# MIGROS



# **MIGROS TICARET A.Ş.**

01.01.2020 - 31.03.2020 INTERIM ANNUAL REPORT PREPARED PURSUANT TO THE CMB SERIES:II NO:14.1

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# **CORPORATE PROFILE**

: Migros Ticaret A.Ş. Company

The Date of Foundation\* : 19.03.2008

**Trade Registry Office** : Istanbul Trade Registry Office

**Trade Registry Number** : 659896

**Tax Administration** : Büyük Mükellefler Vergi Dairesi

Tax ID : 6220529513

: Atatürk Mahallesi Turgut Özal Bulvarı No: 7 **Address** 

34758 Ataşehir - İstanbul

Phone : 0216 579 30 00

: 0216 579 35 00 **Fax** 

**Corporate Web Site** : www.migroskurumsal.com

E-mail : malimigros@migros.com.tr

**Share Capital** : TL 181,054,233

: TL 500,000,000 **Capital Ceiling** 

: Borsa İstanbul **Stock Exchange** 

Listing Year at the Stock Exchange\*\* : 2009

: MGROS.IS **Symbol** 

<sup>(\*):</sup> Migros Türk T.A.Ş. and Moonlight Perakendecilik ve Ticaret A.Ş., established in March 19, 2008, were merged on April 30, 2009. Moonlight changed its name to Migros Ticaret A.Ş. subsequent to the merger.

(\*\*): It is the first listing date of Migros Ticaret A.Ş. in ISE following the merger with Migros Türk T.A.Ş.

# INTRODUCTION: AN ECONOMIC REVIEW AND RETAIL MARKET

Gross Domestic Product (GDP) grew by 0.9% in 2019 in real terms. The consumption expenditures of households increased by 0.7% year on year during the same period.

The CPI, which was 11.84% in 2019, grew by 11.86% in March 2020 versus the same month of the previous year. The prices of food and non-alcoholic beverages rose by 10.05% in comparison to last year. According to the latest Inflation Report of the Central Bank of Turkey (CBRT), the annual CPI is expected to be between 5.5% and 9.3% (mid-point of 7.4%) by the end of 2020.

# **SECTION 1: CORPORATE INFORMATION**

#### **Board of Directors**

The Board of Directors of Migros Ticaret A.Ş. consists of 12 members, of which four are independent members. All the board members except Ömer Özgür Tort are non-executives. The current Board members of our Company are shown below.

Board of Directors	
Tuncay Özilhan	Recep Yılmaz Argüden
Kamilhan Süleyman Yazıcı	Ömer Özgür Tort
Talip Altuğ Aksoy	İzzet Karaca
Mehmet Hurşit Zorlu	Hüseyin Faik Açıkalın
Esel Yıldız Çekin	Şevki Acuner
Rasih Engin Akçakoca	Tom Heidman

At the ordinary general assembly meeting held on April 29, 2020, Tuncay Özilhan, Kamilhan Süleyman Yazıcı, Talip Altuğ Aksoy, Mehmet Hurşit Zorlu, Esel Yıldız Çekin, Rasih Engin Akçakoca, Recep Yılmaz Argüden and Ömer Özgür Tort were elected as members of the Board of Directors and İzzet Karaca, Hüseyin Faik Açıkalın, Şevki Acuner and Tom Heidman were elected as independent members of the Board of Directors until the General Assembly Meeting of the Company's for the year of 2020.

Information on external positions held by Board members and Independent Board Members' Affidavit is provided at the Company corporate website at <a href="www.migroskurumsal.com">www.migroskurumsal.com</a>. 15 Board resolutions were taken in the first quarter of 2020.

#### Authorities, Duties and Term of Office of the Board of Directors

According to the Articles of Association of the Company, the Board of Directors have the authority to take any decision with the exception of matters that needs the resolution of the General Assembly in accordance with the laws and the Company's Articles of Association. The Board of Directors of the Company were appointed at the 2019 Ordinary General Assembly Meeting dated April 29, 2020 until the General Assembly Meeting in which the Company's 2020 accounts are to be discussed.

#### **Committees of Board of Directors**

In accordance with the Board of Directors resolution dated May 29, 2019, it was resolved that, within the scope of the Communiqué on Corporate Governance (II-17.1) of the Capital Markets Board ("CMB"), the Corporate Governance Committee shall be responsible for the duties of the Nomination Committee and Remuneration Committees and that the committees of our Company shall comprise of the following members.

