

HGS plans to set up a new delivery center in Mysuru, Karnataka

A leader in the customer experience segment, HGS will hire 400 people initially by October 2022

Bengaluru, June 20, 2022 - Hinduja Global Solutions (HGS) (listed in BSE & NSE), a leading and innovative provider of solutions in consumer engagement, digital CX and business process management (BPM), announced today that it is setting up a new delivery center in Mysuru, Karnataka. HGS expects to hire 400 employees locally by October 2022 and ramp up aggressively through the year.

This development comes as HGS continues to expand its capabilities and geographical presence, and penetrate new markets.

Speaking about the development, **Pushkar Misra, President and CEO – APAC, HGS** said, *“HGS is witnessing significant growth, led by the continued trust of our clients and growing business opportunities. Mysuru has played a key role in HGS’ success before when we supported the domestic market and we expect that this new center will help us aggressively grow our global delivery capabilities from India.”*

He added, *“The Mysuru region has some fantastic talent and we’ve always found candidates aligned to our requirement. In fact, the local talent is the prime reason for us coming back to Mysuru. I’m very excited about our second innings in Mysuru.”*

Situated in a prime business location on the Outer Ring Road in the city, the center has a capacity of 480 seats and it can accommodate up to 1,000 employees in two shifts. To start with, the Mysuru center will support a US client with international non-voice processes and back-office services, and add other clients subsequently. The company is looking to hire graduates with good English proficiency.

HGS offers its employees several great benefits such as free transportation, competitive wages, career and skills development and community engagement opportunities, etc. Apart from this, employees gain exposure to international business with the opportunity to support some of the best global brands.

Currently in India, HGS employs over 8,600 people across eight delivery centers in Bengaluru, Mumbai, Hyderabad and Vizag.

Individuals interested in applying for positions, including Process Consultant roles, can share their resumes at hiring@teamhgs.com or contact us on +91 9113086620.

About Hinduja Global Solutions (HGS):

A global leader in optimizing the customer experience lifecycle, digital transformation, and business process management, HGS is helping its clients become more competitive every day. HGS combines automation, analytics, and artificial intelligence with deep domain expertise focusing on digital customer experiences, back-office processing, contact centers, and HRO solutions. Part of the multi-billion-dollar conglomerate Hinduja Group, HGS takes a “globally local” approach. HGS is present in seven countries,

with over 21,600 employees across 38 delivery centers, making a difference to some of the world's leading brands across verticals. For the year ended March 31, 2022, HGS had revenues of Rs. 32,636.9 million (US\$ 439 million), excluding revenues of the recently divested healthcare business.

Visit <https://hgs.cx> to learn how HGS transforms customer experiences and builds businesses for the future.

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