和新加坡富麗敦海灣酒店的同事與天友社區服務中心（「天友」）的長者和兒童度過有意義的一天。天友為非營利團體，旨在建構互助互信的社群網絡，增強個人及家庭的生活幸福感。

期間，天友的孩童在新加坡富麗敦酒店享用膳食後，參加了「照亮新加坡燈光節」教育導賞，欣賞以環保材料改造的燈光裝置。同時，天友活躍樂齡中心的長者參加「富麗敦國家歷史古蹟之旅」，探索被列為新加坡第71個國家法定古蹟的歷史文化。活動當天，長者於Town餐廳享用「Heritage Hawker Stories III」自助晚餐的各式美食，為當天活動劃上美好的句號。

Support for the Younger Generation

Read Aloud Programme

Sino Caring Friends held seven English story-sharing activities from August to November 2024 at the Precious Blood Children's Village and the Tung Wah Group of Hospitals Jockey Club Tai Kok Tsui Integrated Service Centre. We shared interesting English stories with primary school students in small groups. The stories were selected to cater to the needs of students of different ages. In addition to sharing English stories, we encouraged students to listen and speak more through fun and engaging activities, fostering their interest in learning English.

Strive and Rise

The "Strive and Rise Programme" supports secondary school students from underprivileged families to broaden their horizons and encourage them to strive for upward mobility. The Government has launched the third cohort, and Sino Group continues to support the Programme. Colleagues were invited to become mentors, join group visits and interactive sessions, among other activities, and inspire mentees to explore more possibilities for personal development.

'Storybook Character Day at School' Volunteer Service

The Group has been collaborating with schools in various districts to provide students with diverse learning experiences. In April 2025, Sino Caring Friends, in partnership with the Chinese Y.M.C.A. Primary School, assisted in organising an English story-themed activity day and portraying characters from different stories, guiding students into the world of reading and to enjoy learning English through activities.



支持年輕一代

「童」你說故事

在2024年8月至11月期間，「信和友心人」於寶血兒童村及東華三院賽馬會大角咀綜合服務中心舉辦七場英語故事分享活動，就不同年齡層的學生的需要選取合適且有趣的英語故事，並以小組形式進行分享。此外，我們亦透過輕鬆及互動的方式鼓勵學生多聽多講，促進學生對英語學習的興趣。

共創明「Teen」計劃

共創明「Teen」計劃聚焦扶持來自弱勢社群家庭的初中學生，讓他們開闊眼界，加強自信，為自己未來定下目標，力爭上游。信和集團繼續支持政府開展第三期計劃，誠邀同事成為友師，與學員一起參加團體參觀、互動交流等活動，並啟發學員探索自我和培養正向思維。

「小學書中角色集合日」義工服務

集團一直與各區學校合作，為基層學生提供多元化的學習體驗。2025年4月，「信和友心人」夥拍中華基督教青年會小學，協助舉辦以英語故事為主題的「小學書中角色集合日」，義工化身不同故事角色，透過各類活動帶領同學輕鬆地探索閱讀世界，愉快地學習英語。



We organise fun and meaningful education programmes to support the younger generation.

我們舉辦富趣味和意義的教育計劃，以支持年輕新一代。

Supporting Non-Chinese Speaking Children and Promoting Social Inclusion

支援非華語兒童及推動社會共融

Sino Group and the Ng Teng Fong Charitable Foundation have joined hands with Integrated Brilliant Education ("IBEL") to support students from different ethnic backgrounds in Hong Kong. This collaboration includes the donation of HK\$1.5 million over three years to provide teaching resources for a new, inclusive kindergarten. The kindergarten aims to enhance Chinese language proficiency from an early age and establish programmes designed to bridge educational and cultural experiences, fostering the integration of children with social and economic needs into the community.

Children from diverse ethnic backgrounds often experience educational difficulties, particularly in acquiring proficiency in the Chinese language, which is essential for academic success and social integration in Hong Kong. IBEL is committed to empowering students from non-Chinese speaking communities through high-quality Chinese language instruction and tailored educational resources. It also prioritises the development of social skills through interactive cultural activities, outings and events.

信和集團及黃廷方慈善基金與非政府教育機構匯成教育合作，為本港不同種族背景的學童提供支援。是次合作包括在三年內捐贈港幣150萬，為全新的共融幼稚園提供教學資源，助學童從小培養中文語言能力，以及舉辦連繫教育及文化體驗的活動，助有社會及經濟需要的兒童融入社區。

來自不同種族背景的兒童經常在學習上遇到不同的挑戰，尤其是培養良好的中文語言能力，是他們克服學習困難和融入社會的關鍵。匯成教育致力為非華語社區的學童提供優質中文教學和定制教育資源，並透過互動文化體驗、校外參觀及活動，全力協助學生全面發展及提升社交技能。

Our partnership with IBEL aims to educate and empower non-Chinese-speaking children in Hong Kong.

我們與匯成教育合作，教育並成就本港非華語學童。





We supported the 'Pink Walk 2024' to help enhance public awareness of breast cancer threats in Hong Kong.
我們支持「乳健同行 2024」，藉以提醒大眾關注乳癌的威脅。

Support for Women's Wellness

Pink October

The Fullerton Ocean Park Hotel Hong Kong celebrated Pink October 2024 at the Lighthouse Lounge, offering exclusive pastries and a specially concocted mocktail. A portion of the proceeds was donated to the Hong Kong Breast Cancer Foundation ("HKBCF") to support breast cancer awareness.

In addition, the Group and the Ng Teng Fong Charitable Foundation supported the 'Pink Walk 2024' organised by HKBCF in October 2024, with the theme 'Walk for Breast Health, Together We Can'. The charity walk aimed to enhance public awareness of breast cancer threats in Hong Kong and raise funds for breast cancer patient support, research and advocacy work.

Pink Façade Light-up and Afternoon Tea sets

Throughout October 2024, The Fullerton Hotel Singapore stood alongside iconic landmarks across the island to shine a spotlight on Breast Cancer Awareness Month. The hotel's historic façade was illuminated in vibrant pink each evening to raise awareness and demonstrate our commitment to the fight against breast cancer. Both The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore also brought back their Afternoon Tea sets, with a portion of the proceeds donated to the Breast Cancer Foundation. In Sydney, The Fullerton Hotel Sydney continued its support for the National Breast Cancer Foundation through the return of its Pink Afternoon Tea series.

支持婦女健康

粉紅十月

為響應 2024 年的「粉紅十月」，香港富麗敦海洋公園酒店於星耀廊提供限定糕點及精心調製的無酒精雞尾酒。部分收益捐贈香港乳癌基金會，以提高大眾對乳癌的關注。

此外，集團及黃廷方慈善基金支持香港乳癌基金會於 2024 年 10 月舉辦「乳健同行 2024」，活動以「齊心邁步為乳健」為題，提醒大眾關注乳癌的威脅，活動籌得善款將用於支援乳癌患者、乳癌研究及倡議等服務。

粉紅外牆燈飾和下午茶套餐

2024 年 10 月期間，新加坡富麗敦酒店與新加坡其他地標建築一起燃亮「乳癌關注月」。每晚，酒店歷史悠久的外牆上都燃亮起粉紅燈飾，以提高公眾的關注，並展現我們對抗乳癌的承諾。同時，新加坡富麗敦酒店與新加坡富麗敦海灣酒店再度推出下午茶套餐，部分收益撥捐乳癌基金會。悉尼富麗敦酒店亦再度推出「粉紅下午茶」系列，繼續支持國家乳癌基金會。



Through the 'Project V' initiative, our colleagues in Singapore engaged seniors in guided walks and interactive cognitive games.
透過「Project V」計劃，我們在新加坡的同事為長者提供導賞及互動認知遊戲。

Support for Less-resourced Families and the Elderly

Project V

During the reporting period, The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore continued their partnership with Care Corner Singapore under the National Volunteer and Philanthropy Centre's 'Project V' initiative. Through this six-month programme, our colleagues engaged seniors in Toa Payoh with guided walks and interactive cognitive games, strengthening social connections and promoting active and healthy lifestyles.

Celebrating Festive Moments with Ronald McDonald House Charities Families

In the spirit of caring and sharing, The Fullerton Hotel Singapore hosted families from the Ronald McDonald House Charities ("RMHC") Singapore for a Mid-Autumn feast. RMHC is a children's charity that supports and cares for sick children and families in need.

Accompanied by our hotel colleagues, the families participated in a lantern-making workshop before visiting the Fullerton Farm and play area at the East Garden. The special occasion concluded with a dinner buffet, where families mingled and bonded with one another.

支援基層家庭和長者

Project V

報告期內，新加坡富麗敦酒店和新加坡富麗敦海灣酒店繼續與新加坡關懷機構繼續合作，在全國志願服務與慈善中心下推出「Project V」計劃。在為期六個月的計劃中，同事為大巴窰區的長者提供導賞及互動認知遊戲，藉以推動實踐活躍及健康的生活方式。

與眾同樂：齊與麥當勞叔叔之家慶祝佳節

佳節的意義在於關懷和分享，新加坡富麗敦酒店在中秋佳節為新加坡麥當勞叔叔之家慈善基金支持的家庭舉辦了一場聚餐。麥當勞叔叔之家慈善基金為兒童慈善機構，致力支持和關懷有需要的病童及其家庭。

受惠家庭在酒店同事的陪伴下參與花燈工作坊，然後參觀富麗敦農莊和東方花園的遊樂區。受惠家庭在酒店享用一頓自助晚餐，彼此互動，促進溝通，為活動畫上完美句號。

Community Living Room

社區客廳

Since the launch of the first Community Living Room in December 2023 at Fuk Wa Street, Sham Shui Po, Sino Group and the Ng Teng Fong Charitable Foundation have been supporting the Pilot Programme on Community Living Room by providing venues and fitting out to the government at no rent and management fees. We supported the Hung Hom Community Living Room Project during the reporting period. The venue offers shared living spaces, including a pantry, dining room, shower room, living room, study room for students and self-service laundry. Additionally, it provides service users with learning tutorials, group activities and referrals to social welfare services, amongst others.

Following the Sham Shui Po Community Living Room and Hung Hom Community Living Room, the first community living room on Hong Kong Island, the Shau Kei Wan Community Living Room, officially opened in March 2025, with funding from the Community Care Fund allocated to the Po Leung Kuk for daily operations. The Community Living Room will continue the spirit and experience of previous initiatives, offering additional living space for sub-divided unit households and underprivileged families, and creating another joyful base to spread care and warmth to the neighbourhood.



The Community Living Room aims to provide targeted support for households residing in subdivided units and improve their quality of life.

社區客廳的目標，是為劏房住戶提供具針對性的支援，藉此改善他們的生活質素。

Sino Group, the Ng Teng Fong Charitable Foundation and the School of Chinese Medicine at Hong Kong Baptist University are committed to the wellbeing of underprivileged members of the community and, in August 2024, launched the 'Community Care Chinese Medicine Service' programme. This initiative offers free Chinese medicine consultations and essential medications to members of the Community Living Room, aligning with its goal of enhancing health and quality of life by providing convenient and holistic support.

自2023年12月在深水埗福華街推出全港首個社區客廳以來，信和集團和黃廷方慈善基金一直支持「社區客廳試行計劃」，以免租金、免管理費形式，為政府提供場地和裝修。報告期內，我們支持「紅磡社區客廳」項目，提供共享生活空間，包括備餐間、飯廳、淋浴間、客廳、學生自修室和自助洗衣間等。此外，社區客廳亦為服務使用者提供學習指導、組織團體活動及轉介社會福利服務服務等。

繼深水埗社區客廳及紅磡社區客廳後，香港島首間社區客廳——「筲箕灣社區客廳」於2025年3月正式開幕，並由關愛基金提供資金予保良局負責日常營運。社區客廳將延續過往精神及經驗，為劏房住戶和基層家庭提供額外生活空間，並創造另一個開心歡樂的基地，將關愛和溫暖送給街坊。

信和集團、黃廷方慈善基金及香港浸會大學中醫藥學院致力關懷基層市民的身心健康，攜手於2024年8月推出「關愛社區中醫健康計劃」，為社區客廳會員提供免費中醫服務及處方中藥，是項計劃旨在配合社區客廳的整體目標，以貼心便捷的方式支援會員，提升健康水平及生活質素。

Volunteer Services

'Food Angel' Volunteer Service

The Group partners with Food Angel to organise regular volunteer services. Volunteers prepare meal boxes for individuals in need of food aid and learn more about Food Angel's work. Since December 2023, with the help of more than 300 Sino Caring Friends who contributed their time and hard work, we have produced over 93,000 nutritious meal boxes for the elderly and underprivileged families needing food assistance.

Precious Blood Spiritual Garden X Sino Farming Friends

The Group has collaborated with the Sisters of The Precious Blood to organise the 'Precious Blood Spiritual Garden X Sino Farming Friends Recruitment'. Colleagues contributed to the Precious Blood Spiritual Garden by restoring biodiversity in the soil. Some of the crops were served for the Precious Blood Children's Village. Our colleagues also took this opportunity to connect with nature and experience the joy of working in the field.

In August 2024, Sino Caring Friends teamed up with HKUMed healthcare professions students to visit around 30 elderly residents in Tsuen Wan, coordinated by St. James' Project Care Neighbourhood Elderly Centre.

2024年8月，「信和友心人」夥拍港大醫學院護理學院學生，在聖雅各福群會懷愛長者鄰舍中心的聯絡下，探訪約30名荃灣區長者。

義工服務

「惜食堂」義工服務

集團定期舉辦「惜食堂」義工服務，義工能親身製作膳食餐盒，讓社會上需要食物援助的人士受惠之餘，亦可加深了解「惜食堂」的工作。由2023年12月至今，逾300多位「信和友心人」獻出寶貴的時間及體力，累計為需要食物援助的長者及基層家庭製作超過93,000個營養均衡的愛心膳食餐盒。

寶血田園X信和農耕之友

集團與「寶血女修會」展開「寶血田園X信和農耕之友大募集」，為「寶血田園」的土地「復生」計劃出一分力，恢復土壤中的生物多樣性。部分農作物用於「寶血兒童村」的糧食。同時，服務亦讓同事體會下田耕作之樂，透過接觸大自然舒展身心。



Generations Connect

As part of the 'Generations Connect' project, a collaboration between the Group and the Ng Teng Fong Charitable Foundation — in partnership with the School of Nursing, LKS Faculty of Medicine of the University of Hong Kong ("HKUMed") and various charitable organisations and NGOs, Sino Caring Friends assisted the healthcare professional students in conducting surveys and assessments, fostering meaningful connections while supporting the physical and mental wellbeing of the elderly. Since its launch, over 1,000 healthcare professions students and volunteers have provided services to over 7,000 elderly members.

Blood Donation Drives

Believing in the profound impact that blood donation has on our society, we have been actively promoting participation in blood donation drives among our staff and communities. Sino Group is honoured to have received the Elite Partnership Award from the Hong Kong Red Cross Blood Transfusion Service for our annual blood donation drive for three consecutive years since 2022.

During the reporting period, we organised mobile blood donation drives at our managed properties and hotels in Hong Kong, inviting both employees and members of the public to become regular blood donors. Our blood donation drives have also extended to our operations beyond Hong Kong. In Sydney, we encouraged our colleagues at The Fullerton Hotel Sydney to donate blood to the Australian Red Cross Lifeblood during three separate blood donation drives. In Singapore, colleagues from The Fullerton Hotel Singapore and The Fullerton Bay Hotel Singapore also participated in blood donation drives organised by the Health Sciences Authority, which manages Singapore's national blood bank. We will continue to drive this initiative as we strengthen our commitment to do more for our community through blood donation.

Hong Kong Volunteer Award 2024

As a committed corporate citizen, the Group encourages colleagues to serve the community and care for those in need. In the 'Hong Kong Volunteer Award 2024', co-organised by the Home and Youth Affairs Bureau of the Hong Kong Government and the Agency for Volunteer Service, Sino Group was once again awarded the 'Top Ten Highest Volunteer Hours', 'Excellence Gold Award' and 'Most Active Corporate Award', ranking among the top three corporates with the highest average volunteer service hours per registered volunteers. The Group's long-term efforts in serving the community have been recognised.

Volunteer Incentive Scheme 2024

Since 2011, our Volunteer Incentive Scheme has encouraged colleagues to volunteer during office hours for at least one day a year. Employees participating in the volunteer activities arranged by the Group during their time off for 20 cumulative hours or more in a calendar year are entitled to one day of Volunteer Service Leave and staff will be granted the leave up to a maximum of 2 days per calendar year. During the reporting period, 40 volunteers received awards with incentives, including travel packages, hotel packages and various coupons as a result of their service.

耆青連心樂融融計劃

「耆青連心樂融融計劃」由集團與黃廷方慈善基金合作，聯同香港大學李嘉誠醫學院（「港大醫學院」）護理學院及多間社福和非政府組織推行。此計劃下，「信和友心人」協助醫護學生進行調查和評估，在關顧長者身心健康的同時，建立具意義的跨代聯繫。自計劃推出以來，超過 1,000 名醫護學生及義工已為超過 7,000 名長者提供服務。

捐血活動

我們相信，捐血活動對社會的影響深遠，並積極呼籲員工和社區參與。信和集團自 2022 年起，連續三年榮獲香港紅十字會輸血服務中心頒發「卓越商界捐血夥伴大獎」，以表揚我們鼓勵員工和社區參與捐血活動。

報告期內，我們分別在香港旗下管理物業和酒店舉行多個流動捐血活動，邀請員工和市民加入恆常捐血行列。我們的捐血活動亦延伸至香港以外的業務，包括於悉尼富麗敦酒店舉辦三次捐血活動，以鼓勵同事向澳洲紅十字會血液中心捐血。此外，新加坡富麗敦酒店和新加坡富麗敦海灣酒店的同事亦參加了由管理新加坡國家血庫的新加坡衛生科學局所舉辦的捐血活動。我們將繼續透過捐血活動，履行回饋社會的承諾。

香港義工獎 2024

集團秉承良好企業公民精神，鼓勵員工積極參與公益及籌款活動，向有需要的家庭及人士送上關懷。信和集團於香港政府民政及青年事務局與義務工作發展局合辦的「香港義工獎 2024」中再度獲頒「年度十大最高義工時數」、「卓越金獎」及「最積極參與獎 — 企業」三個獎項，並且榮登義工平均服務時數最高的三間商業機構之一，集團長期服務社區的努力備受肯定。

義工服務獎勵計劃 2024

自 2011 年，我們的「義工服務獎勵計劃」鼓勵同事每年最少一天於辦公時間內參與義工服務。同事於非工作時段參加集團安排的義工活動，若於同一曆年內累計 20 個服務小時或以上，可享有一天義工服務假期，每年可享有最多兩天之義工服務假期。報告期內，共有 40 位同事獲得嘉許，獎勵包括旅遊套票、酒店住宿套票、自助餐券或現金券。

Coming Together for the Community

凝聚社區力量

Sino Caring Friends, our corporate volunteer team, has been lending a helping hand to uplift less-resourced families across Hong Kong since 2008.

自2008年，我們集團的義工團隊「信和友心人」一直致力為香港各區的基層家庭提供協助。



Sino Caring Friends engages our colleagues, as well as their families and friends, in volunteer activities throughout the year.

「信和友心人」於年內積極推動員工及親友參與義工活動。

Sino Caring Friends engages our staff, their families, friends and business partners in volunteer activities in partnership with community organisations. During the reporting period, Sino Caring Friends organised more than 500 activities, with more than 1,700 volunteers participating in services for over 108,000 less-resourced seniors, children and youths and 2,000 families. In total, we performed over 240,000 hours of volunteer service in Hong Kong.

Looking ahead, we will continue to work with like-minded community partners to support those in need. The following highlights showcase some of our activities during the reporting year.

Mid-Autumn Festival

In September 2024, Sino Caring Friends collaborated with the Sham Shui Po Community Living Room volunteer team to distribute gift packs for the members. To let the elderly feel the warmth of community care and enjoy the festivity, Sino Caring Friends also engaged with seniors at elderly centres through fun activities, and brought seniors from elderly home to enjoy luncheon at the Chinese restaurant. Additionally, the volunteers led students from the IBEL Rusy and Purviz Shroff Charitable Foundation Kindergarten in making clay figurines of the Jade Rabbit, dressing in traditional Hanfu and tasting traditional festival foods.

Christmas

The Group organised a series of Christmas volunteer services in December 2024, including gift preparation and visit to the Community Living Rooms. The Group also organised a Barbecue Fun Day for nearly 400 family members from eight community partners. Sino Caring Friends also shared love and care by delivering Christmas gifts to underprivileged families and children at Wellness Lodge as well as the Sham Shui Po Community Living Room and Hung Hom Community Living Room.

Chinese New Year

The Group and the Ng Teng Fong Charitable Foundation partnered with community organisations to celebrate the Chinese New Year with over 6,000 underprivileged children and individuals. The Group also hosted a luncheon for over 400 elderly individuals at the Hong Kong Gold Coast Hotel. Meanwhile, Sino Caring Friends distributed gift packs in the Sham Shui Po and Hung Hom Community Living Rooms and visited schools to create crafts with kindergarten students and to taste traditional New Year food together. The Ng Teng Fong Charitable Foundation also prepared lai sees for 5,000 underprivileged children to buy New Year gifts, wishing them a wonderful Year of the Snake.

Together with our community partners, we organised a series of activities to bring festive joy to underprivileged families and individuals with diverse abilities.

我們與社區夥伴攜手合作舉辦一系列活動，為基層家庭和不同能力的人士送上佳節歡樂。

「信和友心人」致力與社區夥伴合作，並推動員工、親友和商業夥伴參加義工活動。報告期內，「信和友心人」舉辦逾 500 項活動，超過 1,700 名義工參與，為超過 108,000 名來自基層的長者、兒童和青少年，以及 2,000 個家庭提供服務。於香港的義工服務總時數超過 240,000 小時。

展望未來，我們將繼續與志同道合的社區夥伴合作，支援有需要人士。報告期內的活動重點如下。

中秋節

2024 年 9 月，「信和友心人」與「深水埗社區客廳義工隊」合作，一同為社區客廳的會員送上親手包裝的禮物包。此外，為了讓長者感受社區關愛、享受節日喜悅，「信和友心人」透過有趣的活動陪伴長者中心的「老友記」，又帶著院舍的長者到酒樓「嘆茶食點心」，共度美好時光。此外，義工帶領匯成勞士施羅孚伉儷慈善基金幼稚園的學生製作玉兔黏土公仔、穿著漢服及品嚐中秋節傳統食品。

聖誕節

集團於 2024 年 12 月舉辦一系列聖誕義工活動，包括聖誕禮物包裝及到訪社區客廳。此外，集團為近 400 位來自八間社區合作夥伴的親子會員舉辦燒烤同樂日。「信和友心人」亦到訪位於青龍頭的過渡性房屋「普綠軒」、深水埗社區客廳和紅磡社區客廳，為基層家庭及兒童送上聖誕禮物，傳遞祝福。

農曆新年

集團與黃廷方慈善基金與社區夥伴攜手，為超過 6,000 位基層兒童及人士共慶新歲，另亦邀請超過 400 位長者於香港黃金海岸酒店享用團年午宴。同時，「信和友心人」探訪深水埗及紅磡社區客廳派發賀年禮物包，並走訪學校，與幼稚園學生製作春節裝飾，品嚐傳統賀年食品。黃廷方慈善基金亦向 5,000 名基層兒童派發賀年利是，讓他們購買新春禮物，祝願新一年心想事成，學業進步。



Major Awards and Memberships

主要獎項和會籍

Major Awards 主要獎項

Awards/Recognition	獎項/嘉許名稱	Issuing Authority 主辦機構
Corporate Governance and Social Responsibility 企業管治及社會責任		
Hong Kong Corporate Governance & ESG Excellence Awards 2024 • Excellence in Corporate Governance (Hang Seng Composite Index Constituent Companies): Sino Land Company Limited • Excellence in ESG (Hang Seng Composite Index Constituent Companies): Sino Land Company Limited	香港公司管治與環境、社會及管治卓越獎 2024 • 公司管治卓越獎 (恒生綜合指數成份股公司)：信和置業有限公司 • 環境、社會及管治卓越獎 (恒生綜合指數成份股公司)：信和置業有限公司	The Chamber of Hong Kong Listed Companies, the Centre for Corporate Governance and Financial Policy of the Hong Kong Baptist University 香港上市公司商會、香港浸會大學公司管治與金融政策研究中心
ESG Achievement Awards 2023/2024 • Outstanding Sustainable Dividend Award – Honorary Awards: Sino Land Company Limited • ESG Benchmark Awards – Diamond Awards: Sino Land Company Limited • ESG Benchmark Awards – Outstanding Performance in Environmental Responsibility: Sino Land Company Limited • ESG Benchmark Awards – Outstanding Performance in Corporate Governance: Sino Land Company Limited • Criteria set by Funds Manager – Distinguished ESG Company – Distinction: Sino Land Company Limited • Best Sustainable Vision Award – Distinction: Sino Land Company Limited • ESG Learning and Development Award – Distinction: Sino Land Company Limited • ESG Innovative Project Award – Distinction: Sino Land Company Limited	環境、社會及企業管治成就大獎 2023/2024 • 傑出持續派息獎 — 榮譽大獎：信和置業有限公司 • 環境、社會、企業管治基準大獎 — 鑽石獎：信和置業有限公司 • 環境、社會、企業管治基準大獎 — 傑出環境責任表現：信和置業有限公司 • 環境、社會、企業管治基準大獎 — 傑出企業管治表現：信和置業有限公司 • 基金經理標準 — 傑出環境、社會、企業管治公司大獎 — 傑出獎：信和置業有限公司 • 最佳可持續願景大獎 — 傑出獎：信和置業有限公司 • 環境、社會、企業管治學習與發展大獎 — 傑出獎：信和置業有限公司 • 環境、社會、企業管治創新項目大獎 — 傑出獎：信和置業有限公司	Institute of ESG & Benchmark 環境、社會、企業管治及基準學會

Awards/Recognition	獎項/嘉許名稱	Issuing Authority 主辦機構
Hong Kong ESG Reporting Awards 2024 • Best ESG Report – Commendation: Sino Land Company Limited • Best GRI Report – Commendation: Sino Land Company Limited • Carbon Neutral Award – Commendation: Sino Land Company Limited • Excellence in Environmental Positive Impact – Commendation: Sino Land Company Limited • GRESB x HERA: Development Benchmark Award (Mainland China / Hong Kong) – Grand Award: Sino Land Company Limited	香港 ESG 報告大獎 2024 • 最佳 ESG 報告獎 (大市值) — 嘉許獎：信和置業有限公司 • 最佳 GRI 報告獎 — 嘉許獎：信和置業有限公司 • 卓越碳中和獎 — 嘉許獎：信和置業有限公司 • 卓越環境成效獎 — 嘉許獎：信和置業有限公司 • GRESB x HERA：發展基準獎 (中國內地/香港) — 大獎：信和置業有限公司	Alaya Consulting 本色顧問
Bloomberg Businessweek/Chinese Edition ESG Leading Enterprises 2024 • ESG Leading Enterprises (Category I: Market capitalization over HK\$12 billion): Sino Land Company Limited • ESG Leading Environmental Initiative: Sino Land Company Limited • ESG Leading Social Initiative: Sino Land Company Limited	《彭博商業週刊/中文版》ESG 領先企業 2024 • ESG 領先企業 (企業組別一：市值超過 120 億港元)：信和置業有限公司 • ESG 領先環保項目：信和置業有限公司 • ESG 領先社區項目：信和置業有限公司	Bloomberg Businessweek/ Chinese Edition, Deloitte 《彭博商業周刊/中文版》、德勤
HKICPA Best Corporate Governance and ESG Awards 2024 • ESG Awards (Non-HSI (Large Market Capitalization) Category) – Special Mention: Sino Land Company Limited	香港會計師公會「最佳企業管治及 ESG 大獎 2024」 • ESG 獎 (非恒指成份股 (大市值組別) — 評判嘉許：信和置業有限公司	Hong Kong Institute of Certified Public Accountants 香港會計師公會
UNSDG Achievement Awards Hong Kong 2024 • Project Award – Individual SDG Award (Goal 4: Quality Education): Sino Group • Project Award – High Replicability: Sino Group	聯合國可持續發展目標香港成就獎 2024 • 項目獎項 — 可持續發展目標獎 (目標 4: 優質教育)：信和集團 • 項目獎項 — 擴展性：信和集團	Green Council 環保促進會
Corporate Governance Asia The 15th Asian Excellence Awards • Asia's Best CEO: Sino Land Company Limited • Best Investor Relations Professional: Sino Land Company Limited • Sustainable Asia Award: Sino Land Company Limited • Asia's Best CSR: Sino Land Company Limited • Best Investor Relations Company: Sino Land Company Limited • Best Corporate Communications: Sino Land Company Limited	《亞洲企業管治》雜誌第 15 屆「亞洲卓越獎」 • 亞洲最佳行政總裁：信和置業有限公司 • 最佳投資者關係專業人士：信和置業有限公司 • 亞洲可持續發展獎：信和置業有限公司 • 亞洲最佳企業社會責任：信和置業有限公司 • 最佳投資者關係企業：信和置業有限公司 • 最佳企業傳訊：信和置業有限公司	Corporate Governance Asia 《亞洲企業管治》雜誌
HKET Excellence Awards 2024 • Excellence in Corporate Governance and Social Responsibilities: Sino Group	香港經濟日報企業大獎 2024 • 傑出企業管治及社會責任：信和集團	Hong Kong Economic Times 香港經濟日報

Awards/Recognition	獎項/嘉許名稱	Issuing Authority 主辦機構
Ming Pao ESG Award 2025 - Excellent ESG Enterprise Award – Listed Company (Real Estate): Sino Group - Elite of Environmental Performance Award: Sino Group	《明報》環境、社會及企業管治大獎 2025 - 卓越 ESG 企業大獎 – 上市公司(地產)：信和集團 - 卓越 ESG 項目大獎 – 卓越環境表現大獎：信和集團	Ming Pao 明報
TVB ESG Awards 2024 - Best in ESG Report: Sino Land Company Limited - ESG Environmental Innovative Technology Award: Sino Land Company Limited	TVB環境、社會及管治大獎 2024 - ESG 最佳報告大獎：信和置業有限公司 - ESG 環境創新科技大獎：信和置業有限公司	Television Broadcasts Limited 電視廣播有限公司
The Second KPMG ESG 50 Awards · 2024 Green Low-Carbon Pioneers Award: Sino Land Company Limited	畢馬威第二屆 ESG 50 榜單 · 2024 綠色低碳先鋒榜單：信和置業有限公司	KPMG China 畢馬威中國
WorldGBC Asia Pacific Leadership in Green Building Awards 2024 Business Leadership in Sustainability – Highly Commended Awards: Sino Group	世界綠色建築委員會「亞太區綠色建築領袖大獎 2024」 可持續發展企業領袖 – 高度評價榮譽：信和集團	The World Green Building Council 世界綠色建築委員會
UN Women Asia-Pacific WEPs Awards 2024 Transparency & Reporting Awards – 2nd Runner Up: Sino Land Company Limited	聯合國婦女署亞太區 WEPs 獎項 2024 透明度和報告獎 – 銅獎：信和置業有限公司	UN Women 聯合國婦女署
Social Enterprise Supporter Plus Award 2024 SE Supporter Award Plus Awardee: Sino Group	支持社企機構嘉許計劃 2024 傑出支持社企機構：信和集團	Fullness Social Enterprises Society Limited 豐盛社企學會有限公司
BOCHK Corporate Low-Carbon Environmental Leadership Awards 2023 - Property Management Sector – Gold Award: Exchange Tower - Property Management Sector – Silver Award: China Hong Kong City 8+ Years EcoChallenger: 2 managed properties 5+ Years EcoChallenger: 2 managed properties 3+ Years EcoChallenger: 2 managed properties 8+ Years EcoPartner: 2 managed properties 5+ Years EcoPartner: 8 managed properties 3+ Years EcoPartner: 10 managed properties - EcoPartner: 28 managed properties - Property Management – 5+ Years EcoPartner: Perfect Green Supplies Company Limited - Green Technology – EcoPartner: Sino Parking Services Limited	中銀香港企業低碳環保領先大獎 2023 - 物業管理業 – 金獎：國際交易中心 - 物業管理業 – 銀獎：中港城 8年+環保優秀企業：2項物業 5年+環保優秀企業：2項物業 3年+環保優秀企業：2項物業 8年+環保傑出伙伴：2項物業 5年+環保傑出伙伴：8項物業 3年+環保傑出伙伴：10項物業 - 環保傑出伙伴：28項管理物業 - 物業管理 – 5年+環保傑出伙伴：綠玲瓏供應有限公司 - 綠色科技 – 環保傑出伙伴：信和停車場管理有限公司	Federation of Hong Kong Industries, Bank of China (Hong Kong) Limited 香港工業總會、中國銀行(香港)有限公司
CTgoodjobs Best HR Awards 2024 - Employer of the Year – Grand Award: Sino Property Services - Best Employee Health & Safety Programme Award – Grand Award: Sino Property Services - Best Corporate Social Responsibility Award – Gold Award: Sino Property Services	CTgoodjobs Best HR Awards 2024 - 年度僱主 – 傑出大獎：信和管業優勢 - 最佳員工健康及安全計劃大獎 – 傑出大獎：信和管業優勢 - 最佳企業社會責任大獎 – 金獎：信和管業優勢	CTgoodjobs

Awards/Recognition	獎項/嘉許名稱	Issuing Authority 主辦機構
Hong Kong Green Shop Alliance Award 2024 • Collaborative Project of the Year (Circular Economy): Citywalk • Collaborative Project of the Year (Circular Economy) – Merit Award: Olympian City • Collaborative Project of the Year (Behavioural Change) – Finalist: Tuen Mun Town Plaza • Green Mall of the Year – Certificate of Excellence: China Hong Kong City • Green Mall of the Year – Merit: Exchange Tower • Excellent Green Practices Award (Waste Management)(Mall): Empire Centre, Tuen Mun Town Plaza Phase 2 • New Alliance Member (Mall): Yue Man Square	香港綠建商舖聯盟大獎 2024 • 年度合作項目(循環經濟) — 大獎：荃新天地 • 年度合作項目(循環經濟) — 優異獎：奧海城 • 年度合作項目(行為轉變) — 最終入圍：屯門市廣場 • 年度最綠模範商場 — 卓越獎：中港城 • 年度最綠模範商場 — 優異獎：國際交易中心 • 卓越綠色實踐獎(廢物管理)(商舖)：帝國中心、屯門市廣場二期 • 綠建商場新盟友(商場)：裕民坊	Hong Kong Green Building Council 香港綠色建築議會
iRecycle ESG Award 2025 • iRecycle Sustainability Award: Sino Group, Sino Property Services • ESG Award: Tsim Sha Tsui Centre, Empire Centre	愛回收環境、社會及管治大獎 2025 • 愛回收可持續發展大獎：信和集團、信和管業優勢 • ESG 大獎：尖沙咀中心、帝國中心	iRecycle Charity Foundation 愛回收慈善基金
Hong Kong Green and Sustainability Contribution Awards 2025 • Outstanding Award for Excellent Contribution to Sustainable Property (Property Management) – Promote Environmental Protection: Sino Estates Management Limited • Gold Seal for Contribution to Sustainable Property: 30 managed properties • Advocate of Sustainable Property: 5 managed properties	香港綠色和可持續貢獻大獎 2025 • 傑出可持續發展物業超卓貢獻大獎(物業管理) — 推動綠色環保：信和物業管理有限公司 • 可持續發展物業貢獻金章：30項管理物業 • 可持續發展物業倡行者：5項管理物業	Hong Kong Quality Assurance Agency 香港品質保證局
Quality and Customer Service 品質及顧客服務		
Best Security Services Awards • New Territories North Region Best Security Services Awards 2023: 374 awards received • Kowloon West Best Security Services Awards 2024: 74 awards received • Kowloon East Best Security Services Awards 2023/2024: 23 awards received	最佳保安服務選舉 • 「新界北總區最佳保安服務選舉 2023」：374個獎項 • 「西九龍最佳保安服務選舉 2024」：74個獎項 • 「東九龍最佳保安服務選舉 2023/2024」：23個獎項	Regional Crime Prevention Offices 總區防止罪案辦公室
Quality Property & Facility Management Award 2024 • Non-Residential – Office Building (Large-Scale) – Grand Award: Skyline Tower • Non-Residential – Office Building (Small & Medium-Scale) – Excellence Award: Sino Plaza • Non-Residential – Office Building (Large-Scale) – Excellence Award: Exchange Tower, One North	優質物業設施管理大獎 2024 • 非住宅類別 — 商業大廈(大型) — 大獎：宏天廣場 • 非住宅類別 — 商業大廈(中小型) — 卓越獎：信和廣場 • 非住宅類別 — 商業大廈(大型) — 卓越獎：國際交易中心、朗壹廣場	The Hong Kong Association of Property Management Companies, The Hong Kong Institute of Surveyors Property and Facility Management Division 香港物業管理公司協會、香港測量師學會物業設施管理組