Audit Committee		
İzzet Karaca	President	Non-executive
Şevki Acuner	Member	Non-executive

Corporate Governance Committee		
Hüseyin Faik Açıkalın	President	Non-executive
Kamilhan Süleyman Yazıcı	Member	Non-executive
Recep Yılmaz Argüden	Member	Non-executive
Mehmet Hurşit Zorlu	Member	Non-executive
Affan Nomak	Member	Investor Relations & Risk Management

Early Recognition of Risk Committe	e		
Tom Heidman	President	Non-executive	
Talip Altuğ Aksoy	Member	Non-executive	
Hüseyin Faik Açıkalın	Member	Non-executive	

## **Working Principles of Committees**

## **Working Principles of the Audit Committee**

#### Scope and Objective

The Audit Committee, which was formed under the framework of the Capital Markets legislation, is continuing its activities under the auspices of the Board of Directors.

The objective of the Audit Committee is to oversee the operation of the Company's accounting and reporting system in line with the relevant law and regulatory framework, the audit and disclosure to the public of financial information, the operation and effectiveness of the independent audit and internal control systems.

#### Authority

The Audit Committee is formed and authorized by the Board of Directors. The Board of Directors determines the scope of the Audit Committee's duties as well as the working principles applicable thereto. The Audit Committee may make use of independent expert opinions on matters it may deem necessary with regards to its activities and the cost of such consultancy service shall be covered by the Company.

The committee acts within the scope of its own authority and responsibility and may advise the Board of Directors but ultimately the responsibility for making decisions lies with the Board of Directors at all times.

The detailed information on the structure of the Committee and its meetings, its duties and responsibilities, its basis and its effectiveness are provided in our corporate website (<a href="www.migroskurumsal.com">www.migroskurumsal.com</a>) under the Investor Relations tab.

The Committee convenes at least four times a year. The results of these meetings are set down in minutes that are submitted to the Board of Directors along with any decisions that are taken.

## **Working Principles of the Corporate Governance Committee**

#### Scope and Objective

The Corporate Governance Committee, which was formed under the framework of the Capital Markets legislation, is continuing its activities under the auspices of the Board of Directors.

The objective of the Corporate Governance Committee, in line with the Communiqué on Corporate Governance (II.17.1) of the Capital Market Board, is to ascertain whether or not the corporate governance principles are being implemented at our Company, if not, the reason for such failure and the conflict of interests arising from this failure to fully comply with these principles, to advise the Board of Directors on improving corporate governance implementation and monitoring the efforts of the Investor Relations Department.

Pursuant to the Communiqué on Corporate Governance, the Corporate Governance Committee also carries out the duties of the Nomination Committee and the Remuneration Committee.

#### **Authority**

The Corporate Governance Committee is formed and authorized by the Board of Directors. The Board of Directors determines the scope of the Corporate Governance Committee's duties as well as the working principles applicable thereto. The Corporate Governance Committee may make use of independent expert opinions on matters it may deem necessary with regards to its activities and the cost of such consultancy service shall be covered by the Company.

The committee acts within the scope of its own authority and responsibility and may advise the Board of Directors, but ultimately the responsibility for making decisions lies with the Board of Directors at all times.

The detailed information on the structure of the Committee and its meetings, its duties and responsibilities, its basis and its effectiveness are provided in our corporate website (www.migroskurumsal.com) under the Investor Relations tab.

The Committee convenes at least four times a year. The results of these meetings are set down in minutes that are submitted to the Board of Directors along with any decisions that are taken.

#### Working Principles of The Early Detection Of Risk Committee

#### Scope and Objective

The Early Detection of Risk Committee, which was formed under the framework of the Capital Markets legislation and article 378 of the Turkish Commercial Code numbered 6102, is continuing its activities under the auspices of the Board of Directors.

The objective of the Early Detection of Risk Committee is to determine risks that could endanger the existence, development and continuity of the Company, the implementation of precautions necessary in relation to the risks that have been identified and the management of those risks.

#### **Authority**

The Early Detection of Risk Committee is formed and authorized by the Board of Directors. The Board of Directors determines the scope of the Early Detection of Risk Committee's duties as well as the working principles applicable thereto. The Early Detection of Risk Committee may make use of independent expert opinions on matters it may deem necessary with regards to its activities and the cost of such consultancy service shall be covered by the Company.

The committee acts within the scope of its own authority and responsibility and advises the Board of Directors, but ultimately the responsibility for making decisions lies with the Board of Directors at all times.

The detailed information on the structure of the Committee and its meetings, its duties and responsibilities, its basis and its effectiveness are provided in our corporate website (www.migroskurumsal.com) under the Investor Relations tab.

