



1H18 RESULTS

6 MONTHS ENDED 31 DECEMBER 2017

PRIMARY
HEALTH CARE LIMITED



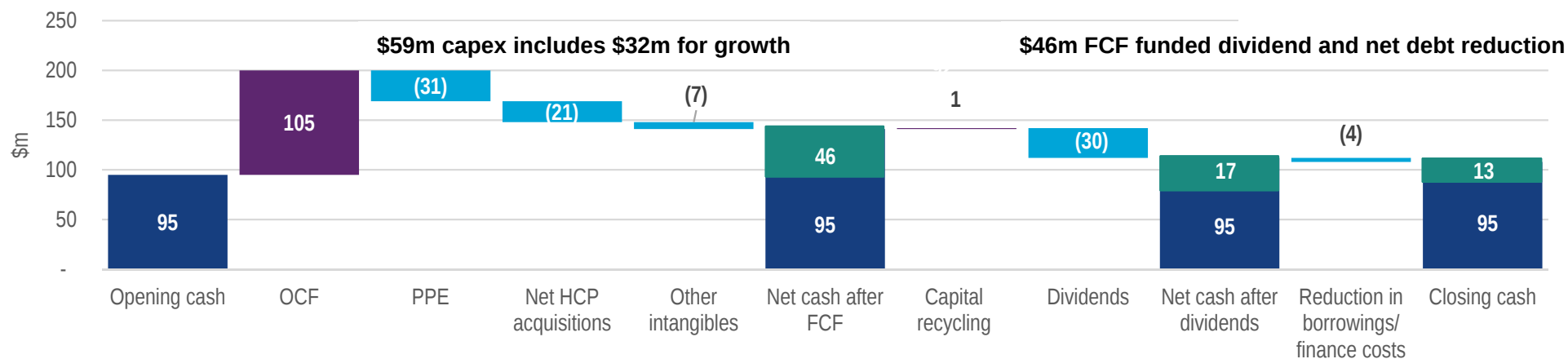
GROUP RESULTS

GROWTH IN PROFIT AND FCF

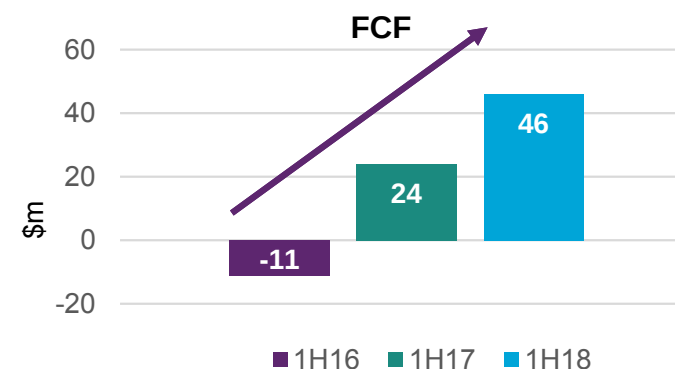
Group	Underlying ¹		Reported ²	
\$m	1H 2018	1H 2017	1H 2018	1H 2017
Revenue	856.5	808.7	856.5	808.7
EBIT	81.3	81.9	61.6	61.1
NPAT	44.0	41.9	22.1	21.1
As at			31 Dec 2017	31 Dec 2016
Free cash flow ³			45.7	23.9
Dividend cps 100% franked (60% UNPAT)			5.1	4.8

- » 6% revenue growth with increases in all divisions
- » Improved EBIT contribution from Pathology (+3%), Imaging (+15%) and corporate offsetting Medical Centres contraction, where the operating model has a new strategic focus in *Project Leapfrog*
- » 4% growth in EBIT⁴, adjusting for greenfield sites and Health & Co
- » 5% growth in NPAT, primarily from balance sheet and cash flow initiatives
- » Free cash flow nearly twice 1H17
- » Reported results include \$20 million restructuring and strategic initiatives

FURTHER INCREASE IN FREE CASH FLOW



- » OCF benefitted from reduced tax and interest costs
- » Capex of \$59m down \$7m or 11%¹ of which
 - HCP down \$7m
 - PP&E down \$2m
 - Intangibles up \$2m
- » 54% of capex invested for growth
- » Delivered \$46m free cash flow¹ = close to double 1H17
- » Funded \$20m restructuring and strategic initiatives, \$30m dividend and reduced net debt

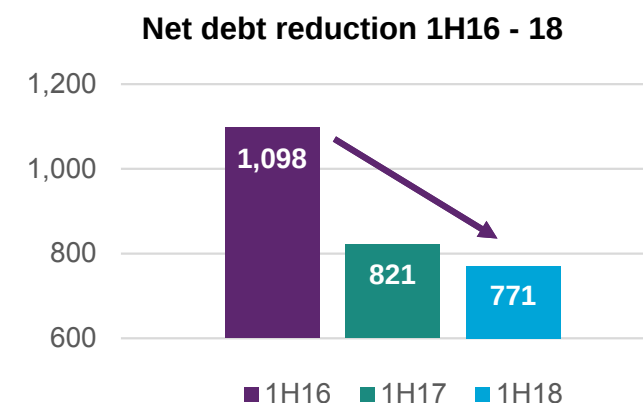


¹Capex and FCF are before \$1m in capital recycling (1H17 \$6m)

