

6th Annual dbAccess Asia Conference 2015
FFHC 2014 Earnings Result

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Singapore

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Overview

Overview of First Financial Holding

2014/12/31

- Founded in 1899, First Commercial Bank (“FCB”) stands for well-recognized franchise name, one of the “Top Three” commercial banks, supported by extensive branch network both domestic and overseas.
 - First Financial, formed in 2003, with First Bank as its flagship entity .
 - Strong deposit franchise and extensive network – low funding cost & high CASA rate
 - With Security, Asset management and Life Insurance subsidiary business, First Financial Holding remain keen for further expansion.

- ✓ **Deposit mkt share** 5.6%
- ✓ **Loan mkt share** 6.0%
- ✓ **FFHC asset size** Top 8
- ✓ **SME** 11.32%
- ✓ **Trade Finance** Top 3
- ✓ **Mutual fund sales** Top 4
- ✓ **Custodian** Top 2
- ✓ **Bank branches** 190 domestic /30 overseas

Financial Summary

\$mn, except per share amounts	2011	2012	2013	2014
Total Revenues	32,559	36,659	36,466	34,186
Net Income	7,471	10,118	10,877	14,078
EPS	1.01	1.18	1.18	1.52
ROAE (annualized)	6.38%	7.86%	7.94%	9.53%

2014 Financial Summary

in NT\$ mn

First Commercial Bank	Net Income	13,381
First Securities	Net Income	74
First Sec. Investment Trust	Net Income	79
First-Aviva Life Insurance	Net Income	(15)

FFHC Ownership Profile

Government (Direct 21.78%; Indirect: 10.24%) 32.02%

Other Investors: 43.57%

Foreign Institution: 24.41%

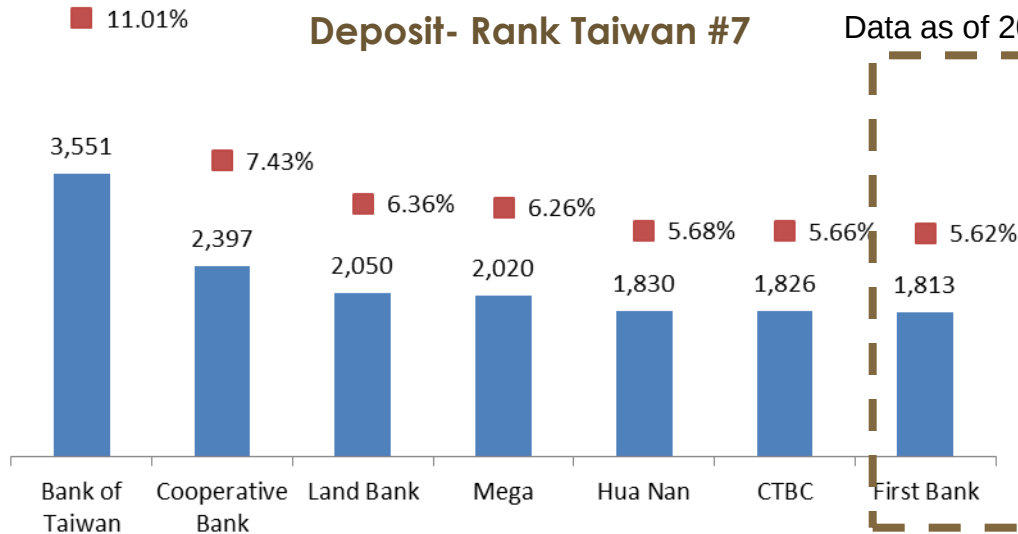
Data as of 2015/4/28

Peers Comparison

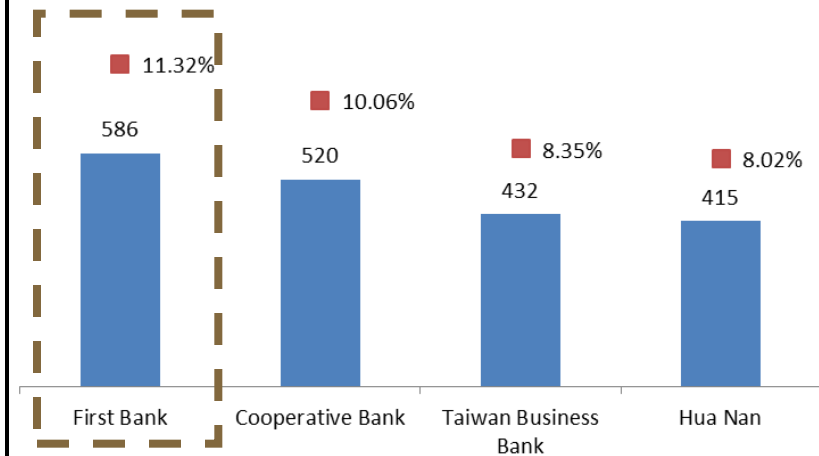
In NT billion/ market share

Data as of 2014/12/31

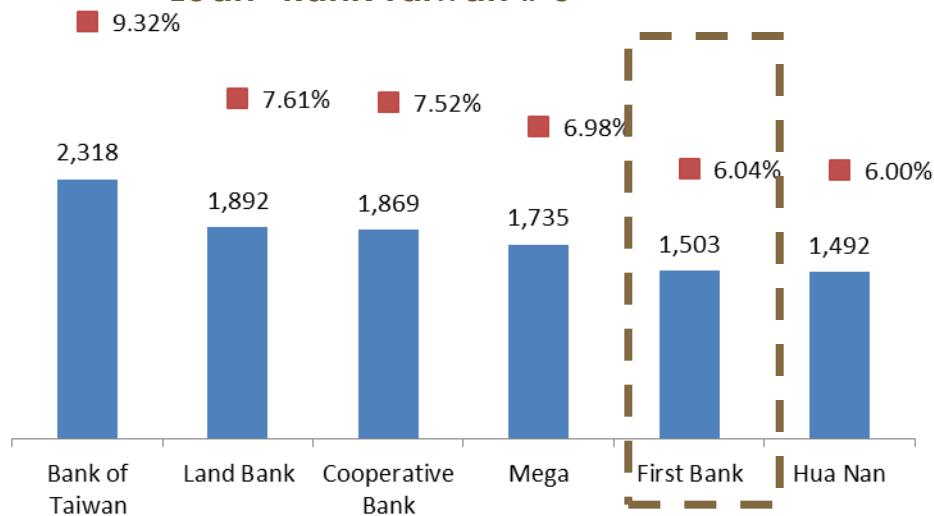
Deposit- Rank Taiwan #7



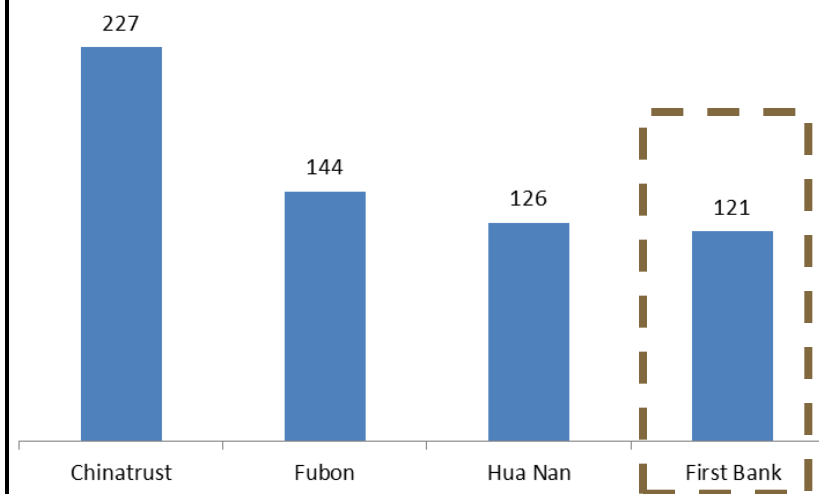
SME Loan – Rank Taiwan # 1



Loan- Rank Taiwan # 5



Mutual Fund Sales – Rank Taiwan # 4



Source: Financial Supervision Commission, Banking Bureau



At a Glance

4Q 2014 – Wrap up for Better 2015



Bank's Topline Remains Solid:

Stronger than expected core earnings lifted group profits in the 4th quarter of 2014.



Non-Banking Units Firmed- up Profits Contribution:

Including Asset Management, Venture Capital delivered decent earnings augmentation.

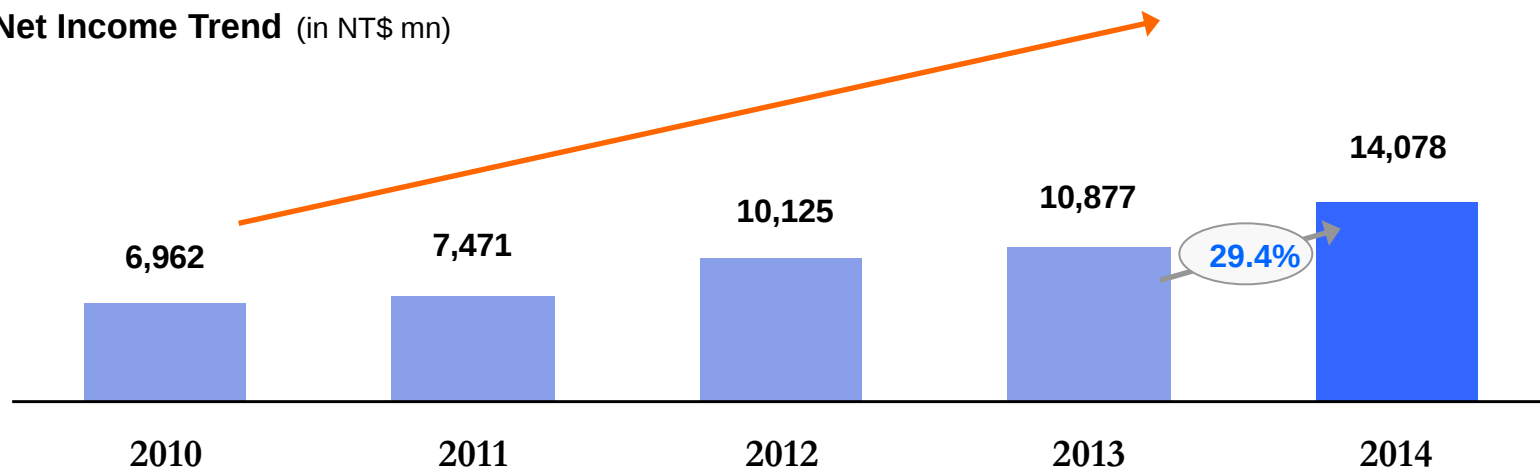


Positive outlook, Let's Wrap up Here for 2015:

Historical high CASA & coverage ratios composed a good ending posture for 2014, well-prepared for more forward-looking 2015.

2014 Performance Summary

Net Income Trend (in NT\$ mn)



ROAA

22.0%

0.61%

2013: 0.50%

ROAE

20.0%

9.53%

2013: 7.94%

EPS

(in NT\$)

