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ASX ANNOUNCEMENT

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**To Company Announcements Office
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WSS to link GPs

Perth WA – 2nd December 2002 - ASX listed Working Systems Solutions (ASX:WSS) continues to strengthen its position in the health industry with the announcement today of an agreement to implement electronic messaging within the Canning Division of General Practice. The project will e-switchTM patient consultation summaries between the after-hours Clinic located at the Armadale Hospital and general practitioners around Perth's south east suburbs

The usual practice is that a consultation summary is mailed or faxed from the after-hours Clinic to the patient's GP. This can commonly cause delays in the delivery of important clinical information. There are also added problems of poor legibility, extra administration for staff and poor security during transmission.

The new system will help to expel these problems and enhance the quality of patient care. From mid-December, GPs will have immediate and secure access to information about their patient's After Hours visit.

"Data is extracted from the clinical electronic records at the After Hours Clinic, bundled using XML and encrypted" explains Manager of the Information Technology Department at Canning Division, Mr John Newman.

"When received at the GP's practice the data is decrypted, unbundled from XML and can then be saved and printed as a letter, saved as a letter in the Medical Director patient file and/or saved as patient data in the patient file. The system enables the GP to have complete control over how they use the information they are sent."

Armada After Hours Clinic Director and General Practitioner, Dr Stuart Burton says, "The ability of this system to deliver timely patient information is superb."

"With just a few key strokes the GP knows instantly if their patient has attended the After Hours service without wading through numerous reports and letters."

"Details of diagnosis, treatment, prescribed medications and the treating doctor are immediately available for discussion with the patient."

"The service also has cost benefits but the implications for improved patient care are far more significant."

Dr Burton adds "The system should be expanded to all hospital outpatient and Emergency Departments so that timely information is available in General Practice. This is technology working for the doctor; a help not a hindrance."

At the heart of the service is Working Systems information broker e-switchTM, which manages the information exchange between the After Hours Clinic and GPs within the Canning Division GPs.

e-switchTM uses the Health Insurance Commission's PKI encryption technology to avoid the security risks associated with using the Internet. Patient details and privacy are protected from unauthorised intrusion.

Greg King National Business Development Manager for Working Systems said, "our product and services strategy is based on the observation that healthcare is delivered locally. By connecting GPs through our e-switchTM and healthcare technology and giving them quick, reliable and secure access to each other and to the administrative tools they need, we are helping individual GPs reclaim more time to focus on the patient. The result is better access to relevant community healthcare information, and drastic reductions in everyday healthcare transaction costs."

Mathew Cherian, CEO of Working Systems Solutions, said "It is worth noting that most of the connectivity enabled by e-switchTM in this project is across non-WSS products - primarily Medical Director. Clearly, those vendors whose software originate or terminate information transactions would need to collaborate to deliver the benefits of productivity within the Health sector."

"As a major Health software vendor, Working Systems are positioned to play a major role in this transformation. We continuously talk to software suppliers in the healthcare market seeking the collaborative alliances necessary to

enable all participants within the Health sector to streamline information flows. The enhanced services, together with the resulting efficiencies and reduced costs will improve patient care; and that is ultimately what it's all about".

- End-of-Release -

ABOUT WORKING SYSTEMS SOLUTIONS LTD

Working Systems Solutions Limited (Working Systems) is in the business of creating proprietary Intellectual property deployed as software applications and supported by specialist professional services. Established in 1985, Working Systems has offices in Perth, Fremantle, Melbourne, Sydney and Singapore. The company has been listed on the Australian Stock Exchange since April 2000.

Global Health Ltd. - www.global-health.com - is a wholly owned subsidiary of Working Systems Solutions.

Global Health is positioned as the only provider with a product suite encapsulating personal health, private medical practices and hospital environments.

Global Health is one of the "big three" players in patient administration systems in Australia and has captured approximately a third of sites in the total market.

Global Health delivers innovative and secure clinical and administrative solutions for providers and consumers of health services. Global Health has developed a specialised suite of clinical and administrative applications for use in health facilities, medical practices and the home.

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ABOUT e-switch™

Most healthcare organizations and Health care professionals are drowning in paper and still often lack valuable information to offer the patient the best medical care possible. Internal systems can barely talk to each other let alone any external partners. Yet this connectivity is the key to unlocking healthcare's-business potential. e-switch™ is the solution to transparent connectivity in the new networked economy.

ABOUT CANNING DIVISION OF GENERAL PRACTICE

The Canning Division of General Practice was formed in 1993 and is based in the Perth suburb of Bentley, Western Australia. The Division covers a geographical area of 1,735 sq km encompassing the Perth South East metropolitan area.

Canning Division is part of a comprehensive network of Divisions operating across Australia and is dedicated to enhancing the health of the local community by promoting the central role of General Practitioners in the planning and delivery of primary health care in the region.

There are currently 257 General Practitioners working within Division boundaries, more than seventy per cent of these are financial members of the Division.

The Division offers GPs and their practices a comprehensive range of services including:

- IT and Management Systems support
- Professional Development
- Continuing Medical Education
- Clinical support
- Practice Management support
- Support staff training
- Publications and resources
- General Practice Advocacy
- Hospital GP Liaison
- GP/Patient participation in innovative primary health care initiatives
- Commonwealth Carelink
- Networking opportunities

Division services are continually evolving to meet the needs of GPs and General Practice in the region.

ABOUT THE AFTER HOURS CLINIC

GP After Hours Armadale operates in purpose built modern rooms located near to the emergency department in the Galliers Wing of Armadale Kelmscott Memorial Hospital.

Established in 1999, this service is operated by the cooperative of local GP's, managed by the Canning Division of General Practice, and provides an after-hours GP surgery for patients who are unwell when their normal GP surgery is closed.

Released by: Working Systems Solutions Ltd:

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