

ASX ANNOUNCEMENT



15 April 2004

ScottishPower Signs Contract with Hansen

Hansen Technologies Limited (Hansen), a listed information systems and services group, today announced that a contract to the value of over GBPE2 million has been signed with ScottishPower to deliver a Billing and Customer Care solution for their Industrial and Commercial markets.

ScottishPower are leading providers of energy, serving in excess of five million homes and businesses in the UK and in the western United States. ScottishPower generate electricity, operate and maintain large power delivery networks and provide a full range of energy supply services, including metering, billing and call centre support.

A rigorous selection process was conducted by ScottishPower to choose a software solution and implementation partner capable of supporting their Retail Customer Care and Billing Operations in their highly competitive and deregulating market.

Hansen will deploy Hub for the Commercial and Industrial sector. This version of Hub includes modules specifically developed to support high value contestable markets.

The initial project will focus on unifying ScottishPower's customer base, to allow them to support all Industrial and Commercial customers via a single billing system.

Commenting on the announcement, Mr. Andrew Hansen, Managing Director of Hansen said, "We are delighted to be selected by ScottishPower. HUB is already supporting deregulating markets across the globe and we are looking forward to working with ScottishPower and extending our presence in the UK region."

Mr Frank Mitchell, Operations Director, ScottishPower, said "We chose Hansen because of the solution fit and their commitment to delivery, which will enable the organisation to reduce risk and meet market obligations. We needed a partner that could deliver the solution quickly and with Hansen's impressive industry knowledge and track record, this gave us the necessary degree of confidence in selecting Hansen. Hansen have demonstrated they are a company we can work with. We look forward to a longstanding partnership."

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About ScottishPower

ScottishPower is an international energy company, made up of four businesses, two regulated and two competitive, serving in excess of five million electricity and gas customers in the western US and the UK.

ScottishPower provides electricity generation, transmission, distribution and supply services. In the US, their activities also extend to coal mining and gas storage/hub services, and, in the UK, the supply of gas to their customers.

About Hansen

The Hansen Technologies Group is an information technology systems and services provider. It develops, integrates and supports billing system software for the utilities and telecommunications industries and also provides outsourcing and facilities management services. Founded in 1971, Hansen has offices in Australia, the United Kingdom and Europe, the United States and New Zealand. Its key clients include Alinta, Telstra, AGL, TXU and British Telecom. It is listed on the ASX (company code HSN).

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