

Sustainability Principles Compliance Statement

Arçelik espouses sustainability as a business model in keeping with its vision spelled out as "Respectful of the World, Respected Worldwide". With this understanding, the Company closely monitors best practices in sustainability, including those specified in the Capital Markets Board of Türkiye (CMB) Sustainability Principles Compliance Framework, and carries out its activities with the goal of achieving compliance with the generally accepted best practices in this field. Arçelik is already actively dealing with the majority of the principles and good practices stated in the Sustainability Principles Compliance Framework enforced by the CMB, and regularly reviews and evaluates its performance in this field, undertaking improvement activities. Accordingly, Arçelik achieved compliance with all non-mandatory principles in CMB's Sustainability Principles Compliance Framework with a "comply-or-explain" approach. While full compliance is achieved with the requirements of all principles, betterment efforts are in progress in some improvement areas due to reasons such as the global scale of the operations, ongoing efforts to ensure the full set of actions that will respond to different expectations under the applicable obligations, global uncertainties, the incompatibility of some of the principles with the Company's existing structure, and difficulties in practice. For principles that require improvement, it is intended to regularly review sustainability targets and key performance indicators annually. Improvement processes for relevant principles will be completed following our ongoing work such as reviewing the global best practices and the completion of technical infrastructure and data collection in a manner to contribute to the Company's target to create sustainable value.

Activities associated with the principles mentioned in CMB's Sustainability Principles Compliance Framework are addressed in the "Sustainability" section of Arçelik's Annual Report. In addition, detailed information is presented for review by stakeholders in the Sustainability Report posted on Arçelik corporate website, and in the sustainability

section as well as various other sections on the website. Within the scope of the information disclosed, explanations regarding principles for which improvement will be achieved are as follows:

- Principle B.9 – Information about its environmental impacts comparatively in the light of environmental indicators for a given year (Scope 1 (direct), Scope 2 (indirect from purchased energy), Scope 3 (other indirect), air quality, energy management, water and wastewater management, waste management, biodiversity implications) is reported periodically via the "Sustainability Report". Since verification is in progress for the said data, the information was disclosed as it is in the Annual Report. Upon completion of verification, the related information will be made available to stakeholders within the Sustainability Report as mentioned above.
- Principle B.17 – Heat, steam and cooling energies generated for a given year will be considered as secondary energy types and disclosed in the Sustainability Report upon verification of the consumption amounts of primary energy sources used for obtaining them. Arçelik is improving its existing energy monitoring systems in place for monitoring and reporting these secondary energy types in the coming periods.

Sustainability Principles Compliance Report prepared in accordance with the formats defined by the CMB Resolution dated 23 June 2022, numbered 34/977, and approved by the Company's Board of Directors is appended to the annual report, and related documents can also be accessed on the Company's page on the Public Disclosure Platform.

<https://www.kap.org.tr/tr/sirket-bilgileri/ozet/863-arcelik-a-s>

Sustainability Principles Compliance Report

		COMPLIANCE				EXPLANATION	RELATED REPORT/LINK				
		YES	NO	PARTIAL	N/A						
A. General Principles											
A1. Strategy, Policy and Targets											
A1.1	The Board of Directors determines material environmental, social and governance (ESG) issues, risks and opportunities.	X				<p>As a signatory of TCFD, Arçelik A.Ş. (Arçelik) determines ESG risks and scenarios in line with its sustainability vision at the Board of Directors level and discloses them publicly.</p> <p>Board members oversee the implementation and execution of strategic decisions to be taken and action plans associated with all potentially risky ESG areas that might bear an impact on Arçelik's overall strategy, in particular the Company's climate change strategy.</p>	Arçelik 2022 Annual Report, Sustainability Section Arçelik Corporate Website https://www.arcelikglobal.com/en/sustainability/our-approach/sustainability-governance/ https://www.arcelikglobal.com/en/sustainability/policies/policies/ https://www.arcelikglobal.com/media/7252/tcfd_en.pdf				
	The Board of Directors establishes relevant ESG policies (e.g. Environmental Policy, Energy Policy, Human Rights and Employee Policy, etc.) and they are publicly disclosed.	X				Arçelik's policies regarding its sustainability practices in line with its sustainability vision can be found on the Company website.	Arçelik 2022 Annual Report, Sustainability Section Arçelik Corporate Website https://www.arcelikglobal.com/en/sustainability/our-approach/sustainability-governance/ https://www.arcelikglobal.com/en/sustainability/policies/policies/				
A1.2	Publicly discloses short- and long-term goals set according to ESG policies.	X				<p>Arçelik defined its short- and long-term sustainability goals with 2030 Sustainability Targets and 2050 Net Zero emission target, respectively, and publicly discloses its progress each year in its sustainability reports.</p> <p>Arçelik submitted its revised Scope 1, Scope 2, and Scope 3 emission goals in line with the 1.5°C scenario for the approval of the Science Based Targets Initiative (SBTi).</p>	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report, 2030 Goals Section https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf Arçelik Corporate Website https://www.arcelikglobal.com/en/sustainability/intouch/2030-goals/ https://www.arcelikglobal.com/en/sustainability/in-touch-with-our-planet/combatting-the-climate-crisis/ https://www.arcelikglobal.com/en/sustainability/our-approach/sustainability-governance/				