28.8%

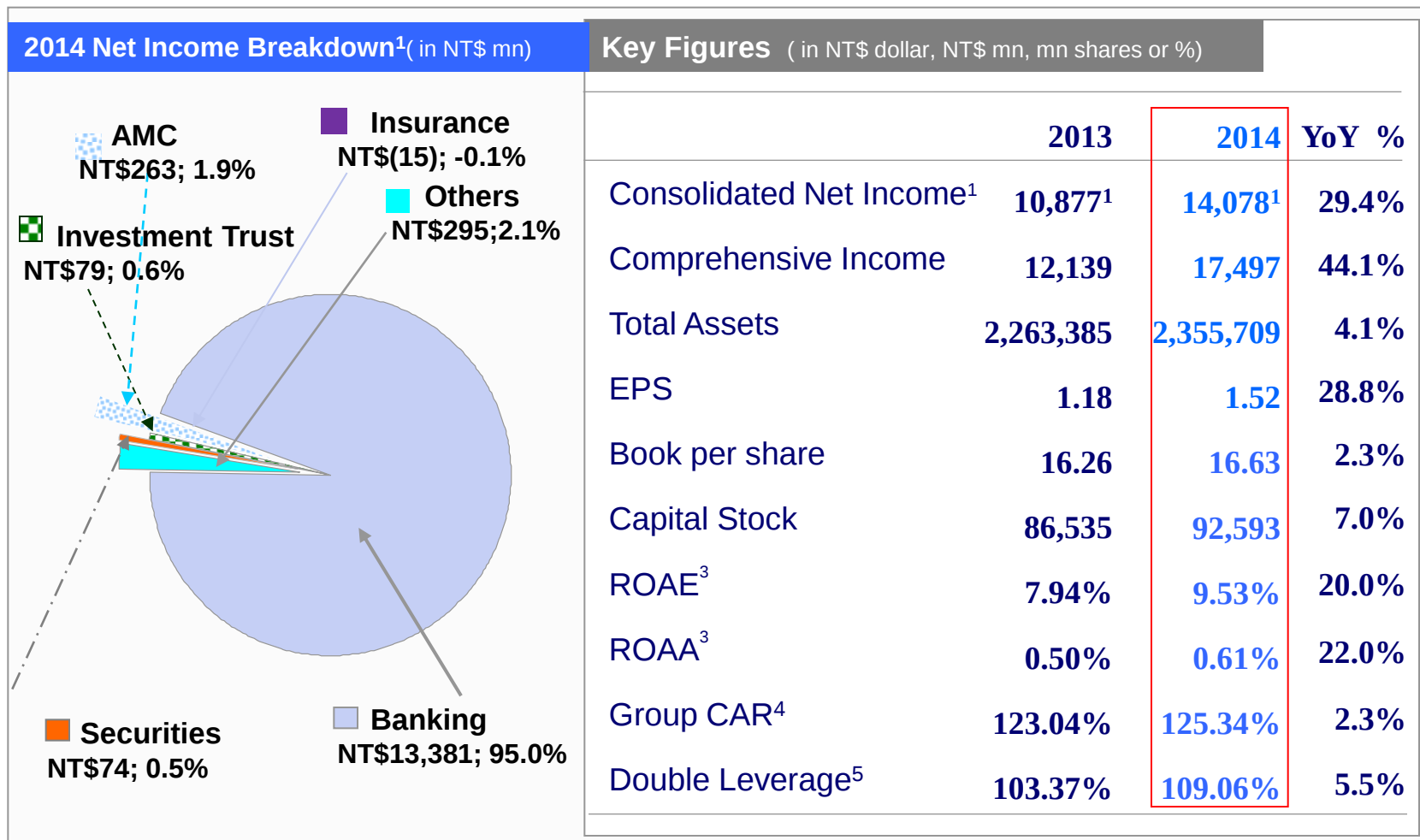
1.52

2013: 1.18



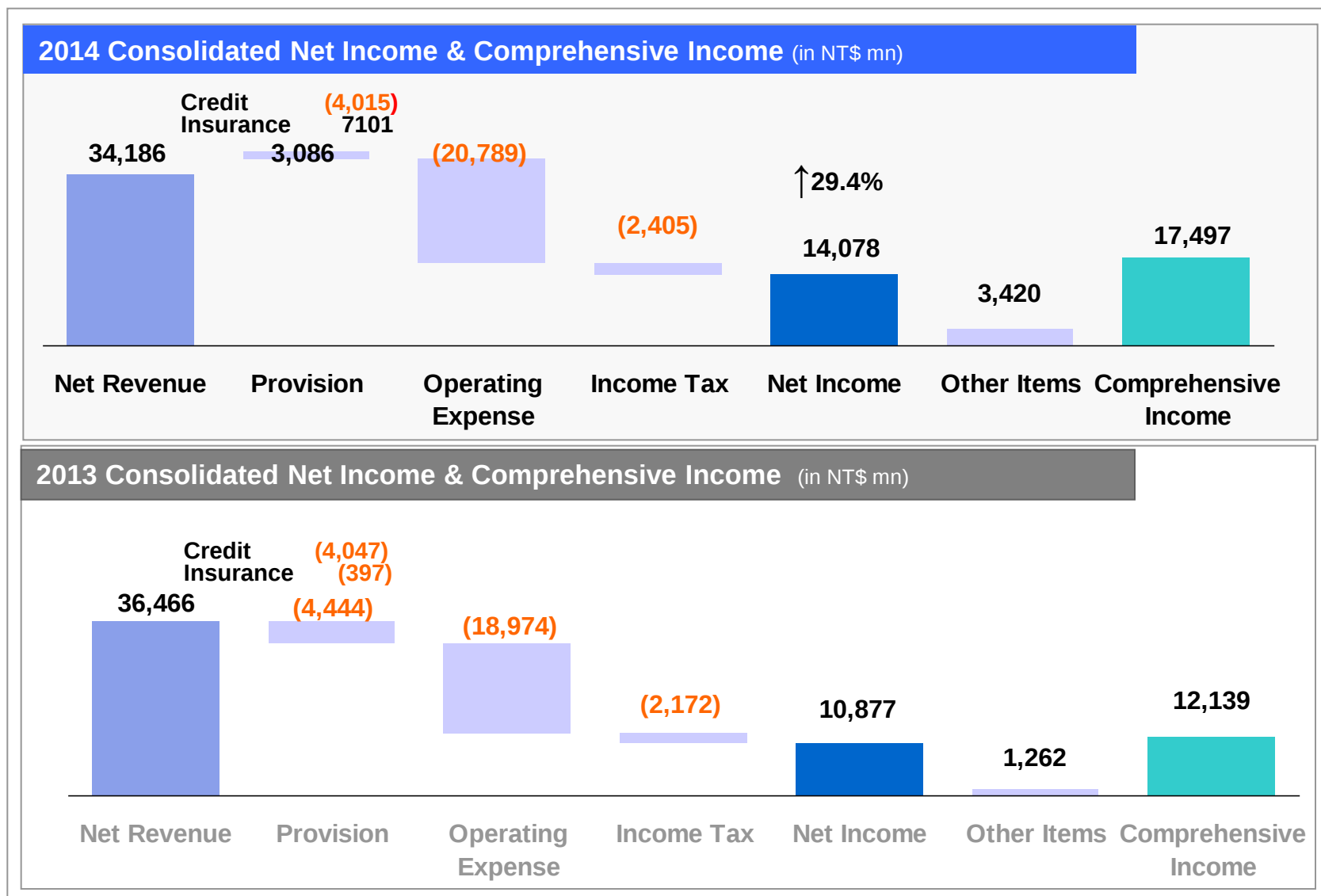
2014 Financial Highlight

2014 Key Figures

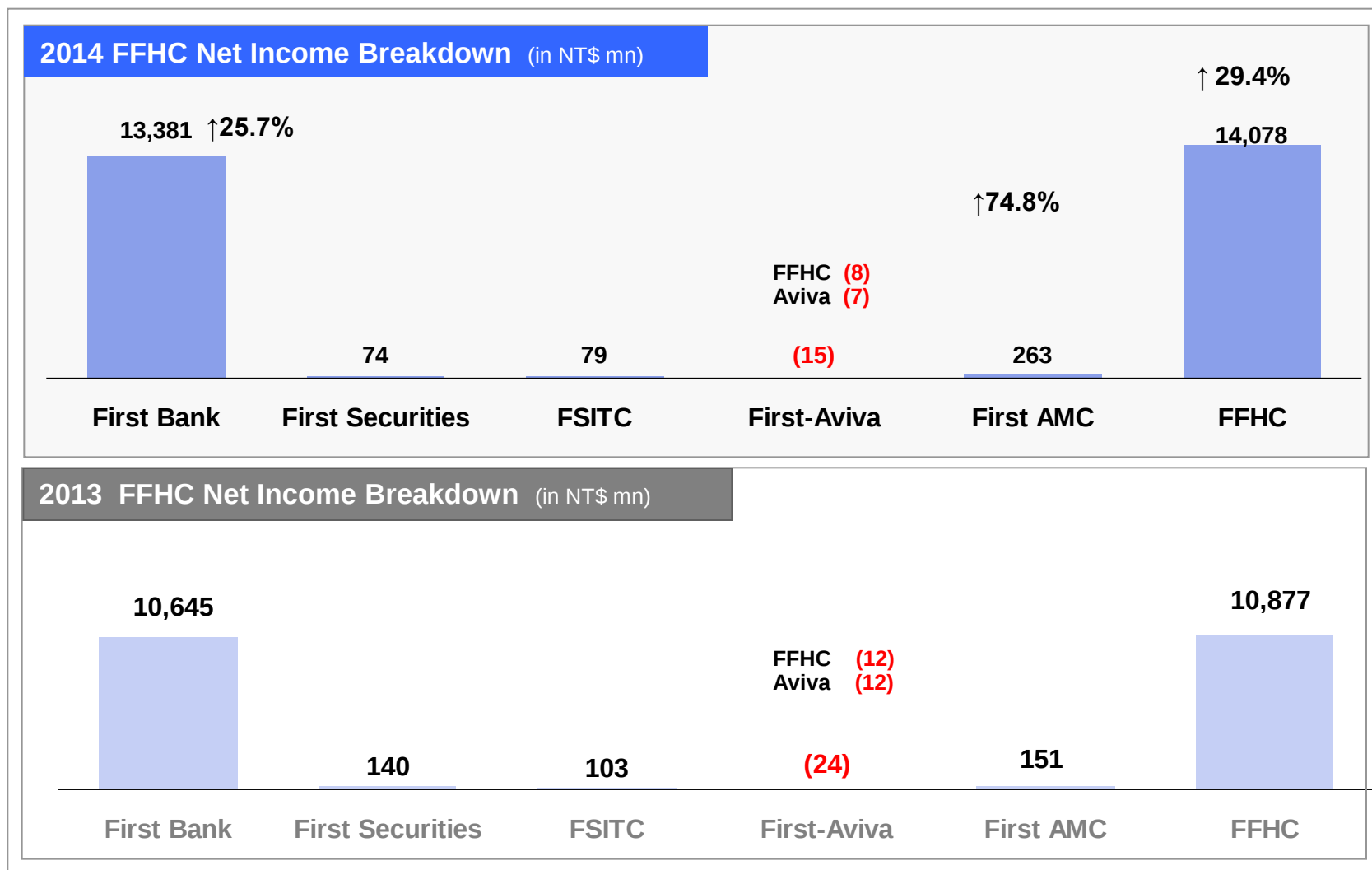


1. Based on the classification of specific company's business units, financial information by business segments should be listed individually.
2. Starting from 2013, Comprehensive Income Statement is required by IFRS.
3. Annualized figures. 4. CAR is updated semi-annually.
5. Double Leverage = Equity Investment / Shareholder Equity

Net Income & Comprehensive Income



Net Income Breakdown by Subsidiaries*

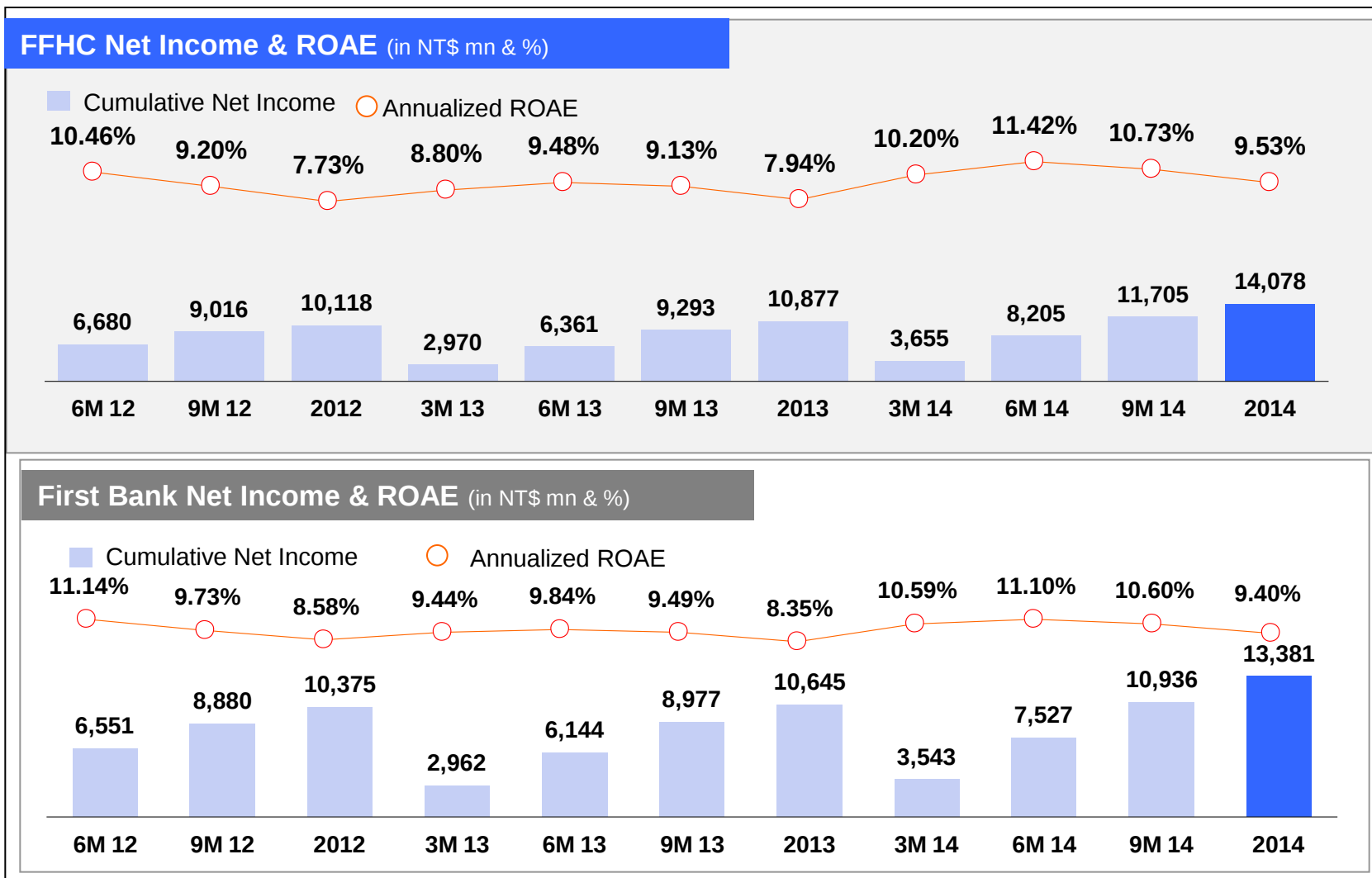


* Major 5 subsidiaries were listed.



