

June 09, 2021

BSE Limited

Corporate Relation Dept.
P. J. Towers, Dalal Street
Mumbai 400 001.

Scrip Code : 532859

National Stock Exchange of India Ltd.

“Exchange Plaza”,
Bandra Kurla Complex, Bandra (E)
Mumbai - 400 051.

Symbol : HGS

Dear Sirs,

Sub: Hinduja Global Solutions to create over 560 Northern Ireland jobs

We are enclosing a Press Release being issued by the Company on the captioned subject, which is self-explanatory.

Thanking you,

Yours faithfully,
For **Hinduja Global Solutions Limited**



Narendra Singh
Company Secretary

Encl : As above

Hinduja Global Solutions to create over 560 Northern Ireland jobs

Bangalore – June 9, 2021: Hinduja Global Solutions UK, a subsidiary of Hinduja Global Solutions (HGS), today announced plans to create 565 new jobs in Northern Ireland.

Invest Northern Ireland, the region's business development agency, has worked extensively to help secure this project for Northern Ireland and is supporting to help create 565 new jobs.

Adam Foster, CEO of Hinduja Global Solutions UK said: "Our business was already growing but the last 12 months have been particularly strong. This growth means we need to expand our team. We focus on clients and contracts where we can build longer term strategic relationships and bespoke solutions.

"We were attracted to Northern Ireland by the positive experience of others, the availability of talented people, and the good connectivity infrastructure which is so important to our homeworking model.

"There can be some misperceptions of business processing/contact centre type businesses, but we really pride ourselves on our positive culture at HGS. Our use of technology-powered services including automation, analytics and digital for back office processing frees up our staff to focus on higher-value and more interesting work. We provide equal opportunities for all employees and support them to take ownership of their actions, be proud of their achievements and celebrate successes."

Around 100 jobs are already in place, with people recruited from every council area in Northern Ireland.

Kevin Holland, CEO, Invest Northern Ireland said: "A project of this scale and type helps contribute to a balanced spread of economic development and recovery across Northern Ireland. It helps address the barriers some people face to access quality employment and this can help reduce economic inactivity.

"This particular project has diverse roles including customer agents, managers, and support roles. I know the HGS team is committed to delivering these new roles and growing beyond. We in turn are keen to ensure their Northern Ireland experience meets and then exceeds their expectations."

About Hinduja Global Solutions (HGS)

A global leader in business process management (BPM) and optimizing the customer experience lifecycle, HGS is helping make its clients more competitive every day. HGS combines technology-powered services in automation, analytics and digital transformation with deep domain expertise focusing on back office processing, contact centres, traditional and digital customer care, and HRO solutions to deliver transformational impact to clients. Part of the multi-billion-dollar conglomerate Hinduja Group, HGS takes a true "globally local" approach, with over 41,110 employees across 59 delivery centres in seven countries, making a difference to some of the world's leading brands across nine key verticals. For the year that ended March 31, 2020, HGS had revenues of US\$ 737 million. Visit <https://www.teamhgs.com> to learn how HGS can help make your business more competitive.