

5th March 2026

To:

**National Stock Exchange of India
Limited (Scrip Code: FSL)**
Exchange Plaza,
Plot no. C/1, G Block,
Bandra-Kurla Complex
Bandra (East),
Mumbai - 400 051

BSE Limited (Scrip Code: 532809)
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai - 400 001

Dear Madam/ Sir,

Sub: Press Release

This is to inform that a Press Release titled – “Firstsource awarded Top 1% of S&P Global CSA Score for ESG - Included in S&P Global Sustainability Yearbook for Third Consecutive Year” is attached along with this letter.

You are kindly requested to take the same on record and oblige.

Thanking you,

For **Firstsource Solutions Limited**

Pooja Nambiar
Company Secretary
Encl.: A/a

Firstsource Solutions Ltd

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(CIN: L64202MH2001PLC134147)

Firstsource awarded Top 1% of S&P Global CSA Score for ESG Included in S&P Global Sustainability Yearbook for Third Consecutive Year

Mumbai, India | March 05, 2026: [Firstsource Solutions Limited](#) (NSE:FSL, BSE:532809), a leading global provider of business process management services and an RP-Sanjiv Goenka Group company, has been recognized as the “**Top 1% in the S&P Global Corporate Sustainability Assessment (CSA) Score**” for 2026. The recognition also comes with an inclusion in the **S&P Global Sustainability Yearbook**, for the third consecutive year.

The S&P Global CSA Score and Sustainability Yearbook serve as a trusted benchmark for corporate sustainability, assessing companies across environmental, social, and governance dimensions. With over 9,200 companies assessed, only 848 achieved Yearbook membership.

Firstsource’s Top 1% placement reflects the company’s sustained progress in purpose-led, sustainable growth and its standing among top-performing companies across industries worldwide. Moreover, its inclusion underscores its leadership in the 'Professional Services' category, with an S&P Global Sustainable1 ESG Score and CSA Score of 87 each, placing it in the top 99th percentile.

Dr. Sanjiv Goenka, Chairman of RPSG Group and Firstsource, shared, “Being considered a leader in corporate sustainability this early in our ESG journey is a testament to the dedication of our people in building a sustainable business and long-term value creation. In an industry where ESG transformation often takes many years to institutionalize, we chose to embed climate discipline, governance strength, and social impact into the core of our operating model. Being placed among the top 1% globally affirms that this integrated approach is working — and strengthens our resolve to build a business that is resilient, responsible, and future-ready.”

Firstsource has accelerated its ESG journey under FirstConscious, by achieving key milestones, including:

- **Environmental:** Disclosure of Scope 1, 2, and 3 emissions with external assurance; 26% of operations powered by renewable energy sources; commitment to Science Based Targets initiative (validation underway) and Net Zero by 2050; EV transition with a 50% fleet conversion target by 2027.
- **Social & Talent:** 46% gender diversity; 11,000+ impact hires through inclusion programs to date; launch of INDEX 2.0 and an AI Coach for workforce transformation; sustained 95% client satisfaction.
- **Governance & ESG Intelligence:** Focused engagement to align external stakeholders on climate goals; rollout of Phase 1 of ESGFirst, a digital ESG reporting platform; and 85% of supplier spend evaluated against ESG metrics.

For more details on the S&P Global Sustainability Yearbook 2026, visit: [The Sustainability Yearbook - 2026 Rankings](#).

About Firstsource

Firstsource Solutions Limited, an RP-Sanjiv Goenka Group company (NSE: FSL, BSE: 532809, Reuters: FISO.BO, Bloomberg: FSOL:IN), is a global leader providing transformational solutions and services spanning the customer lifecycle across Healthcare, Banking and Financial Services, Communications, Media and Technology, Retail, and other diverse industries. With a global footprint across US, UK, India, Philippines, Mexico, Romania, Turkey, Trinidad & Tobago, South Africa, and Australia, we ‘make it happen’ for our clients, solving their biggest challenges with hyper-focused, domain-centered teams and cutting-edge tech, data, and analytics. Our inch-wide, mile-deep practitioners work collaboratively, leveraging UnBPO™ - our differentiated approach to reimagining traditional outsourcing - to deliver real-world, future-focused solutions that drive speed, scale, and smarter decisions, turning transformation into tangible results for our clients. (www.firstsource.com)

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