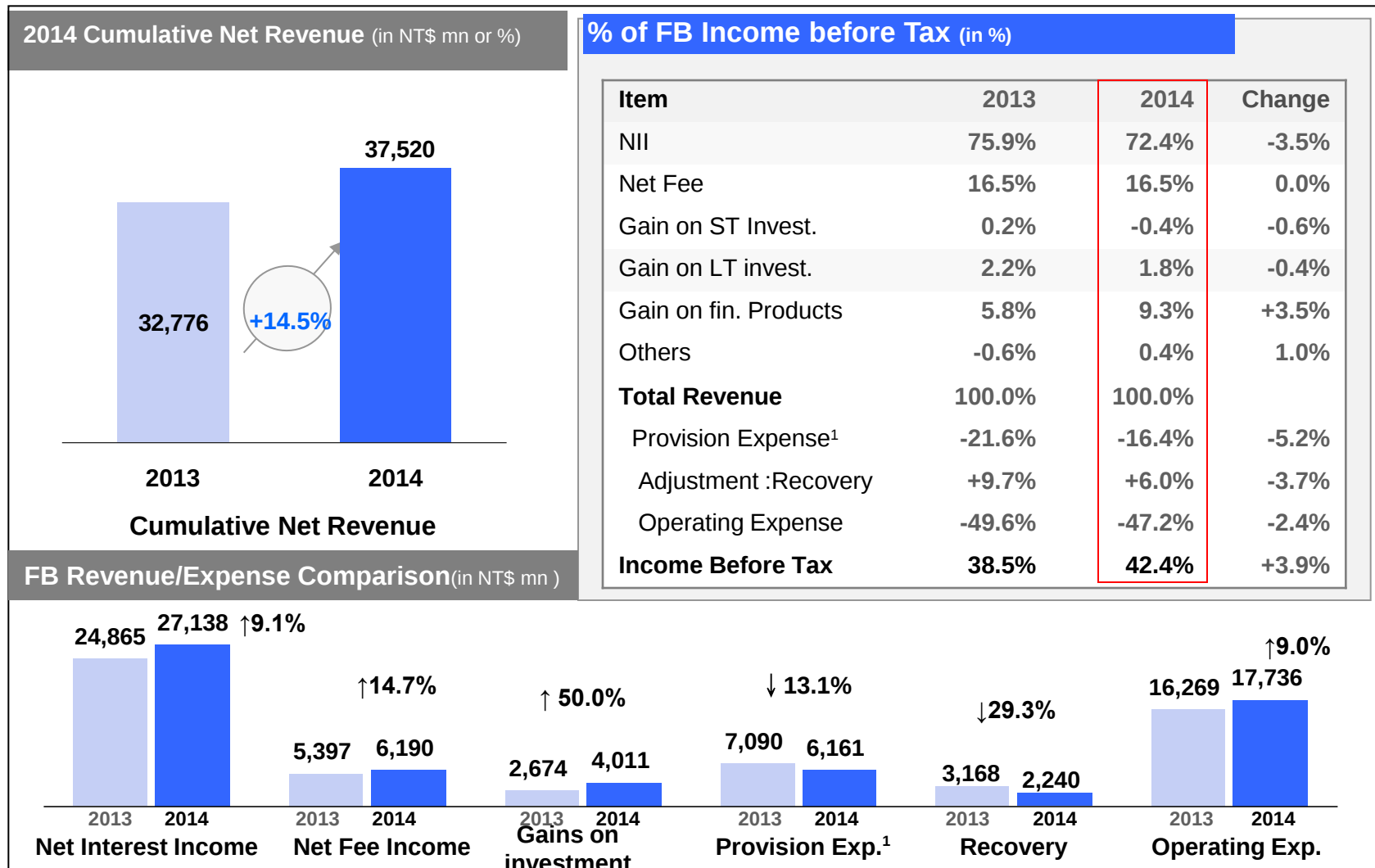
2014 Operating Results

FFHC & First Bank Profitability -After Tax



1.Minority interests included

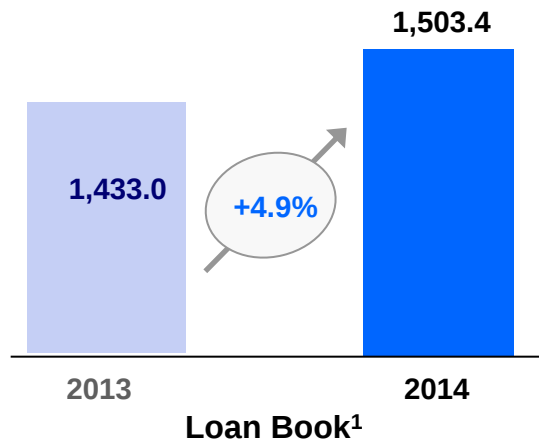
FB 2014 Pre-tax Profit



1. Gross Provision Expense.

FB 2014 Loan Book Mix

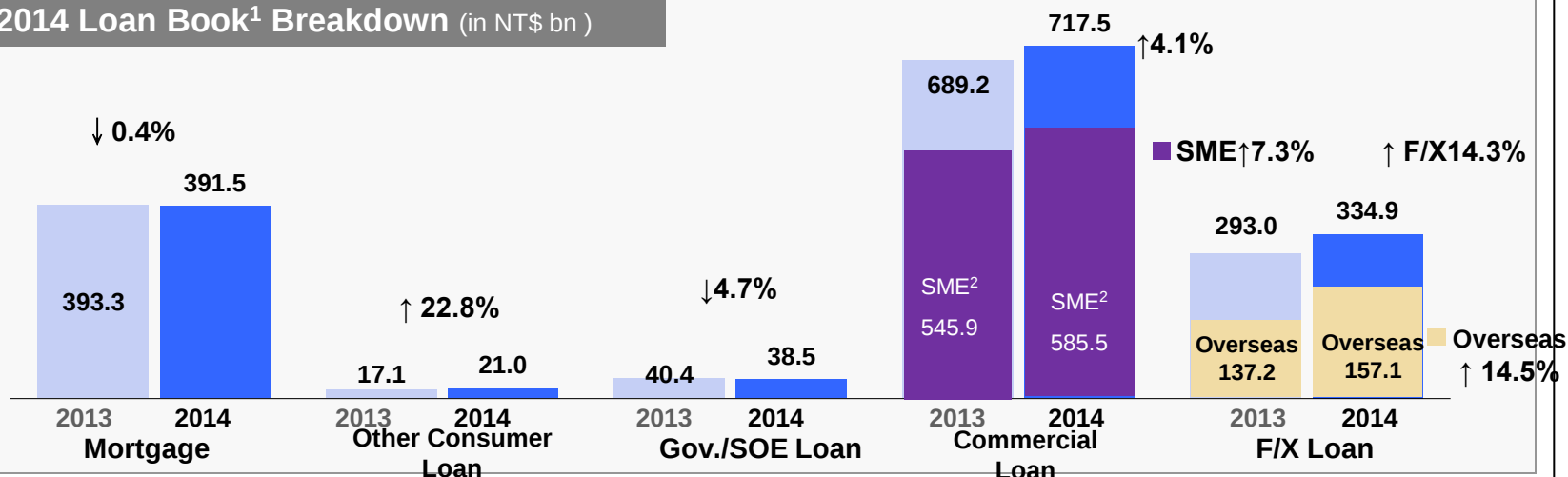
2014 Loan Book¹ (in NT\$ bn or %)



% of Loan Book¹

Item	2013	2014	Change
Consumer	28.6%	27.4%	-1.2%
Mortgage	27.4%	26.0%	-1.4%
Other Consumer Loan	1.2%	1.4%	+0.2%
Corporate Banking	71.4%	72.6%	+1.2%
Commercial Loan	48.1%	47.7%	-0.4%
--- SME	38.1%	39.0%	+0.9%
F/X/ Loan	20.4%	22.3%	+1.9%
--- Overseas	9.6%	10.4%	+0.8%
Gov./SOE Loan	2.8%	2.6%	-0.2%
Loan Book¹	100.0%	100.0%	