Awards/Recognition	獎項/嘉許名稱	Issuing Authority 主辦機構
Excellence in Facility Management Award 2023/24 - Theme Award (Stakeholder Aspiration) – Gold Award: Citywalk - Theme Award (Stakeholder Aspiration) – Silver Award: Yue Man Square - Outstanding Professional Integrity Award – Gold Award: The Avenue - FM People Award (Supervisory Grade) – Silver Award: Pacific Plaza - FM People Award (Officer Grade) – Bronze Award: Tuen Mun Town Plaza Phase 1	卓越設施管理獎 2023/24 - 主題獎(客戶期望) — 金獎：荃新天地 - 主題獎(客戶期望) — 銀獎：裕民坊 - 傑出專業誠信獎 — 金獎：囍滙 - 設施管理傑出人才獎(督導組) — 銀獎：太平洋廣場 - 設施管理傑出人才獎(主任組) — 銅獎：屯門市廣場一期	The Hong Kong Institute of Facility Management 香港設施管理學會
HKIH Elite Awards 2024 - Outstanding Manager (Private Housing – Non-residential) – Excellence Award: China Hong Kong City - Outstanding Officer (Private Housing – Non-residential) – Merit Award: The Hermitage - Best Crisis Management Team – Merit Award: Olympian City - Best ESG Team – Merit Award: Empire Centre	香港房屋經理學會精英大獎 2024 - 傑出經理(私營房屋 — 非住宅) — 卓越獎：中港城 - 傑出主任(私營房屋 — 非住宅) — 優異獎：帝峯・皇殿 - 最佳危機管理團隊 — 優異獎：奧海城 - 最佳環境、社會和企業管治團隊 — 優異獎：帝國中心	The Hong Kong Institute of Housing 香港房屋經理學會
IFMA Asia Pacific Awards of Excellence 2024 8 awards received	國際設施管理協會亞太區卓越大獎 2024 8 個獎項	International facility Management Association 國際設施管理協會香港分會
Service Talent Award 2024 Retail Excellence Award – Silver Award: Olympian City	傑出服務獎 2024 傑出服務策劃大獎 — 銀獎：奧海城	Hong Kong Retail Management Association 香港零售管理協會
2023-24 Hong Kong Awards for Industries: Customer Service Customer Service Award: Olympian City	2023-24 香港工商業獎：顧客服務 顧客服務獎：奧海城	Hong Kong Retail Management Association 香港零售管理協會
Hong Kong Service Awards 2025 - Property Management Award: Sino Estates Management Limited - Outstanding Achievement Award: Sino Estates Management Limited	香港服務大獎 2025 - 物業管理大獎：信和物業管理有限公司 - 傑出榮譽大獎：信和物業管理有限公司	East Week Magazine 《東周刊》
Customer Service Excellence Award 2024 Merit Award (Team Award – Frontline Service): Tsim Sha Tsui Centre	優質顧客服務大獎 2024 優異獎(優秀組別獎 — 前線服務)：尖沙咀中心	The Hong Kong Association for Customer Service Excellence 香港優質顧客服務協會
Quality Building Award 2024 - Grand Award (Hong Kong Residential – Multiple Buildings): Grand Victoria - Grand Award (Hong Kong Residential – Multiple Buildings): St. George's Mansions and CLP Pulse - Merit Award (Hong Kong Residential – Single Building): ONE SOHO	優質建築大獎 2024 - 優質建築大獎(香港住宅項目 — 多幢建築物)：維港滙 - 優質建築大獎(香港住宅項目 — 多幢建築物)：St. George's Mansions and CLP Pulse - 優異獎(香港住宅項目 — 單幢建築物)：ONE SOHO	The Hong Kong Construction Association 香港建造商會

Awards/Recognition	獎項/嘉許名稱	Issuing Authority 主辦機構
World Travel Awards 2024 - Australia's Leading Luxury Hotel: The Fullerton Hotel Sydney - Singapore's Leading Heritage Hotel: The Fullerton Hotel Singapore	世界旅遊獎 2024 - 澳洲卓越豪華商務酒店：悉尼富麗敦酒店 - 新加坡領先文化遺產酒店：新加坡富麗敦酒店	World Travel Awards 世界旅遊獎
Historic Hotels Annual Awards of Excellence 2024 Best Historic Hotels Worldwide Hotel in Asia/Pacific: The Fullerton Hotel Singapore	卓越歷史酒店獎 2024 亞洲/太平洋最佳歷史酒店：新加坡富麗敦酒店	Historic Hotels Worldwide
Travel + Leisure Luxury Awards Asia Pacific 2025 Top 10 Hotel Spas in Singapore: The Fullerton Spa	《Travel + Leisure》亞太區奢華大獎 2025 十大最佳酒店水療(新加坡)：富麗敦水療中心	Travel + Leisure
Forbes Travel Guide Star Award 2025 Five-Star Rating: The Fullerton Bay Hotel Singapore	《福布斯旅遊指南》星級獎項 2025 五星級大獎：新加坡富麗敦海灣酒店	Forbes Travel Guide 《福布斯旅遊指南》
Environment 環境		
Hong Kong Sustainable Development Innovation and Technology Awards 2025 - Ecological Conservation Innovation and Technology – Outstanding Award: Sino Land Company Limited - Education Innovation and Technology – Excellent Award: Sino Land Company Limited - Resource Recycling Innovation and Technology – Excellent Award: Sino Land Company Limited	香港可持續發展創新科技大獎 2025 - 生態保育創新科技 — 卓越獎：信和置業有限公司 - 優質教育創新科技 — 傑出獎：信和置業有限公司 - 資源再生創新科技 — 傑出獎：信和置業有限公司	World Institute of Sustainable Development Planners 全球可持續發展規劃師學會
Hubexo Asia Awards Hong Kong 2025 - Top 10 Hong Kong Developer: Sino Land Company Limited - Elite Awards: Sino Land Company Limited	Hubexo 亞洲建築大獎 2025 - 香港十大地產發展商：信和置業有限公司 - 精英大獎：信和置業有限公司	Hubexo
Best Landscape Award for Private Property Development 2024 - Gold Award: Lee Tung Avenue - Environmental Efficiency Award: Mayfair by the Sea 8 - Merit Award: 11 managed properties	最佳園林大獎 2024 — 私人物業 - 金獎：利東街 - 環保效益獎：逸瓏灣 8 - 優異獎：11 項管理物業	Leisure and Cultural Services Department of the Hong Kong Government 香港政府康樂及文化事務署
Smart Energy Award 2024 - Innovation Award – Excellence: Sino Estates Management Limited - Joint Energy Saving Award (Catering, SME, NGO, Education Institutes and Property Management): Sino Estates Management Limited	創新節能企業大獎 2024 - 創新方案大獎 — 傑出：信和物業管理有限公司 - 齊心節能大獎(餐飲業／中小企業／非牟利機構／學校／物業管理)：信和物業管理有限公司	CLP Power Hong Kong Limited 中華電力有限公司
Summer Saver Rebate Recognition Scheme for Property Management Offices - Top Saving – Silver Award: Sino Estates Management Limited - Top Smart Living – 1st Runner-Up: Sino Estates Management Limited	「炎夏慳住賞」物業管理公司嘉許計劃 - 智醒大獎 — 亞軍：信和物業管理有限公司 - 積極慳電大獎 — 銀獎：信和物業管理有限公司	CLP Power Hong Kong Limited 中華電力有限公司

Awards/Recognition	獎項/嘉許名稱	Issuing Authority 主辦機構
Hong Kong Awards for Environmental Excellence 2023 - Hotels and Recreational Clubs – Gold Award: The Fullerton Ocean Park Hotel Hong Kong - Property Management (Commercial & Industrial) – Bronze Award: Olympian City - Property Management (Commercial & Industrial) – Certificate of Merit: Yue Man Square - Property Management (Residential) – Certificate of Merit: Pacific Palisades	香港環境卓越大獎 2023 - 酒店及康樂會所 — 金獎：香港富麗敦海洋公園酒店 - 物業管理(工商業) — 銅獎：奧海城 - 物業管理(工商業) — 優異獎：裕民坊 - 物業管理(住宅) — 優異獎：寶馬山花園	Environmental Campaign Committee 環境運動委員會
Hong Kong Green Awards 2024 Green Management Award – Service Provider (SME) – Merit Award: 4 managed properties, Perfect Green Supplies Company Limited	香港綠色企業大獎 2024 優越環保管理獎(服務供應商) — 優異獎：4項管理物業、綠玲瓏供應有限公司	Green Council 環保促進會
32nd Green Power Hike 25km Property Management Cup – 2nd Runner-Up: Sino Estates Management Limited	第三十二屆綠色力量環島行 物業管理盃 25 公里組 — 季軍：信和物業管理有限公司	Green Power 綠色力量
Hong Kong Outstanding Green Management Award 2024 - Gold Award: St. George's Mansions, China Hong Kong City, Exchange Tower, One SilverSea, Skyline Tower - Silver Award: 3 managed properties	香港綠識管理大獎 2024 - 金獎：St. George's Mansions、中港城、國際交易中心、一號銀海、宏天廣場 - 銀獎：3 項管理物業	Greeners Action 綠領行動
Tree Management Award 2024 - Platinum Award: Hong Kong Gold Coast Residences (Phase 2) - Gold Award: The Royal Oaks - Merit Award: Grand Central	樹木管理大獎 2024 - 白金獎：香港黃金海岸住宅(二期) - 金獎：御林皇府 - 優異獎：凱滙	International Society of Arboriculture Hong Kong Chapter 國際事務學會香港分部
Health and Safety 健康及安全		
Universal Design Award Scheme 2024/25 - Gold Award: Citywalk, Citywalk 2, Yue Man Square, Tuen Mun Town Plaza Phase 1 - Silver Award: 4 managed properties	通用設計嘉許計劃 2024/25 - 金獎：荃新天地、荃新天地 2、裕民坊、屯門市廣場一期 - 銀獎：4 項管理物業	Equal Opportunities Commission 平等機會委員會
The 17th Hong Kong Outstanding OSH Employees Award Bronze Award (Organization/Enterprise – Front-line worker): Best Result Environmental Services Limited	第十七屆全港傑出職安健員工嘉許計劃 銅獎(機構/企業組 — 前線員工)：恒毅環衛服務有限公司	Occupational Safety and Health Council 職業安全健康局
Quality Lift Service Recognition Scheme - Gold Award: 5 managed properties - Excellence Award: 11 managed properties	優質升降機服務認可計劃 - 金獎：5 項管理物業 - 優良獎：11 項管理物業	Electrical and Mechanical Services Department of the Hong Kong Government 香港政府機電工程署

Major ESG Memberships 主要環境、社會及管治會籍

Organisation 機構	ESG Memberships 環境、社會及管治會籍
Business Environment Council 商界環保協會	Council Member (Sino Land Company Limited) 特邀會員 (信和置業有限公司)
Employers' Federation of Hong Kong 香港僱主聯合會	Member (Sino Administration Services Limited, Sino Estates Management Limited, Sino Estates Services Limited, Sino Land Company Limited, Sino Parking Services Limited, Sino Security Services Limited, Perfect Green Supplies Company Limited, Best Result Environmental Services Limited) 會員 (信和行政服務有限公司、信和物業管理有限公司、信和物業服務有限公司、信和置業有限公司、信和停車場管理有限公司、信和護衛有限公司、綠玲瓏供應有限公司、恒毅環衛服務有限公司)
IFRS Foundation 國際財務報告準則基金會	IFRS Sustainability Alliance (Sino Land Company Limited) IFRS可持續發展聯盟 (信和置業有限公司)
Taskforce on Nature-related Financial Disclosures ("TNFD") 自然相關財務披露工作組	TNFD Forum Member (Sino Land Company Limited) TNFD論壇成員 (信和置業有限公司)
The Chamber of Hong Kong Listed Companies 香港上市公司商會	Member (Sino Land Company Limited) 會員 (信和置業有限公司)
The Hong Kong Council of Social Service 香港社會服務聯會	Caring Company Patron's Club – Jade Member (Sino Group) 「商界展關懷」贊助人會 – 翡翠會員 (信和集團)
The Hong Kong General Chamber of Commerce 香港總商會	Full Member (Sino Land Company Limited) 正式會員 (信和置業有限公司)
The Hong Kong Green Building Council 香港綠色建築議會	Platinum Patron Member (Sino Land Company Limited) 鉑金贊助會員 (信和置業有限公司)
Women Workplace Index ("WWi") 女性職場指數	Inaugural Founding Member (Sino Land Company Limited) 創始成員 (信和置業有限公司)

Major Commitments 主要承諾

Organisation 機構	Commitments 承諾
Business Environment Council 商界環保協會	BEC Net-zero Carbon Charter: Science-aligned Signatory (Sino Land Company Limited) 《BEC零碳約章》：符合科學的簽署機構 (信和置業有限公司)
Corporate Knights	Action Declaration on climate policy engagement (Sino Land Company Limited) 《參與氣候政策與行動宣言》 (信和置業有限公司)
Science Based Targets initiative ("SBTi") 科學基礎目標倡議組織	Business Ambition for 1.5°C (Sino Land Company Limited) 企業雄心助力1.5°C限溫目標行動 (信和置業有限公司)
Task Force on Climate-related Financial Disclosures ("TCFD") 氣候相關財務信息披露工作組	TCFD Supporter (Sino Land Company Limited) TCFD支持機構 (信和置業有限公司)
Taskforce on Nature-related Financial Disclosures ("TNFD") 自然相關財務披露工作組	TNFD Early Adopter (Sino Land Company Limited) TNFD早期採用者 (信和置業有限公司)
United Nations Global Compact 《聯合國全球契約》	Signatory (Sino Land Company Limited) 簽署機構 (信和置業有限公司)
UN Women and UN Global Compact 聯合國婦女署及聯合國全球契約	Women's Empowerment Principles (Sino Land Company Limited) 《婦女賦權原則》 (信和置業有限公司)

Progress on Key Sustainability Indicators

關鍵可持續發展指標的進展

Economic Performance 經濟表現

DIRECT ECONOMIC VALUE GENERATED (HK\$ Million) 產生的直接經濟價值(百萬港元)	2024/2025	2023/2024	2022/2023
Revenue 收入	8,183	8,765	11,881
Finance income 財務收益	2,258	2,340	1,391
Share of results of associates and joint ventures ¹ 應佔聯營公司及合營企業業績 ¹	534	1,041	1,288
Total 總計	10,975	12,146	14,560
ECONOMIC VALUE DISTRIBUTED (HK\$ Million) 分配的經濟價值(百萬港元)			
Operating cost ² 營運成本 ²	390	348	386
Employee wages and benefits ³ 員工薪酬及福利 ³	1,848	1,794	1,704
Payment to providers of capital 向出資者支付的款項	5,131	4,837	4,492
Hong Kong profits tax paid 已付香港利得稅	503	825	2,483
Taxation in other jurisdictions paid 已付其他地區的稅項	344	75	48
Community investment (i.e. charitable donations and sponsorship) 公益投資(慈善捐款及贊助)	11	12	17
Total 總計	8,227	7,891	9,130
ECONOMIC VALUE RETAINED (HK\$ Million) 留存的經濟價值(百萬港元)			
Difference between direct economic value generated and economic value distributed 產生的直接經濟價值減去分配的經濟價值	2,748	4,255	5,430

Remarks 備註

- ¹ Excluding revaluation of investment properties.
- ² Including administrative expenses and other operating expenses; excluding staff costs.
- ³ Including Directors' remuneration.
- ¹ 不包括投資物業重估。
- ² 包括行政費用及其他營運費用，但不包括員工成本。
- ³ 包括董事酬金。

Environmental Performance¹ 環境表現¹

GREENHOUSE GAS ("GHG") EMISSIONS ² (tonnes CO ₂ e) 溫室氣體排放量 ² (公噸二氧化碳對等值)	2024/2025	2023/2024	2022/2023
Direct GHG Emissions (Scope 1) 直接溫室氣體排放量 (範疇一)	3,055.3	3,864.8	3,541.5
Property Management 物業管理	1,185.9	1,480.5	1,346.5
Construction Sites 建築工地	0.7	13.6	57.8
Hotels 酒店	1,868.7	2,370.8	2,137.2
Indirect GHG Emissions (Scope 2 – Market-Based) 間接溫室氣體排放量 (範疇二 – 基於市場的方法)	114,881.9	126,972.3	127,120.9
Head Office 總部	496.4	564.4	631.0
Property Management 物業管理	98,939.8	109,897.9	107,999.1
Construction Sites 建築工地	83.6	158.8	986.2
Hotels 酒店	15,362.2	16,351.2	17,504.6
Indirect GHG Emissions (Scope 2 – Location-Based) 間接溫室氣體排放量 (範疇二 – 基於位置的方法)	114,881.9	126,972.3	127,120.9
Head Office 總部	496.4	564.4	631.0
Property Management 物業管理	98,939.8	109,897.9	107,999.1
Construction Sites 建築工地	83.6	158.8	986.2
Hotels 酒店	15,362.2	16,351.2	17,504.6
Other Indirect GHG Emissions (Scope 3) 其他間接溫室氣體排放量 (範疇三)	1,065.7	1,368.6	1,401.9
Head Office 總部	35.3	73.5	43.6
Property Management 物業管理	763.5	928.0	998.3
Construction Sites 建築工地	5.6	22.3	25.6
Hotels 酒店	261.3	339.8	334.4

TOTAL GHG EMISSIONS INTENSITY (MARKET-BASED)³ 溫室氣體排放強度(基於市場的方法) ³	2024/2025	2023/2024	2022/2023
Head Office (tonnes CO ₂ e/employee) 總部(公噸二氧化碳對等值/員工)	0.57	0.71	0.73
Property Management (tonnes CO ₂ e/m ²) 物業管理(公噸二氧化碳對等值/平方米)	0.019	0.022	0.021
Construction Sites (tonnes CO ₂ e/m ²) 建築工地(公噸二氧化碳對等值/平方米)	0.010	0.022	0.015
Hotels (tonnes CO ₂ e/visitor night) 酒店(公噸二氧化碳對等值/住客晚數)	0.047	0.053	0.064
TOTAL GHG EMISSIONS INTENSITY (LOCATION-BASED)³ 溫室氣體排放強度(基於位置的方法) ³			
Head Office (tonnes CO ₂ e/employee) 總部(公噸二氧化碳對等值/員工)	0.57	0.71	0.73
Property Management (tonnes CO ₂ e/m ²) 物業管理(公噸二氧化碳對等值/平方米)	0.019	0.022	0.021
Construction Sites (tonnes CO ₂ e/m ²) 建築工地(公噸二氧化碳對等值/平方米)	0.010	0.022	0.015
Hotels (tonnes CO ₂ e/visitor night) 酒店(公噸二氧化碳對等值/住客晚數)	0.047	0.053	0.064
ELECTRICITY CONSUMPTION (kWh) 用電量(千瓦時)			
Sino Land 信和置業	279,972,114	287,847,270	286,411,321
Head Office 總部	1,306,206	1,447,158	1,617,910
Property Management 物業管理	243,377,203	254,821,623	246,834,538
Construction Sites 建築工地	153,842	261,151	2,442,292
Hotels 酒店	35,134,863	31,317,339	35,516,581

ELECTRICITY INTENSITY 用電強度	2024/2025	2023/2024	2022/2023
Head Office (kWh/employee) 總部 (千瓦時/員工)	1,401.5	1,595.5	1,752.9
Property Management (kWh/m ²) 物業管理 (千瓦時/平方米)	46.6	49.6	47.0
Construction Sites (kWh/m ²) 建築工地 (千瓦時/平方米)	17.3	29.3	34.1
Hotels (kWh/visitor night) 酒店 (千瓦時/住客晚數)	93.6	87.5	113.2
FUEL CONSUMPTION 燃料耗用量			
Property Management – Ultra low sulphur diesel (L) 物業管理 – 超低硫柴油 (公升)	10,375	15,571	13,241
Construction Sites – Ultra low sulphur diesel (L) 建築工地 – 超低硫柴油 (公升)	290	5,396	13,017
Hotels – Gas (m ³) 酒店 – 燃氣 (立方米)	1,190,953	1,423,657	1,302,803
FUEL INTENSITY 燃料耗用量強度			
Property Management – Ultra low sulphur diesel (L/m ²) 物業管理 – 超低硫柴油 (公升/平方米)	0.002	0.003	0.003
Construction Sites – Ultra low sulphur diesel (L/m ²) 建築工地 – 超低硫柴油 (公升/平方米)	0.03	0.6	0.2
Hotels – Gas (m ³ /visitor night) 酒店 – 燃氣 (立方米/住客晚數)	3.2	4.0	4.2
TOTAL ENERGY CONSUMPTION (kWh) 能源總耗量 (千瓦時)	288,886,040	297,481,744	294,855,207
WATER CONSUMPTION⁴ (m³) 用水量 ⁴ (立方米)			
Sino Land 信和置業	1,651,760	1,659,120	1,777,985
Property Management 物業管理	1,248,798	1,239,642	1,375,707
Construction Sites 建築工地	3,671	23,422	15,121
Hotels 酒店	399,291	396,057	387,156

WATER INTENSITY 用水強度	2024/2025	2023/2024	2022/2023
Property Management (m ³ /m ²) 物業管理 (立方米/平方米)	0.2	0.2	0.3
Construction Sites (m ³ /m ²) 建築工地 (立方米/平方米)	0.41	2.63	0.21
Hotels (m ³ /visitor night) 酒店 (立方米/住客晚數)	1.1	1.1	1.2
NON-HAZARDOUS WASTE DISPOSAL ⁵ (tonnes) 無害廢物棄置量 ⁵ (公噸)			
Sino Land 信和置業	89,134.4	70,505.5	51,338.6
Head Office 總部	29.1	15.6	18.7
Property Management 物業管理	83,161.2	65,310.6	44,524.3
Construction Sites 建築工地	1,070.0	1,011.8	2,391.0
Hotels 酒店	4,874.1	4,167.6	4,404.6
NON-HAZARDOUS WASTE INTENSITY 無害廢物棄置強度			
Head Office (tonnes/employee) 總部 (公噸/員工)	0.03	0.02	0.02
Property Management (tonnes/m ²) 物業管理 (公噸/平方米)	0.02	0.01	0.01
Construction Sites (tonnes/m ²) 建築工地 (公噸/平方米)	0.120	0.114	0.033
Hotels (tonnes/visitor night) 酒店 (公噸/住客晚數)	0.01	0.01	0.01
HAZARDOUS WASTE DISPOSAL ⁶ (kg) 有害廢物棄置量 ⁶ (公斤)			
Sino Land 信和置業	2,195.2	2,378.0	2,021.9
Head Office 總部	56.0	52.9	82.1
Property Management 物業管理	2,139.2	2,325.2	1,939.8

HAZARDOUS WASTE INTENSITY 有害廢物棄置強度	2024/2025	2023/2024	2022/2023
Head Office (kg/employee) 總部 (公斤/員工)	0.06	0.06	0.09
Property Management (kg/m ²) 物業管理 (公斤/平方米)	0.00041	0.00045	0.00037
USE OF MATERIALS (tonnes) 物料使用量 (公噸)			
Packaging Materials 包裝物料	54.0	14.1	89.0
MATERIALS RECYCLED (tonnes) 回收物料量 (公噸)			
Metals 金屬	21.8	9.6	3.6
Plastic 塑膠	92.8	76.5	78.9
Used Cooking Oil 廢棄食油	13.5	10.8	10.7
Paper 紙張	1,274.8	1,590.8	1,313.5
Food Waste 廚餘	443.1	428.7	401.1
Grease Trap Waste 隔油池廢物	510.6	305.6	309.1
Aluminium Cans 鋁罐	19.6	32.6	18.5
Construction Waste 建築廢料	–	552.0	72.3
Glass Bottles 玻璃瓶	85.6	56.3	195.0

Remarks 備註

- ¹ The scope of environmental performance data covers the assets where Sino Land has operational control, including the Head Office, property management and construction sites in Hong Kong, as well as hotels in Hong Kong, Singapore and Sydney.
Head Office refers to the offices of Sino Land in Tsim Sha Tsui Centre and Skyline Tower.
Property management in 2024/25 and 2023/24 refers to the 170 buildings managed by the Group. For 2022/23, the data included 169 buildings managed by the Group. Electricity consumption by property management also included some centralised cooling services for tenants.
Construction sites in 2024/25 and 2023/24 included two projects. For 2022/23, the data included four projects. The changes in environmental footprints were due to the different stages of construction activities at the sites during the reporting period, when compared with previous years.
Hotels included The Fullerton Hotel Singapore, The Fullerton Bay Hotel Singapore, The Fullerton Hotel Sydney, The Fullerton Ocean Park Hotel Hong Kong, and The Olympian Hong Kong.
- ² Calculation methodologies for GHG emissions:
Methodologies: "Guidelines to Account for and Report on Greenhouse Gas Emissions and Removals for Buildings (Commercial, Residential or Institutional Purposes) in Hong Kong" published by the Environmental Protection Department and the Electrical and Mechanical Services Department of the Hong Kong Government, "How to prepare an ESG Report — Appendix 2: Reporting Guidance on Environmental KPIs" published by the Stock Exchange of Hong Kong Limited, and Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (2004).
Sources of emission factors: Local power and utility companies, Drainage Services Department and Water Supplies Department of the Hong Kong Government, Energy Market Authority of the Government of Singapore, Department of Industry, Science, Energy and Resources of the Australian Government, and UK Government Greenhouse Gas (GHG) Conversion Factors for Company Reporting. Emission factors adopted have been updated based on the above sources.
GHG emissions calculated included carbon dioxide (CO₂), methane (CH₄), nitrous oxide (N₂O) and hydrofluorocarbons (HFCs). Perfluorocarbons (PFCs), sulphur hexafluoride (SF₆) and nitrogen trifluoride (NF₃) are not considered material as the amount is insignificant.
Scope 1 emissions included direct GHG emissions from stationary and vehicle fuel consumption, loss of refrigerant (HCFC refrigerants: 75.0 kg; HFC refrigerants: 974.4 kg) and fugitive emissions from the use of fire extinguishers in the properties managed and construction sites. Scope 1 emissions do not apply to Head Office.
Scope 2 emissions included indirect GHG emissions from purchased electricity and gas. The latest emission factors have been applied to both market-based and location-based GHG emissions.
Scope 3 emissions included indirect GHG emissions from water consumption, wastewater discharge, paper waste disposal and air travel. GHG emissions from air travel are calculated by the ICAO Carbon Emissions Calculator.
- ³ Included scope 1, 2 and 3 GHG emissions.
- ⁴ Water consumption data of our Head Office is unavailable since there is no separate metering.
- ⁵ Excluded recycled materials.
- ⁶ The amount of hazardous waste produced by the Group during the reporting period was insignificant. Hazardous waste generated by the Group was collected by qualified contractors for treatment in a safe manner.
- ¹ 環境表現數據範圍涵蓋信和置業擁有營運控制權的資產，包括香港的總部、物業管理和建築工地，以及香港、新加坡及悉尼的酒店。總部為信和置業於尖沙咀中心的辦事處，以及於宏天廣場的辦事處。
2024/25及2023/24年度的物業管理為集團管理的170座建築物。2022/23年度則包括集團管理的169座建築物。物業管理的用電量，亦包括為部分租戶提供的中央冷氣服務。
2024/25及2023/24年度的建築工地包括兩個項目。2022/23年度則包括四個項目。與過往年度相比，報告期內工地施工活動處於不同階段，環境足跡因而有所變化。
酒店包括新加坡富麗敦酒店、新加坡富麗敦海灣酒店、悉尼富麗敦酒店、香港富麗敦海洋公園酒店，以及香港遨凱酒店。
- ² 溫室氣體排放量計算方法：
方法：根據香港政府轄下環境保護署和機電工程署所發布的《香港建築物（商業、住宅或公共用途）的溫室氣體排放及減除的核算和報告指引》，香港聯合交易所有限公司發布的《如何準備環境、社會及管治報告 — 附錄二：環境關鍵績效指標匯報指引》，以及《溫室氣體核算體系：企業核算與報告標準（2004年）》。
排放因子的來源：本地電力和公用事業公司、香港政府渠務署和水務署、新加坡政府能源市場管理局、澳洲政府產業、科學、能源及資源部，以及英國政府供公司申報使用的溫室氣體轉換因子。所運用的排放因子已根據以上來源作出相應的更新。
計算的溫室氣體排放量包括二氧化碳（CO₂）、甲烷（CH₄）、氧化亞氮（N₂O）及氫氟碳化物（HFCs）。全氟化合物（PFCs）、六氟化硫（SF₆）及三氟化氮（NF₃）並不顯著。
範疇一排放量包括固定源和車輛的燃料消耗，及製冷劑折耗造成的直接溫室氣體排放（氟氯烴（HCFC）製冷劑：75.0公斤；氫氟碳化物（HFC）製冷劑：974.4公斤）及使用滅火器時釋出的氣體。範疇一排放並不適用於總部。
範疇二排放量包括購買電力和燃氣的間接溫室氣體排放。最新的排放因子已應用於基於市場的方法和基於位置的方法的溫室氣體排放量。
範疇三排放量包括用水、廢水排放、廢紙棄置和航空交通造成的間接溫室氣體排放。航空交通的二氧化碳對等值排放，以國際民用航空組織的碳排放計算器計算得出。
- ³ 包括範疇一、二及三的溫室氣體排放。
- ⁴ 由於總部並沒有獨立水錶，有關用水量數據因而未能提供。
- ⁵ 回收物料除外。
- ⁶ 報告期內，集團並無產生大量有害廢物。集團產生的有害廢物由合資格承辦商收集，並以安全的方式處理。

Social Performance¹ 社會表現¹

	HONG KONG AND MAINLAND CHINA 香港及中國內地		SINGAPORE 新加坡		SYDNEY 悉尼	
EMPLOYEES STATISTICS (people) 員工統計(人)	2024/25	2023/24	2024/25	2023/24	2024/25	2023/24
By Gender 按性別劃分						
Male 男性	4,383	4,497	284	299	167	135
Part-time 兼職	698	864	0	1	63	39
Full-time 全職	3,685	3,633	284	298	104	96
Female 女性	4,568	4,781	208	223	168	152
Part-time 兼職	796	1,087	0	0	74	54
Full-time 全職	3,772	3,694	208	223	94	98
By Employment Contract 按僱傭合約劃分						
Permanent 長期	7,352	7,215	471	488	305	287
Male 男性	3,632	3,573	279	287	149	135
Female 女性	3,720	3,642	192	201	156	152
Temporary 臨時	1,599	2,063	21	34	30	0
Male 男性	751	924	5	12	18	0
Female 女性	848	1,139	16	22	12	0

	HONG KONG AND MAINLAND CHINA 香港及中國內地		SINGAPORE 新加坡		SYDNEY 悉尼	
EMPLOYEES STATISTICS (people) 員工統計(人)	2024/25	2023/24	2024/25	2023/24	2024/25	2023/24
By Employment Category 按職級劃分						
Director Level 董事	26	32	8	9	6	6
Senior Level 高級	528	526	80	75	13	11
Middle Level 中級	1,002	990	267	275	44	47
Entry Level 普通員工	5,891	5,779	116	129	242	223
Contract/Short-term Staff 合約/短期員工	1,504	1,951	21	34	30	0
By Age Group 按年齡組別劃分						
Under 30 years old 30歲以下	813	781	112	113	172	145
30-50 years old 30至50歲	2,994	3,090	257	281	107	89
Over 50 years old 50歲以上	5,144	5,407	123	128	56	53

	HONG KONG AND MAINLAND CHINA 香港及中國內地		SINGAPORE 新加坡		SYDNEY 悉尼	
EMPLOYEE GENDER DIVERSITY (people) 員工性別多元化 (人)	2024/25	2023/24	2024/25	2023/24	2024/25	2023/24
Director Level 董事						
Male 男性	19	25	5	5	4	4
Female 女性	7	7	3	4	2	2
Senior Level 高級						
Male 男性	305	315	50	48	8	6
Female 女性	223	211	30	27	5	5
Middle Level 中級						
Male 男性	502	502	160	164	24	22
Female 女性	500	488	107	111	20	25
Management Positions in Revenue-generating Functions 創造收入部門的管理職位						
Male 男性	97	103	5	10	4	5
Female 女性	90	85	13	6	8	9
STEM-related Positions 科學、科技、工程和數學相關職位						
Male 男性	150	149	2	2	6	4
Female 女性	37	33	0	0	0	0

	HONG KONG AND MAINLAND CHINA 香港及中國內地		SINGAPORE 新加坡		SYDNEY 悉尼	
NEW HIRES ² (people) 新入職員工 ² (人)	2024/25	2023/24	2024/25	2023/24	2024/25	2023/24
Total number of new hires 新入職員工總數	3,126	3,547	145	222	127	161
Overall new hires rate 新入職員工比率	34.9%	38.2%	29.5%	42.5%	37.9%	56.1%
Rate of open positions filled by internal candidates 由內部候選人填補空缺職位的比率	8.2%	7.8%	8.3%	18.0%	24.4%	51.6%

NEW HIRES ² (people) 新入職員工 ² (人)	2024/2025	2023/2024
By Gender (and rate) 按性別劃分 (及比率)		
Male 男性	1,571 (32.5%)	1,822 (36.9%)
Female 女性	1,827 (37.0%)	2,108 (40.9%)
By Age Group (and rate) 按年齡組別劃分 (及比率)		
Under 30 years old 30歲以下	711 (64.8%)	826 (79.5%)
30-50 years old 30至50歲	1,080 (32.2%)	1,143 (33.0%)
Over 50 years old 50歲以上	1,607 (30.2%)	1,961 (35.1%)

	HONG KONG AND MAINLAND CHINA 香港及中國內地		SINGAPORE 新加坡		SYDNEY 悉尼	
OVERALL TURNOVER (people) 員工流失人數(人)	2024/25	2023/24	2024/25	2023/24	2024/25	2023/24
Total number of employee turnover 整體員工流失人數	3,414	3,094	184	197	159	106
Number of voluntary turnover 自願離職人數	2,390	2,618	106	136	93	89
Overall turnover rate 整體員工流失率	38.1%	33.3%	37.4%	37.7%	47.5%	36.9%

OVERALL TURNOVER (people) 員工流失人數(人)	2024/2025	2023/2024
By Gender (and rate) 按性別劃分(及比率)		
Male 男性	1,704 (35.3%)	1,599 (32.4%)
Female 女性	2,053 (41.5%)	1,798 (34.9%)
By Age Group (and rate) 按年齡組別劃分(及比率)		
Under 30 years old 30歲以下	592 (54.0%)	602 (57.9%)
30-50 years old 30至50歲	1,098 (32.7%)	1,041 (30.1%)
Over 50 years old 50歲以上	2,067 (38.8%)	1,754 (31.4%)
DIVERSITY (people) 多元化(人)		
Hong Kong and Mainland China (and rate) 香港和中國內地(及比率)		
Chinese 中國籍	8,645 (96.6%)	8,962 (96.6%)
Non-Chinese 非中國籍	306 (3.4%)	316 (3.4%)
Singapore (and rate) 新加坡(及比率)		
Chinese 華裔	291 (59.1%)	310 (59.4%)
Malay 馬來裔	62 (12.6%)	61 (11.7%)
Indian 印度裔	54 (11.0%)	60 (11.5%)
Others 其他	85 (17.3%)	91 (17.4%)

DIVERSITY (people) 多元化(人)	2024/2025	2023/2024
Sydney (and rate) 悉尼(及比率)		
Australian 澳洲	115 (34.3%)	99 (34.5%)
European 歐洲	37 (11.0%)	32 (11.1%)
Asian 亞洲	49 (14.6%)	43 (15.0%)
Middle Eastern 中東	0 (0%)	0 (0%)
South African 南非	1 (0.3%)	1 (0.3%)
North American 北美	1 (0.3%)	1 (0.3%)
Others 其他	132 (39.4%)	111 (38.7%)

	HONG KONG AND MAINLAND CHINA 香港及中國內地		SINGAPORE 新加坡		SYDNEY 悉尼	
PATERNITY OR MATERNITY LEAVE (people) 侍產假或產假(人)	2024/25	2023/24	2024/25	2023/24	2024/25	2023/24
Number of Employees Entitled to Paternity or Maternity Leave 合資格享有侍產假或產假的員工總數						
By Gender 按性別劃分						
Male 男性	3,497	3,443	284	288	167	135
Female 女性	3,687	3,602	208	207	168	151
Number of Employees Taking Paternity or Maternity Leave 實際使用侍產假或產假的員工總數						
By Gender 按性別劃分						
Male 男性	25	36	9	4	0	0
Female 女性	35	36	6	3	0	2

	HONG KONG AND MAINLAND CHINA 香港及中國內地		SINGAPORE 新加坡		SYDNEY 悉尼	
PATERNITY OR MATERNITY LEAVE (people) 侍產假或產假(人)	2024/25	2023/24	2024/25	2023/24	2024/25	2023/24
Number of Employees Returning to Work After Paternity or Maternity Leave 侍產假或產假後復職的員工總數						
By Gender 按性別劃分						
Male 男性	25	36	7	4	0	0
Female 女性	30	36	4	3	0	2
Return to Work Rate³ 復職率 ³						
By Gender 按性別劃分						
Male 男性	100%	100%	78%	100%	–	–
Female 女性	86%	100%	67%	100%	–	100%
Number of Employees Still Employed for 12 Months After Returning to Work (After Paternity or Maternity Leave) 侍產假或產假復職12個月後仍在任的員工總數						
By Gender 按性別劃分						
Male 男性	18	28	2	4	0	0
Female 女性	24	27	1	3	0	0
Number of Employees Who Returned to Work After Taking Paternity or Maternity Leave in Prior Reporting Period 上一個報告期侍產假或產假後復職的員工總數						
By Gender 按性別劃分						
Male 男性	26	28	2	4	0	0
Female 女性	28	45	1	3	0	0

	HONG KONG AND MAINLAND CHINA 香港及中國內地		SINGAPORE 新加坡		SYDNEY 悉尼	
PATERNITY OR MATERNITY LEAVE (people) 待產假或產假(人)	2024/25	2023/24	2024/25	2023/24	2024/25	2023/24
Retention Rate⁴ 留任率 ⁴						
By Gender 按性別劃分						
Male 男性	69.2%	100%	100%	100%	–	–
Female 女性	85.7%	60.0%	100%	100%	–	–
OCCUPATIONAL HEALTH AND SAFETY 職業健康及安全						
Number and Rate of Work-related Fatalities⁵ 因工死亡人數及死亡率 ⁵						
Number of work-related fatalities (people) 因工死亡人數(人)	0	0	0	0	0	0
Work-related fatality rate ⁶ (per 100 employees) 因工死亡率 ⁶ (每100名員工)	0	0	0	0	0	0
Number and Rate of Work-related Injuries⁷ 因工受傷人數及事故率 ⁷						
Number of lost days (days) 損失的工作日數(日)	6,141	5,437	62	42	2	2
Number of reported accidents due to work-related injury ⁸ (accidents) 因工傷須呈報事故數目 ⁸ (宗事故)	142	158	18	29	3	4
Injury rate ⁸ (per 100 employees) 工傷率 ⁸ (每100名員工)	1.59	1.70	3.66	5.56	0.90	1.39
Number of high-consequence work-related injuries (excluding fatalities) ⁹ (accidents) 嚴重工傷事故數目(不包括死亡) ⁹ (宗事故)	0	0	0	0	0	0
High-consequence work-related injury rate ⁹ (per 100 employees) 嚴重工傷率 ⁹ (每100名員工)	0.00	0.00	0.00	0.00	0.00	0.00
Thousand hours worked ¹⁰ (thousand hours) 千工時 ¹⁰ (1,000小時)	18,585	17,945	1,454	1,091	32	31

HONG KONG 香港		
OCCUPATIONAL HEALTH AND SAFETY ¹¹ (contractors and subcontractors on construction sites) 職業健康及安全 ¹¹ (於建築工地的承辦商及分判商)	2024/2025	2023/2024
Number and Rate of Work-related Fatalities⁵ 因工死亡人數及死亡率 ⁵		
Number of work-related fatalities (people) 因工死亡人數 (人)	0	0
Number and Rate of Work-related Injuries^{12, 13} 因工受傷人數及事故率 ^{12, 13}		
Number of lost days (days) 損失的工作日數 (日)	0	1,413
Number of reported accidents due to work-related injury ⁸ (accidents) 因工傷須呈報事故數目 ⁸ (宗事故)	0	5
Number of high-consequence work-related injuries (excluding fatalities) ⁹ (accidents) 嚴重工傷事故數目 (不包括死亡) ⁹ (宗事故)	0	0
Number of working days (days) 工作日數 (日)	54,242	55,399

