



# Market Update – 16 May 2012

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# Strong earnings growth continues

## Financials to April 2012

|                  | versus pcp |    | YTD Actual<br>10 Months to Apr12 | Feb 12<br>FY12 Guidance |
|------------------|------------|----|----------------------------------|-------------------------|
| PDL acquisitions | up 3%      | to | <b>\$77.8m</b>                   | \$75 - \$85m            |
| Revenue          | up 11%     | to | <b>\$104.4m</b>                  |                         |
| NPAT             | up 23%     | to | <b>\$22.0m</b>                   | \$25 - \$27m            |
| EPS (basic)      | up 21%     | to | <b>48.0 cents</b>                | 55 - 59 cents           |

Unaudited management accounts

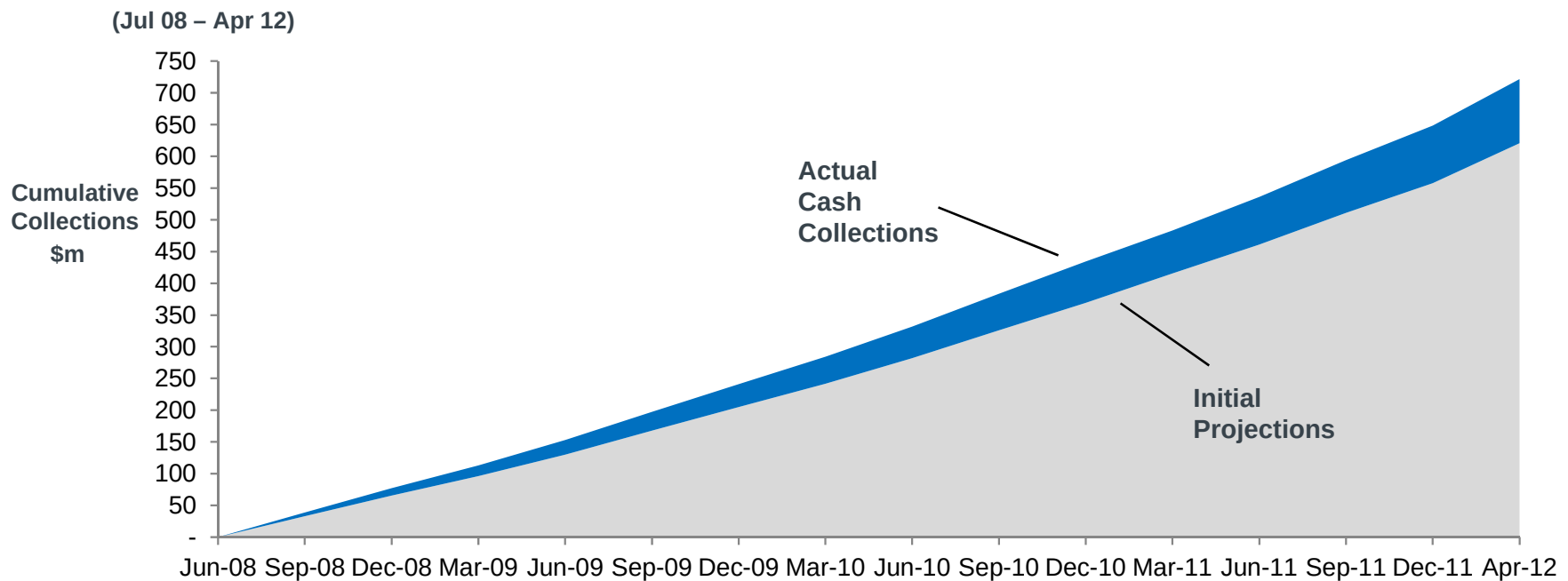
# Further strengthening of balance sheet

| \$ million                           | Ten months ended |              |
|--------------------------------------|------------------|--------------|
|                                      | 30 Apr 12        | 30 Apr 11    |
| Operating cash flow                  | 115.4            | 96.3         |
| PDL acquisitions, lending and capex  | (83.7)           | (78.2)       |
| <b>Free cash flow</b>                | <b>31.7</b>      | <b>18.1</b>  |
| PDL / loan book carrying value       | 139.2            | 147.0        |
| Net bank debt                        | 1.9              | 29.5         |
| <b>Net debt / carrying value (%)</b> | <b>1.4%</b>      | <b>20.1%</b> |