2014 Loan Book¹ Breakdown (in NT\$ bn)

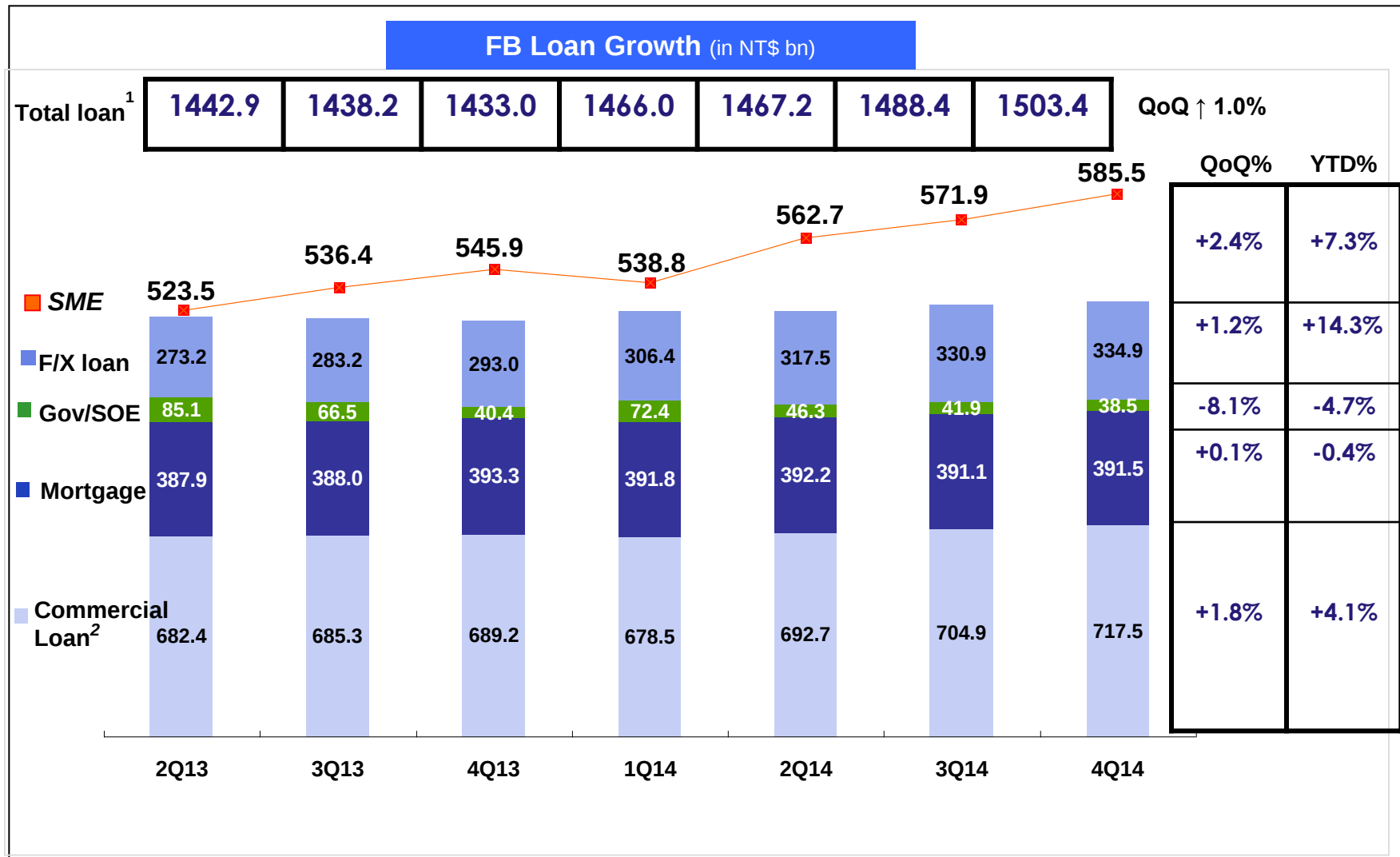


1. Loan Book does not include NALS

2. SME as defined by the "Act for Development of Small & Medium Enterprises; both NTD & Foreign currency loan included

FB Loan Breakdown

-QoQ Comparison

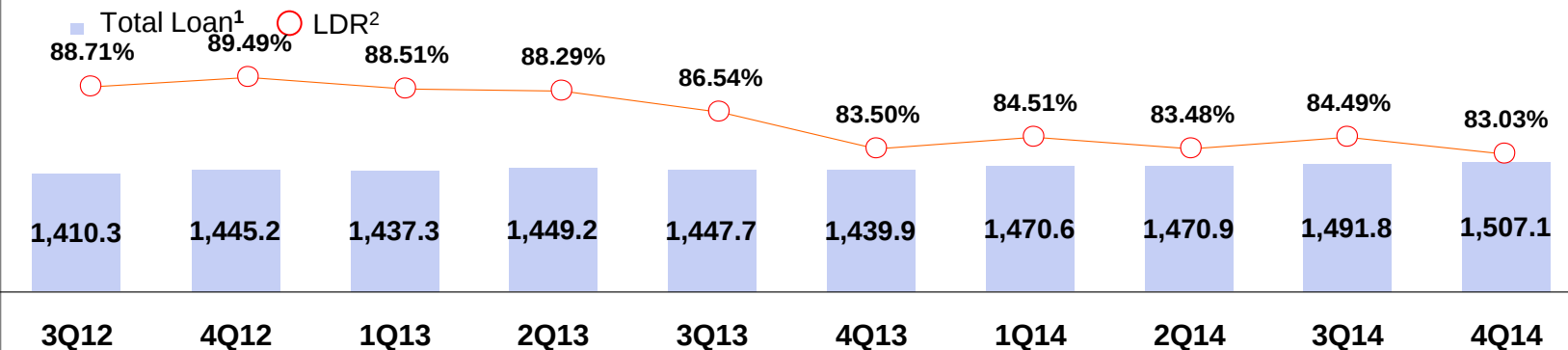


1. Other consumer loan not included

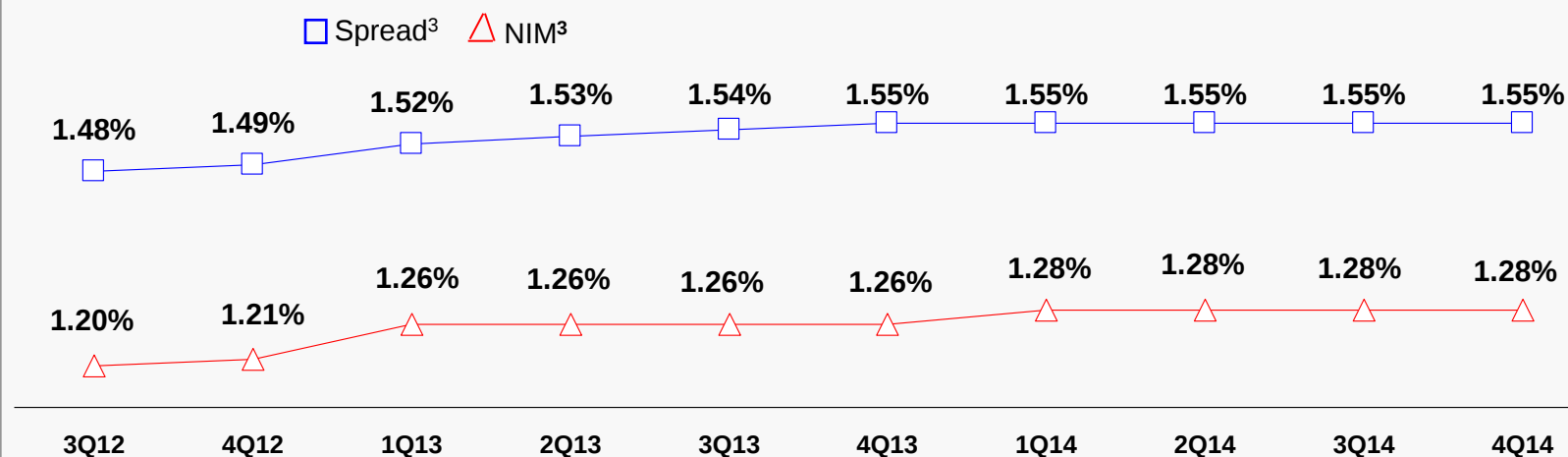
2. Commercial loan includes SME.

FB 2014 LDR, SPREAD & NIM

Total Loan & LDR (in NT\$ bn or %)



Loan-Deposit Spread / NIM (in %)

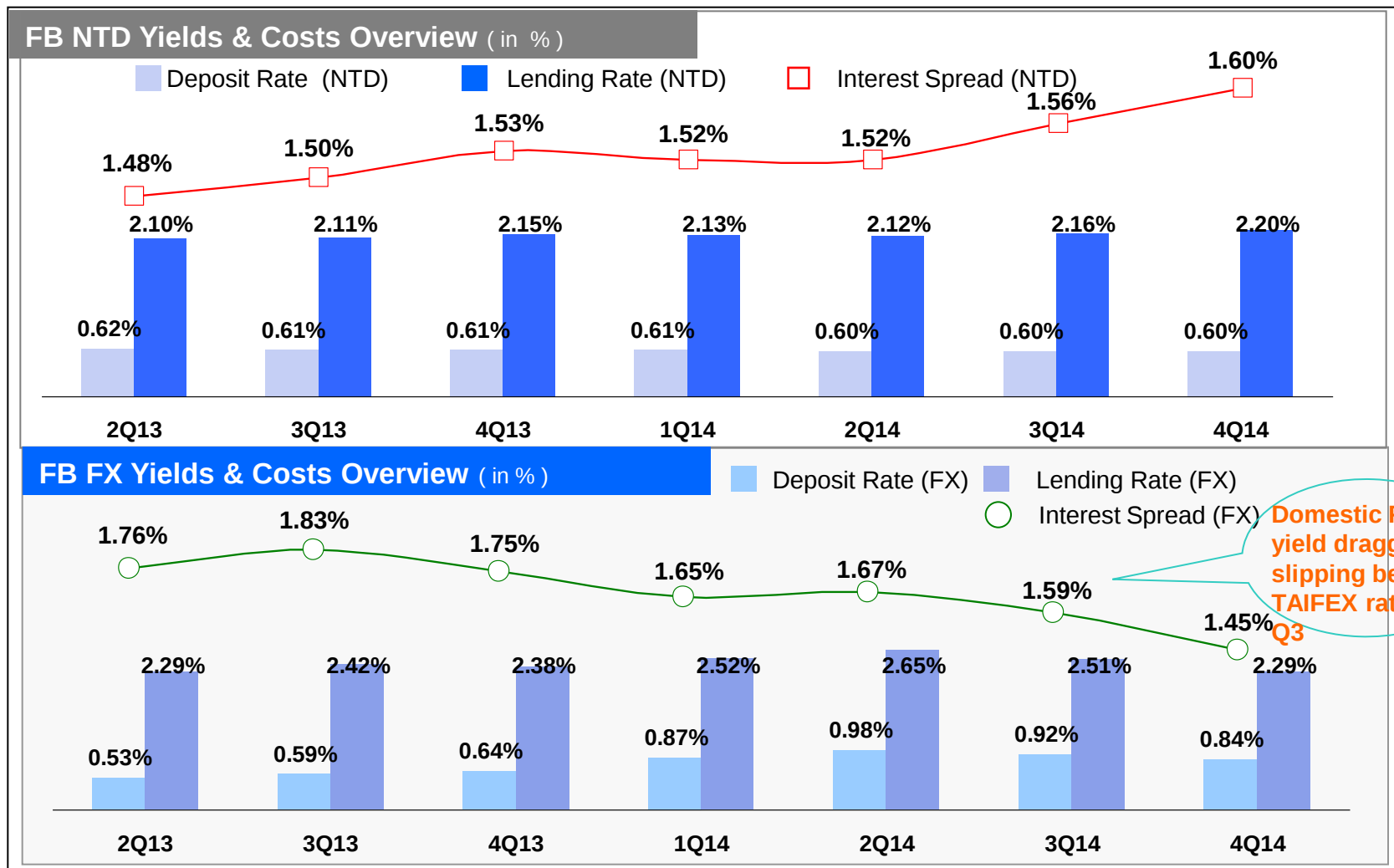


1. Total Loan = loan + import/export negotiation + NALS

2. LDR = Total loan / Total deposit, starting from 2012, total deposit does not include structured deposit.

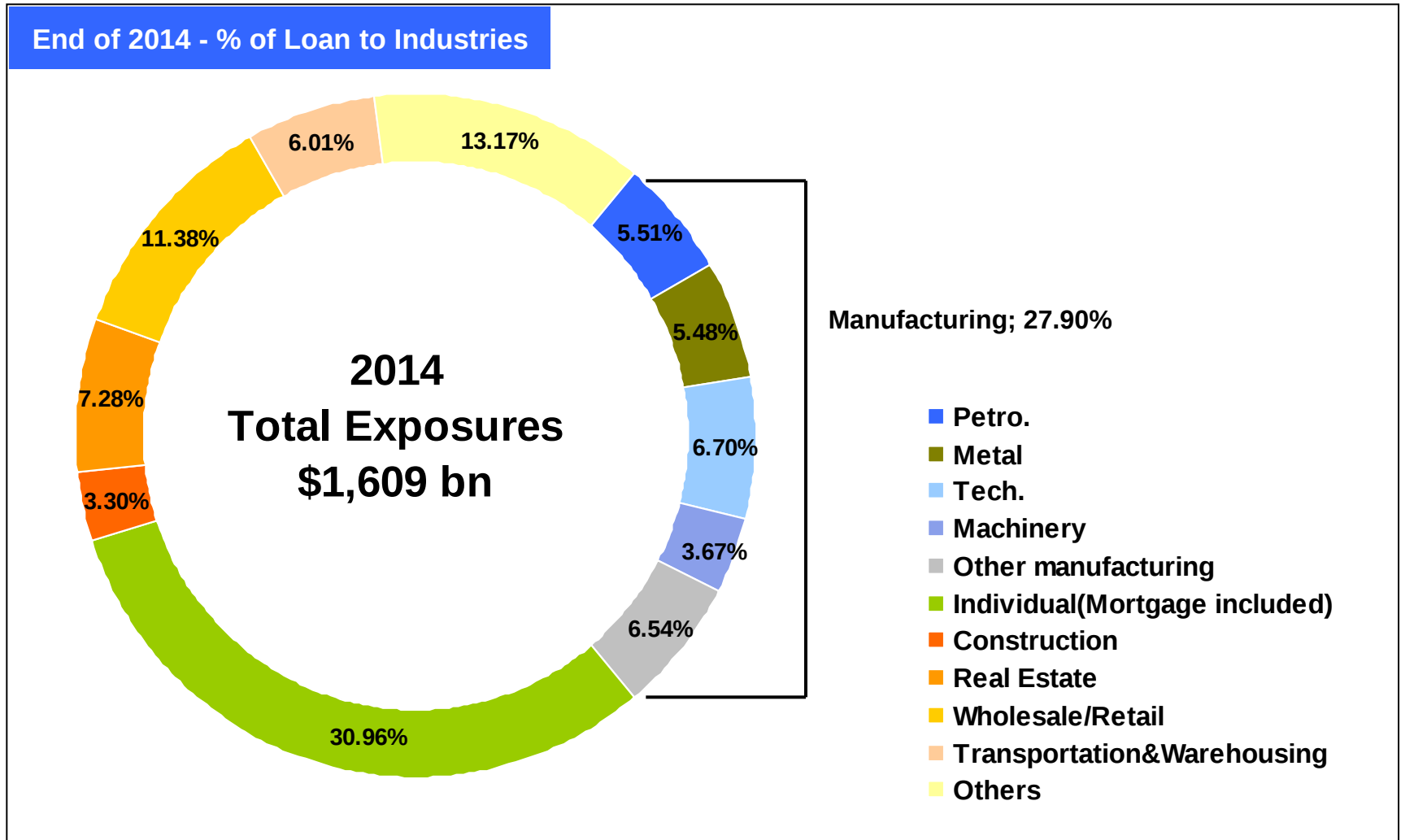
3. Annual cumulative Average Spread and NIM

FB 2014 Loan Yields



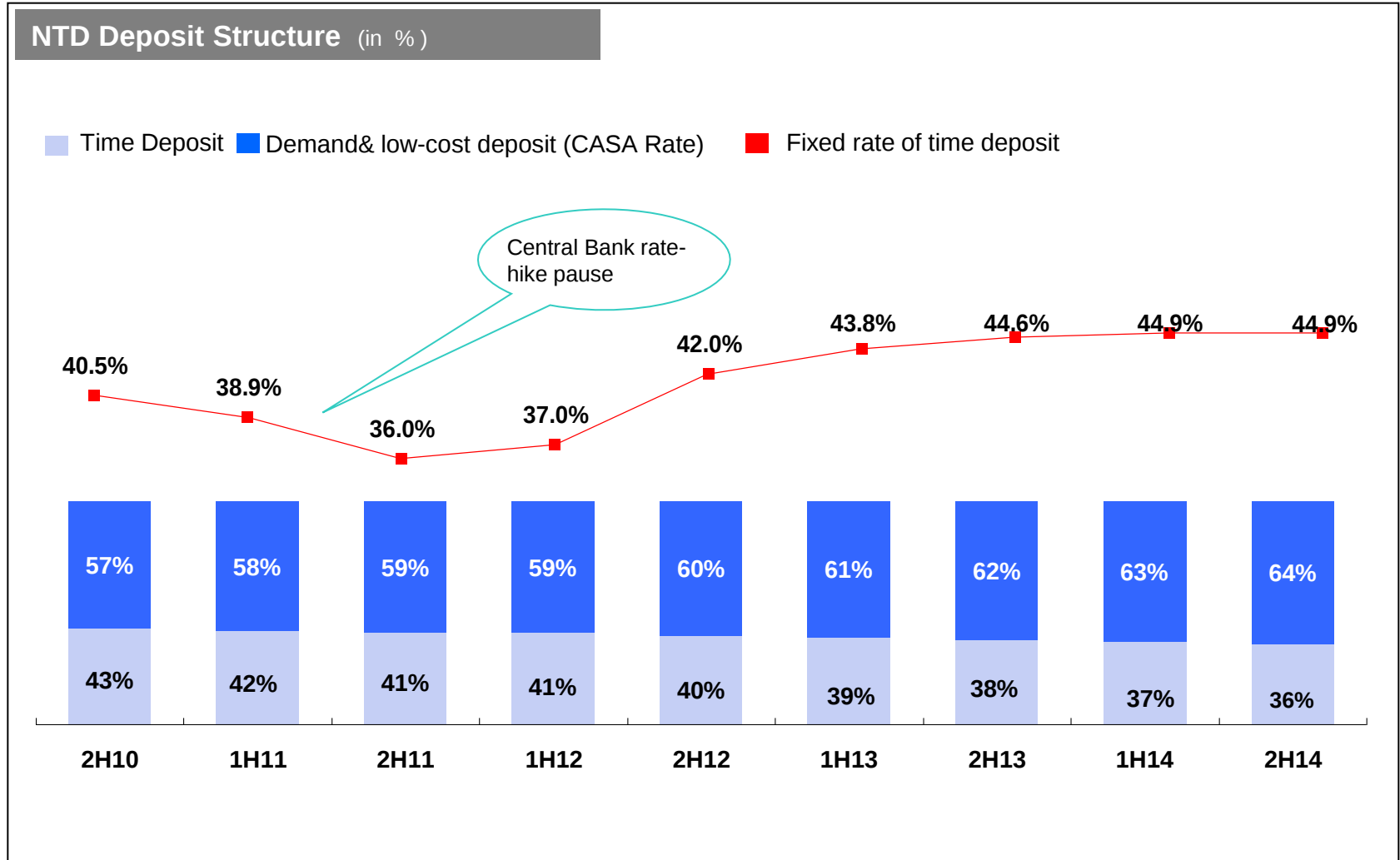
*All rates are **QUARTERLY** average rates.

