

MSIL: CSL: NSE: 2014/1

1<sup>st</sup> December 2014

The Vice President

National Stock Exchange of India Limited

"Exchange Plaza", Bandra – Kurla Complex

Bandra (E)

Mumbai – 400 051

**Sub: Press Release**

Dear Sir,

Please find enclosed herewith as Annexure - "A", a copy of press release being issued today.

Kindly take the same on record.

Thanking You,

Yours truly,

**For Maruti Suzuki India Limited**

Sanjeev Grover

General Manager (CSL)

Encl.: As above

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**MARUTI SUZUKI INDIA LIMITED**

CIN: L34103DL1981PLC011375

## Registered &amp; Head Office:

Maruti Suzuki India Limited,  
1 Nelson Mandela Road, Vasant Kunj,  
New Delhi 110070, India.Tel: 011-46781000, Fax: 011-46150275/46150276  
www.marutisuzuki.com

## Gurgaon Plant:

Maruti Suzuki India Limited,  
Old Palam Gurgaon Road,  
Gurgaon 122015, Haryana, India.

Tel. 0124-2346721, Fax: 0124-2341304

## Manesar Plant:

Maruti Suzuki India Limited,  
Plot No.1, Phase 3A, IMT Manesar,  
Gurgaon 122051, Haryana, India.

Tel: 0124-4884000, Fax: 0124-4884199

**Press Release**

**Maruti Suzuki's Service Campaign of Ciaz**

**New Delhi, December 1, 2014:** Maruti Suzuki India Limited will proactively undertake a Service Campaign to inspect a suspected fault and replace the relevant part of clutch operation system of a batch of 3,796 Ciaz (manual transmission) cars. These cars are among those manufactured till 7<sup>th</sup> November 2014.

The Company has decided to undertake a Service Campaign for these cars, in the interest of customers. Maruti Suzuki dealers have started to communicate with owners of the impacted vehicles.

Service Campaigns are undertaken globally by automobile companies to rectify faults that may potentially cause inconvenience to customers.

The inspection and replacement will be done free of cost to the customer.

Customers of Ciaz (manual transmission) can check the Company's website **[www.marutisuzuki.com](http://www.marutisuzuki.com)** to ascertain if their Ciaz is among the above mentioned vehicles.

The customer is requested to fill in the chassis number (MA3 followed by 14 digit alpha-numeric number) on the computer screen. The chassis number is embossed on the vehicle ID plate and is also in the vehicle invoice / registration documents.

Customers may also contact the nearest Maruti Suzuki dealer workshop to ascertain if their vehicle is among the above vehicles.