

ASX ANNOUNCEMENT



14 May 2003

Energy Australia chooses Hansen's HubFM for entry to Victorian gas and electricity market

MELBOURNE, 14 May 2003 Hansen Technologies Limited (ASX:HSN) today announced that its HubFM solution has been chosen by Energy Australia to support the company's entry to the Victorian retail gas and electricity market.

Energy Australia is one of Australia's largest energy retailers with 1.4 million customers.

Andrew Hansen, managing director of Hansen, said that HubFM will provide Energy Australia with a comprehensive, cost-effective and ready-to-go billing service.

"This is a significant contract for Hansen, confirming our position as a tier one supplier in the energy industry. Our HubFM outsourced billing service enables suppliers to compete quickly and effectively in the deregulated industry without heavy up-front IT infrastructure investment," Mr Hansen said.

Hansen's HubFM outsourced billing service provides a fully integrated billing, operational support and customer care solution from its data centre in Doncaster, Victoria.

HubFM utilises Hansen's proprietary Hub billing system designed specifically for use by telecommunications, and utility companies in deregulated markets.

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About Hansen

The Hansen Technologies Group is an information technology systems and services provider. It develops, integrates and supports billing system software for the utilities and telecommunications industries and also provides outsourcing and facilities management services. Founded in 1971, Hansen has offices in Australia, the United Kingdom and Europe, the United States and New Zealand. Its key clients include Telstra, AGL, TXU and British Telecom. It is listed on the ASX (company code HSN).

www.hsntech.com

About Energy Australia

EnergyAustralia is a leading provider of broad-based energy solutions. They service more than 1.4 million customers in NSW, Vic and QLD.

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