Major Exposures Breakdown



1. Total loan does not includes NALs.

FB NT Dollar Deposit Mix

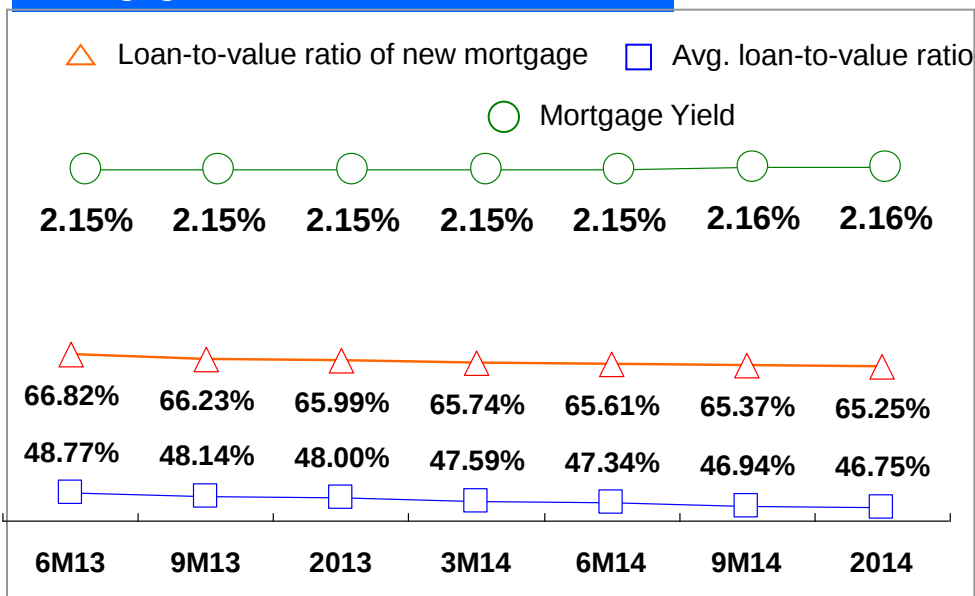


FB 2014 Mortgage Book

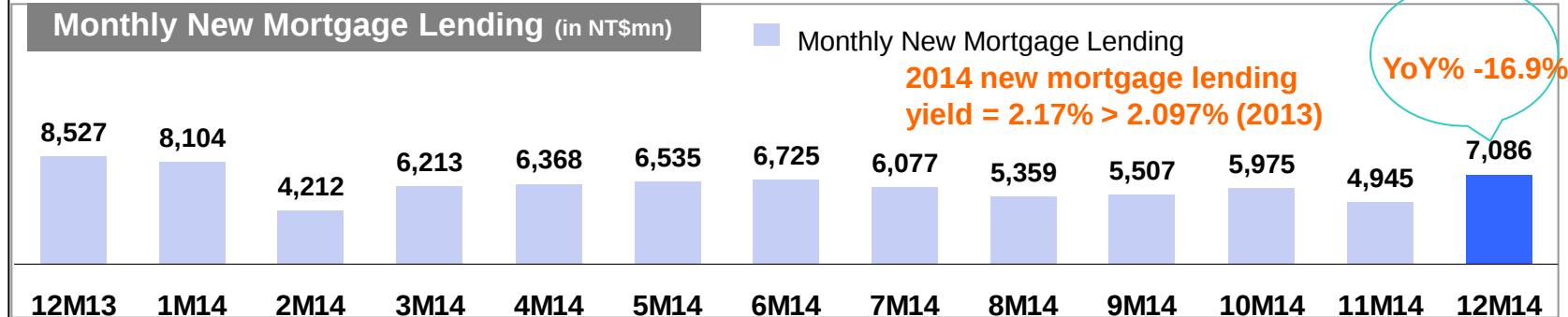
2014 Mortgage by Location (in %)

Location	2014
North	70%
TPE Metro	54%
Taoyuan/Hsinchu/Mioli	16%
Central	10%
Taichung	
South	16%
Tainan/Kaohsiung	
East	4%
Total	100.0%

Mortgage Yield & LTV Ratio (in %)

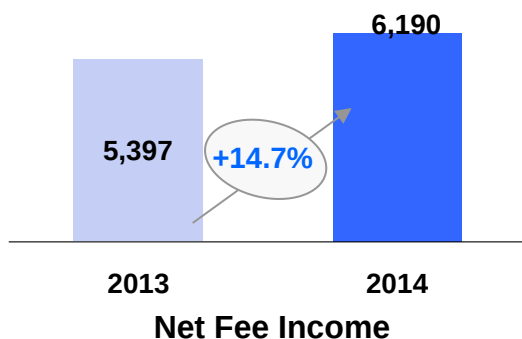


Monthly New Mortgage Lending (in NT\$m)



FB 2014 Fee Income Breakdown

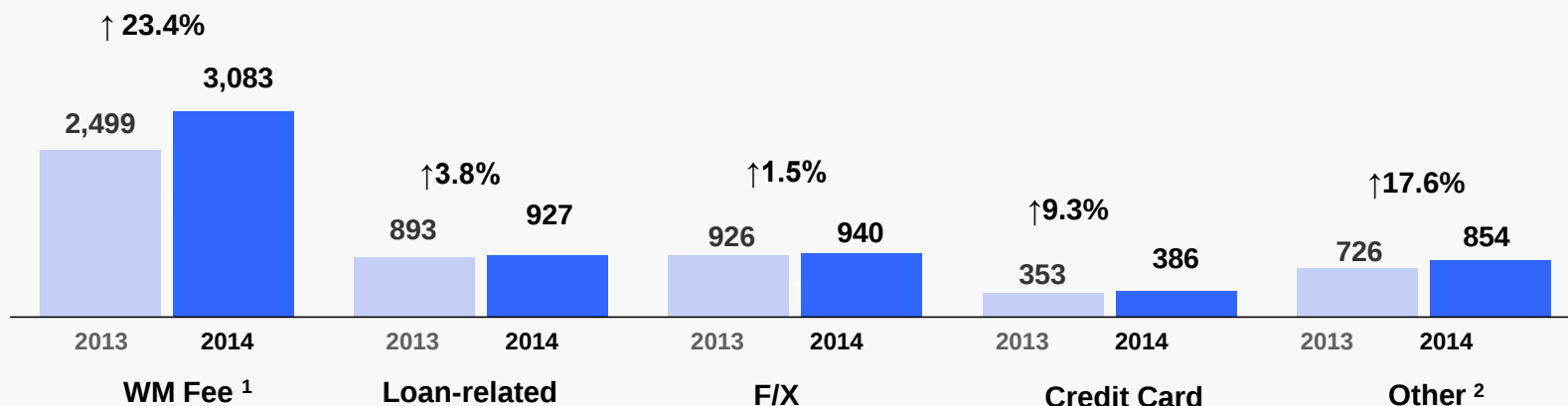
2014 Cumulative Net Fee Income (in NT\$ mn or %)



% of Cumulative Net Fee

Item	2013	2014	Change
WM ¹	46.3%	49.8%	+3.1%
F/X	17.2%	15.2%	-2.0%
Other ²	13.3%	14.0%	+0.7%
Loan-related	16.7%	15.2%	-1.5%
Credit Card	6.5%	6.3%	-0.2%
Cumulative Net Fee	100.0%	100.0%	

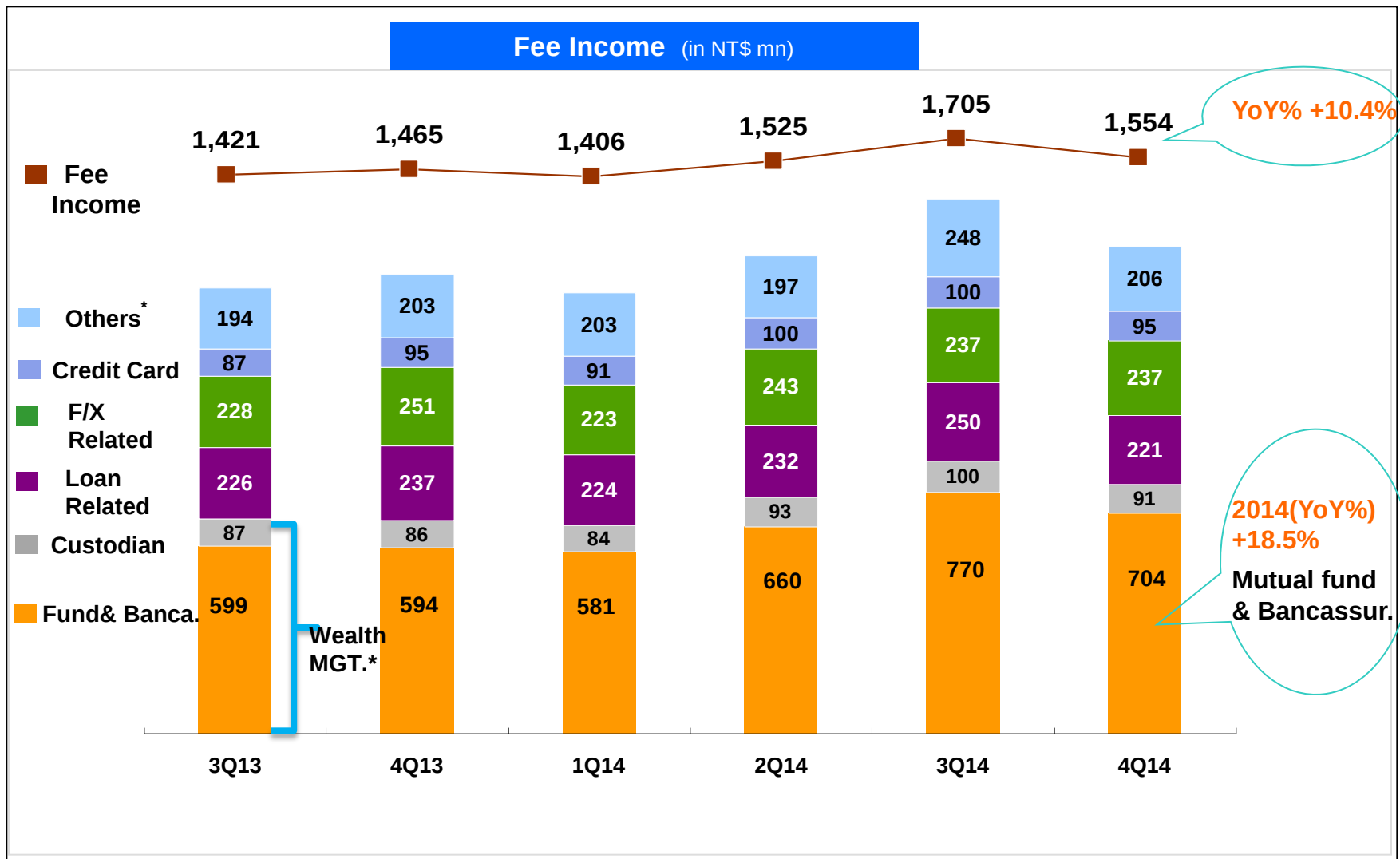
2014 Cumulative Net Fee Breakdown (in NT\$ mn)



1. WM Fee = Custodian Fee + Trust-related Fee + Bancassurance Fee
2. Other represents network service fee, including overseas branches

FB Fee Income Breakdown

-QoQ Comparison

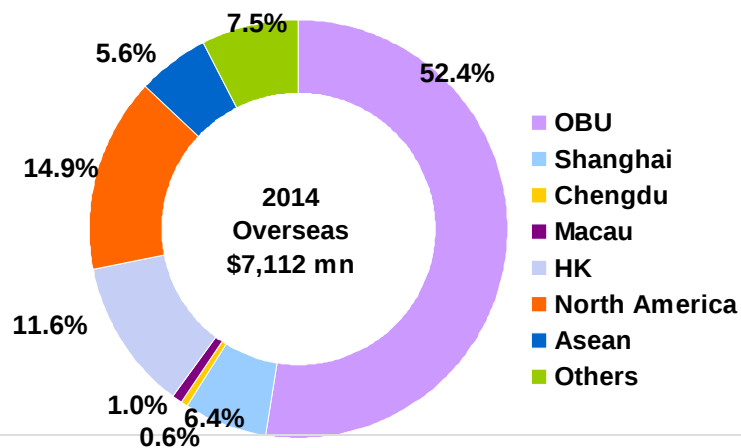


* Wealth Management Fee = Fund sales + Bancassurance + Custodian

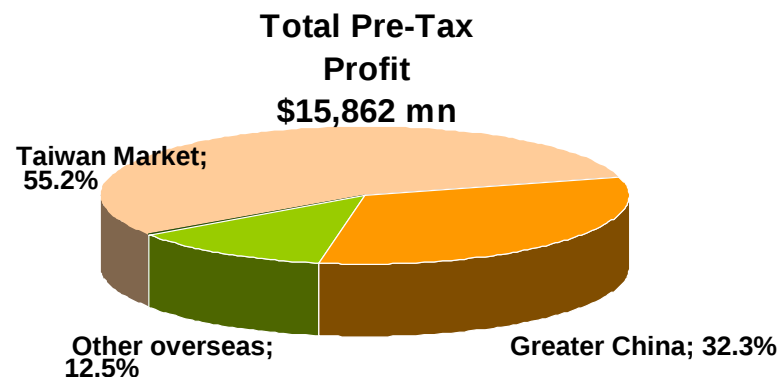
*Other represents network service fee, including overseas branches

