

Jumbo Interactive Limited
Appendix 4E
Preliminary final report

1. Company details

Name of entity:	Jumbo Interactive Limited
ABN:	66 009 189 128
Reporting period:	For the year ended 30 June 2020
Previous period:	For the year ended 30 June 2019

2. Results for announcement to the market

				\$'000
Revenues from ordinary activities	up	9.1%	to	71,168
Profit from ordinary activities after tax attributable to the owners of Jumbo Interactive Limited	down	2.0%	to	25,883
Profit for the year attributable to the owners of Jumbo Interactive Limited	down	2.0%	to	25,883

Dividends

	Amount per security Cents	Franked amount per security Cents
Final dividend for the year ended 30 June 2019 paid on 20 September 2019	21.5	21.5
Interim dividend for the year ended 30 June 2020 paid on 20 March 2020	18.5	18.5
Total dividend paid FY2020	40.0	40.0

On 26 August 2020 the directors declared a fully franked dividend of 17.0 cents per fully paid ordinary share with a record date of 9 September 2020 to be paid on 30 September 2020.

Supplementary information

The consolidated entity has adopted Accounting Standard AASB 16 Leases for the year ended 30 June 2020 using the modified retrospective approach and as such the comparatives have not been restated, except for reflecting the cumulative impact as an adjustment to the opening balance of equity at the date of initial application.

This Appendix 4E should be read in conjunction with the Directors' Report and the audited Financial Report for the year ended 30 June 2020.

3. Net tangible assets

	Reporting period Cents	Previous period Cents
Net tangible assets per ordinary security ¹	85.2	99.4

¹ Net tangible assets include liabilities in relation to leases and the corresponding right-of-use assets

2020 ANNUAL REPORT



“

Covid-19 has shown the importance of having a robust Internet sales channel. The Australian lottery industry has remained healthy while many international lotteries saw dramatic declines in sales. Jumbo has the mature solution to help these lotteries in need.”

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INTRODUCTION

CERTAINTY TO 2030

Following on from a breakout year in 2019, Jumbo has provided certainty for the next 10 years with a fresh agreement with Tabcorp. This 10 year runway gives Jumbo the ability to continue the strong growth of the Australian ticket selling business and build the “Powered by Jumbo” software business in Australia and overseas.

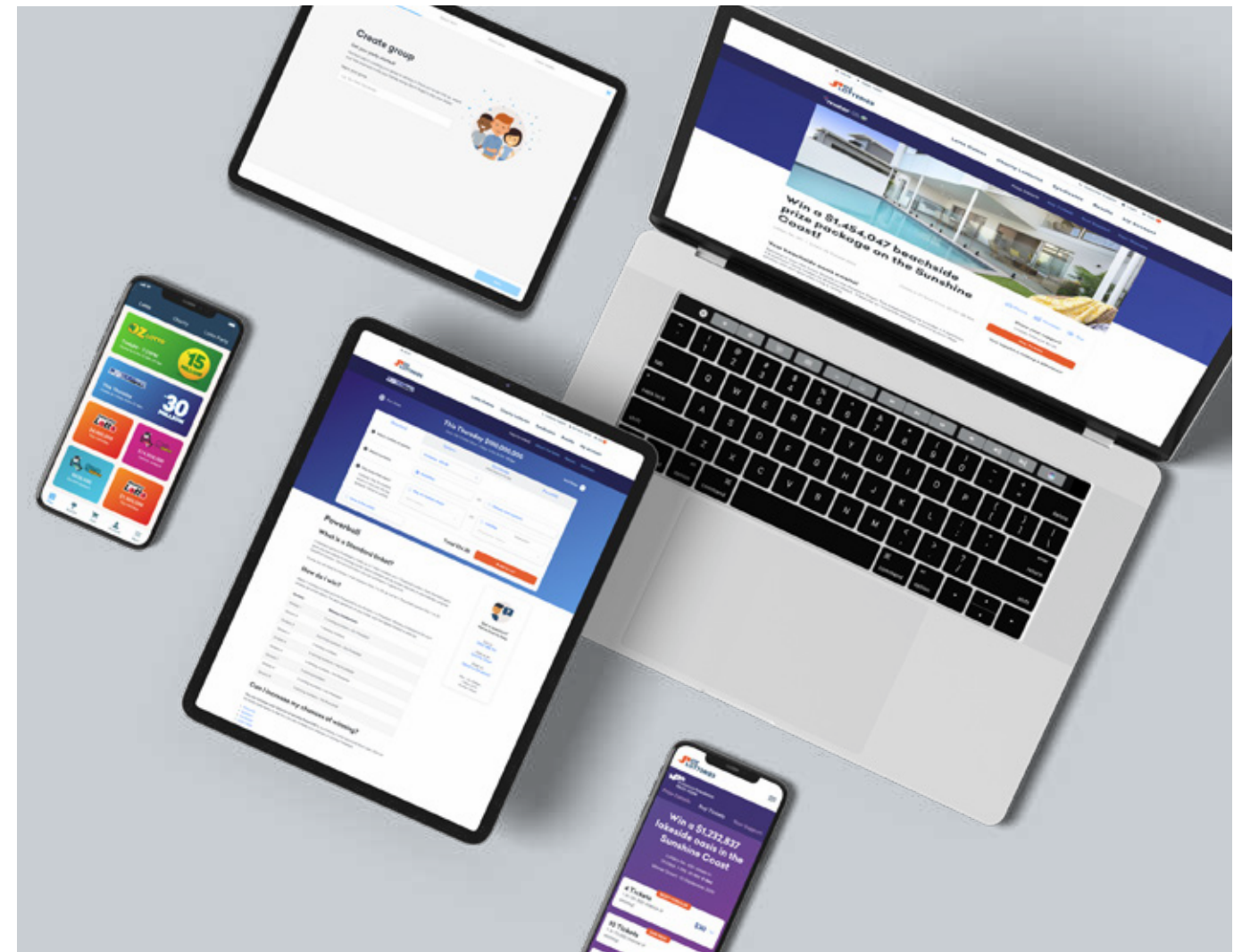
Covid-19 has highlighted the benefits of online sales and the lottery industry is no different. Around the world many lotteries suffered during home confinement, however in Australia lotteries continued marching forward due to the availability of a healthy internet sales channel. Jumbo responded to the challenge by increasing capacity and customer support to address the influx of a new older demographic. This trend was highlighted when a 72 year old Jumbo customer won the \$80 million Powerball during the Covid-19 period. It's nothing new for a Jumbo customer to win big, but in the past the age was typically around 30. This new winner unwittingly heralded in a new older demographic into Jumbo that has been dominated younger tech-savvy players.

Covid-19 has also highlighted the importance of a modern lottery having a vibrant online sales channel. Many lotteries that did not have an online channel suffered badly due to retail sales channels coming under pressure. Jumbo is in the business of selling software and services to lotteries wishing to build their online channel. Jumbo has reached out to many of these affected lotteries to provide a path forward.

Jumbo's “\$1 billion vision” continues to be an important focus and guiding light over the next 2 years. The vision is to reach \$1 billion in ticket sales on the Jumbo platform by FY22. This includes both the ticket selling business (OzLotteries.com) and the “Powered by Jumbo” SaaS business. While ambitious it is also achievable with the trend still very much towards the shift to online.

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The 10 year runway gives management the ability to continue the strong growth of the Australian ticket selling business and build the “Powered by Jumbo” software business in Australia and overseas.”



HIGHLIGHTS

OZLOTTERIES.COM AUSTRALIAN
LOTTERY TICKET SELLING BUSINESS

\$340m up 6%

TTV increased 6% from \$320 mil in FY19 despite a 20% drop in the number of large Jackpots from 49 in FY19 to 39 in FY20.

827,411 up 9%

Active Customers increased 9% from 761,863 in FY19

"POWERED BY JUMBO"
GLOBAL SAAS BUSINESS



Current contracts operationalised

£6.5m up 32%
(A\$12.6m)

Gatherwell UK TTV up 32% on a 12-month basis to 30 June 2020



JUMBO GROUP

\$71.1m
UP 9%

Revenue up 9% despite a 20% drop in the number of large jackpots from 49 in FY19 to 39 in FY20

\$43.2m
UP 8%

EBITDA-underlying up 8%

\$26.5m
STEADY

NPAT-underlying up 0.2%

LETTER FROM THE CHAIRMAN

FURTHER GROWTH

Dear Shareholder,

The 2019/20 year has not been an easy time for a lot of businesses due to the Covid-19 pandemic, however Jumbo Interactive Limited (Jumbo) still achieved an increase in ticket sales by \$28 million bringing the total sales for the year to \$349 million.

The online lottery industry has experienced further growth and this is expected to continue, especially as we broaden the charity lottery tickets we are now selling through our Powered by Jumbo software, which we feel will not only assist our profitability but also the deserving charities we are focussing on. This, together with the 10 year agreement recently announced with Tabcorp, will give both shareholders and Jumbo the confidence it requires to continue to develop online sales.

In my last year's letter to shareholders I stated that we remained focussed on board diversification and, prior to our Annual General Meeting, in September 2019 we announced the appointment of Professor Sharon Christensen to our board. Professor Christensen has over 29 years of legal and regulatory experience and is a research leader in regulatory responses to digital innovation and disruption. This now gives Jumbo a five person board of which four are Non-Executive directors. I should also note that after 14 years on the board, I have announced my resignation, however I did undertake to continue in the position until an experienced Chairman can be appointed to take my place.

We have often been asked if the Covid-19 pandemic has had an effect on our operation. With the experience of our major shareholder and CEO Mr. Mike Veverka and his very skilled staff we have been able to continue to work both within the office and from the staffs' respective homes. This was a platform put in place many years ago in the event of such a situation where working from the office was not an option. It would be remiss of me at this point not to acknowledge the diversification and wealth of experience our staff have. This is supported not only by our CEO but also our Key Management Personnel. Despite the challenges of the Covid-19 pandemic, we are proud and fortunate to still pay a full dividend and not rely on JobKeeper support.

Whilst we continue to focus our growth within Australia, during the financial year we did acquire Gatherwell Limited which is located in the United Kingdom and operates as a lottery manager to raise funds for good charitable and public social causes. We also continue to look at other potential opportunities, however this does not take our focus off our Australian activities which has been the success of the Company and its growth since its incorporation.

I have enjoyed being part of the evolution of Jumbo and would like to conclude by thanking the board of directors, our CEO, Key Management Personnel and all our staff for their on-going support and their efforts and input into the continued growth of our Company.



David K Barwick
Chairman

“

**We remain focused on board
Diversification.”**



LETTER FROM THE CEO

CONTINUAL INNOVATION

With Internet Sales of Lottery tickets at 28% of all tickets sold in Australia and under 10% globally, the industry clearly has a lot of growth ahead.

Lotteries are perfect for the Internet and customers enjoy a top quality experience whether they play on OzLotties.com or another lottery using the Jumbo platform. Continual innovation is driving the customer experience even higher and is ensuring lotteries continue to remain popular into the future.

The recent 10 year agreement with Tabcorp is an important milestone as it gives Jumbo certainty and the ability to plan long term. The next 10 years will be exciting as the Internet share of ticket sales race up as players, young and old, enjoy the experience of playing online. New innovations such as Advanced Data Analytics, Artificial Intelligence and Machine Learning are making subtle but effective improvements to our App. Improvements such as removing customer pain points and irrelevant information are streamlining our App and providing our customers with an unparalleled experience.

2020 was a year where the number of large Jackpots reached only 39 compared to 49 for the previous year. However we were able to increase ticket sales from \$321 million to \$349 million. This is clear evidence of the trend to online that is being accelerated by Covid-19. 350,319 new customers signed up to OzLotties.com and the number of active customers increase from 761,863 in FY19 to 827,411 in FY20.

2020 also saw the acquisition of Gatherwell Limited in the UK, the largest external lotteries manager to local authorities in the UK. This fast growing digital lottery company is a perfect fit for Jumbo and provides a launch pad into the UK market. Jumbo specialises in medium to large lotteries so the addition of a company specialising in smaller lotteries completes the picture.

The "Powered by Jumbo" Software as a Service business got off to a great start with the signing of 5 clients with combined ticket sales of ~\$140 million. This gave our team the opportunity to improve our offering and gain experience in working with clients as partners. Covid-19 has

disproportionately impacted lotteries without an online sales channel causing many to fast-track their internet strategies. The Jumbo PBJ team is on the front foot with solutions to assist those lotteries, wherever they may be in the world.

Jumbo also recently passed the 25 years in business milestone. From humble beginnings with a single computer in 1995, Jumbo has navigated many challenges and is ready for the growth that lies ahead. Our staff and partners over the years deserve enormous credit for this growth due to their efforts and trust in the vision to grow through technology.



Mike Veverka
CEO

“

With the certainty of a 10 year agreement with Tabcorp, we can push forward with plans to deliver further growth.”

REVIEW OF OPERATIONS

POSITIVE PERFORMANCE

GROUP PERFORMANCE

2020 was a positive year for both Ozlotteries.com and the new "Powered by Jumbo" SaaS business segments. Covid-19 is proving to be a driver for growth of Internet lotteries due to the "play from home" focus and the absence of any supply chain issues (nothing needs to be physically delivered). The group delivered an 8.7% increase in ticket sales (TTV) to \$349 million and a 9.1% increase in Revenue to \$71 million for the 12 months to June 30, 2020. Underlying EBITDA grew 7.7% to \$43.2 million and underlying Net profit after tax remained steady at \$26.5 million.

OZLOTTERIES.COM PERFORMANCE

For a year that produced 10 fewer large jackpots than the previous year (39 in FY2020) compared to 49 in FY2019), the OzLotteries.com business still managed to deliver growth evident in the 6.3% increase in ticket sales (TTV) to \$340 million. Active customers (defined as a customer that made a purchase over the 12 months to June 30, 2020) also increased 9% to 827,411. This positive result for a year with fewer jackpots was driven by better software tools that helped keep players engaged more frequently. Delivering a premium service at a premium price has been the simple but effective model for OzLotteries.com for over a decade. Customers enjoy the choice, features and above all the experience. Our designers are continually thinking of ways to improve the experience and new software tools are giving feedback so we know exactly where that experience is appreciated the most.

POWERED BY JUMBO PERFORMANCE

The inaugural year for the "Powered by Jumbo" SaaS business was devoted to onboarding new lotteries and bringing them up to fully operational status. The first lottery (Mater) was 100% operationalised in July 2020 and the remaining lotteries are scheduled for completion by December 2020. During FY20, revenue from the portion of sales that were operationalised reached ~\$0.3 mil and this is expected to climb to an annualised rate of ~\$4.4 million pa once complete. The acquisition of Gatherwell Limited on 29 November 2019 gave the "Powered by Jumbo" business a foothold in the growing UK market. For the seven month period to 30 June 2020, TTV was \$7,715,000, Revenue \$1,520,000 and underlying net profit before tax \$414,000. On a full year basis, Gatherwell ticket sales grew 32% to £6.55 million.

CUSTOMER COMMENTS

"Love playing and I can't wait to win. Awesome app will rather the App than [sic] going into the store"

"It's great & easy to purchase. Great design"

"Great way to play with more chances to win a share. Will be playing this way from now on"

"Such an easy option"

"Congratulations, very easy to use"

"Very user friendly. Despite rarely having any success, it's something I look forward to each week"

"The app makes it super easy to purchase tickets at the comfort of your own home without going out and whenever you want to especially in times like these. Also getting notified as to when the super draws are on and also knowing what the week to week jackpots are which is handy"

KEY PERFORMANCE INDICATORS
OZLOTTERIES.COM BUSINESS SEGMENT

350,319

Number of new customers (FY19: 444,004)

827,411

Active customers (defined as a customer that made a purchase over the 12 months to June 30, 2020) also increased 9%

\$14.28

Cost per lead (FY19: \$13.81)

\$383.12

Avg spend per customer (FY19: \$385.44)

25.6%

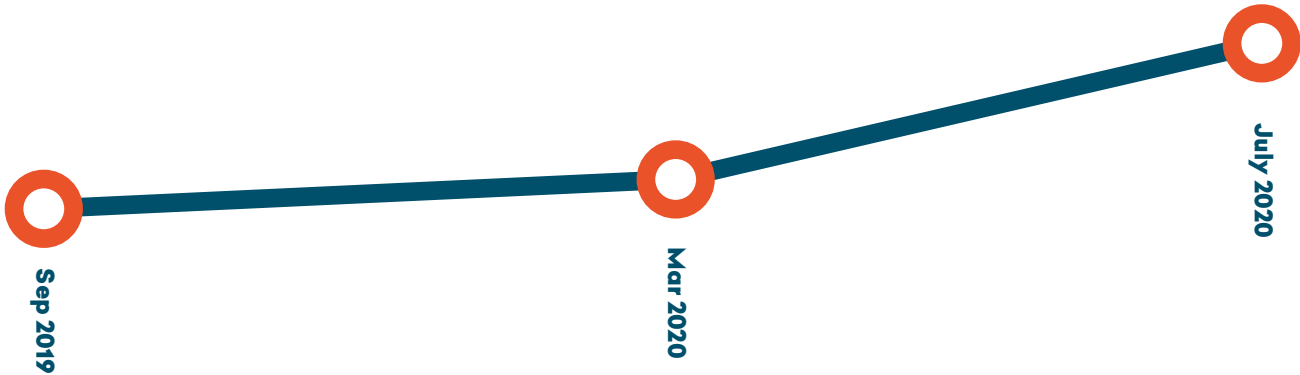
Dormancy rate (FY19: 13.6%)

LIKE FOR LIKE ANALISYS

LIKE FOR LIKE GROWTH

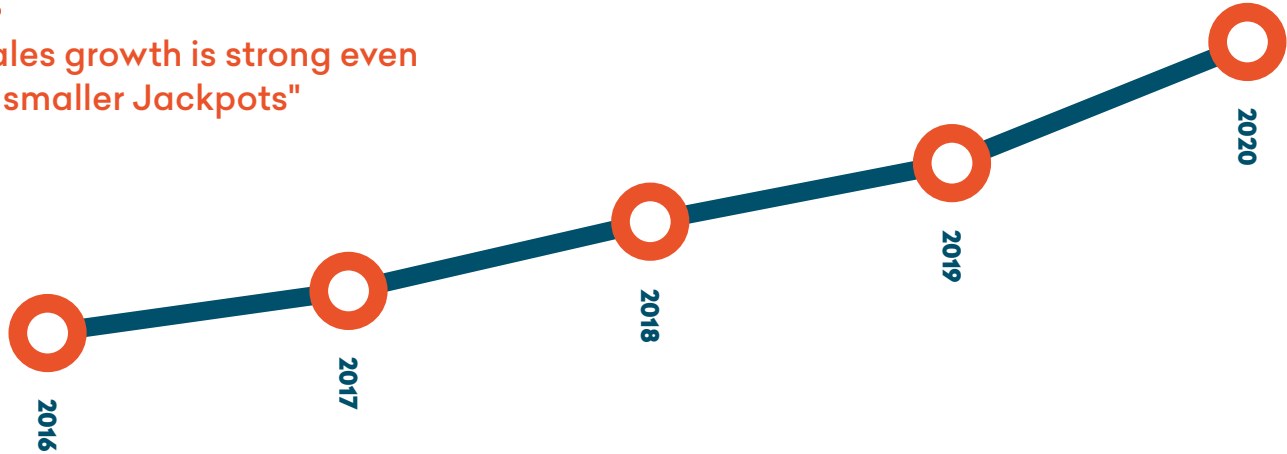
Sales are significantly affected by Jackpots with higher jackpots attracting higher sales. Jackpots are often random making it difficult to determine if sales growth is due to jackpots or a steadily improving business. A like-for-like analysis focuses on sales from specific jackpot sizes removing the variation and allowing the true growth to be visible. The following graphs demonstrate clear growth over a variety of games and jackpot levels.

“Innovation and Customer Experience are growing sales, not just Jackpots.”

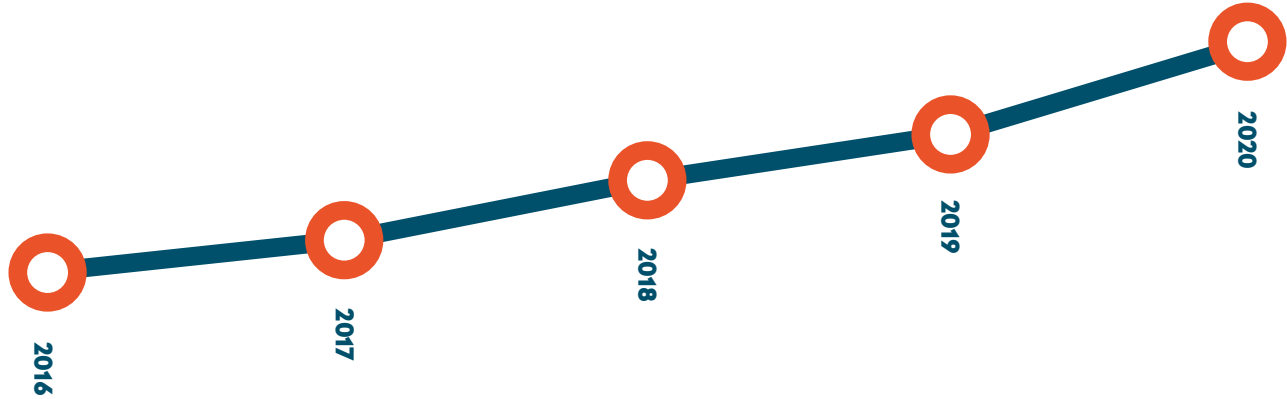


SALES FROM POWERBALL \$80 MILLION JACKPOTS

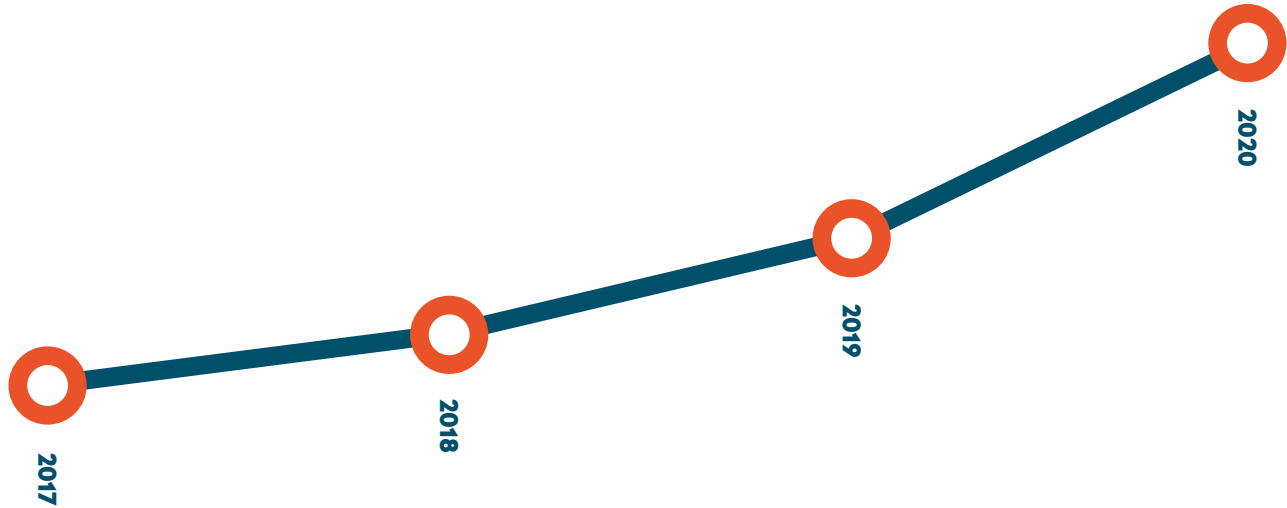
“Sales growth is strong even in smaller Jackpots”



SALES FROM ALL JACKPOTS UNDER \$15 MILLION



SALES FROM OZLOTTO \$15 MIL JACKPOTS



SALES FROM POWERBALL \$20 MIL JACKPOTS

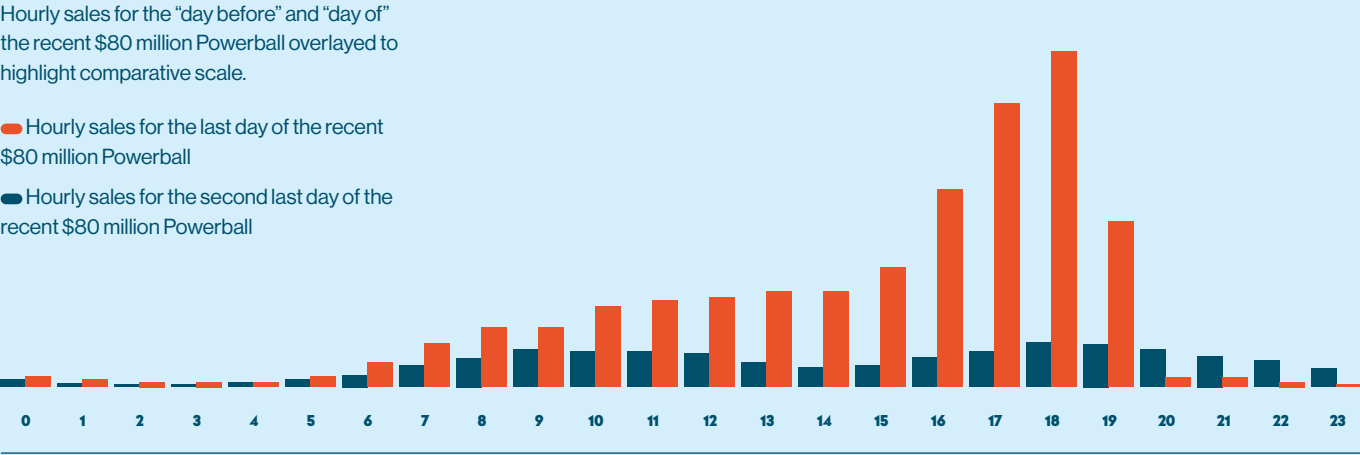
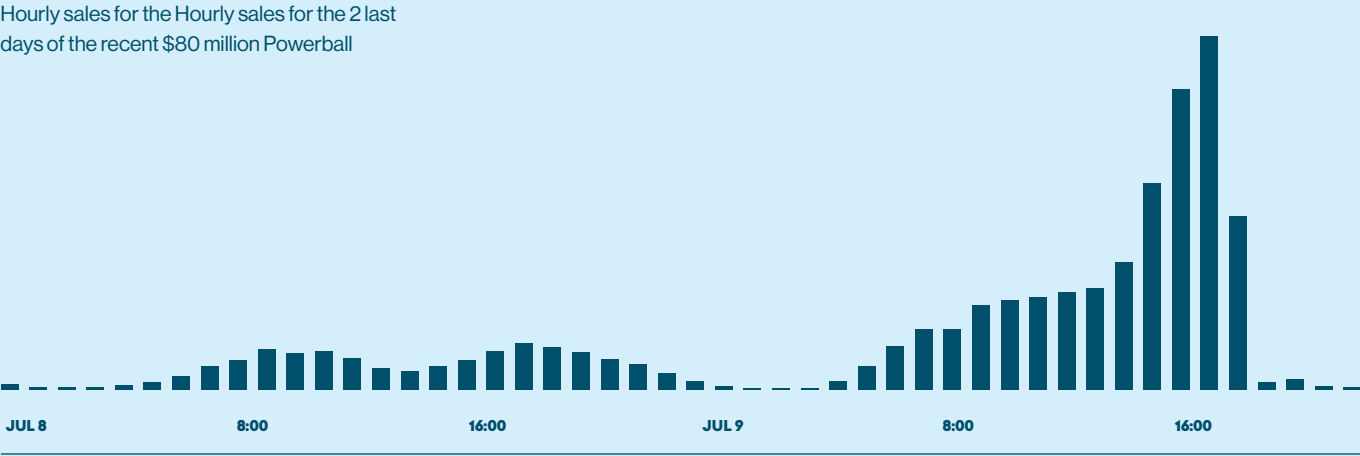
DATA, AI & LOTTERIES

PEAK LOADS

Lotteries are unique because of the very large spikes in sales just before draw closure. The graphs below show hourly sales in the 48 hours leading up to draw closure for the recent \$80 mil Powerball. The first 24 hours show the “day before” compared to the last 24 hours “last day” sales. The peak load is over 7x higher than the same hour the day before – proof that people love leaving it to the last minute!

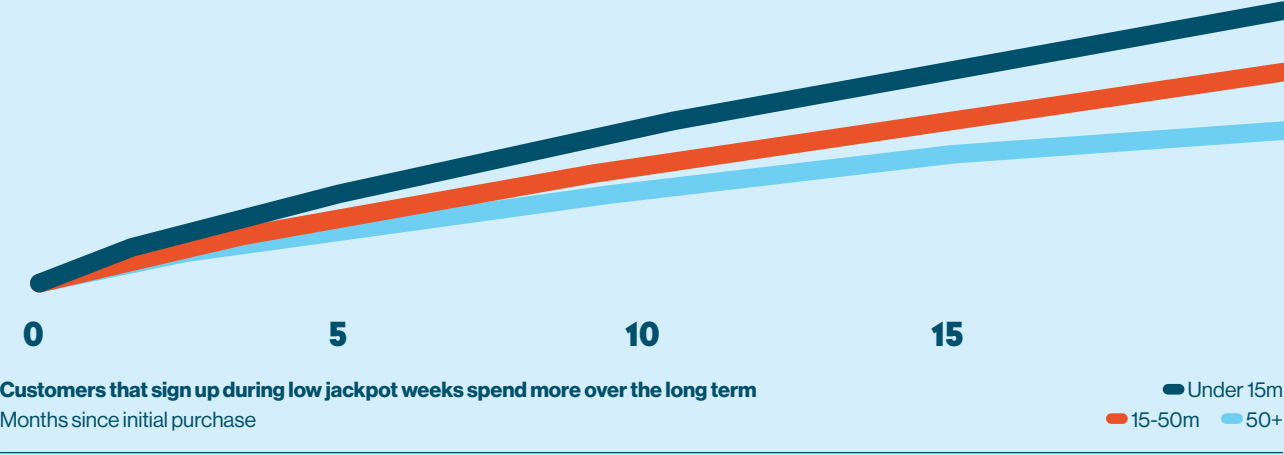
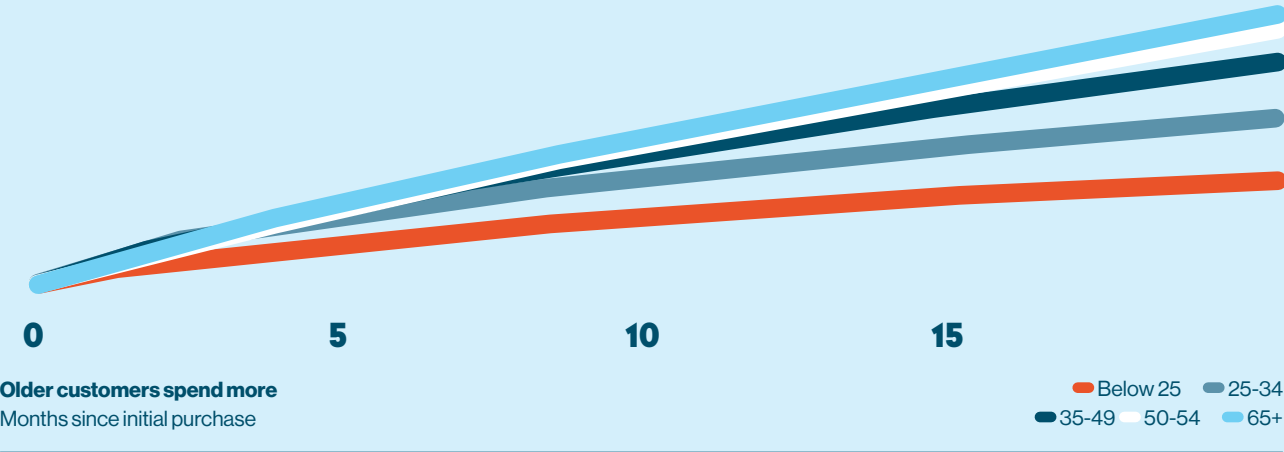
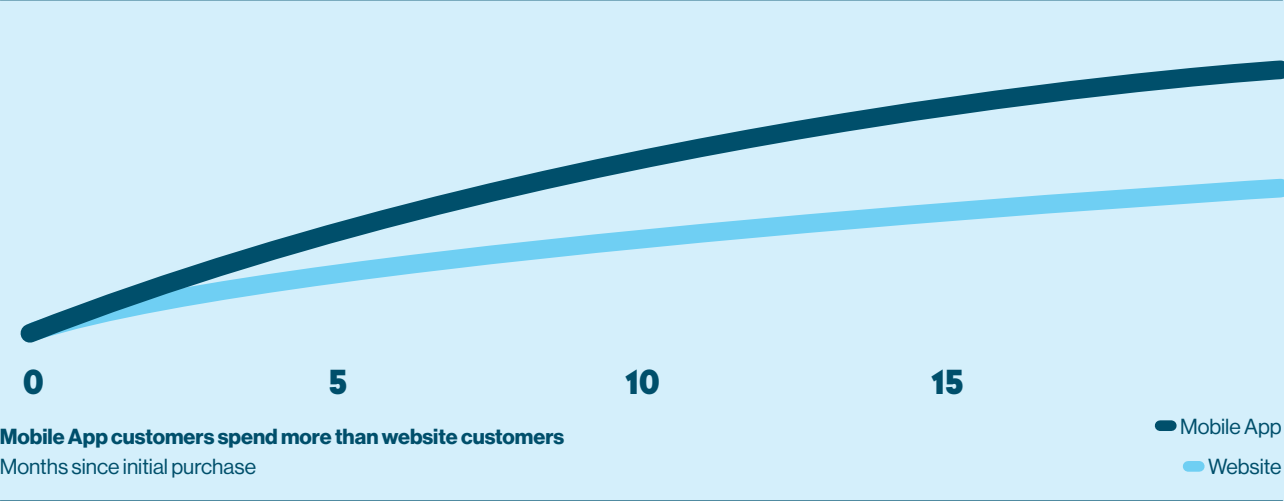
Technically this poses a challenge to computer engineers that must still maintain fast and very high standard transactional integrity during peak loads. Not only does the number of simultaneous customers increase but the computing power for each sale also increases as customer experience features are added. Jumbo has spent years perfecting its solution and the benefits are clear in the large jump in sales that OzLotteries.com produced in 2019.

