

TÜRKİYE SİGORTA 2022 SUSTAINABLE PRINCIPLES COMPLIANCE REPORT						
	If the compliance status to the Principles are decided as “Yes” or “Partial” there must be information about the report/link including Explanations about the compliance to the Principles must be written in “Explanation” column.	COMPLIANCE STATUS				
		YES	NO	PARTIAL	NOT RELEVA	
A. General Principles						
A1. Strategy, Policy and Targets						
A1.1	Material environmental, social and corporate governance (ESG) issues, risks and opportunities have been determined by the Company’s board of directors.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg:26,27
	ESG Policies (i.e., Environmental Policy, Energy Policy, Human Rights and Labor Policy etc.) have been established and publicly disclosed by the Company’s board of directors.					https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/corporate-governance/policies
A1.2	Short and long-term targets which have been defined under the ESG policies are disclosed to the public	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg:15, Pg:34
A2. Application/Monitoring						
A2.1	The committees and/or departments responsible for the execution of ESG policies and top-level executives in the Company related to ESG issues and their duties have been identified and they are publicly disclosed.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg:17
	The responsible committee / unit reported the activities carried out within the scope of the policies to the Board of Directors at least once a year.	✓				The works carried out by the company's sustainability organization in 2022 were presented to the Corporate Governance Committee, which monitors the sustainability activities before the Board of Directors, with 5 minutes.
A2.2	In line with ESG targets, implementation and action plans were developed and disclosed to the public	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg:15, 39,40, 46, 51 and 72
A2.3	ESG Key Performance Indicators (KPI) and the level of achievement of these indicators were disclosed to the public on a yearly basis.		✓			Current ESG Key Performance Indicators (KPI) are presented on a yearly basis at https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 76, 77, 78, 79
A2.4	Activities to improve the sustainability performance of business processes or products and services have been disclosed to the public.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg:38-74
A3. Reporting						
A3.1	In the Company’s annual reports, information regarding sustainability performance, targets and actions should be disclosed in an understandable, accurate and sufficient manner.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/financial-reports/annual-reports Türkiye Sigorta 2022 Annual Report Pg: 116-117
A3.2	Information on which of the Company’s activities are related to the United Nations (UN) 2030 Sustainable Development Goals (SDGs) has been disclosed to the public by the Company.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 8, 16
A3.3	Lawsuits filed and/or concluded against ESG issues, which are important in terms of ESG policies and/or will significantly affect activities, have been disclosed to the public.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg:83
A4. Verification						
A4.1	The Company’s ESG Key Performance metrics have been verified by an independent third party and publicly disclosed.		✓			ESG Key Performance metrics in the Sustainability Report 2022 will be accurate by an independent third party.
B. Environmental Principles						
B1	The Company has publicly disclosed its policies and practices, action plans, environmental management systems (known by the ISO 14001 standard) and programs in the field of environmental management		✓			
B2	The scope of the report, reporting period, reporting date, and the limitations regarding the reporting conditions were disclosed to the public regarding the environmental reports prepared regarding information on environmental management.		✓			
B3	Given in A2.1.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 17
B4	Environmental targets included in the reward criteria within the scope of performance incentive systems on the basis based on (such as members of the Board of Directors, managers, and employees) have been disclosed to the public.		✓			
B5	It has been disclosed to the public that the way of material environmental issues integration into business objectives and strategies.		✓			
B6	Given in A2.4.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 38-74
B7	It has been publicly disclosed how environmental issues are managed and integrated into business objectives and strategies throughout the Company’s value chain; including the operational process, suppliers and customers.			✓		https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 48