FB 2014 Overseas Profits

2014 FB Overseas Pre-Tax Profit Mix (in NT\$ mn or %)

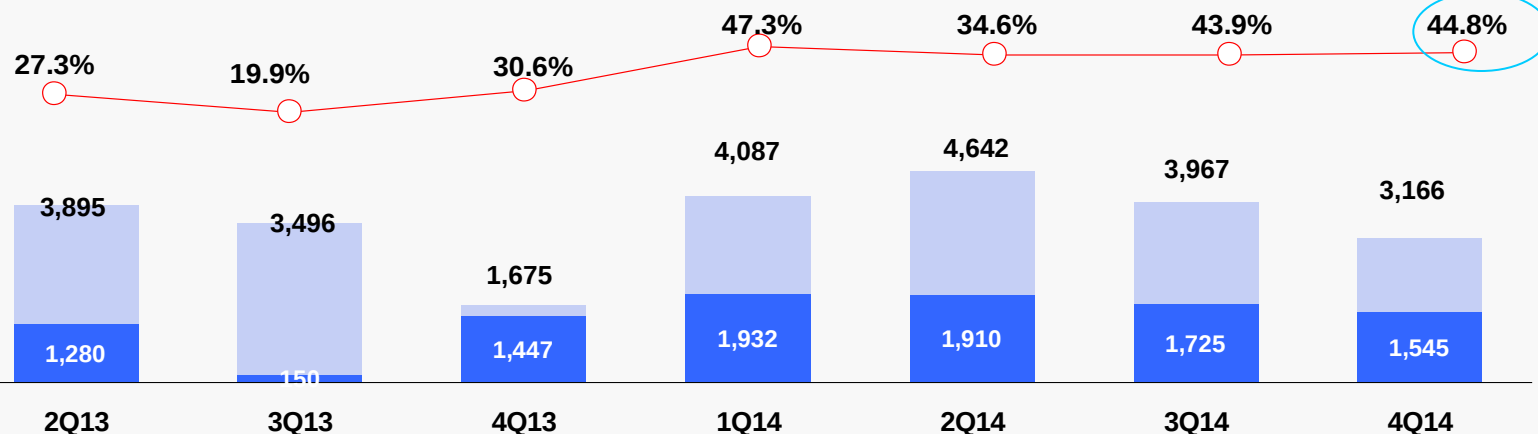


2014 FB Total Pre-Tax Profit Mix (in NT\$ mn or %)



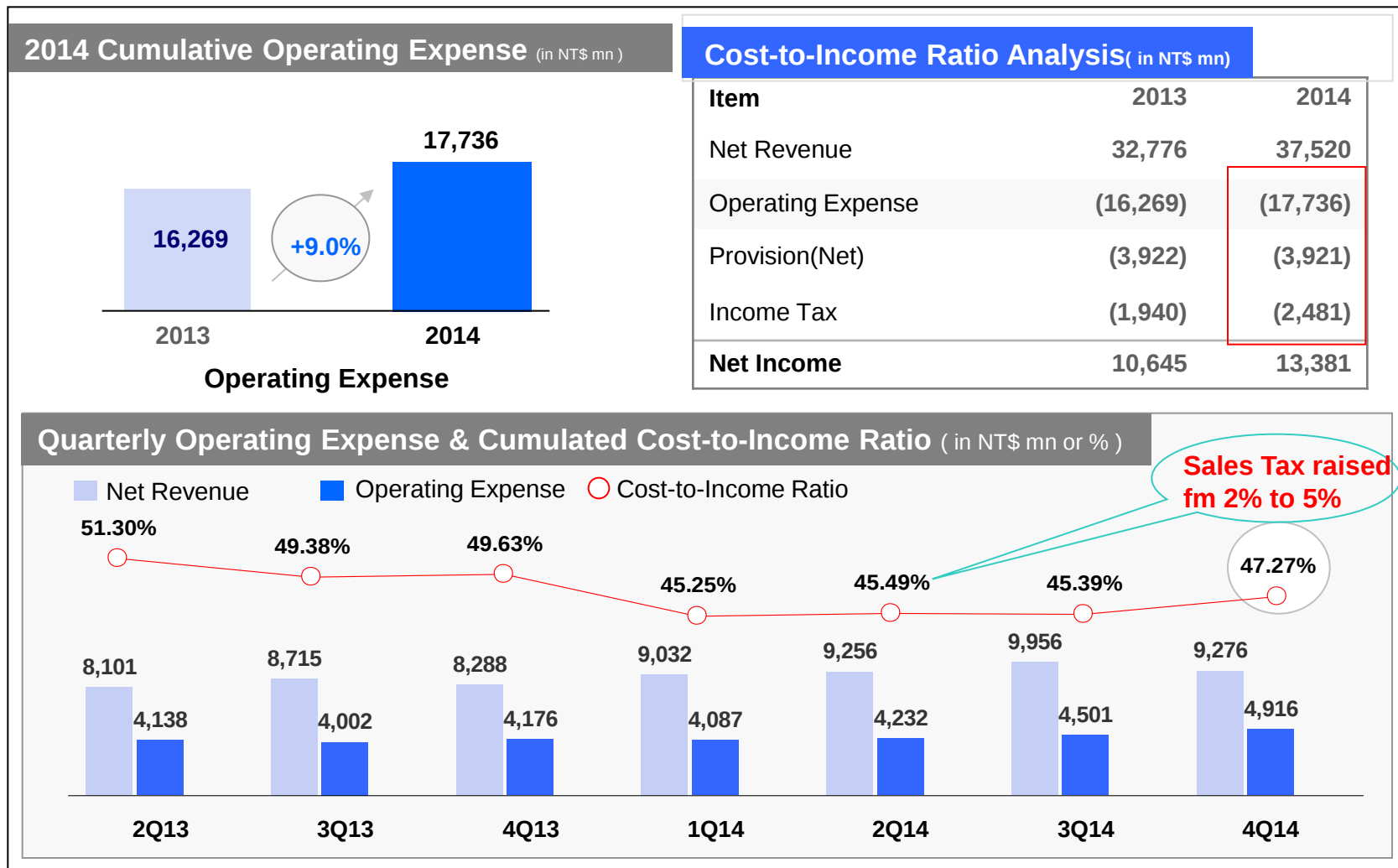
Quarterly Overseas & Total PTP (in NT\$ mn or %)

Overseas Total Cumulative Overseas PTP to FB Total PTP



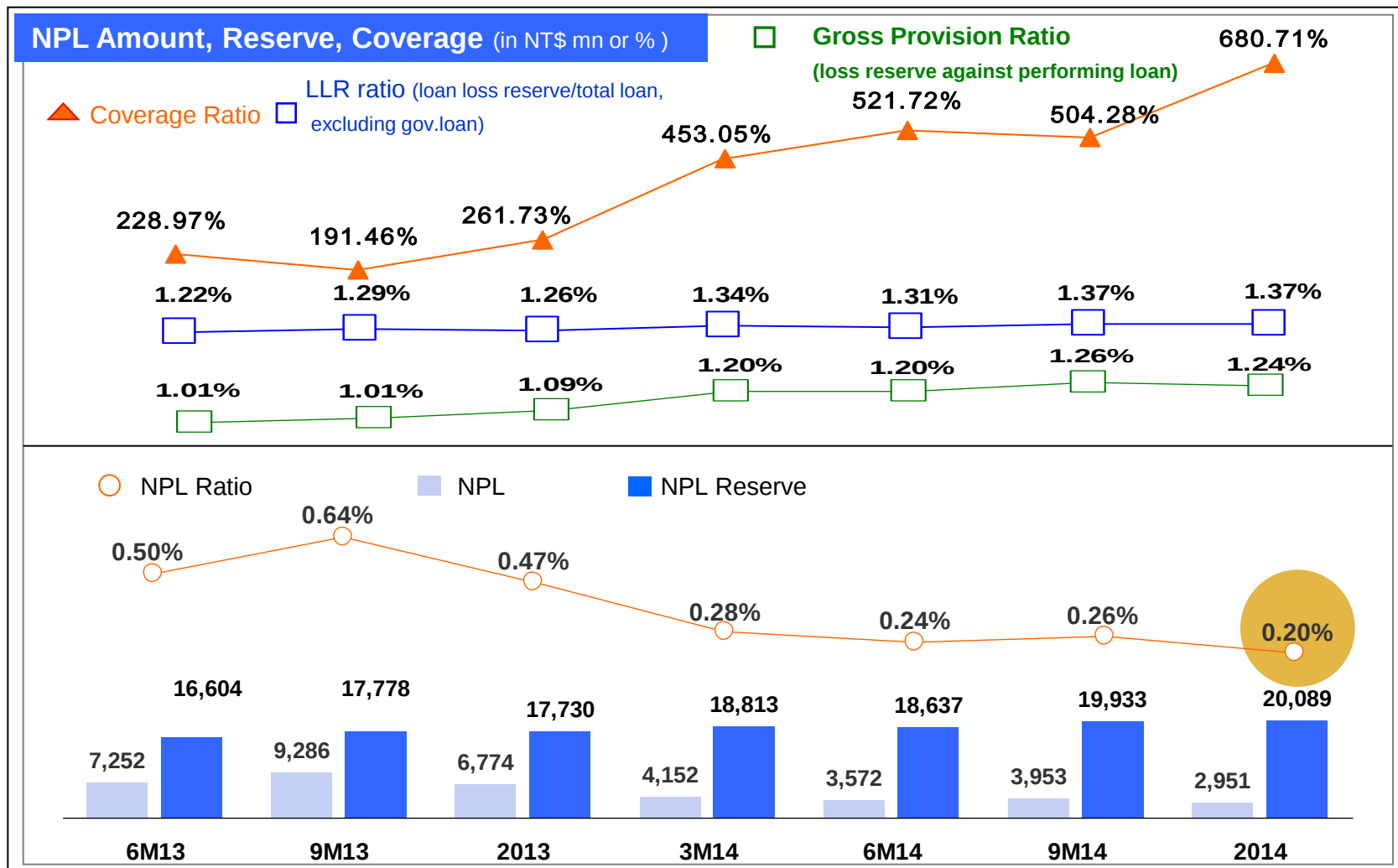
* Data stated in accordance with T-IFRS.

FB 2014 Cost-to-Income Ratio



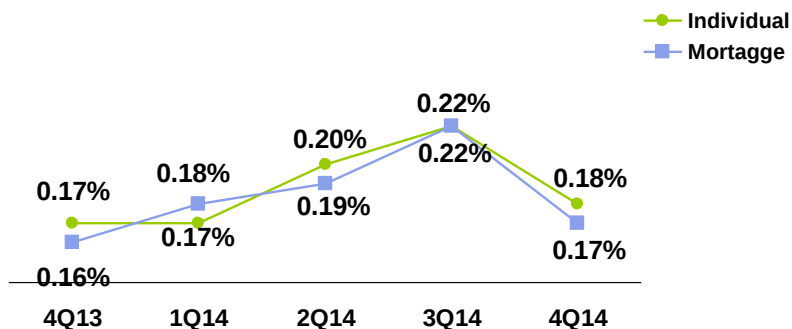
* Data stated in accordance with T-IFRS.