The Committee convenes six times a year. The results of these meetings are set down in minutes that are submitted to the Board of Directors along with any decisions that are taken.

#### **Senior Management**

Migros Senior Management consists of Ömer Özgür Tort (General Manager) and Assistant General Managers Ahmet Fuat Yanar (Chief Operations Officer), Ferit Cem Doğan (Chief Financial Officer), Olcay Yılmaz Nomak (Chief Human Resources Officer), Cem Lütfi Rodoslu (Chief Marketing Officer), Hakan Şevki Tuncer (Chief Expansion&Property Officer), Tarık Karlıdağ (Chief Construction Officer), Mustafa Murat Bartın (Chief Large Format&Online Retail Officer), Bülent Kuntay (Chief Supply Chain & Logistics Officer) and Kerim Tatlıcı (Chief Information Officer).

## Senior management compensation

The Company has determined senior management personnel as chairman, members of Board of Directors, general manager and assistant general managers.

Total compensation provided to the key management personnel by the Company for the periods ended 31 March 2020 and 31 March 2019 has been provided at Note 20 of Condensed Consolidated Financial Statements for the Interim Period 1 January – 31 March 2020 of the Company.

Key management compensation paid or payable consists of benefits, salaries, premiums, individual pension premiums, vehicle rents and social security insurance employer shares.

# **Number of Employees**

As of 31 March 2020, the Company employs an average of 33,227 employees including its subsidiaries in Turkey and abroad (31 December 2019: 32,253).

#### **Subsidiaries**

The Company has the following subsidiaries. The nature of the business of the Subsidiaries and for the purpose of the consolidated financial statements, their respective geographical segments are as follows:

#### As of March 31, 2020;

Subsidiaries	Country of incorporation	Geographical segment	Nature of business	March 2020 (%)	Dec. 2019 (%)
Ramstore Bulgaria E.A.D.	Bulgaria	Bulgaria	Dormant	100.0	100.0
Ramstore Kazakhstan LLC	Kazakhstan	Kazakhstan	Retailing	100.0	100.0
Ramstore Macedonia DOO	Macedonia	Bulgaria	Retailing	99.0	99.0
Sanal Merkez Ticaret A.Ş. (*)	Turkey	Turkey	Dormant	100.0	100.0
Paket Lojistik ve Teknoloji A.Ş.	Turkey	Turkey	Logistics	25.0	25,0

<sup>(\*)</sup> Not included in the scope of consolidation on the grounds of materiality.

# The shareholding structure of Migros Ticaret A.Ş.

As stated in the Company's Articles of Association, there are no privileges in voting rights. All votes are equal. Shareholders may exercise their voting rights during the General Assembly pro rata the total nominal value of their shares. There are no shareholders with whom there is a cross-shareholder relationship. The groups specified in the Articles of Association do not hold any privileged rights to be represented on the Board of Directors and/or any other similar special rights.

The share capital of our Company is TL 181,054,233. The capital structure is as follows:

#### As of March 31, 2020;

Migros Ticaret A.Ş. Shareholding Structure				
Shareholder Amount (TL) Share (%)				
MH Perakendecilik ve Ticaret A.Ş.	89,046,058	49.18		
<b>Kenan Investments S.A.</b> 21,308,336 11.77				
Migros Ticaret A.Ş.	2,962,116	1.64		
Other	67,737,723	37.41		
Total	181,054,233	100.00		

#### Information About the Most Recent Capital Increase

No increase was made in the capital during January 01 - March 31, 2020.

# **Information on General Assembly Meeting**

# **General Assembly Meeting**

Meeting Minutes and List of Attendees pertaining to 2019 Ordinary General Assembly Meeting of our Company dated April 29, 2020 were disclosed in our corporate web site (www.migroskurumsal.com). In the Ordinary General Assembly Meeting, the consolidated financial statements dated 31.12.2019, which was prepared in accordance with TFRS, and the other agenda articles were duly accepted.

Information regarding the General Assembly Meeting was posted in the Turkish Trade Registry Gazette, the company's corporate website at www.migroskurumsal.com, Public Disclosure Platform and the Electronic General Assembly Portal of Central Registry Agency.

#### Amendments in the Articles of Association

No change was made in the Articles of Association during January 01 – March 31, 2020.

The final copy of the Articles of Association is posted to the Investor Relations page of the corporate website of the Company (<a href="https://www.migroskurumsal.com">www.migroskurumsal.com</a>).