PROGRESSIVE DECREASE IN DEBT

Reported \$m	As at	
	31 Dec 2017	30 June 2017
Total debt	878.6	879.7
Cash	(108.0)	(95.5)
Net debt	770.6	784.2
Bank gearing ratio (covenant <3.5x)	2.52x	2.51x
Bank interest ratio (covenant >3.0x)	8.78x	7.86x
Gearing (net debt: net debt + equity)	29.3%	29.6%

- » Significant improvement in leverage since 1H16 with capital recycling program and, more recently, free cash flow generation
- » Lower leverage ensures cover on covenants and substantial liquidity. (\$1.125b bank facility refinanced in 1H18)
- » Discipline at divisional level, spending only what they generate
- » Overall need to balance competing capital demands - acquisitions, greenfield expansions, investing in essential infrastructure and dividends



BAU DELIVERS 3.8% EBIT GROWTH

Underlying	1H 2018 \$m	1H 2017 \$m	Better/ (worse) %
EBIT	81.3	81.9	(0.7)
New centres / Health & Co	5.8	2.0	
EBIT Business as Usual	87.1	83.9	3.8

- » 1H18 underlying EBIT up 3.8% (underlying NPAT up 11.8%) on BaU basis, reflecting new sites opening this year
- » Recognises net costs of greenfield centres¹ and start-up costs in Health & Co
- » FY 2018 openings:
 - Medical Centres - Craigieburn, Narellan, Greensborough, Robina, Perth IVF and Day Surgery
 - Imaging - Kawana
- » FY 2017 openings:
 - Medical Centres - Corrimal, Brisbane IVF
 - Imaging - River City



DIGITAL INVESTMENT TO DRIVE BETTER SERVICES AND EFFICIENCIES

- » Deliver modern platforms with an enhanced digital presence, tools and marketing
- » Medical Centres Clinical and Practice Management System (PMS) and Imaging Core Application Refresh (iCAR) projects underway - to complete over next 18-24 months
- » Pathology Laboratory Information System (LIS) under review - with 3-5 year horizon
- » Core systems will increase support to healthcare practitioners, improve earnings potential and deliver operational efficiencies
- » Modernisation and upgrade to Group IT infrastructure

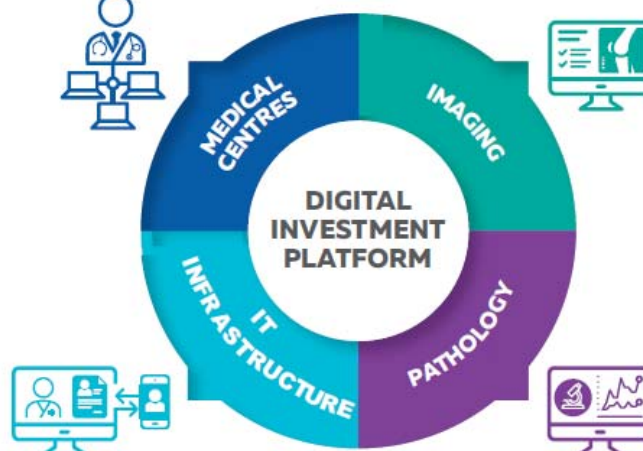
PRACTICE MANAGEMENT SYSTEM (PMS)

Clinical and practice management software to replace current infrastructure in Medical Centres



IMAGING CORE APPLICATION REFRESH (iCAR)

Integrated digital systems to improve interaction with referrers and their patients



IT INFRASTRUCTURE

Modernisation and upgrades to the networks, data centres and connectivity



PATHOLOGY LABORATORY INFORMATION SYSTEM (LIS)

Upgrade to infrastructure platforms in planning



FOCUS ON UNDERLYING RESULTS

\$m	1H 2018	1H 2017
Reported EBIT	61.6	61.1
Restructuring - redundancies & other termination payments	5.8	2.1
Technology strategic initiatives	5.9	1.4
Other strategic initiatives	4.6	3.8
Business set-up costs	<u>1.4</u>	<u>2.4</u>
Restructuring and strategic initiatives	17.7	9.7
Non-recurring items	2.0	11.1
Underlying EBIT	81.3	81.9



- » Underlying results reflect core trading results, adjusted for restructuring and strategic initiatives and non-recurring items
- » Restructuring costs relate to changes to leadership and HO structure
- » Technology and other strategic initiatives relate to the modernisation of our infrastructure and support systems eg Finance, Property and HR where investments expected to deliver benefits



DIVISIONAL RESULTS & STRATEGIES

PATHOLOGY: ACC COSTS GROWING LESS THAN REVENUE

Underlying	1H 2018 \$m	1H 2017 \$m	Better/ (worse) %
Revenue	534.0	504.9	5.8
EBITDA	67.0	64.6	3.7
Depreciation	(9.7)	(9.5)	(2.1)
Amortisation	(4.4)	(3.8)	(15.8)
EBIT	52.9	51.3	3.1
Capital expenditure	7.9	13.8	42.8