FB 2014 Asset Quality

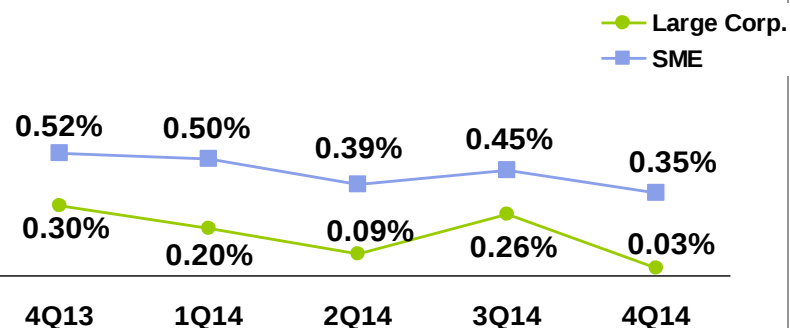


FB NPL Migration by Sectors

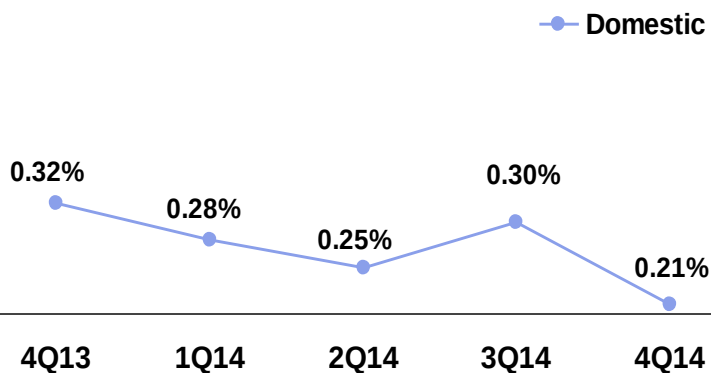
Individual¹ & Mortgage NPL Ratios(in %)



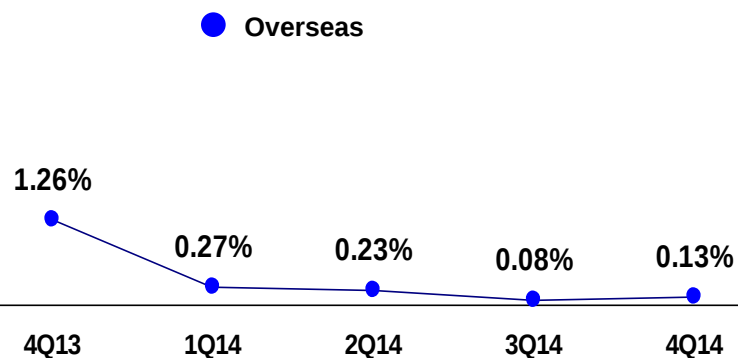
Large Corp. & SME NPL Ratios(in %)



Domestic NPL Ratio(in %)



Overseas NPL Ratio(in %)



1. Individual: mortgage and non-mortgage loan included
2. bad-debt recovery not included.

FB New NPL Influx Breakdown

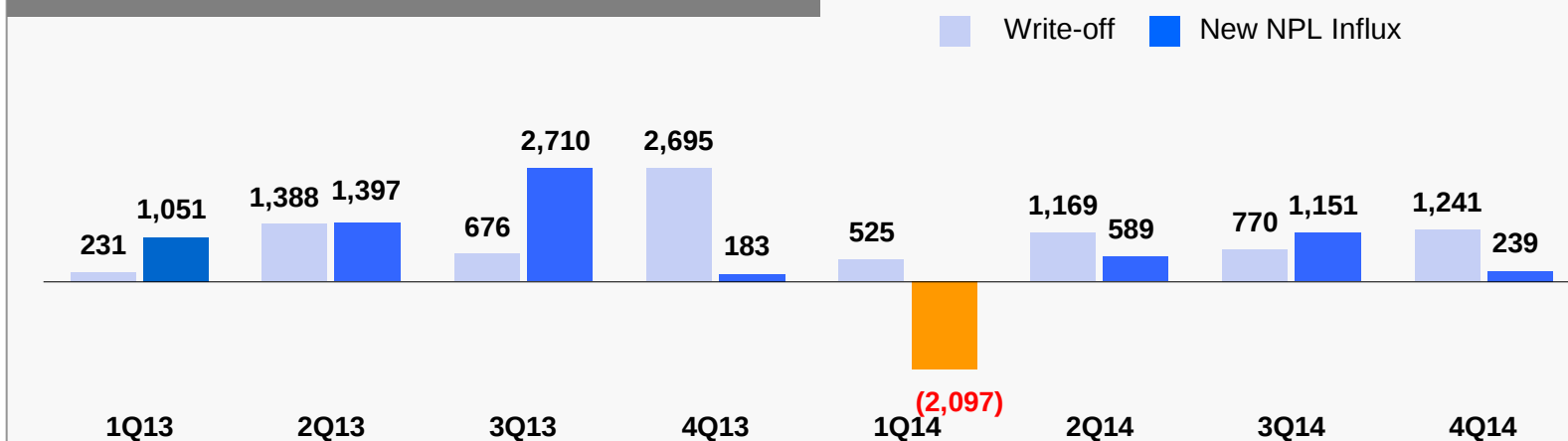
Breakdown of New NPL Influx (in NT\$ mn)

Quarterly NPL Influx	1Q14	2Q14	3Q14	4Q14
--- Domestic	178	619	1,140	39
--- Overseas	(2,275)	(30)	11	200
Total NPL Influx	(2,097)	589	1,151	239

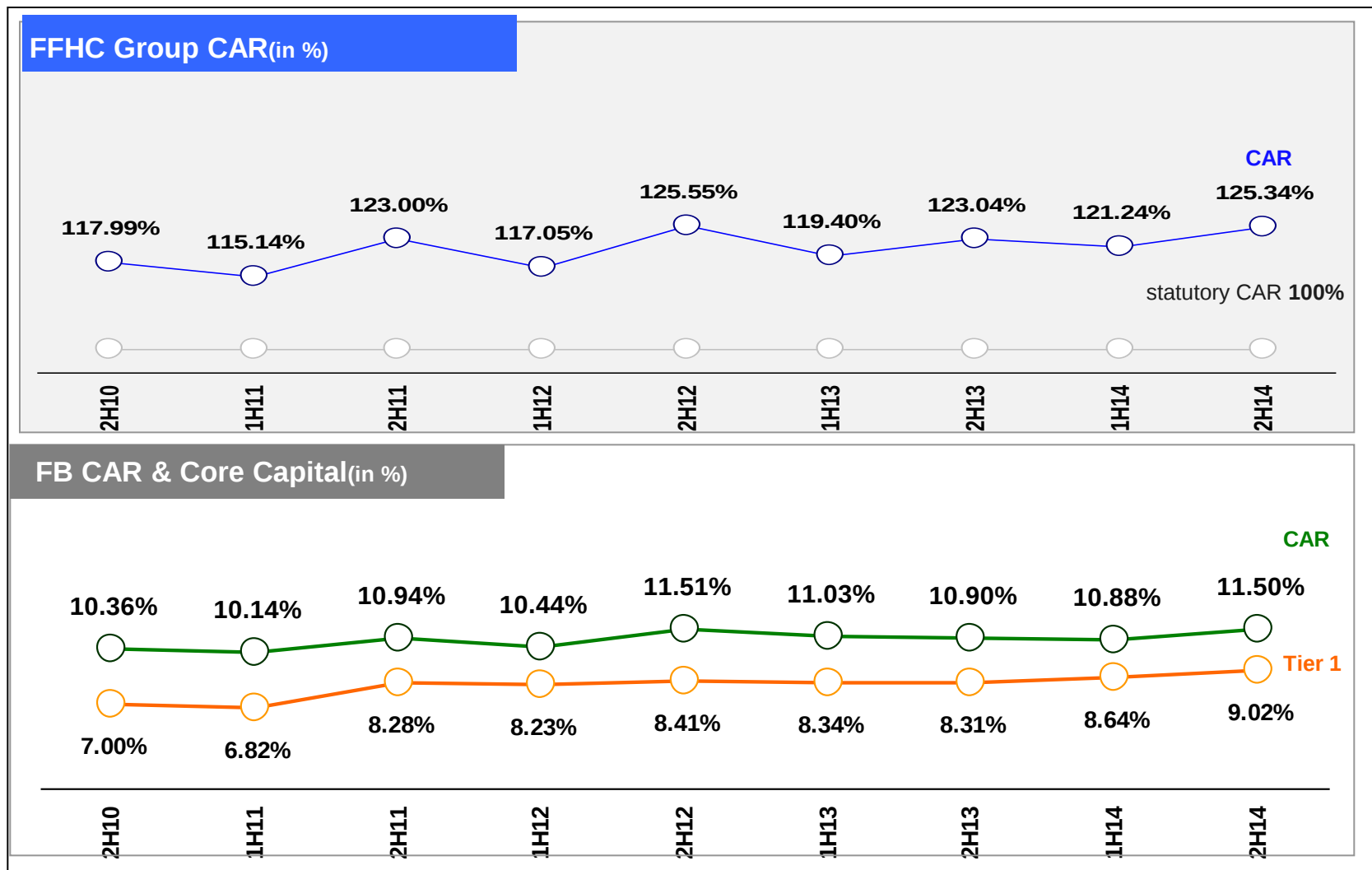
Quarterly Recovery Mix (in NT\$ mn)

Quarterly Recovery	1Q14	2Q14	3Q14	4Q14
--- Domestic	246	553	486	216
--- Overseas	450	101	26	102
--- Credit Card	17	15	14	14
Total Recovery	713	669	526	332

Quarterly New NPL Influx & Write-offs (in NT\$ mn)



CAR & Core Capital

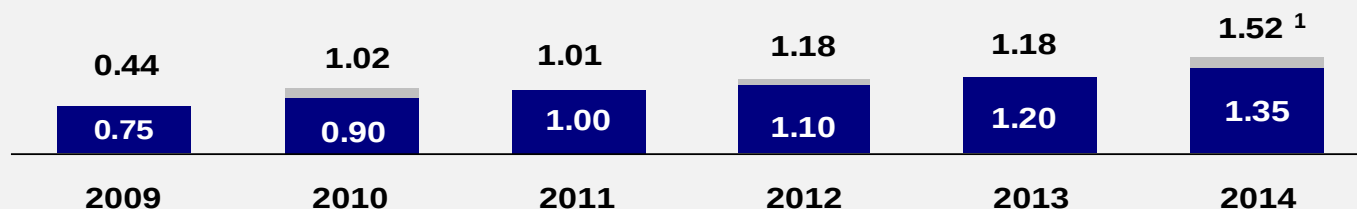


•Leverage ceiling for holding companies in Taiwan: Double Leverage < 125% ; Debt Ratio < 30%

Shareholder Return

FFHC Earnings Per Share (in NT\$ dollar)

■ EPS
■ Dividend



FFHC Dividend History (in NT\$ dollar)

	2009	2010	2011	2012	2013	2014 ²
Cash dividend	0.50	0.30	0.40	0.45	0.50	0.70
Stock dividend	0.25	0.60	0.60	0.65	0.70	0.65
Total dividend	0.75	0.90	1.00	1.10	1.20	1.35
CASH Payout ratio	113.6%	29.4%	39.6%	38.1%	42.4%	46.1%

1. EPS is adjusted retroactively for stock dividends.

2. 2014's dividend proposal is subject to final approval at 2015 AGM meeting on June 26,



ESG Performance

ESG Awards

British Standards Institution (BSI)

The BSI has verified an A+ degree to First Financial Holding's CSR Report in 2013.



Securities & Futures Institute (SFI)

The SFI evaluated A++ to First Financial Holding on "11th Listed and OTC-listed Companies Information Disclosure".



CommonWealth Magazine

First Financial Holding was awarded by CommonWealth Magazine the CSR award 2014.



Taiwan Corporate Sustainability Awards

First Financial Holding was awarded the "7th Taiwan Top 50 Corporate Sustainability Report Awards" as the category of Large Enterprises, Financial Industry.



Taipei City Government

First Financial Holding was awarded the "3rd Environmental Education Award of Taipei City".





Appendix

FFHC Consolidated Statement of Comprehensive Income

FFHC Consolidated Statement of Comprehensive Income (in NT\$ million or %)

Full Year Results (TW-GAPP)				Year-over-Year Comparison			
	2010	2011	2012		2013	2014	Change
Interest income	29,030	34,166	36,544	Net interest income	25,932	28,278	9.0%
Less: Interest expenses	(9,500)	(12,083)	(12,422)	Net service fee & commission	6,632	7,428	12.0%
Net interest income	19,530	22,083	24,122	Net Insurance revenue	688	(6,533)	-1049.6%
Net service fee & commission	6,328	6,203	5,954	Gain on financial assets meas.	859	1,373	59.8%
Net Insurance revenue	1,893	0	695	at fair value through P/L			
Gain on financial assets measured	168	1,111	1,363	Real estate investment gain	88	172	95.5%
at fair value through P/L				Gain on AFS financial assets	315	417	32.4%
Gain on AFS financial assets	789	694	360	Income from equity invest.	97	(26)	-126.8%
Gain on HTM financial assets	59	11	0	Net gain on F/X	1,368	2,172	58.8%
Income from equity invest.	234	132	256	Assets impairment loss	3	(6)	-300.0%
Real estate investment gain	0	3	0	Others	484	911	88.2%
Net gain on F/X	1,430	853	651	Net Revenue	36,466	34,186	-6.3%
Others	2,525	1,469	3,258	Net Provision for credit losses	(4,047)	(4,015)	-0.8%
Net non-interest income	13,426	10,476	12,537	Recovered(provided) for insurance re	(397)	7,101	1888.7%
Net revenues	32,956	32,559	36,659	Operating Expense	(18,973)	(20,789)	9.6%
Provision for credit losses	(5,491)	(5,347)	(5,890)	Income from continued op. before	13,049	16,483	26.3%
Reserve for insurance	(1,889)	(36)	(656)	Income tax expenses	(2,172)	(2,405)	10.7%
Operating expenses	(16,588)	(17,970)	(18,084)	Consolidated net income	10,877	14,078	29.4%
Other expenses	0	0	0	Other Items	1,262	3,420	--
Income from continued op. before tax	8,987	9,206	12,029	Comprehensive Income	12,139	17,497	44.1%
Income tax expenses	(2,025)	(1,735)	(1,911)	Net Income attributed to:			
Income from continued op. after tax	6,962	7,471	10,118	Parent	10,889	14,085	29.4%
Income from discontinued op., net of	0	0	0	Minority interests	(12)	(7)	--
Cummulative effect of change	0	0	0				
in accounting principle				Comprehensive Income attributed to:			
Consolidated net income	6,962	7,471	10,118	Parent	12,242	17,542	43.3%
EPS ¹ (NT\$)	0.96	1.01	1.25	Minority interests	(104)	(45)	-56.7%
Net income attributable to parent	7,032	7,602	10,174				
Minority interests	(70)	(131)	(56)	EPS ¹ (NT\$)	1.18	1.52	28.8%

Note: 2013 and 2014 are stated in accordance with IFRS, whereas FY2010-2012 are with ROC GAAP. The same basis applied to all appendix pages.

