



Reliance Communications Limited

Dhirubhai Ambani Knowledge City
Navi Mumbai 400 710.

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www.rcom.co.in

January 13, 2015

The General Manager
Corporate Relationship Department
BSE Limited
Phiroze Jeejeebhoy Towers
Dalal Street, Fort,
Mumbai 400 001
Fax No.: 2272 2037/39/41/61/3121/3719

The Manager
National Stock Exchange of India Ltd.
Exchange Plaza, C/1, Block G
Bandra - Kurla Complex, Bandra (East)
Mumbai 400 051
Fax No.: 2659 8237 / 38/8347/48 /
66418124/25/26

BSE Scrip Code: 532712

NSE Symbol: RCOM

Dear Sir,

Sub: Clarification on Economics Times Article -RCOM to outsource Call Centre ops to Vertex India

Ref: BSE and NSE email dated January 13, 2015 – News Clarification.

We refer to your above referred email on the captioned subject.

As a part of the regular and ongoing business activities and in order to render specialised and customised services efficiently to our customers, the Company has outsourced its captive call centre services to Vertex India vide long term contact between the parties.

Kindly inform your members accordingly.

Thanking you.

Yours faithfully,

For **Reliance Communications Limited**

Prakash Shenoy
Company Secretary