- » 5.8% revenue growth with increases in both volume and price underpinned by market demand (MBS five-year growth rates firming to 4.1%)
- » 3.1% EBIT growth with Approved Collection Centre (ACC) costs growing at a lower rate than revenue but not impacting volumes
- » Partially offset by consumables costs from increased coning and higher value tests requiring higher cost consumables
- » EBIT growth ~8% if not for completed HSO disposal
- » Continues to generate strong cash flow
- » Capex down 42.8% on pcip but expected to normalise in 2H18

TOP-LINE GROWTH, ACC OPTIMISATION AND INFRASTRUCTURE IMPROVEMENTS

» Growth

- Whole-of-Primary approach
- Expanding Medical Centres footprint / optimising hospital contracts
- Specialty partnerships – genetics, vets, histopathology

» ACC optimisation

- Better service levels to reduce leakage
- Rent negotiation discipline (with rent as % of revenue decreasing)

» Efficient, flexible infrastructure driving improved outcomes

- Serum work area
- LIS and pre-analytics

» Stakeholder engagement

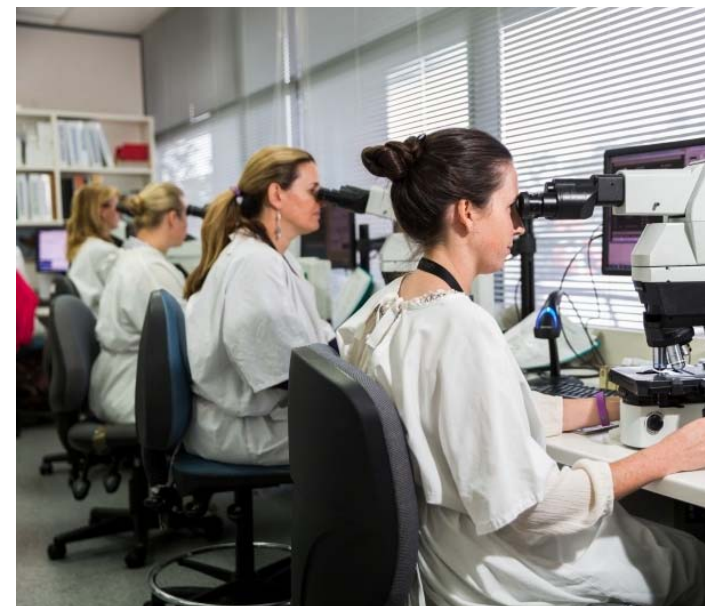
- » Staff engagement
- » Industry pathology body

» Southeast Asia opportunities



Pathology

We have a pathology collection room located within our medical centre for your convenience. There's no need to book an appointment, all you need is the request form provided by your doctor.



PRY MEDICAL CENTRES : CHANGING METRICS AS CONTRACTS TRANSITION

Underlying	1H 2018 \$m	1H 2017 \$m	Better/ (worse) %
Revenue	159.3	157.0	1.5
EBITDA	54.3	65.4	(17.0)
Depreciation	(8.7)	(10.7)	18.7
Amortisation	(23.6)	(27.8)	15.1
EBIT	22.0	26.9	(18.2)
HCP capital expenditure	16.1	17.2	6.4
EBITDA – HCP capex	38.2	48.2	(20.7)

Halfway through 5 year process
with new contracts to improve
cash flow and widen appeal

HCP capex at \$16.1m, down from
\$38.1m in 1H16, when new contracts
were just introduced

Value proposition balanced
with GP share of billings up

Revenue up \$2.3m but GP revenue
down \$5.0m due to lower % share
on improved gross billings

Additional investments:

- Recruit and support GPs
- Expand offerings eg dental, occ health, chronic care

EBIT down \$4.9m, or \$2.6m on BaU basis

New strategic focus under Leapfrog

IT'S ALL ABOUT THE RIGHT GPS IN RIGHT CLINICS

» Recruitment

- Simplified contracts – fewer restraints in 'Workplace of Choice' environment
- Locally-based, internal recruitment team
- Right GPs in the right places
- Quality initiatives

» *Project Leapfrog*

- Giving GPs what they want in the work environment: appointments, selective private billing
- Enhancing consumer experience: increased services, online access and improved facilities
- Driving efficiencies through digitisation and re-engineering workflows

» Expansion

- Clinical Institute
- Roll out of 4 new medical centres and Perth IVF and day surgery
- Develop specialties, dental, IVF, occupational health
- Health Care Homes

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**WE'RE COMMITTED
TO BETTER**

Be part of a collaborative
network that will stand behind you.
Find the right opportunity for you.