Our “Powered by Jumbo” partners are also eager to improve sales by taking advantage of the last minute rush. Historically many charity lotteries have been missing out on sales simply because their systems were not able to handle peak loads reliably.

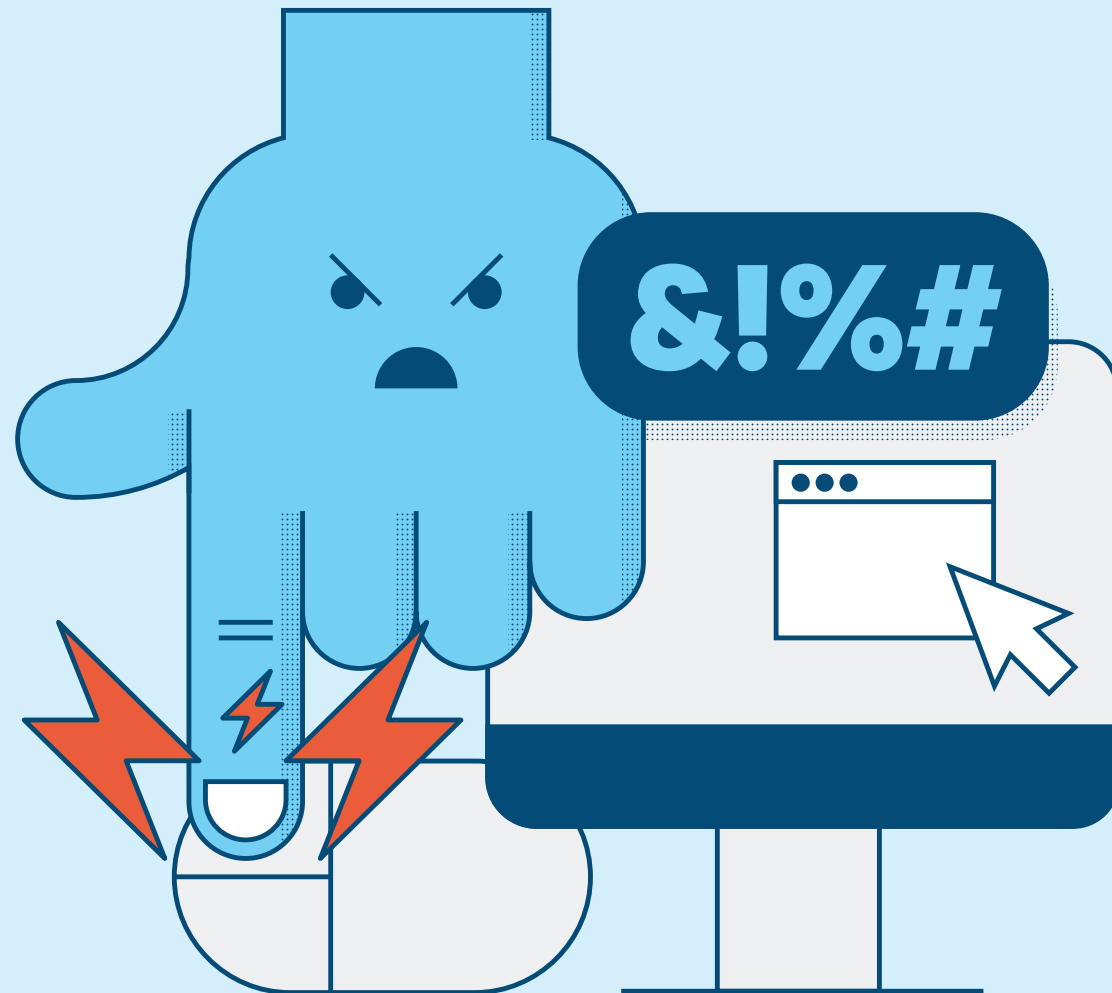


COHORT ANALYSIS

Different groups of people exhibit different behaviours and analysing those trends to greater level of detail is providing new insights to Jumbo and our partners.



DATA, AI & LOTTERIES



REMOVING PAIN POINTS

Not all features are visible. Many are subtle improvements removing pain points and delivering a better overall experience. An over cluttered screen with multiple options can annoy customers to the point of making them give up.

One technique used by Jumbo designers is a "Rage Click" detector. This is when software reports a barrage of mouse clicks with no result. The customer has lost patience with finding the right button and has become angry. This technique revealed up to \$500,000 in lost sales over a 6 month period resulting from 6,506 customers failing to check out their purchase as a result of confusion around a simple button. Without data analytics this might have continued for years without ever being detected.

Our "Powered by Jumbo" partners find this level of feedback especially rewarding. Normally a charity lottery operator would not have the resources to use these tools but once partnered with Jumbo they are available to all partners.

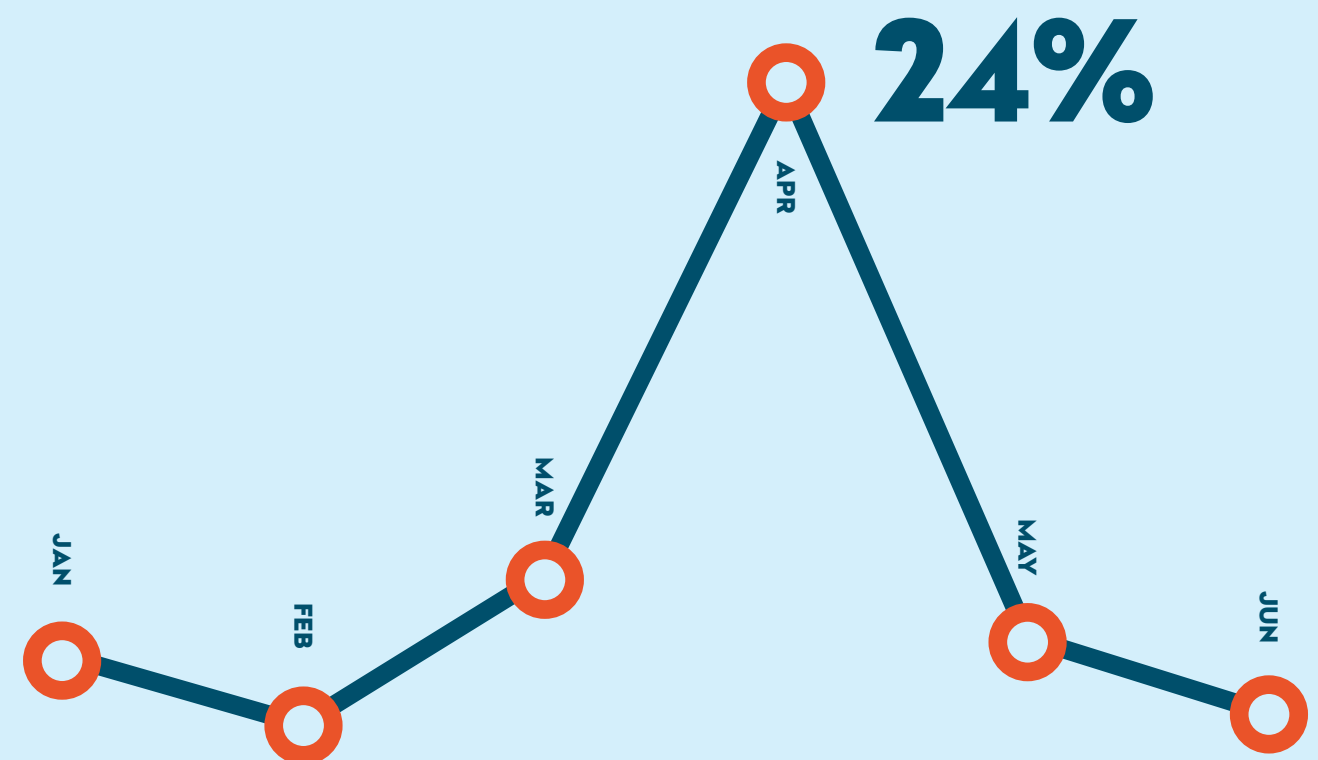
COVID-19 EFFECT

As a nimble, digital and 100% pure online company, Jumbo was able to manage the Covid-19 period well. Online lotteries have no supply chain issues with no importation, warehousing or physical deliveries. Social restrictions drove players online as was highlighted in July 2020 when 63,800 new customer signed up - the highest since September 2019 when the Powerball reached a record \$150 million. During the Covid-19 months in 2020, a larger percentage of new signups appeared from the 65 years and older category (peaking at 24% of all signups). This is obviously a result of social distancing and home confinement measures affecting particularly older demographics leaving their home. This trend is new to OzLotteries.

com which has historically attracted a younger tech-savvy demographic. Subtle design changes have been made to enhance the experience for this older demographic who tend to spend more as is evidenced in the Cohort Analysis.

“

Covid-19 restrictions have driven players online, especially the older demographic. Sales in the recent \$80 million Powerball even exceeded the last \$100 million Jackpot."



% of new signups in the 65+ age demographic

CUSTOMER SERVICE

The Oz Lotteries Support team seamlessly made the transition to working fulltime from home in March. Our customers benefited from our online advantage and have continued to be able to purchase and liaise with us without any change to their previously experienced level of service.



by **Brenda Melville**,
Head of OzLotteries.com

The week following our transition to working from home we experienced an \$80 million draw (26th March). On the night of this draw, we answered 1,922 (calls, chats, emails) with a 92% customer satisfaction rating. We also got to make the winning call to one of our very own customers. A lovely gentleman who had gone into lockdown, so he did have to wait for a little before celebrating with extended family. No overseas holidays for some time has meant he can focus on home improvements

Customer satisfaction remains our key performance indicator, and we survey across all our customer touchpoints throughout the year. We believe that asking for feedback regularly from our customers allows us to act quickly on unhappy experiences, and work on what we can do to improve their experience with our site or service next time. This year overall, our satisfaction rating was 89.4%.

88.9% of calls this year were answered in <15 seconds, ensuring that customers receive the importance they deserve when they call us for assistance.

During the year we saw sustained growth with our customers being more engaged with our platform than ever before, customers are keen to self-service, and to ensure they can, the Help Centre is actively maintained and updated. The Help Centre contains a wide range of articles to help with regular how-to requests, through to the more complex 'why is ID verification required'. Maintaining and tracking the usage and feedback on these articles ensures we continuously improve these offerings, as some of our customers prefer to engage with us through this method. Currently, we average 27,000 views per month across our self-service articles.

Our customers make small regular purchases through our website and comment on the ease of their play experience both via the website and app. We have seen a drop in enquiries to our support centre this year due to our stable technology platform through the more substantial draw periods and our education of customers via our Help Centre offering.

We have continued to improve our prize withdrawal process, the ease of playing your favourite numbers and ticket bundles making it easier for customers to play the way they want to play the game.

We continue to manage several third-party Charity Lotteries on Oz Lotteries. This year we also saw two of our customers take away the major prize in the Mater Prize Home draw 289 at Biggera Waters on the Gold Coast and the Mater Cars for Cancer draw 87 a Mustang GT Fastback.

89.4%
CUSTOMER
SATISFACTION

27,000
VIEWS OF SELF-SERVICE
ARTICLES PER MONTH

88.9%
CALLS ANSWERED
IN <15 SECONDS



POWERED BY JUMBO

ADVANCED
SOFTWARE
PLATFORM

For over 15 years, Jumbo has continually developed a state-of-the-art software platform with advanced data analytics, user friendliness and capacity. All this power is now available as SaaS (Software as a Service) to lottery operators globally, many of who have struggled during the Covid-19 restrictions.

5 charity lotteries have signed up to PBJ representing \$140 million in ticket sales.

- Mater Prize Home Lottery
- Endeavour Foundation
- Deaf Services
- Multiple Sclerosis QLD
- Classics for a Cause

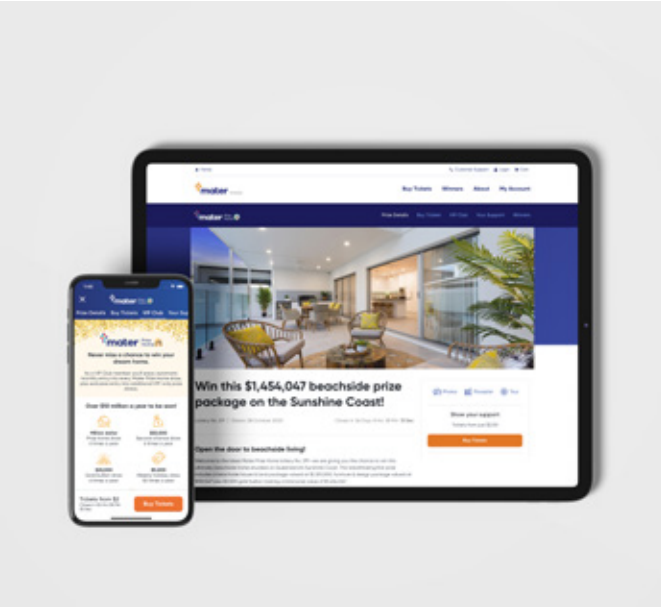
In addition, the OzLotteries.com business sells games to its large customer database from these 5 lotteries plus a further 3 lotteries.

- RSPCA
- Surf Life Saving Lotteries
- ACT for Kids

Jumbo has a strong social purpose in helping these charitable organisations to raise funds via online lotteries. Other forms of fund raising such as fun runs and dinners are coming under pressure due to Covid-19. Government funding and philanthropic donations lack regularity and make planning difficult. Lotteries provide the regular source of income these charities need for long term planning.

LARGE GLOBAL TAM

The total addressable market (TAM) for the PBJ business is significant. Under 10% of the world's lottery tickets are sold online, indicating 90% of a US\$303 billion (A\$445 billion) global market has yet to make the transition. Management have identified three key markets - the UK, USA and Canada - representing an initial TAM of A\$25 billion to target.



\$1 BILLION VISION

In 2019, Jumbo announced its "\$1 billion Vision" - to reach \$1 billion in ticket sales per annum on the Jumbo platform by FY22. This is the total of both the OzLotteries.com business and the "Powered by Jumbo" businesses combined.

To date this vision is half complete. Ticket sales on OzLotteries.com reached \$340 million and the 5 "Powered by Jumbo" clients represent a further \$140 million in ticket sales.

Undeterred by the low jackpot run in FY20 slowing down growth in OzLotteries.com, management remain optimistic about reaching this goal over the next 2 years. The Covid-19 Pandemic has boosted sales and encouraged lottery operators globally to move online faster, providing a tail wind for the next 2 years. While the \$1 billion vision is not a forecast or target, it provides a guiding light and aspirational vision for management and staff.



JUMBO GOES INTERNATIONAL



by **Richard Bateson**,
International Lottery Advisor

This past financial year has been a significant one for Jumbo’s international ambitions. In November 2019, Jumbo completed the acquisition of Gatherwell Ltd, the largest external lotteries manager to local authorities in the UK. The acquisition marks the first phase of Jumbo’s entry into the UK market, and the first major international transaction to date.

With the Australian business going from strength-to-strength, Jumbo’s Management has an opportunity to export its SaaS business model and its lottery management proposition to the international lottery market. Focusing on two sectors – the government and charity lottery sectors.

Over the past 6 months Management has been reviewing the different markets and overlaid our propositions for both government and charity to identify a clear and precise go-to-market strategy for Jumbo’s International business.

Management has identified three markets, in the UK, the US and Canada, that have a collective value, or Total Addressable Market (TAM), of over \$25bn¹. These markets are the beginning of Jumbo’s expansion into the European and North American markets. Management believes that focus is key to success in the early days of expansion so it has defined an approach that will focus on prioritising government or charity sectors, market-by-market.

THE UK MARKET

Management’s priority is to gain further market share in the society lottery² sector (charity and local authority). The sector is worth an estimated \$1.6bn³ in TTV and is a fragmented, yet lucrative market. Jumbo will utilise its acquisition of Gatherwell and focus on further growth in its local authorities and schools’ business, alongside gaining market share in the charity sector.

THE US MARKET

The government lottery sector in the US is by far the most lucrative to Jumbo with a TAM of \$22bn⁴. A market that has had historic barriers to entry is starting to open, with state legislation changing and requirements for digital lottery and innovation being demanded by lottery directors and

stakeholders alike. To date 11 out of the 48 jurisdictional lotteries have an iLottery or digital platform, and a further half dozen are likely to start preparations for iLottery within the next 12 months.

Management has identified the need for distinct propositions for the US market, these will be Jumbo iLottery® and Jumbo iRetailer®. Both propositions are based on our PBJ platform and marketing services. The iLottery proposition provides lotteries with an integrated digital lottery channel that is more efficient and effective than its industry competitors.

The iRetailer proposition provides lotteries with a standalone digital channel that is self-sufficient and does not require operating cost or marketing budget to be diverted from the lottery’s main operations. The iRetailer model is focused on smaller US states or those states that have constrained or restrictive marketing budgets.

¹ Total TAM of \$25bn equates to TAM by region of: UK \$1.6bn; US \$22bn; and Canada \$1.3bn
² Society Lotteries is the legal term in the UK for regulated charity and local authority lotteries.
³ UK TAM of \$1.6bn: The UK Gambling Commission reports TTV for sector of £775m (Sept 2019) applying a 5-year CAGR of +14% and/or PY rise of 8% gives a range of £837m to £884m in sector growth (to Sept’20). Using 6-month average GBP £1 to AUD \$1.89, this leaves forecast TTV between \$1.67m and \$1.58m (Reference UKGC Annual Report 18/19)
⁴ 2018 US lottery sales were USD77bn. Draw games were USD28bn. With 50% iLottery penetration forecast in next 5 years (23 US lotteries). Management has modelled 25% of draw game sales likely to be converted to digital, this coupled with a doubling of sales with the upsell of Instant Win Games, Management forecasts the iLottery market to be worth \$14.6bn (3% growth adjustment) USD \$1 to AUD \$1.50 equating to a TAM of \$21.9bn

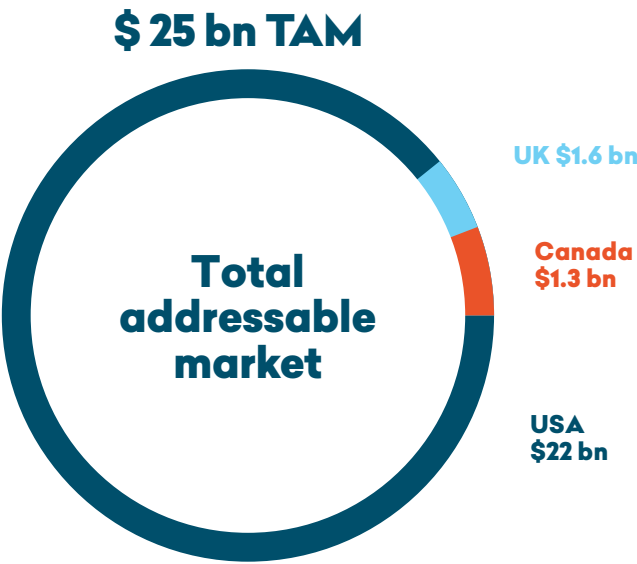
The international ambition is to drive meaningful businesses in the UK, the US and Canada that will be used as a beachhead in each region to grow into other markets and sectors. International will support roughly a third of the \$1bn TTV vision, set out by the CEO. In the longer-term the ambition is to have an International Business that is equal to or bigger than the Australian business by 2026.

THE CANADIAN MARKET

With a TTV of \$1.3bn the charity lottery market in Canada is significant. The market is well defined and consolidated versus the US charity market leading to Jumbo being able to partner or acquire to gain a meaningful presence and market share in Canada. Once there is an established foothold in Canada, Management believes the model can be exported to other parts of the North American region, using the expertise of the local market in adjacent markets.

AMBITION

The international ambition is to drive sustainable businesses in the UK, the US and Canada that will be used as a beachhead in each region to grow into other markets and sectors. International will support roughly a third of the \$1bn TTV vision, set out by the CEO. In the longer-term the ambition is to have an International Business that is equal to or bigger than the Australian business by 2026.



LEADERSHIP TEAM



Left to right, top to bottom: Mike Veverka, David Barwick, Sharon Christensen, Giovanni Rizzo, Bill Lyne, David Todd, Brad Board, Xavier Bergade, Brian J. Roberts, Richard Bateson

Jumbo has a stable leadership team that has amassed unique digital experience in the world lottery industry.

MIKE VEVERKA
Chief Executive Officer & Executive Director (BEng (Hons))
Mike Veverka is CEO and founder of Jumbo Interactive. He has a proven track record in business and computing, establishing several successful startups to meet new consumer demands for online products. His entrepreneurial flair and ambition for innovation were displayed at the age of fifteen when he created and sold his first software package to Hewlett Packard. Mike worked as a design engineer and computer programmer before founding 'Squirrel Software Technologies' that provided some of Australia's first internet services and e-commerce software. As founder and leader, Mike plays a pivotal role in the growth strategy, innovation and promotion of Jumbo.

DAVID BARWICK
Chairman and Non-Executive Director
David Barwick has over 40 years experience in the management and administration of publicly listed companies in Australia and North America. During this period David has held the positions of Chairman, Managing Director or President of over 30 public companies with strengths in strategic planning, restructuring and financing entities

SHARON CHRISTENSEN
Non- Executive Director
Professor Sharon Christensen has 29 years of commercial, legal and regulatory experience and is a research leader in regulatory responses to digital innovation and disruption. Most recently, Sharon was a Non-Executive Director of Property Exchange Australia Ltd, the operator of the national online property exchange network. Sharon holds a Bachelor of Laws (Honours) and Master of Laws and is a member of the Australian Institute of Company Directors

GIOVANNI RIZZO
Non- Executive Director
Giovanni Rizzo is a specialist in the gaming industry with over 20 years' experience in various management roles of large listed lottery, casino and electronic gaming machine businesses in South Africa, Canada and Australia. Most recently, Giovanni was Head of Investor Relations at Tatts Group Limited, Australia's exclusive operator of licenced lotteries. Giovanni holds a Bachelor of Commerce (Honours) in Finance and Audit and is a Chartered Accountant in Australia, New Zealand and South Africa.

BILL LYNE
Non-Executive Director and Company Secretary (BCom, CA, FCIS, FGIA, FAICD, FFIN)
Bill Lyne is the Principal of Australian Company Secretary Service that provides secretarial, corporate compliance and governance services to public company clients in a wide range of industries. Prior to this, Bill was Company Secretary and CFO of First Australian Building Society, having previously spent many years in credit and lending positions in merchant banking. Bill holds a Bachelor of Commerce and is a Chartered Accountant. He is a Fellow of the Institute of Chartered Secretaries & Administrators (UK), Governance Institute of Australia, and the Australian Institute of Company Directors. He is also a fellow of and has life membership with the Financial Services Institute of Australasia.

DAVID TODD
Chief Financial Officer (MBA, Grad DipACG, CAIB(SA), BCom, FGIA, FCIS)
David has extensive capabilities in business administration with strengths in credit risk management and international business. His experience in financial management spans 25 years in the banking industries of South Africa, New Zealand and Australia, and small cap and SME environments. David holds a Bachelor of Commerce, a Master of Business Administration, an Associate Diploma in Banking, and a Graduate Diploma of Advanced Corporate Governance. He is a Fellow of the Governance Institute of Australia and a Fellow of the Institute of Chartered Secretaries and Administrators (UK). David brings a wealth of commercial expertise to Jumbo Interactive as Chief Financial Officer.

BRAD BOARD
Chief Operating Officer
Having joined Jumbo in 2001 Brad has been actively involved in Jumbo's evolution and growth into the leading digital lottery business it is today. Brad has significant lottery and e-commerce experience and ensures that the brand, digital experiences and service offerings provided by Jumbo effectively engage and satisfy it's 2,000,000+ customers in Australia and Internationally. In addition to responsibility for Jumbo's marketing and product strategy he ensures various departments and subsidiaries are interacting efficiently with each other and in accordance with Jumbo's overall strategic goals.

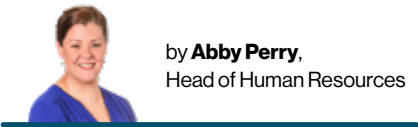
XAVIER BERGADE
Chief Technology Officer
As Chief Technology Officer, Xavier ensures that Jumbo's technology services are continually improving and innovating while remaining secure for customer transactions. He is responsible for the adaptation of the successful Australian OzLotteries.com website to other markets and ensuring capabilities for customer purchases on any device demands that websites continually evolve as new mobile and computer products are released to market with unprecedented frequency.

BRIAN J. ROBERTS
President, North America (DipEC Cert(OM))
Brian has extensive experience in lotteries and gaming, software development and production and is a recognised creative innovator. His experience in the lottery and gaming industry spans over 40 years with senior roles including Director of Creative Content Development at GTECH, COO and Senior Vice President of Marketing at On-Point Technology Systems, President of LotoMark and Vice President of Lottery Operations at International Totalizator and Lottery Systems. Brian has developed, implemented and managed gaming systems across many international jurisdictions. He holds over twenty issued and pending gaming industry USA patents.

RICHARD BATESON
International Lottery Advisor
Richard has worked in the lottery industry for the past 18 years. A former director of Camelot UK Lotteries Ltd (B2C) and Camelot Global Solutions Ltd (B2B), Richard has been on both sides of the lottery fence working for the UK National Lottery and vendor operations and sales with Camelot Global. During his time at Camelot, Richard grew UK National Lottery sales from £5.2bn to £6.9bn over a 4 year period – and grew the digital customer base by 4m players. Richard was also President of EuroMillions for 5 years, and a member of the Board for 13 years – creating a €7bn game brand. Within the B2B business Richard set-up the commercial division that supported the successful Irish National Lottery bid for Camelot's shareholder, won contracts with US states in New York, Kentucky and Arkansas – alongside working in the States of Texas and California.

PEOPLE OF JUMBO

GREAT PEOPLE



by Abby Perry,
Head of Human Resources

DISTRIBUTED WORKPLACE

The COVID-19 pandemic resulted in Jumbo and the world dealing with unforeseen challenges that have had unprecedented health and economical impacts. During this period we have worked closely with our employees to ensure the health and welfare of our people and their families, and have supported our employees to adjust in a rapidly changing environment. Jumbo was able to demonstrate agility in responding quickly to the dangers of the COVID-19 outbreak, moving all employees to work remotely with minimal interruption to their work cycles and their ability to remain productive. Our transition to a distributed workplace has strengthened the resilience of our operational framework and technology, and our people have embraced remote-first processes and tools. Employees remain highly productive and exceptionally engaged, having adapted to the transition seamlessly. Jumbo provides a flexible work environment where employees are empowered to choose a workplace where they are most comfortable and productive. This flexibility enables our people to manage their work and time to suit their needs, whilst continuing to achieve their career and personal objectives.