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B. Environmental Principles (Continued)						
B8	Whether relevant organizations and non-governmental organizations on the environment are involved in the policy-making processes and the collaborations with these institutions and organizations were disclosed to the public.		✓			
B9	Environmental indicators (Greenhouse gas emissions (Scope-1 (Direct), Scope-2 (Energy indirect), Scope-3 (Other indirect), air quality, energy management, water and wastewater management, waste management, biodiversity impacts) information about the impacts of the Company has been disclosed to the public on a comparable basis periodically.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 47-50
B10	Details of the standard, protocol, methodology, and base year used to collect and calculate data have been publicly disclosed.			✓		https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 49
B11	In comparison with previous years, the increase or decrease of environmental indicators for the reporting year has been disclosed to the public.			✓		https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg:49, 50
B12	Short and long-term targets have been determined to reduce the Company’s environmental impacts, and the progress of these targets and the targets determined in previous years has been disclosed to the public.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 34, 46-50, 76
B13	A strategy to combat the climate crisis has been created and the planned actions have been publicly announced.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 34, 46-50, 76
B14	Programs or procedures have been established and disclosed to the public in order to prevent or minimize the potential negative impact of products and/or services on the environment.		✓			
	Actions have been taken to reduce greenhouse gas emissions of third parties (i.e., suppliers, subcontractors, dealers, etc.) and these actions have been disclosed to the public.		✓			
B15	The environmental benefits and cost savings of initiatives and projects aimed at reducing environmental impacts have been disclosed to the public.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 48
B16	Energy consumption (natural gas, diesel, gasoline, LPG, coal, electricity, heating, cooling, etc.) data are publicly disclosed as Scope-1 and Scope-2.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 49, 50
B17	Public disclosure was made about the electricity, heat, steam and cooling produced in the reporting year			✓		https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg:76
B18	Actions on increasing the use of renewable energy and transition to zero or low carbon electricity have been made and publicly announced.			✓		https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 12
B19	Renewable energy production and consumption data is publicly disclosed		✓			
B20	Energy efficiency projects have been carried out and the amount of energy consumption and emission reduction achieved through energy efficiency projects has been disclosed to the public		✓			
B21	Water consumption, and if any amounts of water drawn, recycled and discharged from underground or above ground, sources and procedures are publicly disclosed.				✓	
B22	It has been publicly disclosed whether the Company’s operations or activities are included in any carbon pricing system (Emissions Trading System, Cap & Trade or Carbon Tax).				✓	
B23	Information on carbon credits gained or purchased during the reporting period has been disclosed to the public.				✓	
B24	If carbon pricing is applied within the Company, the details are disclosed to the public.				✓	
B25	The platforms where the Company discloses its environmental information are publicly disclosed.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 46-50, 76

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C. Social Principles						
C1. Human Rights ve Employees Rights						
C1.1	The Corporate Human Rights and Employee Rights Policy has been established in a way to cover the Universal Declaration of Human Rights, ILO Conventions ratified by Turkey and other relevant legislation, those responsible for the execution of the policy have been determined and both the policy and responsible departments from the policies have been disclosed to the public.		✓			https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/corporate-governance/policies/human-resources-policy https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/corporate-governance/ethical-principles
C1.2	Considering the effects of supply and value chain; fair workforce, improvement of labor standards, women's employment, and inclusion issues (gender, race, religion, language, marital status, ethnic identity, sexual orientation, gender identity, family responsibilities, union activities, political opinion, disability, social and cultural differences, etc., such as non-discrimination) are included in the Company's policy on employee rights.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/corporate-governance/policies/human-resources-policy https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/corporate-governance/ethical-principles
C1.3	Measures taken along the value chain regarding the observance of certain economic, environmental, social factors (low-income groups, women, etc.) or minority rights/equality of opportunity have been publicly disclosed.			✓		https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 55, 56
C1.4	Developments regarding preventive and corrective practices against discrimination, inequality, human rights violations, forced and child labor have been disclosed publicly.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 85
C1.5	Investments in employees (training and development policies), compensation, recognized fringe benefits, unionization right, work/life balance solutions and talent management are included in the employee rights policy.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 53-58
	Disagreement resolution processes have been determined by establishing mechanisms for employee complaints and resolution of disputes.			✓		https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 53
	Activities conducted within the reported period to ensure employee satisfaction were disclosed publicly.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/financial-reports/annual-reports Türkiye Sigorta 2022 Annual Report Pg: 89
C1.6	Occupational health and safety policies have been established and disclosed publicly.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 47, 61
	Measures taken to prevent occupational incidents and protect health and incident statistics have been disclosed publicly.					https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 61
C1.7	Personal data protection and data security policies have been established and disclosed publicly.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 60
C1.8	Ethics policy has been established and disclosed publicly.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/corporate-governance/ethical-principles https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 52
C1.9	Explains its work on social investment, social responsibility, financial inclusion and access to finance.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 71-74
C1.10	Informative meetings and training programs have been organized for employees on ESG policies and activities.		✓			
C2. Stakeholders, International Standards and Initiatives						
C2.1	The customer satisfaction policy regarding the management and resolution of customer complaints has been prepared and disclosed publicly.	✓				https://www.turkiyesigorta.com.tr/kurumsal/hakimizda/sikayet-yonetimi-politikasi
C2.2	Information about the communication with stakeholders (which stakeholder, subject and frequency) is publicly disclosed	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 19
C2.3	International reporting standards adopted in reporting are explained.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 80-86
C2.4	Principles adopted in relation to sustainability, international organizations, committees and principles of which the Company is a signatory or member are disclosed publicly.			✓		https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 16, 17
C2.5	Improvements were made and studies were carried out to be included in the sustainability indices of Borsa Istanbul and/or international indices providers.		✓			
D. Corporate Governance Principles						
D1	Opinions of stakeholders were sought in the determination of measures and strategies in the field of sustainability.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pg: 20-25
D2	Social responsibility projects, awareness activities and trainings have been carried out to raise awareness about the issue of sustainability and its importance.	✓				https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability/our-sustainability-reports Pa: 71-74