

HGS Canada Wins Gold Stevie® Award in 2014 International Business AwardsSM

Dartmouth, Nova Scotia, Xx, 2014: Hinduja Global Solutions Limited (referred to as “[HGS](#)” or the “Company”) (Listed on NSE & BSE India) was announced as the winner of the Gold Stevie® Award in the “Customer Service Department of the Year” category in The 11th Annual International Business Awards.

HGS’ Gold-winning submission, described the HGS Customer Experience Blueprint, which is designed to identify, model, and document best practices when handling inbound customer service calls. On winning the award, **Ross Beattie, CEO, HGS Canada**, said, “This award win is a testament to the innovation that our operations team brings to our clients’ customers. As a provider of outsourced customer care solutions, we pride ourselves on the ability to create exceptional value and creative solutions for our clients. Congratulations to the HGS Canada management team, our consulting partner Switchgear, and our dedicated frontline staff who create great customer service stories every day.”

“We congratulate all of the Stevie winners in this year’s IBAs,” said Michael Gallagher, president and founder of the Stevie Awards. “The quality of entries we receive improves every year. This year’s judges were rewarded with the opportunity to review more than 3,500 stories of business achievement and innovation from around the world. We look forward to celebrating the winners’ achievements in Paris on 10 October.”

Details about The International Business Awards and the lists of Stevie Award winners are available at www.StevieAwards.com/IBA.

About the Stevie Awards:

The International Business Awards are the world’s premier business awards program. All individuals and organizations worldwide – public and private, for-profit and non-profit, large and small - are eligible to submit nominations. The 2014 IBAs received entries from more than 60 nations and territories.

Nicknamed the Stevies for the Greek word for “crowned,” the awards will be presented to winners at a gala awards banquet at the Westin Paris – Vendôme Hotel in Paris, France on 10 October.

About Hinduja Global Solutions:

HGS, part of the multi-billion dollar conglomerate Hinduja Group, is a world leader in Customer Relationship and Business Process Management, with a global footprint across North America, Latin America, Europe, Asia and Africa. With over three decades of experience with some of the world’s most recognized brands, it delivers the best practices that drive exceptional results for its clients. Its contact center solutions, back office transaction processing services, domain analytics and process consulting solutions combine operational excellence with functional expertise. It enjoys “Preferred Partner” status with most of its major clients. HGS currently



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serves 141 clients (excluding payroll processing clients) across sectors like Healthcare & Insurance, Banking & Financial Services, Consumer Products, and Telecommunications, Technology & Media. The company's global delivery network comprises of 59 centers employing over 26,800 people worldwide. HGS had a turnover of around \$412 million in FY2014.

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