Unaudited management accounts

# Purchases meet ingoing projections...

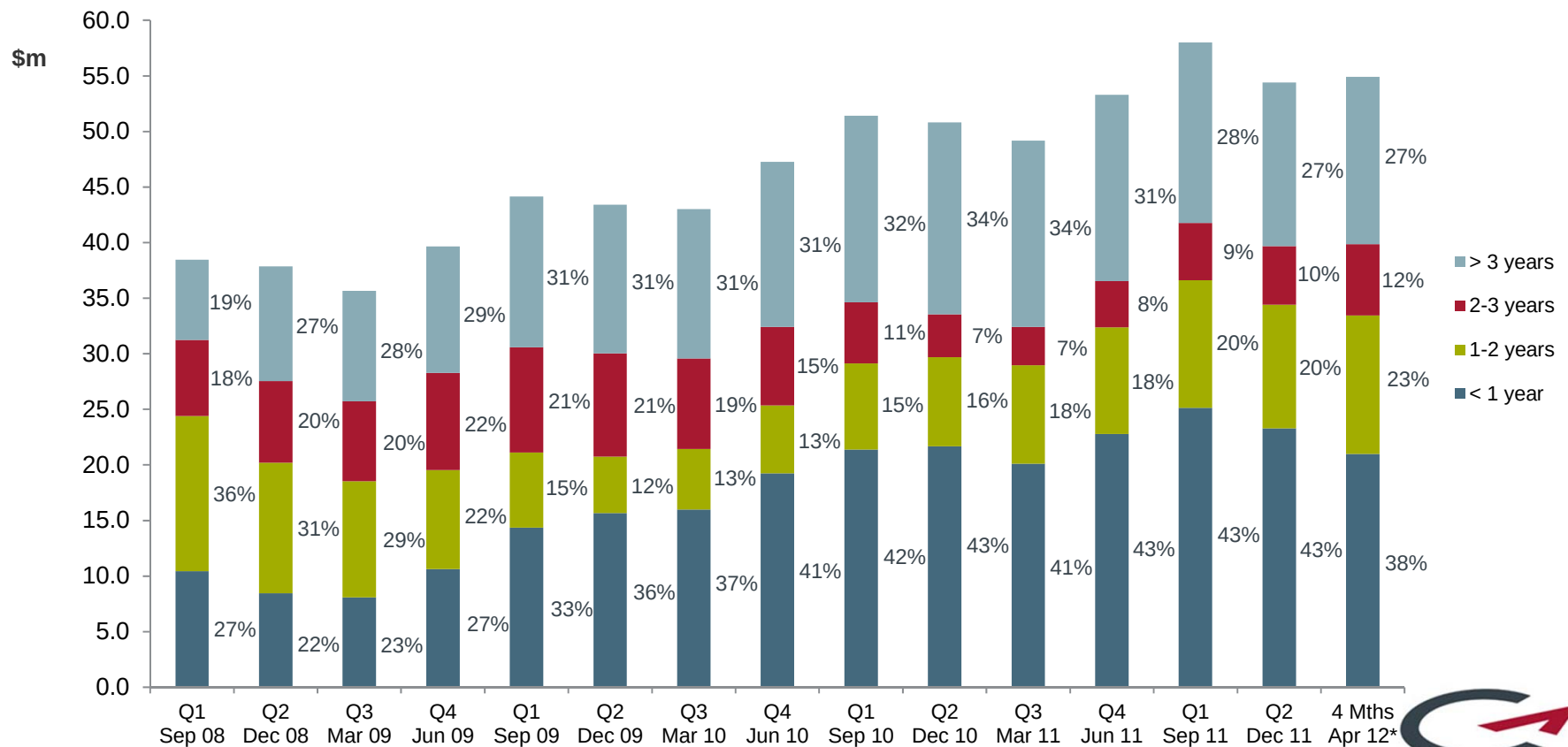
## Cumulative Collections (Initial Expectations versus Actual)



Note: For all PDL's held at June 2008, initial projections represent the forecast prepared as at June 2008

...and we continue to drive collections from older PDLs...