#### **Authorities and Duties of the Auditors**

Article 400 ("Auditors") of the Turkish Commercial Code reads:

An auditor may be any individual who is licensed pursuant to the Certified Public Accountancy and Chartered Accountancy Act (Statute 3568 dated 1 June 1989) to perform independent audits as a chartered accountant or as a certified public accountant and who has been authorized to do so by the Public Oversight, Accounting, and Auditing Standards Authority and/or by a joint-stock company whose shareholders consist of such individuals.

At the Company's 2019 Ordinary General Assembly Meeting dated April 29, 2020, DRT Bağımsız Denetim ve Serbest Muhasebeci Mali Müşavirlik A.Ş. was elected as auditor for 2020 fiscal year.

# The Dividend Policy of Migros

"In line with the Company's long-term strategies, investments and financing plans and profitability, the amount of dividend, which determined by the Board of Directors and submitted for the approval of the General Assembly, computed in accordance with the CMB communiqués and regulations, can be distributed in cash or in the form of bonus shares of stock, or some combination of the two, or retain in the Company.

If General Assembly approves dividend distribution; due dates for distribution will be either decided individually by the General Assembly or General Assembly may authorize Boards of Directors. In any case, distribution should start the latest by the end of the fiscal year, in which the General Assembly approves the dividend distribution. Additionally, distribution is complied with all other requirements stated in Capital Market Law and CMB communiqués.

There are no preferred stocks and any individual to take part in the profits other than shareholders in the Company.

This is the Company's policy for the next three years. Any change in this policy will be publicly disclosed."

# **SECTION 2: FINANCIAL INFORMATION**

# Sales

(Thousand TL)	Jan. 01 – Mar. 31, 2020	Jan. 01 – Mar. 31, 2019
Domestic sales	6,398,951	4,879,152
Foreign sales	146,231	138,738
Other sales	8,868	7,057
Gross sales	6,554,050	5,024,947
Less: Discounts and returns	-121,256	-102,278
Sales revenue, net	6,432,794	4,922,670

# **Financial Statements**

Migros - IFRS Consolidated Income Statement Summary (Thousand TL)	Jan. 01 – Mar. 31, 2020	(%)	Jan. 01 – Mar. 31, 2019	(%)
Net Sales	6,432,794	100.0	4,922,670	100.0
Cost of sales (-)	-4,711,142	-73.2	-3,566,888	-72.5
Gross Profit	1,721,652	26.8	1,355,782	27.5
Operating Expenses	-1,413,644	-22.0	-1,113,787	-22.6
Other Operating Income / (Expense)	-70,526	-1.1	-99,534	-2.0
Operating Profit	237,482	3.7	142,461	2.9
Income / (Expense) from investment activities	-1,469	0.0	-4,728	-0.1
Operating Income Before Financial Income / (Expense)	236,013	3.7	137,733	2.8
Financial Income / (Expense)	-382,030	-5.9	-359,830	-7.3
Income/Loss Before Tax	-146,017	-2.3	-222,097	-4.5
Tax Income / (Expenses)	-32,854	-0.5	-692	0.0
Deferred Tax Income	42,600	0.7	-8,027	-0.2
Net Profit / Loss	-136,271	-2.1	-230,816	-4.7
Non-controlling Interest	24	0.0	38	0.0
Equity holders of Parent	-136,295	-2.1	-230,854	-4.7
EBITDA	372,193	5.8	313,807	6.4
EBITDA (with IFRS 16 impact)	571,427	8.9	489,655	9.9
EBITDAR	671,497	10.4	555,534	11.3

Migros IFRS Consolidated Balance Sheet Summary (Thousand TL)	March 2020	(%)	December 2019	(%)
Current Assets	5,888,823	39.9	5,276,923	36.5
Non-current Assets	8,859,546	60.1	9,183,952	63.5
Total Assets	14,748,369	100.0	14,460,875	100.0
Current Liabilities	8,018,105	54.4	7,544,018	52.2
Non-current Liabilities	6,568,397	44.5	6,593,989	45.6
Total Liabilities	14,586,502	98.9	14,138,007	97.8
Equity Attributable to Owners of Parent	159,926	1.1	321,203	2.2
Non-controlling Interest	1,941	0.0	1,665	0.0
Total Equity	161,867	1.1	322,868	2.2
Total Liabilities and Equity	14,748,369	100.0	14,460,875	100.0