Dr Kevin Bullen

CHIEF CLINICAL OFFICER

[Our commitment](#)

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LEAPFROG TO EVOLVE THE OPERATING MODEL

» Recruitment

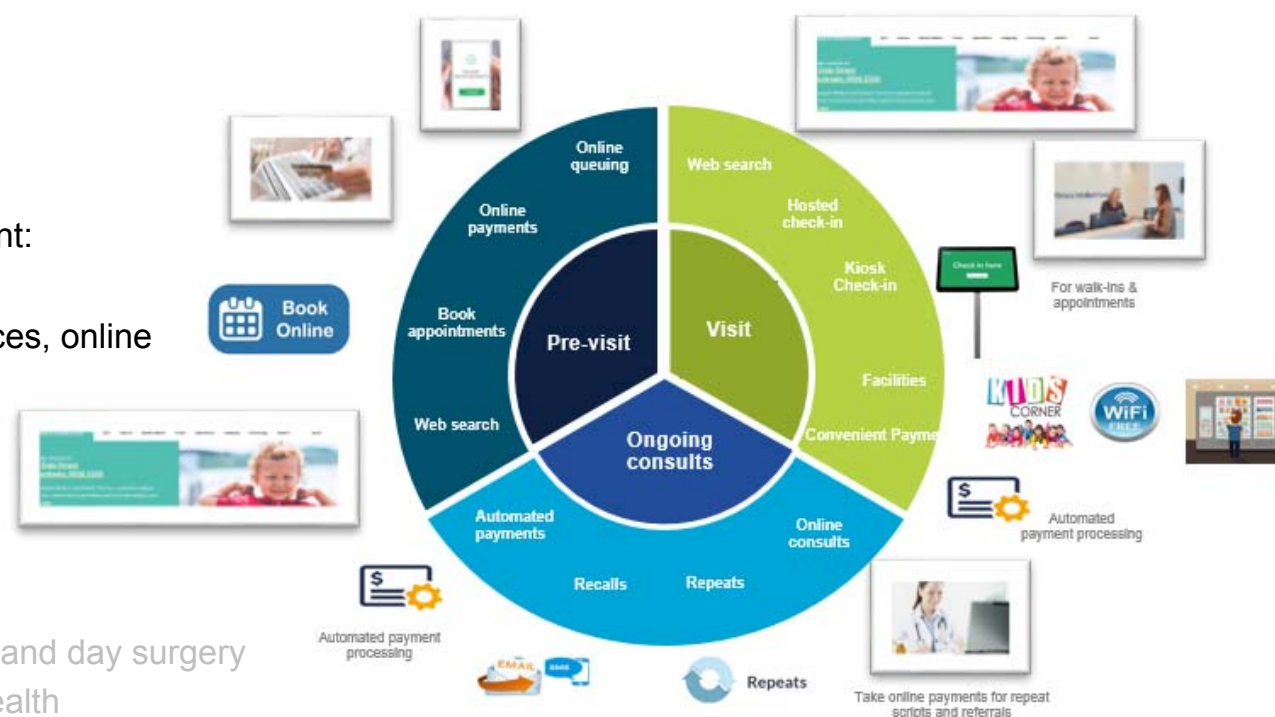
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OTHER GROWTH INITIATIVES

» Recruitment

- Simplified contracts – fewer restraints in 'Workplace of Choice' environment
- Locally-based, internal recruitment team
- Right GPs in the right places
- Quality initiatives

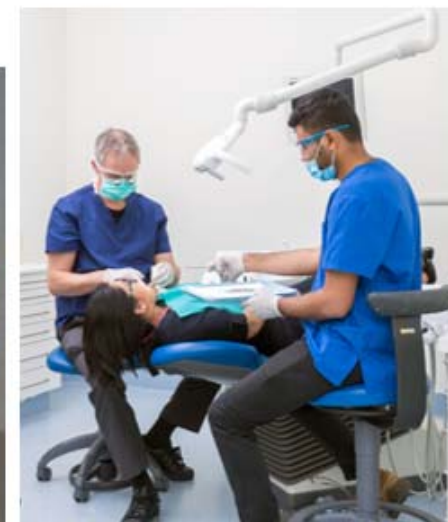
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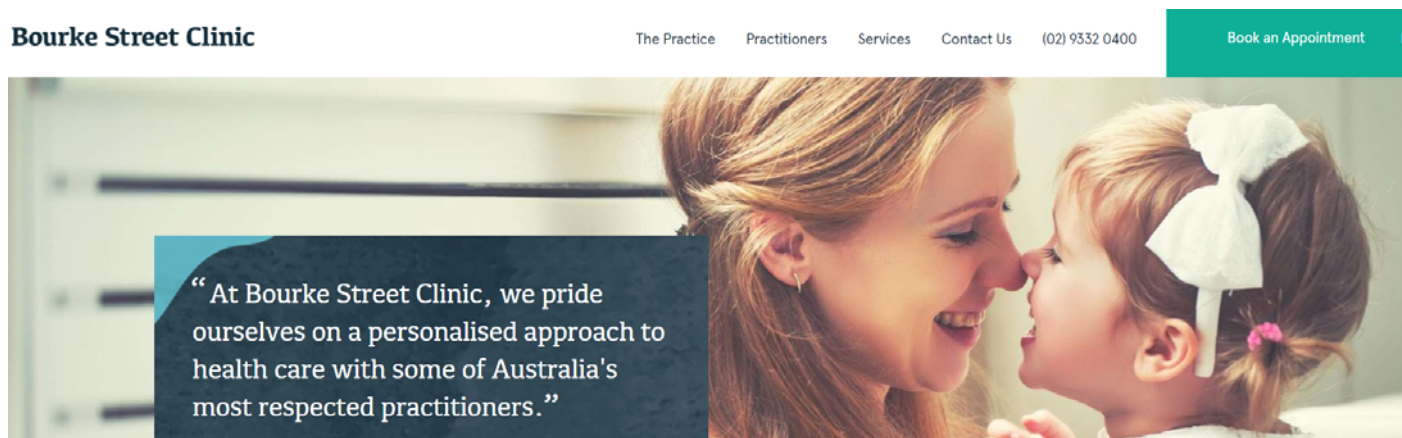
PRIMARY
HEALTH CARE INSTITUTE



