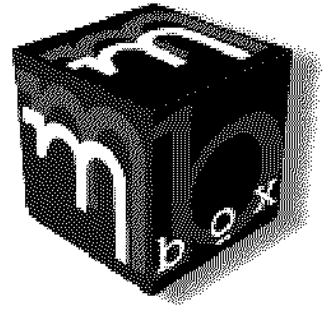




19 November 2002

Dear Shareholder

Equal Access Share Buy Back Offer

The shareholders of the Company approved the Equal Access Share Buy Back at the Annual General Meeting held on 7 November 2002.

Our share registry records, maintained by Computershare Investor Services Pty Ltd (Computershare), shows that as the record date of 18 November 2002 you are a shareholder of the Company. The form attached states your shareholding and your entitlement to the number of shares that are eligible to participate in the Share Buy Back.

If you wish to accept your entitlement in the Share Buy Back, you will need to advise the Company in writing on the form attached before that date. Please send your advice directly to Computershare, GPO Box D182, Perth, Western Australia 6840 so that your notice is received on or before **5pm WST Monday 9 December 2002**.

Monies will be paid to shareholders within seven days of the Company closing the offer. There are no stamp duty or other costs related to this offer to be borne by the Shareholder.

If you have any questions regarding this letter or your shareholding, please contact your financial adviser or Computershare Investor Services Pty Ltd on 1300 557 010 or myself at our office.

Yours faithfully

ANDREW MELONCELLI
Company Secretary

mBox.com Limited

104 Colin Street West Perth WA 6005 PO Box 1617 West Perth WA 6872
Telephone (61 8) 9214 2540 Facsimile (61 8) 9214 2511
A C N 090 772 222

MBOX.COM LIMITED

ABN 53 090 772 222

EQUAL ACCESS SHARE BUYBACK SCHEME

Name

Address 1

Address 2

Address 3

Address 4

Address 5

TOWN STATE PCODE

HIN/SRN

BARCODE

Holder Number

Complete and return this notice to the company **by 5pm WST Monday, 9 December 2002** if you wish to accept your entitlement.

NOTE: This notice only applies to the account identified by the SRN / HIN given above.

Signature of Shareholder(s)

Individual or First Shareholder

Shareholder 2

Shareholder 3

Sole Director or
Sole Company Secretary

Director/Company Secretary

Director

Date: 2002

Signature requirements: Each shareholder must sign this form. If shares are held in joint names, all shareholders must sign. If signing as an Attorney, then the Power of Attorney must have been noted by the Company's share registry to be duly executed and accompany this form. Only duly authorised officers may sign on behalf of a company, stating the office held by the signatories.

Address for acceptance of Equal Access Share Buy Back Offer

Mbox.Com Limited

C/- Computershare Investor Services

GPO Box D182

PERTH

Western Australia 6840