CULTURE

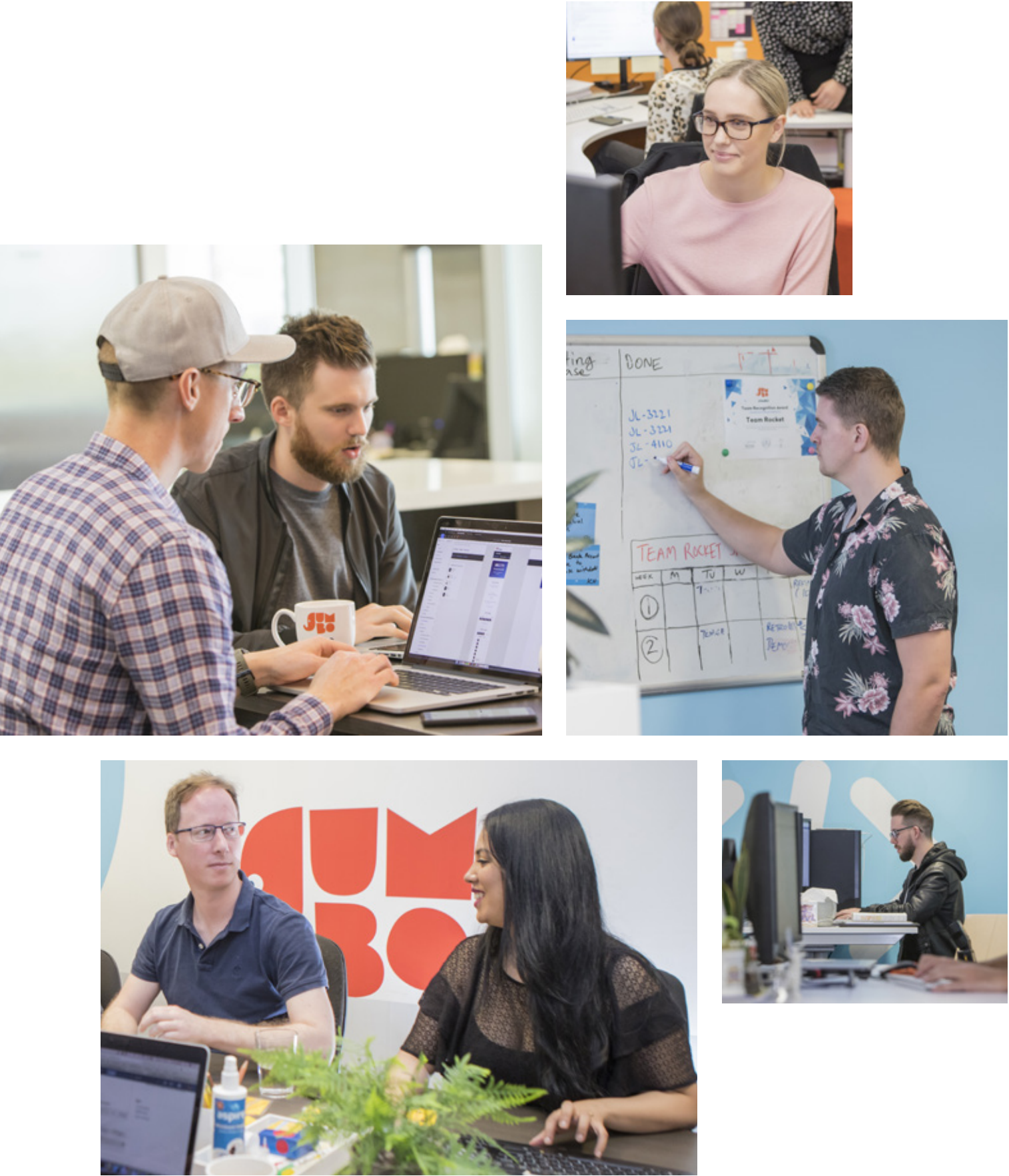
Jumbo's workplace culture remains strong despite the unforeseen challenges; however we recognise that in transitioning to a distributed workplace that a new culture will emerge. This is an opportunity for Jumbo to recreate a culture that is strengthened by the values, attitudes and behaviours of our employees, in alignment with our vision and strategy. Our leaders will play an essential role in establishing culture at a team level, by demonstrating compassion, promoting psychological safety, and actively taking action to keep teams intact. By utilising Jumbo's strong communications technology, we are able to keep connected with our employees and promote a sense of belonging. We also like to have fun, and initiatives such as virtual social events and delivery of gifts to employees help to boost employee morale and encourage colleagues to stay in touch. When safe to do so, we will resume physical social gatherings for employees to further interact in a safe environment with friends and family.

DIVERSITY

Over the last 12 months, female representation across our workforce has increased by more than 5%. Whilst progress has been made, we recognise more remains to be done to improve the gender balance. Diversity is a business priority and our practices continue to evolve. Our EmpowHer graduate program offers a safe learning environment to help women launch their career in technology, providing invaluable on-the-job experience to quickly advance the skills that will enable graduates to establish a successful career. Jumbo's strong company culture and core values underpin our ability to attract and retain employees. We are committed to building a high-performing workforce and take pride in the diversity of our people and our inclusive workplace. All employees play a vital role in creating a collaborative environment in which our people feel valued and respected for their individuality and contributions.

CAREER DEVELOPMENT

Our people are fundamental to our success. We strive to continuously build a culture where our employees are provided with learning opportunities to develop and are encouraged to contribute towards making work easier, fun and productive. Jumbo's Career Pathways represent career development opportunities within Jumbo and supports our people with the necessary tools to set career goals. By creating opportunities through a range of solutions including coaching and mentoring, on-the-job experience and formal training, we reduce the risk of skills and knowledge shortages and enhance performance. Development areas range across both technical and personal skill sets, including leadership, innovation, collaboration and more. Retaining high calibre people is integral to Jumbo's ongoing success and attracting talented individuals as new skills are required is a key priority. The retention of our employees is a key indicator that our people feel engaged and enabled and our employee engagement remains high in a challenging environment.



JUMBO TURNS 25

HAPPY BIRTHDAY

2020 marks 25 years since Jumbo was founded with a vision to develop software and services for the burgeoning Internet. 1995 was also the year of the successful Netscape IPO that launched an era of Internet technology companies.

The early days of Jumbo saw a variety of software products and services developed including an e-commerce platform, online marketing services and web development tools.

Following a successful IPO in 1999, that company (Benon Technologies Pty Ltd) became the main operating entity and a wholly owned subsidiary of Jumbo Interactive Limited that is still operating today. At that time the company was known as Jumbomall.com, an online shopping mall concept that provided virtual store fronts to businesses and marketed them to a global audience. One of those businesses was the RSL Art Union, a successful charity lottery that worked with the team at Jumbo to explore the idea of selling lottery tickets over the Internet.

Lotteries over the Internet proved to be a very successful concept due to the vast improvement in customer experience which in turn helped the lottery to grow. Continual improvements to the software and a decision to focus exclusively on lotteries helped propel the business to greater heights. Additional lotteries were added via the acquisition

of TMS Global Services Pty Ltd in 2005 which gave Jumbo the right to sell national games such as OzLotto and the Powerball. This was accomplished via agreements with the Tatts Group and a number of state run lottery organisations that were the basis to the agreements Jumbo operates under today.

Technological advances continued to come enabling many of the features we take for granted today - Mobile Apps and Social Media (Lotto Party) are perfect examples. The Internet penetration of lottery ticket sales (percentage of tickets sold over the Internet compared to overall sales) continued to rise driven primarily by younger tech-savvy customers. However the rapid rise led to the need for a complete rewrite of the software platform in 2016. The project was completed in 2018 just in time for the new Powerball game which was relaunched around the same time. This project also saw the launch of the "Powered by Jumbo" software platform for lotteries which is not only a return to the software development roots of Jumbo, but an important driver of growth in domestic and international markets.

25 years in business is in itself an achievement and thanks to the efforts of many people Jumbo is well positioned for further growth enabling lotteries around the world to grow through technology.



MILESTONES

1995

Company founded as "Squirrel Software Technologies Pty Ltd" which would later be renamed to "Benon Technologies Pty Ltd".

1999

IPO on the Australian Stock Exchange as "Jumbomall.com" providing e-commerce software and services to small businesses globally.

2000

Began selling lottery tickets online for the RSL Charity Lottery.

2005

Acquired TMS Global Services Pty Ltd and began selling the Australian Powerball and OzLotto games online.

2011

Launched the OzLotteries App that would later grow to 75% of all sales. Paid first dividend.

2017

The Tatts group invests \$15 million and becomes a substantial shareholder. Extends agreement a further 5 years.

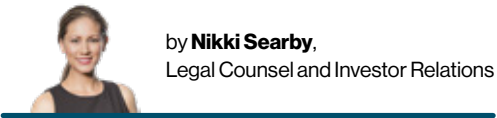
2019

Launched the "Powered by Jumbo" SaaS business.

2020

Agreement with Tabcorp extended a further 10 years.

CORPORATE RESPONSIBILITY



by **Nikki Searby**,
Legal Counsel and Investor Relations

BUSINESS SUSTAINABILITY THROUGH ENVIRONMENTAL, SOCIAL AND GOVERNANCE RESPONSIBILITY

Jumbo is committed to operational excellence in a sustainable and responsible manner, whilst creating lasting value for all of our stakeholders.

As a leading developer and operator of world-class digital lottery experiences, our responsibilities extend to our customers, staff, shareholders, suppliers, government, communities, and the environment in which we operate.

Jumbo's aim is to use our experience and expertise to develop relationships with clients and customers to improve lives.

ENVIRONMENT

Being a predominantly digital operation, Jumbo's environmental impacts are far less significant compared to more tangible products, which require manufacturing and transportation. Accordingly, Jumbo is a non-carbon intensive office and technology based business.

By providing digital tickets to our customers, rather than paper, assists our customers in reducing their own environmental footprints.

Despite the minimal environmental impact of operations, Jumbo is aware of the different types of pollution that the digital sector creates, such as

- Pollution from the production of IT hardware;
- Pollution from e-waste i.e. used electrical and electronic equipment;
- Pollution from daily digital use.

Procedures and initiatives to address this impact include cutting back our digital environmental footprint via optimizing our equipment rate, and re-purposing or recycling hardware.

Our relatively small environmental footprint arises largely from the energy used by our few offices, and from consumables.

- Our Brisbane head office has a 5 star NABERS energy rating and a 3 star NABERS water rating; and
- Our Melbourne office has a 5 star NABERS energy rating and a 3 star NABERS water rating

Jumbo continually reviews the digital ecology with the goal of operating at an impact-neutral level, including responsible purchasing initiatives, and developing procedures to reduce digital carbon footprint in the office.

COMMUNITY, CUSTOMERS, AND RESPONSIBLE GAMBLING

SOCIAL CONTRIBUTION

The lottery industry is an essential contributor to the community. Not only does the substantial tax revenue from lotteries contribute to a host of social services, but also, there is a strong social responsibility aspect to lotteries, particularly in the charity lottery space.

Our charity partners are the embodiment of social responsibility, having the specific goal of helping the community.

The funds raised by our charity partners enable them to provide services and support to the community, which improves the quality of the community.

Their partnership with Jumbo not only improves their fund-raising abilities in support of their services, but also offers a reduction of their carbon footprint, and reducing their dependency on government assistance.

Jumbo also provides services to our reginal neighbours in Fiji, Samoa and the Cook Islands, enabling these countries to raise funds for their local communities.

CUSTOMERS

Our products and services improve the quality of life for our customers, and our clients' customers, offering hope in uncertain times, and providing them with the opportunity to dream.

Although lotteries are not associated with problem gambling issues, Jumbo does not encourage excessive gambling, or extending customers beyond their financial means. In addition to Jumbo's OzLotteries having robust in-house procedures for customer care, the PBJ platform has numerous solutions built in to ensure Responsible Gambling principles are implemented.

Customer accounts can be flagged on the PBJ platform, and facilities offering protection for vulnerable customers, such as self-exclusion, setting spend limits, and provision of Responsible Gambling Account Statements to show spending and prize amounts, are enabled.

Oz Lotteries frontline staff is trained to spot the signs of problem gambling, such as change in spending or frequency of play. Oz lotteries staff actively monitors player behaviour, and is very proactive with reaching out to customers to offer assistance.

OzLotteries complies with each State and Territory's Responsible Gambling Code of Practice, underpinned by our Responsible Gambling Policy which is available on the website <https://www.ozlotteries.com/about/responsible-gaming>.

To ensure that Jumbo protects its customers' privacy in accordance with the APPs, we are committed to ensuring the collection, accuracy, storage, security, use, disclosure and destruction of Personal Information is compliant with the APPs. Our Privacy Policy is available on the website <https://www.ozlotteries.com/about/privacy>.

Jumbo did not have any eligible data breaches to report under the Data Breach Notification Scheme, which falls under Part IIIC of the Privacy Act 1988, in FY20.

CLIENTS

Jumbo provides its PBJ clients with not only the personalisation of the product based on the client's applicable Responsible Gambling and Codes of Practice requirements, but also assistance with the development of procedures, and assistance with staff training, to maximise the Responsible Gambling solutions available on the PBJ platform.

Jumbo continues to improve on these solutions to improve efficiency and efficacy of Responsible Gambling service delivery.

WORKPLACE

Our people reflect Jumbo's culture and values, and their diverse capabilities enable us to achieve exceptional performance.

Our relationship with our people is enshrined in our Code of Conduct which defines our workplace principles.

WORKPLACE CULTURE

Jumbo recognises that our people are vital to our success, and continues to provide a supportive and collaborative environment.

Initiatives such as conducting a Workplace Respect Training Day, Info Xchange programs, and the provision of a Learning and Development

Platform for all employees are testament to Jumbo's commitment to investing in the professional development of our staff.

The prevalence of Covid-19 in 2020 impacted on Jumbo's ability to action its wellbeing initiatives, which historically included free breakfast and lunch, subsidised wellness activities, company sponsored participation in sporting and charity events, and a variety of social activities. Undeterred, Jumbo arranged care package deliveries for each employee, ensuring staff were supported through Brisbane's lock-down period.

WORKPLACE GIVING

Jumbo provides contributions to numerous charities and community organisations through corporate sponsorships, and by encouraging employees in their charitable initiatives.

Jumbo's internal charity fund, 'Just Giving', receives voluntary donations from both our people and Jumbo, and our people decide on which charities to support for the benefit of the local communities.

In FY 2020, the following charities were supported:

- RSPCA – fundraising through their RSPCA CupcakeDay
- Movember Foundation – fundraising
- Heart Foundation - fundraising
- World's Greatest Shave - fundraising
- Cancer Council – donation from Just Giving
- WIRES – fundraising
- Red Cross – fundraising

WOMEN IN LOTTERY LEADERSHIP

Jumbo continues its support of the Women In Lottery Leadership (WILL), following the inaugural scholarship grant of US\$50,000. Further information can be found here:

<http://womeninlotteryleadership.com/>.

GENDER DIVERSITY

Our Gender Diversity Policy has an objective of 45% female employees by 2023.

As at 30 June 2020, females account for 42% of Jumbo employees. In addition to the Gender Diversity Policy, Jumbo has taken a pragmatic approach which focuses on female empowerment, and championing programs offering opportunities for women, such as the EmpowHer Program.

In addition to our Graduate Program, Jumbo provides an allocated position for a female under the EmpowHer program. In 2021, Jumbo will increase this allocation to two places under the EmpowHer Program.

Further information can be found under the section "Our People".

GOVERNANCE

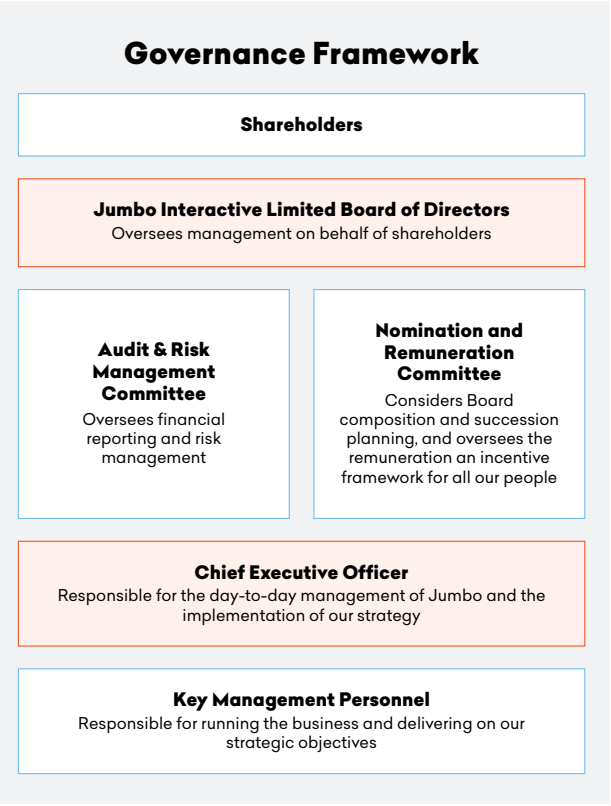
Our Corporate Governance Statement in this Annual Report describes in full our approach to corporate governance and compliance with the fourth edition of the ASX Corporate Governance Council's Corporate Governance Principles and Recommendations. The CGS is also available on our website https://www.jumbointeractive.com/governance/corporate_governance_statement.pdf.

We have established a governance framework to support our business and help us deliver on our strategy.

OUR BOARD

As at the date of this report, our Board comprises five Directors – four independent non-executive Directors and one executive Director being Jumbo's founder and CEO, Mike Veverka. Details of the Directors' qualifications and experience are in the Board of Directors section of the Directors' Report.

Jumbo has experienced rapid growth over the recent financial year. To meet the increasing demands of being a significantly larger company, we



further expanded the Board with the appointment of Sharon Christensen as an independent non-executive Director effective 1 September 2019.

The Board has two standing committees – the Audit and Risk Management committee and the Nominations and Remuneration Committee. The committees assist the Board by focusing in more detail on specific areas of our operations and governance framework.

MODERN SLAVERY

The Modern Slavery Act 2018 (Cth) (‘Act’) requires reporting entities subject to the Act to produce an annual modern slavery statement.

Whilst Jumbo is not a reporting entity subject to the Act, Jumbo is committed to operating ethically, and in accordance with the highest adherence to corporate social responsibility, environmental and workplace safety protection, and staff inclusion and diversity. Accordingly, Jumbo implemented a Modern Slavery Policy to guide its operations and partnerships.

Jumbo has a relatively simple supply chain that includes the following products and services:

- lottery entries from official national and registered charity lotteries;
- purchase of products and services needed for the businesses day-to-day operations including office supplies;
- employment and training of staff;
- external professional services including financial auditing and legal advice;
- leasing of office space;
- IT infrastructure and support services; and
- travel.

Jumbo endeavours to only work with suppliers that are aligned to our values. We expect our business partners to operate in accordance with all applicable modern slavery laws including those prohibiting human slavery and slavery like practices, human trafficking and child labour.

We have a whistle-blower policy and an external hotline for staff and business partners to use.

FINANCIAL REPORT

Cycling off a comparative period of high large jackpot activity, an increase in customer activity and engagement with mixed large jackpot activity has seen an increase in Total Transaction Value (TTV) and Revenue.



FY 2020 IN REVIEW

Financial Headlines

\$'000	FY2020	FY2019	Variance %
TTV	348,601	320,659	8.7%
Revenue	71,168	65,212	9.1%
Revenue margin	20.4%	20.3%	0.1ppt
EBITDA - underlying ¹	43,223	40,188	7.6%
EBIT - underlying ¹	37,236	36,755	1.3%
NPAT - underlying ¹	26,465	26,420	0.2%
Adjustments - acquisition costs	(406)	-	-
- fair value revaluation	(176)	-	-
EBITDA - statutory	42,641	40,188	6.1%
EBIT - statutory	36,654	36,755	(0.3%)
NPAT - statutory	25,883	26,420	(2.0%)
Cash at bank	72,259	84,583	(14.6%)
Net assets	78,919	77,378	2.0%
Net tangible assets	53,174	61,780	(20.7%)
Share price at year end (cps)	958.0	2015.0	(52.5%)
Dividends paid per share (cps)	40.0	34.0	17.6%
Total shareholder return (%)	(50.5%)	309.8%	(360.3ppt)
Earnings Per Share - underlying (cps)	42.5	43.9	(3.2%)
Return on capital employed (%)	32.8%	34.1%	(1.3ppt)
Shares on issue (million)	62.4	62.1	0.5%
Market capitalisation (million)	598.0	1,251.8	(52.2%)
EBITDA margin - underlying (%)	60.7%	61.6%	(0.9ppt)
EBIT margin - underlying (%)	52.3%	56.6%	(4.3ppt)

¹refer page 43 for the reconciliation to statutory earnings

Highlights

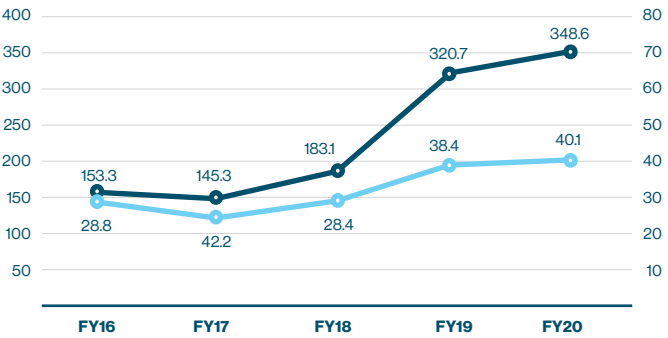
Cycling off a comparative period of high large jackpot activity, an increase in customer activity and engagement (new and active customers) with mixed large jackpot activity (number and average value) has seen an increase in Total Transaction Value (**TTV**) and Revenue, and with a step-up in costs, has resulted in a marginal increase in underlying Net Profit After Tax.

- Revenue \$71.168 million – 9% increase
- Net Profit After Tax – underlying \$26.465 million – 0.2% increase
- Dividends paid 40.0 cents (fully franked) – 18% increase

FY2021 outlook

- The signing of revised 10 year agreements with Tabcorp introduces new expenses in Service fees in COSs but gives long-term certainty to the Reseller business segment
- The burgeoning SaaS business segment is set to make a meaningful contribution from existing agreements going fully live, and a full year contribution from Gatherwell in the UK

5 year Total Transaction Value and average large jackpots (in \$ millions)



FY2019 has not been adjusted for comparative purposes to reflect changes from the effect of adopting accounting policy AASB 16 Leases from 1 July 2019, but is provided in the following table for information purposes:

Statement of Profit or Loss and other comprehensive income	Previous policy	Adjustments	Revised policy
30 June 2019	\$'000	\$'000	\$'000
Revenue	65,212	-	65,212
Occupancy expenses	(742)	772	30
Administrative expenses	(19,117)	(750)	(19,867)
• depreciation and amortisation	(3,433)	(750)	(4,183)
Finance costs	(7)	(164)	(171)
Profit before income tax	38,219	(142)	38,077
Income tax expense	(11,799)	43	(11,756)
Net profit after tax	26,420	(99)	26,321
EBIT	36,755	20	36,775
EBITDA	40,188	753	40,941
EBIT margin (%)	56.4	-	56.4
EBITDA margin (%)	61.6	1.2	62.8

DIRECTORS' REPORT

The Directors of Jumbo Interactive Limited (Company), present their report on the consolidated entity (Group), consisting of Jumbo Interactive Limited and the entities it controlled at the end of, and during, the financial year ended 30 June 2020.

Board of Directors

The following persons were Directors of the Company during the whole of the financial year and up to the date of this report, unless otherwise stated:

David K Barwick: Chairman, Independent Non-Executive Director.

Mike Veverka: Managing Director and Chief Executive Officer.

Bill Lyne: Independent Non-Executive Director.

Giovanni Rizzo: Independent Non-Executive Director.

Sharon Christensen: Independent Non-Executive Director (appointed 1 September 2019).

Details of the experience, qualifications and special responsibilities, and other Directorships of listed companies, in respect of each of the Directors as at the date of this Directors' Report are set out in the pages as follows:

David K Barwick

Experience: Appointed as a Board member on 30 August 2006 and Chairman on 7 November 2007. David Barwick is an accountant by profession with over 40 years experience in the management and administration of publicly listed companies both in Australia and North America. During this period David has held the position of Chairman, Managing Director or President of over 30 public companies covering a broad range of activities.

Special responsibilities: Chairman (Non-Executive); member of the Nomination and Remuneration Committee; and member of the Audit and Risk Management Committee.

Australian Listed Company Directorships held in the past three years: None.

Interest in shares and options: 3,000 ordinary shares only in Jumbo Interactive Limited.

Mike Veverka

Experience: Mike Veverka has been Chief Executive Officer and Director of Jumbo Interactive Limited since the restructuring of the Company 8 September 1999. Mike was instrumental in the development of the e-commerce software that is the foundation of the various Jumbo operations. Mike was the original founder of subsidiary Benon Technologies Pty Ltd in 1995 when development of the software began.

Mike also established a leading Internet Service Provider in Queensland which operated successfully for three years before being sold. Mike is regarded as a pioneer in the Australian internet industry with many successful internet endeavours to his name. Mike graduated with an Honours degree in engineering in 1987.

Qualifications: Bachelor of Engineering (Hons).

Special responsibilities: Chief Executive Officer.

Australian Listed Company Directorships held in the past three years: None.

Interest in shares and options: 9,515,729 ordinary shares, nil options and 20,202 rights over ordinary shares in Jumbo Interactive Limited.

Bill Lyne

Experience: Appointed as a board member on 30 October 2009. Bill Lyne is the principal of Australian Company Secretary Service, providing company secretarial, compliance and governance services to public companies. He is currently company secretary of two other publicly listed companies, is a former secretary and/or director of a number of other listed companies,

and has a wealth of experience in corporate governance principles and practices.

Bill is a fellow of Governance Institute Australia and has been a presenter at GIA courses in company secretarial practice.

Qualifications: Bachelor of Commerce; Chartered Accountant.

Special responsibilities: Chair of the Audit and Risk Management Committee; member of the Nomination and Remuneration Committee; and Company Secretary.

Australian Listed Company Directorships held in the past three years: None.

Interest in shares and options: 2,000 ordinary shares only in Jumbo Interactive Limited.

Giovanni Rizzo

Experience: Appointed as a board member on 1 January 2019. Giovanni Rizzo is a specialist in the gaming industry with over 20 years' experience in various management roles of large listed lottery, casino and electronic gaming machine businesses in South Africa, Canada and Australia. Most recently, Giovanni was Head of Investor Relations at Tatts Group Limited, Australia's exclusive operator of licenced lotteries.

Qualifications: Bachelor of Commerce (Honours) in Finance and Audit; Chartered Accountant in Australia, New Zealand and South Africa.

Special responsibilities: Chair of the Nomination and Remuneration Committee; member of the Audit and Risk Management Committee.

Australian Listed Company Directorships held in the past three years: None.

Interest in shares and options: 2,000 ordinary shares only in Jumbo Interactive Limited.

Sharon Christensen

Experience: Appointed as a board member on 1 September 2019, Sharon Christensen has 29 years of commercial, legal and regulatory experience and is a research leader in regulatory responses to digital innovation and disruption. Most recently, Sharon was a Non-Executive Director of Property Exchange Australia Ltd, the operator of the national online property exchange network, and is a member of the Australian Institute of Company Directors.

Qualifications: Bachelor of Laws (Honours); Master of Laws.

Special responsibilities: Member of the Nomination and Remuneration Committee.

Australian Listed Company Directorships held in the past three years: None.

Interest in shares and options: 2,050 ordinary shares only in Jumbo Interactive Limited.

Company Secretary

Mr Bill Lyne was appointed Company Secretary 19 October 2007.

Refer to the information on Directors for details of experience and qualifications.

Principal Activities

The principal activity of the Group during the financial year was the retail of lottery tickets through the internet and mobile devices sold both in Australia and eligible overseas jurisdictions.

There were no significant changes in the nature of the Group's principal activities that occurred during the financial year.

Review of operations

A review of the Group's operations for the financial year and the results of those operations, is contained in the Operating and Financial Review as set out on pages 42 to 45 of this report.

Dividends

A fully franked final dividend of 21.5 cents per fully paid ordinary share for the year ended 30 June 2019 was paid on 20 September 2019, and a fully franked interim dividend of 18.5 cents per fully paid ordinary share for the year ended 30 June 2020 was paid on 20 March 2020.

On 26 August 2020, the Directors have determined to pay a fully franked final dividend for the financial year ended 30 June 2020 of 17.0 cents per fully paid ordinary share (2019: 21.5 cents per fully paid ordinary share), to be paid on 30 September 2020.

Further details of dividends provided for or paid are set out in note 15: Dividends to the Consolidated Financial Statements on page 78.

State of Affairs

Changes in the state of affairs are set out on page 45 and form part of the Directors' Report for the financial year ended 30 June 2020.

Corporate Governance Statement

The Corporate Governance Statement is available on the Company's website at https://www.jumbointeractive.com/governance/corporate_governance_statement.pdf.

Events after the reporting date

Apart from (i) the revised long-form reseller agreement signed with Tabcorp as announced 25 August 2020 and consequent payment of the \$15,000,000 extension fee, and (ii) the final dividend declared, as at the date of this Directors' Report, the directors are not aware of any matter or circumstance that has arisen that has significantly affected, or may significantly affect, the operations of the Company in the financial years subsequent to 30 June 2020.

The above items are not recognised in the financial statements 30 June 2020.

Likely developments, key business strategies and future prospects

The Company is evolving from a single- to a dual-stream revenue business with the burgeoning Software-as-a-Service (SaaS) business segment taking shape and which will expand in FY2021.

Our business

The Group is a leading digital retailer of both national jackpot lotteries and charity lotteries. We utilise the latest technology to craft an engaging and entertaining purchase experience for our customers across a range of digital platforms.

Reseller business

This is a well established digital reseller business through its flagship service www.ozlotteries.com, which activities include the sale of Australian lotteries (national and charities) in eligible jurisdictions in both Australia and internationally.

There is a long, strong relationship that started with Tattersall's more than 15 years ago and continues today with Tabcorp following the merger of the companies in December 2017. Sale of national lottery games are undertaken through the following lottery agreements with Tabcorp:

- Victoria – 10 years to 25 August 2030 with renewal negotiations 9 months prior to expiry, for sales to customers in Victoria
- New South Wales – 10 years to 25 August 2030 with renewal negotiations 9 months prior to expiry, for sales to customers in New South Wales, Tasmania and the Australia Capital Territory
- South Australia - 10 years to 25 August 2030 with renewal negotiations 9 months prior to expiry, for sales to customers in South Australia

- Northern Territory - 10 years to 25 August 2030 with renewal negotiations 9 months prior to expiry, for sales to customers in the Northern Territory and eligible overseas jurisdictions

Tabcorp have a strategically important substantial stake in the Company which is currently 11.6%.

The domestic internet market is currently estimated to be ~28% of the total domestic lottery market, and increasing at ~3 to ~4 percentage points p.a. (the five year CAGR to FY2020 is 21.9%). This compares to more mature overseas markets such as UK and Finland where the internet market is estimated to have reached ~31% and ~48% respectively.

The Company started selling Charity lottery tickets in July 2015 and added one charity during the financial year for a current total of seven charities, and increased sales by 14% in FY2020. At least one further charity is expected to be added in FY2021, and sales growth is expected to continue.

Charity lottery games are undertaken through the following lottery agreements:

- Mater – 5 years from 19 April 2017
- Endeavour Foundation – 5 years from 12 June 2017
- Surf Life Saving Lotteries - 5 years from 31 May 2017
- RSPCA – 5 years from 24 April 2018
- The Deaf Lottery Association – 5 years from 21 November 2017
- ACT for kids – 5 years from 19 July 2017
- Classics For A Cause – 1 + 1 year from 1 June 2020

The Company is well placed to continue with its medium to long term plans with confidence to grow the internet lottery business segment in Australia.

Software-as-a-Service (SaaS) business

The burgeoning SaaS business is engaged in licensing its lottery platform (PoweredByJumbo) (PBJ) which has been developed from experience over the past 15 years and is used for the Company's www.ozlotteries.com business, as well as providing lottery services. The Company currently has agreements signed with customers with TTV of ~\$140 million that is expected to generated incremental revenue of ~\$4.5 million, incremental profit of ~\$3.4 million, and incremental EBITDA of ~\$3.9 million, with ~75% estimated in FY2021 and 100% in FY2022.

The Company currently has the following SaaS agreements:

- Mater – 5 + 5 years from 8 November 2018. Fully live July 2020
- Endeavour Foundation – 5 + 5 years from 15 August 2019. Digital live and expected to be fully live by 31 October 2020
- Deaf Services – 5 + 5 from 5 December 2019. Expected to be fully live by September 2020
- Multiple Sclerosis Queensland – 5 + 5 from 25 February 2020. Anticipated to be fully live by 31 December 2020
- Classics For A Cause – signed 8 April 2020 - 1 + 1 year from live date expected to be by 30 September 2020

The SaaS objective is to sign up customers with an aggregate TTV of \$100 million each year whether this be two customers with TTV of \$50 million each or 10 customers with TTV of \$10 million each.

The Company acquired Gatherwell Limited in the UK on 29 November 2019, which is a licenced External Lottery Manager providing a turnkey digital lottery solution to lotteries across the UK, that also has application in Australia and elsewhere internationally. Gatherwell's main customers are schools through www.yourschoollottery.co.uk , local authorities/councils, and small society lotteries through www.onelottery.co.uk and other individual brands. There are good growth prospects with approximately 32,770 schools of which ~1,300 are existing Gatherwell customers ~ 4% and about 408 principal councils of which ~67 are existing Gatherwell customers ~16%.

