

ANNUAL GENERAL MEETING 2021

DIGITAL AGM

Following the unprecedented success of last year's AGM, and to ensure another accessible, engaging and democratic meeting, we will be hosting another fully digitally enabled meeting. As the meeting will be predominantly digital, Board members physically at the place of meeting will not be available for shareholder interaction in person, as they will be taking part in the meeting broadcast under studio conditions. Shareholders are advised not to travel to the venue on the day.

ELECTRONIC PARTICIPATION

Shareholders and duly appointed proxies can register their votes and questions electronically, both in advance and on the day, by accessing the ACM website, <https://web.lumiagm.com>. Votes and questions can also be registered in advance of the meeting via Shareview.co.uk. Questions can also be submitted via video recording to AGMquestionsubmission@marks-and-spencer.com.

Further information, including step-by-step guides on how to join the meeting electronically and submit your votes and questions using the Lumi website and Shareview* can be found on pages 207 to 209 of the Notice of Meeting**, available at marksandspencer.com/annualreport2021.

To vote and register a question via Lumi, visit <https://web.lumiagm.com>. You will need to enter your meeting ID, SRN and PIN (first 2 and last 2 digits of your SRN) which are included on this communication, and click 'Cast your vote' or select the 'Voting' icon. To submit a question, select the 'Questions' icon, type your question and click on the arrow to submit it.

To vote and register a question via Shareview, first visit Shareview.co.uk and sign into your Shareview portfolio. If you have not registered for your Shareview portfolio, you will be able to do so by clicking 'Register'; selecting 'Open Portfolio Account'; then following the online instructions to enter your shareholder reference and activation code which are included on this communication overleaf.

To register questions via video please send a video recording of yourself asking your question by email to AGMquestionsubmission@marks-and-spencer.com. Please ensure that your question recording lasts no longer than one minute, so that we can hear from as many shareholders as possible. By submitting a video question, you consent to your video being played during the AGM broadcast; please note that the ACM recording will be publicly available on our corporate website after the meeting.

ADDITIONAL NOTES FOR VOTING

If you cannot electronically join the AGM, but wish to vote on the resolutions, you are entitled to appoint someone else as a 'Proxy'. A Proxy need not be a member of the Company and can exercise all or any of your rights to electronically attend, ask questions and vote at the meeting. A Proxy must vote as you have instructed.

A Proxy will vote at his or her discretion or abstain from voting, as he or she sees fit, on any resolution on which you do not give a specific instruction and, unless instructed otherwise, on any other business (including amendments to resolutions) which may properly come before the meeting.

This form constitutes a Form of Appointment of Proxy and enables you to cast votes attaching to your Marks and Spencer Group plc shares.

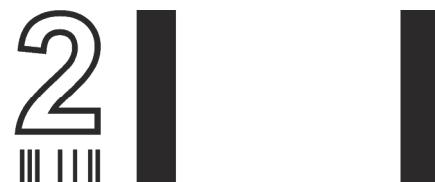
The 'vote withheld' option is provided to enable you to abstain on any particular resolution. However, it should be noted that a 'vote withheld' is not a vote in law and is not counted in the calculation of the votes 'for' and 'against' a resolution.

This form assumes you wish to vote all of your shares in the same way. To vote only part of your holding or to vote some shares one way and some another, please contact the shareholder helpline on 0345 609 0810 or +44 121 415 7071 from outside the UK. Lines open 8.30am to 5.30pm (UK time), Monday to Friday (excluding public holidays in England and Wales).

*For voting and question registration in advance of the meeting only. Shareview will not be available for this purpose on the day.

**Duly appointed proxies can obtain these details by calling Equiniti before 11.00am on 5 July 2021 on 0345 609 0810 or +44 121 415 7071 from outside the UK.

Business Reply Plus
Licence Number
RSRH-JSEC-XSZA



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