



Money in Motion

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EML Payments Limited

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ASX Market Announcements

20 Bridge Street
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Central Bank of Ireland Update

EML Payments Limited (ASX: EML) is a global provider of innovative payment solutions. Our operations span multiple regulatory jurisdictions and we take our regulatory and compliance obligations very seriously.

EML's Irish subsidiary, PFS Card Services (Ireland) Limited ('PCSIL'), has been undertaking a remediation programme at the direction of Central Bank of Ireland since July 2021, with the assistance of external expert advisors. Whilst PCSIL has undertaken and completed significant work, there is more to do. The Central Bank has constructively engaged with PCSIL and identified shortcomings in components of the remediation programme, principally the sequencing and approach taken to the risk assessment of its distributors, corporates and customers.

PCSIL will adopt a revised approach to these components and completion of this work may result in additional controls being embedded into the internal control framework. Many activities in preparation for third party assurance have already commenced and it is anticipated that the adjustments to the remediation programme will result in assurance being finalised in 2023.

PCSIL has been operating under a material growth limitation over its total payment volumes which is due to expire in early December 2022. While a further regulatory direction or limitation is unknown, EML's new Managing Director and Group CEO Emma Shand and the Boards of both PCSIL and EML are actively engaging with the Central Bank of Ireland.

We welcome the European Central Bank's decision on 21 July to raise the cash rate by 50 basis points which is expected to immediately benefit our European business by approximately \$4M on an annualised basis. EML expects a favourable interest rate environment to partially offset the elevated cost base in Europe due to the remediation programme.

EML is wholly committed to full compliance with its regulatory obligations. We are confident that a best-in-class internal control environment provides enhanced customer and stakeholder value and positions EML well for scalable and sustainable growth in Europe and beyond.

EML looks forward to further engagement with the investor community on release of our FY22 results on 22 August 2022. Details of EML's scheduled investor call were announced on the ASX platform on 20 July 2022.

About EML Payments Limited

EML provides an innovative payment solutions platform, helping businesses all over the world create awesome customer experiences. Wherever money is in motion, our agile technology can power the payment process, so money can be moved quickly, conveniently and securely. We offer market-leading programme management and highly skilled payments expertise to create customisable feature-rich solutions for businesses, brands and their customers.

Come and explore the many opportunities our platform has to offer by visiting us at: [EMLPayments.com](https://emlpayments.com)

This ASX announcement has been authorised for release by the Board of Directors

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