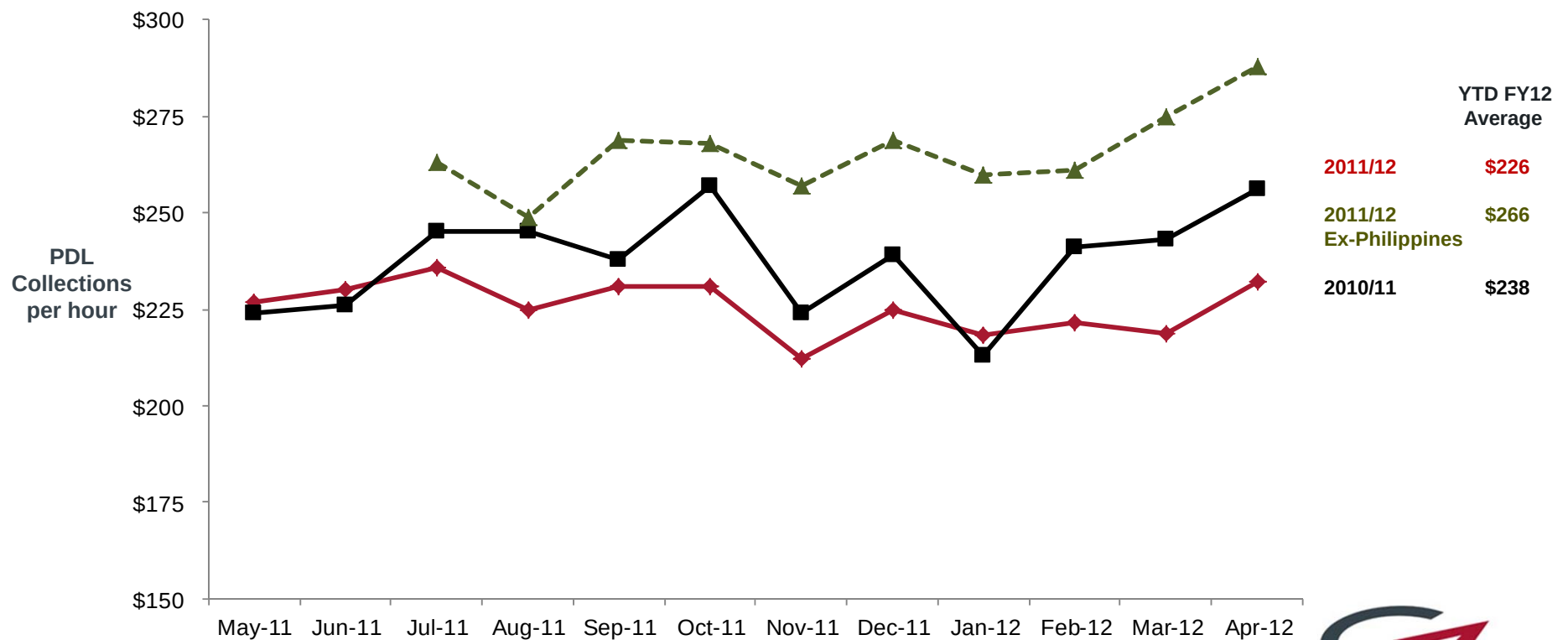
## PDL Collections by date of purchase



\* pro-rated to a quarterly average

# ...while maintaining collection efficiency

## Debt Purchase Productivity (direct collection staff only)



Note: Recent dilution due to Philippines expansion. Ex-Philippines result shows solid underlying productivity