# **Financial Structure and Profitability Ratios**

LIQUIDITY RATIOS	March 2020	December 2019
Current Ratio	0.73	0.70

FINANCIAL STRUCTURE RATIOS	March 2020	December 2019
Financial Leverage (Total Liabilities / Total Liabilities & Equity)	0.99	0.98
Total Liabilities / Equity	90.11	43.79
Financial Liabilities / Total Assets	0.30	0.30
Net Cash Position (Thousand TL)	-1,872,718	-2,059,211

PROFITABILITY RATIOS (%)	Jan. 01 – Mar. 31, 2020	Jan. 01 – Mar. 31, 2019
Gross Profit Margin	26.8%	27.5%
Gross Profit Margin (with IFRS 16 impact)	26.4%	27.2%
Operating Profit Margin	3.7%	2.9%
EBITDA Margin	5.8%	6.4%
EBITDA Margin (with IFRS 16 impact)	8.9%	9.9%
EBITDAR Margin	10.4%	11.3%
Net Profit / Loss Margin	-2.1%	-4.7%

SHARE PERFORMANCE RATIOS	March 2020	December 2019
Market Cap (Thousand TL)	4,102,684	4,385,128
Share Price (TL)	22.66	24.22
Earnings Per Share (EPS) (TL)	-0.75	-2.72

#### **Financial Evaluation**

Migros applied the definition of a lease and related guidance set out in IFRS 16 to all lease contracts entered into or modified on or after 1 January 2019. IFRS 16 provides a comprehensive model for the identification of lease arrangements and their treatment in the financial statements for both lessors and lessees. IFRS 16 is effective for the accounting periods starting from 1 January 2019. IFRS 16 standard increased the Company's EBITDA and financial liabilities. Other impacts of this standard on the items of balance sheet and P&L as well as financial outlook and cash flow are provided in the Note 7 of the Condensed Consolidated Financial Statements for the Interim Period 1 January – 31 March 2020 of the Company.

Information on major accounting estimates and related forecasts is provided in the Note 2 of the Condensed Consolidated Financial Statements for the Interim Period 1 January – 31 March 2020 of the Company.

Migros reports TL 6.4 billion consolidated sales turnover in 1Q 2020, a consolidated top-line growth of 30.7%. The domestic growth accelerated especially in March due to stocking up of consumers. Online business has been one of the big drivers of strong growth. Migros customers in 76 cities now enjoy Migros online shopping experience. The Company is expected to expand its coverage to all 81 cities in the Country for online business in the coming months. Also, 'Migros Hemen' expanded its coverage to 4 cities by offering online service in Eskisehir. Migros opened 52 new stores in the first guarter of 2020.

In 1Q 2020, EBITDA grew by 18.6% versus the same period of last year and reached TL 372 mn (TL 571 mn with IFRS 16). Migros recorded an EBITDA margin of 5.8% (8.9% with IFRS 16) in 1Q 2020. Consolidated EBITDAR (EBITDA before rent) is TL 671 mn in 1Q 2020 representing a margin of 10.4%.

The Company reports net consolidated loss of TL 136 mn in 1Q 2020 due to financial expenses and IFRS 16 impact despite strong operational performance. The Company's shareholders' equity reached TL 162 million as of 31 March 2020.

The new store openings and new employment will continue in Migros and the Company aims at opening 120 new stores this year. The capex requirement is expected to reach  $\sim$  TL 400 mn including the maintenance capex. Considering the sales performance in the first 4 months of the year, the consolidated sales growth expectation is revised upwards from 16-18% to 19-21% for 2020. Migros expects its consolidated EBITDA margin with IFRS 16 impact to be 8-8.5% in 2020.

#### The Dividend Distribution

In the General Assembly Meeting on 29 April 2020, the General Assembly discussed the Board of Directors' dividend distribution proposal. Accordingly;

Within the Communiqué of Capital Markets Board (CMB) No. II–19.1 and in accordance with our articles of association and dividend distribution policies that were disclosed to public by our company, it was resolved not to distribute dividend for 2019 fiscal year as the company recorded net loss in the 2019 consolidated financial statements prepared in accordance with the Turkish Commercial Code and CMB legislation.

#### The financial resources and the risk management policies

#### **Financial Debts**

As of March 31, 2020, the outstanding financial loans and bonds of the Company stands at TL 4,419,434 thousand (TL 7,517,826 thousand including TFRS 16). Detailed information related to financial debts is provided in the Note 9 of the Condensed Consolidated Financial Statements for the Interim Period 1 January – 31 March 2020 of the Company.

