

Section 1 YOUR DETAILS

Shareholder reference

Product ID

Company to which this Programme applies

Shares to which this Programme applies

CERTIFICATED

This document is important. If you are in any doubt as to the action you should take you should seek your own advice from an independent financial adviser. Please only complete this Mandate Form if you wish to participate in the Centrica plc Scrip Dividend Programme (the Programme).

If you wish to participate in the Programme to receive new fully paid ordinary shares in Centrica plc (New Shares) instead of receiving your future dividends in cash, please sign and return this Mandate Form to Equiniti in the business reply envelope provided (if applicable) or at the address below. If you have more than one shareholding you must complete a separate Mandate Form for each holding. If you wish to receive your dividends in cash you do not need to complete this Mandate Form or take any action.

Section 2 DECLARATION: All shareholders (max 4) must sign

A copy of the Terms and Conditions of the Programme referred to herein has been issued to you. These form the basis on which our services will be provided to you. For your own benefit you should read these Terms and Conditions carefully before signing.

To: The Directors of Centrica plc

I/We, the undersigned, being the holder(s) of ordinary shares in Centrica plc wish to elect to participate in the Programme.

By signing this Mandate Form, I/we wish to elect to receive New Shares instead of cash, for each future dividend for which the Programme is offered on all of my/our holding of Centrica plc ordinary shares from time to time, subject to and in accordance with the Articles of Association of Centrica plc and the Terms and Conditions of the Programme, as amended from time to time.

I/We confirm that I/we am/are not prohibited from receiving or electing to receive New Shares in accordance with the Terms and Conditions of the Programme, and that my/our participation in the Programme will be in compliance with any regulatory and legal requirements of any applicable overseas jurisdiction applicable to me/us. I/We will inform you immediately should this change.

I/We authorise you to send by post at my/our own risk, a share certificate in respect of my/our New Shares issued to me/us under the Programme.

This Mandate Form will remain in force until it is revoked by me/us by telephone or in writing to Equiniti in accordance with the Terms and Conditions of the Programme.

Bodies corporate must execute under their common seal or in accordance with section 44 of the Companies Act 2006.

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Please mark this box if signing on behalf of a shareholder as a power of attorney or other authority.

For your election under the Programme to apply to the next dividend you must return your completed Mandate Form to Equiniti no later than 4:30pm UK time on the published election date available at centrica.com/dividends

Equiniti, Aspect House, Spencer Road, Lancing, West Sussex, BN99 6DA, United Kingdom

If you have any questions, please contact the dedicated Centrica Scrip Helpline on Freephone **0800 032 0876** from the UK or **+44 121 415 0887** from overseas. Lines open (UK time) **5.30pm to 8.00pm**, Monday to Friday,

9.00am to 4.00pm Saturdays, and **10.00am to 4.00pm** on England and Wales bank holiday Monday 25 May. Lines close on 4 June 2015.

GUIDANCE NOTES



Centrica plc Certificated Scrip Dividend Programme Mandate Form

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Product ID

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Shares to which this Programme applies

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I/We confirm that I/we am/are not prohibited from receiving or electing to receive New Shares in accordance with the Terms and Conditions of the Programme, and that my/our participation in the Programme will be in compliance with any regulatory and legal requirements of any applicable overseas jurisdiction applicable to me/us. I/We will inform you immediately should this change.

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■ The full Terms and Conditions have been sent to you and they are available online at centrica.com/dividends or by calling the dedicated Centrica Scrip Helpline.

■ All shareholders (max 4) are required to sign the declaration. If you are a sole shareholder please only sign in one box.

■ To participate in respect of a particular dividend, Equiniti must receive the fully completed form at least 15 working days prior to the next dividend payment date.

■ Completed forms need to be sent to this address or returned in the business reply envelope provided. (if applicable).

Equiniti Limited and Equiniti Financial Services Limited are part of the Equiniti Group. Their registered offices are Aspect House, Spencer Road, Lancing, West Sussex BN99 6DA United Kingdom. Company share registration, employee scheme and pension administration services are provided through Equiniti Limited, which is registered in England & Wales with No. 6226088. Investment and general insurance services are provided through Equiniti Financial Services Limited, which is registered in England & Wales with No. 6208699 and is authorised and regulated by the UK Financial Conduct Authority no. 468631.

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Shares to which this Programme applies

FLEXISHARE

The Programme is open to Ordinary shareholders and Equiniti FS are extending this offer to you

This document is important. If you are in any doubt as to the action you should take you should seek your own advice from an independent financial adviser. Please only complete this Mandate Form if you wish to participate in the Centrica plc Scrip Dividend Programme (the Programme).

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A copy of the Terms and Conditions of the Programme referred to herein have been issued to you. These form the basis on which our services will be provided to you. For your own benefit you should read these Terms and Conditions carefully before signing.

To: The Directors of Centrica plc / Equiniti Financial Services Limited (Equiniti)

I/We, the undersigned, being the holder(s) of ordinary shares held by Equiniti on my/our behalf in FlexiShare, confirm that I/we wish to elect to participate in the Programme and therefore direct Equiniti to participate on my/our behalf.

By signing this Mandate Form, I/we wish to elect to receive New Shares instead of cash, for each future dividend for which the Programme is offered on all of my/our holding of Centrica plc ordinary shares from time to time, subject to and in accordance with the Articles of Association of Centrica plc and the Terms and Conditions of the Programme, as amended from time to time.

I/We confirm that I/we am/are not prohibited from receiving or electing to receive New Shares in accordance with the Terms and Conditions of the Programme, and that my/our participation in the Programme will be in compliance with any regulatory and legal requirements of any applicable overseas jurisdiction applicable to me/us. I/We will inform you immediately should this change.

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GUIDANCE NOTES



Centrica plc FlexiShare Scrip Dividend Programme Mandate Form

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