The SaaS business segment is also well placed for expected strong growth over the medium to long term.

Group

The new 10 year extension to the Tabcorp agreements and strategy to accelerate the growth of the SaaS business will result in an uplift of operating expenses for FY2021. These increased operating expenses will underpin the planned continued growth of Jumbo over the next three to five years with the principal uplift relating to increased marketing expenses and marketing software capabilities to drive TTV growth. There will also be an uplift in employee costs and consulting/contracting costs to give Jumbo the bench strength to accelerate the growth of the SaaS business.

Coronavirus (COVID-19) pandemic

There has been a positive financial impact of COVID-19 up to 30 June 2020 for the Group. With people working from home and social distancing being in effect there has been an increase in digital lottery sales but increased levels of unemployment and uncertainty of reduced spend of disposable

Directors' meetings

The number of meetings of the Board of Directors (including board committees) held during the year ended 30 June 2020 and the number of meetings attended by each Director is set out in the table below:

Meetings table ¹	Board		Audit and Risk Management Committee		Nomination and Remuneration Committee	
Director	Eligible to attend	Attended	Eligible to attend	Attended	Eligible to attend	Attended
David Barwick	20	20	9	9	3	3
Mike Veverka	20	20	-	-	-	-
Bill Lyne	20	19	9	8	3	3
Sharon Christensen	17	17	-	-	2	2
Giovanni Rizzo	20	20	9	9	3	3

¹ Meetings include Circulating Resolutions

Share options

Unissued ordinary shares of the Company under options at the date of this report are as follows:

Date options granted	Expiry date	Exercise price of shares	Number under option
18 November 2015	18 November 2020	\$1.75	100,000
15 November 2017	15 November 2022	\$3.50	600,000
			700,000

The holders of these options do not have any rights under the options to participate in any share issue of the Company or of any other entity.

During or since the financial year ended 30 June 2020, the following ordinary shares of Jumbo Interactive Limited were issued on the exercise of options granted.

Date options granted	Issue price of share	Number of shares issued
18 November 2015	\$1.75	150,000
15 November 2017	\$3.50	150,000
		300,000

No amounts are unpaid on these shares.

During or since the financial year ended 30 June 2020, the following rights were granted by Jumbo Interactive Limited to Directors and key management personnel, including the five most highly remunerated officers, of the Group as part of their remuneration.

income. Tracking low level jackpots has seen an increase in ticket sales on a like-for-like basis. Gatherwell's core subscription business has held up well and signing up of new customers has had to be deferred due to lock-down restrictions in the UK which in turn will defer expected future growth.

We remain committed to keeping our employees and their families safe and ensuring their ongoing health and wellbeing during this unprecedented time. A work from home (WFH) policy has been introduced and staff can work between home and the office as required. The Company has a COVID-safe plan that it operates to.

Environmental regulation

The Group's operations are not regulated by any significant environmental regulation under a law of the Commonwealth or of a State or Territory.

Name	Number of rights granted	Number of ordinary shares under right
Directors		
Mike Veverka	70,453	70,453
Other key management personnel		
Xavier Bergade	30,823	30,823
Brad Board	30,823	30,823
David Todd	30,823	30,823
	162,922	162,922

Indemnifying officers or auditor

During the financial year, the Company paid a premium in respect of a contract insuring directors, secretaries and executive officers of the Company and its controlled entities against a liability incurred as director, secretary or executive officer to the extent permitted by the *Corporations Act 2001*. The contract of insurance prohibits disclosure of the nature of the liability and the amount of the premium.

The Company has not otherwise, during or since the end of the financial year, except to the extent permitted by law, indemnified or agreed to indemnify an officer of the Company or any of its controlled entities against a liability incurred as such an officer. No indemnity has been provided to, or insurance paid on behalf of, the auditor of the Group.

Non-audit services

During the financial year, the Company's auditor BDO Audit Pty Ltd, or their related practices (herein also referred to BDO), performed other services in addition to its audit responsibilities.

On the advice of the Audit and Risk Management Committee, the Directors are satisfied that the provision of non-audit services, during the year, by the auditor (or by another person or firm on behalf of the auditor), is compatible with the general standard of independence for auditors imposed by the *Corporations Act 2001*.

On the advice of the Audit and Risk Management Committee, the Directors are satisfied that the provision of non-audit services by the auditor, as set out above, did not compromise the auditor independence requirements of the *Corporations Act 2001* for the following reasons:

- all non-audit services have been reviewed by the Audit and Risk Management Committee to ensure that they do not impact the integrity and objectivity of the auditor; and
- none of the non-audit services undermine the general principles relating to auditor independence as set out in APES 110 *Code of Ethics for Professional Accountants*.

Details of the amounts paid to BDO for non-audit services throughout the year are set out below:

Taxation services	Consolidated	
	2020 \$	2019 \$
Tax compliance services - tax returns	52,500	43,000
Other tax advice	9,300	6,000
Total taxation services	61,800	49,000
Other services		
Accounting advice	-	5,250
Whistleblower services	6,500	5,000
Due diligence	84,423	-
Total other services	90,923	10,250
Total fees for non-audit services	152,723	59,250

CEO and CFO declaration

The Chief Executive Officer (CEO) and Chief Financial Officer (CFO) have provided a written declaration to the Board in accordance with section 295A of the *Corporations Act 2001*.

With regards to the financial records and systems of risk management and internal compliance in this written declaration, the Board received assurance from the CEO and CFO that the declaration was founded on a sound system of risk management and internal control, and that the system was operating effectively in all material respects in relation to the reporting of financial risks.

Proceedings against the Company

No person has applied to the Court under section 237 of the *Corporations Act 2001* for leave to bring proceedings on behalf of the Company, or to intervene in any proceedings to which the Company is a party, for the purpose of taking responsibility on behalf of the Company for all or part of those proceedings.

No proceedings have been brought or intervened in on behalf of the Company with leave of the Court under section 237 of the *Corporations Act 2001*.

Remuneration Report

The Remuneration Report is set out on pages 47 to 55, and forms part of the Directors' Report for the financial year ended 30 June 2020.

Rounding of amounts

The company satisfies the requirements of ASIC Corporations (Rounding in Financial/Directors' Reports) Instrument 2016/191 issued by the Australian Securities and Investments Commission in relation to rounding of amounts in the directors' report and the financial statements to the nearest thousand dollars. Amounts have been rounded off in the directors' report and financial statements in accordance with that Legislative Instrument.

Auditor's Independence Declaration

A copy of the Auditor's Independence Declaration, as required under section 307C of the *Corporations Act 2001*, is set out on page 56.

This Directors' Report is made in accordance with a resolution of the Directors of the Company.

David K Barwick
Chairman Brisbane
26 August 2020

OPERATING AND FINANCIAL REVIEW

Consolidated results of operations

The Company reports revenue on a net revenue inflow basis where it considers that it acts more as an Agent than as a Principal such as with the sale of lot-tery tickets. The gross amount received for the sale of goods and rendering of services is advised as Total Transaction Value (TTV) for information purposes. Refer to note 2: Revenue and other income for details.

Continuing operations	FY2020	FY2019	Variance %
TTV	348,601	320,659	8.7%
Revenue	71,168	65,212	9.1%
Cost of sales	(5,326)	(5,068)	5.1%
Gross profit	65,842	60,144	9.5%
Other income	1,318	1,936	(31.9%)
Expenses	(29,735)	(23,861)	24.6%
NPBT	37,425	38,219	(2.1%)
Income tax Expense	(11,542)	(11,799)	(2.2%)
NPAT	25,883	26,420	(2.0%)
EBITDA	42,641	40,188	6.1%
EBIT	36,654	36,755	(0.3%)

Cycling off a comparative period of relatively high large jackpot activity, the Company achieved a reasonable increase in TTV and Revenue due mainly to increased customer activity together with the acquisition of Gatherwell Ltd in the UK on 29 November 2019. During the financial year, the number of new online accounts increased by 21.1% to 350,319 (2019: 444,004) and number of active online customers increased by 8.6% to 827,411 (2019: 761,863), while the number of large jackpots decreased by 20.4% to 39 (2019: 49) and average value increased by 4.4% to \$40.1 million (2019: \$38.4million). The increase in expenses is largely related to (i) increased depreciation and amortisation with increased investment in the software platform and the introduction of accounting standard AASB 16 Leases, (ii) increased employee benefits with an increase in staff headcount to underpin the planned growth in the burgeoning Software-as-a-Service (SaaS) business segment, and (iii) being a larger company in the ASX300 Index with increased associated costs such as share registry activity, remuneration for an expanded Board. The overall decrease in Net profit after tax resulted from an increase in TTV and Revenue and a step-up in costs to position the Company for SaaS growth.

The Company continues to invest in the three main pillars that support the ongoing growth of the Company with \$6,432,000 (2019: \$4,839,000) on its proprietary software platform (intangible assets), \$5,577,000 (2019: \$6,956,000) in marketing activities primarily to acquire new and retain existing customers, and \$11,613,000 (2019: \$8,731,000) on employees who provide the software development and marketing skills, customer support services, and management.

Comparative analysis

Compared to FY2019:

TTV increased \$27,942,000 or 8.7% to \$348,601,000, principally due to:

- \$20,253,000 or 6.3% increase to \$339,983,000 in Australia Lotteries mainly as a result of increased customer activity; and
- \$7,715,000 from Gatherwell Ltd for seven months since being acquired 29 November 2019.

Revenue increased \$5,956,000 or 9.1% to \$71,168,000 due mainly to:

- \$4,463,000 or 6.9% increase to \$68,746,000 in Australia Lotteries as a result of the increased TTV and the inclusion of \$260,000 from the

burgeoning Software-as-a-Service business. The revenue margin is affected by product mix, driven by large jackpot activity, and was an edge higher at 20.4% (2019: 20.3%); and

- \$1,520,000 from Gatherwell Ltd for the seven months since being acquired 29 November 2019.

Cost of sales increased by \$258,000 or 5.1% to \$5,326,000 with a change in presentation of bank merchant fees and service fees for FY2019 from Expenses to COSs (see note 3: Expenses for details).

- the margin to TTV is a slightly lower at 1.5% (2019: 1.6%).

Other income, being mainly interest on cash and cash equivalents, decreased by \$618,000 or 31.9% to \$1,318,000 largely as a result of:

- \$487,000 or 33.3% decrease in interest on cash and cash equivalents for Australia Lotteries and Corporate through lower average balances mainly with the acquisition of Gatherwell Ltd for ~\$10,000,000 cash and lower average interest rates (see note 19 (ii): Business combinations for details); and \$107,000 or 26.9% decrease in foreign currency gains

Expenses increased by \$5,874,000 or 24.6% to \$29,735,000 with a change in presentation of bank merchant fees and service fees for FY2019 from Expenses to COSs (see note 3: Expenses for details). The increase is mainly due to:

- \$1,378,000 or 19.8% decrease in marketing costs to \$5,578,000 largely in Australia Lotteries due to the lower number of large jackpots;
- \$2,553,000 or 74.4% increase in depreciation and amortisation to \$5,986,000 mainly due to (i) a change in accounting standards AASB 16 Leases (see note 13: Lease liabilities for details) and (ii) increased intangi-bles generated internally and through the Gatherwell Ltd acquisition (see notes 9: Intangible assets and 10: Right-of-use assets and details);
- \$2,757,000 or 31.6% increase in employee costs to \$11,488,000 due largely to increased staff numbers to support the expanding business
- \$2,180,000 or 55.8% increase in other administrative expenses mainly as a result of an expanded business.

NPBT of operations decreased \$794,000 or 2.1% to \$37,425,000, principally due to:

- \$211,000 or 0.5% increase in Australia Lotteries profits due to increased TTV and Revenue and costs which increased by 18.2%;
- a decrease of \$44,000 or 8.9% in All Other Segment profits from decreased TTV/Revenue and increased expenses;
- \$151,000 contribution from Gatherwell Ltd acquired 29 November 2019; and
- \$1,112,000 or 41.5% increase in Corporate losses mainly as a result of decreased other revenue \$156,000 and increased expenses \$956,000

Australia Lotteries NPBT increased by 0.5% or \$211,000 due to:

- increased TTV by 6.3% or \$20,253,000 and Revenue and other income by 6.0% or \$3,958,000 largely from improved customer activity;
- increased cost of sales by 1.4% or \$70,000; and
- increased costs by 18.2% or \$3,677,000 largely due to lower market-ing expenses \$1,406,000, increased depreciation and amortisation \$2,264,000, increased employee benefits \$2,444,000

All Other Segments NPBT decreased 8.9% or \$44,000 due to:

- decreased revenue of 2.9% or \$27,000; and increased costs by 3.9% or \$17,000.

Software-as-a-Service UK NPBT contribution \$151,000 with the acquisition of Gatherwell Ltd on 29 November 2019.

The level of customer activity, together with large jackpot activity, are an important driver of sales. The level over the last three financial year periods is summarised in the following table:

Large jackpot activity	FY 2020	FY 2019	FY 2018
TTV - Internet Lotteries Australia	\$340.0 m	\$319.7 m	\$183.0 m
Reported Revenue - Internet Lotteries Australia	\$68.7 m	\$64.3 m	\$39.8 m
Customer Activity			
Number of new online accounts	350,319	444,004	214,908
Number of active online customers	827,411	761,863	437,540
OzLotto/Powerball			
Number of jackpots ¹	39	49	32
Average Div 1 jackpot ¹	\$40.1 m	\$38.4 m	\$28.4 m
Peak Div 1 jackpot ²	\$150 m	\$100 m	\$55 m
Aggregate Div 1 jackpots ²	\$1,565 m	\$1,880 m	\$910 m

¹ Ozlotto/Powerball Division 1 jackpots of \$15 million or more

² during the financial year period

Reconciliation to Statutory Earnings

Underlying earnings is a non-statutory measure and is the primary reporting measure used by management and the Group's chief operating decision maker for the purposes of managing and assessing the financial perfor-mance of the business. Underlying earnings is derived by adjusting the statutory earnings for significant non-recurring, non-operating items as follows:

	FY2020 \$'000	FY2019 \$'000
Underlying EBITDA	43,223	40,188
Underlying EBIT	37,236	36,919
Underlying NPAT	26,465	26,420
Add/(deduct) significant items		
• Acquisition costs	(406)	-
• Fair value of financial liability	(176)	-
Statutory EBITDA	42,641	40,188
Statutory EBIT	36,654	36,919
Taxation benefit/(expense)	-	-
Statutory NPAT	25,883	26,420

The acquisition costs relate to the acquisition of Gatherwell Limited in the UK on 29 November 2019.

The revaluation of fair value is an increase in the fair value of the deferred contingent compensation liability payable for the Gatherwell acquisition based on an higher probability of this being paid when it is due after 30 June 2021.

Segment review

(a) Online Lottery Segment

This segment consists of reseller activities with the sale of the Australian lottery games (national and charities) in Australia and other eligible jurisdictions.

Improved customer activity (new customers and engagement with existing customers) together with the mixed level of large jackpot activity combined to increase revenue by 6.9% to \$68,746,000 (2019: \$64,283,000) despite cycling off a comparative period of high large jackpot activity. Other income decreased by \$505,000 or 35.8% mainly due to decreased interest rev-enue with lower average balances and lower average interest rates, and reduced foreign exchange gains. Net profit before tax increased by 0.5% to \$40,614,000 (2019: \$40,403,000) due to the higher customer activity and mixed large jackpot activity notwithstanding an increase in expenses of 18.2% or \$3,677,000, which mainly relate to a decrease in market-ing \$1,406,000 from lower large jackpot activity, decreased occupancy expenses \$607,000 and increased finance costs \$209,000 due to the adoption of AASB 16 Leases, and an increase in administrative expenses \$5,479,000.

The \$5,479,000 increased administrative expenses is mainly due to an increase in depreciation and amortisation \$2,264,000 with an increased investment in the software platform and a change in accounting standards AASB 16 Leases, an increase in employee benefits \$2,444,000 and payroll tax \$163,000 to support the burgeoning SaaS business segment, and an increase in software licensing \$564,000 to provide enhanced marketing capabilities to SaaS customers which will also benefit the Company's own reseller business.

TTV for the financial year increased by 6.3% to \$339,983,000 (2019: \$319,730,000), which includes a 14.1% increase in charity lottery sales to \$8,864,000 (2019: \$7,770,000), 2.6% of TTV (2019: 2.4%).

Included in the TTV, Revenue and NPBT is \$260,000 (2019: \$nil) from the emerging SaaS business segment which will be reported separately in FY2021.

Jumbo invests extensively in online marketing to grow and activate the cus-tomer database whom transact via its website (www.ozlotteries.com) and associated mobile apps (iOS & Android).

The following key performance indicators (KPI's) are used to track the effec-tiveness of these campaigns:

1. Number of new online accounts defined by new customers creating an account in a given period.
2. Number of Active Online Customers defined as customers who have spent money on tickets in a given period.
3. Average spend per active online customer defined as the total spent by active online customers divided by the number of active online customers in a given period.
4. Cost per Lead (new online accounts) defined as total cost to acquire these new accounts divided by the number of new accounts in a given period. New accounts potentially become active customers after the account has been established.

The following table summarizes the Marketing KPI's:

www.ozlotteries.com and mobile apps	FY 2020	FY 2019
Number of new online accounts	350,319	444,004
Number of active online customers	827,411	761,863
Average spend per active online customer	\$383.12	\$385.44
Cost per lead	\$14.28	\$13.81

The 21.1% decrease in new online accounts is largely due to a reduction in marketing on customer acquisitions due to lower large jackpot activity (20.4% lower in number and 4.4% higher in average value). The 8.6% increase in active online customers is due mainly to customer engagement activities. The 0.6% decrease in average spend is largely due to the decrease in large jackpot activity and the 3.4% increase in CPL is mostly due to the marketing mix and decrease in large jackpot activity.

(b) All Other Segments

This segment consists of the sale of non-lottery products and services. TTV and Revenue and other income increased to \$902,000 (2019: \$929,000) and net profit before tax increased to \$450,000 (2019: \$494,000), due to decreased revenue and increased expenses.

(c) Software-as-a-Service (SaaS) UK

This segment consists of the provision of lottery software services in the UK with the acquisition of Gatherwell Limited on 29 November 2019. Gatherwell provides a turnkey digital lottery solution to charities in the UK and has application in Australia and elsewhere internationally. For the seven month period to 30 June 2020, TTV was \$7,715,000, Revenue \$1,520,000 and net profit before tax \$151,000.

The NPBT of \$151,000 is after the Consolidation expense of \$263,000 (2019: \$nil) amortisation of developed software and customer contracts and relations that arose on consolidation with the acquisition of Gatherwell Limited in the UK on 29 November 2019. Before this expense, the underlying NPBT of Gatherwell is \$414,000.

(d) Corporate

The net loss increased by 41.5% or \$1,112,000 to NLBT \$3,790,000 (2019: NLBT \$2,678,000) mainly due to increased expenses \$956,000 or 29.8% largely from (i) non-recurring costs \$406,000 relating to the acquisition of Gatherwell Limited, (ii) decreased employee benefits in salaries and share-based payments \$466,000 with a reduction in the exercise of staff options during the financial year, (iii) increased expenses associated with being a larger company in the ASX300 Index - increased share registry related expenses \$234,000 from increased share register activity and market capitalisation, and increased directors' remuneration \$299,000 with the appointment of additional directors on 1 January 2019 and 1 September 2019, and increased insurance expenses \$224,000. With an increased probability of paying the earnout milestone following 30 June 2021 year end (deferred contingent consideration) for the Gatherwell acquisition, increase in the fair value of this consideration amount payable has been expensed \$176,000. Other revenue decreased 29.6% or \$156,000 from lower average balances and lower average interest rates.

Summary of results

The annual comparison of results of the Company for the past five years is summarised below:

Revenue/profits (\$'000)	FY2020	FY2019	FY2018	FY2017	FY2016
TTV	348,601	320,659	183,146	145,322	153,302
Revenue	71,168	65,212	39,775	32,429	34,083
NPAT – overall operations	25,883	26,420	12,127	5,640	4,670
NPAT – continuing operations	25,883	26,420	11,753	7,597	7,323
NPAT – discontinued operations	-	-	374	(1,957)	(2,653)
EBITDA – continuing operations	42,641	40,188	19,415	14,094	13,717
EBIT – continuing operations	36,654	36,755	16,241	10,463	10,073

Assets	FY2020	FY2019	FY2018	FY2017	FY2016
Cash at bank ¹ (\$'000)	72,259	84,583	47,919	43,320	25,306
Net assets (\$'000)	78,919	77,378	47,211	42,900	24,696
Net tangible assets (\$'000)	53,174	61,780	33,124	30,484	12,949
Return on capital employed (%) – overall operations	32.8	34.1	25.7	13.1	18.9
Return on capital employed (%) – continuing operations	32.8	34.1	24.9	17.7	29.6
Return on capital employed (%) – discontinued operations	-	-	0.8	(4.6)	(10.7)

¹ includes cash held under term deposit and customer account balances payable (refer note 7: Cash and Cash Equivalents and Note 11: Trade and Other Payables for details)

Share price	FY2020	FY2019	FY2018	FY2017	FY2016
Earnings per share (cps)	42.5	43.9	23.4	12.6	10.6
Dividends paid per share (cps)	40.0	34.0	35.5	8.5	3.5
Share price at financial year end (cps)	958.0	2015.0	500.0	266.0	130.0
Total shareholder return (%)	(50.5)	309.8	101.3	111.2	57.1
Shares on issue (million)	62.4	62.1	54.4	50.7	44.1
Market capitalisation (\$'million)	598.0	1,251.8	271.9	134.8	57.3

Financial position

The net assets of the Group have increased by \$1,541,000 from 30 June 2019 to \$78,919,000.

The Group's working capital, being current assets less current liabilities, has decreased from \$61,870,000 in 2019 to \$52,434,000 in 2020 mainly as a result of decreased cash and cash equivalents of \$12,324,000. \$8,789,000 of this decrease was the purchase of Gatherwell Limited in the UK for cash (see note 19: Business combinations for details)

Non-current assets increased by \$17,394,000 to \$33,520,000 due mainly to (i) the investment in the software platform, (ii) goodwill, intangible assets and deferred consideration on the acquisition of Gatherwell Limited, and (iii) right-of-use assets on the adoption of new accounting standard AASB 16 Leases.

The Directors believe the Group is in a sound financial position to expand and grow its current operations.

Significant changes in State of Affairs

Significant changes in the state of affairs of the Group for the financial year were as follows:

Decrease in cash of \$12,324,000 resulting from:	\$'000
Purchase of Gatherwell Limited including contingent consideration and net of cash acquired (see note 19: Business combinations for details)	8,789
Other activities (see Statement of Cash Flows for details)	3,535
	12,324

Increase in non-current assets of \$17,394,000 resulting from:	\$'000
investment in website development costs net of amortisation (see note 9: Intangible assets for details)	2,038
Goodwill, software and customer relationships and contracts on acquisition of Gatherwell Limited (see note 9: Intangibles assets and note 19: Business combinations for details)	8,090
Right-of-use assets with adopting AASB 16 Leases (see note 10: Right-of-use assets for details)	5,185
Other non-current assets (see note 19: Business combinations for details)	1,761
Changes in other non-current assets (see notes 4, 8, and 9 for details)	320
	17,394

Increase in non-current liabilities of \$6,417,000 from:	\$'000s
Lease liabilities with adopting AASB 16 Leases (see note 13: Lease liabilities for details)	4,395
Contingent consideration at fair value for Gatherwell acquisition (see note 19: Business combinations for details)	1,581
Changes in other non-current liabilities	441
	6,417

REMUNERATION REPORT – AUDITED

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1. Remuneration Report Introduction

The directors present the Jumbo Interactive Limited Remuneration Report for the year ended 30 June 2020, outlining key aspects of our remuneration policy and framework, and remuneration awarded this financial year.

The remuneration framework has been re-designed and new remuneration approach adopted FY2020 and beyond.

The information in this Report has been audited.

2. Directors and Executives

The Key Management Personnel (KMP) of the Group (being those whose remuneration must be disclosed in this Report) includes the Non-Executive Directors and those Executives who have the authority and responsibility for planning, directling and controlling the activities of Jumbo.

The Non-Executive Directors and Executives that were the KMP of the Group during the financial year are identified as follows:

Directors and executives	
Name	Position held
Non-Executive Directors	
David K Barwick	Chairman, Independent Non-Executive Director
Sharon Christensen	Independent Non-Executive Director
Bill Lyne	Independent Non-Executive Director
Giovanni Rizzo	Independent Non-Executive Director
Executive KMP	
Mike Veverka	Director and Chief Executive Officer
David Todd	Chief Financial Officer
Xavier Bergade	Chief Technical Officer
Brad Board	Chief Operating Officer

There have been no changes since the end of the reporting period.

3. Remuneration and link to performance

Our Nomination and Remuneration committee is made up of independ-ent non-executive directors. The committee reviews and determines our remuneration policy and structure annually to ensure it remains aligned to business requirements, and meets our remuneration principles. From time to time, the committee also engages external remuneration consultants to assist with this review (see later in this section for further information). In particular the board aims to ensure that remuneration framework is structured:

- to make the remuneration approach and outcomes easier to understand and more transparent to shareholders;
- to strengthen alignment of remuneration with our strategic vision, with its unique challenges and opportunities, to create long-term shareholder value;
- to attract, motivate and retain the talent that we require to succeed in the long-term; and,
- to create a maximum remuneration opportunity for senior Executives that rewards them with both cash and locked-in equity that ensures strategic decisions are focused on delivering long-term value rather than short-term outcomes.

Total Remuneration Opportunity (TRO) comprises fixed remuneration and incentives.

- The remuneration framework for Executive KMP comprises four components:
- 50% is paid as a fixed remuneration (FR) not ‘at risk’ that comprises a base salary and superannuation. The base salary is benchmarked at the 25th percentile of a group of peer companies in the ASX300 based on market capitalisation which is reviewed annually.
 - 25% is payable as a short term incentive (STI) ‘at risk’ component awarded on the achievement of performance conditions over a 12-month period that comprises a 50% cash component and a 50% component

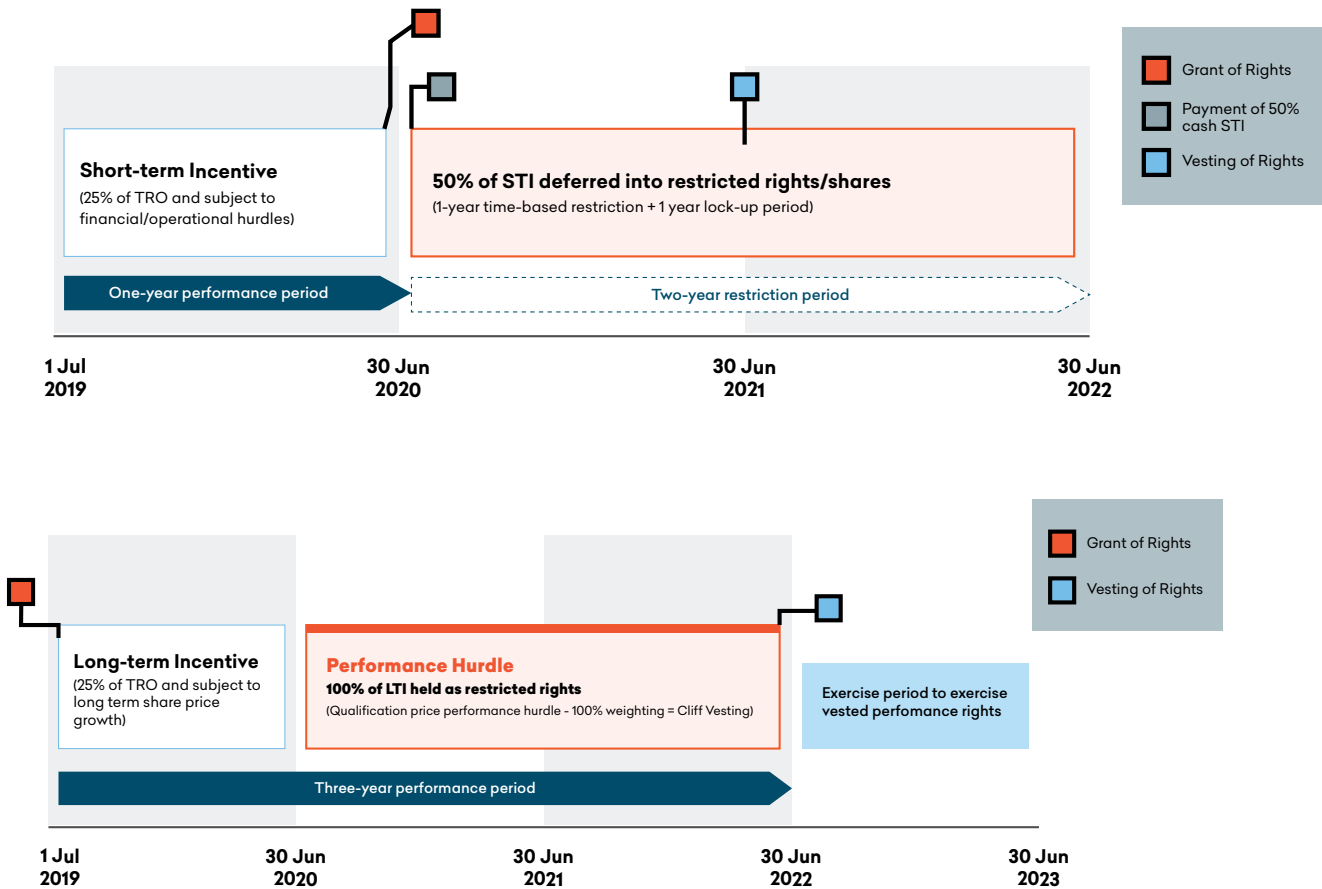
- deferred for 2 years into restricted equity with a formal clawback mechanism.
- 25% is payable as a long term incentive (LTI) ‘at risk’ component awarded on the achievement of a performance condition over a three-year period that comprises a 100% restricted equity component with a formal claw-back mechanism.
- minimum shareholding requirement (MSR) comprising holding fully paid ordinary shares in the Company to the value of 100% of the TRO within five years of falling under the remuneration framework.

In establishing the TRO for FY2020, the Company considered data from peer groups and benchmarked this against the 25th percentile of executive remuneration of a peer group of companies, adjusted for role complexity, and scope and availability of similar qualified executives in the domestic market. The Company engaged an independent remuneration consultant in providing this information and the peer benchmark group selected was 56 companies within the ASX300 index based on a 12-month average market capitalisation within 50% to 200% of Jumbo's market capitalisation of \$960 million at 31 December 2018.

Balancing short-term and long-term performance

Annual incentives are set at a maximum of 50% of fixed remuneration, in order to drive performance without encouraging undue risk-taking. Sustainability of results is also ensured by the deferral of 50% of the short-term incentives for 2 years. This also encourages talent retention. Long-term incentives are assessed over a three year period and are designed to pro-mote long-term stability in shareholder returns.

The target remuneration mix for FY2020 is shown in figures below. It reflects the STI opportunity for the current year that will be available if the performance conditions are satisfied at target, and the value of the LTI rights granted at the beginning of the year, as determined at the grant date.