The redemption schedule of principal amounts of financial debt at 31 March 2020:

(Thousand TL)	Tenge Loan TL Equivalent	Euro Loan TL Equivalent	TL Loan	Total TL Equivalent	Percentage (%)
1 April 2020 - 31 March 2021	7,244	-	685,641	692,886	15.8%
1 April 2021 - 31 March 2022	16,148	526,692	427,185	970,025	22.1%
1 April 2022 - 31 March 2023	16,158	1,177,314	260,521	1,453,993	33.2%
1 April 2023 - 31 March 2024	12,215	712,562	342,813	1,067,591	24.4%
1 April 2024 - 06 March 2025	2,490	-	194,934	197,424	4.5%
	54,256	2,416,568	1,911,095	4,381,919	%100.0

# Risk Management and Internal Control Mechanism

Pursuant to the applicable provisions of the Turkish Commercial Code, the Early Detection of Risk Committee, which is charged with early diagnosis of risks that may threaten the existence, development and survival of the Company, and with ensuring that necessary actions are taken in relation to those risks, carried on with its activities.

Within the scope of the activities conducted with the Company employees, the Committee follows up various risk indicators, which have been created to ensure identification of the risks that could preclude the achievement of the Company's strategic business goals, to monitor the factors that make up these risks, to determine and measure the probability and impact of the risks, and follows up the risk criteria deemed important.

These risk indicators are analyzed and followed up by the related Company units, and changes are monitored by the Risk Committee. In periodic meetings, the Risk Committee evaluates whether appropriate actions have been taken.

The company's exposure to the fluctuations in foreign exchange rates and interest rates is mainly due to the foreign exchange denominated loans in its Balance Sheet. The Company's shareholders' equity has decreased in the last periods. Foreign exchange risk from loans and fluctuations in Euribor rates are continuously monitored and limited by hedging derivative instruments. Detailed information has been provided at Note 22, titled Exchange Rate Risk and Foreign Currency Position, of Condensed Consolidated Financial Statements for the Interim Period 1 January – 31 March 2020 of the Company.

Risk management is implemented by each subsidiary within the framework of policies decided by the Board of Directors.

The Early Recognition of Risk Committee, which convenes 6 times a year, coordinates to take precaution against predictable risks that the company might face as a result of its financial structure and reports regularly to the Board of Directors about its practices. As mentioned above, the maturity of the Company's current Euro debt is extended via refinancing and some portion of the debt is converted to Turkish Lira. Thus, the currency risk is limited. Reducing the Company's financial indebtedness (particularly hard currency debts) is one of the priorities of the senior management.

In the conduct and performance of its financial and operational reviews, the Internal Audit Department adheres to the following principles.

- · Effective utilization of the resources of the Company,
- Effectiveness of the internal control mechanisms on operations,
- Confirmation of Company assets
- · Efficiency and effectiveness of business operations,
- Compliance of employees with the quality management documentation and administrative instructions approved by the management,

The fundamental duties of the Internal Audit Department consist, among other things, of investigating/examining activities and transactions which previously had been determined and reported as having elements of risk in order to ascertain the degree to which such risks have been eliminated or brought under control in line with management-approved recommendations; performing follow-up reviews in situations where more detailed investigations and examinations are necessary.

Any problems that may be discovered during the course of review activities are investigated in detail with the aim of allowing measures to be taken as necessary while recommendations are also made concerning what action should be taken to deal with any losses which the Company is ascertained to have suffered. In all of these efforts, altering processes in such a way as to prevent recurrences of similar incidents is an issue of fundamental concern.

In line with the risk based audit approach and the year's internal control plan, in 2019 the Internal Audit Department conducted financial and operational reviews of various departments and processes. Assessments and recommendations based on review results are submitted to company senior management along with the reports in which matters where improvements may be made in keeping with the philosophy of continuous development are also pointed out. Besides financial and operational reviews, the Internal Audit Department also conducts follow-up reviews on issues about which senior management was previously informed and it was agreed that measures needed to be taken. Similar risk analysis and audits were conducted in the first quarter of 2020.

#### The features and amount of the capital market instruments that have been issued

#### **Bond Issuances**

The details of the debt securities (corporate bonds) with floating-rates that the Company issued exclusively for domestic qualified investors are as follows:

ISIN Code	Issue Amount (TL)	Issue Date	Maturity	Maturity (Days)	Coupon Number	Number of Coupons Paid
TRSMGTI72011	75,000,000	19.07.2018	16.07.2020	728	8	7/8
TRSMGTI72110	75,000,000	19.07.2018	14.07.2021	1,091	12	7/12
TRSMGTIE2015	46,000,000	24.10.2018	21.10.2020	728	8	6/8
TRSMGTI22115	200,000,000	27.02.2019	24.02.2021	728	8	4/8
TRSMGTIA2118	200,000,000	23.12.2019	20.12.2021	728	8	1/8

As of 31 March 2020, the debt securities issued by our Company reached TL 596 million.