	NUMBER OF STAFF TRAINED (people and rate) 培訓人數 (人及比率)		TOTAL TRAINING HOURS (hour) 總培訓時數 (小時)		AVERAGE TRAINING HOURS/EMPLOYEE (hour) 每位員工的平均 培訓時數 (小時)	
EMPLOYEE TRAINING 員工培訓	2024/25	2023/24	2024/25	2023/24	2024/25	2023/24
By Gender 按性別劃分						
Male 男性	4,567 (94.5%)	4,681 (94.9%)	110,585	81,531	22.9	16.5
Female 女性	4,614 (93.3%)	4,866 (94.4%)	93,352	70,577	18.9	13.7
By Employment Category 按職級劃分						
Director Level 董事	29 (72.5%)	36 (76.6%)	1,624	2,644	40.6	56.2
Senior Level 高級	609 (98.1%)	609 (99.5%)	23,177	23,084	37.3	37.7
Middle Level 中級	1,296 (98.7%)	1,272 (97.0%)	60,046	40,978	45.7	31.2
Entry Level 普通員工	6,091 (97.5%)	5,849 (95.4%)	115,647	75,301	18.5	12.3
Contract/Short-term Staff 合約/短期員工	1,156 (74.3%)	1,781 (89.7%)	3,443	10,102	2.2	5.1

	NUMBER OF STAFF TRAINED (people and rate) 培訓人數 (人及比率)		TOTAL TRAINING HOURS (hour) 總培訓時數 (小時)		AVERAGE TRAINING HOURS/EMPLOYEE (hour) 每位員工的平均 培訓時數 (小時)	
EMPLOYEE TRAINING 員工培訓	2024/25	2023/24	2024/25	2023/24	2024/25	2023/24
By Training Topic 按培訓主題劃分						
Training on human rights policies or procedures 人權政策或程序培訓	8,881 (90.8%)	1,924 (19.1%)	19,217	8,455	1.97	0.84
PERFORMANCE REVIEWS 工作表現評核	2024/2025		2023/2024			
Number of Employees Receiving Regular Performance Reviews (people) 定期接受工作表現評核的員工人數 (人)						
By Gender (and rate) 按性別劃分 (及比率)						
Male 男性	4,834 (100%)		4,931 (100%)			
Female 女性	4,944 (100%)		5,156 (100%)			
By Employment Category (and rate) 按職級劃分 (及比率)						
Director Level 董事	40 (100%)		47 (100%)			
Senior Level 高級	621 (100%)		612 (100%)			
Middle Level 中級	1,313 (100%)		1,312 (100%)			
Entry Level 普通員工	6,249 (100%)		6,131 (100%)			
Contract/Short-term Staff 合約/短期員工	1,555 (100%)		1,985 (100%)			

SUPPLY CHAIN (number) 供應鏈(數目)	2024/2025	2023/2024
By Geographical Region (and rate) 按地區劃分(及比率)		
Hong Kong 香港	216 (21.8%)	213 (21.4%)
Mainland China and Taiwan 中國內地及台灣	1 (0.1%)	3 (0.3%)
Asia (except Hong Kong, Mainland China and Taiwan) 亞洲(香港、中國內地及台灣除外)	383 (38.6%)	370 (37.2%)
Europe and North America 歐洲及北美洲	15 (1.5%)	4 (0.4%)
Oceania 大洋洲	376 (37.9%)	398 (40.0%)
Other Regions 其他地區	2 (0.2%)	7 (0.7%)
Supplier Screening and Assessment (number) 供應商篩選與評估(數目)		
Significant suppliers in Tier-1 第一級重要供應商	10	10
Significant suppliers in non Tier-1 非第一級重要供應商	0	0
Number of significant suppliers assessed 已評估的重要供應商	2	3
Rate of total spending on significant suppliers in Tier-1 第一級重要供應商支出比率	44%	51%

Remarks 備註

- ¹ Percentages may not add up to 100% due to rounding.
- ² New hire rate is calculated based on total number of staff for the category (gender and age group).
- ³ Return to work rate is calculated as the total number of employees who returned to work after paternity or maternity leave divided by the total number of employees expected to return to work after such leave, then multiplying the result by 100%.
- ⁴ Retention rate is calculated as the total number of employees retained 12 months after returning to work following a period of paternity or maternity leave, divided by the total number of employees returned from such leave in the prior reporting period(s), then multiplying the result by 100%.
- ⁵ The work-related fatality number and rate for the 2022/23 reporting year was 0.
- ⁶ Refer to the calculation methods suggested in GRI 403-9. Calculation is based on 200,000 hours worked by 100 employees in a year.
- ⁷ Main types of injuries included slip, trip or fall on same level.
- ⁸ Reportable injuries resulting in leave of three days or more in accordance with the Occupational Safety and Health Ordinance of Hong Kong.
- ⁹ High-consequence work-related injuries (excluding fatalities) refer to work-related injuries that result in an injury from which the worker cannot, does not, or is not expected to fully recover to pre-injury health status within six months.
- ¹⁰ The number of total hours worked was estimated based on working days of eight-hours/day during the reporting period.
- ¹¹ Included two wholly-owned construction sites. During the reporting year, effective management led to a significant decrease in work-related accidents, with zero reported accidents due to work-related injury and lost day.
- ¹² During the reporting period, our lost time incident rate is 0 per 1,000 employees. According to the Occupational Safety and Health Statistic Bulletin published in August 2025 by the Labour Department of Hong Kong Government, the accident rate (equivalent to our defined lost-time injury rate) of construction industry is 24.8 per 1,000 employees in the calendar year 2024.
- ¹³ Main types of injuries included contusions and bruises.
- ¹ 數值以四捨五入計算，百分比的總和未必達100%。
- ² 新入職員工比率根據該類別（性別和年齡組別）的員工總數計算得出。
- ³ 復職率的計算方法：待產假或產假後復職的實際員工總數，除以待產假或產假後應復職的員工總數，再乘以100%。
- ⁴ 留任率的計算方法：待產假或產假後復職留任12個月的員工總數，除以上個報告期待產假或產假後復職員工的總數，再乘以100%。
- ⁵ 2022/23年度因工死亡人數及死亡率為零。
- ⁶ 參考GRI 403-9建議的計算方法。根據每年100名員工的200,000小時工作時間計算得出。
- ⁷ 主要工傷類別包括在滑倒、絆跌或在同層跌倒。
- ⁸ 根據香港的《職業安全及健康條例》，須呈報造成三天或以上病假的工傷事故。
- ⁹ 嚴重工傷（不包括死亡）指與工作有關的傷害，導致工人無法、不能或預計六個月內未能完全康復至受傷前的健康狀況。
- ¹⁰ 根據報告期內每天工作八小時，估算出工作總時數。
- ¹¹ 包括兩個全資擁有的建築工地。在報告年度內，有效的管理導致工傷事故數量大幅減少，因此因工傷須呈報事故數目和損失的工作日數均為零。
- ¹² 報告期內，我們每1,000名於建築工地的員工的意外率為0。根據香港政府勞工處職業安全及健康部於2025年8月出版的職業安全及健康統計數字簡報，建造業於2024年日曆年度每千名員工的意外率（相當於我們的工傷引致損失工時比率）為24.8。
- ¹³ 主要工傷類型包括挫傷和擦傷。

HKEX ESG Reporting Code

Content Index

香港交易所《環境、社會及管治報告守則》內容索引

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Environmental 環境

Aspect 層面 A1: Emissions 排放物

General Disclosure: 一般披露：	—	Biodiversity Policy, Climate Change Policy, Contractor/Supplier Code of Conduct, Environmental Policy, Green Office Policy, Waste Management Policy 《生物多樣性政策》、《氣候變化政策》、《承辦商/供應商行為守則》、《環保政策》、《綠色辦公室政策》、《廢物管理政策》
Information on:		
(a) the policies; and		
(b) compliance with relevant laws and regulations that have a significant impact on the issuer	65	Green – Management Approach 綠色低碳 — 管理方針
relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.		There were no confirmed incidents of non-compliance with relevant laws or regulations relating to air and greenhouse gas emissions, discharges into water and land and generation of hazardous and non-hazardous waste that had a significant impact on the Group during the reporting period.
有關廢氣及溫室氣體排放、向水及土地的排污、有害及無害廢棄物的產生等的：		報告期內，集團沒有任何違反廢氣及溫室氣體排放、向水及土地的排污、有害及無害廢棄物的產生等相關法律或規例並對業務產生重大影響的確認個案。
(a) 政策；及	66	Green – Climate Resilience and GHG Emissions – How We Are Managing It 綠色低碳 — 氣候抗禦力和溫室氣體排放 — 怎樣管理
(b) 遵守對發行人有重大影響的相關法律及規例的資訊。	76	Green – Material Use, Waste Reduction and Management – How We Are Managing It 綠色低碳 — 物料使用、廢物削減和管理 — 怎樣管理

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KPI A1.1: The types of emissions and respective emissions data. 排放物種類及相關排放數據。	171-176 Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現 Emissions of NO _x , SO _x and other air pollutants are not considered significant in the Group's operations. 集團營運過程所產生的氮氧化物、硫氧化物及其他空氣污染物排放並不顯著。
KPI A1.2: Direct (Scope 1) and energy indirect (Scope 2) greenhouse gas emissions (in tonnes) and, where appropriate, intensity (e.g., per unit of production volume, per facility). 直接(範圍1)及能源間接(範圍2)溫室氣體排放量(以公噸計算)及(如適用)強度(如以每產量單位、每項設施計算)。	171-176 Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
KPI A1.3: Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g., per unit of production volume, per facility). 所產生有害廢棄物總量(以公噸計算)及(如適用)強度(如以每產量單位、每項設施計算)。	171-176 Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
KPI A1.4: Total non-hazardous waste produced (in tonnes) and where appropriate, intensity (e.g., per unit of production volume, per facility). 所產生無害廢棄物總量(以公噸計算)及(如適用)強度(如以每產量單位、每項設施計算)。	171-176 Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
KPI A1.5: Description of emissions target(s) set and steps taken to achieve them. 描述所訂立的排放量目標及為達到這些目標所採取的步驟。	63-64 Green – Goals and Progress 綠色低碳 — 目標及進展 66-72 Green – Climate Resilience and GHG Emissions 綠色低碳 — 氣候抗禦力和溫室氣體排放
KPI A1.6: Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them. 描述處理有害及無害廢棄物的方法，及描述所訂立的減廢目標及為達到這些目標所採取的步驟。	63-64 Green – Goals and Progress 綠色低碳 — 目標及進展 83 Green – Material Use, Waste Reduction and Management 綠色低碳 — 物料使用、廢物削減和管理

Aspect 層面 A2: Use of Resources 資源使用		
General Disclosure: 一般披露: Policies on the efficient use of resources, including energy, water and other raw materials. 有效使用資源（包括能源、水及其他原材料）的政策。	– 65 73 76	Energy Policy, Environmental Policy, Green Office Policy, Sustainable Building Guidelines, Sustainable Procurement Policy 《能源政策》、《環保政策》、《綠色辦公室政策》、《可持續建築指引》、《可持續採購政策》 Green – Management Approach 綠色低碳 — 管理方針 Green – Energy Consumption and Efficiency – How We Are Managing It 綠色低碳 — 能源消耗和效益 — 怎樣管理 Green – Material Use, Waste Reduction and Management – How We Are Managing It 綠色低碳 — 物料使用、廢物削減和管理 — 怎樣管理
KPI A2.1: Direct and/or indirect energy consumption by type (e.g., electricity, gas or oil) in total (kWh in '000s) and intensity (e.g., per unit of production volume, per facility). 按類型劃分的直接及/或間接能源（如電、氣或油）總耗量（以千個千瓦時計算）及強度（如以每產量單位、每項設施計算）。	171-176	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
KPI A2.2: Water consumption in total and intensity (e.g., per unit of production volume, per facility). 總耗水量及強度（如以每產量單位、每項設施計算）。	171-176	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
KPI A2.3: Description of energy use efficiency target(s) set and steps taken to achieve them. 描述所訂立的能源使用效益目標及為達到這些目標所採取的步驟。	63-64	Green – Goals and Progress 綠色低碳 — 目標及進展
	73-75	Green – Energy Consumption and Efficiency 綠色低碳 — 能源消耗和效益
KPI A2.4: Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them. 描述求取適用水源上可有任何問題，以及所訂立的用水效益目標及為達到這些目標所採取的步驟。	63-64	Green – Goals and Progress 綠色低碳 — 目標及進展
	83	Green – Material Use, Waste Reduction and Management – Water Consumption and Efficiency 綠色低碳 — 物料使用、廢物削減和管理 — 用水和用水效益 All potable and flushing water used by the Group was provided by the municipal waterworks with appropriate licences/permits. There were no issues related to sourcing water that was fit for purpose. 集團使用的所有飲用水和沖廁用水，均由持有認可牌照/許可證的市政供水機構提供，並沒有於採購相關適合用水方面遇上問題。

Subject Areas, Aspects, General Disclosures and KPIs
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KPI A2.5: Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced. 製成品所用包裝材料的總量(以公噸計算)及(如適用)每生產單位佔量。	171-176	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
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Aspect 層面 A3: Environment and Natural Resources 環境及天然資源

General Disclosure: 一般披露: Policies on minimising the issuer's significant impact on the environment and natural resources. 減低發行人對環境及天然資源造成重大影響的政策。	—	Biodiversity Policy, Energy Policy, Environmental Policy, Green Office Policy, Green Office Management Guidelines, Sustainable Building Guidelines, Sustainable Procurement Policy, Waste Management Policy 《生物多樣性政策》、《能源政策》、《環保政策》、《綠色辦公室政策》、《綠色辦公室管理指引》、《可持續建築指引》、《可持續採購政策》、《廢物管理政策》
	65	Green – Management Approach 綠色低碳 — 管理方針
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	113	Design – Management Approach 匠心設計 — 管理方針
	272-281	Climate-related Financial Disclosure 氣候相關財務披露
	256-271	TNFD Recommendations TNFD建議
KPI A3.1: Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them. 描述業務活動對環境及天然資源的重大影響及已採取管理有關影響的行動。	65	Green – Management Approach 綠色低碳 — 管理方針
	84-87	Green – Urban Biodiversity 綠色低碳 — 城市生物多樣性
	114-125	Design – Sustainable Buildings 匠心設計 — 可持續發展建築物

Aspect 層面 A4: Climate Change 氣候變化

General Disclosure: 一般披露: Policies on identification and mitigation of significant climate-related issues which have impacted, and those which may impact, the issuer. 識別及應對已經及可能會對發行人產生影響的重大氣候相關事宜的政策。	—	Climate Change Policy 《氣候變化政策》
	66-72	Green – Climate Resilience and GHG Emissions 綠色低碳 — 氣候抗禦力和溫室氣體排放
	272-281	Climate-related Financial Disclosure 氣候相關財務披露

KPI A4.1:
Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them.
描述已經及可能會對發行人產生影響的重大氣候相關事宜，及應對行動。

66-72 Green – Climate Resilience and GHG Emissions
綠色低碳 — 氣候抗禦力和溫室氣體排放

272-281 Climate-related Financial Disclosure
氣候相關財務披露

Social 社會

Aspect 層面 B1: Employment 僱傭

General Disclosure:
一般披露：

Information on:

- (a) the policies; and
(b) compliance with relevant laws and regulations that have a significant impact on the issuer

relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.

有關薪酬及解僱、招聘及晉升、工作時數、假期、平等機會、多元化、反歧視以及其他待遇及福利的：

- (a) 政策；及
(b) 遵守對發行人有重大影響的相關法律及規例的資訊。

– Diversity and Inclusion Policy, Human Rights Policy, Whistleblowing Policy, Code of Conduct
《多元共融政策》、《人權政策》、《舉報政策》、《紀律守則》

92 Wellness – Management Approach
健康舒泰 — 管理方針

94-102 Wellness – Labour Practices
健康舒泰 — 勞工實務常規

There were no confirmed incidents of non-compliance with relevant laws or regulations relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare that had a significant impact on the Group during the reporting period.

報告期內，集團沒有任何違反薪酬及解僱、招聘及晉升、工作時數、假期、平等機會、多元化、反歧視以及其他待遇及福利等相關法律或規例並對業務產生重大影響的確認個案。

KPI B1.1:
Total workforce by gender, employment type (for example, full- or part-time), age group and geographical region.
按性別、僱傭類型(如全職或兼職)、年齡組別及地區劃分的僱員總數。

177-188 Progress on Key Sustainability Indicators – Social Performance
關鍵可持續發展指標的進展 — 社會表現

KPI B1.2:
Employee turnover rate by gender, age group and geographical region.
按性別、年齡組別及地區劃分的僱員流失比率。

177-188 Progress on Key Sustainability Indicators – Social Performance
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General Disclosure: 一般披露:	—	Health and Safety Policy 《健康及安全政策》
Information on:	92	Wellness – Management Approach 健康舒泰 — 管理方針
(a) the policies; and		
(b) compliance with relevant laws and regulations that have a significant impact on the issuer	103	Wellness – Health, Safety and Wellbeing – How We Are Managing It 健康舒泰 — 健康、安全和福祉 — 怎樣管理
relating to providing a safe working environment and protecting employees from occupational hazards.	104-105	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全
有關提供安全工作環境及保障僱員避免職業性危害的:		There were no confirmed incidents of non-compliance with relevant laws or regulations relating to providing a safe working environment and protecting employees from occupational hazards that had a significant impact on the Group during the reporting period. 報告期內，集團沒有任何違反提供安全工作環境及保障僱員避免職業性危害等相關法律或規例並對業務產生重大影響的確認個案。
(a) 政策；及		
(b) 遵守對發行人有重大影響的相關法律及規例的資訊。		
KPI B2.1: Number and rate of work-related fatalities occurred in each of the past three years including the reporting year. 過去(三年包括匯報年度)每年因工亡故的人數及比率。	177-188	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
KPI B2.2: Lost days due to work injury. 因工傷損失工作日數。	177-188	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
KPI B2.3: Description of occupational health and safety measures adopted, and how they are implemented and monitored. 描述所採納的職業健康與安全措施，以及相關執行及監察方法。	104-105	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全

Aspect 層面 B3: Development and Training 發展及培訓

General Disclosure: 一般披露:	—	Human Rights Policy 《人權政策》
Policies on improving employees' knowledge and skills for discharging duties at work.	92	Wellness – Management Approach 健康舒泰 — 管理方針
Description of training activities.		
有關提升僱員履行工作職責的知識及技能的政策。描述培訓活動。	100-102	Wellness – Labour Practices – Training and Development 健康舒泰 — 勞工實務常規 — 培訓與發展

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KPI B3.1: The percentage of employees trained by gender and employee category (e.g., senior management, middle management). 按性別及僱員類別(如高級管理層、中級管理層)劃分的受訓僱員百分比。	177-188	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
KPI B3.2: The average training hours completed per employee by gender and employee category. 按性別及僱員類別劃分，每名僱員完成受訓的平均時數。	177-188	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
Aspect 層面 B4: Labour Standards 勞工準則		
General Disclosure: 一般披露： Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour. 有關防止童工或強制勞工的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資訊。	—	Contractor/Supplier Code of Conduct, Sustainable Procurement Policy 《承辦商/供應商行為守則》、《可持續採購政策》
	53-55	Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈
	94	Wellness – Labour Practices – How We Are Managing It 健康舒泰 — 勞工實務常規 — 怎樣管理
		There were no confirmed incidents of non-compliance with relevant laws or regulations relating to preventing child and forced labour that had a significant impact on the Group during the reporting period. 報告期內，集團沒有任何違反防止童工及強制勞工的相關法律或規例並對業務產生重大影響的確認個案。
KPI B4.1: Description of measures to review employment practices to avoid child and forced labour. 描述檢討招聘慣例的措施以避免童工及強制勞工。	—	Contractor/Supplier Code of Conduct, Sustainable Procurement Policy 《承辦商/供應商行為守則》、《可持續採購政策》
	50	Governance – Ethics and Integrity – Open Communication 管治 — 道德與誠信 — 開放的溝通
	53-55	Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈
	94	Wellness – Labour Practices – How We Are Managing It 健康舒泰 — 勞工實務常規 — 怎樣管理
KPI B4.2: Description of steps taken to eliminate such practices when discovered. 描述在發現違規情況時消除有關情況所採取的步驟。	50	Governance – Ethics and Integrity – Open Communication 管治 — 道德與誠信 — 開放的溝通
	53-55	Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈
	94	Wellness – Labour Practices – How We Are Managing It 健康舒泰 — 勞工實務常規 — 怎樣管理

Subject Areas, Aspects, General Disclosures and KPIs
主要範疇、層面、一般披露及關鍵績效指標

Relevant Chapter(s) of This Report
本報告內的有關章節

Aspect 層面 B5: Supply Chain Management 供應鏈管理

General Disclosure: 一般披露： Policies on managing environmental and social risks in the supply chain. 管理供應鏈的環境及社會風險政策。	—	Contractor/Supplier Code of Conduct, Sustainable Procurement Policy 《承辦商/供應商行為守則》、《可持續採購政策》
	53-55	Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈
	105	Wellness – Health, Safety and Wellbeing – Construction Site Safety 健康舒泰 — 健康、安全和福祉 — 建築工地安全
KPI B5.1: Number of suppliers by geographical region. 按地區劃分的供應商數目。	177-188	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
KPI B5.2: Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored. 描述有關聘用供應商的慣例，向其執行有關慣例的供應商數目，以及相關執行及監察方法。	49	Governance – Ethics and Integrity – Anti-Corruption 管治 — 道德與誠信 — 反貪污
	53-55	Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈 All of the Group's 3,309 suppliers were engaged on environmental and social practices during the reporting period. 報告期內，集團向所有 3,309 個供應商執行有關環境和社會的實務常規。
KPI B5.3: Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored. 描述有關識別供應鏈每個環節的環境及社會風險的慣例，以及相關執行及監察方法。	53-55	Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈
	105	Wellness – Health, Safety and Wellbeing – Construction Site Safety 健康舒泰 — 健康、安全和福祉 — 建築工地安全
KPI B5.4: Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored. 描述在揀選供應商時促使多用環保產品及服務的慣例，以及相關執行及監察方法。	53-55	Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈

Aspect 層面 B6: Product Responsibility 產品責任

General Disclosure:

一般披露：

Information on:

(a) the policies; and

(b) compliance with relevant laws and regulations that have a significant impact on the issuer

relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.

有關所提供產品和服務的健康與安全、廣告、標籤及私隱事宜以及補救方法的：

(a) 政策；及

(b) 遵守對發行人有重大影響的相關法律及規例的資訊。

—

Cybersecurity Policy, Health and Safety Policy
《網路安全政策》、《健康及安全政策》

51-52

Governance – Cybersecurity and Data Protection
管治 — 網絡安全與數據保護

58

Governance – Customer Satisfaction – Quality Assurance
管治 — 顧客滿意度 — 質量保證

During the reporting period, there were no incidents of non-compliance with relevant laws and regulations relating to health and safety, advertising, labelling and privacy matters relating to products and services provided by the Group.

報告期內，集團提供的產品和服務並無任何違反與健康及安全、廣告、標籤和私隱有關法律及規例的個案。

KPI B6.1:

Percentage of total products sold or shipped subject to recalls for safety and health reasons.
已售或已運送產品總數中因安全與健康理由而須回收的百分比。

—

The Group takes responsibility for its products and services, and strictly follows regulatory requirements, industry guidelines and internal procedures to improve customer health and safety, promote responsible marketing and ensure the security of customer information.

During the reporting period, no products sold or shipped were recalled for safety and health reasons.

集團對旗下產品和服務負責，並嚴格遵守法例要求、行業準則和內部程序，以改善顧客的健康及安全，促進負責任市場推廣及保障顧客資料的安全。

報告期內，集團並沒有以安全和健康為由，回收已售出或已運送的产品。

KPI B6.2:

Number of products and service related complaints received and how they are dealt with.

接獲關於產品及服務的投訴數目以及應對方法。

56-58

Governance – Customer Satisfaction
管治 — 顧客滿意度

During the reporting period, no substantive product- or service-related complaints were received.

報告期內，集團並沒有接獲有關產品或服務的重大投訴。

KPI B6.3:

Description of practices relating to observing and protecting intellectual property rights.

描述與維護及保障知識產權有關的慣例。

51-52

Governance – Cybersecurity and Data Protection
管治 — 網絡安全與數據保護

Subject Areas, Aspects, General Disclosures and KPIs 主要範疇、層面、一般披露及關鍵績效指標	Relevant Chapter(s) of This Report 本報告內的有關章節	
KPI B6.4: Description of quality assurance process and recall procedures. 描述質量檢定過程及產品回收程序。	56-58	Governance – Customer Satisfaction 管治 — 顧客滿意度
	106-107	Wellness – Health, Safety and Wellbeing – Consumer Health and Safety 健康舒泰 — 健康、安全和福祉 — 顧客健康及安全
	116-117	Design – Sustainable Buildings – Ensuring Building Quality 匠心設計 — 可持續發展建築物 — 確保建築物質素
		Product recall procedures are not considered material to the operations of the Group. 產品回收程序對集團營運並無實質影響。
KPI B6.5: Description of consumer data protection and privacy policies, and how they are implemented and monitored. 描述消費者資訊保障及私隱政策，以及相關執行及監察方法。	51-52	Governance – Cybersecurity and Data Protection 管治 — 網絡安全與數據保護
Aspect 層面 B7: Anti-corruption 反貪污		
General Disclosure: 一般披露：	—	Anti-Corruption Policy 《反貪污政策》
Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering. 有關防止賄賂、勒索、欺詐及洗黑錢的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資訊。	48-50	Governance – Ethics and Integrity 管治 — 道德與誠信 There were no confirmed incidents of non-compliance with relevant laws or regulations relating to bribery, extortion, fraud and money laundering that had a significant impact on the Group during the reporting period. 報告期內，集團沒有任何違反防止賄賂、勒索、欺詐及洗黑錢的相關法律或規例並對業務產生重大影響的確認個案。
KPI B7.1: Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases. 於匯報期內對發行人或其僱員提出並已審結的貪污訴訟案件的數目及訴訟結果。	49	Governance – Ethics and Integrity – Anti-Corruption 管治 — 道德與誠信 — 反貪污 During the reporting period, there were no concluded legal cases regarding corrupt practices brought against the Group or its employees. 報告期內，並無出現任何對本集團或其僱員提出並已審結的貪污訴訟案件。

Subject Areas, Aspects, General Disclosures and KPIs 主要範疇、層面、一般披露及關鍵績效指標	Relevant Chapter(s) of This Report 本報告內的有關章節	
KPI B7.2: Description of preventive measures and whistleblowing procedures, and how they are implemented and monitored. 描述防範措施及舉報程序，以及相關執行及監察方法。	49	Governance – Ethics and Integrity – Anti-Corruption 管治 — 道德與誠信 — 反貪污
	50	Governance – Ethics and Integrity – Open Communication 管治 — 道德與誠信 — 開放的溝通
KPI B7.3 Description of anti-corruption training provided to directors and staff. 描述向董事及員工提供的反貪污培訓。	49	Governance – Ethics and Integrity – Anti-Corruption 管治 — 道德與誠信 — 反貪污
Aspect 層面 B8: Community Investment 社區投資		
General Disclosure: 一般披露： Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests. 有關以社區參與來了解營運所在社區需要和確保其業務活動會考慮社區利益的政策。	127	Innovation – Management Approach 創意革新 — 管理方針
	137	Heritage & Culture – Management Approach 文化傳承 — 管理方針
	149	Community – Management Approach 連繫社群 — 管理方針
KPI B8.1: Focus areas of contribution (e.g., education, environmental concerns, labour needs, health, culture, sport). 專注貢獻範疇(如教育、環境事宜、勞工需求、健康、文化、體育)。	128	Innovation – Investment in Innovation – How We Are Managing It 創意革新 — 創新投資 — 怎樣管理
	138	Heritage & Culture – Heritage and Culture – How We Are Managing it 文化傳承 — 文化傳承 — 怎樣管理
	150	Community – Community Investment and Engagement – How We Are Managing It 連繫社群 — 社區投資和參與 — 怎樣管理
KPI B8.2: Resources contributed (e.g., money or time) to the focus area. 在專注範疇所動用資源(如金錢或時間)。	150	Community – Community Investment and Engagement – How We Are Managing It 連繫社群 — 社區投資和參與 — 怎樣管理
	170	Progress on Key Sustainability Indicators – Economic Performance 關鍵可持續發展指標的進展 — 經濟表現

Ten Principles of the United Nations Global Compact

《聯合國全球契約》十項原則

In April 2020, Sino Land joined the UNGC as a signatory. As part of our sustainability strategy, we remain committed to implementing environmental, social and ethical practices in support of the UNGC's Ten Principles to advance societal goals with over 25,000 leading companies in over 165 countries.

信和置業於2020年4月簽署《聯合國全球契約》。作為可持續發展策略的一環，我們繼續致力實踐環境、社會和道德規範，並聯同全球超過165個國家的25,000多家領先公司，支持《聯合國全球契約》十項原則，以達成可持續發展的目標。

Human Rights 人權

1

Businesses should support and respect the protection of internationally proclaimed human rights; and
企業應該尊重並維護國際公認的各項人權；和

2

make sure they are not complicit in human rights abuses.
企業絕不參與任何漠視與踐踏人權的行為。

Our Actions 我們的行動

"Respect" is one of the Group's core values, underpinning our efforts to operate in a sustainable manner. Our Human Rights Policy outlines our commitment to respecting and promoting human rights, referencing the principles stipulated in the Universal Declaration of Human Rights, the United Nations Guiding Principles on Business and Human Rights, and the International Labour Organization's Declaration on Fundamental Principles and Rights at Work, as well as relevant local legislation across our different areas of operation. We conduct risk assessments and supplier due diligence to ensure new and existing suppliers remain committed to protecting human rights. Approved contractors and suppliers are encouraged to declare and comply with our Human Rights Policy. In accordance with our Whistleblowing Policy, stakeholders may report any suspected case of misconduct, including those related to human rights issues, without fear of retaliation.

「尊重共融」是集團的核心價值之一，亦是可持續企業營運的礎石。我們的《人權政策》參照《世界人權宣言》、《聯合國企業與人權指導原則》和國際勞工組織《工作中的基本原則和權利宣言》規定的原則以及集團不同營運所在地的法律，展現我們尊重並促進人權的承諾。我們展開風險評估和供應商盡職調查，確保新和現有供應商持續致力保護人權。我們亦鼓勵所有認可承辦商/供應商聲明並遵守集團的《人權政策》。根據《舉報政策》，持份者可就任何可疑的不當行為提出疑慮，包括人權相關議題，而無需擔心遭受報復。

Report Location 相關章節

p.48 Governance – Ethics and Integrity

p.53 Governance – Sustainable and Ethical Supply Chain

p.90 Wellness

第48頁 管治 — 道德與誠信

第53頁 管治 — 可持續和具道德的供應鏈

第90頁 健康舒泰

Labour 勞工

3

Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
企業應該維護結社自由，承認勞資集體談判的權利；

4

the elimination of all forms of forced and compulsory labour;
企業應該消除各種形式的強迫性勞動；

5

the effective abolition of child labour; and
企業應該支持消滅童工制；和

6

the elimination of discrimination in respect of employment and occupation.
企業應該杜絕任何在用工與職業方面的歧視行為。

Our Actions 我們的行動

Our Code of Conduct and Human Rights Policy safeguard the rights of our employees, including their labour rights. Our Diversity and Inclusion Policy affirms our commitment to providing equal opportunities to current and prospective staff and to fostering a supportive workplace free of violence and discrimination. The Group is committed to upholding our employees' freedom to participate in collective bargaining and join labour unions. We prohibit forced and child labour, which extends to our contractors and suppliers as stated in our SCoC. Our Whistleblowing Policy enables stakeholders to safely report issues about labour practices and describes the confidential grievance mechanism that allows employees to raise concerns including those related to discrimination, health and safety, employment terms and misconduct.

我們的《紀律守則》和《人權政策》保障員工權利，包括勞工權益。我們以《多元共融政策》展現承諾，為在職員工和求職者提供平等機會，營造互相支持、零暴力和零歧視的工作環境。集團致力維護員工參加集體談判和加入工會的自由。我們嚴禁強制勞工和童工，有關條文同時適用於承辦商和供應商，並於《承辦商/供應商行為守則》當中訂明。我們的《舉報政策》讓持份者能就勞工實務常規提出疑慮，並列明保密申訴機制，讓員工放心提出任何有關歧視、健康及安全、僱傭條款和不當行為的疑慮。

Report Location 相關章節

p.48 Governance – Ethics and Integrity

p.53 Governance – Sustainable and Ethical Supply Chain

p.90 Wellness

第48頁 管治 — 道德與誠信

第53頁 管治 — 可持續和具道德的供應鏈

第90頁 健康舒泰

Environment 環境

7

Businesses should support a precautionary approach to environmental challenges; 企業因應環境挑戰未雨綢繆；

8

undertake initiatives to promote greater environmental responsibility; and 企業應該主動增加對環保所承擔的責任；和

9

encourage the development and diffusion of environmentally friendly technologies. 企業應該鼓勵開發和推廣環境友善技術。

Our Actions 我們的行動

The Group recognises its role in building sustainable communities and understands the importance of protecting the environment. We adopt a precautionary approach by identifying and minimising any potential negative environmental impact across the Group's business operations, products and services. Our Environmental Policy expresses our commitment to working with and raising environmental awareness amongst our stakeholders, as well as performing over and above statutory environmental requirements. We prioritise climate action, energy conservation, responsible resource and waste management, as well as biodiversity conservation and ecosystem restoration. We actively seek opportunities, including leveraging cutting-edge technologies, to improve our environmental performance.

集團明白其在建構可持續社區中所擔當的角色，以及保護環境的重要性。我們採取預防措施來應對環境影響，識別並減少集團在業務營運、產品和服務方面任何對環境的潛在負面影響。《環保政策》展現我們履行承諾，聯繫持份者和提高他們的環保意識並致力超越相關環保法例。我們重點關注氣候行動、節能、管理資源和廢物，以及保護和提升生物多樣性。我們更積極採用尖端科技，務求識別可提升環境表現的機會。

Report Location 相關章節

p.62 Green

第62頁 綠色低碳

Anti-Corruption 反貪污

10

Businesses should work against corruption in all forms, including extortion and bribery. 企業應反對各種形式的貪污，包括敲詐勒索和行賄受賄。

Our Actions 我們的行動

The Group strictly prohibits all forms of corruption and bribery in our business. Guided by the principles stipulated in Transparency International's Business Principles for Countering Bribery and the World Economic Forum's Partnering Against Corruption Initiative, our Anti-Corruption Policy helps ensure that all our employees conduct themselves ethically, responsibly, and with integrity. Our Code of Conduct further describes the high ethical standards that all staff must meet, which extend to our contractors and suppliers through our SCoC. The Group complies with all applicable laws and regulations in jurisdictions where we operate, including the Prevention of Bribery Ordinance of Hong Kong and equivalent laws and regulations in Mainland China, Singapore and Sydney, in all aspects of our business.