HEALTH & CO: MORE AMBITIOUS M&A PROGRAM

Underlying	1H 2018 \$m	1H 2017 \$m	Better/ (worse) %
Revenue	2.7	0.2	
EBITDA	(2.5)	(0.8)	
EBIT	(2.5)	(0.8)	
Capital expenditure	3.1	8.3	62.7

- » Existing clinics 100% retention, successful recruitment of new GPs and improved performance
- » Increase in loss with ramp-up of capabilities for a more ambitious M&A program to deliver meaningful footprint of clinics



IMAGING: GROWTH IN REVENUE AND EBIT

Underlying	1H 2018 \$m	1H 2017 \$m	Better/ (worse) %
Revenue	179.3	162.8	10.1
EBITDA	28.7	27.7	3.6
Depreciation	(7.0)	(7.8)	10.3
Amortisation	(5.3)	(5.6)	5.4
EBIT	16.4	14.3	14.7
HCP capital expenditure	1.8	2.1	14.3
Capital expenditure	10.3	16.8	38.7

- » Revenue up 10.1%
 - Above-market growth from hospital segment (up 14%) and PRY Medical Centres (up 10%)
- » Continuing strong EBIT expansion reflecting benefits of business portfolio management
 - Focus on higher margin modalities eg MRI and CT
 - Higher labour costs causing some contraction
- » On a BaU basis, EBIT up 16.8% on 1H17
- » Division self-funding with 38.7% reduction in total capex

PORTFOLIO ALIGNMENT, OPERATIONAL EXCELLENCE AND TECHNOLOGY UPLIFT

- » **Portfolio alignment** to hospital sector, Primary's medical centres and high-end specialised sites
 - Hospital contracts (BPI)
 - Northern Beaches Hospital critical for enhancing reputation (due to open October 18)
 - Primary's new large-scale medical centres
 - High-end specialised sites (Kawana)
 - Sub-scale community site closed in 1H18
- » **Operational excellence**
 - Whole-of-Primary approach
 - Improving service levels to optimise referrals
 - iCAR: Move to industry standard with some market leading applications
 - Stakeholder engagement





WRAP-UP

HEALTHCARE DELIVERY IS CHANGING: PRIMARY TO BE AT FOREFRONT

- » More positive short-term policy settings but funding pressures remain
- » Important juncture in healthcare delivery with cost, convenience and technology shaping future consumer demands
- » Care must move out of hospitals into the community with multi-channel retail clinics and in-home services
- » Primary has scale, people and drive to lead
- » *Project Leapfrog* to put us at the forefront with:
 - ‘Workplace of Choice’ environment for GPs and staff
 - Enhanced consumer experience
 - Operational efficiencies
- » Substantial benefits from outcomes
- » Reconfirm guidance range of \$92-97m UNPAT for FY18

Government spending per person: hospitals v general practice



(AUD, 2017)