# Our strong payers base suggests this will continue

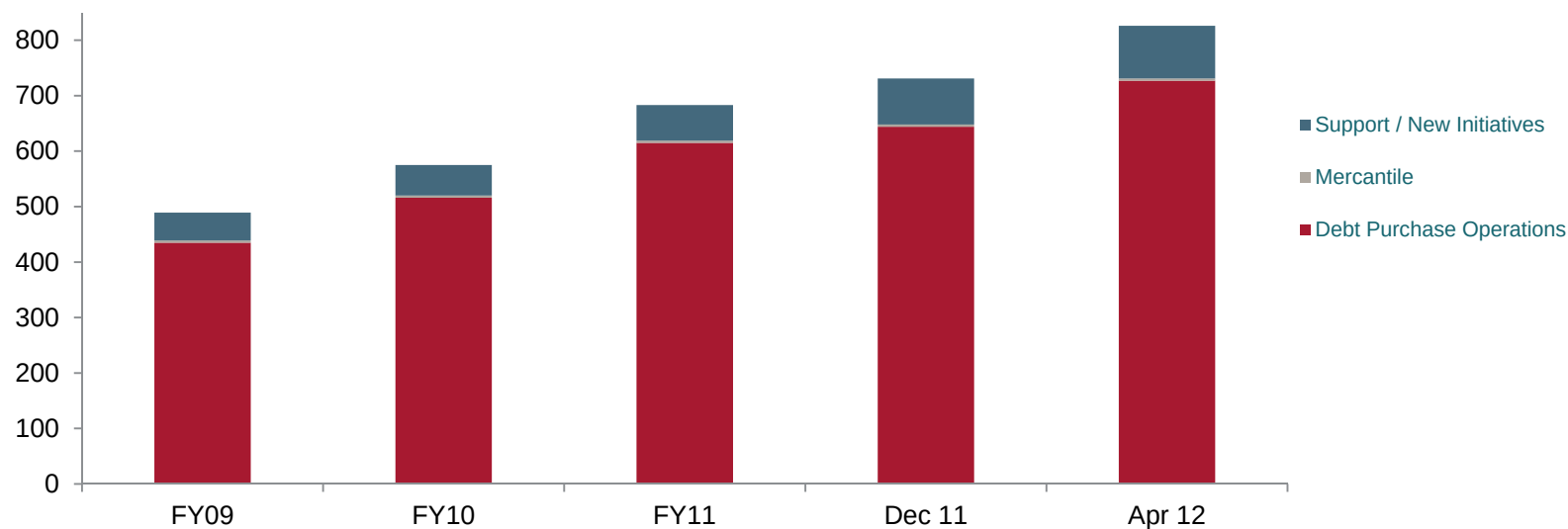
| <b>Total Portfolio</b> | Apr 12  | Dec 11  | Jun 11  | Dec 10  | Jun 10  | Dec 09  |
|------------------------|---------|---------|---------|---------|---------|---------|
| Face value             | \$3.6bn | \$3.4bn | \$3.2bn | \$2.9bn | \$2.6bn | \$2.5bn |
| Number of accounts     | 578,000 | 496,000 | 413,000 | 319,000 | 302,000 | 306,000 |

## Payment arrangements

|                      |        |        |        |        |        |        |
|----------------------|--------|--------|--------|--------|--------|--------|
| Face value           | \$640m | \$627m | \$598m | \$542m | \$476m | \$392m |
| Number of accounts   | 88,000 | 83,000 | 77,000 | 71,000 | 66,000 | 57,000 |
| % of PDL collections | 70%    | 71%    | 70%    | 70%    | 68%    | 66%    |