集團絕不容許業務中出現任何形式的貪污或賄賂。我們的《反貪污政策》，參照國際透明組織的《反賄賂守則》及 WEF 的《反貪腐夥伴倡議》而制定，有助確保所有員工以合乎道德、恰當及謹守誠信的方式行事。集團的《紀律守則》則進一步描述所有員工必須達到的高道德標準，而同樣的標準亦適用於我們的承辦商和供應商，並於我們的《承辦商/供應商行為守則》中列明。集團的所有業務均遵守其所在地的所有適用法律和規例，包括香港的《防止賄賂條例》以及中國內地、新加坡和悉尼的同等法律和規例。

Report Location 相關章節

p.40 Governance

第40頁 管治

GRI Content Index

GRI 內容索引

Sino Land has reported in accordance with the Global Reporting Initiative (GRI) Standards for the period 1 July 2024 to 30 June 2025. 信和置業根據全球報告倡議組織（「GRI」）標準編製本報告，報告期為2024年7月1日至2025年6月30日。

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
GRI 1	Foundation 基礎 2021		
GRI 2	General Disclosures 一般披露 2021		
1. The organization and its reporting practices 機構及報導實務			
2-1	Organizational details 機構詳細資訊	4-5	About Sino Land 關於信和置業
		—	Annual Report 2025 2025年報
2-2	Entities included in the organization's sustainability reporting 機構於可持續發展報告中所包含的實體	4-5	About Sino Land 關於信和置業
		—	Annual Report 2025 2025年報 Please refer to the Annual Report for the list of entities included in our audited consolidated financial statements. This Report focuses on the sustainability performance of our headquarters, managed properties and construction sites in Hong Kong, and hotels under The Fullerton Hotels and Resorts in Hong Kong, Singapore and Sydney as well as The Olympian Hong Kong. 有關所包含的實體名單，請參閱年報中經審核的合併財務報表。本報告重點匯報我們在香港的總部、管理的物業和建築工地，以及富麗敦集團旗下位於香港、新加坡和悉尼的酒店，以及香港遨凱酒店的可持續發展表現。
2-3	Reporting period, frequency and contact point 報告期、頻率和聯絡方法	2-3	About this Report 關於本報告
		292	Contact Details 聯絡詳情 Our annual sustainability reporting period aligns with our financial reporting period. This Report was published on 26 September 2025. 2025年度可持續發展報告的報告期與財務報告一致。本報告於2025年9月26日出版。
2-4	Restatements of information 重整舊報告所載資訊	—	There are no restatements of information in this Report. 本報告並沒有重整舊報告的內容。

Disclosure Number 披露編號	Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明
2-5 External assurance 外部核實報告	282-285 External Verification Statement 外部核實聲明 Our internal sustainability team is primarily responsible for managing our external assurance process. The Board and ESG Steering Committee review our external verification statement along with the contents of this Report. 外部核實的流程主要由內部可持續發展團隊負責處理。董事會和環境、社會及管治督導委員會負責審閱外部核實聲明與本報告的內容。
2. Activities and workers 活動與工作人員	
2-6 Activities, value chain and other business relationships 活動、價值鏈和其他業務關係	4-5 About Sino Land 關於信和置業
	24-35 Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
	53-55 Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈
	177-188 Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
	— Annual Report 2025 2025年報 There were no significant changes in the sectors in which the Group is active, our value chain or other relevant business relationships during the reporting period. 報告期內，集團從事的行業、價值鏈或其他相關業務關係並沒有產生重大變化。
2-7 Employees 員工	177-188 Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現 Employee data is compiled by the Human Resources department as at 30 June 2025. 信和置業人力資源部負責收集整理截至2025年6月30日的員工數據。
2-8 Workers who are not employees 非員工的工作人員	177-188 Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現 Data on workers who are not employees are compiled by the Human Resources department as at 30 June 2025. A significant portion of our development activities at construction sites is performed by contractors and subcontractors. 人力資源部負責收集整理截至2025年6月30日的員工數據。建築工地上的大部分開發工作由承辦商及分判商執行。

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3. Governance 管治

2-9	Governance structure and composition 管治架構及組成	42-46	Governance – Management Approach 管治 — 管理方針
		—	Annual Report 2025 2025 年報
2-10	Nomination and selection of the highest governance body 最高管治單位的提名與遴選	42-46	Governance – Management Approach 管治 — 管理方針
		—	Annual Report 2025 2025 年報
2-11	Chair of the highest governance body 最高管治單位的主席	—	Annual Report 2025 2025 年報
2-12	Role of the highest governance body in overseeing the management of impacts 最高管治單位在監督影響管理的角色	42-46	Governance – Management Approach 管治 — 管理方針
		—	Annual Report 2025 2025 年報
2-13	Delegation of responsibility for managing impacts 管理影響的負責人	42-46	Governance – Management Approach 管治 — 管理方針
2-14	Role of the highest governance body in sustainability reporting 最高管治單位於可持續發展報告的角色	42-46	Governance – Management Approach 管治 — 管理方針
2-15	Conflicts of interest 利益衝突	42-46	Governance – Management Approach 管治 — 管理方針
		—	Annual Report 2025 2025 年報
2-16	Communicating of critical concerns 溝通關鍵重大事件	50	Governance – Ethics and Integrity – Open Communication 管治 — 道德與誠信 — 開放的溝通
		42-46	Governance – Management Approach 管治 — 管理方針 Information unavailable: We will consider the feasibility of disclosing the information concerning the total number and the nature of critical concerns that were communicated to the Board in the future. 資訊未能提供：我們會考慮在未來披露已向董事會提出的重大疑慮之相關資訊，包括總數和性質。
2-17	Collective knowledge of the highest governance body 最高管治單位的集體知識	44-45	Governance – Sustainability Governance 管治 — 可持續發展管治
		—	Annual Report 2025 2025 年報

Disclosure Number 披露編號			Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明
2-18	Evaluation of the performance of the highest governance body 最高管治單位的績效評估	—	Annual Report 2025 2025 年報 Information unavailable: We will consider the feasibility of disclosing further information concerning the performance evaluation of the Board in the future. 未有相關資訊：我們將考慮未來披露董事會績效評估相關資訊的可行性。
2-19	Remuneration policies 薪酬政策	44-45	Governance – Sustainability Governance 管治 — 可持續發展管治
		—	Annual Report 2025 2025 年報
2-20	Process to determine remuneration 薪酬決定流程	—	Annual Report 2025 2025 年報 Corporate website – Corporate Governance – Terms of Reference of the Remuneration Committee 公司網頁企業管治 — 薪酬委員會的職權範圍
2-21	Annual total compensation ratio 年度總薪酬比率	—	Annual Report 2025 2025 年報
4. Strategy, policies and practices 策略、政策和實踐			
2-22	Statement on sustainable development strategy 可持續發展策略聲明	169	Major Awards and Memberships – Major ESG Memberships 主要獎項和會籍 — 主要環境、社會及管治會籍
2-23	Policy commitments 政策承諾	42-46	Governance – Management Approach 管治 — 管理方針
		200-202	Ten Principles of the United Nations Global Compact 《聯合國全球契約》十項原則 We take a precautionary approach to environmental challenges by identifying and minimising any potential negative impact on the environment in the Group's business operations, products and services. The Group's policies are described in relevant sections throughout this Report. 我們採取預防措施來應對環境挑戰，識別並竭力減少集團在業務營運、產品和服務方面任何對環境的潛在負面影響。 本報告的相關章節描述了集團的政策。
2-24	Embedding policy commitments 納入政策承諾	42-46	Governance – Management Approach 管治 — 管理方針 The Group's policies are described in relevant sections throughout this Report. 本報告的相關章節描述了集團的政策。
2-25	Processes to remediate negative impacts 補救負面影響的程序	42-46	Governance – Management Approach 管治 — 管理方針
		48-50	Governance – Ethics and Integrity 管治 — 道德與誠信

Disclosure Number 披露編號		Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明	
2-26	Mechanisms for seeking advice and raising concerns 尋求建議和提出疑慮事項的機制	42-46	Governance – Management Approach 管治 — 管理方針
		48-50	Governance – Ethics and Integrity 管治 — 道德與誠信
2-27	Compliance with laws and regulations 遵守法律和規例	48-50	Governance – Ethics and Integrity 管治 — 道德與誠信
			In the reporting year, there were no significant instances of non-compliance with laws and regulations. Significant instances of non-compliance are defined as matters that have a material impact, financial or otherwise, on our operations and stakeholders. 報告期內，公司並沒有重大違反法律和規例的情況。重大違規事件的定義，是營運對持份者產生重大財務或其他影響的事項。 As outlined in our Code of Conduct (“CoC”), any form of discrimination, corruption, and bribery is not tolerated. During the reporting period, there were no cases in relation to breach of the Codes of Conduct occurred. 我們於《紀律守則》訂明絕不允許任何形式的貪污或賄賂。報告期內，並沒有發生違反《紀律守則》的個案。
2-28	Membership associations 機構加入的協會	169	Major Awards and Memberships – Major ESG Memberships 主要獎項和會籍 — 主要環境、社會及管治會籍
5. Stakeholder Engagement 持份者參與			
2-29	Approach to stakeholder engagement 持份者參與的方針	22-23	Defining our Material Topics – Stakeholder Engagement 界定重大議題 — 聯繫持份者
2-30	Collective bargaining agreements 集體談判協議	94	Wellness – Labour Practices – How We Are Managing It 健康舒泰 — 勞工實務常規 — 怎樣管理
			All the employees in Sydney are covered by collective bargaining agreements. 集體談判協議涵蓋所有悉尼的員工。
GRI 3 Material Topics 重大議題 2021			
3-1	Process to determine material topics 決定重大議題的流程	22-35	Defining our Material Topics 界定重大議題
			The Group's performance on critically important sustainability issues, including but not limited to Climate Resilience and GHG Emission, Energy Consumption and Efficiency and Sustainable Buildings, are related to the bonus scorecard of the Group's executive management based on their corresponding roles where applicable. 集團在「極為重要」的可持續發展議題上的表現，包括但不限於氣候抗禦力和溫室氣體排放、能源消耗和效益以及可持續發展建築物，與集團高級管理人員根據其相應角色所獲得的花紅評核帶有關係。

Disclosure Number 披露編號	Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明
3-2 List of material topics 重大議題列表	24-35 Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估 While our material topics have not changed, Investment in Innovation was reclassified from Very Important to Critically Important from an impact materiality perspective. 儘管我們的重大議題並沒有改變，但從影響重要性的角度來看，創新投資的重要性由「非常重要」轉為「極為重要」。

Governance 管治

Economic Performance 經濟表現

GRI 3 Material Topics 重大議題 2021	
3-3 Management of material topics 重大議題管理	24-35 Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
	42-46 Governance – Management Approach 管治 — 管理方針
	47 Governance – Economic Performance 管治 — 經濟表現
	— Annual Report 2025 2025年報
GRI 201 Economic Performance 經濟表現 2016	
201-1 Direct economic value generated and distributed (EVG&D) 機構所產生及分配的直接經濟價值	170 Progress on Key Sustainability Indicators – Economic Performance 關鍵可持續發展指標的進展 — 經濟表現
201-2 Financial implications and other risks and opportunities due to climate change 氣候變化所產生的財務影響及其他風險與機遇	36-39 ESG Risk Management 環境、社會及管治風險管理
	70-72 Green – Climate Resilience and GHG Emissions – Managing Our Climate-related Impacts 綠色低碳 — 氣候抗禦力和溫室氣體排放 — 管理氣候相關影響
	— Sino Land's Climate Action Report 信和置業的《氣候行動報告》

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GRI 203 Indirect Economic Impacts 間接經濟影響 2016

203-1	Infrastructure investments and services supported 基礎設施的投資與支援服務的發展及影響	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 – 重要性評估
		114	Design – Sustainable Buildings – How We Are Managing It 匠心設計 – 可持續發展建築物 – 怎樣管理
		128	Innovation – Investment in Innovation – How We Are Managing It 創意革新 – 創新投資 – 怎樣管理
		138	Heritage & Culture – Heritage and Culture – How We Are Managing It 文化傳承 – 文化傳承 – 怎樣管理
		150	Community – Community Investment and Engagement – How We Are Managing It 連繫社群 – 社區投資和參與 – 怎樣管理

Ethics and Integrity 道德與誠信

GRI 3 Material Topics 重大議題 2021

3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 – 重要性評估
		36-39	ESG Risk Management 環境、社會及管治風險管理
		42-46	Governance – Management Approach 管治 – 管理方針
		48-50	Governance – Ethics and Integrity 管治 – 道德與誠信

GRI 205 Anti-Corruption 反貪污 2016

205-3	Confirmed incidents of corruption and actions taken 已確認的貪污事件及採取的行動	49	Governance – Ethics and Integrity – Anti-Corruption 管治 – 道德與誠信 – 反貪污 There were no confirmed incidents of corruption, or public legal cases regarding corruption brought against the Group or its employees, during the reporting period. 報告期內，並沒有任何涉及本集團或其員工違反與已證實的貪污事件或已公開訴訟案件。
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Disclosure Number
披露編號Relevant Chapter(s) of This Report or Other References/Explanation
本報告內的有關章節或其他說明**Cybersecurity and Data Protection 網絡安全與數據保護**

GRI 3 Material Topics 重大議題 2021			
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		36-39	ESG Risk Management 環境、社會及管治風險管理
		42-46	Governance – Management Approach 管治 — 管理方針
		51-52	Governance – Cybersecurity and Data Protection 管治 — 網絡安全與數據保護
GRI 418 Customer Privacy 顧客私隱 2016			
418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data 經證實侵犯顧客私隱及遺失顧客資料的投訴	—	No significant cases of non-compliance in relation to breach of customer privacy, intellectual property or loss of customer data occurred in the reporting period. 報告期內，並無違反顧客私隱、侵犯知識產權或遺失顧客資料的重大違規事件。

Sustainable and Ethical Supply Chain 可持續和道德供應鏈

GRI 3 Material Topics 重大議題 2021			
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 – 重要性評估
		36-39	ESG Risk Management 環境、社會及管治風險管理
		42-46	Governance – Management Approach 管治 – 管理方針
		53-55	Governance – Sustainable and Ethical Supply Chain 管治 – 可持續和具道德的供應鏈
GRI 414 Supplier Social Assessment 供應商社會評估 2016			
414-1	New suppliers that were screened using social criteria 使用社會標準篩選的新供應商	53-55	Governance – Sustainable and Ethical Supply Chain 管治 – 可持續和具道德的供應鏈
			During the reporting period, all of our new suppliers were assessed using social criteria. 報告期內，我們已採用社會標準來評估所有新供應商。

Disclosure Number 披露編號	Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明
414-2 Negative social impacts in the supply chain and actions taken 供應鏈中負面的社會影響以及所採取的行動	24-35 Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估 53-55 Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈 During the reporting period, there were no confirmed incidents of non-compliance with social or environmental regulations in the supply chain that had a significant impact on the Group. All of our suppliers were assessed for social impacts, and none were identified as having significant actual or potential negative social impacts. 報告期內，供應鏈並無出現對集團有重大影響的違反社會或環境法律或規例的確認個案。我們評估所有供應商對社會的影響，從中並無發現有供應商對社會具重大的實際或潛在負面影響。

GRI 308 Supplier Environmental Assessment 供應商環境評估 2016

308-1 New suppliers that were screened using environmental criteria 使用環境標準篩選的新供應商	53-55 Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈 During the reporting period, all of our new suppliers were assessed using environmental criteria. 報告期內，我們已採用社會標準來評估所有新供應商。
308-2 Negative environmental impacts in the supply chain and actions taken 供應鏈中負面的社會影響以及所採取的行動	24-35 Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估 53-55 Governance – Sustainable and Ethical Supply Chain 管治 — 可持續和具道德的供應鏈 During the reporting period, there were no confirmed incidents of non-compliance with social or environmental regulations in the supply chain that had a significant impact on the Group. All of our suppliers were assessed for environmental impacts, and none were identified as having significant actual or potential negative environmental impacts. 報告期內，供應鏈並無出現對集團有重大影響的違反社會或環境法律或規例的確認個案。我們評估所有供應商對社會的影響，從中並無發現有供應商對社會具重大的實際或潛在負面影響。

Disclosure Number
披露編號Relevant Chapter(s) of This Report or Other References/Explanation
本報告內的有關章節或其他說明**Customer Satisfaction 顧客滿意度**

GRI 3 Material Topics 重大議題 2021			
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		42-46	Governance – Management Approach 管治 — 管理方針
		56-58	Governance – Customer Satisfaction 管治 — 顧客滿意度
		We collect customer feedback through our annual customer satisfaction survey. The survey covers our managed properties in Hong Kong with a detailed score breakdown by property management area including security, cleaning and clubhouse services. During the reporting period, we achieved an overall customer satisfaction rating of 3.81 out of 4. The satisfaction rate of security, cleaning and clubhouse services achieved 3.81, 3.80 and 3.79 out of 4, respectively. 我們通過顧客滿意度調查收集顧客的反饋意見。該調查涵蓋我們在香港管理的物業，並按保安、清潔和會所相關服務等管理範疇及設施評分。報告期內，我們的整體顧客滿意度為3.81分（4分為滿分）。保安、清潔和會所服務的滿意度分別達到4分中的3.81分、3.80分和3.79分。	
GRI 417 Marketing and Labelling 市場推廣與標籤 2016			
417-2	Incidents of non-compliance concerning product and service information and labelling 未能遵守產品與服務之資訊與標示法律和規例的事件	56-58	Governance – Customer Satisfaction 管治 — 顧客滿意度
		During the reporting period, there were no incidents of non-compliance with relevant laws and regulations relating to product and service quality, information or labelling that had a significant impact on the Group. 報告期內，我們並沒有違反產品和服務質素、資訊或標籤的相關法律及規例並對集團構成重大影響的情況。	
417-3	Incidents of non-compliance concerning marketing communications 未能遵守行銷傳播相關法律和規例的事件	56-58	Governance – Customer Satisfaction 管治 — 顧客滿意度
		During the reporting period, there were no incidents of non-compliance concerning marketing communications. 報告期內，並沒有有關市場傳訊的重大違規事件。	

Green Living 綠色生活

Green 綠色低碳

Climate Resilience and GHG Emissions 氣候抗禦力和溫室氣體排放

GRI 3 Material Topics 重大議題 2021			
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		36-39	ESG Risk Management 環境、社會及管治風險管理
		65	Green – Management Approach 綠色低碳 — 管理方針
		66-72	Green – Climate Resilience and GHG Emissions 綠色低碳 — 氣候抗禦力和溫室氣體排放
GRI 305 Emissions 排放 2016			
305-1	Direct (Scope 1) GHG emissions 直接（範疇一）溫室氣體排放總量	171-176	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
305-2	Energy indirect (Scope 2) GHG emissions 能源間接（範疇二）溫室氣體排放總量	171-176	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
305-3	Other indirect (Scope 3) GHG emissions 其他間接（範疇三）溫室氣體排放總量	171-176	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
305-4	GHG emissions intensity 溫室氣體排放強度	171-176	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
305-5	Reduction of GHG emissions 減少的溫室氣體排放量	66-72	Green – Climate Resilience and GHG Emissions 綠色低碳 — 氣候抗禦力和溫室氣體排放
		73-75	Green – Energy Consumption and Efficiency 綠色低碳 — 能源消耗和效益
305-7	Nitrogen oxides (NOx), sulphur oxides (SOx), and other significant air emissions 氮氧化物、硫氧化物及 其他主要氣體排放	–	Not applicable: Emissions of NOx, SOx, POPs, VOCs, HAPs, PM and other air pollutants are not considered significant in the Group's operations. 不適用：集團營運過程所產生的氮氧化物、硫氧化物、持久性有機污染物、揮發性有機化合物、有害空氣污染物、懸浮粒子及其他空氣污染物排放並不顯著。

Disclosure Number
披露編號Relevant Chapter(s) of This Report or Other References/Explanation
本報告內的有關章節或其他說明**Energy Consumption and Efficiency 能源消耗和效益**

GRI 3 Material Topics 重大議題 2021			
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		65	Green – Management Approach 綠色低碳 — 管理方針
		73-75	Green – Energy Consumption and Efficiency 綠色低碳 — 能源消耗和效益
GRI 302 Energy 能源 2016			
302-1	Energy consumption within the organization 機構內部的能源消耗	73-75	Green – Energy Consumption and Efficiency 綠色低碳 — 能源消耗和效益
		171-176	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現 Majority of renewable energy generated is distributed to the local grid in Hong Kong. 所產生的再生能源主要輸送至香港本地電網。
302-3	Energy intensity 能源強度	73-75	Green – Energy Consumption and Efficiency 綠色低碳 — 能源消耗和效益
		171-176	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現 Intensities reflect consumption within our operations, except for total electricity consumption of property management, which also includes chiller plant electricity consumption for centralised cooling services for tenants. A further breakdown of electricity consumed is not available; we will consider the feasibility of disclosing such data in the future. 強度反映我們營運中的消耗，唯未能進一步提供包含為租戶提供中央冷氣服務物業管理的總耗電量，及該用電分項數字。我們會考慮未來披露相關數據的可行性。

Disclosure Number 披露編號	Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明
302-4 Reduction of energy consumption 減少能源消耗	73-75 Green – Energy Consumption and Efficiency 綠色低碳 — 能源消耗和效益
	171-176 Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現

Material Use, Waste Reduction and Management 物料使用、廢物削減和管理

GRI 3 Material Topics 重大議題 2021	
3-3 Management of material topics 重大議題管理	24-35 Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
	36-39 ESG Risk Management 環境、社會及管治風險管理
	65 Green – Management Approach 綠色低碳 — 管理方針
	76-83 Green – Material Use, Waste Reduction and Management 綠色低碳 — 物料使用、廢物削減和管理
GRI 301 Materials 物料 2016	
301-2 Recycled input materials used 使用的可再生物料	65 Green – Management Approach 綠色低碳 — 管理方針
	114-123 Design – Sustainable Buildings 匠心設計 — 可持續發展建築物
	We are developing a matrix to record such data so we will be able to report on the use of sustainable building materials in our development projects in the future. 我們正開發記錄相關數據的矩陣，以便日後就發展項目中所使用的可持續建築材料進行披露。

Disclosure Number
披露編號Relevant Chapter(s) of This Report or Other References/Explanation
本報告內的有關章節或其他說明**GRI 303 Water and Effluents 水和廢棄物 2018**303-1 Interactions with water
as a shared resource
共享水資源之相互影響**83**Green – Material Use, Waste Reduction and Management –
Water Consumption and Efficiency
綠色低碳 — 物料使用、廢物削減和管理 — 用水和用水效益

In Hong Kong, all of the water consumed by our operations comes from municipal water supplies, including freshwater for potable use, cooling, washing, toilets and landscaping, and seawater for flushing. Hong Kong's two main sources of freshwater are rainfall from natural catchments and the Dongjiang water from Guangdong Province. All effluents are discharged to public sewers and/or the sea in accordance with applicable discharge licences.

In Singapore, all of the water consumed by our operations comes from third-party water sources supplied by the Public Utilities Board ("PUB"). According to PUB, Singapore's water demand is currently met by water from local catchment areas, imported water, NEWater and desalinated water.

In Sydney, all of the water consumed by our operations comes from Sydney Water. All effluents are discharged to public sewers and/or the sea in accordance with applicable discharge licences/permits. There is no significant water-related impact caused by the Group's operations. We monitor the consumption of water in our operations monthly and have used this data to establish our water-related goals and targets.

在香港，我們業務使用的所有水，均來自水務署，包括用於飲用水、冷卻、洗滌、洗手間和澆灌的淡水，以及用於沖廁的海水。香港的兩個主要淡水來源是自然流域的降雨和廣東省的東江水。根據適用的排放許可證，所有廢水均排入公共污水收集系統和/或海洋。

在新加坡，我們運營所用的所有水，均由公用事業局第三方水源提供。根據公用事業局，新加坡目前可透過使用當地集水區的水、進口水、「新生水」和化淡海水來滿足對水的需求。

在悉尼，所有業務運營的用水均來自悉尼水務局。所有廢水均根據適用的排放牌照/許可證，排入公共污水收集系統和/或海洋。集團運營不會對水資源造成重大影響。我們每月監測營運用水量，並使用這些數據訂立用水相關目標和指標。

Disclosure Number 披露編號	Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明		
303-2 Management of water discharge-related impacts 與排水相關影響的管理	83	Green – Material Use, Waste Reduction and Management – Water Consumption and Efficiency 綠色低碳 — 物料使用、廢物削減和管理 — 用水和用水效益 Water discharged from our operations followed the requirements set in Hong Kong's Water Pollution Control Ordinance, Singapore's Environmental Protection and Management Act ("EPMA") and the Environmental Protection and Management (Trade Effluent) Regulations, and Sydney Water Regulation 2017. We strive to exceed regulatory requirements in controlling the quality of effluent discharge when feasible. 我們依照《香港水污染管制條例》、新加坡《環境保護與管理法》(EPMA) 和《環境保護與管理(工商業污水) 條例》以及《2017年悉尼水務條例》中的規定，排放營運點的水。在可行情況下，我們力求超越監管要求嚴格控制污水排放的水質。	
303-5 Water withdrawal 取水量	—	All water withdrawn is from municipal water supplies. Please refer to the Water Supplies Department (Hong Kong), Public Utilities Board (Singapore) and Sydney Water (Sydney) for breakdowns of total water withdrawal by sources. Breakdown of water withdrawn by location during the reporting period: Hong Kong: 1,343,012.17 m³ Singapore: 220,580.26 m³ Sydney: 88,168.00 m³ 所有取水均來自市政供水。有關按來源劃分的總取水量細項，請向水務署(香港)、公用事業局(新加坡)及悉尼水務局(悉尼)查詢。 報告期內按地點的取水量細項： 香港：1,343,012.17 立方米 新加坡：220,580.26 立方米 悉尼：88,168.00 立方米	
303-5 Water consumption 耗水量	171-176	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現 We monitor the consumption of water in our operations monthly and have used this data to establish our total water consumption. 我們每月監測營運用水量，並利用這些數據確定總用水量。	

Disclosure Number
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本報告內的有關章節或其他說明**GRI 306 Waste 廢棄物 2020**

306-1	Waste generation and significant waste-related impacts 產生的廢棄物與廢棄物相關重大影響	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		77-79	Green – Material Use, Waste Reduction and Management – Waste Management 綠色低碳 — 物料使用、廢物削減和管理 — 廢物管理 Waste-related impacts arise primarily from construction and renovation activities of the organisation. 與廢物相關的影響主要來自公司的建築及翻新工作。
306-2	Management of significant waste-related impacts 管理廢棄物相關的重大影響	65	Green – Management Approach 綠色低碳 — 管理方針
		77-79	Green – Material Use, Waste Reduction and Management – Waste Management 綠色低碳 — 物料使用、廢物削減和管理 — 廢物管理
306-3	Waste generated 產生的廢棄物	76-83	Green – Material Use, Waste Reduction and Management 綠色低碳 — 物料使用、廢物削減和管理
		171-176	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
306-4	Waste diverted from disposal 移轉本棄置的廢棄物	171-176	Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現

Urban Biodiversity 城市生物多樣性**GRI 3 Material Topics 重大議題 2021**

3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		65	Green – Management Approach 綠色低碳 — 管理方針
		84-87	Green – Urban Biodiversity 綠色低碳 — 城市生物多樣性
		256-271	TNFD Recommendations TNFD建議

GRI 304 Biodiversity 生物多樣性 2016

304-2	Significant impacts of activities, products, and services on biodiversity 活動、產品及服務，對生物多樣性方面的重大影響	84-87	Green – Urban Biodiversity 綠色低碳 — 城市生物多樣性
		256-271	TNFD Recommendations TNFD建議

Wellness 健康舒泰

Labour Practices 勞工實務常規

GRI 3 Material Topics 重大議題 2021			
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		36-39	ESG Risk Management 環境、社會及管治風險管理
		92	Wellness – Management Approach 健康舒泰 — 管理方針
		94-102	Wellness – Labour Practices 健康舒泰 — 勞工實務常規
GRI 401 Employment 僱傭 2016			
401-1	New employee hires and employee turnover 新入職員工和員工流失人數	177-188	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
401-3	Parental leave 育嬰假	177-188	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
GRI 404 Training and Education 培訓與教育 2016			
404-1	Average hours of training per year per employee 每位員工每年接受培訓的平均時數	177-188	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
404-2	Programs for upgrading employee skills and transition assistance programs 提升員工職能及過渡協助方案	100-102	Wellness – Labour Practices – Training and Development 健康舒泰 — 勞工實務常規 — 培訓與發展 We offer severance packages and long service payments that consider employee age and years of service, as well as re-employment opportunities after retirement at a specified age. 我們按員工的年齡與服務年資，提供遣散費及長期服務金，亦為達退休年齡的員工提供再就業的機會。
404-3	Percentage of employees receiving regular performance and career development reviews 定期接受績效及職業發展檢討的員工百分比	177-188	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現

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本報告內的有關章節或其他說明**GRI 405 Diversity and Equal Opportunity 員工多元化與平等機會 2016**

405-1	Diversity of governance bodies and employees 多元管治單位和員工	177-188	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現
		97-99	Wellness – Labour Practices – Diversity and Equal Opportunities 健康舒泰 — 勞工實務常規 — 多元與平等機會
		—	Annual Report 2025 2025年報
405-2	Ratio of basic salary and remuneration of women to men 女性對男性基本薪資加薪酬的比率	—	We monitor the gender pay gap in Hong Kong. During the reporting period, the median gender pay gap and median gender bonus gap are 15% and 30%, respectively, while the mean gender pay gap and mean gender bonus gap are 23% and 38%, respectively. We also monitor the gender pay gap by different employee categories. The mean gender pay gap for director, senior level, middle level and entry level are 2%, 8%, 15% and 15%, respectively. Figures are presented as the percentage difference between male and female employees. 我們監測香港的性別薪酬差距。報告期內，性別工資差距中位數為15%，而性別獎金差距中位數為30%。性別工資差距平均數為23%，而性別獎金差距平均數為38%。我們亦監測不同職級的性別工資差距。董事、高級員工、中級員工和普通員工的性別工資差距平均數分別為2%、8%、15%和15%。數字以男性和女性員工之間的百分比差距表示。

GRI 406 Non-Discrimination 反歧視 2016

406-1	Incidents of discrimination and corrective actions taken 歧視事件以及機構採取的改善行動	97-99	Wellness – Labour Practices – Diversity and Equal Opportunities 健康舒泰 — 勞工實務常規 — 多元與平等機會 During the reporting period, there were no confirmed incidents of non-compliance with laws or regulations related to discrimination that had a significant impact on the Group. 報告期內，集團沒有任何違反歧視等相關法律或規例並對業務產生重大影響的確認個案。
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Health, Safety and Wellbeing 健康、安全和福祉**GRI 103 Material Topics 重大議題 2021**

3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		36-39	ESG Risk Management 環境、社會及管治風險管理
		92	Wellness – Management Approach 健康舒泰 — 管理方針
		103-107	Wellness – Health, Safety and Wellbeing 健康舒泰 — 健康、安全和福祉

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本報告內的有關章節或其他說明

GRI 403 Occupational Health and Safety 職業健康與安全 2018			
403-1	Occupational health and safety management system 職業健康及安全系統	104-105	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全
403-2	Hazard identification, risk assessment, and incident investigation 識別隱患、評估風險及調查事故	50	Governance – Ethics and Integrity – Open Communication 管治 — 道德與誠信 — 開放的溝通
		104-105	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全
			The Group's internal Safety Manual clearly outlines the actions to be taken by staff and supervisors to identify and respond to potential hazards. Property supervisors are required to conduct regular inspections. The results including corrective and preventative actions must be recorded and reported to management to facilitate review and analysis. 集團內部的安全手冊清楚列出員工和主管就識別和應對潛在危險應採取的行動。物業主管需定期為物業進行巡查。巡查結果，包括相關建議及跟進紀錄必須向管理層報告，以便進行檢討和分析。
403-3	Occupational health services 職業健康服務	104-105	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全
403-4	Worker participation, consultation, and communication on occupational health and safety 有關職業安全及健康的工作人員活動、諮詢與溝通	104-105	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全
403-5	Worker training on occupational health and safety 有關職業安全及健康的工作人員培訓	104-105	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全
403-6	Promotion of worker health 促進工作人員的健康	104-105	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全
403-7	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships 預防及減輕業務關係對職業健康和安全的直接相關的影響	104-105	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全
403-9	Work-related injuries 工傷	104-105	Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全
		177-188	Progress on Key Sustainability Indicators – Social Performance 關鍵可持續發展指標的進展 — 社會表現

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本報告內的有關章節或其他說明**GRI 416 Customer Health and Safety 顧客健康與安全 2016**

416-2	Incidents of non-compliance concerning the health and safety impacts of products and services 違反有關產品與服務的健康和安全法律和規例的之事件	—	During the reporting period, there were no incidents of non-compliance with regulations or voluntary codes concerning the health and safety impacts of products and services. 報告期內，並沒有有關產品和服務對健康及安全構成影響的重大違規事件。
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Innovative Design 創新構思**Design 匠心設計****Sustainable Buildings 可持續發展建築物****GRI 3 Material Topics 重大議題 2021**

3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		36-39	ESG Risk Management 環境、社會及管治風險管理
		113	Design – Management Approach 匠心設計 — 管理方針
		114-123	Design – Sustainable Buildings 匠心設計 — 可持續發展建築物

Innovation 創意革新**Investment in Innovation 創新投資****GRI 3 Material Topics 重大議題 2021**

3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		127	Innovation – Management Approach 創意革新 — 管理方針
		128-133	Innovation – Investment in Innovation 創意革新 — 創新投資

Community Spirit 心繫社區

Heritage & Culture 文化傳承

Heritage and Culture 文化傳承

GRI 3 Material Topics 重大議題 2021			
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		137	Heritage & Culture – Management Approach 文化傳承 — 管理方針
		138-143	Heritage & Culture – Heritage and Culture 文化傳承 — 文化傳承

Community 連繫社群

Community Investment and Engagement 社區投資和參與

GRI 3 Material Topics 重大議題 2021			
3-3	Management of material topics 重大議題管理	24-35	Defining our Material Topics – Materiality Assessment 界定重大議題 — 重要性評估
		149	Community – Management Approach 連繫社群 — 管理方針
		150-159	Community – Community Investment and Engagement 連繫社群 — 社區投資和參與

GRI 413 Local Communities 當地社區 2016			
413-1	Operations with local community engagement, impact assessments, and development programs 經本地社區溝通、影響評估和發展計劃的營運活動	50	Governance – Ethics and Integrity – Open Communication 管治 — 道德與誠信 — 開放的溝通
		114-123	Design – Sustainable Buildings 匠心設計 — 可持續發展建築物
		138-143	Heritage & Culture – Heritage and Culture 文化傳承 — 文化傳承
		150-159	Community – Community Investment and Engagement 連繫社群 — 社區投資和參與

We have implemented community engagement programmes in each of our areas of operation.
我們在每個經營所在地都落實社區參與計劃。

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Real Estate Sector Disclosures 建築及房地產行業披露		
CRE-1	Building energy intensity 建築物的能源強度	171-176 Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現 Intensities reflect consumption within our operations, except for total electricity consumption of property management, which also includes chiller plant electricity consumption for centralised cooling services for tenants. A further breakdown of electricity consumed is not available; we will consider the feasibility of disclosing such data in the future. 強度反映我們營運中的消耗，唯未能進一步提供包含為租戶提供中央冷氣服務物業管理的總耗電量，及該用電分項數字。我們會考慮未來披露相關數據的可行性。
CRE-2	Building water intensity 建築物的用水強度	171-176 Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
CRE-3	Greenhouse gas emission intensity 建築物的溫室氣體排放強度	171-176 Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
CRE-4	Greenhouse gas emissions intensity from new construction and redevelopment activity 新建築及重建活動產生的溫室氣體排放強度	171-176 Progress on Key Sustainability Indicators – Environmental Performance 關鍵可持續發展指標的進展 — 環境表現
CRE-6	Percentage of the organisation operating in verified compliance with an internationally recognised health and safety management system 機構獲核實符合國際認可的健康和安全管理體系營運的百分比	104-105 Wellness – Health, Safety and Wellbeing – Occupational Health and Safety 健康舒泰 — 健康、安全和福祉 — 職業健康及安全 We operate under comprehensive health and safety management systems. Some systems are yet to be verified as compliant with internationally recognised standards. 我們在全面的健康和安全管理體系下營運。部分管理體系尚待核實符合國際認可標準。
CRE-8	Type and number of sustainability certification, rating and labelling schemes for new construction, management, occupation and redevelopment 與新建項目、物業管理、物業使用及重建有關的可持續發展認證、評級及標誌計劃類型及數目	114-123 Design – Sustainable Buildings 匠心設計 — 可持續發展建築物

SASB Content Index

SASB 內容索引

SASB Standards guide the disclosure of financially material sustainability information by companies to their investors and other stakeholders. Available for 77 industries, the Standards identify the subset of ESG issues most relevant to financial performance in each industry. Starting from 2023, the International Sustainability Standards Board (“ISSB”) assumed responsibility for the SASB Standards. The SASB framework is integrated with the IFRS Sustainability Disclosure Standards as industry-based disclosure requirements.

SASB 標準協助企業向投資者和其他持份者披露就財務重要性而言重大的可持續發展資訊。該標準分別就 77 個行業識別並羅列與其財務表現最為相關的環境、社會及管治議題。2023 年起，SASB 標準的管理責任由國際可持續準則理事會（「ISSB」）承擔。SASB 披露框架已融合到國際財務報告可持續披露準則當中，作為行業基準的披露要求。

Accounting Metrics 會計指標	Disclosure 披露
Energy Management 能源管理	
IF-RE-130a.1 Energy consumption data coverage as a percentage of total floor area, by property sector 能源耗用量數據覆蓋範圍佔總樓面面積百分比（按物業類型劃分）	Property Management: 100% 物業管理：100%
	Construction Sites: 100% wholly-owned properties 建築工地：100%全資擁有物業
	Hotels: 100% 酒店：100%
IF-RE-130a.2 Total energy consumed by portfolio area with data coverage, by property sector 數據覆蓋的物業組合範圍內能源總耗量（按物業類型劃分）	Property Management: 878,562 GJ 物業管理：878,562吉焦耳
	Construction Sites: 571 GJ 建築工地：571吉焦耳
	Hotels: 156,154 GJ 酒店：156,154吉焦耳
Total energy consumed by percentage grid electricity, by property sector 電網用電量佔能源總耗量的百分比（按物業類型劃分）	Property Management: 99.22% 物業管理：99.22%
	Construction Sites: 97.06% 建築工地：97.06%
	Hotels: 80.96% 酒店：80.96%
Total energy consumed by percentage renewable, by property sector 可再生能源佔能源總耗量的百分比（按物業類型劃分）	Property Management: 0.51% 物業管理：0.51%
	Construction Sites: Nil 建築工地：沒有
	Hotels: 0.06% 酒店：0.06%

Accounting Metrics 會計指標	Disclosure 披露
IF-RE-130a.3 Like-for-like percentage change in energy consumption for the portfolio area with data coverage, by property sector 數據覆蓋的物業組合範圍內的能源耗量同期百分比變化（按物業類型劃分）	Property Management: -4.29% 物業管理：-4.29% Construction Sites: -50.30% 建築工地：-50.30% Hotels: 2.85% 酒店：2.85%
IF-RE-130a.4 Percentage of eligible portfolio that has an energy rating, by property sector 具能源評級的合資格物業組合百分比（按物業類型劃分）	Percentage of eligible portfolio that has obtained the Energywise Certificate from the Hong Kong Green Organisation Certification ("HKGOC") at or above the Basic Level: 獲香港綠色機構「節能證書」認證，達到或高於基礎級別的合資格物業組合百分比如下： Property Management: 83.48% 物業管理：83.48% Construction Sites: N/A 建築工地：不適用 Hotels: N/A 酒店：不適用
Percentage of eligible portfolio that is certified to ENERGY STAR®, by property sector 獲「能源之星」認證的合資格物業組合百分比（按物業類型劃分）	Not applicable to Hong Kong, Singapore and Sydney. 不適用於香港、新加坡及悉尼。
IF-RE-130a.5 Description of how building energy management considerations are integrated into property investment analysis and operational strategy 描述如何將樓宇能源管理因素納入物業投資分析和營運策略之中	With a view to reducing carbon footprint, the Group is committed to harnessing technology and implementing initiatives to improve energy efficiency and promote the use of renewable energy in its daily operations. Our Energy Policy guides our approach to managing consumption and improving efficiency, including by establishing smart monitoring platforms to optimise building services and installing renewable energy features in both new and existing buildings. We perform technical building assessments to identify opportunities to improve energy efficiency in our portfolio. Measures implemented include the installation of high-efficiency equipment and appliances, smart meters, management system upgrades and replacements, the use of smart technologies and system commissions or retro-commissioning. 為減少碳足跡，集團致力利用創新技術，以落實各項提高能源效益的措施，並在日常營運中推動使用可再生能源。集團的《能源政策》指引我們管理能源使用量及提高能源效益的方針，包括透過建立智能監控平台來優化樓宇服務，並在新建和現有建築安裝可再生能源設備。我們展開技術性樓宇評估，以識別有效提高物業組合的能源效益的方向。我們已落實各項改善措施，包括安裝高效設備和電器、智能電錶、升級和更換管理系統、使用智能技術，以及校驗或重新校驗系統。

Water Management 水資源管理	
IF-RE-140a.1	Water withdrawal data coverage as a percentage of total floor area, by property sector 取水量數據覆蓋範圍佔總樓面面積百分比（按物業類型劃分） Property Management: 100% 物業管理：100% Construction Sites: 100% wholly-owned properties 建築工地：100%全資擁有物業 Hotels: 100% 酒店：100%
	Water withdrawal data coverage as a percentage of floor area in regions with High or Extremely High Baseline Water Stress, by property sector 位於高或極高水資源壓力地區的取水量數據佔樓面面積百分比（按物業類型劃分） According to Version 4.0 of the WRI's Aqueduct Water Risk Atlas tool, we identified that The Fullerton Hotel Sydney is currently located in regions with high baseline water stress. 根據世界資源研究所的《輸水道水源風險地圖》4.0版本，我們識別悉尼富麗敦酒店目前位於高水平基準上的缺水地區。 Property Management: Nil 物業管理：沒有 Construction Sites: Nil 建築工地：沒有 Hotels: 16.73% 酒店：16.73%
IF-RE-140a.2	Total water withdrawn by portfolio area with data coverage, by property sector 數據覆蓋的物業組合範圍內總取水量（按物業類型劃分） Property Management: 1,248.80 thousand m³ 物業管理：124.88萬立方米 Construction Sites: 3.67 thousand m³ 建築工地：0.367萬立方米 Hotels: 399.29 thousand m³ 酒店：39.929萬立方米
	Total water withdrawn by percentage in regions with High or Extremely High Baseline Water Stress, by property sector 位於高或極高水資源壓力地區的取水量數據佔總樓面面積百分比（按物業類型劃分） According to Version 4.0 of the WRI's Aqueduct Water Risk Atlas tool, we identified that The Fullerton Hotel Sydney is currently located in regions with high baseline water stress. 根據世界資源研究所的《輸水道水源風險地圖》4.0版本，我們識別悉尼富麗敦酒店目前位於高水平基準上的缺水地區。 Property Management: Nil 物業管理：沒有 Construction Sites: Nil 建築工地：沒有 Hotels: 22.08% 酒店：22.08%
IF-RE-140a.3	Like-for-like percentage change in water withdrawn for portfolio area with data coverage, by property sector 數據覆蓋的物業組合範圍內取水量同期百分比變化（按物業類型劃分） Property Management: 0.74% 物業管理：0.74% Construction Sites: -84.33% 建築工地：-84.33% Hotels: 0.82% 酒店：0.82%

Accounting Metrics 會計指標

Disclosure 披露

IF-RE-140a.4	Description of water management risks and discussion of strategies and practices to mitigate those risks 描述水資源管理風險並討論減輕這些風險的策略和常規措施	Our Environmental Policy, Green Office Policy, Sustainable Building Guidelines and Sustainable Procurement Policy outline our commitment to utilising precious shared resources, like water, more efficiently across our operations. We monitor the consumption of water in our operations monthly, install water-saving devices and adopt a variety of practices to reduce consumption, including through stakeholder engagement. More information can be found in the Water Consumption and Efficiency section of this Report on page 83. 集團的《環境政策》、《綠色辦公室政策》、《可持續建築指引》及《可持續採購政策》展示我們致力在營運中更有效地使用包括水資源在內的珍貴共享資源的決心。我們每月監測營運地點的用水量，安裝節水設備、採取各種措施並與持份者合作減少用水量。有關詳情，請參閱本報告第83頁的「用水和用水效益」章節。
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Management of Tenant Sustainability Impacts 租戶對可持續發展影響的管理

IF-RE-410a.1	Percentage of new leases that contain a cost recovery clause for resource efficiency related capital improvements, by property sector 包含收回成本條款以促進資源效益相關的資本改善的新租約百分比 (按物業類型劃分) Associated leased floor area of new leases that contain a cost recovery clause for resource efficiency related capital improvements, by property sector 新租約包含收回成本條款的總租賃樓面面積 (按物業類型劃分)	Currently our lease agreement does not contain a cost recovery clause for resource efficiency related capital improvements. 目前，我們的租約不包含與資源效益相關的資本改善的收回成本條款。
IF-RE-410a.2	Percentage of tenants that are separately metered or submetered for grid electricity consumption, by property sector 以獨立電錶或分戶量度電網用電量租戶百分比 (按物業類型劃分) Percentage of tenants that are separately metered or submetered for water withdrawals, by property sector 以獨立水錶或分戶量度取水量的租戶百分比 (按物業類型劃分)	We are gradually installing sub-meters at more properties to monitor our tenants' electricity and water consumption. 我們正逐步在更多物業安裝分戶電錶和分支水錶以監察租戶的用電和用水量。

IF-RE-410a.3 Discussion of approach to measuring, incentivizing, and improving sustainability impacts of tenants
討論量度、鼓勵和改善租戶對可持續發展影響的方針

We actively seek opportunities to incorporate sustainability into our tenant relationships and achieve our vision of Creating Better Lifescapes via joint efforts. Key tenant engagement channels include Sino Club, Farm Together and SPS. We regularly engage our tenants on various topics, such as circular economy, biodiversity and arts and culture.