Setting the annual STI pool

The Nomination and Remuneration Committee will set an organisational total financial STI pool before the start of the financial year based on growth from the prior financial year. This financial STI pool will be formed as follows:

- for every 1% of underlying NPAT growth between 5.0% to 10.0% underlying NPAT growth over the prior financial year, 0.5% of NPAT will be allocated to the STI pool
- for every 1% of underlying NPAT growth between 10.0% to 20.0% underlying NPAT growth over the prior financial year, 0.25% of NPAT will be allocated to the STI pool
- total organisational pool size will be capped at 5% of annual NPAT

Each executive's share of the total STI pool created will be based on a calculation schedule of receiving between 0% to 100% of their maximum potential Financial STI opportunity depending on the level of underlying NPAT growth achieved between 6% to 20%. As an example, if the underlying NPAT growth for a financial year comes in at 12%, then the executive will receive 60% of their maximum Financial STI potential.

Assessing performance and claw-back of remuneration

The Nomination and Remuneration committee is responsible for assessing performance against KPIs and determining the STI and LTI to be paid. To assist in this assessment, the committee receives detailed reports on the performance from management which are based on independently verifiable data such as financial measures, market share, signed agreements and data available from independent providers.

In the event of serious misconduct or a material misstatement in the Company's financial statements, the committee can cancel or defer performance-based remuneration and may also claw back performance-based remuneration paid in previous financial years.

4. Elements of remuneration

(i) Fixed annual remuneration (FR)

The FR of Executives will consist of the cash salary, statutory superannuation contributions and other employee-elected salary sacrificed benefits.

FR will be set with reference to the Executive's knowledge, experience and skills, the magnitude of the responsibilities and complexities associated with the role and peer benchmarks. Benchmarking will be set at the 25th percentile of the Jumbo benchmark peer group. The peer group are comparable companies within the ASX300.

In light of the significant challenges that COVID-19 is posing to the Australian economy and in recognition of the hardship that many of our customers may be facing, the Nomination and Remuneration Committee has decided to freeze any fixed remuneration increases for KMP for FY2021. The level of fixed remuneration for KMP will be reviewed for the FY2022 financial year.

FR will always be considered in the context of the total remuneration package payable to an Executive to ensure that the entire remuneration package is fair and competitive.

(ii) Short term incentives

Feature	Description
Maximum opportunity	CEO and other executives - 25% of FR
Performance metrics	The STI metrics align with our strategic priorities of market competitiveness, operational excellence, shareholder value and fostering talented and engaged people 50% of the STI is allocated to financial targets and 50% to non-financial targets

	Metric	Target	Weighting	Reason for selection
Financial	Underlying NPAT ¹	Sliding scale from 6% increase (10% of STI) to 20% and above increase (100% of STI)	50.0%	Reflects improvements in both revenue and cost control
	EPS accretive business acquisition	At least one	12.5%	
	New SaaS agreements	At least two	10.0%	Focus of the Group's growth strategy for the next 2 to 5 years
	New ticket Reseller agreement	At least one	7.5%	Focus of the Group's growth strategy for the next 2 to 5 years
	Product use satisfaction as measured through product feedback, customer surveys and app store/IOS rating	Index of more than 75	5.0%	Maintaining competitive advantage and market share
	Data protection and customer privacy	No reportable breaches	5.0%	
	Compliance with regulations	No reportable breaches	2.5%	
	New customer accounts	345,745	2.5%	Maintaining market share
	Delivery of new agreements within stated timeframes	Actual	2.5%	
	Staff morale	Financial year end staff survey of no less than 4/5	2.5%	Reducing staff turnover will reduce costs and hence improve NPAT
Non-financial	50% of the STI award is paid in cash			
Delivery of STI	50% of the STI is deferred for two years into shares and is subject to forfeiture on resignation. This encourages retention and shareholder alignment			
Board discretion	The Board has the discretion to adjust remuneration outcomes up or down to prevent any inappropriate reward outcomes, including reducing (down to zero, if appropriate) any deferred STI award			

¹ statutory NPAT before non-recurring/operating revenue/expenses and KMP/staff incentives

(iii) Long-term incentives

Executive KMP participate in an LTI award comprising annual grants of rights over fully paid ordinary shares which are subject to a three-year relative to Total Return growth rate condition. Further detail is shown in the table below:

Feature	Description
Maximum allocation	Each Executive will receive an annual grant of rights to a dollar value equal to 25% of their FR with the number of rights based on the 10-day VWAP period up to 30 June of each year. The rights are exercisable into shares three years after grant and achievement of the price performance hurdle. The allocation is divided by the hurdle price of the shares to determine the number of instruments.
Performance hurdle	The JIN share price must outperform the historical growth rate of the ASX 'total return' All Ordinaries index (XAOA:ASX) in order for the rights award to vest. If the JIN share price does not outperform the ASX All Ordinaries growth hurdle set, no vesting occurs even if JIN has outperformed its peers. This is designed to focus executives on delivering sustainable long-term shareholder returns.
Hurdle price	JIN's share price performance hurdle will be determined in three steps: (i) first, the 'total return' will be based on the 15-year average return of the ASX All Ordinaries Total Return Index (XAOA:ASX); (ii) second, the 'return' will be multiplied over a 3-year performance period on a compound basis and applied to JIN's 90-day VWAP at the effective date to create the qualification price performance hurdle; and (iii) dividends earned will be included in the 3-year targeted CAGR share price over the qualifying performance period.
Forfeiture and termination	Rights will lapse if the performance hurdle price is not met. Rights will be forfeited on cessation of employment unless the Board determines otherwise as a 'good leaver', e.g. retirement due to injury, disability, death or redundancy.

(d) Link between remuneration and performance

FY2020 performance and impact on remuneration

The Group's performance in FY2020 was reasonable given it was cycling off high jackpot levels in FY2019, and the step-up expenses for the financial year. Management delivered an underlying operating NPAT growth result of 1% which is at the low end of the range, while achieving non-financial targets that will underpin future growth. For more information on strategic priorities and FY2020 results, see pages 42 to 45 of the Operating and Financial Review.

As a result of the performance, the Board awarded Executives 50% of their respective maximum short-term incentives. Half of this incentive is payable as cash with the remaining portion paid in the form of restricted rights. The rights granted under the long-term incentive scheme will be tested in FY2022 subject to satisfying performance conditions.

Performance against key measures and impact on variable remuneration

Metric	Target	Performance	Impact on incentive award
STI		50% of maximum STI awarded	
NPAT	6% to 20% and above increase	1% increase	0%
EPS business acquisition	At least one	One	100%
New SaaS agreements	At least two	Two	100%
New ticket reseller agreements	At least one	One	100%
Product use satisfaction	80 or more index	80.5	100%
Data protection and customer privacy	No reportable breaches	No reportable breaches	100%
Compliance with regulations	No reportable breaches	No reportable breaches	100%
New customer accounts	345,745	350,319	100%
Delivery of new agreements in time	Actual	Extended at customer request	100%
Staff morale	No less then 4/5 survey result	4.3/5	100%
LTI		No vesting from prior grant	
3 year share price hurdle	Outperform historic growth rate of ASX All Ordinaries Index (XAOA)	FY2020 - 90-day VWAP \$24.98 at 30 June 2022	n/a

Statutory performance indicators

We aim to align our executive remuneration to our strategic and business objectives and the creation of shareholder wealth. The table below shows measures of the Group's financial performance over the last five years as required by the *Corporations Act 2001*. However, these are not necessarily consistent with the measures used in determining the variable amounts of remuneration to be awarded to KMPs (see the table above). As a consequence, there may not always be a direct correlation between the statutory key performance measures and the variable component awarded.

Statutory key performance indicators of the Group over the last five years

	FY 2020	FY 2019	FY 2018	FY 2017	FY 2016
TTV continuing operations (\$'000s)	\$348,601	\$320,659	\$183,146	\$145,322	\$153,302
Net profit after tax – continuing operations (\$'000s)	\$25,883	\$26,420	\$11,753	\$7,597	\$7,323
Net profit after tax – overall operations (\$'000s)	\$25,883	\$26,420	\$12,127	\$5,640	\$4,670
Share price at year end (cps)	958	2015	500	266	130
Dividends paid per share (cps)	40.0	34.0	35.5	8.5	3.5
Total shareholder return (%)	(50.5%)	309.8%	101.3%	111.2%	57.1%
Earnings per share (cps)	41.5	43.9	23.4	12.6	10.6
Return of capital employed (%)	32.8%	34.1%	25.7%	13.1%	18.9%
Market capitalisation (\$'000s)	\$598,020	\$1,251,794	\$271,871	\$134,793	\$57,284

5. Details of Remuneration

Details of compensation of KMP of Jumbo are set out below:

2020	Short term employee benefits			Post employment benefits	Long term benefits		Equity-settled share based payments		
	Cash salary, fees and annual leave \$	Cash bonus \$	Non-monetary benefits \$	Superannuation \$	Long service leave \$	Termination benefits \$	Options and Rights ¹ \$	Total \$	Proportion of remuneration that is performance based %
Directors									
David Barwick	189,954	-	-	18,046	-	-	-	208,000	-
Mike Veverka	843,254	100,000	-	69,406	109,781	-	179,522	1,301,963	21.5
Sharon Christensen ²	82,192	-	-	7,808	-	-	-	90,000	-
Bill Lyne	114,115	-	-	10,845	-	-	-	125,000	-
Bill Lyne – as Company Secretary	30,412	-	-	-	-	-	-	30,412	-
Giovanni Rizzo	114,115	-	-	10,845	-	-	-	125,000	-
Other KMP									
David Todd	360,456	43,750	-	30,365	7,836	-	82,368	524,775	24.0
Xavier Bergade	354,666	43,750	-	30,365	5,755	-	143,598	578,134	32.4
Brad Board	347,644	43,750	-	30,365	13,840	-	82,368	517,967	24.3
Total KMP remuneration	2,436,888	231,250	-	208,045	137,212	-	487,856	3,501,251	

¹includes share based payments over the remaining term on those options exercised, if any, during the financial year

²appointed a non-executive director on 1 September 2019

2019	Short term employee benefits			Post employment benefits	Long term benefits		Equity-settled share based payments		
	Cash salary, fees and annual leave \$	Cash bonus \$	Non-monetary benefits \$	Superannuation \$	Long service leave \$	Termination benefits \$	Options ¹ \$	Total \$	Proportion of remuneration that is performance based %
Directors									
David Barwick	110,500	-	-	10,497	-	-	-	120,977	-
Mike Veverka	489,122	299,280	-	49,095	7,251	-	470,343	1,315,091	22.8
Bill Lyne	83,625	-	-	7,944	-	-	-	91,569	-
Bill Lyne – as Company Secretary	26,353	-	-	-	-	-	-	26,353	-
Giovanni Rizzo ²	26,250	-	-	2,494	-	-	-	28,744	-
Other KMP									
David Todd	263,846	158,025	-	38,287	4,084	-	231,342	695,584	22.7
Xavier Bergade	260,075	158,025	-	38,287	4,084	-	145,572	606,043	26.1
Brad Board	262,976	158,025	-	37,213	3,896	-	87,626	549,736	28.7
Total KMP remuneration	1,522,747	773,355	-	183,817	19,315	-	934,883	3,434,117	

¹includes share based payments over the remaining term on those options exercised, if any, during the financial year

²appointed a non-executive director on 1 January 2019

6. Performed base remuneration granted and forfeited during the year

The table below shows for each KMP how much of their STI was awarded and how much was forfeited. It also shows the value of rights that were granted, exercised and forfeited during FY2020. The number of rights and deferred shares and percentages vested/forfeited for each grant are disclosed in section 8 below.

Performance based remuneration granted and forfeited during the year					
2020	Total STI bonus (cash and rights)			LTI rights	
	Total opportunity \$	Awarded %	Forfeited %	Value granted ¹ \$	Value exercised \$
Mike Veverka	400,000	50	50	400,000	-
David Todd	175,000	50	50	175,000	-
Xavier Bergade	175,000	50	50	175,000	-
Brad Board	175,000	50	50	175,000	-

¹ The value at grant date calculated in accordance with AASB 2 *Share-based Payment* of rights granted during the year as part of remuneration

7. Employment contracts of directors and KMP

The employment conditions of non-executive directors are formalised by letters of appointment and KMP are formalised in contracts of employment.

The employment contracts stipulate a range of terms and conditions. These contracts do not fix the amount of remuneration increases from year to year, with remuneration levels reviewed generally each year by the Nomination and Remuneration Committee.

The Company may terminate an employment contract without cause by providing generally four weeks written notice or making payment in lieu of notice, based on the individual's annual salary component. The employee is entitled to pro-rata STI for the year, and unvested LTI will remain on foot subject to achievement of the performance hurdles. The Board has the discretion to award a greater or lower amount.

The Company or the individual may terminate an employment contract with cause, by providing generally four weeks written notice or making payment in lieu of notice, based on the individual's annual salary component. The STI is not awarded and all unvested LTI will lapse. Vested and unexercised LTI can be exercised within a period of 30 days from termination.

The policy of the Company is that service contracts are generally unlimited in term.

KMP

KMP	Duration of service agreement	Fixed remuneration at end of FY2020 ¹	Notice period ²
Mike Veverka	Ongoing	\$800,000	12 months
David Todd	Ongoing	\$350,000	6 months
Xavier Bergade	Ongoing	\$350,000	6 months
Brad Board	Ongoing	\$350,000	6 months

¹ fixed remuneration includes a superannuation component, currently 9.5%

² any termination payment (notice and severance) will be subject to compliance with all relevant legislation and will not exceed 12 months

There is no change to the base salaries including superannuation for the financial year ending 30 June 2021.

Non-Executive Directors

Non-executive directors receive a board fee and fees for chairing or participating on board committees per the table below. They do not receive performance-based pay or retirement allowances. The fees are inclusive of superannuation.

Fees are reviewed annually by the Nomination and Remuneration Committee taking into account comparable roles and market data provided by the Committee's independent remuneration advisor. The fees for FY2020 were based on the benchmarking from the independent remuneration consultant data referred to in section 3 of this report. The current base fees were reviewed with effect from 1 July 2020.

The maximum annual aggregate directors' fee pool limit is \$750,000 and was approved by shareholders at the Annual General Meeting on 24 October 2019.

	FY2021	FY2020
Base fees		
Chair	\$188,000	\$188,000
Other nonexecutive directors	\$100,000	\$100,000
Additional fees		
Sub-committee chair	\$15,000	\$15,000
Sub-committee member	\$10,000	\$10,000

A minimum shareholding requirement (MSR) applies to non-executive directors comprising holding fully paid ordinary shares in the Company to the value of 100% of TRO within five years of of falling under the remuneration framework or appointment.

8. Options and rights granted as remuneration

Terms and conditions of the share-based payment arrangements

Options

Options are issued to key management personnel as part of their remuneration at the discretion of the Board. The options are not necessarily issued based upon performance criteria, but are issued to selected executives of the Company and its subsidiaries to increase goal congruence between executives, directors and shareholders.

Options will vest in key management personnel when the share price equals the exercise price, as measured by the five trading day moving volume weighted average price, and on condition that they are currently employed by the Jumbo Interactive Limited Group at the time of vesting. If the key management person leaves before their options vest, then the options will lapse immediately. In the event of retirement or retrenchment, the options will lapse one month after the event and if deceased, the options will lapse three months after the event.

There were no options granted to key management personnel as compensation during the reporting period.

Rights granted over deferred shares

Performance rights are granted by the Company for nil consideration. Each right is a right to receive one fully paid ordinary share in Jumbo Interactive Limited at no cost if the vesting conditions are satisfied. Rights granted carry no dividend or voting rights.

Short term incentives (STIs)

50% of any STI for KMP will be awarded in rights to ordinary shares with the number of rights based on the 10-day VWAP period up to 30 June each year. The rights will vest and convert into shares after a 12-month time based qualifying period provided the executive remains employed by the Group at the vesting date, unless otherwise determined by the Board. The sale of these shares is restricted for a further 12 months, resulting in a total two-year lock-up period. Executives will have full entitlement to dividends and voting rights during the 12-month lock-up period. The rights awarded to the CEO under the STI for FY2020 are subject to shareholder approval at the upcoming Jumbo AGM.

Grant date	Vesting date	Grant date value
30 June 2020	30 June 2021	\$9.95

Long term incentives (LTIs)

KMP receive an annual grant of rights to a dollar value equal to 25% of their Total Remuneration Opportunity with the number of rights based on the 10-day VWAP period up to 30 June of each year. The rights are exercisable into shares 3 years after grant and achievement of the price performance hurdle and provided the executive remains employed by the Group at the vesting date, unless otherwise determined by the Board. The rights awarded to the CEO under the LTI for FY2020 are subject to shareholder approval at the upcoming Jumbo AGM.

Grant date	Vesting date	Grant date value
1 July 2019	1 July 2022	\$19.80
1 July 2020	1 July 2024	\$10.61

Details of the terms and conditions of rights granted to key management personnel as compensation during the reporting period are as follows:

Options and Rights							
FY2020	No. options/ rights granted	No. options/ rights vested	Fair value per option/right at grant date	Exercise price	Amount paid or payable	Expiry date	Date exercisable
Directors							
Mike Veverka	-	-	-	-	-	-	-
LTI rights FY2020	20,202	-	\$11.809	-	-	1 July 2023	1 July 2022
STI rights FY2020	10,050	-	\$9.95	-	-	30 June 2021	30 June 2021
	30,252	-					
Other key management personnel							
David Todd							
LTI rights FY2020	8,838	-	\$11.809	-	-	1 July 2023	1 July 2022
STI rights FY2020	4,397	-	\$9.95	-	-	30 June 2021	30 June 2021
Xavier Bergade							
LTI rights FY2020	8,838	-	\$11.809	-	-	1 July 2023	1 July 2022
STI rights FY2020	4,397	-	\$9.95	-	-	30 June 2021	30 June 2021
Brad Board							
LTI rights FY2020	8,838	-	\$11.809	-	-	1 July 2023	1 July 2022
STI rights FY2020	4,397	-	\$9.95	-	-	30 June 2021	30 June 2021
	39,705	-					

The weighted average fair value of rights granted during the 2020 financial year was \$11.19.

9. Equity instruments issued on exercise of remuneration options

Details of equity instruments issued during the period to key management personnel as a result of options exercised that had previously been granted as compensation are as follows:

2020	Number of shares issued on exercise of options	Number of options exercised	Amount paid per share	Amount unpaid per share
Other key management personnel				
David Todd	25,000	25,000	\$3.50	-
Xavier Bergade	150,000	150,000	\$3.50	-
Brad Board	25,000	25,000	\$3.50	-
	200,000	200,000		

10. Value of options and rights to key management personnel

Details of the value of options granted and exercised during the year to key management personnel as part of their remuneration are summarised below:

Name	Value of options at grant date ¹ \$	Value of options exercised at exercise date ² \$
Other key management and personnel		
David Todd	3,829	404,250
Xavier Bergade	-	2,706,000
Brad Board	3,829	404,250

² The value of options exercised has been determined as the intrinsic value of the options at exercise date i.e. the market price of shares of the Company as at close of trading on the date the options were exercised after deducting the price paid to exercise the options.

Key management personnel include close family members and entities over which the key management person or their close family members have direct or indirect control, joint control or significant influence.

Details of options and rights over ordinary shares of Jumbo Interactive Limited, held indirectly or beneficially by key management personnel are as follows:

Options								
FY2020	Balance at 1 July 2019	Granted as remuneration during the year	Exercised during the year	Other changes during the year	Balance at 30 June 2020	Vested at 30 June 2020	Total vested and exercisable at 30 June 2020	Total vested and unexercisable at 30 June 2020
Mike Veverka	-	-	-	-	-	-	-	-
David Todd	25,000	-	(25,000)	-	-	-	-	-
Xavier Bergade	750,000	-	(150,000)	-	600,000	600,000	600,000	-
Brad Board	25,000	-	(25,000)	-	-	-	-	-
	800,000	-	(200,000)	-	600,000	600,000	600,000	-

Rights to deferred shares								
FY2020	Balance at 1 July 2019	Granted as remuneration during the year	Exercised during the year	Other changes during the year	Balance at 30 June 2020	Vested at 30 June 2020	Total vested and exercisable at 30 June 2020	Total vested and unexercisable at 30 June 2020
Mike Veverka	-	30,252	-	-	30,252	-	-	-
David Todd	-	13,235	-	-	13,235	-	-	-
Xavier Bergade	-	13,235	-	-	13,235	-	-	-
Brad Board	-	13,235	-	-	13,235	-	-	-
	-	69,957	-	-	69,957	-	-	-

Shareholdings

Details of ordinary shares in Jumbo Interactive Limited held directly, indirectly or beneficially by key management personnel and their related parties are as follows:

FY2020	Balance at 1 July 2019	Granted as remuneration during the year	Issued on exercise of options during the year	Other changes during the year ¹	Balance at 30 June 2020
Directors					
David Barwick	-	-	-	3,000	3,000
Bill Lyne	-	-	-	2,000	2,000
Sharon Christensen	-	-	-	2,050	2,050
Giovanni Rizzo	-	-	-	2,000	2,000
Mike Veverka	9,656,848	-	-	(141,119)	9,515,729
Other key management personnel					
David Todd	50,000	-	25,000	(25,000)	50,000
Xavier Bergade	150,000	-	150,000	(150,000)	150,000
Brad Board	10,000	-	25,000	(25,000)	10,000
	9,866,848	-	200,000	(332,069)	9,734,779

¹ these were mainly on-market sale of the shares that were issued on exercise of options during the year

11. Other transactions and balances

Other related party transactions

	Consolidated Group	
	2020 \$	2019 \$
Transactions between related parties are on normal commercial terms and conditions no more favourable than those available to other parties unless otherwise stated.		
i. Mr Mike Rosch, the father of Mr Mike Veverka, the CEO and executive director of the Company, rented an office from the Group.		
office rent received	8,580	7,865
amounts owing to Group at year end	787	715
ii. Mrs Julie Rosch, the mother of Mr Mike Veverka, the CEO and Executive Director of the Company, is engaged as a full time employee within the Group.		
Salary and superannuation	86,505	84,315



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DECLARATION OF INDEPENDENCE BY K L COLYER TO THE DIRECTORS OF JUMBO INTERACTIVE LIMITED

As lead auditor of Jumbo Interactive Limited for the year ended 30 June 2020, I declare that, to the best of my knowledge and belief, there have been:

- 1. No contraventions of the auditor independence requirements of the *Corporations Act 2001* in relation to the audit; and
- 2. No contraventions of any applicable code of professional conduct in relation to the audit.

This declaration is in respect of Jumbo Interactive Limited and the entities it controlled during the period.

K L Colyer
Director

BDO Audit Pty Ltd

Brisbane, 26 August 2020

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FINANCIAL REPORT

For the year ended 30 June 2020

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Jumbo Interactive Limited and its Controlled Subsidiaries

Consolidated Statement Of Profit Or Loss And Other Comprehensive Income

For the year ended 30 June 2020			
	Note	2020 \$'000	2019 \$'000
Revenue from operations	2	71,168	65,212
Cost of sales	3	(5,326)	(5,068)
Gross profit		65,842	60,144
Other revenue/income	2	1,318	1,936
Distribution expenses		(31)	(28)
Marketing costs		(5,578)	(6,956)
Occupancy expenses		(104)	(742)
Administrative expenses	3	(23,624)	(16,128)
Fair value movement on financial liabilities	19	(176)	-
Finance costs		(222)	(7)
Profit/(loss) before income tax expense		37,425	38,219
Income tax expense	4	(11,542)	(11,799)
Profit/(loss) after income tax expense for the year attributable to the owners of Jumbo Interactive Limited		25,883	26,420
Other comprehensive income			
Items that may be reclassified subsequently to profit or loss			
Foreign currency translation		(676)	(6)
Other comprehensive income for the year, net of tax		(676)	(6)
Total comprehensive income for the year attributable to the owners of Jumbo Interactive Limited		25,207	26,414
Earnings Per Share (cents per share)		¢	¢
Basic earnings per share (cents per share)	5	41.5	43.9
Diluted earnings per share (cents per share)	5	41.1	42.5

The above Consolidated Statement of Profit or Loss and Other Comprehensive Income should be read in conjunction with the accompanying notes.

Jumbo Interactive Limited and its Controlled Subsidiaries

Consolidated Statement Of Financial Position

As at 30 June 2020			
	Note	2020 \$'000	2019 \$'000
CURRENT ASSETS			
Cash and cash equivalents	6	72,259	84,583
Trade and other receivables	7	1,961	922
Inventories		31	31
Other current assets	19	1,757	-
TOTAL CURRENT ASSETS		76,008	85,536
NON-CURRENT ASSETS			
Property, plant and equipment	8	485	451
Intangible assets	9	24,824	14,683
Right-of-use assets	10	5,185	-
Deferred tax assets	4	1,265	992
Other non-current assets	19	1,761	-
TOTAL NON-CURRENT ASSETS		33,520	16,126
TOTAL ASSETS		109,528	101,662
CURRENT LIABILITIES			
Trade and other payables	11	19,060	22,070
Lease liabilities	13	990	-
Current tax liabilities	4	1,235	1,258
Contingent consideration at fair value	19	1,757	-
Employee benefit obligations	12	532	338
TOTAL CURRENT LIABILITIES		23,574	23,666
NON-CURRENT LIABILITIES			
Lease liabilities	13	4,395	-
Employee benefit obligations	12	668	517
Make good provision		47	24
Contingent consideration at fair value	19	1,581	-
Deferred tax liabilities	4	344	77
TOTAL NON-CURRENT LIABILITIES		7,035	618
TOTAL LIABILITIES		30,609	24,284
NET ASSETS		78,919	77,378
EQUITY			
Contributed equity	16	80,089	79,302
Accumulated losses		(17,399)	(17,399)
Profits Appropriation Reserve		16,027	15,103
Reserves		202	372
TOTAL EQUITY		78,919	77,378

The above Consolidated Statement of Financial Position should be read in conjunction with the accompanying notes.

Jumbo Interactive Limited and its Controlled Subsidiaries

Consolidated Statement Of Changes In Equity

For the year ended 30 June 2020							
Consolidated group	Contributed equity \$'000	Accumulated losses \$'000	Profits appropriation reserve \$'000	Share-based payments reserve \$'000	Foreign currency translation reserve \$'000	Financial assets at fair value through other comprehensive income reserve \$'000	Total equity \$'000
Balance at 1 July 2018	55,917	(17,399)	9,364	1,704	(73)	(2,302)	47,211
Total comprehensive income for the year							
Profit/(loss) for the year	-	-	26,420	-	-	-	26,420
Other comprehensive income, net of tax	-	-	-	-	(6)	-	(6)
Total comprehensive income for the year	-	-	26,420	-	(6)	-	26,414
Transactions with owners in their capacity as owners							
Issue of shares	23,385	-	-	-	-	-	23,385
Dividends paid	-	-	(20,681)	-	-	-	(20,681)
Share-based payments	-	-	-	1,049	-	-	1,049
Total transactions with owners in their capacity as owners	23,385	-	(20,681)	1,049	-	-	3,753
Balance at 30 June 2019	79,302	(17,399)	15,103	2,753	(79)	(2,302)	77,378
Total comprehensive income for the year							
Profit/(loss) for the year	-	-	25,883	-	-	-	25,883
Other comprehensive income, net of tax	-	-	-	-	(676)	-	(676)
Total comprehensive income for the year	-	-	25,883	-	(676)	-	25,207
Transactions with owners in their capacity as owners							
Issue of shares	787	-	-	-	-	-	787
Dividends paid	-	-	(24,959)	-	-	-	(24,959)
Share-based payments	-	-	-	506	-	-	506
Total transactions with owners in their capacity as owners	787	-	(24,959)	506	-	-	(23,666)
Balance at 30 June 2020	80,089	(17,399)	16,027	3,259	(755)	(2,302)	78,919

The above Consolidated Statement of Changes in Equity should be read in conjunction with the accompanying notes

Jumbo Interactive Limited and its Controlled Subsidiaries.

Consolidated Statement Of Cash Flows

For the year ended 30 June 2020			
	Note	2020 \$'000	2019 \$'000
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts from customers		76,690	71,556
Payments to suppliers and employees		(37,632)	(22,800)
Interest received		976	1,463
Interest and other costs of finance paid		(17)	(7)
Interest on lease liabilities		(205)	-
Income tax received		22	85
Income tax paid		(11,592)	(11,161)
Net cash inflows/(outflows) from operating activities	6(b)	28,242	39,136
CASH FLOWS FROM INVESTING ACTIVITIES			
Payments for property, plant and equipment		(243)	(353)
Payments for intangibles		(6,454)	(4,824)
Payment for purchase of business net of cash acquired		(4,996)	-
Payment of deposit for contingent consideration		(3,792)	-
Proceeds from sale of property, plant and equipment		-	3
Net cash inflows/(outflows) from investing activities		(15,485)	(5,174)
CASH FLOWS FROM FINANCING ACTIVITIES			
Proceeds from issue of shares	16	787	23,385
Payment of lease liabilities		(903)	-
Dividends paid	15	(24,959)	(20,681)
Net cash inflows/(outflows) from financing activities		(25,075)	2,704
Net increase/(decrease) in cash and cash equivalents		(12,318)	36,666
Net foreign exchange differences		(6)	(2)
Cash and cash equivalents at beginning of year		84,583	47,919
Cash and cash equivalents at end of year	6(a)	72,259	84,583

The above Consolidated Statement of Cash Flows should be read in conjunction with the accompanying notes.

Jumbo Interactive Limited and its Subsidiaries

Notes To The Consolidated Financial Statements

For the year ended 30 June 2020

About this report

Jumbo Interactive Limited is a company limited by shares, incorporated and domiciled in Australia, whose shares are publicly traded on the Australian Securities Exchange (ASX: JIN), and is a for-profit entity for the purposes of preparing the financial statements. The consolidated financial statements are for the consolidated entity consisting of Jumbo Interactive Limited (the Company) and its subsidiaries and together are referred to as the Group or Jumbo.

The consolidated financial statements were approved for issue in accordance with a resolution by the Directors on 26 August 2020. The Directors have the power to amend and reissue the consolidated financial statements.

The consolidated financial statements are general purpose financial statements which:

- Have been prepared in accordance with the Corporations Act 2001, Australian Accountings Standards and Interpretations issued by the Australian Accounting Standards Board (AASB) and International Financial reporting Standards (IFRS) issued by the International Financial Standards Board
- Have been prepared under the historical cost convention
- Are presented in Australian dollars (A\$), with all amounts in the financial report being rounded off in accordance with the requirements of ASIC Corporations (Rounding in Financial/Directors' Reports) Instrument 2016/191 issued by the Australian Securities and Investments Commission to the nearest thousand dollars, unless otherwise indicated
- Where necessary, comparative information has been restated to conform with changes in presentation, in the current year
- Adopts all new and amended Accounting Standards and Interpretations issued by the AASB that are relevant to the operations of the Group effective for reporting periods beginning on or after 1 July 2019
- Adopts AASB16 Leases in the year beginning 1 July 2019

The notes to the financial statements

The notes include financial information which is required to understand the consolidated financial statements and is material and relevant to the operations, financial position and performance of the Group. Information is considered material and relevant if, for example:

- The amount in question is significant because of its size or nature
- It is important for understanding the results of the Group
- It helps explain the impact of significant changes in the Group's business – for example, acquisitions and impairment write downs
- It relates to an aspect of the Group's operations that is important to its future performance

Significant and other accounting policies that summarise the measurement basis used and are relevant to an understanding of the financial statements are provided throughout the notes of the financial statements.

Significant judgements and estimates

In the process of applying the Group's accounting policies, management has made a number of judgements and applied estimates of future events. Judgements and estimates which are material to the consolidated financial statements include:

	Note	Page
Estimated useful life of website development costs	9	74
Goodwill and other intangible assets	9	73
Lease liabilities	13	75
Contingent consideration at fair value	19	84

In addition, in preparing the financial statements, the notes to the financial statements were ordered such that the most relevant information was presented earlier in the notes and that the disclosures that management deemed to be immaterial were excluded from the notes to the financial statements. The determination of the relevance and materiality of disclosures involved significant judgement.