Source: Productivity Commission • Get the data • Created with Datawrapper

Primary care's
functions are
being unbundled



CBINSIGHTS

APPENDICES

A market leading network



AUSTRALIA-WIDE COVERAGE
2,613 Total sites



**75
Centres**

70 Primary Medical Centres
5 Health & Co



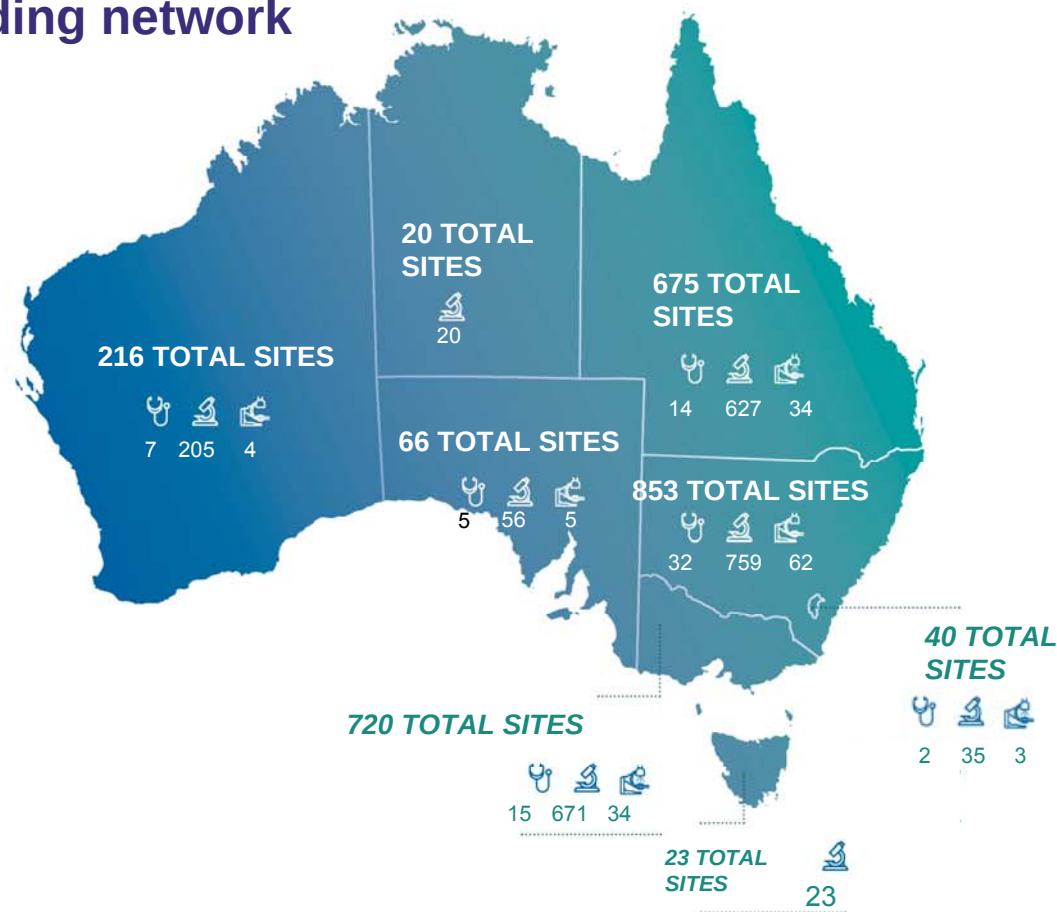
**2,396
Pathology**

2,288 ACCs
108 Laboratories



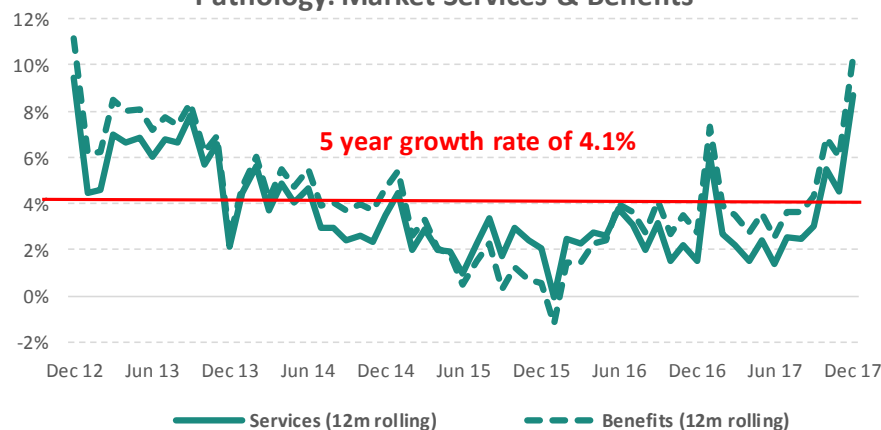
**142
Diagnostic
Imaging**

28 Hospitals
62 Community Centres
52 Medical Centres

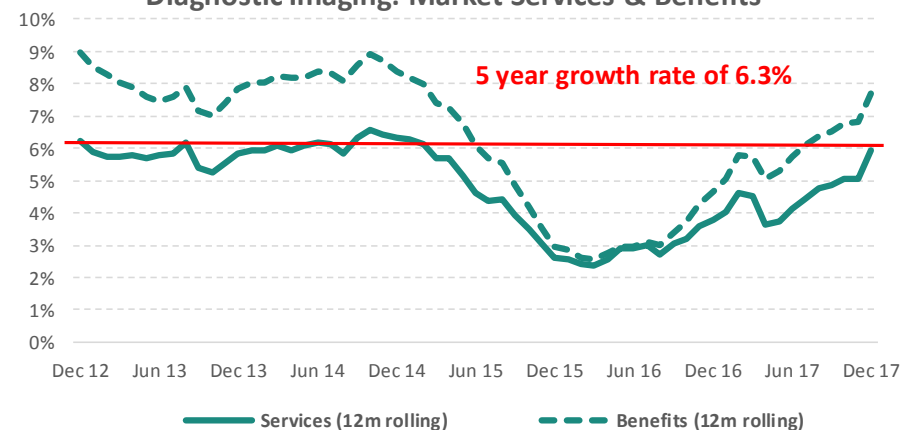


IMPROVING INDUSTRY TRENDS

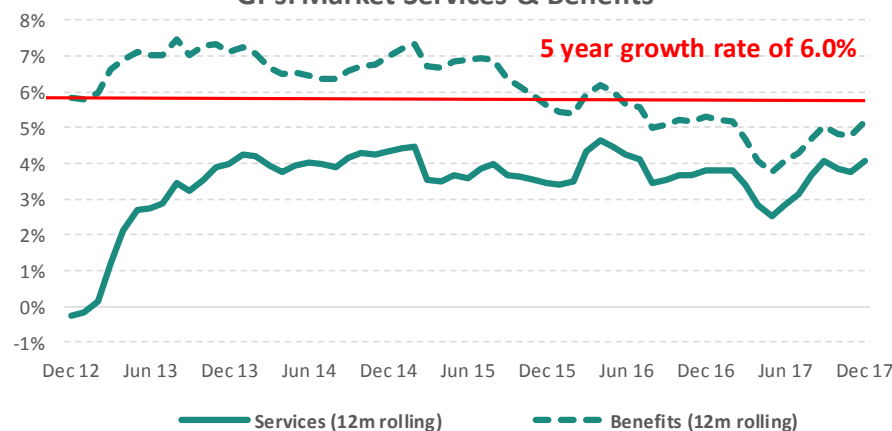
Pathology: Market Services & Benefits



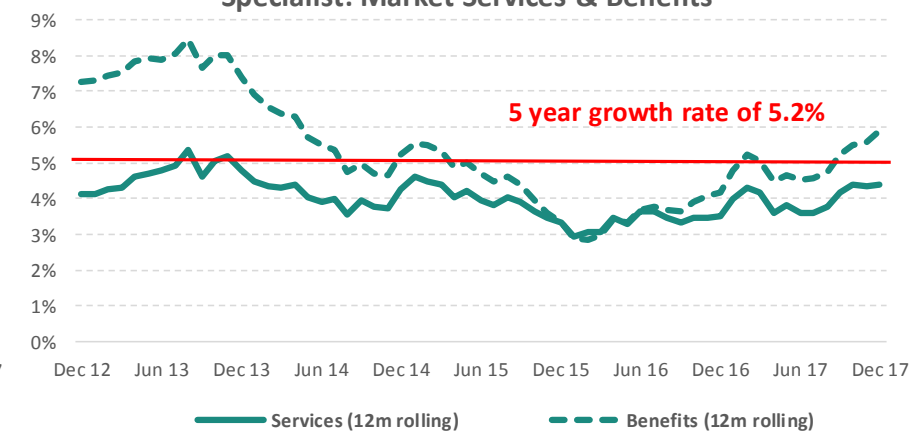
Diagnostic Imaging: Market Services & Benefits



GPs: Market Services & Benefits



Specialist: Market Services & Benefits



DIVISIONAL RECONCILIATION

1H 2018 \$m	Pathology	Medical Centres ¹	Imaging	Corporate	Group ²
Revenue	534.0	162.0	179.3	-	856.5
EBITDA	67.0	51.8	28.7	(5.5)	142.0