Our Green Lease and Green Fit-out Guides provide recommendations on making more sustainable choices including consuming less energy and water, monitoring indoor air quality ("IAQ"), utilising greener construction materials, managing food waste and more. "Green Clauses" reflect these recommendations in our lease agreements and set out specific measures tenants can implement into their operations. After trialling these Guides with selected tenants, we have extended the trial to other tenants.

我們積極尋求機會，與租戶在可持續發展方面建立緊密合作關係，攜手實現「建構更美好生活」願景。我們透過多個途徑與租戶連繫，包括 Sino Club、「一喜種田」和信和管業優勢。我們定期與租戶在多個議題上合作，當中包括循環經濟、生物多樣性，以及藝術與文化。

我們的綠色租賃計劃和《綠色裝修指南》提供有關節能和減少用水、監測室內空氣質素、採用環保建築物料和廚餘管理等方面的可持續建議，並透過租約內的「綠色條款」鼓勵租戶採取具體措施，將可持續發展元素實施於營運中。在與特選租戶試行指南後，我們已將試用範圍擴展到其他租戶。

Climate Change Adaptation 氣候變化適應力

IF-RE-450a.1 Area of properties located in 100-year flood zones, by property sector
位於百年一遇洪水泛濫地區的物業面積（按物業類型劃分）

Property Management: 897,683 sq. ft.
物業管理：897,683平方呎

Construction Sites: N/A
建築工地：不適用

Hotels: N/A
酒店：不適用

Accounting Metrics 會計指標

IF-RE-450a.2 Description of climate change risk exposure analysis, degree of systematic portfolio exposure, and strategies for mitigating risks
描述氣候變化的風險承擔分析、系統性物業組合風險承擔程度，以及減低風險的策略

Disclosure 披露

Guided by our Climate Change Policy, we are committed to identifying the climate-related risks and opportunities affecting our business, assessing the financial implications and responding in line with the three focus areas of our climate-related strategy. We focus on optimising our properties and construction sites for efficiency and climate resilience during construction, managing properties in ways that minimise carbon emissions during operations, and managing resources and inspiring stakeholders to join our efforts through collaboration.

In 2023, Sino Land has ramped up our science-based targets ("SBTs") to align with the 1.5°C pathway. Sino Land has set GHG emissions reduction targets with HKUST academics in line with the SBTi methodology, which reflects what the latest climate science deems necessary to meet the goals of the Paris Agreement, to guide its decarbonisation efforts. Our Scope 1 & 2 and Scope 3 targets are approved by the SBTi. Please refer to the Climate Resilience and GHG Emissions section of this Report for more detail.

We continued to focus our efforts on climate-related risk management. Sino Land has engaged an external consultant to evaluate the resilience of over 170 existing and new managed properties under different climate scenarios in alignment with recommendations from the TCFD.

More information, including a summary of the climate-related risks and opportunities relevant to our business and our steps to address them, can be found in the Climate Resilience and GHG Emissions and Climate-related Financial Disclosure sections of this Report, as well as Sino Land's standalone Climate Action Report.

在《氣候變化政策》的指引下，我們致力識別影響業務的氣候相關風險和機遇、評估其財務影響，以及根據氣候相關策略的三個關注領域作出應對。我們致力提高旗下物業和建築工地於施工階段的效率和氣候抗禦力，在營運階段以盡力減低碳排放為目標來管理物業，同時管理不同資源並鼓勵持份者一同參與。

為配合將全球暖化升溫控制在攝氏 1.5 度以內的願景，信和置業於 2023 年更新科學基礎目標。信和置業與科學大學者合作並採用科學基礎目標倡議組織的計算方式訂立減碳目標，符合實現《巴黎協定》目標所需的最新氣候科學，以指導其減碳和實現淨零碳排放的工作。我們的範疇一、二及三的目標已獲科學基礎目標倡議組織認可。詳情請參閱本報告的「氣候抗禦力和溫室氣體排放」章節。

我們繼續專注於氣候相關風險管理的工作上。信和置業已委託獨立顧問參照 TCFD 建議，評估旗下管理的 170 多個現有和新建物業在不同氣候情境下的抗禦力。

有關詳情，包括與業務相關的氣候相關風險和機遇的摘要，以及應對這些風險的行動，請參閱本報告的「氣候抗禦力和溫室氣體排放」和「氣候相關財務披露」章節，以及信和置業獨立的《氣候行動報告》。

Activity Metrics 活動指標

Disclosure 披露

IF-RE-000.A	Number of assets, by property sector 資產數目（按物業類型劃分）	Property Management: 170 物業管理：170 Construction Sites: 2 建築工地：2 Hotels: 5 酒店：5
IF-RE-000.B	Leasable floor area, by property sector 可出租樓面面積（按物業類型劃分）	For information on the leasable floor area of various property types, please visit the following website: https://www.sino.com/en/useful-links/ 有關各物業類型的可出租面積，請瀏覽以下網址： https://www.sino.com/tc/useful-links/
IF-RE-000.C	Percentage of indirectly managed assets, by property sector 間接管理資產的百分比（按物業類型劃分）	Property Management: N/A 物業管理：不適用 Construction Sites: N/A 建築工地：不適用 Hotels: N/A 酒店：不適用
IF-RE-000.D	Average occupancy rate, by property sector 平均出租率（按物業類型劃分）	Please refer to the Business review section in the Annual Report 2025. 詳情請參閱2025年報中的「業務回顧」。

WEF Stakeholder Capitalism Metrics

WEF《持份者資本指標》

Core Metrics 核心指標	Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明
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Principles of Governance Metrics 管治原則指標

Governing Purpose 管治目標

Setting purpose The company's stated purpose, as the expression of the means by which a business proposes solutions to economic, environmental, and social issues. Corporate purpose should create value for all stakeholders, including shareholders.	6-7	Message from the Chairman of the ESG Steering Committee 環境、社會及管治督導委員會主席寄語
設立目的 公司的既定宗旨是為經濟、環境和社會議題提出商業解決方案。企業宗旨應為包括股東在內的所有持份者創造價值。		

Quality of Governing Body 管治機構的質素

Governance body composition Composition of the highest governance body and its committees by: competencies relating to economic, environmental, and social topics; executive or non-executive; independence; tenure on the governance body; number of each individual's other significant positions and commitments, and the nature of the commitments; gender; membership of under-represented social groups; stakeholder representation.	—	Annual Report 2025 2025年報 For more detail, please refer to Biographical details of Directors & senior management in the Annual Report 2025. 詳情請參閱 2025年報中的「董事及高級管理層之個人資料」。
管治機構的組成 最高管治機構及其委員會的組成需考慮以下因素：經濟、環境及社會議題相關的能力；執行或非執行性；獨立性；管治機構的任期；各成員出任其他重要崗位和承諾的數量及其性質；性別；是否屬代表性不足的社會群體的成員；持份者代表性。		

Core Metrics 核心指標	Relevant Chapter(s) of This Report or Other References/Explanation 本報告內的有關章節或其他說明
Stakeholder Engagement 持份者參與	
Material issues impacting stakeholders A list of the topics that are material to key stakeholders and the company, how the topics were identified, and how the stakeholders were engaged. 影響持份者的重要議題 與關鍵持份者和公司相關的重要議題列表，如何識別議題，以及持份者參與的方式。	22-35 Defining our Material Topics 界定重大議題 We regularly conduct surveys and reviews to gather direct feedback from community members, authorities, and other local stakeholders to assess the effectiveness of our engagement strategies and channels. Our stakeholder engagement workshops provide a platform for local stakeholders to express their views, identify emerging concerns, and develop collaborative strategies to address relevant issues. A robust grievance tracking system in place that allows local communities to report and follow up on any complaints or grievances, ensuring timely resolution and continuous improvement. Our stakeholder engagement programs are consistently applied across all local operations, and we tailor our approaches to meet the unique needs and contexts of the local communities. 我們定期進行調查和評估，收集社區成員、執法機關和其他當地持份者的直接回饋，以評估我們聯繫策略和渠道的有效性。我們的持份者參與工作坊為當地持份者提供了一個表達觀點、識別新興問題並制定協作策略來解決相關問題的平台。建立一個穩健的申訴追蹤系統，使當地社區能夠報告和跟進任何投訴或不滿，確保及時解決和持續改進。我們的持份者參與計劃適用於所有當地業務，我們亦根據當地社區的獨特需求和環境定制方針。

Core Metrics
核心指標

Relevant Chapter(s) of This Report or Other References/Explanation
本報告內的有關章節或其他說明

Ethical Behaviour 道德行為

Anti-corruption

1. Total percentage of governance body members, employees and business partners who have received training on the organization's anti-corruption policies and procedures, broken down by region.
2. (a) Total number and nature of incidents of corruption confirmed during the current year but related to previous years;
(b) Total number and nature of incidents of corruption confirmed during the current year, related to this year.
3. Discussion of initiatives and stakeholder engagement to improve the broader operating environment and culture, in order to combat corruption.

反貪污

1. 按地區劃分管治機構成員、員工和商業夥伴接受反貪污政策與程序培訓的百分比。
2. (a) 與過去年度相關，並於報告期內確認的貪污訴訟案件的數目及性質；
(b) 與報告期相關及確認的貪污訴訟案件的數目及性質。
3. 透過措施商議及持份者參與從而廣泛提升營商環境和文化，以打擊貪污。

48-50

Governance – Ethics and Integrity

管治 — 道德與誠信

Employees in all regions are required to confirm their compliance with our Code of Conduct annually. We provide yearly anti-corruption training to all employees, including Executive Directors, via the SINO iLearn app. This training covers topics such as ethical conduct in property management, construction and work supervision. Our business partners are required to declare their compliance with our Code of Conduct in the Group Approved Contractors/Suppliers List Policies & Procedures form. During this reporting period, there were no concluded legal cases of non-compliance with relevant laws and regulations relating to bribery, extortion, fraud or money laundering brought against the Group.

所有地區的員工都必須每年確認遵守行為守則。我們透過「信學堂」手機應用程式為所有員工，包括執行董事提供年度反貪污培訓。培訓內容包括物業管理、建築和工程監督的誠信操守。我們的業務合作夥伴必須在《集團認可承辦商/供應商的相關政策及程序指引》表格中聲明遵守行為守則。報告期內，並未發現任何違反賄賂、勒索、欺詐或洗黑錢相關的法律和規例並對集團構成重大影響的情況。

Protected ethics advice and reporting mechanisms

A description of internal and external mechanisms for

1. Seeking advice about ethical and lawful behaviour and organizational integrity;
2. Reporting concerns about unethical or lawful behaviour and organizational integrity.

受保護的道德諮詢及報告機制

就以下範疇描述內部和外部的機制：

1. 就道德、合法行為及組織廉潔尋求建議；
2. 匯報不符合道德、違法行為和組織廉潔的事宜。

48-50

Governance – Ethics and Integrity

管治 — 道德與誠信

Risk and Opportunity Oversight 風險及機遇監督

Integrating risk and opportunity into business process

Company risk factor and opportunity disclosures that clearly identify the principal material risks and opportunities facing the company specifically (as opposed to generic sector risks), the company appetite in respect of these risks, how these risks and opportunities have moved over time and the response to those changes. These opportunities and risks should integrate material economic, environmental, and social issues, including climate change and data stewardship.

—

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For more detail, please refer to the Risk management report in the Annual Report 2025.
詳情請參考 2025年報內的「風險管理報告」。

把風險和機遇納入業務流程

明確識別公司（相對於一般行業風險）面臨的主要重大風險和機遇的相關披露，公司對相關風險的偏好、該風險和機遇隨時間的變化以及相應的應對措施。該機遇和風險應涵蓋重要的經濟、環境和社會事宜，包括氣候變化和數據管理。

Planet Metrics 地球指標

Climate Change 氣候變化

Greenhouse Gas (GHG) emissions

For all relevant greenhouse gases (e.g., carbon dioxide, methane, nitrous oxide, F-gases etc.), report in metric tonnes of carbon dioxide equivalent (tCO₂e) GHG Protocol Scope 1 and Scope 2 emissions.

171-176

Progress on Key Sustainability Indicators – Environmental Performance
關鍵可持續發展指標的進展 — 環境表現

Estimate and report material upstream and downstream (GHG Protocol Scope 3) emissions where appropriate.

溫室氣體排放

以每噸二氧化碳當量 (tCO₂e) 作單位，匯報溫室氣體核算體系中範疇一和範疇二的全部相關溫室氣體（例如：二氧化碳、甲烷、氧化亞氮、氟化氣體等）。

如適用，估算及匯報重要的上游及下游業務的（溫室氣體核算體系範圍三）排放。

TCFD implementation

Fully implement the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD). If necessary, disclose a timeline of at most three years for full implementation. Disclose whether you have set, or have committed to set, GHG emissions targets that are in line with the goals of the Paris Agreement – to limit global warming to well-below 2°C above pre-industrial levels and pursue efforts to limit warming to 1.5°C – and to achieve net-zero emissions before 2050.

272-281

Climate-related Financial Disclosure
氣候相關財務披露

落實氣候相關財務揭露

全面實施氣候相關財務信息披露工作組 (TCFD) 建議。如適用，披露不多於三年內全面實施的時間線。披露已經設立或承諾設立與《巴黎協定》目標一致的溫室氣體排放目標 — 把全球暖化控制於在工業化前水平以上低於 2°C 之內，致力將暖化限制於 1.5°C，並在 2050 年前實現淨零排放。

Core Metrics
核心指標

Relevant Chapter(s) of This Report or Other References/Explanation
本報告內的有關章節或其他說明

Nature Loss 大自然損失

Land use and ecological sensitivity

Report the number and area (in hectares) of sites owned, leased or managed in or adjacent to protected areas and/or key biodiversity areas (KBA).

土地運用及生態敏感性

報告在保護區、其鄰近地區或/及關鍵生物多樣性區域 (KBA) 擁有、租用及管理的用地數量和面積 (以公頃計算)。

256-271 TNFD Recommendations
TNFD建議

Since 2024, the Group has disclosed its nature-related issues in alignment with the final Taskforce on Nature-related Financial Disclosures ("TNFD") Recommendations v1.0 framework. We will conduct location-specific impact assessment in the future, and disclose relevant KBA metrics.

自 2024 年，集團參照最終版的 TNFD 建議 v1.0 框架披露其與自然相關的議題。我們將在日後進行特定地點影響評估並披露 KBA 相關的指標。

Fresh Water Availability 淡水供應

Water consumption and withdrawal in water-stressed areas

Report for operations where material, mega litres of water withdrawn, mega litres of water consumed and the percentage of each in regions with high or extremely high baseline water stress according to WRI Aqueduct water risk atlas tool.

Estimate and report the same information for the full value chain (upstream and downstream) where appropriate.

在缺水地區的用水量及取水量

如公司業務適用，根據世界資源研究所的《輸水道水源風險地圖》，匯報在高或極高水平基準上的缺水地區的取水量 (兆升)、用水量 (兆升) 及百分比。

如適用，為整個價值鏈 (上游及下游) 估算及匯報相同的數據。

256-271 TNFD Recommendations
TNFD建議

According to Version 4.0 of the WRI's Aqueduct Water Risk Atlas tool, we identified that The Fullerton Hotel Sydney is currently located in regions with high baseline water stress. Please refer to the Water Management section in SASB Content Index for the relevant metrics. We do not collect water consumption and withdrawal data for our upstream value chain (i.e., suppliers). For our downstream value chain (i.e., tenants), no water is consumed or withdrawn in regions with high or extremely high baseline water stress.

根據世界資源研究所的《輸水道水源風險地圖》4.0 版本，我們識別悉尼富麗敦酒店目前位於高水平基準上的缺水地區。相關指標請參閱 SASB 內容索引中的水資源管理部分。我們沒有向價值鏈上游 (即供應商) 收集用水量和取水量的相關資料。我們的價值鏈下游 (即租戶) 並沒有於高或極高水平基準上的缺水地區用水及取水。

People Metrics 人類指標

Dignity and Equality 尊嚴及平等

Diversity and inclusion (%)

Percentage of employees per employee category, per age group, gender and other indicators of diversity (e.g., ethnicity).

多元及共融 (%)

按年齡層，性別及其他多元化的指標 (例如：種族) 劃分不同員工類別的百分比。

177-188 Progress on Key Sustainability Indicators – Social Performance
關鍵可持續發展指標的進展 — 社會表現

Pay equality

Ratio of the basic salary and remuneration for each employee category by significant locations of operation for priority areas of equality: women to men; minor to major ethnic groups; and other relevant equality areas.

薪酬平等

按主要業務地區的平等優先領域劃分，每個員工類別的基本工資及酬金的比率：女性對男性；少數民族對主要民族；其他平等相關的範疇。

177-188 Progress on Key Sustainability Indicators – Social Performance

關鍵可持續發展指標的進展 — 社會表現

The pay gap and bonus gap for female and male employees have been disclosed in “GRI 405-2 Ratio of basic salary and remuneration of women to men”.

已於「GRI 405-2 女性對男性基本薪資加薪酬的比率」披露男女之間的工資及獎金差距。

Wage level (%)

1. Ratios of standard entry-level wage by gender compared to local minimum wage.
2. Ratio of CEO's total annual compensation to median total annual compensation of all employees (excluding the CEO).

—

We will consider the feasibility of disclosing the data concerning wage level in the future. 我們將考慮在未來披露薪資水平的相關數據。

薪資水平(%)

1. 按性別劃分標準入門職級工資與當地最低工資的比率。
2. 行政總裁年薪與全體員工（不含行政總裁）的年薪中位數的比率。

Risk for incidents of child, forced or compulsory labour

An explanation of the operations and suppliers considered to have significant risk for incidents of child labour, forced or compulsory labour. Such risks could emerge in relation to type of operation (such as manufacturing plant) and type of supplier; or countries or geographic areas with operations and suppliers considered at risk.

53-55

Governance – Sustainable and Ethical Supply Chain

管治 — 可持續和具道德的供應鏈

94-102

Wellness – Labour Practices

健康舒泰 — 勞工實務常規

童工、強迫及強制勞工事故的風險

解釋組織營運及聘用的供應商視童工、強迫及強制勞工的重大風險。該風險有機會出現在不同種類業務（例如工廠）及供應商；或於一些被視為有風險的國家或地區營運或聘用供應商。

Health & Wellbeing 健康及福祉

Health and Safety (%)

1. The number and rate of fatalities as a result of work-related injury; high-consequence work-related injuries (excluding fatalities); recordable work-related injuries, main types of work-related injury; and the number of hours worked.
2. An explanation of how the organization facilitates workers' access to non-occupational medical and healthcare services and the scope of access provided for employees and workers.

177-188 Progress on Key Sustainability Indicators – Social Performance

關鍵可持續發展指標的進展 — 社會表現

94-102

Wellness – Labour Practices

健康舒泰 — 勞工實務常規

健康及安全(%)

1. 工傷致死總數及百分比；嚴重工傷（死亡除外）；可記錄工傷，主要工傷的種類及工作時數。
2. 解釋組織如何協助員工獲得非職業醫療健康服務，以及向員工提供該服務的範圍。

Core Metrics
核心指標

Relevant Chapter(s) of This Report or Other References/Explanation
本報告內的有關章節或其他說明

Skills for the Future 未來技能

Training provided (#)

1. Average hours of training per person that the organization's employees have undertaken during the reporting period, by gender and employee category (total number of trainings provided to employees divided by the number of employees).
2. Average training and development expenditure per full time employee.

177-188 Progress on Key Sustainability Indicators – Social Performance
關鍵可持續發展指標的進展 — 社會表現

Average training and development expenditure per full-time employee: HK\$477
全職員工的平均培訓和發展支出：477港元

提供的培訓(#)

1. 於報告期間，按性別及員工類別劃分的平均培訓時數（員工總培訓時數除以員工總數）。
2. 全職員工的平均培訓和發展支出。

Prosperity Metrics 繁榮指標

Employment and Wealth Generation 僱傭與創造財富

Absolute number and rate of employment

1. Total number and rate of new employee hires during the reporting period, by age group, gender, other indicators of diversity and region.
2. Total number and rate of employee turnover during the reporting period, by age group, gender, other indicators of diversity and region.

177-188 Progress on Key Sustainability Indicators – Social Performance
關鍵可持續發展指標的進展 — 社會表現

就業絕對值及比率

1. 於報告期間，根據年齡、性別、其他多元化和地區的指標，劃分的新員工的總數及比率。
2. 於報告期間，根據年齡、性別、其他多元化和地區的指標，劃分的員工流失總數及比率。

Economic Contribution

1. Direct economic value generated and distributed (EVG&D) – on an accrual basis, covering the basic components for the organization's global operations, ideally split out by:
 - a. Revenue
 - b. Operating costs
 - c. Employee wages and benefits
 - d. Payments to providers of capital
 - e. Payments to government
 - f. Community investment
2. Financial assistance received from the government – Total monetary value of financial assistance received by the organization from any government during the reporting period.

170 Progress on Key Sustainability Indicators – Economic Performance

經濟貢獻

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關鍵可持續發展指標的進展 — 經濟表現

1. 產生和分配的直接經濟價值 (EVG&D) — 在權責發生制，包括組織於全球運營的基礎部分，可分為以下幾項：
 - a. 收益
 - b. 運營成本
 - c. 僱員人工及福利
 - d. 給投資方的款項
 - e. 給政府的款項
 - f. 社區投資
2. 從政府獲得的財政援助 — 於報告期內，組織從任何政府獲得的財政援助的總金額。

Wealth Creation and Employment 創造財富與就業

Financial investment contribution disclosure

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1. Total capital expenditures (CapEx) – Depreciation supported by narrative to describe the company's investment strategy.
2. Share buybacks + Dividend payments supported by narrative to describe the company's strategy for returns of capital to shareholders.

2025年報

For more detail, please refer to Consolidated statement of cash flows and Notes to the consolidated financial statements in the Annual Report 2025.

財務投資貢獻披露

詳情請參考 2025 年報內的「綜合現金流動表」及「綜合財務報告書附註」。

1. 總披露總資本支出 (CapEx) 減除貶值的金額，並描述公司投資策略以支持該數據。
2. 披露股票回購及股息派發的總和，並描述公司對股東資本歸還的策略以支持該數據。

Innovation in Better Products and Services 產品及服務創新

Total R&D expenses (\$)

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Total costs related to research and development.

We will consider the feasibility of disclosing the data concerning total R&D expenses in the future.

總研發開支 (\$)

研發相關的總成本。

我們將考慮在未來披露總研發開支的相關數據。

Community and Social Vitality 社區及社會活力

Total tax paid

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Progress on Key Sustainability Indicators – Economic Performance

The total global tax borne by the company, including corporate income taxes, property taxes, non-creditable VAT and other sales taxes, employer-paid payroll taxes and other taxes that constitute costs to the company, by category of taxes.

關鍵可持續發展指標的進展 — 經濟表現

已繳稅總額

按稅務種類劃分公司負擔的全球總稅務，包括公司所得稅、房地產稅、增值稅 (VAT)、其他銷售稅、僱主支付的工資稅和其他構成公司成本的稅務。

ISSB Standards Content Index

ISSB 準則內容索引

In June 2023, the International Sustainability Standards Board ("ISSB") issued the IFRS S1 and IFRS S2. It marks a pivotal moment for sustainability-related disclosures in global capital markets, improving trust and confidence in corporate disclosures about sustainability to inform investment decisions. To support the development of this global baseline, Sino Land is one of the first companies in Hong Kong to prepare disclosures with reference to the applicable core content of IFRS S1 and IFRS S2.

The IFRS S1 and IFRS S2 Content Indices are available in English only.

2023年6月，國際可持續準則理事會（「ISSB」）發布了《IFRS S1》及《IFRS S2》。這標誌著可持續發展相關披露在全球資本市場的關鍵時刻，提升了公眾對企業可持續發展披露的信任與信心，從而為投資決策提供依據。為支持這全球基準的設定，信和置業是香港首批參考《IFRS S1》及《IFRS S2》適用核心內容準備披露的公司之一。

《IFRS S1》及《IFRS S2》的內容索引僅提供英文版本。

IFRS S1 Content Index

Reference Paragraph	IFRS Core Content	Relevant Chapter(s) of This Report or Other References/Explanation
Governance		
26	The objective of sustainability-related financial disclosures on governance is to enable users of general purpose financial reports to understand the governance processes, controls and procedures an entity uses to monitor, manage and oversee sustainability-related risks and opportunities.	
27	To achieve this objective, an entity shall disclose information about: (a) the governance body(s) or individual(s) responsible for oversight of sustainability-related risks and opportunities. Specifically, the entity shall identify that body(s) or individual(s) and disclose information about: (i) how responsibilities for sustainability-related risks and opportunities are reflected in the terms of reference, mandates, role descriptions and other related policies applicable to that body(s) or individual(s); (ii) how the body(s) or individual(s) determines whether appropriate skills and competencies are available or will be developed to oversee strategies designed to respond to sustainability-related risks and opportunities; (iii) how and how often the body(s) or individual(s) is informed about sustainability-related risks and opportunities;	42-46 Governance – Management Approach
	(iv) how the body(s) or individual(s) takes into account sustainability-related risks and opportunities when overseeing the entity's strategy, its decisions on major transactions and its risk management processes and related policies, including whether the body(s) or individual(s) has considered trade-offs associated with those risks and opportunities; and (v) how the body(s) or individual(s) oversees the setting of targets related to sustainability-related risks and opportunities, and monitors progress towards those targets, including whether and how related performance metrics are included in remuneration policies.	42-46 Governance – Management Approach

Reference Paragraph	IFRS Core Content	Relevant Chapter(s) of This Report or Other References/Explanation
	(b) management's role in the governance processes, controls and procedures used to monitor, manage and oversee sustainability-related risks and opportunities, including information about: (i) whether the role is delegated to a specific management-level position or management-level committee and how oversight is exercised over that position or committee; and (ii) whether management uses controls and procedures to support the oversight of sustainability-related risks and opportunities and, if so, how these controls and procedures are integrated with other internal functions.	42-46 Governance – Management Approach

Strategy

28	The objective of sustainability-related financial disclosures on strategy is to enable users of general purpose financial reports to understand an entity's strategy for managing sustainability-related risks and opportunities.	
29	Specifically, an entity shall disclose information to enable users of general purpose financial reports to understand: (a) the sustainability-related risks and opportunities that could reasonably be expected to affect the entity's prospects; (b) the current and anticipated effects of those sustainability-related risks and opportunities on the entity's business model and value chain; (c) the effects of those sustainability-related risks and opportunities on the entity's strategy and decision-making; (d) the effects of those sustainability-related risks and opportunities on the entity's financial position, financial performance and cash flows for the reporting period, and their anticipated effects on the entity's financial position, financial performance and cash flows over the short, medium and long term, taking into consideration how those sustainability-related risks and opportunities have been factored into the entity's financial planning; and (e) the resilience of the entity's strategy and its business model to those sustainability-related risks.	36-39 ESG Risk Management The ESG Risk Management chapter covers general information for all identified sustainability-related risks and opportunities. However, only the anticipated financial implications for the climate-related risks and opportunities have been evaluated currently. Please refer to Sino Land's Climate Action Report and the Climate-related Financial Disclosure for more details. We also report the nature-related risks and opportunities with reference to the TNFD recommended disclosures.

Sustainability-related Risks and Opportunities

30	An entity shall disclose information that enables users of general purpose financial reports to understand the sustainability-related risks and opportunities that could reasonably be expected to affect the entity's prospects. Specifically, the entity shall: (a) describe sustainability-related risks and opportunities that could reasonably be expected to affect the entity's prospects; (b) specify the time horizons — short, medium or long term — over which the effects of each of those sustainability-related risks and opportunities could reasonably be expected to occur; and (c) explain how the entity defines 'short term', 'medium term' and 'long term' and how these definitions are linked to the planning horizons used by the entity for strategic decision-making.	36-39 ESG Risk Management Currently, we do not consider the time horizon in the sustainability-related risks and opportunities assessment, except for the climate-related risks and opportunities. Please refer to Sino Land's Climate Action Report and the Climate-related Financial Disclosure for more details.
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Reference
Paragraph IFRS Core Content

Relevant Chapter(s) of This Report or Other
References/Explanation

Business Model and Value Chain

32	An entity shall disclose information that enables users of general purpose financial reports to understand the current and anticipated effects of sustainability-related risks and opportunities on the entity's business model and value chain. Specifically, the entity shall disclose:		
	(a) a description of the current and anticipated effects of sustainability-related risks and opportunities on the entity's business model and value chain; and	24-35 36-39	Materiality Assessment ESG Risk Management
	(b) a description of where in the entity's business model and value chain sustainability-related risks and opportunities are concentrate.	24-35 36-39	Materiality Assessment ESG Risk Management

Strategy and Decision-making

33	An entity shall disclose information that enables users of general purpose financial reports to understand the effects of sustainability-related risks and opportunities on its strategy and decision-making. Specifically, the entity shall disclose information about:		
	(a) how the entity has responded to, and plans to respond to, sustainability-related risks and opportunities in its strategy and decision-making;	36-39	ESG Risk Management
	(b) the progress against plans the entity has disclosed in previous reporting periods, including quantitative and qualitative information; and	12-15	Sustainability Vision 2030
	(c) trade-offs between sustainability-related risks and opportunities that the entity considered.	24-35	Materiality Assessment Stakeholders were engaged to assess both current and potential positive and negative impacts related to identified sustainability issues. It involved prioritising these impacts based on their significance, as well as ranking key risks, opportunities and sustainability performance. The identified sustainability-related risks and opportunities were categorised into three levels: "Critically Important," "Very Important," and "Important." The priorities determined by our stakeholders highlight the trade-offs that the Group must carefully consider. This process helps guide the Group in making informed decisions regarding sustainability-related trade-offs.

Financial Position, Financial Performance and Cash Flows

34	An entity shall disclose information that enables users of general purpose financial reports to understand: (a) the effects of sustainability-related risks and opportunities on the entity's financial position, financial performance and cash flows for the reporting period; and (b) the anticipated effects of sustainability-related risks and opportunities on the entity's financial position, financial performance and cash flows over the short, medium and long term, taking into consideration how sustainability-related risks and opportunities are included in the entity's financial planning.	—	Currently, only the anticipated financial implications for the climate-related risks and opportunities have been evaluated. Please refer to Sino Land's Climate Action Report and the Climate-related Financial Disclosure for more details. We will evaluate the feasibility of assessing the effects of other sustainability-related risks and opportunities in the future reporting.
35	Specifically, an entity shall disclose quantitative and qualitative information about: (a) how sustainability-related risks and opportunities have affected its financial position, financial performance and cash flows for the reporting period; (b) the sustainability-related risks and opportunities identified for which there is a significant risk of a material adjustment within the next annual reporting period to the carrying amounts of assets and liabilities reported in the related financial statements; (c) how the entity expects its financial position to change over the short, medium and long term, given its strategy to manage sustainability-related risks and opportunities, taking into consideration: (i) its investment and disposal plans, including plans the entity is not contractually committed to; and (ii) its planned sources of funding to implement its strategy; and (d) how the entity expects its financial performance and cash flows to change over the short, medium and long term, given its strategy to manage sustainability-related risks and opportunities.		

Resilience

41	An entity shall disclose information that enables users of general purpose financial reports to understand its capacity to adjust to the uncertainties arising from sustainability-related risks. An entity shall disclose a qualitative and, if applicable, quantitative assessment of the resilience of its strategy and business model in relation to its sustainability-related risks, including information about how the assessment was carried out and its time horizon. When providing quantitative information, an entity may disclose a single amount or a range.	36-39	ESG Risk Management Qualitative assessment of the resilience of our strategy and business model in relation to the sustainability-related risks have been summarised in the ESG Risk Management and under the How We Are Managing It section in each of the material topic sections. Quantitative assessment has been conducted on climate-related risks, please refer to Sino Land's Climate Action Report.
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Reference
Paragraph IFRS Core Content

Relevant Chapter(s) of This Report or Other
References/Explanation

Risk Management

43	The objective of sustainability-related financial disclosures on risk management is to enable users of general purpose financial reports:		
	(a) to understand an entity's processes to identify, assess, prioritise and monitor sustainability-related risks and opportunities, including whether and how those processes are integrated into and inform the entity's overall risk management process; and		
	(b) to assess the entity's overall risk profile and its overall risk management process.		
44	To achieve this objective, an entity shall disclose information about:		
	(a) the processes and related policies the entity uses to identify, assess, prioritise and monitor sustainability-related risks, including information about:	24-35	Materiality Assessment
	(i) the inputs and parameters the entity uses;	36-39	ESG Risk Management
	(ii) whether and how the entity uses scenario analysis to inform its identification of sustainability-related risks;		Currently, scenario analysis is only used to inform our identification of climate-related risks. For more details, please refer to Sino Land's Climate Action Report.
	(iii) how the entity assesses the nature, likelihood and magnitude of the effects of those risks;		
	(iv) whether and how the entity prioritises sustainability-related risks relative to other types of risk;		
	(v) how the entity monitors sustainability-related risks; and		
	(vi) whether and how the entity has changed the processes it uses compared with the previous reporting period;		
	(b) the processes the entity uses to identify, assess, prioritise and monitor sustainability-related opportunities; and	24-35	Materiality Assessment
	(c) the extent to which, and how, the processes for identifying, assessing, prioritising and monitoring sustainability-related risks and opportunities are integrated into and inform the entity's overall risk management process.	36-39	ESG Risk Management
			Currently, scenario analysis is only used to inform our identification of climate-related risks. For more details, please refer to Sino Land's Climate Action Report.