Key events and transactions for reporting period

The financial position and performance of the Group was particularly affected by the following events and transactions during the reporting period:

1. Higher levels of customer activity and mixed large jackpot activity (see Directors' Report for details);
2. Acquisition of Gatherwell Limited UK for cash 29 November 2019 (see note 19: Business combinations for details);
3. Payment of dividends (see Directors' Report and note 15: Dividends for details); and
4. The effect of adopting AASB 16 Leases effective 1 July 2019 (see note 10: Right-of-use assets and note 13: Lease liabilities for details).

RESULTS FOR THE YEAR

In this section

Results for the year provides segment information and a breakdown of individual line items in the consolidated statement of profit or loss and other comprehensive income that the Directors consider most relevant, including a summary of the accounting policies, relevant to understanding these line items.

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Note 1: Segment information

Jumbo determines and presents operating segments on a product and a geographic basis as this is how the results are reported internally to the Chief Executive Officer (CEO) (chief operating decision maker) and how the business is managed. The CEO assesses the performance of the Group based on the net profit before tax (NPBT). Comparatives for 2019 are stated on this basis.

(a) Description of segments

The following summary describes the operations in each of the Group's reportable segments:

Internet Lotteries Australia

Retail of Australian lottery tickets sold in Australia and eligible international jurisdictions, and internet database management/marketing. Revenue of \$260,000 from the burgeoning Software-as-a-Service in Australia has been included.

Other

Business activities which are not reportable in terms of AASB 8, which are currently the online sale of an internally developed proprietary payroll software system.

Software-as-a-Service UK

An external lottery manager (ELM) providing a turnkey digital solution to lotteries.

Corporate

Corporate costs include costs in respect of the Directors, CEO, CFO, corporate advertising, promotion and marketing, corporate investment and finance, tax, audit, risk, governance, and strategic projects.

(b) Segment information

The segment information provided to the CEO is as follows:

2020	Internet Lotteries Australia \$'000	Other \$'000	SaaS UK \$'000	Corporate \$'000	Total operations \$'000
External revenue	68,746	902	1,520	-	71,168
Internal revenue	-	-	-	-	-
Total revenue	68,746	902	1,520	-	71,168
Cost of Sales	(5,130)	(7)	(189)	-	(5,326)
Gross Profit	63,616	895	1,331	-	65,842
Other revenue/income from external customers	904	-	43	371	1,318
Distribution expenses	(31)	-	-	-	(31)
Marketing costs	(5,461)	(68)	(42)	(7)	(5,578)
Occupancy expenses	(104)	-	-	-	(104)
Administrative expenses	(18,095)	(377)	(1,174)	(3,978)	(23,624)
Fair value movement on financial liabilities	-	-	-	(176)	(176)
Finance costs	(215)	-	(7)	-	(222)
NPBT	40,614	450	151	(3,790)	37,425
Income tax expense					(11,542)
NPAT (per P&L)					25,883
Interest revenue	573	-	-	402	976
Depreciation and amortisation	(5,606)	(113)	(267)	-	(5,986)
Fair value movement on financial liabilities	-	-	-	(176)	(176)
Foreign exchange gain	323	-	-	(31)	291

2019	Internet Lotteries Australia \$'000	Other \$'000	SaaS UK \$'000	Corporate \$'000	Total operations \$'000
External revenue	64,283	929	-	-	65,212
Internal revenue	-	-	-	-	-
Total revenue	64,283	929	-	-	65,212
Cost of Sales	(5,060)	(8)	-	-	(5,068)
Gross Profit	59,223	921	-	-	60,144
Other revenue/income from external customers	1,409	-	-	527	1,936
Distribution expenses	(28)	-	-	-	(28)
Marketing costs	(6,867)	(80)	-	(9)	(6,956)
Occupancy expenses	(711)	(31)	-	-	(742)
Administrative expenses	(12,616)	(316)	-	(3,196)	(16,128)
Finance costs	(7)	-	-	-	(7)
NPBT	40,403	494	-	(2,678)	38,219
Income tax expense					(11,799)
NPAT (per P&L)					26,420
Interest revenue	936	-	-	527	1,463
Depreciation and amortisation	(3,342)	(91)	-	-	(3,433)
Foreign exchange gain	398	-	-	-	398

(c) Other segment information

Geographical information

The entity is domiciled in Australia. Segment revenues are allocated based on the country in which the customer is located.

Total revenue from external customers	Consolidated Group	
	2020 \$'000	2019 \$'000
Australia (domicile)	65,790	60,989
United Kingdom	1,563	-
Fiji	1,467	1,628
Other	3,666	4,531
	72,486	67,148

Non-current assets in Australia are \$25,295,000 (2019: \$15,123,000). Non-current assets in other countries are (i) UK \$8,000 (2019: nil) and (ii) Fiji \$6,000 (2019: \$11,000).

The geographical non-current assets above are exclusive of, where applicable, financial instruments, deferred tax assets, post-employment benefits assets, and rights under insurance contracts.

No single external customer derives more than 10% of total revenues.

Note 2: Revenue and other income

The Company reports revenue from the sale of lottery tickets and related services on a net revenue inflow basis where it considers that it acts more as an Agent than as a Principal such as with the sale of lottery tickets. The gross amount received for the sale of goods and rendering of services is advised as Total Transaction Value (“TTV”) for information purposes.

	Consolidated Group	
	2020 \$'000	2019 \$'000
Sales revenue		
– Revenue from sale of goods (i)	2,183	2,324
– Revenue from rendering of services (i)	68,985	62,888
	71,168	65,212
Other revenue/income		
– Interest	976	1,463
– Other income		
– Foreign exchange gains	291	398
– Export market development grants	-	67
– Other	51	8
	1,318	1,936
	72,486	67,148

(i) the Consolidated Entity derives revenue from the transfer of goods and services at a point-in-time.

Recognition and measurement

Revenue is recognised at the fair value of consideration received or receivable. Amounts disclosed as revenue are net of returns, trade allowances and duties and taxes paid.

The following specific recognition criteria must also be met before revenue is recognised:

Sale of Goods and/or Rendering of Services

Revenue from sale of goods and/or rendering of services is recognised when control of the goods or services is transferred to the buyer in an amount that reflects the consideration to which the entity expects to be entitled in exchange for these goods and/or services. Control is the ability of the customer to direct the use of, and obtain substantially all of the remaining benefits from, an asset. Indicators that control has passed includes that the customer has (i) a present obligation to pay, (ii) physical possession of the asset(s), (iii) legal title, (iv) risk and rewards of ownership, and (v) accepted the asset(s).

Interest

Revenue is recognised as interest accrues using the effective interest method. The effective interest method uses the effective interest rate which is the rate that exactly discounts the estimated future cash receipts over the expected life of the financial asset.

Dividends

Dividends are recognised as revenue when the Group's right to receive payment is established. Dividends received in the entity's separate financial statements that are paid out of pre-acquisition profits of a subsidiary, associate or joint venture are recognised as revenue when the entity's right to receive payment is established.

Government grants

The export market development grant from the government is recognised at its fair value when there is reasonable assurance that the grant will be received and the Group will comply with any attached conditions.

Note 3: Expenses

Profit from continuing operations before income tax includes the following specific expenses:

	Consolidated	
	2020 \$'000	2019 \$'000
Cost of sales		
– Sale of goods	806	870
– Rendering of services	4,520	4,198
Administration expenses		
Depreciation of non-current assets		
– Plant and equipment	160	139
Amortisation of non-current assets		
– Leasehold improvements	59	40
– Intangibles	4,664	3,254
– Right-of-use assets	1,103	-
Other administration expenses		
– Employee benefit expense	10,250	7,842
– Defined contribution superannuation expense	1,238	889
– Bank merchant fees and charges	66	60
– Other administration expenses	6,084	3,904
Occupancy expenses		
– Operating lease rentals minimum lease payments	104	742
Fair value movement on financial liabilities	176	-

Presentation - Cost of sales - rendering of services

The Group changed its presentation relating to the recognition of Cost of sales-rendering of services for the financial year ending 30 June 2020 under AASB 101: Presentation of Financial Statements which applies to accounting periods beginning on or after 1 January 2020 but before 1 January 2021. Service Fees and Merchant Fees were previously presented on an indirect cost basis in Administration expenses and are now disclosed in Cost of sales-rendering of services. This change has been implemented as management is of the opinion that, after judgement and consideration of all the relevant facts and circumstances, that these costs are directly related to the rendering of services. The aggregate effect of the change in presentation on the annual financial statements for the year ended 30 June 2020 is as follows:

Consolidated Statement of Comprehensive Income			
	Previous presenta- tion \$'000	Adjustment \$'000	Revised presenta- tion \$'000
2020			
Cost of sales - sale of goods	806	-	806
Cost of sales - rendering of services	1,051	3,469	4,520
Total cost of sales	1,857	3,469	5,326
Gross profit	69,311	(3,469)	65,842
Administration expenses			
- Other admin expenses	55	(55)	-
- Bank merchant fees and charges	3,480	(3,414)	66
Total administrative expenses	(27,093)	3,469	(23,624)

2019			
Cost of sales - sale of goods	870	-	870
Costof sales - rendering of services	1,209	2,989	4,198
Total cost of sales	2,079	2,989	5,068
Gross profit	63,133	(2,989)	60,144
Administration expenses			
- Other admin expenses	62	(62)	-
- Bank merchant fees and charges	2,987	(2,927)	60
Total administrative expenses	(19,117)	2,989	(16,128)

This changed presentation has no effect on profit, the Consolidated Statement of Financial Position, or Consolidated Statement of Changes in Equity.

Note 4: Income tax

Current tax

Current	Note	Consolidated	
		2020 \$'000	2019 \$'000
Income tax liability		1,235	1,258

(a) Income tax expense

	Note	Consolidated	
		2020 \$'000	2019 \$'000
<i>The components of tax expense comprise:</i>			
– Current tax		11,397	11,732
– Deferred tax	4(b)	(6)	59
– Overprovision tax prior years		(4)	-
– Current tax overseas operations		155	8
Total income tax expense/(benefit) in profit and loss		11,542	11,799
<i>Reconciliation</i>			
Profit before income tax expense		37,425	38,219
– Tax at the Australian tax rate 30% (2019: 30%)		11,227	11,466
– Income tax effect of overseas tax rates		33	30
– Share options expensed during year		152	314
– Other		130	(11)
Total income tax expense in profit or loss attributable to continuing operations		11,542	11,799

(b) Deferred tax

Deferred tax liabilities	Opening balance \$'000	Charged to Profit or Loss \$'000	Closing Balance \$'000
Deferred tax liabilities comprise temporary difference recognised in the profit and loss as follows:			
Property, plant and equipment			
– Depreciation	-	-	-
Accruals	72	5	77
Other	-	-	-
Balance at 30 June 2019	72	5	77
Property, plant and equipment			
– Depreciation	-	282	282
Accruals	77	(15)	62
Other	-	-	-
Balance as at 30 June 2020	77	267	344

Deferred tax assets	Opening balance \$'000	Charged to Profit or Loss \$'000	Closing Balance \$'000
Deferred tax assets comprise temporary difference recognised in the profit and loss as follows:			
Property, plant and equipment			
– Depreciation	115	(5)	110
– Amortisation	166	(152)	14
Accruals	311	29	340
Provisions	444	58	502
Other	10	16	26
Balance at 30 June 2019	1,046	(54)	992
Property, plant and equipment			
– Depreciation	110	60	170
– Amortisation	14	(14)	-
Accruals	340	(160)	180
Provisions	502	260	762
Other	26	127	153
Balance as at 30 June 2020	992	273	1,265

Recognition and measurement

Current taxes

The income tax expense for the period is the tax payable on the current period's taxable income based on the national income tax rate for each jurisdiction adjusted by changes in deferred tax assets and liabilities attributable to temporary differences between the tax base of assets and liabilities and their carrying amounts in the consolidated financial statements.

Deferred taxes

Deferred tax assets and liabilities are recognised for all temporary differences, between carrying amounts of assets and liabilities for financial reporting purposes and their respective tax bases, at the tax rates expected to apply when the assets are recovered or liabilities settled, based on those tax rates which are enacted or substantively enacted for each jurisdiction. Exceptions are made for certain temporary differences arising on initial recognition of an asset or a liability if they arose in a transaction, other than a business combination, that at the time of the transaction did not affect either accounting profit or taxable profit.

Deferred tax assets are only recognised for deductible temporary differences if it is probable that future taxable amounts will be available to utilise those temporary differences and losses.

Deferred tax assets and liabilities are not recognised for temporary differences between the carrying amount and tax bases of investments in subsidiaries and associates where the parent entity is able to control the timing of the reversal of the temporary differences and it is probable that the differences will not reverse in the foreseeable future.

Current and deferred tax balances relating to amounts recognised directly in other comprehensive income are also recognised directly in other comprehensive income.

Tax consolidation

Jumbo Interactive Limited and its wholly owned Australian controlled subsidiaries are part of a tax consolidated group under Australian taxation law since 1 July 2006. Jumbo Interactive Limited is the head entity in the tax consolidated group. Entities within the tax consolidation group have entered into a tax funding agreement ('TFA') and tax sharing deed ('TSD') with the head entity. Under the terms of the TFA, Jumbo Interactive Limited and each of the entities in the tax consolidation group have agreed to pay (or receive) a tax equivalent payment to (or from) the head entity, based on the current tax liability or current tax asset of the entity.

Note 5: Earnings per share (EPS)

(a) Basic earnings per share

Basic EPS is calculated by dividing the profit attributable to owners of the Company by the weighted average number of ordinary shares outstanding.

(b) Diluted earnings per share

Diluted EPS is calculated by dividing the profit attributable to owners of the Company by the weighted average number of ordinary shares outstanding after adjusted for the effects of dilutive potential ordinary shares.

(c) Profit after tax attributable to owners of the Company used as numerator

	Consolidated	
	2020 \$'000	2019 \$'000
Profit attributable to the owners of the Company	25,883	26,420

(d) Weighted average number of shares used as denominator

	Consolidated	
	2020 Number	2019 Number
Weighted average number of ordinary shares used as the denominator in calculating basic EPS	62,312,828	60,231,699
Adjustments for calculation of diluted EPS: – options	631,472	1,981,119
Weighted average number of ordinary shares used as the denominator in calculating diluted EPS	62,944,300	62,212,818

All outstanding options were included in the number of weighted average number of ordinary shares used to calculate diluted earnings per share because they are currently in-the-money.

OPERATING ASSETS AND LIABILITIES

In this section

Operating assets and liabilities provides information about the working capital of the Group and major balance sheet items, including the accounting policies, judgements and estimates relevant to understanding these items.

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Note 6: Cash and cash equivalents

	Note	Consolidated	
		2020 \$'000	2019 \$'000
(a) Cash and cash equivalents			
Total cash and cash equivalents		72,259	84,583
Included in the above balance:			
General account balances		61,278	73,799
Online lottery customer account balances	11	10,981	10,784
		72,259	84,583

Online lottery customer account balances are deposits and prize winnings earmarked for payment to customers on demand.

At the review period end 30 June 2020, \$632,000 was held in trust for the payment of prizes and charity distributions relating to the Gatherwell business, and neither the cash nor the corresponding liability is recognised in the Statement of Financial Position.

Recognition and measurement

Cash and cash equivalents includes cash on hand, and deposits held 'at call' and with original maturities of three months or less, with financial institutions.

	Consolidated	
	2020 \$'000	2019 \$'000
(b) Reconciliation of Cash Flow from Operations with Profit after Income Tax		
Profit/(loss) for the year after income tax	25,883	26,420
Non-cash flows		
Amortisation	5,826	3,294
Depreciation	160	139
Fair value movement on contingent consideration	176	-
Share option expense	506	1,049
Net foreign exchange effects - (gain)/loss	(33)	(6)
Other	-	2
Changes in operating assets and liabilities, net of the effects of purchase and disposal of subsidiaries		
Decrease/(increase) in trade receivables	(14)	(138)
Decrease/(increase) in other receivables	(918)	(275)
Decrease/(increase) in inventories	-	26
Decrease/(increase) in DTA	(273)	54
Increase/(decrease) in trade payables	(5,919)	6,026
Increase/(decrease) in other payables	1,713	1,698
Increase/(decrease) in other provisions	891	178
Increase/(decrease) in DTL	267	5
Increase/(decrease) in provision for income tax	(23)	664
Cash flow from operations	28,242	39,136

Note 7: Trade and other receivables

Current	Consolidated	
	2020 \$'000	2019 \$'000
Trade receivables	311	190
Allowance for doubtful debts	-	-
	311	190
Other receivables	160	232
Prepayments	1,490	500
	1,961	922

All receivables that are neither past due nor impaired are with long standing clients who have a good credit history with the Group.

Recognition and measurement

Trade receivables are recognised at original invoice amounts less an allowance for uncollectible amounts, and generally have repayment terms ranging from seven to 31 days.

The Group applies the simplified approach to providing for expected credit losses prescribed by AASB 9, which requires the use of the lifetime expected loss provision for all trade receivables. Refer note 18(b): Financial risk management for details.

Trade receivables had not had a significant increase in credit risk since they were originated.

Note 8: Property, plant and equipment

	Consolidated	
	2020 \$'000	2019 \$'000
Plant and equipment—at cost	1,887	1,741
Accumulated depreciation	(1,598)	(1,430)
	289	311
Leasehold improvements—at cost	777	661
Accumulated amortisation	(581)	(521)
	196	140
Total property, plant and equipment	485	451

Movements in Carrying Amounts

Consolidated Group	Plant and equipment \$'000	Leasehold Improvements \$'000	Total \$'000
2019			
Balance at the beginning of year	219	61	280
Additions	234	119	353
Disposals	(3)	-	(3)
Depreciation/amortisation expense	(139)	(40)	(179)
Carrying amount at the end of year	311	140	451
2020			
Balance at the beginning of year	311	140	451
Additions	125	115	240
Additions through acquisition	16	-	16
Disposals	(3)	-	(3)
Depreciation/amortisation expense	(160)	(59)	(219)
Carrying amount at the end of year	289	196	485

Recognition and measurement

(i) Initial recognition and measurement

Property, plant and equipment

Property, plant and equipment is stated at historical cost, including costs directly attributable to bringing the asset to the location and condition necessary for it to be capable of operating in the manner intended by management, less depreciation and any impairments.

(ii) Subsequent costs

Improvements to leasehold property are recognised as a separate asset.

All repairs and maintenance are charged to the profit or loss during the reporting period in which they occur.

(iii) Depreciation and amortisation

Property, plant and equipment are depreciated or amortised from the date of acquisition, or, in respect of internally generated assets, from the time an asset is held ready for use.

Plant and equipment are depreciated using the straight-line method to allocate their costs, net of their residual values, over their estimated useful lives.

Leasehold improvements are amortised over the shorter of either the unexpired term of the lease or the estimated useful life of the improvements.

The depreciation and amortisation rates used during the year were based on the following range of useful lives:

Plant and equipment	Two to five years
Leasehold improvements	Up to six years

The depreciation and amortisation rates are reviewed annually and adjusted if appropriate. An asset's carrying amount is written down to its recoverable amount if the asset's carrying value is greater than its estimated recoverable amount.

(iv) Derecognition

An item of property, plant or equipment is derecognised when it is disposed of or no future economic benefits are expected from its use or disposal.

Gains and losses on disposal are calculated as the difference between the net disposal proceeds and the asset's carrying value, and are included in profit or loss in the year that the item is derecognised.

Note 9: Intangible assets

	Consolidated	
	2020 \$'000	2019 \$'000
Goodwill	9,957	3,687
Accumulated impairment losses	(855)	(855)
Net carrying value	9,102	2,832
Intellectual property	53	53
Accumulated impairments loss	(23)	(23)
Net carrying value	30	30
Website development costs	38,795	32,364
Accumulated amortisation	(25,783)	(21,390)
Net carrying value	13,012	10,974
Customer contracts and relationships costs	1,258	-
Accumulated amortisation	(147)	-
Net carrying value	1,111	-
Software costs	936	133
Accumulated amortisation	(227)	(133)
Net carrying value	709	-
Domain names – cost	904	904
Accumulated impairment losses	(62)	(62)
Net carrying value	842	842
Other	86	63
Accumulated amortisation	(68)	(58)
Net carrying value	18	5
Total intangibles	24,824	14,683

Significant judgements and estimates

Impairment assessment of goodwill and domain names

A key judgement by management with regards to the Internet Lotteries Australia segment CGU is that the reseller agreements with the Tatts Group will continue. The key assumptions used for value-in-use calculations are discussed further in note 9(b). Goodwill is tested for impairment half yearly.

Impairments assessment of other intangible assets

The Group considers half yearly whether there have been any indicators of impairment and then tests whether non-current assets have incurred any impairment in accordance with the accounting policy.

Estimated useful life of website development costs

Management estimates the useful of intangible assets-website development costs based on the expected period of time over which economic benefits from the use of the asset will be derived. Management reviews useful life assumptions on an annual basis having given consideration to variables including historical and forecast usage rates, technological advancements and changes in legal and economic conditions.

The amortisation period relating to the website developments costs is five years from 1 July 2015 and three years prior to that.

Domain names

Domain names have an indefinite useful life because:

- There is no time limit on the expected usage of the domain names;
- Licence renewal is automatic on payment of the renewal fee without satisfaction of further renewal conditions;
- The cost is not significant when compared with future economic benefits expected to flow from renewal. As such, the useful life can include the renewal period; and
- Since there is no limit on the number of times the licence can be renewed this leads to the assessment of “indefinite” useful life.

This assessment has been based on:

- Technical, technological, commercial and other types of obsolescence;
- The stability of the industry in which the asset operates and changes in the market demand for the products and/or services output from the asset;
- The level of maintenance expenditure required to obtain the expected future economic benefits from the asset and the entity's ability and intention to reach such a level; and
- The period of control over the asset and legal or similar limits on the use of the asset.

(a) Movements in carrying values

Consolidated Group								
	Goodwill \$'000	Intellectual property \$'000	Website development costs \$'000	Customer contracts and relationships \$'000	Software \$'000	Domain names \$'000	Other \$'000	Total \$'000
2019								
Balance at the beginning of the year	2,832	30	9,396	-	-	842	13	13,110
Additions internally developed	-	-	4,839	-	-	-	-	4,839
Amortisation charge	-	-	(3,246)	-	-	-	(8)	(3,254)
Effects of movements in foreign exchange	-	-	(15)	-	-	-	-	(15)
Closing value at 30 June 2019	2,832	30	10,974	-	-	842	5	14,683
2020								
Balance at the beginning of the year	2,832	30	10,974	-	-	842	5	14,683
Additions through acquisitions	6,761	-	-	1,356	865	-	-	8,982
Additions internally developed	-	-	6,431	-	-	-	23	6,454
Amortisation charge	-	-	(4,391)	(161)	(102)	-	(10)	(4,664)
Effects of movements in foreign exchange	(490)	-	(2)	(84)	(54)	-	-	(631)
Closing value at 30 June 2020	9,102	30	13,012	1,111	709	842	18	24,824

(b) Impairment testing of Cash-Generating Units containing goodwill or intangible assets with indefinite useful lives

Goodwill and domain names have been allocated to the Australian Internet Lottery cash-generating unit which is an operating segment.

The recoverable amount of the cash-generating units is based on a value-in-use calculation using a discounted cash flow model based on a one year projection approved by management and extrapolated over a five year period using a steady rate, together with a terminal value. The growth rate used in these projections does not exceed the historical growth rate of the relative cash-generating unit.

Key assumptions used for value-in-use calculation of the CGU are as follows:

- Annual growth rate of 3% except SaaS UK (Gatherwell) of 10% given its recent growth rate and early growth stage (2019: 3%);
- Terminal growth rate of 3% (2019: 3%);
- Discount rate of 14% being the calculated weighted average cost of capital based on the capital asset pricing model (2019: 14%); and
- Reseller agreements will be renewed as and when they expire.

Management determined projections based on past performance and its expectations for the future. The growth rate used is consistent with those used in industry reports. The discount rate used is pre-tax and is specific to the relevant segment in which the unit operates.

Internet Lotteries Australia CGU is estimated to be \$310,000,000 which exceeds the carrying amount of goodwill, domain names and other intangible assets by \$288,389,000. If a discount rate of 15% and growth rate of

0% was used instead of 14% and 3% respectively, the recoverable amount of goodwill, domain names and other intangible assets would still exceed the carrying amount. Should the lottery reseller agreements be cancelled or not be extended for further periods when they expire, an impairment loss would be recognised up to the maximum carrying value of \$21,611,000.

SaaS UK CGU is estimated to be \$9,231,000 which exceeds the carrying amount of goodwill, customer contracts and relationships, and software by \$1,141,000. If a discount rate of 15% and a growth rate of 7% was used instead of 14% and 10% respectively, an impairment loss of \$367,000 would be recognised. Should all customer contracts cease, an impairment loss would be recognised up to the maximum carrying value of \$8,090,000.

Recognition and measurement

Goodwill

Goodwill represents the excess of the cost of the business combination over the Group's share of the net fair value of the identifiable assets, liabilities and contingent liabilities acquired. Goodwill is not amortised but is measured at cost less any accumulated impairment losses. Goodwill is tested for impairment annually, or more frequently if events or changes in circumstances indicate that the carrying value may be impaired. Gains and losses on the disposal of an entity include the carrying amount of goodwill relating to the entity sold.

Goodwill acquired is allocated to each of the cash-generating units expected to benefit from the combination's synergies. Impairment is determined by assessing the recoverable amount of the cash-generating unit

to which the goodwill relates. Impairment losses on goodwill cannot be reversed.

Intellectual Property

Acquired intellectual property is stated at cost, and is measured at cost less any accumulated impairment losses. Intellectual property is considered to have an indefinite useful life and is not amortised. The carrying value of intellectual property is tested for impairment annually, or more frequently if events or changes in circumstances indicate that the carrying value may be impaired. Impairment losses are recognised in profit or loss. Any reversal of impairment losses of intellectual property is recognised in profit or loss.

Website Developments Costs

Expenditure during the research phase of a project is recognised as an expense when incurred. Development costs are capitalised only when technical and financial feasibility studies identify that we have the resources to complete the development and the project will deliver future economic benefits and these benefits can be measured reliably.

Development costs have a finite life and are amortised on a straight-line basis matched to the future economic benefits over the useful life of the project of three years up to 30 June 2015 and five years from 1 July 2015.

Customer contracts and relationships

Customer contracts and relationships acquired in a business combination are amortised on a straight-line basis over the period of their expected benefit, being their finite life of 5 years.

Software

Software acquired in a business combination is amortised on a straight-line basis over the period of their expected benefit, being their finite life of 5 years.

Domain Names

Acquired domain names are stated at cost and are considered to have indefinite useful lives and are not amortised. The useful life is assessed annually to determine whether events or circumstances continue to support an indefinite useful life assessment. The carrying value of domain names is tested semi-annually at each reporting date for impairment.

Impairment of assets

Assets are tested for impairment at the end of each reporting period or whenever events or changes in circumstances indicate that the carrying amount may not be recovered.

An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows which are largely independent of the cash flows from other assets or groups of assets (CGUs).

The recoverable amount is the greater of the asset's fair value less costs to sell and value-in-use. In assessing value-in-use, the estimated cash flows are discounted to their present value using a pre-tax discount rate that reflects market assessments of the time value of money and the specific risks of the asset.

Impairment losses are recognised in the profit or loss. Non-financial assets other than goodwill that incur impairment are reviewed for possible reversal of impairment at each reporting period.

Note 10: Right-of-use assets

	Consolidated	
	2020 \$'000	2019 \$'000
Land and buildings - right-of-use	6,077	-
Less: Accumulated amortisation	(1,038)	-
	5,039	-
Plant and equipment - right-of-use	164	-
Less: Accumulated amortisation	(18)	-
	146	-
	5,185	-

The consolidated entity has adopted AASB16 Leases from 1 July 2019 - see note 13: Lease liabilities for details.

\$6,058,000 right-of-use assets were recognised on adoption of AASB 16 Leases, with additions of \$183,000 during the year. Other than an amortisation expense of \$1,103,000, there were no other movements.

The consolidated entity leases land and buildings for its offices under agreements of between two to seven years with, in some cases, options to extend which have been included in the lease liability where the options is expected to be exercised. The leases have various escalation clauses. On renewal, the terms of the leases are renegotiated. The consolidated entity also leases plant and equipment under agreements of four years.

The consolidated entity leases land and buildings and office equipment under agreements of less than one year. These leases are either short-term or low-value, so have been expensed as incurred and not capitalised as right-of-use assets.

For impairment testing, the right-of-use assets have been allocated to the internet lotteries cash-generating unit. Refer to note 9 for further information on the impairment testing key assumptions and sensitivity analysis.

Recognition and measurement

A right-of-use asset is recognised at the commencement date of a lease. The right-of-use asset is measured at cost, which comprises the initial amount of the lease liability, adjusted for, as applicable, any lease payments made at or before the commencement date net of any lease incentives received, any initial direct costs incurred, and, except where included in the cost of inventories, an estimate of costs expected to be incurred for dismantling and removing the underlying asset, and restoring the site or asset.

Right-of-use assets are depreciated on a straight-line basis over the unexpired period of the lease or the estimated useful life of the asset, whichever is the shorter. Where the consolidated entity expects to obtain ownership of the leased asset at the end of the lease term, the depreciation is over its estimated useful life. Right-of use assets are subject to impairment or adjusted for any remeasurement of lease liabilities.

The consolidated entity has elected not to recognise a right-of-use asset and corresponding lease liability for short-term leases with terms of 12 months or less and leases of low-value assets. Lease payments on these assets are expensed to profit or loss as incurred.

Note 11: Trade and other payables

	Note	Consolidated	
		2020 \$'000	2019 \$'000
Total trade and other payables		19,060	22,070
Included in the above:			
Trade creditors		1,341	7,260
GST payable		1,020	742
Sundry creditors and accrued expenses		4,373	2,462
Employee benefits		1,345	822
		8,079	11,286
Customer funds payable	6(a)	10,981	10,784
		19,060	22,070

Recognition and measurement

Trade and other payables represent liabilities for goods and services provided to the Group prior to the year end and which are unpaid. These amounts are unsecured and have seven to 31 day payment terms.

(i) Employee benefits

Liabilities for wages and salaries, including non-monetary benefits, annual leave and accumulating sick leave expected to be settled within 12 months of the end of the reporting period are recognised in other liabilities in respect of employees' services rendered up to the end of the reporting period and are measured at amounts expected to be paid when the liabilities are settled. Liabilities for non-accumulating sick leave are recognised when leave is taken and measured at the actual rates paid or payable.

(ii) Superannuation

Employees have defined contribution superannuation funds. Contributions are recognised as expenses as they become payable. Prepaid contributions are recognised as an asset to the extent that a cash refund or a reduction in future payments is available.

(iii) Termination benefits

Termination benefits are payable when employment is terminated before the retirement date, or when an employee accepts voluntary redundancy in exchange for these benefits. The Group recognises termination benefits as an expense and a liability on the earlier of when the Group:

- Can no longer withdraw the offer and the benefits; and
- Recognises costs for restructuring under AASB 137 Provisions, Contingent Liabilities and Contingent Assets and which involves the payment of termination benefits.

Benefits falling due more than 12 months after the end of the reporting period are discounted to present value.

