

Form 604

Corporations Act 2001
Section 671B

Notice of change of interests of substantial holder

To Company Name/Scheme

ACN/ARSN

1. Details of substantial holder(1)

Name

ACN/ARSN (if applicable)

There was a change in the interests of the
substantial holder on

/ /

The previous notice was given to the company on

/ /

The previous notice was dated

/ /

2. Previous and present voting power

The total number of votes attached to all the voting shares in the company or voting interests in the scheme that the substantial holder or an associate (2) had a relevant interest (3) in when last required, and when now required, to give a substantial holding notice to the company or scheme, are as follows:

Class of securities (4)	Previous notice		Present notice	
	Person's votes	Voting power (5)	Person's votes	Voting power (5)

3. Changes in relevant interests

Particulars of each change in, or change in the nature of, a relevant interest of the substantial holder or an associate in voting securities of the company or scheme, since the substantial holder was last required to give a substantial holding notice to the company or scheme are as follows:

Date of change	Person whose relevant interest changed	Nature of change (6)	Consideration given in relation to change (7)	Class and number of securities affected	Person's votes affected

4. Present relevant interests

Particulars of each relevant interest of the substantial holder in voting securities after the change are as follows:

Holder of relevant interest	Registered holder of securities	Person entitled to be registered as holder (8)	Nature of relevant interest (6)	Class and number of securities	Person's votes

5. Changes in association

The persons who have become associates (2) of, ceased to be associates of, or have changed the nature of their association (9) with, the substantial holder in relation to voting interests in the company or scheme are as follows:

Name and ACN/ARSN (if applicable)	Nature of association

6. Addresses

The addresses of persons named in this form are as follows:

Name	Address

Signature

print name

capacity

sign here

date / /

DIRECTIONS

- (1) If there are a number of substantial holders with similar or related relevant interests (eg. a corporation and its related corporations, or the manager and trustee of an equity trust), the names could be included in an annexure to the form. If the relevant interests of a group of persons are essentially similar, they may be referred to throughout the form as a specifically named group if the membership of each group, with the names and addresses of members is clearly set out in paragraph 6 of the form.
- (2) See the definition of "associate" in section 9 of the Corporations Act 2001.
- (3) See the definition of "relevant interest" in sections 608 and 671B(7) of the Corporations Act 2001.
- (4) The voting shares of a company constitute one class unless divided into separate classes.
- (5) The person's votes divided by the total votes in the body corporate or scheme multiplied by 100.
- (6) Include details of:
 - (a) any relevant agreement or other circumstances because of which the change in relevant interest occurred. If subsection 671B(4) applies, a copy of any document setting out the terms of any relevant agreement, and a statement by the person giving full and accurate details of any contract, scheme or arrangement, must accompany this form, together with a written statement certifying this contract, scheme or arrangement; and
 - (b) any qualification of the power of a person to exercise, control the exercise of, or influence the exercise of, the voting powers or disposal of the securities to which the relevant interest relates (indicating clearly the particular securities to which the qualification applies).

See the definition of "relevant agreement" in section 9 of the Corporations Act 2001.
- (7) Details of the consideration must include any and all benefits, money and other, that any person from whom a relevant interest was acquired has, or may, become entitled to receive in relation to that acquisition. Details must be included even if the benefit is conditional on the happening or not of a contingency. Details must be included of any benefit paid on behalf of the substantial holder or its associate in relation to the acquisitions, even if they are not paid directly to the person from whom the relevant interest was acquired.
- (8) If the substantial holder is unable to determine the identity of the person (eg. if the relevant interest arises because of an option) write "unknown".
- (9) Give details, if appropriate, of the present association and any change in that association since the last substantial holding notice.

Annexure A

Service Stream
Registered Shareholdings as at 26 February 2008

<u>Registered Name</u>	<u>Address</u>	<u>Holding</u>
RBC Dexia Investor Services Trust	Level 16 & 17, 2 Park Street, SYDNEY NSW 2000	16,393,714
Citicorp Nominees Pty Ltd	Level 2, 350 Collins Street, MELBOURNE VIC 3001	250,000
National Nominees Limited	GPO Box 1406M, MELBOURNE VIC 3001	108,274
		<u>16,751,988</u>

Annexure B**Service Stream****Net Trades between 27 February 2008 and 17 October 2013**

<u>Date</u>	<u>Quantity</u>	<u>Consideration</u>
03-Mar-2008	116,368	182,826.78
04-Mar-2008	64,720	102,720.53
07-Mar-2008	248,085	398,077.33
19-Mar-2008	385,474	601,340.64
10-Apr-2008	15,419	22,820.12
18-Jun-2008	(1,311,812)	(1,626,646.88)
19-Jun-2008	222,442	267,285.27
20-Jun-2008	25,060	29,652.12
23-Jun-2008	99,520	119,423.09
24-Jun-2008	289,570	342,254.78
02-Jul-2008	430,000	403,155.64
20-Mar-2009	1,926,158	606,789.20
09-Apr-2009	(59,686)	(28,649.28)
22-Sep-2009	(122,728)	(66,273.12)
06-Oct-2009	8,395,455	3,190,272.90
13-Oct-2009	(1)	(0.38)
22-Oct-2009	760,973	331,023.26
15-Oct-2010	(4,000)	(1,897.91)
22-Oct-2010	(3,000)	(1,363.49)
29-Dec-2010	(1,750)	(1,087.65)
13-Jan-2011	(183,174)	(115,473.95)
17-Jan-2011	(41,684)	(26,490.19)
02-Feb-2011	(200,000)	(127,000.15)
03-Feb-2011	(120,818)	(77,226.40)
04-Feb-2011	(625,774)	(399,492.24)
07-Feb-2011	(213,337)	(138,346.03)
08-Feb-2011	(40,071)	(26,169.60)
14-Feb-2011	(349,442)	(237,812.95)
21-Feb-2011	(144,927)	(110,081.27)
01-Jul-2011	20,000	10,228.05
04-Jul-2011	25,159	13,244.81
05-Jul-2011	387,331	205,849.96
19-Jul-2011	32,000	15,909.23
08-Aug-2011	15,000	6,150.75
10-Oct-2011	190,944	55,277.12
19-Oct-2011	214,524	65,050.46
20-Oct-2011	52,500	16,056.53
21-Oct-2011	326,620	100,842.86
24-Oct-2011	48,136	14,480.51
25-Oct-2011	50,000	15,542.63
02-Nov-2011	53,326	17,084.51
03-Nov-2011	10,000	3,208.80
09-Nov-2011	600,000	216,594.00

Annexure B

Service Stream

Net Trades between 27 February 2008 and 17 October 2013

<u>Date</u>	<u>Quantity</u>	<u>Consideration</u>
02-Jul-2012	(295,734)	(106,494.84)
17-Oct-2013	(3,894,837)	(776,825.24)
	<u>7,392,009</u>	<u>3,485,830.31</u>

Service Stream
Registered Shareholdings as at 17 October 2013

<u>Registered Name</u>	<u>Address</u>	<u>Holding</u>
RBC Investor Services Australia Nominees Pty Limited	Level 16 & 17, 2 Park Street, SYDNEY NSW 2000	23,440,656
Citicorp Nominees Pty Ltd	Level 2, 350 Collins Street, MELBOURNE VIC 3001	703,341
		<u>24,143,997</u>