Metrics and Targets

45	The objective of sustainability-related financial disclosures on metrics and targets is to enable users of general purpose financial reports to understand an entity's performance in relation to its sustainability-related risks and opportunities, including progress towards any targets the entity has set, and any targets it is required to meet by law or regulation.		
46	An entity shall disclose, for each sustainability-related risk and opportunity that could reasonably be expected to affect the entity's prospects:		
	(a) metrics required by an applicable IFRS Sustainability Disclosure Standard; and	203-224	GRI Content Index
		225-231	SASB Content Index
		272-281	Climate-related Financial Disclosure

Reference Paragraph	IFRS Core Content	Relevant Chapter(s) of This Report or Other References/Explanation	
	(b) metrics the entity uses to measure and monitor:	12-15	Sustainability Vision 2030
	(i) that sustainability-related risk or opportunity; and	170-188	Progress on Key Sustainability Indicators
	(ii) its performance in relation to that sustainability-related risk or opportunity, including progress towards any targets the entity has set, and any targets it is required to meet by law or regulation.		
48	Metrics disclosed by an entity shall include metrics associated with particular business models, activities or other common features that characterise participation in an industry.	225-231	SASB Content Index
49	If an entity discloses a metric taken from a source other than IFRS Sustainability Disclosure Standards, the entity shall identify the source and the metric taken.	2-3	About this Report
50	If a metric has been developed by an entity, the entity shall disclose information about:	12-15	Please refer to Sustainability Vision 2030. Apart from that, we do not develop metrics, all the metrics included in this Report adhere to the disclosure standards we are reporting in accordance with.
	(a) how the metric is defined, including whether it is derived by adjusting a metric taken from a source other than IFRS Sustainability Disclosure Standards and, if so, which source and how the metric disclosed by the entity differs from the metric specified in that source;		
	(b) whether the metric is an absolute measure, a measure expressed in relation to another metric or a qualitative measure;		
	(c) whether the metric is validated by a third party and, if so, which party; and		
	(d) the method used to calculate the metric and the inputs to the calculation, including the limitations of the method used and the significant assumptions made.		
51	An entity shall disclose information about the targets it has set to monitor progress towards achieving its strategic goals, and any targets it is required to meet by law or regulation. For each target, the entity shall disclose:	12-15	Sustainability Vision 2030
	(a) the metric used to set the target and to monitor progress towards reaching the target;		
	(b) the specific quantitative or qualitative target the entity has set or is required to meet;		
	(c) the period over which the target applies;		
	(d) the base period from which progress is measured;		
	(e) any milestones and interim targets;		
	(f) performance against each target and an analysis of trends or changes in the entity's performance; and		
	(g) any revisions to the target and an explanation for those revisions.		

IFRS S2 Content Index

Reference Paragraph IFRS Core Content	Relevant Chapter(s) of This Report or Other References/ Explanation
Governance	
5	The objective of climate-related financial disclosures on governance is to enable users of general purpose financial reports to understand the governance processes, controls and procedures an entity uses to monitor, manage and oversee climate-related risks and opportunities.
6	According to paragraph 7 of the IFRS S2, an entity shall avoid unnecessary duplication in preparing disclosures to fulfil the requirements in paragraph 6. For the Governance pillar in IFRS S2, please refer to the same pillar in IFRS S1 Content Index in this Report.
Strategy	
8	The objective of climate-related financial disclosures on strategy is to enable users of general purpose financial reports to understand an entity's strategy for managing climate-related risks and opportunities.
9	Specifically, an entity shall disclose information to enable users of general purpose financial reports to understand:
(a) the climate-related risks and opportunities that could reasonably be expected to affect the entity's prospects;	— Sino Land's Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities
(b) the current and anticipated effects of those climate-related risks and opportunities on the entity's business model and value chain;	— Sino Land's Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities
(c) the effects of those climate-related risks and opportunities on the entity's strategy and decision-making, including information about its climate-related transition plan;	— Sino Land's Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities
	— Sino Land's Climate Action Report – Our Decarbonisation Blueprint
(d) the effects of those climate-related risks and opportunities on the entity's financial position, financial performance and cash flows for the reporting period, and their anticipated effects on the entity's financial position, financial performance and cash flows over the short, medium and long term, taking into consideration how those climate-related risks and opportunities have been factored into the entity's financial planning; and	— Sino Land's Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience The anticipated effects of climate-related risks and opportunities on our financial position, financial performance and cash flows are disclosed over the short, medium and long term. We have assessed the financial implications on climate-related risks and opportunities. For more information, please refer to the Climate-related Financial Disclosure section. We will evaluate the feasibility of conducting a more comprehensive quantitative assessment in the future reporting.
(e) the climate resilience of the entity's strategy and its business model to climate-related changes, developments and uncertainties, taking into consideration the entity's identified climate-related risks and opportunities.	— Sino Land's Climate Action Report – Our Decarbonisation Blueprint

Climate-related Risks and Opportunities

10	An entity shall disclose information that enables users of general purpose financial reports to understand the climate-related risks and opportunities that could reasonably be expected to affect the entity's prospects. Specifically, the entity shall:		
	(a) describe climate-related risks and opportunities that could reasonably be expected to affect the entity's prospects;	—	Sino Land's Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities
	(b) explain, for each climate-related risk the entity has identified, whether the entity considers the risk to be a climate-related physical risk or climate-related transition risk;	—	Sino Land's Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities
	(c) specify, for each climate-related risk and opportunity the entity has identified, over which time horizons — short, medium or long term — the effects of each climate-related risk and opportunity could reasonably be expected to occur; and	—	Sino Land's Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities
		—	Sino Land's Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience
	(d) explain how the entity defines 'short term', 'medium term' and 'long term' and how these definitions are linked to the planning horizons used by the entity for strategic decision-making.	—	Sino Land's Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience Our scenario analysis was conducted based on three time horizons – 2025, 2030 and 2050, which represented short, medium and long term respectively.

Business Model and Value Chain

13	An entity shall disclose information that enables users of general purpose financial reports to understand the current and anticipated effects of climate-related risks and opportunities on the entity's business model and value chain. Specifically, the entity shall disclose:		
	(a) a description of the current and anticipated effects of climate-related risks and opportunities on the entity's business model and value chain; and	—	Sino Land's Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities
	(b) a description of where in the entity's business model and value chain climate-related risks and opportunities are concentrated.	—	Sino Land's Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities

Reference Paragraph	IFRS Core Content	Relevant Chapter(s) of This Report or Other References/ Explanation	
Strategy and Decision-making			
14	An entity shall disclose information that enables users of general purpose financial reports to understand the effects of climate-related risks and opportunities on its strategy and decision-making. Specifically, the entity shall disclose:		
(a)	information about how the entity has responded to, and plans to respond to, climate-related risks and opportunities in its strategy and decision-making, including how the entity plans to achieve any climate-related targets it has set and any targets it is required to meet by law or regulation. Specifically, the entity shall disclose information about:	–	Sino Land’s Climate Action Report – Our Decarbonisation Blueprint
		–	Sino Land’s Climate Action Report – Decarbonisation Strategy
		–	Sino Land’s Climate Action Report – Climate Resilience Strategy
(i)	current and anticipated changes to the entity’s business model, including its resource allocation, to address climate-related risks and opportunities;		
(ii)	current and anticipated direct mitigation and adaptation efforts;		
(iii)	current and anticipated indirect mitigation and adaptation efforts;		
(iv)	any climate-related transition plan the entity has, including information about key assumptions used in developing its transition plan, and dependencies on which the entity’s transition plan relies; and		
(v)	how the entity plans to achieve any climate-related targets, including any greenhouse gas emissions targets.		
(b)	information about how the entity is resourcing, and plans to resource, the activities disclosed.	–	Sino Land’s Climate Action Report – Our Decarbonisation Blueprint
		–	Sino Land’s Climate Action Report – Decarbonisation Strategy
		–	Sino Land’s Climate Action Report – Climate Resilience Strategy
(c)	quantitative and qualitative information about the progress of plans disclosed in previous reporting periods.	12-15	Sustainability Vision 2030

Financial Position, Financial Performance and Cash Flows

15	An entity shall disclose information that enables users of general purpose financial reports to understand:		
	(a) the effects of climate-related risks and opportunities on the entity's financial position, financial performance and cash flows for the reporting period; and	–	Sino Land's Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience
	(b) the anticipated effects of climate-related risks and opportunities on the entity's financial position, financial performance and cash flows over the short, medium and long term, taking into consideration how climate-related risks and opportunities are included in the entity's financial planning.		The anticipated effects of climate-related risks and opportunities on our financial position, financial performance and cash flows are disclosed over the short, medium and long term. We have assessed the financial implications on climate-related risks and opportunities. For more information, please refer to the Climate-related Financial Disclosure section. We will evaluate the feasibility of conducting a more comprehensive quantitative assessment in the future reporting.
16	Specifically, an entity shall disclose quantitative and qualitative information about:		
	(a) how climate-related risks and opportunities have affected its financial position, financial performance and cash flows for the reporting period;	–	The anticipated effects of climate-related risks and opportunities on our financial position, financial performance and cash flows are disclosed over short, medium and long term. We have assessed the financial implications on climate-related risks and opportunities. For more information, please refer to the Climate-related Financial Disclosure section. We will evaluate the feasibility of conducting a more comprehensive quantitative assessment in the future reporting.
	(b) the climate-related risks and opportunities identified for which there is a significant risk of a material adjustment within the next annual reporting period to the carrying amounts of assets and liabilities reported in the related financial statements;	–	There is no significant risk of a material adjustment within the next annual reporting period.
	(c) how the entity expects its financial position to change over the short, medium and long term, given its strategy to manage climate-related risks and opportunities, taking into consideration:	–	Sino Land's Climate Action Report – Decarbonisation Strategy
	(i) its investment and disposal plans, including plans the entity is not contractually committed to; and	–	Sino Land's Climate Action Report – Climate Resilience Strategy
	(ii) its planned sources of funding to implement its strategy; and		
	(d) how the entity expects its financial performance and cash flows to change over the short, medium and long term, given its strategy to manage climate-related risks and opportunities.	–	Sino Land's Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience

Reference Paragraph	IFRS Core Content	Relevant Chapter(s) of This Report or Other References/ Explanation
Climate Resilience		
22	An entity shall disclose information that enables users of general purpose financial reports to understand the resilience of the entity's strategy and business model to climate-related changes, developments and uncertainties, taking into consideration the entity's identified climate-related risks and opportunities. The entity shall use climate-related scenario analysis to assess its climate resilience using an approach that is commensurate with the entity's circumstances. In providing quantitative information, the entity may disclose a single amount or a range. Specifically, the entity shall disclose: (a) the entity's assessment of its climate resilience as at the reporting date, which shall enable users of general purpose financial reports to understand: (i) the implications, if any, of the entity's assessment for its strategy and business model, including how the entity would need to respond to the effects identified in the climate-related scenario analysis; (ii) the significant areas of uncertainty considered in the entity's assessment of its climate resilience; (iii) the entity's capacity to adjust or adapt its strategy and business model to climate change over the short, medium and long term, including: (1) the availability of, and flexibility in, the entity's existing financial resources to respond to the effects identified in the climate-related scenario analysis, including to address climate-related risks and to take advantage of climate-related opportunities; (2) the entity's ability to redeploy, repurpose, upgrade or decommission existing assets; and (3) the effect of the entity's current and planned investments in climate-related mitigation, adaptation and opportunities for climate resilience; and (b) how and when the climate-related scenario analysis was carried out, including: (i) information about the inputs the entity used, including: (1) which climate-related scenarios the entity used for the analysis and the sources of those scenarios; (2) whether the analysis included a diverse range of climate-related scenarios; (3) whether the climate-related scenarios used for the analysis are associated with climate-related transition risks or climate-related physical risks; (4) whether the entity used, amongst its scenarios, a climate-related scenario aligned with the latest international agreement on climate change; (5) why the entity decided that its chosen climate-related scenarios are relevant to assessing its resilience to climate-related changes, developments or uncertainties; (6) the time horizons the entity used in the analysis; and (7) what scope of operations the entity used in the analysis;	– Sino Land's Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience – Sino Land's Climate Action Report – Decarbonisation Strategy – Sino Land's Climate Action Report – Climate Resilience Strategy – Sino Land's Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience

Reference Paragraph	IFRS Core Content	Relevant Chapter(s) of This Report or Other References/ Explanation
	(ii) the key assumptions the entity made in the analysis, including assumptions about: (1) climate-related policies in the jurisdictions in which the entity operates; (2) macroeconomic trends; (3) national- or regional-level variables; (4) energy usage and mix; and (5) developments in technology; and	— Sino Land's Climate Action Report – Identification and Prioritisation of Climate-related Risks and Opportunities
	(iii) the reporting period in which the climate-related scenario analysis was carried out.	— Sino Land's Climate Action Report – About This Report

Risk Management

24	The objective of climate-related financial disclosures on risk management is to enable users of general purpose financial reports to understand an entity's processes to identify, assess, priorities and monitor climate-related risks and opportunities, including whether and how those processes are integrated into and inform the entity's overall risk management process.
25	According to paragraph 26 of the IFRS S2, an entity shall avoid unnecessary duplication in preparing disclosures to fulfil the requirements in paragraph 25. For the Risk Management pillar in IFRS S2, please refer to the same pillar in IFRS S1 Content Index in this Report.

Metrics and Targets

27	The objective of climate-related financial disclosures on metrics and targets is to enable users of general purpose financial reports to understand an entity's performance in relation to its climate-related risks and opportunities, including progress towards any climate-related targets it has set, and any targets it is required to meet by law or regulation.
28	To achieve this objective, an entity shall disclose:
	(a) information relevant to the cross-industry metric categories; 225-231 SASB Content Index
	(b) industry-based metrics that are associated with particular business models, activities or other common features that characterise participation in an industry; and 225-231 SASB Content Index
	(c) targets set by the entity, and any targets it is required to meet by law or regulation, to mitigate or adapt to climate-related risks or take advantage of climate-related opportunities, including metrics used by the governance body or management to measure progress towards these targets. 12-15 Sustainability Vision 2030

Reference
Paragraph IFRS Core Content

Relevant Chapter(s) of This Report or Other References/
Explanation

Climate-related Metrics

29	An entity shall disclose information relevant to the cross-industry metric categories of:		
	(a) greenhouse gases — the entity shall:		
	(i) disclose its absolute gross greenhouse gas emissions generated during the reporting period, expressed as metric tonnes of CO ₂ equivalent, classified as:	171-176	Progress on Key Sustainability Indicators – Environmental Performance
	(1) Scope 1 greenhouse gas emissions;		
	(2) Scope 2 greenhouse gas emissions; and		
	(3) Scope 3 greenhouse gas emissions;		
	(ii) measure its greenhouse gas emissions in accordance with the Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (2004) unless required by a jurisdictional authority or an exchange on which the entity is listed to use a different method for measuring its greenhouse gas emissions;		
	(iii) disclose the approach it uses to measure its greenhouse gas emissions including:	171-176	Progress on Key Sustainability Indicators – Environmental Performance
	(1) the measurement approach, inputs and assumptions the entity uses to measure its greenhouse gas emissions;		The operational control approach is used when measuring our greenhouse gas emissions. Please refer to the footnotes under Progress on Key Sustainability Indicators – Environmental Performance.
	(2) the reason why the entity has chosen the measurement approach, inputs and assumptions it uses to measure its greenhouse gas emissions; and		
	(3) any changes the entity made to the measurement approach, inputs and assumptions during the reporting period and the reasons for those changes;		
	(iv) for Scope 1 and Scope 2 greenhouse gas emissions disclosed, disaggregate emissions between:	–	This Report focuses on the sustainability performance of our headquarters, managed properties and construction sites in Hong Kong, and hotels under The Fullerton Hotels and Resorts in Hong Kong, Singapore and Sydney as well as The Olympian Hong Kong. We will evaluate the feasibility of including the greenhouse gas emissions of our associates and joint ventures in the future reporting.
	(1) the consolidated accounting group; and		
	(2) other investees;		
	(v) for Scope 2 greenhouse gas emissions disclosed, disclose its location-based Scope 2 greenhouse gas emissions, and provide information about any contractual instruments that is necessary to inform users' understanding of the entity's Scope 2 greenhouse gas emissions; and	171-176	Progress on Key Sustainability Indicators – Environmental Performance

Reference Paragraph IFRS Core Content		Relevant Chapter(s) of This Report or Other References/ Explanation
(vi) for Scope 3 greenhouse gas emissions disclosed, disclose: (1) the categories included within the entity's measure of Scope 3 greenhouse gas emissions, in accordance with the Scope 3 categories described in the Greenhouse Gas Protocol Corporate Value Chain (Scope 3) Accounting and Reporting Standard (2011); and (2) additional information about the entity's Category 15 greenhouse gas emissions or those associated with its investments (financed emissions), if the entity's activities include asset management, commercial banking or insurance;	—	We are in progress to enhance the Scope 3 inventory in alignment with the GHG Protocol's Corporate Value Chain (Scope 3) Accounting and Reporting Standard and our SBTs.
(b) climate-related transition risks — the amount and percentage of assets or business activities vulnerable to climate-related transition risks;	—	Sino Land's Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience
(c) climate-related physical risks — the amount and percentage of assets or business activities vulnerable to climate-related physical risks;	—	Sino Land's Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience
(d) climate-related opportunities — the amount and percentage of assets or business activities aligned with climate-related opportunities;	—	Sino Land's Climate Action Report – Leveraging Scenario Analysis to Assess Climate Resilience
(e) capital deployment — the amount of capital expenditure, financing or investment deployed towards climate-related risks and opportunities;	—	Sino Land's Climate Action Report – Decarbonisation Strategy
	—	Sino Land's Climate Action Report – Climate Resilience Strategy
(f) internal carbon prices — the entity shall disclose: (i) an explanation of whether and how the entity is applying a carbon price in decision-making; and (ii) the price for each metric tonne of greenhouse gas emissions the entity uses to assess the costs of its greenhouse gas emissions;	—	We currently have not applied an internal carbon price in decision-making. We will evaluate the feasibility of using an internal carbon price in the future reporting.
(g) remuneration — the entity shall disclose: (i) a description of whether and how climate-related considerations are factored into executive remuneration; and (ii) the percentage of executive management remuneration recognised in the current period that is linked to climate-related considerations.	—	We incentivise executives and employees to have good performance in sustainability. Colleagues at assistant manager level and above must set sustainability-related KPIs. These KPIs are reviewed during annual performance appraisals. We will evaluate the feasibility of enhancing our relevant remuneration policies to link specific climate-related metrics into executive remuneration.

Reference Paragraph	IFRS Core Content	Relevant Chapter(s) of This Report or Other References/ Explanation	
32	An entity shall disclose industry-based metrics that are associated with one or more particular business models, activities or other common features that characterise participation in an industry.	225-231	SASB Content Index
Climate-related Targets			
33	An entity shall disclose the quantitative and qualitative climate-related targets it has set to monitor progress towards achieving its strategic goals, and any targets it is required to meet by law or regulation, including any greenhouse gas emissions targets. For each target, the entity shall disclose:		
	(a) the metric used to set the target;	12-15	Sustainability Vision 2030
	(b) the objective of the target;	12-15	Sustainability Vision 2030
	(c) the part of the entity to which the target applies;	12-15	Sustainability Vision 2030
	(d) the period over which the target applies;	12-15	Sustainability Vision 2030
	(e) the base period from which progress is measured;	12-15	Sustainability Vision 2030
	(f) any milestones and interim targets;	12-15	Sustainability Vision 2030
	(g) if the target is quantitative, whether it is an absolute target or an intensity target; and	12-15	Sustainability Vision 2030
	(h) how the latest international agreement on climate change, including jurisdictional commitments that arise from that agreement, has informed the target.	12-15	Sustainability Vision 2030
34	An entity shall disclose information about its approach to setting and reviewing each target, and how it monitors progress against each target, including:		
	(a) whether the target and the methodology for setting the target has been validated by a third party;	—	Sino Land has set GHG emissions reduction targets with HKUST academics in line with SBTi methodology, which reflects what the latest climate science deems necessary to meet the goals of the Paris Agreement, to guide our decarbonisation efforts. Sino Land's Scope 1 & 2 and Scope 3 targets are approved by the SBTi.
	(b) the entity's processes for reviewing the target;	44-45	Sustainability Governance
	(c) the metrics used to monitor progress towards reaching the target; and	12-15	Sustainability Vision 2030
	(d) any revisions to the target and an explanation for those revisions.	—	No revision has been made to the target.

Reference Paragraph IFRS Core Content	Relevant Chapter(s) of This Report or Other References/ Explanation	
35	An entity shall disclose information about its performance against each climate-related target and an analysis of trends or changes in the entity's performance.	12-15 Sustainability Vision 2030
36	For each greenhouse gas emissions target disclosed, an entity shall disclose:	
	(a) which greenhouse gases are covered by the target.	12-15 Sustainability Vision 2030
	(b) whether Scope 1, Scope 2 or Scope 3 greenhouse gas emissions are covered by the target.	12-15 Sustainability Vision 2030
	(c) whether the target is a gross greenhouse gas emissions target or net greenhouse gas emissions target. If the entity discloses a net greenhouse gas emissions target, the entity is also required to separately disclose its associated gross greenhouse gas emissions target.	— We consider our target is a gross GHG target as we currently have not planned to purchase carbon credits to offset our emissions to achieve the target.
	(d) whether the target was derived using a sectoral decarbonisation approach.	— The SBTs are not derived using a sectoral decarbonisation approach.
	(e) the entity's planned use of carbon credits to offset greenhouse gas emissions to achieve any net greenhouse gas emissions target. In explaining its planned use of carbon credits the entity shall disclose information including:	— We currently have not purchased carbon credits to offset our emissions. The Group is committed to optimising properties and construction sites for energy efficiency and climate resilience. We will keep evaluating the necessity of purchasing carbon credits in the future.
	(i) the extent to which, and how, achieving any net greenhouse gas emissions target relies on the use of carbon credits;	
	(ii) which third-party scheme(s) will verify or certify the carbon credits;	
	(iii) the type of carbon credit, including whether the underlying offset will be nature-based or based on technological carbon removals, and whether the underlying offset is achieved through carbon reduction or removal; and	
	(iv) any other factors necessary for users of general purpose financial reports to understand the credibility and integrity of the carbon credits the entity plans to use.	

TNFD Recommendations

TNFD建議

The Group has taken a significant step in its sustainability disclosures by starting to disclose its nature-related issues with reference to the Taskforce on Nature-related Financial Disclosures (“TNFD”) framework, which shares the same reporting structure as TCFD. In 2023, the Group began disclosing its first nature-related issues with reference to the TNFD beta v0.4 framework. Since 2024, we have taken a further step to enhance this disclosure by aligning with the final TNFD Recommendations v1.0 framework. Unless otherwise stated, the reporting boundary of the TNFD Recommendation disclosures aligns with the overall boundary of the Report. The Group ensures its nature-related disclosures are integrated with other sustainability issues, particularly climate-related disclosures. Targets set under Sino Group’s SV2030 initiative have taken into account both climate and nature considerations.

集團在可持續披露方面邁出了重要一步，開始參照自然相關財務披露工作組（「TNFD」）框架披露其與自然相關的議題，該框架與氣候相關財務信息披露工作組（「TCFD」）具有相同的報告結構。於2023年，集團參照TNFD測試版v0.4框架首次披露其與自然相關的議題。自2024年，我們參照最終版的TNFD建議v1.0框架進一步加強披露。除另有說明，TNFD披露的匯報範圍與本報告一致。集團確保其與自然相關的披露與其他可持續發展議題，尤其是氣候披露相結合。信和集團《可持續發展願景2030》所訂立的目標已考慮到氣候和自然因素。

Recommended Disclosures 建議披露事項 Our Approach 方針

Governance 管治

Describe the board's oversight of nature-related dependencies, impacts, risks and opportunities. 描述董事會對自然相關依賴、影響、風險與機遇的監管。	Sino Land's Board of Directors (the “Board”) holds overall responsibility for overseeing the Group's sustainability issues, including nature-related issues and respective strategies. The Group has adopted an Enterprise Risk Management (“ERM”) approach to assist the Board in discharging its risk management responsibilities via the Audit Committee and guide individual business units in managing the key risks faced by the Group. The Board oversees the management of the overall sustainability strategy and reporting of the Group through regular updates from the Environmental, Social and Governance Steering Committee (“ESG Steering Committee”), which reports to the Board at least twice a year. The ESG Steering Committee monitors and reports nature-related dependencies, impacts, risks and opportunities, as well as the Group's progress towards its nature-related targets to the Board at regular meetings. The ESG Steering Committee is chaired by Mr Daryl Ng, Chairman, and comprises Directors of the Company and key executives, who support the Board in overseeing the Group's management approach to nature-related issues. 信和置業董事會（「董事會」）對監督集團整體可持續發展議題，包括與自然相關的議題和策略負有最終責任。 集團已採用企業風險管理系統，協助董事會（透過審核委員會）履行風險管理的責任，並指引各業務部門管理集團所面對的主要風險。 董事會透過環境、社會及管治督導委員會的定期匯報，監督集團整體可持續發展策略的管理和報告。環境、社會及管治督導委員會由董事會主席黃永光先生擔任主席，成員包括本公司董事和主要管理人員，並每年向董事會匯報兩次。委員會負責監控並定期向董事會匯報集團自然相關的依賴、影響、風險、機遇、和與自然相關的目標進度，以協助支持董事會監督集團自然相關的管理方針。
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Describe management's role in assessing and managing nature-related dependencies, impacts, risks and opportunities.

描述管理層在評估和管理自然相關依賴、影響、風險與機遇方面的作用。

Management and business units are informed about and responsible for assessing and managing nature-related dependencies, impacts, risks and opportunities across the Group.

The day-to-day process of identifying, assessing and managing risks associated with nature rests with the ESG Steering Committee, which is chaired by Mr Daryl Ng, Chairman, and comprises Directors of the Company and key executives. The ESG Steering Committee is responsible for planning, implementing and ensuring our nature-related strategies and targets support the overall sustainability strategy. This includes oversight of the ESG Policies, including the Biodiversity Policy and Sustainable Building Guidelines, as well as the approaches that outline how our nature-related considerations are to be integrated into all aspects of our operations. Nature-related performance and progress, including nature-related dependencies, impacts, risks and opportunities identified, and progress of the Group's nature-related targets, are reported to the Board by the ESG Steering Committee at regular board meetings.

Under the ESG Steering Committee, the Green Living Sub-committee monitors, reviews and evaluates nature-related strategies and targets. These encompass initiatives such as promoting water conservation, sourcing seafood from sustainable sources, implementing circular economy practices, and advocating environmental protection, while proactively identifying areas for improvement. This sub-committee meets regularly and makes timely reports to the ESG Steering Committee to facilitate the overall sustainability approach of the Group.

管理層和業務部門明白在評估和管理集團自然相關依賴、影響、風險與機遇方面的責任。

環境、社會和管治督導委員會負責識別、評估和管理自然相關風險的日常流程。環境、社會及管治督導委員會由董事會主席黃永光先生擔任主席，成員包括本公司董事和主要管理人員。委員會負責規劃、實施並確保我們的自然相關策略和目標有效配合整體可持續發展策略。這包括監督環境、社會及管治政策，包括《生物多樣性政策》和《可持續建築指引》，以及把自然相關因素融入營運方針。委員會在定期舉行的董事會會議上向董事會報告自然相關表現和進展，包括所識別的自然相關依賴、影響、風險及機遇，和自然相關目標的進展。

在環境、社會和管治督導委員會的領導下，綠色生活小組委員會負責監督、檢討和評估應對自然相關的策略和目標。其中涵蓋的措施包括促進節約用水、從可持續來源採購海鮮、實踐循環經濟、及提倡環境保護，並藉以主動識別需要改進的地方。綠色生活小組委員會定期開會，並適時向環境、社會和管治督導委員會報告，以促進集團整體可持續發展方針。

Recommended Disclosures 建議披露事項

Our Approach 方針

Describe the organisation's human rights policies and engagement activities, and oversight by the board and management, with respect to Indigenous Peoples, Local Communities, affected and other stakeholders, in the organisation's assessment of, and response to, nature-related dependencies, impacts, risks and opportunities.

描述組織的人權政策和參與活動，以及董事會和管理層對原住民、當地社區、受影響及其他持份者在組織評估和應對自然相關依賴、影響、風險與機遇方面的監督。

The Board has the overall responsibility for evaluating and determining the nature and extent of the risks it is willing to take in achieving the Group's strategic objectives, and ensuring that the Company establishes and maintains appropriate and effective risk management and internal control systems to address ESG risks.

As illustrated in our Stakeholder Engagement Guidelines, the Group engages with local stakeholders in sustainable development planning and monitoring. We are committed to formulating sustainability consultation guidelines to outline the operation-specific responsibilities and standardise the procedures for ongoing stakeholder relations and identification of local stakeholders. The Group regularly provides briefings on stakeholder engagement to the ESG Steering Committee. To ensure effective communication with stakeholders, the Group maintains dialogue through a dedicated channel to collect the views of other stakeholders, including those from the communities in which we operate. This allows us to actively engage with stakeholders to ensure that their concerns are considered and addressed in a timely and effective manner. The Group also has a structured approach to identifying and addressing grievances related to its potential and actual impacts on nature during different stages of the development project. This is done by identifying the impacted groups and nature of the disruption, monitoring impacts enabled by a community monitoring plan, and implementing risk mitigation and communication measures to obtain feedback from the affected groups.

The Group's Human Rights Policy outlines our commitment to respect and promote human rights. Guided by our Human Rights Policy, the Group is committed to performing human rights due diligence process for risk identification in the Group's operations and supply chains where applicable, while monitoring and reviewing the Group's human rights impacts arising from its business activities. The Group monitors and discloses human rights impacts, mitigation and remediations actions where applicable, as well as communicates the Human Rights Policy to both the Group's internal and external stakeholders. To ensure new and existing suppliers remain committed to protecting human rights, we undertake supplier risk assessments. We also encourage all approved contractors/suppliers to declare and abide by our Human Rights Policy. Stakeholders may raise concerns about any suspected case of misconduct, including those with respect to human rights issues, without fear of retaliation in accordance with our Whistleblowing Policy.

In addition, the Group upholds international standards of responsible business conduct and human rights declarations. Sino Land joined the United Nations Global Compact ("UNGC") as a signatory, where we support and respect the protection of internationally proclaimed human rights. The Group's Human Rights Policy references principles stipulated in the Universal Declaration of Human Rights, the United Nations Guiding Principles on Business and Human Rights, and the International Labour Organization's Declaration on Fundamental Principles and Rights at Work, as well as relevant local legislation in the markets where we operate.

The Group acknowledges the importance of broadening the examination of these matters beyond Hong Kong within our operations. The Group has been dedicated to enhancing preparedness for broadening the scope of analysis. Following a thorough assessment of nature-related dependencies, impacts, risks and opportunities in the future, we will further enhance our disclosure concerning our approach, engagement activities and policies to address any necessary adjustments.

董事會全面負責評估及釐定集團於達成策略目標的過程中願意承擔之風險性質及程度，並確保本公司設立並維持合適與有效之風險管理及內部監控系統，以監督環境、社會及管治相關風險。

正如我們的《聯繫持份者指引》所示，集團與本地持份者共同參與可持續發展規劃和監測。我們致力制定可持續發展諮詢指南，以概述特定業務責任，並就持續的持份者關係和識別本地持份者作出規範。集團定期向環境、社會及管治督導委員會報告有關持份者參與事宜。為確保能與持份者有效溝通，本集團通過專門渠道收集持份者的意見，包括我們營運所在社區的持份者的意見，令我們能夠積極與持份者溝通，確保及時有效地考慮和解決他們的擔憂。集團亦設有完善系統，用以識別和處理在不同營運階段對自然造成潛在和實際影響的相關申訴，確定受影響的群體和影響性質，並通過社區監測計劃監測其影響，從而實施風險緩解並與受影響群體溝通，以獲取他們的反饋。

集團的《人權政策》展述了我們尊重和促進人權的承諾。在我們的《人權政策》指引下，集團致力在適用的情況下執行人權盡職調查，以識別集團營運和供應鏈中的風險，並監察和審視集團業務運營對人權議題帶來的影響。集團在適用的情況下監測和披露有關人權的影響、緩解和補救措施，及將此《人權政策》傳達給集團的內部和外部持份者。為確保新增及現有的供應商持續致力保護人權，我們展開供應商風險評估。我們亦鼓勵所有認可承辦商／供應商聲明遵守集團的《人權政策》。我們的持份者可根據《舉報政策》就任何可疑的不當行為提出疑慮，包括人權相關議題，而無需擔心遭受報復。

另外，集團秉持國際標準，努力維護負責任的商業行為以及保護人權。信和置業作為《聯合國全球契約》簽署方，支持並尊重國際公認的人權保護。集團的《人權政策》參照《世界人權宣言》、《聯合國企業與人權指導原則》和國際勞工組織《工作中的基本原則和權利宣言》規定的原則以及當地相關法律，展現我們尊重並促進人權的承諾。

本集團意識到擴展相關分析到香港以外的業務的重要性。集團一直積極預備擴大分析範圍的準備工作。於未來對自然相關依賴、影響、風險和機遇進行全面評估後，我們將進一步更新我們就方針、參與活動和政策的披露，以應對任何必要的調整。

Strategy 策略

Describe the nature-related dependencies, impacts, risks and opportunities the organisation has identified over the short, medium and long term.

描述組織在短期、中期和長期內識別的自然相關依賴、影響、風險與機遇。

Dependencies

The Group relies on natural capital for various aspects of its operations. Natural resources, such as water and timber, are used for both building construction in our upstream value chain and ongoing direct operations. We also depend on intact ecosystems' ability to regulate natural hazards such as landslides, flooding and other extreme weather events, as well as to mitigate their impacts. In addition, our hotels rely on nature-based recreation to enhance overall guest experiences and attract tourism for our daily operations.

Impacts

The Group recognises its impact on nature. With building construction being one of the key business operations, direct impacts on nature may arise during property development in our upstream value chain. This process could potentially lead to disturbances and disruptions to the natural environment. Our daily operations could also lead to indirect and cumulative impacts on nature. These include climate change resulting from GHG emissions, potential air and water pollution originating from fuel combustion, sewage discharge and waste disposal. Our daily operations are dependent on natural resources, which could potentially contribute to resource depletion and water scarcity.

Physical Risks

Physical risks arise from the potential supply instability of essential natural resources, such as water and timber, along the Group's supply chain. Climatic and geologic events, such as drought, have the potential to cause yield losses of natural resources that the Group relies on, which represents a key acute physical risk. On top of that, both acute and chronic physical risks arise from a reduction in resilience to extreme climatic events due to changes in regulating services provided by ecosystems. Furthermore, given the Group's reliance on nature-based recreation, there is a chronic physical risk associated with the degradation of the recreational value of areas due to alterations in ecosystems, habitats and biodiversity.

Transition Risks

Transition risks arise from policy and legal, market as well as technological changes related to nature. These include more stringent nature-related legislation and reporting obligations, shifts in customer and investor preferences favouring products and services with fewer impacts on nature, volatile costs of raw materials, conflicts amongst stakeholders over changing land use, as well as requirements to transition to more efficient, resilient and environmentally sustainable technologies.

Opportunities

Opportunities arise from resource efficiency, new products and services, as well as ecosystem restoration and regeneration. The Group has implemented initiatives to enhance resource efficiency across its operations to reduce its dependencies and impacts on nature. These include adhering to sustainable business models, such as the adoption of a circular economy approach to help reduce carbon emissions and municipal waste. The Group also invests in reputational capital through collaborative engagement with stakeholders and conducts initiatives to further the restoration and conservation of ecosystems, habitats and threatened species.

The Group plans to conduct a nature risk assessment through scenario analysis in the future, which will allow for a comprehensive evaluation of its nature-related dependencies, impacts, risks and opportunities across different timeframes.

依賴

集團在不同層面的營運都依賴自然資本。在建築施工、價值鏈上游和日常直接營運期間，我們需要水和木材等天然資源的供應。我們亦依賴完整的生態系統來調節山泥傾瀉和洪水等極端天氣，和減輕其影響。此外，我們的酒店日常營運業務亦依靠自然為本的休閒娛樂活動來提升住客體驗和吸引旅遊人流。

影響

集團意識到我們對自然的影響。物業發展是我們的核心業務之一，施工過程以及價值鏈上游可能會對自然環境造成干擾和直接影響。我們的日常營運也可能對自然環境產生間接和累積的影響，包括由溫室氣體排放引起的氣候變化，以及由燃料燃燒、污水排放和廢物處理時所產生的潛在空氣和水污染。我們的日常營運還依賴自然資源，過度依賴可能導致資源枯竭和缺水。

實體風險

實體風險源於集團供應鏈中必要的自然資源（如水和木材）潛在供應不穩定性。另外，氣候和地質事件（如乾旱）可能減少集團依賴的自然資源產量，構成重大急性實體風險之一。除此之外，生態系統提供的調節服務可能發生變化，從而降低我們對極端氣候事件的抵抗力，衍生急性和慢性實體風險。此外，考慮到集團依賴自然為本的休閒娛樂活動，該區域的娛樂價值有機會因生態系統、棲息地和生物多樣性的改變而減少，從而帶來慢性實體風險。

轉型風險

轉型風險源自與自然相關的政策與法律、市場和技術變化。這些包括更嚴格的與自然相關的立法和報告守則、客戶和投資者偏好轉向對自然影響較小的產品和服務、原材料成本波動、持份者在改變土地用途上的衝突，以及轉型向更高效、更具抗禦力和環境可持續技術的要求。

機遇

機遇來自於資源效益、新產品和服務以及生態系統的恢復和再生。集團已實施了一系列提升資源效益的措施，以減少對自然的依賴和影響。這包括遵循可持續的商業模式，如採用循環經濟模式來減少碳排放和都市廢物。集團亦與持份者合作，投放資源於修復和保護生態系統、棲息地和受威脅物種，以提升聲譽資本。

集團計劃在日後進行自然風險情境分析，從而全面評估我們在不同時間範圍下與自然相關依賴、影響、風險和機遇。

Recommended Disclosures 建議披露事項

Our Approach 方針

Describe the effect nature-related dependencies, impacts, risks and opportunities have had on the organisation's business model, value chain, strategy and financial planning, as well as any transition plans or analysis in place.

描述自然相關依賴、影響、風險及機遇已經或可能對組織業務模式、價值鏈、策略和財務規劃、以及任何過渡計劃或分析的影響。

Dependencies

The Group's identified dependencies on natural resources and ecosystem services would affect its business model in the upstream value chain in sourcing raw materials, and operational financial planning in raising resilience to nature-related physical risks.

Impacts

The Group's disturbance and depletion of resources would cause an impact on nature capital. In return, this could affect the Group's business strategy along the whole value chain in responding to nature-related transition risks, with stricter regulations.

Risks

The identified nature-related risks could affect the Group's upstream value chain with supply chain disruptions, resulting in increased costs for the Group's natural inputs. It would also affect our direct operations, with reduced revenue due to the interruption of buildings and hotel operations, as well as decreased asset value resulting from the losses in natural habitats and biodiversity. Consequently, this hinders our downstream activities in property sales and rental.

Opportunities

On the other hand, the nature-related opportunities would allow the Group to mitigate our upstream value chain's exposure to fluctuations in natural resource prices, enhance resilience towards supply instability of natural resources and increase our downstream market valuation through resilience planning. Direct operation revenue streams could be expanded due to business diversification.

Transition Plans

To reduce and mitigate the potential impact of disturbance and depletion of resources from our business operations and raw material sourcing, we are committed to integrating sustainability into procurement practices to minimise impacts on natural resources, environment and the ecosystem as stated in our Sustainable Procurement Policy. We strive to purchase products from socially responsible sources considering the environmental and natural resources implications at all stages of the life cycle of the product to be procured. The Group will review the Sustainable Procurement Policy and procurement practices from time to time in accordance with its corporate strategies and development on sustainable procurement issues relating to its operations.