Depreciation	(9.7)	(8.7)	(7.0)	(1.3)	(26.7)
Amortisation	(4.4)	(23.6)	(5.3)	(0.7)	(34.0)
EBIT	52.9	19.5	16.4	(7.5)	81.3

1H 2017 \$m	Pathology	Medical Centres ¹	Imaging	Corporate	Group ²
Revenue	504.9	157.2	162.8	0.2	808.7
EBITDA	64.6	64.6	27.7	(7.0)	149.9
Depreciation	(9.5)	(10.7)	(7.8)	(1.4)	(29.4)
Amortisation	(3.8)	(27.8)	(5.6)	(1.4)	(38.6)
EBIT	51.3	26.1	14.3	(9.8)	81.9

¹ Medical centres includes PRY Medical Centres and Health & Co – refer slide 24 for analysis

² \$18.8m of inter-company revenue/expenses have been eliminated at the Group level (1H 2017 \$16.4m)

MEDICAL CENTRES RECONCILIATION

1H 2018 \$m	Primary Medical Centres	Health & Co	Medical Centres
Revenue	159.3	2.7	162.0
EBITDA	54.3	(2.5)	51.8
Depreciation	(8.7)	-	(8.7)
Amortisation	(23.6)	-	(23.6)
EBIT	22.0	(2.5)	19.5

1H 2017 \$m	Primary Medical Centres	Health & Co	Medical Centres
Revenue	157.0	0.2	157.2
EBITDA	65.4	(0.8)	64.6
Depreciation	(10.7)	-	(10.7)
Amortisation	(27.8)	-	(27.8)
EBIT	26.9	(0.8)	26.1

