



TCS/PR/SE-5/2013-14

May 29, 2013

National Stock Exchange of India Limited
Exchange Plaza
Bandra-Kurla Complex
Mumbai
Fax. No. 2659 8237 / 38
Kind Attn.: Manager, Listing Department

BSE Limited
P. J. Towers
Dalal Street
Mumbai
Fax. No. 2272 2037 / 2272 3121
Kind Attn.: General Manager,
Department of Corporate Services

Scrip Code No. 532540 (BSE)

Dear Sirs,

We are sending herewith copy of a Press Release titled "**Department of Posts Awards Core System Integrator project to TCS**" which will be disseminated shortly.

The Press Release is self-explanatory.

Thanking you,

Yours faithfully,
For **TATA CONSULTANCY SERVICES LIMITED**

Suprakash Mukhopadhyay
Vice President and Company Secretary

Encl: as above

TATA CONSULTANCY SERVICES

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For immediate use **PRESS RELEASE**

Department of Posts Awards Core System Integrator project to TCS

Value of the Contract is over INR 1,100 crore

New Delhi, India, May 29, 2013: Tata Consultancy Services (TCS), (BSE: 532540, NSE: TCS), a leading IT services, business solutions and outsourcing firm, announced that it had won a 6 year contract from the Department of Posts for an end-to-end IT modernisation program to equip India Post with modern technologies and systems to enable it to serve more services to more customers in an effective manner.

The IT modernisation project dubbed India Post 2012 will help the department achieve a wider reach among the Indian population through increased customer interaction channels and through new lines of business. The project will help India Post provide better customer service through IT enablement of business processes and support functions.

The scope of the project includes developing and supporting mail, finance & accounts, HR, customer interaction management solutions for all channels including Rural ICT platform; data migration, infrastructure, Service Level Agreement (SLA), call centre and centralized 24x7 service desk operation for all DoP. The end-to-end security solutions, Enterprise Management System (EMS), over all integration for entire system is responsibility of CSI.

Speaking on the occasion, **Ms. P Gopinath, Secretary, Department of Posts** said, "India Post has a vision of being a technology-enabled self reliant market leader and is looking to move from a government service provider to a customer enabled world class service provider where the customer will be the focus of multi-farious service delivery platforms. We are looking to improve customer service in terms of service quality, speed and reliability of delivery, and improving operational efficiency and look forward to our partner, TCS, bringing leading and best Industry practices."

Mr. Tanmoy Chakrabarty, Vice President & Global Head, Government Industry Solutions Unit, TCS said, "The CSI project is about service delivery transformation through a technology-led, service oriented approach to offer world class delivery of postal services to Indian citizens. This project once again reiterates TCS' commitment to help the government deliver citizen services more efficiently."

Increased urbanisation, demand for financial services, increased funding by the government for the weaker sections and the rural sector have opened up new opportunities for India Post which, in turn has necessitated development of new processes and supporting technology. India Post is also faced with the twin challenges of increasing competition and continuing advances in communication technology, especially in mobile telephony and the Internet.

TCS' Government solutions unit partners with governments, public sector entities and defence and security establishments to offer IT-based governance solutions that work for all stakeholders. Having considerable experience across a number of complex governance projects around the world, our specialists are able to conceptualize, develop and deliver the best-in-class solutions that allow you to meet stakeholders' diverse interests.

For immediate use **PRESS RELEASE**

About India Post

For over 150 years, the Department of Posts (DoP) has and has played a crucial role in the country's socio-economic development and has been the backbone of the country's communication ecosystem. It touches the lives of Indian citizens in many ways: delivering mails, accepting deposits under Small Savings Schemes, providing life insurance cover under Postal Life Insurance (PLI) and Rural Postal Life Insurance (RPLI) and providing retail services like bill collection, sale of forms, etc. The Department of Posts also acts as an agent for Government of India in discharging other services for citizens such as Mahatma Gandhi National Rural Employment Guarantee Scheme (MGNREGS) wage disbursement and old age pension payments. With 1,55,015 Post Offices, the DoP has the most widely distributed postal network in the world.

About Tata Consultancy Services Ltd. (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that delivers real results to global business, ensuring a level of certainty no other firm can match. TCS offers a consulting-led, integrated portfolio of IT, BPO, infrastructure, engineering and assurance services. This is delivered through its unique Global Network Delivery Model™, recognized as the benchmark of excellence in software development. A part of the Tata group, India's largest industrial conglomerate, TCS has over 276,000 of the world's best-trained consultants in 44 countries. The company generated consolidated revenues of US \$11.6 billion for year ended March 31, 2013 and is listed on the National Stock Exchange and Bombay Stock Exchange in India. For more information, visit us at www.tcs.com.

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