

Press Release

PROGNOSIS® Partnering with France Telecom into Airbus 40,000 phone VoIP deployment

***Now managing the world's largest aviation and largest airline industry
IP telephony systems***

Sydney - July 22, 2005 - Integrated Research (ASX:IRI) announced today PROGNOSIS will monitor and manage 40,000 new VoIP phones for Airbus Industries as a direct result of Airbus awarding a five-year contract to France Telecom and its UK subsidiary Equant, to implement a Cisco Systems IP Communications solution.

France Telecom and Equant will be responsible for maintaining service levels and providing day-to-day support for this VoIP deployment, and PROGNOSIS IP Telephony Manager has been selected as the solution for monitoring and optimising performance and availability.

For Integrated Research, this represents an exciting new distribution partnership with France Telecom and Equant, and adds a significant new win for PROGNOSIS in the aviation industry.

Migrating Airbus from traditional private branch exchanges (PBX) to a fully IP-based telephony system will see Cisco providing IP telephone handsets for 30,000 extensions in France and 10,000 extensions in the United Kingdom. Cisco CallManager call-processing software will provide the operating platform and PROGNOSIS will provide the precise performance monitoring solution.

"With over 150 enterprise IP telephony customers worldwide, PROGNOSIS has proved itself as the standard for managing the largest Cisco IP communications deployments. Management of the world's two largest aircraft manufacturers is testimony to the business value and quality of our PROGNOSIS solutions. When you include British Airways through our association with Prime Systems, we can confidently boast that PROGNOSIS manages the world's largest aviation and airline industry IP telephony networks." said Kailem Anderson, Product Manager - IP Telephony & VoIP Products Group, Integrated Research.

"In winning one of the largest managed IP telephony deployments ever, France Telecom and Equant now assume a leadership position in the global IP communications services market," added Charles Dehelly, CEO, Equant.

"We congratulate France Telecom and Equant and look forward to our continuing VoIP solution partnership across France and Europe." Anderson said.

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About PROGNOSIS and Integrated Research

www.ir.com

PROGNOSIS for IP Telephony is a suite of integrated software products that address the key challenges of IP telephony lifecycle management - spanning VoIP network-readiness assessment, pre-deployment assurance testing, and ongoing 'Day-2' management of Cisco CallManager, Cisco Unity and Cisco IP Communications infrastructure.

PROGNOSIS is currently used to manage the world's largest enterprise IP telephony implementations with over 150 customers.

The PROGNOSIS IP telephony management suite has met the Cisco Technology Developer Partner Program test criteria for interoperability with Cisco CallManager 3.3(3), 4.0(1) and 4.1(2), Cisco Unity 4.0(3), Cisco Unity Bridge 3.0(2), Cisco CallManager Express 3.0 through 3.2 and Cisco Unity Express 1.0 through 1.1.2. Go to www.ir.com/cisco_compatible for disclaimer.

The Cisco Technology Developer Partner Program sets criteria for interoperability testing by independent third parties and enables leading product and services firms to deploy innovative business solutions. The program provides enterprise customers with information regarding Cisco Technology Partner products and services that an independent testing facility has tested and found to interoperate with Cisco networking technology.

Since 1988, Integrated Research has been a leading developer of real-time systems and application management solutions for high-availability, distributed computing environments, based on the proven PROGNOSIS architecture. The world's largest bank, telecommunication company, stock exchange, computer hardware manufacture and ISP all rely on Integrated Research solutions – as do customers in more than 52 countries. Integrated Research is a publicly listed company (ASX:IRI) with offices in the USA, Europe and Australia.

About France Telecom

France Telecom is one of the world's leading telecommunications carriers, with more than 126 million customers on the five continents. Through its major international brands, including Orange, Wanadoo, Equant and GlobeCast, France Telecom provides businesses, consumers and other carriers with a complete portfolio of solutions that spans local, long-distance and international telephony, wireless, Internet, multimedia, data, broadcast.

France Telecom is the second-largest wireless operator and Internet access provider in Europe, and a world leader in telecommunications solutions for multinational corporations. France Telecom (NYSE: FTE) is listed on the Paris and New York stock exchanges.

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