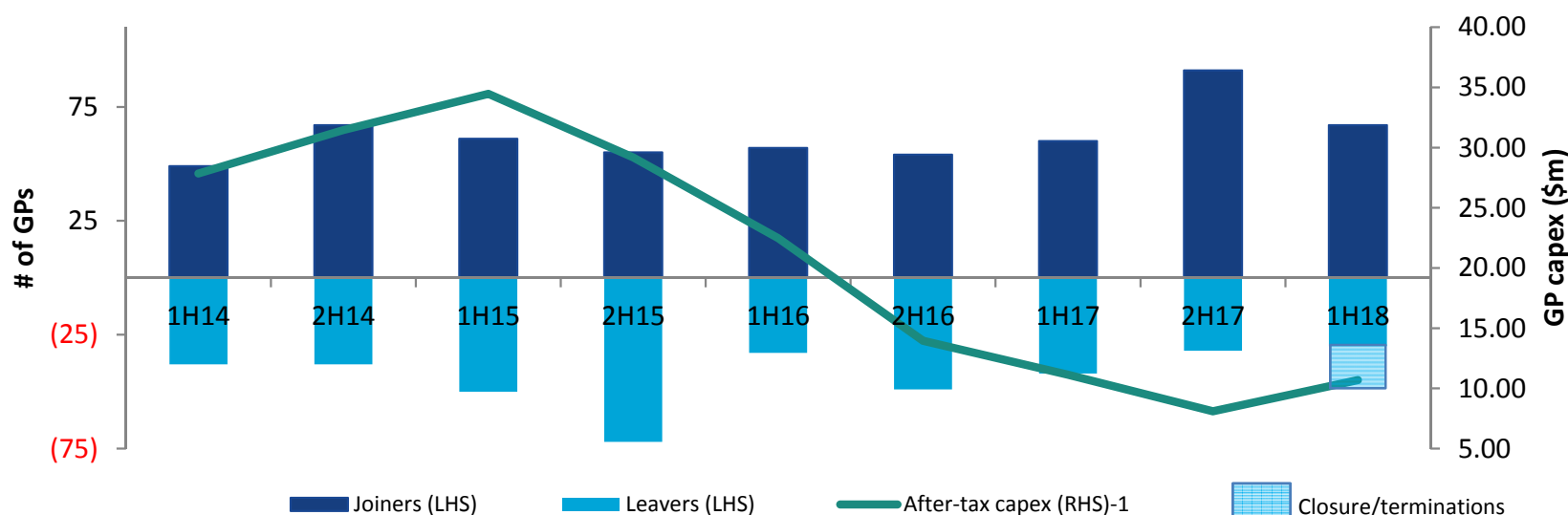
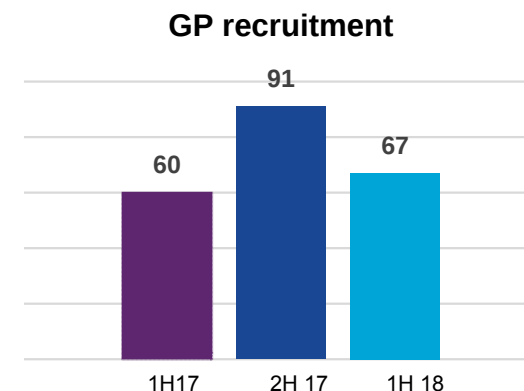
PRY MEDICAL CENTRES: GP KEY DRIVERS

GPs	1H 2018	1H 2017	1H 2016	Better/ (worse) % 1H 18-17	Better/ (worse) % 1H 18-16
Headcount	1,055	979	955	7.8	10.5
FTEs ¹	958	922	923	3.9	3.8
Gross billings (\$m)	212.2	206.5	207.5	2.8	2.3
Share of revenue (%)	41.3%	44.9%	47.3%	(360) pp	(600) pp
Revenue (\$m) ²	87.7	92.7	98.0	(5.4)	(10.5)
Capital expenditure (\$m)	15.3	15.9	33.6	3.8	54.5
HCP ³ capital expenditure (\$m)	16.1	17.2	38.1	6.4	57.7
EBITDA-HCP capex (\$m)	38.2	48.2	44.6	(20.7)	(14.3)

- » Headcount, FTEs and gross billings increased but Primary received lower share of billings, hence lower GP revenue
- » Capex reduced from 1H16 highs (just after introduction of flexible contracts) releasing capital to fund expansion
- » EBITDA-HCP capex reflects cash impact of new contracts. 1H18 impacted by ramp-up of new centres, plus investment in GP support and patient services

PRY MEDICAL CENTRES: GP RECRUITMENT

- » Recruitment and retention are critical success factors - right GPs in right clinics is paramount
- » 67 GPs recruited, 50 leavers of which 20 due to clinic closures and quality reset program
- » Retention at 95% across cohort = industry levels
- » Strong pipeline of GPs in 2H18 with new initiatives including simpler contracts, localised recruitment teams, *Project Leapfrog*
- » \$10.7m after-tax GP capex (\$15.3m pre-tax), 94% of new GPs electing for 'no-upfront' contracts



HCP ACQUISITIONS: TAX IMPLICATIONS

- » Healthcare Practitioners contracted on or after 1 July 2015:
 - Deferred tax liability (DTL) to be recognised at the time of the acquisition of healthcare practices and capitalisation of contractual relationship intangible assets
 - Equal movement in DTL will ensure an effective tax rate of 30%
- » Healthcare Practitioners contracted prior to 30 June 2015:
 - No DTL has been recognised regarding the acquisition of healthcare practices and capitalisation of contractual relationship intangible assets to-date
 - Therefore there is a non-deductible (permanent) difference which will increase the notional effective tax rate above 30%. This will progressively decrease as the associated amortisation expense is recognised and runs off
 - The additional accounting tax expense is as follows:

\$m	1H 2018	2H 2018	2019	2020
Additional Accounting Tax Expense	4.2	3.6	5.1	2.3

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