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		YES	NO	PARTIAL	N/A			
A2. Implementation/Monitoring								
A2.1	Determines and discloses the committees/units responsible for the execution of ESG policies, and the highest level positions in charge of ESG issues at the Company and their duties.	X				<p>Focused on managing its sustainability efforts at the highest level, Arçelik publicly discloses detailed information about the Risk Committee, Sustainability Board, and senior executives in charge of ESG issues via the Sustainability section in its Annual Report, its Sustainability Report and corporate website.</p> <p>Climate risks and opportunities are followed up and managed in parallel with the Net Zero by 2050 strategy and the general sustainability strategy; the Risk Committee under the Board of Directors is kept regularly informed of climate risks and opportunities.</p> <p>The Board of Directors has the broadest authority with respect to the execution of sustainability strategy at Arçelik. Koç Holding Consumer Durables President from amongst the Board of Directors members and Executive Director of Quality, Sustainability and Corporate Relations who is the Company's senior executive having the highest authority in this matter, are assigned with reporting sustainability efforts to the Board of Directors based on the Board decision.</p>	<p>Arçelik 2022 Annual Report, Sustainability Section</p> <p>Arçelik Corporate Website</p> <p>https://www.arcelikglobal.com/en/sustainability/our-approach/sustainability-governance/</p>	
	The responsible committee and/or unit reports the activities carried out as per the policies during the year at least once a year to the Board of Directors.	X				The Board of Directors member serving on the Risk Committee and assigned with Sustainability Principles Compliance activities reports to the Board of Directors.	<p>Arçelik 2022 Annual Report, Sustainability Section</p> <p>Arçelik Corporate Website</p> <p>https://www.arcelikglobal.com/en/sustainability/our-approach/sustainability-governance/</p>	

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		YES	NO	PARTIAL	N/A		
A2.2	Creates and discloses implementation and action plans aligned with ESG targets.	X				Arçelik targets to achieve Net Zero emissions by 2050 throughout its value chain and regularly reports its implementations and action plans in this pathway publicly through its website and reports.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf Arçelik Corporate Website https://www.arcelikglobal.com/en/sustainability/in-touch-with-our-planet/combatting-the-climate-crisis/
A2.3	Discloses ESG Key Performance Indicators (KPI) and the degree of their achievement by years.	X				Arçelik has been monitoring ESG key performance indicators for more than 10 years; the Company updates its indicators in the light of global indices and frameworks, and reports regularly its progress. Among the data set followed up at the Koç Group level, the indicators shared publicly cover the changes over the course of the last three years.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report, 2030 Goals Section & App. 4: Environmental Performance Indicators https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf
A2.4	Discloses efforts for improving sustainability performance with respect to work processes or products and services.	X				Arçelik publishes Annual and Sustainability Reports each year and publicly discloses its practices and performance in sustainability area.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report, 2030 Goals Section https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf
A3. Reporting							
A3.1	Discloses sustainability performance, targets and actions in an intelligible, accurate and adequate manner in annual reports.	X				Arçelik discloses intelligible, accurate and adequate information regarding its sustainability performance in its annual reports. Every year, various global sustainability indices evaluate Arçelik's performance based on the information provided in Annual and Sustainability Reports.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf Arçelik Corporate Website https://www.arcelikglobal.com/en/company/reports-presentations/
A3.2	Provides information about which of the United Nations (UN) 2030 Sustainable Development Goals its activities relate to.	X				Arçelik supports the United Nations 2030 Agenda for Sustainable Development. The Company makes public its priority targets as well as its practices and contribution to global goals every year in its Annual and Sustainability Reports.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report, Sustainable Development Goals Section https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf Arçelik Corporate Website https://www.arcelikglobal.com/en/sustainability/our-approach/sustainability-governance/