Note 12: Employee benefit obligations

	Consolidated	
	2020 \$'000	2019 \$'000
CURRENT		
Long service leave	532	338
NON-CURRENT		
Long service leave	668	517
	1,200	855

Recognition and measurement

(i) Long service leave

Liabilities for long service leave are not expected to be settled wholly within 12 months after the end of the reporting period. They are recognised as part of the provision for employee benefits and measured as the present value of expected future payments to be made in respect of services provided by employees to the end of the reporting period. Consideration is given to expected future salaries and wages levels, experience of employee departures and periods of service. Expected future payments are discounted using corporate bond rates at the end of the reporting period with terms to maturity and currency that match, as closely as possible, the estimated future cash outflows.

Note 13: Lease liabilities

	Consolidated	
	2020 \$'000	2019 \$'000
CURRENT		
Lease liabilities	990	-
NON-CURRENT		
Lease liabilities	4,395	-
	5,385	-

Recognition and measurement

The consolidated entity has adopted AASB 16 Leases from 1 July 2019. The standard replaces AASB 117 'Leases' and for lessees eliminates the classifications of operating leases and finance leases. Except for short-term leases and leases of low-value assets, right-of-use assets and corresponding lease liabilities are recognised in the statement of financial position. Straight-line operating lease expense recognition is replaced with a depreciation charge for the right-of-use assets (included in operating costs) and an interest expense on the recognised lease liabilities (included in finance costs). In the earlier periods of the lease, the expenses associated with the lease under AASB 16 will be higher when compared to lease expenses under AASB 117. However, EBITDA (Earnings Before Interest, Tax, Depreciation and Amortisation) results improve as the operating expense is now replaced by interest expense and depreciation in profit or loss. For classification within the statement of cash flows, the interest portion is disclosed in operating activities and the principal portion of the lease payments are separately disclosed in financing activities. For lessor accounting, the standard does not substantially change how a lessor accounts for leases.

Impact of adoption

AASB 16 Leases was adopted using the modified retrospective approach and as such the comparatives have not been restated.

The following is a reconciliation of total operating lease commitments at 30 June 2019 (as disclosed in the financial statements to 30 June 2019) to the lease liabilities recognised at 1 July 2019:

	\$'000
Operating lease commitments as at 1 July 2019 (AASB 117)	6,032
Adjustment to operating lease commitments as at 1 July 2019	737
Discount using incremental borrowing rate	(666)
Short term leases not recognised as a lease liability (AASB 16)	(45)
Total lease liabilities recognised as at 1 July 2019 (AASB 16)	6,058
The impact of adoption on opening retained profits as at 1 July 2019 as follows:	
Right-of-use assets (AASB 16)	6,058
Lease liabilities - current (AASB16)	(897)
Lease liabilities - non-current (AASB 16)	(5,161)
Adjustment in opening retained profits as at 1 July 2019	-

Significant judgements and estimates

A key judgement by management is the incremental borrowing rate of 3.50% p.a. being applied as the discount rate in the initial recognition of the lease values.

A lease liability is recognised at the commencement date of a lease. The lease liability is initially recognised at the present value of the lease payments to be made over the term of the lease, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the consolidated entity's incremental borrowing rate. Lease payments comprise of fixed payments less any lease incentives receivable, variable lease payments that depend on an index or a rate, amounts expected to be paid under residual value guarantees, exercise price of a purchase option when the exercise of the option is reasonably certain to occur, and any anticipated termination penalties. The variable lease payments that do not depend on an index or a rate are expensed in the period in which they are incurred.

Lease liabilities are measured at amortised cost using the effective interest method. The carrying amounts are remeasured if there is a change in the following: future lease payments arising from a change in an index or a rate used; residual guarantee; lease term; certainty of a purchase option and termination penalties. When a lease liability is remeasured, an adjustment is made to the corresponding right-of use asset, or to profit or loss if the carrying amount of the right-of-use asset is fully written down.

CAPITAL AND FINANCIAL RISK MANAGEMENT

In this section

Capital and financial risk management provides information about the capital management practices of the Group and shareholder returns for the year, discusses the Group's exposure to various financial risks, explains how these affect the Group's financial position and performance and what the Group does to manage these risks.

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Note 14: Capital risk management

	Note	Consolidated	
		2020 \$'000	2019 \$'000
Total borrowings	17	-	-
Less: cash and cash equivalents	6(a)	(72,259)	(84,583)
Net debt		-	-
Total equity	16	80,089	79,302
Total capital		80,089	79,302
Gearing ratio		0%	0%

The Group's objective is to maintain a strong capital base so as to aintain investor, creditor and market confidence and sustain future development of the business.

The Group monitors its capital structure by reference to its gearing ratio. his ratio is calculated as total net debt divided by total capital. Net debt is calculated by as total borrowings less cash and cash equivalents (up to a minimum of zero). Total capital is net debt plus total equity. There were no changes in the Group's approach to capital management during the year.

Note 15: Dividends

(a) Ordinary shares

	Consolidated	
	2020 \$'000	2019 \$'000
Final fully franked ordinary dividend of 21.5 (2019: 11.0) cents per share franked at the tax rate of 30% (2019: 30%)	13,410	6,438
Interim fully franked ordinary dividend of 18.5 (2019: 15.0) cents per share franked at the tax rate of 30% (2019: 30%)	11,549	9,273
Special fully franked ordinary dividend of nil (2019: 8.0) cents per share franked at the tax rate of 30% (2019: 30%)	-	4,970
Total dividends paid or provided for	24,959	20,681
Dividends paid in cash or satisfied by the issue of shares under the dividend reinvestment plan during the years ended 30 June 2020 and 30 June 2019 were as follows:		
Paid in cash	24,959	20,681
Satisfied by issue of shares	-	-
	24,959	20,681

(b) Dividends not recognised at the end of the reporting period

	Consolidated	
	2020 \$'000	2019 \$'000
Since year end, the Directors have recommended the payment of a final 2020 fully franked ordinary dividend of 17.0 (2019: 21.5) cents per share franked at the rate of 30% (2019: 30%). The aggregate amount of the proposed dividend expected to be paid on 30 September 2020 (2019: 22 September 2019), but not recognised as a liability at year end, is:	10,616	13,357

(c) Franked dividends

	Consolidated	
	2020 \$'000	2019 \$'000
The franked portions of dividends paid and recommended after 30 June 2020 will be franked out of existing franking credits or out of franking credits arising from the payment of income tax in the year ending 30 June 2020.		
Franking credits available for subsequent financial years based on a tax rate of 30% (2019: 30%):	12,372	11,509

The above amounts represent the balance of the franking account as at he reporting date adjusted for:

- (i) Franking credits that will arise from the payment of the amount of the provision for income tax, and
- (ii) Franking debits that will arise from the payment of dividends recognised as a liability at the reporting date.

The impact on the franking account of the dividends paid and recommended by the directors since the end of the reporting period, but not recognised as a liability at the reporting date, will be a reduction in the franking account of \$4,550,000 (2019: \$5,724,000).

Note 16: Equity and reserves

(a) Contributed equity

Issued shares	Consolidated		Consolidated	
	2020 Shares	2020 \$'000	2019 Shares	2019 \$'000
Ordinary shares – fully paid	62,423,757	80,089	62,123,757	79,302

Movements in ordinary share capital		
Details	Consolidated	
	Shares	\$'000
Opening balance 1 July 2018	54,374,265	55,917
Shares issued during the year		
2 Jul 2018-Exercise of options	50,000	200
3 Jul 2018-Exercise of options	3,474,492	8,234
5 Jul 2018-Exercise of options	30,000	120
9 July 2018-Exercise of options	15,000	60
13 Jul 2018-Exercise of options	20,000	80
16 Jul 2018-Exercise of options	25,000	100
18 Jul 2018-Exercise of options	25,000	100
20 Aug 2018-Exercise of options	115,000	460
22 Aug 2018-Exercise of options	50,000	200
24 Aug 2018-Exercise of options	170,000	630
28 Aug 2018-Exercise of options	25,000	87
29 Aug 2018-Exercise of options	150,000	600
13 Sep 2018-Exercise of options	125,000	437
17 Sep 2018-Exercise of options	250,000	788
18 Sep 2018-Exercise of options	150,000	525
19 Sep 2018-Exercise of options	25,000	87
20 Sep 2018-Exercise of options	225,000	788
24 Sep 2018-Exercise of options	150,000	525
24 Sep 2018-Exercise of options	100,000	350
26 Sep 2018-Exercise of options	100,000	350
10 Oct 2018-Exercise of options	150,000	525
7 Dec 2018-Exercise of options	150,000	525
11 Dec 2018-Exercise of options	150,000	525
11 Jan 2019-Exercise of options	150,000	525
21 Jan 2019-Exercise of options	150,000	525
15 Feb 2019-Exercise of options	125,000	438
20 Feb 2019-Exercise of options	100,000	350
27 Feb 2019-Exercise of options	100,000	350
1 Mar 2019-Exercise of options	200,000	700
4 Mar 2019-Exercise of options	50,000	175
5 Mar 2019-Exercise of options	100,000	350
6 Mar 2019-Exercise of options	250,000	875
8 Mar 2019-Exerciee of options	500,000	1,750
11 Apr 2019-Exercise of options	50,000	175
30 Apr 2019-Exercise of options	250,000	875
Balance 30 June 2019	62,123,757	79,302
Balance 1 July 2019	62,123,757	79,302
Shares issued during the year		
23 Aug 2019-Exercise of options	250,000	613
19 Nov 2019-Exercise of options	50,000	175
Balance 30 June 2020	62,423,757	80,089

Issued capital represents the amount of consideration received for securities issued or paid for securities bought back by Jumbo.

Costs directly attributable to the issue of new shares or options are deducted from the consideration received, net of income taxes.

(b) Ordinary shares

Ordinary shares have no par value and the company does not have a limited amount of authorised share capital.

Ordinary shareholders are entitled to participate in dividends and the proceeds on winding up of the Company in proportion to the number of and amounts paid on the shares held. Every ordinary shareholder present at a meeting in person or by proxy is entitled to one vote on a show of hands and upon a poll each share is entitled to one vote.

(c) Options

- (i) Details of the employee option plan, including details of options issued, exercised and lapsed during the financial year and options outstanding at the end of the financial year are set out in note 26: Share-Based Payments.
- (ii) For information relating to share options issued to third parties during the financial year, refer to note 26: Share-Based Payments.

(d) Reserves

Nature and purpose of reserves

Profits appropriation reserve

The profits appropriation reserve records accumulated profits available for distribution at the Directors' discretion. In June 2010, there was a change in the test for payment of dividends from a 'profit test' to 'solvency test' (s254T Corporations Act 2001), and the profits appropriation reserve was established to ensure the accumulated losses up until then were 'ring-fenced' and that future profits were available for distribution, in particular for dividend payments.

Share-based payments reserve

The share-based payments reserve records items recognised as expenses on the fair value of share-based remuneration provided to employees. This reserve can be reclassified as retained earnings if options lapse.

Foreign currency translation reserve

The foreign currency translation reserve records the foreign exchange differences arising on translation of investments in foreign controlled subsidiaries. Amounts are reclassified to profit or loss when an entity is disposed of.

Financial assets at fair value through other comprehensive income (FVOCI) reserve

The financial assets at fair value reserve comprises changes in the fair value of FVOCI investments which are recognised in other comprehensive income including when investments are sold or reclassified.

Note 17: Borrowings

(a) Facilities with Banks

	Note	Consolidated	
		2020 \$'000	2019 \$'000
Credit facility			
Bank guarantees		800	550
Commercial card		300	300
Facilities utilised			
Bank guarantees	29	(682)	(478)
Commercial credit card		(295)	(295)
Amount available		123	77

The facilities are provided by Australia and New Zealand Banking Group Limited subject to general and specific terms and conditions being set and met periodically.

There were no outstanding interest bearing liabilities for the financial year ended 30 June 2020 (2019: nil).

(b) Assets pledged as security

The bank facilities are secured by a fixed and floating charge over all the assets of the Group.

(c) Defaults and breaches

There have been no defaults or breaches during the financial year ended 30 June 2020.

Note 18: Financial risk management

The Group has exposure to a variety of financial risks including market risk (foreign exchange risk and interest rate risk), credit risk and liquidity risk. Risk management is performed by a central Treasury function on behalf of the Group under Treasury Policies approved by the Board annually. Speculative activities are strictly prohibited. Compliance with the Treasury Policies is monitored on an ongoing basis through regular reporting to the Board.

Whilst there has been no noticable impact on financial performance from COVID-19, there is a risk that any future economic downturn could reduce disposable income and consequently may impact customer spending levels.

(a) Market risk

Market risk is the risk that adverse movements in foreign exchange and interest rates will affect the Group's financial performance or the value of its holdings of financial instruments. The Group measures market risk using cash flow at risk. The objective of risk management is to manage the market risks inherent in the business to protect profitability and return on assets.

(i) Foreign exchange risk

Exposure to foreign exchange risk

Foreign exchange risk arises from commercial transactions (transactional risks) and recognised assets and liabilities (translational risks) that are denominated in or related to a currency that is not in the Group's functional currency. The Group's foreign exchange risk relates largely to the Fiji Dollar (FJ\$) and Great British Pound (GBP).

Risk management

Treasury monitor the Group's exposure regularly and utilise the spot market to buy and sell specified amounts of foreign currency to manage this risk. Transactional risks are managed predominantly within the Group's pricing policies through the regular review of prices in foreign currency.

Sensitivity on foreign exchange risk

Any movement in foreign exchange rates would not be significant to the Group.

(ii) Interest rate risk

Exposure to interest rate risk

The Group's has interest bearing assets and therefore its income and operating cash flows are subject to changes in market interest rates.

At the reporting date, the Group has exposure to the following interest rates:

	Consolidated			
	Rate ¹ %	2020 \$'000	Rate ¹ %	2019 \$'000
Deposits	0.80	72,259	1.64	84,583
Lease liabilities	3.50	5,385		-

¹ weighted average interest rate

Risk management

The Group manages cash flow interest rate risk by using term deposits with banks for various periods. The weighted average maturity of outstanding term deposits is approximately 23 days (2019: 31 days). Term deposits currently in place cover approximately 79% (2019: 66%) of the total cash and cash equivalent balances.

Sensitivity on market risks

The following table summarises the gain/(loss) impact of a 200 basis points (bps) interest rate change on net profit and equity before tax, with all other variables remaining constant, as at 30 June 2020:

	Consolidated			
	Effect on profit (before tax)		Effect on equity (before tax)	
	2020	2019	2020	2019
200 bps movement in interest rates				
200 bps increase in interest rates	1,445	1,692	1,445	1,692
200 bps decrease in interest rates	(1,445)	(1,692)	(1,445)	(1,692)

(b) Credit Risk

Credit risk is the risk of financial loss to the Group if a customer or counterparty to a financial instrument fails to meet its contractual obligations. Credit risk arises principally from cash and cash equivalents and trade and other receivables.

The maximum exposure to credit risk, excluding the value of any collateral or other security, at the end of the reporting period to recognised financial assets, is the carrying amount, net of any provisions for impairment of those assets, as disclosed in the statement of financial position and notes to the financial statements. Assets are pledged as security as detailed in note 17(b).

Credit risk is managed on a Group basis through the Board approved Treasury Policies and is reviewed regularly by the Board.

The Board monitors credit risk by actively assessing the rating quality and liquidity of counter parties:

- Surplus funds are only invested with banks and financial institutions with a Standard and Poor's rating of no less than A and to a limited amount at any one financial institution:
- All potential customers are rated for credit worthiness taking into account their size, market position and financial standing, and the risk is measured using debtor aging analysis; and
- Customers that do not meet the Group's strict credit policies may only purchase in cash or using recognised credit cards.

(i) Trade receivables

The Group applies the AASB 9 simplified model of recognising lifetime expected credit losses for all trade receivables as these items do not have a significant financing component.

In measuring the expected credit losses, the trade receivables have been assessed on a collective basis as they possess shared credit risk characteristics. They have been grouped based on the days past due and also according to the geographical location of customers.

The expected loss rates are based on the payment profile for sales over the past 60 months before 30 June 2020 and 30 June 2019 respectively as well as the corresponding historical credit losses during that period. The historical rates are adjusted to reflect current and forecast expected losses.

Trade receivables are written off (ie derecognised) when there is no reasonable expectation of recovery. Failure to make payments within 180 days from the invoice date and failure to engage with the Group on alternative payment arrangement amongst other is considered indicators of no reasonable expectation of recovery.

30 June 2020 \$'000s	Trade receivables days past due					
	Cur- rent	1-30 days	31-60 days	61-90 days	> 90 days	Total
Expected credit loss rate	0.0%	0.0%	0.0%	0.0%	0.0%	
Gross carrying amount \$	1	138	36	33	102	311
Lifetime expected credit loss \$	-	-	-	-	-	-

30 June 2019 \$'000s	Trade receivables days past due					
	Cur- rent	1-30 days	31-60 days	61-90 days	> 90 days	Total
Expected credit loss rate	0.0%	0.0%	0.0%	0.0%	0.0%	
Gross carrying amount \$	-	153	1	-	36	190
Lifetime expected credit loss \$	-	-	-	-	-	-

(c) Liquidity risk

Liquidity risk is the risk that the Group will encounter difficulties in meeting the obligations associated with its financial liabilities. The Group manages liquidity risk by monitoring forecast cash flows and ensuring that adequate cash balances are maintained to meet its liabilities when due.

The following table summarises the contractual timing of undiscounted cash flows of financial instruments:

2020	Less than 1 year \$'000	Between 1 and 2 years \$'000	Between 3 and 5 years \$'000	Over 5 years \$'000	Total \$'000
Financial assets					
Cash and cash equivalents	72,259	-	-	-	72,259
Trade and other receivables	1,961	-	-		1,961
Other assets	1,757	1,761	-	-	3,518
	75,977	1,761	-	-	77,738
Financial liabilities					
Trade and other payables	19,060	-	-	-	19,060
Lease liabilities	1,181	1,149	3,136	-	5,466
Contingent consideration	1,757	1,581	-	-	3,338
	21,998	2,730	3,136	-	27,864

2019	Less than 1 year \$'000	Between 1 and 2 years \$'000	Between 3 and 5 years \$'000	Over 5 years \$'000	Total \$'000
Financial assets					
Cash and cash equivalents	84,583	-	-	-	84,583
Trade and other receivables	922	-	-	-	922
	85,505	-	-	-	85,505
Financial liabilities					
Trade and other payables	22,070	-	-	-	22,070
	22,070	-	-	-	22,070

(d) Fair value hierarchy

The fair value of cash, cash equivalents and non-interest bearing financial assets and liabilities approximates their carrying value due to their short term maturity.

The fair value of financial instruments that are not traded in an active market (for example, unlisted investments) are determined using valuation techniques. The valuation techniques maximise the use of observable market data where possible and rely as little as possible on entity specific estimates.

The following tables detail the consolidated entity's assets and liabilities, measured or disclosed at fair value, using a three level hierarchy, based on the lowest level of input that is significant to the entire fair value measurement, being:

- Level 1: Quoted prices (unadjusted) in active markets for identical assets or liabilities that the entity can access at the measurement date
- Level 2: Inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly
- Level 3: Unobservable inputs for the asset or liability

Consolidated - 2020	Level 1 \$'000	Level 2 \$'000	Level 3 \$'000	Total \$'000
Assets	-	-	-	-
Liabilities				
Contingent consideration	-	-	3,338	3,338
Total liabilities	-	-	3,338	3,338

There were no assets and liabilities, measured or disclosed at fair value, using the three level hierarchy in FY2019.

There were no transfers between levels during the financial year.

The carrying amounts of trade and other receivables and trade and other payables are assumed to approximate their fair values due to their short-term nature.

The fair value of the contingent consideration is estimated by discounting the probability-adjusted profit in Gatherwell Ltd at the company's weighted average cost of capital.

Level 3 assets and liabilities

Movements in level 3 assets and liabilities during the current and previous financial year are set out below:

Consolidated	Contingent consideration \$'000	Total \$'000
Balance at 1 July 2018	-	-
Balance at 30 June 2019	-	-
Additions	3,410	3,410
Effects of movements in foreign exchange recognised in other comprehensive income	(248)	(248)
Fair value movement recognised in profit or loss	176	176
Balance at 30 June 2020	3,338	3,338

The level 3 assets and liabilities unobservable inputs and sensitivity are as follows:

Description	Unobservable inputs	Range	Sensitivity
Contingent consideration	Probability rate	90%	5% change would increase/decrease fair value by \$88,000
	Future profit	\$568,000 to \$663,000	Less than \$500,000 would decrease fair value by \$1,581,000
	Discount rate	16%	1.00% change would increase/decrease fair value by \$14,000

GROUP STRUCTURE

In this section

Group structure provides information about particular subsidiaries and associates and how changes have affected the financial position and performance of the Group.

Note 19: Business combinations	Page 84
Note 20: Controlled subsidiaries	Page 85
Note 21: Parent disclosures	Page 85

Note 19: Business combinations

On 29 November 2019, the Group acquired 100% of the issued share capital and voting rights of Gatherwell Limited (Gatherwell), a company based in the United Kingdom that operates as an External Lottery Manager. The primary objective of the acquisition is to provide the Group an entry point to licence its lottery software platform in the UK charities lottery market.

Details of the business combination are as follows:

Fair value of purchase consideration	Note	\$'000s
Cash paid on completion		5,684
Contingent consideration	19(b)	3,410
Working capital settlement adjustment payable	19(a)	78
Total consideration		9,172

Fair value of identifiable assets and liabilities at acquisiition date:

	Note	\$'000s
Cash		688
Trade and oher receivables		108
Property, plant and equipment		11
Software		865
Customer contracts and relationships		1,356
Trade and other payables		(617)
Net assets		2,411
Goodwill on consolidation	19(d)	6,761
Gatherwell acquisition at fair value		9,172

Cash consideration paid	5,684
Cash acquired on acquisition	(688)
Cash outflow	4,996

Acquisition costs charged to expenses	19(a)	406
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Significant judgements and estimates

A key judgement by management is a 100% probability of the contingent consideration being paid following the 30 June 2020 financial year end and a 90% probability of the contingent consideration being paid following the 30 June 2021 financial year end.

(a) Consideration transferred

Acquisition-related costs amounted to \$406,000 are not included as part of the consideration transferred and have been recognised as an expense in the consolidated statement of profit or loss and other comprehensive income, as part of administrative expenses.

The actual net working capital was in excess of the target working capital resulting in a working capital settlement adjustment \$78,000 being payable to the vendors of Gatherwell.

(b) Contingent consideration

The contingent consideration arrangement requires the Group to pay the former owners of Gatherwell up to an additional undiscounted amount of GBP2,000,000 (~\$3,518,000) in cash to the Gatherwell Vendors if certain Revenue and Profit targets are met, to be paid in up to two instalments following the 30 June 2020 and 30 June 2021 financial year ends.

The contingent consideration funds are held by an Escrow Agent in the UK in an interest-bearing bank account from which any instalments will be paid.

Following the 30 June 2021 financial year end, any amount not paid out will be returned to Jumbo.

At 30 June 2020 these funds, held in an Escrow account for the Gatherwell contingent consideration, are recognised in the Statement of Financial Position as:

	\$'000s
Other current assets	1,757
Other non-curent assets	1,761
Total	3,518

The fair value of the contingent consideration arrangement of \$3,410,000 was estimated by calculating the present value of the future expected cash flows. The estimates are based on a discount rate of 16% and assumed probability-adjusted profit in Gatherwell of GBP300,000 (~\$568,000) to GBP350,000 (~\$663,000).

The probability-adjusted profit in Gatherwell is recalculated at each reporting date with any gains/losses on the fair value of the contingent consideration recognised in profit or loss.

At 30 June 2020 the fair value of the contingent consideration liability is recognised on the Statement of Financial Position as:

	\$'000s
Current contingent consideration	1,757
Non-current contingent consideration	1,581
Total	3,338

(c) Identifiable net assets

Developed software and customer contracts and relationships have been identified as separately identifiable assets. These assets have been valued by an independent valuer according to the cost approach/cost to create methodology for developed software and income approach/excess earnings methodology for customer contracts and relationships.

(d) Goodwill

The goodwill that arose on the combination can be attributed to Gatherwell's strong position, competitive advantage and strong growth prospects in the digital charities lottery market. No amount of goodwill is expected to be deductible for tax purposes.

(e) Revenue and profit contribution

Gatherwell contributed TTV of \$7,612,000, revenue of \$1,520,000 and net profit of \$267,000 to the Group from the date of acquisition to 30 June 2020. If the acquisition had occurred on 1 July 2019, the Group's pro-forma TTV, revenue and net profit after tax for the financial year ended 30 June 2020 would have been \$12,570,000, \$2,505,000, and \$477,000 respectively.

Recognition and measurement

The acquisition method of accounting is used to account for business combinations regardless of whether equity instruments or other assets are acquired.

The consideration transferred is the sum of the acquisition-date fair values of the assets transferred, equity instruments issued or liabilities incurred by the acquirer to former owners of the acquiree and the amount of any non-controlling interest in the acquiree. For each business combination, the non-controlling interest in the acquiree is measured at either fair value or at the proportionate share of the acquiree's identifiable net assets. All acquisition costs are expensed as incurred to profit or loss.

On the acquisition of a business, the consolidated entity assesses the financial assets acquired and liabilities assumed for appropriate classification and designation in accordance with the contractual terms, economic conditions, the consolidated entity's operating or accounting policies and other pertinent conditions in existence at the acquisition-date.

Where the business combination is achieved in stages, the consolidated entity remeasures its previously held equity interest in the acquiree at the acquisition-date fair value and the difference between the fair value and the previous carrying amount is recognised in profit or loss.

Contingent consideration to be transferred by the acquirer is recognised at the acquisition-date fair value. Subsequent changes in the fair value of the contingent consideration classified as an asset or liability is recognised in profit or loss. Contingent consideration classified as equity is not remeasured and its subsequent settlement is accounted for within equity.

The difference between the acquisition-date fair value of assets acquired, liabilities assumed and any non-controlling interest in the acquiree and the fair value of the consideration transferred and the fair value of any pre-existing investment in the acquiree is recognised as goodwill. If the consideration transferred and the pre-existing fair value is less than the fair value of the identifiable net assets acquired, being a bargain purchase to the acquirer, the difference is recognised as a gain directly in profit or loss by the acquirer on the acquisition-date, but only after a reassessment of the identification and measurement of the net assets acquired, the non-controlling interest in the acquiree, if any, the consideration transferred and the acquirer's previously held equity interest in the acquirer.

Business combinations are initially accounted for on a provisional basis. The acquirer retrospectively adjusts the provisional amounts recognised and also recognises additional assets or liabilities during the measurement period, based on new information obtained about the facts and circumstances that existed at the acquisition-date. The measurement period ends on either the earlier of (i) 12 months from the date of the acquisition or (ii) when the acquirer receives all the information possible to determine fair value.

Note 20: Controlled subsidiaries

The Group's subsidiaries that were controlled during the year and prior years are set out below:

	Country of Incorporation	Percentage Ownership	
		2020 %	2019 %
Direct subsidiaries of the ultimate parent entity Jumbo Interactive Limited:			
Benon Technologies Pty Ltd	Australia	100	100
TMS Global Services Pty Ltd	Australia	100	100
Intellitron Pty Ltd	Australia	100	100
Jumbo Lotteries Pty Ltd	Australia	100	100
Jumbo Interactive Asia Pty Ltd	Australia	100	100
Cook Islands Tattslotto Pty Ltd	Cook Islands	1	1
Jumbo Interactivo de Mexico SA de CV	Mexico	100	100
Gatherwell Limited	UK	100	-
Subsidiaries of TMS Global Services Pty Ltd:			
TMS Global Services (NSW) Pty Ltd	Australia	100	100
TMS Global Services (VIC) Pty Ltd	Australia	100	100
TMS Fiji Limited	Fiji	100	100
TMS Fiji On-Line Limited	Fiji	100	100
TMS Global Services (PNG) Limited	Papua New Guinea	100	100
Cook Islands Tattslotto Pty Ltd	Cook Islands	99	99
Jumbo Lotteries North America, Inc.	United States of America	100	100

Principles of consolidation

The consolidated financial statements comprise the financial statements of Jumbo Interactive Limited and its subsidiaries at 30 June each year ('the Group'). Subsidiaries are entities over which the Group has control. The

Group has control over an entity when the Group is exposed to, or has rights to, variable returns from its involvement with the entity, and has the ability to use its power to affect those returns. Subsidiaries are consolidated from the date on which control is transferred to the Group and are deconsolidated from the date on which control ceases.

All intercompany balances and transactions, including unrealised profits arising from intragroup transactions have been eliminated. Unrealised losses are also eliminated unless the transaction provides evidence of the impairment of the asset transferred.

Changes in ownership interests

When the Group ceases to have control, joint control or significant influence, any retained interest in the entity is remeasured to its fair value with the change in carrying amount recognised in the profit or loss. This fair value becomes the initial carrying value for the purposes of subsequently accounting for the retained interest as an associate, joint venture or available-for-sale financial asset. In addition, any amount previously recognised in other comprehensive income in respect of that entity, are accounted for as if the Group had directly disposed of the relative assets or liabilities. This may mean that amounts previously recognised in other comprehensive income are reclassified to profit or loss.

If the ownership interest in an associate or a joint venture is reduced, but significant influence or control is retained, only a proportionate share of the amounts previously recognised in other comprehensive income are reclassified to profit or loss, where appropriate.

Note 21: Parent disclosures

The parent and ultimate parent entity within the Group is Jumbo Interactive Limited.

(a) Summary financial information

The individual financial statements for the parent entity show the following aggregated amounts as follows:

	2020 \$'000	2019 \$'000
Current assets	25,336	32,946
Non-current assets	38,438	34,043
Total assets	63,774	66,989
Current liabilities	3,216	1,986
Non-current liabilities	2,308	198
Total liabilities	5,524	2,184
Net assets	58,250	64,805
Issued capital	80,089	79,302
Retained earnings/(accumulated losses)	(26,037)	(26,037)
Profits appropriation reserve	3,245	11,090
Other reserves	953	450
Total shareholders' equity	58,250	64,805
Profit for the year	17,113	21,359
Total comprehensive income for the year	17,113	21,359

(b) Guarantees

The parent entity has provided guarantees to third parties in relation to the obligations of controlled entities in respect to banking facilities. The guarantees are for the terms of the facilities per note 17: Borrowings, and are ongoing.

The parent entity has also provided a guarantee in favour of Tabcorp in respect of payment obligations of a subsidiary company in terms of the Agent reseller agreements, between its subsidiary and the favouree.

(c) Contractual commitments

There were no contractual commitments for the acquisition of property, plant and equipment entered into by the parent entity at 30 June 2020 (2019: \$Nil).

(d) Contingent liabilities

The parent entity has no contingent liabilities other than the guarantees referred to above.

Recognition and measurement

The financial information for the parent entity, Jumbo Interactive Limited, has been prepared on the same basis as the consolidated financial statements, except as set out below:

(i) Investments in subsidiaries and associates

Investments in subsidiaries and associates are accounted for at cost in the financial statements of Jumbo Interactive Limited. Dividends received from associates are recognised in the parent entity's income statement, rather than being deducted from the carrying amount of these investments.

(ii) Tax consolidation

Jumbo Interactive Limited and its wholly owned subsidiaries have implemented the tax consolidation legislation for the whole of the financial year. Refer to note 4 for details.



OTHER INFORMATION

In this section

Other information provides information on other items which require disclosure to comply with Australian Accounting Standards and other regulatory pronouncements however are not consider critical in understanding the financial performance or position of the Group.