# We continue to increase collection capacity

## Headcount by function (FTE)

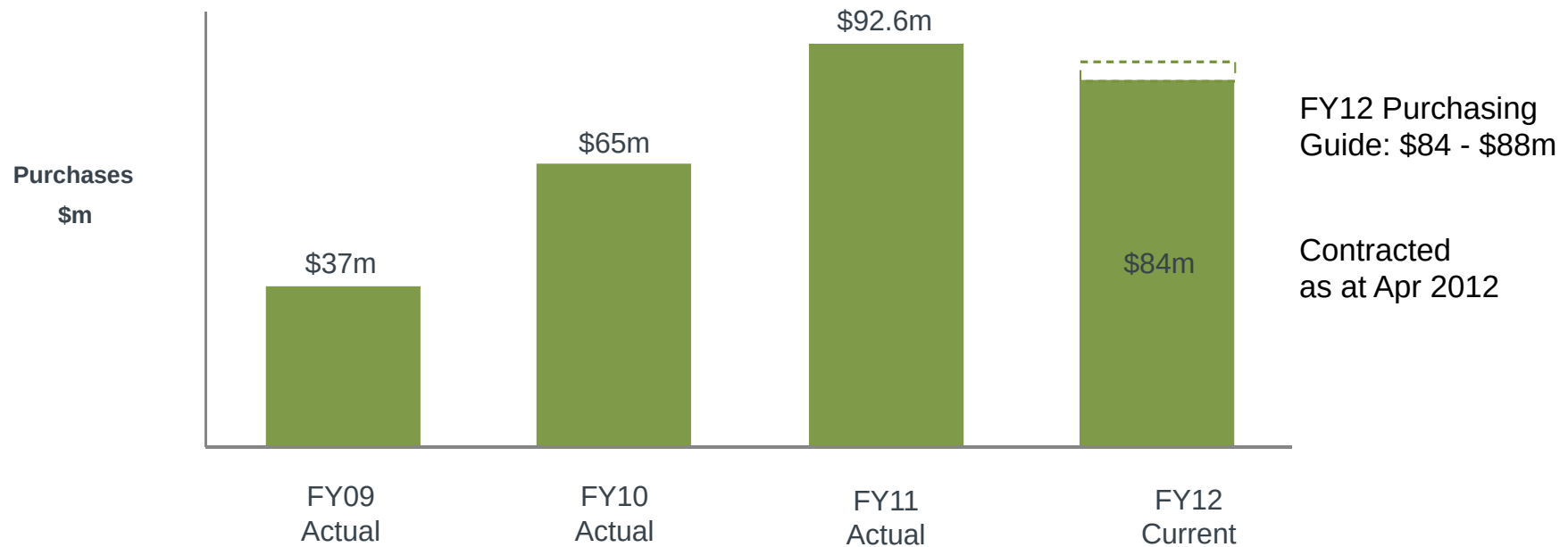


| Function                    | FY09       | FY10       | FY11       | Dec 11     | Apr 12             |
|-----------------------------|------------|------------|------------|------------|--------------------|
| Debt Purchase Ops           | 435        | 516        | 615        | 644        | 727 <sub>(1)</sub> |
| Mercantile                  | 4          | 4          | 4          | 4          | 4                  |
| Support / New Initiatives   | 50         | 55         | 64         | 83         | 95                 |
| <b>Total</b>                | <b>489</b> | <b>575</b> | <b>683</b> | <b>731</b> | <b>826</b>         |
| Support / New Initiatives % | 10%        | 10%        | 9%         | 11%        | 12%                |

(1) Includes 189 FTE from the Philippines operation,



# Strong FY12 purchasing will underpin solid profits in FY13



# We continue to maintain our purchasing discipline

- Strong levels of competition to secure PDLs have continued to keep prices at high levels
- Credit issuers in low growth / cost reduction mode are taking advantage of high prices by selling increased volumes
- Operational improvements have put us in a good position to secure increased volume despite higher prices
- We continue to maintain our disciplined approach and have only made purchases where minimum return criteria are met

# Consumer lending delivers positive early results

- Targeting consumers with impaired credit records
- Launched two products during H1
  - instalment loans < \$5,000
  - debt consolidation loans
- Current loan book of \$4.0 million
- To date arrears remain within expectations
- Net yield on loan book similar to PDLs (after losses and costs)
- Further products scheduled for launch in coming months

# US debt purchasing operation on track

- Purchasing in partnership with a local private buyer / collector
- Outlay to date of \$1.8 million
- Early collections are in line with expectations
- Credit Corp operations manager relocated to the US to work with our partners
- Direct collections by Credit Corp staff scheduled for first quarter 2012/13

# Refined guidance

## FY12

|                  | Updated May 12       | Issued Feb 12 |
|------------------|----------------------|---------------|
| PDL acquisitions | <b>\$84 - \$88m</b>  | \$75 - \$85m  |
| NPAT             | <b>\$26 - \$27m</b>  | \$25 - \$27m  |
| EPS (basic)      | <b>57 - 59 cents</b> | 55 - 59 cents |

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Questions