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		YES	NO	PARTIAL	N/A		
A3.3	Makes disclosures regarding the lawsuits filed and/or concluded against the company on account of ESG issues, which are material with respect to ESG policies and/or have material impact on operations.	X					Arçelik 2022 Annual Report, Other Disclosures
A4. Verification							
A4.1	ESG Key Performance measurements are verified by an independent third party and publicly disclosed.	X				ESG data reported globally by Arçelik are verified each year by an independent third party and publicly disclosed in Arçelik Sustainability Report. Arçelik Annual Reports, on the other hand, present the verified data for the three preceding years.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report, App. 2 Verification Section https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf
B. Environmental Principles							
B1	Publicly discloses its environmental management policy and practices, action plans, environmental management systems (known by ISO 14001 standard) and programs.	X				Arçelik configures its work processes in accordance with international product and governance standards, in particular ISO 14001 Environmental Management System integrated with ISO 9001 Quality Management System and ISO 50001 Energy Management System.	Arçelik Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf
B2	Publicly discloses the limitations over the reporting scope, reporting period, reporting date, reporting conditions of the environmental reports to be prepared for providing environmental management information.	X				Arçelik discloses the scope, reporting period, date and conditions of the environmental management information it makes available to the public.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report, App.-1 Scope Section https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf
B.3	Provided in A2.1.	X					

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B4	Discloses the environmental targets included in rewarding criteria within the scope of performance incentive systems on the basis of stakeholders (board members, executives, employees and so on).	X				Koç Diyalog, i.e. the performance management system, uses the OKR (Objectives and Key Results) methods whereby employees set objectives and key results aligned with the Company targets. Strategies and objectives are dynamically revised according to priorities that change during the year. Emission reduction targets Arçelik committed for the short-term to the 2050 Science Based Targets Initiative are covered in the objective cards of various senior executives including the CEO, Chief Financial Officer, Chief Marketing Officer, Chief Technology and Production Officer, Executive Director of Quality, Sustainability and Corporate Relations, Executive Director of Purchasing and Executive Director of Procurement and so on.	Arçelik 2022 Annual Report, Sustainability Section
B5	Explains how environmental issues identified to be material are integrated into business goals and strategies.	X				Through the sustainability materiality report prepared biennially by Arçelik with the involvement of a wide range of stakeholders, its priorities, targets, and strategy are linked to material issues and regularly disclosed to the public.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report, Materiality Analysis Section https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf Arçelik 2021 Materiality Analysis Report https://www.arcelikglobal.com/media/6947/arcelik21_materiality_report.pdf
B6	Provided in A2.4.	X					

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		YES	NO	PARTIAL	N/A		
B7	Explains how it manages environmental issues not just with respect to its direct operations but throughout the Company's value chain including suppliers and customers and how they are integrated into its business goals and strategies.	X				Arçelik sets targets to achieve sustainability transformation throughout its value chain and publishes the activities it carries out every year in its Annual and Sustainability Reports.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf
B8	Discloses whether it is involved in policy-making processes on environmental issues (sectoral, regional, national and international); environmental associations that it is a member of, its collaborations with related organizations and non-governmental organizations, and the tasks it undertakes and the activities it supports, if any.	X					Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report, App.-5 https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf
B9	Periodically reports information about its environmental impacts comparatively in the light of environmental indicators; GHG emissions Scope-1 (Direct), Scope-2 (Indirect from purchased energy), Scope-3 (Other indirect), air quality, energy management, water and wastewater management, waste management, biodiversity implications).	X				Scope 1, Scope 2, and Scope 3 GHG emissions are regularly calculated as part of sustainability activities, verified by an independent third party pursuant to ISO 14064-1, and reported comparatively with previous years.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2022 Annual Report, Sustainability Principles Compliance Statement Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf Arçelik Corporate Website https://www.arcelikglobal.com/en/sustainability/intouch/areas/commitments-on-biodiversity-no-deforestation/
B10	Describes the standard, protocol, methodology and baseline year details used to collect and calculate its data.	X					Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf
B11	Describes the status of environmental indicators for the reporting year (increase or decrease) in comparison with previous years.	X					Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf

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B12	Sets short and long-term goals to reduce its environmental impact and discloses these goals and the progress, if any, as compared to the targets set in previous years.	X				Arçelik set sustainability targets for 2030 and 2050 to mitigate its environmental impact, and publishes its progress in its Sustainability and Annual Reports.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf
B13	Discloses its strategy and actions to combat the climate crisis.	X				Arçelik has developed its Climate Change Strategy and made it public on its website.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf Arçelik Corporate Website, Combating Climate Change https://www.arcelikglobal.com/en/sustainability/in-touch-with-our-planet/combating-the-climate-crisis/
B14	Explains its programs or procedures to prevent or minimize the potential negative impacts of the products and/or services it offers.	X				Within the scope of its Global Environmental Policy, Arçelik works to conserve natural resources through innovative products and improved operations, and develops programs aimed at reducing its environmental footprint. The Company publishes its efforts in this field every year in its Annual and Sustainability Reports.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf Arçelik Global Environmental Policy https://www.arcelikglobal.com/media/5626/cevre_en.pdf
	Takes and explains its actions for driving reduction of GHG emission quantities of third parties (e.g. suppliers, sub-contractors, dealers, etc.)	X				Arçelik accepts sustainability as a business model throughout its value chain and cooperates for accelerating the sustainable transformation of all its stakeholders. All these efforts are disclosed in detail each year in Arçelik Annual Report and Sustainability Report.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf
B15	Discloses the total number of actions taken, projects carried out and initiatives undertaken to mitigate its environmental impacts, along with the benefits/revenues and cost savings they provide.	X				Arçelik regularly discloses the number of efficiency and saving projects and actions derived as a result of its sustainability efforts in its company reports that are open to the public.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf

		COMPLIANCE				EXPLANATION	RELATED REPORT/LINK
		YES	NO	PARTIAL	N/A		
B16	Reports the total energy consumption data (gas, diesel oil, fuel oil, LPG, coal, electricity, heating, cooling, etc.) and discloses its energy consumption as Scope-1 and Scope-2.	X				Scope 1 and Scope 2 GHG emissions are regularly calculated within the scope of sustainability efforts, which are verified by an independent third party pursuant to ISO 14064-1 and publicly disclosed. Similarly, energy consumption data are also reported broken down into "renewables/non-renewables" to correspond to the expectations of international sustainability indices.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report, App. 4 https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf
B17	Provides information about the electricity, heat, steam and cooling generated during the reporting year.			X		Data on the electricity generated in a given year is publicly disclosed in a comparative format in the Sustainability Report upon completion of the verification. Heat, steam, and cooling energy generated are considered secondary energy types and the verified consumption amounts pertaining to primary energy resources used to obtain them will be reported in the Sustainability Report. Arçelik is also upgrading its existing energy monitoring systems in place to monitor and report these secondary energy types.	Arçelik 2022 Annual Report, Sustainability Section and Compliance Statement Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf
B18	Conducts and discloses studies on increasing the use of renewable energy, transition to zero or low carbon electricity.	X				Arçelik publicly discloses its renewable energy targets, investments and energy projects carried out in its company reports every year.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf
B19	Discloses data on its renewable energy generation and consumption.	X					Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf
B20	Develops energy efficiency projects and discloses the quantity reduced in energy consumption and emission enabled by these efforts.	X				Arçelik discloses consumption and emission reductions secured owing to the energy efficiency projects carried out in its company reports.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf

		COMPLIANCE				EXPLANATION	RELATED REPORT/LINK
		YES	NO	PARTIAL	N/A		
B21	Reports the amount of underground or overground water withdrawn, recycled and discharged, the resources and procedures.	X					Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf
B22	Discloses whether its operations or activities are included in any carbon pricing system (Emission Trading System, Cap & Trade or Carbon Tax).	X				Since the regulatory framework governing the carbon pricing system has yet to be finalized in Turkey, the Company is not included in any carbon pricing system. Potential implications of low-carbon transition upon Arçelik's operations are analyzed in terms of policy, market, reputational and technology risks. The external S&P Trucost ESG methodology has been employed for the policy risk and related carbon price.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf
B23	Discloses the carbon credits saved or purchased during the reporting period.	X				No carbon credits were saved or purchased during the reporting period.	Arçelik 2022 Annual Report, Sustainability Section & TCFD Table Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf
B24	Discloses the details if carbon pricing is applied within the Company.	X				Potential implications of low-carbon transition upon Arçelik's operations are analyzed in terms of policy, market, reputational and technology risks. The external S&P Trucost ESG methodology has been employed for the policy risk and related carbon price. In 2020, Arçelik introduced the Shadow Price Internal Carbon Pricing Model.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf
B25	Discloses the platforms that it reports its environmental information to.	X				Arçelik discloses its environmental data in all its regular company reports made available to the public and on its corporate website.	Arçelik Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf Arçelik Corporate Website https://www.arcelikglobal.com/en/sustainability/overview/

		COMPLIANCE				EXPLANATION	RELATED REPORT/LINK				
		YES	NO	PARTIAL	N/A						
C. Social Principles											
C1. Human Rights and Employee Rights											
C1.1	Develops a Company Human Rights and Employee Rights Policy, which pledges full compliance with the Universal Declaration of Human Rights, ILO Conventions ratified by Türkiye and other applicable legislation. Discloses the policy and the roles and responsibilities associated for its implementation.	X				When determining its approach and attitude towards human and employee rights, Arçelik adheres to the requirements of global initiatives including the United Nations Global Compact (UNG), which it has voluntarily participated in, and the International Labor Organization (ILO), develops policies and transparently discloses all its activities implemented in accordance with those principles with the public in its company reports.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf Arçelik Human Rights Policy https://www.arcelikglobal.com/media/6236/15_global-human-rights-policy-en-1.pdf Arçelik Human Rights Due Diligence Process https://www.arcelikglobal.com/media/6508/human_rights_due_diligence.pdf				
C1.2	Incorporates equitable workforce, improvement of working standards, women's employment and inclusion (not discriminating on the basis of gender, race, religion, language, marital status, ethnicity, sexual orientation, gender identity, family responsibilities, union activities, political affiliation, disabilities, social and cultural differences, etc.) in its policy concerning employee rights, while looking out for the effects of supply and value chain.	X					Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf Arçelik Human Rights Policy https://www.arcelikglobal.com/media/6236/15_global-human-rights-policy-en-1.pdf Arçelik Human Rights Due Diligence Process https://www.arcelikglobal.com/media/6508/human_rights_due_diligence.pdf Arçelik Responsible Purchasing Policy https://www.arcelikglobal.com/media/5553/responsible-purchasing-policy_en.pdf				