Note 22: Investments accounted for using the Equity Method	Page 88
Note 23: Financial assets at fair value through other comprehensive income	Page 88
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Note 25: Key Management Personnel compensation	Page 88
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Note 22: Investments accounted for using the Equity Method

Interest in Associate – Lotto Points Plus Inc., USA	Place of business/ Country of Incorporation	2020 %	2019 %	2020 \$'000	2019 \$'000
Unlisted shares					
Lotto Points Plus Inc	New York, USA	30.9	30.9	-	-
Net investment in associate company				-	-

Lotto Plus Inc is an investment company, with its only investment being a 16.9% (2019: 16.9%) shareholding (non-voting) in Lottery Rewards Inc., USA (see note 23(b) for details).

Recognition and measurement

Associates are entities over which the Group has significant influence but not control or joint control. Associates are accounted for in the parent entity financial statements at cost and the consolidated financial statements using the equity method of accounting. Under the equity method of accounting, the Group's share of post-acquisition profits or losses of associates is recognised in consolidated profit or loss and the Group's share of post-acquisition other comprehensive income of associates is recognised in consolidated other comprehensive income. The cumulative post-acquisition movements are adjusted against the carrying amount of the investment. Dividends received from associates are recognised in the parent entity's profit or loss, while they reduce the carrying amount of the investment in the consolidated financial statements.

When the Group's share of post-acquisition losses in an associate exceeds its interest in the associate (including any long-term interests that form part of the Group's net investment in the associates), the Group does not recognise further losses unless it has obligations to, or has made payments, on behalf of the associate.

The financial statements of the associates are used to apply the equity method. The end of the reporting period of the associates and the parent are identical and both use consistent accounting policies.

Note 23: Financial assets at fair value through other comprehensive income (FVOCI)

Unlisted securities comprise investments in:

- (a) Sorteo Games Inc., USA. The Company owns 7% of the issued share capital of Sorteo Games Inc. Shares in Sorteo Games Inc are carried at fair value of \$nil (2019: \$nil).
- (b) Lottery Rewards Inc., USA. The Company owns 5.4% of the issued share capital of Lottery Rewards Inc – 0.2% directly and 5.2% indirectly (through Lotto Points Plus Inc – see note 20 for details). Shares in Lottery Rewards Inc are carried at fair value of \$nil (2019: \$nil).

Significant judgement and estimates

A key judgement by management is the uncertainty of future economic benefits of both Sorteo Games Inc and Lottery Rewards Inc

Recognition and measurement

Non-current assets are classified as held-for-sale if their carrying amount will be recovered principally through a sale transaction, rather than through continuing use. After initial recognition at cost, they are measured at fair value with gains and losses recognised in other comprehensive income (FVOCI reserve), until the investment is disposed of, at which time the cumulative gain or loss previously recognised in the FVOCI reserve may be transferred within equity.

Note 24: Related party transactions

Parent entity

Jumbo Interactive Limited is the parent entity.

Subsidiaries

Interests in subsidiaries are set out in note 20.

Key management personnel

Disclosures relating to key management personnel are set out in note 25 and the remuneration report in the directors' report.

Transactions with related parties

All transactions between related parties are on normal commercial terms and conditions at market rates and no more favourable than those available to other parties unless otherwise stated.

The following transactions occurred with related parties:

	Consolidated	
	2020 \$	2019 \$
Mr Mike Rosch, the father of Mr Mike Veverka, the CEO and executive director of the Company, rented an office from the Group		
- office rent received	8,580	7,865

	Consolidated	
	2020 \$	2019 \$
Mrs Julie Rosch, the mother of Mr Mike Veverka, the CEO and Executive Director of the Company, is engaged as a full time employee within the Group.		
- salary and superannuation	86,505	84,315

Receivables from related parties

The following balances are outstanding at the reporting date in relation to transactions with related parties:

	Consolidated	
	2020 \$	2019 \$
Trade receivables from Mr Mike Rosch (director-related party of Mike Veverka)	787	715

Note 25: Key Management Personnel compensation

	Consolidated	
	2020 \$	2019 \$
Short term employee benefits	2,668,138	2,296,102
Post employment benefits	208,045	183,817
Other long term benefits	137,212	19,315
Termination benefits	-	-
Share based payments	487,856	934,883
	3,501,251	3,434,117

Further information regarding the identity of key management personnel and their compensation can be found in the Audited Remuneration Report contained in the Directors' Report.

Note 26: Share-based payments

	Consolidated	
Share-based payment expenses recognised during the financial year	2020 \$	2019 \$
Options issued under employee option plan	90,745	1,048,690
Rights issued under employee incentives schemes	415,140	-
	505,885	1,048,690

Employee option plan

The Jumbo Interactive Limited Employee Option Plan was ratified at the annual general meeting held on 28 October 2008. Employees are invited to participate in the scheme from time to time. Options vest when the volume weighted average share price over five consecutive trading days equals the exercise price and provided the staff member is still employed by the Group. When issued on exercise of options, the shares carry full dividend and voting rights.

Options granted carry no dividend or voting rights.

Third party options

Options have been issued to an Australian based contractor as part of the remuneration for their services to incentivise them to procure a commercially acceptable transaction in Australia. Options vest when the volume weighted average share price over five consecutive trading days equals the exercise price and provided an acceptable transaction has been brought to the Company with terms and conditions acceptable to the Company by 31 December 2017 failing which the options will lapse. This was subsequently extended to 30 June 2018, and finally to 30 June 2019 with 150,000 options being lapsed, unexercised, with no effect on the fair value. The remaining 50,000 options subsequently lapsed, unexercised, on 30 June 2019.

Fair value of options granted

Employees

There were no options granted during the 2020 financial year.

Third parties

There were no options granted during the 2020 financial year. 3,474,492 options were granted to Tattersalls Online Pty Ltd (Tatts) on 13 July 2017 at an exercise price of \$2.37 per share for 12 months to 13 July 2018 pursuant to approval by shareholders at an Extraordinary General Meeting held 12 July 2018, and formed part of the securities subscription agreement dated 12 May 2017 which provided for the issue of 6,609,686 fully paid ordinary shares in the Company at \$2.37 per share. The issue price and exercise price of \$2.37 per share was set at the closing price of the Company's shares on 28 April 2017. The options were issued to Tatts for \$10.00.

Fair value of rights granted

The fair value of STI rights approximates the grant date value of the 10-day VWAP period up to 30 June annually as their is no market vesting condition and due to their short term nature.

The fair value of LTI rights at grant date was determined by an independent valuer using the Monte Carlo Simulation option pricing model that takes into account the share price at grant date, exercise price, expected volatility, option life, expected dividends, and the risk free rate. The inputs used for the Monte Carlo Simulation option pricing model for options granted during the year ended 30 June 2020 were as follows:

LTI rights are granted for no consideration, have a three year term, and are exercisable when the 90-day VWAP for the period up to 30 June 2022 is equal to or more than \$24.98 less any dividends paid during the term	
	2020
Grant date	1 July 2019
Share price at grant date	\$19.98
Exercise price	\$nil
Expected volatility	52.125%
Expected dividend yield	2.00%
Risk free rate	0.98%

Expected volatility was determined based on the historic volatility (based on the remaining life of the right), adjusted for any expected changes to future volatility based on publicly available information.

Details of options and rights outstanding during the financial year are as follows:

2020									
Grant date	Exercise Price	Expiry date	Balance at beginning of year	Granted during the year	Lapsed/ Forfeited during the year	Exercised during the year	Expired during the year	Balance at end of year	Exercisable at end of year
KMP and staff options									
18 Nov 2015	\$1.75	18 Nov 2020	250,000	-	-	(150,000)	-	100,000	100,000
26 Oct 2017	\$3.50	15 Nov 2022	775,000	-	-	(150,000)	-	625,000	625,000
Total			1,025,000	-	-	(300,000)	-	725,000	725,000
Weighted average exercise price			\$3.01	-	-	\$2.62	-	\$3.26	\$3.26
KMP rights									
1 July 2019	-	1 July 2023	-	46,716	-	-	-	46,716	-
30 June 2020	-	30 June 2021	-	23,241	-	-	-	23,241	-
Total			-	69,957	-	-	-	69,957	-
2019									
Grant date	Exercise Price	Expiry date	Balance at beginning of year	Granted during the year	Lapsed/ Forfeited during the year	Exercised during the year	Expired during the year	Balance at end of year	Exercisable at end of year
KMP and staff options									
3 Sep 2013	\$4.00	3 Sep 2018	400,000	-	-	(400,000)	-	-	-
6 Nov 2013	\$4.00	6 Nov 2018	150,000	-	-	(150,000)	-	-	-
18 Nov 2015	\$1.75	18 Nov 2020	300,000	-	-	(50,000)	-	250,000	250,000
26 Oct 2017	\$3.50	15 Nov 2022	4,450,000	-	-	(3,675,000)	-	775,000	775,000
Third party options									
2 Feb 2017	\$2.25	2 Feb 2022	200,000	-	(200,000)	-	-	-	-
13 Jul 2017	\$2.37	13 Jul 2018	3,474,492	-	-	(3,474,492)	-	-	-
Total			8,974,492	-	(200,000)	(7,749,492)	-	1,025,000	1,025,000
Weighted average exercise price			\$3.01	-	\$2.25	\$3.02	-	\$3.01	\$3.02

Options were exercised regularly throughout the year and the weighted average share price at date of exercise for the year ended 30 June 2020 was \$19.77 (2019: \$7.02).

The weighted average exercise price for the year ended 30 June 2020 was \$3.23 (2019: \$3.33).

The weighted average remaining contractual life of share options outstanding at 30 June 2020 was 2 years 1 month (2019: 2 years 11 months).

Recognition and measurement

The fair value of options granted to Directors, employees and consultants is recognised as an expense with a corresponding increase in equity (share based payments reserve). The fair value is measured at grant date and recognised over the period during which the employees or consultants become unconditionally entitled to the options. Fair value is determined by an independent valuer using the Black-Scholes, Bi-nomial, and Monte Carlo Simulation option pricing models as appropriate. In determining fair value, no account is taken of any performance conditions other than those related to the share price of Jumbo Interactive Limited ("market conditions"). The cumulative expense recognised between grant date and vesting date is adjusted to reflect the Directors' best estimate of the number of options that will ultimately vest because of internal conditions of the options, such as the employees having to remain with the Group until vesting date, or such that employees are required to meet internal sales targets. No expense is recognised for options that do not ultimately vest because internal conditions were not met. An expense is still recognised for options that do not ultimately vest because a market condition was not met.

Where the terms of options are modified, the expense continues to be recognised from grant date to vesting date as if the terms had never been

changed. In addition, at the date of the modification, a further expense is recognised for any increase in fair value of the transaction as a result of the change.

Where options are cancelled, they are treated as if vesting occurred on cancellation and any unrecognised expenses are taken immediately to profit or loss. However, if new options are substituted for the cancelled options and designated as a replacement on grant date, the combined impact of the cancellation and replacement options are treated as if they were a modification.

Note 27: Remuneration of auditor

During the year the following fees were paid or payable for services provided by the auditor of the parent entity and its related practices:

	Consolidated	
	2020 \$	2019 \$
Audit services		
Amounts paid/payable to BDO for audit or review of the financial statements for the entity or any entity in the Group	130,138	105,532
	130,138	105,532
Taxation services		
Amounts paid/payable to BDO for taxation services for the entity or any entity in the Group:		
Review of income tax return	52,500	43,000
Transfer pricing consulting	-	-
Other taxation advice	9,300	6,000
	61,800	49,000
Other services		
Amounts paid/payable to BDO for other services for the entity or any entity in the Group:		
Due diligence	84,423	
Whistleblower services	6,500	--
Accounting advice	-	5,250
Export grant services	-	5,000
	90,923	10,250
	282,861	164,782

Note 28: Summary of other significant accounting policies

Other significant accounting policies adopted in the preparation of these consolidated financial statements are set out in relevant sections of the notes below. These policies have been consistently applied to all the years presented, unless otherwise stated. Where necessary, comparative information has been restated to conform with changes in presentation in the current year.

(a) Basis of preparation

(i) New, revised or amended Accounting Standards and Interpretations adopted

None of the new standards and amendments to standards that are mandatory for the first time for the financial year beginning 1 July 2019 materially affect the amounts recognised in the current period or any other prior period and are not likely to affect future periods, with the exception of AASB 16 Leases. Refer to note 13: Lease liabilities for details on the impact of adopting AASB 16.

(ii) New accounting Standards and Interpretations not yet mandatory or early adopted

Australian Accounting Standards and Interpretations that have recently been issued or amended but are not yet mandatory, have not been early adopted by the consolidated entity for the annual reporting period ended 30 June 2020. The consolidated entity's assessment of the impact of these new or amended Accounting Standards and Interpretations, most relevant to the consolidated entity, are set out below.

Conceptual Framework for Financial Reporting (Conceptual Framework) The revised Conceptual Framework is applicable to annual reporting periods beginning on or after 1 January 2020 and early adoption is permitted. The Conceptual Framework contains new definition and recognition criteria as well as new guidance on measurement that affects several Accounting

Standards. Where the consolidated entity has relied on the existing framework in determining its accounting policies for transactions, events or conditions that are not otherwise dealt with under the Australian Accounting Standards, the consolidated entity may need to review such policies under the revised framework. At this time, the application of the Conceptual Framework is not expected to have a material impact on the consolidated entity's financial statements.

(b) Foreign currency transactions

(i) Functional and presentation currency

Items included in the financial statements of each of the Group's entities are measured using the currency of the primary economic environment in which the entity operates (the functional currency). The consolidated financial statements are presented in Australian dollars, which is the Company's functional and presentation currency.

(ii) Transactions and balances

Foreign currency transactions are translated into the functional currency using the exchange rates ruling at the dates of the transactions. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation at year end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in profit or loss, except when attributable to part of the net investment in a foreign operation.

Foreign exchange gains and losses are presented in profit or loss on a net basis within other income or other expenses, unless they relate to borrowings, in which case they are presented as a part of finance costs.

Non-monetary items measured at fair value in a foreign currency are translated using the exchange rates at the date when fair value was measured.

The functional currency of the overseas subsidiaries is measured using the currency of the primary economic environment in which that entity operates. At the end of the reporting period, the assets and liabilities of these overseas subsidiaries are translated into the presentation currency of the Company at the closing rate at the end of the reporting period and income and expenses are translated at the average exchange rates for the year. All resulting exchange differences are recognised in other comprehensive income as a separate component of equity (foreign currency translation reserve). On disposal of a foreign entity, the cumulative exchange differences recognised in foreign currency translation reserves relating to that particular foreign operation is recognised in profit or loss.

Goodwill and fair value adjustments arising on the acquisition of a foreign entity are treated as assets and liabilities of the foreign entity and translated at the closing rate.

(c) Financial instruments

(i) Non-derivative financial assets

The Group initially recognises financial assets on the trade date at which the Group becomes a party to the contractual provisions of the instrument. Financial assets are derecognised when the rights to receive cash flows from the financial assets have expired or have been transferred and the Group has transferred substantially all the risks and rewards of ownership.

Financial assets are initially recognised at fair value. If the financial asset is not subsequently accounted for at fair value through profit or loss, then the initial measurement includes transaction costs that are directly attributable to the asset's acquisition or origination. On initial recognition, the Group classifies its financial assets as subsequently measured at either amortised cost or fair value, depending on its business model for managing the financial assets and the contractual cash flow characteristics of the financial assets.

Refer to notes 22 and 23 for further details.

(ii) Financial assets measured at amortisation cost

A financial asset is subsequently measured at amortised cost, using effective interest method and net of any impairment, if:

- The asset is held within the business model whose objective is to hold assets in order to collect contractual cash flows

- The contractual terms of the financial asset give rise, on specified dates, to cash flows that are solely payments of principal and interest.

The Group assesses at each reporting date whether there is objective evidence that a financial asset (or group of financial assets) is impaired.

Refer to notes 6 and 7 for further details.

(iii) Non-derivative liabilities

The Group initially recognises loans on the date when they originated. Other financial liabilities are initially recognised on the trade date. The Group derecognises a financial liability when its contractual obligations are discharged or cancelled or expire.

Non-derivative financial liabilities are initially recognised at fair value less any directly attributable transaction costs. Subsequent to initial recognition, these liabilities are measured at amortised cost using the effective interest rate method.

Refer to note 11 for further detail

(d) Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of GST, unless the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO), in which case the GST is recognised as part of the cost of acquisition of the asset or as part of the expense item.

Receivables and payables are stated with the amount of GST receivable or payable included. The net amount of GST recoverable from, or payable to, the ATO is included as part of receivables or payables in the consolidated statement of financial position.

Cash flows are included in the consolidated statement of cash flows on a gross basis and the GST component of cash flows arising from investing and financing activities, which is recoverable from, or payable to, the ATO, are classified as operating cash flows.

Commitments and contingencies are disclosed net of the amount of GST recoverable from, or payable to, the ATO.

UNRECOGNISED ITEMS

In this section

Unrecognised items provide information about items that are not recognised in the consolidated financial statements but could potentially have a significant impact on the Group's financial position and performance.

Note 29: Contingencies	Page 94
Note 30: Commitments	Page 94
Note 31: Events after the reporting date	Page 94

Note 29: Contingencies

Contingencies relate to the outcome of future events and may result in an asset or liability, however due to current uncertainty do not qualify for recognition.

Estimates of the potential financial effect of contingent liabilities that may become payable:

	Consolidated	
	2020 \$'000	2019 \$'000
Guarantees provided by the Group's bankers	682	478

The Group's bankers have provided guarantees to third parties in relation to premises leased by Group companies. These guarantees have no expiry term and are payable on demand, and are secured by a fixed and floating charge over the Group's assets.

Note 30: Commitments

Short-term lease commitments (2019: Operating lease commitments under AASB 117)

	Consolidated	
	2020 \$'000	2019 \$'000
Non-cancellable operating leases contracted for but not capitalised in the consolidated financial statements		
Payable		
Not later than one year	48	1,096
Later than one year but not later than five years	-	4,044
Later than five years	-	892
	48	6,032

The Group leases various premises in Fiji under operating leases expiring in less than one year.

Recognition and measurement pre 1 July 2019

Leased property

Leases in which a significant portion of the risks and rewards of ownership are not transferred to the Group as lessee are classified as operating leases and payments (net of incentives received from the lessor) are charged to profit or loss on a straight-line basis over the period of the lease.

Make good

The Group is required under terms of certain leases to restore the leased premises at the end of the lease to its original condition. A provision has been recognised for the present value of the estimated expenditure required to demolish any leasehold improvements at the end of the lease. These costs have been capitalised as part of the cost of leasehold improvements and are amortised over the shorter of the term of the lease or the useful life of the assets.

Note 31: Events after the reporting date

Apart from (i) the revised long-form reseller agreement signed with Tabcorp as announced 25 August 2020 and payment of the \$15,000,000 extension fee, and (ii) the final dividend declared, as at the date of this Directors' Report, the directors are not aware of any matter or circumstance that has arisen that has significantly affected, or may significantly affect, the operations of the Company in the financial years subsequent to 30 June 2020.

The above items are not recognised in the financial statements 30 June 2020.

DIRECTORS' DECLARATION

The Directors of the Company declare that:

1. The consolidated financial statements, comprising the Consolidated Statement of Profit or Loss and Other Comprehensive Income, Consolidated Statement of Financial Position, Consolidated Statement of Changes in Equity and Consolidated Statement of Cash Flows, and accompanying notes, are in accordance with the *Corporations Act 2001* and:
 - a. comply with Australian Accounting Standards and the *Corporations Regulations 2001*; and
 - b. give a true and fair view of the consolidated entity's financial position as at 30 June 2020 and of its performance for the year ended on that date.
2. The Company has included in the notes to the consolidated financial statements an explicit and unreserved statement of compliance with International Financial Reporting Standards.
3. In the Directors' opinion, there are reasonable grounds to believe that the Company will be able to pay its debts as and when they become due and payable.
4. The remuneration disclosures included in pages 47 to 55 of the Directors' report (as part of the audited Remuneration Report), for the year ended 30 June 2020, comply with section 300A of the *Corporations Act 2001*.
5. The Directors have been given the declarations by the Chief Executive Officer and Chief Financial Officer required by section 295A.

This declaration is made in accordance with a resolution of the Directors.



David K Barwick
Chairman
Brisbane, 26 August 2020



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INDEPENDENT AUDITOR'S REPORT

To the members of Jumbo Interactive Limited

Report on the Audit of the Financial Report

Opinion

We have audited the financial report of Jumbo Interactive Limited (the Company) and its subsidiaries (the Group), which comprises the consolidated statement of financial position as at 30 June 2020, the consolidated statement of profit or loss and other comprehensive income, the consolidated statement of changes in equity and the consolidated statement of cash flows for the year then ended, and notes to the financial report, including a summary of significant accounting policies and the directors’ declaration.

In our opinion the accompanying financial report of the Group, is in accordance with the *Corporations Act 2001*, including:

- (i) Giving a true and fair view of the Group’s financial position as at 30 June 2020 and of its financial performance for the year ended on that date; and
- (ii) Complying with Australian Accounting Standards and the *Corporations Regulations 2001*.

Basis for opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor’s responsibilities for the audit of the Financial Report* section of our report. We are independent of the Group in accordance with the *Corporations Act 2001* and the ethical requirements of the Accounting Professional and Ethical Standards Board’s APES 110 *Code of Ethics for Professional Accountants (including Independence Standards)* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by the *Corporations Act 2001*, which has been given to the directors of the Company, would be in the same terms if given to the directors as at the time of this auditor’s report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Key audit matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the financial report of the current period. These matters were addressed in the context of our audit of the financial report as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

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Impairment assessment of Goodwill and Other Intangible Assets

Key audit matter	How the matter was addressed in our audit
The Group’s disclosures in respect to intangible assets, including the impairment assessments of goodwill and other intangible assets are included in Note 9. The carrying value of intangible assets represent a significant asset of the Group. The Group is required to annually test the amount of goodwill and indefinite useful life intangible assets for impairment and assess other intangible assets for impairment indicators. This annual impairment test was significant to our audit because the goodwill and intangible assets balance is material to the financial statements and because management’s assessment process is complex, highly judgmental and includes estimates and assumptions relating to expected future market or economic conditions.	Our procedures included, amongst others: • Evaluating management’s determination of the Group’s Cash Generating Units ("CGU's") to ensure they are appropriate, including being at a level no higher than the operating segments of the entity • Evaluating management’s process regarding the valuation of the Group’s goodwill and other intangible assets • Assessing the Group’s assumptions and estimates relating to forecast revenue, costs, capital expenditure, discount rates and the life of reseller agreements used to determine the recoverable amount of its assets • Assessing the Group’s assumptions and estimates relating to forecast revenue, costs, capital expenditure, discount rates and the life of the revised reseller agreements based on the Binding Term sheet entered into on 28 June 2020, used to determine the recoverable value of its assets. Comparing the terms of the Binding Term sheet with the revised long-form reseller agreement signed on 25 August 2020 • Assessing the historical accuracy of forecasting of the Group by comparing the current year actual results with FY19 figures included in prior year forecasts to consider whether any forecasts included assumptions, that with hindsight, had been optimistic • Challenging key assumptions by performing sensitivity analysis on the growth rates and discount rate assumptions used.

Revenue recognition and measurement

Key audit matter	How the matter was addressed in our audit
• The assessment of revenue recognition was significant to our audit because revenue is a material balance in the financial statements for the year ended 30 June 2020 • The assessment of revenue recognition and measurement required significant auditor effort.	Our procedures included, amongst others: • Assessing the revenue recognition policy for compliance with AASB 15 Revenue from Contracts with Customers, including the revenue recognition policy of the Gatherwell Limited • Documenting the processes and assessing the internal controls relating to revenue processing and recognition • Tracing a sample of revenue transactions to supporting documentation • Developing expectations of monthly trends taking into account of seasonality and timing of major prize monies for each lotto draw and comparing with actual revenue recognised each month • Assessing the adequacy of the Group's disclosures within the financial statements

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Accounting for the Acquisition of Gatherwell Limited

Key audit matter	How the matter was addressed in our audit
As disclosed in Note 19 of the financial report, the company acquired Gatherwell Limited (a company based in UK). The audit of the accounting for this acquisition is a key audit matter due to the significant judgment and complexity involved in assessing the determination of the fair value of identifiable intangible assets and the final purchase price which included contingent deferred consideration.	Our procedures included, amongst others: • Obtaining an understanding of the transaction including an assessment of the accounting acquirer and whether the transaction constituted a business or an asset acquisition • Comparing the assets and liabilities recognised on acquisition against the historical financial information included in the due diligence report • Obtaining a copy of the Purchase Price Allocation (PPA) report prepared by an independent expert to assess the determination of the fair values of the identifiable intangible assets associated with the acquisition • In conjunction with internal experts, reviewing the valuation methodology used in the PPA report, in assessing the fair values of intangible assets acquired including developed software, customer contracts and relationships • Assessing the estimation of the contingent consideration by challenging the key assumptions including probability of achievement of future profit targets. This included comparing the actual performance since acquisition against the forecast performance • Assessing the adequacy of the Group's disclosures of the acquisition

Other information

The directors are responsible for the other information. The other information comprises the information in the Group’s annual report for the year ended 30 June 2020, but does not include the financial report and the auditor’s report thereon.

Our opinion on the financial report does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the directors for the Financial Report

The directors of the Company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the *Corporations Act 2001* and for such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

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In preparing the financial report, the directors are responsible for assessing the ability of the group to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

Auditor’s responsibilities for the audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor’s report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website (<http://www.auasb.gov.au/Home.aspx>) at: https://www.auasb.gov.au/admin/file/content102/c3/ar1_2020.pdf

This description forms part of our auditor’s report.

Report on the Remuneration Report

Opinion on the Remuneration Report

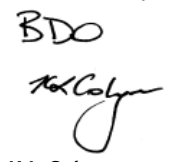
We have audited the Remuneration Report included in pages 47 to 55 of the directors’ report for the year ended 30 June 2020.

In our opinion, the Remuneration Report of Jumbo Interactive Limited, for the year ended 30 June 2020, complies with section 300A of the *Corporations Act 2001*.

Responsibilities

The directors of the Company are responsible for the preparation and presentation of the Remuneration Report in accordance with section 300A of the *Corporations Act 2001*. Our responsibility is to express an opinion on the Remuneration Report, based on our audit conducted in accordance with Australian Auditing Standards.

BDO Audit Pty Ltd



K L Colyer
Director

Brisbane, 26 August 2020

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SHAREHOLDER INFORMATION

The Company has 62,448,757 ordinary shares on issue, each fully paid. There are 13,551 holders of these ordinary shares as at 31 July 2020. Shares are quoted on the Australian Securities Exchange under the code JIN and on the German Stock Exchange.

In addition, there are an aggregate total 700,000 options and 46,716 rights over ordinary shares on issue but not quoted on the Australian Securities Exchange.

Corporate Governance Statement

The Corporate Governance Statement is available on the Company's website at https://www.jumbointeractive.com/governance/corporate_governance_statement.pdf

(a) The range of fully paid ordinary shares as at 31 July 2020

Range	Total Holders	Units	% of issued capital
1 – 1,000	9,595	3,517,177	5.63
1,001 – 5,000	3,253	7,507,553	12.02
5,001 – 10,000	408	2,991,576	4.79
10,001 – 100,000	263	6,551,464	10.49
100,001 – and over	32	41,880,987	67.06
Total	13,551	62,448,757	100.00

(b)Unmarketable parcels

	Minimum parcel size	Holders	Units
Minimum \$500.00 parcel at \$10.88 per unit	46	574	16,507

The number of shareholders holding less than the marketable parcel of shares is 574 (shares 16,507)

(c) Substantial holders of 5% or more fully paid ordinary shares as at 31 July 2020¹:

Name	Notice date	Ordinary Shares	Percentage Held
Vesteon Pty Ltd and associates	15 October 2018	9,436,955	15.8
Tatts Online Pty Ltd	5 July 2018	7,234,178	12.5

¹ as disclosed in substantial shareholder notices received by the Company

(d) Voting rights

The voting rights attached to each class of equity security are as follows:

Ordinary shares

- Each ordinary share is entitled to one vote when a poll is called, otherwise each member present at a meeting or by proxy has one vote on a show of hands.

Options and Rights over Unissued Shares

- Holders have no voting rights until their options/rights are exercised.

(e) Top 20 holders of fully paid ordinary shares as at 31 July 2020

Name	Units	% of Units
1. VESTEON PTY LTD	8,798,938	14.09
2. JP MORGAN NOMINEES AUSTRALIA PTY LTD	7,925,787	12.69
3. TATTS ONLINE PTY LTD	7,234,178	11.58
4. HSBC CUSTODY NOMINEES (AUSTRALIA) LIMITED	6,132,380	9.82
5. CITICORP NOMINEES LIMITED	1,754,072	2.81
6. NATIONAL NOMINEES LIMITED	1,691,631	2.71
7. BNP PARIBAS NOMINEES PTY LTD <BP2S MILAN BPAA DRP>	1,161,702	1.86
8. MR BARNABY COLMAN CADDICK	1,125,000	1.80
9. BNP PARIBAS NOMS PTY LTD <DRP>	680,911	1.09
10. MR MIKE VEVERKA <VEVERKA S/F A/C>	666,791	1.07
11. BNP PARIBAS NOMINEES PTY LTD <AGENCY LENDING DRP A/C>	573,420	0.92
12. SEYMOUR GROUP PTY LTD	400,000	0.64
13. UBS NOMINEES PTY LTD	358,215	0.57
14. BNP PARIBAS NOMINEES PTY LTD <IB AU NOMS RETAIL CLIENT DRP>	318,214	0.51
15. HSBC CUSTODY NOMINEES (AUSTRALIA) LIMITED - A/C 2	308,152	0.49
16. BNP PARIBAS NOMS (NZ) LTD <DRP>	303,092	0.49
17. BUTTONWOOD NOMINEES PTY LTD	263,367	0.42
18. MR JOHN ROSAIA	220,021	0.35
19. MR BRIAN ROBERTS	186,534	0.30
20. SANDHURST TRUSTEES LTD <BERKHOLTS INVESTMENTS A/C>	173,198	0.28
Total Top 20 shareholders of ordinary fully paid shares	40,275,609	64.49
Total remaining holders balance	22,173,148	35.51

(f) Unquoted securities as at 31 July 2020

Options over Unissued Shares. A total of 700,000 options are on issue to employees for services rendered.

Exercise price	Expiry date	Number on issue	Number of holders
\$1.75	18 November 2020	100,000	1
\$3.50	15 November 2022	600,000	1

Rights over Unissued Shares. A total of 46,716 rights are on issue to KMP

Exercise price	Expiry date	Number on issue	Number of holders
₹nil	1 July 2022	46,716	4

(g) On-market buy-back

There is no current on-market buy-back in effect.



COMPANY INFORMATION

Jumbo Interactive Limited
ABN 66 009 189 128
www.jumbointeractive.com

Directors

David K Barwick (Non-Executive Chairman)
Bill Lyne (Non-Executive Director)
Sharon Christensen (Non-Executive Director)
Giovanni Rizzo (Non-Executive Director)
Mike Veverka (Executive Director and Chief Executive Officer)

Chief Financial Officer

David Todd

Company Secretary

Bill Lyne

Registered Office

Level 1, 601 Coronation Drive, Toowong, QLD 4066
Telephone: 07 3831 3705
Facsimile: 07 3369 7844

Auditor

BDO Audit Pty Ltd
Level 10, 12 Creek Street, Brisbane, QLD 4000

Share Registrar

Computershare Investor Services Pty Ltd
Level 1, 200 Mary Street, Brisbane, QLD 4000
Telephone: 07 3237 5999
Facsimile: 07 3221 9227

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See you
next year 