The Group collaborated with local stakeholders to conserve local ecosystems and protect threatened species. The Group formed a local cross-sectorial coral conservation partnership with other parties and launched a restoration project named CORAL REEFStoration. It leverages Ocean Park's marine conservation expertise, and the world's first 3D-printed reef tiles in terracotta from Archireef to rehabilitate the coral reef habitat in Hong Kong's southern waters. Together with the opening of CORAL REEFStoration Centre at the Ocean Park, it provides a new rehabilitation facility for rescued coral fragments and offers public engagement and educational activities including guided tours, interactive STEAM (Science, Technology, Engineering, Arts and Mathematics) experiments etc. Through this partnership, we aim to restore local coral species and engage the community in coral preservation and marine biodiversity.

The Group would also assess the necessity of conducting detailed nature-related risk assessment, thus developing robust nature transition plans based on the detailed assessment results in the future. The Group has been participating in boosting local biodiversity through several initiatives. We will continue to identify areas of improvement and formulate a transition plan where necessary.

依賴

集團識別出的對自然資源和生態系統服務的依賴，將影響其在上游價值鏈中採購原材料的業務模式，以及就提高對自然相關物理風險抗禦力的運營財務規劃。

影響

集團對資源的干擾和消耗將對自然資本造成影響。這可能會影響集團在整個價值鏈上的業務策略以應對與自然相關的轉型風險，並制定更嚴格的規例。

風險

上述自然相關風險可能導致供應鏈中斷並影響集團價值鏈上游，從而增加集團對自然資本的投入成本。因建築物及酒店營運中斷而減少收入、以及因自然棲息地和生物多樣性損失而導致資產價值下降亦會波及組織的直接營運，從而阻礙集團房地產銷售和租賃的下游服務。

機遇

另一方面，與自然相關的機遇能減低價值鏈上游就自然資源價格波動所帶來的風險、增強對自然資源供應不穩定的抗禦力，並通過抗禦規劃以提高下游市場估值。直接營運收入來源可能因業務多元化而擴大。

過渡計劃

為了減少和減輕業務營運和原材料採購對資源的干擾和損耗所造成的潛在影響，我們按照《可持續採購政策》承諾將可持續發展融入採購實踐，以最大限度地減少對自然資源、環境和生態系統的影響。我們致力於從對社會負責的來源採購產品，並考慮產品在其生命週期各個階段對環境和自然資源的影響。集團會根據其企業策略及在可持續採購事宜的進展，定時檢討《可持續採購政策》及採購措施。

集團亦與營運本地的持份者攜手合作，保護本地生態系統和受威脅物種。集團與各方建立本地跨界別珊瑚保育夥伴關係，並推出名為「活化珊瑚行動」的修復項目。該計劃充分應用了香港海洋公園的海洋保育專業知識，以及 Archireef 的全球首創 3D 打印陶製珊瑚礁盤，旨在修復香港南部水域的珊瑚礁棲息地。隨著海洋公園「活化珊瑚中心」開幕，它為被拯救的珊瑚碎片提供修復設施，並提供包括導賞團、互動 STEAM（科學、技術、工程、藝術和數學）實驗等公眾參與和教育活動。透過此合作夥伴關係，我們旨在恢復本地珊瑚物種，並讓社區參與保護珊瑚和海洋生物多樣性。

集團將評估進行詳細的自然相關風險評估的需要，並按結果於未來制定穩健的自然過渡計劃。目前，集團一直通過參與多項舉措促進本地生物多樣性。我們將繼續探索需要持續改進的領域，並在需要時制定過渡計劃。

Recommended Disclosures 建議披露事項

Our Approach 方針

Describe the resilience of the organisation's strategy to nature-related risks and opportunities, taking into consideration different scenarios.

描述組織的策略在考慮不同情景下應對自然相關風險與機遇方面的抗禦能力。

To manage our organisational nature-related risks, the Group has established sustainability targets that contribute to the broader goals under Sino Group's Sustainability Vision 2030 ("SV2030") initiative. Different business lines work together to meet our SV2030 goals. Our goals and strategies encompass the reduction of Scope 1, 2 and 3 GHG emissions, improvement of material and water efficiency, enhancement of waste diversion and promotion of urban biodiversity. These goals are tracked and reviewed periodically, reflecting our intention to make every aspect of our operations a driver of sustainability for a better future.

In alignment with our commitment to addressing nature-related opportunities, the Group has implemented sustainable business strategies that prioritise the circular economy approach. This approach integrates considerations related to nature, with a focus on reducing carbon emissions and municipal waste, thereby diminishing our environmental footprint and lessening our impact on nature. Through strategic partnerships, such as our collaboration with the innovative start-up EcoBricks, we are pioneering groundbreaking solutions for upcycling plastic waste into sustainable construction materials. This initiative not only reduces our reliance on natural building materials but also helps mitigate the risks associated with shifting consumer preferences towards sustainable products. By embracing these initiatives, we demonstrate our firm belief that sustainability not only drives business opportunities but also fosters a more resilient and environmentally conscious future.

Moreover, the Group recognises the importance of sustainable sourcing practices to conserve the environment. We are committed to purchasing 100% of seafood served at the Group's hotels from sustainable sources and have made significant progress in achieving 63% of seafood served at the Group's hotels from sustainable sources in the last reporting period.

As a member of the TNFD Forum, Sino Land is eager to contribute to and support the development of the TNFD framework. We will assess the necessity of considering different scenarios in the future.

為了管理自然相關風險，集團已訂立可持續發展目標，致力配合並達成信和集團《可持續發展願景 2030》下的更廣泛目標。各業務部門的同事將齊心合力實現《可持續發展願景 2030》。我們的目標和策略包括減少範疇一及二，以及範疇三的溫室氣體排放、提高物料和水資源效益、改善廢物分流、以及促進城市生物多樣性。我們定期跟進和檢討這些目標，展現出我們希望在各營運層面推動可持續發展、創造更美好未來的目標。

為了應對自然相關的機遇，集團已實施優先考慮循環經濟方法的可持續業務策略。這方針整合了與自然相關的考量，旨在減少碳排放和都市廢物，從而減少我們的環境足跡和對自然的影響。透過策略夥伴關係如與創新初創企業 EcoBricks 合作，我們開創突破性新方案，將塑膠廢料升級再造成可持續建築材料。這項措施不僅減少了我們對天然建築材料的依賴，還有助減輕因消費者偏好轉向可持續產品而面臨的風險。透過實施這些舉措，表明了我們的堅定的理念。可持續發展不僅能帶來商機，還能創造一個更具抗禦力和環保意識的未來。

此外，集團明白可持續採購實踐對環境保護的重要性。我們致力令集團旗下酒店供應的 100% 海鮮採購自可持續來源，並在報告期內取得重大進展，實現了 63% 海鮮採購於可持續來源。

作為 TNFD 論壇成員，信和置業將為 TNFD 框架的發展作出貢獻與支持。我們將會評估在日後開展情境分析的需要。

Disclose the locations of assets and/or activities in the organisation's direct operations and, where possible, upstream and downstream value chain(s) that meet the criteria for priority locations.

披露符合優先領域準則的組織直接營運，以及在可能的情況下披露相關的上游和／或下游價值鏈中存在資產和／或活動的地點。

According to Version 4.0 of the WRI's Aqueduct Water Risk Atlas tool, we identified that The Fullerton Hotel Sydney is currently located in regions with high baseline water stress. Although Sydney is identified as a high baseline water stress region, it has a medium overall water risk that takes into account both physical water quantity and quality, as well as water-related regulatory and reputational risk. Guided by our ESG Policies, we are committed to utilising precious shared resources, including water, more efficiently throughout our operations. Our operations have been proactively promoting responsible water management amongst our stakeholders.

We have also identified that Hong Kong's marine biodiversity is immensely rich with a coastline of nearly 90 hard coral species. The Fullerton Ocean Park Hotel Hong Kong is located in an area of high biodiversity importance, with where the Group is likely to have significant potential dependencies for its direct operation. The hotel is located in the biome of coastal inlet with cultural services for recreation, such as marine eco-tourism. Therefore, the Group formed a local cross-sectorial coral conservation partnership with other parties and launched the CORAL REEFStorage in Hong Kong's southern waters.

The Group will evaluate the need to conduct location-specific impact assessment in the future to identify the priority locations, such as areas important for biodiversity and high ecosystem integrity, etc., and locations with material nature-related dependencies, impacts, risks and opportunities.

根據世界資源研究所的《輸水道水源風險地圖》4.0版本，我們識別悉尼富麗敦酒店目前位於高水平基準上的缺水地區。儘管悉尼被識別為缺水較高的地區，但考慮到實體水量和水質，以及與水相關的監管和聲譽風險，其整體水風險為中等。在環境、社會及管治的政策指引下，我們致力於在業務營運中更有效地利用寶貴的共享資源，包括水資源。我們的業務營運積極向不同持份者推廣負責任的水資源管理措施。

我們亦留意到香港的海洋生物多樣性極為豐富，海岸線上有近90種硬珊瑚。香港富麗敦海洋公園酒店位於一個具高生物多樣性的地區，且集團的直接營運業務對此可能有高度依賴。酒店位於沿海一帶，提供海洋生態旅遊等消閒服務。因此集團與各方建立了跨界別的珊瑚保育夥伴關係，並在香港南部水域啟動了「活化珊瑚行動」。

集團未來將評估進行特定地點的影響評估的必要性，以確定優先領域，例如對生物多樣性和高生態系統完整性等重要地區，以及具有重大自然相關依賴性、影響、風險和機遇的地點。

Risk and Impact Management 風險與影響管理

Describe the organisation's processes for identifying, assessing and prioritising nature-related dependencies, impacts, risks and opportunities in its direct operations.

描述組織在其直接營運中自然相關依賴、影響、風險與機遇的識別、評估和排序的流程。

The Group engaged an independent consultant to conduct the identification and assessment of nature-related dependencies, impacts, risks and opportunities in its direct operations.

Identification

The Natural Capital Protocol was used to understand the relationship and interactions between the Group's business activity and natural capital through a high-level overview. Online tools such as Exploring Natural Capital Opportunities, Risks and Exposure ("ENCORE") and WWF Biodiversity Risk Filter, were used for the identification of dependencies and impacts of the real estate industry in a local context, providing a better understanding of the relationship between the Group's business activity and natural capital.

Assessment

We have performed nature-related risks and opportunities analysis through desktop research on existing and emerging regulatory requirements, recent market trends, as well as the development of the macro environment related to nature loss. Taking a more quantitative approach, we leveraged tools such as the Aqueduct Water Risk Atlas to conduct water risk assessments at a global and local scale. This has enabled us to identify water risk hotspots and enhance our resilience.

The risk assessment determined that none of our operations are situated in areas with high or extremely high overall water risk. Consequently, our operations are not exposed to the risks associated with water scarcity.

We acknowledge that while our current operations are not situated in areas with high or extremely high overall water risk, water scarcity can be caused and worsened by various factors, including population growth, socioeconomic shifts and technological progress. As part of our SV2030, we are dedicated to minimising water usage by establishing water consumption targets. Furthermore, we are incorporating water management practices into our overall sustainability strategy and framework to address potential water-related risks, such as elevated water costs, which may have an impact on our operations.

Prioritisation

The identified risks and opportunities were mapped to the identified dependencies and impacts. Utilising risk metrics by categorising the risks as high, medium or low priority based on their likelihood and impact, we determined the severity and probability of the potential impacts or benefits of each identified risk and opportunity on the Group. We also ensured that the prioritisation of nature-related risks and opportunities aligns with the Group's strategic goal by engaging stakeholders in designing the risk metrics. The quantitative financial impact of each nature-related risk and opportunity would be further explored to reassess priorities, which helps inform decision-making.

To ensure transparency and accountability, the Group will further evaluate the need to conduct location-specific impact assessments in the future, using the Integrated Biodiversity Assessment Tool ("IBAT") to indicate the relationship of our assets' direct and indirect influence with detailed biodiversity indicators. Results of the assessment for different timeframes will be further disclosed. In response to the TNFD framework, the Group would also pursue ongoing efforts in adopting the Locate, Evaluate, Assess and Prepare ("LEAP") approach, the integrated process for nature-related risk and opportunity management developed by TNFD for robust assessment and disclosure.

集團委託獨立顧問識別和評估與其直接營運業務中自然相關的依賴、影響、風險和機遇。

識別

我們參考《自然資本協議》，以了解集團業務活動與自然資本之間的關係和相互作用。同時，我們利用《探索自然資本機會、風險和暴露》和《世界自然基金會生物多樣性風險評估工具》等網上工具來識別集團營運所在地的地產行業對自然的依賴和影響，從而深入了解集團業務營運與自然資本之間的關係。

評估

我們透過研究現有和新興的監管要求、近期市場趨勢以及與自然損失相關的宏觀經濟環境發展，分析了與自然相關的風險和機遇。我們採用了量化方法，利用《輸水道水源風險地圖》在全球和地方層面進行水風險評估，有助我們識別水風險熱點並增強抗禦力。該風險評估判斷我們沒有在高或極高水平上的整體水風險地區營運業務。因此我們的業務不會面臨與水資源短缺相關的風險。

雖然我們目前的業務並不位於整體水風險較高或極高的地區，但我們理解水資源短缺可能由多種因素造成並加劇，包括人口成長、社會經濟轉變和技術進步。作為我們《可持續發展願景 2030》的一部分，我們致力透過制定用水量目標來最大限度地減少用水。此外，我們正在將水資源管理實踐納入我們的整體可持續發展策略和框架，以解決如水成本上漲等可能對我們業務產生影響的潛在與水相關風險。

排序

已識別的風險和機遇與已識別的依賴性和影響相互對應。透過風險指標，並按風險的可能性和影響將它們分為高、中或低優先級別，我們界定每個已識別風險和機遇對本集團的潛在影響或收益的嚴重性和概率。我們也透過讓持份者參與設定風險指標，確保與自然相關的風險和機遇的優先順序與集團的策略目標保持一致。為協助決策，我們將進一步探討每種自然相關風險和機遇的定量財務影響，以重新評估已識別風險的優先順序。

為了確保透明度和問責性，集團將評估日後進行特定地點影響評估的需要，使用《綜合生物多樣性評估工具》及詳細的生物多樣性指標來顯示我們資產對自然的直接和間接影響，並進一步披露不同時間範圍的評估結果。集團將會積極考慮採用由 TNFD 開發的風險與機遇評估綜合管理流程（「LEAP」），以提高與自然相關風險和機遇的評估和披露穩健性，以進一步響應 TNFD 框架及指引。

Recommended Disclosures 建議披露事項

Our Approach 方針

Describe the organisation's processes for identifying, assessing and prioritising nature-related dependencies, impacts, risks and opportunities in its upstream and downstream value chain(s). 描述組織在其上下游價值鏈中識別、評估和排序自然相關依賴、影響、風險及機遇的方法。	The Group maintains a comprehensive approach to identifying nature-related dependencies, impacts, risks and opportunities, and acknowledges the importance of extending the analysis of these issues in our upstream and downstream value chains. The Group has been proactively focusing on enhancing readiness to expand the scope of analysis, we are committed to working closely with our suppliers and customers through capacity building and partnerships. We remain dedicated to ongoing review of existing and emerging nature-related trends, and continuously strive to monitor and manage our identified nature-related risks. 集團全面地識別與自然相關的依賴、影響、風險和機遇，並意識到擴展相關分析到上下游價值鏈的重要性。集團一直積極預備擴大分析範圍的準備工作，致力透過能力提升及與供應商和客戶密切合作，持續檢討現有和新興的自然相關趨勢，並不斷監控和管理已識別的自然相關風險。
Describe the organisation's processes for monitoring nature-related dependencies, impacts, risks and opportunities. 描述組織管理監察自然相關依賴、影響、風險與機遇的流程。	To enhance our preparedness and response, the Group regularly monitors and reviews nature-related risks. Our environmental management system ("EMS") ensures that environmental considerations are front and centre in all the decisions we make. We have aligned our continuous efforts for improvement with recognised management system certifications such as the ISO 41001 (Facility) and ISO 50001 (Energy) management systems to ensure the service quality and efficiency of our work processes within our properties. The ESG Steering Committee is responsible for planning, implementing and ensuring our programmes and policies support the overall sustainability strategy. In response to our identified nature-related risks, our ESG Policies and guidelines enable us to design and deliver products and services while meeting our sustainability goals, as well as managing risks. Our Biodiversity Policy provides guidelines for integrating biodiversity considerations into all aspects of our operations. Our Sustainable Building Guidelines outline our commitments to protect and conserve native species, important habitats and ecosystems, as well as sites with a historical or heritage setting during site selection of our development projects where practicable. The Group supports conserving and enhancing biodiversity through ongoing assessment and management of its operations and activities. 集團定期監察和檢討與自然相關的風險，以加強我們的應急準備和應對能力。我們的環境管理系統確保環境因素被納入所有決策的考慮中。我們力求進步並爭取與國際認可的管理體系認證包括ISO 41001（設施）和ISO 50001（能源）達成一致，以確保我們旗下物業的服務質素和工作流程的效率。 環境、社會和管治督導委員會負責規劃、實施，並確保措施和政策能配合整體的可持續發展策略。為了應對我們與自然相關的風險，我們的環境、社會和管治政策和指引使我們在設計和提供產品與服務時，能兼顧可持續發展目標及風險管理。我們的《生物多樣性政策》為如何將生物多樣性融入營運提供指引。《可持續建築指引》則明確規定了我們在項目選址中，盡可能地保護和保育本地物種、重要棲息地和生態系統、以及具有歷史或文化遺產背景的地點的承諾。集團透過持續評估及管理業務營運，支持生態保育及生物多樣性。

Describe how processes for identifying, assessing, prioritising and monitoring nature-related risks are integrated into and inform the organisation's overall risk management processes.

描述如何將識別、評估、排序和監察自然相關風險的流程整合至及指引組織的整體風險管理流程。

The Group is committed to incorporating the process for identifying, assessing, prioritising and monitoring nature-related risks in its overall risk management through setting sustainability targets to keep track of the Group's management progress under the SV2030. The Group's performance regarding GHG emissions, material and water usage, waste generation and urban biodiversity are closely monitored. The Group has also adopted an Enterprise Risk Management ("ERM") approach to assist in managing the nature-related risks identified.

With the assistance of the Risk and Control Committee, the Audit Committee reviews the effectiveness of the risk management and internal control systems covering strategic, financial, operational, compliance and ESG risks. If nature-related risk has been identified as an emerging risk, risk assessment and analysis, evaluation rating, prioritisation, and treatment plans would be conducted. The Group would keep it under regular monitoring and review at least quarterly or when the situation requires.

Sino Land is also a signatory of the Action Declaration on climate policy engagement. We continuously monitor the alignment of our public policy engagements with our ESG commitments. Additionally, Sino Land has demonstrated its support for HKEX's market consultations on enhancing climate-related disclosures within the environmental, social, and governance framework. In addressing matters pertaining to nature-related issues, we continuously monitor the alignment of our public policy engagements with our ESG commitments, including nature-related commitments. We regularly review our risk register and the results of stakeholder engagement exercises to refresh our understanding of the salient ESG risks and opportunities applicable to our business.

集團通過設定可持續發展目標，致力於將識別、評估、排序和監察自然相關風險納入整體風險管理，並確保與集團《可持續發展願景 2030》的管理進展保持一致。集團在溫室氣體排放、物料和水資源使用、廢物產生和城市生物多樣性方面的表現都受到密切監控。集團亦採用企業風險管理（「企業風險管理」）方針協助管理已識別出的與自然相關的風險。

在風險及監控委員會的協助下，審核委員會檢討集團的風險管理和內部監控體系的成效，範疇包括策略、財務、營運、合規，以及環境、社會及管治的風險。當自然相關的風險被識別為新興風險時，則將進行風險評估及分析、風險評級、排序和處理計劃。本集團至少每季或視乎情況適時審視相關風險。

信和置業也是《參與氣候政策與行動宣言》的簽署方。我們持續監控我們的公共政策參與是否符合我們的環境、社會及管治政策。此外，信和置業亦支持香港交易所就加強氣候相關披露而進行的市場諮詢。在處理與自然相關的問題時，我們持續監控我們在公共政策參與跟環境、社會及管治承諾，包括與自然相關的承諾的一致性。我們定期審閱風險登記和持份者參與活動的結果，以更新適用於我們業務的顯著環境、社會及管治風險和機遇的理解。

Metrics and Targets 指標及目標

Disclose the metrics used by the organisation to assess and manage material nature-related risks and opportunities in line with its strategy and risk management process. 披露組織以符合其策略和風險管理流程的方式，用於評估和管理重大自然相關風險及機遇的指標。	We have allocated a budget for our identified nature-related opportunities on reputational capital and ecosystem restoration. To date, we have invested over HK\$8.2 million in initiatives dedicated to marine conservation. We continue to explore collaborations with local community recycling centers to support local EcoBricks manufacturing, fostering a sustainable circular economy ecosystem. We remain committed to deploying EcoBricks across suitable properties while fostering deeper engagement with tenants and customers, advocating for plastic recycling and upcycling into EcoBricks. The quantitative financial impact of each nature-related transition and physical risk, as well as opportunities are still under assessment; we will disclose other metrics once the information is prepared. During the reporting period, the Group did not receive any fines/penalties or faced litigation related to negative nature-related impacts. We believe that monitoring and reporting nature-related risk and opportunity metrics would help us further improve our sustainability performance. 我們已預留財務預算，針對已識別的自然相關機遇進行投資，以提升聲譽資本和恢復生態系統。至今，我們已投放超過港幣820萬元於推動海洋保育的項目中。我們繼續探索與本地社區回收中心合作，以支持EcoBricks的本地生產，從而推動循環經濟發展。我們繼續在合適的物業採用EcoBricks，同時加強與租戶和客戶的深入互動，倡導塑膠回收和升級改造為EcoBricks。 與自然相關的轉型和實體風險以及機遇所量化的財務影響仍在評估中，我們將在準備就緒時披露其他指標。報告期內，本集團未發生因負面的自然相關影響而受到任何罰款／處罰／訴訟的情況。我們相信監測和披露與自然相關的風險和機遇指標將有助於進一步提升可持續發展表現。
Disclose the metrics used by the organisation to assess and manage dependencies and impacts on nature. 披露組織用於評估和管理對自然的依賴和影響的指標。	We publish key metrics on Scope 1, 2 and 3 GHG emissions, air pollutant emissions, water consumption, material use and waste generation in our Sustainability Report annually. Please refer to the Progress on Key Sustainability Indicators section for more details. Monitoring and reporting these metrics enable us to identify areas with high nature-related dependencies and impacts to further improve our performance. We strive to enhance our capacity and readiness to optimise the internal data management procedures in order to ensure data accuracy and reliability. Other metrics for monitoring and managing dependencies and impacts on nature will be reported upon enhanced readiness for disclosure. 我們每年都會在《可持續發展報告》中披露範圍一、二和三溫室氣體排放、空氣污染物排放、用水量、物料使用量、以及廢物棄置量等關鍵指標。詳情請參閱「關鍵可持續發展指標的進展」。監控和披露相關指標有助我們識別自然相關依賴和影響較高的領域，從而繼續提升表現。我們致力提高集團的能力和準備情況，優化內部數據管理程式，以確保數據的準確性和可靠性。其他監察及管理依賴和影響的指標及目標將在準備充分後進行披露。

Describe the targets and goals used by the organisation to manage nature-related dependencies, impacts, risks and opportunities and its performance against these.

描述組織用於管理自然相關依賴、影響、風險與機遇的目標，以及針對這些目標的績效。

Our nature-related targets set out in the SV2030 initiative, including those related to climate resilience and GHG emissions, water consumption, material use, waste reduction and management as well as urban biodiversity, along with progress on metrics, are available in the Sustainability Vision 2030 chapter of this Report.

We will continue to develop new goals that prioritise nature conservation and monitor our approaches towards managing nature-related dependencies and impacts, risks and opportunities to ensure long-term environmental stewardship. We will explore the possibility of conducting scenario analysis to evaluate the possible consequences of nature loss to our operations. Sino Land has joined the Science Based Targets Network ("SBTN")'s Corporate Program to engage with other mission-driven organisations, and take part in developing and testing tools, methodologies, and guidance for establishing science-based targets for nature. This also helps us understand how to assess and mitigate nature-related risks, such as potential water risks. This demonstrates our dedication to contributing to nature and biodiversity.

我們的自然相關目標載於《可持續發展願景 2030》，包括氣候抗禦力和溫室氣體排放、用水量、物料使用、廢物削減和管理、和城市生物多樣性的相關目標以及進展，詳情可參閱本報告的「可持續發展願景 2030」章節。

我們將繼續制定優先考慮自然保護的新目標，並監測我們與自然相關的依賴和影響、風險和機遇的管理，以確保長期的環境管理。我們將探索進行情境分析的可能性，以評估自然損失對我們營運可能造成的後果。信和置業已加入科學目標網絡（「SBTN」）企業參與計劃，並與其他使命相近的組織合作，參與開發和測試制定科學基礎自然目標的工具、方法和指引。此有助於我們瞭解如何評估和減輕與自然相關的風險，例如潛在的水風險，並展示我們致力於為自然和生物多樣性做出貢獻。

Climate-related Financial Disclosure

氣候相關財務披露

The following table describes how we manage climate-related risks that pose a potential financial risk for our business in accordance with the Task Force on Climate-related Financial Disclosures ("TCFD") framework. In 2023, Sino Land published its first standalone Climate Action Report. The Report outlines Sino Land's actions in identifying, assessing and managing climate-related risks and opportunities that are material to our business. It also includes Sino Land's comprehensive strategies and actions to mitigate climate-related risks, and to seize the opportunities to enhance the climate resilience of our portfolio.

下表描述我們參照氣候相關財務信息披露工作組（「TCFD」）的框架，管理對業務帶來潛在財務影響的氣候相關風險。於2023年，信和置業發表首份獨立《氣候行動報告》。報告概述信和置業在識別、評估及管理重大氣候相關風險和機遇方面的工作，並說明信和置業為緩解氣候相關風險、加強集團物業氣候抗禦力而採取的全面策略和行動。

Recommended Disclosures 建議披露事項 Our Approach 方針

Governance 管治

Describe the board's oversight of climate-related risks and opportunities.

描述董事會對氣候相關風險與機遇的監管情況。

Sino Land's Board of Directors (the "Board") has the overall responsibility for risk management. The Board is dedicated to integrating sustainability into all aspects of our operations and advancing our sustainable development.

The Group has adopted an Enterprise Risk Management ("ERM") approach to assist the Board in discharging its risk management responsibilities via the Audit Committee and guide individual business units in managing the key risks faced by the Group.

The Board oversees the management of the overall sustainability strategy and reporting of the Group through regular updates on sustainability issues, including climate-related topics from the Environmental, Social and Governance Steering Committee ("ESG Steering Committee"), which reports to the Board twice a year. The ESG Steering Committee is chaired by Mr Daryl Ng, Chairman, and comprises Directors of the Company and key executives to ensure that our Board remain informed and that their knowledge is up to date.

信和置業董事會（「董事會」）對風險管理負有最終責任。董事會致力將可持續發展融入於營運的各個層面，促進可持續發展。

集團已採用企業風險管理系統，透過審核委員會協助董事會履行風險管理的責任，並支援各業務部門管理集團所面對的主要風險。

董事會透過環境、社會及管治督導委員會的定期匯報，監督集團整體可持續發展策略的管理和報告。環境、社會及管治督導委員會每年向董事會匯報兩次，並定期提供有關可持續發展議題的最新資訊，包括氣候相關議題。該委員會由董事會主席黃永光先生擔任主席，成員包括本公司董事及主要管理人員，以確保董事會掌握最新資訊並持續提升相關知識。

Describe management's role in assessing and managing climate-related risks and opportunities.

描述管理層在評估和管理氣候相關風險與機遇的角色。

The day-to-day process of identifying, assessing, and managing risks associated with climate change rests with the ESG Steering Committee, which is chaired by Mr Daryl Ng, Chairman, and comprises Directors of the Company and key executives. The ESG Steering Committee is responsible for planning and implementing, and ensuring our programmes and policies support the overall sustainability strategy. This includes oversight of the policies and approaches that outline how our strategy is to be implemented across the business and for all our material topics. Overall sustainability performance and progress are reported to the Board by the ESG Steering Committee at regular board meetings.

Under the ESG Steering Committee, the Green Living Sub-committee reviews and evaluates initiatives to address climate change, manage energy and waste, conserve water resources, and promote environmental protection, while identifying areas for improvement. This sub-committee meets regularly and makes timely reports to the ESG Steering Committee to facilitate the overall sustainability approach of the Group.

We provide incentives to key executives who hold responsibility in overseeing and addressing important material topics. In addition, employees at assistant manager level and above are expected to set KPIs related to sustainability topics and incorporate sustainability practices into their daily work. The achievement of ESG KPIs will be considered in the annual performance appraisal.

環境、社會和管治督導委員會負責識別、評估和管理氣候變化相關風險的日常流程。委員會由董事會主席黃永光先生擔任主席，成員包括本公司董事和主要管理人員，負責規劃並執行可持續發展策略，以及確保落實的措施和政策有效配合整體策略。另外，委員會負責監督有關政策和方針涵蓋所有重大議題並在整個業務中得以有效實施。委員會在定期舉行的董事會會議上向董事會報告整體可持續發展表現和進展。

在環境、社會和管治督導委員會的領導下，綠色生活小組委員會負責檢討和評估應對氣候變化、管理能源和廢物、節約水資源和促進環境保護的各項措施，並藉以識別需要改進的地方。小組委員會定期開會，並適時向環境、社會和管治督導委員會報告，以促進集團整體可持續發展方針。

我們向負責監督重大議題的主要管理人員提供誘因。此外，集團要求助理經理及以上級別員工應制定與可持續發展主題相關的關鍵績效指標，在日常工作中實踐可持續發展理念。環境、社會及管治的關鍵績效指標亦會納入到年度績效評估。

Strategy 策略

Describe the climate-related risks and opportunities the organization has identified over the short, medium, and long term.

描述機構所識別的短、中、長期氣候相關風險與機遇。

We engaged an external consultant to conduct a climate risk assessment for all new and existing operations under our management in Hong Kong, covering over 170 existing and new buildings under 3°C and 1.5°C warmer climate scenarios. The exercise included analysis of climate-related risks, including both physical and transition risks as described below, alongside potential financial impacts and opportunities, to assess the implications of the prioritised risks for our operations, upstream and downstream activities, and to inform risk management and resilience planning. Shortlisted key climate-related risks and opportunities were then analysed under two scenarios developed by the Network for Greening Financial Services ("NGFS"), the World Resource Institute ("WRI"), the World Bank, and the Intergovernmental Panel on Climate Change ("IPCC"), including the Net Zero 2050 scenario, which aligns with the goal of the Paris Agreement to preferably limit global warming to 1.5°C above pre-industrial levels. Three timeframes (2025, 2030 and 2050) were defined to understand the risk profile in the short, medium and long term. The 2025 and 2030 timeframes are aligned with our SV2030 goals, while the 2050 timeframe reflects our long-term commitment to achieve net-zero emissions. In addition, the 2030 and 2050 timeframes are aligned with our SBTi validated near-term and long-term targets, respectively.

Physical Risks

Risks arising from acute events or longer-term shifts in climate patterns, such as extreme weather events, heatwaves and rising temperatures.

Transition Risks

Risks arising from policy and legal, technology and market changes, as well as reputational risks, in the process of transitioning to a lower-carbon economy. These include changes in building codes and standards, supply of raw materials, low-carbon technology and innovation, consumer preferences, financier expectations and green finance.

Please refer to Sino Land's Climate Action Report for more details on our key physical risks, transition risks and opportunities.

我們外聘獨立顧問，對集團旗下管理的香港現有和新業務進行氣候風險評估，包括170多個現有和新建物業在全球氣溫上升3°C和1.5°C情境下所面臨的氣候風險。該評估分析各項實體和轉型風險（如下述所示）所帶來的潛在財務影響和機遇。此有助我們評估主要氣候相關風險對集團營運、上游和下游活動的影響，為風險管理和抗禦力規劃提供指引。為響應《巴黎協定》將全球氣溫升幅限控制在工業化前水平以上1.5°C之內的目標，我們針對重大氣候風險和機遇，進一步分析央行與監管機構綠色金融網絡（「NGFS」）、世界資源研究所（「WRI」）、世界銀行和政府間氣候變化專門委員會（「IPCC」）所提倡的包括2050年淨零情境在內的兩個情境下的影響，並設定2025年、2030年和2050年三個階段作分析，用於監察短、中及長期風險狀況。2025年及2030年階段和我們的《可持續發展願景2030》保持一致，而2050年階段則體現我們實現淨零碳排放的長期承諾。此外，2030年及2050年階段分別對應科學基礎目標倡議組織所認證的短期及長期目標。

實體風險

由突發事件或氣候形態長期變化（包括極端天氣事件、熱浪和氣溫上升）所引起的風險。

轉型風險

在轉型至低碳經濟的過程中，因政策與法律、技術和市場變化，以及聲譽風險所引起的風險。當中包括建築規範和標準、原材料供應、低碳技術和創新、消費者偏好、金融機構預期和綠色金融的變化。

有關主要實體風險、轉型風險和機遇的詳情，請參閱信和置業的《氣候行動報告》。

Describe the impact of climate-related risks and opportunities on the organization's businesses, strategy, and financial planning.
描述氣候相關風險及機遇對機構業務、策略及財務規劃的影響。

Climate risk assessment enables the Group to assess and monitor both physical and transition risks by quantifying climate-related financial impacts under multiple climate scenarios. We engaged an external consultant to conduct an in-depth financial impact analysis for key climate-related risks and opportunities with reference to climate and transition pathway projections published by established research bodies such as the NGFS, WRI and IPCC.

We have published a holistic Decarbonisation Blueprint that outlines our climate-related and decarbonisation strategy, focusing on three key areas (Development, Operations and Collaboration) and backed by interim targets related to GHG emissions, electricity use, climate risk assessment and green building certification. Sustainability considerations have been integrated into our annual budgets. Please refer to Green – Climate Resilience and GHG Emissions and Green – Energy Consumption and Efficiency sections for our investments in climate-related initiatives.

In 2018, Sino Land announced its first green loan and the details of its Green Finance Framework. The framework guides the financing of sustainable building developments that will deliver environmental benefits in line with our sustainability vision. In 2021, Sino Land converted a five-year HK\$1 billion loan signed with Bank of China (Hong Kong) Limited to a sustainability-linked loan, marking its first financing arrangement directly linked to sustainability targets. The proceeds will be used for funding sustainability-related initiatives.

Please refer to the table below for examples of the current and anticipated impacts for different climate-related risks and opportunities.

集團透過氣候風險評估，量化相關風險在不同氣候情境下的氣候相關財務影響，藉此評估和監測實體風險和轉型風險。我們外聘獨立顧問，參照NGFS、WRI和IPCC等專門研究機構所公布的氣候和轉型路徑預測，針對重大氣候風險和機遇深入分析相關財務影響。

我們亦發布了全方位《減碳藍圖》，針對三大重點範疇，包括物業發展、營運管理和協同合作制定了具體的減碳策略和改善氣候抗禦力的措施，並制定了有關溫室氣體排放、用電、氣候風險評估和綠色建築認證的中期目標。可持續發展考量已納入我們的年度預算。有關我們在氣候相關舉措的投資，請參閱「綠色低碳－氣候抗禦力和溫室氣體排放」及「綠色低碳－能源消耗和效益」章節。

2018年，信和置業發表首筆綠色貸款及「綠色融資框架」的詳情。框架不僅為可持續建築發展融資提供指引，更配合我們推動可持續發展的願景，創造環保效益。信和置業於2021年與中國銀行（香港）有限公司簽訂協議，將一筆十億港元五年期貸款轉為與可持續發展表現掛鉤貸款，為信和置業首個與可持續發展目標直接相關的融資安排。所得款項將用於資助與可持續發展相關的計劃。

請參閱下表以了解不同氣候相關風險和機遇的當前及預期影響。

Risk/Opportunity 風險/機遇	Time Horizon when the Effects Could Occur 可能產生影響 的時間範圍	Risk and Opportunity Description and Where It Is Concentrated 風險和機遇說明及其集中範圍	Current and Anticipated Effects on Business Model and Value Chain 當前及預期對業務模式和價值鏈的影響
Physical Risks 物理風險			
Increasing frequency and severity of extreme events such as typhoons, rainstorms, and coastal flooding 颱風、暴雨和沿岸洪水等極端天氣情況的頻率和嚴重性不斷增加	Short-term 短期	More frequent and severe extreme events can disrupt construction activities and damage construction sites and managed properties 極端天氣情況的頻率和嚴重性不斷增加會導致建築活動中斷，以及令建築工地和旗下管理物業受損	- Increased need for a business continuity plan to ensure the safety of workers, tenants, and customers - Increase in capital expenditure for preventive measures and maintenance costs - Anticipated reduction in asset and property value - Potential increase in insurance premiums - 對營運持續計劃的需求增加，以確保工人、租戶和客戶的安全 - 預防性措施及維護成本導致資本支出增加 - 預期資產及物業價值下調 - 保險費用上調風險
Heatwaves and rising temperature 熱浪和氣溫上升	Long-term 長期	Longer and more frequent heatwaves, along with higher temperatures, could increase demand for cooling and air-conditioning, disrupt construction activities, and reduce worker productivity 熱浪的頻率和持續時間增加，氣溫整體上升會導致製冷和空調需求增加、建築活動中斷和工人生產力下降	- Increase in electricity costs due to higher demand for cooling and air-conditioning - Anticipated delays in construction activities and reduced worker productivity due to heat stress - 製冷和空調需求增加導致電費成本上升 - 預計施工進度將受高溫影響延誤，工人在熱壓力下的生產效率亦可能下降
Transition Risk/Opportunity 轉型風險/機遇			
Building codes and standards 建築規範和標準	Medium-term 中期	Strengthened regulations regarding green building codes and energy efficiency, which impact our sustainable building planning for development projects and managed properties 預計綠色建築規範和建築能源效益的監管將會加強，並影響我們發展項目及管理物業的可持續建築規劃	- Anticipated more stringent building specifications on environmental performance - Increase in capital expenditure to construct and renovate green buildings to meet higher standards - Potential non-compliance costs - 建築環保標準預期收緊 - 增加資本支出以建造及翻新綠色建築，以符合更高標準 - 潛在違規成本

Risk/Opportunity 風險/機遇	Time Horizon when the Effects Could Occur 可能產生影響 的時間範圍	Risk and Opportunity Description and Where It Is Concentrated 風險和機遇說明及其集中範圍	Current and Anticipated Effects on Business Model and Value Chain 當前及預期對業務模式和價值鏈的影響
Limited supply of low-carbon construction material 低碳建築材料供應受限	Long-term 長期	Limited supply and high demand for low-carbon construction materials might affect the cost of development projects 低碳建築材料供不應求，並有機會影響發展項目的成本	• Anticipated limited supply of low-carbon construction material as more property developers work to reduce embodied carbon in construction • Anticipated increase in procurement costs due to the cost premium of green construction materials such as low-carbon cement • 因地產發展商積極減少建築過程中的的隱含碳，預期低碳建築材料的供應將會受限 • 因低碳水泥等綠色建築材料的成本溢價，預期採購成本上升
Growth in renewable energy goals and demand 可再生能源目標與需求增長	Medium-term 中期	Greater commitment and incentives to adopt renewable energy at managed properties 對管理物業採用可再生能源作出更大承諾及提供更多誘因	• Increase in capital expenditure for installing renewable energy infrastructure at managed buildings • Anticipated increase in operating expenses due to higher electricity costs associated with Hong Kong's net-zero electricity generation target • 預期管理物業中對可再生能源基礎設施的資本支出將會增加 • 預期因應香港淨零發電目標以致電費上升，營運開支將會增加
Low carbon technology and innovation 低碳技術與創新	Short-term 短期	More PropTech and energy-efficient solutions to improve efficiency and reduce costs in building construction and property management 市場推出更多針對地產行業的房地產科技和節能解決方案	• Increase in capital expenditure to invest in and procure emerging technologies and equipment • Improved operational efficiency through the adoption of low-carbon technologies • 投資及採購新興技術和設備以致資本支出增加 • 通過應用低碳科技提高營運效能
Consumer preference 消費者意向	Medium-term 中期	Growing expectations from tenants and customers for green and energy-efficient properties 消費者對綠色節能物業的要求及期望提高	• Increased capital expenditure for retrofitting managed properties • Anticipated increase in demand for sustainable buildings • 管理物業改造工程以致資本支出增加 • 預期對可持續發展建築物的需求將會增加
		Growing expectations and ESG/climate disclosure requirements from financiers, which might create new opportunities to secure a broader range of investment 金融機構對環境、社會及管治及氣候信息披露的要求與日俱增，有機會帶來新機遇，開拓更廣泛的投資渠道	• Potential to attract diversified financial sources and green investments • 吸引多元化的融資來源及綠色投資的潛力

Recommended Disclosures 建議披露事項

Our Approach 方針

Describe the resilience of the organization's strategy, taking into consideration different climate-related scenarios, including a 2°C or lower scenario.