		COMPLIANCE				EXPLANATION	RELATED REPORT/LINK
		YES	NO	PARTIAL	N/A		
C1.3	Discloses the measures taken throughout the value chain for protecting the rights of groups sensitive to certain economic, environmental, social factors (low-income groups, women, etc.) or for securing minority rights/equal opportunity.	X					<p>Arçelik 2022 Annual Report, Sustainability Section Human Rights</p> <p>Arçelik 2022 Annual Report, Human Resources Practices</p> <p>Arçelik Human Rights Policy, Diversity and Equal Employment Opportunity, Anti-Discrimination</p> <p>https://www.arcelikglobal.com/media/6236/15_global-human-rights-policy-en-1.pdf</p> <p>Arçelik 2021 Sustainability Report</p> <p>https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf</p>
C1.4	Reports on progress in relation to actions for preventing and remedying discrimination, inequality, human rights violations, forced labor and child labor.	X					<p>Arçelik 2022 Annual Report, Sustainability Section Human Rights</p> <p>Arçelik 2022 Annual Report, Human Resources Practices</p> <p>Arçelik Human Rights Policy, Anti-Discrimination, Zero Tolerance to Child Labor and Forced Labor, Freedom of Unionization and Collective Bargaining, Health and Safety, Zero Tolerance to Harassment and Violence, Working Hours and Wages, Personal Development</p> <p>https://www.arcelikglobal.com/media/6236/15_global-human-rights-policy-en-1.pdf</p> <p>Arçelik Declaration on Equality at Work</p> <p>https://www.arcelikglobal.com/media/5711/tem20declaration_on_equality_at_work.pdf</p> <p>Arçelik Anti-Discrimination and Anti-Harassment Policy</p> <p>https://www.arcelikglobal.com/media/6317/16_global-anti-discrimination-and-anti-harassment.pdf</p> <p>Arçelik 2021 Sustainability Report</p> <p>https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf</p>

		COMPLIANCE				EXPLANATION	RELATED REPORT/LINK
		YES	NO	PARTIAL	N/A		
C1.5	Incorporates investments in employees (training, development policies), employee compensation, fringe benefits granted, the right to unionize, work/life balance solutions and talent management in its policies concerning employee rights.	X					<p>Arçelik 2022 Annual Report, Sustainability Section Human Rights</p> <p>Arçelik 2022 Annual Report, Human Resources Practices</p> <p>Arçelik 2022 Annual Report, Talent Management</p> <p>Arçelik Human Resources Policy, Freedom of Unionization and Collective Bargaining, Health and Safety, Working Hours and Wages, Personal Development</p> <p>https://www.arcelikglobal.com/media/6236/15_global-human-rights-policy-en-1.pdf</p> <p>Arçelik 2021 Sustainability Report</p> <p>https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf</p>
	Determines the mechanisms for resolution of employee complaints and labor disputes, and establishes conflict resolution processes.	X					<p>Arçelik 2022 Annual Report, Sustainability Section Human Rights</p> <p>Arçelik 2022 Annual Report, Human Resources Practices</p> <p>Arçelik Whistleblowing Policy</p> <p>https://www.arcelikglobal.com/media/5515/3_global-whistleblowing-policy_pdf</p> <p>Arçelik 2021 Sustainability Report</p> <p>https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf</p>
	Discloses the activities for ensuring employee satisfaction during the reporting period.	X					<p>Arçelik 2022 Annual Report, Sustainability Section Human Rights</p> <p>Arçelik 2022 Annual Report, Human Resources Practices</p> <p>Arçelik 2022 Annual Report, Employee Engagement</p> <p>Arçelik 2021 Sustainability Report</p> <p>https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf</p>

		COMPLIANCE				EXPLANATION	RELATED REPORT/LINK
		YES	NO	PARTIAL	N/A		
C1.6	Establishes and discloses occupational health and safety policies.	X				Arçelik established its occupational health and safety policy and shared it on its public corporate communication channels. The Company publishes its activities in this field every year in its corporate reports.	Arçelik 2022 Annual Report, Sustainability Section Occupational Health & Safety Arçelik Occupational Health & Safety Policy https://www.arcelikglobal.com/media/6967/global-occupational-health-and-safety-policy.pdf
	Discloses the measures adopted for preventing workplace accidents and for protecting occupational health along with statistical data on accidents.	X					Arçelik 2022 Annual Report, Sustainability Section Occupational Health & Safety Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf
C1.7	Establishes and discloses personal data protection and data security policies.	X				Arçelik established its policy for protection of personal data and data security, and shared it on public corporate communication channels. The Company publishes its activities in this field every year in its corporate reports.	Arçelik Annual Report, Sustainability Section Protection of Personal Data Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf Arçelik Information Security Policy https://www.arcelikglobal.com/media/5766/23-07-2020-1-information_security_policy.pdf Arçelik PDPL Policy https://www.arcelikglobal.com/media/5078/9_global-data-privacy-policy.pdf Arçelik Code of Conduct https://www.arcelikglobal.com/media/5510/1_global-code-of-conduct_.pdf
C1.8	Establishes and discloses a code of ethics.	X				Arçelik established its code of conduct, and shared it on public corporate communication channels. The Company publishes its activities in this field every year in its corporate reports.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf Arçelik Code of Conduct https://www.arcelikglobal.com/media/5510/1_global-code-of-conduct_.pdf
C1.9							
C1.10	Organizes information meetings and training programs on ESG policies and practices for employees.	X					Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf

		COMPLIANCE				EXPLANATION	RELATED REPORT/LINK	
		YES	NO	PARTIAL	N/A			
C2. Stakeholders, International Standards and Initiatives								
C2.1	Establishes and discloses a customer satisfaction policy for handling and resolving customer complaints.	X				Arçelik established its customer satisfaction policy and shared it on public corporate communication channels. The Company publishes its activities in this field every year in its corporate reports.	Arçelik 2022 Annual Report, Customer Services Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf Arçelik Customer Satisfactory Policy https://www.arcelikglobal.com/media/5724/20customersatisfactorypolicy.pdf	
C2.3	Discloses information about the communication maintained with stakeholders (which stakeholders, topics and frequency).	X					Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf	
C2.3	Discloses the international reporting standards embraced in its reporting.	X					Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report, About the Report Section https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf	
C2.4	Discloses the principles embraced in relation to sustainability, international organizations, committees and principles that it is a signatory or member of.	X				Principles the Company embraced in relation to sustainability, international organizations, committees and principles that the Company is a signatory or member of are disclosed on Arçelik's corporate communication channels. The responsibility Arçelik assumes in these formations and the roles it fulfills are publicly disclosed every year in company reports.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report, About the Report Section https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf Arçelik Corporate Website https://www.arcelikglobal.com/en/sustainability/engagements/engagements/	
C2.5	Makes improvements and concrete efforts to qualify for inclusion in sustainability indices of Borsa İstanbul and/or international index providers.	X				Arçelik works to be listed in and improve its performance on, internationally leading sustainability indices including Borsa İstanbul and reports its progress on the indices.	Arçelik 2022 Annual Report, Sustainability Section Arçelik 2021 Sustainability Report, Sector Leadership Section https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf Arçelik Corporate Website https://www.arcelikglobal.com/en/sustainability/awards-achievements/	

		COMPLIANCE				EXPLANATION	RELATED REPORT/LINK	
		YES	NO	PARTIAL	N/A			
D. Corporate Governance Principles								
D.1	Seeks stakeholders' opinions when determining the measures and strategies in relation to sustainability.	X				<p>Arçelik deems it important to determine, prioritize, evaluate and report the factors that have the highest material impact on its stakeholders.</p> <p>In keeping with the changing global sustainability agenda, the materiality analysis is renewed every two years. The inputs from the widely-participated questionnaire administered to different key stakeholder groups are blended with the opinions of the Company's senior management, and thus created Arçelik's materiality matrix. The distribution of the Materiality Analysis results with respect to stakeholder groups and geographical regions is publicly disclosed.</p>	<p>Arçelik 2022 Annual Report, Sustainability Section</p> <p>Arçelik 2022 Annual Report, Sustainability Principles Compliance Statement</p> <p>Arçelik 2021 Sustainability Report, Materiality Matrix Section</p> <p>https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf</p> <p>Arçelik 2021 Materiality Report:</p> <p>https://www.arcelikglobal.com/media/6947/arcelik21_materiality_report.pdf</p>	
D.2	Works on raising awareness of sustainability and its importance through social responsibility projects, awareness activities and training programs.	X				<p>In the light of its Corporate Citizenship Policy, Arçelik implements various social initiatives catering to human needs in its geographies and also in other areas with the aim of supporting sustainable living. The Company discloses all its activities and their outputs every year in its corporate reports.</p>	<p>Arçelik 2022 Annual Report, Sustainability Section</p> <p>Arçelik 2021 Sustainability Report, In Touch with Human Needs Section</p> <p>https://www.arcelikglobal.com/media/6938/arcelik21_sustainability_report.pdf</p> <p>Arçelik Corporate Citizenship Policy</p> <p>https://www.arcelikglobal.com/media/5758/22-07corporate-citizenship-policy_son.pdf</p>	