FFHC Non-consolidated Income Statement

FFHC Standalone Income Statement Summary in NT\$ million, NT\$, or %

	Full Year Results			Year-over-Year Comparison		
	2011	2012	2013	2013	2014	Change
Operating revenues						
Income from long-term investment	8,857	10,641	11,112	11,112	13,904	25.1%
Other income ¹	238	252	226	226	289	27.9%
Total revenues	9,095	10,893	11,339	11,339	14,194	25.2%
Loss from long-term investment	(992)	(291)	(12)	(12)	(8)	33.3%
Operating expenses	(235)	(231)	(233)	(233)	(264)	-13.3%
Other expenses and losses	(228)	(145)	(145)	(145)	(159)	-9.7%
Income from continued op. before tax	7,641	10,226	10,949	10,949	13,763	25.7%
Income from continued po. after tax	7,602	10,226	10,889	10,889	14,085	29.4%
Income from discontinued op., net of t	0	0	0	0	0	--
Net income	7,602	10,226	10,889	10,889	14,085	29.4%
EPS ² (NT\$)	1.01	1.18	1.18	1.18	1.52	28.8%

1. Including income other than long-term investment

2. EPS is adjusted retroactively for stock dividends

FFHC Balance Sheet

FFHC Balance Sheet Summary in NT\$ million or million shares

	Full Year Results			Year-over-Year Comparison		
	2010	2011	2012	2013	2014	Change
Non-consolidated Balance Sheet Data						
Long-term investment	106,075	127,331	137,633	145,469	167,888	15.4%
Total non-consolidated assets	119,493	135,716	141,300	151,546	172,071	13.5%
Total liabilities	13,496	8,999	9,156	10,817	18,126	67.6%
Total shareholders' equity	105,997	126,717	132,144	140,729	153,945	9.4%
Consolidated Balance Sheet Data						
Total consolidated assets	2,048,867	2,080,970	2,124,279	2,263,385	2,355,709	4.1%
Total liabilities	1,942,118	1,953,609	1,991,555	2,122,179	2,201,332	3.7%
Total shareholders' equity	106,749	127,361	132,724	141,206	154,377	9.3%
Parent's shareholders' equity	105,997	126,717	132,143	140,729	153,945	9.4%
Minority interests	752	644	581	477	432	-9.4%
Current shares outstanding	64,768	76,654	81,254	86,535	92,593	7.0%

*figures may not match due to rounding

FFHC Key Ratios

FFHC Key Ratios

	Full Year Results			Year-over-Year Comparison		
	2010	2011	2012	2013	2014	Change
After-tax ROAA (Annualized ratio)	0.35%	0.36%	0.48%	0.50%	0.61%	22.0%
After-tax ROAE (Annualized ratio)	6.67%	6.38%	7.86%	7.94%	9.53%	20.0%
Book Per Share	16.37	16.53	16.26	16.26	16.63	2.3%
Capital Stock	64,768	76,654	81,254	86,535	92,593	7.0%
Double leverage ¹	103.77%	103.58%	104.15%	103.37%	109.06%	5.7%
Group CAR ²	117.99%	123.00%	125.55%	123.04%	125.34%	2.3%
Debt Ratio ³	11.29%	6.63%	6.48%	7.14%	10.53%	47.5%

1. Double leverage ratio = Long-term investment / Equity

2. Updated semi-annually.

3. Non-consolidated basis.

FB Income Statement

FB Comprehensive Income Statement Summary(Standalone) in NT\$ million or %

	Full Year Results				Year-over-Year Comparison		
	2010	2011	2012		2013	2014	Change
Net revenue							
Net interest income	18,179	20,761	23,003	Net interest income	24,865	27,138	9.1%
Net fee income	4,921	4,826	4,931	Net fee income	5,397	6,190	14.7%
Net gain on ST invest.	531	440	162	Net gain on ST invest.	76	(151)	-298.7%
Net gain on LT invest.	303	498	633	Net gain on LT invest.	711	666	-6.3%
Net gain on other fin. products	1,681	2,581	2,141	Net gain on other fin. product	1,887	3,496	85.3%
Bad debts recovery	2,005	2,402	2,415	Other net income	(160)	181	-213.1%
Other net income	209	(584)	446	Net revenue	32,776	37,520	14.5%
Net revenue	27,829	30,924	33,731	Operating expenses	(16,269)	(17,736)	9.0%
Operating expenses	(14,200)	(15,482)	(15,730)	Pre-provision pre-tax profit	16,507	19,784	19.9%
Provision	(5,429)	(5,300)	(5,809)	Provision expense	(7,090)	(6,161)	-13.1%
Income before tax	8,201	10,142	12,192	Adjustment: bad-debt recov	3,168	2,240	-29.3%
Income tax	(1,862)	(1,517)	(1,817)	Income before tax	12,584	15,862	26.0%
Income after tax	6,339	8,625	10,375	Income tax	(1,940)	(2,481)	27.9%
Cummulative effect of change	0	0	0	Net income	10,645	13,381	25.7%
in accounting principle				Other items	1,165	3,242	---
Net income	6,339	8,625	10,375	Comprehensive income	11,810	16,623	40.8%
				EPS	1.44	1.81	25.7%

*starting from 2013, data are stated in accordance with IFRS.

FB Key Ratios

FB Key Ratios

	Full Year Results			Year-over-Year Comparison		
	2011	2012	2013	2013	2014	Change
Loan to deposit spread	1.41%	1.49%	1.55%	1.55%	1.55%	0.00%
Net Interest Margin	1.10%	1.21%	1.26%	1.26%	1.28%	0.02%
Cost to income ratio ⁴	50.06%	51.39%	49.63%	49.63%	47.27%	-2.36%
Loan to deposit ratio ¹	84.72%	89.49%	83.50%	83.50%	83.03%	-0.47%
NPL ratio	0.47%	0.44%	0.47%	0.47%	0.20%	-0.27%
Gross Provision ratio	--	--	1.09%	1.09%	1.24%	0.15%
LLR Ration (excluding gov. loan)	1.07%	1.17%	1.26%	1.26%	1.37%	0.11%
Coverage ratio	217.90%	248.97%	261.73%	261.73%	680.71%	418.98%
CAR	10.94%	11.51%	10.90%	10.90%	11.50%	0.60%
Tier-1	8.28%	8.41%	8.31%	8.31%	9.02%	0.71%
ROAA ²	0.43%	0.51%	0.50%	0.50%	0.60%	20.00%
ROAE ²	8.12%	8.69%	8.35%	8.35%	9.40%	12.57%

1. Loan to depoist ratio = total loan / total deposit

2. Annualized figures.

3. Starting from 2013, data are illustrated with T-IFRS.

FB Loan Quality

FB NPL Migration in NT\$ million or %

	Full Year Result			2014 Quarterly				Year-over-Year Comparison		
	2011	2012	2013	Q1	Q2	Q3	Q4	2013	2014	Change
NPL- beginning	10,550	6,373	6,423	6,774	4,152	3,572	3,953	6,423	6,774	5.5%
Net new NPL influx	(1,421)	3,493	5,341	(2,097)	589	1,151	239	5,341	(118)	-102.2%
Net write-offs	(2,756)	(3,443)	(4,990)	(525)	(1,169)	(770)	(1,241)	(4,990)	(3,705)	-25.8%
NPL- ending balance	6,373	6,423	6,774	4,152	3,572	3,953	2,951	6,774	2,951	-56.4%
Allowance for loan loss- beginning	11,877	13,886	15,992	17,730	18,813	18,637	19,933	15,992	17,730	10.9%
Provisions for loan loss	4,825	5,705	6,693	1,549	1,053	2,006	1,255	6,693	5,863	-12.4%
Net write-offs	(2,756)	(3,443)	(4,990)	(525)	(1,169)	(770)	(1,241)	(4,990)	(3,705)	-25.8%
Others	(60)	(156)	35	59	(60)	60	142	35	201	-474.3%
Allowance for loan loss- ending	13,886	15,992	17,730	18,813	18,637	19,933	20,089	17,730	20,089	13.3%
NPL ratio	0.47%	0.44%	0.47%	0.28%	0.24%	0.26%	0.20%	0.47%	0.20%	-0.3%
Coverage ratio	217.90%	248.97%	261.73%	453.05%	521.72%	504.28%	680.71%	261.73%	680.71%	419.0%

1. Non-consolidated basis

First Sec. Operating Report

First Securities Financial Results Summary

in NT\$ million or %

	Full Year Results				Year-over-Year Comparison		
	2011	2012	2013		2013	2014	Change
First Sec Income Statement Summary							
Total operating income							
Brokerage commission	804	659	683	Brokerage commission	683	803	17.6%
Net interest income	408	282	278	Net interest income	278	335	20.5%
Underwriting commission	43	79	76	Underwriting commission	76	38	-50.0%
Priciple transaction gains, net	(620)	100	277	Transaction gains through F/V, net	277	187	32.5%
Other operating income	98	113	25	Other operating income	25	63	152.0%
Total operating income	733	1,230	1,339	Total operating income	1,339	1,426	6.5%
Total operating expenses	(1,476)	(1,388)	(1,275)	Total operating expenses	(1,275)	(1,367)	-7.2%
Non-operating income	(14)	21	93	Non-operating income	93	54	-41.9%
Income before tax	(759)	(137)	156	Income before tax	156	114	26.9%
Income tax	(71)	16	(17)	Income tax	(17)	(40)	135.3%
Cummulative effect of change in accounting principles	0	0	0	Cummulative effect of change in accounting principles	0	0	--
Net income	(830)	(121)	140	Net income	140	74	47.1%

First Sec Key Ratios

ROAE (Annualized)	-11.78%	-1.90%	2.19%
ROAA (Annualized)	-4.74%	-0.71%	0.80%
Brokerage market share	1.52%	1.62%	1.72%
Margin loan market share	1.99%	1.99%	2.37%

First Sec Key Ratios

ROAE (Annualized)	2.19%	1.14%	47.9%
ROAA (Annualized)	0.80%	0.40%	50.0%
Brokerage market share	1.72%	1.57%	-0.15%
Margin loan market share	2.37%	2.41%	0.04%

FSITC Operating Report

FSITC Income Statement Summary in NT\$ million or %

	Full Year Res			Year-over-Year Comparison		
	2011	2012	2013	2013	2014	Change
Total operating income						
Management fee	499	479	485	485	513	5.8%
Sales service fee	2	1	1	1	1	--
Total operating income	501	480	486	486	514	5.8%
Operating expenses	(375)	(358)	(370)	(370)	(433)	17.0%
Non-operating income	10	9	8	8	14	75.0%
Income before tax	136	131	124	124	95	-23.4%
Income tax	(24)	(22)	(21)	(21)	(16)	-23.8%
Income after tax	112	109	103	103	79	-23.3%
Cummulative effect of change in accounting principle	0	0	0	0	0	--
Net income	112	109	103	103	79	-23.3%

FSITC Key Ratios

AUM	97,401	81,568	74,577	74,577	73,259	-1.8%
AUM Ranking	5	8	10	10	13	--

1. Non-consolidated basis

First-Aviva Operating Report

First-Aviva Financial Results Summary						
in NT\$ million or %						
	Full Year Result			Year-over-Year Comparison		
	2010	2011	2012	2013	2014	Change
Income Statement Summary						
Operating Revenue	6,314	4,993	7,333	10,338	14,903	44.2%
Premium Income	5,856	4,788	6,381	9,301	13,436	44.5%
Other insurance income	17	23	42	82	136	65.9%
Net Investment Income	441	182	910	955	1,331	39.4%
Operating Cost	(6,139)	(4,902)	(7,085)	(9,979)	(14,506)	45.4%
Reinsurance commission	(5)	(6)	(10)	(13)	(20)	53.8%
Reserves	(4,527)	(1,128)	(3,002)	(4,741)	(1,623)	-65.8%
Claims	(1,477)	(3,595)	(3,825)	(4,864)	(12,230)	151.4%
Commission	(130)	(172)	(248)	(361)	(633)	75.3%
Others	0	0	0	0	0	--
Operating Expenses	(319)	(359)	(364)	(383)	(422)	10.2%
Sales related expenses	(32)	(56)	(60)	(59)	(88)	49.2%
Management expenses	(278)	(287)	(300)	(304)	(309)	1.6%
Other expense	(9)	(16)	(4)	(20)	(25)	25.0%
Profit/Loss of Operation	(145)	(268)	(116)	(24)	(25)	-4.2%
Non-Operating Profit	2	0	0	0	11	--
Profit/Loss Before Tax	(143)	(268)	(116)	(24)	(14)	41.7%
Income tax	0	0	0	0	(1)	--
Net Income after tax	(143)	(268)	(116)	(24)	(15)	37.5%
Key Ratios						
ROAE(Annualized ratio)	-9.00%	-18.82%	-9.29%	-2.21%	-1.60%	--
ROAA(Annualized ratio)	-0.77%	-1.29%	-0.51%	-0.09%	-0.05%	--

* FFHC claims 51% of First-Aviva operating results.