# **SECTION 3: OPERATIONAL ACTIVITIES**

# **Position of Migros in the Sector and Investments**

Operating in the food and consumer goods sector, Migros Ticaret A.Ş. is engaged in the retail sale of all types of food products and consumer goods, as well as their wholesale for retail consumption. The Company also operates shopping malls in Turkey and abroad through its subsidiaries.

During January 01 - March 31, 2020, Migros Ticaret A.Ş. opened 52 new stores - 22 Migros, 29 Migros Jet and 1 Macrocenter - and made TL 60,631 thousand capital expenditures.

The Company operates a network of 2,231 stores in total at the end of March 31, 2020, including 1,209 supermarkets, 843 Migros Jets, 55 hypermarkets, 59 Macrocenter and 20 wholesale stores in seven geographical regions throughout Turkey, as well as 16 Ramstores in Kazakhstan and 29 Ramstores in North Macedonia operated through its subsidiaries abroad.

#### New stores opened;

М		MM		MMM		Migros Jet	
Adana	3	Adana	1	Ankara	1	Afyonkarahisar	1
Balıkesir	2	Ankara	2			Ağrı	1
Bursa	1	Samsun	1			Antalya	4
Çanakkale	1					Aydın	1
Gaziantep	1					Bursa	2
İstanbul	2					Çanakkale	2
Kocaeli	1					Erzurum	1
Malatya	1					Gaziantep	1
Mardin	2					Hatay	2
Mersin	1					Isparta	1
Sinop	1					İstanbul	5
Yalova	1					İzmir	3
						Karaman	1
						Konya	1
						Muğla	2
						Siirt	1
TOTAL	17	TOTAL	4	TOTAL	1	TOTAL	29

Macrocenter				
Ankara	1			
TOTAL	1			

# **SECTION 4: CORPORATE GOVERNANCE**

SAHA Corporate Governance and Credit Rating Services, Inc. ("SAHA"), rated our Company in accordance with the Corporate Governance Principles issued by the Capital Markets Board.

The Corporate Governance Rating of our Company was disclosed as 9.60 (95.98%) as of December 27, 2019 by SAHA in their report made public.

The breakdown of the corporate governance rating of our Company by sub-categories is stated in the table below.

Sub Sections	Weight	Rating (%)
Shareholders	25%	95.83
Public Disclosure and Transparency	25%	98.38
Stakeholders	15%	99.51
Board of Directors	35%	92.85
Average	100%	95.98

# **Statement of Compliance with Corporate Governance Principle**

Migros Ticaret A.Ş complies with the "Communiqué on Corporate Governance (II-17.1)", which were announced by the Capital Markets Board of Turkey (CMB) and always aims to improve the principles therein. The application of the main principles of Corporate Governance, which are fairness, transparency, responsibility and accountability are continuously reviewed, deficiencies are addressed with the aspiration of becoming an exemplary role model. The Company has adopted the main principles of Corporate Governance which are:

- a) Fairness
- b) Transparency
- c) Responsibility
- d) Accountability.

Migros Corporate Governance Principles Compliance Report, in addition to the annual report, can be accessed at the corporate website (<a href="www.migroskurumsal.com">www.migroskurumsal.com</a>) in the Investor Relations section.

Pursuant to the Capital Markets Board of Turkey (CMB) resolution no. 2/49 dated 10 January 2019, Corporate Governance Compliance Reporting, which is made under the Corporate Governance Communiqué no. II-17.1, shall be made using the Corporate Governance Compliance Report (CRF) and Corporate Governance Information Form (CGIF) on the Public Disclosure Platform (KAP). The said reports can be reached under the Corporate Governance tab on the KAP website. (https://www.kap.org.tr/en/sirket-bilgileri/ozet/1494-migros-ticaret-a-s)

# **Corporate Governance Committee**

The working principles of the Corporate Governance Committee are determined by the Board of Directors in line with the requirements of "Communiqué on Corporate Governance (II-17.1)" and the requirements of Turkish commercial law. The committee's duties consist of overseeing the company's compliance with corporate governance principles, with taking such action as may be required by current Capital Markets Law and other applicable laws, regulations, and administrative provisions, and with making such recommendations to the Board of Directors as may be deemed to be necessary to constantly improve the company's performance in the area of corporate governance.