描述機構的策略彈性，並考慮不同氣候相關情境（包括 2°C 或更嚴苛的情境）。

We have conducted scenario analysis that considers different climate-related scenarios. Through the scenario analysis, we aim to conduct in-depth financial impact analysis for key risks and opportunities with reference to climate and transition pathway projections, including the NGFS Net Zero 2050 scenario and Current Policies scenario. These scenarios share resemblances with Representative Concentration Pathways ("RCP") 2.6 and 6.0 scenarios as both are used to model the climate risk impact under similar global warming pathways. These pathways broadly represent comprehensive climate scenarios related to two projected global average temperature increases: 1.5°C and 3°C.

For details of assessment findings and assumption made on the scenario analysis, please refer to Sino Land's Climate Action Report.

In 2021, we committed to developing an approach towards net zero emissions by 2050. This effort is guided by Sino Land's pledge to support the Business Ambition for 1.5°C, led by the Science Based Targets initiative ("SBTi") in partnership with the United Nations Global Compact and We Mean Business Coalition, calling on businesses to set science-based targets for GHG emission reductions. Our efforts to reach this goal are described in more detail in our Decarbonisation Blueprint. More information about our Decarbonisation Blueprint can be found in our Sustainability Report 2022.

In 2020, we established the Group's Sustainability Vision 2030, outlining our management approach and targets for crucial areas such as GHG and energy use reduction, renewable energy generation, single-use plastics consumption, green building certification and innovative sustainability solutions to mitigate climate-related risks for a more sustainable future. Going forward, colleagues across our business lines will work together in meeting our 38 SV2030 goals, reflecting our intention to make every aspect of our operations a driver of sustainability for a better future. Building climate resilience is one of our focus areas. Our commitment to take collective action to minimise GHG emissions and the impacts of climate change is illustrated by our climate action-related targets.

我們對不同的氣候相關情境進行了情境分析，我們參照氣候和轉型路徑預測，包括 NGFS 2050 淨零情境以及當前政策情境，對關鍵風險和機遇進行深入的財務影響分析。這些情境與溫室氣體濃度途徑（「RCP」）2.6 和 6.0 情境有相似之處，兩者同樣用於模擬相近的全球暖化路徑下的氣候風險影響。它們分別代表 1.5°C 和 3°C 兩個預計全球平均溫度上升的氣候情境。

有關情景分析的詳細評估結果及假設，請參閱信和置業的《氣候行動報告》。

我們於 2021 年承諾制定方針，致力於 2050 年前實踐淨零碳排放目標。信和置業參與由科學基礎目標倡議組織與《聯合國全球契約》及全球商業氣候聯盟聯合發起的「Business Ambition for 1.5°C」聯署運動，響應號召訂立科學基礎減碳目標。有關我們的計劃詳情，請參閱我們的《減碳藍圖》。更多《減碳藍圖》的詳情，請參閱《可持續發展報告 2022》。

我們於 2020 年制定了《可持續發展願景 2030》，涵蓋我們在減少溫室氣體排放和能源消耗、生產可再生能源、減少即棄塑膠製品用量、綠色建築認證及採用創新科技等重要範疇的管理方針和目標，以緩解氣候相關風險及建構更可持續發展未來。展望未來，各業務單位的同事將齊心合力，實現《可持續發展願景 2030》的 38 個目標，以展現集團帶動各營運層面實踐可持續發展的抱負，共建更美好未來。建立氣候抗禦力是我們最關注的範疇之一，我們以集體行動來減緩溫室氣體排放和氣候變化帶來的影響的承諾，已在我們氣候行動相關的目標中體現。

Risk Management 風險管理

Describe the organization's processes for identifying and assessing climate-related risks.
描述機構識別和評估氣候相關風險的流程。

We have engaged an independent consultant to support a comprehensive assessment of climate risks across our portfolio in Hong Kong, which consists of more than 170 existing and new properties. The assessment included identification and prioritisation of climate-related risks and opportunities. With reference to the Group's existing risk register, previous risk disclosures and peer reviews, a list of relevant climate-related risks and opportunities was developed.

We conducted an in-depth ESG and Climate Risk Workshop for key representatives from the ESG Steering Committee and key business units. During the workshop, participants were asked to discuss and prioritise climate-related risks and opportunities based on their impact on the Group. Based on the assessment results, as well as consideration of TCFD recommendations, local policy and the Group's sustainability strategy, a list of risks and opportunities has been shortlisted.

Based on the shortlisted climate-related risks and opportunities, the likelihood of financial impact is derived from analysis of recent market trends, policy changes and the development of the macro-environment.

Please refer to Sino Land's Climate Action Report for more details on the identification and prioritisation of climate-related risks and opportunities.

我們委託獨立顧問，協助對位於香港的 170 多座現有和新建物業所面臨的氣候風險開展綜合評估，包括對氣候相關風險和機遇進行識別和排序。我們參照了集團現有的風險登記冊、以往的風險披露內容以及同儕審查，制定了一系列氣候相關風險和機遇。

我們舉辦了深入的環境、社會及管治和氣候風險工作坊，參與者來自環境、社會及管治督導委員會和主要業務部門的代表。於工作坊期間，參加者根據各項氣候相關風險和機遇對集團的潛在影響水平，討論並對其進行優先排序。根據評估結果、TCFD 建議、當地政策和集團的可持續發展策略，最終識別出一系列風險和機遇。

根據識別出的氣候相關風險和機遇，我們透過分析近期的市場趨勢、政策變化和宏觀環境的發展得出各項風險和機遇對財務影響的可能性。

有關氣候相關風險和機遇的識別和優先排序的詳情，請參閱信和置業的《氣候行動報告》。

Describe the organization's processes for managing climate-related risks.
描述機構管理氣候相關風險的流程。

The Group recognises the importance of tackling climate change by adopting measures and appropriate best practices that help to mitigate climate change risks and associated impacts on its business operations, and upstream and downstream activities.

To enhance our preparedness and response, the Group regularly monitors and reviews climate-related risks. Our EMS ensures that environmental considerations are front and centre in all the decisions we make. Our properties are certified to the ISO 14001 (Environmental) and ISO 50001 (Energy) management systems.

The ESG Steering Committee is responsible for planning and implementing, and ensuring our programmes and policies support the overall sustainability strategy. Our ESG policies and guidelines enable us to design and deliver low-carbon products and services while meeting our sustainability goals, as well as managing climate-related risks. Our Climate Change Policy provides guidelines for addressing climate-related risks across our operations, upstream and downstream activities. Our Sustainable Building Guidelines provide a framework for integrating sustainability attributes at the design stage, as well as throughout the building life cycle. The ESG Policies and Guidelines are reviewed on a regular basis.

Recommended Disclosures 建議披露事項

Our Approach 方針

	集團明白應對氣候變化的重要性，從而制定有關措施及按照最佳實務常規，致力緩減氣候變化為業務營運，以及上游和下游活動帶來的影響。 集團定期監察和檢討與氣候變化相關的風險，以加強我們的應急準備和應對能力。我們的環境管理系統，確保將環境因素納入決策考慮。我們旗下的物業，已取得 ISO 14001（環境）和 ISO 50001（能源）管理體系認證。 環境、社會和管治督導委員會負責規劃、實施，並確保措施和政策能配合整體的可持續發展策略。我們的環境、社會和管治政策和指引，引領我們設計和提供低碳產品與服務的時，兼顧可持續發展目標及氣候相關風險的管理。我們的《氣候變化政策》為應對營運、上游和下游活動相關的氣候風險提供指引。我們的《可持續建築指引》訂下框架，在建築的設計階段及整個生命週期中將可持續發展元素納入考量。我們定期檢討環境、社會及管治的相關政策和指引。
Describe how processes for identifying, assessing, and managing climate-related risks are integrated into the organization's overall risk management. 描述氣候相關風險的識別、評估和管理流程如何與機構的整體風險管理制度相結合。	The Group is committed to incorporating climate-related risks in its ERM framework to identify, assess, manage and disclose material climate-related risks. An integrated, comprehensive risk management process that involves communication and consultation with stakeholders is used to address our physical and transition risks. With the assistance of the Risk and Control Committee, the Audit Committee reviews the effectiveness of the risk management and internal control systems covering strategic, financial, operational, compliance and ESG risks. The Audit Committee monitors the risk management system by reviewing and approving the ERM Policy and Framework (based on International Standard ISO 31000:2018 Risk Management — Guidelines) and ERM reports. Sino Land is committed to the Action Declaration on climate policy engagement and continues to monitor how its public policy engagements align with its ESG policies. Additionally, Sino Land has demonstrated our support for HKEX's market consultations on enhancing climate-related disclosures. 集團致力將氣候相關風險納入企業風險管理框架中，以識別、評估、管理及披露重大氣候相關風險。我們透過綜合風險管理流程，包括與持份者溝通和諮詢，應對實體和轉型風險。 在風險及監控委員會的協助下，審核委員會檢討集團的風險管理和內部監控體系的成效，範疇包括策略、財務、營運、合規，以及環境、社會及管治的風險。審核委員會依據國際標準《ISO 31000：2018年風險管理——指引》，審批《企業風險管理政策及框架》，以及風險管理報告，持續監察風險管理系統。 信和置業致力於履行《參與氣候政策與行動宣言》，並持續監控其公共政策參與是否符合其環境、社會及管治政策。此外，信和置業已對香港聯合交易所有關提升氣候信息披露規定的市場諮詢表示支持。

Metrics and Targets 指標及目標

Disclose the metrics used by the organization to assess climate-related risks and opportunities in line with its strategy and risk management process. 披露機構依循策略和風險管理流程進行評估氣候相關風險與機遇所採用的指標。	We closely monitor and disclose key metrics related to GHG emissions, energy and water usage and waste management in our Sustainability Report annually. The methodology used can be found on p.176. Monitoring and reporting these metrics help us identify areas with high climate-related risks to focus on to further improve our performance. 我們密切監察溫室氣體排放、能源和用水量，以及廢物管理等關鍵指標，並每年都會在《可持續發展報告》中披露我們的表現。有關所採用的計算方法，請參閱第 176 頁。監控和報告這些指標，有助我們識別須專注的氣候相關風險較高的領域，從而繼續提升表現。
Disclose Scope 1, Scope 2, and, if appropriate, Scope 3 greenhouse gas (GHG) emissions, and the related risks. 披露範圍 1、範圍 2 和範圍 3（如適用）溫室氣體排放和相關風險。	We track and monitor our progress against our decarbonisation strategies and targets, including the reduction of our GHG emissions. Sino Land was amongst the first to sign the Business Environment Council's Low Carbon Charter in March 2019, and we disclose our annual GHG emissions in the Environment and Ecology Bureau of the Hong Kong Government's Carbon Footprint Repository for Listed Companies in Hong Kong. We are in progress to enhance the Scope 3 inventory in alignment with the GHG Protocol's Corporate Value Chain (Scope 3) Accounting and Reporting Standard and our SBTs. Please refer to p.171-172 for our Scope 1, Scope 2 and Scope 3 GHG emissions. 我們使用溫室氣體排放量來監控我們的減碳策略和目標的進展。信和置業是最早簽署由商界環保協會於 2019 年 3 月推出的《低碳約章》的企業之一，我們亦於香港政府環境及生態局的香港上市公司碳足跡資料庫中公開披露年度溫室氣體排放量。 我們正逐步加強範疇三的核算工作，以符合《溫室氣體核算體系：企業價值鏈（範圍 3）核算與報告標準》，以及我們的科學基礎減量目標 (SBTs)。有關範圍一、範圍二和範圍三溫室氣體排放量的資訊，請參閱第 171 頁至 172 頁。
Describe the targets used by the organization to manage climate-related risks and opportunities and performance against targets. 描述機構在管理氣候相關風險與機遇所使用的目標，以及落實該目標的表現。	We have set climate-related targets, including those related to GHG emissions, energy and water usage, renewable energy generation, and waste diversion. We closely monitor our performance and progress against those targets. In 2021, Sino Land joined the Business Ambition for 1.5°C to strive for net zero emissions by 2050, furthering our decarbonisation efforts and becoming one of the first five real estate developers in Asia to support this global pledge. Sino Land has set GHG emissions targets with HKUST academics in line with the SBTi methodology, which reflects what the latest climate science deems necessary to meet the goals of the Paris Agreement, to guide our decarbonisation efforts. During the reporting period, Sino Land's Scope 1 & 2 and Scope 3 targets are approved by the SBTi. Apart from the SBTs, we have established other climate-related targets under our SV2030. Detailed information and progress related to all our climate-related targets are available on p.63, 64 and 67 of this Report. 我們已定立各項氣候相關目標，包括與溫室氣體排放、能源和用水量、廢物分流和可再生能源相關的目標，並密切監察相關目標的表現及進展。 信和置業於 2021 年參與「Business Ambition for 1.5°C」，成為亞洲首五家參與此項全球聯署運動房地產發展商之一，在進一步推動減碳工作的同時，致力於 2050 年前實現淨零碳排放。信和置業與科學大學者合作並採用科學基礎目標倡議組織的計算方式訂立減碳目標，符合實現《巴黎協定》目標所需的最新氣候科學，以指導我們減碳和實現淨零碳排放的工作。 報告期內，信和置業的範疇一及二，與範疇三的目標已獲科學基礎目標倡議組織認可。除了科學基礎目標，我們以《可持續發展願景 2030》為本，訂立各項與氣候相關的目標。有關我們所有與氣候相關的目標的詳細資訊和進展，可參閱本報告第 63、64 及 67 頁。

External Verification Statement

外部核實聲明

Assurance Statement



SGS Hong Kong Limited's Report on Sustainability Activities in the Sustainability Report 2025 of Sino Land Company Limited (Sino Land)

Nature of the Assurance/Verification

SGS Hong Kong Limited (hereinafter referred to as SGS) was commissioned by Sino Land Company Limited (Sino Land) (hereinafter referred to as Sino Land) to conduct an independent assurance of the "Sustainability Report 2025" (hereinafter referred to as the Report). The reporting period of the Report is 1 July 2024 to 30 June 2025.

Intended Users of this Assurance Statement

This Assurance Statement is provided with the intention of informing all Sino Land's Stakeholders.

Responsibilities

The information in the Report and its presentation are the responsibility of the directors, governing body and the management of Sino Land. SGS has not been involved in the preparation of any of the material included in the Report.

Our responsibility is to express an opinion on the text, data, graphs and statements within the scope of verification with the intention to inform all Sino Land's stakeholders.

Assurance Standards, Type and Level of Assurance

The process applied in this verification was based on the International Standard on Assurance Engagements 3000 (Revised) – Assurance Engagements Other Than Audits or Reviews of Historical Financial Information (ISAE 3000) issued by the International Auditing and Assurance Standards Board. The verification process was designed to obtain a reasonable level of assurance for the purpose of devising the verification opinion and conclusion.

The assurance of this report has been conducted according to the following Assurance Standard:

Assurance Standard	Level of Assurance
ISAE 3000	Reasonable

Scope of Assurance and Reporting Criteria

The scope of the assurance included evaluation of quality, accuracy and reliability of specified performance information and evaluation of adherence to the following reporting criteria:

Reporting Criteria

- 1 Appendix C2 "Environmental, Social and Governance Reporting Code" of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited ("HKEX ESG Reporting Code") (In accordance with Part B: Mandatory Disclosure Requirements and Part C: "Comply or explain" Provisions)
- 2 Global Reporting Initiative ("GRI") Standards (In accordance with)
- 3 GRI G4 Construction and Real Estate Sector Disclosures (In accordance with)
- 4 World Economic Forum ("WEF") Stakeholder Capitalism Metrics (Referring to)
- 5 Sustainability Accounting Standards Board ("SASB") Real Estate Industry Standard (Referring to)
- 6 Task Force on Climate-related Financial Disclosures ("TCFD") recommendations (Referring to)

Reporting Criteria

-
- | | |
|---|---|
| 7 | Taskforce on Nature-related Financial Disclosures ("TNFD") framework (Referring to) |
|---|---|
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- | | |
|---|---|
| 8 | International Sustainability Standards Board's ("ISSB") International Financial Reporting Standards S1 General Requirements for Disclosure of Sustainability-related Financial Information ("IFRS S1") (Referring to) |
|---|---|
-
- | | |
|---|---|
| 9 | International Financial Reporting Standards S2 Climate-related Disclosures ("IFRS S2") (Referring to) |
|---|---|
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Assurance Methodology

The assurance comprised a combination of pre-assurance research, interviews with relevant employees, documentation and record review as well as data validation.

Inherent Limitations

The Greenhouse Gas (GHG) emissions are quantified based on the relevant estimated values provided by the relevant organizations. There is a certain level of inherent uncertainty because the estimated values come from estimation.

Statement of Independence and Competence

The SGS Group of companies is the world leader in inspection, testing and verification, operating in more than 140 countries and providing services including management systems and service certification; quality, environmental, social and ethical auditing and training; environmental, social and Sustainability Report assurance. SGS affirms our independence from Sino Land, being free from bias and conflicts of interest with the organisation, its subsidiaries and stakeholders.

The assurance team was assembled based on their knowledge, experience and qualifications for this assignment, and comprised auditor(s) and sustainability professional(s) specializing in the Environmental, Social and Governance (ESG), environmental and climate change fields.

Findings and Conclusions

Assurance/Verification Opinion

On the basis of the methodology described and the verification work performed, we are satisfied that the specified performance information included in the scope of assurance is accurate and reliable, has been fairly stated and has been prepared, in all material respects, in accordance with the reporting criteria.

We believe that Sino Land has chosen an appropriate level of assurance for this stage in their reporting.

Signed:

For and on behalf of SGS Hong Kong Limited



Miranda Kwan
Director
Business Assurance
3rd September 2025

WWW.SGS.COM

External Verification Statement

外部核實聲明

驗證聲明



香港通用檢測認證有限公司對信和置業有限公司
《可持續發展報告 2025》中可持續發展活動的報告

驗證／核證的性質

香港通用檢測認證有限公司（以下簡稱 SGS）獲信和置業有限公司（以下簡稱信和置業）委託，對《可持續發展報告 2025》（以下簡稱「報告」）進行獨立驗證。報告的報告期為 2024 年 7 月 1 日至 2025 年 6 月 30 日。

本驗證聲明的預期使用者

本驗證聲明旨在告知信和置業的所有持份者。

責任

報告中的資訊及匯報由信和置業的董事、監管機構及其管理層負責。SGS 並未參與報告中任何材料的準備工作。

我們的責任是對驗證範圍內的文本、數據、圖表和聲明表達意見，旨在告知信和置業的所有持份者。

驗證標準、類型和等級

驗證工作是根據國際審計和鑑證準則委員會發佈的《國際鑑證業務標準 (ISAE) 3000 (修訂版)》，歷史財務資訊審計或審查以外的鑑證業務》(ISAE 3000) 執行。驗證過程是為獲取合理驗證等級意見和結論而制定。

本報告的驗證根據以下的驗證標準執行：

驗證標準

驗證等級

ISAE 3000

合理

驗證範圍和報告準則

驗證範圍包括評估特定績效資訊的品質、準確性和可靠性，以及報告內容對下列報告準則的遵循情況：

報告準則

- 1 香港聯合交易所有限公司證券上市規則附錄 C2《環境、社會及管治報告守則》（根據 B 部分：強制披露規定及 C 部分：「不遵守就解釋」條文）
- 2 全球報告倡議組織 (GRI) 標準（根據）
- 3 GRI G4《建築及房地產行業披露》（根據）
- 4 世界經濟論壇 (WEF)《持份者資本指標》（參照）
- 5 可持續發展會計準則委員會 (SASB) 的《房地產行業標準》（參照）
- 6 氣候相關財務信息披露工作組 (TCFD) 的建議（參照）

報告準則

- 7 自然相關財務披露工作組 (TNFD) 的框架 (參照)
- 8 國際可持續準則理事會 (ISSB) 的《國際財務報告可持續披露準則第 1 號——可持續相關財務信息披露一般要求》(IFRS S1) (參照)
- 9 《國際財務報告可持續披露準則第 2 號——氣候相關披露》(IFRS S2) (參照)

驗證方法

本驗證包括驗證活動前調研、與相關員工訪談、文件和紀錄審查，以及數據驗證。

固有限制

溫室氣體排放量是根據相關組織提供的相關估計值來量化的。由於估計值來自估算，因此存在一定的內在不確定性。

獨立性和能力聲明

SGS集團是全球領先的檢驗、測試和驗證機構，在 140 多個國家營運和提供服務，服務包括管理體系和服務認證；質量、環境、社會和道德審核及培訓，以及環境、社會和可持續發展報告驗證。SGS申明我們獨立於信和置業、與該組織、其附屬公司和持份者之間沒有偏見和利益衝突。

驗證團隊之組成基於成員對於此驗證的知識、經驗及資歷，團隊包括審核員及可持續發展專業人員，均專注於環境、社會及管治、環境及氣候變化領域。

發現和結論

查證／驗證意見

基於所描述的方法及所執行的驗證工作，我們對驗證範圍內的特定表現資訊感到滿意，內容均為準確及可信、並已作出中肯的陳述及編製。此已根據報告準則並適用於所有重大議題。

驗證團隊認為信和置業已為此報告選擇了適當的驗證等級。

簽署：

代表香港通用檢測認證有限公司



關靜儀

總監

管理與保證

2025年9月3日

WWW.SGS.COM

Ng Teng Fong Charitable Foundation

黃廷方慈善基金

The Ng Teng Fong Charitable Foundation was established in memory of Mr Ng Teng Fong, the founder of Sino Group in Hong Kong and Far East Organization in Singapore. The Foundation focuses on supporting education, arts and culture, the environment, medical services, heritage and ageing-related initiatives. Alleviating poverty, supporting disadvantaged groups and social welfare causes remain priorities. The Ng Teng Fong Charitable Foundation has donated to multiple charitable causes across Mainland China, Hong Kong, Singapore and overseas since its establishment in 2010. Highlights of the work carried out by the Foundation during the reporting period are below.

Community Initiatives

Support for Athletes

Sports have the power to unite people and inspire hope and positivity within the community. During the reporting period, the Ng Teng Fong Charitable Foundation announced donations to each member of the Hong Kong, China Delegation for their excellent performance and achievements at the Paris 2024 Olympic Games and the Paris 2024 Paralympic Games.

黃廷方慈善基金的成立，是為紀念香港信和集團和新加坡遠東機構創辦人黃廷方先生。基金重點支持教育、藝術及文化、環保、醫療服務、保育及安老等計劃，著重扶貧濟困、資助弱勢社群和援助社會福利事業。黃廷方慈善基金自2010年成立以來，在中國內地、香港、新加坡，以及海外等地，捐助多項社會公益計劃。以下為基金於報告期內支援社區項目的摘要。

社區服務計劃

支持運動員

運動能凝聚彼此，為社區注入希望及能量。報告期內，黃廷方慈善基金捐款予中國香港代表團各成員，以表揚他們在2024年巴黎奧運會及巴黎2024殘疾人奧運會上的出色表現和佳績。

The Ng Teng Fong Charitable Foundation provided donations to 100 community partners in Hong Kong, in appreciation of their unwavering commitment to helping those in need.

黃廷方慈善基金向100家香港社區夥伴捐款，表揚各機構長期以來的無私付出。





The 'Interfaith Luncheon' aimed to celebrate religious harmony and promote social cohesion in Hong Kong.
「宗教領袖午餐會」旨在慶祝宗教和諧及促進香港社會的凝聚力。

Spreading Festive Cheer

In December 2024, the Ng Teng Fong Charitable Foundation announced donations to 100 community partners in Hong Kong that provide a diverse array of community services related to elderly and youth welfare, education, mental health, family support, arts and culture, among others. With these donations, we aimed to encourage our community partners to continue their dedication to community building.

Interfaith Luncheon 2025

In February 2025, the Ng Teng Fong Charitable Foundation hosted the 'Interfaith Luncheon 2025' at The Fullerton Ocean Park Hotel Hong Kong, building a bridge of communication for the community's religious leaders and promoting the exchange of ideas. The Foundation invited the Secretary for Home and Youth Affairs of the Hong Kong Government, Ms Alice Mak Mei-kuen, SBS, JP, to attend the luncheon, which received support and participation from 11 religious groups. This luncheon aimed to celebrate religious harmony and promote social cohesion in Hong Kong.

傳遞節日關懷

2024年12月，黃廷方慈善基金宣布向100家社區夥伴捐款，涵蓋長者和青少年福利、教育、精神健康、家庭支援、藝術及文化等多元化社區服務範疇，期望能透過這筆款項，鼓勵各機構互相勉勵，繼續為有需要人士帶來溫暖及幫助。

宗教領袖午餐會 2025

2025年2月，黃廷方慈善基金於香港富麗敦海洋公園酒店舉行「宗教領袖午餐會 2025」，為宗教領袖搭建溝通的橋樑，促進思想交流。基金邀請香港政府民政及青年事務局局長麥美娟女士，SBS，JP出席午餐會，並獲得11間宗教團體的支持和參與。是次活動旨在慶祝宗教和諧，以及促進香港社會的凝聚力。



The Ng Teng Fong Charitable Foundation and Sino Group supported the Hong Kong Generative AI Research and Development Center ("HKGAI") under the Hong Kong Government's flagship I&T initiative, InnoHK Research Clusters initiative ("InnoHK"), with a donation of HK\$200 million.

黃廷方慈善基金與信和集團捐出港幣兩億元，支持香港政府的創科旗艦項目「Inno HK 創新香港研發平台」旗下的「香港生成式人工智能研發中心」。

Support for Hong Kong's Innovation and Technology Development

To help cultivate a vibrant innovation and technology ecosystem in Hong Kong, as well as attract and retain more talent, the Ng Teng Fong Charitable Foundation and Sino Group donated HK\$200 million to support the Hong Kong Generative AI Research and Development Center ("HKGAI") under the InnoHK Research Clusters initiative ("InnoHK"). This funding will facilitate the further development of locally created AI tools for industry and public use to enhance daily life. The broader application and development of AI technology will nurture new, quality, productive forces in the long run, reinforcing Hong Kong's position as a leading international hub for innovation and technology.

Educational Initiatives

Ng Teng Fong Scholarship

Established in 2015, the Ng Teng Fong Scholarship began with a HK\$100 million from the Ng Teng Fong Charitable Foundation. It focuses on rewarding outstanding secondary school and university students from less-resourced families in Hong Kong, Fujian, Hubei, Sichuan, Ningxia, Guangdong, Chongqing and Xinjiang, helping them receive better education. During the reporting period, the Ng Teng Fong Charitable Foundation awarded the scholarship to 182 exceptional, less-resourced students in Hong Kong. To date, the scholarship has awarded over RMB40 million to more than 8,600 outstanding secondary and university students from less-resourced families in Hong Kong and Mainland China.

支持香港創新科技發展

為積極推動香港創新科技生態圈，以及吸引和留住更多人才，黃廷方慈善基金及信和集團捐出港幣兩億元，支持「InnoHK 創新香港研發平台」（「InnoHK」）旗下「香港生成式人工智能研發中心」（「HKGAI」），以進一步研發本地 AI 大模型，供各界和市民使用，為日常生活帶來便利，亦能促進人工智能技術的廣泛應用及發展，長遠有助培育壯大新質生產力，進一步鞏固香港作為國際創新科技樞紐的地位。

教育計劃

黃廷方獎學金

黃廷方獎學金於 2015 年由黃廷方慈善基金出資一億港元設立，主要獎勵香港、福建、湖北、四川、寧夏、廣東、重慶及新疆等地區基層家庭的優秀中學生和大學生，幫助他們接受更好的教育。報告期內，黃廷方慈善基金向香港 182 名優秀學生頒發獎學金，至今已向香港及內地基層家庭的 8,600 多位優秀中學生和大學生頒發獎學金，總額逾 4,000 萬元人民幣。

Promoting Social Inclusion

The Ng Teng Fong Charitable Foundation collaborates with like-minded partners to empower minority communities and foster a more inclusive and harmonious society. During the reporting period, the Foundation joined hands with IBEL to support non-Chinese speaking children from diverse ethnic backgrounds in Hong Kong. With a shared vision to educate and empower children, the Ng Teng Fong Charitable Foundation has donated a total of HK\$1.5 million over three years. This collaboration includes the provision of teaching resources for the IBEL Rusy and Purviz Shroff Charitable Foundation Kindergarten, which aims to enhance Chinese language proficiency from an early age and establish programmes designed to bridge educational and cultural experiences, fostering the integration of children with social and economic needs into the community.

In 2024, the Ng Teng Fong Charitable Foundation supported WEDO GLOBAL Foundation's DSE Study Group for the second consecutive year. The programme provided free mathematics tutoring and holistic support to over 170 students from Filipino, Nepalese, Indian, Pakistani and other ethnic backgrounds. Targeting under-resourced Form 5 and Form 6 students, the initiative helped improve Hong Kong Diploma of Secondary Education Examination ("HKDSE") readiness, mental wellbeing and interpersonal skills. Notably, participants from the 2023 cohort saw a significant increase in pass rates.

The Fullerton Forum Lecture Series

The Ng Teng Fong Charitable Foundation has provided support to the Centre on Contemporary China and the World ("CCCW") at HKU for presenting the Fullerton Forum lecture series, a unique platform for meaningful conversations, networking opportunities and exchange of groundbreaking ideas. This prestigious guest speaker series, hosted quarterly by the CCCW, brings together thought leaders, entrepreneurs, government and NGO representatives, and diplomats from around the world.

Supporting Healthcare Research

In April 2025, the Ng Teng Fong Charitable Foundation donated SG\$1 million to support two Graduate Fellowships at the National University of Singapore ("NUS") Yong Loo Lin School of Medicine. This initiative aims to foster research in digital healthcare transformation and health equity in Singapore, in collaboration with the World Economic Forum.

推動社會共融

黃廷方慈善基金與志同道合的夥伴合作，支援少數族裔，締造更共融和諧的社會。報告期內，黃廷方慈善基金與匯成教育攜手合作，在三年內捐贈港幣150萬元，為香港不同種族背景的學童提供支援。是次合作貫徹教育及啟發兒童的共同理念，包括為匯成勞士施羅孚伉儷慈善基金幼稚園提供教學資源，助學童從小培養中文語言能力，以及舉辦連繫教育及文化體驗的活動，助有社會及經濟需要的兒童融入社區。

2024年，黃廷方慈善基金連續第二年支持愛同行基金會的「DSE學習支援計劃」，為超過170名來自菲律賓、尼泊爾、印度、巴基斯坦及其他種族背景的學生，提供免費數學輔導及全方位支援。計劃的對象為中五及中六的基層學生，協助他們準備香港中學文憑考試、提升心理健康，以及培養人際交往技巧。2023學年參加者的及格率顯著上升，反映計劃的成效良好。

「富麗敦論壇」講座系列

在黃廷方慈善基金的支持下，香港大學當代中國與世界研究中心舉辦「富麗敦論壇」系列講座，為各界提供獨有的平台，促進深度對談、建立聯繫網絡，以及交流前瞻性見解。此知名的客席講座系列由當代中國與世界研究中心主辦，每季度邀請著名客席講者主講，匯聚世界各地的專家學者、企業家、政府和非政府組織代表，以及外交人員，促進跨界別交流。

支持醫療保健研究

2025年4月，黃廷方慈善基金捐出100萬新加坡元，資助新加坡國立大學楊潞齡醫學院兩項研究生獎學金，計劃旨在與世界經濟論壇合作，推動新加坡在數碼醫療轉型和健康公平領域的研究工作。

Hong Kong Innovation Foundation

香港創新基金

The Hong Kong Innovation Foundation is a non-profit organisation that believes innovation and technology will define our future. By nurturing young minds and accelerating innovative solutions to real-life challenges, the Foundation empowers today's innovators to transform Hong Kong into a global technology hub for tomorrow. The Foundation supports innovation and technology through the holistic innovation ecosystem, as well as building a smart and sustainable future together. We provide a variety of platforms to serve different sectors of the community and foster an innovative culture to support talent development in the technology field. The Foundation focused on the programmes outlined below during this reporting period.

Hong Kong Science Fair 2024–2025

The Hong Kong Innovation Foundation is committed to fostering an innovative spirit amongst the youth from an early age. The annual Hong Kong Science Fair ("Science Fair"), organised by the HKIF since 2021, has garnered widespread support from the government, tertiary institutions, scientific research organisations and partners across various sectors, providing a vital platform to inspire the creative potential of young people.

香港創新基金為非牟利機構，深信創新科技決定我們的未來。基金重視培育年輕一代，以促進研發創新方案，應付現實生活的挑戰，積極推動成就新一代的發明家，將香港建構成為明日的國際創新科技中心。基金透過建立全面的創新科技生態系統，致力支持科技創新發展，並共同建設智慧及可持續發展的未來。基金為社會各界提供不同平台，促進社會的創新文化，支援科技領域的人才發展。以下為基金於報告期內推行的項目。

香港創科展 2024–2025

香港創新基金一直鼓勵從小培養創科精神，自2021年起主辦年度項目香港創科展（「創科展」），多年來獲得政府、大專院校、科研機構及不同界別夥伴的廣泛支持，提供啟發年輕人創意思維的重要平台。

As a signature innovation and technology event, the two-day Hong Kong Science Fair attracted over 58,000 visits, promoting an I&T culture within the community.

香港創科展為創科盛事，在為期兩天的展期中吸引逾58,000人次入場，致力在社區內推動普及創科文化。





The Hong Kong Science Fair is a platform for local students to showcase their innovative AI and technology-driven solutions that help address real-world challenges.

香港創科展為本地學生提供平台，以融合人工智能與科技的解決方案，應對日常生活所遇到的挑戰。

'The Hong Kong Science Fair 2024–2025' was held from 28 to 29 June 2025 at the Hong Kong Convention and Exhibition Centre, showcasing the creative inventions of young innovators. The Science Fair was supported by the Innovation Technology and Industry Bureau of the Hong Kong Government, with Sino Group and the Hong Kong Council for Testing and Certification ("HKCTC") as strategic partners. Over 58,000 visits, including students and members of the public, attended the two-day Science Fair.

Themed "Think Big Be Innovative", the exhibition featured the technological creations and presentations of nearly 120 shortlisted teams from primary and secondary schools across four thematic topics, namely 'Medical & Healthcare', 'Sustainability', 'Smart Living' and 'Smart City'. Apart from the top three awards for each level, the shortlisted teams competed for the newly introduced 'Testing and Certification Special Award' sponsored by HKCTC and the 'Most Popular Award' based on audience votes. Fun-filled and educational interactive zones were also featured, allowing all visitors to immerse themselves in a vibrant atmosphere filled with excitement for innovation.

In its fourth year, the Science Fair introduced, for the first time, an 'HKSF Bazaar' offering a brand-new range of limited-edition souvenirs. All proceeds from the bazaar went to funding the Science Fair and local community technology initiatives, helping to nurture the next generation of innovators.

香港創科展 2024–2025 於 2025 年 6 月 28 日至 29 日在香港會議展覽中心舉行，展示年輕發明家的創意發明。是次展覽由香港政府創新科技及工業局作為支持政策局，信和集團及香港檢測和認證局作為策略夥伴。為期兩天的創科展吸引了超過 58,000 人次，包括學生和公眾人士入場。

展覽以「大想頭 齊創新」為主題，約 120 隊來自本港中小學的入圍隊伍展出創科作品，主題分別圍繞「醫療及保健」、「可持續發展」、「智慧生活」及「智慧城市」四大範疇。除了每個組別首三名可獲獎項外，入圍隊伍亦可競逐今屆首設由香港檢測和認證局贊助的「檢測和認證專項獎」，以及由觀眾投票選出的「最受歡迎大獎」。此外，展場內更設富教育意義與趣味的「互動專區」，讓所有參觀人士沉浸在濃厚的創科氛圍中。

創科展已踏入第四年，今屆首次增設「創科市集」，推出一系列全新設計的限量紀念品。所有收益全數用於推動香港創科展及本地社區的科技創新項目，培育下一代創科人才。

Contact Details

聯絡詳情

We value your feedback, please share your comments on our sustainability report and performance with us at sustainability@sino.com.

我們重視閣下的意見，歡迎電郵至 sustainability@sino.com 評價我們的可持續發展報告及表現。

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