A corporate governance committee was set up in 2007 and charged with monitoring corporate governance activities throughout the company and with overseeing the work of the Investor Relations Department.

Furthermore, within the scope of the "Communiqué on Corporate Governance (II-17.1)", it has been resolved that the Corporate Governance Committee will be responsible for the duties of the Nomination Committee and the Remuneration Committee. The committee, consists of five members, convenes four times in a year.

#### **Investor Relations**

Investor Relations Department, founded under the Finance Department in 2003, not only manages the relations with domestic and foreign investors but also the processes related to General Assembly, capital increases and dividend distribution. All enquiries and transactions of the shareholders regarding capital increases and dividend payments are handled here by the Investor Relations Department.

In addition, the Investor Relations communicates directly with various institutions including the Capital Markets Board (CMB), Borsa Istanbul (BIST), Central Registry Agency (CRA) and Takasbank (ISE Settlement and Custody Bank Inc.) and represents the Company. Keeping records of the Board of Directors meetings and material disclosures to the Public Disclosure Platform (KAP) in compliance with the CMB Communiqué on Material Events are among the Department's other activities. Migros' Investor Relations Department keeps up with relevant legislation as well as CMB communiqués and informs the senior management on the matters requiring compliance.

The department also responds to the information requests about the Company. Investor Relations is also responsible for the preparation of the annual reports as well as the coordination of Corporate Governance operations and activities.

All shareholders requesting information about Migros can submit their queries by sending e-mail to investor relations@migros.com.tr. All other channels of communication are also available for the shareholders.

#### Other Matters

- i. In August 2019, Fitch Ratings has reviewed Migros' National Long-Term Rating 'A+(tur)' and affirmed Migros at 'A+(tur)' with stable outlook.
- ii. The stakeholders can reach the Corporate Governance Principles Compliance Report as well as the information on corporate social responsibility activities which has an impact on social and environmental matters, employees' rights and their vocational training at the Company corporate website at www.migroskurumsal.com. The assessment of the Board of Directors on the Committees' work guidelines and their effectiveness is included in the Corporate Governance Principles Compliance Report.
- iii. As announced on October 25, 2019 by Borsa Istanbul, Migros which was included in the BIST Sustainability Index since the beginning of the index in 2014 was found eligible to stay in index. The Sustainability Report of the Company is posted on the Company corporate website under the Investor Relations page.
- iv. Information about various lawsuits filed against or in favour of the Group is provided in the Note 10 of the Condensed Consolidated Financial Statements for the Interim Period 1 January 31 March 2020 of the Company.
- v. Information on tax assets and liabilities is provided in the Note 18 of the Condensed Consolidated Financial Statements for the Interim Period 1 January 31 March 2020 of the Company.
- vi. Information on related parties is provided in the Note 20 of the Condensed Consolidated Financial Statements for the Interim Period 1 January 31 March 2020 of the Company.
- vii. The collective labor agreement, which covers the period of 01.01.2020 31.12.2022, was signed on March 30, 2020 by our Company and Tez-Koop. Labor Union. Our Company announced this agreement by a public disclosure on March 30, 2020.
- viii. In line with the Board of Director's recommendations and with respect to the strategy of deleveraging the Company's debts, the assets that were divested in 2020 reached a total value of TL 495 million as of the date of this report.

#### **Donations and Assistance**

The upper limit to donations and assistance to grant in 2020 was approved as TL 2,500,000 at the General Assembly.

There have been no special audits or public audits within the fiscal period.

No event of any special importance has occurred at the Company after the end of the fiscal year that could affect the rights of shareholders, creditors or other concerned persons and institutions.

#### **Research and Development Activities**

The Company's total R&D expenditures for first 3 months of 2020 is TL 9,853 thousand (1Q 2019: TL 5,543 thousand).

Migros Ticaret A.Ş., which was issued an R&D Center certificate from the Ministry of Science, Industry and Technology, has been continuing with its technical research and development activities in areas of business and software development in 2020.

New practices are being developed at the Migros R&D Center for creating new and/or improving existing processes pertaining to retail activities carried out by the Migros head office in the stores and distribution centres. Applications that mostly contain innovative solutions integrated with technological hardware and smart systems helped to improve our work processes related with customers and suppliers.

#### **Subsequent Events**

Information about subsequent events is provided in the Note 24 of the Condensed Consolidated Financial Statements for the Interim Period 1 January – 31 March 2020 of the Company.